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VMS263
VMS263-2
5" High Definition
Pan & Tilt Video Baby Monitor



For more support information:



vtech®
Quick start guide

TECHNICAL SPECIFICATIONS

Frequency control	Crystal controlled PLL synthesizer
Transmit frequency	Baby unit: 2405 - 2475 MHz Parent unit: 2405 - 2475 MHz
Channels	32
LCD	5" Color LCD (853x480 pixels)
Nominal effective range	Maximum power allowed by FCC and IC. Actual operating range may vary according to environmental conditions at the time of use.
Power requirements	Parent unit: 3.7V Lithium-ion Polymer battery Baby unit power adapter: Output: 5V DC, 1A Parent unit power adapter: Output: 5V DC, 1A

Product Recycling
Recycle this product when you are done with it.
For more information, scan the QR code or visit vtechphones.com/recycle.

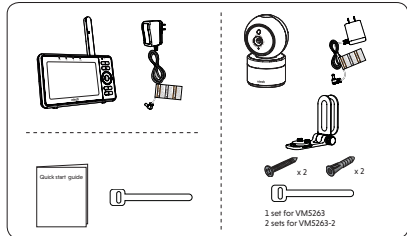


Specifications are subject to change without notice.
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VMS263-2, VMS263-2, VMS263-2, VMS263-2

IMPORTANT SAFETY INSTRUCTIONS

- The applied template is located at the bottom of the baby unit's base.
- When using your equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury. Read and understand the following:
- Follow all warnings and instructions marked on the product.
 - Follow all warnings and instructions marked on the product.
 - CAUTION:** Do not install the baby unit at a height above 6.5 feet (2 meters).
 - This product is intended as an aid. It is not a substitute for electronic devices, such as baby monitors, cordless telephones, etc. Do not use this product near water, for example, near a bath, sink, swimming pool or shower.
 - Do not use this product near water, for example, near a bath, sink, swimming pool or shower.
 - CAUTION:** Use only the battery provided (if applicable). These may be a risk of explosion if a wrong type of battery is used for the parent unit. The battery cannot be subjected to high or low extreme temperature and low or pressure at high altitude during use, storage or transport. Disposal of battery in fire or a hot oven, mechanically crushing or cutting the battery can result in an explosion. Leaving the battery in an extremely high temperature surrounding environment can result in an explosion or the leakage of flammable liquid or gas. Battery subjected to extremely low air pressure may result in an explosion or the leakage of flammable liquid or gas. Battery disposal according to the information in the **REC-CAL**.
 - Use only the power adapters included with this product. Use unauthorized power polarity or voltage can seriously damage the product.
 - Power adapter information:
Parent unit: Input: 5V DC, 1A
Vtech Telecommunications Ltd.
Model: VTECH050200
Baby unit: Input: 5V DC, 1A
Vtech Telecommunications Ltd.
Model: VTECH050200
 - Rechargeable battery information:
3.7V 500mAh, 1.5Ah Lithium-ion battery
Dell Computer Power Energy Co., Ltd.
Model: GPRD000 5Ah-5V LSP
The power adapter is intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place. If it is plugged into a ceiling, under the table or cabinet outlet.
 - For portable equipment, the socket outlet (power adapter) should be installed near the equipment and should be easily accessible.
 - Keep the product from the wall outlet before closing.
 - Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
 - Do not modify the power adapters or replace with other adapters, as this causes a hazardous situation.
 - Do not allow anything to rest on the power cords. Do not install this product where the cords may be walked on or crimped.
 - This product should be operated only from the type of the type of power supply in your home. Consult your power company for the following label. If you are not sure of the type of power supply in your home, consult your power company for the following label.
 - Do not overload wall outlets or use an extension cord.
 - Do not place this product overheatable, safe, shelf, stand or other vulnerable item or be placed in any area where proper ventilation is not provided. Slots and openings in the back or bottom of the product are provided for ventilation. To protect them from overheating, these openings must not be blocked by placing the product on a soft surface such as a bed, sofa or rug. This product should never be placed near or over a radiator or heat source.
 - Never push objects of any kind into this product through the slots because they may touch dangerous voltage points or create a short circuit. Never spill liquid of any kind on the product.
- SAVE THESE INSTRUCTIONS**
- Warnings:**
- Use and store the product at a temperature between 32°F (0°C) and 104°F (40°C).
 - Melting batteries can cause burn, fire or explosion hazards.
 - Batteries should not be exposed to excessive heat such as bright sunshine or fire.
 - Do not expose the product to extreme cold, heat or direct sunlight. Do not put the product close to a heating source.
 - Warning: Discharge Hazard—Only use new TRIMAG LED in cord. Keep this cord out of the reach of children more than 3 ft (0.9 m) away. Do not remove warning label on the adapter cord.
 - Never place the camera unit(s) inside the baby's crib or playpen. Never cover the camera unit(s) or parent unit with anything such as a towel or a blanket.
 - Other electronic products may cause interference with your camera unit. Try installing your camera unit as far away from these electronic devices as possible: wireless routers, radios, cellular telephones, intercoms, room monitors, televisions, personal computers, kitchen appliances and cordless telephones.
- Precautions for users of implanted cardiac pacemakers:**
Cardiac pacemakers (applies only to digital cordless devices): Wireless Technology Research, LLC (WTR), an independent safety, lead and multipathway evaluation and implanted interference between portable wireless devices and implanted devices. Recommended by the U.S. Food and Drug Administration (FDA) recommends to physicians that:
- Should keep wireless devices at least six inches from the pacemaker.
 - Should NOT place wireless devices directly over the pacemaker, such as in a breast pocket, when it is turned ON. WTR evaluation did not identify any risk to bystanders with pacemakers from other persons using wireless devices.
- Electromagnetic fields (EMF):**
This product complies with all standards regarding electromagnetic fields (EMF) if handled properly and according to the instructions in this user's manual. The product is safe to use based on scientific evidence available today.

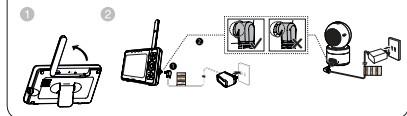
WHAT'S IN THE BOX



1 CONNECT THE BABY MONITOR

The parent unit turns on automatically after connecting the power adapter to the power socket and the battery LED light illuminates for a few seconds, then turns off.

- NOTES**
- The rechargeable battery in the parent unit is built-in.
 - Use only the power adapters supplied with this product.
 - Make sure the baby monitor is not connected to a switch-controlled electric outlet.
 - Connect the power adapters in a vertical or floor mount position only. The adapters' prongs are not designed to hold the weight of baby monitor, so do not connect them to any ceiling, under-the-table, or cabinet outlets. Otherwise, the adapters may not properly connect to the outlets.
 - Make sure the parent unit, the baby units and the power adapter cords are out of reach of children.



1 CONNECT THE BABY MONITOR (CONT'D)

Charge the parent unit battery
When you have connected and turned the parent unit on, the battery charges automatically.

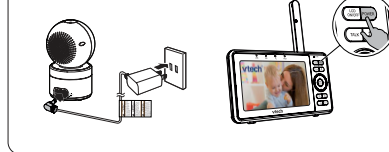
- NOTES**
- Before using the baby monitor for the first time, charge the parent unit battery for 12 hours. When the parent unit battery is fully charged, the battery icon segments are solid.
 - It takes longer to charge the battery when the parent unit is turned on. To shorten the charging time, turn the parent unit off while charging.
 - The standby time varies depending on the sensitivity level you set, your actual use and the age of the battery.

The battery icon indicates the battery status (see the following table).

BATTERY INDICATORS	BATTERY STATUS	ACTION
The screen displays and the LED light flashes.	The battery has very little power and can only be used for a short time.	Charge without interruption (about 30 minutes).
The battery icon segments are solid.	The battery is fully charged.	To keep the battery charged, connect the unit to AC power when in use.

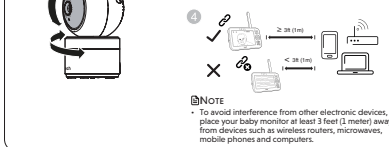
2 POWER ON OR OFF THE BABY MONITOR

- Connect the power adapter to the baby unit and a power supply to power on the unit. The night light turns on in green for 2 seconds, then turns off. Disconnect the baby unit from the power supply to power off.
- Press and hold **POWER** to power on or off your parent unit.



3 POSITIONING THE BABY MONITOR

- Position the baby monitor in a safe location. The distance between the baby unit and the parent unit should be at least 3 ft (1 m).
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- CAUTION**
- The default volume of your parent unit is level 4, and the maximum volume is level 7. If you experience feedback noise from your baby monitor while positioning:
 - Make sure your baby unit and parent unit are more than 3 feet (1 meter) apart.
 - Lower the volume of your parent unit.



4 STATUS CHECK

Once you power on both your baby unit and parent unit, your parent unit displays image from the baby unit, and the **LINK** LED light turns on.

BASIC OPERATION - PARENT UNIT

Adjust speaker volume
Press **-VOL / VOL+** to adjust your parent unit speaker volume. It determines the volume of sound transmitted from your baby unit.

Muted
Press **MUTED** to mute the speaker.

Zoom
Press **Q** or **Q** to zoom in or out.

Turn off the screen
Press **LED ON/OFF** to switch off the screen. You can still hear sound from the baby unit.

Talk to your baby unit
1. Press and hold the **TALK** key.
2. When the **TALK** LED turns on, speak to your parent unit. Your voice is transmitted to the baby unit.
3. When finished talking, release the **TALK** key.

Tip
Press any keys on the parent unit to turn on the screen again.

OVERVIEW - PARENT UNIT

Use the menu
Press **MENU** to enter the menu, choose a menu item, or save a setting. You can use the parent unit for advanced settings or operations, such as to play or stop the baby unit lullaby, or to adjust the baby unit sound sensitivity.

While in the menu:

- Press **Cursor** to scroll among the menu options.
- Press **ENTER** to select an item, or to save a setting.
- Press **A** or **V** to scroll among the sub-menus, or to adjust a setting.
- Press **Return** to return to the previous menu options without changing the current setting.
- Press **TALK** to return to live video.
- Press **Q** to go to **Help & Info** page.

OVERVIEW - BABY UNIT

- Light sensor
- Camera lens
- Microphone
- Night light
- Night light on/off key
- Speaker
- Power jack
- Temperature sensor
- Slots for wall mounting
- PAIR key

LED light
On when the parent unit is connected to AC power, or the battery is charging.
Flashes when the parent unit battery is low and needs charging.
Off when the parent unit is disconnected from AC power.

LINK LED light
On when the parent unit is linked to the baby unit.
Flashes when the link to the baby unit is lost.

LED light
On when the parent unit speaker volume is set to off.
On when the parent unit is talking to the baby unit.

TALK LED light
On when the parent unit and baby unit(s) provided are already paired.

- LCD display
- Microphone
- LED ON/OFF
- POWER
- Lullaby
- TALK /
- Press and hold to talk to the baby unit.
- While in a submenu, press to exit.
- Arrow keys
- Press to move the selection box leftward, upward, rightward or downward.
- While viewing image from the baby unit, press and hold to pan the baby unit leftward, upward, rightward or downward.
- While viewing zoomed image, press and hold to move the zoomed image leftward, upward, rightward or downward.
- MENU/SELECT
- Press to enter the menu.
- While in a menu, press to choose an item, or save a setting.
- Zoom in
- Zoom out
- VOL / VOL+
- Antenna
- RESET
- Force reboot the parent unit.
- Speaker
- Power Jack
- Stand

PARENT UNIT ICONS

Main Menu
Monitoring mode (For VMS263-2 only)

- View baby unit 1 or 2 in **Single** mode.
- View both baby units in **Patrol** mode.
- View both baby units in **Split** screen.

Night light

- Turn on or turn off night light.
- Select a night light color.
- Adjust night light brightness.
- Set a night light timer.

Melodies and soothing sounds

- Select to play all melodies, or play one of the five melodies and four soothing sounds.
- You can also set the timer to stop playing after 15, 30 or 60 minutes, or playing non-stop.

Alerts - Sound, motion and temperature

- Select the sound and motion sensitivity level.
- While in a menu, press to choose an item, or save a setting.
- Zoom in
- Zoom out
- VOL / VOL+
- RESET
- Force reboot the parent unit.
- Speaker
- Power Jack
- Stand

Status icons

- Baby unit 1 and 2 are being viewed in **Patrol** mode (For VMS263-2 only).
- Baby unit 1 and 2 are being viewed in **Split** mode (For VMS263-2 only).
- Night vision is turned on.
- Motion alert is turned on.
- Sound detection alert is turned on.
- Melodies and soothing sounds are turned on.
- Night light is turned on.
- Auto night light brightness is activated.
- 6-level sound indicator
- Indicates low sound level detected by the baby unit.
- Indicates moderate sound level detected by the baby unit.
- Indicates high sound level detected by the baby unit.
- Temperature alert is turned on.
- Temperature
- Battery level indicator

Alert icons

- Displays when parent unit's battery is low and needs charging.
- Displays when connection between parent unit and baby unit is lost.
- Displays when sound is detected at a baby unit when in **Split** view. (For VMS263-2 only)
- Baby unit detects temperature reaches or exceeds the set maximum.
- Baby unit detects temperature is at or is lower than the set minimum.

NIGHT LIGHT

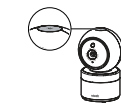
You can control the night light remotely on the parent unit or directly on the baby unit.

On the parent unit:

1. Press **MENU**.
2. Press **↔** to scroll to **Night Light** menu, then press **MENU** or **↵** to enter.
3. Press **↔** to choose below options:

- Turn on/off night light
- Change night light color
- Adjust night light brightness
- Set night light timer

On the baby unit:



Night Light Control Key
Single Tap: Turn on/off

FOR VM5263-2 ONLY

Monitoring Modes

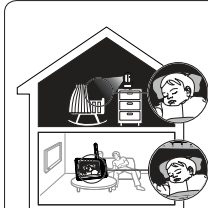
When more than one baby unit is paired to the parent unit, you can choose to view different baby units in three monitoring modes. Learn more about each below:

Single Mode	1 2	The screen displays images only from the selected baby unit in full screen.
Split Mode		The screen displays images from all paired baby units at the same time in split view.
Patrol Mode		The screen displays a single camera unit that transitions to a different baby unit every 10 seconds.

Change the monitoring mode:

1. Press **MENU** when the parent unit is idle.
2. Press **MENU** or **↵** to enter **Monitoring Mode** menu.
3. Press **↔** or **↵** to choose between **Single**, **Split**, and **Patrol** monitoring mode options. Press **SELECT** to confirm.

NIGHT VISION



The baby unit has infrared LEDs that allow you to see your baby clearly at night or in a dark room. When the baby unit being viewed detects low light levels, the infrared LEDs are switched on automatically. The images from the baby unit are in black and white, and appears on the screen.

NOTES

- It is normal to see a short white glare on your parent unit screen when the baby unit adapts to the dark environment.
- When the infrared LEDs are on, it is normal for the images to be in black and white.

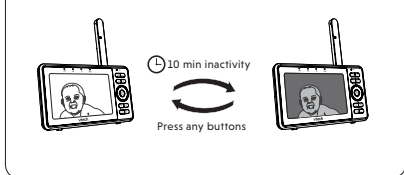
TIP

Depending on the surroundings and other interfering factors, for example, lighting, objects, colors and backgrounds, the image quality may vary. Adjust the baby unit angle or place the baby unit at a higher location to prevent glare and a blurred display.

DIM MODE

Dim mode helps you save parent unit power. The parent unit display will dim to conserve energy after 10 minutes of inactivity, in which there is neither key pressed nor alert received from the baby unit.

To turn Dim Mode on or off, press **MENU**, go to **Parent unit settings**, Select Dim Mode, then press **↔** to turn on or off.



NEED HELP?

For operations and guides to help you using your video monitor, and for latest information and supports, go and check the online help topics and online FAQs.

Use your smartphone or mobile device to access our online help.

- Go to <https://help.vtechphones.com/vm5263-2> or <https://help.vtechphones.com/vm5263-2-OR>

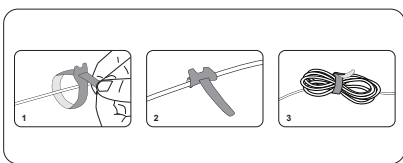
- Scan the QR code on the right. Launch the camera app or QR code scanner app on your smartphone or tablet. Hold the device's camera up to the QR code and frame it. Tap the notification to trigger the redirection of the online help.

- If the QR code is not clearly displayed, adjust your camera's focus by moving your device closer or further away until it is clear.

You can also call our Customer Support at 1 (800) 595-9511 (in US) or 1 (800) 267-7377 (in Canada) for help.



CABLE MANAGEMENT



THE RBRC SEAL

The RBRC seal on the lithium-ion battery indicates that VTech Communications, Inc. is voluntarily participating in an industry program to collect and recycle these batteries at the end of their useful lives, when taken out of service within the United States and Canada.

The program provides a convenient alternative to placing used lithium-ion batteries into the trash or other waste bins, which may be illegal in your area.

VTech's participation makes it easy for you to drop off the spent battery or local retailers participating in the program or at authorized VTech product service centers. Please call **1 (800) 595-9511** for information on lithium-ion battery recycling and disposal best practices in your area. VTech's involvement in this program is part of its commitment to protecting our environment and conserving natural resources.

The RBRC Seal and 1 (800) 595-9511 are registered trademarks of Call2Recycle, Inc.

FCC AND IC REGULATIONS

- FCC Part 15**
- The equipment has been tested and found to comply with the requirements for a Class B digital device under Part 15 of the Federal Communications Commission (FCC) rules. These requirements are intended to provide reasonable protection against harmful interference in residential installations. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
 - Reorient or relocate the receiving antenna.
 - Increase the separation between the equipment and receiver.
 - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
 - Consult the dealer or an experienced radio/TV technician for help.
- WARNING:** Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
- This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

To ensure safety of users, the FCC has established criteria for the amount of radio frequency energy that can be safely absorbed by the human body. This device complies with these limits. The product has been tested and found to comply with the FCC criteria. The baby unit shall be installed and used such that parts of all persons' body are maintained at a distance of at least 20 cm (8 in) or more. The transceiver and antenna of the parent unit shall be held at least 15 cm (6 in) from face.

The Class B digital equipment complies with Canadian requirements:

CAN ICES-3 (B) NMB-3(B)

Industry Canada

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RF radiation exposure statement
The baby unit complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. The baby unit should be installed and operated with a minimum distance of 15 cm (6 in) between the baby unit and all persons' body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. This equipment complies also with Industry Canada RSS 302 with respect to Canada's Health Canada Code of Exposure of Humans to RF Fields.

CALIFORNIA ENERGY COMMISSION BATTERY CHARGING TESTING MODE

This baby monitor meets the California Energy Commission (CEC) regulations for energy consumption. Your baby monitor is set up to comply with the energy-consumption standards right out of the box. Follow the instructions to install and charge the battery. The CEC battery charging testing mode is activated while in charging. Even if the parent unit is paired to baby unit, the CEC battery charging testing mode is activated while it is powered off or in charging.

FOR CETL COMPLIANCE ONLY

Measures de sécurité importantes
La plaque d'opération volontaire est située au bas du socle de l'unité du bébé.

Le programme fournit une alternative pratique à l'élimination des piles dans les poubelles, ce qui peut être illégal dans votre région.

VTech's participation makes it easy for you to drop off the spent battery or local retailers participating in the program or at authorized VTech product service centers. Please call **1 (800) 595-9511** for information on lithium-ion battery recycling and disposal best practices in your area. VTech's involvement in this program is part of its commitment to protecting our environment and conserving natural resources.

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LIMITED WARRANTY

What does this limited warranty cover?
The manufacturer of this VTech Product warrants to the holder of a valid proof of purchase ("Consumer" or "you") that the Product and all accessories provided in the sales package ("Product") are free from defects in material and workmanship, pursuant to the following terms and conditions, when installed and used normally and in accordance with the Product operating instructions. This limited warranty extends only to the Consumer for Products purchased and used in the United States of America and Canada.

What will VTech do if the Product is not free from defects in materials and workmanship during the limited warranty period ("Materially Defective Product")?
During the limited warranty period, VTech's authorized service representative will repair or replace a VTech's option, without charge, a Materially Defective Product. If we repair the Product, we may use new or refurbished replacement parts. If we choose to replace the Product, we may replace it with a new or refurbished Product of the same or similar design. We will retain defective parts, modules, or equipment. Repair or replacement of the Product, at VTech's option, is your exclusive remedy. VTech will return the repaired or replacement Products to you in working condition. You should expect the repair or replacement to take approximately 30 days.

How long is the limited warranty period?
The limited warranty period for the Product extends for ONE (1) YEAR from the date of purchase. If VTech repairs or replaces a Materially Defective Product under the terms of this limited warranty, the limited warranty also applies to the repaired or replacement Product for a period of either (a) 90 days from the date the repair or replacement Product is shipped to you or (b) the time remaining on the original one-year warranty, whichever is longer.

What is not covered by this limited warranty?
This limited warranty does not cover:

- Product that has been subjected to misuse, accident, shipping or other physical damage, improper installation, abnormal operation or handling, neglect, inundation, fire, water or other liquid infiltration, or
- Product that has been damaged due to repair, alteration or modification by anyone other than an authorized service representative of VTech; or
- Product that is not the original equipment as experienced is caused by signal conditions, network limitation, or cable or other user accessory.

Product for the service that is experienced is caused by signal conditions, network limitation, or cable or other user accessory.

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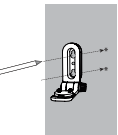
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MOUNT THE BABY UNIT ON DRY WALL (OPTIONAL)

NOTES

- Check for reception strength and camera angle before drilling the holes.
- The types of screws and anchors you need depend on the composition of the wall. You may need to purchase the screws and anchors separately to mount your camera units.

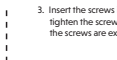
1. Place the wall mount bracket on a wall and then use a pencil to mark two holes in the wall. Remove the wall mount bracket and drill two holes in the wall (7/32 inch drill bit).



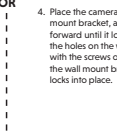
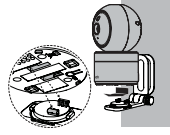
2. If you drill the holes into a stud, go to step 3.
- If you drill the holes into an object other than a stud, insert the wall anchors into the holes. Tap gently on the ends with a hammer until the wall anchors are flush with the wall.



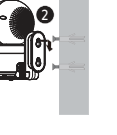
3. Align the wall mount bracket and screws with the holes in the wall. Tighten the screw in the middle hole first, so that the wall mount bracket position is fixed. You can tighten the other screw in the top hole.



4. Place the camera unit on the wall mount bracket, and then slide it forward until it locks into place. Connect the power adapter to the camera unit and a power supply not controlled by a wall switch.



4. Place the camera unit on the wall mount bracket, and then slide it forward until it locks into place. Align the holes on the wall mount bracket with the screws on the wall, and slide the wall mount bracket down until it locks into place.



5. You can maximize your camera unit's viewing angles by tilting the wall mount bracket. Hold the camera unit, and then rotate the knob in anticlockwise direction. This will loosen the joint of the wall mount bracket. Tilt your camera unit up or down to adjust to your preferred angle. Then, rotate the knob in clockwise direction to tighten the joint and secure the angle.

