

Motorola™

iDEN®

Digital Multi-Service

i2000 User's Guide

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CONTENTS

Getting Started	1
Setting Up Your i2000 for Use	1
Features of Your i2000	2
Inserting the SIM Card	4
Charging and Attaching the Battery	5
Turning On Your i2000	6
SIM Card PIN	7
Entering the PIN	7
Unblocking the PIN	7
Changing the PIN	8
Disabling the PIN Requirement	8
Enabling the PIN Requirement	9
Display Icons	10
About Modes and Menus	11
About Modes and Menus	11
Setting the Time and Date	12
Changing the Display Language	13
Making Phone Calls	15
International Phone Calls	15
Inserting Pauses into Phone Numbers	15
Using Other Dialing Methods	15
Emergency Dial	16
Automatic Redial	17
Last Number Redial	17
Turbo Dial®	17
Hands-Free Speakerphone	17
Receiving a Phone Call	18
Missed Call Indicator	18
What Is My Phone Number?	19
VibraCall™	19
Selecting VibraCall for All Incoming Calls and Messages	20
Selecting VibraCall for Individual Services	20
Setting the Ringer Volume	21
Selecting a Ring Style	21
Call Forwarding	22
Unconditional Call Forwarding	22
Conditional Call Forwarding	23
Call Waiting	24
Call Hold	24
3-Way Calling	24

Call Barring	25
Barring Incoming Calls	25
Barring Outgoing Calls	25
Viewing Call Barring Status	26
Changing Your Call Barring Passcode	27
Alternate Phone Line (iDEN Only)	28
Setting the Active Line	28
Receiving a Call	28
Receiving a Call on Your Alternate Line	29
Phone Only Mode (iDEN Only)	29
 Traveling between Systems	31
Searching for a Network	31
Storing Your Preferred List of Networks	32
Creating, Editing, and Using Stored Lists	33
Combined Phone Number and Private ID List	33
Last 10 Calls Received and Sent Lists	36
Quickstore of Phone Numbers	37
 Making Private Calls	39
Receiving a Private Call	40
Private/Group Mode Speaker	40
Call Alert™	40
Sending a Call Alert	40
Receiving a Call Alert	41
Call Alert Queuing	41
Clearing or Queueing a Call Alert	41
Responding to a Queued Call Alert	41
Quickstore of Private IDs	41
Storing Your Private ID	42
 Making Group Calls (Iden only)	43
Receiving a Group Call	43
Adding and Storing a Talkgroup	44
Area Selection	44
Private/Group Mode Speaker	44
 Using Mail Services	45
Voice Mail	45
Message Mail	46
Saving and Erasing Mail	46
Auto Call Back	47
Mail Memory Full	47

Setting Programming Menus	48
About Status Messages	53
Accessories	55
Batteries	55
Charging the Batteries	55
Battery Operating Instructions	55
Travel Charger	56
Using the Travel Charger	56
Travel Charger Operating Specifications	56
Vehicular Battery Charger	56
Using the Vehicular Battery Charger	57
Removing the Vehicular Battery Charger	57
Vehicular Battery Charger Operating Specifications	57
Desktop Dual-Pocket Charger	58
Charging a Battery	58
Audio Adapter	59
Using the Audio Adapter	59
Attaching/Detaching the Earpiece Microphone	59
Removing the Audio Adapter	59
For the Safe and Efficient Operation of Your Radio, Observe these Guidelines:	60
Exposure To Radio Frequency Energy	60
Safety and General Information	60
Interference to Medical and Personal Electronic Devices	61
Pacemakers	61
Hearing Aids	61
Other Medical Devices	62
Interference to Other Electronic Devices	62
Safety and General	62
Use While Driving	62
OPERATIONAL	
WARNINGS	63
Potentially Explosive Atmospheres	63
Batteries	63
Blasting Caps and Areas	63
For Vehicles Equipped with an Air Bag	63
OPERATIONAL CAUTIONS	64

Damaged Antennas	64
Batteries	64
Cleaning Instructions	64
Antenna Considerations	64
Accessory Safety Information	65
Owner's Information	67
Private Number Directory	68
Talkgroup Directory	68

Patent and Trademark Information

This product is protected under one or more of the following patents:

4817157, 4896361, 4857928, 5041793, 5060294, 5066923, 5134718, 5140156, 5239963, 5257411, 5287387, 5265219, 5289504, 5316168, 5317247, 5338396, 5389927, 5406588, 5424921, 5457376, 5460906, 5551063, 5557079, 5596487, 5615412, 5638403, 5559468, 5469465, 5170413, 5140615, 5519730, 5241544, 5584059, 5574992, 5396656, 5487091, 5533004, 5299199, 5343499, 5369501, 5509031, 5515379, 5528723, 5598417, 5066923, 5241650, 5278833, 5359696, 5548631, 5410632, 5440582, 5457735, 5457818, 5471670, 5477550, 5481537, 5566181, 5229767, 5208804, 5295140, 5381449, 5440590, 5467398, 5490230, 5620242, 5623523, 5655913, 5715240, 5771440, 5854578, 5675281

Additional patents are pending.

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I m p o r t a n t !

Be sure to read "Safety and General Information" on page 60 before using your i1000*plus*.

GETTING STARTED

Congratulations on purchasing your Motorola iDEN i2000 multi-service, digital, portable global phone. The use of two state-of-the-art technologies, iDEN and GSM (Global System for Mobile communications), provides worldwide services to keep you in constant touch with your business and personal contacts wherever you travel.

A removable Subscriber Identity Module (SIM) card holds all your personal information, including secure Personal Identification Numbers (PINs), names, and phone numbers. Just as you protect your credit and bank cards with PINs, you can safeguard your SIM card with a PIN.

Exciting new features include a vibration-only key, call barring, and a missed-call indicator to help provide efficient operation of your i2000. And, new ease-of-dialing features, such as Turbo Dial and the Last Ten Received and Sent lists, as well as stored names and numbers, help you to quickly make and return phone calls.

Your i2000 offers:

- **Phone Mode** - for cellular phone operation. *See page 15.*
- **Private Mode** - for two-way radio use to talk with one person in your iDEN service area. *See page 39.*
- **Group Mode** - for two-way radio use to talk with several people in your iDEN service area. *See page 43.*
- **Messaging Services** - for message and voice mail. *See page 45.*

NOTE

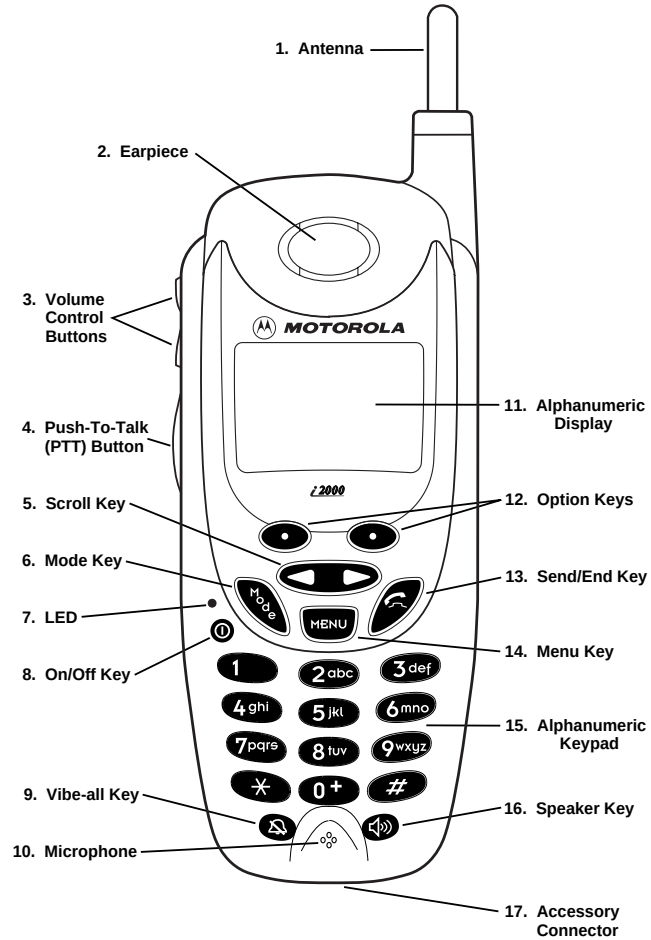
- Some features of your i2000 are available only in the iDEN service area, and are indicated as such in this guide.
- This guide describes the features of the i2000 as they were set up by Motorola. However, your carrier or your organization may have changed or added features. For morinformation, check with your carrier or your organization.

Setting Up Your i2000 for Use

Before you can use your new i2000, you'll need to:

1. Insert the SIM card—see page 4.
2. Attach the battery—see page 5.
3. Turn on your i2000—see page 6.
4. *Optional:* Enter a PIN for your SIM card—see page 7.

Features of Your i2000



NOTE

Before you use your i2000 for the first time, remove the plastic lens protector from the display.

1.	Antenna	Extend for optimal signal.
2.	Earpiece	Listen to calls when the speakerphone is off.
3.	Volume Control Buttons	Press to adjust volume levels in Phone, Private, and Group modes. In mail menus, press to scroll forward and backward.
4.	Push-To-Talk (PTT) Button	Transmit a Private or Group Call, or a Call Alert. Press and hold to talk; release to listen. (<i>iDEN use only</i>)
5.	Scroll Key	Press the left side to scroll backward or the right side to scroll forward through menu options and lists. When entering text, press to erase text or add a space.
6.	Mode Key	Press to change modes. (<i>iDEN use only</i>)
7.	LED (Light Emitting Diode)	Check the phone's status. See Table 1 on page 6 for more information.
8.	On/Off Button	Press and hold to turn your i2000 on or off.
9.	Vibe-All Key	Press to silence or turn on the ringer tone.
10.	Microphone	Use to speak during calls.
11.	Alphanumeric Display	View up to four lines (up to 12 characters per line) or six lines (up to 16 characters per line) on the display.
12.	Option Keys	Press the right or left option key to select the menu option that appears directly above the key.
13.	Send/End Key	Press to answer an incoming Phone call. After entering a phone number, press to dial the call or to redial the entered phone number. Press to end Phone calls.
14.	Menu Key	Press to scroll through menu options.
15.	Alphanumeric Keypad	Enter telephone numbers, Private call IDs, and alphanumeric characters.
16.	Speaker Key	Press to switch between the earpiece and speaker during Private and Group calls. (<i>iDEN use only</i>)
17.	Accessory Connector	Use to connect accessories or the battery charger.

Inserting the SIM Card

The SIM card contains all your stored names, numbers, and PINs after you enter them in your i2000. You can make a phone call only when the SIM card is properly placed in the phone.

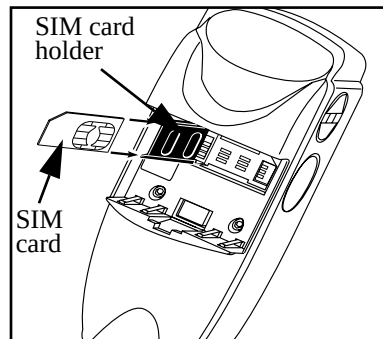
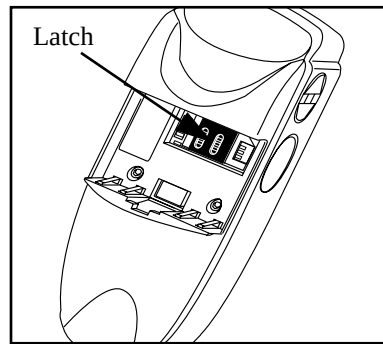
NOTE

Depending on the network that you are on, you may be able to make an emergency call without a SIM card.

Important! Insert and remove your SIM card with care so that you do not lose it.

To insert the SIM card:

1. If your i2000 is on, press and hold the On/Off button  until you see the message "Powering Off".
2. If the battery is attached, remove it. *For information, see "Detaching the Battery" on page 5.*
3. Turn the phone over so that the antenna is at the upper left corner.
4. Slide the latch to the left position and open the SIM card holder.
5. If you have a full-size SIM card, gently punch out the mini SIM card.
6. Position the cut corner of the SIM card as illustrated and slide the card into the holder.
7. Close the card holder and slide the latch to the right.
8. Now, you can attach the battery. See "Attaching the Battery" on page 5.



Charging and Attaching the Battery

Remove the battery from the protective case provided in the original packaging. When the battery is not attached to the phone or being charged, store it in this case.

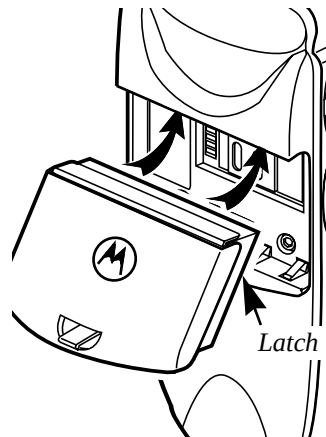
Charging the Battery

To get the maximum use from the battery, charge it for at least three hours before you use it for the first time.

Attach the charger connector to the i2000, then flip open the prongs and plug the charger into an electrical outlet. For more information about chargers, see "Accessories" on page 55.

Attaching the Battery

To attach the battery to your i2000, align the battery as shown. Press down on the battery until you hear a click.



Battery and Charging Status

A low battery is indicated by a short, chirp-like sound through the speaker. The battery strength icon shows the remaining charge in the battery. Three bars indicate full charge. When you have less than five minutes of talk time remaining, the indicator flashes.

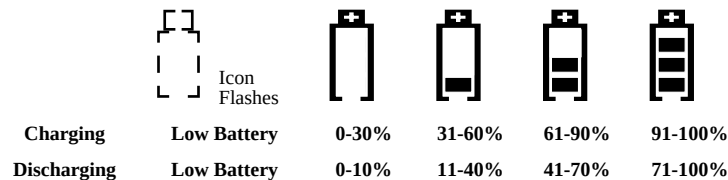


Figure 1. Battery Charging Status

Detaching the Battery

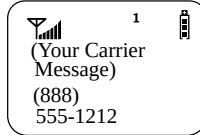
To detach the battery, press the latch to release the battery and slide the battery downward.

Turning On Your i2000

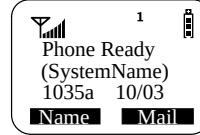
Press the On/Off button  until a set of icons appears on your display. (For a description of the icons, see page 7.) Then a message, such as “Please Wait”, displays while the i2000 connects to your carrier’s network.



First Screen



Second Screen



Third Screen

The second line of text on the Phone Ready screen, (SystemName) displays the name of the network providing service in the iDEN or GSM service area.

When you are on your Home network, the (SystemName) is your carrier's name. When you are roaming, the Phone Ready screen displays the name of the network you are roaming on.

When you are in the iDEN service area, the third line displays the local time and date. When you are in the GSM service area, the third line displays the name of your carrier.

The LED indicator located on top of the i2000 shows the service state. See Table 1 .

Table 1: Status Light (LED) Indicator

LED Indicator	Status of Your i2000
Flashing Red	Registering—your i2000 is signing on to your carrier's network. Please wait.
Solid Red	No service—your i2000 cannot sign on. It will continue trying to connect every two minutes as long as it is turned on.
Flashing Green	In service—your i2000 is ready to use. You can now place and receive calls and use the browser.
Solid Green	In use—your i2000 is currently being used. Check to make sure that you ended the last call by pressing  .

Turning Off Your i2000

Press and hold the On/Off button  until you see the message “Powering Off”.

SIM Card PIN

To prevent unauthorized use of your phone, you may set a SIM card PIN. After the PIN is set, each time the i2000 is turned on, a PIN must be entered. After you set a pin, you can later change or disable it.

If your i2000 requires a SIM PIN, follow the steps in “Entering the PIN” on page 7.

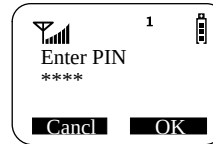
If your i2000 does not require a PIN and you wish to set one, follow the steps in “Enabling the PIN Requirement” on page 9.

Entering the PIN

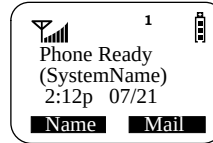
NOTE As you enter PIN and PUK (pin unblock) numbers, remember that pressing *and holding* the 9 key dials the emergency number.

1. Enter your PIN. As you enter it, an asterisk appears for each character. This prevents others from seeing your PIN.

If you enter an incorrect PIN, the message, “Wrong PIN” appears. After three incorrect attempts, even if you turn off the phone and turn it on again, the SIM card PIN is blocked. If this happens, see “Unlocking the PIN”, below.



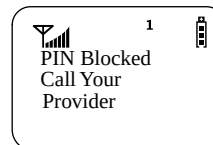
2. Select “OK”. Now you are ready to place calls or check your mail.



You can disable the PIN entry requirement. For more information, see “Disabling the PIN Requirement” on page 8.

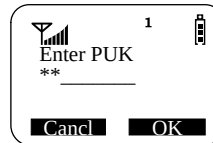
Unlocking the PIN

If you forget your PIN and try, unsuccessfully, to enter it three times, access to your i2000 will be blocked. To gain access, you must first unblock the PIN.

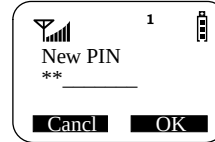


To unblock the PIN:

1. Call your carrier for your PUK (PIN unblock code).
2. At the “Enter PUK” screen, enter your PIN Unlocking Key (PUK). As you enter it, an asterisk appears for each character. This prevents others from seeing your PUK.



3. Select "OK".
4. At the "New PIN" screen, enter a new PIN.
5. Select "OK".
6. At the "Repeat New PIN" screen, enter the new PIN again.
7. Select "OK". After the system validates your new PIN, your phone is ready for normal use.

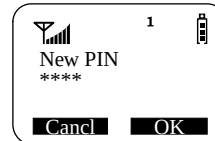
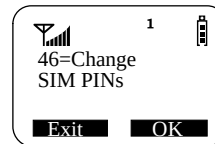


NOTE If you unsuccessfully enter the PUK number ten times, the PUK is blocked. If this happens, you will get a message to call your service provider. You may, however, make emergency calls.

Changing the PIN

To change your SIM card PIN:

1. From the Phone Ready screen, press **MENU** until you see the "Prgm" menu option.
2. Select "Prgm".
3. Press **4 ghl**, **6 mno**.
4. Select "OK". At the "Change PIN?" screen, select "OK".
5. At the "Old PIN" screen, enter your current PIN then select "OK".
6. At the "New PIN" screen, enter your new PIN then select "OK".
7. At the "Repeat New PIN" screen, enter your new PIN again then select "OK".

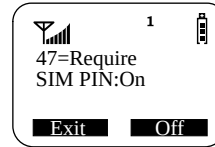


Disabling the PIN Requirement

Important! If you disable the PIN requirement, you remove protection of the personal data on your SIM card each time your i2000 is turned on. Anyone can then use your phone and your personal data.

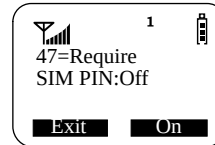
1. From the Phone Ready screen, press **MENU** until you see the "Prgm" menu option.

2. Select “Prgm”.
3. Press **4ghl**, **7pqrs**. The “47=Require SIM PIN:On” screen displays, indicating that the PIN requirement is set.
4. Select “Off”.
5. Enter your SIM PIN (your carrier provides the initial SIM Card PIN).
6. Select “Ok”.
7. Select “Exit”.



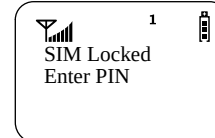
Enabling the PIN Requirement

1. From the Phone Ready screen, press **MENU** until you see the “Prgm” menu option.
2. Select “Prgm”.
3. Press **4ghl**, **7pqrs**. The “47=Require SIM PIN:Off” screen displays, indicating that the PIN requirement is off.
4. Select “On”.
5. Enter your SIM PIN (your carrier provides the initial SIM Card PIN).
6. Select “Ok”.
7. Select “Exit”.



When the PIN is enabled, you are prompted to enter your PIN each time you turn on your i2000 . Until a valid PIN is entered, you can use the phone only to enter the emergency number.

After the PIN is accepted, the Phone Ready screen displays.



NOTE **Important!** Incorrectly entering your PIN three times causes the phone to be blocked. To unblock your phone, you must contact your carrier.

Display Icons

Display icons appear on the screen to inform you of existing conditions. See the following list.

The following icons may appear along the top of the display.



Signal Strength Indicator

Shows the signal strength. Six bars indicate the strongest signal. Calls and messages may not be sent or received in weak signal areas.



Battery Strength Indicator

Shows the remaining charge in your battery. Three bars show full charge. The indicator flashes when you have less than five minutes of talk time remaining.



Voice Mail

Indicates that unplayed messages are waiting in your voice mail box.



New Message Mail

Indicates that you have new text messages in your mail box.



Unread Message Mail

Indicates that you have unread Message Mail.



Vibrate All

Indicates that the Vibrate All option is turned on. You will not hear a ring tone.



Call Forward

Indicates that incoming phone calls are being forwarded.



Active Line Indication

Displays the active phone line (1 or 2).



Private/Group Speaker

Indicates that the Private/Group speaker is off. You will hear calls through the earpiece.

About Modes and Menus

Modes and menus are the navigational tools, providing access to the various features of your i2000. There are four modes:

- **Phone**—For cellular phone calls. See page 15.
- **Private**—for one-to-one radio calls. See page 39.
- **Group**—For radio calls with all individuals in a designated talkgroup. See page 43.

To change modes, press .

Menu choices within each mode provide access to the various features of your i2000.

To select menu options:

- (1) Press  until you see the desired menu option.
- (2) Press  under the desired menu option.

About Modes and Menus

Modes and menus are the navigational tools, providing access to the various features of your i2000. Pressing the Mode key  takes you through the mode choices. Pressing the Menu key  takes you through the menu options within each mode.

There are four modes:

- **Phone**—for cellular phone calls. See page 15.
- **Private**—for one-to-one radio calls. See page 39.
- **Group**—for radio calls with all individuals in a designated talkgroup. See page 43.
- **Net**—for browser use. See the *Net Mode User's Guide*.

To change modes:

Cover closed: Continue pressing “Mode” until you see the desired mode.

Cover open: Press  until you see the desired mode.

To select menu options:

Cover closed: Press  under the desired menu option.

Cover open: Press  until you see the desired menu option, then press  under the desired menu option to select it.

Setting the Time and Date

If your carrier provides this option, you can set your phone to display the current time and date. Unless the phone is turned off, it continues to display the current time during a loss of service.

You have a choice of a 12- or a 24-hour clock format. See Table 2.

NOTE When this feature is activated, your phone automatically displays local time.

Table 2: Time Display Options

12-Hour Display	24-Hour Display
12:00a	00:00
6:25a	06:25
12:00p	12:00
6:25p	18:25

You have a choice of either a MM/DD (month/day) or a DD/MM (day/month) date format. See Table 3.

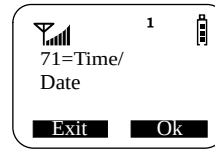
Table 3: Date Display Options

Date	Month/Day Format (MM/DD)	Day/MonthFormat (DD/MM)
January 2nd	01/02	02/01
January 31st	01/31	31/01
October 9th	10/09	09/10
December 31st	12/31	31/12

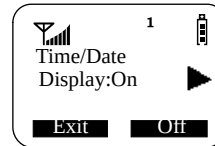
If your carrier activates the time and date, they are displayed on the third line in all modes (Phone, Private, and Group). The time of day is also shown during an active Phone call. The time and date are not displayed in Group mode when you select an Area option.

To set the time and date format:

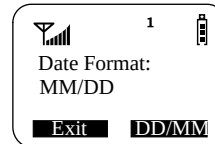
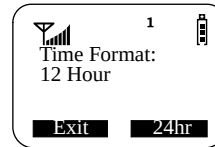
1. From the Phone Ready screen, press **MENU** until you see the “Prgm” menu option.
2. Select “Prgm”
3. Press **7pqrs**, **1**.
4. Select “Ok”. The Time/Date screen displays.



The default (preset) time and date format that displays depends on your carrier. You can accept the default format or select an alternate format.



5. Press **▶** until you see the Time Format screen.
6. Do one of the following:
 - To use the 12-hour format, go to the next step.
 - To use the 24-hour format, select “24hr”. (See Table 2 on page 12.)
7. Press **▶** until you see the Date Format screen.
8. Do one of the following:
 - To use the MM/DD format, select “Exit”.
 - Or to use the DD/MM format, select “DD/MM”. (See Table 3 on page 12.)
9. Select “Exit”. The Ready screen for each mode (Phone, Group, and Private) now displays the selected time and date formats.



Changing the Display Language

You can customize your i2000 to display one of four languages: English, French, Spanish, or Portuguese. You can manually select one of these languages or have your SIM select it for you (Automatic).

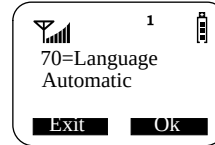
To change the displayed language:

1. From the Phone Ready screen, press **MENU** until you see the “Prgm” menu option.
2. Select “Prgm”
3. Press **7pqrs**, **0+**.

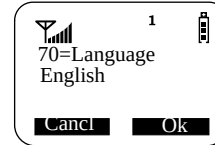
4. Select "Ok".

5. Press  to scroll through the language options.

Selecting "Exit" at any time retains the current language selection.

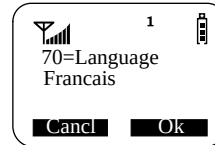


6. When the desired language appears on your display, select "Ok". The displayed text immediately changes to the selected language.



7. Select "Exit".

The language that you select will be the displayed language.



MAKING PHONE CALLS

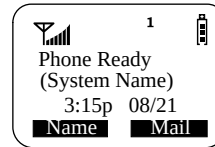
In addition to making and receiving phone calls in Phone mode, you can use the speakerphone, set vibration alerts, forward calls, use call waiting, put calls on hold, use three-way calling, and create and use stored lists. Phone Ready is the main screen.

You can also have an optional, alternate line on your i2000. Your alternate line will have its own unique number so that you can designate special use for each line.

You can place a call by entering the phone number on the keypad.

1. From the “Phone Ready” screen, using the keypad, enter the desired number.

If you make a mistake, press  once to move back one digit, or select “Cancel” to start over.



2. Press  to place the call.
3. To end the call, press .

International Phone Calls

To make an international phone call, press and hold . After about two seconds, the international dialing prefix + appears in the display. This allows you to call from any country without knowing the local international access code.

Inserting Pauses into Phone Numbers

To add a three-second pause character to a phone number, press and hold  for about two seconds. The pause symbol (P) will appear.

Using Other Dialing Methods

To use Scroll, Speed Dial, or Name Search, names and numbers must be programmed in your phone. See “Traveling between Systems” on page 31.

Scroll

1. From the Phone Ready screen, press  to scroll backward or forward through your stored list of numbers and names.
2. Press  to place the call.
3. To end the call, press .

Speed Dial

1. From the Phone Ready screen, press  until you see the “Spd#” option on the last line of your display.
2. Select “Spd#”.
3. Enter the assigned speed-dial number (1-100). You will see the stored name and phone number associated with the speed-dial number.
4. Press  to place the call.
5. To end the call, press .

Name Search

1. From the Phone Ready screen, select “Name”.
2. Using the keypad, enter the first letter of the desired name, for example, to search for the name Bob:
 - a. Enter “B” by pressing  twice.
 - b. Press  to scroll through all the names starting with “B” until you see “Bob”.
3. Press  to place the call.
4. To end the call, press .

Emergency Dial

You can dial the emergency phone number even if the keypad is locked. You can make the call regardless of any security codes and, depending on the network, with or without a SIM card inserted. If you are on an active call, you must end it before using the emergency number.

1. From any mode (Phone, Private, or Group), press and hold  for two seconds until the phone displays “EMERGENCY”. The phone then automatically dials the emergency number.
2. To end the call, press . *The emergency phone number will not be saved as the last number dialed.*

NOTE For more information on the Emergency Dial feature, contact your carrier.

Automatic Redial

If you receive a “System Busy, Try Later” message, press  to have your phone automatically redial the number. You will hear a ring-back tone when the call is successful.

Last Number Redial

To redial the last number that you called, press .

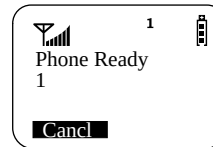
Turbo Dial®

Turbo Dial enables you to quickly place a phone call by simply pressing and holding the numeric key on the keypad that corresponds to the stored entry in your Phone list directory. There are eight Turbo Dial positions, 1 through 8.

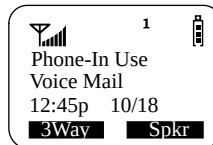
NOTE If you are on a Phone call, place the call on hold before using Turbo Dial.

From the Phone Ready screen, with the cover open:

1. Select one of the first eight entries in the Phone list using key numbers 1 through 8. For example, press  for speed dial #1. *Keypad numbers 0 and 9 are not available for Turbo Dialing.*



2. Press and hold the desired key for two seconds to activate Turbo Dial. The phone begins to dial the number and “Phone Ready” changes to “Phone-In Use”. The screen shows “Voice Mail 12:45p 10/18” and buttons for “3Way” and “Spkr”.



Hands-Free Speakerphone

The i2000 provides the convenience of a speakerphone for holding impromptu meetings or listening to your voice mail messages.

During speakerphone operation, you may either speak or listen, but you cannot do both at the same time.

Speakerphone operation varies according to whether the cover is open or closed.

- If the cover is open during a speakerphone call and you close the cover, you will end the call.
- If the cover is closed during a speakerphone call and you open the cover, the call switches to the earpiece. You can switch back to

speakerphone operation by selecting "Spkr".

To use the speakerphone:

1. Select "Spkr". The "Spkr" option flashes while the speakerphone is on.
2. Place the phone 15-30 inches (380-760 millimeters) away from you. In a noisy environment, you may want to move the i2000 closer to you for better transmission.

NOTE

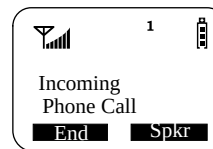
If there is background noise in your area, you may have difficulty hearing a caller's voice or messages. To resolve this problem:

1. Press  until you see the "Mute" menu option.
2. To listen, press  under "Mute". The display changes from "Phone In Use" to "Phone Mute", indicating that the microphone is muted.
3. To speak, press  under "Mute" again. The display changes from "Phone Mute" to "Phone In Use", indicating that the microphone is on.

While the microphone is muted, you can hear incoming audio, but a caller cannot hear any speech coming from your i2000.

Receiving a Phone Call

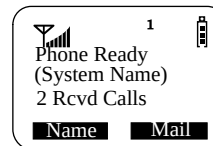
1. Press  or press any numeric key (0 through 9).
2. To activate the speakerphone, select "Spkr".
3. To end the call, press .



Missed Call Indicator

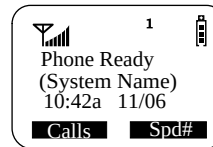
Your i2000 notifies you of received, but unanswered phone calls. If you subscribe to Caller ID, the caller's phone number is stored in your Last 10 Calls Received list. Your screen displays a flashing message, for example, "2 Rcvd Calls", with the number of missed calls.

Press any key to clear the flashing indicator.

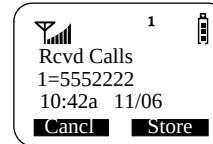


To retrieve the missed calls:

1. From the Phone Ready screen, press **MENU**. The menu options change to “Calls” and “Spd#”.



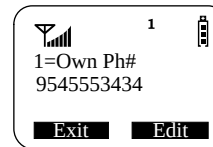
2. Select “Calls”. The Rcvd Calls screen opens with the number, time, and date of the last call that you received.
3. Scroll to continue viewing the list.



What Is My Phone Number?

From the Phone Ready screen, press **MENU** until you see the “Prgm” menu option. Select “Prgm”.

Press **1** to display your own phone number.



VibraCall™

VibraCall is a vibration alert system that notifies you of incoming Messages, Phone, Private, Group, and Data calls. You can set a vibration alert for all services or for individual services.

NOTES

When you set vibration alerts, they are set only for the current line.
If you have a second phone line, you must select that line and repeat the procedure for selecting all services or selecting individual services to vibrate.

The alert choices are:

- Vibe All—produces a vibration alert for all incoming calls and messages.
- Phone Vibrate—produces a vibration alert for incoming phone calls.
- Phone Vibrate/Ring—produces a vibration alert followed by a ring tone for phone calls.
- Mail Vibe—produces a vibration alert for mail messages.
- Group/Prvt Vibe—produces a vibration alert for incoming group and

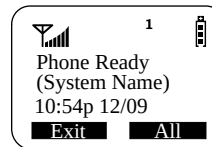
private calls.

NOTE If VibraCall is set for incoming calls and messages, the power-up sequence includes a brief vibrate cycle.

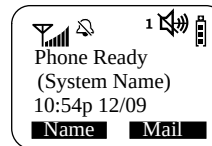
Selecting VibraCall for All Incoming Calls and Messages

To set a vibration alert for all incoming calls and messages:

1. Press  once and a “VibeAll: On” message displays briefly.
2. Select “All”. You will receive a brief vibration alert.



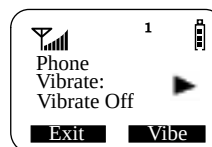
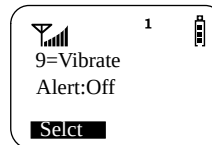
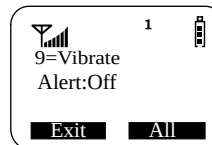
After you set the alert, the display returns to the previous mode and  (the Vibrate All icon) appears at the top of your display.



Selecting VibraCall for Individual Services

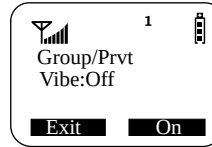
To set a vibration alert for specific phone or mail services:

1. From the Phone Ready screen, press  until you see the “Prgm” menu option.
2. Select “Prgm”
 1. Press .
 2. Press  until you see the “Selct” menu option.
 3. Select “Selct”. The first choice is Phone Vibrate.
4. To view the Vibe/Ring vibration alert choices, press  on the keypad.
5. To view other choices, press .
 - To receive vibration alerts only for Mail, select “Mail Vibe”, then select “On”.
 - To receive vibration alerts for Group and Private calls, select “Group/Prvt”,



then select “On”.

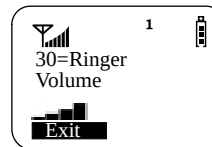
6. Select “Exit” to return to the Vibrate Alert menu.
7. Select “Exit” again to return to the previous mode.



Setting the Ringer Volume

You can adjust the ringer volume for incoming calls. If you have a second phone line, you must set each line separately. Be sure to select the desired line before setting the volume.

1. From the Phone Ready screen, press **MENU** until you see the “Prgm” menu option.
2. Select “Prgm”
1. Press **3^{def}**, **0⁺**. The “30=Ringer Volume” screen displays.
The display shows your current ringer volume.
2. Press the Volume Control buttons on the side of the phone to listen as you raise or lower the volume. At the lowest setting, the screen displays “Volume Silent”.
3. When you reach the desired level, select “Exit”.



Selecting a Ring Style

Your phone has nine selectable ring styles. Phones with two phone lines can use the same or different ring styles for each phone line.

Incoming circuit data calls have a unique, preset ring style which you cannot change.

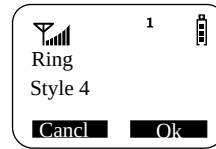
Setting a Ring Style

1. From the Phone Ready screen, press **MENU** until you see the “Prgm” menu option.
2. Select “Prgm”
1. Press **3^{def}**, **1**.

The display shows your current ring style.



2. Select "Ok".
3. Press  to scroll through the available Ring Styles.
4. To listen to the selected ring style, press the Volume buttons on the side of the phone.
5. Select "Ok" to select the Ring Style shown.



To leave the ring style unchanged, select "Cancel"

6. Select "Exit".

Setting a Ring Style for the Alternate Line

1. From the Phone Ready screen, press  until you see "Line2".
2. Select "Line2".
3. Repeat the procedure for "Setting a Ring Style", above.

Call Forwarding

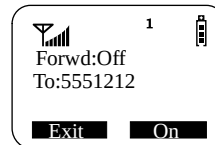
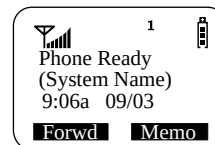
Call forwarding lets callers reach you wherever you are. You have two options: forward all incoming calls (unconditional) or select those circumstances (conditional) when you want your calls forwarded.

Unconditional Call Forwarding

Unconditional call forwarding sends all incoming calls to the designated number.

NOTE When you set unconditional call forwarding, your phone does not ring.

1. From the Phone Ready screen, press  until you see "Forwd" on the last line of the display.
2. Select "Forwd".
3. To select the number where you want your calls forwarded, do one of the following:
 - Enter a number.
 - Or, press the scroll keys to select a number from your stored list.
4. Select "On".



- After the “Please Wait” message displays, select “Exit”.

Notice that the Call Forward icon  appears on your display when Unconditional Call Forwarding is set.

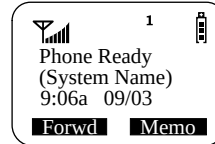
Conditional Call Forwarding

You may want to forward your calls when your i2000 is:

- Busy on another call or the browser (Busy)
- Not answered (NoAns)
- Outside the service area (NoRch).

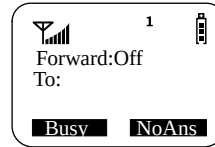
NOTE You must turn off Unconditional Call Forwarding before you can set Conditional Call Forwarding options.

- From the Phone Ready screen, press  until you see “Forwd” on the last line of your display, then select it.



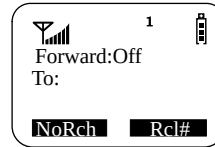
- Press  once again until you see “Busy” and “NoAns” on the last line of your display.

- To forward your calls when your phone is in use, select “Busy”.
- To forward your calls when you do not want to answer them, select “NoAns”.



- Press  again until you see “NoRch” and “Rcl#”.

- To forward your calls when you cannot be reached, select “NoRch”.
- To see the call forward number, select “Rcl#”.



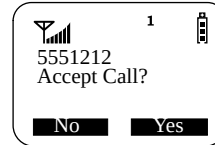
- After you select the call forward option, either enter the number where you want your calls to be forwarded, or press the scroll buttons and select a number.
- Select “On”.
- Select “Exit”.

You can set more than one condition by repeating steps 2 through 6.

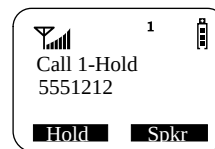
Call Waiting

Using the Call Waiting feature, you can answer an incoming call when you are on another call. Call Waiting is on unless you turn it off for a particular call.

1. After the alert tone, your display shows the incoming number and asks "Accept Call?". To accept the call, select "Yes". To decline the call, select "No".



2. Press **MENU**, then select "Hold" to place the second call on hold and return to the first call. Selecting "Hold" switches you between the two calls.



3. To end the active call, press .

Call Hold

When you are on a call, you can place the call on hold and make a second call.

1. To place the active call on hold, press **MENU**, then select "Hold". You may then answer or place another call.
2. To remove the call from hold, press **MENU**, then select "Hold" again.

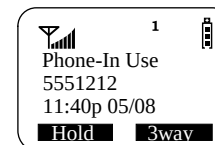
The options "3way" and "Spkr" appear only when you are on an active call.

3-Way Calling

If your carrier provides 3-way calling, you can combine two ongoing phone calls into one conversation. This option is available only when you initiate the second call.

After you place or receive a phone call:

1. Select "3way". This action places the current call on hold.
2. Enter the phone number for the second call and press .
3. When the second call is connected, select "3way" to join the calls. Both phone numbers and "3way" appear on your screen.
4. To end the 3-way call, press .



Call Barring

If your carrier provides Call Barring, you can prevent incoming and outgoing calls on your i2000.

Press  to view the call barring choices (incoming, outgoing, and recall status). See the following procedures for each.

Barring Incoming Calls

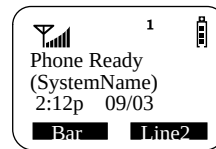
You can choose to bar:

- When Roaming—blocks all incoming calls while you roam away from your home system.
- All Calls—blocks all incoming calls.

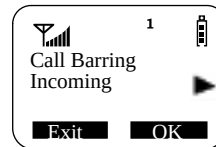
Press the  to view the incoming call barring choices. See the following procedure.

1. From the Phone Ready screen, press  until you see the “Bar” menu option.

The time, date, and menu option, “Line2”, do not appear in GSM.



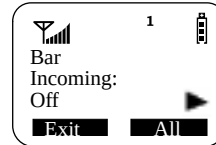
2. Select “Bar”. The “Call Barring Incoming” screen displays.



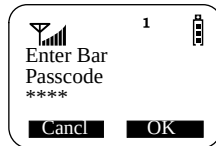
3. Select “Ok”. The “Bar Incoming:Off” screen displays.

4. Do one of the following:

- To leave the incoming call barring as shown (in this example, off), select “Exit”.
- Or, to bar all incoming calls, select “All”. At this point, you are required to enter your passcode.



5. Enter your call barring passcode and select “OK”.



Barring Outgoing Calls

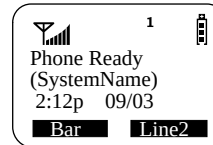
You can choose to bar:

- International Calls—blocks all outgoing international calls.
- International Calls except Home Country—blocks all outgoing international calls except to your home country.
- All Calls—blocks all outgoing calls.

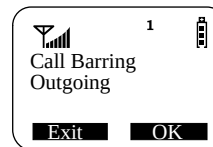
Press **MENU** to view the outgoing call barring choices. See the following procedure.

1. From the Phone Ready screen, press **MENU** until you see the “Bar” menu option.

The time, date, and menu option, “Line2”, do not appear in GSM.



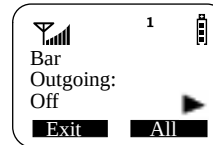
2. Select “Bar”. The “Call Barring Incoming” screen displays.
3. Press **Left Arrow** once. The “Call Barring Outgoing” screen displays.



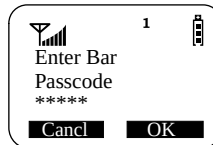
4. Select “Ok”. The “Bar Outgoing:Off” screen displays.

5. Do one of the following:

- To leave the outgoing call barring as shown (in this example, off), select “Exit”.
- Or, to bar all incoming calls, select “All”. At this point, you are required to enter your call barring passcode and select “OK”.



6. To access the “Intl” menu option, press **MENU**.



7. Do one of the following:

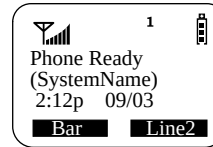
- Select “All” to bar all outgoing international calls.
- Or, press **MENU** again to select “xHome” to bar all outgoing calls except to your home country.

Viewing Call Barring Status

To view the Call Barring status:

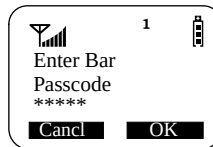
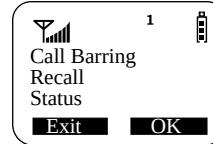
1. From the Phone Ready screen, press  until you see the “Bar” menu option.

The time, date, and menu option, “Line2”, do not appear in GSM.



2. Select “Bar”. The “Call Barring Incoming” screen displays.
3. Press . The “Call Barring Outgoing” screen displays.
4. Press  again. The “Call Barring Recall Status” screen displays.
5. Select “OK”. At this point, you are required to enter your passcode then select “OK”. Next, the “Please Wait” message displays.

If you enter the wrong passcode, the “Wrong Bar Passcode” message displays then the “Enter Bar Passcode” screen displays again. Carefully re-enter your passcode. It must be between 4 and 8 digits.

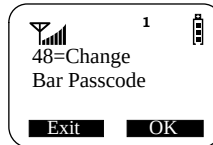


6. After the “Please Wait” message, the “Call Bar Incoming:Off” screen displays. Do one of the following:
 - To view only the Call Bar Incoming status, select “OK”.
 - To view the Call Bar Outgoing status, press , then select “OK”.

Changing Your Call Barring Passcode

To change your call barring passcode:

1. From the Phone Ready screen, press  until you see the “Prgm” menu option.
The time, date, and menu option, “Line2”, do not appear in GSM.
2. Press , . The “48=Change Bar Passcode” screen displays.
3. Select “OK”. The “Old Code?” screen displays.
4. Enter your current passcode then select “OK”. The “New Code?” screen displays.
5. Enter your new passcode then select “OK”.



6. At the “Repeat Code” screen, enter your new passcode again then select “OK”.

Be sure to record your new passcode and store it in a safe place.

Alternate Phone Line (iDEN Only)

If your phone is activated with two phone lines, you can switch between them. To change phone lines, your phone must be at the Phone Ready screen. The following settings are independent for each phone line.

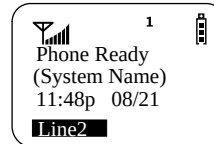
When you enable a setting, it applies only to the active line.

- Ringer Volume
- Auto Answer
- One-minute Beep
- Automatic Display Timer
- Resettable Timer
- Total Call Timer
- Selectable Ring Styles
- Call Forwarding

Setting the Active Line

At the “Phone Ready” screen:

1. Press **MENU** until you see “Line2”. (If you are on Line 2, you will see “Line1”.)
2. Do one of the following:
 - Select “Line2” to activate Line 2 when Line 1 is the active line.
 - Or, select “Line1” to activate Line 1 when Line 2 is the active line.



Outgoing calls will be made on the selected line.

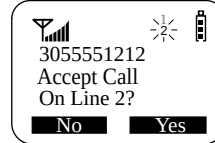
Receiving a Call

You can receive calls on either line, regardless of the active line setting.

- If you receive a call on the currently active line, that icon simply flashes.
- If you receive a call on the line that is not currently active, the active line icon remains lit and the alternate line icon flashes.

Receiving a Call on Your Alternate Line

1. Select “Yes” to answer the call on the other line. Your previous call will be placed on hold.
2. Do one of the following:
 - To end the call, press .
 - Or, to place the current call on hold, or to toggle between calls, press , then select “Hold”.



When the call ends, the phone remains active in the last active line selected.

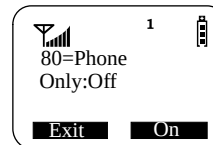
Phone Only Mode (iDEN Only)

If your carrier provides this option, you can turn off Private and Group services. You can still make and receive phone calls and receive Message Mail.

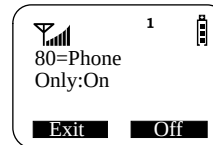
Placing the phone in Phone Only mode increases the standby battery life. Make sure that the LED is blinking green, which indicates that you are in a coverage area.

To turn on Phone Only mode:

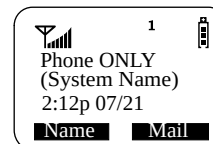
1. From the Phone Ready screen, press  until you see the “Prgm” menu option.
2. Select “Prgm”
 1. Press , .
 2. Select “On”.



3. Select “Exit”.

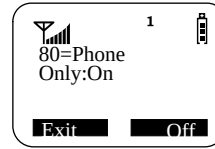


The “Phone ONLY” message displays. Group call and Private call services are now suspended.



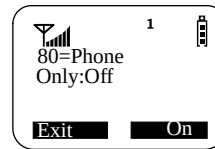
To restore all services:

1. From the Phone Ready screen, press **MENU** until you see the "Prgm" menu option.
2. Select "Prgm"
1. Press **8** **uv** , **0** **+** .
2. Select "Off".



3. Select "Exit". The display returns to Phone Ready.

All services are now available.



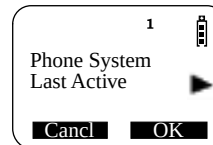
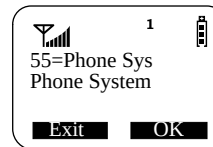
TRAVELING BETWEEN SYSTEMS

When you travel, you may have to change the phone system setting. You can choose from six phone system settings:

- Last active—useful when you move between iDEN and GSM systems that do not overlap, for example, traveling between New York and Paris. If your *i2000* cannot locate the last system, for example, iDEN, it attempts to locate the other system, GSM.
- Roam all—useful when you are in an overlapping system-coverage area and have no preference for either system. This selection causes your *i2000* to switch between iDEN and GSM until it finds an acceptable network.
- iDEN preferred—useful if your home system is iDEN and you are in a country or region where GSM coverage is also available. Your *i2000* always searches first for iDEN networks.
- iDEN only—useful when you are in an area that is covered by iDEN and GSM, but you want to use iDEN. Your *i2000* attempts to register only on iDEN networks.
- GSM preferred—useful if your home system is GSM and you are in a country or region where iDEN coverage is also available. Your *i2000* always searches first for GSM networks.
- GSM only—useful when you are in an area that is covered by iDEN and GSM, but you want to use GSM. Your *i2000* attempts to register only on GSM networks.

To reselect the phone system:

1. Press **MENU** until you see the “Prgm” menu option.
2. Select “Prgm”.
3. Press **5 jkl**, **5 jkl**, then select “OK”.
4. Press **◀▶** until you see the desired system.

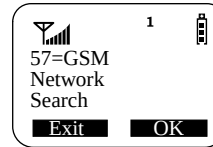


Searching for a Network

While you are on a GSM network, you can perform an automatic or manual search for available networks. A manual search allows you to view the available networks and make a selection rather than use the network automatically provided by your carrier.

1. Press **MENU** until you see the “Prgm” menu selection.
2. Select “Prgm”.

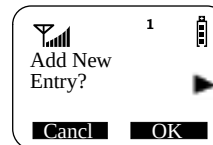
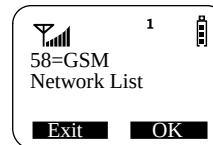
3. Press **5** ijkl, **7** pqrs.
4. Select "OK"
5. At the "57=GSM Network Search" screen, do one of the following:
 - Select "OK".
 - Or, press **◀▶**. At "Manual Search", select "OK". Then press **◀▶** to scroll through the network choices. *The network choices appear in the following order: Home, Preferred, Available.*



Storing Your Preferred List of Networks

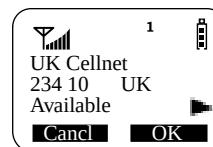
While you are on a GSM network, you can add, edit, or erase your preferred list of networks. This is useful if your carrier adds new roaming partners.

1. Press **MENU** until you see the "Prgm" menu selection.
2. Select "Prgm".
3. Press **5** ijkl, **8** tuv.
4. Select "OK". The "Add New Entry?" screen displays.



NOTE From the "Add New Entry?" screen, you may press **◀▶** to go to the "Edit Entry" or "Erase Entry?" screen. Press **◀▶** to view the network choices for each screen.

5. At the "Add New Entry?" screen, select "OK". This selection opens a network screen.
6. Do one of the following:
 - To add this network, select "Ok".
 - Or, to exit this screen without adding this network, select "Cancel".
 - Or, press **◀▶** to view or enter another available or known

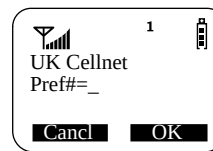


network. At the desired network screen, select “OK”.

Selecting “OK” adds the displayed network to your preferred network list.

NOTE You can assign numbers 1 through 8 to your preferred network names. However, if you assign a new network name to a number that already has a stored network name, you will erase the stored name.

7. At the preferred network screen, for example, UK Cellnet Pref#=_ , assign a number, 1 through 8, to the network name.



The number that you assign provides the priority in which the phone looks for the systems when it is scanning the preferred list of networks.

8. Select “OK”.

Creating, Editing, and Using Stored Lists

A stored list is a directory of phone numbers and Private IDs and their related names. Stored lists are convenient because you do not have to remember names and numbers—you simply scroll through your stored list.

Combined Phone Number and Private ID List

You can set a combined Phone and a Private ID with the associated name, which eliminates the need to program the Private ID separately. You can add up to 100 numbers to your Phone list, store them with names, and assign them to speed-dial numbers.

Entering Numbers

To enter a number, press the corresponding key on the keypad.

Entering International Phone Numbers

To enter an international phone number, press and hold **0+**. After about two seconds, the international dealing prefix + will appear in the display. This allows you to call from any country without knowing the local international access code.

Inserting Pauses into Phone Numbers

To obtain a three-second pause character in a phone number, press and hold **#** for about two seconds. The pause symbol (P) will appear.

Entering Names

To enter a letter, press the key the required number of times, which is related to the letter's position on the key. Table 4 describes how to enter each letter on the **7pqrs** key.

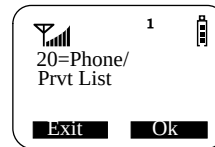
Table 4: Entering Letters and Numbers on the Keypad

To enter:	Press 7pqrs
P	once.
Q	twice.
R	three times.
S	four times.
7	five times.

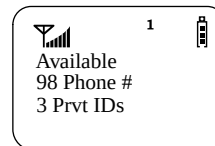
To shift to lowercase letters, press and hold **#** after a letter is entered.

Storing Names and Numbers

1. Press **MENU** until you see the "Prgm" menu selection.
1. Select "Prgm".
2. Press **2abc**, **0+**.
3. Select "Ok".

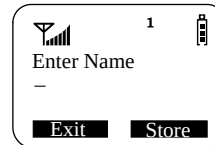


The next screen briefly displays the remaining number of phone numbers and private IDs that you can store.



4. Enter the name that you wish to store.
5. Select "Store".

See Figure 2. for an example of entering a name.



EXAMPLE

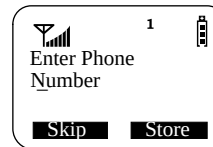
To store the name "TIM":

1. Enter "T" by pressing **8**_{uv} once.
2. Enter "I" by pressing **4**_{ghi} three times.
3. Enter "M" by pressing **6**_{mno} once.

Figure 2. Entering a Name

5. Enter the phone number that you want to associate with this name and select "Store".

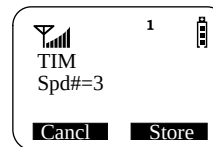
To skip the Phone Number entry, select "Skip". You will go directly to the "Enter Prvt ID Number" screen.



The next screen displays the name that you entered and a flashing speed-dial number where the entry will be stored.

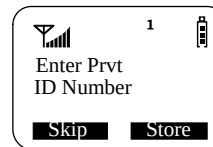
6. Do one of the following:

- To accept the speed-dial number shown, select "Store".
- To change the speed-dial number, enter the desired speed-dial number. The speed-dial number stops flashing.



7. At the next screen, enter the Private ID number associated with the name that you entered then select "Store".

To skip the Private ID number entry, select "Skip".



Editing and Erasing Phone List Entries

1. Press **MENU** until you see the "Prgm" menu selection.
2. Select "Prgm".
3. Press **2**_{abc}, **1**.
4. Select "Ok". The "Edit Entry?" screen displays.
5. Do one of the following:
 - a. To edit an entry, select "Ok".
 - (1) At the "Edit Entry" screen, press **▶** until the desired entry appears, then select "OK".
 - (2) At the "Edit Number" screen, edit the phone number, if you

wish, then select "Store".

- (3) At the "Edit Name" screen, edit the name, if you wish, then select "Store".
- (4) At the "Edit Spd#" screen, edit the speed number, if you wish, then select "Store".

b. To erase an entry:

- (1) At the "Edit Entry" screen, press .
- (2) At the "Erase Entry" screen, select "Ok".
- (3) Scroll to the desired entry, then select "Ok". At the "Erase Entry?" screen, select "Yes".

4. Select "Exit" to close the Phone List Edit screen.

Editing and Erasing Private ID List Entries

1. Press  until you see the "Prgm" menu selection.
2. Select "Prgm".
3. Press , .
4. Select "Ok". The "Edit Entry?" screen displays.
5. Do one of the following:
 - a. To edit an entry, select "Ok".
 - (1) At the "Edit Entry" screen, press  until the desired entry appears, then select "OK".
 - (2) At the "Edit ID" screen, edit the number, if you wish, then select "Store".
 - (3) At the "Edit Name" screen, edit the name, if you wish, then select "Store".
 - b. To erase an entry at the "Edit Entry" screen, press  once, then select "Ok". Press  to scroll to the desired entry, then select "Ok". At the "Erase Entry?" screen, select "Yes".
4. Select "Exit" to close the Private ID List Edit screen.

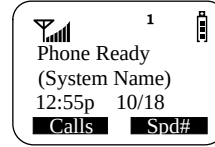
Last 10 Calls Received and Sent Lists

If you subscribe to your carrier's Caller ID service, you can view, dial, and store the list of the last ten phone numbers received and the last ten phone numbers dialed.

The most recent call sent or received appears first in your call list.

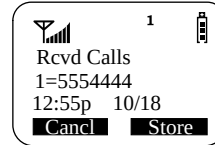
From the Phone Ready screen:

1. Press **MENU**. The menu options change to “Calls” and “Spd#”.
2. Select “Calls”. The Rcvd Calls screen opens.



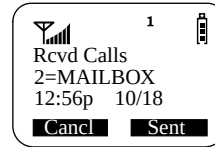
If the “Store” option appears, the number currently displayed is not in your Phone list. To add the number to your list, select “Store”.

*If you want to see the Sent list but the “Store” option is on your display, press **MENU** until you see the “Sent” menu option.*

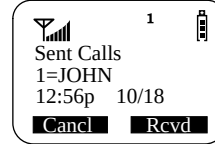


3. Do one of the following:
 - To view the Calls Received list, use the Scroll key to view each entry.

*If the “Store” option is on your display, press **MENU** until you see the “Rcvd” menu option.*



- Or, to view the Calls Sent list, select “Sent”. Use the Scroll key to view each entry.
4. To view the Calls Received list again, select “Rcvd”.
5. To close the Calls list, select “Cancl”.



Quickstore of Phone Numbers

If you subscribe to your carrier’s Caller ID service, you can use Quickstore to store the last number that you dialed or quickly store a number from the Last 10 Calls Received and Sent Lists without having to enter the programming menu.

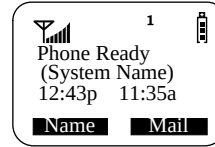
If the last number dialed or any number appearing in the Last 10 Calls Received or Sent list is not currently stored in your Phone Call list, the “Store” option will be available if the cover is open.

NOTE

As you scroll through the Last 10 Calls Received or Sent List, only the name displays. If the name is not available, the phone number displays.

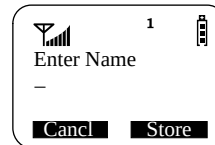
To use Phone Number Quickstore, from either the Phone Ready screen or from the Last 10 Calls Received or Sent List:

1. Do one of the following:
 - To go to the last call that you dialed, press .
 - To view the Received and Sent Calls list, press  until you see “Calls”, then select it.
2. Select “Store”. The Enter Name screen displays.

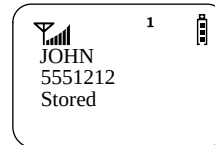


3. Enter the name then select “Store”.

The combined name and number entry is stored in the first available storage space.



The Stored message displays with the name that you stored.

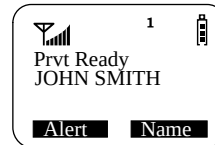


MAKING PRIVATE CALLS

A Private call is a one-to-one conversation between two people. In Private mode, each i2000 is identified by a name or a number called a Private ID.

To make a Private Call:

1. Press  until you see “Prvt Ready” on your display.
2. Use the keypad to enter the Private ID of the person that you want to reach.
3. To speak, press and hold the PTT button, wait for the chirp, then speak into the microphone.
4. To listen, release the PTT button.



To use Scroll or Name Search, you must have a Private ID list.

Scroll

1. Press  until you see “Prvt Ready” on your display.
2. Press  or  to scroll through the stored Private ID list.
3. Press and hold the PTT button, wait for the chirp, then speak into the microphone.

Name Search

1. Press  until you see “Prvt Ready” on your display.
2. Select “Name”.
3. Press the key with the first letter of the name you are searching for.
4. Press  or  to scroll through other stored names associated with the letter you entered.
5. Press and hold the PTT button, wait for the chirp, then speak into the microphone.

Receiving a Private Call

When you receive an incoming Private call, you hear a brief chirp-like tone. Your i2000 automatically switches to Private mode, and the Private ID or the name of the caller displays.

1. Your phone must be idle, that is, not busy in an active call or on the browser.
2. Wait for the caller to finish speaking.
3. Press and hold the PTT button. Begin speaking after you hear the chirp.

Private/Group Mode Speaker

You can hear Private calls through either the earpiece or the speaker. Press the Speaker button  on your i2000 to turn the Private/Group Mode Speaker on or off.

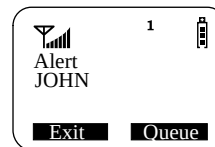
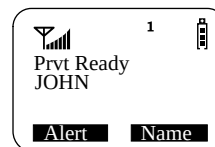
- With the Speaker on, you will hear incoming calls through the speaker.
- With the Speaker off, you will hear incoming calls through the earpiece.

Call Alert™

Call Alert enables you to page an individual by sending an audible tone. A Call Alert allows the individual to respond when it is convenient. The alert plays intermittently until the individual clears it.

Sending a Call Alert

1. Press  to go to the "Prvt Ready" screen.
2. Select "Alert".
3. Enter the Private ID, or press  or  to scroll to the desired name. You may also select the name by pressing  and using Name Search.
4. Press the PTT button.



Receiving a Call Alert

When you receive a Call Alert, you will hear an alert tone and see a message on your display.

- To answer the Call Alert, press the PTT button.
- To clear the Call Alert without answering it, select “Clear”.
- To silence the Call Alert without clearing it, press any key other than the PTT button.

NOTE Until the Call Alert is cleared or returned, the alert plays intermittently and you will not be able to receive any additional Phone, Private, Group, or Net calls.

Call Alert Queuing

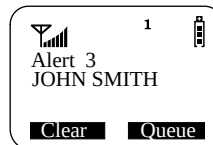
If your carrier provides Call Alert Queuing, you can save up to eight Call Alerts in a queue for later use.

After you respond to the Call Alert, it is removed from the queue.

Clearing or Queueing a Call Alert

When you receive a Call Alert, do one of the following:

- To clear a Call Alert, select “Clear”.
- To place the Call Alert into the queue, select “Queue”. Pressing  also queues the Call Alert.



If you receive multiple Call Alerts, the last received Call Alert displays and the remaining Call Alerts are stacked at the beginning of the queue.

Responding to a Queued Call Alert

You can respond to the Call Alerts in any order. To select a Call Alert for response:

1. Select “Queue”.
2. Press  or  to scroll to the desired Call Alert.
3. Press the PTT button to respond to the Call Alert.

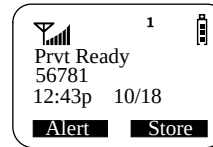
Quickstore of Private IDs

Quickstore allows you to quickly store a Private ID without having to enter the programming menu.

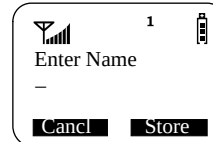
From the Private Ready screen with the Private ID displayed:

1. Select "Store".

If an ID is greater than 12 characters, the ID wraps to the third line, replacing the time and date.

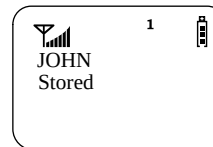


2. Enter the name associated with the Private ID.

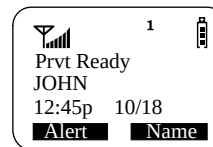


3. Select "Store". The Stored message displays.

If the list is full with the maximum 100 names, you will get the message, "Prvt List Full". You cannot add names until you remove some names from the list.



4. Next, the Prvt Ready screen displays the stored name.



Storing Your Private ID

To store your Private ID in your i2000:

1. Press **MENU** until you see the "Prgm" menu selection.
2. Select "Prgm".
3. Press **2 abc**. The screen displays the message, "2=Own Pvt ID".
4. Select "Ok".
5. Enter the Private ID provided by your carrier.
6. Select "Store".

To view your private ID at any time after you store it:

1. Press **MENU** until you see the "Prgm" menu selection.
2. Select "Prgm".
3. Press **2 abc**. The screen displays the message, "2=Own Pvt ID". The next line displays your Private ID. *This is the number supplied by your carrier that you store in your phone.*
4. Select "Exit".

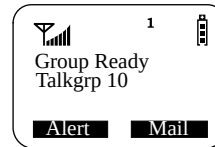
MAKING GROUP CALLS (IDEN ONLY)

A Group Call allows you to communicate instantly with members of a selected Talkgroup—a pre-defined set of people who share a communication need.

Talkgroups appear on your display as numbers or programmed names, such as Talkgrp10 or Sales Team.

To make a Group Call:

1. Press  until “Group Ready” displays. Your most recently used talkgroup displays, for example, “Talkgrp 10”.
2. To place a call, do one of the following:
 - To speak to this talkgroup, press and hold the PTT button. Wait for the chirp, then speak into the microphone.
 - To speak to another talkgroup, press  or  until you see the desired talkgroup name. Press and hold the PTT button. Wait for the chirp, then speak into the microphone.
3. To listen, release the PTT button.



Receiving a Group Call

When you receive an incoming Group call, you will hear a brief chirp-like tone. Your i2000 automatically switches to Group mode, and the Talkgroup name displays.

1. Your phone must be idle, that is, not busy in an active call or on the browser.
2. Wait for the caller to finish speaking, then press and hold the PTT button. Begin speaking after you hear the chirp.
3. To listen, release the PTT button.

You can receive group calls only in the Talkgroups that you have predefined. *For more information, see “Adding or Storing a Talkgroup” on page 44.*

Adding and Storing a Talkgroup

To add and store a talkgroup name to your i2000:

1. Press  until you see the “Prgm” menu selection.
2. Select “Prgm”.
3. Press , .
4. Select “Ok”.
5. At “Add New Entry?”, select “Ok”.
6. At “Enter ID”, enter the desired talkgroup number and select “Store”.
7. At “Enter Name”, enter a name for the talkgroup and select “Store”.

Area Selection

In Group mode, you can call only those talkgroup members in a specific location. This is useful when you know where the individuals are located within the service area.

1. Press  until you see “Group Ready” on your display.
2. Press , then select “Area”.
3. Press  or  to scroll through the targeted areas specified by your local carrier.
4. Select “Ok” to select the targeted area.

Private/Group Mode Speaker

You can hear Group calls through either the earpiece or the speaker.

Press the Speaker button  on the i2000 to turn the Private/Group Mode Speaker on or off.

With the Speaker on, you will hear incoming calls through the speaker. This is useful to monitor talkgroup activity in Group mode.

With the Speaker off, you will hear incoming calls through the earpiece.

USING MAIL SERVICES

Your i2000 provides the following mail services:

- Voice Mail
- Message Mail

When you receive a new message, the



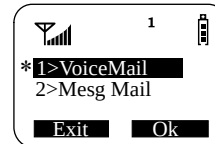
icon appears and flashes.

- To read your new mail immediately, select “Now”.
- To read your new mail later, select “Later”.

*An asterisk * next to a mail service indicates new mail.*

To use message services, select “Mail” from any Ready screen. The inbox screen opens with your message services listed.

To select a message service, scroll to highlight the service or press the corresponding number. For example, to access your Message Mail, press 2.



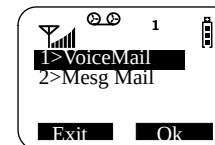
Voice Mail

When your i2000 receives a Voice Mail message:

- The  icon appears on your display.
- The Voice Mail alert tone sounds (if Mail Notification is turned on).
- The message, “New Voice Mail Waiting” appears on your display.
- An exclamation point (!) on the display indicates that you have at least one urgent message.

From any mode:

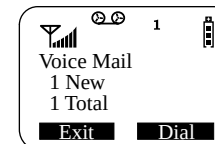
1. Select “Mail”.
2. Select “VoiceMail”.



The VoiceMail inbox opens and displays the number of your new and total VoiceMail messages.

To retrieve your voice mail immediately:

1. Select “Dial”. This action automatically places a call to your voice mailbox. The most recent message is retrieved first.
2. To close your voice mailbox, select “Exit”.



Message Mail

Message Mail can be either a numeric page or a text message of up to 140 characters. Your phone can receive and store 16 mail messages at any time.

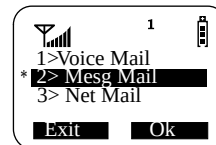
1. To postpone reading your mail and to clear the display, select "Later". The icon stops flashing but remains on your display to remind you that you have unread messages.

To read your mail now:

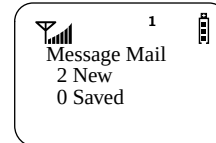
2. To read your mail now, select "Now". The screen will briefly display the number of new and saved messages in your mailbox.
3. A list of all your messages will be displayed. Highlight the message that you wish to read and select "Read".

To read your mail later:

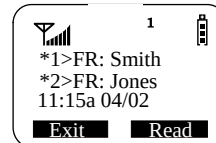
4. From any mode, select "Mail". The Mail box opens.
5. Select "Mesg Mail".



Your Message mailbox opens and briefly displays the number of new and saved messages currently in your mailbox.



6. Next, a list of all messages will display. Select the message that you wish to read and select "Read".



Your message shows the time and date that the sender entered it in the network.

Saving and Erasing Mail

After you read a text or numeric message, you can either Save or Erase the message. Press  under the desired option.

Auto Call Back

You can respond to numeric pages and text messages containing a call-back number. To automatically dial a number contained within a Message Mail, press .

Mail Memory Full

If all 16 message registers are full, your phone displays the message “Mail Waiting, Memory Full”. You cannot receive new Message Mail until you empty register space by erasing saved or unread messages.

SETTING PROGRAMMING MENUS

You can customize the settings on your phone using the Programming Menu.

1. Press  until you see “Prgm” on the display.
2. Select “Prgm”.
3. Select “Ok”.
4. Press  to scroll to the desired Programming Menu Option or enter the number of the Option.

Table 5: Programming Menu Options

Keypad Number	Menu Option	Function
1	Own Ph #	Automatically store the telephone number of your phone after you receive the first incoming call (Line1). You can also enter the number and view it.
2	Own Pvt ID	Display the private number of your phone. You must first store this number.
3	Mail Display:Off	Turn on and off the New Mail message that is displayed with incoming Voice, Message, or Net Mail.
4	Manual Lock:Off	Lock your phone to prevent unauthorized use. You must enter a pass code to unlock it. Even with the manual lock on, you can reach emergency help by pressing and holding the emergency key designated by your carrier.
5	Auto Lock:Off	Automatically lock your phone each time it is powered off to prevent unauthorized use.

Table 5: Programming Menu Options (Continued)

Keypad Number	Menu Option	Function
6	Auto Answer:Off	Turn on or off automatic answering of incoming phone calls after 1-4 rings.
9	Vibrate Alert:Off	Receive a non-audible alert for incoming phone and circuit data calls and messages. See "VibraCall™" on page 19.
10	Last Call Timer	Display the duration of the most recent phone call.
11	Display Timer:Off	Turn on or off automatic display of the Last Call Timer at the end of each phone call.
12	Reset Timer	Display cumulative airtime of all phone calls since last reset.
13	Total Timer	Display cumulative airtime of all phone calls.
14	1 Minute Beep:Off	Automatically signal each minute of elapsed phone airtime with an audible beep.
20	Phone/Prvt List	Add phone and private numbers in one procedure. See "Combined Phone Number and Private ID List" on page 33.
21	Phone List Edit	Edit and erase up to 100 frequently called phone numbers and associated names. See "Editing and Erasing Phone List Entries" on page 35.

Table 5: Programming Menu Options (Continued)

Keypad Number	Menu Option	Function
22	Prvt ID List Edit	Edit and erase up to 100 Private numbers and associated names. See "Editing and Erasing Private ID List Entries" on page 36.
23	Talkgrp List Program	Add/Edit/Erase numbers and associated names for up to 10 pre-programmed talkgroups. See "Adding and Storing a Talkgroup" on page 44.
24	Area List Program	Add/Edit/Erase numbers and associated names for up to 50 targeted areas.
30	Ringer Volume	Set the ringer volume using the volume control keys, or lower the volume to silence the ringer. See "Setting the Ringer Volume" on page 21.
31	Set Ring Style	Select a distinct ring style for incoming phone calls. See "Selecting a Ring Style" on page 21.
32	Mail Volume	Set the volume of incoming Message Mail, Voice Mail, and Net alert tones using the volume control keys, or lower the volume to silence the mail alert tones.
33	Earpiece Volume	Set the default earpiece volume using the volume control keys.
34	Keypad Volume	Set the volume of the keypad tones using the volume control keys, or to silence the keypad tones.

Table 5: Programming Menu Options (Continued)

Keypad Number	Menu Option	Function
35	Speaker Volume	Temporarily adjust the Group/Private Speaker volume for noisy environments.
36	Spkr Vol Set Tone	Turn the speaker volume set tones on or off.
38	Silent Group	Silence all incoming Group call alerts and voice activity. When set, your screen displays the message, Group Silent.
40	Change Passcode	Change your secret four-digit passcode from the initial setting 0000.
46	Change SIM Card PINs	Change your personal SIM card PIN.
47	Require SIM Card PIN	Set or remove PIN requirement when you turn on your i2000.
55	Phone Syst	Set your i2000 for travel by choosing a phone system setting.
57	GSM Network Search	Automatically or manually search for an available network. <i>(GSM only)</i>
58	GSM Network List Program	Add, edit, or erase entries in your preferred list. View entries from the known list. <i>(GSM only)</i>
70	Language	Select one of four languages for your display text. <i>The default is English. See "Changing the Display Language" on page 13.</i>

Table 5: Programming Menu Options (Continued)

Keypad Number	Menu Option	Function
71	Time/Date	Select the format for the time and date display. See "Setting the Time and Date" on page 12.
80	Phone Only	Turn on or off incoming Private, Group, and Browser data services. See "Phone Only Mode (iDEN Only)" on page 29.

NOTE **Important!** Do not perform the following shaded menu options unless you are instructed to do so by your carrier. You could damage your phone.

Table 6: Other Programming Menu Options

Option Number	Menu Option	Function
41	Feature Reset	Returns all feature settings to their original defaults.
42	Master Clear	Performs Feature Reset and erases all stored lists.
43	Master Reset	Resets the phone's identification number.
51	Network ID	Edits the pre-programmed Network number list and selects roaming options.

ABOUT STATUS MESSAGES

You may receive status messages under certain conditions. Before contacting your carrier, note the message, numeric code, and the conditions under which it appeared. Table 7 lists and describes the error messages.

Table 7: Status Messages

Status Messages	Message Description
Number Not in Service	The number that you entered is not valid.
User Not Available	The party that you called is either busy, out-of-range, or turned off. Please try again later.
User Not Authorized	The party that you called has not purchased this service.
Please Try Later	This service is temporarily not available. Please try again later.
User Busy in Private	The party that you called is busy in a Private call.
Service Restricted	This service was restricted by your carrier or it was not purchased.
Service Not Available	This feature is not available on the current network.
System Busy Try Later	The system is experiencing heavy traffic. Please try again later.
Service Conflict	This service cannot be enabled because an incompatible service has already been turned on.
Please Try Again	An error occurred. Note the error code and try again.

Table 7: Status Messages (Continued)

Status Messages	Message Description
Self Check Error	A fault was detected with your phone. If this error recurs, note the error code and contact your carrier.
Self Check Fail	An operational fault was detected with your phone. Note the numeric code, turn your phone off, and contact your carrier immediately.

ACCESSORIES

Batteries

NOTE

- For best results, charge the batteries within the temperature range of 10°C to 40°C (50°F to 104°F).
- Prolonged charging is not recommended. See Table 8 for battery charging guidelines.

Charging the Batteries

Table 8 provides the approximate time to fully charge a battery using a Motorola iDEN-Approved Lithium Ion battery charger.

Table 8: Battery Charging Times

MOTOROLA BATTERIES		
Kit Number	Description/Chemistry	Charging Time*
NTN8615	Slim Lithium Ion	2.5 Hours
NTN8614	Standard Lithium Ion	3 Hours

* Charging times are based on a fully discharged battery.

For optimal battery life, use a Motorola iDEN Approved Lithium Ion charger with your Motorola iDEN Lithium Ion battery. Other chargers may not fully charge your Lithium Ion battery or may yield a reduced number of cycles.

Battery Operating Instructions

- Extreme temperatures will degrade battery performance. Do not store your battery where temperatures exceed 60°C (140°F) or fall below -20°C (4°F).
- This Lithium Ion battery has a self discharge rate and without use, will lose about 1% of its charge per day.
- The battery capacity will be degraded if stored for long periods while fully charged. If long term storage is required, store at half capacity.
- The Motorola iDEN Approved Lithium Ion chargers will provide optimum performance. Other chargers may not fully charge your iDEN Lithium Ion battery or may yield reduced number of charge cycles.
- If the battery appears inoperative, the internal protection circuitry may have been activated. Remove the battery from the phone and put it into the charger for several minutes to reset the circuitry.
- When the battery is not in use, always store it in the safety tray.

Travel Charger

Using the NPN6197 Travel Charger, you can charge a battery from an AC outlet. On one end of the travel charger, an accessory connector attaches to the bottom of the phone unit. At the other (AC outlet) end of the device, there is a compact housing that contains the plug-in power supply. A lightweight cable connects the two ends (accessory connector and supply).

A green LED on the accessory power supply indicates that the Travel Charger is plugged in.

Using the Travel Charger

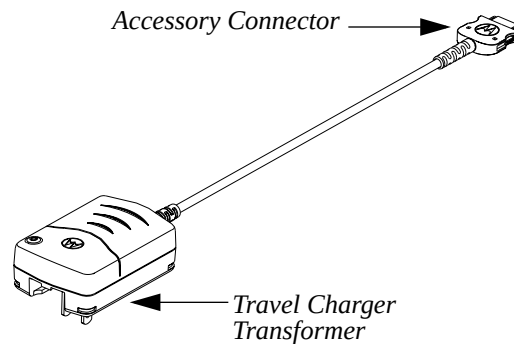


Figure 3. Using the Travel Charger

1. While holding the *i2000* with its front toward you, insert the accessory connector (with the Motorola logo facing you) into the slot on the bottom of the *i2000* until you hear a click.
2. Plug the Travel Charger transformer into an AC wall outlet. The power light (green LED) on the accessory power supply will come on.

Travel Charger Operating Specifications

Input voltage range: 90-264 VAC @ 50/60 Hz.

Operating temperature range: 0°C to +50°C

Vehicular Battery Charger

The NTN8655 Vehicular Battery Charger (VBC) provides power to the phone unit and charges the phone's Lithium Ion battery.

The power light (green LED) will light when the VBC is receiving power.

Using the Vehicular Battery Charger

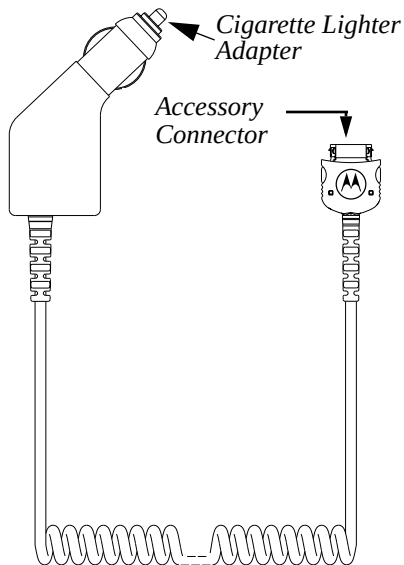


Figure 4. Using the Vehicular Battery Charger

1. Attach the Vehicular Battery Charger's accessory connector to the bottom of the *i2000*. While holding the *i2000* with its front toward you, insert the accessory connector (with the Motorola logo facing you) into the slot on the bottom of the *i2000* until you hear a click.
2. Remove the vehicle's cigarette lighter plug from the cigarette lighter receptacle.
3. Plug the Vehicular Battery Charger's cigarette lighter adapter into the cigarette lighter receptacle. The power light (green LED) will come on.
4. The *i2000* may be turned off, turned on, or used.

Removing the Vehicular Battery Charger

1. Unplug the Vehicular Battery Charger's cigarette lighter adapter from the vehicle's cigarette lighter receptacle.
2. Press the latches on the accessory connector.
3. Pull the accessory connector from the bottom of the *i2000*.

Vehicular Battery Charger Operating Specifications

Operating voltage range: 10.8 - 33.0 Vdc.

Operating temperature range: -30°C to +60°C

Desktop Dual-Pocket Charger

The NTN8968 Desktop Dual-Pocket Charger charges Motorola authorized batteries, as listed on page 55, for the i2000. To charge a battery, see Figure 5.

Charging a Battery

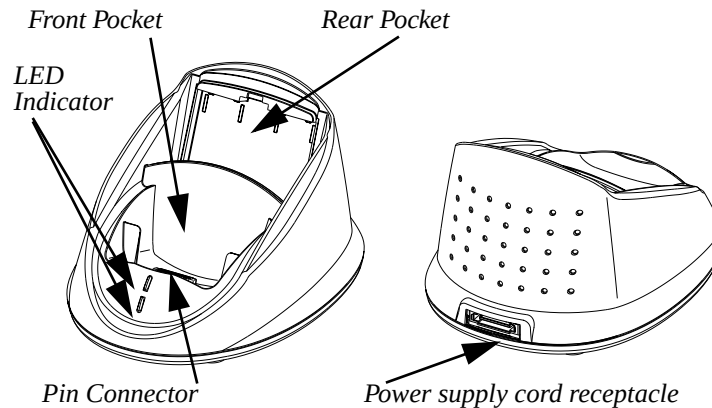


Figure 5. Desktop Dual-Pocket Charger

1. Plug the flat end of the power-supply cord, with the Ⓜ logo facing down, into the receptacle labeled "Charging" on the back of the charger.
2. Plug the transformer end of the power-supply cord into any standard AC wall outlet.
3. Insert an i2000 with an attached battery, into the charger's front pocket. This is done by inserting the bottom of the i2000 onto the pin connector in the bottom of the charger's front pocket.

Audio Adapter

The NTN8654 Audio Adapter connects an earpiece microphone to your i2000 for privacy and hands-free operation.

The Audio Adapter fits onto the bottom of the i2000 and provides a standard 2.5mm jack connection for an earpiece microphone (NTN8367) or headset.

Using the Audio Adapter

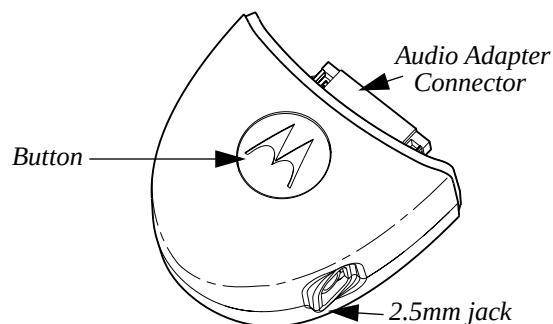


Figure 6. Using the Audio Adapter

1. Hold the phone and the Audio Adapter facing you so that you see the Motorola logo on the adapter.
2. Insert the Audio Adapter's connector into the i2000 receptacle. You will hear the connector snap into place.

Attaching/Detaching the Earpiece Microphone

1. Insert the 2.5mm plug of the earpiece microphone cord into the jack of the Audio Adapter.
2. Pull on the plug, not the cord, to remove the earpiece microphone.

Removing the Audio Adapter

1. Press the button on the front of the Audio Adapter. The front displays the Motorola logo on the button.
2. Pull the Audio Adapter from the i2000.

SAFETY AND GENERAL INFORMATION

**IMPORTANT INFORMATION ON SAFE AND
EFFICIENT OPERATION.
READ THIS INFORMATION BEFORE USING YOUR
INTEGRATED MULTI-SERVICE PORTABLE RADIO.**

For the Safe and Efficient Operation of Your Radio, Observe these Guidelines:

Your radio product contains a transmitter and a receiver. When it is *ON*, it receives and transmits radio frequency (RF) energy. The radio operates in the frequency range of 806 MHz to 870 MHz or 890 MHz to 960 MHz, and employs digital modulation techniques. When you communicate with your radio product, the system handling your call controls the power level at which your radio product transmits. The output power level typically may vary over a range from 0.00024 watts to 0.6 watts at, or below, 870 MHz, and 3.2 watts at, or above, 890 MHz.

Exposure To Radio Frequency Energy

Your Motorola Radio Product is designed to comply with the following national and international standards and guidelines regarding exposure of human beings to radio frequency electromagnetic energy:

- United States Federal Communications Commission, Code of Federal Regulations; 47 CFR part 2 sub-part J
- American National Standards Institute (ANSI) IEEE. C95. 1-1992
- National Council on Radiation Protection and Measurements (NCRP). Report 86
- International Commission on Non-Ionizing Radiation Protection (ICNIRP) 1998
- National Radiological Protection Board of the United Kingdom, GS 11, 1988
- Verband Deutscher Elektrotechniker (VDE) DIN-0848
- Department of Health and Welfare Canada. Safety Code 6

To assure optimal radio product performance and make sure human exposure to radio frequency electromagnetic energy is within the guidelines set forth in the above standards, always adhere to the following procedures:

When placing or receiving a phone call, or using the group and private call functions with a Group/Private Speaker OFF (muted speaker icon

visible in the display), hold your radio product as you would a telephone. Speak directly into the microphone and position the antenna up and over your shoulder.

When using your radio product as a traditional two-way radio while making group or private calls with the Group/Private Speaker ON (no speaker icon visible in the display), hold the radio product in a vertical position with the microphone one to two inches (2.5 to 5 cm) away from the lips.



For body-worn operation, with or without an earpiece or any other accessory, the antenna should be kept at least one inch (2.5 cm) from the body when transmitting. A carry holder with a belt clip is provided with the radio product for body-worn use.

When using any data feature of the radio product, with or without an accessory cable, position the antenna of the radio product at least one inch (2.5 cm) away from the body.

DO NOT hold the antenna when the radio is "IN USE". Holding the antenna affects call quality and may cause the radio product to operate at a higher power level than needed.

Interference to Medical and Personal Electronic Devices

Most electronic equipment is shielded from RF energy. However, certain equipment may not be shielded against the RF signals from your radio product.

Pacemakers

The Health Industry Manufacturers Association recommends that a minimum separation of 6 inches (15 cm) be maintained between a handheld wireless phone and a pacemaker to avoid potential interference with the pacemaker. These recommendations are consistent with the independent research by and recommendations of Wireless Technology Research.

Persons with pacemakers should:

- ALWAYS keep the radio product more than six inches from the pacemaker when the radio product is turned ON.
- Not carry the radio product in a breast pocket.
- Use the ear opposite the pacemaker to minimize the potential for interference.
- Turn the radio product OFF immediately if you have any reason to suspect that interference is taking place.

Hearing Aids

Some radio products may interfere with some hearing aids. In the event of such interference, you may want to consult your hearing aid manufacturer to discuss alternatives.

Other Medical Devices

If you use any other personal medical device, consult the manufacturer of your device to determine if it is adequately shielded from external RF energy. Your physician may be able to assist you in obtaining this information.

Turn your radio product OFF in health care facilities when any regulations posted in these areas instruct you to do so. Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy.

Interference to Other Electronic Devices

RF energy may affect improperly installed or inadequately shielded electronic operating and entertainment systems in motor vehicles. Check with the manufacturer or representative to determine if these systems are adequately shielded from external RF energy. Also check with the manufacturer of any equipment that has been added to the vehicle.

Turn your radio product OFF before boarding any aircraft to prevent possible interference to aircraft systems. Regulations of the United States Federal Communications Commission prohibit use when the plane is airborne. The United States Department of Transportation regulations require you have permission from a crew member to use your radio product while the plane is on the ground.

Safety and General

Use While Driving

Check the laws and regulations on the use of wireless telephones in the area where you drive. Always obey them.

When using the radio product while driving, please:

- Give full attention to driving and to the road
- Use hands-free operation, if available
- Pull off the road and park before making or answering a call if driving conditions so require.



OPERATIONAL WARNINGS

WARNING

POTENTIALLY EXPLOSIVE ATMOSPHERES

Turn off your radio product when you are in any area with a potentially explosive atmosphere, unless it is a radio product type especially qualified for use in such areas (for example, Factory Mutual Approved). Sparks in a potentially explosive atmosphere can cause an explosion or fire resulting in bodily injury, or even death.

Note: *The areas with potentially explosive atmospheres referred to above include fueling areas such as: below decks on boats; fuel or chemical transfer or storage facilities; areas where the air contains chemicals or particles such as grain, dust or metal powders; and any other area where you would normally be advised to turn off your vehicle engine. Areas with potentially explosive atmospheres are often, but not always posted.*

Batteries

Do not replace or charge batteries in a potentially explosive atmosphere. Contact sparking may occur while installing or removing batteries and cause an explosion.

BLASTING CAPS AND AREAS

To avoid possible interference with blasting operations, turn off your radio product when you are near electrical blasting caps, in a blasting area, or in areas posted: "Turn off two-way radio". Obey all signs and instructions.

FOR VEHICLES EQUIPPED WITH AN AIR BAG

Do NOT place objects, including both installed and portable wireless equipment, in the area over the air bag or in the air bag deployment area. An air bag inflates with great force. If in-vehicle wireless equipment is improperly installed and the air bag inflates, serious injury could result.



Caution

OPERATIONAL CAUTIONS

DAMAGED ANTENNAS

Do not use any portable radio product that has a damaged antenna. If a damaged antenna comes into contact with your skin, a minor burn can result.

BATTERIES

All batteries can cause property damage and/or bodily injury such as burns if a conductive material such as jewelry, keys, or beaded chains touch exposed terminals. The conductive material may complete an electrical circuit (short circuit) and become quite hot. Exercise care in handling any charged battery, particularly when placing it inside a pocket, purse, or other container with metal objects.

Cleaning Instructions

Clean the external surfaces of the radio product with a damp cloth, using a mild solution of dishwashing detergent and water. Some household cleaners may contain chemicals that could seriously damage the radio product. Avoid the use of any petroleum-based solvent cleaners. Also, avoid applying liquids directly on the radio product.

Antenna Considerations

Use only the supplied or an approved antenna. Unauthorized antennas, modifications, or attachments could impair call quality, damage the radio product, or result in violation of local agency regulations.

Accessory Safety Information

IMPORTANT:

SAVE THESE ACCESSORY SAFETY INSTRUCTIONS

- Before using any battery or battery charger, read all the instructions for and cautionary markings on (1) the battery, (2) the battery charger, which may include a separate wall-mounted power supply or transformer, and (3) the radio product using the battery.
- Do not expose any battery charger to water, rain, or snow as they are designed for indoor or in-vehicle use only.
- Since a battery charger is designed for indoor or in-vehicle use only, do not expose a battery charger to water, rain, or snow.



WARNING

To reduce the risk of injury, charge only the rechargeable batteries listed in the Accessories section of this manual. Other types of batteries may burst, causing personal injury and damage.

- To reduce the risk of damage to the cord or plug, pull by the plug rather than the cord when you disconnect the battery charger from the power source outlet.
- Do not operate any battery charger with a damaged cord or plug - replace them immediately.
- Battery chargers may become warm during operation, but not hot. If it becomes hot to the touch, unplug it from the power outlet immediately and discontinue its use.
- Use of a non-recommended attachment to a battery charger may result in a risk of fire, electric shock, or injury to persons.
- Make sure the battery charger power cord is located so that it will not be stepped on, tripped over, or subjected to damage or stress.
- An extension cord should not be used with any battery charger unless absolutely necessary. Use of an improper extension cord could result in a risk of fire and electric shock. If an extension cord must be used, make sure that:
 - ☐ The pins on the plug of the extension cord are the same number, size, and shape as those on the plug of the charger.
 - ☐ The extension cord is properly wired and in good electrical condition.
 - ☐ The cord size is 18AWG for lengths up to 100 feet and 16AWG for lengths up to 150 feet.

- Do not operate any battery charger if it has received a sharp blow, has been dropped, or has been damaged in any way; take it to a qualified service technician.
- Do not disassemble a battery charger; take it to a qualified service technician when service or repair is required. Incorrect reassembly may result in a risk of electric shock or fire.
- Maximum ambient temperature around the power supply or transformer of any battery charger should not exceed 40°C (104°F).
- The output power from the power supply or transformer must not exceed the rating given on the Desktop Dual-Pocket Charger.
- The disconnection from the line voltage is made by unplugging the power supply from the AC receptacle.
- To reduce risk of electric shock, unplug any battery charger from the outlet before attempting any maintenance or cleaning.
- For optimum charging performance, turn off the radio product while charging it in any battery charger.