Exhibit VIII. User Information and User Manual:

1.) User Card - 2 pages

User Safety, Training, and General Information

Operational Instructions and Training Guidelines

2.) User Manual - 59 pages

UPScan Release 2.0 Loader/ Supervisor Training

MOTOROLA

HANDHELD PORTABLE TERMINAL

EMERALD

User Safety, Training, and General Information

READ THIS IMPORTANT INFORMATION ON SAFE AND EFFICIENT OPERATION BEFORE USING YOUR MOTOROLA HANDHELD PORTABLE TERMINAL

The information provided in this document supersedes the general safety information contained in user guides published prior to June 2001. For information regarding terminal use in a hazardous atmosphere please refer to the Factory Mutual (FM) Approval Manual Supplement or Instruction Card, which is included with terminal models that offer this capability.

Compliance with RF Energy Exposure Standards

Your Motorola terminal is designed and tested to comply with a number of national and international standards and guidelines (listed below) regarding human exposure to terminal frequency electromagnetic energy. This terminal complies with the IEEE (FCC) and ICNIRP exposure limit. In terms of measuring RF energy for compliance with the FCC exposure guidelines, your terminal radiates measurable RF energy only while it transmits data, not when it is receiving data.

Your Motorola terminal complies with the following RF energy exposure standards and guidelines:

- United States Federal Communications Commission, Code of Federal Regulations; 47CFR part 2 sub-part J
- American National Standards Institute (ANSI) / Institute of Electrical and Electronic Engineers (IEEE) C95. 1-1992
- Institute of Electrical and Electronic Engineers (IEEE) C95.1-1999 Edition
- International Commission on Non-Ionizing Radiation Protection (ICNIRP) 1998
- Ministry of Health (Canada) Safety Code 6. Limits of Human Exposure to Terminal frequency Electromagnetic Fields in the Frequency Range from 3 kHz to 300 GHz, 1999
- Australian Communications Authority Terminal communications (Electromagnetic Radiation - Human Exposure) Standard 2001 (applicable to wireless phones only)
- ANATEL, Brasil Regulatory Authority, Resolution 256 (April 11, 2001) "additional requirements for SMR, cellular and PCS product certification."

Operational Instructions and Training Guidelines

Body-worn Operation

- Always place the terminal in a Motorola approved clip, holder, holster, case, attachment, or body harness for this product. Use of non-Motorola-approved accessories may exceed FCC RF exposure guidelines.
- If you do not use a Motorola approved body-worn accessory, then ensure the terminal is kept 2.5 cm (one inch) from the body when transmitting.

Antennas & Batteries

- Use only Motorola approved supplied antenna or Motorola approved replacement antenna. Unauthorized antennas, modifications, or attachments could damage the terminal and may violate FCC regulations.
- Use only Motorola approved, supplied batteries or Motorola approved replacement batteries. Use of non-Motorola-approved antennas or batteries may exceed FCC RF exposure guidelines.

Approved Accessories

For a list of Motorola approved accessories see the appendix of this user manual or visit the following website which lists approved accessories:

Electromagnetic Interference/Compatibility

Note: Nearly every electronic device is susceptible to electromagnetic interference (EMI) if inadequately shielded, designed, or otherwise configured for electromagnetic compatibility.

Facilities

To avoid electromagnetic interference and/or compatibility conflicts, turn off your terminal in any facility where posted notices instruct you to do so. Hospitals or health care facilities may be using equipment that is sensitive to external RF energy.

Aircraft

When instructed to do so, turn off your terminal when on board an aircraft. Any use of a terminal must be in accordance with applicable regulations per airline crew instructions.

Medical Devices

Pacemakers

The Advanced Medical Technology Association (AdvaMed) recommends that a minimum separation of 6 inches (15 centimeters) be maintained between a handheld wireless terminal and a pacemaker. These recommendations are consistent with those of the U.S. Food and Drug Administration.

Persons with pacemakers should:

- ALWAYS keep the terminal more than 6 inches (15 centimeters) from their pacemaker when the terminal is turned ON.
- not carry the terminal in the breast pocket.
- turn the terminal OFF immediately if you have any reason to suspect that interference is taking place.

Hearing Aids

Some digital wireless terminals may interfere with some hearing aids. In the event of such interference, you may want to consult your hearing aid manufacturer to discuss alternatives.

Other Medical Devices

If you use any other personal medical device, consult the manufacturer of your device to determine if it is adequately shielded from RF energy. Your physician may be able to assist you in obtaining this information.

Operational Warnings

WARNING

For Vehicles With an Air Bag

Do not place a portable terminal in the area over an air bag or in the air bag deployment area. Air bags inflate with great force. If a portable terminal is placed in the air bag deployment area and the air bag inflates, the terminal may be propelled with great force and cause serious injury to occupants of the vehicle.

WARNING

Potentially Explosive Atmospheres

Turn off your terminal prior to entering any area with a potentially explosive atmosphere, unless it is a terminal type especially qualified for use in such areas as "Intrinsically Safe" (for example, Factory Mutual, CSA, UL, or CENELEC). Do not remove, install, or charge batteries in such areas. Sparks in a potentially explosive atmosphere can cause an explosion or fire resulting in bodily injury or even death. The areas with potentially explosive atmospheres referred to above include fueling areas such as below decks on boats, fuel or chemical transfer or storage facilities, areas where the air contains chemicals or particles, such as grain, dust or metal powders, and any other area where you would normally be advised to turn off your vehicle engine. Areas with potentially explosive atmospheres are often but not always posted.

WARNING

Blasting Caps and Blasting Areas

To avoid possible interference with blasting operations, turn off your radio when you are near electrical blasting caps, in a blasting area, or in areas posted: "Turn off two-way radio." Obey all signs and instructions.

Caution

Batteries

All batteries can cause property damage and/or bodily injury such as burns if a conductive material such as jewelry, keys, or beaded chains touches exposed terminals. The conductive material may complete an electrical circuit (short circuit) and become quite hot. Exercise care in handling any charged battery, particularly when placing it inside a pocket, purse, or other container with metal objects.

UPScan Release 2.0 Loader/Supervisor Training

Participant's Guide

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About This Training

I.S. Learning and Development developed this training in collaboration with the Corporate Package Process Management (PPM) team in Paramus, New Jersey. For more information about UPScan or this training, contact Bill Van Note at ATLAS 283-3190 or access the UPScan Intranet web site:

http://p3rarb0.inside.ups.com/Scan/Content/projects/UPScan/Overview.htm.

Table of Contents

USING THE UPSCAN LOADER/SUPERVISOR TRAINING MATERIALS _____ **4**

LESSON 1: UPSCAN OVERVIEW _____ **9**

LESSON 2: LOG IN TO UPSCAN _____ **14**

LESSON 3: SET UP LOADS _____ **24**

LESSON 4: SCAN PACKAGES _____ **33**

LESSON 5: REMOVE LOAD FROM LOAD LIST AND LOG OUT _____ **41**

BARCODE SECTION _____ **45**

EVALUATION _____ **56**

Using the UPScan Loader/Supervisor Training Materials

Using the UPScan Loader/Supervisor Training Materials

Introduction

This training will present the basic workflow of UPScan for loaders and supervisors, including the new equipment and the procedures needed to use them.

UPScan Training Materials

To support the implementation of UPScan, the following training materials have been developed:

Audience	Document
Loader/Supervisor	UPScan Release 2.0 Training: Participant's Guide
Management Team	UPScan Release 2.0 Loader/Supervisor Training: Facilitator's Guide

UPScan User Guides

To support the implementation of UPScan, the following system documentation has been developed:

System	Document
UPScan	UPScan Release 2.0 User's Guide

Use of the Participant's Guide in Training

The Participant's Guide is a workbook for use with training at local sites. Training can be done in a small group, classroom setting, or as self-study. Each lesson contains a summary page that provides basic information as follows:

Lesson Overview:		Summarizes the lesson content.
Audience:		Identifies who should take the lesson.
Suggested Time:		Estimates the time needed to complete the lesson.
Lesson Outline:		Provides an outline of the content in the lesson.
Objectives:		Describes what the student will be able to do at the end of the lesson.

Basic Key Navigation Job Aid

Your instructor will provide a UPScan job aid of information you will need until you get familiar with the new Mobile Terminal's keypad. You will also see posters in your work area with helpful information.

Each lesson also contains some of the following information:

- Structured sequence for learning the particular tasks
- Outline of steps for important processes

Practice Exercise
This icon indicates a practice exercise that participants should complete.

Tips for Use of this Guide

- Complete each lesson in the order as it appears in this guide. Each lesson builds on the information presented in previous lessons. If you skip a lesson, you may miss important information.
- Write notes in your Participant's Guide. Hands-on training will be provided.

UPScan System ID's

You must have a User ID and password before you begin training. The first five letters of your last name, the last four numbers of your Social security number and the first letter of your first name. Use upper case (all caps) letters.

Example: Name: Steven Jones
SS#: 123-45-6789
User ID: JONES6789S

Please Note: If your last name is less than five letters, include the last 5 numbers of your Social Security number.

Course Evaluation Form

Complete the Training Evaluation Survey at the end of this Training. It should take 5-10 minutes. Send the evaluations to the address below:
Doris Sanders-Headley
IS Learning and Development
340 MacArthur Blvd A-243
Mahwah, NJ 07430 USA

You may also email recommendations and comments about this training to dsanders-headley@ups.com. We welcome all comments on the content and format of the guide.

Lesson 1: UPScan Overview

Lesson 1: UPScan Overview

Lesson Overview:

This lesson provides a high-level introduction to UPScan.

Audience:

Loaders\Supervisors

Suggested Time:

10 minutes

Lesson Outline:

I. Introduction
II. Benefits of UPScan
III. New Equipment in UPScan

Objectives:

Trainees will:

- List several benefits of UPScan
- Understand how to properly use the new equipment

Introduction

UPScan is a new global scanning system. Before deploying this new scanning system, certain UPS facilities are selected to test our products. Your facility is being asked to help us test UPScan which will replace your current IPLD scanning system. The UPScan project will ultimately be deployed to various UPS sites.

UPScan will replace all the current equipment with the *Emerald* mobile terminal and the *Emerald* ring scanner.

Benefits of UPScan

There are several benefits that UPS will receive from UPScan:

- **Flexibility of Scanning**
  Loaders and Supervisors are able to use one global easy-to-use scanning system. Nine terminals have been reduced to two.

- **Simpler Process**
  The Emerald mobile terminal, and the Emerald cordless ring scanner will simplify the process. The equipment is more durable.

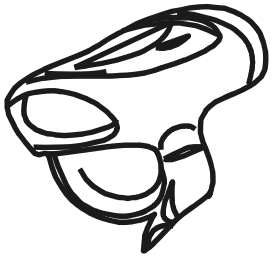
- **Ease of Use**
  There is a single point of functionality within several scanning systems. User Login and Scanner Setup have been standardized.

- **Hands-free Scanning**
  There is wireless communication between the Emerald terminals and ring scanner.

- **Scanner International and Triggerless Features**
  There are beep tones and voice messaging for international exceptions/holds, as well as a tri-color light indicating when status information is available.

New Equipment in UPScan

Emerald Ring Scanner

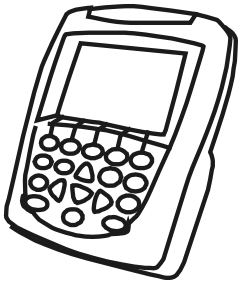


The Emerald ring scanner is designed to be worn on the second and third fingers of the hand that is used to scan the tracking number. The scan window should be facing out. The battery should be slotted on the underside of the ring scanner.

To expedite the scanning process, the ring scanner was designed to emit a continuous laser beam. The loader does not have to press a trigger to emit the beam. The laser beam will only be available in those fields where scanning can take place.

Note: Jewelry should not be worn when using the ring scanner.

Emerald Mobile Terminal



The Emerald mobile terminal will be placed either in a waist or wrist attachment when working with the equipment. In UPScan the Emerald mobile terminal and the Emerald ring scanner are used as a set.

Radio Frequency (RF) allows real-time access of data, beep tones and voice messaging to the user.

Blue tooth communication eliminates cables attached to the user. If a communication problem develops between the ring scanner and the mobile terminal, the scanner will emit a continuous beeping tone. The loader should inform his supervisor if this happens.

Mobile Terminal Belts

In UPScan the wrist and waist attachments allow the loader to scan hands free. The belts are adjustable, and the terminals mount easily into the holder attached to the belt by snaps.

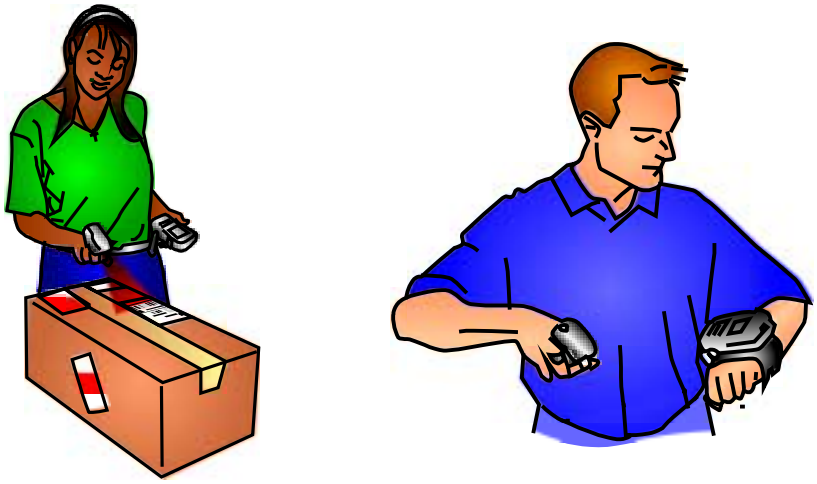


Figure 1: Emerald Mobile Terminal and Ring Scanner - Waist and Wrist Attachments

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Practice Exercise:

If you have not put on the new UPScan equipment, do so now.

- Emerald ring scanner
- Emerald mobile scanner

Lesson 2: Log In to UPScan

Lesson 2: Log In to UPScan

Lesson Overview:

This lesson describes how to log in to UPScan and navigate using the various keypad features.

Audience:

Loaders\Supervisors

Suggested Time:

20 minutes

Lesson Outline:

I. Introduction
II. Basic Navigation
III. Modes
IV. Other Important Keys
V. Log In Procedures

Objectives:

Trainees will
- Log in to UPScan

Introduction

To access UPScan, you must log in with your unique ID. Before you log in, there are some basics you must know about how to use the navigation keys.

Basic Navigation

Mobile Terminal Screen and Keypad

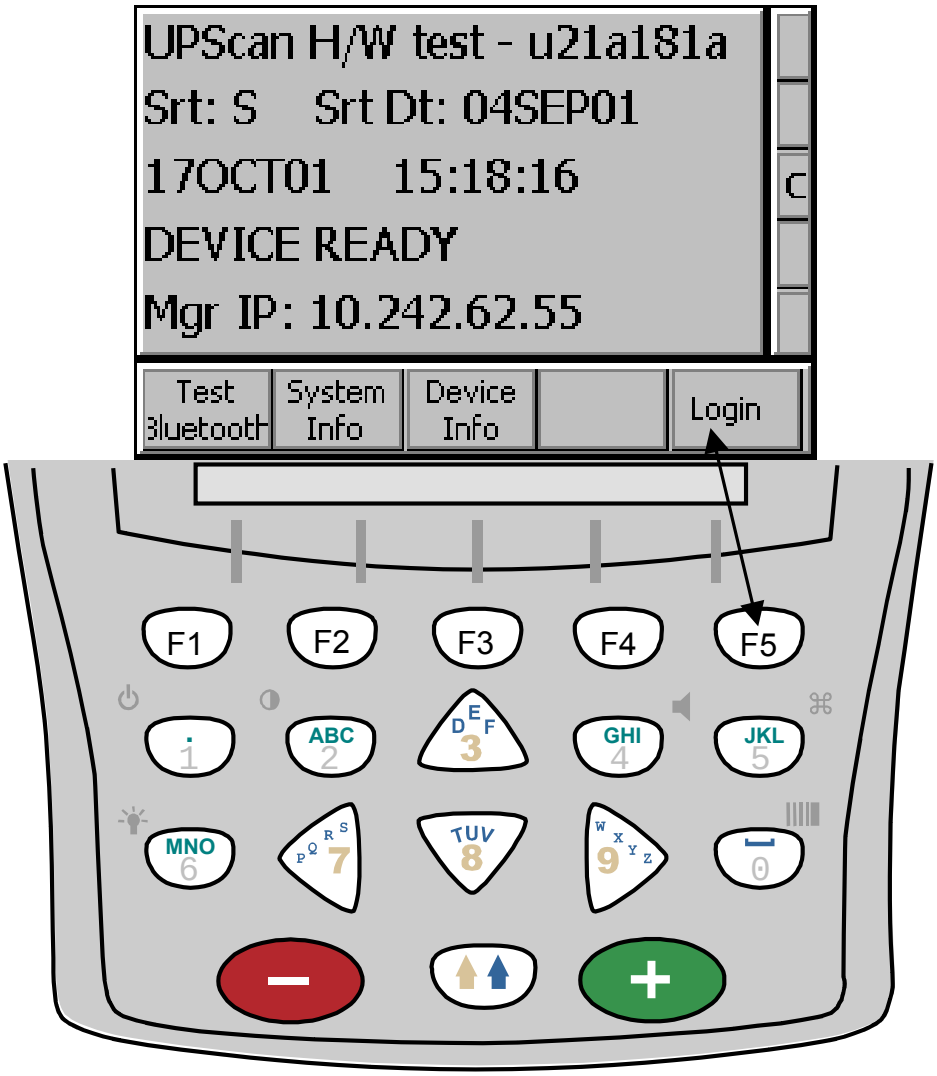


Figure 2: Keypad with Mobile Terminal Screen

Modes

What Is a Mode?

There are three different modes, Alpha, Numeric and Normal. The mode determines which entry will appear when you press a key on the keypad.

Mode Key

This key allows you to navigate through the 3 different mode functions.

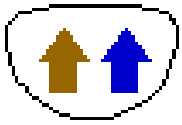


Figure 3: Double Arrow Mode Key

How to Identify Modes

You can identify the mode by the letter/number on the right of the screen.

In Figure 4: Alpha Mode is selected. In this mode, you get the upper entry on the key that you press, normally a letter of the alphabet. When more than one letter is on the key, keep pressing the key until the correct letter appears in the field. For example, if you are in Alpha Mode and want to enter the letter R, you must press the

key three times.

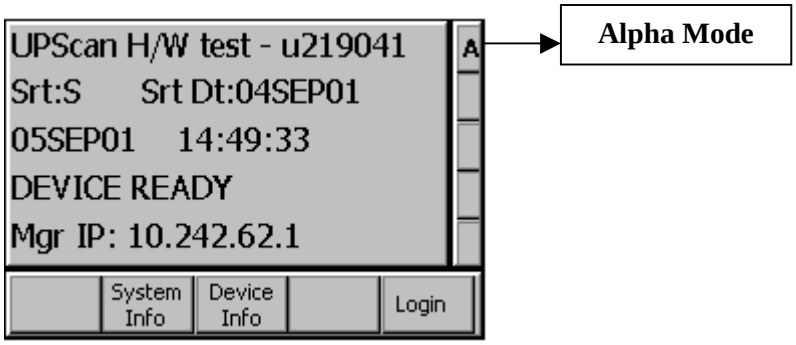


Figure 4: Alpha Mode

In Figure 5: Numeric Mode is selected. In this mode press the key for the number you wish to enter.

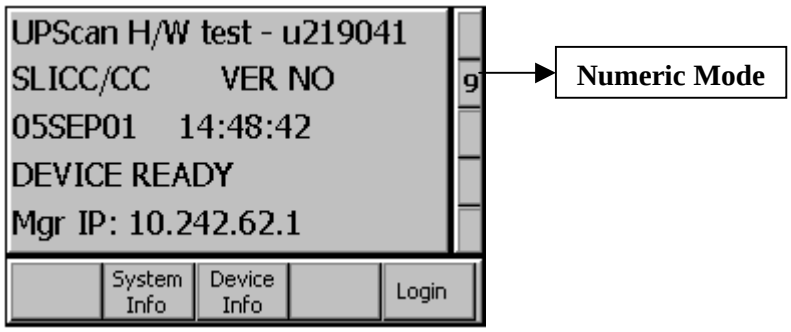


Figure 5: Numeric Mode

Figure 6: Normal Mode is selected. In this mode you may use the **Arrow** keys to Page Up, Page Down, Back Tab and Tab forward.

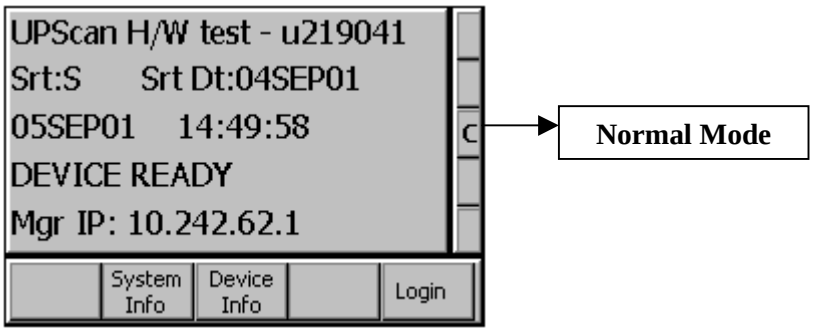


Figure 6: Normal Mode

Figure 7: Normal Mode (C) displays the keys, icons for each key and the function the key performs.

Normal Mode (C)

1	⏻	Terminal and Radio Power
2	◑	Cycle Contrast (Brightness)
4	🔈	Cycle Volume
5	⌘	ALT (i.e. Alt + 2 = Backspace)
6	💡	Backlight
0	▥	Toggle Laser Power

Figure 7: Normal Mode (C)

Practice Exercise:

From the Device Status screen, press the Mode key several times to see the mode change.

If you are not at the Device Status screen, press Cancel/Esc key to navigate to the Device Status screen.

In Normal Mode, press **6** for the backlight.

Other Important Keys

Arrow Keys
The arrow keys perform the following functions in Normal Mode:

Figure 8: Page Up

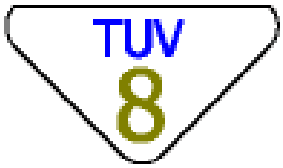


Figure 9: Page Down

Figure 10: Back Tab

Figure 11: Tab

Notice that the keys in the middle of the keypad can provide various results when pressed. For example, the key below in **Figure 12: Back Tab Key** can be used to enter letters P, Q, R, or S; the number 7; or tab backward. The result depends on the mode.

Figure 12: Back Tab Key

While using UPScan, you will use function keys (**F1** through **F5**) to select option buttons on the screen. Function keys align directly with the option buttons. For example, you will press **F5** to select **Login**.

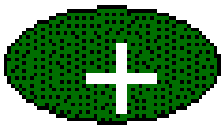


Figure 13: Enter

Press this key to advance to a new field or accept a response.

Figure 14: Cancel/Esc

This key cancels the current action and returns you to the previous screen.

Login Procedure

To log in to UPScan:

1. At the Device Status screen,Press **F5** for **Login**. The Sort Screen appears.
2. Press **F5** for **Yes**. The Login screen appears.

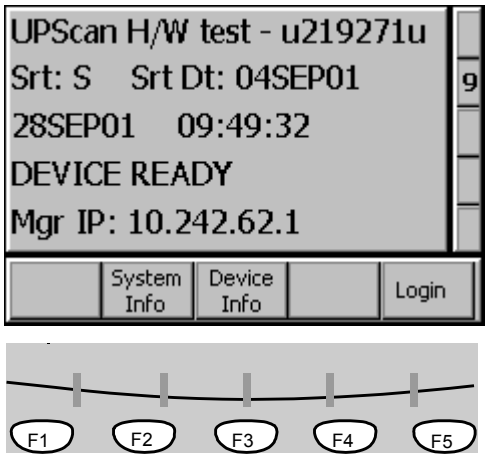


Figure 16: Device Status Screen

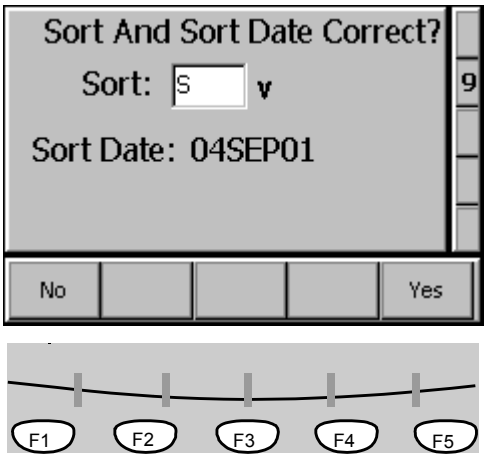


Figure 15: Sort Screen – Default Sort Available

NOTE: When keying information, wait for the cursor to process your entry and move to the next space before you continue to key.

3. The Login screen appears. You will normally scan your ID, but for this practice key enter your User ID. When you are finished, press **F5** for **OK**.

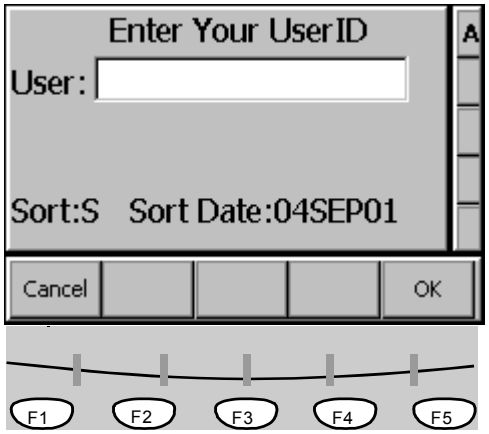


Figure 17: Login Screen

NOTE: The laser will be on in this field.

4. The WorkArea Selection screen appears. Press **F3** to cycle through the choices, then select the correct Work Area (W/A).
5. Press **F5** for **OK.**

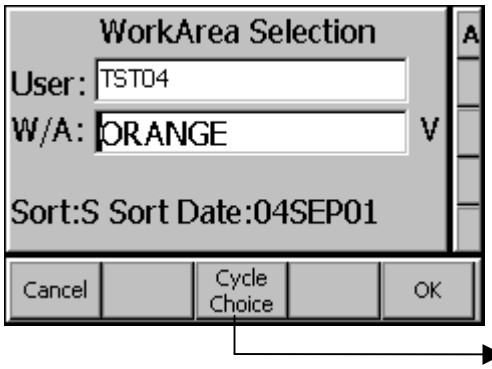


Figure 18: WorkArea Selection

NOTE: Any time you see the **Cycle Choice**, you may activate the choices **v** with the function key below.

6. The Position Entry screen appears.This will be covered in the next lesson.

Practice Exercise:

If you need more practice return to the Device Status screen and log into UPScan using the Login Procedure outlined above.

Lesson 3: Set Up Loads

Lesson 3: Set Up Loads

Lesson Overview: This lesson identifies how to set up loads in UPScan.

Audience: Loaders\Supervisors

Suggested Time: 15 minutes

Lesson Outline:

I. Introduction
II. Set Up a Load
III. Set Up Multiple Loads

Objectives:

- Set up a single load with the correct load service level
- Set up a multiple load with various package service levels

Introduction

You must set up loads to identify the ULD into which you scan packages, allowing customers to track their packages.

Set Up a Load

To set up a load from the Figure 19: Position Entry Screen below:

1. Scan or key in the Belt ID and Bay #. Key in the Belt ID, press Enter to move to the next field and key in the Bay #.

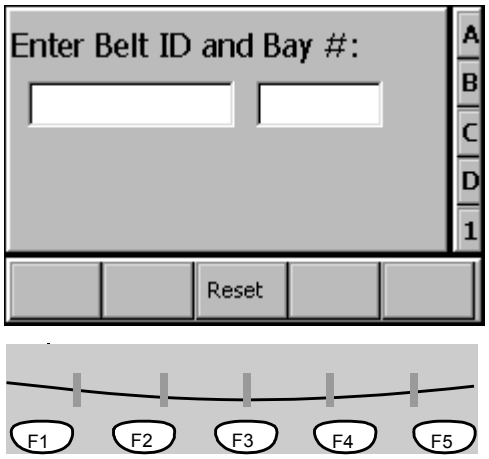


Figure 19: Position Entry Screen

Note: For this practice, key in the information from Figure B - 1 below.

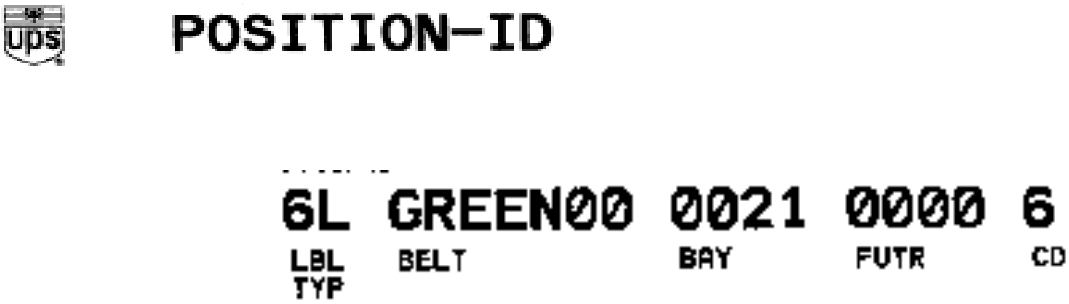


Figure B - 1

2. Once the Belt ID and Bay # are entered, press the **Enter** key on the terminal keypad to **Accept**. The ULD screen appears.

3. Key in the ULD ID. Press the **Enter** key to Accept.

NOTE: For this practice, key in the information from Figure B - 2 below.

NOTE: Always re-key information to verify.

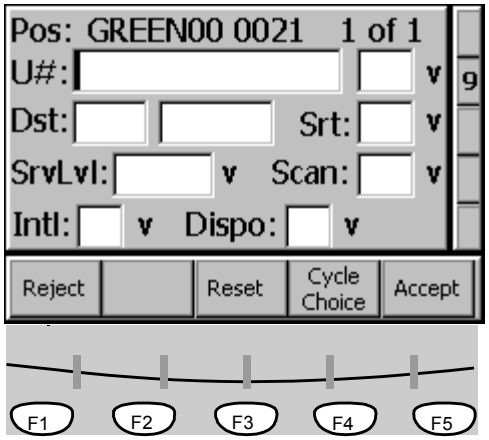


Figure 20

Figure B - 2

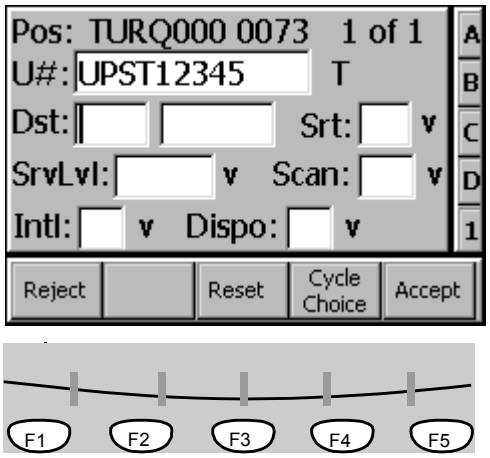


Figure 21: Setup Load Screen

NOTE: For this practice, key in the information from Figure B - 3 below.

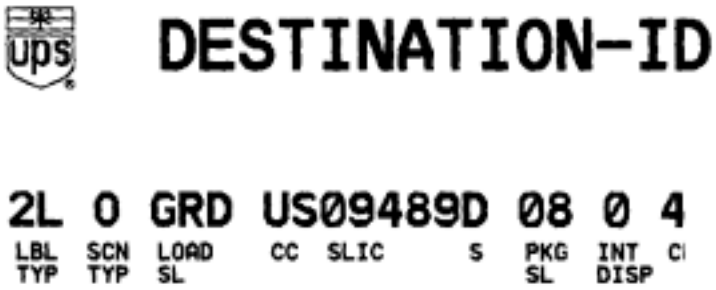


Figure B - 3

4. Scan or key enter the destination information in the **Dst**. field which is composed of the Country Code and SLIC Code.
   Dst-Destination
   - Country Code-**CC**
   - SLIC Code-**SLIC**
5. Press the **Enter** key to move to the next field.
6. For each of the fields, press **F4** to display the cycle choices.
   - Sort (**Srt**)-**S**
     - S-Sunrise
     - P-Preload
     - M-Morning
     - D-Day
     - A-Afternoon
     - T-Twilight
     - L-Local
     - N-Night
   - Service Level (**SrvLvl**)-**Load SL**
     - 1DA
     - 2DA
     - 3DS
     - GRD
     - EAM
   - **Scan-SCN TYP**
     - O-Origin
     - L-Location
     - D-Destination
   - International (**Intl**)
     - Y-Yes
     - N-No
   - Disposition (**Dispo**)-**INT DISP**
     - N – None
     - H – Hot
     - U – Upgrades
     - M – Mixed
     - C – Cold
     - I – International
     - S – Smalls
     - L – Holdover
     - O – Offshore

7. Once all the fields are updated, press **F5** to Accept. The Package Service Level screen appears.
8. Select the service levels needed, and press **Enter** to Accept. The Package Scan screen appears.

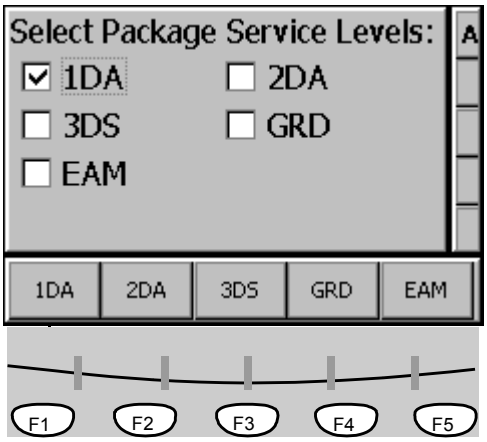


Figure 23: Package Service Level Screen

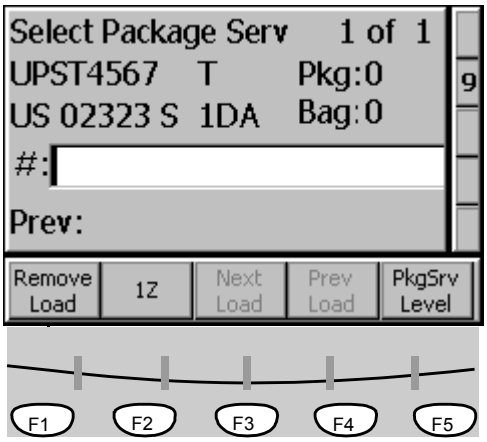


Figure 22: Package Scan Screen

Set Up Multiple Loads

When you need to scan packages into more than one ULD, repeat steps 1 through 7 to Set Up Another Load.

1. At the Package Scan screen, select the **CANCEL/ESC** key to return to the Main Menu, use the down arrow key to select **Set Up Load.**
2. Press **Enter** to accept; the Position Entry screen appears.
3. Scan in the Belt ID and Bay #. "No Load Data for Position: GREENOO OO21". Press **Enter** to accept. The Set Up Load screen appears.
4. When the Set Up Load screen is completed, press **F5** to Accept.
5. The Package Service Level screen appears. Select the appropriate service and press **Enter** to Accept.

Toggle Between Loads

1. The Package Scan screen appears showing More than 1 Load Setup in the top right corner of the screen. (2 of 2)
2. The Toggle Keys **Next Load** and **Prev Load** will be activated. Use these keys to toggle back and forth between loads.

Practice Exercise:

Using the steps given above, set up a multiple load. Refer to Barcodes found on page 31 and 32.

POSITION-ID

6L ORANGE0 0095 0000 1

LBL TYP BELT BAY FUTR CD

Figure B - 4

AUTOMOTIVE ULD-ID

UPSP 123456 7

Figure B - 5

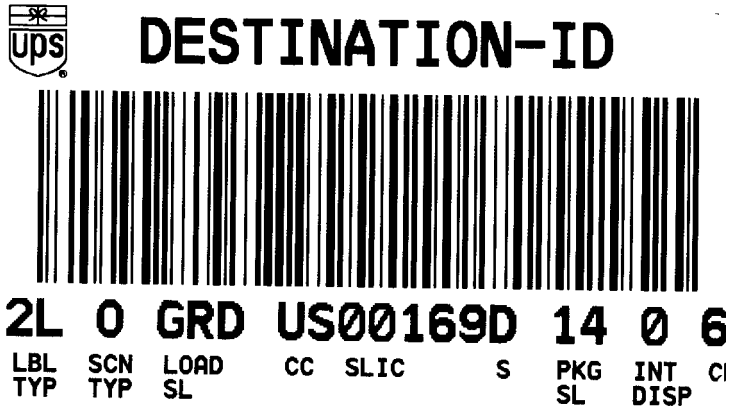

DESTINATION-ID
2L 0 GRD US00169D 14 0 6
LBL TYP
SCN TYP
LOAD SL
CC
SLIC
S
PKG SL
INT DISP

Figure B - 6

Lesson 4: Scan Packages

Lesson 4: Scan Packages

Lesson Overview: This lesson describes how to scan packages.

Audience: Loaders\Supervisors

Suggested Time: 10 minutes

Lesson Outline:

I. Introduction

II. Scan Packages Barcodes

Objectives:

Trainees will:

- Scan packages barcodes

Introduction

After setting up the load(s), you are ready to scan packages into a ULD.

Scanning Packages using Barcodes

1. Scan or key enter the package barcodes. Refer to, Figure B - 7 Figure B - 8, Figure B - 9 and Figure B - 10 below.

Figure B - 7

SHIPPERS INTERNATIONAL
(123) 456-7890
5TH FLOOR
1550 W ANYWHERE STREET
PHOENIX AZ 85027-3129
12 LBS
1 OF 2
SHIP TO:
JOHN SMITH
(987) 654-3210
ABC COMPANY
BUILDING 3 FLOOR 4
123 MAIN STREET
SALT LAKE CITY UT 84170-6672
UT 841 9-06
UPS NEXT DAY AIR
1
TRACKING #: 1Z 123 45E 01 1234 5675

Figure B - 8

SHIPPERS INTERNATIONAL
(123) 456-7890
5TH FLOOR
1550 W ANYWHERE STREET
PHOENIX AZ 85027-3129
12 LBS
1 OF 2
SHIP TO:
JOHN SMITH
(987) 654-3210
ABC COMPANY
BUILDING 3 FLOOR 4
123 MAIN STREET
SALT LAKE CITY UT 84170-6672
UT 841 9-06
UPS 2ND DAY AIR A.M.
2A
TRACKING #: 1Z 123 45E 07 1234 5673

Figure B - 9

SHIPPERS INTERNATIONAL
(123) 456-7890
5TH FLOOR
1550 W ANYWHERE STREET
PHOENIX AZ 85027-3129
12 LBS
1 OF 2
SHIP TO:
JOHN SMITH
(987) 654-3210
ABC COMPANY
BUILDING 3 FLOOR 4
123 MAIN STREET
SALT LAKE CITY UT 84170-6672
UT 841 9-06
UPS 2ND DAY AIR A.M.
2A
TRACKING #: 1Z 123 45E 18 1234 5670

Figure B - 10

2. Press the **Enter** key. The Package Service Level Message Box appears.

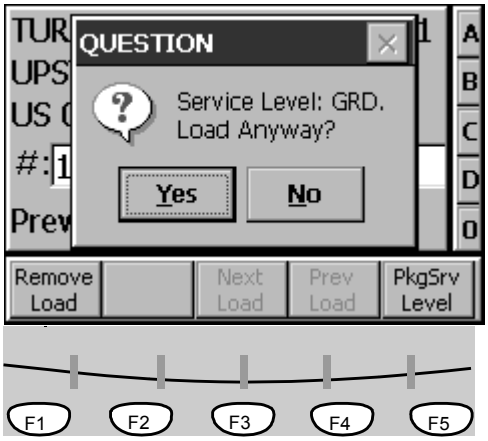


Figure 24: Package Service Level Message Box

3. Press **F5** for the Package Service Level screen, select the service level needed using the Function Keys **F1** through **F5** (for example **F1**=**1DA**).

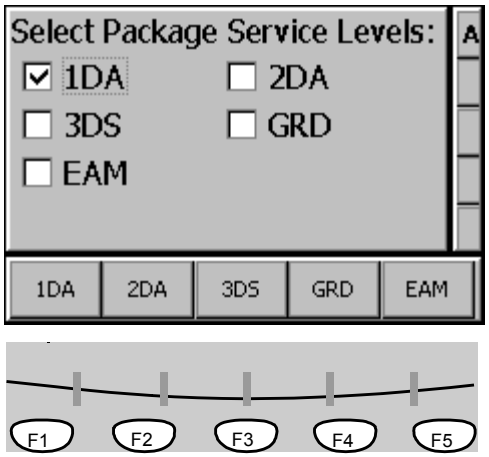


Figure 25: Package Service Level

4. Once the service levels are selected, press the **Enter** key to accept the selections or the **Cancel/Esc** key to cancel.

Practice Exercise: Following the steps given above, continue scanning into the load. Refer to Barcode Figure B - 11 below.

Figure B - 11

Lesson 5: Remove Load From Load List and Log Out

Lesson 5: Remove Load from Load List and Log Out

Lesson Overview:

This lesson describes how to remove a load from the load list and log out.

Audience:

Loaders\Supervisors

Suggested Time:

5 minutes

Lesson Outline:

I. Introduction
II. Remove a load from the load list
III. Log out

Objectives:

Trainees will:

- Remove a load
- Log out of UPScan

Introduction

You should remove the load from the load list when the ULD will no longer be needed.

NOTE: In UPScan you will not close loads. Instead, when you finish loading the ULD, you remove the load from the UPScan application.

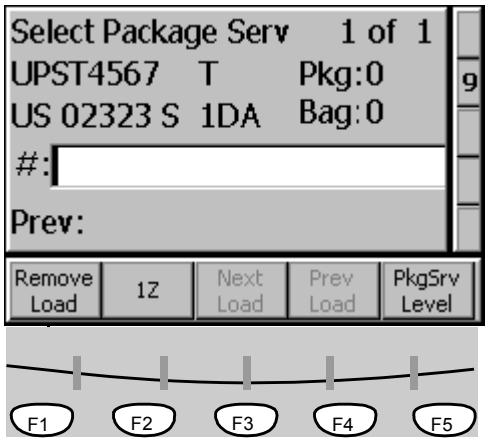


Figure B - 12

Remove a Load from a Load List Procedure

To remove a load:

1. Press **F1** to **Remove** a load. For this practice use the Load that packages were scanned.
2. Press the **Enter** key for OK**.** The screen reads, " Are you sure you want to Remove the Load?"
3. The load is no longer available. You will return to the Position Entry screen.
4. Press the **Cancel/Esc** key to return to the Main Menu screen.

Practice Exercise:

Using the Remove a Load from a Load List procedure, remove the load that you did not use.

Log Out Procedure

To key out of UPScan:

1. Press **F5** to **Logout**.
2. Press the **Enter** key to select **Yes** to accept the logout.
3. User is successfully logged out.
4. Press the **Enter** for **OK**.

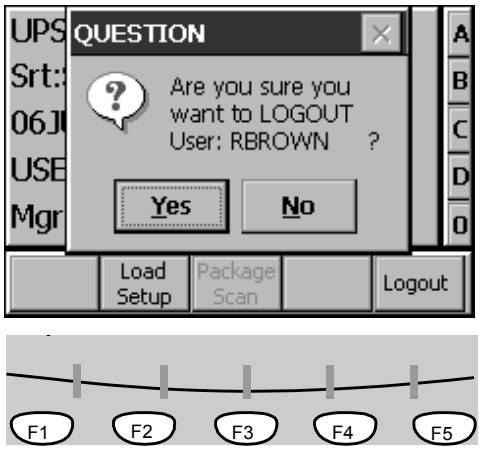


Figure 26: Logout Screen

Practice Exercise:

Following the steps given above, log out of the system.

Barcode Section

AUTOMOTIVE ULD-ID

UPST 123456 9

SHIPPERS INTERNATIONAL
(123) 456-7890
5TH FLOOR
1550 W ANYWHERE STREET
PHOENIX AZ 85027-3129

12 LBS **1 OF 2**

SHIP TO: JOHN SMITH
(987) 654-3210
ABC COMPANY
BUILDING 3 FLOOR 4
123 MAIN STREET
SALT LAKE CITY UT 84170-6672

UT 841 9-06

UPS 3 DAY SELECT **3**

TRACKING #: 1Z 123 45E 12 1234 5672

SHIPPERS INTERNATIONAL
(123) 456-7890
5TH FLOOR
1550 W ANYWHERE STREET
PHOENIX AZ 85027-3129

12 LBS **1 OF 2**

SHIP TO: JOHN SMITH
(987) 654-3210
ABC COMPANY
BUILDING 3 FLOOR 4
123 MAIN STREET
SALT LAKE CITY UT 84170-6672

UT 841 9-06

UPS 3 DAY SELECT **3**

TRACKING #: 1Z 123 45E 40 1234 5673

SHIPPERS INTERNATIONAL
(123) 456-7890
5TH FLOOR
1550 W ANYWHERE STREET
PHOENIX AZ 85027-3129

12 LBS **1 OF 2**

SHIP TO: JOHN SMITH
(987) 654-3210
ABC COMPANY
BUILDING 3 FLOOR 4
123 MAIN STREET
SALT LAKE CITY UT 84170-6672

UT 841 9-06

UPS GROUND

TRACKING #: 1Z 123 45E 03 1234 5671

SHIPPERS INTERNATIONAL
(123) 456-7890
5TH FLOOR
1550 W ANYWHERE STREET
PHOENIX AZ 85027-3129

12 LBS **1 OF 2**

SHIP TO: JOHN SMITH
(987) 654-3210
ABC COMPANY
BUILDING 3 FLOOR 4
123 MAIN STREET
SALT LAKE CITY UT 84170-6672

UT 841 9-06

UPS GROUND

TRACKING #: 1Z 123 45E 43 1234 5677

REED LEWIS
SHIPPERS INTERNATIONAL
(123) 456-7890
SUITE 500
1550 W ANYWHERE STREET
ATLANTA GA 30328-0918
UNITED STATES

12 LBS 1 OF 2
SHP#: 1234 5E7R CDG
SHP WT: 21 LBS
DATE: 10 JUL 2000

SHIP TO: JOHN REINHARDT
ABC COMPANY
PHONE: 49 224-149-1424
CUSTOMER RELATIONS
2ND FLOOR
FREIGHTHALL 4
51147 COLOGNE
GERMANY

DEU 510 2-27

UPS EXPRESS PLUS **1+**

TRACKING #: 1Z 123 45E 54 1234 5674

BILLING: FOB
DESC: BOLTS FOR CARRIAGE ASSEMBLY

INV
SED

REED LEWIS
SHIPPERS INTERNATIONAL
(123) 456-7890
SUITE 500
1550 W ANYWHERE STREET
ATLANTA GA 30328-0918
UNITED STATES

1 LBS 1 OF 2
SHP#: 1234 5E7R CDG
SHP WT: 2 LBS
DATE: 10 JUL 2000

SHIP TO: JOHN REINHARDT
ABC COMPANY
PHONE: 49 224-149-1424
CUSTOMER RELATIONS
2ND FLOOR
FREIGHTHALL 4
51147 COLOGNE
GERMANY

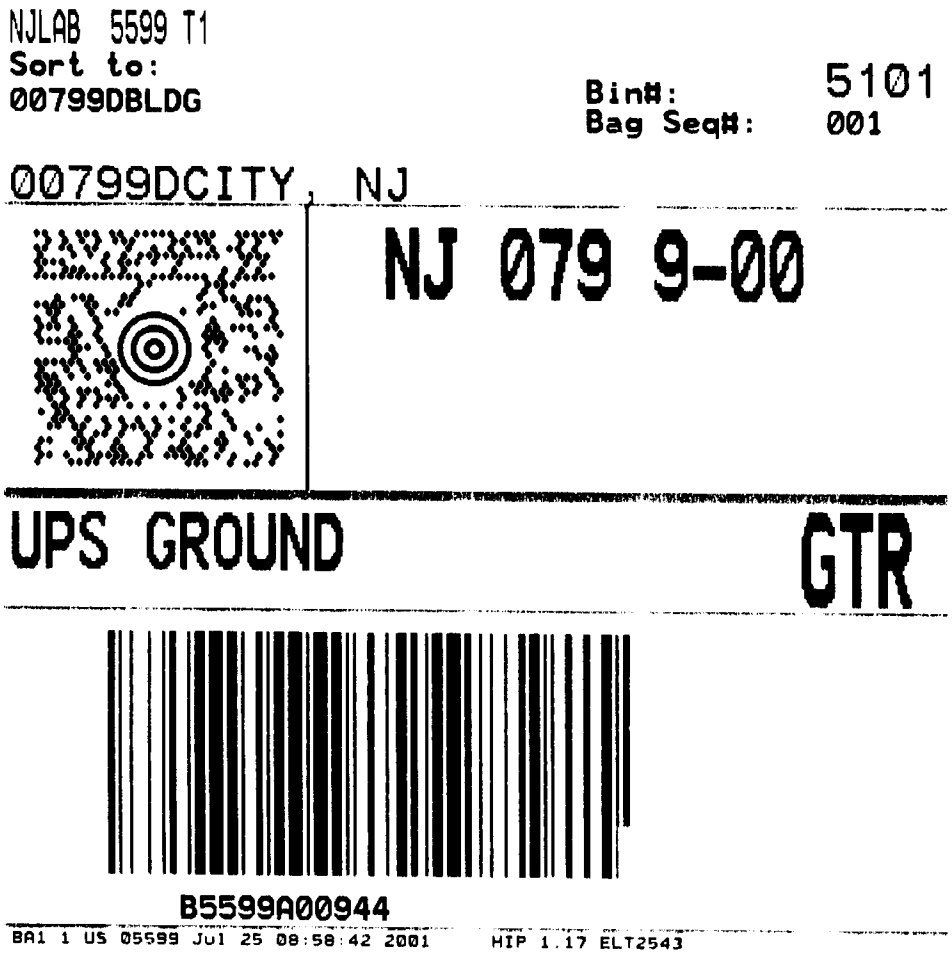
DEU 510 2-27

UPS EXPRESS PLUS **1+S**
TRACKING #: 1Z 123 45E 34 1234 5676

BILLING: F/C BILL RECEIVER 123456
DESC: PRINTER INSTRUCTION MANUAL

EDI-DOC
POA/SED/CO

NJLAB 5599 T1
Sort to:
01949NBLDG
Bin#: 5104
Bag Seq#: 001
01949NCITY, PA
PA 194 9-00
UPS NEXT DAY AIR
1DA
B5599A01158
BA1 1 US 05599 Jul 25 09:00:35 2001 HIP 1.17 ELT2543


NJLAB 5599 T1
Sort to:
00799DBLDG
Bin#: 5101
Bag Seq#: 001
00799DCITY, NJ
NJ 079 9-00
UPS GROUND
GTR
B5599A00944
BA1 1 US 05599 Jul 25 08:58:42 2001 HIP 1.17 ELT2543

DESTINATION-ID
2L 0 GRD US01410P 15 0 4
LBL SCN LOAD CC SLIC S PKG INT

Evaluation

UPScan Release 2.0 Load/Supervisor Training Evaluation

Name (optional): Course Name/No.:

Instructor: Start Date:

Administrative Logistics:	High 5	4	3	2	Low 1
1. I had the skills and/or knowledge required starting this course.	❑	❑	❑	❑	❑
2. The facilities and equipment were favorable to learning.	❑	❑	❑	❑	❑

Comments:

Content:	High 5	4	3	2	Low 1
3. I was able to take this training when I needed it.	❑	❑	❑	❑	❑
4. I clearly understood the course objectives.	❑	❑	❑	❑	❑
5. The course met all of its stated objectives.	❑	❑	❑	❑	❑

Comments:

Design:	High 5	4	3	2	Low 1
6. The way this course was delivered (such as classroom, computer, or video) was an effective way for me to learn this subject matter.	❑	❑	❑	❑	❑
7. Training Guide materials were useful during the course.	❑	❑	❑	❑	❑
8. I had enough time to learn the subject matter covered in the course.	❑	❑	❑	❑	❑
9. The course content was logically organized.	❑	❑	❑	❑	❑

Comments:

Instructor:	High 5	4	3	2	Low 1
10. Overall, I was satisfied with the instructor(s).	❑	❑	❑	❑	❑

Comments:

Perceived Impact:	High 5	4	3	2	Low 1
11. My knowledge and/or skills increased as a result of this course.	❑	❑	❑	❑	❑
12. The knowledge and/or skills gained through this course are directly applicable to my job.	❑	❑	❑	❑	❑
13. Overall, I was satisfied with this training.	❑	❑	❑	❑	❑

Comments:

General Comments:

Please tell us anything else about this class that you may want to bring to our attention.

Class Logistics:

	Yes	No	N/A
Were there any problems with the equipment/software in class? If yes, please explain.	❑	❑	❑

Alternative Learning Methods:

	Yes	No	Maybe
Would you rather have had an alternative method to learn the material covered in this class?	❑	❑	❑
If so, what method would you have preferred (i.e., Computer-based Training, Web-based Training, more sessions over longer period of time, etc.)?	❑	❑	❑