

resideo

Quick User Guide

PROWLTOUCHC

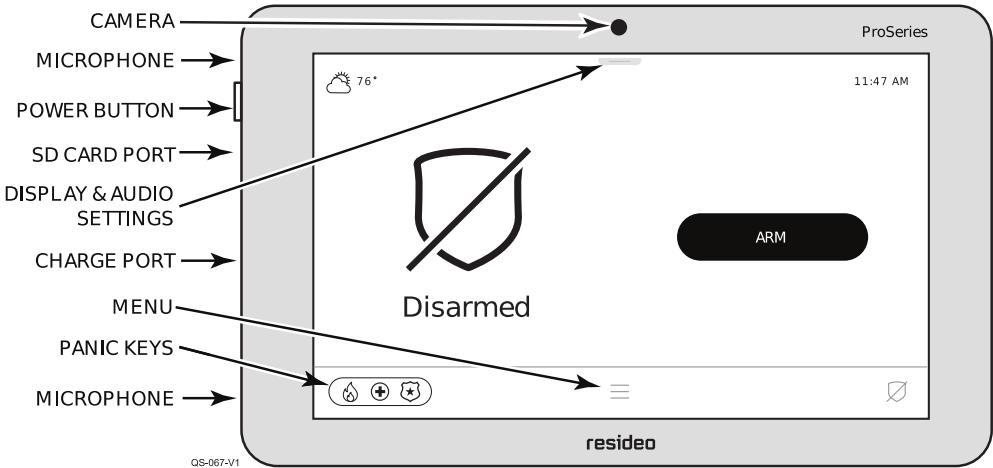
Wireless Touchscreen

General Information

The PROWLTOUCHC is a wireless Touchscreen that allows you to perform security and automation functions, as well as to monitor the status of your security system.

Navigating Menus

System Status is displayed on the left side of the screen and the time and date are displayed at the top-right of the Security Screen. The Security Screen displays the system status and selection “icons”. The displayed pages and options may vary slightly depending upon the devices and services that are installed in or connected to the system.



PROWLTOUCHC Wireless Touchscreen

Arm the System

Steps	Icons	Commands
1		If the system is “Ready to Arm”, touch the button.
2		Select when you're away from home
	OR	
		Select when you'll be home, and all motion detectors are not armed
	OR	
		Select when you'll be home at night, but certain motion detectors will be armed.
3		Enter user code. - System arms in selected mode - Exit Delay countdown begins - Keypad beeps begin, if enabled (Silent Exit mutes countdown beeps) - Keypad will not display if your installer has “Quick Arm” feature enabled in the system.

Panic Alarms

See your installer for types of Panic alarms programmed for your system.

Steps	Icons	Commands
1		Select the Panic icon in the bottom-left of most screens
2		Select the Fire icon to alert the monitoring company that a fire condition exists. (Displays zone 995) OR
		Select the Police icon to alert the monitoring company that a police emergency exists. (Displays zone 999, default is silent) OR
		Select the Medical icon to alert the monitoring company to other types of emergency. (Displays zone 996)

Assign User Codes

Steps	Icons	Commands
1		Select the Menu icon.
2		Scroll down and select Settings icon.
3	User Management	Select “User Management”
4		Enter the current Master or Partition Master Code. The default Master Code is 1234.
5		Select the “+” icon in the top-right of the screen
6	Name Label	Enter the user’s name and select “SAVE”.
7	Add Pin 	Select the Pencil icon to the right of the “Pin” box. Then, enter the 4-digit user code for the new user.
8	Partition Access / Authority Level	Select the down arrow to the right of each partition to give the user an Authority Level for that partition. None – User will not work in partition User – User can arm, disarm, and bypass in partition Guest – User can disarm only if it was used to arm Arm Only – User can arm only and cannot disarm Partition Master – Same as Master code, but cannot change the Master code Duress – Wil send a Duress signal to the Central Monitoring center when used to disarm the system.
9	Bluetooth (OPTIONAL)	Select “Bluetooth Disarming” to pair the user’s Bluetooth device. This will allow automatic disarming of the system when the user’s Bluetooth device is within range.
10		Once complete, select .
11		Enter the current Master or Partition Master Code. The default Master Code is 1234. The new user is displayed on the list.

Bypassing Zones

Steps	Icons	Commands
1		Select .
2		Enter the 4-digit code.
3		Select , then, select your arming mode; AWAY, HOME, or NIGHT.
OR		
1		If “Force Bypass” feature is enabled by your installer, select to automatically bypass all faulted zones, then select your arming mode; AWAY, HOME, or NIGHT
OR		
1		Select to display a list of faulted zones. Select each zone to bypass by touching the box to the far right of each zone.
2		Select .
3		Enter your 4-digit user code.
4		Select the back “<” icon.
5		Select , then select your arming mode; AWAY, HOME or NIGHT.

Menu

Icon	Name	Options
	Menu	Select the Menu icon to access the list of options below.
	Favorites	Future Use.
	Devices	Provides access to Z-Wave Devices and Z-Wave Management
	Sensors	Provides access to Zone information and options
	Cameras	Provides access to cameras
	Scenes	Provides access to Scenes for Z-Wave Automation programming.
	Events	Provides access to system Activity Log.
	Settings	Provides access to Wi-Fi settings, User Management, and Voice Services (Amazon Alexa)
	Tools	Provides access to System Info (Version, MAC and ID’s), System Tests (Communicator and Sensors), and System Reboot

Test the System

Disarm the system and close all zones so the system is “Ready to Arm”.

NOTE: These tests will not generate alarm messages. No alarm signals are sent to your monitoring company.

Steps	Icons	Commands
1		Select the Menu icon. Scroll up or down through the menu options.
2		Scroll down and select the “Tools” icon. Then, enter the Master code.
4	System Tests	Select “Test Communicator” or “Test Sensors”
5A	Test Communicator	This will give you the option to select “Test Wi-Fi”, “Test Cellular” or “Test Both”. The system will display test results.
5B	Sensor Test	Select “Test Sensors”. You will see a list of sensors programmed in your system.
5B		Select . The system’s sounder will sound for a half second.
5B	Fault Sensors	Activate each zone. The system will provide chime beeps and annunciate each zone along with displaying the signal and battery levels.
6		When testing is complete, select .

FIRE AND CARBON MONOXIDE ALARM OPERATION Your fire alarm system and carbon monoxide detector (if installed) is on 24 hours a day, providing continuous protection. In the event of an emergency, the installed smoke, heat, carbon monoxide detectors automatically send signals to your Control/Communicator, triggering a loud interrupted sound from the Touchscreen An interrupted sound is also produced by optional exterior sounders. EVACUATE ALL OCCUPANTS FROM THE PREMISES IMMEDIATELY. Notify your Central Station/Security Company immediately and wait for further instructions. Note: The product should not be disposed of with other household waste. Check for the nearest authorized collection centers or authorized recyclers. The correct disposal of end-of-life equipment will help prevent potential negative consequences for the environment and human health. SAR Statements RF Exposure Information (SAR) This device meets the government’s requirements for exposure to radio waves. This device is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government. The exposure standard employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC IS 1.6 W/Kg. Test for SAR are conducted using standard operating position accepted by the FCC with the EUT transmitting at the specified power level in different channels. The highest SAR value for the device as reported to the FCC is 0.24 W/Kg when placed next to the body. The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this device is on file with the FCC and can be found under the Display Grant section of www.fcc.gov/oet/ea/fccid after searching on FCC ID : CFS8DLPROWLTOUCH Wi-Fi® and the Wi-Fi logo are registered trademarks of Wi-Fi Alliance.		FEDERAL COMMUNICATIONS COMMISSION & ISED STATMENTS The user shall not make any changes or modifications to the equipment unless authorized by the Installation Instructions or User's Manual. Unauthorized changes or modifications could void the user's authority to operate the equipment. FCC CLASS B STATEMENT This equipment has been tested to FCC requirements and has been found acceptable for use. The FCC requires the following statement for your information: This equipment generates and uses radio frequency energy and if not installed and used properly, that is, in strict accordance with the manufacturer's instructions, may cause interference to radio and television reception. It has been type tested and found to comply with the limits for a Class B computing device in accordance with the specifications in Part 15 of FCC Rules, which are designed to provide reasonable protection against such interference in a residential installation. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: •If using an indoor antenna, have a quality outdoor antenna installed. •Reorient the receiving antenna until interference is reduced or eliminated. •Move the radio or television receiver away from the receiver/control. •Move the antenna leads away from any wire runs to the receiver/control. •Plug the receiver/control into a different outlet so that it and the radio or television receiver are on different branch circuits. •Consult the dealer or an experienced radio/TV technician for help. INDUSTRY CANADA CLASS B STATEMENT This Class B digital apparatus complies with Canadian ICES-003. Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada. FCC / IC STATEMENT This device complies with Part 15 of the FCC Rules, and ISED’s license-exempt RSSs. Operation is subject to the following two conditions: (1) This device may not cause harmful interference (2) This device must accept any interference received, including interference that may cause undesired operation. Cet appareil est conforme à la partie 15 des règles de la FCC et exempt de licence RSS d’ISED. Son fonctionnement est soumis aux conditions suivantes: (1) Cet appareil ne doit pas causer d’interférences nuisibles. (2) Cet appareil doit accepter toute interference reçue y compris les interférences causant une reception indésirable. Responsible Party / Issuer of Supplier's Declaration of Conformity: Honeywell International, 2 Corporate Center Dr., Melville, NY 11747, Ph: 516-577-2000.
SED Radiation Exposure Statement This EUT is compliance with SAR for general population/uncontrolled exposure limits in ISED RSS-102 and had been tested in accordance with the measurement methods and procedures specified in IEEE 1528 and IEC 62209. Cet appareil est conforme aux limites d'exposition DAS incontrolee pour la population generale de la norme CNR-102 d'Industrie Canada et a ete teste en conformite avec les methodes de mesure et procedures specifiees dans IEEE 1528 et IEC 62209.		UL Notes: ☒Medical functionality has not been evaluated by UL and may not be used in UL Listed applications. ☒Remote arming/disarming/programming is not to be used in UL Listed Installations. ☒Multimedia functionality is supplementary only and has not been evaluated by UL. ☒Access control functionality has not been evaluated by UL and may not be used in UL Listed applications. ☒The maximum time delay setting that can be used with this keypad is 15 seconds. ☒Connect only keypads to: Aux. + / Aux. - and Data input / Data output.

Two Year Limited Warranty

1. Limited Warranty.
a. General
Subject to the terms and conditions of this Limited Warranty and except as provided in Section 1(b), Seller warrants its products to be free from defects in materials and workmanship under normal use and service, normal wear and tear excepted, for 24 months from the manufacture date code; provided, however, that in the event the Buyer presents a proper invoice relating to the purchased product and such invoice bears a date later than the manufacture date, then Seller may at its discretion, reflect the warranty period as commencing at invoice date. Except as required by law, this Limited Warranty is only made to Buyer and may not be transferred to any third party.
Seller shall have no obligation under this Limited Warranty or otherwise if:
(i) The product is improperly installed, applied or maintained;
(ii) Installed outside of stated operating parameters, altered or improperly serviced or repaired by anyone other than the Seller/Seller's Authorized Service/Repair Center;
(iii) Damage is caused by outside natural occurrences, such as lightning, power surges, fire, floods, acts of nature, or the like.
In addition, this Limited Warranty shall not apply to:
(iv) Defects resulting from unauthorized modification, misuse, vandalism, alterations of serial numbers, other causes unrelated to defective materials or workmanship, or failures related to batteries of any type used in connection with the products sold hereunder.
Non-Seller branded products are warranted by the third party manufacturer for a period as defined by the third party manufacturer. Seller assigns to the Buyer those warranties and only those warranties extended by such third party manufacturers or vendors for non-Seller branded products. Seller does not itself warrant any non-Seller branded product an sells only on an as is basis.
b. Exceptions to Warranty With Respect to Resideo Manufactured Products listed below:
Hardwire Contacts - Seller warrants parts for Hardwire Contacts in accordance with the terms of the above limited warranty for a period of five (5) years from the manufacture date code.
Hardwire PIRs - Seller warrants parts for Hardwire PIRs in accordance with the terms of the above limited warranty for a period of five (5) years from the manufacture date code.
Mobile Internet Device (tablet) – Seller warrants the Mobile Internet Device (tablet) in accordance with the terms of the above limited warranty for a period of one (1) year from date of purchase.

2. EXCLUSION OF WARRANTIES, LIMITATION OF LIABILITY
THERE ARE NO WARRANTIES OR CONDITIONS, EXPRESS OR IMPLIED, OF MERCHANTABILITY, OR FITNESS FOR A PARTICULAR PURPOSE OR OTHERWISE, WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF. TO THE FULL EXTENT PERMITTED BY LAW, IN NO CASE SHALL SELLER BE LIABLE TO ANYONE FOR ANY (i) CONSEQUENTIAL, INCIDENTAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES ARISING OUT OF OR RELATING IN ANY WAY TO THE PRODUCT AND/OR FOR BREACH OF THIS OR ANY OTHER WARRANTY OR CONDITION, EXPRESS OR IMPLIED, OR UPON ANY OTHER BASIS OF LIABILITY WHATSOEVER, EVEN IF THE LOSS OR DAMAGE IS CAUSED BY SELLER'S OWN NEGLIGENCE OR FAULT AND EVEN IF SELLER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH LOSSES OR DAMAGES. Any product description (whether in writing or made orally by Seller or Seller's agents), specifications, samples, models, bulletin, drawings, diagrams, engineering sheets, or similar materials used in connection with the Buyer's order are for the sole purpose of identifying the Seller's products and shall not be construed as an express warranty or condition. Any suggestions by Seller or Seller's agents regarding use, applications, or suitability of the products shall not be construed as an express warranty or condition unless confirmed to be such in writing by Seller. Seller does not represent that the products it sells may not be compromised or circumvented; that the products will prevent any personal injury or property loss by burglary, robbery, fire or otherwise, or that the products will in all cases provide adequate warning or protection. Buyer understands and will cause its customer to understand that a properly installed and maintained alarm may only reduce the risk of a burglary, robbery or fire without warning, but it is not insurance or a guarantee that such will not occur or will not cause or lead to personal injury or property loss. CONSEQUENTLY, SELLER SHALL HAVE NO LIABILITY FOR ANY PERSONAL INJURY, PROPERTY DAMAGE OR OTHER LOSS BASED ON ANY CLAIM AT ALL INCLUDING A CLAIM THE PRODUCT FAILED TO GIVE WARNING. However, if Seller is held liable whether directly or indirectly for any loss or damage with respect to the products it sells, regardless of cause or origin, its maximum liability shall not in any case exceed the purchase price of the product, which shall be fixed as liquidated damages and not as a penalty, and shall be the complete and exclusive remedy against the Seller.

3. Limitation on Liability to Buyer's Customers.
Buyer agrees to limit liability to its customers to the fullest extent permitted by law. Buyer acknowledges that Seller shall only be deemed to give consumers of its products such statutory warranties as may be required by law and at no time shall Buyer represent to its customers and/or users of the Seller's products that Seller provides any additional warranties. By accepting the products, to the fullest extent permitted by law, Buyer assumes all liability for, and agrees to indemnify and hold Seller harmless against and defend Seller from, any and all suits, claims, demands, causes of action and judgments relating to damages, whether for personal injury or to personal property, suffered by any person, firm, corporation or business association, including but not limited to, Buyer's customers and/or users of the products because of any failure of the products to detect and/or warn of the danger for which the goods were designed or any other failure of the products whether or not such damages are caused or contributed to by the sole or joint concurring negligence or fault of Seller.

4. Returns and Repairs.
Subject to the terms and conditions listed below, during the applicable warranty period, Seller will repair or replace, at its sole option, free of charge any defective products returned prepaid. Seller reserves the right to replace any defective product under warranty with new, refurbished or remanufactured product. In the event you have a problem with any Seller product, please call and request a RETURN MERCHANDISE AUTHORIZATION (RMA) NUMBER from the Service Department.
In the USA call 800-573-0154. Shipping Address: Resideo Security Service Center 12220 Rojas Drive, Suite 700, El Paso, TX 79936
Be sure to have the model number, serial number, and the nature of the problem available for the customer service representative. Prior authorization MUST be obtained for all returns, exchanges, or credits. ITEMS SHIPPED TO SELLER WITHOUT A CLEARLY IDENTIFIED RMA NUMBER MAY BE REFUSED.
Products returned will be tested to verify the defect. Upon verification of the defect, the product will be repaired, exchanged, or credited to Buyer's account, at the sole discretion of Seller. In the event of replacement, the returned product will be credited to Buyer's account and a new invoice issued for the replacement item. Seller reserves the right to issue a credit only in lieu of replacement. If the product is found to be in good working order or its inability to function properly is a result of user damage or abuse, the product will be returned in the same condition as received unless repair is possible and requested by Buyer and in each case, freight charges will be the responsibility of the Buyer. Repairs of such nature will incur a charge for parts and labor and will proceed only by agreement with Buyer to accept the charge.
Non-Warranty Repair - Buyer will be charged for repairs on out of warranty product. Applicable charges will be calculated and quoted when an RMA number is issued. Charges may vary based on actual product condition. For all non-warranty repairs Buyer will be billed for all parts, labor and shipping costs. Non-warranty repairs are warranted for 90 days from date of repair.
Return for Credit Unused Product - At its option, Seller may accept as a return for credit unused product in its original package and in a condition that could be sold as new provided the product was purchased from Seller no more than thirty (30) days prior to the date of return. Buyer must provide proof of purchase within the preceding thirty (30) days and method of payment. Returns must include all original instructions and packaging within the original box. Special order items are non-returnable (unless otherwise specified by Seller). All returns are subject to a fifteen percent (15%) restocking fee. For non-returnable items, no return privileges apply. Buyer must contact Customer Service and obtain a Return Authorization for Credit (RAC) number. Unauthorized returns are not accepted and will be returned freight collect.
Bad-Out-of-Box Replacement - For products sold through distribution, Resideo will provide the following privileges solely to its direct distributor buyer: Buyer may return a product deemed to be defective within 180 days from the manufacture date code for credit or a replacement product. If the product is found to be in good working order or if the damage or defect is not covered by the scope of the sellers warranty in section 1 above, the product will either be: (i) returned in the same condition as received or (ii) processed as per Buyer's request, and in either event, the freight charges will be the responsibility of the Buyer.

5. Governing Law
If the Buyer acquires the Seller's product in the United States of America, the laws of the State of New York apply to this Limited Warranty.

6. Miscellaneous
Where any term of this Limited Warranty is prohibited by such laws, it shall be null and void, but the remainder of the Limited Warranty shall remain in full force and effect.