HEOS™ BY DENON

HEOS 1 Go Pack QUICK START GUIDE

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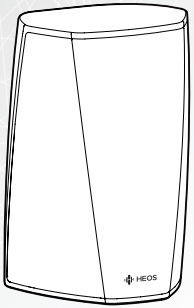
BEFORE YOU BEGIN

Make sure you have the following items in working order:



HEOS 1 Speaker

Apple iOS or Android mobile device connected to your network

Before using a new HEOS 1 speaker with Bluetooth, we recommend you first connect your HEOS 1 Speaker to your home network to get the latest speaker updates and newest features.

A home network is not required for every day Bluetooth functionality.

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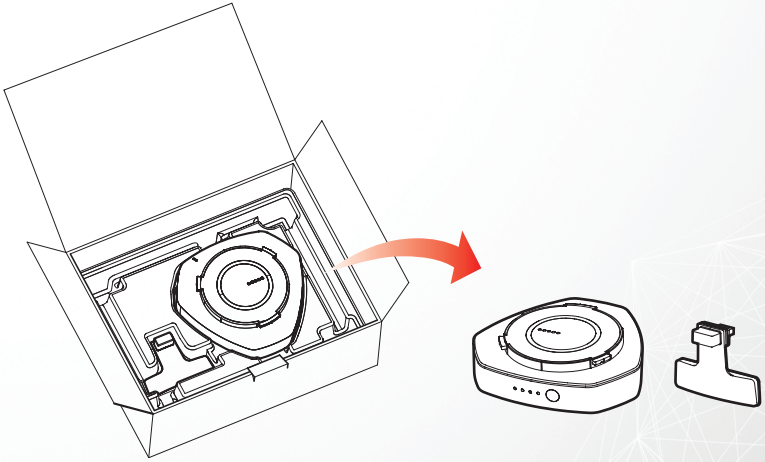
STEP 1: UNPACK

Carefully unpack your HEOS 1 Go Pack.
Verify that the following items are included in the box.



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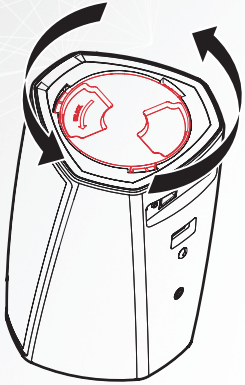
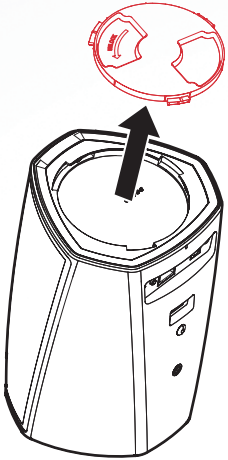
STEP 2: PREPARE

Remove the cap from the bottom of the HEOS 1 speaker by turning the cap counter-clockwise and pulling it away from the speaker.





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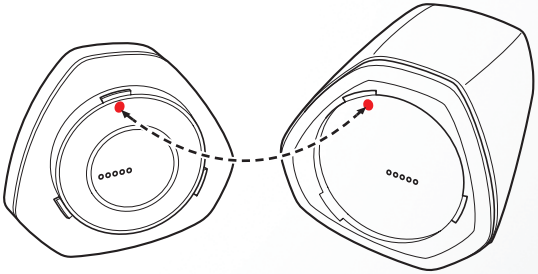
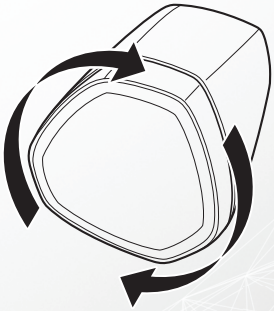
STEP 3: ATTACH

1. Align the red dots on the top of the battery and bottom of the speaker.



2. Turn the battery clockwise so that it is aligned with the shape of the speaker.



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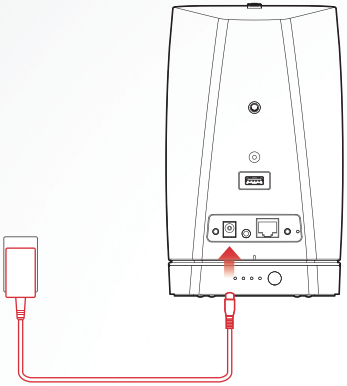
STEP 4: CHARGE

To charge the battery, connect the HEOS 1 power adapter between the speaker and a wall outlet. Four blue LEDs indicate a full charge.



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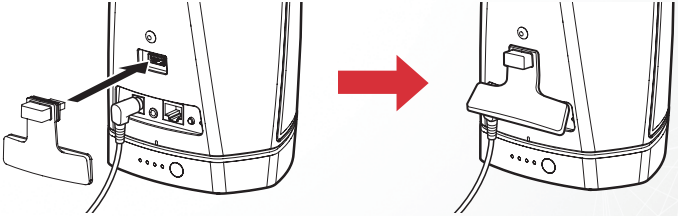
STEP 5: GO WIRELESS

Once your battery is fully charged, attach the Bluetooth Adapter to the back of the speaker.



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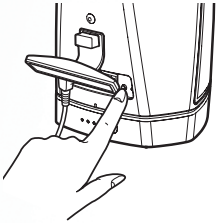
STEP 6: PAIRING

Pairing the HEOS 1 with your Devices

1. Activate the Bluetooth setting on your mobile device.

2. Press and hold the Connect button located on the back of the HEOS 1 speaker (under the right side of the cap) for 3 seconds and release the button when you see a pattern of two flashes on the status LED.



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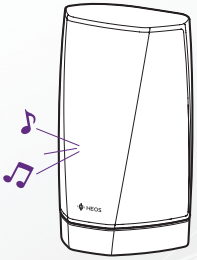
3 Select “HEOS 1“ from the list of available Bluetooth devices. In a few seconds your mobile device will indicate that it is connected to your speaker.

4 Play music using any app on your device. The sound will now play from the HEOS 1 speaker.



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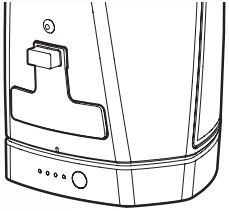
STEP 7: CLOSE SPLASHGUARD

1. Remove the power connector from the speaker.

2. Press in the Splashguard so that it is firmly and evenly attached.



Properly attaching the splashguard will make your HEOS 1 speaker waterproof to the IPX4 standard. DO NOT submerge the speaker in water!

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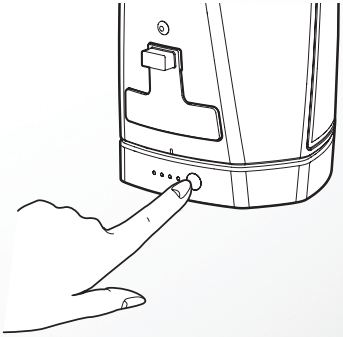
TURNING OFF THE BATTERY

To turn off the battery, press and hold the button on the back of the battery for 2 seconds. The LEDs will flash quickly then turn off, indicating that the battery is off.
Turning off the battery will conserve battery power while you are not playing music and HEOS 1 is not plugged in to AC power.

To turn the battery back on, press and hold the button again for 2 seconds.



Note: while the battery is disconnected from HEOS 1, it is always off.

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OWNER'S MANUAL

- For more information, visit www.HEOSbyDenon.com
- Refer to the Online Manual for other functions information and operation procedure details.
  manuals.denon.com/HEOS1/ALL/EN

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BASIC TROUBLESHOOTING

Cannot pair a Bluetooth mobile device with the speaker

- The connection from the mobile Bluetooth device is malfunctioning. Power cycle the mobile device, remove the pairing information and re-pair the HEOS 1 speaker to the mobile device.
- Press and hold the connect button for 3 seconds and release the button when you see a pattern of two flashes on the status LED. Make sure your mobile device has Bluetooth turned on and select “HEOS 1“ from the list of Bluetooth devices.

Cannot hear Bluetooth music

- Your Bluetooth mobile device is not paired with HEOS 1. Follow the pairing procedure.
- HEOS 1 is off. Connect HEOS 1 to AC power or turn on the HEOS 1 battery by pressing battery power button for 2 seconds. Check the AC power outlet is working.
- HEOS 1 battery is fully depleted. Check the battery gauge. Recharge the battery.
- The HEOS 1 is Wi-Fi mode or Aux-in mode etc. Pair and connect Bluetooth device to HEOS 1.
- The Bluetooth mobile device is connected to another audio device. Make sure your Bluetooth device is connected to HEOS 1.
- The volume on Bluetooth mobile device is too low. Check the volume on the Bluetooth mobile device. Check the volume on the HEOS 1 speaker.

Cannot attach battery

- Make sure bottom cover not is installed on HEOS 1 speaker.
- Make sure no foreign object stuck in speaker/battery connection mechanism.
- Be sure to line up red dots before attempting clockwise rotation to lock.

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This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following tow conditions: (1)this device may not cause interference, and(2) this device must accept any interference, includinginterference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables auxappareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :(1) l'appareil ne doit pas produire de brouillage, et(2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre lefonctionnement.

FCC Statement:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: Modifications to this product will void the user's authority to operate this equipment.