

Go to www.vtechphones.com to register your product for enhanced warranty support and latest Vtech product news.



For more support information:



vtech
Quick start guide

Congratulations

on purchasing your new Vtech product. Before using this HD video monitor, please read **Important safety instructions**. For support, shopping, and everything new at Vtech, visit our website at www.vtechphones.com. In Canada, visit www.vtechcanada.com.

What Does HD Video Monitor do?

Vtech Wi-Fi HD Video Monitor allows you to stay close to your baby when you are on the move or away. This monitor is Wi-Fi enabled, which uses your home wireless network to stream the video and audio to your smartphone or tablet. You can also monitor from your smartphone and tablet. The app can be downloaded from the App Store or the Google Play™ Store, directly from your smartphone or mobile tablet.



Approved by Google Play™ as a safe and secure app.

Approved by the U.S. Federal Communications Commission (FCC) as a safe and secure app.

Approved by the Canadian Radio-television and Telecommunications Commission (CRTC) as a safe and secure app.

Approved by the European Union (EU) as a safe and secure app.

Approved by the Australian Communications and Media Authority (ACMA) as a safe and secure app.

Approved by the New Zealand Communications Commission (NZCC) as a safe and secure app.

Approved by the South African Communications Regulatory Commission (ICSA) as a safe and secure app.

Approved by the Nigerian Communications Commission (NCC) as a safe and secure app.

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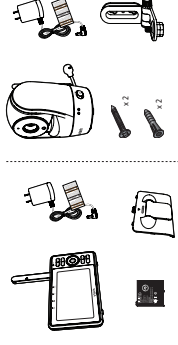
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WHAT'S IN THE BOX

Your HD video monitor package contains the following items. Save your sales receipt and original packaging in the event warranty service is necessary.



1 set for VM901-2
2 sets for VM901-2



Requirements

For mobile access:

MyVtech Baby1080p mobile app

Wi-Fi

Internet connection

3.1 Mbps or 2.5 Mbps (1080p, standard bandwidth per baby unit)

PROTECT YOUR PRIVACY AND ONLINE SECURITY

Vtech cares about your privacy and online security. That's why we put top priority on protecting your device as the most important element of our business. We recommend you carefully review and consider the following information before using our products.

Before installing a device, ensure your router's wireless signal is encrypted by selecting WPA2 or WPA3. If your router does not support WPA2 or WPA3, we recommend you upgrade your router to a newer model that does.

Change default passwords. Change your wireless router's default wireless network name (SSID) to something unique. Change default passwords to unique, strong passwords. A strong password:

- Is at least 10 characters long.
- Does not contain dictionary words or personal information.
- Contains a mix of uppercase letters, lowercase letters, special characters and numbers.

Keep your devices up to date. Download security patches from manufacturers as soon as they become available. This helps protect your devices from security vulnerabilities that could be exploited by hackers.

If the features available enable automatic updates for future releases.

Disable Universal Plug and Play (UPnP) on your router.

UPnP enabled on a router can limit the effectiveness of your firewall by allowing other devices to open inbound ports without any intervention or approval from you.

For more information on wireless connections and protecting your data, please review the following resources from industry experts:

1. Federal Communications Commission: www.fcc.gov/consumers/guides/how-secure-your-wireless-connection
2. U.S. Department of Homeland Security: www.dhs.gov/cybersecurity
3. Federal Trade Commission: www.ftc.gov/secure/yourdevice
4. www.consumerreports.org/cdn/secure-your-wireless-connection

Power requirement

Minimum power: 5W (5V DC, 1A)

Maximum power: 10W (5V DC, 2A)

Output: 5V DC, 1A

TECHNICAL SPECIFICATIONS

Frequency

2.4GHz (2.412-2.484 GHz)

Channel

11

LED

97° Color LED (97° x 60° x 22° panel)

Resolution

1080p (1920 x 1080 pixels)

Power requirement

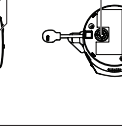
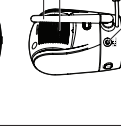
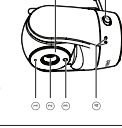
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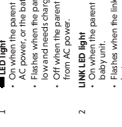
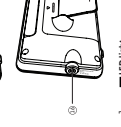
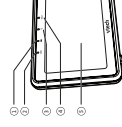
Output: 5V DC, 1A

OVERVIEW

Baby unit overview



Parent unit overview



HOW THE SYSTEM WORKS

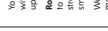
Direct mode

The parent unit and the baby unit of your video monitor connect to each other in **Direct mode** by default, which allows you to stream live video right out of the box. **Direct mode** connection lets you stream live video from parent unit only.



Router mode

You can continue using your video monitor with **Direct mode** connection, or you can set up your monitor in **Router mode** connection. **Router mode** connection allows you to stream live video through parent unit and smartphone app.



Router mode connection allows you to stream live video through parent unit and smartphone app. You can also use **Router mode** to connect your home Wi-Fi network to improve the connection between your parent unit and baby unit.

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NOTES

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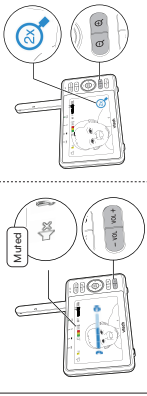
BASIC OPERATION

After powering up your video monitor, the parent unit streams live video in local mode. We recommend that you use the parent unit for local viewing. You can also use the parent unit with your monitor for functionality enhancements and mobile access. See **Auto software update and firmware update** and **Download app for mobile access** in this quick start guide.

Use the menu
Press **MENU/SELECT** to enter the menu. Choose a menu item, or save the menu item. Press **ENTER** to save the menu item. Press **ENTER** to return to the live video detection setting.

While in the menu:
• Press **▲**, **▼**, **←**, **→** to scroll among the menu options.
• Press **MENU/SELECT** to select an option.
• Press **TALK** to return to the live video detection setting.
• Press **ENTER** to go to **Help & Info** page.

Adjust speaker volume
Press **▲**, **▼**, **VOL+** to adjust your parent unit speaker volume. It determines the volume of sound transmitted from your baby unit.



TEST THE LOCATION FOR THE BABY UNIT

If you plan to install your baby unit in a designated location, and use your home Wi-Fi network to connect your video monitor, you need to test the location for the baby unit. The baby unit should have good Wi-Fi signal strength. After you have powered on your parent unit, you can use the parent unit to test the location for the baby unit. To test the location for the baby unit, you can use the parent unit to test the location for the baby unit. To test the location for the baby unit, you can use the parent unit to test the location for the baby unit.

Need Help?
Driven by system updates, the software, online help topics, and online FAQs will be updated periodically. For operations and guides to help you using your HD video monitor, and for latest system FAQs, go and check the online help topics. Use your smartphone or mobile device to access our online help.

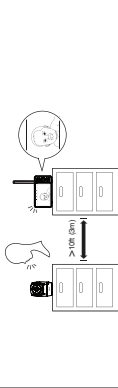
• Go to <https://help.vtechphones.com/vm901> or <https://help.vtechphones.com/vm901-2>. OR
• Scan the QR code on the right. Launch the camera app or QR code scanner app on your smartphone or tablet. Hold the camera over the QR code. The camera will scan the QR code and redirect you to the online help. The notification in the bottom of the online help will guide you to the location of the online help.

If the QR code is not clearly displayed, adjust your camera's focus by moving your device closer or further away until it is clear.
If you would like to contact us, visit <https://help.vtechphones.com/c1>, 1-844-848-8300 or 1-844-848-8300 (in Canada) for help. 1-888-231-2025 (in Canada) for help.

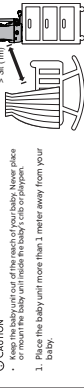
TEST THE SOUND LEVEL AND POSITION THE HD VIDEO MONITOR

NOTE
• To avoid causing high-pitched, squealing noise from your HD video monitor, make sure the parent unit is more than 3 meters away from the baby unit. Make sure the parent unit and parent unit are more than 3 meters apart. OK.

Testing the sound level of the HD video monitor
• For hearing protection, make sure the parent unit is more than 3 meters away from the baby unit. Make sure the parent unit and parent unit are more than 3 meters apart. OK.



Positioning the HD video monitor
• **CAUTION**
• Keep the baby unit out of the reach of your baby. Never place or mount the baby unit inside the baby's crib or playpen.



Turn on/off baby unit's status LED
You may set the status LED indicator of your baby unit on or off. Go to **STATUS LED**.



DOWNLOAD APP FOR MOBILE ACCESS

1. You can download the free **MyVtech Baby 1080p** mobile app and install it to a mobile device, then use your mobile device and the mobile app to monitor your areas remotely.
2. Press **MENU** when the parent unit is idle.
3. Go to **Connect Mobile Phone**.
4. Scan the QR code in the parent unit to download the app into your mobile device.
5. Follow the instructions in the mobile app to set up and pair your baby unit to the mobile app.
Alternatively, you can download the mobile app from the App Store or Google Play store.

Install MyVtech Baby 1080p mobile app
1. Browse the App Store or the Google Play store.
2. Search for the mobile app with the keyword "myvtech baby 1080p".
3. Download and install the **MyVtech Baby 1080p** mobile app to your mobile device.

NOTE
• Make sure your mobile device meets the minimum requirement for the mobile app.
• The mobile app is compatible with:
• iOS 8.0 or later,
• Android 4.0 or later, and
• iOS 8.0 or later.

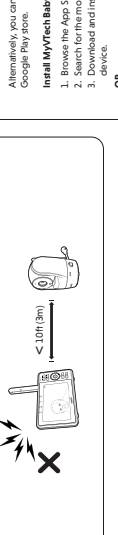
In your mobile device:
1. Tap **OK** to run the mobile app in your mobile device, and then create a camera account.
2. We recommend that you use a common wireless service, such as Google Cloud for your new camera account via the email link, then sign in to your account.
3. Follow the instructions in the mobile app to pair the camera. Tap **+** in the mobile app to get the link.

After installing the mobile app, follow the instructions in the mobile app and parent unit to set up and pair your baby unit.

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GENERAL PRODUCT CARE

To keep this product working well and looking good, follow these guidelines:
• Avoid putting it near heating appliances and devices that generate electrical noise (for example, DO NOT expose it to direct sunlight or moisture).
• Avoid dropping the product or treating it roughly.
• Do not use the product in wet areas.
• Do not use the product in areas with high humidity or high temperature.
• Make sure the parent unit and the baby unit are dry before you connect them to the mains again.

STORAGE
When you are not going to use the HD video monitor for some time, store the parent unit, the baby unit and the adapters in a cool and dry place.

FREQUENTLY ASKED QUESTIONS
Below are the questions most frequently asked about the HD video monitor.
Can I turn off the parent unit screen? Yes. Press **MENU/SELECT** will turn the LCD display back on from the baby unit.

Why does the baby unit not respond normally?
1. Disconnect the power to the baby unit.
2. Reconnect the power to the baby unit.
3. Reboot the parent unit.

Why does the baby unit not respond normally?
The baby unit has a light sensor that measures the ambient light. When the ambient light is dim, such as during nighttime or in a dark room, the baby unit activates its infrared LEDs, and displays the camera view in black and white.

Why does my baby unit not respond normally?
The baby unit may not be in the correct connection. Check your network and the connection setting. Make sure the baby unit is connected to the correct network. Installing your baby unit far away from these electronic devices is possible. Why don't I hear a sound? Why don't I hear my baby cry?
You may have a low sound sensitivity level. Set the sound sensitivity to a higher level. For details, go to www.vtechphones.com for online help topics.

LIMITED WARRANTY

What does the limited warranty mean?
The warranty of this product means that the holder of a valid proof of purchase ("Consumer," or "you") has the right to request a replacement or repair of the product if it is found to be defective within the warranty period. The warranty is limited to the product and its accessories. It does not cover the product if it is found to be defective due to misuse, accident, or other causes. The warranty is limited to the product and its accessories. It does not cover the product if it is found to be defective due to misuse, accident, or other causes. The warranty is limited to the product and its accessories. It does not cover the product if it is found to be defective due to misuse, accident, or other causes.

What is not covered by the limited warranty?
1. Product that has been subjected to misuse, accident, dropping or other physical damage, improper installation, abnormal use, or other causes.
2. Product that has been damaged due to repair, alteration or modification by anyone other than an authorized service center.
3. Product that has been damaged due to fire, flood, lightning, or other natural disasters.
4. Product that has been damaged due to the use of non-authorized accessories or components.
5. Product that has been damaged due to the use of non-authorized accessories or components.

How does the limited warranty period work?
The limited warranty period for the product is 12 months from the date of purchase. If you purchase the product after the warranty period, the warranty period will be 12 months from the date of purchase. The warranty period will be 12 months from the date of purchase. The warranty period will be 12 months from the date of purchase.

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