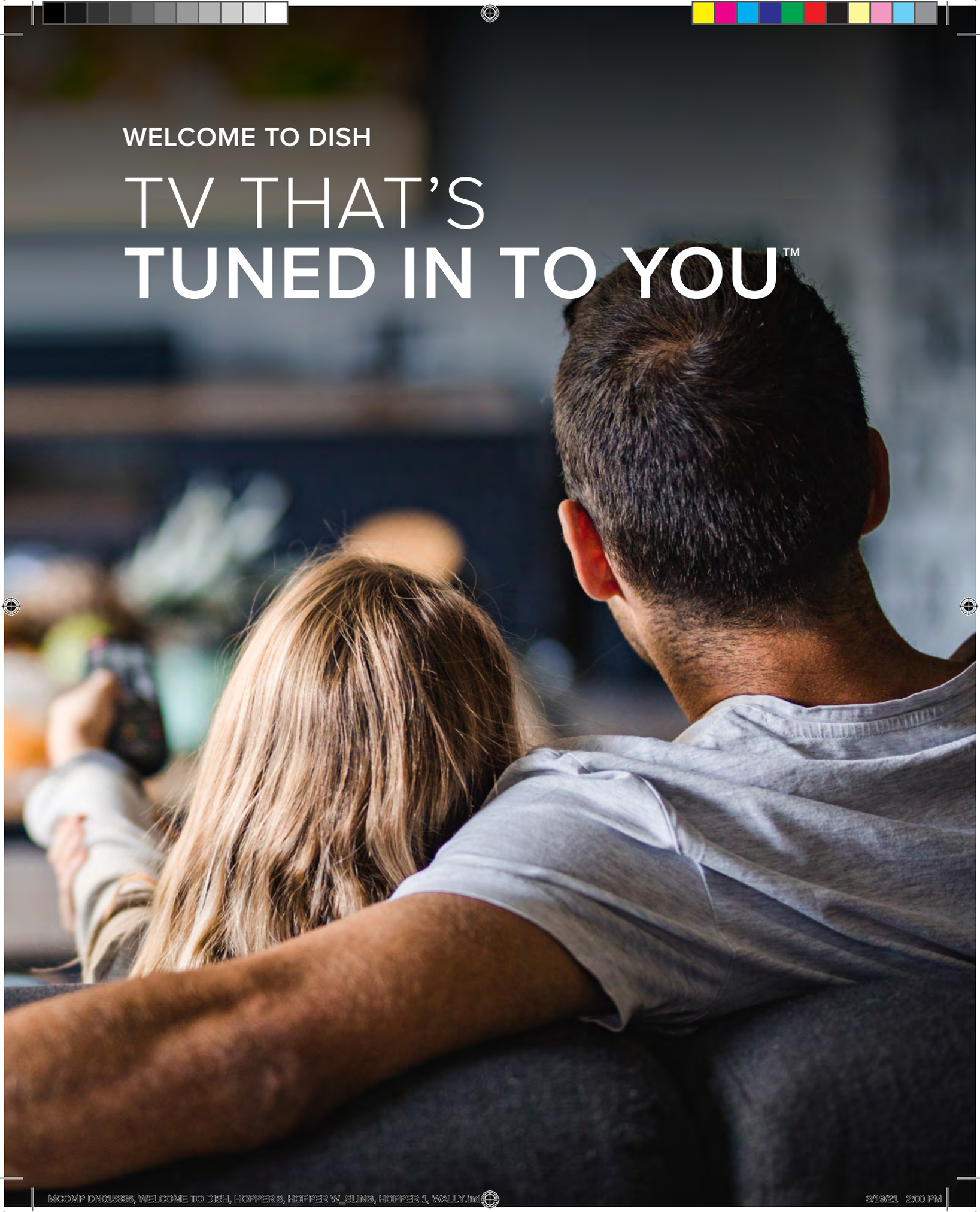
WELCOME TO DISH

TV THAT'S TUNED IN TO YOU™



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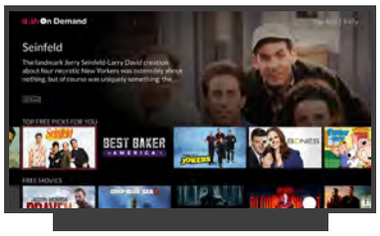
Top 10 Tips to Get Started With Your DISH Service

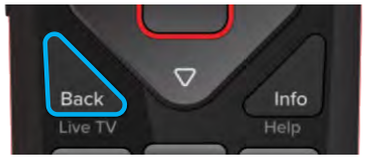
This guide contains everything you need to know about your new DISH service! If you're short on time, or if you just want a few basics, look to these tips to start watching TV immediately.

1 Make sure your receiver is connected to the internet so you can use the voice feature on your remote, and access On Demand and apps. To connect, tune to channel 300 and follow the onscreen prompts.



2 Press and hold the **Microphone** button on your remote and speak anything you want to watch, like a show, movie, sports team, or actor. Select your result to watch it now or record if it's airing in the future. You can also open apps or On Demand. See page 7 for more info.

3 Some remote buttons perform more than one action. Press **Back** once to go back one screen in any menu. Press and hold that button to exit back to live TV. See page 6 for more info.



4 Create shortcuts with the **Diamond** buttons on your remote. Press and hold a **Diamond** button and choose what you want to do with it, like record a show, go to On Demand, launch apps, and more!

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5 Customize your receiver to your personal preferences. Press **Home** twice on your remote, and then select the Settings tile. See page 24 for more info.

6 Take full control of your DISH service by downloading the MyDISH app from the apple App Store or Google Play. Pay your bill, enroll in AutoPay, and more.

7 If you lose the remote, just press the **Locate Remote** button on the front of your receiver. Your remote will beep to help you find it.

8 If you see a black, blue, or snowy screen, you may be on the wrong input for watching TV. On your TV, press the **Input** or **Source** button until you see DISH programming.

9 Resetting your receiver will often resolve any issues you may experience. To do this, press **Home** three times on your remote. Select Tools, and then the Reset option.

10 If you ever need help, we're only a chat or call away. Contact us anytime online or by phone!

mydish.com/chat

800-333-3474

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1

Your Remote

Your remote control makes it easy for you to watch, search, and record programming. Here's a quick overview of the basics to get you started.

Voice Commands

Find what you're looking for by pressing and holding the **Microphone** button, speaking into the microphone, and then releasing the button. See voice-command examples on the next page.

Note: Your receiver must be connected to the Internet to use voice control. If needed, see page 26 for instructions.

Whenever you see this icon, press and hold **INFO/HELP** *on your remote to access additional assistance on your TV.*

Key Buttons On Your Remote

Power
Turn your TV, DISH receiver, and other compatible devices on and off.

Home
Easily find shows, movies, and sports that are live, on your DVR, or On Demand—all in one place.

DVR
View your recorded shows and scheduled recordings. See page 12 for adding a DVR to a Wally.

Guide
See what's on now and what's coming up.

Options
Access additional options and features in the current menu.

Back
Jump back one screen at a time or press and hold to return to live TV.

Info
Press to get more information about a program. Hold to get quick tips and tricks in most menus.

Skip Backward
Jump back 10 seconds at a time or press and hold to rewind.

Pause/Play
Pause or resume live or On Demand content.

Skip Forward
Jump forward 30 seconds at a time or press and hold to fast-forward.

Recall
While watching TV, press to tune to channels you have watched recently.

Diamond Button
Press and hold this button to turn closed captioning on and off, launch apps, turn on picture and picture, and more.

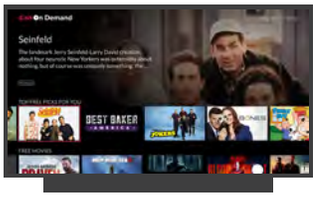
Double-Diamond Button
You can press and hold this button to personalize it, too!

Integrated Search

Just Speak Your Mind to Start Searching

By using voice control on your receiver, you can find what you want. Fast. And with the Google Assistant on your receiver, you can turn your TV into a smart entertainment center. Just press the **Microphone** button on your remote to activate voice control.

Enjoy Entertainment



- Quickly open apps like The Weather Channel and On Demand *Examples: "Go To On Demand" or "Go to On Demand"*

- Change the channel by name or number. *Examples: "Go to channel 140" or "Tune to ESPN"*

- Find your programming by searching for an actor, genre, movie, show name, sports team, or year. *Examples: "Fixer Upper," "Denver Broncos," or "Avengers"*

Get Answers

Ask a question, such as:

- *"What's the weather like today?"*
- *"How's traffic to work?*"*
- *"Find a nearby pizzeria"*
- *"How far is the moon?"*

Manage Daily Tasks*

Get help organizing your life! You can:

- *"Add bananas to my shopping list"*
- *"Add doctor's appointment to my calendar"*
- *"Dim the living room lights"*
- *"Lock the front door"*
- *"Set the thermostat to 72 degrees"*

*Your Google account must be linked to your receiver to use these types of commands. Just follow the onscreen prompts when you activate the Google Assistant to add this functionality.

To learn how to link your Google account and/or to see more voice commands, visit ***mydish.com/support/googleassistant***.

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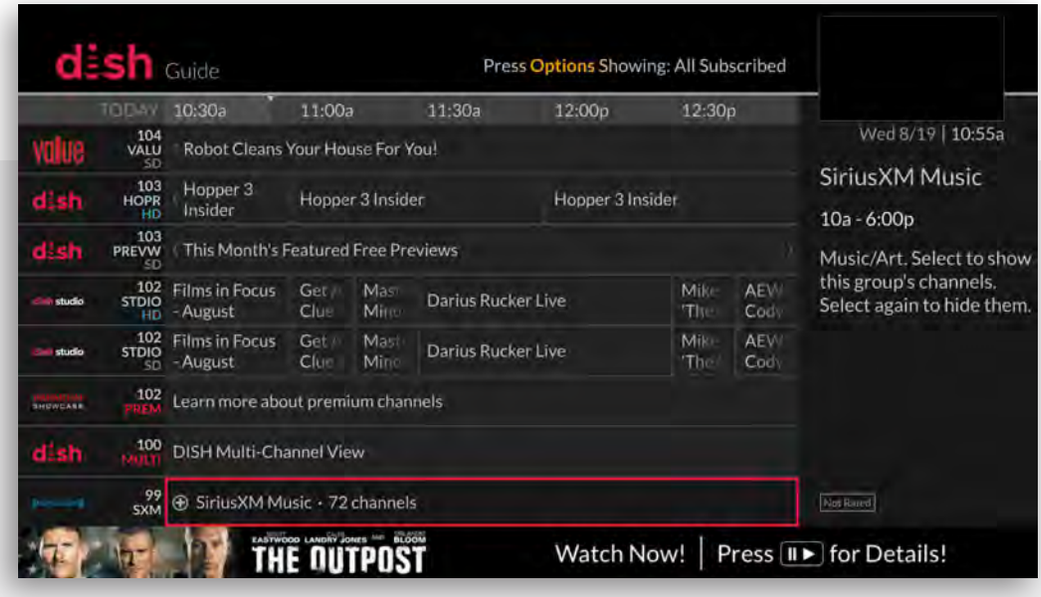
1

Guide

See What's On Right Now and What's Coming Up In the Next Nine Days

Your receiver's high-definition guide comes complete with full listings for all your channels.



Access the Guide

- Press **Guide** on your remote control.
- Use **Channel up** and **Channel down** to navigate, or enter a channel number to go directly to that channel.

Customize the Guide

When in the Guide, simply press **Options** on your remote to customize your Guide experience:

- **Create Favorite Channel Lists** – Every member of your family can create their list of favorite channels so only those channels appear when browsing in the Guide.
- **Only See Channels You Subscribe To** – Display all DISH channels or just the channels you subscribe to with the All Subscribe option.
- **Access Your Guide Settings** – With the Guide Settings option, you can make text larger, change the order networks are listed, hide adult channels, and more.

YouTube

Get the lowdown on creating a Favorites list at ***youtube.com/user/dish***

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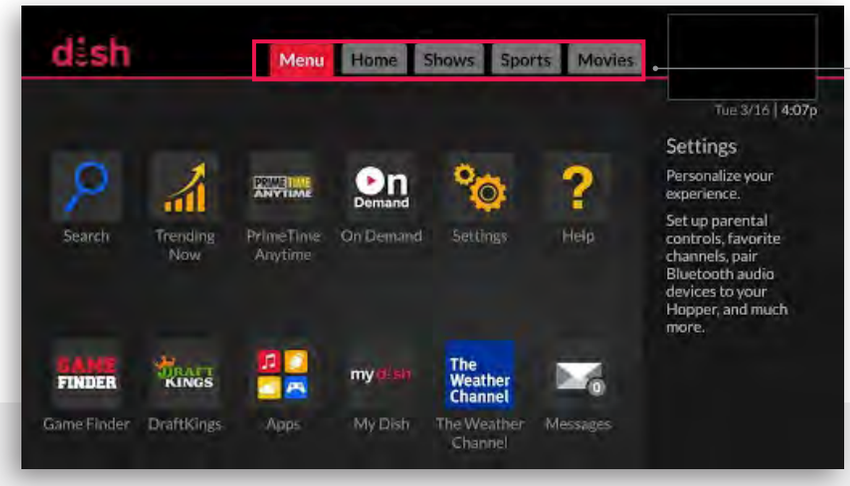
Menu



The top of the screen serves as your orientation guide. The gray tab shows what content category you are currently in. The middle of your screen is navigable space. Use your remote to highlight the feature you wish to access and press **Select.**

Search
Quickly find what you're looking for. Search by movie title, TV show, or actor name.

Trending
See what everyone is watching locally and nationally, so you never miss another big event.

PrimeTime Anytime*
This exclusive feature lets you record every primetime show on ABC, CBS, FOX, and NBC.

On Demand
Select from thousands of movies and TV series, from new releases to free On Demand.

Settings
Personalize your TV experience and get the most out of your receiver.

Help
Watch helpful support videos and maximize your entertainment.

GameFinder
Follow the most exciting games and get up-to-the-minute box scores.

DraftKings
Win cash prizes while watching the sports you love.

Apps
Enjoy news, sports, and entertainment apps.

MyDISH
Manage your DISH account, see recent pay-per-view and On Demand purchases, and more.

* Not available on Wally or Hopper Duo

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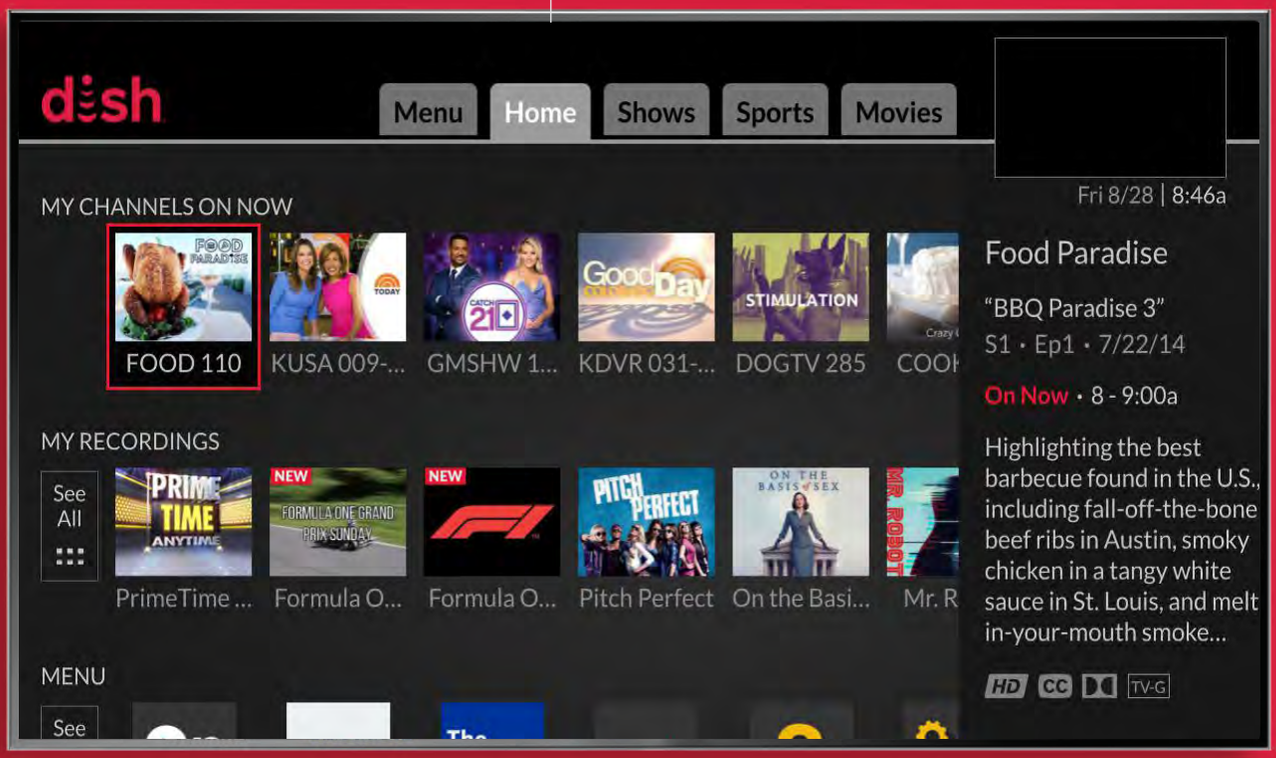
Home

It's your starting point for quickly discovering what's on now and what's coming up next.

Access the Home Screen
To access the Home screen, press **Home** on your remote.

Content Tabs
Content tabs help you quickly find the programming you're searching for – from sports to shows and movies. Press **Skip Forward** or **Skip Back** on your remote to cycle between content tabs on any screen.



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TV YOU LOVE

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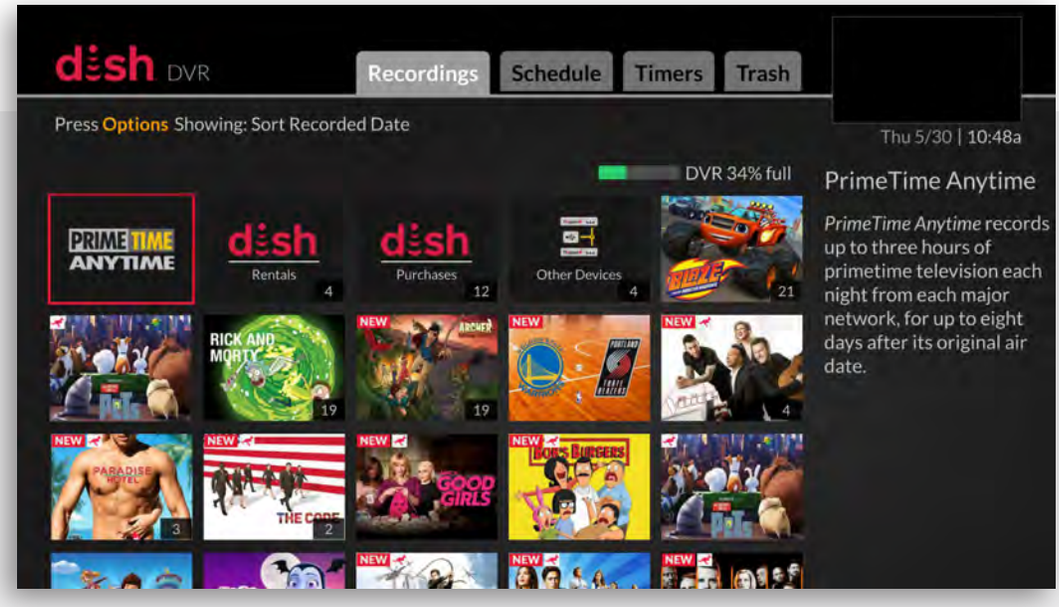
2

Your DVR

Store All of the Laughs, Touchdowns, and Explosions
Just press DVR on your remote to view your recordings.

If you have a Wally, you need to purchase an external hard drive, connect it to your receiver, and call DISH at 800-333-3474 to enable the DVR feature for a one-time fee. Visit mydish.com/ehd for more information.



Recordings
View your entire library of recorded content.

Schedule
See which programs are scheduled to record each day.

Timers
See and manage your complete list of scheduled recordings.

Trash
Access programs in the trash, then press the **Options** button to restore or delete them.

QUICK TIP

To record:

- Press and hold the **Microphone** button and speak what you want to watch. Choose the desired result, and then record if available.
- From Live TV, press **Select** then choose **Record**.
- From the Guide, highlight the program you wish to record, press **Select** then **Record This.**

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Apps Available on DISH

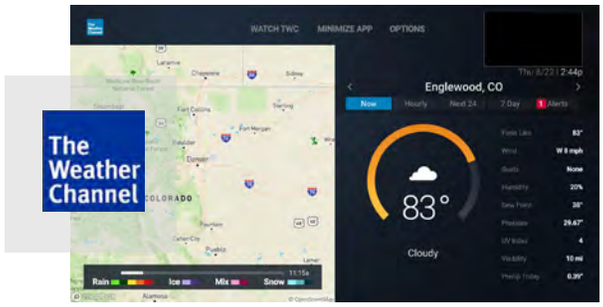
Turn Any TV Into a Smart TV

Your receiver brings the best of the web to your TV. The Apps menu helps you find games, listen to music, and keep up with the latest in sports, news, and entertainment. You can even turn your TV into a smart TV with smart-home features, like connecting your Google Nest Hello Doorbell to your receiver.

To see all available apps, Press **Home** on your remote twice, and then select the Apps tile.

Pandora

Enjoy free, personalized radio that plays music you'll love. Discover new music and enjoy old favorites!



The Weather Channel

See weather forecasts, stories, and expert insights from the most trusted source in weather.

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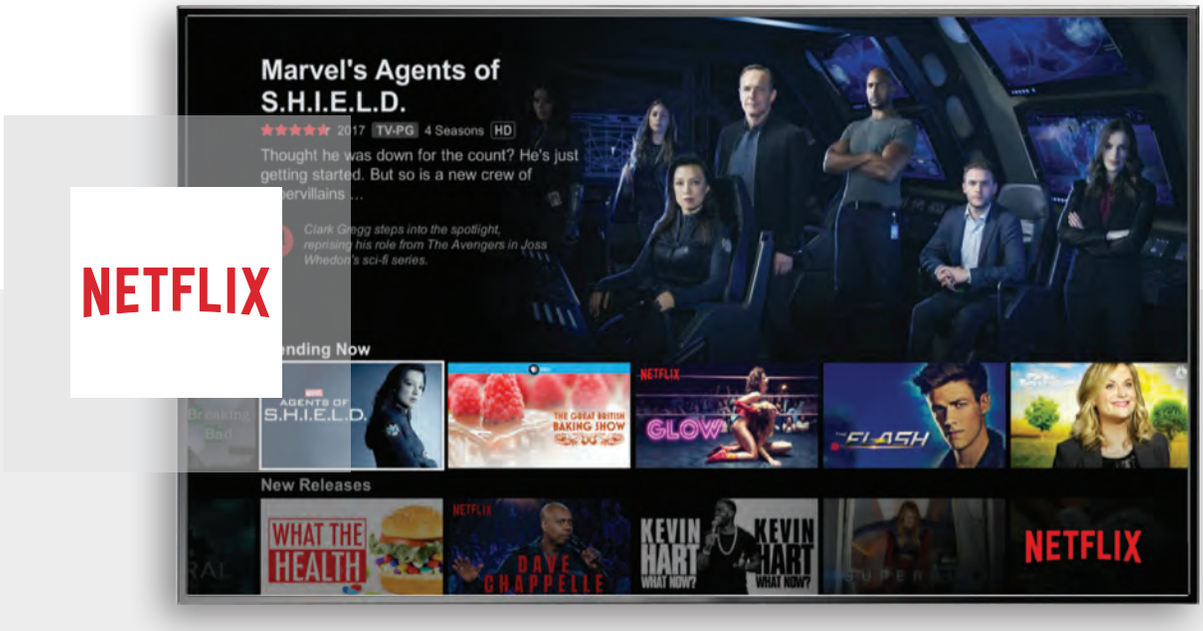

Netflix

No more switching inputs or juggling remotes.
Simply press **Home** on your remote, then scroll and select the Netflix app*. Or visit **Channel 302** in the guide.

Integrated search.
Search for Netflix movies and shows by pressing the **Microphone** button on your remote.

**Netflix streaming membership required. Not available on Hopper 1.*

More Entertainment

Check out other favorite apps available on select receivers: YouTube and Prime Video on Hopper 3 and Hopper w/Sling.

YouTube

*Get the lowdown on apps available with DISH at **youtube.com/user/dish***

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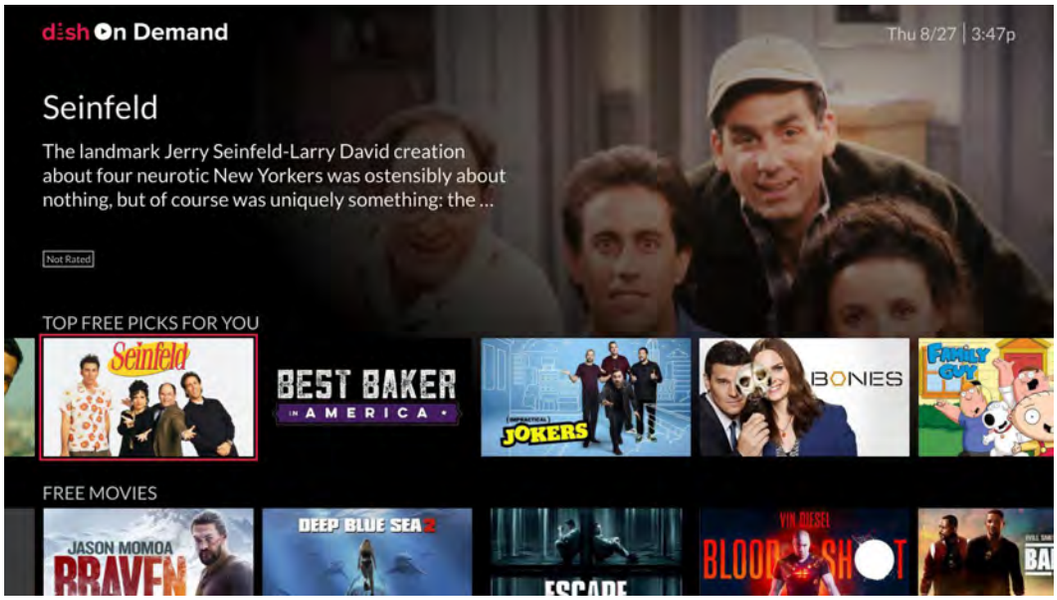
On Demand

Instantly watch your favorite shows and movies. Thousands of them!
On Demand allows you to watch thousands of movie titles and TV series whenever you want. Your On Demand is sorted into shelves, which group content into convenient categories, such as Free Movies, Movies for Rent, Content For Kids, and more.

To access On Demand, go to channel 300, or press and hold the **Microphone** button and say "On Demand" into your Voice Remote.



QUICK TIP

Watch Online
Visit dishanywhere.com to stream content to your computer, tablet, or mobile device. Just click “Create Online ID” or enter your DISH Online ID and password to log in.

Download the App
Get the DISH Anywhere app for iOS, Android, or Kindle Fire HDX. To watch offline, simply transfer your DVR recordings to your device.

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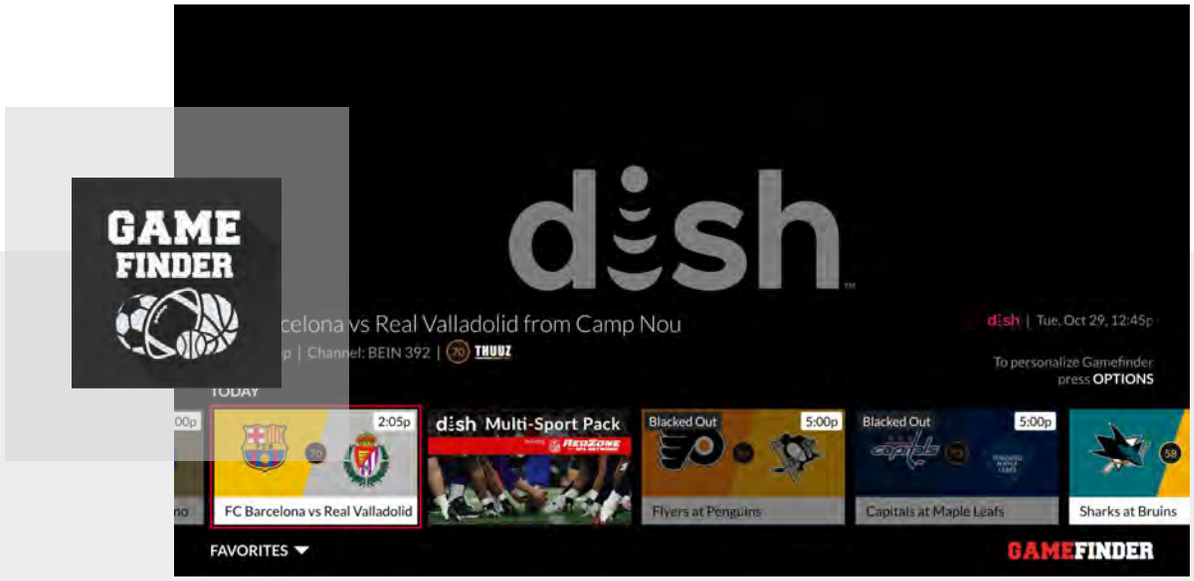
2

Game Finder

Watch sports like a pro!
DISH's sports discovery app aggregates scores across every network, making it easy to find the most exciting games on TV.



Customize your experience with the teams and sports that matter to you.

View the latest matchups and what channels they're on, and schedule recordings and reminders.

On game day, Thuuz ratings will alert you to the action, as games unfurl across the NFL, MLB, NBA, NHL, and college sports.

To load Game Finder, enter **Ch. 152** in the **Guide**, then select the **Game Finder** option.

YouTube

Get the lowdown on Game Finder with DISH at ***youtube.com/user/dish***

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OnDISH Magazine

Join the thousands of other DISH subscribers who can't live without their ***ONDISH Magazine***!

Every issue includes:

- Exclusive **alerts on free previews** for networks you may want to try
- **How-to guides** to get the most out of your DISH service
- Special inside access and features on **what's new on TV**
- Easy-to-use **channel directories** organized both alphabetically and numerically

GET 50% OFF
OnDISH Magazine plus a free magnifier sheet!

Just $3.99 a month, conveniently added to your monthly bill.

3 Easy Ways to Add *OnDISH Magazine* & Get 50% Off

- Mail back the postage-paid card today (free gift with mail orders only)
- Call 800-333-3474
- Log in to your mydish.com account and select "My Programming," "Add-On," and then *OnDISH Magazine*

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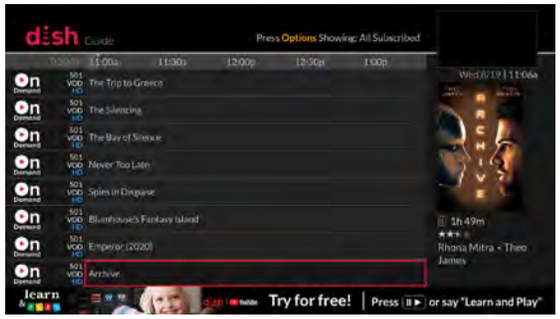
2

Your Channels

Channel Breakdown

What do you want to watch? Here's a quick reference to the channel categories in your guide so you can start browsing right away.

2 - 70	Locals
100's	General Entertainment (Food Network, HGTV, ESPN, etc.)
200's	News, Shopping
300's	Movies
400's	Sports/RSNs
500's	On Demand



Channel Lineup Cards

Want more details? See the channels that are included in your package with the cards on the following pages. Tear out your specific package and keep it close by for easy reference.

All programming is subject to change without notice. For the most up-to-date channel lineup cards, go to *mydish.com/programmingguides.*

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America's **Top 120** | **190** Channels

118	A&E HD
131	AMC HD
184	Animal Planet HD
167	AXS TV HD
823	BabyFirstTV SAP
73	BeautylQ
359	Bounce
129	Bravo HD
245	BUZZR
9403	BYUtv
210	C-SPAN SAP
211	C-SPAN2
176	Cartoon Network (E) SAP HD
177	Cartoon Network (W)
884	CGTN-E
279	CGTN News
267	Christian Television Network
166	CMT HD
208	CNBC HD
200	CNN SAP HD
107	Comedy Central HD
289	Comet HD
253	Cozi TV
221	Craft
263	Daystar
278/95	DEAL
182	Discovery Channel HD
101	DISH Info (not available on Hopper) SAP
199	DISH scapes[1]
102	DISH Studio HD
172	Disney Channel (E) SAP HD
173	Disney Channel (W)
114	E! Entertainment Television HD
9411	Enlace
85	EPIC
140	ESPN HD
143	ESPN2 HD
142	ESPNEWS HD
141	ESPNU HD
144-145	ESPN Alternate
261	Eternal World Television Network
134	EVINE Live
82	Family Entertainment TV
243	FM
218	Folk TV
110	Food Network HD
206	FOX Business Network HD
205	FOX News Channel HD
150	Fox Sports 1 HD
9415	Free Speech TV
180	Freeform HD
164	Fuse HD
136	FX SAP HD
125	FXX HD
229	Gem Shopping Network
373	getTV
217	GRIT
202	Headline News HD
293	Heroes & Icons
112	HGTV HD
258	Hillsong Channel
120	History HD
843	HITN
103	Hopper Insider
74/287	HSN HD
226	HSN2
133	IFC HD
268	Impact Network
230	In Country Television
259	INSP
192	Investigation Discovery HD
250	ION HD
83/227	Jewelry Television
240	Justice Central
237	LAFF TV
108	Lifetime SAP HD
9410	Link TV
2-70	Local Channels (ABC, CBS, FOX, NBC)*
86/220	Mercury TV (MALL)
247	MeTV
246	Motortrend HD ONLY
209	MSNBC HD
160	MTV HD
161	MTV2
369	MTV Live HD ONLY
286	NASA
197	National Geographic HD
159	NBCSN HD
216	NewsMax
239	NewsNation HD
283	NEWSY HD
170	Nick/Nick at Nite (E) SAP HD
171	Nick/Nick at Nite (W)
241	Paramount Network HD
500	Pay-Per-View Guide
117	Pop HD
393	Pursuit
137/71	QVC SAP HD
255	QVC 2
284	RECTV
299	ReelzChannel SAP HD
94/223/277	Renew
248	Ride TV HD
280	Russia Today
225	Sale SAP
256	Shepherd's Chapel Network
88/274/882	ShopLC
99	Sirius XM
6002-6096	Sirius XM (ViP Receiver)
257	SonLife Broadcasting Network SAP
291	Start TV
122	Syfy HD
260	TBN
139	TBS SAP HD
232	The Cowboy Channel HD
258	The Hillsong Channel
268	The Impact Network
9393	Three Angels Broadcasting Network
183	TLC HD
138	TNT SAP HD
196	Travel Channel HD
242	truTV HD
399	TV Games Network
398	TVG2
106	TV Land
105	USA SAP HD
162	VH1 SAP HD
265	Victory
214	Weather Channel HD
215	WeatherNation HD
128	Women's Entertainment HD
228/275	YouTV
191	Z Living HD ONLY

Key:

= Available on all Hopper, Joey, & Wally receivers. Select the "+" icon to expand all channels.

HD = Channels broadcast in SD and HD unless noted as (HD only)

SAP = Second Audio Program (Spanish)

1 - Not available in Alaska, Hawaii, Puerto Rico, or the Virgin Islands.

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America's **Top 120** PLUS | **190+** Channels

118	A&E HD
402	**ACC Network HD**
131	AMC HD
184	Animal Planet HD
167	AXS TV HD
823	BabyFirstTV SAP
73	BeautyIQ
405/410	**Big 10 Network HD**
359	Bounce
129	Bravo HD
245	BUZZR
9403	BYUtv
210	C-SPAN SAP
211	C-SPAN2
176	Cartoon Network (E) SAP HD
177	Cartoon Network (W)
884	CGTN-E
279	CGTN News
267	Christian Television Network
166	CMT HD
208	CNBC HD
200	CNN SAP HD
107	Comedy Central HD
289	Comet HD
253	Cozi TV
221	Craft
263	Daystar
278/95	DEAL
182	Discovery Channel HD
101	DISH Info (not available on Hopper) SAP
199	DISH scapes[1]
102	DISH Studio HD
172	Disney Channel (E) SAP HD
173	Disney Channel (W)
114	E! Entertainment Television HD
9411	Enlace
85	EPIC
140	ESPN HD
143	ESPN2 HD
142	ESPNEWS HD
141	ESPNU HD
144-145	ESPN Alternate
261	Eternal World Television Network
134	EVINE Live
82	Family Entertainment TV
243	FM
218	Folk TV
110	Food Network HD
206	FOX Business Network HD
205	FOX News Channel HD
150	Fox Sports 1 HD
149	Fox Sports 2 HD
9415	Free Speech TV
180	Freeform HD
164	Fuse HD
136	FX SAP HD
125	FXX HD
229	Gem Shopping Network
373	getTV
217	GRIT
202	Headline News HD
293	Heroes & Icons
112	HGTV HD
258	Hillsong Channel
120	History HD
843	HITN
103	Hopper Insider
74/287	HSN HD
226	HSN2
133	IFC HD
268	Impact Network
230	In Country Television
259	INSP
192	Investigation Discovery HD
250	ION
83/227	Jewelry Television
240	Justice Central
237	LAFF TV
108	Lifetime SAP HD
9410	Link TV
2-70	Local Channels (ABC, CBS, FOX, NBC)
407	**Longhorn Network[2] HD**
86/220	Mercury TV (MALL)
247	MeTV
246	Motortrend HD ONLY
209	MSNBC HD
160	MTV HD
161	MTV2
369	MTV Live HD ONLY
286	NASA
197	National Geographic HD
159	NBCSN HD
216	NewsMax
283	NEWSY HD
154	**NFL Network HD**
170	Nick/Nick at Nite (E) SAP HD
171	Nick/Nick at Nite (W)
406	**Pac-12 Network HD**
409	**Pac-12 Network HD**
241	Paramount Network
500	Pay-Per-View Guide
117	Pop HD
393	Pursuit
71/137	QVC SAP HD
255	QVC 2
284	RECTV
299	ReelzChannel SAP HD
94/223/277	Renew
248	Ride TV HD
280	Russia Today
225	Sale
404	**SEC Network HD**
408	**SEC Network HD**
256	Shepherd's Chapel Network
88/274/882	ShopLC
99	Sirius XM
6002-6096	Sirius XM (ViP Receiver)
257	SonLife Broadcasting Network SAP
291	Start TV
122	Syfy HD
260	TBN
139	TBS SAP HD
400	Tennis Channel HD
232	The Cowboy Channel HD
258	The Hillsong Channel
268	The Impact Network
9393	Three Angels Broadcasting Network
183	TLC HD
138	TNT SAP HD
196	Travel Channel HD
242	truTV HD
399	TV Games Network
398	TVG2
106	TV Land
105	USA SAP HD
162	VH1 SAP HD
265	Victory
214	Weather Channel HD
215	WeatherNation HD
128	Women's Entertainment
394	**World Fishing Network HD**
228/275	YouTV
191	Z Living HD ONLY

Key:

BOLD - Channels are a new addition from America's Top 120

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America's **Top 200** | **240+** Channels

118	A&E HD
402	ACC Network HD
131	AMC HD
184	Animal Planet HD
167	AXS TV HD
135	**BBC America HD**
73	BeautyIQ
124	**BET HD**
405/410	Big 10 Network HD
175	**Boomerang SAP**
359	Bounce
129	Bravo HD
245	BUZZR
9403	BYUtv
210	C-SPAN SAP
211	C-SPAN2
176	Cartoon Network (E) SAP HD
177	Cartoon Network (W)
158	**CBS Sports Network HD**
884	CGTN-E
279	CGTN News
267	Christian Television Network
166	CMT HD
208	CNBC HD
200	CNN SAP HD
107	Comedy Central HD
289	Comet HD
113	**Cooking Channel HD**
253	Cozi TV
221	Craft
263	Daystar
278/95	DEAL
182	Discovery Channel HD
179	**Discovery Family HD**
101	DISH Info (not available on Hopper) SAP
199	DISH scapes[1]
102	DISH Studio HD
172	Disney Channel (E) SAP HD
173	Disney Channel (W)
168	**Disney Junior**
174	**Disney XD SAP**
111	**DIY HD**
114	E! Entertainment Television HD
9411	Enlace
85	EPIC
140	ESPN HD
143	ESPN2 HD
142	ESPNEWS HD
141	ESPNU HD
144-145	ESPN Alternate
852	**Estrella TV**
261	Eternal World Television Network
134	EVINE Live
82	Family Entertainment TV
243	FM
218	Folk TV
110	Food Network HD
206	FOX Business Network HD
205	FOX News Channel HD
150	Fox Sports 1 HD
149	Fox Sports 2 HD
9415	Free Speech TV
180	Freeform HD
164	Fuse HD
136	FX SAP HD
125	FXX HD
119	**FYI HD**
273	**Galavision HD**
116	**Game Show Network HD**
229	Gem Shopping Network
373	getTV
401	**Golf Channel HD**
217	GRIT HD
185	**Hallmark Channel HD**
186	**Hallmark Drama**
187	**Hallmark Movies & Mysteries HD**
202	Headline News HD
293	Heroes & Icons
112	HGTV HD
258	Hillsong Channel
120	History HD
843	HITN
202	HLN HD
103	Hopper Insider
74/287	HSN HD
226	HSN2
133	IFC HD
268	Impact Network
230	In Country Television
259	INSP
192	**Investigation Discovery HD**
250	ION
83/227	Jewelry Television
240	Justice Central
237	LAFF TV
108	Lifetime SAP HD
109	**Lifetime Movie Network HD**
9410	Link TV
2-70	Local Channels (ABC, CBS, FOX, NBC)
407	Longhorn Network[2] HD
86/220	Mercury TV (MALL)
247	MeTV
152/478	**MLB Network HD**
246	Motortrend HD ONLY
209	MSNBC HD
160	MTV HD
161	MTV2
369	MTV Live HD ONLY
286	NASA
190	**Nat Geo WILD HD**
197	National Geographic HD
156	**NBA TV SAP HD**
159	NBCSN HD
216	NewsMax
239	NewsNation HD
283	NEWSY HD
154	NFL Network HD
157	**NHL Network HD**
169	**Nick Jr.**
170	Nick/Nick at Nite (E) SAP HD
171	Nick/Nick at Nite (W)
389	**Olympic Channel**
396	**Outdoor Channel HD**
189	**OWN HD**
127	**Oxygen**
406	Pac-12 Network HD
409	Pac-12 Network HD
241	Paramount Network
500	Pay-Per-View Guide
117	Pop HD
393	Pursuit
71/137	QVC SAP HD
255	QVC 2
284	RECTV
299	ReelzChannel SAP HD
94/223/277	Renew
231	**RFD-TV HD**
248	Ride TV HD
280	Russia Today
225	Sale
193	**Science HD**
404	SEC Network HD
408	SEC Network HD
256	Shepherd's Chapel Network
88/274/882	ShopLC
99	Sirius XM
6002-6096	Sirius XM (ViP Receiver)
257	SonLife Broadcasting Network SAP
126	**Sundance TV HD**
291	Start TV
122	Syfy HD
260	TBN
139	TBS SAP HD
132	**TCM SAP HD**
181	**TeenNick**
400	**Tennis Channel HD**
232	The Cowboy Channel HD
258	The Hillsong Channel
268	The Impact Network
9393	Three Angels Broadcasting Network
183	TLC HD
138	TNT SAP HD
196	Travel Channel HD
242	truTV HD
856	TUDN SAP HD
399	TV Games Network
398	TVG2
106	TV Land
271	**UniMas**
270/827	**Univision East HD**
828	**Univision West**
188	**Uplifting Entertainment**
105	USA SAP HD
162	VH1 SAP HD
121	**Vice HD**
265	Victory
214	Weather Channel HD
215	WeatherNation HD
128	Women's Entertainment HD
228/275	YouTV
191	Z Living HD ONLY

Key:

BOLD - Channels are a new addition from America's Top 120+

= Available on all Hopper, Joey, & Wally receivers. Select the "+" icon to expand all channels.

HD = Channels broadcast in SD and HD unless noted as (HD only)

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America's **Top 250** | **290+** Channels

118	A&E HD
402	ACC Network HD
131	AMC HD
195	**American Heroes Channel HD**
184	Animal Planet HD
167	AXS TV HD
823	BabyFirstTV SAP
135	BBC America HD
73	BeautyIQ
392/781	**beIN Sports SAP HD**
860	**beIN Sports en Español SAP HD**
124	BET HD
251	**BET Her HD ONLY**
405/410	Big 10 Network HD
203	**Bloomberg Television HD**
175	Boomerang SAP
359	Bounce
129	Bravo HD
245	BUZZR
9403	BYUtv
210	C-SPAN SAP
211	C-SPAN2
176	Cartoon Network (E) SAP HD
177	Cartoon Network (W)
158	CBS Sports Network HD
884	CGTN-E
279	CGTN News
267	Christian Television Network
166	CMT HD
208	CNBC HD
200	CNN SAP HD
107	Comedy Central HD
289	Comet HD
113	Cooking Channel HD
253	Cozi TV
221	Craft
263	Daystar
278/95	DEAL
194	**Destination America HD**
182	Discovery Channel HD
179	Discovery Family HD
101	DISH Info (not available on Hopper) SAP
199	DISH scapes[1]
102	DISH Studio HD
172	Disney Channel (E) SAP HD
173	Disney Channel (W)
168	Disney Junior
174	Disney XD SAP
111	DIY HD
114	E! Entertainment Television HD
9411	Enlace
85	EPIC
292	**EPIX Drive-In**
140	ESPN HD
143	ESPN2 HD
142	ESPNEWS HD
141	ESPNU HD
144-145	ESPN Alternate
852	Estrella TV
261	Eternal World Television Network
134	EVINE Live
82	Family Entertainment TV
243	FM
218	Folk TV
110	Food Network HD
206	FOX Business Network HD
205	FOX News Channel HD
150	Fox Sports 1 HD
149	Fox Sports 2 HD
9415	Free Speech TV
180	Freeform HD
164	Fuse HD
136	FX SAP HD
384	**FXM HD**
125	FXX HD

119	FYI HD
273	Galavision HD
116	Game Show Network HD
229	Gem Shopping Network
373	getTV
401	Golf Channel HD
165	**Great American Country HD**
217	GRIT HD
185	Hallmark Channel HD
186	Hallmark Drama
187	Hallmark Movies & Mysteries HD
202	Headline News HD
293	Heroes & Icons
112	HGTV HD
258	Hillsong Channel
120	History HD
843	HITN
103	Hopper Insider
74/287	HSN HD
226	HSN2
133	IFC HD
230	In Country Television
259	INSP
192	Investigation Discovery HD
250	ION
83/227	Jewelry Television
240	Justice Central
237	LAFF TV
108	Lifetime SAP HD
109	Lifetime Movie Network HD
9410	Link TV
2-70	Local Channels (ABC, CBS, FOX, NBC)
254	**Logo HD ONLY**
407	Longhorn Network[2] HD
86/220	Mercury TV (MALL)
247	MeTV
152/478	MLB Network HD
246	Motortrend HD ONLY
377	**MoviePlex**
209	MSNBC HD
160	MTV HD
161	MTV2
163	**MTV Classic**
369	MTV Live HD ONLY
286	NASA
190	Nat Geo WILD HD
186	National Geographic HD
156	NBA TV SAP HD
838	**NBC Universo HD**
159	NBCSN HD
216	NewsMax
239	NewsNation HD
283	NEWSY HD
154	NFL Network HD
157	NHL Network HD
170	Nick/Nick at Nite (E) SAP HD
171	Nick/Nick at Nite (W)
169	Nick Jr.
178	**Nicktoons**
389	Olympic Channel
396	Outdoor Channel HD
189	OWN HD
127	Oxygen
406	Pac-12 Network HD
409	Pac-12 Network HD
241	Paramount Network HD
500	Pay-Per-View Guide
117	Pop HD
393	Pursuit
71/137	QVC SAP HD
255	QVC 2
284	RECTV
299	ReelzChannel SAP HD
94/223/277	Renew

231	RFD-TV HD
248	Ride TV HD
280	Russia Today
225	Sale SAP
193	Science HD
404	SEC Network HD
408	SEC Network HD
256	Shepherd's Chapel Network
88/274/882	ShopLC
99	Sirius XM
6002-6096	Sirius XM (ViP Receiver)
367	**Smithsonian Channel HD**
257	SonLife Broadcasting Network SAP
395	**Sportsman Channel HD**
291	Start TV
341	**STARZ Encore (W) SAP HD**
343	**STARZ Encore Action SAP**
345	**STARZ Encore Black**
346	**STARZ Encore Classic**
347	**STARZ Encore Family**
344	**STARZ Encore Suspense HD**
342	**STARZ Encore Westerns HD**
126	Sundance TV HD
122	Syfy HD
260	TBN
139	TBS SAP HD
132	TCM SAP HD
181	TeenNick
400	Tennis Channel HD
232	The Cowboy Channel
258	The Hillsong Channel
268	The Impact Network
329	**The Movie Channel (W) SAP**
330	**The Movie Channel Xtra**
9393	Three Angels Broadcasting Network
183	TLC HD
138	TNT SAP HD
196	Travel Channel HD
242	truTV HD
856	TUDN SAP HD
399	TV Games Network
398	TVG2
106	TV Land
271	UniMas HD
270/827	Univision East HD
828	Univision West
188	Uplifting Entertainment
105	USA SAP HD
162	VH1 HD
121	Vice HD
265	Victory
214	Weather Channel HD
215	WeatherNation HD
128	Women's Entertainment HD
228/275	YouTV
191	Z Living HD ONLY

Key:

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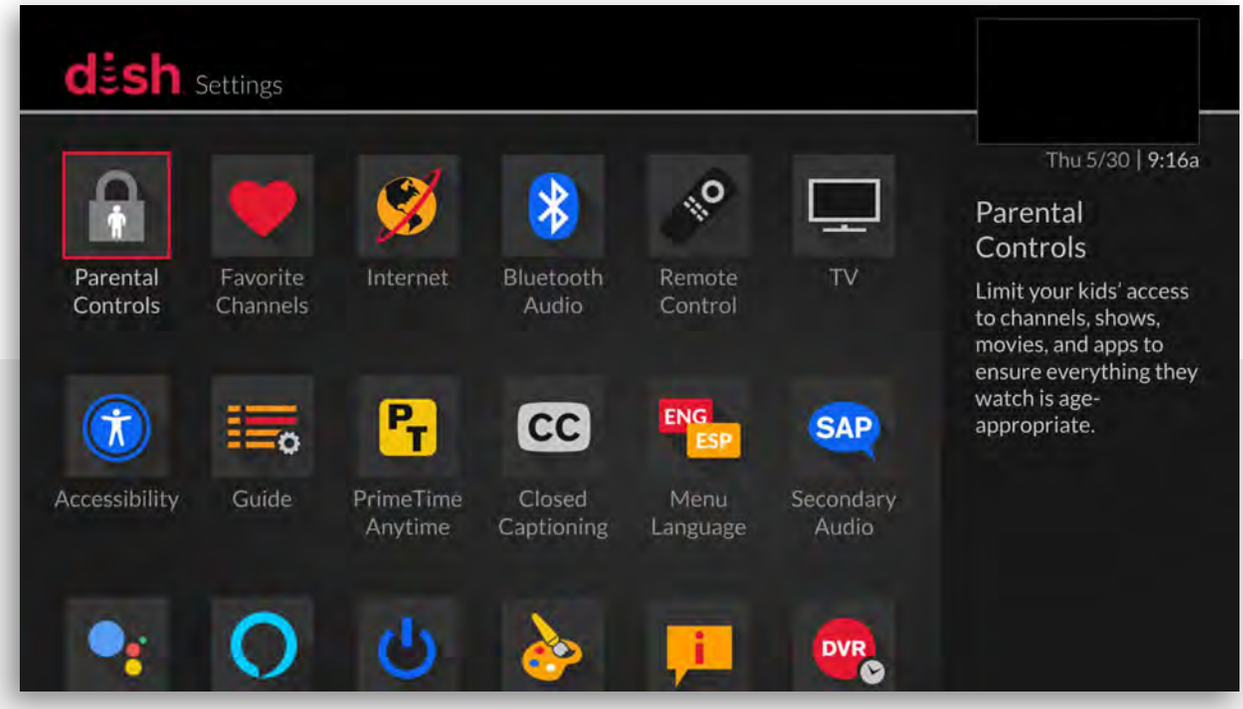
PERSONALIZATION & ACCOUNT

MCOMP DN015336, WELCOME TO DISH, HOPPER 3, HOPPER W_SLING, HOPPER 1, WALLY.indd 3 3/19/21 2:01 PM

3

Settings



Here's a deeper dive into your settings, where, just like a smartphone, you can customize your receiver according to your personal preferences. To access Settings, press **Home** twice on your remote and select the Settings tile.

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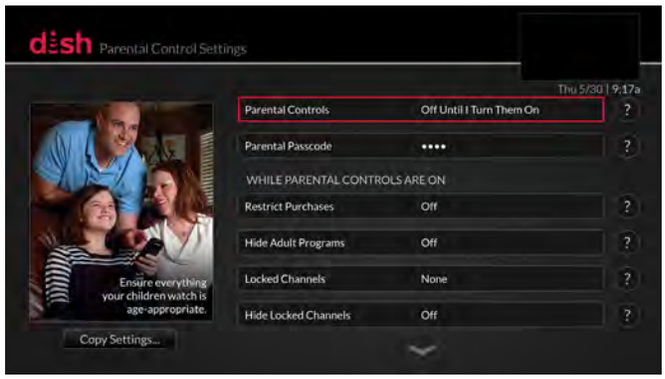
Parental Controls

Your receiver gives you all sorts of options when it comes to establishing control over what programming and channels are accessible to everyone in your home.



QUICK TIP

Anytime you see a ? you can select it to see additional information about that feature.

Setting Up Parental Controls

1. Press **Home** twice on your remote and select Settings, then Parental Controls.
2. Select your desired restrictions from the options on screen.
3. Before you can add restrictions, you will need to create a four-digit passcode. While parental controls are on, this passcode must be entered whenever you wish to access restricted video content, channels, or apps.

Here are some of the things you can customize:

- Restrict purchases
- Hide adult programs
- Lock specific channels
- Hide locked channels from your guide
- Restrict TV or movie ratings
- Require your parental passcode to access any app

YouTube

*Get the lowdown on Parental Controls with DISH at **youtube.com/user/dish***

MCOMP DN015336, WELCOME TO DISH, HOPPER 3, HOPPER W_SLING, HOPPER 1, WALLY.indd 25 3/19/21 2:01 PM

3

Internet Connectivity

Connect to the Internet to Maximize Your Entertainment. Simply connect your receiver to the internet to enjoy all of its features, like using voice commands and accessing On Demand and apps. You can use any internet provider, too. And don't worry—your connections are secure; no private information is transmitted.

How to Get Connected

The easiest way to get started is by plugging in an Ethernet cord to the back of your receiver. Don't have one close by? That's fine; you can connect using your home's Wi-Fi connection.

Press **Home** twice on your remote, then select **Settings** > **Internet** > **Wireless Setup**. It usually takes less than a minute. To learn more and get step-by-step instructions to connect, visit **mydish.com/wifisetup**.

Remote Control

If you get a new TV, or if your current remote isn't controlling functions like volume, this is where you can re-pair your remote. You can also choose to pair your remote to another entertainment device, such as your Blu-ray player or stereo system.

Press **Home** twice on your remote, then select Settings > Remote Control > TV or Auxiliary Device > Pairing Wizard.

Get the lowdown on connecting your receiver to the internet or pairing your remote at ***youtube.com/user/dish***

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MyDISH.com and the MyDISH App

MyDISH is the fast, easy way to manage your DISH account and services. **It's just one of the many conveniences designed to help you enjoy TV more than ever.**

Pay Your Bill
- Make a payment
- Manage AutoPay and eBill
- View previous statements and payment history

Order Entertainment
- Browse pay-per-view and On Demand selections
- Order movies, sports, events, adult entertainment, and more

Take Control of Appointments
- Schedule DISH appointments
- View your technician's profile and photo; track their location and estimated time of arrival

Update Your Preferences
- Edit payment options, contact information, security settings, and other important account information

Refer a Friend
- Refer a friend and take your pick of amazing rewards
- The more friends you refer, the more rewards you get!

Get Quick Support
- Troubleshoot and resolve equipment issues faster

How to Add Programming
Want more channels? No problem! Customize your programming in three simple steps:

- Log in to mydish.com and select **My Programming**
- Select **Change Programming** to customize your channel lineup
- Select **View Proposed Changes** to calculate your new monthly cost

YouTube

*Get the lowdown on the MyDISH App at **youtube.com/user/dish***

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Contact Us

Info/Help Button

Access helpful information on any screen by pressing and holding the **Info/Help** button on your remote.

Help App

Learn more about your receiver or get troubleshooting support with our collection of support videos. Press the **Home** button twice, and then select the Help tile.

Customer Support

- mydish.com/support
- mydish.com/chat
- Apple Business Chat
- **800-333-3474**

OnDISH Magazine

To subscribe, visit mydish.com/programmingguides

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All information and programming featured in the guide is subject to change. Visit mydish.com for the most up-to-date version.

DN015336

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Regulatory Compliance Information

Do not install this product where the temperature may exceed 113F such as an enclosed entertainment center.

The AC-DC power supply and cord shall remain readily operable so that the product can be easily disconnected from AC power.

The AC-DC power is still connected to AC power whenever the power supply is plugged into a live power outlet even if the product LEDs indicate it is off.

Use of a surge protector is recommended.

Do not expose remote control batteries to excessive heat or fire.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

This device must be installed at least 20cm (~8 inches) from typical person locations per FCC RF exposure guidelines.

Do not make any modifications to this device, doing so may void your authority to operate it.

NOTE: This device has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
– Reorient or relocate the receiving antenna.
– Increase the separation between the device and receiver.
– Connect the device into an outlet on a circuit different from that to which the receiver is connected.
– Consult the dealer or an experienced radio/TV technician for help.

REG. M/N: D25, D35 and D45
Responsible Party US Contact Information:
Dish Technologies LLC
9601 S Meridian Blvd
Englewood, CO 80112
www.dish.com

WARNING
Cancer and Reproductive Harm
www.P65Warnings.ca.gov