

LUXE® 6700x

EQUINOX PAYMENTS
INSTALLATION
GUIDE

WARNING

- Only use the AC Power Adapter and cables supplied by Equinox Payments®. Using non-compliant cable/power adapter may damage the device.
- Do not use if visibly damaged. Do not disassemble.
- Do not expose to temperatures below -10 °C or above 60 °C storage (not powered).

SAFETY INFORMATION

The Luxe device must be used within the operating conditions, electrical supply requirements, environmental conditions and connection requirements as specified below:

- Power Supply: Device must be connected to correct electrical

- Intended operating humidity range is 5% to 95% rh (non-condensing).
- This device is not designed or certified to be used in a flammable atmosphere where there is a risk of explosion.
- Keep out of reach of children or pets.
- Do not incinerate or crush.

supply. Connection to inappropriate supply may damage or destroy this device(s), thereby invalidating its warranty(s).

- Only operate device within temperature range of 0 °C - 50 °C.
- Hazardous Environments: These devices must NOT be installed in locations where there is danger of explosion.

COMPLIANCE for FCC, IC/ISED & UL

FCC STATEMENTS — FCC ID: COL-LUXE6700X1

This device complies with Part 15 of FCC Rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference, and
- This device must accept any interference received, including interference that may cause undesired operation.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator & your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

This equipment has been tested & found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses & can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off & on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase separation between the equipment & receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult dealer or an experienced radio/TV technician for help.

The device for operation in the band 5150–5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems. For devices with detachable antenna(s), the maximum antenna gain permitted for devices in the bands 5250–5350 MHz and 5470–5725 MHz shall be such that the equipment still complies with the e.i.r.p. limit.

TO OBTAIN CERTIFICATION NUMBERS:

From the Desktop screen, click the **Production Test** icon and then the **Compliance** icon to display the **FCC, IC/ISED & UL** information (see the enlarged *Compliance* screen for easier readability).

NOTE: The *Compliance* screen displays the **FCC, IC/ISED & UL** certification numbers applicable to the LUXE 6700x device.

WARNING

Changes or modifications to the equipment that are not expressly approved by the responsible party for compliance could void the user's authority to operate the equipment.

If trouble is experienced with this device, please contact Equinox Payments® at 1.877.497.3726 for repair or warranty information.

If this device is causing harm to the telephone network, the telephone company may request that you disconnect this device until the problem is resolved.

ISED STATEMENTS — IC: 2279B-LUXE6700X1

This device contains license-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's license-exempt RSS(s). Operation is subject to the following two conditions:

- This device may not cause interference.
- This device must accept any interference, including interference that may cause undesired operation of the device.

This Class B digital apparatus complies with CAN ICES-003.

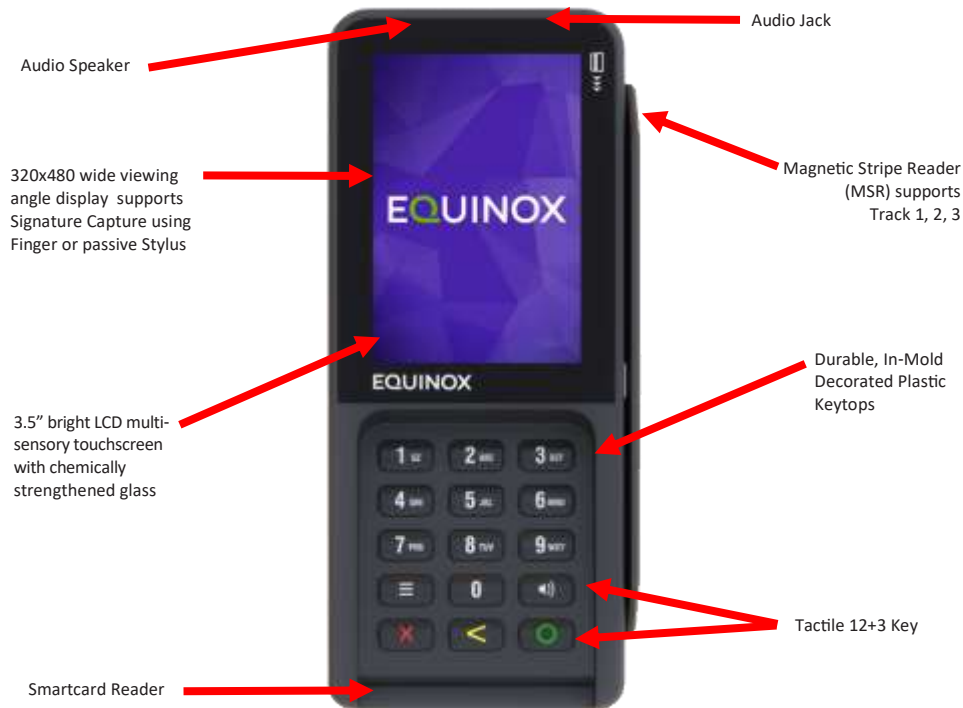
This equipment complies with FCC/IC RSS-102 radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

The device for operation in the band 5150–5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems.



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NOTICE: Follow ALL steps on page 2 to correctly connect & power the Luxe 6700x device. Improper installation may cause serious damage to the device, resulting in possible repairs at the owner's expense. If you are unsure or have any questions, contact an Equinox Payments® Customer Support Specialist directly at 1.877.497.3726 or ProductSupport@equinoxpayments.com.

SHIPPING CONTENTS*

- Luxe 6700x Device
- Installation Guide
- Equinox Screen Wipe
- Communications & Power Bundle options**
 - Power w/Ethernet Hub to USB-C Type A Cable & Power Bundle (040405-001E)
 - Power w/USB-B Hub to USB-C Type A Cable & Power Bundle (040405-003E)
 - Power w/Dual Ethernet Hub to USB-C Type A Cable & Power Bundle (040405-006E)
 - Power w/Ethernet Hub to USB-C Type B Cable & Power Bundle (040405-101E)
 - Power w/USB-B Hub to USB-C Type B Cable & Power Bundle (040405-103E)
 - Power w/Dual Ethernet Hub to USB-C Type B Cable & Power Bundle (040405-106E)
 - PUSB to USB-C Type B 4M Cable (810471-004E) or 4.5M Cable (810471-014E)
 - PUSB to USB-C Type A 4M Cable (810472-004E) or 4.5M Cable (810472-014E)
 - PUSB to USB-C Type A 2.5M Cable (810472-024E)

* Contents may not match exactly as shown. ** Must order bundle separately & may arrive separately.



CONTACT US: For Service or Support, contact Equinox directly at **1.877.497.3726** or **480.551.7800**. OR send an email at: ProductSupport@equinoxpayments.com OR contact your Equinox Sales representative directly.

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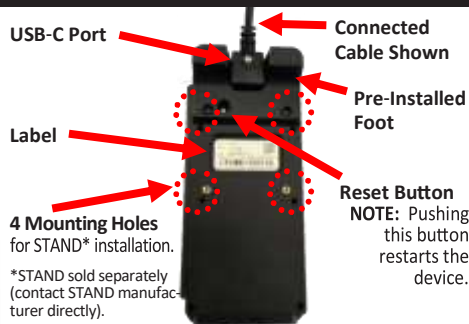
STEP 1: UNPACK & INSPECT EQUIPMENT (SAVE SHIPPING MATERIALS)



NOTE:
Communications
& Power Cables
are ordered
separately
(see the
CONNECT
CABLES
section below).

WARNING:
Do not use
a damaged
or tampered
device.
Notify the
shipping
company and
your
Service
Provider
or Equinox
contact.

STEP 2: TURN DEVICE OVER & LOCATE PORTS & RESET BUTTON



4 Mounting Holes
for STAND* installation.

*STAND sold separately
(contact STAND manufac-
turer directly).

Reset Button
NOTE: Pushing
this button
restarts the
device.

STEP 2A: INSTALL STAND OR REMOVE FOOT BASE

FOOT Removal:
1. Unscrew the
top 2 screws
(near the
RESET button)
using a small
Phillips screw-
driver (not
provided).
2. Place the
device on the
counter and
operate as
intended.



STAND Installation:
1. Remove the 4
screws before
installing the
STAND plate.
2. Follow the
instructions
provided by
the STAND
manufacturer.
3. Tighten all 4
screws to
ensure device
is secured.

NOTE: Top 2 screws secure the FOOT. All 4 screws secure the STAND.

STEP 3: INSERT the USB-C CABLE into the USB-C PORT



USB-C Cable:
1. Insert the appropriate cable
for your environment into
the USB-C Port.
2. Tighten the screw to ensure
the cable remains connected
to the device.

STEP 4: CONNECT CABLES* (BASED ON YOUR SPECIFIC CONNECTIVITY CONFIGURATION)

Communications & Power Bundle options:

- ***Power w/Ethernet Hub to USB-C Type A Cable & Power Bundle (040405-001E)**
 - Power w/Ethernet Hub to USB-C Type A Cable (810472-001E), Ethernet Cable (810459-002E), Power Supply (870088-001E) & Power Cable (810003-001)
- ***Power w/USB-B Hub to USB-C Type A Cable Bundle (040405-003E)**
 - Power w/USB-B Hub to USB-C Type A Cable (810472-003E), USB-A/B Cable (810460-001E), Power Supply (870088-001E) & Power Cable (810003-001)
- ***Power w/Dual Ethernet Hub to USB-C Type A Cable & Power Bundle (040405-006E)**
 - Power w/Dual Ethernet Hub to USB-C Type A Cable (810472-006E), Ethernet Cable (810459-002E), Power Supply (870088-001E) & Power Cable (810003-001)
- ***PUSB to USB-C Type A 4M Cable (810472-004E) OR PUSB to USB-C Type A 4.5M Cable (810472-014E)**
- ***PUSB to USB-C Type A 2.5M Cable (810472-024E)**
- ***Power w/Ethernet Hub to USB-C Type B Cable & Power Bundle (040405-101E)**
 - Power w/Ethernet Hub to USB-C Type B Cable (810471-001E), Ethernet Cable (810459-002E), Power Supply (870088-001E) & Power Cable (810003-001)
- ***Power w/USB-B Hub to USB-C Type B Cable & Power Bundle (040405-103E)**
 - Power w/USB-B Hub to USB-C Type B Cable (810471-003E), USB-A/B Cable (810460-001E), Power Supply (870088-001E) & Power Cable (810003-001)
- ***Power w/Dual Ethernet Hub to USB-C Type B Cable & Power Bundle (040405-106E)**
 - Power w/Dual Ethernet Hub to USB-C Type B Cable (810471-006E), Ethernet Cable (810459-002E), Power Supply (870088-001E) & Power Cable (810003-001)
- ***PUSB to USB-C Type B 4M Cable (810471-004E) OR PUSB to USB-C Type B 4.5M Cable (810471-014E)**

*Use only Equinox supplied CABLES



Connect
Power



WARNING:

1. Do NOT connect the device to the Power source until ALL cables and peripherals are attached.
2. Power Supply: Device must be connected to correct electrical supply. Connection to inappropriate supply may damage or destroy this device(s), thereby invalidating its warranty(s).
3. Do NOT plug the Power Supply into an outdoor outlet or operate device outdoors.
4. Disconnecting the Power or Restarting the device during a transaction may cause unstored data files to be lost.

DISCONNECT POWER SOURCE BEFORE REPLACING THE LUXE 6700x



RECOMMENDATION:

- Disconnect POWER before proceeding.
1. Disconnect the power source.
 2. Turn the device over.
 3. Extract the USB-C cable from the USB-C port.
 4. Remove the old device.
 5. Install the new device and follow the main Steps 1-5 from above.

BEST PRACTICE TIPS

- To ensure the Security & Compliance of the Luxe 6700x (as suggested by the PCI Security Standards Council), it is highly recommended that the Merchant monitor their terminal environment each day:
- Confirm that the devices were NOT tampered with during shipping. Visually check the packaging for possible signs of retaping.
 - Confirm the identities of all third-party personnel
 - Visually check there are NO external physical damage(s) to the device:
 - Inspect device for signs of case separation
 - Verify NO holes are drilled into the device (these may be covered with new stickers)
 - Verify NO additional cables are protruding from the device and/or any other associated equipment
 - Ensure Keypad is firmly in place
 - Visually inspect the MSR slot and Smart Card Reader slot (see illustration) for any foreign objects
 - Physically check to ensure no foreign object is obstructing, hampering or preventing the sliding or insertion of a card



For additional guidance
about skimming prevention,
refer to the
**Skimming Prevention:
Best Practices for Merchants**
document available at:
www.pcisecuritystandards.org.

TROUBLE- SHOOTING

- **DEVICE DOES NOT START/POWER ON:** Ensure device is plugged into a dedicated power source. Check the Power Cable connector to ensure it is plugged in properly. Ensure all other Equinox supplied cables are secure & connected. Check connected screws.
- **DEVICE DISPLAY DOES NOT SHOW INFORMATION CORRECTLY:** Check all cable connections to ensure proper connectivity. Check connected screws and tighten if necessary.
- **DEVICE FAILS TO PROCESS A TRANSACTION:** Check the Magnetic Card Reader & Smart Card Reader to ensure:
1) Problem is NOT a defective card, 2) Proper swiping/insertion technique is used, 3) Confirm manual transaction works.
- **KEYPAD COMMUNICATION NOT RESPONDING:** Check all cable connections to ensure proper connectivity.
- **KEYPAD DOES NOT RESPOND:** Press a key and check the display to see if the correct character appears.
If problem persists, see RETURN DEVICE FOR SERVICE bullet below.
- **RETURN DEVICE FOR SERVICE:** If you do need to return a device to Equinox, click on the link to access the [REPAIR](https://www.equinoxpayments.com/repair/) form (<https://www.equinoxpayments.com/repair/>).

CLEANING & DISINFECTING

WARNING:

- Do NOT use industrial strength or an abrasive cleaner (e.g., bleach, aerosol spray or solvent) as it may damage or scratch the device/screen.

To CLEAN: Apply distilled water/mild cleaner onto a soft, lint free cloth. Gently wipe the device with the moistened cloth.
NOTE: Avoid excessive wiping & do NOT use abrasive cloths, towels, paper towels or similar as it may damage device.

To DISINFECT: Use a 70% Isopropyl Alcohol Wipe & gently wipe hard, nonporous outside surface of the device (e.g., display, keypad or other exterior surfaces). Wipe surface with a dry, lint-free cloth to remove any remaining moisture or residue from device.

NOTE: Avoid excessive wiping & do NOT use abrasive cloths, towels, paper towels or similar as it may damage device. Do NOT allow moisture in any openings & never submerge device in any cleaning agent (containing bleach, solvent or hydrogen peroxide).

- Do NOT spray/apply ANY type of cleaner directly onto the device.
- Do NOT immerse device in liquid as it may damage electrical components.
- Do NOT spray water/cleaner into MSR/Smart Card Reader slots or ports as it may damage electrical components.