



PROFESSIONAL DIGITAL TWO-WAY RADIO

MOTOTRBO™

SL3500e

LIMITED KEYPAD PORTABLE RADIO

USER GUIDE

EN-US

FR-CA

MARCH 2017

© 2017 Motorola Solutions, Inc. All rights reserved.



MN003119A01-AA

Declaration of Conformity

This declaration is applicable to your radio only if your radio is labeled with the FCC logo shown below.

Declaration of Conformity

Per FCC CFR 47 Part 2 Section 2.1077(a)



Responsible Party

Name: Motorola Solutions, Inc.

Address: 1303 East Algonquin Road, Schaumburg, IL 60196-1078, U.S.A.

Phone Number: 1-800-927-2744

Hereby declares that the product:

Model Name: **SL3500e**

conforms to the following regulations:

FCC Part 15, subpart B, section 15.107(a), 15.107(d), and section 15.109(a)

Table continued...

Class B Digital Device

As a personal computer peripheral, this device complies with Part 15 of the FCC Rules. This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

- 1 This device may not cause harmful interference, and
- 2 This device must accept any interference received, including interference that may cause undesired operation.

**NOTICE:**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio or TV technician for help.

Contents

Declaration of Conformity.....	3
Important Safety Information.....	11
Notice to Users (FCC and Industry Canada).....	13
Software Version.....	15
Copyrights.....	17
Computer Software Copyrights.....	19
Handling Precautions.....	21
Chapter 1: Introduction.....	23
Icon Information.....	23
Conventional Analog and Digital Modes.....	23
IP Site Connect.....	24
Capacity Plus.....	24
Capacity Plus—Single-Site.....	25
Capacity Plus—Multi-Site.....	25
Chapter 2: Basic Operations.....	27
Charging the Battery.....	27
Attaching the Battery.....	27
Attaching the Antenna.....	28
Attaching the Earpiece/Audio Accessory.....	29

Powering Up the Radio.....	29
Powering Off the Radio.....	29
Locking the Radio Display.....	30
Unlocking the Radio Display.....	30
Adjusting the Volume.....	30
Chapter 3: Radio Controls.....	31
Programmable Buttons.....	32
Assignable Radio Functions.....	32
Assignable Settings or Utility Functions.....	34
Accessing Programmed Functions.....	34
Push-To-Talk (PTT) Button.....	35
Chapter 4: Status Indicators.....	37
Icons.....	37
LED Indicators.....	40
Tones.....	41
Audio Tones.....	42
Indicator Tones.....	42
Chapter 5: Zone and Channel Selections.....	43
Selecting Zones.....	43
Selecting Channels.....	43
Chapter 6: Calls.....	45

Group Calls.....	45	Responding to Phone Calls as All Calls	
Making Group Calls.....	46		56
Responding to Group Calls.....	46	Stopping Radio Calls 	56
Private Calls 	47	Chapter 7: Advanced Features.....	59
Making Private Calls 	47	Talkaround.....	59
Responding to Private Calls 	48	Toggling Between Repeater and	
All Calls.....	49	Talkaround Modes.....	59
Making All Calls.....	49	Monitor Feature.....	60
Receiving All Calls.....	49	Monitoring Channels.....	60
Selective Calls 	50	Permanent Monitor.....	60
Making Selective Calls.....	50	Turning Permanent Monitor On	
Responding to Selective Calls 	51	or Off.....	60
Phone Calls 	51	Home Channel Reminder.....	61
Making Phone Calls 	52	Muting the Home Channel Reminder.....	61
Making Phone Calls with the		Setting New Home Channels.....	61
Programmable Phone Button 	53	Remote Monitor.....	62
Responding to Phone Calls as Group		Initiating Remote Monitor.....	62
Calls 	54	Initiating Remote Monitor by Using the	
Responding to Phone Calls as Private		Contacts List	63
Calls 	55	Initiating Remote Monitor by Using the	
		Manual Dial	64
		Radio Check 	65

Sending Radio Checks 	65	Call Indicator Settings.....	74
Sending Radio Checks by Using the		Activating or Deactivating Call Ringers	
Contacts List 	65	for Call Alerts.....	74
Scan Lists.....	66	Activating or Deactivating Call Ringers	
Viewing Entries in the Scan List.....	66	for Private Calls 	75
Adding New Entries to the Scan List.....	66	Activating or Deactivating Call Ringers	
Deleting Entries from the Scan List.....	67	for Selective Calls 	75
Setting Priority for Entries in the Scan		Activating or Deactivating Call Ringers	
List.....	68	for Text Messages 	76
Scan.....	68	Assigning Ring Styles.....	77
Turning Scan On or Off.....	69	Selecting a Ring Alert Type.....	78
Responding to Transmissions During		Configuring Vibrate Style.....	79
Scanning.....	69	Alarm Tone Volume Escalation.....	80
Deleting Nuisance Channels.....	70	Call Log Features.....	80
Restoring Nuisance Channels.....	70	Viewing Recent Calls	80
Vote Scan 	70	Deleting Calls from the Call List 	81
Contacts Settings.....	71	Viewing Call List Details 	81
Making Group Calls by Using the		Call Alert Operation.....	82
Contacts List.....	72	Responding to Call Alerts.....	82
Making Private Calls by Using the		Making Call Alerts.....	82
Contacts List 	73	Making Call Alerts by Using the	
Setting Default Contact 	73	Contacts List.....	83

Mute Mode.....	83	Disabling Radios by Using the	
Turning On Mute Mode.....	84	Contacts List 	94
Setting Mute Mode Timer.....	84	Disabling Radios by Using the Manual	
Exiting Mute Mode.....	85	Dial 	95
Emergency Operation.....	85	Enabling Radios 	96
Sending Emergency Alarms	86	Enabling Radios by Using the Contacts	
Sending Emergency Alarms with Call	87	List 	96
Sending Emergency Alarms with Voice		Enabling Radios by Using the Manual	
to Follow 	89	Dial 	97
Receiving Emergency Alarms.....	90	Lone Worker.....	98
Reinitiating Emergency Mode.....	90	Password Lock Features.....	98
Exiting Emergency Mode After Sending		Accessing Radios by Using Passwords	
the Emergency Alarm.....	91		98
Privacy 	91	Unlocking Radios in Locked State.....	99
Turning Privacy On or Off 	92	Turning Password Lock On or Off.....	99
Covert Mode.....	93	Changing Passwords.....	100
Entering Covert Mode.....	93	Notification List.....	101
Exiting Covert Mode.....	93	Accessing Notification List.....	101
Security 	93	Auto-Range Transponder System 	102
Disabling Radios 	93	Over-the-Air Programming 	102
		Wi-Fi Operation.....	103
		Turning Wi-Fi On or Off.....	103

Connecting to a Network Access Point.....	103	Turning Automatic Call Forwarding On or Off.....	116
Checking Wi-Fi Connection Status.....	104	Setting Menu Timer.....	116
Viewing Details of Network Access Points.....	105	Turning Analog Microphone AGC On or Off....	117
Chapter 8: Utilities.....	107	Turning Digital Microphone AGC On or Off....	118
Squelch Levels.....	107	Turning Intelligent Audio On or Off.....	118
Setting Squelch Levels.....	107	Turning Trill Enhancement On or Off.....	119
Power Levels.....	108	Turning Acoustic Feedback Suppressor On or Off 	120
Setting Power Levels.....	108	General Radio Information.....	120
Adjusting Display Brightness.....	109	Accessing Battery Information.....	121
Voice Operating Transmission.....	109	Checking Radio Alias and ID.....	121
Turning Voice Operating Transmission On or Off.....	110	Checking Firmware and Codeplug Versions.....	121
Setting Display Backlight Timer.....	110	Checking Software Update Information	122
Turning Radio Tones/Alerts On or Off.....	111	Received Signal Strength Indicator.....	122
Turning Power Up Tone On or Off.....	112	Viewing RSSI Values.....	123
Setting Tones/Alerts Volume Offset Levels....	112	Front Panel Programming.....	123
Turning Talk Permit Tone On or Off.....	113	Chapter 9: Authorized Accessories List.....	125
Setting Languages.....	114	Batteries and Chargers Warranty.....	129
Turning LED Indicators On or Off.....	114	The Workmanship Warranty.....	129
Turning Introduction Screen On or Off.....	115	The Capacity Warranty.....	129
Turning Voice Announcement On or Off.....	115		

Limited Warranty.....	131
MOTOROLA SOLUTIONS COMMUNICATION PRODUCTS.....	
I. WHAT THIS WARRANTY COVERS AND FOR HOW LONG:.....	131
II. GENERAL PROVISIONS.....	132
III. STATE LAW RIGHTS:.....	132
IV. HOW TO GET WARRANTY SERVICE.....	132
V. WHAT THIS WARRANTY DOES NOT COVER.....	132
VI. PATENT AND SOFTWARE PROVISIONS	133
VII. GOVERNING LAW.....	134

Important Safety Information

ATTENTION!

This radio is restricted to Occupational use only. Before using the radio, read the RF Energy Exposure and Product Safety Guide for Portable Two-Way Radios which contains important operating instructions for safe usage and RF energy awareness and control for Compliance with applicable standards and Regulations.

For a list of Motorola Solutions-approved antennas and other accessories, visit the following website:

<http://www.motorolasolutions.com>

Any modification to this device, not expressly authorized by Motorola Solutions, may void the user's authority to operate this device.

Under Industry Canada regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by Industry Canada. To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is

not more than that necessary for successful communication.

This radio transmitter has been approved by Industry Canada to operate with Motorola Solutions-approved antenna with the maximum permissible gain and required antenna impedance for each antenna type indicated. Antenna types not included in this list, having a gain greater than the maximum gain indicated for that type, are strictly prohibited for use with this device.

This page intentionally left blank.

Notice to Users (FCC and Industry Canada)

This device complies with Part 15 of the FCC rules and Industry Canada's license-exempt RSS's per the following conditions:

- This device may not cause harmful interference.
- This device must accept any interference received, including interference that may cause undesired operation.
- Changes or modifications made to this device, not expressly approved by Motorola Solutions, could void the authority of the user to operate this equipment.

This page intentionally left blank.

Software Version

All the features described in the following sections are supported by the software version **R02.08.00.0000** or later.

See [Checking Firmware and Codeplug Versions on page 121](#) to determine the software version of your radio.

Check with your dealer or system administrator for more information.

This page intentionally left blank.

Copyrights

The Motorola Solutions products described in this document may include copyrighted Motorola Solutions computer programs. Laws in the United States and other countries preserve for Motorola Solutions certain exclusive rights for copyrighted computer programs. Accordingly, any copyrighted Motorola Solutions computer programs contained in the Motorola Solutions products described in this document may not be copied or reproduced in any manner without the express written permission of Motorola Solutions.

© 2017 Motorola Solutions, Inc. All Rights Reserved

No part of this document may be reproduced, transmitted, stored in a retrieval system, or translated into any language or computer language, in any form or by any means, without the prior written permission of Motorola Solutions, Inc.

Furthermore, the purchase of Motorola Solutions products shall not be deemed to grant either directly or by implication, estoppel or otherwise, any license under the copyrights, patents or patent applications of Motorola Solutions, except for the normal non-exclusive, royalty-free license to use that arises by operation of law in the sale of a product.

[Send Feedback](#)

Disclaimer

Please note that certain features, facilities, and capabilities described in this document may not be applicable to or licensed for use on a specific system, or may be dependent upon the characteristics of a specific mobile subscriber unit or configuration of certain parameters. Please refer to your Motorola Solutions contact for further information.

Trademarks

MOTOROLA, MOTO, MOTOROLA SOLUTIONS, and the Stylized M Logo are trademarks or registered trademarks of Motorola Trademark Holdings, LLC and are used under license. All other trademarks are the property of their respective owners.

European Union (EU) Waste of Electrical and Electronic Equipment (WEEE) directive



■ The European Union's WEEE directive requires that products sold into EU countries must have the crossed out trash bin label on the product (or the package in some cases).

As defined by the WEEE directive, this cross-out trash bin label means that customers and end-users in EU countries

should not dispose of electronic and electrical equipment or accessories in household waste.

Customers or end-users in EU countries should contact their local equipment supplier representative or service centre for information about the waste collection system in their country.

Computer Software Copyrights

The Motorola Solutions products described in this manual may include copyrighted Motorola Solutions computer programs stored in semiconductor memories or other media. Laws in the United States and other countries preserve for Motorola Solutions certain exclusive rights for copyrighted computer programs including, but not limited to, the exclusive right to copy or reproduce in any form the copyrighted computer program. Accordingly, any copyrighted Motorola Solutions computer programs contained in the Motorola Solutions products described in this manual may not be copied, reproduced, modified, reverse-engineered, or distributed in any manner without the express written permission of Motorola Solutions. Furthermore, the purchase of Motorola Solutions products shall not be deemed to grant either directly or by implication, estoppel, or otherwise, any license under the copyrights, patents or patent applications of Motorola Solutions, except for the normal non-exclusive license to use that arises by operation of law in the sale of a product.

The AMBE+2™ voice coding Technology embodied in this product is protected by intellectual property rights including

patent rights, copyrights and trade secrets of Digital Voice Systems, Inc.

This voice coding Technology is licensed solely for use within this Communications Equipment. The user of this Technology is explicitly prohibited from attempting to decompile, reverse engineer, or disassemble the Object Code, or in any other way convert the Object Code into a human-readable form.

U.S. Pat. Nos. #5,870,405, #5,826,222, #5,754,974, #5,701,390, #5,715,365, #5,649,050, #5,630,011, #5,581,656, #5,517,511, #5,491,772, #5,247,579, #5,226,084 and #5,195,166.

This page intentionally left blank.

Handling Precautions

The MOTOTRBO Series Digital Portable radio meets IP54 specifications, allowing the radio to withstand adverse field conditions such as being exposed to water or dust.

**CAUTION:**

Do not disassemble the radio. This could damage radio seals and result in leak paths into the radio. Radio maintenance should only be done in service depot that is equipped to test and replace the seal on the radio.

- Keep your radio clean and exposure to water should be avoided to help ensure proper functionality and performance.
- To clean the exterior surfaces of the radio, use a diluted solution of mild dishwashing detergent and fresh water (example, one teaspoon of detergent to one gallon of water).
- These surfaces should be cleaned whenever a periodic visual inspection reveals the presence of smudges, grease, and/or grime.

**CAUTION:**

The effects of certain chemicals and their vapors can have harmful results on certain plastics. Avoid using aerosol sprays, tuner cleaners, and other chemicals.

This page intentionally left blank.

Introduction

This user guide covers the operation of the MOTOTRBO radios.

Your dealer or system administrator may have customized your radio for your specific needs. Check with your dealer or system administrator for more information.

You can consult your dealer or system administrator about the following:

- Is your radio programmed with any preset conventional channels?
- Which buttons have been programmed to access other features?
- What optional accessories may suit your needs?
- What are the best radio usage practices for effective communication?
- What maintenance procedures that helps promote longer radio life?

Icon Information

Throughout this publication, the icons described are used to indicate features supported in either the conventional analog or conventional digital mode.



Indicates a conventional **Analog Mode-Only** feature.



Indicates a conventional **Digital Mode-Only** feature.

For features that are available in **both** conventional analog and digital modes, both icons are **not** shown.

Conventional Analog and Digital Modes

Each channel in your radio can be configured as a conventional analog or conventional digital channel.

Certain features are unavailable when switching from digital to analog mode. The icons for digital features reflect

this change by appearing “grayed out”. The disabled features are hidden in the menu.

Your radio also has features available in both analog and digital modes. The minor differences in the way each feature works do **not** affect the performance of your radio.

**NOTICE:**

Your radio also switches between digital and analog modes during a dual mode scan. See [Scan on page 68](#) for more information.

IP Site Connect

This feature allows your radio to extend conventional communication beyond the reach of a single site by connecting to different available sites by using an Internet Protocol (IP) network.

When the radio moves out of range from one site and into the range of another, the radio connects to the repeater of the new site to send or receive calls or data transmissions. This is done either automatically or manually depending on your settings.

In an automatic site search, the radio scans through all available sites when the signal from the current site is weak or when the radio is unable to detect any signal from the current site. The radio then locks on to the repeater with

the strongest Received Signal Strength Indicator (RSSI) value.

In a manual site search, the radio searches for the next site in the roam list that is currently in range but which may not have the strongest signal and locks on to the repeater.

**NOTICE:**

Each channel can only have either Scan or Roam enabled, not both at the same time.

Channels with this feature enabled can be added to a particular roam list. The radio searches the channels in the roam list during the automatic roam operation to locate the best site. A roam list supports a maximum of 16 channels, including the selected channel.

**NOTICE:**

You cannot manually add or delete an entry in the roam list. Check with your dealer or system administrator for more information.

Capacity Plus

Capacity Plus is an entry-level trunked system for single and multiple sites. The single and multi-site dynamic trunking offers better capacity and coverage.

Capacity Plus—Single-Site

Capacity Plus—Single-Site is a single-site trunking configuration of the MOTOTRBO radio system, which uses a pool of channels to support hundreds of users and up to 254 Groups. This feature allows your radio to efficiently utilize the available number of programmed channels while in Repeater Mode.

You hear a negative indicator tone if you try to access a feature not applicable to Capacity Plus—Single-Site by using a programmable button press.

Your radio also has features that are available in conventional digital mode, IP Site Connect, and Capacity Plus. However, the minor differences in the way each feature works does not affect the performance of your radio.

Check with your dealer or system administrator for more information on this configuration.

Capacity Plus—Multi-Site

Capacity Plus—Multi-Site is a multi-channel trunking configuration of the MOTOTRBO radio system, combining the best of both Capacity Plus and IP Site Connect configurations.

Capacity Plus—Multi-Site allows your radio to extend trunking communication beyond the reach of a single site, by connecting to different available sites which are connected with an Internet Protocol (IP) network. It also provides an increase in capacity by efficiently utilizing the combined available number of programmed channels supported by each of the available sites.

When the radio moves out of range from one site and into the range of another, it connects to the repeater of the new site to send or receive calls/data transmissions. Depending on your settings, this is done automatically or manually.

If the radio is set to do this automatically, it scans through all available sites when the signal from the current site is weak or when the radio is unable to detect any signal from the current site. It then locks on to the repeater with the strongest Received Signal Strength Indicator (RSSI) value.

In a manual site search, the radio searches for the next site in the roam list that is currently in range (but which may not have the strongest signal) and locks on to it.

Any channel with Capacity Plus—Multi-Site enabled can be added to a particular roam list. The radio searches these channels during the automatic roam operation to locate the best site.



NOTICE:

You cannot manually add or delete an entry to the roam list. Check with your dealer or system administrator for more information.

Similar to Capacity Plus–Single Site, icons of features not applicable to Capacity Plus–Multi-Site are not available in the menu. You hear a negative indicator tone if you try to access a feature not applicable to Capacity Plus–Multi-Site by using a programmable button press.

Basic Operations

This chapter explains the operations to get you started on using the radio.

Charging the Battery

Your radio is powered by a Lithium-Ion (Li-Ion) battery.

- To comply with warranty terms and avoid damages, charge the battery using a Motorola Solutions charger exactly as described in the charger user guide.

All chargers can charge only Motorola Solutions authorized batteries. Other batteries may not charge. Motorola Solutions recommends that your radio remains powered off while charging.

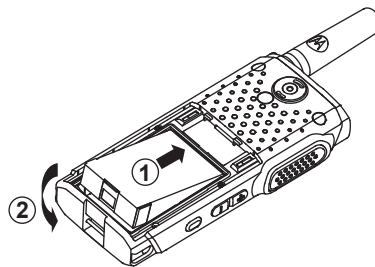
- Charge a new battery 14 to 16 hours before initial use for best performance.
- Press the **On/Off** button when the radio is powered off while charging.
 - The radio plays the battery strength announcement voice message.
 - The LED indicator indicates the battery strength.

- The display shows the battery charging icon and battery strength level.

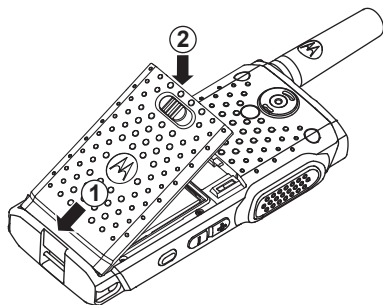
Attaching the Battery

Follow the procedure to attach the battery to your radio.

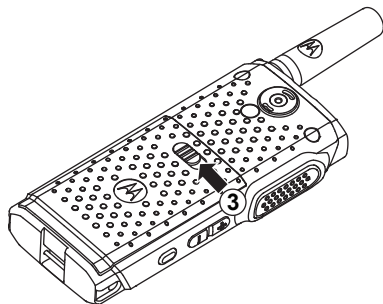
- 1 Align the battery contacts with the contacts inside the battery compartment. Insert the contact side of the battery first. Gently push the battery into place.



- 2 To attach battery cover, align it in place and slide the battery latch until it snaps into place.



-
- 3 Slide battery latch into lock position.

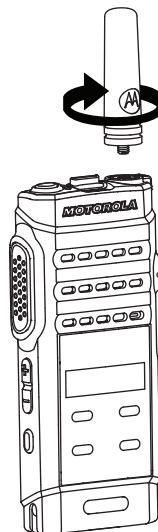


Attaching the Antenna

Follow the procedure to attach the antenna to your radio.

Ensure that the radio is turned off.

- 1 Set the antenna in the receptacle and turn clockwise.



-
- 2 To remove the antenna, turn the antenna counterclockwise.
-

**CAUTION:**

If the antenna must be replaced, ensure that only MOTOTRBO antennas are used. Neglecting this damages your radio.

**NOTICE:**

When attaching a VHF antenna to the radio, the CPS configuration for antenna selection must match the chosen VHF antenna. A mismatch in antennas results in decreased range.

Attaching the Earpiece/Audio Accessory

The audio accessory connector is located on the right side of the radio. Follow the procedure to attach accessories to your radio.

- 1 Lift the flap of the audio jack cover.
- 2 Align the indicators on both the connector and housing, then push until it fits in properly.

Powering Up the Radio

Follow the procedure to power up your radio.

Long press the **On/Off** button to power up the radio when charging or otherwise.

If successful:

- A tone sounds.
- The green LED lights up.
- The display shows a power-on animation.

When the radio is idle, the LED displays a blinking green light to indicate that the radio is on. The blinking green light turns off in the presence of other LED activity and resumes when radio returns to idle mode.

If the Tones/Alerts function is disabled, there is no tone upon powering up.

Check your battery if your radio does not power up. Make sure that it is charged and properly attached. Contact your dealer if your radio still does not power up.

Powering Off the Radio

Follow the procedure to power off your radio.

Long press the **On/Off** button.

Locking the Radio Display

You can lock your radio screen to avoid an inadvertent key entry. Follow the procedure to lock the radio display.

Short press the **On/Off** button.

- The radio display turns off.
 - The touch screen keypad is hidden and inactive.
-

Unlocking the Radio Display

Follow the procedure to unlock the radio display.

Short press the **On/Off** button.

- The radio display lights up.
 - The touch screen keypad becomes visible and active.
-

Adjusting the Volume

Follow the procedure to change the volume level of your radio.

Do one of the following:

- Press the **Volume Up** button to increase the volume.
- Press the **Volume Down** button to decrease the volume.

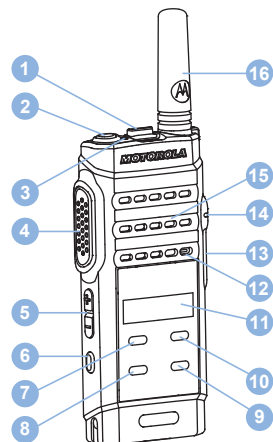


NOTICE:

Your radio can be programmed to have a minimum volume offset where the volume level cannot be lowered past the programmed minimum volume. Check with your dealer or system administrator for more information.

Radio Controls

This chapter explains the buttons and functions to control the radio.



- 1 Channel Rocker
- 2 On/Off Button
- 3 LED Indicator

- 4 Push-to-Talk (**PTT**) Button
- 5 Volume Button
- 6 Side Button 1¹
- 7 P1/Left Navigation Button²
- 8 Menu/OK Button²
- 9 Back/Home Button²
- 10 P2/Right Navigation Button²
- 11 Display
- 12 Microphone
- 13 USB Connector
- 14 Accessory Connector
- 15 Speaker
- 16 Antenna

¹ This button is programmable.

² These touch screen buttons become visible when the radio is unlocked.

Programmable Buttons

Depending on the duration of a button press, your dealer can program the programmable buttons as shortcuts to radio functions.

Short press

Pressing and releasing rapidly.

Long press

Pressing and holding for the programmed duration.



NOTICE:

See [Emergency Operation on page 85](#) for more information on the programmed duration of the *Emergency* button.

Assignable Radio Functions

The following radio functions can be assigned to the programmable buttons.

Audio Toggle

Toggles audio routing between the internal radio speaker and the speaker of a wired accessory.

Contacts

Provides direct access to the Contacts list.

Call Alert

Provides direct access to the contacts list for you to select a contact to whom a Call Alert can be sent.

Call Forwarding

Toggles Call Forwarding on or off.

Call Log

Selects the call log list.

Channel Announcement

Plays zone and channel announcement voice messages for the current channel.

Emergency

Depending on the programming, initiates or cancels an emergency.

Intelligent Audio

Toggles intelligent audio on or off.

Manual Site Roam ³

Starts the manual site search.

³ Not applicable in Capacity Plus.

Mic AGC

Toggles the internal microphone automatic gain control (AGC) on or off.

Monitor

Monitors a selected channel for activity.

Notifications

Provides direct access to the Notifications list.

Nuisance Channel Delete³

Temporarily removes an unwanted channel, except for the Selected Channel, from the scan list. The Selected Channel refers to the selected zone or channel combination of the user from which scan is initiated.

One Touch Access

Directly initiates a predefined Private, Phone or Group Call, a Call Alert, or a Quick Text message.

Permanent Monitor³

Monitors a selected channel for all radio traffic until function is disabled.

Phone

Provides direct access to the Phone Contacts list.

Privacy

Toggles privacy on or off.

Radio Alias and ID

Provides radio alias and ID.

Radio Check

Determines if a radio is active in a system.

Radio Enable

Allows a target radio to be remotely enabled.

Radio Disable

Allows a target radio to be remotely disabled.

Repeater/Talkaround³

Toggles between using a repeater and communicating directly with another radio.

Reset Home Channel

Sets a new home channel.

Silence Home Channel Reminder

Mutes the Home Channel Reminder.

Scan⁴

Toggles scan on or off.

⁴ Not applicable in Capacity Plus–Single-Site.

Site Lock ³

When toggled on, the radio searches the current site only. When toggled off, the radio searches other sites in addition to the current site.

Text Message

Selects the text message menu.

Transmit Interrupt Remote Dekey

Stops an ongoing interruptible call to free the channel.

Trill Enhancement

Toggles trill enhancement on or off.

Voice Announcement On/Off

Toggles voice announcement on or off.

Voice Operating Transmission (VOX)

Toggles VOX on or off.

Zone Selection

Allows selection from a list of zones.

Assignable Settings or Utility Functions

The following radio settings or utility functions can be assigned to the programmable buttons.

Tones/Alerts

Toggles all tones and alerts on or off.

Backlight

Toggles display backlight on or off.

Backlight Brightness

Adjusts the brightness level.

Power Level

Toggles transmit power level between high and low.

Accessing Programmed Functions

Follow the procedure to access programmed functions in your radio.

- 1 Do one of the following:
 - Press the programmed button. Proceed to [step 3](#).
 - Press  to access the menu.

- 2 Press  or  to the menu function, and press  to select a function or enter a sub-menu.

- 3 Do one of the following:

- Press  to return to the previous screen.
- Long press  to return to the Home screen.

Your radio automatically exits the menu after a period of inactivity and returns to the Home screen.

receiving your call) releases the **PTT** button, indicating the channel is free for you to respond.

 You hear a continuous Talk Prohibit Tone if your call is interrupted, for example when the radio receives an Emergency call. You should release the **PTT** button if you hear a continuous Talk Prohibit Tone.

Push-To-Talk (PTT) Button

The **PTT** button serves two basic purposes.

- While a call is in progress, the **PTT** button allows the radio to transmit to other radios in the call. The microphone is activated when the **PTT** button is pressed.
- While a call is not in progress, the **PTT** button is used to make a new call (see [Calls on page 45](#)).

Long press the **PTT** button to talk. Release the **PTT** button to listen.

If the Talk Permit Tone or the PTT Sidetone  is enabled, wait until the short alert tone ends before talking.

 If the Channel Free Indication feature is enabled on your radio (programmed by your dealer), you will hear a short alert tone the moment the target radio (the radio that is

This page intentionally left blank.

Status Indicators

This chapter explains the status indicators and audio tones used in the radio.

Icons

The following icons appear on the status bar at the top of the radio display.

Table 1: Display Icons

The icons are arranged left most in order of appearance or usage.

	Battery The number of bars (0–4) shown indicates the charge remaining in the battery. The icon blinks when the battery bar is at 0.
	Emergency Radio is in Emergency mode.

Table continued...

	Flexible Receive List Flexible receive list is enabled.
	High Volume Data Radio is receiving high volume data and channel is busy.
	Monitor Selected channel is being monitored.
	Mute Mode Mute Mode is enabled and speaker is muted.
	Notification Notification List has one or more missed events.
	Over-the-Air Programming Delay Timer Indicates time left before automatic re-start of radio.
	Power High Radio is set at High power.

Table continued...

	Power Low Radio is set at Low power.
	Received Signal Strength Indicator (RSSI) The number of bars displayed represents the radio signal strength. Four bars indicate the strongest signal. This icon is only displayed while receiving.
	Ring Only Ringing mode is enabled.
	Scan Scan feature is enabled.
	Scan-Priority 1 Radio detects activity on channel/group designated as Priority 1.
	Scan-Priority 2 Radio detects activity on channel/group designated as Priority 2.
	Secure The Privacy feature is enabled.

Table continued...

	Site Roaming The site roaming feature is enabled.
	Talkaround In the absence of a repeater, radio is configured for direct radio-to-radio communication.
	Tones Disable Tones are turned off.
	Unsecure The Privacy feature is disabled.
	Vote Scan Vote scan feature is enabled.
	Wi-Fi Excellent Wi-Fi signal is excellent.
	Wi-Fi Good Wi-Fi signal is good.
	Wi-Fi Average Wi-Fi signal is average.

Table continued...

	Wi-Fi Poor Wi-Fi signal is poor.
	Wi-Fi Unavailable Wi-Fi signal is unavailable.

Table 2: Call Icons

The following icons appear on the display during a call. These icons also appear in the Contacts list to indicate alias or ID type.

	Private Call Indicates a Private Call in progress. In the Contacts list, it indicates a subscriber alias (name) or ID (number).
	Group Call/All Call Indicates a Group Call or All Call in progress. In the Contacts list, it indicates a group alias (name) or ID (number).

Table continued...

	Phone Call as Group/All Call Indicates a Phone Call as Group Call or All Call in progress. In the Contacts list, it indicates a group alias (name) or ID (number).
	Phone Call as Private Call Indicates a Phone Call as Private Call in progress. In the Contacts list, it indicates a phone alias (name) or ID (number).

Table 3: Advance Menu Icons

The following icons appear beside menu items that offer a choice between two options or as an indication that there is a sub-menu offering two options.

	Checkbox (Checked) Indicates that the option is selected.
	Checkbox (Empty) Indicates that the option is not selected.

Table continued...

**Solid Black Box**

Indicates that the option selected for the menu item with a sub-menu.

Table 4: Mini Notice Icons

The following icons appear momentarily on the display after an action to perform a task is taken.

**Failed Transmission (Negative)**

Failed action taken.

**Successful Transmission (Positive)**

Successful action taken.

**Transmission in Progress (Transitional)**

Transmitting. This is seen before indication for Successful Transmission or Failed Transmission.

**In Progress**

The text message to a subscriber alias or ID is pending transmission, followed by waiting for acknowledgment. The text message to a group alias or ID is pending transmission.

**Send Failed**

The text message cannot be sent.

**Sent Successfully**

The text message has been successfully sent.

LED Indicators

LED indicators show the operational status of your radio.

Solid Red

Radio is charging.

Blinking Red

Radio has failed the self-test upon powering up.

Table 5: Sent Items Icons

The following icons appear at the top right corner of the display in the Sent Items folder.

Radio is receiving an emergency transmission.

Radio is transmitting in low battery state.

Radio has moved out of range if Auto-Range Transponder System is configured.

Radio encountered charging errors.

Mute Mode is enabled.

Solid Green

Radio is powering up.

Radio is transmitting.

Radio is sending a Call Alert or an emergency transmission.

Blinking Green

Radio is receiving a call or data.

Radio is retrieving Over-the-Air Programming transmissions.

Radio is detecting activity over the air.

Radio is turned on and idle.



NOTICE:

This activity may or may not affect the programmed channel of the radio due to the nature of the digital protocol.

Double Blinking Green

Radio is receiving a privacy-enabled call or data.

Solid Yellow

Radio is monitoring a conventional channel.

Blinking Yellow

Radio is scanning for activity.

Radio is receiving a Call Alert.

Radio has Flexible Receive List enabled.

All Capacity Plus-Multi-Site channels are busy.

Double Blinking Yellow

Radio has Auto Roaming enabled.

Radio is actively searching for a new site.

Radio has yet to respond to a Group Call Alert.

Radio is locked.

Radio is not connected to the repeater while in Capacity Plus.

All Capacity Plus channels are busy.

Tones

The following are the tones that sound through on the radio speaker.



High Pitched Tone



Low Pitched Tone

Audio Tones

Audio tones provide you with audible indications of the status, or response to data received on the radio.



Continuous Tone

A monotone sound. Sounds continuously until termination.



Periodic Tone

Sounds periodically depending on the duration set by the radio. Tone starts, stops, and repeats itself.



Repetitive Tone

A single tone that repeats itself until it is terminated by the user.



Momentary Tone

Sounds once for a short duration set by the radio.

Indicator Tones

Indicator tones provide you with audible indications of the status after an action to perform a task is taken.



Positive Indicator Tone



Negative Indicator Tone

Zone and Channel Selections

This chapter explains the operations to select a zone or channel on your radio.

A zone is a group of channels. Your radio supports up to 128 channels and 50 zones, with a maximum of 16 channels per zone.

Each channel can be programmed with different features and/or support different groups of users.

Selecting Zones

Follow the procedure to select the required zone on your radio.

- 1 Do one of the following:
 - Press the programmed **Zone Selection** button. Proceed to [step 3](#).
 - Press  to access the menu.
-

- 2 Press  or  to Zone. Press  to select.

The display shows ✓ and the current zone.

- 3 Press  or  to the required zone. Press  to select.

The display shows <Zone> Selected momentarily and returns to the selected zone screen.

Selecting Channels

Follow the procedure to select the required channel on your radio after you have selected a zone.

Push the **Channel Rocker** to select the channel.

The radio displays the current channel and plays the channel announcement voice message.

This page intentionally left blank.

Calls

This chapter explains the operations to receive, respond to, make, and stop calls.

You can select a subscriber alias or ID, or group alias or ID after you have selected a channel by using one of these features:

Alias Search

This method is used for Group, Private, and All Calls only with a keypad microphone.

Contacts List

This method provides direct access to the Contacts list.

Manual Dial (by using Contacts)

This method is used for Private and Phone Calls only with a keypad microphone.

Programmed Number Keys

This method is used for Group, Private, and All Calls only with a keypad microphone.



NOTICE:

You can only have one alias or ID assigned to a number key, but you can have more than one number key associated to an alias or ID. All the number keys on a keypad microphone can be assigned. See [Assigning Entries to Programmable Number Keys](#) for more information.

Programmed One Touch Access Button

This method is used for Group, Private, and Phone Calls only.

You can only have one ID assigned to a **One Touch Access** button with a short or long programmable button press. Your radio can have multiple **One Touch Access** buttons programmed.

Programmable Button

This method is used for Phone Calls only.

Group Calls

Your radio must be configured as part of a group to receive a call from or make a call to the group of users.

Making Group Calls

Follow the procedure to make Group Calls on your radio.

- 1 Do one of the following:
 - Select a channel with the active group alias or ID.
 - Press the programmed **One Touch Access** button.

- 2 Press the **PTT** button to make the call.
The green LED lights up. The first text line shows the **Group Call** icon and alias.

- 3 Release the **PTT** button to listen.
The green LED lights up when the target radio responds. The display shows the **Group Call** icon, the group alias or ID, and the transmitting radio alias or ID.

- 4  If the Channel Free Indication feature is enabled, you hear a short alert tone the moment the transmitting radio releases the **PTT** button, indicating the channel is free for you to respond. Press the **PTT** button to respond to the call.

The call ends when there is no voice activity for a predetermined period. The radio returns to the screen you were on prior to initiating the call.

Responding to Group Calls

To receive a call from a group of users, your radio must be configured as part of that group. Follow the procedure to respond to Group Calls on your radio.

When you receive a Group Call:

- The green LED blinks.
- The display shows the **Group Call** icon at the top right corner.
- The first text line shows the caller alias.
- The second text line displays the group call alias.
- Your radio unmutes and the incoming call sounds through the speaker.

- 1 Do one of the following:
 -  If the Channel Free Indication feature is enabled, you hear a short alert tone the moment the transmitting radio releases the **PTT** button,

indicating the channel is free for you to respond. Press the **PTT** button to respond to the call.

-  If the Voice Interrupt feature is enabled, press the **PTT** button to interrupt the audio from the transmitting radio and free the channel for you to respond.

The green LED lights up.

2 Do one of the following:

- Wait for the Talk Permit Tone to end and speak clearly into the microphone if enabled.
-  Wait for the **PTT** Sidetone to end and speak clearly into the microphone if enabled.

3 Release the **PTT** button to listen.

The call ends when there is no voice activity for a predetermined period.

If the radio receives a Group Call while not on the Home screen, it remains on its current screen prior to answering the call.

Long press  to return to the Home screen to view the caller alias before replying.

[Send Feedback](#)

Private Calls

A Private Call is a call from an individual radio to another individual radio.

There are two ways to set up a Private Call. The first type sets up the call after performing a radio presence check, while the second type sets up the call immediately. Only one of these types can be programmed to your radio by your dealer.

Making Private Calls

Your radio must be programmed to initiate a Private Call. If this feature is not enabled, a negative indicator tone sounds when you initiate the call. Follow the procedure to make Private Calls on your radio.

1 Do one of the following:

- Select a channel with the active subscriber alias or ID.
- Press the programmed **One Touch Access** button.

2 Press the **PTT** button to make the call.

The green LED lights up. The display shows the **Private Call** icon and alias.

-
- 3 Wait for the Talk Permit Tone to end and speak clearly into the microphone if enabled.
-

- 4 Release the **PTT** button to listen.

The green LED blinks when the target radio responds.

-
- 5  If the Channel Free Indication feature is enabled, you hear a short alert tone the moment the transmitting radio releases the **PTT** button, indicating the channel is free for you to respond. Press the **PTT** button to respond to the call.

The call ends when there is no voice activity for a predetermined period. The display shows **Call Ended**.

Responding to Private Calls

Follow the procedure to respond to Private Calls on your radio.

When you receive a Private Call:

- The green LED blinks.
- The first text line shows the **Private Call** icon.
- The second text line displays the Private Call alias.
- Your radio unmutes and the incoming call sounds through the speaker.

- 1 Do one of the following:

-  If the Channel Free Indication feature is enabled, you hear a short alert tone the moment the transmitting radio releases the **PTT** button, indicating the channel is free for you to respond. Press the **PTT** button to respond to the call.
-  If the Transmit Interrupt Remote Dekey feature is enabled, press the **PTT** button to stop an ongoing interruptible call and free the channel for you to respond.

The green LED lights up.

-
- 2 Wait for the Talk Permit Tone to end and speak clearly into the microphone if enabled.
-
- 3 Release the **PTT** button to listen.

The call ends when there is no voice activity for a predetermined period. The display shows **Call Ended**.

All Calls

An All Call is a call from an individual radio to every radio on the channel. An All Call is used to make important announcements, requiring full attention from the user. The users on the channel cannot respond to an All Call.

Making All Calls

Your radio must be programmed for you to make an All Call. Follow the procedure to make All Calls on your radio.

- 1 Select a channel with the active All Call group alias or ID.
-

- 2 Press the **PTT** button to make the call.

The green LED lights up. The display shows the **All Call** icon and **All Call**.

- 3 Do one of the following:

- Wait for the Talk Permit Tone to end and speak clearly into the microphone if enabled.
-  Wait for the **PTT** Sidetone to end and speak clearly into the microphone if enabled.

Users on the channel cannot respond to an All Call.

Receiving All Calls

When you receive an All Call:

- A tone sounds.
- The green LED blinks.
- The display shows the caller ID information at the top right corner.
- The first text line shows the **Group Call** icon and **All Call**.
- Your radio unmutes and the incoming call sounds through the speaker.

The radio returns to the screen before receiving the All Call when the call ends.

An All Call does not wait for a predetermined period before ending.

 If the Channel Free Indication feature is enabled, you hear a short alert tone when the transmitting radio releases the **PTT** button, indicating the channel is free for you to use.

You cannot respond to an All Call.



NOTICE:

The radio stops receiving the All Call if you switch to a different channel while receiving the call.

Selective Calls

A Selective Call is a call from an individual radio to another individual radio. It is a Private Call on an analog system.

Making Selective Calls

Your radio must be programmed for you to initiate a Selective Call. Follow the procedure to make Selective Calls on your radio.

- 1 Select a channel with the active subscriber alias or ID.
-

- 2 Press the **PTT** button to make the call.

The green LED lights up. The display shows the **Private Call** icon, the subscriber alias, and call status.

- 3 Do one of the following:

- Wait for the Talk Permit Tone to end and speak clearly into the microphone if enabled.
 -  Wait for the **PTT** Sidetone to end and speak clearly into the microphone if enabled.
-

- 4 Release the **PTT** button to listen.

The green LED lights up when the target radio responds.

- 5  If the Channel Free Indication feature is enabled, you hear a short alert tone the moment the transmitting radio releases the **PTT** button, indicating the channel is free for you to respond. Press the **PTT** button to respond to the call.

The call ends when there is no voice activity for a predetermined period.

6 The display shows **Call Ended**.

The call ends when there is no voice activity for a predetermined period. A tone sounds. The display shows **Call Ended**.

Responding to Selective Calls

Follow the procedure to respond to Selective Calls on your radio.

When you receive a Selective Call:

- The green LED blinks.
- The first text line shows the **Private Call** icon and the caller alias or **Selective Call** or **Alert with Call**.
- Your radio unmutes and the incoming call sounds through the speaker.

1 Press the **PTT** button to respond to the call.
The green LED lights up.

2 Wait for the Talk Permit Tone to end and speak clearly into the microphone if enabled.

3 Release the **PTT** button to listen.

Phone Calls

A Phone Call is a call from an individual radio to a telephone.

If Phone Call capability is not enabled in your radio:

- The display shows **Unavailable**.
- Your radio mutes the call.
- Your radio returns to the previous screen when the call ends.

During the Phone Call, your radio attempts to end the call when:

- You press the **One Touch Access** button with the deaccess code preconfigured.
- You enter the deaccess code as the input for extra digits.

During channel access, access or deaccess code, or extra digits transmission, your radio responds to the **On/Off** button, **Volume** button, and the **Channel Rocker** only. A tone sounds for every invalid input.

During channel access, press  to dismiss the call attempt. A tone sounds.



NOTICE:

The access or deaccess code cannot be more than 10 characters.

Check with your dealer or system administrator for more information.

Making Phone Calls

Follow the procedure to make Phone Calls on your radio.

- 1 Press the programmed **One Touch Access** button to the predefined alias or ID.

If the entry for the **One Touch Access** button is empty, a negative indicator tone sounds. If the access code is not preconfigured in the Contact List, the display shows `Access Code:`.

- 2 Enter the access code, and press  to proceed.

The green LED lights up. The display shows the **Phone Call** icon at the top right corner. The first text line shows the subscriber alias. The second text line shows the call status.

If the call is successful:

- The DTMF Tone sounds.
- You hear the dialing tone of the telephone user.

If the call is unsuccessful:

- A tone sounds.
- The display shows `Phone Call Failed` and then, `Access Code:`.
- If the access code has been preconfigured in the Contacts list, your radio returns to the screen you were on before initiating the call.

-
- 3 Press the **PTT** button to respond to the call. Release the **PTT** button to listen.
-

- 4 Press  to end the call.
-

- 5 Do one of the following:
 - If the deaccess code was not preconfigured, enter the deaccess code when the display shows `De-Access Code:`, and press  to proceed. The radio returns to the previous screen.

- Press the programmed **One Touch Access** button.
If the entry for the **One Touch Access** button is empty, a negative indicator tone sounds.

The DTMF Tone sounds and the display shows

Ending Phone Call.

If the call ends successfully:

- A tone sounds.
- The display shows `Call Ended`.

If the call fails to end, the radio returns to the Phone Call screen. Repeat the last two steps or wait for the telephone user to end the call.

Making Phone Calls with the Programmable Phone Button

Follow the procedure to make a phone call with the programmable phone button.

- 1 Press the programmed **Phone** button to enter into the Phone Entry list.
-

- 2 Press  or  to the required alias or ID.

Press  to select.

- The green LED lights up. The **Phone Call** icon appears in the top right corner. The first text line shows the subscriber alias. The second text line displays the call status.
 - If the call-setup is successful, the Dual Tone Multi Frequency (DTMF) tone sounds. You hear the dialing tone of the telephone user. The first text line shows the subscriber alias. The **Phone Call** icon remains in the top right corner.
 - If call-setup is unsuccessful, a tone sounds and the display shows `Phone Call Failed`. Your radio returns to the Access Code input screen. If the access code was preconfigured in the Contacts list, the radio returns to the screen you were on prior to initiating the call.
-

- 3 Press the **PTT** button to talk. Release the **PTT** button to listen.
-

- 4 To enter extra digits, if requested by the Phone Call:

- Press **One Touch Access** button. If the entry for the **One Touch Access** button is empty, a negative indicator tone sounds.

5 Press  to end the call.

- The display shows `Ending Phone Call`.
- If the end-call-setup is successful, a tone sounds and the display shows `Call Ended`.
- If the end-call-setup is unsuccessful, your radio returns to the Phone Call screen. Repeat [step 5](#) or wait for the telephone user to end the call.
- When you press **PTT** button while in the Phone Contacts screen, a tone sounds and the display shows `Press OK to Place Phone Call`.
- When the telephone user ends the call, a tone sounds and the display shows `Phone Call Ended`.
- If the call ends while you are entering the extra digits requested by the Phone Call, your radio returns to the screen you were on prior to initiating the call.



NOTICE:

During channel access, press  to dismiss the call attempt and a tone sounds.

During the call, when you press **One Touch Access** button with the deaccess code preconfigured or enter the deaccess code as the input for extra digits, your radio attempts to end the call.

Responding to Phone Calls as Group Calls

Follow the procedure to respond to Phone Calls as Group Calls on your radio.

When you receive a Phone Call as a Group Call:

- The display shows the **Phone Call** icon at the top right corner.
- The display shows the group alias and `Phone Call`.

If Phone Call capability is not enabled on your radio, the first line of the display shows `Unavailable` and your radio

mutes the call. Your radio returns to the previous screen when the call ends.

- 1 Press the **PTT** button to respond to the call. Release the **PTT** button to listen.
-

- 2 Press  to end the call.

The display shows Ending Phone Call.

If the call ends successfully:

- A tone sounds.
- The display shows Call Ended.

If the call fails to end, the radio returns to the Phone Call screen. Repeat this step or wait for the telephone user to end the call.

Responding to Phone Calls as Private Calls

Follow the procedure to respond to Phone Calls as Private Calls on your radio.

When you receive a Phone Call as a Private Call:

- The display shows the **Phone Call** icon at the top right corner.

- The display shows the caller alias or Phone Call.

If Phone Call capability is not enabled on your radio, the first line of the display shows Unavailable and your radio mutes the call. Your radio returns to the previous screen when the call ends.

- 1 Press the **PTT** button to respond to the call. Release the **PTT** button to listen.
-

- 2 Press  to end the call.

The display shows Ending Phone Call.

If the call ends successfully:

- A tone sounds.
- The display shows Call Ended.

If the call fails to end, the radio returns to the Phone Call screen. Repeat this step or wait for the telephone user to end the call.

Responding to Phone Calls as All Calls



When you receive a Phone Call as an All Call, you can respond to or end the call, only if an All Call type is assigned to the channel. Follow the procedure to respond to Phone Calls as All Calls on your radio.

When you receive a Phone Call as an All Call:

- The display shows the **Phone Call** icon at the top right corner.
- The display shows **All Call** and **Phone Call**.

If Phone Call capability is not enabled on your radio, the first line of the display shows **Unavailable** and your radio mutes the call.

Your radio returns to the previous screen when the call ends.

1 Press the **PTT** button to respond to the call.

2 Release the **PTT** button to listen.

3 Press  to end the call.

The display shows **Ending Phone Call**.

If the call ends successfully:

- A tone sounds.
- The display shows **All Call** and **Call Ended**.

If the call fails to end, the radio returns to the Phone Call screen. Repeat [step 3](#) or wait for the telephone user to end the call.

Stopping Radio Calls

This feature allows you to stop an ongoing Group or Private Call to free the channel for transmission. For example, when a radio experiences a "stuck microphone" condition where the **PTT** button is inadvertently pressed by the user. Your radio must be programmed to allow you to use this feature. Follow the procedure to stop calls on your radio.

1 Press the programmed **Transmit Interrupt Remote Dekey** button.

2 Wait for acknowledgment.

If successful:

- A positive indicator tone sounds.

If unsuccessful:

- A negative indicator tone sounds.
- The display shows `Remote Dekey Failed`.

If an interruptible call is stopped via this feature:

- The display shows `Call Interrupted`.
- A negative indicator tone sounds on the interrupted radio until the **PTT** button is released.



NOTICE:

Check with your dealer or system administrator for more information.

This page intentionally left blank.

Advanced Features

This chapter explains the operations of the features available in your radio.

Your dealer or system administrator may have customized your radio for your specific needs. Check with your dealer or system administrator for more information.

Talkaround

This feature allows you to continue communication when your repeater is not operational, or when your radio is out of range from the repeater but within talking range of other radios.

The talkaround setting is retained even after powering down.



NOTICE:

This feature is not applicable in Capacity Plus—Single-Site, Capacity Plus—Multi-Site, and Citizens Band channels that are in the same frequency.

Toggling Between Repeater and Talkaround Modes

Follow the procedure to toggle between Repeater and Talkaround modes on your radio.

- 1 Do one of the following:
 - Press the programmed **Repeater/Talkaround** button. Skip the following steps.
 - Press  **OK** to access the menu.

- 2 Press  **P1** or  **P2** to Utilities. Press  **OK** to select.

- 3 Press  **P1** or  **P2** to Radio Settings. Press  **OK** to select.

- 4 Press  **P1** or  **P2** to Talkaround. Press  **OK** to select.

If enabled, ✓ appears besides Enabled. If disabled, ✓ disappears beside Enabled.

The screen automatically returns to the previous screen.

Monitor Feature

The monitor feature is used to make sure that a channel is free before transmitting.

Monitoring Channels

Follow the procedure to monitor channels.

- 1 Long press the programmed **Monitor** button.

The **Monitor** icon appears on the display and the LED lights up solid yellow.

If there is activity on the monitored channel:

If the monitored channel is free, you hear a "white noise".

-
- 2 Press the **PTT** button to talk. Release the **PTT** button to listen.
-

Permanent Monitor

The Permanent Monitor feature is used to continuously monitor a selected channel for activity.

Turning Permanent Monitor On or Off

Follow the procedure to turn Permanent Monitor on or off on your radio.

Press the programmed **Permanent Monitor** button.

When the radio enters the mode:

- An alert tone sounds.
- The yellow LED lights up.
- The display shows Permanent Monitor On and the **Monitor** icon.

When the radio exits the mode:

- An alert tone sounds.
 - The yellow LED turns off.
 - The display shows Permanent Monitor Off.
-

Home Channel Reminder

This feature provides a reminder when the radio is not set to the home channel for a period of time.

If this feature is enabled through CPS, when your radio is not set to the home channel for a period of time, the following occurs periodically:

- The Home Channel Reminder tone and announcement sound.
- The first line of the display shows `Non.`
- The second line shows `Home Channel.`

You can respond to the reminder by performing one of the following actions:

- Return to the home channel.
- Mute the reminder temporarily using the programmable button.
- Set a new home channel using the programmable button.

Muting the Home Channel Reminder

When the Home Channel Reminder sounds, you can temporarily mute the reminder.

Press the **Silence Home Channel Reminder** programmable button.

The first line of the display shows `HCR` and the second line shows `Silenced.`

Setting New Home Channels

When the Home Channel Reminder occurs, you can set a new home channel.

1 Do one of the following:

- Press the **Reset Home Channel** programmable button to set the current channel as the new Home Channel. Skip the following steps. The first line of the display shows the channel alias and the second line shows `New Home Ch.`
 - Press  to access the menu.
-

2 Press or to Utilities. Press to select.

- 3 Press  or  to Radio Settings. Press  to select.

- 4 Press  or  to Home Channel. Press  to select.

- 5 Press  or  to the desired new home channel alias. Press  to select.
- The display shows ✓ beside the selected home channel alias.

Remote Monitor

This feature is used to turn on the microphone of a target radio with a subscriber alias or ID. You can use this feature to remotely monitor any audible activity surrounding the target radio.

Both your radio and the target radio must be programmed to allow you to use this feature.

This feature stops after a programmed duration or when there is any user operation on the target radio.

Initiating Remote Monitor

Follow the procedure to initiate Remote Monitor on your radio.

- 1 Press the programmed **Remote Monitor** button.

- 2 Press  or  to the required alias or ID.

- 3 Press  to select.

The display shows a transitional mini notice, indicating the request is in progress. The green LED lights up.

- 4 Wait for acknowledgment.

If successful:

- A positive indicator tone sounds.
- The display shows a positive mini notice.
- The audio from the monitored radio starts playing for a programmed duration, and the display shows **Rem. Monitor**. Once the timer expires, an alert tone sounds, and the LED turns off.

If unsuccessful:

- A negative indicator tone sounds.
- The display shows a negative mini notice.

Initiating Remote Monitor by Using the Contacts List

Follow the procedure to initiate Remote Monitor on your radio by using the Contacts list.

- 1 Press  to access the menu.
- 2 Press  or  to Contacts. Press  to select.
- 3 Press  or  to the required alias or ID. Press  to select.
- 4 Press  or  to Remote Mon..

- 5 Press  to select.

The display shows a transitional mini notice, indicating the request is in progress. The green LED lights up.

- 6 Wait for acknowledgment.

If successful:

- A positive indicator tone sounds.
- The display shows a positive mini notice.
- The audio from the monitored radio starts playing for a programmed duration, and the display shows Rem. Monitor. Once the timer expires, an alert tone sounds, and the LED turns off.

If unsuccessful:

- A negative indicator tone sounds.
- The display shows a negative mini notice.

Initiating Remote Monitor by Using the Manual Dial

Follow the procedure to initiate Remote Monitor on your radio by using the manual dial.

- 1 Press  **OK** to access the menu.

- 2 Press  or  to **Contacts**. Press  **OK** to select.

- 3 Press  or  to **Manual Dial**. Press  **OK** to select.

- 4 Press  or  to **Radio Number**. Press  **OK** to select.

- 5 Do one of the following:
 - Enter the subscriber alias or ID, and press  **OK** to proceed.
 - Edit the previously dialed ID, and press  **OK** to proceed.

- 6 Press  or  to **Remote Mon..**
-

- 7 Press  **OK** to select.

The display shows a transitional mini notice, indicating the request is in progress. The green LED lights up.

- 8 Wait for acknowledgment.

If successful:

- A positive indicator tone sounds.
- The display shows a positive mini notice.
- The audio from the monitored radio starts playing for a programmed duration, and the display shows **Rem. Monitor**. Once the timer expires, an alert tone sounds, and the LED turns off.

If unsuccessful:

- A negative indicator tone sounds.
 - The display shows a negative mini notice.
-

Radio Check

This feature allows you to determine if another radio is active in a system without disturbing the radio user. No audible or visual notification is shown on the target radio. This feature is only applicable for subscriber aliases or IDs. Your radio must be programmed to allow you to use this feature.

Sending Radio Checks

Follow the procedure to send radio checks on your radio.

- 1 Press the programmed **Radio Check** button.

- 2 Press  or  to the required alias or ID.
Press  to select.

The display shows a transitional mini notice, indicating the request is in progress. The green LED lights up.

Wait for acknowledgment.

If you press  when the radio is waiting for acknowledgment, a tone sounds, the radio terminates all retries, and exits Radio Check mode.

The radio returns to the subscriber alias or ID screen.

Sending Radio Checks by Using the Contacts List

Follow the procedure to send radio checks on your radio by using the Contacts list.

- 1 Press  to access the menu.
- 2 Press  or  to **Contacts**. Press  to select.
- 3 Press  or  to the required alias or ID.
Press  to select.
- 4 Press  or  to **Radio Check**. Press  to select.
The green LED lights up.

5 Wait for acknowledgment.

If you press  when the radio is waiting for acknowledgement, a tone sounds, the radio terminates all retries, and exits Radio Check mode. The radio returns to the subscriber alias or ID screen.

Scan Lists

Scan lists are created and assigned to individual channels or groups. Your radio scans for voice activity by cycling through the channel or group sequence specified in the scan list for the current channel or group.

Your radio can support up to 250 scan lists, with a maximum of 16 members in a list. Each scan list supports a mixture of both analog and digital entries.

You can add, delete, or prioritize channels by editing a scan list.

The **Priority** icon appears on the left of the member alias, if set, to indicate whether the member is on a Priority 1 or Priority 2 channel list. You cannot have multiple Priority 1 or Priority 2 channels in a scan list. There is no **Priority** icon if priority is set to **None**.

Viewing Entries in the Scan List

Follow the procedure to view the entries in the Scan list on your radio.

- 1 Press  to access the menu.

- 2 Press  or  to Scan. Press  to select.

- 3 Press  or  to Scan List. Press  to select.

- 4 Press  or  to view each member on the list.

Adding New Entries to the Scan List

Follow the procedure to add new entries to the Scan list on your radio.

- 1 Press  to access the menu.

- 2 Press  or  to Scan. Press  to select.

- 3 Press  or  to Scan List. Press  to select.

- 4 Press  or  to Add Member. Press  to select.

- 5 Press  or  to the required alias or ID.
Press  to select.

- 6 Press  or  to the required priority level.
Press  to select.
The display shows a positive mini notice and then, Add Another?.

- 7 Do one of the following:
 - Press  or  to Yes to add another entry.
Press  to select. Repeat [step 5](#) and [step 6](#).
 - Press  or  to No to save the current list. Press  to select.

Deleting Entries from the Scan List

Follow the procedure to delete entries from the Scan list.

- 1 Press  to access the menu.

- 2 Press  or  to Scan. Press  to select.

- 3 Press  or  to Scan List. Press  to select.

- 4 Press  or  to the required alias or ID.
Press  to select.

- 5 Press  or  to Delete. Press  to select.
The display shows Delete Entry?.

- 6 Do one of the following:
 - Press  or  to Yes to delete the entry.
Press  to select.
The display shows a positive mini notice.

- Press or to No to return to the previous screen. Press to select.

7 Repeat [step 4](#) to [step 6](#) to delete other entries.

- 8 Long press to return to the Home screen after deleting all required aliases or IDs.

Setting Priority for Entries in the Scan List

Follow the procedure to set priorities for entries in the Scan list on your radio.

- 1 Press to access the menu.
- 2 Press or to Scan. Press to select.
- 3 Press or to Scan List. Press to select.

- 4 Press or to the required alias or ID. Press to select.

- 5 Press or to Edit Priority. Press to select.

- 6 Press or to the required priority level. Press to select.

The display shows a positive mini notice before returning to the previous screen. The **Priority** icon appears on the left of the member alias.

Scan

Your radio cycles through the programmed scan list for the current channel looking for voice activity when you start a scan.

There are two ways of initiating scan:

- **Main Channel Scan (Manual)** : Your radio scans all the channels or groups in your scan list. On entering scan, your radio may, depending on the settings,

automatically start on the last scanned active channel or group, or on the channel where scan was initiated.

- **Auto Scan (Automatic)** : Your radio automatically starts scanning when you select a channel or group that has Auto Scan enabled.

Turning Scan On or Off

Follow the procedure to turn scan on or off on your radio.

- 1 Push the **Channel Rocker** to select a channel programmed with Auto Scan enabled.

- 2 Press  **OK** to access the menu.

- 3 Press  **P1** or  **P2** to Scan. Press  **OK** to select.

- 4 Press  **P1** or  **P2** to Scan State. Press  **OK** to select.

- 5 Press  **P1** or  **P2** to the required scan state and press  **OK** to select.

If scan is enabled:

- The display shows Scan On and **Scan** icon.
- The yellow LED blinks.

If scan is disabled:

- The display shows Scan Off.
- The **Scan** icon disappears.
- The LED turns off.

Responding to Transmissions During Scanning

During scanning, your radio stops on a channel or group where activity is detected. The radio stays on that channel for a programmed duration known as hang time. Follow the procedure to respond to transmissions during scanning.

- 1  If the Channel Free Indication feature is enabled, you hear a short alert tone the moment the transmitting radio releases the **PTT** button, indicating the channel is free for you to respond. Press the **PTT** button during hang time.
The green LED lights up.

- 2 Do one of the following:

- Wait for the Talk Permit Tone to end and speak clearly into the microphone if enabled.
-  Wait for the **PTT** Sidetone to end and speak clearly into the microphone if enabled.

3 Release the **PTT** button to listen.

The radio returns to scanning other channels or groups if you do not respond within the hang time.

Deleting Nuisance Channels

If a channel continually generates unwanted calls or noise, (termed a "nuisance" channel), you can temporarily remove the unwanted channel from the scan list. This capability does not apply to the channel designated as the Selected Channel. Follow the procedure to delete nuisance channels on your radio.

- 1 When your radio locks on to an unwanted or nuisance channel, press the programmed **Nuisance Channel Delete** button until you hear a tone.
-

2 Release the programmed **Nuisance Channel Delete** button.

The nuisance channel is deleted.

Restoring Nuisance Channels

Follow the procedure to restore nuisance channels on your radio.

Do one of the following:

- Turn the radio off and then power it on again.
 - Stop and restart a scan using the programmed **Scan** button or menu.
 - Change the channel using the **Channel Rocker** button.
-

Vote Scan

Vote Scan provides you with wide area coverage in areas where there are multiple base stations transmitting identical information on different analog channels.

Your radio scans analog channels of multiple base stations and performs a voting process to select the strongest

received signal. Once that is established, your radio receives transmissions from that base station.

During a vote scan, the yellow LED blinks and the display shows the **Vote Scan** icon.

Follow the same procedures as [Responding to Transmissions During Scanning on page 69](#), to respond to a transmission during a vote scan.

Contacts Settings

Contacts provides address book capabilities on your radio. Each entry corresponds to an alias or ID that you use to initiate a call. The entries are alphabetically sorted.

Each entry, depending on context, associates with the different call types: Group Call, Private Call, All Call, PC Call, or Dispatch Call.

PC Call and Dispatch Call are data-related. They are only available with the applications. Refer to the data applications documentation for further details.

 Additionally, Contacts menu allows you to assign each entry to a programmable number key or more on a keypad microphone. If an entry is assigned to a number key, your radio can perform a quick dial on the entry.



NOTICE:

You see a checkmark before each number key that is assigned to an entry. If the checkmark is before Empty, you have not assign a number key to the entry.

Your radio supports two Contacts lists, each for Analog contacts and Digital contacts, with a maximum of 500 members for each Contacts list.

Each entry within Contacts displays the following information:

- Call Type
- Call Alias
- Call ID

**NOTICE:**

You can add, or edit subscriber IDs for the Digital Contacts list. Deleting subscriber IDs can only be performed by your dealer.

You can only view the subscriber IDs, edit the subscriber IDs, and initiate a Call Alert for the Analog Contacts list. Adding and deleting capabilities can only be performed by your dealer.

If the Privacy feature is enabled on a channel, you can make privacy-enabled Group Calls, Private Calls, and All Calls on that channel. Only target radios with the same Privacy Key, or the same Key Value and Key ID as your radio will be able to decrypt the transmission.

Making Group Calls by Using the Contacts List

Follow the procedure to make Group Calls on your radio by using the Contacts list.

- 1 Press  to access the menu.
-

- 2 Press  or  to **Contacts**. Press  to select.
-

- 3 Press  or  to the required alias or ID.
-

- 4 Press the **PTT** button to make the call.
The green LED lights up.
-

- 5 Do one of the following:
 - Wait for the Talk Permit Tone to end and speak clearly into the microphone if enabled.
 -  Wait for the **PTT** Sidetone to end and speak clearly into the microphone if enabled.
-

- 6 Release the **PTT** button to listen.
The green LED blinks when any user in the group responds. The display shows the **Group Call** icon, and alias or ID, and the transmitting radio alias or ID.
-

- 7  If the Channel Free Indication feature is enabled, you hear a short alert tone the moment the transmitting radio releases the **PTT** button, indicating

the channel is free for you to respond. Press the **PTT** button to respond to the call.

The call ends when there is no voice activity for a predetermined period.

Making Private Calls by Using the Contacts List

Follow the procedure to make Private Calls on your radio by using the Contacts list.

- 1 Press  to access the menu.
- 2 Press  or  to **Contacts**. Press  to select.
- 3 Press  or  to the required alias or ID. Press  to select.
- 4 Press the **PTT** button to make the call.
The green LED lights up. The display shows the destination alias.

- 5 Wait for the Talk Permit Tone to end and speak clearly into the microphone if enabled.

- 6 Release the **PTT** button to listen.
The display shows the transmitting user alias or ID.

- 7  If the Channel Free Indication feature is enabled, you hear a short alert tone the moment the transmitting radio releases the **PTT** button, indicating the channel is free for you to respond. Press the **PTT** button to respond to the call.

The call ends when there is no voice activity for a predetermined period. A tone sounds. The display shows **Call Ended**.

Setting Default Contact

Follow the procedure to set the default contact on your radio.

- 1 Press  to access the menu.

2 Press  or  to Contacts. Press  to select.

3 Press  or  to the required alias or ID.
Press  to select.

4 Press  or  to Set as Default. Press  to select.

A positive indicator tone sounds. The display shows a positive mini notice. The display shows ✓ beside the selected default alias or ID.

Call Indicator Settings

This feature allows the radio users to configure call or text message ringing tones.

Activating or Deactivating Call Ringers for Call Alerts

Follow the procedure to activate or deactivate call ringers for Call Alerts on your radio.

1 Press  to access the menu.

2 Press  or  to Utilities. Press  to select.

3 Press  or  to Radio Settings. Press  to select.

4 Press  or  to Tones/Alert. Press  to select.

5 Press  or  to Call Ringers. Press  to select.

6 Press  or  to Call Alert. Press  to select.

7 Do one of the following:

- Press  or  to the required tone. Press  to select.
The display shows ✓ and the selected tone.

- Press  or  to Off. Press  to select.
If the ringing tones were earlier enabled, the display shows ✓ beside Off.
If the ringing tones were earlier disabled, the display does not show ✓ beside Off.

Activating or Deactivating Call Ringers for Private Calls

Follow the procedure to activate or deactivate call ringers for Private Calls on your radio.

- Press  to access the menu.
- Press  or  to Utilities. Press  to select.
- Press  or  to Radio Settings. Press  to select.

- Press  or  to Tones/Alerts. Press  to select.
- Press  or  to Call Ringers. Press  to select.
- Press  or  to Private Call. Press  to select.
- Do one of the following:
 - Press  or  to On. Press  to select. The display shows ✓ beside On.
 - Press  or  to Off. Press  to select. The display shows ✓ beside Off.

Activating or Deactivating Call Ringers for Selective Calls

Follow the procedure to activate or deactivate call ringers for Selective Calls on your radio.

- 1 Press  to access the menu.

- 2 Press  or  to Utilities. Press  to select.

- 3 Press  or  to Radio Settings. Press  to select.

- 4 Press  or  to Tones/Alerts. Press  to select.

- 5 Press  or  to Call Ringers. Press  to select.

- 6 Press  or  to Selective Call. Press  to select.
The display shows ✓ and the current tone.

- 7 Do one of the following:

- Press  or  to the required tone. Press  to select.
The display shows ✓ and the selected tone.
- Press  or  to Off. Press  to select.
If the ringing tones were earlier enabled, the display shows ✓ beside Off.
If the ringing tones were earlier disabled, the display does not show ✓ beside Off.

Activating or Deactivating Call Ringers for Text Messages

Follow the procedure to activate or deactivate call ringers for text messages on your radio.

- 1 Press  to access the menu.

- 2 Press  or  to Utilities. Press  to select.

- 3 Press or to Radio Settings. Press to select.

- 4 Press or to Tones/Alerts. Press to select.

- 5 Press or to Call Ringers. Press to select.

- 6 Press or to Text Message. Press to select.

The display shows ✓ and the current tone.

- 7 Do one of the following:

- Press or to the required tone. Press to select.

The display shows ✓ and the selected tone.

- Press or to Off. Press to select.

If the ringing tones were earlier enabled, the display shows ✓ beside Off.

If the ringing tones were earlier disabled, the display does not show ✓ beside Off.

Assigning Ring Styles

The radio can be programmed to sound one of ten predefined ringing tones when receiving a Call Alert or a Text Message from a particular contact. The radio sounds out each ring style as you navigate through the list. Follow the procedure to assign ring styles on your radio.

- 1 Press to access the menu.

- 2 Press or to Contacts. Press to select.

The entries are alphabetically sorted.

- 3 Press or to the required alias or ID. Press to select.

- 4 Press or to Edit. Press to select.

- 5 Press  until display shows `Edit Ringtone` menu.

A ✓ indicates the current selected tone.

- 6 Press  or  to the required tone. Press  to select.

The display shows `Contact Saved`

Selecting a Ring Alert Type



NOTICE:

The programmed **Ring Alert Type** button is assigned by your dealer or system administrator. Check with your dealer or system administrator to determine how your radio has been programmed.

You can program the radio calls to one predetermined vibrate call. If All Tones status is disabled, the radio displays the All Tone Mute icon. If All Tones status is enabled, the related ring alert type is displayed.

The radio vibrates once if it is a momentary ring style. The radio vibrates repetitively if it is a repetitive ring style. When

set to Ring and Vibrate, the radio sounds a specific ring tone if there is any incoming radio transaction (for example, Call Alert or Message). It sounds like a positive indicator tone or missed call.

For radios with batteries that support the vibrate feature and are attached to a vibrating belt clip, the available Ring Alert Type options are Silent, Ring, Vibrate, and Ring and Vibrate.

For radios with batteries that do not support the vibrate feature and are not attached to a vibrating belt clip, Ring Alert Type is automatically set to Ring. The available Ring Alert Type options are Silent and Ring.

You can select a Ring Alert Type by performing one of the following actions.

- Press the programmed **Ring Alert Type** button to access the Ring Alert Type menu.
 - a. Press  or  to Ring, Vibrate, Ring & Vibrate or Silent and press  to select.
- Access this feature through the menu.
 - a. Press  to access the menu.

- b. Press  or  to Utilities and press  to select.
- c. Press  or  to Radio Settings and press  to select.
- d. Press  or  to Tones/Alerts and press  to select.
- e. Press  or  to Ring Alert Type and press  to select.
- f. Press  or  to Ring, Vibrate, Ring & Vibrate or Silent and press  to select.

Configuring Vibrate Style



NOTICE:

The programmed **Vibrate Style** button is assigned by your dealer or system administrator. Check with your dealer or system administrator to determine how your radio has been programmed.

Vibrate Style is enabled when the Vibrating Belt Clip is attached to the radio with a battery that supports the vibrate feature.

You can configure the vibrate style by performing one of the following actions.

- Press the programmed **Vibrate Style** button to access the Vibrate Style menu.
 - a. Press  or  to Short, Medium, or Long and press  to select.
- Access this feature via the menu.
 - a. Press  to access the menu.
 - b. Press  or  to Utilities and press  to select.
 - c. Press  or  to Radio Settings and press  to select.
 - d. Press  or  to Tones/Alerts and press  to select.

- e. Press **◀P1** or **P2▶** to Vibrate Style and press **OK** to select.
- f. Press **◀P1** or **P2▶** to Short, Medium, or Long and press **OK** to select.

Alarm Tone Volume Escalation

Your radio can be programmed by your dealer to continually alert you when a radio call remains unanswered.

This is done by automatically increasing the alarm tone volume over time. This feature is known as Escalate.

Call Log Features

Your radio keeps track of all recent outgoing, answered, and missed Private Calls. The call log feature is used to view and manage recent calls.

Missed Call Alerts may be included in the call logs, depending on the system configuration on your radio. You can perform the following tasks in each of your call lists:

- Delete Call

- View Details

Viewing Recent Calls

Follow the procedure to view recent calls on your radio.

- 1 Press **OK** to access the menu.

- 2 Press **◀P1** or **P2▶** to Call Log. Press **OK** to select.

- 3 Press **◀P1** or **P2▶** to the preferred list. The options are Missed, Answered, and Outgoing lists.

Press **OK** to select.

The display shows the most recent entry.

- 4 Press **◀P1** or **P2▶** to view the list.

You can start a Private Call with the alias or ID the display is currently showing by pressing the **PTT** button.

Deleting Calls from the Call List

Follow the procedure to delete calls from the Call list.

- 1 Press  to access the menu.

- 2 Press  or  to Call Log. Press  to select.

- 3 Press  or  to the required list. Press  to select.
If the list is empty:
 - A tone sounds.
 - The display shows List Empty.

- 4 Press  or  to the required alias or ID. Press  to select.

- 5 Press  or  to Delete Entry?. Press  to select.

- 6 Do one of the following:

- Press  to select Yes to delete the entry. The display shows Entry Deleted.
 - Press  or  to No. Press  to select. The radio returns to the previous screen.
-

Viewing Call List Details

Follow the procedure to view call details on your radio.

- 1 Press  to access the menu.

- 2 Press  or  to Call Log. Press  to select.

- 3 Press  or  to the required list. Press  to select.

- 4 Press  or  to the required alias or ID. Press  to select.

- 5 Press  or  to View Details. Press  to select.

The display shows the call details.

Call Alert Operation

Call Alert paging enables you to alert a specific radio user to call you back.

This feature is applicable for subscriber aliases or IDs only and is accessible through the menu using Contacts or a programmed **One Touch Access** button.

Responding to Call Alerts

Follow the procedure to respond to Call Alerts on your radio.

When you receive a Call Alert:

- A repetitive tone sounds.
- The yellow LED blinks.

- The display shows the notification list listing a Call Alert with the alias or ID of the calling radio.

Depending on the configuration by your dealer or system administrator, you can respond to a Call Alert by doing one of the following:

- Press the **PTT** button and respond with a Private Call directly to the caller.
 - Press the **PTT** button to continue normal talkgroup communication.
The Call Alert is moved to the Missed Call option at the Call Log menu. You can respond to the caller from the Missed Called log.
-

See [Notification List on page 101](#) and [Call Log Features on page 80](#) for more information.

Making Call Alerts

Follow the procedure to make Call Alerts on your radio.

- 1 Press the programmed **One Touch Access** button.

The display shows **Call Alert** and the subscriber alias or ID. The green LED lights up.

2 Wait for acknowledgment.

If the Call Alert acknowledgment is received, the display shows a positive mini notice.

If the Call Alert acknowledgment is not received, the display shows a negative mini notice.

Making Call Alerts by Using the Contacts List

Follow the procedure to make Call Alerts on your radio by using the Contacts list.

1 Press to access the menu.

2 Press or to Contacts. Press to select.

3 Press or to the required alias or ID. Press to select.

4 Press or to Call Alert. Press to select.

The display shows Call Alert and the subscriber alias or ID. The green LED lights up.

5 Wait for acknowledgment.

- If the Call Alert acknowledgment is received, the display shows a positive mini notice.
- If the Call Alert acknowledgment is not received, the display shows a negative mini notice.

Mute Mode

Mute Mode provides an option to the user to silence all audio indicators of the radio.

Once Mute Mode feature is initiated, all audio indicators are muted except higher priority features such as Emergency operations.

When Mute Mode is exited, the radio resumes playing ongoing tones and audio transmissions.

**NOTICE:**

This is a purchasable feature. Check with your dealer or system administrator for more information.

Turning On Mute Mode

Follow the procedure to turn on Mute Mode.

Access this feature by using the programmed **Mute Mode** button.

The following occurs when Mute mode is enabled:

- Positive Indicator Tone sounds.
- Display shows **Mute Mode On**.
- The red LED light starts blinking and remains blinking until Mute Mode is exited.
- Display shows **Mute Mode** icon on home screen.
- Radio is muted.
- Mute Mode Timer begins counting down the duration that is configured.

Setting Mute Mode Timer

Mute Mode feature can be enabled for a pre-configured amount of time by setting the Mute Mode Timer. The timer duration is configured in the radio menu and can range between 0.5–6 hours. Mute Mode is exited once the timer expires.

If the timer is left at 0, the radio remains in Mute mode for an indefinite period until the programmed **Mute Mode** button is pressed.

- 1 Press  to access the menu.
 - 2 Press  or  to Utilities. Press  to select.
 - 3 Press  or  to Radio Settings. Press  to select.
 - 4 Press  or  to Mute Timer. Press  to select.
-

- 5 Press  or  to edit the numeric value of each digit, and press .
-

Exiting Mute Mode

This feature can be exited automatically once the Mute Mode Timer expires.

Do one of the following to exit Mute mode manually:

- Press the programmed **Mute Mode** button.
 - Press the **PTT** button on any entry.
-

The following occurs when Mute mode is disabled:

- Negative Indicator Tone sounds.
- Display shows Mute Mode Off.
- The blinking red LED turns off.
- **Mute Mode** icon disappears from home screen.
- Your radio unmutes and speaker state is restored.
- If the timer has not expired, Mute mode timer is stopped.



NOTICE:

Mute Mode is also exited if the user transmits voice or switches to an unprogrammed channel.

Emergency Operation

An Emergency Alarm is used to indicate a critical situation. You are able to initiate an Emergency at any time even when there is activity on the current channel.

Your dealer can set the duration of a button press for the programmed **Emergency** button, except for long press, which is similar with all other buttons:

Short Press

Duration between 0.05 seconds and 0.75 seconds.

Long Press

Duration between 1.00 second and 3.75 seconds.

The **Emergency** button is assigned with the Emergency On/Off feature. Check with your dealer for the assigned operation of the **Emergency** button.

**NOTICE:**

If a short press to the **Emergency** button initiates Emergency mode, then a long press to the same enables the radio to exit Emergency mode.

If a long press to the **Emergency** button initiates Emergency mode, then a short press to the same enables the radio to exit Emergency mode.

Your radio supports three Emergency Alarms:

- Emergency Alarm
- Emergency Alarm with Call
- Emergency Alarm with Voice to Follow

**NOTICE:**

Only one of the Emergency Alarms above can be assigned to the programmed **Emergency** button.

In addition, each alarm has the following types:

Regular

Radio transmits an alarm signal and shows audio and/or visual indicators.

Silent

Radio transmits an alarm signal without any audio or visual indicators. Radio receives calls without any sound through the speaker, until the programmed *hot*

mic transmission period is over and/or you press the **PTT** button.

Silent with Voice

Radio transmits an alarm signal without any audio or visual indicators, but allow incoming calls to sound through the speaker. If *hot mic* is enabled, the incoming calls sound through the speaker after the programmed *hot mic* transmission period is over. The indicators only appear once you press the **PTT** button.

Sending Emergency Alarms

This feature allows you to send an Emergency Alarm, a non-voice signal, which triggers an alert indication on a group of radios. Your radio does not display any audio or visual indicators during Emergency mode when it is set to Silent.

Follow the procedure to send Emergency Alarms on your radio.

- 1 Press the programmed **Emergency On** button.

You see one of these results:

- The display shows Tx Alarms and the destination alias.

-  The display shows Tx Telegram and the destination alias.

The green LED lights up. The **Emergency** icon appears.



NOTICE:

If programmed, the Emergency Search tone sounds. This tone is muted when the radio transmits or receives voice, and stops when the radio exits Emergency mode. The Emergency Search tone can be programmed through CPS.

The radio exits the Emergency Alarm mode and returns to the Home screen.

Sending Emergency Alarms with Call

This feature allows you to send an Emergency Alarm with Call to a group of radios. Upon acknowledgement by a radio within the group, the group of radios can communicate over a programmed Emergency channel. Follow the procedure to send Emergency Alarms with call on your radio.

2 Wait for acknowledgment.

If successful:

- The Emergency tone sounds.
- The green LED blinks.
- The display shows Alarm Sent.

If unsuccessful after all retries have been exhausted:

- A tone sounds.
- The display shows Alarm Failed.

1 Press the programmed **Emergency On** button.

You see the following:

- The display shows Tx Telegram and the destination alias.

The green LED lights up. The **Emergency** icon appears.

**NOTICE:**

If programmed, the Emergency Search tone sounds. This tone is muted when the radio transmits or receives voice, and stops when the radio exits Emergency mode. The Emergency Search tone can be programmed by your dealer or system administrator.

2 Wait for acknowledgment.

If successful:

- The Emergency tone sounds.
- The green LED blinks.
- The display shows `Alarm Sent`.
- Your radio enters the Emergency call mode when the display shows `Emergency` and the destination group alias.

3 Press the **PTT** button to make the call.

The green LED lights up. The display shows the **Group Call** icon.

4 Do one of the following:

- Wait for the Talk Permit Tone to end and speak clearly into the microphone if enabled.
-  Wait for the **PTT** Sidetone to end and speak clearly into the microphone if enabled.

5 Release the **PTT** button to listen.

6 If the Channel Free Indication feature is enabled, you hear a short alert tone the moment the transmitting radio releases the **PTT** button, indicating the channel is free for you to respond. Press the **PTT** button to respond to the call.

7 To exit the Emergency mode once the call ends, press the **Emergency Off** button.

If you do not press the **Emergency Off** button to exit the Emergency mode, the red LED blinks and the radio stays in Emergency mode.

The radio returns to the Home screen.

Sending Emergency Alarms with Voice to Follow

This feature allows you to send an Emergency Alarm with Voice to Follow to a group of radios. Your radio microphone is automatically activated, allowing you to communicate with the group of radios without pressing the **PTT** button. This activated microphone state is also known as *hot mic*.

If your radio has Emergency Cycle Mode enabled, repetitions of *hot mic* and receiving period are made for a programmed duration. During Emergency Cycle Mode, received calls sound through the speaker.

If you press the **PTT** button during the programmed receiving period, you hear a prohibit tone, indicating that you should release the **PTT** button. The radio ignores the **PTT** button press and remains in Emergency mode.

If you press the **PTT** button during *hot mic*, and continue to press it after the *hot mic* duration expires, the radio continues to transmit until you release the **PTT** button.

If the Emergency Alarm request fails, the radio does not retry to send the request, and enters the *hot mic* state directly.



NOTICE:

Some accessories may not support *hot mic*. Check with your dealer or system administrator for more information.

Follow the procedure to send Emergency Alarms with voice to follow on your radio.

- 1 Press the programmed **Emergency On** button.

You see one of these results:

- The display shows Tx Alarm and the destination alias.
- The display shows Tx Telegram and the destination alias.

The green LED lights up. The **Emergency** icon appears.

-
- 2 Once the Emergency tone sounds, speak clearly into the microphone.

The radio automatically stops transmitting when:

- The cycling duration between *hot mic* and receiving calls expires, if Emergency Cycle Mode is enabled.

- The *hot mic* duration expires, if Emergency Cycle Mode is disabled.

The red LED blinks. The radio remains in Emergency mode.

-
- 3 Press the **Emergency Off** button to exit the Emergency mode.

The radio returns to the Home screen.

Receiving Emergency Alarms

Follow the procedure to receive Emergency Alarms on your radio.

When you receive an Emergency Alarm:

- A tone sounds.
- The red LED blinks.
- The display shows the **Emergency** icon, and the Emergency caller alias or if there is more than one alarm, all emergency caller aliases are displayed in an Alarm List.

- 1 Do one of the following:

- If only one alarm, press  to view more details.
- If more than one alarm, press  or  to the required alias, and press  to view more details.

-
- 2 Press  to view the action options.

-
- 3 Press and select **Yes** to exit the Alarm list.

-
- 4 Press  to access the menu.

-
- 5 Select **Alarm List** to revisit the Alarm list.
-

Reinitiating Emergency Mode

This feature is only applicable to the radio sending the Emergency Alarm. Follow the procedure to reinitiate Emergency mode on your radio.

Do one of the following:

- Change the channel while the radio is in Emergency mode. The radio exits the Emergency

mode, and reinitiates Emergency, if Emergency Alarm is enabled on the new channel.

- Press the programmed **Emergency On** button during an Emergency initiation or transmission state. The radio exits this state, and reinitiates Emergency.

Exiting Emergency Mode After Sending the Emergency Alarm

This feature is only applicable to the radio sending the Emergency Alarm.

Your radio exits Emergency mode when:

- An acknowledgment is received (for Emergency Alarm only).
- All retries to send the alarm have been exhausted.



NOTICE:

If your radio is powered off, it exits the Emergency mode. The radio will not reinitiate the Emergency mode automatically when it is turned on again.

Follow the procedure to exit Emergency mode on your radio.

Do one of the following:

- Press the programmed **Emergency Off** button.
- Change the channel to a new channel that has no emergency system configured.
The display shows No Emergency.

Privacy

This feature helps to prevent eavesdropping by unauthorized users on a channel by the use of a software-based scrambling solution. The signaling and user identification portions of a transmission are not scrambled.

Your radio must have privacy enabled on the channel to send a privacy-enabled transmission, although this is not a necessary requirement for receiving a transmission. While on a privacy-enabled channel, the radio is still able to receive clear or unscrambled transmissions.

Some radio models may not offer Privacy feature, or may have a different configuration. Check with your dealer or system administrator for more information.

Your radio supports two types of privacy, but only **one** can be assigned to your radio. They are:

- Basic Privacy
- Enhanced Privacy

To unscramble a privacy-enabled call or data transmission, your radio must be programmed to have the same Privacy Key for Basic Privacy, or the same Key Value and Key ID for Enhanced Privacy as the transmitting radio.

If your radio receives a scrambled call that is of a different Privacy Key, or different Key Value and Key ID, you will either hear a garbled transmission for Basic Privacy or nothing at all for Enhanced Privacy.

On a privacy-enabled channel, your radio is able to receive clear or unscrambled calls, depending on how your radio is programmed. In addition, your radio may play a warning tone or not, depending on how it is programmed.

If the radio has a privacy type assigned, the Home Screen shows the **Secure** or **Unsecure** icon, except when the radio is sending or receiving an Emergency call or alarm.

The green LED lights up when the radio is transmitting, and blinks rapidly when the radio is receiving an ongoing privacy-enabled transmission.



NOTICE:

This feature is not applicable in Citizens Band channels that are in the same frequency.

Turning Privacy On or Off

Follow the procedure to turn privacy on or off on your radio.

- Do one of the following:
 - Press the programmed **Privacy** button. Skip the steps below.
 - Press  to access the menu.
- Press  or  to Utilities. Press  to select.
- Press  or  to Radio Settings. Press  to select.
- Press  or  to Privacy. Press  to select.
- Do one of the following:

- Press  or  to On. Press  to select. The display shows ✓ beside On.
- Press  or  to Off. Press  to select. The display shows ✓ beside Off.

Covert Mode

Your radio is capable of Covert Mode. During covert mode, all keypad and programmed button access are blocked. When enabled, all visual indications (display, LEDs and backlight) are disabled.

This feature allows audio or tone only by using a wired accessory or a Bluetooth accessory.

Entering Covert Mode

Press **Volume Up** and **Volume Down** button alternately 6 times (+ - + - + -), all in five seconds.

Radio enters into Covert Mode.

Exiting Covert Mode

Press **Volume Up** and **Volume Down** button alternately 6 times (+ - + - + -), all in five seconds.

Radio returns to normal mode.

Security

This feature allows you to enable or disable any radio in the system.

For example, you may want to disable a stolen radio to prevent unauthorized users from using it, and enable the radio when it is recovered.

You will not receive an acknowledgment if you press  during Radio Enable or Radio Disable operation.



NOTICE:

Check with your dealer or system administrator for more information.

Disabling Radios

Follow the procedure to disable your radio.

1 Press the programmed **Radio Disable** button.

2 Press  or  to the required alias or ID.

3 Press  to select.

The display shows a transitional mini notice, indicating the request is in progress. The green LED blinks.

4 Wait for acknowledgment.

If successful:

- A positive indicator tone sounds.
- The display shows a positive mini notice.

If unsuccessful:

- A negative indicator tone sounds.
 - The display shows a negative mini notice.
-

Disabling Radios by Using the Contacts List

Follow the procedure to disable your radio by using the Contacts list.

1 Press  to access the menu.

2 Press  or  to **Contacts**. Press  to select.

3 Press  or  to the required alias or ID.
Press  to select.

4 Press  or  to **Radio Disable**.

5 Press  to select.

The display shows a transitional mini notice, indicating the request is in progress. The green LED blinks.

6 Wait for acknowledgment.

If successful:

- A positive indicator tone sounds.
- The display shows a positive mini notice.

If unsuccessful:

- A negative indicator tone sounds.
- The display shows a negative mini notice.

Disabling Radios by Using the Manual Dial

Follow the procedure to disable your radio by using the manual dial.

1 Press  to access the menu.

2 Press  or  to **Contacts**. Press  to select.

3 Press  or  to **Manual Dial**. Press  to select.

4 Enter the subscriber ID, and press  to proceed.

5 Press  or  to **Radio Disable**.

6 Press  to select.

The display shows a transitional mini notice, indicating the request is in progress. The green LED blinks.

7 Wait for acknowledgment.

If successful:

- A positive indicator tone sounds.
- The display shows a positive mini notice.

If unsuccessful:

- A negative indicator tone sounds.
- The display shows a negative mini notice.

Enabling Radios

Follow the procedure to enable your radio.

- 1 Press the programmed **Radio Enable** button.

- 2 Press  or  to the required alias or ID.

- 3 Press  to select.
The display shows **Radio Enable** and the subscriber alias or ID. The green LED lights up.

- 4 Wait for acknowledgment.
If successful:
 - A positive indicator tone sounds.
 - The display shows a positive mini notice.
 If unsuccessful:
 - A negative indicator tone sounds.
 - The display shows a negative mini notice.

Enabling Radios by Using the Contacts List

Follow the procedure to enable your radio by using the Contacts list.

- 1 Press  to access the menu.

- 2 Press  or  to **Contacts**. Press  to select.

- 3 Press  or  to the required alias or ID.
Press  to select.

- 4 Press  or  to **Radio Enable**.

- 5 Press  to select.
The green LED blinks. The display shows **Radio Enable** and the subscriber alias or ID. The green LED lights up.

6 Wait for acknowledgment.

If successful:

- A positive indicator tone sounds.
- The display shows a positive mini notice.

If unsuccessful:

- A negative indicator tone sounds.
- The display shows a negative mini notice.

Enabling Radios by Using the Manual Dial

Follow the procedure to enable your radio by using the manual dial.

1 Press  to access the menu.

2 Press  or  to **Contacts**. Press  to select.

3 Press  or  to **Manual Dial**. Press  to select.

4 Press  or  to **Private Call**. Press  to select.

The first text line shows **Radio Number:**.

5 Enter the subscriber ID, and press  to proceed.

6 Press  or  to **Radio Enable**.

7 Press  to select.

The green LED blinks. The display shows **Radio Enable** and the subscriber alias or ID. The green LED lights up.

8 Wait for acknowledgment.

If successful:

- A positive indicator tone sounds.
- The display shows a positive mini notice.

If unsuccessful:

- A negative indicator tone sounds.
- The display shows a negative mini notice.

Lone Worker

This feature prompts an emergency to be raised if there is no user activity, such as any radio button press or channel selection, for a predefined time.

Following no user activity for a programmed duration, the radio pre-warns you using an audio indicator once the inactivity timer expires.

If there is still no acknowledgment by you before the predefined reminder timer expires, the radio initiates an Emergency Alarm.

Only one of the following Emergency Alarms is assigned to this feature:

- Emergency Alarm
- Emergency Alarm with Call
- Emergency Alarm with Voice to Follow 

The radio remains in the emergency state, allowing voice messages to proceed until action is taken. See [Emergency](#)

[Operation on page 85](#) for more information on ways to exit Emergency.



NOTICE:

Check with your dealer or system administrator for more information.

Password Lock Features

This feature allows you to restrict access to the radio by asking for a password when the device is turned on.

Accessing Radios by Using Passwords

Follow the procedure to access your radio by using a password.

- 1 Enter the current four-digit password.
 - Press  or  to edit the numeric value of each digit, and press  to enter and move to the next digit.
- 2 Press  to enter the password.
If successful, the radio powers up.

If unsuccessful:

- After the first and second attempt, the display shows **Wrong Password**. Repeat [step 1](#).
- After the third attempt, the display shows **Wrong Password** and then, **Radio Locked**. A tone sounds. The yellow LED double blinks. Your radio enters into locked state for 15 minutes.



NOTICE:

In locked state, your radio responds to inputs from the **On/Off** and programmed **Backlight** button only.

Unlocking Radios in Locked State

Your radio is unable to receive any call, including emergency calls, in locked state. Follow the procedure to unlock your radio in locked state.

Do one of the following:

- If the radio is powered on, wait for 15 minutes and then repeat the steps in [Accessing Radios by Using Passwords on page 98](#) to access the radio.
- If the radio is powered off, power up the radio. Your radio restarts the 15-minute timer for locked state.

A tone sounds. The yellow LED double blinks. The display shows **Radio Locked**.

Wait for 15 minutes and then repeat the steps in [Accessing Radios by Using Passwords on page 98](#) to access the radio.

Turning Password Lock On or Off

Follow the procedure to turn password lock on or off on your radio.

- 1 Press to access the menu.
- 2 Press or to Utilities. Press to select.
- 3 Press or to Radio Settings. Press to select.
- 4 Press or to Passwd Lock. Press to select.
- 5 Enter the current four-digit password.

- Use a keypad microphone.
- Press  or  to edit the numeric value of each digit, and press  to enter and move to the next digit.
A positive indicator tone sounds for every digit pressed.

- 6 Press  to enter the password.

If the password is incorrect, the display shows Wrong Password and automatically returns to the previous menu.

- 7 Do one of the following:

- Press  or  to Turn On. Press  to select.
The display shows ✓ beside Turn On.
- Press  or  to Turn Off. Press  to select.
The display shows ✓ beside Turn Off.

Changing Passwords

Follow the procedure to change passwords on your radio.

- 1 Press  to access the menu.

- 2 Press  or  to Utilities. Press  to select.

- 3 Press  or  to Radio Settings. Press  to select.

- 4 Press  or  to Passwd Lock. Press  to select.

- 5 Enter the current four-digit password, and press  to proceed.

If the password is incorrect, the display shows Wrong Password and automatically returns to the previous menu.

- 6 Press  or  to Change PWD. Press  to select.

- 7 Enter a new four-digit password, and press  to proceed.

- 8 Re-enter the new four-digit password, and press  to proceed.

If successful, the display shows **Password Changed**.
If unsuccessful, the display shows **Passwords Do Not Match**.

The screen automatically returns to the previous menu.

depends on individual feature (job tickets or text messages or missed calls or call alerts) list capability.



NOTICE:

Your radio suspends Scan when the Notification list is displayed. Scanning resumes when your radio exits the Notification list. Press , or wait for the menu timer to expire to exit the Notification list.

Accessing Notification List

Follow the procedure to access the Notification list on your radio.

Notification List

Your radio has a Notification list that collects all your unread events on the channel, such as unread text messages, telegrams, missed calls, and call alerts.

The display shows the **Notification** icon when the Notification list has one or more events.

For text messages, missed calls, and call alert events, the maximum number of notifications are 30 text messages and 10 missed calls or call alerts. This maximum number

- 1 Do one of the following:
 - Press the programmed **Notification** button. Skip the steps below.
 - Press  to access the menu.
- 2 Press  or  to Notification. Press  to select.
- 3 Press  or  to the required event. Press  to select.

- 4 Long press  to return to the Home screen.



NOTICE:

Check with your dealer or system administrator for more information.

Auto-Range Transponder System

The Auto-Range Transponder System (ARTS) is an analog-only feature designed to inform you when your radio is out-of-range of other ARTS-equipped radios.

ARTS-equipped radios transmit or receive signals periodically to confirm that they are within range of each other.

Your radio provides indications of states as follows:

First-Time Alert

A tone sounds.

The display shows `In Range` after the channel alias.

ARTS-in-Range Alert

A tone sounds, if programmed.

The display shows `In Range` after the channel alias.

ARTS-Out-of-Range Alert

A tone sounds. The red LED rapidly blinks.

The display shows `Out of Range` alternating with the Home screen.

Over-the-Air Programming

Your dealer can remotely update your radio through Over-the-Air Programming (OTAP) without any physical connection. Additionally, some settings can also be configured by using OTAP.

When your radio undergoes OTAP, the green LED blinks.

When your radio receives high volume data:

- The display shows the **High Volume Data** icon.
- The channel becomes busy.
- A negative tone sounds if you press the **PTT** button.

When OTAP completes, depending on the configuration:

- A tone sounds. The display shows `Updating` `Restarting`. Your radio restarts by powering off and on again.
- You can select `Restart Now` or `Postpone`. When you select `Postpone`, your radio returns to the previous screen. The display shows the **OTAP Delay Timer** icon until the automatic restart occurs.

When your radio powers up after automatic restart:

- If successful, the display shows **Sw Update Completed**.
- If unsuccessful, the display shows **Sw Update Failed**.

See [Checking Software Update Information on page 122](#) for the updated software version.

Wi-Fi Operation

Wi-Fi® is a registered trademark of Wi-Fi Alliance®.

This feature allows you to setup and connect to a Wi-Fi network. Wi-Fi supports updates for radio firmware, codeplug, and resources such as language packs and voice announcement.

Turning Wi-Fi On or Off

The programmed **Wi-Fi On or Off** button is assigned by default. Check with your dealer or system administrator to determine how your radio has been programmed.

Voice Announcements for the programmed **Wi-Fi On or Off** button can be customized through CPS according to user requirements. Check with your dealer or system administrator for more information.

You can turn on or turn off Wi-Fi by performing one of the following actions.

- Press the programmed **Wi-Fi On or Off** button. Voice Announcement sounds Turning On Wi-Fi or Turning Off Wi-Fi.
- Access this feature using the menu.
 - a. Press  **OK** to access the menu.
 - b. Press  **P1** or  **P2** to Wi-Fi and press  **OK** to select.
 - c. Press  **P1** or  **P2** to Turn On and press  **OK** to select.

The radio displays Turning On Wi-Fi.

Connecting to a Network Access Point

When you turn on Wi-Fi, the radio scans and connects to a network access point.

- 1 Press  **OK** to access the menu.

- 2 Press  or  to **WiFi** and press  to select.

- 3 Press  or  to **Networks** and press  to select.

- 4 Press  or  to a network access point and press  to select.

- 5 Press  or  to **Connect** and press  to select.

When the connection is successful, the radio displays a notice and the network access point is saved into the profile list.

Checking Wi-Fi Connection Status

Follow the procedure to check the Wi-Fi Connection status.

Press the programmed **Wi-Fi Status Query** button for the connection status by using Voice Announcement. Voice

Announcement sounds **Wi-Fi is Off**, **Wi-Fi is On but No Connection**, or **Wi-Fi is On with Connection**.

- The display shows **WiFi Off** when the Wi-Fi is turned off.
- The display shows **WiFi On, Connected** when the radio is connected to a network.
- The display shows **WiFi On, Disconnected** when the Wi-Fi is turned on but the radio is not connected to any network.

Voice Announcements for the Wi-Fi status query results can be customized through CPS according to user requirements. Check with your dealer or system administrator for more information.



NOTICE:

The programmed **Wi-Fi Status Query** button is assigned by default. Check with your dealer or system administrator to determine how your radio has been programmed.

Viewing Details of Network Access Points

Follow the procedure to view details of network access points.

- 1 Press  to access the menu.

- 2 Press  or  to WiFi and press  to select.

- 3 Press  or  to a network access point and press  to select.

- 4 Press  or  to view Network SSID, Security Mode, IP Address, and MAC Address.
For a non-connected network access point, only the Service Set Identifier (SSID) and Security Mode are displayed.

This page intentionally left blank.

Utilities

This chapter explains the operations of the utility functions available in your radio.

Squelch Levels

You can adjust the squelch level to filter out unwanted calls with low signal strength or channels with noise higher than normal background.

Normal

This is the default setting.

Tight

This setting filters out unwanted calls and/or background noise. Calls from remote locations may also be filtered out.



NOTICE:

This feature is not applicable in Citizens Band channels that are in the same frequency.

Setting Squelch Levels

Follow the procedure to set the squelch levels on your radio.

- 1 Do one of the following:
 - Press the programmed **Squelch** button. Skip the following steps.
 - Press  to access the menu.

- 2 Press  or  to Utilities. Press  to select.

- 3 Press  or  to Radio Settings. Press  to select.

- 4 Press  or  to Squelch. Press  to select.

- 5 Do one of the following:
 - Press  or  to Normal. Press  to select.
The display shows ✓ beside Normal.
 - Press  or  to Tight. Press  to select.

The display shows ✓ beside Tight.

The screen automatically returns to the previous menu.

Power Levels

You can customize the power setting to high or low for each channel.

High

This enables communication with radios located at a considerable distance from you.

Low

This enables communication with radios in closer proximity.



NOTICE:

This feature is not applicable in Citizens Band channels that are in the same frequency.

Setting Power Levels

Follow the procedure to set the power levels on your radio.

- 1 Do one of the following:

- Press the programmed **Power Level** button. Skip the steps below.
- Press  to access the menu.

- 2 Press  or  to Utilities. Press  to select.

- 3 Press  or  to Radio Settings. Press  to select.

- 4 Press  or  to Power. Press  to select.

- 5 Do one of the following:

- Press  or  to High. Press  to select.
The display shows ✓ beside High.
- Press  or  to Low. Press  to select.
The display shows ✓ beside Low.

- 6 Long press  to return to the Home screen.

Adjusting Display Brightness

Follow the procedure to adjust the display brightness on your radio.

- 1 Do one of the following:
 - Press the programmed **Brightness** button. Proceed to [step 5](#).
 - Press   to access the menu.
- 2 Press  or  to Utilities. Press   to select.
- 3 Press  or  to Radio Settings. Press   to select.
- 4 Press  or  to Brightness. Press   to select.
The display shows the progress bar.

- 5 Press  or  to decrease or increase the display brightness. Press   to select.
The setting value is varied from 1 to 8.

Voice Operating Transmission

The Voice Operating Transmission (VOX) allows you to initiate a hands-free voice-activated call on a programmed channel. The radio automatically transmits, for a programmed period, whenever the microphone on the VOX-capable accessory detects voice.



NOTICE:

This feature is not applicable in Citizens Band channels that are in the same frequency.

You can enable or disable VOX by doing one of the following:

- Turn the radio off and then power it on again to enable VOX.
- Change the channel by using the **Channel Rocker**.
- Turn VOX on or off by using the programmed **VOX** button or menu to enable or disable VOX.

- Press the **PTT** button during radio operation to disable VOX.

**NOTICE:**

Turning this feature on or off is limited to radios with this function enabled. Check with your dealer or system administrator for more information.

Turning Voice Operating Transmission On or Off

Follow the procedure to turn VOX on or off on your radio.

- Do one of the following:
 - Press the programmed **VOX** button. Skip the steps below.
 - Press  to access the menu.
- Press  or  to Utilities. Press  to select.
- Press  or  to Radio Settings. Press  to select.

- Press  or  to VOX. Press  to select.

- Do one of the following:

- Press  or  to On. Press  to select. The display shows ✓ beside On.
- Press  or  to Off. Press  to select. The display shows ✓ beside Off.

**NOTICE:**

If the Talk Permit Tone is enabled, use a trigger word to initiate the call. Wait for the Talk Permit Tone to finish before speaking clearly into the microphone. See [Turning Talk Permit Tone On or Off on page 113](#) for more information.

Setting Display Backlight Timer

You can set the display backlight timer of the radio as needed. The setting also affects the Menu Navigation Buttons and keypad backlighting accordingly. Follow the procedure to set the backlight timer on your radio.

- Do one of the following:

- Press the programmed **Backlight** button. Skip the following steps.
- Press  to access the menu.

2 Press  or  to Utilities. Press  to select.

3 Press  or  to Radio Settings. Press  to select.

4 Press  or  to Display. Press  to select.

5 Press  or  to Backlight Timer. Press  to select.

The display backlight and keypad backlighting are automatically turned off as the LED indicator is disabled. See [Turning LED Indicators On or Off on page 114](#) for more information.

Turning Radio Tones/Alerts On or Off

You can enable and disable all radio tones and alerts, if needed, except for incoming Emergency alert tone. Follow the procedure to turn tones and alerts on or off on your radio.

1 Do one of the following:

- Press the programmed **Tones/Alerts** button. Skip the steps below.
 - Press  to access the menu.
-

2 Press  or  to Utilities. Press  to select.

3 Press  or  to Radio Settings. Press  to select.

4 Press  or  to Tones/Alerts. Press  to select.

5 Press P1 or P2 to All Tones. Press OK to select.

6 Do one of the following:

- Press P1 or P2 to On. Press OK to select. The display shows ✓ beside On.
 - Press P1 or P2 to Off. Press OK to select. The display shows ✓ beside Off.
-

4 Press P1 or P2 to Tones/Alerts. Press OK to select.

5 Press P1 or P2 to Power Up. Press OK to select.

6 Do one of the following:

- Press P1 or P2 to On. Press OK to select. The display shows ✓ beside On.
 - Press P1 or P2 to Off. Press OK to select. The display shows ✓ beside Off.
-

Turning Power Up Tone On or Off

Follow the procedure to turn Power Up Tone on or off on your radio.

1 Press OK to access the menu.

2 Press P1 or P2 to Utilities. Press OK to select.

3 Press P1 or P2 to Radio Settings. Press OK to select.

Setting Tones/Alerts Volume Offset Levels

This feature adjusts the volume of the tones or alerts, allowing it to be higher or lower than the voice volume. Follow the procedure to set the tones and alerts volume offset levels on your radio.

1 Press OK to access the menu.

2 Press or to Utilities. Press to select.

3 Press or to Radio Settings. Press to select.

4 Press or to Tones/Alerts. Press to select.

5 Press or to Vol. Offset. Press to select.

6 Press or to the required volume offset level.

A feedback tone sounds with each corresponding volume offset level.

7 Do one of the following:

- Press to select. The required volume offset level is saved.
 - Press to exit. The changes are discarded.
-

Turning Talk Permit Tone On or Off

Follow the procedure to turn Talk Permit Tone on or off on your radio.

1 Press to access the menu.

2 Press or to Utilities. Press to select.

3 Press or to Radio Settings. Press to select.

4 Press or to Tones/Alerts. Press to select.

5 Press or to Talk Permit. Press to select.

6 Do one of the following:

- Press or to On. Press to select. The display shows ✓ beside On.

- Press  or  to Off. Press  to select. The display shows ✓ beside Off.

Setting Languages

Follow the procedure to set the languages on your radio.

- Press  to access the menu.
- Press  or  to Utilities. Press  to select.
- Press  or  to Radio Settings. Press  to select.
- Press  or  to Languages. Press  to select.
- Press  or  to the required language. Press  to select.
The display shows ✓ beside the selected language.

Turning LED Indicators On or Off

Follow the procedure to turn the LED indicators on or off on your radio.

- Press  to access the menu.
- Press  or  to Utilities. Press  to select.
- Press  or  to Radio Settings. Press  to select.
- Press  or  to LED Indicator. Press  to select.
- Do one of the following:
 - Press  or  to On. Press  to select. The display shows ✓ beside On.
 - Press  or  to Off. Press  to select. The display shows ✓ beside Off.

Turning Introduction Screen On or Off

You can enable and disable the Introduction Screen by following the procedure.

- 1 Press  **OK** to access the menu.

- 2 Press  **P1** or  **P2** to Utilities. Press  **OK** to select.

- 3 Press  **P1** or  **P2** to Radio Settings. Press  **OK** to select.

- 4 Press  **P1** or  **P2** to Intro Screen. Press  **OK** to select.

- 5 Do one of the following:
 - Press  **P1** or  **P2** to On. Press  **OK** to select. The display shows ✓ beside On.

- Press  **P1** or  **P2** to Off. Press  **OK** to select. The display shows ✓ beside Off.

Turning Voice Announcement On or Off

This feature enables the radio to audibly indicate the current zone or channel the user has just assigned, or the programmable button the user has just pressed. This is typically useful when the user has difficulty reading the content shown on the display. This audio indicator can be customized according to customer requirements. Follow the procedure to turn Voice Announcement on or off on your radio.



NOTICE:

The Voice Announcement feature can only be enabled through CPS. If enabled, the Text-to-Speech feature is automatically disabled.

- 1 Do one of the following:
 - Press the programmed **Voice Announcement** button. Skip the following steps.
 - Press  **OK** to access the menu.

- 2 Press  or  to Utilities. Press  to select.

- 3 Press  or  to Radio Settings. Press  to select.

- 4 Press  or  to Voice Announcement. Press  to select.

- 5 Do one of the following:
 - Press  or  to On. Press  to select. The display shows ✓ beside On.
 - Press  or  to Off. Press  to select. The display shows ✓ beside Off.

Turning Automatic Call Forwarding On or Off

You can enable your radio to automatically forward voice calls to another radio.

- 1 Press  to access the menu.

- 2 Press  or  to Utilities. Press  to select.

- 3 Press  or  to Radio Settings. Press  to select.

- 4 Press  or  to Call Forward. Press  to select.

- 5 Do one of the following:
 - Press  or  to On. Press  to select. The display shows ✓ beside On.
 - Press  or  to Off. Press  to select. The display shows ✓ beside Off.

Setting Menu Timer

You can set the time your radio stays in the menu before it automatically switches to the Home screen. Follow the procedure to set the menu timer.

- 1 Press  **OK** to access the menu.

- 2 Press  **P1** or  **P2** to Utilities. Press  **OK** to select.

- 3 Press  **P1** or  **P2** to Radio Settings. Press  **OK** to select.

- 4 Press  **P1** or  **P2** to Menu Timer. Press  **OK** to select.

- 5 Press  **P1** or  **P2** to the required setting. Press  **OK** to select.

Turning Analog Microphone AGC On or Off

The Analog Microphone Automatic Gain Control (AGC) controls the microphone gain of the radio automatically while transmitting on an analog system. This feature suppresses loud audio or boosts soft audio to a preset value in order to provide a consistent level of audio. Follow

the procedure to turn Analog Microphone AGC on or off on your radio.

- 1 Press  **OK** to access the menu.

- 2 Press  **P1** or  **P2** to Utilities. Press  **OK** to select.

- 3 Press  **P1** or  **P2** to Radio Settings. Press  **OK** to select.

- 4 Press  **P1** or  **P2** to Mic AGC-A. Press  **OK** to select.

- 5 Do one of the following:
 - Press  **P1** or  **P2** to On. Press  **OK** to select. The display shows ✓ beside On.
 - Press  **P1** or  **P2** to Off. Press  **OK** to select. The display shows ✓ beside Off.

Turning Digital Microphone AGC On or Off

The Digital Microphone Automatic Gain Control (AGC) controls the microphone gain of the radio automatically while transmitting on a digital system. This feature suppresses loud audio or boosts soft audio to a preset value in order to provide a consistent level of audio. Follow the procedure to turn Digital Microphone AGC on or off on your radio.

- 1 Press  **OK** to access the menu.

- 2 Press  **P1** or  **P2** to Utilities. Press  **OK** to select.

- 3 Press  **P1** or  **P2** to Radio Settings. Press  **OK** to select.

- 4 Press  **P1** or  **P2** to Mic AGC-D. Press  **OK** to select.

- 5 Do one of the following:

- Press  **P1** or  **P2** to On. Press  **OK** to select. The display shows ✓ beside On.
 - Press  **P1** or  **P2** to Off. Press  **OK** to select. The display shows ✓ beside Off.
-

Turning Intelligent Audio On or Off

Your radio automatically adjusts the audio volume to overcome current background noise in the environment, inclusive of both stationary and non-stationary noise sources. This is a receive-only feature and does not affect transmission audio. Follow the procedure to turn Intelligent Audio on or off on your radio.

- 1 Do one of the following:
 - Press the programmed **Intelligent Audio** button. Skip the steps below.
 - Press  **OK** to access the menu.

 - 2 Press  **P1** or  **P2** to Utilities. Press  **OK** to select.
-

3 Press  or  to Radio Settings. Press  to select.

4 Press  or  to Intelligent Audio. Press  to select.

5 Do one of the following:

- Press  or  to On. Press  to select. The display shows ✓ beside On.
 - Press  or  to Off. Press  to select. The display shows ✓ beside Off.
-

Turning Trill Enhancement On or Off

You can enable this feature when you are speaking in a language that contains many words with alveolar trill (rolling "R") pronunciations. Follow the procedure to turn Trill Enhancement on or off on your radio.

1 Do one of the following:

- Press the programmed **Trill Enhancement** button. Skip the steps below.

[Send Feedback](#)

- Press  to access the menu.
-

2 Press  or  to Utilities. Press  to select.

3 Press  or  to Radio Settings. Press  to select.

4 Press  or  to Trill Enhance. Press  to select.

5 Do one of the following:

- Press  or  to On. Press  to select. The display shows ✓ beside On.
 - Press  or  to Off. Press  to select. The display shows ✓ beside Off.
-

Turning Acoustic Feedback Suppressor On or Off

The feature allows you to minimize acoustic feedback in received calls. Follow the procedure to turn Acoustic Feedback Suppressor on or off on your radio.

- 1 Do one of the following:
 - Press the programmed **AF Suppressor** button. Skip the following steps.
 - Press  to access the menu.

- 2 Press  or  to Utilities. Press  to select.

- 3 Press  or  to Radio Settings. Press  to select.

- 4 Press  or  to AF Suppressor. Press  to select.

- 5 Do one of the following:

- Press  or  to On. Press  to select. The display shows ✓ beside On.
- Press  or  to Off. Press  to select. The display shows ✓ beside Off.

General Radio Information

Your radio contains information on various general parameters.

The general information of your radio is as follows:

- Battery information.
- Radio alias and ID.
- Firmware and Codeplug versions.
- Software update.
- GNSS information.



NOTICE:

Press  to return to the previous screen. Long press  to return to the Home screen. The radio exits the current screen once the inactivity timer expires.

Accessing Battery Information

Displays information of your radio battery.

- 1 Press  to access the menu.

- 2 Press  or  to Utilities. Press  to select.

- 3 Press  or  to Radio Info. Press  to select.

- 4 Press  or  to Battery Info. Press  to select. The display shows the battery information.

A positive indicator tone sounds.

You can press the programmed **Radio Alias and ID** button to return to the previous screen.

- Press  to access the menu.
-
- 2 Press  or  to Utilities. Press  to select.

 - 3 Press  or  to Radio Info. Press  to select.

 - 4 Press  or  to My ID. Press  to select.
The first text line shows the radio alias. The second text line shows the radio ID.

Checking Radio Alias and ID

Follow the procedure to check the radio alias and ID on your radio.

- 1 Do one of the following:
 - Press the programmed **Radio Alias and ID** button. Skip the steps below.

[Send Feedback](#)

Checking Firmware and Codeplug Versions

Follow the procedure to check the firmware and codeplug versions on your radio.

- 1 Press  to access the menu.

- 2 Press  **P1** or  **P2** to Utilities. Press  to select.

- 3 Press  **P1** or  **P2** to Radio Info. Press  to select.

- 4 Press  **P1** or  **P2** to Versions. Press  to select.
The display shows the current firmware and codeplug versions.

- 2 Press  **P1** or  **P2** to Utilities. Press  to select.

- 3 Press  **P1** or  **P2** to Radio Info. Press  to select.

- 4 Press  **P1** or  **P2** to SW Update. Press  to select.
The display shows the date and time of the latest software update.

Software Update menu is only available after at least one successful OTAP or Wi-Fi session. See [Over-the-Air Programming on page 102](#) for more information.

Checking Software Update Information

This feature shows the date and time of the latest software update carried out through OTAP or Wi-Fi. Follow the procedure to check the software update information on your radio.

- 1 Press  to access the menu.

Received Signal Strength Indicator

This feature allows you to view the Received Signal Strength Indicator (RSSI) values.

The display shows the **RSSI** icon at the top right corner. See [Display Icons](#) for more information on the **RSSI** icon.

Viewing RSSI Values

Follow the procedure to view RSSI values on your radio.

When you are at the Home screen:

- 1 Press  three times and immediately press  three times, all in 5 seconds.

The display shows the current RSSI values.

-
- 2 Long press  to return to the Home screen.
-

Return/Home Button

Short press to return to the previous menu or exit the selection screen.

Long press at any time to return to the Home screen.

Front Panel Programming

You are able to customize certain feature parameters in Front Panel Programming (FPP) to enhance the use of your radio.

The following buttons are used as required while navigating through the feature parameters.

Left/Right Navigation Button

Press to navigate through options horizontally or vertically, or increase or decrease values.

Menu/OK Button

Press to select the option or enter a sub-menu.

This page intentionally left blank.

Authorized Accessories List

Antenna

- UHF, 403–425 MHz, 4.5 cm, Stubby Antenna (PMAE4093_)
- UHF, 420–445 MHz, 4.5 cm, Stubby Antenna (PMAE4094_)
- UHF, 435–470 MHz, 4.5 cm, Stubby Antenna (PMAE4095_)
- UHF, 445–480 MHz, 4.5 cm, Stubby Antenna (PMAE4099_)
- VHF, 136–144 MHz, 5.0 cm, Stubby Antenna (PMAD4144_)
- VHF, 144–156 MHz, 5.0 cm, Stubby Antenna (PMAD4145_)
- VHF, 156–174 MHz, 5.0 cm, Stubby Antenna (PMAD4146_)
- VHF, 136–144 MHz, 9.0 cm, Whip Antenna (PMAD4154_)
- VHF, 144–156 MHz, 9.0 cm, Whip Antenna (PMAD4155_)

- VHF, 156–174 MHz, 9.0 cm, Whip Antenna (PMAD4156_)

Batteries

- BT100x Lithium-Ion 2200 mAh Battery Pack (PMNN4468_)

Carry Devices

- Flexible Quick Release Hand Strap (PMLN7076_)
- Heavy-Duty Swivel Belt Clip (PMLN7128_)
- Swivel Carry Holster (PMLN7190_)
- Nylon Wrist Strap (PMLN6074_)

Chargers

- Standard Multi-Unit Charger (PMLN7093_)
- Standard Multi-Unit Charger, US/NA Plug (PMLN7101_)
- Standard Single Unit Charger (PMLN7094_)
- Standard Single Unit Charger, US/NA Plug (PMLN7109_)
- Micro USB Power Supply, 5 V 1 A, US/NA Plug (25009298001)

- Power Supply Adaptor 100V-240V, Micro USB (PS000227A01)

Earbuds and Earpieces

- Swivel Earpiece, In-line Mic and PTT (PMLN7189_)
- Earbud with In-line Mic/PTT, MagOne (PMLN7156_)
- 2-Wire with Transparent Tube, Black (PMLN7157_)
- 1-Wire Surveillance Earpiece, In-Line Mic and PTT (PMLN7158_)
- Adjustable D-Style with In-Line Mic and PTT (PMLN7159_)
- Transparent Acoustic Tube (RLN6242_)
- High Noise Yellow Foam Earpieces (5080384F72)

Miscellaneous

- Battery Door (PMLN7074_)

Wireless

- Push-to-Talk Module, without Charger (NNTN8191_)
- 1-Wire Earbud, 29 cm Cord, Black (NNTN8294_)

- 1-Wire Earbud, 116 cm Cord, Black (NNTN8295_)
- Eartips for Operations Critical Wireless Earbuds (Replacement for NNTN8294_ and NNTN8295_) (NNTN8299_)
- Wireless Neckloop Y-adaptor and retention hook for Completely Discreet Kit (NNTN8385_)
- Discreet Surveillance Kit (NNTN8433_)
- Business Wireless Accessory Kit (PMLN6463_)
- Operations Critical Wireless 1-Wire Surveillance Kit with Translucent Tube (PMLN7052_)
- Completely Discreet Earpiece Kit (RLN4922_)⁵
- XBT Behind-the-Neck, Non-Secure Wireless Heavy Duty Headset (RLN6490_)
- XBT Overhead, Non-Secure Wireless Heavy Duty Headset (RLN6491_)
- Swivel Earpiece with In-Line Microphone (RLN6550_)⁵
- Non-Secure HK200 Mobile Bluetooth Headset (89409N)
- Non-Secure Wireless Headset & Push-to-Talk Device with Push-to-Talk Audio, 12-Inch Cable (NNTN8125_)

⁵ Contact your dealer on the availability of these accessories.

- Non-Secure Wireless Headset & Push-to-Talk Device with Push-to-Talk Audio, 9.5-Inch Cable (NNTN8126_)
- Non-Secure Wireless Push-to-Talk Device (NNTN8127_)
- Non - Secure Bluetooth Wireless Push-to-Talk Device (NTN8127_N)
- Non-Secure Wireless Headset & Push-to-Talk Device with Push-to-Talk Audio, 12-Inch Cable (NNTN8189_)
- Earpiece 12-Inch Cable (Replacement for NNTN8125_) (NTN2572_)
- Earpiece 9.5-Inch Cable (Replacement for NNTN8126_) (NTN2575_)
- Bluetooth Accessory Kit with NA Power Supply (RLN6500_)

This page intentionally left blank.

Batteries and Chargers Warranty

The Workmanship Warranty

The workmanship warranty guarantees against defects in workmanship under normal use and service.

SL Series Batteries	12 Months
Chargers (Single-Unit and Multi-Unit, Non-Display)	12 Months

The Capacity Warranty

The capacity warranty guarantees 80% of the rated capacity for the warranty duration.

Lithium-Ion (Li-Ion) Batteries	12 Months
--------------------------------	-----------

This page intentionally left blank.

Limited Warranty

MOTOROLA SOLUTIONS COMMUNICATION PRODUCTS

I. WHAT THIS WARRANTY COVERS AND FOR HOW LONG:

Motorola Solutions, Inc. ("Motorola Solutions") warrants the Motorola Solutions manufactured Communication Products listed below ("Product") against defects in material and workmanship under normal use and service for a period of time from the date of purchase as scheduled below:

Digital Radios	24 Months
Product Accessories	12 Months

Motorola Solutions, at its option, will at no charge either repair the Product (with new or reconditioned parts), replace it (with a new or reconditioned Product), or refund the purchase price of the Product during the warranty period provided it is returned in accordance with the terms of this warranty. Replaced parts or boards are warranted

for the balance of the original applicable warranty period. All replaced parts of Product shall become the property of Motorola Solutions.

This express limited warranty is extended by Motorola Solutions to the original end user purchaser only and is not assignable or transferable to any other party. This is the complete warranty for the Product manufactured by Motorola Solutions. Motorola Solutions assumes no obligations or liability for additions or modifications to this warranty unless made in writing and signed by an officer of Motorola Solutions.

Unless made in a separate agreement between Motorola Solutions and the original end user purchaser, Motorola Solutions does not warrant the installation, maintenance or service of the Product.

Motorola Solutions cannot be responsible in any way for any ancillary equipment not furnished by Motorola Solutions which is attached to or used in connection with the Product, or for operation of the Product with any ancillary equipment, and all such equipment is expressly excluded from this warranty. Because each system which may use the Product is unique, Motorola Solutions disclaims liability for range, coverage, or operation of the system as a whole under this warranty.

II. GENERAL PROVISIONS

This warranty sets forth the full extent of Motorola Solutions responsibilities regarding the Product. Repair, replacement or refund of the purchase price, at Motorola Solutions option, is the exclusive remedy. THIS WARRANTY IS GIVEN IN LIEU OF ALL OTHER EXPRESS WARRANTIES. IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. IN NO EVENT SHALL MOTOROLA SOLUTIONS BE LIABLE FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT, FOR ANY LOSS OF USE, LOSS OF TIME, INCONVENIENCE, COMMERCIAL LOSS, LOST PROFITS OR SAVINGS OR OTHER INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE USE OR INABILITY TO USE SUCH PRODUCT, TO THE FULL EXTENT SUCH MAY BE DISCLAIMED BY LAW.

III. STATE LAW RIGHTS:

SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES OR LIMITATION ON HOW LONG AN IMPLIED

WARRANTY LASTS, SO THE ABOVE LIMITATION OR EXCLUSIONS MAY NOT APPLY.

This warranty gives specific legal rights, and there may be other rights which may vary from state to state.

IV. HOW TO GET WARRANTY SERVICE

You must provide proof of purchase (bearing the date of purchase and Product item serial number) in order to receive warranty service and, also, deliver or send the Product item, transportation and insurance prepaid, to an authorized warranty service location. Warranty service will be provided by Motorola Solutions through one of its authorized warranty service locations. If you first contact the company which sold you the Product (e.g., dealer or communication service provider), it can facilitate your obtaining warranty service. You can also call Motorola Solutions at 1-800-927-2744 US/Canada.

V. WHAT THIS WARRANTY DOES NOT COVER

- 1 Defects or damage resulting from use of the Product in other than its normal and customary manner.

- 2 Defects or damage from misuse, accident, water, or neglect.
- 3 Defects or damage from improper testing, operation, maintenance, installation, alteration, modification, or adjustment.
- 4 Breakage or damage to antennas unless caused directly by defects in material workmanship.
- 5 A Product subjected to unauthorized Product modifications, disassembles or repairs (including, without limitation, the addition to the Product of non-Motorola Solutions supplied equipment) which adversely affect performance of the Product or interfere with Motorola Solutions normal warranty inspection and testing of the Product to verify any warranty claim.
- 6 Product which has had the serial number removed or made illegible.
- 7 Rechargeable batteries if:
 - any of the seals on the battery enclosure of cells are broken or show evidence of tampering.
 - the damage or defect is caused by charging or using the battery in equipment or service other than the Product for which it is specified.
- 8 Freight costs to the repair depot.
- 9 A Product which, due to illegal or unauthorized alteration of the software/firmware in the Product, does not function in accordance with Motorola Solutions published specifications or the FCC certification labeling in effect for the Product at the time the Product was initially distributed from Motorola Solutions.
- 10 Scratches or other cosmetic damage to Product surfaces that does not affect the operation of the Product.
- 11 Normal and customary wear and tear.

VI. PATENT AND SOFTWARE PROVISIONS

Motorola Solutions will defend, at its own expense, any suit brought against the end user purchaser to the extent that it is based on a claim that the Product or parts infringe a United States patent, and Motorola Solutions will pay those costs and damages finally awarded against the end user purchaser in any such suit which are attributable to any such claim, but such defense and payments are conditioned on the following:

- 1 Motorola Solutions will be notified promptly in writing by such purchaser of any notice of such claim,

- 2 Motorola Solutions will have sole control of the defense of such suit and all negotiations for its settlement or compromise, and
- 3 Should the Product or parts become, or in Motorola Solutions opinion be likely to become, the subject of a claim of infringement of a United States patent, that such purchaser will permit Motorola Solutions, at its option and expense, either to procure for such purchaser the right to continue using the Product or parts or to replace or modify the same so that it becomes non-infringing or to grant such purchaser a credit for the Product or parts as depreciated and accept its return. The depreciation will be an equal amount per year over the lifetime of the Product or parts as established by Motorola Solutions.

Motorola Solutions will have no liability with respect to any claim of patent infringement which is based upon the combination of the Product or parts furnished hereunder with software, apparatus or devices not furnished by Motorola Solutions, nor will Motorola Solutions have any liability for the use of ancillary equipment or software not furnished by Motorola Solutions which is attached to or used in connection with the Product. The foregoing states the entire liability of Motorola Solutions with respect to infringement of patents by the Product or any parts thereof.

Laws in the United States and other countries preserve for Motorola Solutions certain exclusive rights for copyrighted Motorola Solutions software such as the exclusive rights to reproduce in copies and distribute copies of such Motorola Solutions software. Motorola Solutions software may be used in only the Product in which the software was originally embodied and such software in such Product may not be replaced, copied, distributed, modified in any way, or used to produce any derivative thereof. No other use including, without limitation, alteration, modification, reproduction, distribution, or reverse engineering of such Motorola Solutions software or exercise of rights in such Motorola Solutions software is permitted. No license is granted by implication, estoppel or otherwise under Motorola Solutions patent rights or copyrights.

VII. GOVERNING LAW

This Warranty is governed by the laws of the State of Illinois, U.S.A.

www.motorolasolutions.com/mototrbo

Motorola Solutions, Inc.
1303 East Algonquin Road
Schaumburg, Illinois 60196 U.S.A.

Printed in U.S.A.

MOTOROLA, MOTO, MOTOROLA SOLUTIONS and the Stylized M Logo are trademarks or registered trademarks of Motorola Trademark Holdings, LLC and are used under license. All other trademarks are the property of their respective owners. © 2017 Motorola Solutions, Inc. All rights reserved.

