



BASIC OPERATION

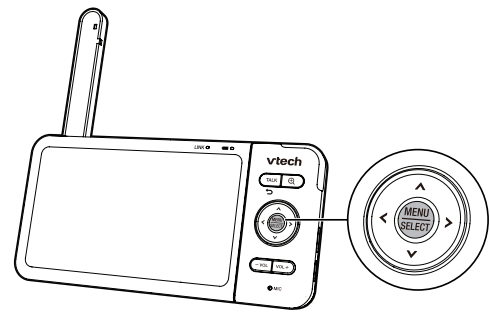
After powering up your video monitor, the parent unit streams live video in direct mode. We recommend you follow the instructions on screen to set up home Wi-Fi network with your monitor for functionality enhancements and mobile access. See [Auto software and firmware update](#) and [Download app for mobile access](#) in this quick start guide.

Use the menu

Press **MENU** on the parent unit to enter the main menu, choose a menu item, or save a setting. You can use the parent unit menu for advanced settings or operations, such as to play or stop lullaby, or adjust the motion and sound detection settings.

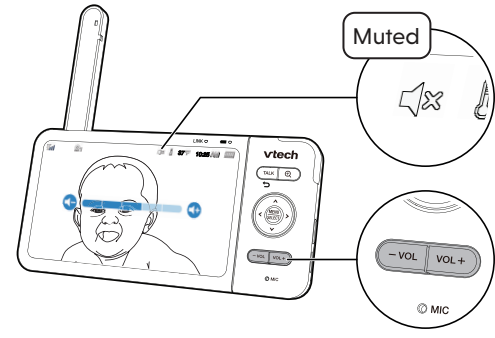
While in the menu:

- Press **▲**, **▼**, **◀** or **▶** to scroll among the menu options.
- Press **SELECT** to select an item.
- Press **TALK** to return to the live video.
- Press **ⓘ** to go to the **Help & info** page.



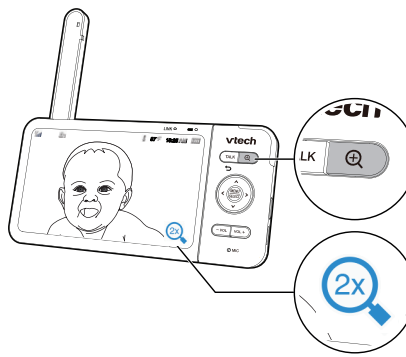
Adjust speaker volume

Press **-VOL / VOL+** to adjust your parent unit speaker volume. It determines the volume of sound transmitted from your baby unit.



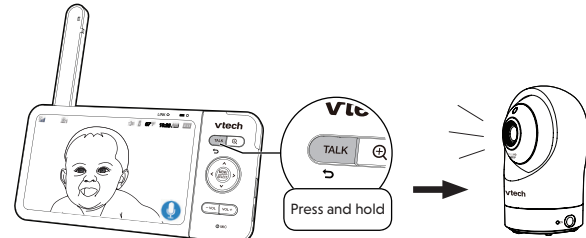
Zoom

Press **Q** to zoom in or out.



Talk to your baby via the baby unit

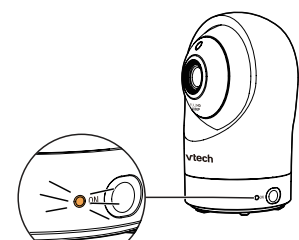
- Press and hold the **TALK** key.
- When the  icon displays on screen, speak to your parent unit. Your voice is transmitted to the baby unit.
- When finish talking, release the **TALK** key and hear your baby again.



Turn on/off baby unit's status LED

You may set the status LED indicator of your baby unit on or off. Go to

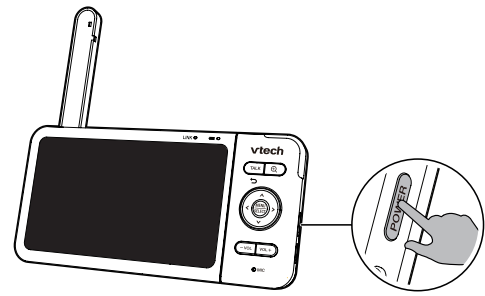
ⓘ > Status LED.



Turn on/off the parent unit screen

You can turn on or off the parent unit screen without powering off the parent unit. You can still hear sound from the baby unit.

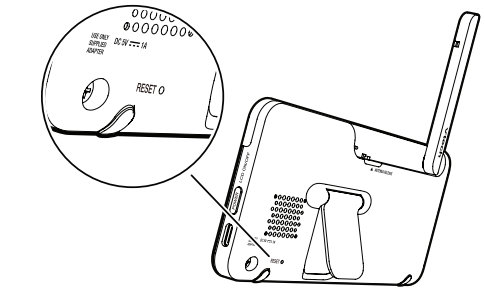
- Press **POWER** on the parent unit to turn off the screen.
- Press any keys on the parent unit to turn on the screen again.



TIP

You can reset the parent unit by pressing the **RESET** key at the back of the unit.

Use a pin and insert it into the hole on the back of the parent unit, and then press the button inside.



TEST THE SOUND LEVEL AND POSITION THE HD VIDEO MONITOR

NOTE

- This HD video monitor is intended as an aid. It is not a substitute for proper adult supervision, and should not be used as such.

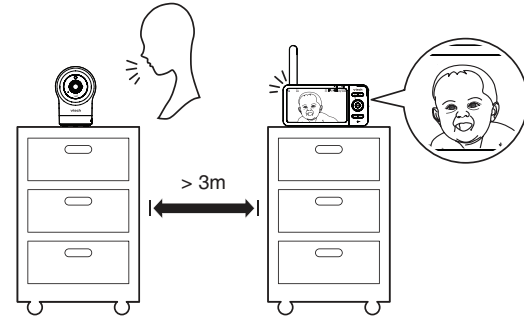
Testing the sound level of the HD video monitor

CAUTION

- For hearing protection, make sure the parent unit is more than 3 metres away from the baby unit. If you hear any high-pitched noise from the parent unit, move the parent unit further until the noise stops. You can also press **-VOL** on the parent unit to lower or mute the noise.

TIP

- Increase the parent unit speaker volume if you cannot hear the sounds transmitted from the baby unit.

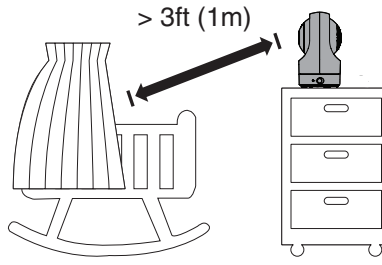


Positioning the HD video monitor

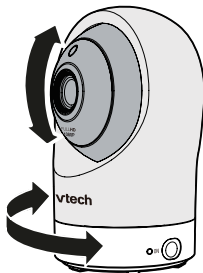
CAUTION

- Keep the baby unit out of the reach of your baby. Never place or mount the baby unit inside the baby's crib or playpen.

- Place the baby unit more than 1 metre away from your baby.

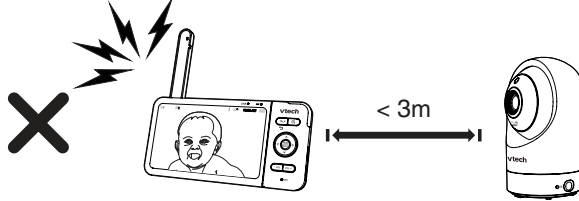
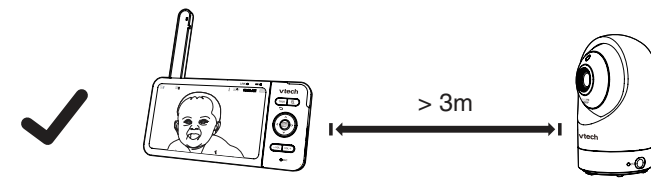


- Adjust the angle of the baby unit to aim at your baby.



- To avoid causing high-pitched screeching noise from your HD video monitor:

- Make sure your baby unit and parent unit are more than 3 metres apart; OR
- Turn down the volume of your parent unit.



AUTO SOFTWARE AND FIRMWARE UPDATE

To ensure that your HD video monitor is always at its best performance, the parent unit will prompt a message and ask you to update its software and the baby unit's firmware when there are new versions available.

- Follow the instructions on the parent unit screen to update your HD video monitor. If you skip the updates, the parent unit and baby unit will be updated automatically when the parent unit is powered off, and then powered on again.

Connect your HD video monitor with home Wi-Fi network

- You must connect your video monitor to your secured home Wi-Fi network in order to receive the latest software and firmware updates. To set it up, go to

ⓘ > Configure Wi-Fi.



GENERAL PRODUCT CARE

To keep this product working well and looking good, follow these guidelines:

- Avoid putting it near heating appliances and devices that generate electrical noise (for example, motors or fluorescent lamps).
- DO NOT expose it to direct sunlight or moisture.
- Avoid dropping the product or treating it roughly.
- Clean with a soft cloth.
- DO NOT immerse the parent unit and the baby unit in water and do not clean them under the tap.
- DO NOT use cleaning spray or liquid cleaners.
- Make sure the parent unit and the baby unit are dry before you connect them to the mains again.



STORAGE

When you are not going to use the HD video monitor for some time, store the parent unit, the baby unit and the adapters in a cool and dry place.



FREQUENTLY ASKED QUESTIONS

Below are the questions most frequently asked about the HD video monitor.

Can I turn off the parent unit screen but keep hearing sound from the baby unit?	The parent unit's LCD display will dim automatically after being inactive for some time. Press MENU/SELECT will turn the LCD display back on.
Why does the baby unit not respond normally?	Try the following (in the order listed) for common cure: 1. Disconnect the power to the baby unit. 2. Wait a few minutes before connecting power back to the baby unit. 3. Reboot the parent unit.
Why is my screen in black and white?	The baby unit has a light sensor that measures the ambient light. When the ambient light is dim, such as during nighttime or in a dark room, the baby unit activates its infrared LEDs, and displays the camera view in black and white.
Why does my baby unit show offline? Why is the connection lost every now and then?	The baby unit may lose the Internet connection. Check your network and the router setting. Other electronic products may cause interference with your baby unit. Try installing your baby unit as far away from these electronic devices as possible.
Why don't I hear a sound/Why can't I hear my baby cry?	The parent unit speaker volume may be too low. Press VOL + to increase the volume. You may have set a low sound sensitivity level. Set the sound sensitivity to a higher level. For details, go to www.vtechphones.com for online help topics.



DOWNLOAD APP FOR MOBILE ACCESS

- You can download the free **MyVTech Baby 1080p** mobile app and install it to a mobile device, then use your mobile device and the mobile app to monitor your areas remotely.

- Press **MENU** when the parent unit is idle.
- Go to  > **Connect Mobile Phone.**
- Scan the QR code in the parent unit to download the app into your mobile device.
- Follow the instructions in the mobile app to set up and pair your baby unit to the mobile app.

Alternatively, you can download the mobile app from the App Store or Google Play store.

Install MyVTech Baby 1080p mobile app

- Browse the App Store  or the Google Play store .
- Search for the mobile app with the keyword "myvtech baby 1080p".
- Download and install the **MyVTech Baby 1080p** mobile app to your mobile device.

OR

Scan the QR codes on the right to get the app.

NOTE

- Make sure your mobile device meets the minimum requirement for the mobile app.

Minimum requirement

The mobile app is compatible with:

- Android™ 5.0 or later; and
- iOS 8.0 or later.

- After installing the mobile app, follow the instructions in the mobile app and parent unit to set up and pair your baby unit.

In your mobile device:

- Tap  to run the mobile app in your mobile device, and then create a camera account.
- We recommend that you use common webmail services, such as Google Gmail for registration of your camera account. Check your email (and Spam folder), and activate your new camera account via the email link, then sign in to your account.
- Follow the instructions in the mobile app to pair the camera. Tap **+** in the mobile app to get started.

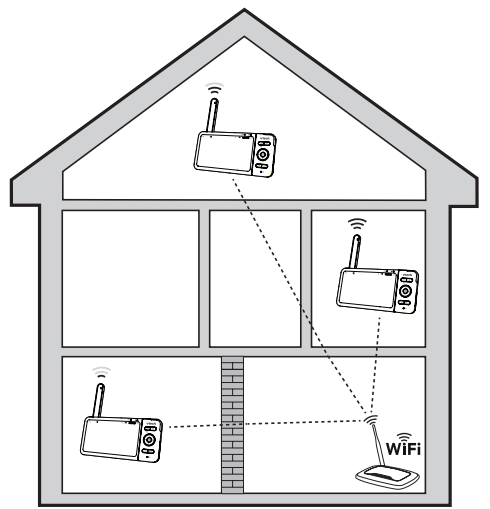


TEST THE LOCATION FOR THE BABY UNIT

If you plan to install your baby unit in a designated location, and use your home Wi-Fi network to connect your video monitor, you need to test which of your selected monitoring areas within the house have good Wi-Fi signal strength. After you have powered on your parent unit, you can use your parent unit's Wi-Fi signal strength indicator to assist in checking. Once you have identified the suitable location, you can install your baby unit. Adjust the distance between your baby unit and the Wi-Fi router if needed.

TIP

- Depending on surroundings and obstructing factors, such as the effect distance and internal walls have on signal strength, you may experience reduced Wi-Fi signal. To improve the Wi-Fi signal strength, adjust the distance or direction of your parent unit. Check with your parent unit again.

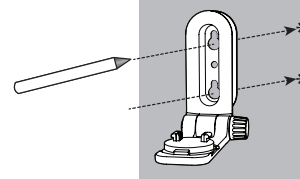


MOUNT THE BABY UNIT (OPTIONAL)

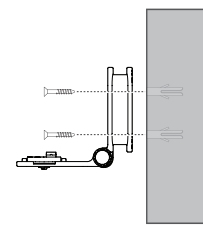
NOTES

- Check for reception strength and baby unit angle before drilling the holes.
- The types of screws and anchors you need depend on the composition of the wall. You may need to purchase the screws and anchors separately to mount your baby units.

- Place the wall mount bracket on a wall and then use a pencil to mark two holes in parallel. Remove the wall mount bracket and drill two holes in the wall (7/32 inch drill bit).



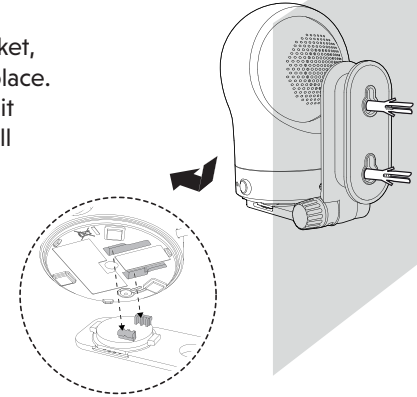
- Align the wall mount bracket and screws with the holes in the wall as shown. Tighten the screw in the middle hole first, so that the wall mount bracket position is fixed. You can tighten the other screw in the top hole.



- Insert the screws into the holes and tighten the screws until only 1/4 inch of the screws are exposed.

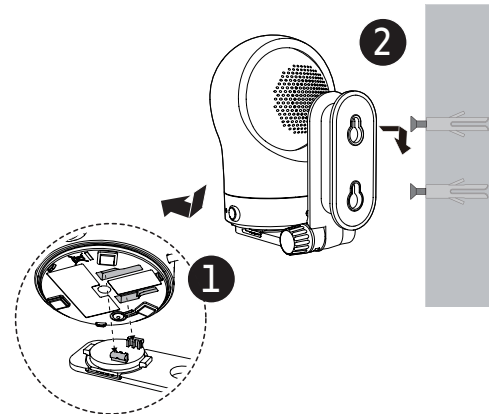


- Place the baby unit on the wall mount bracket, and then slide it forward until it locks into place. Connect the power adapter to the baby unit and a power supply not controlled by a wall switch.

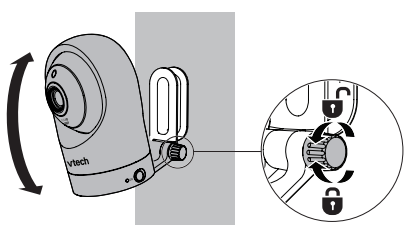


OR

- Place the baby unit on the wall mount bracket, and then slide it forward until it locks into place. Align the holes on the wall mount bracket with the screws on the wall, and slide the wall mount bracket down until it locks into place.



- You can maximize your baby unit's viewing angles by tilting the wall mount bracket. Hold the baby unit, and then rotate the knob in anticlockwise direction. This will loosen the joint of the wall mount bracket. Tilt your baby unit up or down to adjust to your preferred angle. Then, rotate the knob in clockwise direction to tighten the joint and secure the angle.



NEED HELP?

Driven by system updates, the software, online help topics, and online FAQs will be updated periodically.

For operations and guides to help you using your HD video monitor, and for latest information and supports, go and check the online help topics and online FAQs.

Use your smartphone or mobile device to access our online help.

- Go to [https://help.vtechphones.com/rm5764hd](#) or [https://help.vtechphones.com/rm5764-2hd](#); OR
- Scan the QR code on the right. Launch the camera app or QR code scanner app on your smartphone or tablet. Hold the device's camera up to the QR code and frame it. Tap the notification to trigger the redirection of the online help.

- If the QR code is not clearly displayed, adjust your camera's focus by moving your device closer or further away until it is clear.

If you would like to contact us, visit

[https://help.vtechphones.com/cs](#).

You can also call our Customer Support at 1-844-848-8324 (1-844-84-VTECH) [in US] or 1-888-211-2005 [in Canada] for help.



RM5764HD online help



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