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1 INTRODUCTION

Welcome to a whole new way to stay in touch with friends and family! **Vtech's Companion™ II cordless** is designed to make sending and receiving e-mail as easy as 1, 2, 3!

With **Companion™ II cordless**, you don't need to wait for a computer to start-up, learn to configure an Internet connection, or learn how to use a mouse. We understand that communicating with e-mail should be quick and easy, so **vtech** designed a product to do just that!

We've teamed up with HomeRelay Communications to make it easy for you to e-mail anytime, anywhere. HomeRelay creates your e-mail account, manages your account, and delivers e-mail messages, news, and information.

2 UNPACKING YOUR COMPANION™ II CORDLESS

Verify that you have all the items listed below:

1. Companion™ II cordless keyboard
2. Companion™ II cordless base
3. 6V AC/DC adaptor (2)
4. 6' telephone cord
5. Ni-Mh Rechargeable Battery
6. User manual
7. Quick Start Guide
8. Quick Reference Card
9. HomeRelay Internet Services Agreement

The following items are not included but may be required:

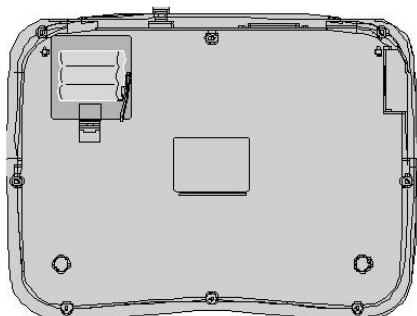
1. Second telephone cord
2. Printer. Your Companion II cordless will work with any printer that supports plain text printing. Refer to your printer's User Manual to see if plain text is supported. Note: your **Companion™ II cordless** does not support USB connection.
3. Parallel printer cable

2.1 Set up the Companion II Cordless

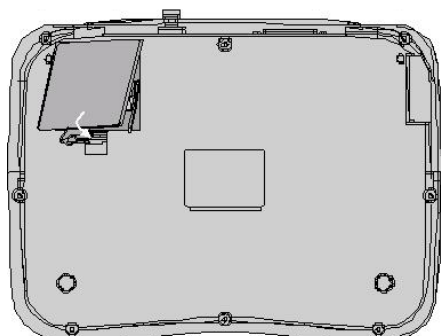
Your Companion II Cordless is designed to be portable. The keyboard can be powered with a rechargeable battery, AC adaptor, or both. We recommend that you keep your Ni-Mh battery charged inside your **Companion™ II cordless** at all times in the event of an electrical failure to prevent any information from being lost. It is very important to only use the AC adaptor and battery that are included with your **Companion™ II cordless**. Other AC adaptors and batteries may damage the product.

NOTE: Before signing up for service on your Companion II cordless, please make sure the battery has charged for at least 16 hours. Otherwise you should sign up for service on your Companion II cordless with the AC adaptor plugged in. Use only AT&T Battery 2414, SKU# 23403.

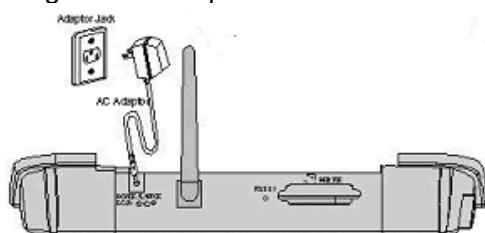
- Remove Battery Compartment cover by pressing the tab and lifting upward.



- Locate the 2-pronged connector in the bottom right of the battery compartment. Attach the red and black wire from the battery pack to the connector in the battery compartment.
- Replace the cover by sliding it into the track and snap it into place.



- Plug the AC adaptor into an electrical outlet.

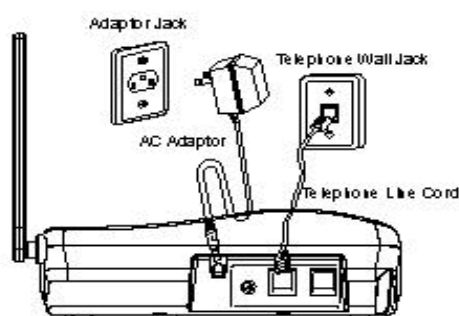


Companion II Cordless

2.2 Set up the cordless base

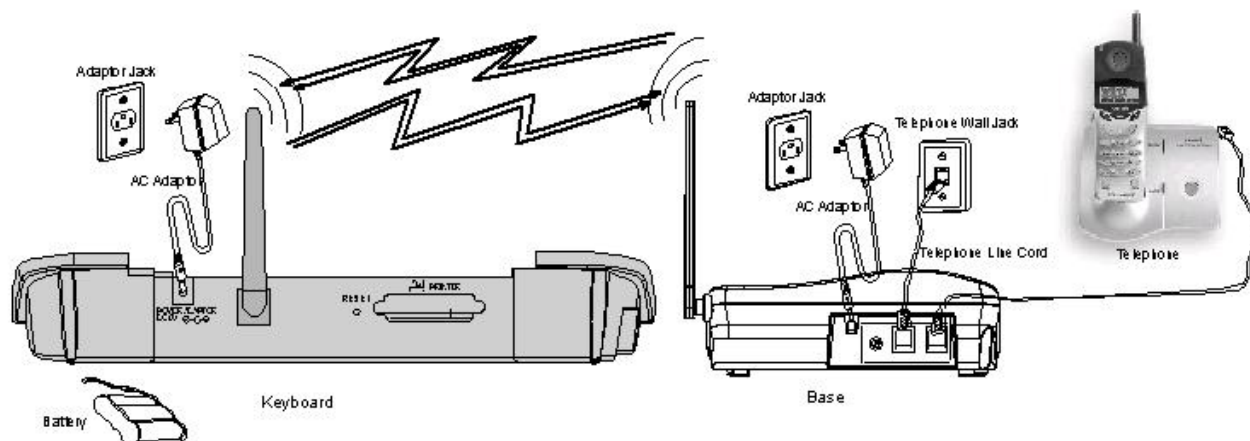
The base unit of your Companion II Cordless must be connected to a telephone jack and a working electrical outlet in order to register your device, as well as sending and receiving e-mails. Follow the steps below to connect your base unit.

- Plug in the AC adaptor into an electrical outlet.
- Plug one end of the telephone line cord into the back of the base labeled **Phone Line**. Plug the other end of the telephone line cord to a wall telephone jack.

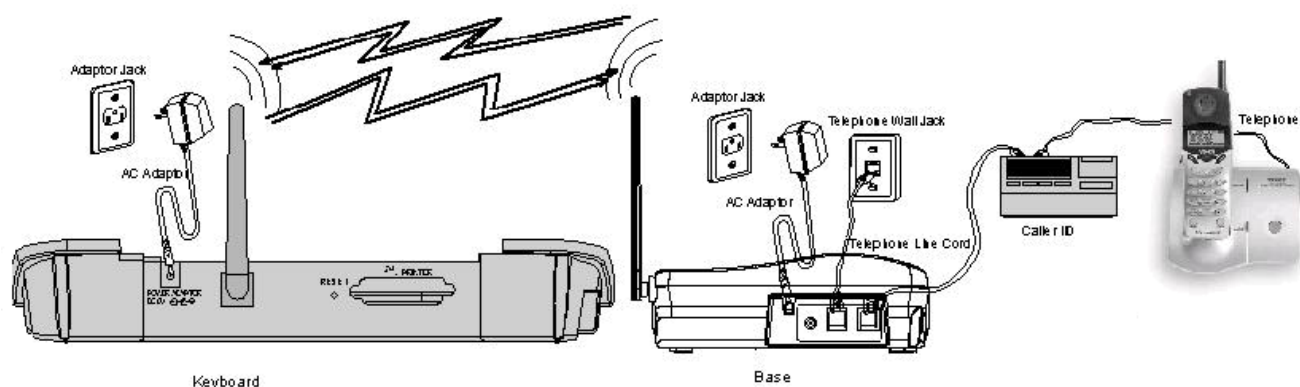


2.3 Setting up your Companion™ II cordless with other devices

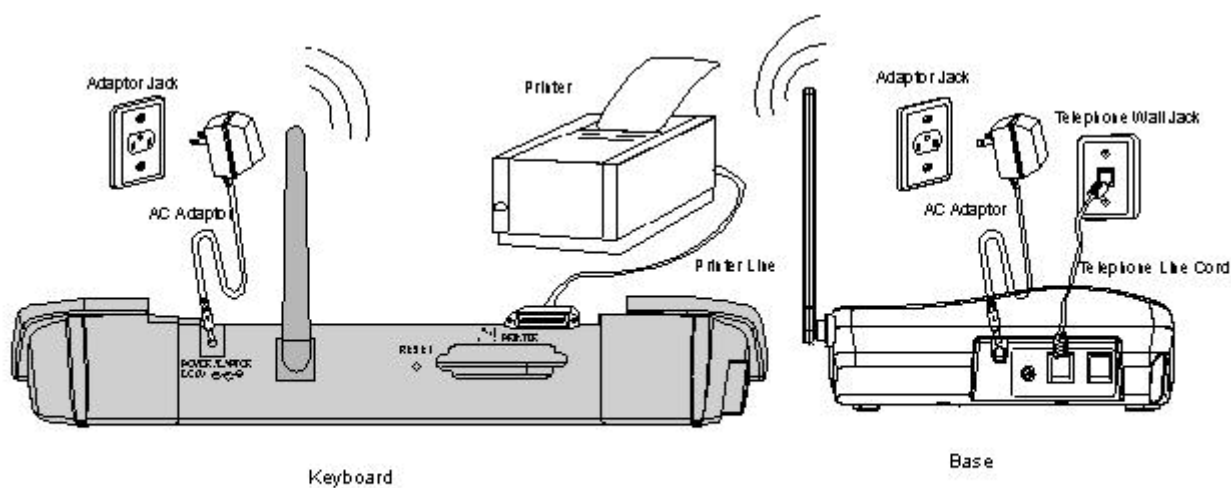
Follow the diagrams below to connect your **Companion™ II cordless** to other devices such as a telephone, caller ID, answering machine, and printer.



Setting up the Companion II Cordless with a Telephone



Setting up the Companion II Cordless with a Telephone and Caller ID Device



Setting up the Companion II Cordless with a Printer

3 USING YOUR COMPANION™ II CORDLESS *** NEED NEW PICTURE WITH YAHOO REMOVED***



3.1 General Information

Screen This screen is adjustable for easy viewing. The contrast and size of the letters on the screen can all be adjusted based on your preferences.

Status Light The light above the Connect button lets you know the **Companion™ II cordless** is connected to HomeRelay.

3.2 Quick keys

There are eight quick keys designed to let you get things done faster and they are located above the keyboard.

Connect - Press this button to send and receive e-mail.



Write E-mail - Press this button to begin writing a new e-mail message from inside a user account.

Main Menu - Press this key to quickly return to the main menu of your **Companion™ II cordless** from inside a user account.

Address Book - Press this key to quickly access your electronic address book from inside a user account. When you are writing an e-mail message, press this key to open the Address Book and insert an e-mail address into the message.

More Options - If a right arrow → is displayed on the bottom right of the screen, press this button to see additional options.

Help - Press this key to see additional help information, if applicable.

Mail Box – Every e-mail account on the **Companion™ II cordless** contains five mailboxes: Inbox, Outbox, Draft, Sent Mail, and Mail Archive. These mailboxes help you organize your e-mail messages. Each time you press this key, your **Companion™ II cordless** will cycle through each mailbox, starting with your Inbox.

On/Off - Use this button to turn your **Companion™ II cordless** on or off.

Action Keys - Press any one of the three orange keys to activate the command displayed above each key.

3.3 Keyboard

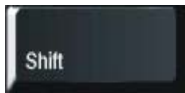
The layout of the keyboard on your **Companion™ II cordless** is very similar to the layout of a typewriter or a computer keyboard.



Press this key to return to the previous screen or to clear a pop-up window from the screen.



Press this key to move the cursor forward.



Press this key if you want to type using all capital letters. Press this key again to return to typing lower case letters

This key is used in conjunction with other keys. For example, when typing, if you hold down the "Shift" key and press a key with a character above it, the top character on the key will be displayed. Also, holding down the "Shift" key allows you to select multiple items, when applicable.



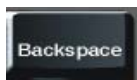
Press this key to insert any new text you type to the left of the cursor. The cursor shape will change to blinking _.



Press this key to insert the @ symbol.



Press this key to and any text you type will replace the existing text. The cursor shape will change to blinking ■.



Press this key to delete any character to the right of the cursor.
Press this key to delete any character to the left of the cursor.



Press this key to move the cursor to the next line in an e-mail message, select a default option, or to confirm an action.



Use this key to move the cursor up one page on your screen.



Press this key to move the cursor down one page on your screen.



Use this key to quickly launch the **Companion™ II cordless** Settings menu.

These are your arrow keys to move the cursor up, down, left or right on the screen. Use the up and down arrow keys to move to another field on a screen, and use left and right arrow keys to see the options from a list.



Use this key to insert a space between words or letters. The Space Bar can also be used to mark messages or Address Book contacts.

4 YOUR E-MAIL ACCOUNT

You can create up to five (5) e-mail accounts on your **Companion™ II cordless**. Each e-mail account has its own set of mailboxes and address book. The first account you must create on your **Companion™ II cordless** is referred to as the primary or guardian account. The remaining accounts are referred to as secondary or child accounts. The following features are available only to the primary account:

- Add secondary accounts
- Delete secondary accounts
- Manage MailScreen
- Change payment information

4.1 Creating your primary account

Before you can use your **Companion™ II cordless**, you need to set up your primary account. You will be asked to provide the following information during the set up:

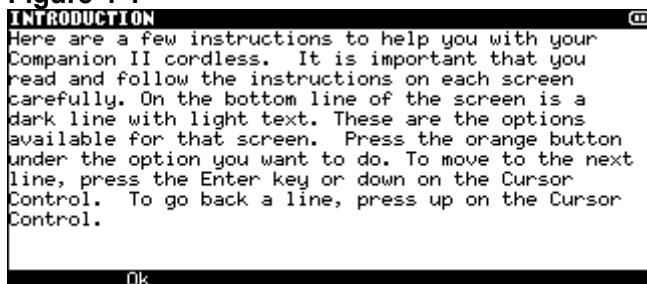
1. Contact information. If someone other than yourself will be the primary user of this **Companion™ II cordless**, be sure to provide that person's contact information instead of your own.
2. Billing information. Specify how you want to pay for your e-mail service and the person responsible for payment. Only major credit cards (Visa, MasterCard, American Express, and Discover) is accepted. You will be asked to select one of the service plans available at the time of registration.
3. A user ID for your e-mail address and a password. If the user ID you requested is not available, you will be prompted to enter a new one.

The set up process typically takes 5 to 10 minutes to complete. Enter all the information requested in every screen. Use up and down on the Cursor Control or Enter key to move between each line. Where applicable, select **Next** to go to the next screen and **Back** to return to the previous screen. Be sure to monitor the progress of your set up since a message may occur that requires you to respond. Verify your account information at the end of the set up to make sure everything is correct.

How to create a primary account:

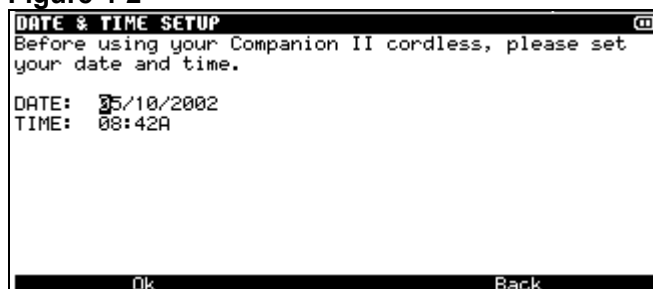
1. When you just turn your **Companion™ II cordless** on, you will see an Introduction screen (Figure 4-1) explaining the basic functionality of your Companion. Select **OK** to continue.

Figure 4-1



2. Set the date and time (Figure 4-).

Figure 4-2



3. After this, your **Companion™ II cordless** will display the Terms and Agreement screen (Figure 4-3). If you agree with the terms, select **Agree** to continue.

Figure 4-3

TERMS AND AGREEMENT

By clicking AGREE, you acknowledge that you have read and agreed to the terms and conditions of the HomeRelay Internet services agreement and all applicable policies. These documents are located inside the box in which you received your Companion II cordless.

Agree Back

4. The next screen (Figure 4-4) outlines the steps it will take to set up your account on your **Companion™ II cordless**. Select **Begin** to continue.

Figure 4-4

ACCOUNT SETUP

It's time to set up your account using our simple three step process:

- 1) Enter your account and billing information
- 2) Select an email address and password
- 3) Select a service plan

This process typically takes 5 to 10 minutes. It's as simple as 1, 2, 3!

Press BEGIN to start your setup.

Begin Back

5. Select the country where you will be using the device (Figure 4-5).

Figure 3-5

STEP 1 - SELECT COUNTRY

Please select the country where you will be using this device.

USA Canada Back

6. Enter your or the primary user contact information. This will be used in the event we need to contact you (Figure 4-6).

Figure 4-6

STEP 1 - CONTACT INFORMATION

First Name:
Last Name:
Street Address:
City:
State: CALIFORNIA
Zip Code:
Phone Number: () -

Note: Please enter the phone number from where this device will be used.

Next Back

7. Enter the billing information of the person responsible for payment. Your address information is needed for credit card validation (Figure 4-7).

Figure 4-7

```
STEP 1 - BILLING INFORMATION
Credit card type: < VISA >
Credit card number:
Expiration date: 07/2001 (MM/YYYY)
Cardholder's name:
Billing street address:
Billing zip code:

Next Back
```

8. Enter the additional information about yourself or the primary user (Figure 4-8).

Figure 4-8

```
STEP 1 - VERIFICATION INFORMATION
This information will be used for verification in
case you forget your ID or password.

Gender: < MALE >
Date of Birth: 01/01/1980
City of Birth:

Next Back
```

9. Enter a user ID and password (Figure 4-9). The user ID must be between 3 and 32 characters; password must be between 6 and 32 characters. The user ID can be any combination of upper and lower case letters (A-Z, a-z), numbers (0-9), and the underscore (_), and it must begin with a letter. If the user ID you requested is not available, you will be prompted to enter a new one.

The password must be between 6 and 32 characters and the rules are the same for the password as they are for the user ID except a password allows some other characters including !, \$, #. To be sure you enter your password correctly, you will be asked to enter it twice.

Figure 4-9

```
STEP 2 - EMAIL ADDRESS
Enter a user ID you would like to use as the first
part of your email address. For example, if your
name is John Smith, your user ID could be "jsmith"
and your email address would be jsmith@homerelay.net

User ID: -
Password:
Retype Password:

Next Back
```

10. You are ready to connect to HomeRelay to complete the registration process. Be sure your telephone cord is plugged into the back of the device. Select **Connect**. This can take a few minutes (Figure 4-10).

Figure 4-10

```
STEP 3 - CONNECT TO SERVER
You are now ready to connect to HomeRelay to update
your information.

Make sure the telephone cord is plugged into the
back of the device and the phone jack. Press Enter
to continue.

Connect Back
```

11. You will see several screens showing the status of your connection. Figure 4-11 is an example of when your **Companion™ II cordless** is connecting to HomeRelay.

Figure 4-11



12. You will be asked to select a service plan. Use the left and right on the Cursor Control to see all available plans. When you find the one you want, select **Select** to continue (Figure 4-12).

Figure 4-12



13. You will again see several screens showing the status of your connection. To insure proper set up of your account, do not disconnect the phone line or press any keys on the keyboard.

Congratulations! Your device is now registered with HomeRelay. Figure 4-13 shows your account information along with the service plan you are signed up for. Be sure to write your username and password down and store in a safe place to review if necessary. Figure 4-14 shows the dial up numbers your **Companion™ II cordless** will use to connect to our server to send and receive mail. Please review and contact our customer service if any of the information is incorrect.

Figure 4-13

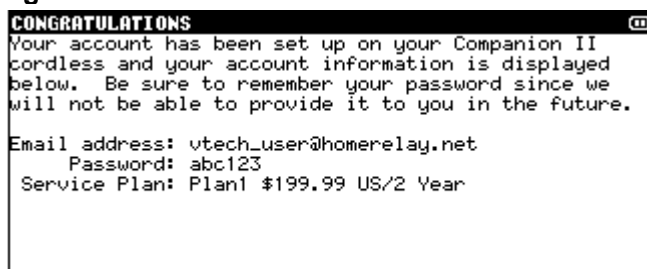
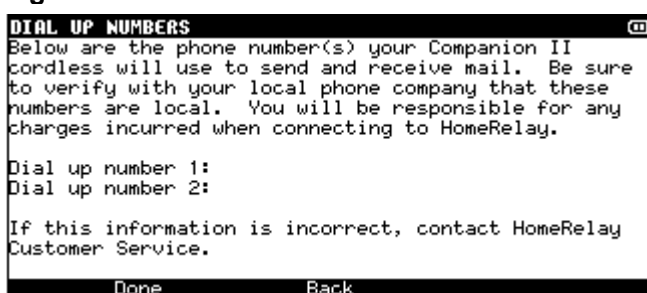


Figure 4-14

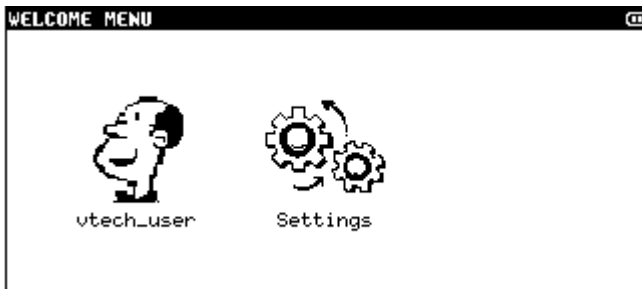


4.2 Logging into your account

To access your Mailboxes or Address Book, you first need to log in. Your **Companion™ II cordless** uses the log in process to help identify which person is currently using the product.

How to log into your account:

1. On the Welcome screen, select your user ID. Press the **More Options** key if you don't see your user ID.



2. Enter your password, if necessary. If you did not type in the correct password, you will be prompted to reenter the password. Select **Login** or press the **Enter** key. If you do not wish to enter your password when you log into your account, see section 8.3, *Your Password*.



3. The next screen will be the Main Menu. You can select any of the programs in the Main Menu to begin using your **Companion™ II cordless**.

4.3 Creating a secondary account

Once the primary account is created, you can create up to four secondary accounts. To create these accounts, you will be asked to provide the following information:

- Contact information.
- A user ID and password.

How to create a secondary account:

1. Log in using the primary account.
2. Select **Account Management** from the Main Menu screen.
3. Enter contact information. Select **Next** or press the **Enter** key to continue.
4. Enter verification information. Select **Next** or press the **Enter** key to continue.
5. Enter user ID and password.
6. Select **Connect**.

Your **Companion™ II cordless** will connect to HomeRelay and create the account. Be sure to monitor the progress of your connection since a message may appear on the screen that requires you to respond.

4.4 Deleting a secondary account

You can delete any of the secondary accounts from your **Companion™ II cordless**. Please note that all e-mail messages and address book contacts associated with that account would also be deleted.

How to delete a secondary account:

1. Log in using the primary account.
2. Select **Account Management** from the Main Menu screen.
3. Select **Delete Account**.
4. Select the e-mail user ID you wish to delete.
5. Select **Next** or press the **Enter**.
6. Select **Connect** to confirm your delete request.

Your **Companion™ II cordless** will connect to HomeRelay to delete the secondary account.

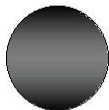
5 WRITE AN E-MAIL MESSAGE

You can write as many messages as you want and save them in the Outbox. When you press **Connect** or if your **Companion™ II cordless** is set to automatically connect (see section 11.2, *Connection settings*), all the messages in your Outbox will be sent.

How to write an e-mail message:

1. Log into your account.

Write E-mail



2. Press the button to bring up the following screen:

To:

Cc:

Subject:

Save In Outbox Save As Draft Insert Address

3. Type in the recipient's complete e-mail address in the "To:" line. To send the same e-mail to more than one person, separate each e-mail address with a comma (e.g., jsmith@abc.com, becky@xyz.com). You can also insert e-mail address(es) from your Address Book (see section 8, *Address Book*).
4. Press the **Enter** key or down on the Cursor Control to move to the "Cc:" line. The "Cc:" means "carbon copy" and is typically used if the sender is not directing the message to a specific person. To enter more than one e-mail address, separate each e-mail address with a comma.
5. Press the **Enter** key or down on the Cursor Control to move to the Subject line. A subject lets the recipient know what the e-mail message is going to be about. It's always a good idea to enter a subject.
6. Press the **Enter** key or down on the Cursor Control to begin typing the e-mail message.
7. When you are done typing your message, select **Save In Outbox** to save the message in Outbox. This will place the message in the Outbox so it can be sent the next time you connect.
8. If for some reason you cannot complete your message but want to save what you have typed so far, select **Save as Draft**. This will place the incomplete message in your Drafts Mailbox.

6 SEND AND RECEIVE AN E-MAIL

To send e-mail messages you have written and to receive new e-mail messages to your **Companion™ II**



cordless, simply press the button to connect to HomeRelay. HomeRelay will check for new e-mail messages for all the e-mail accounts on your **Companion™ II cordless**. Once your e-mail message(s) have been received, you will be disconnected from HomeRelay and a message will display telling you how many new e-mail messages you have.

7 YOUR MAIL

7.1 Your Mailboxes

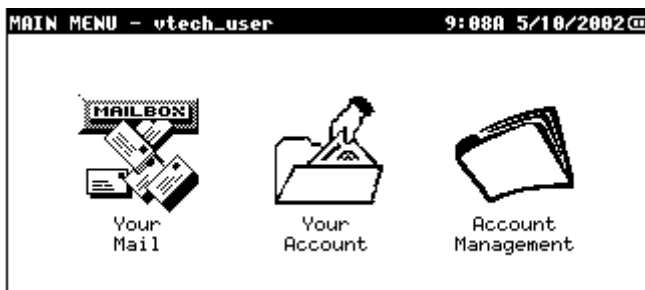
7.1.1 Inbox

All of the new e-mail messages you receive go directly to your Inbox. On the left side of the Inbox screen, you may see one of two different pictures next to each message:

-  The e-mail message has not been opened or read.
-  The e-mail message is locked and requires approval from the primary user before it can be read. The message is locked because the sender is not on your MailScreen (see section 10.2, *MailScreen Manager*).

There are two ways to access your Inbox:

1. Log into your account.
2. From the Main Menu, select **Your Mail**.



3. Select **Inbox**.



Or

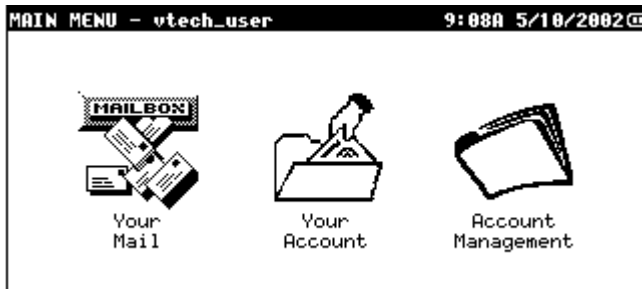
1. Log into your account.
2. Press the **Mailbox** key once.

7.1.2 Outbox

All of the messages you have written, but have not sent, are stored in your Outbox. For example, after you finish typing a new message, you can select **Save to Outbox** to place the new message in your Outbox for delivery. The next time you press the **Connect**, the message(s) in your Outbox will be sent.

There are two ways to access your Outbox:

1. Log into your account.
2. From the Main Menu, select **Your Mail**.



3. Select **Outbox**.



Or

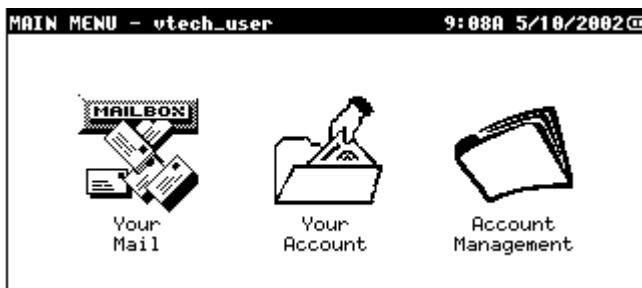
1. Log into your account.
2. Press the **Mailbox** key twice.

7.1.3 Sent Mail

All of the messages you have sent successfully are stored in Sent Mail. If you want to refer to a message you have sent, you can always check your Sent Mail mailbox.

There are two ways to access your Sent Mail:

1. Log into your account.
2. From the Main Menu, select **Your Mail**.



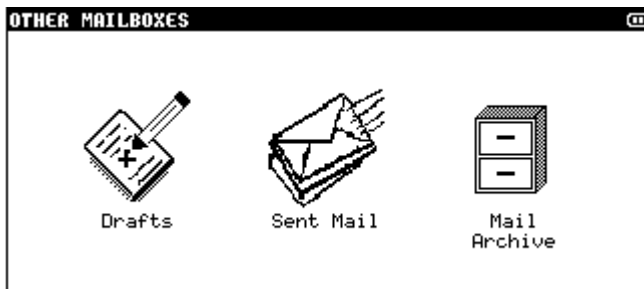
3. Press **More Options**.



4. Select **Other Mailboxes**.



5. Select **Sent Mail**.



Or

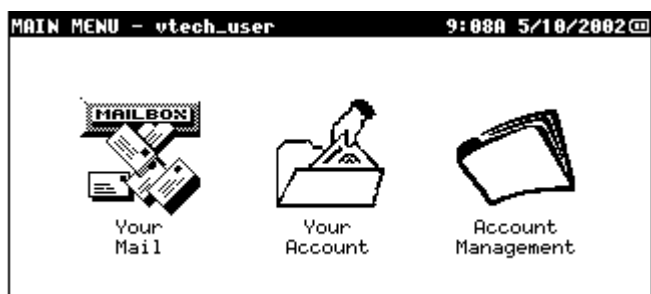
1. Log into your account.
2. Press the **Mailbox** key three times.

7.1.4 Drafts

If you want to save a message that you haven't finished writing, use the Drafts mailbox. Example: If you begin a new message and for some reason cannot finish it (i.e., the phone rings), select **Save as Draft** to place the unfinished message in the your Drafts mailbox. To resume typing the message, just press **Mail Box** until you see your Drafts mailbox. If you have more than one message in your Drafts mailbox, use the up and down on the Cursor Control to select the message. Press **Enter** to open the message you want to finish.

There are two ways to access your Drafts:

1. Log into your account.
2. From the Main Menu, select **Your Mail**.



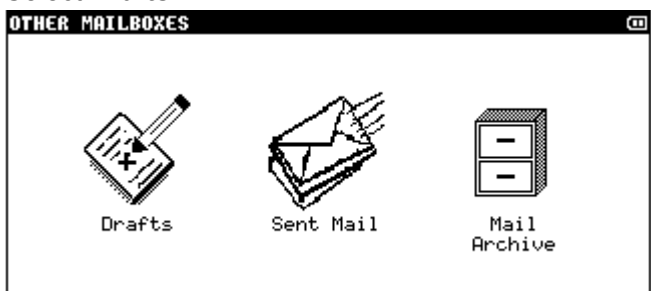
3. Press **More Options**.



4. Select **Other Mailboxes**.



5. Select **Drafts**.



Or

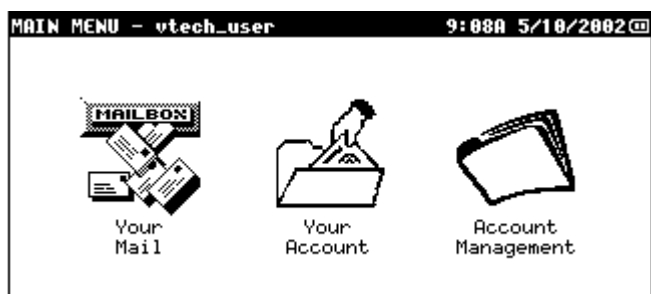
1. Log into your account.
2. Press the **Mailbox** key four times.

7.1.5 Mail Archive

Use the Mail Archive folder to store your favorite or important e-mail messages.

There are two ways to access your Mail Archive:

1. Log into your account.
2. From the Main Menu, select **Your Mail**.



3. Press **More Options**.



4. Select **Other Mailboxes**.



5. Select **Mail Archive**.

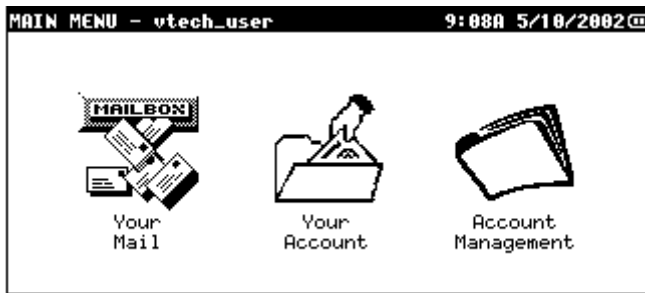


Or

1. Log into your account.
2. Press the **Mailbox** key five times.

7.2 Reading an e-mail message

1. Log into your account.
2. From the Main Menu, select **Your Mail**.



3. Select **Inbox** or press the Mail Box key.



4. Select the message you want to read by using the up and down on the Cursor Control. Select **Read** or press the **Enter** key to read the message.



5. When you are done reading your message, you can do one of the following:
 - Select **Next Message** to view the next message in the mailbox
 - Select **Prev Message** to view the previous message in the mailbox
 - Select **Reply to Sender** to reply to this message (see section 6.3, *Replying to an e-mail message*).



- Press the **More Options** key to view other options available. Use the up and down on the Cursor Control to select one of the following options. Press **Enter** when you have made your selection.
 - Select **Reply to All** to reply to everyone the message was sent to (see section 6.3, *Replying to an e-mail message*).
 - Select **Forward** to send the message to another person (see section 6.4, *Forwarding an e-mail message*).
 - Select **Move to Archive** to save the message.
 - Select **Add to Address Book** to add the sender's e-mail address to your Address Book (see section 6.6, *Adding a sender to the Address Book*).
 - Select **Delete** to erase the message from your Inbox (see section 6.7, *Deleting an e-mail message*).

- Select **Print** to print out the message (see section 6.8, *Printing an e-mail message*).
- Select **Cancel** to exit this screen.



7.3 Replying to an e-mail message

If you would like to respond to the sender of an e-mail message, you can reply to the message without re-typing what the sender wrote and without addressing the message all over again. This can save you a great deal of time. Also, when there are multiple recipients to a message, you can send a reply to all of them.

How to reply to an e-mail message:

1. Open an e-mail message from your Inbox or Sent Mail.
2. If you want to reply to the sender, select **Reply to Sender**.
3. If you want to reply to everyone the message was sent to originally:
 - a. Press **More Options**.
 - b. Select **Reply To All**.
 - c. Press **Enter**.
4. Your **Companion™ II cordless** will automatically address the message and copy the contents of the original message to the bottom of your reply. You can add more e-mail addresses to either the "To:" or "Cc:" fields.
5. When you are finished typing your reply, select **Save In Outbox** to have the message sent the next time you connect.

7.4 Forwarding an e-mail message

If you have an e-mail message you would like to send to other people, you can forward the message without re-typing it.

How to forward an e-mail message:

1. Open an e-mail message from your Inbox or Sent Mail.
2. Press **More Options**.
3. Select **Forward**.
4. Press **Enter** and your **Companion™ II cordless** will automatically copy the contents of the original message to the bottom of your forwarded message.
5. Type in the complete e-mail address in the "To:" line.
6. When you are finished typing, select **Save in Outbox** to have the message sent the next time you connect.

7.5 Moving an e-mail message to the Mail

Use Mail Archive to store your favorite or important e-mail messages.

How to move an e-mail message to the Mail Archive:

1. Select the message from Inbox or Sent Mail. If you want to print multiple messages, first mark the messages (see Section 6.9, *Marking and unmarking messages*).
2. Press **More Options**.
3. Select **Move to Archive**.
4. Press **Enter** and the selected e-mail message will be moved to the Mail Archive.

7.6 Adding a Sender to the Address Book

A nice feature of your **Companion™ II cordless** is the ability to add the sender of an e-mail message directly to your Address Book.

How to add a sender to your Address Book:

1. When reading your message, press **More Options**.
2. Select **Add to Address Book**.
3. Press **Enter**.
4. The e-mail address will automatically be added to your Address Book. You can go back to your Address Book and fill in other information such as first name and last name.

7.7 Deleting an e-mail message

It's a good idea to delete older messages in your mailboxes to create additional space for new messages. Please note that once the message is deleted from your **Companion™ II cordless**, it is gone for good.

How to delete a message:

1. Select the message you want to delete from any of your mailbox. If you want to delete multiple messages, first mark the messages (see Section 6.9, *Marking and unmarking messages*)
2. Select **Delete**.
3. Select **Yes** to confirm the message to be deleted.
4. Press **Enter**.

7.8 Printing an e-mail message

If you have a printer that is compatible with your **Companion™ II cordless**, you can print out any e-mail message in any of your mailbox. Be sure your printer is plugged into your **Companion™ II cordless** and is turned on.

How to print an e-mail message:

1. Open the e-mail message you want to print. If you want to print multiple messages, first mark the messages (see Section 6.9, *Marking and unmarking messages*)
2. Press **More Options**.
3. Select **Print**.
4. Press **Enter** and the selected message (s) will be printed.

7.9 Marking and Unmarking Messages

Marking items such as messages or contacts to perform the same operation on multiple items.

How to mark or unmark messages:

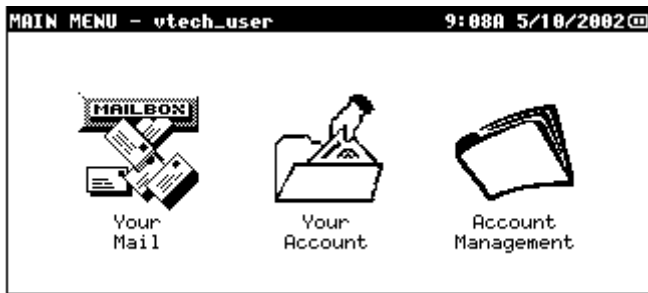
1. Use the up and down on the Cursor Control to select a message you want to mark.
2. Press the 'Space Bar'. If the item is marked, a check mark (✓) will display next to it.
3. To unmark a marked message, simply select that message with a check mark (✓) next to it and press the 'Space Bar'.

7.10 Mailbox Summary

The Mailbox Summary lets you view storage information about your **Companion™ II cordless**. Since there is limited space, it's important to clean up your mailboxes every now and then.

How to access the Mailbox Summary:

1. Log into your account.
2. Select **Your Mail**.



3. Press **More Options**.



4. Select **Mailbox Summary**.



The numbers in the top right corner tell you how much space is being used out of the total space available. To the right of each mailbox name is the number of e-mail messages in that mailbox. To the right of the Address Book is the number of contacts you have entered. You might consider deleting some old messages or purchasing a memory card from Customer Care by calling toll-free 1-888-GO-VTECH. For more information on how to use memory cards, see section 8.4, *Memory Card*.

How to empty a mailbox or Address Book:

1. Log into your account.
2. Select **Your Mail**.
3. Press **More Options**.
4. Select **Mailbox Summary**.
5. Select the mailbox or Address Book using the up and down on the Cursor Control.
6. Select **Empty**.
7. Select **Yes** to confirm.
8. Press **Enter**.

8 ADDRESS BOOK

The Address Book on your **Companion™ II cordless** is a way for you to store your friends and family contact information, including street address, phone numbers, and e-mail address. Use the Address Book to quickly access a phone number of a contact you have entered or insert their e-mail address into an e-mail message you are writing.

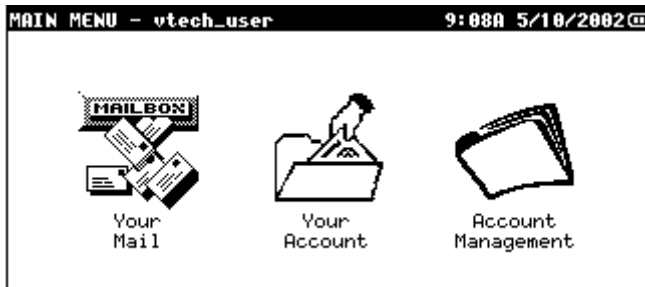
8.1 Opening your Address Book

There are two ways to open your Address Book:

1. Log into your account.
2. Press the **Address Book** quick key.

OR

1. Log into your account.
2. From the **Main Menu**, select **Your Mail**.



3. Press **More Options**.



4. Select **Address Book**.



8.2 Creating an Individual Address Book Contact

1. Open your Address Book.
2. Select **New Contact**. This will open the ADDRESS BOOK - NEW CONTACT screen
3. Enter the information. It is not necessary to enter all the information. You can always add more information later.
4. Select **Save**.

8.3 Updating an Individual Address Book Contact

1. Open your Address Book.
2. Select **View**. This will open the ADDRESS BOOK - VIEW CONTACT screen.
3. Select **Change Contact**. This will open the ADDRESS BOOK - EDIT CONTACT screen.
4. Update the information.
5. Select **Save**.

8.4 Deleting Individual Address Book Contact

1. Open your Address Book.

2. Use the up and down on the Cursor Control to select the contact you want to delete. If you want to delete multiple contacts, first mark the contacts (see section 6.9, *Marking and unmarking messages*)
3. Select **Delete**. This will open the ADDRESS BOOK – DELETE CONTACT.
4. Select **Delete** again to confirm. Please note that this will not delete a contact from a group. For information on how to remove a contact from a group, see section 7.6.3, *Deleting contacts from an Address Book group*.

8.5 Insert e-mail address from Address Book into an e-mail message

You can easily insert an e-mail address from your Address Book into the “To:” or “Cc:” line.

1. When writing, replying, or forwarding an e-mail message, select **Insert Address**.
2. Use the up and down on the Cursor Control to select the e-mail address you want. If you want to select more than one e-mail address, use the ‘Space Bar’ to mark each address.
3. When you are finished selecting e-mail addresses, select **Insert**.

8.6 Address Book Groups

You can also group your contacts together to make it easier for you to access or send e-mail to. If you frequently send e-mail messages to the same group of people, such as your family, you can create a group contact named “Family”, which contains your family members’ e-mail addresses. When you want to send an e-mail to your family, instead of typing each person’s e-mail address, you can select the ‘Family’ group from your Address Book.

8.6.1 Creating an Address Book Group

1. Open your Address Book.
2. Press **More Options** and select **New Group**. This will open the ADDRESS BOOK – NEW GROUP screen.
3. Press **Enter**. Type in the name of the group you want to create (up to 10 characters).
4. Select **Save**. For more information on how to add a contact to a group, see section 7.6.2, *Adding contacts to an Address Book group*.

8.6.2 Adding Contacts to an Address Book Group

1. Open your Address Book.
2. Select the group you want to add contacts to then press **Enter**. This will open the ADDRESS BOOK – ADD TO GROUP screen.
3. Select **Insert Contact** to insert an existing contact. Select the contact you want to add then select **Insert**.
4. Select **New Contact** to create a new contact then add to this group. Fill in contact information then select **Save**. This will save the new contact in your Address Book as well as in the group.
5. Repeat steps 3-4 to add more contacts. Note: A maximum of 7 e-mail addresses can be added to each group.
6. Select **Save** when you are done adding contacts to this group.

8.6.3 Deleting Contacts from an Address Book Group

1. Open your Address Book.
2. Select the group you want to update then press **Enter**.
3. Use the up and down on the Cursor Control to highlight the contact you want to delete. If you want to delete more than one contact, mark the contacts by pressing the ‘Space Bar’.
4. Press **More Options**
5. Select **Delete Contact**. You will be asked to confirm if you want to delete the selected contacts.
6. Select **Yes** to continue with the delete, or **No** to cancel the delete.

8.6.4 Deleting an Address Book Group

1. Open your Address Book.
2. Highlight the group you want to delete.
3. Select **Delete**. You will be asked to confirm if you want to delete the selected group.
4. Select **Yes** to delete. Please note that the contacts in this group will not be deleted from your Address Book.

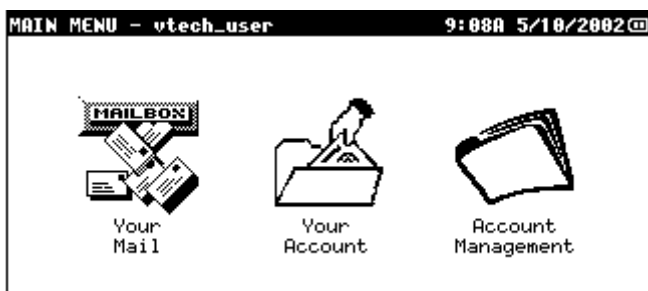
9 YOUR ACCOUNT

9.1 Your Profile

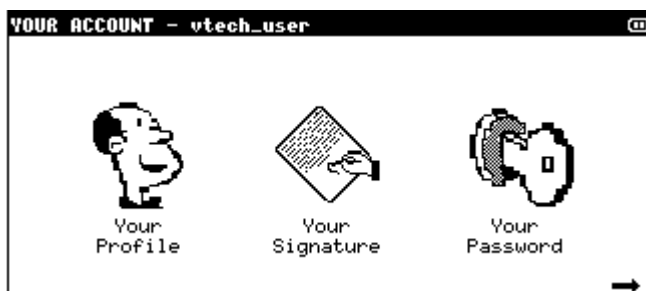
Your Profile is your contact information you provided when you set up your e-mail account. It's important to keep this information current so we know how to contact you in the future. Your information is used solely by us. We do not share your information with anyone else.

How to or update your profile:

1. Log into your account.
2. Select **Your Account**.



3. Select **Your Profile**.



4. Update any information. When you are done, select **Save**. Your updated information will be sent to HomeRelay on your next connection.

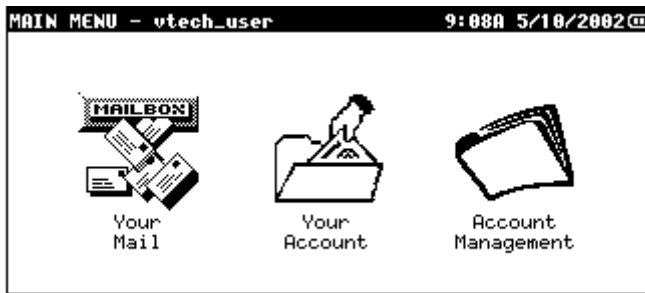


9.2 Your Signature

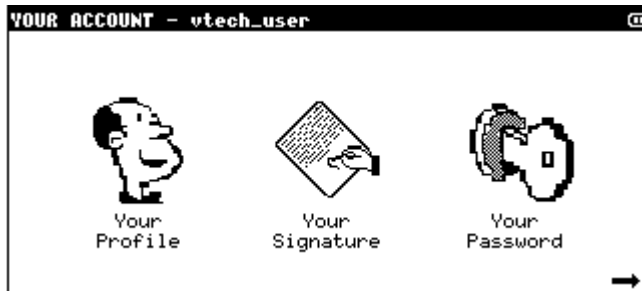
Many users like to add a unique touch to the bottom of every e-mail message they send to personalize their messages. This could be a famous quote, a design, or just the sender's contact information. The text that is added to the bottom of a message is called a 'signature'. Instead of typing your 'signature' every time you send a message, you can easily set it up so that it is added automatically to the end of your message.

How to set up Your Signature:

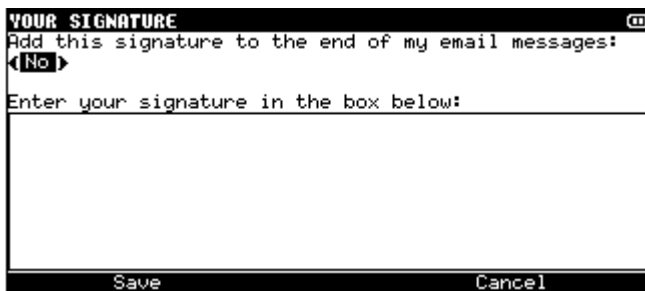
1. Log into your account.
2. Select **Your Account**.



3. Select **Your Signature**.



4. In the "Add this signature to the end of each outgoing e-mail message:" field, select **Yes** or **No** using the left and right on the Cursor Control. Use the Down on the Cursor Control to move to the signature box field and enter your signature in the box. When you are done, select **Save**.



9.3 Your Password

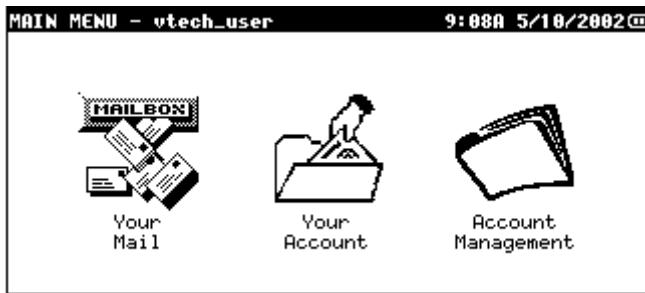
To keep others from accessing your e-mail, a password is required to log into your e-mail account on your **Companion™ II cordless**. However, you can turn this feature OFF so that you don't have to enter your password to access your account. Remember, if you turn off your password, anyone who has access to your **Companion™ II cordless** can read your e-mail and send messages using your e-mail address. Be sure to remember your password in case you turn this feature back to ON. Our customer service representatives do not have access to your password.

You can change your e-mail account password at any time after your account has been created.

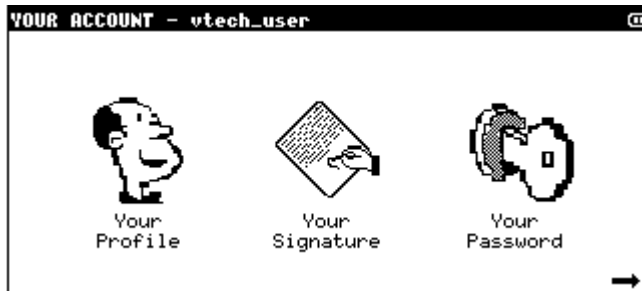
Note: We recommend that you do not change your password using a computer. If you would like to change your password, we recommend that you follow the directions given in your user's manual. If you have already changed your password using a computer and are experiencing difficulty receiving e-mail, you will need to change your password back to the original password you were using on your Companion. You can then use your Companion to change your password.

How to turn your password OFF or ON or change your password:

1. Log into your account.
2. Select **Your Account**.



3. Select **Your Password**.



4. To turn the password off or on, in the **Turn Password:** field, select ON or OFF using the left and right on the Cursor Control. To change your password, type in your current password and your new password.



5. Select **Connect**. If you changed your password, you will be connected to HomeRelay to update your password.

9.4 Memory Card

Your **Companion™ II cordless** has a limited amount of memory available to store your e-mail messages and Address Book. You can extend the amount of memory by purchasing a Memory Card by calling Customer Care at 1-888-GO-VTECH.

A Memory Card allows you to add Mailbox folders to store and organize your e-mail messages. Once a Memory Card is installed, you can copy e-mail messages from your Mail Archive to a Memory Card folder you have created (see section 8.4.6, *Copying e-mail messages to a Memory Card folder*).

9.4.1 Installing a Memory Card

1. Turn off your **Companion™ II cordless** and insert the memory card into the slot on the left side. Be sure to push firmly to insure it is firmly inserted.
2. If your Memory Card is installed successfully and it is a new card, you will be asked to format the new memory card.
3. If your Memory Card is not installed successfully, repeat step 1.

9.4.2 Opening your Memory Card Manager

1. Install memory card.
2. Log into your account.

3. Select **Your Account**.
4. Press **More Options**.
5. Select **Memory Card**.

9.4.3 Creating a new Memory Card folder

1. Install memory card.
2. Open **Memory Card** manager.
3. Select **New**.
4. Enter the name of the folder.
5. Select **Save**.

9.4.4 Renaming a Memory Card folder

1. Install memory card.
2. Open **Memory Card** manager.
3. Select **Rename**.
4. Enter the name of the folder.
5. Select **Save**.

9.4.5 Deleting a Memory Card folder

1. Install memory card.
2. Open **Memory Card** manager.
3. Select **Delete**.

9.4.6 Copying e-mail messages to Memory Card folder

1. Install memory card.
2. Before you can copy your messages to a Memory Card folder, you must first create a folder. See section 8.4.3, *Creating a new Memory Card folder*.
3. Copy the message(s) you want to copy to the Mail Archive.
4. Open **Mail Archive** (see section 6.1.5, *Mail Archive*).
5. Select the message you want to move to a Memory Card folder. If you want to move multiple messages, first mark the messages (see Section 6.9, *Marking and unmarking messages*).
6. Press **More Options**. You will see the folders you have previously created.
7. Select the folder you want to move the e-mail message to.
8. Press **Enter** and the selected e-mail message will be moved to the selected folder.

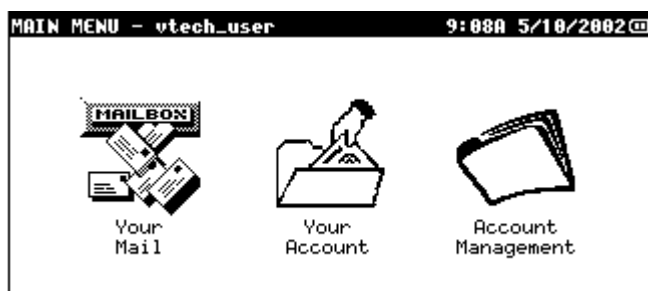
10 ACCOUNT MANAGEMENT

10.1 Change payment information

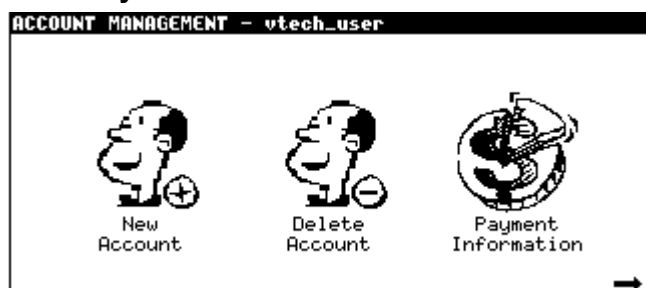
If your credit card information or your billing address has changed since you initially signed up, you will need to update our server with the new information. Note: Only the primary user can change the payment information.

How to change your payment information:

1. Log in as the primary user.
2. Select **Account Management**.



3. Select **Payment Information**.



4. Enter your credit card information. For security purposes, we do not store the credit card information you provided during your initial set up. Update the billing address, if necessary. When you are done, select **Connect**. You will be connected to HomeRelay to update your billing information.

10.2 MailScreen Manager

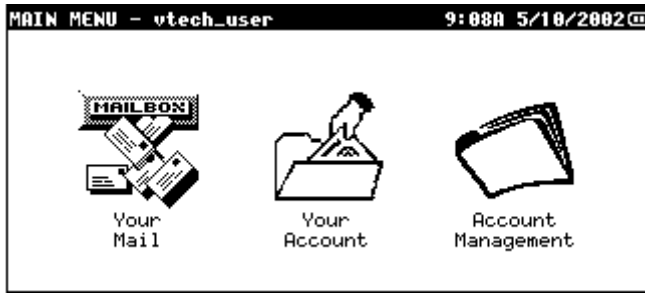
MailScreen is a list of approved e-mail addresses a secondary account can receive e-mail from or send e-mail to. If a message is addressed to or from someone not on the MailScreen, the primary user must approve the message before it is read or sent by the secondary user. Messages addressed to or from a person not on the MailScreen will be "locked" and cannot be read or sent out until the primary user unlocks the message. Note: Only the primary user can manage the MailScreen.

10.2.1 Turning MailScreen On/Off

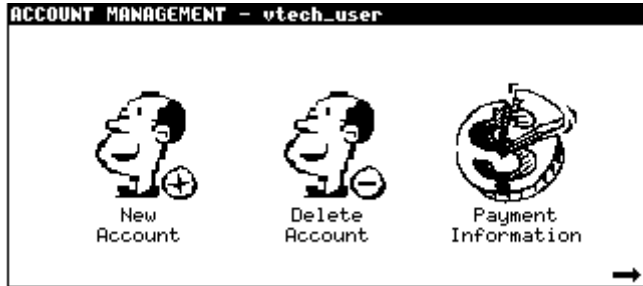
There may be times when you don't want the MailScreen to be active. If you turn it OFF, it does not delete your list. It can be activated again simply by turning it on.

How to turn your MailScreen ON or OFF:

1. Log into the primary user's account.
2. Select **Account Management**.



3. Press **More Options**.



4. Select **MailScreen Manager**.



5. Select the e-mail account you want to set up MailScreen for using the left and right on the Cursor Control. Select ON or OFF using the left and right on the Cursor Control. For more information on how to add e-mail address to the MailScreen, see section 9.2.2, *Adding and deleting e-mail addresses from an MailScreen*.



10.2.2 Adding and Deleting e-mail Addresses from MailScreen

You can add up to 64 e-mail addresses per e-mail account.

How to add to the MailScreen:

1. Log into the primary user's account.
2. Select **Account Management**.
3. Press **More Options**.
4. Select **MailScreen Manager**.
5. Select the e-mail account of the MailScreen to add e-mail addresses.
6. Select **Add Address**. Type in the e-mail address (e.g., joe_smith@abc.com)

7. Select **Save**.
8. To add more e-mail addresses, repeat steps 6 and 7.
9. Select **Save** when done adding all your e-mail addresses.

How to delete from the MailScreen:

1. Log into the primary user's account.
2. Select **Account Management**.
3. Press **More Options**.
4. Select **MailScreen Manager**.
5. Select the e-mail account of the MailScreen to delete e-mail addresses from.
6. Select the e-mail address to delete using the up and down on the Cursor Control. If you want to delete more than one address, mark the address by pressing the 'Space Bar'.
7. Select **Delete**.
8. Select **Yes** to confirm the delete.
9. Press the **Enter** key.

10.2.3 Unlocking an E-mail Message

If a secondary user has received a message from a person not on the MailScreen or if a user places a message in the Outbox where the e-mail address in the "To:" or "Cc:" field is not in the MailScreen, then that message is locked. The message will have a lock icon  to the left of it.

How to unlock an e-mail message:

1. The secondary user must alert the primary user of the locked message.
2. The primary user selects the locked e-mail message in the secondary user's Inbox (for incoming e-mail messages) or the Outbox (for outgoing messages) by using the up and down on the Cursor Control and presses **Enter**.
3. The primary user will be prompted for their password.
4. The e-mail message is displayed with the following options:
 - Approve – Unlocks the message
 - Approve and Add – Unlocks the message and automatically adds the sender to the MailScreen.
 - Don't Approve. Does not unlock the message.

11 YOUR SETTINGS

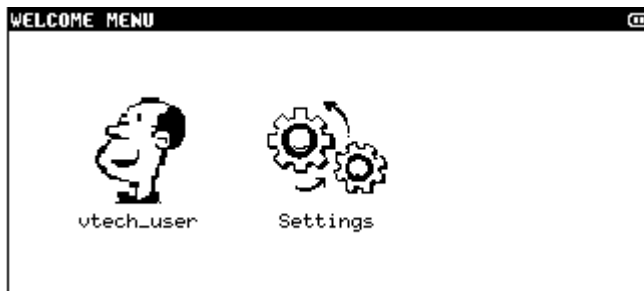
11.1 Device Settings

The following are the device settings on your **Companion™ II cordless**:

- Date and time – sets the current date and time
- Keyboard sound – if on, beeps every time a key is pressed
- Action sound – if on, plays a short tune when an action such as connecting to server occurs.
- Screen - sets the brightness of the screen
- Letter size (large or small). If large, enlarges the text on the mailboxes, e-mail messages, and Address Book.
- Auto shut off - allows you to select a time to have your **Companion™ II cordless** shut off if it is not being used.

How to change your device settings:

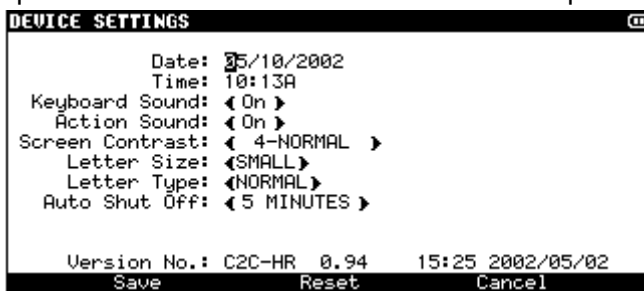
1. Select **Settings** from the Welcome Menu.



2. Select **Device**.



3. Use the left and right on the Cursor Control to select the different options within each field and the up and down on the Cursor Control to move up or down.



4. Select **Save**.

11.2 Connection Settings

Using your Companion II Cordless, you can access your e-mail account anywhere in the United States and Canada. With one of the nation's largest dial-up access network, HomeRelay will keep you connected at home or on the road. You can specify your connection settings so your **Companion™ II cordless** can connect successfully to HomeRelay:

- Dialing type (Touch tone or Pulse tone). Specify the type of line your phone connects to. Most phone lines are Touch tone.
- Outside line access code. This field is usually required when you are using your **Companion™ II cordless** from an office or a hotel. For example, if you want to send and receive e-mail from your office and you need to dial a 9 to get an outside line, enter 9 in this field.
- Call waiting disable code. This field is usually required when you need to turn off call waiting while your **Companion™ II cordless** is connected. This will keep an incoming call from interrupting your connection. Note: This code will only disable call waiting for that connection. Once disconnected, call waiting will be enabled. For example, if you need to dial *79 to disable call waiting, enter *79 in this field.
- Your location. Specify the location where you will be connecting to HomeRelay. Your Companion can be set up to send and receive e-mail from two different locations, HOME and OTHER. By default, Your Location is set to HOME. If you use your Companion in different

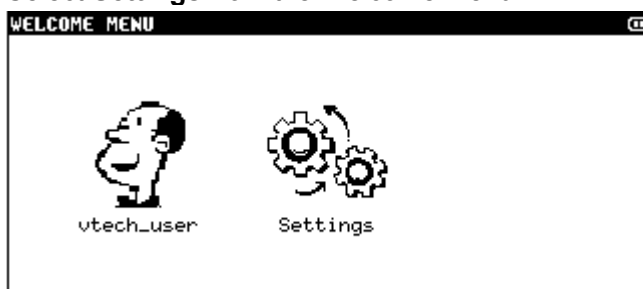
locations, we highly recommend you change Your Location to OTHER or vice versa so your **Companion™ II cordless** can connect to HomeRelay successfully.

- Home phone number. This is the number you specified during registration. If you move or change your home phone number, make sure the new number is entered in this field. HomeRelay will determine the local dial up phone number(s) available in your area based on your home phone number.
- Other phone number. You will need to specify this number if you will be connecting to HomeRelay from a location that is different from your home. For example, if you use your Companion at home as well as your office, enter your office phone number in this field. HomeRelay will determine another set of local dial up phone number(s) available in your area based on your other phone number.
- Dial up number 1. If local number(s) are available in your area, the number displayed in this field is the number your Companion will dial first when connecting to HomeRelay. This field is updated automatically so do not modify this field unless instructed by a customer service representative. *
- Dial up number 2. If this field is populated, your Companion will only dial this number if dial up number 1 does not work. Again, do not modify this field unless instructed. *
- Connect automatically. If this field is set to ON, your **Companion™ II cordless** will automatically dial and connect to HomeRelay to send and receive e-mail messages. HomeRelay will determine the connect time. You can still check for mail manually by pressing the **CONNECT** button.

***NOTE:** It is highly recommended that you verify with your local phone provider whether the phone number(s) are local and no additional charges will incur. In addition, the local phone number currently in use may actually be a valid residential local phone number in another part of the country. If this rare event occurs, contact HomeRelay customer service.

How to change your connection settings:

1. Select **Settings** from the Welcome Menu.



2. Select **Connection**.



3. Use the left and right on the Cursor Control to select the different options within each field and the up and down on the Cursor Control to move up or down.



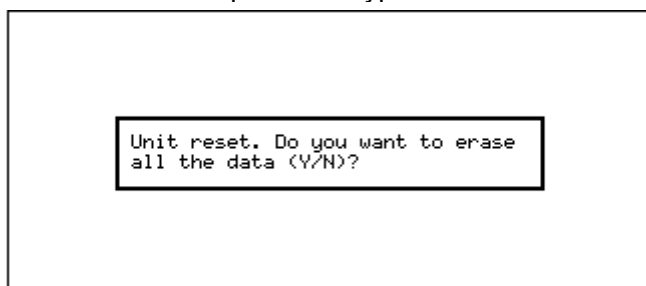
4. Select **Save**.

12 RECAPTURE YOUR ACCOUNT

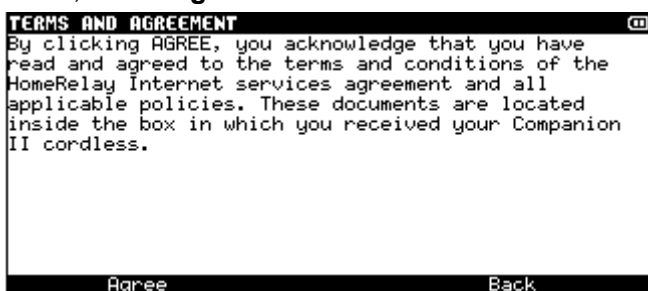
If for some reason your account information (e-mail accounts, Address Books, MailScreen) is accidentally deleted or incorrect on your **Companion™ II cordless**, you can restore your account information by connecting to HomeRelay and “recaptures” the most recent account information. All of your account information, including e-mail accounts, MailScreen, Address Book (individual contacts only), and dial up numbers will be restored. Unfortunately, mail messages cannot be restored. There is no charge for recapturing your account.

How to recapture your e-mail account information:

1. Hold down the **ON/OFF** key and insert the end of a paperclip into the small hole labeled “RESET” on the back of the product. Type Y to reset the unit.



2. Your Companion II cordless will display the Terms and Agreement screen. If you agree with the terms, select **Agree** to continue.



3. The next screen outlines the steps it will take to set up your account on your **Companion™ II cordless**. Press the middle  key to access Recapture.

ACCOUNT SETUP

It's time to set up your account using our simple three step process:

- 1) Enter your account and billing information
- 2) Select an email address and password
- 3) Select a service plan

This process typically takes 5 to 10 minutes. It's as simple as 1, 2, 3!

Press BEGIN to start your setup.

Begin Back

4. This will display the RECAPTURE – INTRODUCTION screen. Select **Next** to continue.

RECAPTURE – INTRODUCTION

If you have already set up your email account using this or another Companion II cordless and your account is active, you can retrieve your information onto this Companion II cordless. All of your account information including email accounts, filters, address book and dial up numbers will be restored. Unfortunately, mail messages cannot be restored.

You will need the primary user's email information (user ID and password) to continue.

Next

5. Enter the primary user ID and password. Select **Next** to continue.

RECAPTURE – ACCOUNT INFO

Enter the primary user ID and password.

User ID:

Password:

Next Back

6. Select **Connect**. You will be connected to begin the recapture process of downloading all information for the primary and secondary accounts.

RECAPTURE – CONNECT TO SERVER

You are now ready to connect to HomeRelay to retrieve your account information. Make sure the telephone cord is plugged into the back of the device and the phone jack. Press CONNECT to continue.

Connect Back

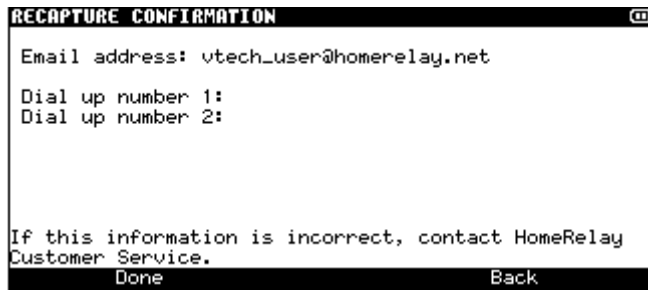
7. Once the download is complete, verify the recaptured information provided. Follow the instructions on the screen to complete this process. Select **Next** to continue.

CONGRATULATIONS

Your account information has been restored on your Companion II. This information will be displayed for you on the next screen along with the phone numbers your Companion II will use to connect. Be sure to verify with your local phone company that these numbers are local. You will be responsible for any charges incurred when connecting.

Next

Congratulations! Your account has been recaptured. Please review and contact our customer service if any of the information is incorrect.



13 BATTERIES

13.1 Charge the Handset Battery Pack

Your Companion II cordless unit comes packed with a 1300mAH, 3.6volt NiMH rechargeable battery. When you first install the battery into your Companion II cordless unit you will need to charge the battery for at least 16 hours initially.

This battery should remain charged up to 6.5 hours with continuous use. When the unit is idle, the battery should remain charged for up to 18 days.

The battery pack needs charging when:

- A new battery is installed.
- The screen displays half or low power in the top right corner
- The Low Battery Message is displayed while attempting to retrieve your e-mail

To charge the unit, insert the A/C adapter in the back of your Companion II cordless and plug the adapter into an electrical outlet. The battery is typically charged in 16 hours. To keep your battery fully charged, follow the charging process when the unit is not in use.

If you repeatedly get a low battery indication, even after charging overnight, the battery should be replaced. Use only the AT&T Replacement Battery 2414 (SKU#23403).

Caution: Charge the battery provided with or identified for use with this product only in accordance with the instructions and limitations specified here.

14 GETTING HELP

If you are having problems with your Companion, please refer to the following sections for help:

- Section 15 – Frequently Asked Questions
- Section 16 – Troubleshooting

If you need additional assistance, you can contact us in one of the following ways:

Telephone Support

For general information

1-888-GO-VTECH

For technical assistance or billing questions

1-866-520-1581

E-mail support

For general information or technical assistance

customer-service@homerelay.com

For billing questions

billing@homerelay.com

15 FREQUENTLY ASKED QUESTIONS

Q: Can I send e-mail to anyone using this Companion II cordless?

A: This Companion II cordless can be used in the U.S. and Canada to exchange e-mail messages with anyone in the world, as long as they also have an e-mail account.

Q: Can I access my e-mail wirelessly?

A: The Companion II cordless plugs into any active phone jack for easy on-the-go use. It is not designed to send and receive e-mail wirelessly.

Q: How do I subscribe to the service?

A: Upon receiving your e-mail appliance, you will need to complete the account set up process, which includes providing your personal credit card information. During this procedure, you will set up your e-mail address and select an e-mail service rate plan.

Q: Can I use another Internet service provider with this Companion II cordless?

A: Our Companion II cordless is all-inclusive, so we provide the e-mail service.

Q: Why do I need to subscribe to your e-mail service?

A: Our products are designed to work with our e-mail service so you can set up your account and begin using e-mail easily. Our service allows you to correspond with any e-mail address (such as an AOL address) and we offer various options for your convenience.

Q: Are you offering a guarantee?

A: Yes, we are. In fact, we offer a 30-day, no-risk, money-back guarantee that is good for both the device and the service. We are making this offer because we're confident you will be completely satisfied. We also offer a one-year limited warranty on the hardware.

Q: How many e-mail addresses can I establish?

A: You can create up to five individual e-mail addresses.

Q: Can I access my e-mail while traveling?

A: Yes. With one of the nation's largest dial-up access network, HomeRelay will keep you connected – at home or on the road. Refer to section 11.2, Connection Settings, to set up your Companion when you travel.

Q: What's the local telephone access coverage?

A: HomeRelay determines the local phone number(s) available in your area based on the home phone number you provided during registration. If local access numbers are not available, then your calls automatically will be transferred to a toll-free number. It's that simple.

Q: Why am I being charged for accessing my mail?

A: HomeRelay makes every attempt to get the best local phone numbers that are free of charge to you. However, with many different plans around the nation and dial up numbers changing constantly, you may get charged for accessing your mail. It is recommended that you check with your local telephone provider whether the number we provided is free of charge.

Q: Can I receive files such as pictures, word processing documents, and spreadsheets through my e-mail account?

A: The Companion II cordless is designed to be text-only device and these types of attachments are deleted from your e-mail messages.

Q: How can I protect myself and my family from unwanted e-mail and SPAM?

A: The Companion II cordless has a built-in safety feature called MailScreen, allowing you to specify the e-mail addresses with which you would like to correspond. If a message is received from an address not on the MailScreen, the primary user must approve opening the message before the e-mail can be opened and read.

Q: Can I access the World Wide Web with this Companion II cordless?

A: This Companion II cordless is designed to give you portable, affordable, easy access to the world of e-mail. However, it is not designed to access the Web.

Q: Can I use the Companion II cordless overseas?

A: The Companion II cordless cannot be used overseas. At this time, our products are operable only in the United States and Canada.

Q: Can I change my e-mail address?

A: Unfortunately, you can't change your e-mail address. You can, however, create a secondary account that can use your preferred e-mail address. See section 3.3, *Creating a secondary account*, for information on how to create a secondary account.

Q: What is the largest e-mail message I can receive?

A: You can receive a message of any size; however, if the message is larger than 4K (kilobytes), the message will be split into smaller messages.

Q: Is there a limit on how many e-mail messages I can send and receive?

A: There is no limit on how many e-mail messages you can send or receive.

Q: How do I know if messages are sent out?

A: Sent messages can be found in the Sent Mail folder.

Q. I forgot my password.

A. For security, we do not have access to your password. We can, however, change the password upon your request. To change your password, please call our technical support between 6 am and 6 pm (Pacific), Monday through Friday.

Q. Where can I get a memory card for archiving and how do I use it?

A. Contact Vtech directly at 1-888-GO-VTECH. The instructions included with the card will guide you through the process of configuring and preparing the card for archiving your mail. Refer to section 8.4 for more information on memory cards.

16 TROUBLESHOOTING

PROBLEM	SOLUTION
I pressed the Write E-mail button, but it doesn't go to the e-mail screen. Why?	The Write E-mail button is a shortcut that will take you to a screen where you can compose an e-mail message. This button is only active when you are logged into an account.
Why am I not receiving e-mail messages?	You should be able to receive any messages if the sender used the correct e-mail ID. However, if you have turned the MailScreen feature on, you will not be able to receive messages from those NOT on the MailScreen list.
I've added addresses in MailScreen. Why is my mail not being filtered? I can't get the e-mail name I want no matter what I try.	You must also turn the filter to ON for mail to be filtered. See section 9.2 for instructions on how to use MailScreen. E-mail IDs have to be at least three characters and should not exceed 32 characters. Each e-mail ID must be unique and if the name you want is taken, you will be prompted to enter a new e-mail ID.
I have a multi-line phone line in my house. Why doesn't my Companion work?	The Companion should not be used with a business PBX line or any form of multi-signal phone line. The additional voltage on these lines can cause severe damage to your modem. You should use only a single signal analog phone line, ideally using a cord running directly into the wall (6' or less in length).
I keep getting Communication Error when trying to connect to HomeRelay.	Many factors cause Communication Errors. Try the following: ▪ Make sure the battery is fully charged, or connect the AC adaptor. ▪ Position the Companion II Cordless keyboard closer to the base unit Refer to the SAFETY INFORMATION section for more information regarding interference.

17 SAFETY INFORMATION

Always follow basic safety precautions when using this product to reduce the risk of injury, fire, or electric shock.

1 Read all instructions in the user's manual. Observe all markings on the product.

2 Avoid using this product during a thunderstorm. There may be a slight chance of electric shock from lightning.

3 Do not use the product in the vicinity of a gas leak. If you suspect a gas leak, report it immediately, but use a telephone away from the area where gas is leaking. If this product is a cordless model, make sure the base is also away from the area.

4 Do not use this product near water, or when you are wet. For example, do not use it in a wet basement or shower, or next to a swimming pool, bathtub, kitchen sink, or laundry tub. Do not use liquids or aerosol sprays for cleaning. If the product comes in contact with any liquids, unplug any line or power cord immediately. Do not plug the product back in until it has dried thoroughly.

5 Install this product in a protected location where no one can trip over any line or power cords. Protect cords from damage or abrasion.

6 If this product does not operate normally, read the Trouble Shooting section in the user's manual. If you cannot solve the problem, or if the product is damaged, refer to the Warranty Statement. Do not open this product except as may be directed in your user's manual. Opening the product or reassembling it incorrectly may expose you to hazardous voltages or other risks.

7 If this product has user-replaceable batteries, replace batteries only as described in your user's manual. Do not burn or puncture batteries — they contain caustic chemicals.

8 If this product has a three-prong (grounding) plug or a polarized plug with one wide prong, it may not fit in non-polarized outlets. Do not defeat the purpose of these plugs. If they do not fit in your outlet, an electrician should replace the outlet.

CAUTION: Use only the power adapter provided with this product. To obtain a replacement, call 1-888-GO VTECH.

Especially About Cordless Devices

Electrical Power: The base unit of this Companion II cordless must be connected to a working electrical outlet. The electrical outlet should not be controlled by a wall switch.

E-mails cannot be sent or received if the base unit is unplugged or switched off, or if the electrical power is interrupted.

Potential TV Interference: Some cordless devices operate at frequencies that may cause interference to TVs and VCRs. To minimize or prevent such interference, do not place the base of the product near or on top of a TV or VCR. If interference is experienced, moving the base of the product farther away from the TV or VCR will often reduce or eliminate the interference.

Rechargeable Batteries: This product contains a Nickel-Metal Hydride rechargeable battery. Exercise care in handling batteries in order not to short the battery with conducting material such as rings, bracelets, and keys. The battery or conductor may overheat and cause harm. Observe proper polarity between the battery and the battery charger.

Nickel-Metal Hydride Rechargeable Batteries: Dispose of these batteries in a safe manner. Do not burn or puncture. Like other batteries of this type, if burned or punctured, they could release caustic material, which could cause injury.

Precautions for Users of Implanted Cardiac Pacemakers Cardiac:

Wireless Technology Research, LLC (WTR), an independent research entity, led a multidisciplinary evaluation of the interference between portable wireless telephones and implanted cardiac pacemakers. Supported by the U.S. Food and Drug Administration, WTR had recommended to physicians that:

- Should keep wireless devices at least six inches from the pacemaker
- Should **NOT** place wireless devices directly over the pacemaker, such as in a breast pocket, when it is turned ON
- Should use the wireless devices at the ear opposite the pacemaker. WTR's evaluation did not identify any risk to bystanders with pacemakers from other persons using wireless devices.

Interference Information:

SECURITY CODE INFORMATION

The cordless telephone uses a digital coding security system to prevent unauthorized use of telephone line by other cordless phones nearby. It has 65,536 possible security code combinations. Each combination of the code is randomly generated every time the terminal is working.

Part 15 of FCC Rules

Some telephone equipment generates, uses, and can radiate radio-frequency energy and, if not installed and used properly, may cause interference to radio and television reception.

This product has been tested and found to meet the standards for a Class B digital device, as specified in Part 15 of the FCC Rules. These specifications are designed to provide reasonable protection against such interference in a residential installation. However, there is no guarantee that interference will not occur in a particular installation. If this product causes interference to radio, VCR or television reception when it is in use, you might correct the interference with any one or all of these measures:

- Where it can be done safely, re-orient the receiving radio, VCR, or television antenna.
- To the extent possible, relocate the radio, VCR, television, or other receiver with respect to the device.
- If this device product runs on AC power, plug your product into an AC outlet that's not on the same circuit as one used by your radio, VCR, or television.

Modifications to this product, not expressly approved by the manufacturer, could void the user's authority to operate the equipment.

18 WARRANTY STATEMENT

Internet Appliance Limited Warranty

This product from VTech is warranted to only the original purchaser for a period of one (1) year from the original purchase date, under normal use and service, against defective workmanship and material. This warranty is void if the product has been damaged by accident, misuse, abuse, or other unreasonable use, neglect, battery leakage or improper installation, improper service or other causes not arising out of defects in workmanship or materials.

Repair or replacement as provided under this warranty is the exclusive remedy of the consumer. Except for its obligations to repair or replace this product, VTech makes no warranties of any kind, express, or implied, concerning this product.

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During the warranty period, your product will either be repaired or replaced at the option of VTech when returned, shipping prepaid and with proof of purchase date. In the event that your product is replaced, the replacement will be continued on the original warranty or for thirty (30) days, whichever is longer.

IMPORTANT: Before returning this product for any reason, notify the VTech Customer Care Department of the problem at 1-888-GO-VTECH.

19 FCC NOTICE

This equipment complies with Part 68 of the FCC rules. On the bottom of this equipment is a label that contains, among other information, the FCC registration number and ringer equivalence number (REN) for this equipment. If requested, this information must be provided to the telephone company.

The REN is used to determine the quantity of devices that may be connected to the telephone line. Excessive REN's on the telephone line may result in the devices not ringing in response to an incoming call. In most, but not all areas, the sum of the REN's should not exceed five (5.0). To be certain of the number of devices that may be connected to the line, as determined by the total REN's contact the telephone company to determine the maximum REN for the calling area.

If the terminal equipment causes harm to the telephone network, the company will notify you in advance that temporary discontinuance of service may be required. If advance notice is not practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

The company may change its facilities, equipment, operations, or procedures that could effect the operation of the equipment. If this happens, the company will provide advance notice in order for you to make the necessary modifications in order to maintain uninterrupted service.

If trouble is experienced with this equipment, please contact Vtech at 1-888-GO-VTECH for repair and (or) warranty information.

If the trouble is causing harm to the telephone network, the telephone company may request you remove the equipment from the network until the problem is resolved. This equipment cannot be used on public coin service provided by the telephone company. Connection to Party Line Service is subject state tariffs.

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NOTES

Handwriting practice lines consisting of multiple sets of three horizontal lines (top, middle, and bottom lines) for letter formation.

Handwriting practice lines consisting of multiple sets of three horizontal lines (top, middle, and bottom lines) for letter formation.