



Press **MENU** on the parent unit to enter the main menu. Choose a menu item, or save a setting. You can use the parent unit menu for advanced settings or operations, such as to play or stop lullaby, or adjust the motion and sound detection settings.

While in the menu:

- Press **A**, **V**, **◀** or **▶** to scroll among the menu options.

A diagram of a mobile phone. A call log icon (a list of numbers) is circled and labeled 'Call log'. A missed call icon (a telephone handset with a red exclamation mark) is circled and labeled 'Missed call'.

- Depending on surroundings and obstructing factors, such as the effect distance and internal walls have on signal strength, you may experience reduced Wi-Fi signal. To improve the Wi-Fi signal strength, adjust the distance or direction of your parent unit. Check with your parent unit again.

For operations and guides to help you using your HD video monitor, and for latest information and supports, go and check the online help topics and online FAQs.

Use your smartphone or mobile device to access our online help.

- If the QR code is not clearly displayed, adjust your camera's focus by moving your device closer or further away until it is clear.

<https://help.vtechphones.com/cs>

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Testing the sound level of the HD video monitor

ⓘ CAUTION

- When you adjust the sound level, make sure the parent unit is more than 3 meters away from the baby unit.
- If you hear any unexpected noise from the parent unit, move the parent unit further away from the baby unit until the noise stops. You can also press **-VOL** on the parent unit to lower or mute the noise.

⚙️ Tip

⚠ CAUTION

- Keep the baby unit out of the reach of your baby. Do not place or mount the baby unit inside the baby's playpen.

1. Place the baby unit more than 1 meter away from your baby.

- Avoid dropping the product, or cleaning in hot water.
- Clean with a soft cloth.
- DO NOT immerse the parent unit and the baby unit in water and do not clean them under the tap.
- DO NOT use cleaning spray or liquid cleaners.
- Make sure the parent unit and the baby unit are dry before you connect them to the mains again.
- Clean the USB charging port of dust, dirt, and lint regularly.

Q&A FREQUENTLY ASKED QUESTIONS

keep hearing sound from the baby unit?	Try the following (in the order listed) for common cure: 1. Disconnect the power to the baby unit. 2. Wait a few minutes before connecting power back to the baby unit.
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Why don't I hear a sound when I turn my baby unit on?

The parent unit speaker volume may be too low. Press **VOL +** to increase the volume.

I can't hear anything from my baby unit. Why isn't it working?

Other electronic products may cause interference with your baby unit. Try installing your baby unit as far away from these electronic devices as possible.

My baby unit won't work. What should I do?

You may have set a low sound sensitivity level. Set the sound sensitivity to a medium or high level.

How do I know if my baby unit is working properly?

When you press the power button, the red LED indicator light will flash twice. The green LED indicator light will flash once every time you press the power button.

What should I do if the connection between my baby unit and the parent unit keeps dropping out?

Make sure both units are fully charged. Turn off the baby unit and the parent unit for 10 seconds, then turn them back on. If the problem persists, contact customer support.

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2. Go to  **Connect Mobile Phone**.
3. Scan the QR code in the parent unit to download the app into your mobile device.
4. Follow the instructions in the mobile app to set up and pair your baby unit to the mobile app.

1. Browse the App Store  or the Google Play store .
2. Search for the mobile app with the keyword "myvtechbaby 1080p".
3. Download and install the **MyVtech Baby 1080p** mobile app to your mobile device.

- 2 After installing the mobile app, follow the instructions in the mobile app and parent unit to set up and pair your baby unit.

What is not covered by this limited warranty?
This limited warranty does not cover:
Product that has been subjected to misuse, accident, shipping or other physical damage, improper installation, abnormal operation or handling, neglect, inundation, fire, water or other liquid intrusion, or
Operation that has been altered, modified, or tampered with in any way, or where there are unauthorized repairs or alterations.

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This warranty is the complete and exclusive agreement between Vtech Inc. It supersedes all other written or oral communications related to this product. Vtech provides no other warranties for the Product. The warranty exclusively describes the conditions under which you may return your product for repair or replacement. Some restrictions apply to these conditions to limited warranty. You should read your warranty with modification. Some countries do not have their own specific legal right, and you may also have other rights, which vary from state to state or province to province. Restrictions implied warranties, including those of fitness for a particular purpose and merchantability, an unwritten warranty at the Product is fit for ordinary use are limited to one year from the date of purchase. Some states/provinces do not allow certain limitations on implied warranties, so some of the above limitations may not apply to you. Vtech is not liable for any indirect losses, incidents, consequential, or similar damages (including, but not limited to lost profits or income, inability to use the product or new, associated equipment, the cost of substitute equipment and claims by third parties).

Please retain your original sales receipt as proof of purchase.