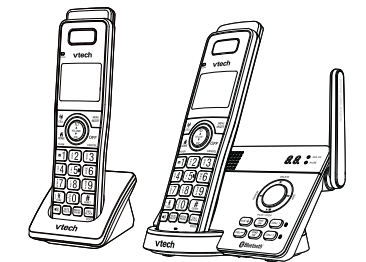


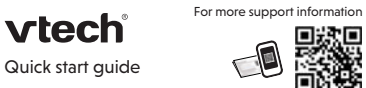
Go to: www.vtechphones.com to register your product for enhanced warranty support and latest Vtech product news.

IS8121-1
IS8121-2
IS8121-3
IS8121-4
IS8121-5

DECT 6.0 Cordless telephone with BLUETOOTH® wireless technology



vtech
Quick start guide



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Specifications are subject to change without notice.
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STAR label indicating it meets the latest energy efficiency guidelines.
The ENERGY STAR program (www.energystar.gov) recognizes and encourages the use of products that save energy and help protect our environment. We are proud to mark this product with the ENERGY STAR label.

Handset: 2.4 VDC, AAA x 2, Ni-MH Battery
Phonebook: 1000 memory locations.
Charger: 6V DC @ 400mA
Transmit: Handset: 1921.536-1928.448 MHz
Frequency control: Crystal controlled PLL synthesizer

Channels: DECT channel: 5
Normal: Maximum power allowed by FCC and IC
Effective: Actual operating range may vary according to the type of use.
Range: up to 10 digits and 15 characters.
Memory: Phonebook: 1000 memory locations.
Power requirement: Handset: 2.4 VDC, AAA x 2, Ni-MH Battery
Charger: 6V DC @ 400mA
Call block: 1000 entries
Up to 24 digits and 15 characters.
Caller ID Log: 50 memory locations.
Interference: Interference limited by FCC and IC.

Technical Specifications

IMPORTANT SAFETY INSTRUCTIONS

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury, including the following:

- Read and understand all instructions.
- Follow all warnings and instructions marked on the product.
- Unplug this product from the wall outlet before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
- Do not use this product near water such as near a bath tub, wash bowl, kitchen sink, laundry tub or a swimming pool, not in a wet basement or shower.
- Do not place this product on an unstable table, shelf, stand or other unstable surfaces.
- Avoid placing the telephone system in places with extreme temperature, direct sunlight, or other electrical devices. Protect your phone from moisture, dust, corrosive liquids and fumes.
- Slots and openings in the back or bottom of the telephone base and handset are provided for ventilation. To protect them from overheating, these openings must not be blocked by placing the product on a soft surface such as a bed, sofa or rug. The product should never be placed near or over a radiator or heat register. This product should not be placed in any area where proper ventilation is not provided.
- This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply in your home or office, consult your dealer or local power company.
- Do not allow anything to rest on the power cord. Do not install this product where the cord may be walked on.
- To reduce the risk of electric shock, do not disassemble this product, but take it to an authorized service facility. Opening or removing parts of the telephone base or handset other than specified access doors may expose you to dangerous voltages or other risks; incorrect reassembly can cause electric shock when the product is subsequently used.
- Never push objects of any kind into this product through the slots in the telephone base or handset because they may touch dangerous voltage points or create a short circuit. Never spill liquid of any kind on the product.
- To reduce the risk of electric shock, do not disassemble this product, but take it to an authorized service facility. Opening or removing parts of the telephone base or handset other than specified access doors may expose you to dangerous voltages or other risks; incorrect reassembly can cause electric shock when the product is subsequently used.
- Do not overload wall outlets and extension cords.
- Unplug this product from the wall outlet and refer servicing to an authorized service facility under the following conditions:
 - When the power supply cord or plug is damaged or frayed.
 - When the power supply cord or plug has been exposed to rain or water.
 - If liquid has been spilled onto the product.
 - If the product has been exposed to rain or water.
 - If the product does not operate normally by following the operating instructions.
 - Adjust only those controls that are covered by the operation instructions. Improper adjustment of other controls may result in damage and often requires extensive work by an authorized technician to restore the product to normal operation.
 - If the product has been dropped and the telephone base and/or handset has been damaged.
 - If the product exhibits a distinct change in performance.
- Avoid using a telephone (other than cordless) during an electrical storm. There is a remote risk of electric shock from lightning.
- Do not use the telephone to report a gas leak in the vicinity of the leak. Under certain circumstances, a spark may be created when the adapter is plugged into the power outlet, or when the handset is replaced in its cradle. This is a common event associated with the closing of any electrical circuit. The user should not plug the phone into a power outlet, and should not put a charged handset into the cradle, if the phone is located in an environment containing concentrations of flammable or time-sensitive gases. Unless there is adequate ventilation. A spark in such an environment could create a fire or explosion. Such environments might include medical use of oxygen without adequate ventilation; industrial gases (cleaning solvents; gasoline vapor, etc.); a leak of natural gas, etc.
- Only put the handset of your telephone next to your ear when it is in normal talk mode. The power adapter is intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling, under-the-table or cabinet outlet.
- For pluggable equipment, the socket-outlet shall be installed near the equipment and shall be easily accessible.

WHAT'S IN THE BOX

- 1 set for IS8121-1
- 2 sets for IS8121-2
- 3 sets for IS8121-3
- 4 sets for IS8121-4
- 5 sets for IS8121-5

SAVE THESE INSTRUCTIONS

CAUTION: Use Only Supplied Battery.

- Do not dispose of the battery in a fire. Check with local waste management codes for special disposal instructions.
- Do not open or mutilate the battery. Released electrolyte is corrosive and may cause burns or injury to the eyes or skin. The electrolyte may be toxic if swallowed.
- Exercise care in handling batteries in order not to create a short circuit with conductive materials.
- Charge the battery provided with this product only in accordance with the instructions and limitations specified in this manual.

Precautions for users of implanted cardiac pacemakers

Cardiac pacemakers (applies only to digital cordless telephones):

Wireless Technology Research, LLC (WTR), an independent research entity, led a multidisciplinary evaluation of the interference between portable wireless telephones and implanted cardiac pacemakers. Supported by the U.S. Food and Drug Administration, WTR recommends to physicians that:

Pacemaker patients

- Should keep wireless telephones at least six inches from the pacemaker.
- Should NOT place wireless telephones directly over the pacemaker, such as in a breast pocket, when it is turned ON.
- Should use the wireless telephone at the ear opposite the pacemaker.

WTR's evaluation did not identify any risk to bystanders with pacemakers from other persons using wireless telephones.

ABOUT CORDLESS TELEPHONES

Privacy: The same features that make a cordless telephone convenient create some limitations. Telephone calls are transmitted between the telephone base and the cordless handset by radio waves, so there is a possibility that the cordless telephone conversations could be intercepted by radio receiving equipment within range of the cordless handset. For this reason, you should not think of cordless telephone conversations as being as private as those on corded telephones.

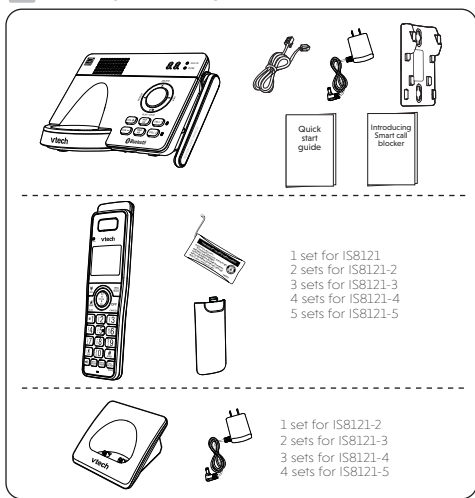
Electrical power: The telephone base of this cordless telephone must be connected to a working electrical outlet. The electrical outlet should not be controlled by a wall switch. Calls cannot be made from the cordless handset if the telephone base is unplugged, switched off or if the electrical power is interrupted.

Potential TV interference: Some cordless telephones operate at frequencies that may cause interference to televisions and VCRs. To minimize or prevent such interference, do not place the telephone base of the cordless telephone near or on top of a TV or VCR. If interference is experienced, moving the cordless telephone farther away from the TV or VCR often reduces or eliminates the interference.

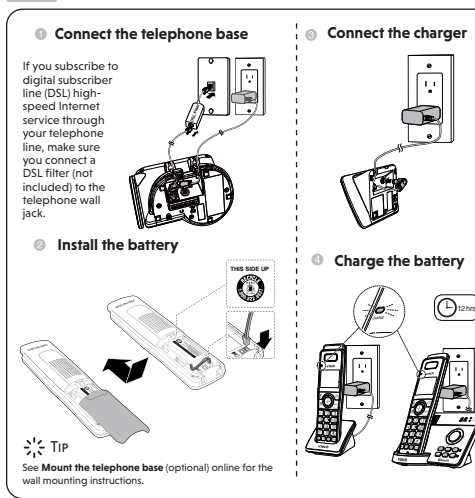
Rechargeable batteries: Exercise care in handling batteries in order not to create a short circuit with conducting material such as rings, bracelets and keys. The battery or conductor may overheat and cause harm. Observe proper polarity between the battery and the battery charger.

Nickel-metal hydride rechargeable batteries: Dispose of these batteries in a safe manner. Do not burn or puncture the battery. Like other batteries of this type, if burned or punctured, they could release caustic material which could cause injury.

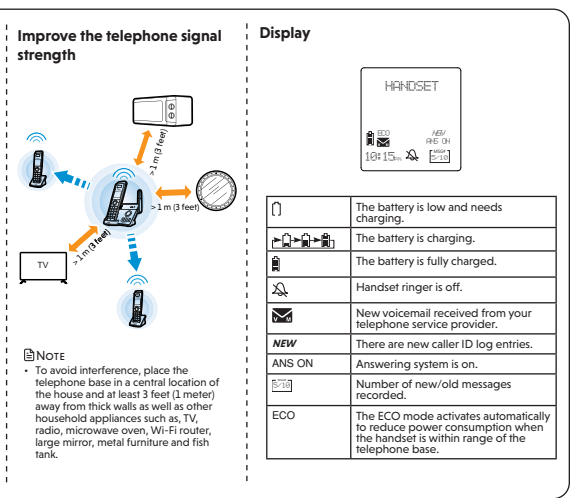
CONNECT AND INSTALL



SETUP



DISPLAY



SETUP

After you install your telephone or power returns following a power outage and battery depletion, the handset will prompt you to set the date and time, and to configure the Smart call blocker* and answering system through voice guide.

Date and time

Follow the steps below to set the date and time. For example, if the date is 25 December, 2019, and the time is 10:59 AM:

When the handset prompts you to set the date and time

1 Enter the date.

2 Press SELECT.

3 Enter the time.

4 Press SELECT.

Follow the steps to set the date and time if you skipped the prompt.

1 Press MENU.

2 Press V/▲ to scroll to Set date/time, then press SELECT.

3 Enter the date, then press SELECT.

4 Enter the time, then press SELECT.

Voice guide for Smart call blocker

After setting the date and time, the handset will prompt if you want to set Smart call blocker. For more details, see **Use voice guide to set Smart call blocker** in the **Introducing Smart call blocker** leaflet.

When the handset prompts you to set up the Smart call blocker via voice guide

Setup your Smart call blocker by inputting the designated numbers as instructed in the voice guide.

Voice guide for answering system

After setting the Smart call blocker, the handset will display **Voice guide to set up Answering system?**

This feature assists you to do the basic setup of the answering system. You can follow the voice guide to record your own announcement, set the number of rings and the message alert tone.

When the handset prompts you to set up the answering system via voice guide

Setup your answering system by inputting the designated numbers as instructed in the voice guide.

Press SELECT.

*Includes licenced Gaihe™ technology. Gaihe™ is a trademark of Truecall Group Limited.

BLUETOOTH

To use a Bluetooth enabled cellular phone with your telephone, you must first pair and connect your Bluetooth cellular phone with the telephone base. Before you begin, make sure that you have cellular coverage and your Bluetooth enabled cell phone is not connected to any other Bluetooth device.

Add a cell phone

- Press and hold **CELL 1** or **CELL 2** on the telephone base for about four seconds until the **CELL 1** or **CELL 2** light flashes.



- Turn on the Bluetooth feature of your cell phone and search for or add new devices.
- Once your cell phone finds your telephone (Vtech DECT 6.0), press the appropriate key on your cell phone to continue the pairing process.
- When a device is successfully paired and connected, the corresponding status icon (**CELL 1** or **CELL 2**) displays. The corresponding device light on the telephone base turns on.



Add a headset



- Press **MENU**.



- Press **▼/▲** to scroll to **Bluetooth**, then press **SELECT**.



- Press **▼/▲** to scroll to **Add BT headset**, then press **SELECT**.

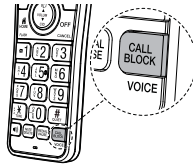


- Set your headset to discoverable mode.

- Refer to the user's manual of your Bluetooth headset on how to pair it to your IS8121-/IS8121-2-/IS8121-3-/IS8121-4-/IS8121-5 telephone.

Activate remote voice control

- Press **VOICE** on the handset.



- The handset then shows the remote voice control icon.



- Speak toward the handset and wait for feedback.
- Press **OFF** on the handset to end the current remote voice control session.

Download a cell phone directory

Before downloading a directory, make sure the cell phone is paired, active, and connected to your IS8121-/IS8121-2-/IS8121-3-/IS8121-4-/IS8121-5.



- Press **MENU**.



- Press **▼/▲** to scroll to **Bluetooth**, then press **SELECT**.



- Press **▼/▲** to scroll to **Download DIR**, then press **SELECT**.



- Press **SELECT** to select your cell phone.



FOR C-UL COMPLIANCE ONLY

Measures de sécurité importantes

Afin de réduire les risques d'incendie, de blessures corporelles ou d'électrocution, suivez toujours ces mesures préventives de base lorsque vous utilisez votre téléphone :

- Utilisez et comprenez bien toutes les instructions.
- Observez toutes les instructions et mises en garde inscrites sur l'appareil.
- Débranchez ce téléphone de la prise murale avant de le nettoyer. N'utilisez pas de nettoyeurs liquides ni en aérosol. N'utilisez qu'un chiffon doux et légèrement humecté.
- N'utilisez pas ce produit près de l'eau, tel que près d'un bain, d'un lavabo, d'un évier de cuisine, d'un bac de lavage ou d'une piscine, ou dans un sous-sol humide ou sous la douche.
- Ne déposez pas ce téléphone sur un chiot, support ou table chancelants. L'appareil pourrait tomber et être sérieusement endommagé.
- Évitez d'installer le système téléphonique dans des endroits soumis à une température extrême, à la lumière directe du soleil ou à proximité immédiate d'autres appareils électriques ou électroniques. Protégez votre téléphone contre les sources d'humidité, la poussière, les vapeurs et les liquides corrosifs.
- Le boîtier de l'appareil est doté de fentes et d'ouvertures d'aération situées à l'arrière ou en dessous. Afin d'empêcher la surchauffe, ces ouvertures ne doivent pas être obstruées en plaçant l'appareil sur un lit, divan, tapis ou autre surface similaires. Ne placez pas cet appareil à proximité d'un élément de chauffage ni d'une plinthe électrique. De plus, ne l'installez pas dans une unité murale ou un cabinet fermé qui ne possède pas d'aération adéquate.
- Ne faites fonctionner cet appareil qu'avec le type d'alimentation indiqué sur les étiquettes de l'appareil. Si vous ne connaissez pas le voltage de votre maison, consultez votre marchand ou votre fournisseur d'électricité.
- Ne déposez rien sur le cordon d'alimentation. Installez cet appareil dans un endroit sécuritaire, là où personne ne pourra trébucher sur la ligne d'alimentation ni le cordon téléphonique modulaire.
- N'insérez jamais d'objets à travers les fentes et ouvertures de cet appareil, car ils pourraient toucher à des points de tension dangereux ou court-circuiter des pièces, ce qui constituerait un risque d'incendie ou d'électrocution. N'échappez pas de liquides dans l'appareil.
- Afin de réduire les risques d'électrocution, ne démontez pas l'appareil, mais apportez-le plutôt à un centre de service qualifié s'il doit être réparé. En enlevant le couvercle, vous vous exposez à des tensions dangereuses ou autres dangers similaires. Un remontage inadéquat peut être à l'origine d'une électrocution lors d'une utilisation ultérieure de l'appareil. Débranchez l'appareil avant de procéder au nettoyage. Utilisez un chiffon humide et doux.
- Ne surchargez pas les prises de courant et les rallonges.
- Débranchez cet appareil de la prise de courant et communiquez avec le département de service à la clientèle de Vtech dans les cas suivants :
 - Lorsque le cordon d'alimentation est endommagé ou écorché.
 - Si du liquide a été échapé dans l'appareil.
 - Si l'appareil a été exposé à une source d'humidité telle que la pluie ou l'eau.
- Si le produit ne fonctionne pas normalement en respectant les instructions de fonctionnement. Reglez uniquement les commandes indiquées dans les instructions de fonctionnement. Les réglages incorrects des autres commandes pourraient provoquer un dommage qui pourrait exiger un travail exhaustif de la part d'un technicien autorisé afin de rétablir le fonctionnement normal de l'appareil.
- Si le produit a été échapé et que le socle et/ou le combiné a été endommagé.
- Si le produit affiche une nette diminution de sa performance.
- Évitez d'utiliser un téléphone pour rapporter une fuite de gaz à proximité de la fuite. En certaines circonstances, une flamme pourrait être provoquée lorsque l'adaptateur est branché à une prise de courant, ou lorsque le combiné est débranché du socle. Ceci est un événement commun associé à la fermeture d'un circuit électrique. L'utilisateur ne devrait pas brancher le téléphone à une prise de courant, et ne devrait pas déposer le combiné chargé sur le socle, si le téléphone se trouve à proximité d'un endroit comportant des concentrations de gaz inflammables, à moins que la ventilation soit adéquate. Une flamme dans un tel endroit pourrait provoquer un incendie ou une explosion. De tels environnements peuvent comprendre des endroits où utilise de l'oxygène médical sans ventilation adéquate, des gaz industriels (glissolants de nettoyage, des vapeurs d'essence, etc.), une fuge de gaz naturel, etc.
- Ne placez que le combiné de votre téléphone près de votre oreille lorsqu'en mode de conversation.
- Ces adaptateurs ont été conçus pour être orientés en position verticale ou montés au sol. Les broches ne sont pas conçues pour maintenir l'adaptateur en place si celui-ci est branché dans une prise au plafond ou sous une table/armoire.
- Pour le MATÉRIEL RACCORDE PAR PRISE DE COURANT, le socle de prise de courant doit être installé à proximité du matériel et doit être aisément accessible.
- MISE EN GARDE:** Il peut y avoir un risque d'explosion si vous utilisez les mauvais type de piles pour le téléphone. N'utilisez que les piles rechargeables ou les piles de rechange (BT102342/BT102342). N'insérez pas les piles. Celles-ci risqueraient d'exploser.
- N'utilisez que les adaptateurs inclus avec ce produit. L'utilisation d'un adaptateur différent du polarité ou la tension sera inadéquate risque d'endommager sérieusement le produit et mettre votre sécurité en péril.

CONSERVEZ CES INSTRUCTIONS

Pile

- N'utilisez que la pile incluse ou l'équivalent.
- Ne jetez pas la pile au feu. Vérifiez les instructions spécifiques de mise au rebut auprès des autorités locales.
- N'ouvrez pas et ne moulez pas la pile. L'électrolyte qui s'en échapperait est corrosif et pourrait causer des brûlures ou des blessures aux yeux ou à la peau. L'électrolyte est toxique si avalé.
- Soyez prudents lorsque vous manipulez les piles afin d'éviter les courts-circuits provoqués par des matériaux conducteurs.
- Rechargez la pile incluse avec cet appareil, selon les instructions et limites spécifiées dans ce guide d'utilisation.

Stimulateurs cardiaques implantés dans l'organisme

Les simulateurs cardiaques (s'applique uniquement aux téléphones numériques sans fil) :

L'organisme "Wireless Technology Research, LLC (WTR)", une firme de recherche indépendante, a mené une évaluation pluridisciplinaire des interférences entre les téléphones sans fil portatifs et les stimulateurs cardiaques implantés dans l'organisme. Appuyée par l'Administration des aliments et drogues (FDA) des États-Unis, la firme WTR recommande aux médecins :

Avis aux détenteurs de stimulateurs cardiaques

- Ils doivent tenir le téléphone sans fil à une distance d'au moins six pouces du stimulateur cardiaque.
 - Ils ne doivent PAS placer le téléphone sans fil directement sur le stimulateur cardiaque, tel que dans une poche de chemise, lorsque celui-ci est en marche.
 - Ils doivent utiliser le téléphone sans fil en l'appuyant sur l'oreille qui se trouve dans la direction opposée au stimulateur cardiaque.
- L'étude effectuée par l'organisme WTR n'a pas identifié de risque pour les détenteurs de simulateurs cardiaques causés par les gens qui utilisent un téléphone sans fil à proximité de ceux-ci.

À propos des téléphones sans fil

Confidentialité : Les mêmes caractéristiques qui constituent des avantages pour les téléphones sans fil affichent également des restrictions. Les appels téléphoniques sont transmis entre le combiné sans fil et le socle par le biais d'ondes radio. Il y a donc la possibilité que vos conversations téléphoniques sans fil soient interceptées par des équipements de réception radio se trouvant dans la portée du combiné sans fil. Pour cette raison, vous ne devez pas percevoir les communications téléphoniques sans fil comme étant aussi confidentielles que celles des téléphones à cordons.

Piles rechargeables : Manipulez les piles avec soin afin de ne pas les faire brancher à une prise électrique fonctionnelle. La prise électrique ne doit pas être contrôlée par un interrupteur mural. Les appels ne pourront pas être effectués du combiné sans fil si le socle est débranché ou mis hors tension ou si le courant est coupé.

Possibilité d'interférences aux téléviseurs : Certains téléphones sans fil fonctionnent sur des fréquences pouvant causer des interférences aux téléviseurs et aux magnétoscopes. Pour réduire ou prévenir de telles interférences, ne placez pas le socle du téléphone sans fil près ou sur un téléviseur ou magnétoscope. S'il y a présence de parasites, il est conseillé d'éloigner le téléphone sans fil du téléviseur ou du magnétoscope afin de réduire possiblement les interférences.

Piles rechargeables : Manipulez les piles avec soin afin de ne pas les faire brancher à une prise électrique fonctionnelle. La prise électrique ne doit pas être contrôlée par un interrupteur mural. Les appels ne pourront pas être effectués du combiné sans fil si le socle est débranché ou mis hors tension ou si le courant est coupé.

Respectez la polarité adéquate entre la pile et le chargeur. Les blocs-piles rechargeables à l'hydruure métallique de nickel : Jetez ces blocs-piles de manière écologique et sécuritaire. Ne les incinerez pas et ne les percez pas. Tel que les autres piles de ce type, elles pourraient dégager une matière toxique qui peut causer des blessures corporelles si elles sont brûlées ou percées.

THE RBRC® SEAL

The RBRC seal on the nickel-metal hydride battery indicates that Vtech Communications, Inc. is voluntarily participating in an industry program to collect and recycle these batteries at the end of their useful lives, when taken out of service within the United States and Canada.

The RBRC program provides a convenient alternative to placing used nickel-metal hydride batteries into the trash or municipal waste, which may be illegal in your area.

Vtech's participation in RBRC makes it easy for you to drop off the spent battery at local retailers participating in the RBRC program or at authorized Vtech product service centers. Please call **1 (800) 8 BATTERY** for information on Ni-MH battery recycling and disposal bans/restrictions in your area. Vtech's involvement in this program is part of its commitment to protecting our environment and conserving natural resources.

The RBRC Seal and 1 (800) 8 BATTERY® are registered trademarks of CalRecycle, Inc.

FCC, ACTA and IC REGULATIONS

FCC Part 15

NOTE: This equipment has been tested and found to comply with the requirements for a Class B digital device under Part 15 of the Federal Communications Commission (FCC) rules. These requirements are intended to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
 - Increase the separation between the equipment and receiver.
 - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
 - Consult the dealer or an experienced radio/TV technician for help.
- WARNING: Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Privacy of communications may not be ensured when using this telephone.

To ensure safety of users, the FCC has established criteria for the amount of radio frequency energy that can be safely absorbed by a user or bystander according to the intended usage of the product. This product has been tested and found to comply with the FCC criteria. The handset may be safely held against the ear of the user. The telephone base shall be installed and used such that parts of the user's body other than the hands are maintained at a distance of approximately 20 cm (8 inches) or more.

This Class B digital apparatus complies with Canadian requirement: CAN ICES-3 (B)/NMB-3(B)

Product under this limited warranty. Transportation, delivery or handling charges are prepaid. Vtech assumes no risk for damage or loss of the Product in transit. If the Product fails or is not covered by this limited warranty, or proof of purchase does not meet the terms of this limited warranty, Vtech will notify you and will request that you authorize the cost of repair prior to any further repair activity. You must pay for the cost of repair and return shipping costs for the repair of Products that are not covered by this limited warranty.

- Return the entire original package and contents including the Product to the Vtech service location along with a description of the malfunction or difficulty; and
- Include a "valid proof of purchase" (sales receipt identifying the Product purchased/ Product model) and the date of purchase or receipt; and
- Provide your name, complete and correct mailing address, and telephone number.

What must you return with the Product to get warranty service?

This warranty is the complete and exclusive agreement between you and Vtech. It supersedes all other written or oral communications related to this Product. Vtech provides no other warranties for this Product. The warranty exclusively describes all of Vtech's responsibilities regarding the Product. There are no other express warranties. No one is authorized to make modifications to this limited warranty and you should not rely on any such modification.

State/Provincial Law Rights: This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state or province to province.

Limits: Implied warranties, including those of fitness for a particular purpose and merchantability (an unwritten warranty that the Product is fit for ordinary use) are limited to one year from the date of purchase. Some states/provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. In no event shall Vtech be liable for any indirect, special, incidental, consequential, or similar damages (including, but not limited to lost profits or revenue, inability to use the Product or other associated equipment, the cost of substitute equipment, and claims by third parties) resulting from the use of this Product. Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Please retain your original sales receipt as proof of purchase

DISCLAIMER AND LIMITATION OF LIABILITY

Vtech Communications, Inc. and its suppliers assume no responsibility for any damage or loss resulting from the use of this user's manual. Vtech Communications, Inc. and its suppliers assume no responsibility for any loss or claims by third parties that may arise through the use of this product.

Company: Vtech Communications, Inc.
Address: 9020 SW Washington Square Road - Ste 555 Tigard, OR 97223, United States
Phone: 1 (800) 595-9511 in the U.S. or 1 (800) 267-7377 in Canada

ANSWERING SYSTEM

About the built-in answering system and voicemail service

For message recording, your telephone has a built-in answering system, and it also supports voicemail service offered by your telephone service provider (subscription is required, and fee may apply).

Built-in answering system VS Voicemail service

Built-in answering system		Voicemail service
SUPPORTED BY		Telephone system
SUBSCRIPTION		No
FEES		No
ANSWER INCOMING CALLS		May apply
STORAGE		Telephone- base
DISPLAY NEW MESSAGES		Server or System
RETRIEVE MESSAGES		Handset - and New voicemail

• After 3 rings by default.	• Usually after 2 rings.
• It can be changed in the handset menu.	• It can be changed by contacting your telephone service provider.
• Handset - XX New Msg	• Handset - and New voicemail
• Telephone base - XX New Msg	
• Press on the telephone base; OR	
• Press MENU , and then select Play messages on the handset. OR	
• Access remotely with an access code.	• Press on the dialpad, and enter an access number and/or passcode from your telephone service provider.

Turn the built-in answering system on or off On the telephone base

- Press **ANS ON** Press to turn on; press again to turn off.

Delete all old messages

- Press **1**
- Press **2**

Set number of rings

You can set your answering system to answer calls at least two rings earlier than your voicemail service. For example, if your voicemail service answers after six rings, set your answering system to answer after four rings. Thus, if you are on a call, or if the answering system is busy recording a message and you receive another call, the second caller can leave a voicemail message.

- Press **MENU**.
- Press **▼/▲** to scroll to **Ans sys setup**, then press **SELECT**.
- Press **▼/▲** to scroll to **# of rings**, then press **SELECT**.
- Press **▼/▲** to scroll to **# of rings**, then press **SELECT**.
- Press **▼/▲** to scroll to **desired number of rings**, then press **SELECT**.

Message playback

- Press **MENU**.
- Press **SELECT** to select **Play messages**.

Skip a message

- Press **1**
- Press **2**

- Press **1**
- Press **2**

- Press **1**
- Press **2**

NEED HELP?

For operations and guides to help you use your telephone, and for latest information and supports, go and check the online help topics and online FAQs.

Use your smartphone or mobile device to access our online help.

- Go to <https://help.vtechphones.com/is8121>. OR
 - Scan the QR code on the right. Launch the camera app or QR code scanner app on your smartphone or tablet. Hold the device's camera up to the QR code and frame it. Tap the notification to trigger the redirection of the online help.
- You can also call our Customer Support at 1 (800) 595-9511 (in US) or 1 (800) 267-7377 (in Canada) for help.

