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CS5229-2
CS5229-3
CS5229-4
CS5229-5

DECT 6.0 cordless telephone



Quick start guide



Document order number: 96-012950-010-100
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Address: 9020 SW Washington Square Road, Ste. 555 Tigard, OR 97223, United States
Phone: 1 (800) 595-9511 in the U.S. or 1 (800) 267-7377 in Canada
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The ENERGY STAR® label indicating it meets the latest energy efficiency guidelines.
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The ENERGY STAR® program (www.energystar.gov) recognizes and encourages the use of products that save energy and help protect our environment. We are proud to mark this product with the ENERGY STAR® label.

Telephones identified with this logo have reduced noise and interference when used with most T-coil equipped hearing aids and cochlear implants. The TIA-1083 Compliant Logo is a trademark of the Telecommunications Industries Association. Used under license.

Memory
Directory: 50 memory locations;
Call log: 30 memory locations;
Call block: 150 entries

Power
Handset: 2.4V Ni-MH battery
Telephone base: 6V DC @ 400mA
Charger: 6V DC @ 400mA

Nominal
Maximum power allowed by FCC and IC
Actual operating range may vary according to environmental conditions at the time of use.

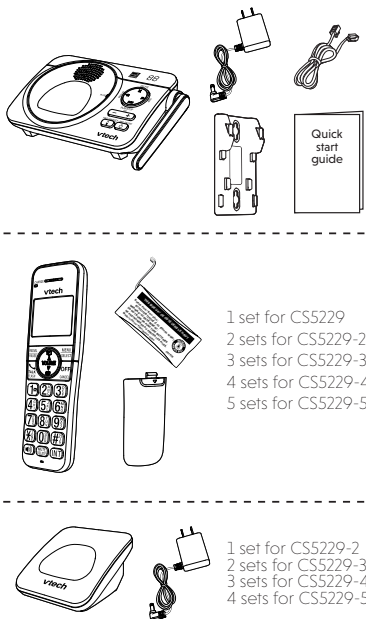
Channels
DECT channel: 5

Transmit
Handset: 1921.536-1928.448 MHz
Telephone base: 1921.536-1928.448 MHz

Frequency
Crystal controlled PLL synthesizer

Technical specifications

What's in the box



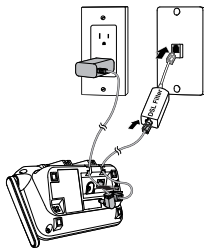
1 set for CS5229
2 sets for CS5229-2
3 sets for CS5229-3
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1 set for CS5229-2
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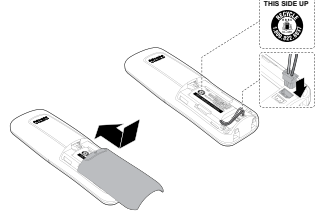
Connect and activate

1 Connect the telephone base

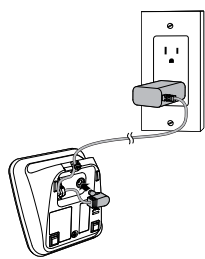
If you subscribe to digital subscriber line (DSL) high-speed Internet service through your telephone line, make sure you connect a DSL filter (not included) to the telephone wall jack.



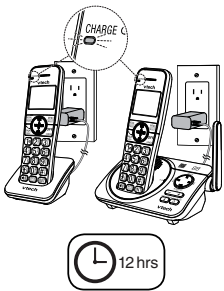
2 Install the battery



3 Connect the charger



4 Charge the battery



Display



	The battery is low and needs charging.
	The battery is charging.
	The battery is fully charged.
	Handset ringer is off.
	New voicemail received from your telephone service provider.
NEW	There are new caller ID log entries.
ANS ON	Answering system is on.
1/13	Number of new/old messages recorded.
ECO	The ECO mode activates automatically to reduce power consumption when the handset is within range of the telephone base.

Setup

After you install your telephone or power returns following a power outage and battery depletion, the handset will prompt you to set the date and time, and to configure the answering system through voice guide.

Date and time

Follow the steps below to set the date and time. For example, if the date is 31 December, 2019, and the time is 10:59 AM:



When the handset prompts you to set the date and time



1 **12/31**



2 **12/31/19**



3 **10:59**



4 **AM**

Enter the date

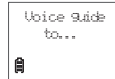
Enter the time

Voice guide for answering system

After setting the date and time, the handset will display **Voice guide to...** and **set up Ans sys?** alternatively.

This feature assists you to do the basic setup of the answering system. You can follow the voice guide to record your own announcement, set the number of rings and the message alert tone.

When the handset prompts you to set up the answering system via voice guide



1 **MENU**



"Hello! This voice guide will assist you with the basic setup of your answering system"

For detailed instructions, read the online user's manual or frequently asked questions at www.vtechphones.com.

Setup your answering system by inputting the designated numbers as instructed in the voice guide.

Basic operation

Make a call

1 **TALK FLASH**

- OR -



2 **1234567890**

Enter the phone number

Answer a call

TALK FLASH

- OR -



3 **1234567890**

Press any dialing keys to answer

End a call

OFF CANCEL

Speakerphone

Speakerphone

Volume

VOLUME

Directory

Directory

The directory can store up to 50 entries, which are shared by all handsets. Each entry may consist of a telephone number up to 30 digits, and a name up to 15 characters.

Add a directory entry



1 **1234567890**

Enter the phone number



2 **MENU**

SELECT



3 **MENU**

SELECT



4 **1234567890**

Enter the name



5 **MENU**

SELECT

Review directory entries



1 **VOLUME**

Browse the entries



2 **VOLUME**

UP

Delete a directory entry

When your desired directory entry displays on the handset screen



1 **MUTE DELETE**



2 **MENU**

SELECT

Caller ID

Caller ID

If you subscribe to caller ID service, information about each caller appears after the first or second ring.

The caller ID log stores up to 30 entries. Each entry has up to 24 digits for the phone number and 15 characters for the name.

Review caller ID log entries



1 **VOLUME**

Browse the entries



2 **VOLUME**

UP

Dial a caller ID log entry

When your desired caller ID entry displays on the handset screen

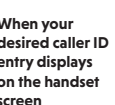


TALK FLASH



Save a caller ID log entry to the directory

When your desired caller ID entry displays on the handset screen



1 **MENU**

SELECT



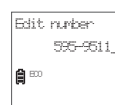
2 **MENU**

SELECT



3 **MENU**

SELECT



4 **MENU**

SELECT



5 **MENU**

SELECT

Delete a caller ID log entry

When your desired caller ID entry displays on the handset screen



MUTE DELETE



Answering system

About the built-in answering system and voicemail service

For message recording, your telephone has a built-in answering system, and it also supports voicemail service offered by your telephone service provider (subscription is required, and fee may apply).

Built-in answering system VS Voicemail service



BUILT-IN ANSWERING SYSTEM

Telephone system

Subscription No

Fees No

Answer incoming calls After 4 rings by default. It can be changed via handset menu.

Storage Telephone base

Display new messages Handset - XX new messages Telephone base - Message window flashes

Retrieve messages Press on the telephone base; OR Press MENU, and then select Play messages on the handset; OR Access remotely with an access code.



VOICEMAIL SERVICE

Telephone service provider

Subscription Yes

Fees May apply

Answer incoming calls Usually after 2 rings. It can be changed by contacting your telephone service provider.

Storage Server or System

Display new messages Handset - and New voicemail

Retrieve messages Press on the dialpad, and enter an access number and/or passcode from your telephone service provider.

Turn the built-in answering system on or off

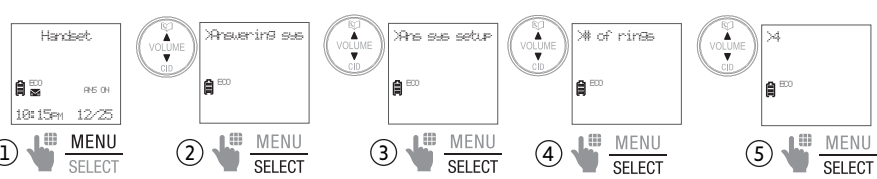
On the telephone base

Press to turn on; press again to turn off.

Set number of rings

You can set your answering system to answer calls at least two rings earlier than your voicemail service. For example, if your voicemail service answers after six rings, set your answering system to answer after four rings.

Thus, if you are on a call, or if the answering system is busy recording a message and you receive another call, the second caller can leave a voicemail message.



Get help with the online topics

For operations and guides to help you using your video monitor, and for latest information and supports, go and check the online help topics and online FAQs.

Use your smartphone or mobile device to access our online help.

Go to <https://help.vtechphones.com/cs5229>; OR

Scan the QR code on the right. Launch the camera app or QR code scanner app on your smartphone or tablet. Hold the device's camera up to the QR code and frame it. Tap the notification to trigger the redirection of the online help.

If the QR code is not clearly displayed, adjust your camera's focus by moving your device closer or further away until it is clear.



Message playback

On the telephone base

- OR -

On a handset

Repeat the playing message

- OR -

Play the previous message

California Energy Commission battery charging testing instructions

This telephone is set up to comply with the energy-conserving standards right out of the box. These instructions are intended for California Energy Commission (CEC) compliance testing only. When the CEC battery charging testing mode is activated, all telephone functions, except battery charging, will be disabled. To activate the CEC battery charging testing mode:

- Unplug the telephone base power adapter from the power outlet. Make sure all handsets are plugged with charged batteries before proceeding.
- While you press and hold **FIND HS**, plug the telephone base power adapter back to the power outlet.
- After about 20 seconds, when the **IN USE** light starts flashing, release **FIND HS** and then press it again within 2 seconds.

The process takes up to one minute to complete. When the phone successfully enters the CEC battery charging testing mode, the **IN USE** light turns off and all handsets display **To register HS...** and **...see manual** alternately. NOTE: When the phone fails to enter this mode, repeat Step 1 through Step 3 above. The telephone base will be powered up as normal if you fail to press **FIND HS** within 2 seconds in Step 3. To deactivate the CEC battery charging testing mode:

- Unplug the telephone base power adapter from the power outlet, and then plug it back in. Then the telephone base is powered up as normal.
- Place the handset in the telephone base to register it back. The handset NOTE: The handset shows Registered and you hear a beep when the registration process completes. The registration process takes about 90 seconds to complete.

Limited warranty

What does this limited warranty cover?

The manufacturer of this Vtech Product warrants to the holder of a valid proof of purchase ("Consumer" or "you") that the Product and all accessories provided in the sales package ("Product") are free from defects in material and workmanship, pursuant to the following terms and conditions, when installed and used normally and in accordance with the operating instructions. This limited warranty extends only to the Consumer for Products purchased and used in the United States of America and Canada.

What will Vtech do if the Product is not free from defects in materials and workmanship during the limited warranty period ("Materially Defective Product")?

During the limited warranty period, Vtech's authorized service representative will repair or replace a Vtech's option, without charge, a Materially Defective Product. If we repair the Product, we may use new or refurbished replacement parts. If we choose to replace the Product, we may replace it with a new or refurbished Product of the same or similar design. We will retain defective parts, modules, or equipment. Repair or replacement of the Product, at Vtech's option, is your exclusive remedy. Vtech will return the repaired or replacement Products to you in working condition. You should expect the repair or replacement to take approximately 30 days.

How long is the limited warranty period?

The limited warranty period for the Product extends for ONE (1) YEAR from the date of purchase. If Vtech repairs or replaces a Materially Defective Product under the terms of this limited warranty, this limited warranty also applies to the repaired or replacement Product for a period of either (a) 90 days from the date the repaired or replacement Product is shipped to you or (b) the time remaining on the original one-year warranty, whichever is longer.

What is not covered by this limited warranty?

This limited warranty does not cover:

- Product that has been subjected to misuse, accident, shipping or other physical damage, improper installation, abnormal operation or handling, neglect, inundation, fire, water or other liquid intrusion.
- Product that has been subjected to contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like; but then only to the extent the damage was not caused by incorrectly securing the waterproof handset's protective elements, for example, failing to properly close a

Important safety instructions

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury, including the following:

- Read and understand all instructions.
- Follow all warnings and instructions marked on the product.
- Unplug this product from the wall outlet before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
- Do not use this product near water, such as near a bath tub, wash bowl, kitchen sink, laundry tub or a swimming pool, nor in a wet basement or shower.
- Do not place this product on an unstable table, shelf, stand or other unstable surfaces.
- Avoid placing the telephone system in places with extreme temperature, direct sunlight, or other electrical devices. Protect your phone from moisture, dust, corrosive liquids and fumes.
- Slots and openings in the back or bottom of the telephone base and handset are provided for ventilation. To protect them from overheating, these openings must not be blocked by placing the product on a soft surface such as a bed, sofa or rug. This product should never be placed near or over a radiator or heat register. This product should not be placed in any area where proper ventilation is not provided.
- This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply in your home or office, consult your dealer or local power company.
- Do not allow anything to rest on the power cord. Do not install this product where the cord may be walked on.
- Never push objects of any kind into this product through the slots in the telephone base or handset because they may touch dangerous voltage points or create a short circuit. Never spill liquid of any kind on the product.
- To reduce the risk of electric shock, do not disassemble this product, but take it to an authorized service facility. Opening or removing parts of the telephone base or handset other than specified access doors is not allowed. Opening or removing parts of the handset or other controls may result in damage and often requires extensive work by an authorized technician to restore the product to normal operation.
- Do not overload wall outlets and extension cords.
- Unplug this product from the wall outlet and refer servicing to an authorized service facility under the following conditions:
 - When the power supply cord or plug is damaged or frayed.
 - If liquid has been spilled onto the product.
 - If the product has been exposed to rain or water.
 - If the product does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operation instructions. Improper adjustment of other controls may result in damage and often requires extensive work by an authorized technician to restore the product to normal operation.
 - If the product has been dropped and the telephone base and/or handset has been damaged.
 - If the product exhibits a distinct change in performance.

- Avoid using a telephone (other than cordless) during an electrical storm. There is a remote risk of electric shock from lightning.
- Do not use the telephone to report a gas leak in the vicinity of the leak. Under certain circumstances, a spark may be created when the adapter is plugged into the power outlet, or when the handset is replaced in its cradle. This is a common event associated with the closing of any electrical circuit. The user should not plug the phone into a power outlet, and should not put a charged handset into its cradle, if the phone is located in an environment containing concentrations of flammable or flame-supporting gases, unless there is adequate ventilation. A spark in such an environment could create a fire or explosion. Such environments might include: medical use of oxygen without adequate ventilation; industrial gases (cleaning solvents; gasoline vapors; etc.); a leak of natural gas; etc.
- Only put the handset of your telephone next to your ear when it is in normal talk mode.
- The power adapter is intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling, under-the-table or cabinet outlet.
- For pluggable equipment, the socket-outlet shall be installed near the equipment and shall be easily accessible.

- Nickel-metal hydride rechargeable batteries:** Dispose of these batteries in a safe manner. Do not burn or puncture the battery. Like other batteries of this type, if burned or punctured, they could release caustic material which could cause injury.

For C-UL compliance only

Measures de sécurité importantes

- Afin de réduire les risques d'incendie, de blessures corporelles ou d'électrocution, suivez toujours ces mesures préventives de base lorsque vous utilisez votre téléphone.
- Lisez et comprenez bien toutes les instructions.
 - Observez toutes les instructions et mises en garde inscrites sur l'appareil.
 - Débranchez le téléphone de la prise murale avant de le nettoyer. N'utilisez pas de nettoyeurs liquides ni en aérosol. N'utilisez qu'un chiffon doux et légèrement humecté.
 - N'utilisez pas ce produit près de l'eau, tel que près d'un bain, d'un lavabo, d'un évier de cuisine, d'un bac de lavage ou d'une piscine, ou dans un sous-sol humide ou sous la douche.
 - Ne déposez pas ce téléphone sur un chariot, support ou table chancelants. L'appareil pourrait tomber et être sérieusement endommagé.
 - Évitez d'installer le système téléphonique dans des endroits soumis à une température extrême, à la lumière directe du soleil ou à proximité immédiate d'autres appareils électriques ou électroniques. Protégez votre téléphone contre les sources d'humidité, la poussière, les vapeurs et les liquides corrosifs.
 - Le boîtier de l'appareil est doté de fentes et d'ouvertures d'aération situées à l'arrière ou en dessous. Afin d'empêcher la surchauffe, ces ouvertures ne doivent pas être obstruées en plaçant l'appareil sur un lit, divan, tapis ou autre surface similaires. Ne placez pas cet appareil à proximité d'un élément de chauffage ni d'une plinthe électrique. De plus, ne l'installez pas dans une unité murale ou un cabinet fermé qui ne possède pas d'aération adéquate.
 - Ne faites fonctionner cet appareil qu'avec le type d'alimentation indiqué sur les étiquettes de l'appareil. Si vous ne connaissez pas le voltage de votre maison, consultez votre marchand ou votre fournisseur d'électricité.
 - Ne déposez rien sur le cordon d'alimentation. Installez cet appareil dans un endroit sécuritaire, là où personne ne pourra trébucher sur la ligne d'alimentation ni le cordon téléphonique modulaire.
 - N'insérez jamais d'objets à travers les fentes et ouvertures de cet appareil, car ils pourraient toucher à des points de tension dangereux ou court-circuiter des pièces, ce qui constituerait un risque d'incendie ou d'électrocution. N'échappez pas de liquides dans l'appareil.
 - Afin de réduire les risques d'électrocution, ne démontez pas l'appareil, mais apportez-le plutôt à un centre de service qualifié s'il doit être réparé. En enlevant le couvercle, vous vous exposez à des tensions dangereuses ou autres dangers similaires. Un remontage inadéquat peut être à l'origine d'une électrocution lors d'une utilisation ultérieure de l'appareil. Débranchez l'appareil avant de procéder au nettoyage. Utilisez un chiffon humide et doux.
 - Ne surchargez pas les prises de courant et les rallonges.
 - Débranchez cet appareil de la prise de courant et communiquez avec le département de service à la clientèle de Vtech dans les cas suivants:
 - Lorsque le cordon d'alimentation est endommagé ou écorché.
 - Si du liquide a été échappé dans l'appareil.
 - Si l'appareil a été exposé à une source d'humidité telle que la pluie ou l'eau.

- Si le produit ne fonctionne pas normalement en respectant les instructions de fonctionnement. Réglez uniquement les commandes indiquées dans les instructions de fonctionnement. Les réglages incorrects des autres commandes pourraient provoquer un dommage qui pourrait exiger un travail exhaustif de la part d'un technicien autorisé afin de rétablir le fonctionnement normal de l'appareil.
- Si le produit a été échappé et que le socle et/ou le combiné a été endommagé.
- Si le produit affiche une nette diminution de sa performance.
- Évitez d'utiliser un téléphone (autre qu'un sans fil) pendant un orage. Les éclairs peuvent être à l'origine d'une électrocution.
- N'utilisez pas le téléphone pour rapporter une fuite de gaz à proximité de la fuite. En certaines circonstances, une flamme pourrait être provoquée lorsque l'adaptateur est branché à une prise de courant, ou lorsque le combiné est déposé sur le socle. Ceci est un événement

commun associé à la fermeture d'un circuit électrique. L'utilisateur ne devrait pas brancher le téléphone à une prise de courant, et ne devrait pas déposer le combiné chargé sur le socle, si le téléphone se trouve à proximité d'un endroit comportant des concentrations de gaz inflammables, à moins que la ventilation soit adéquate. Une flamme dans un tel endroit pourrait provoquer un incendie ou une explosion. De tels environnements peuvent comprendre: des endroits où l'on utilise de l'oxygène médical sans ventilation adéquate; des gaz industriels (dissolvants de nettoyage, des vapeurs d'essence, etc.); une fuite de gaz naturel, etc.

- Ne placez que le combiné de votre téléphone près de votre oreille lorsqu'en mode de conversation.
- Ces adaptateurs ont été conçus pour être orientés en position verticale ou montés au sol. Les broches ne sont pas conçues pour maintenir l'adaptateur en place si celui-ci est banché dans une prise au plafond ou sous une table/ armoire.
- Pour le MATERIEL RACCORDE PAR PRISE DE COURANT, le socle de prise de courant doit être installé à proximité du matériel et doit être aisément accessible.

CONSERVEZ CES INSTRUCTIONS

Pile

- N'utilisez que la pile incluse ou l'équivalent.
- Ne jetez pas la pile au feu. Vérifiez les instructions spécifiques de mise aux rebus auprès des autorités locales.
- N'ouvrez pas et ne moulez pas la pile. L'électrolyte qui s'en échapperait est corrosif et pourrait causer des brûlures ou des blessures aux yeux ou à la peau. L'électrolyte est toxique si avalé.
- Soyez prudents lorsque vous manipulez les piles afin d'éviter les courts-circuits provoqués par des matériaux conducteurs.
- Rechargez la pile incluse avec cet appareil, selon les instructions et limites spécifiées dans ce guide d'utilisation.

Stimulateurs cardiaques implantés dans l'organisme

Les simulateurs cardiaques (s'applique uniquement aux téléphones numériques sans fil).

L'organisme "Wireless Technology Research, LLC (WTR)", une firme de recherche indépendante, a mené une évaluation pluridisciplinaire des interférences entre les téléphones sans fil portatifs et les stimulateurs cardiaques implantés dans l'organisme. Appuyée par l'Administration des aliments et drogues (FDA) des États-Unis, la firme WTR recommande aux médecins:

Avis aux détenteurs de stimulateurs cardiaques

- Ils doivent tenir le téléphone sans fil à une distance d'au moins six pouces du stimulateur cardiaque.
- Ils ne doivent PAS placer le téléphone sans fil directement sur le stimulateur cardiaque, tel que dans une poche de chemise, lorsque celui-ci est en marche.
- Ils doivent utiliser le téléphone sans fil en l'appuyant sur l'oreille qui se trouve dans la direction opposée au stimulateur cardiaque.

L'étude effectuée par l'organisme WTR n'a pas identifié de risque pour les détenteurs de stimulateurs cardiaques causés par les gens qui utilisent un téléphone sans fil à proximité de ceux-ci.

À propos des téléphones sans fil

Confidentialité: Les mêmes caractéristiques qui constituent des avantages pour les téléphones sans fil affichent également des restrictions. Les appels téléphoniques sont transmis entre le combiné sans fil et le socle par le biais d'ondes radio; il y a donc la possibilité que vos conversations téléphoniques sans fil soient interceptées par des équipements de réception radio se trouvant dans la portée du combiné sans fil. Pour cette raison, vous ne devez pas percevoir les communications téléphoniques sans fil comme étant aussi confidentielles que celles des téléphones à cordons.

Alimentation électrique: Le socle de ce téléphone sans fil doit être branché à une prise électrique fonctionnelle. La prise électrique ne doit pas être contrôlée par un interrupteur mural. Les appels ne pourront pas être effectués du combiné sans fil si le socle est débranché ou si hors tension ou si le courant est coupé.

Possibilité d'interférences aux téléviseurs: Certains téléphones sans fil fonctionnent sur des fréquences pouvant causer des interférences aux téléviseurs et aux magnétoscopes. Pour réduire ou prévenir de telles interférences, ne placez pas le socle du téléphone sans fil près ou sur un

téléviseur ou magnétoscope. S'il y a présence de parasites, il est conseillé d'éloigner le téléphone sans fil du téléviseur ou du magnétoscope afin de réduire possiblement les interférences.

Piles rechargeables: Manipulez les piles avec soin afin de ne pas les court-circuiter avec des bagues, bracelets ou clés. Les piles ou le conducteur peut surchauffer et causer des blessures. Respectez la polarité adéquate entre la pile et le chargeur.

Les bloc-piles rechargeables à l'hydruure métallique de nickel: Jetez ces blocs-piles de manière écologique et sécuritaire. Ne les incinerez pas et ne les perdez pas. Tel que les autres piles de ce type, elles pourraient dégager une matière toxique qui peut causer des blessures corporelles si elles sont brûlées ou percées.

The RBRC® seal

The RBRC® seal on the nickel-metal hydride battery indicates that Vtech Communications, Inc. is voluntarily participating in an industry program to collect and recycle these batteries at the end of their useful lives, when taken out of service within the United States and Canada.

The RBRC® program provides a convenient alternative to placing used nickel-metal hydride batteries into the trash or municipal waste, which may be illegal in your area.

Vtech's participation in RBRC® makes it easy for you to drop off the spent battery at local retailers participating in the RBRC® program or at authorized Vtech product service centers. Please call **1 (800) 8 BATTERY®** for information on Ni-MH battery recycling and disposal bans/restrictions in your area. Vtech's involvement in this program is part of its commitment to protecting our environment and conserving natural resources.

RBRC® and 1 (800) 8 BATTERY® are registered trademarks of Rechargeable Battery Recycling Corporation.



FCC, ACTA and IC regulations

FCC Part 15

NOTE: This equipment has been tested and found to comply with the requirements for a Class B digital device under Part 15 of the Federal Communications Commission (FCC) rules. These requirements are intended to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off