

SOUND DETECTION AND AUTO WAKE UP

Adjust sound detection sensitivity

You can turn on **Sound Detection Alert** and adjust the **Sound Sensitivity** to detect sounds and turn on the parent unit while its screen is switched off or dimmed.

When the baby unit detects sounds that exceed certain levels, the parent unit screen will turn on and the baby unit starts transmitting the sounds to the parent unit, and you can see and hear your baby.

If you have turned on **Sound Detection Alert**, the parent unit beeps when the baby unit detect sounds.

SOUND SENSITIVITY LEVEL	Level 3 (Highest)	Level 2 (Medium)	Level 1 (Lowest)
DESCRIPTION	The parent unit screen and speaker turn on for very small sounds, including background noises from your baby's room.	The parent unit screen and speaker turns on for loud babbling and louder sounds from your baby. The parent unit remains quiet when your baby makes soft sounds.	The parent unit screen and speaker turn on for loud crying or screeching sounds from your baby. The parent unit remains quiet when your baby makes soft sounds.

Sound activated screen and audio - Auto Wake Up

When **Auto Wake Up** is turned on, the parent unit screen stays off to save power when the baby unit detects no sound. Once the baby unit detects sounds that are louder than the chosen sound sensitivity level, the parent unit screen and speaker turn on automatically. The parent unit will then turn off again after 50 seconds of no sound detection.

NOTES

- If you have muted the parent unit speaker, only the parent unit screen will turn on when a sound is detected.
- If you have turned on **Auto Wake Up** but turned off **Sound Detection Alert**, the parent unit will wake up when the baby unit detects sounds that are louder than the chosen sound sensitivity level.

MOTION DETECTION

Adjust motion detection sensitivity

You can turn on **Motion Alert** and adjust the **Motion Sensitivity** to detect motions and turn on the parent unit while its screen is switched off or dimmed.

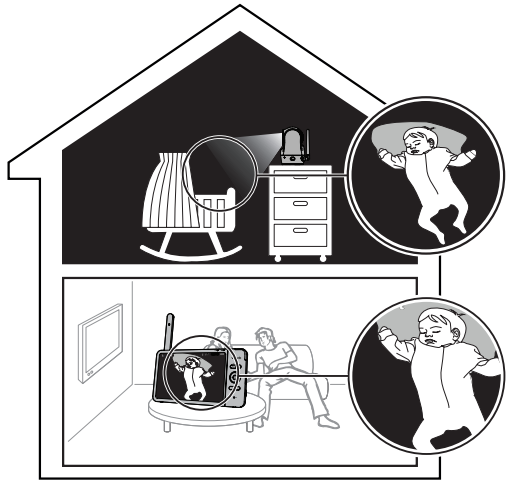
When the baby unit's camera detects motions that exceed certain levels, the parent unit screen will turn on and the baby unit starts transmitting the sounds to the parent unit, and you can see and hear your baby.

If you have turned on **Motion Alert**, the parent unit beeps when the baby unit detects motions.

MOTION SENSITIVITY LEVEL	Level 3 (Highest)	Level 2 (Medium)	Level 1 (Lowest)
DESCRIPTION	The parent unit screen and speaker turn on for small motions, such as yawning or stretching.	The parent unit screen and speaker turns on for normal daily motions, such as people walking around the house.	The parent unit screen and speaker turn on for large motions, such as children are chasing or jumping around.

NIGHT VISION

The baby unit has infrared LEDs that allow you to see your baby clearly at night or in a dark room. When the baby unit detects low light levels, the infrared LEDs are switched on automatically. The images from the baby unit are in black and white, and appears on the parent unit screen.



NOTES

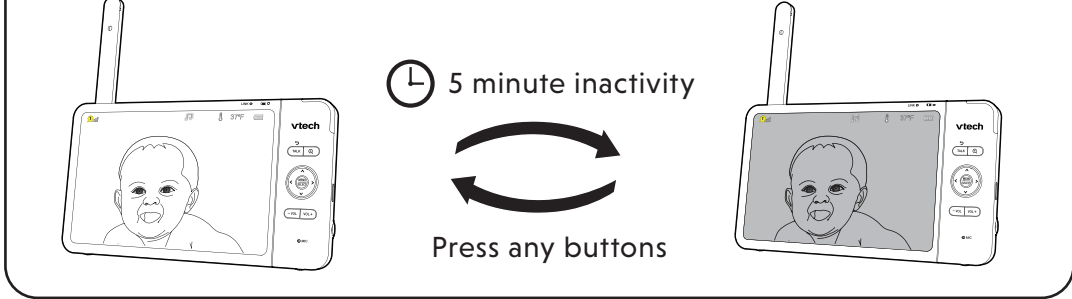
- To achieve accurate and high quality video feeds, your baby unit is equipped with an Infrared Cut-off Filter lens that optimizes color accuracy in bright, day-time environments. When the environment turns dark at night, this filter lens is withdrawn to enhance night vision quality.

TIP

- Depending on the surroundings and other interfering factors, for example, lighting, objects, colours and backgrounds, the image quality may vary. Adjust the baby unit angle or place the baby unit at a higher location to prevent glare and a blurred display.

DIM MODE

The dim mode helps save parent unit power. When your parent unit is not charging, the display will automatically dim after 5 minutes of inactivity if no keys are pressed or alerts are received from the baby unit.



FOR VM919-2HD ONLY

Monitoring mode



Change different views - Single CAM

Select baby unit 1 or baby unit 2 to view the image from the baby unit.



Change different views - Patrol

Select **Patrol mode** as your monitoring mode to alternately view the image from baby units and every 10 seconds.



Change different views - Split

Select **Split mode** as your monitoring mode to view the images from both baby units at once.

NOTE

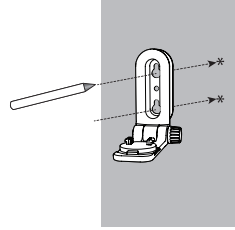
- While in **Split mode**, you can press or to highlight the view of the baby unit 1 or baby unit 2 , and hear the sounds transmitted from the baby unit.

MOUNT THE BABY UNIT ON DRY WALL (OPTIONAL)

NOTES

- Check for reception strength and baby unit's angle before drilling the holes.
- The types of screws and anchors you need depend on the composition of the wall. You may need to purchase the screws and anchors separately to mount your baby units.

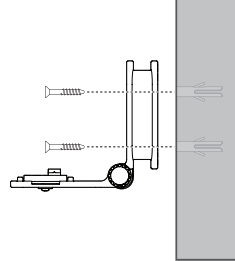
1. Place the wall mount bracket on a wall and then use a pencil to mark the top and the bottom holes as shown. Remove the wall mount bracket and drill two holes in the wall (7/32 inch drill bit).



2. If you drill the holes into a stud, go to step 3.

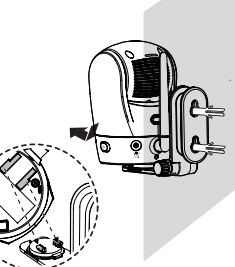
- If you drill the holes into an object other than a stud, insert the wall anchors into the holes. Tap gently on the ends with a hammer until the wall anchors are flush with the wall.

3. Align the wall mount bracket and screws with the holes in the wall as shown. Tighten the screw in the middle hole first, so that the wall mount bracket position is fixed. You can tighten the other screw in the top hole.



OR

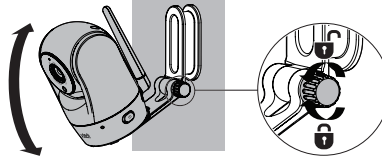
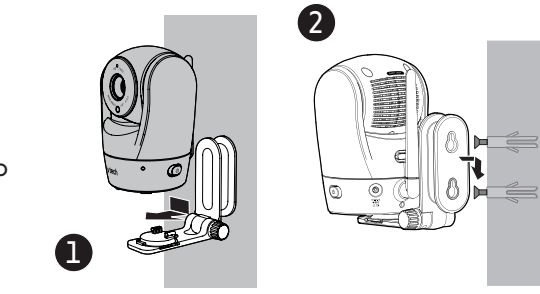
4. Place the baby unit on the wall mount bracket, and then slide it forward until it locks into place. Connect the power adapter to the baby unit.



5. You can maximize your baby unit's viewing angles by tilting the wall mount bracket.

Hold the baby unit, and then rotate the knob in an anticlockwise direction. This will loosen the joint of the wall mount bracket.

Tilt your baby unit up or down to adjust to your preferred angle. Then, rotate the knob in a clockwise direction to tighten the joint and secure the angle.

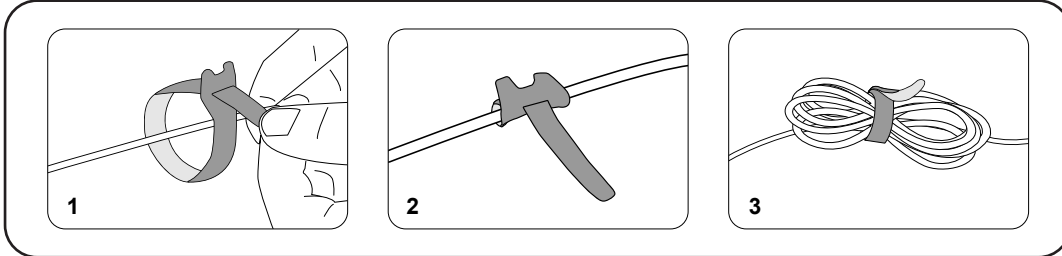


FREQUENTLY ASKED QUESTIONS

Below are the questions most frequently asked about the baby monitor.

Why does the baby monitor not respond normally?	Try the following (in the order listed) for common cure: 1. Disconnect the power to the baby units and the parent unit. 2. Wait a few seconds before connecting power back to the baby units and the parent unit. 3. Turn on the baby units and the parent unit. 4. Wait for the parent unit to synchronize with the baby units. Allow up to one minute for this to take place.
Why doesn't the baby unit and parent unit power-on/light illuminate when the units are switched on?	Perhaps the parent unit is not connected to the power. Insert the adapter plug into the parent unit and insert the adapter in a wall socket. Then, press and hold POWER to switch on the parent unit to establish connection with the baby unit. Perhaps the baby unit is not connected to the power. Insert the adapter plug into the baby unit and insert the adapter in a wall socket. Then, slide the power switch to switch on the baby unit and to establish connection with the parent unit.
Why doesn't my parent unit charge while connected to AC power?	Make sure the power is not controlled by an electronically controlled electric power outlet. The battery may be degraded through extended use or defective. See Warranty for repair/replacement.
Why is my screen in black and white?	The screen is in black and white during night-time or in a dark room when the night vision feature is activated. This is normal.
Why do I get glare or blurry display on my screen when viewing my baby at night?	During night-time or in a dark room, the surroundings and other interfering factors, like lightings, objects, colors and backgrounds may affect the image quality on your parent unit screen. Adjust the baby unit's angle or place the baby unit at a higher level to prevent glare and blurry display.
Why does the baby monitor produce a feedback noise?	The parent unit and baby units may be too close to each other. • Move the parent unit away from the baby units into the noise stops; OR • Turn down the volume of your parent unit.
Why does the parent unit beep?	The baby units may be out of range. Move the parent unit closer to the baby units (but not less than 3 feet). The parent unit may not have enough charge for the parent unit to perform normally. Charge the battery in the parent unit until the battery icon segments are solid .
Why does the parent unit react too quickly to other sounds?	The temperature of your baby's room may be too high or too low. The baby unit also picks up other sounds than those of your baby. Adjust the sound sensitivity level to a lower level or lower the parent unit speaker volume.
Why don't I hear a sound/Why can't I hear my baby cry?	The parent unit speaker volume may be too low, press VOL + to increase the volume. You may have set a low sound sensitivity level. Adjust the sound sensitivity level to a higher level.
Why can't I establish a connection? Why is the connection lost every now and then? Why are there sound interruptions?	The baby units may be out of range. Move the parent unit closer to the baby units (but not less than 3 feet). Other electronic products and wireless products may cause interference with your baby monitor. Try installing your baby monitor as far away from these devices as possible. If you power on only one baby unit, your parent unit may display , and the LINK LED light will flash.

CABLE MANAGEMENT



THE RBRC SEAL

The RBRC seal on the lithium-ion battery indicates that VTech Communications, Inc. is voluntarily participating in an industry program to collect and recycle these batteries at the end of their useful lives, when taken out of service within the United States and Canada.

The program provides a convenient alternative to placing used lithium-ion batteries into the trash or municipal waste, which may be illegal in your area. VTech's participation makes it easy for you to drop off the spent battery at local retailers participating in the program or at authorized VTech product service centers. Please call **1(800) 8 BATTERY** for information on Li-ion battery recycling and disposal bans/restrictions in your area. VTech's involvement in this program is part of its commitment to protecting our environment and conserving natural resources.

The **RBRC Seal** and **1(800) 8 BATTERY®** are registered trademarks of Call2Recycle, Inc.

NEED HELP?

For operations and guides to help you using your video monitor, and for latest information and supports, go and check the online help topics and online FAQs.

Use your smartphone or mobile device to access our online help.

- Go to <https://help.vtechphones.com/vm919hd> or <https://help.vtechphones.com/vm919-2hd>; OR
- Scan the QR code on the right. Launch the camera app or QR code scanner app on your smartphone or tablet. Hold the device's camera up to the QR code and frame it. Tap the notification to be redirected to the online help page.
 - If the QR code is not clearly displayed, adjust your camera's focus by moving your device closer or further away until the image is clear.

If you would like to contact us, visit <https://help.vtechphones.com/cs>.

You can also call our Customer Support at 1 (800) 595-9511 [in US] or 1 (800) 267-7377 [in Canada] for help.

FCC AND IC REGULATIONS

FCC Part 15

This equipment has been tested and found to comply with the requirements for a Class B digital device under Part 15 of the Federal Communications Commission (FCC) rules. These requirements are intended to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

WARNING: Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

To ensure safety of users, the FCC has established criteria for the amount of radio frequency energy that can be safely absorbed by a user or bystander according to the intended usage of the product. This product has been tested and found to comply with the FCC criteria. The baby unit shall be installed and used such that parts of all persons' body are maintained at a distance of approximately 8 in (20 cm) or more. The transmitter and antenna of the parent unit shall be held at least 1 in (2.5 cm) from your face.

This Class B digital apparatus complies with Canadian requirement:

CAN ICES-3 (B)/NMB-3(B)

Industry Canada

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions: (1) This device may not cause interference. (2) This device must accept any interference, including interference that may cause undesired operation of the device.

The term "IC" before the certification/registration number only signifies that the Industry Canada technical specifications were met.

This product meets the applicable Innovation, Science and Economic Development Canada technical specifications.

RF radiation exposure statement

The baby unit complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. The baby unit should be installed and operated with a minimum distance of 8 in (20 cm) between the baby unit and all persons' body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. This equipment complies also with Industry Canada RSS-102 with respect to Canada's Health Code 6 for Exposure of Humans to RF Fields.

CALIFORNIA ENERGY COMMISSION BATTERY CHARGING TESTING MODE

This baby monitor meets the California Energy Commission (CEC) regulations for energy consumption. Your baby monitor is set up to comply with the energy-conserving standards right out of the box. Follow the instructions to install and charge the battery. The CEC battery charging testing mode is activated while charging. Even if the parent unit is paired to baby units, the CEC battery charging testing mode is activated while it is powered off and charging.

FOR CETL COMPLIANCE ONLY

Mesures de sécurité importantes

La plaque signalétique appliquée est située au bas du socle de l'unité du bébé. Lorsque vous utilisez votre appareil, vous devriez toujours suivre certaines mesures de précaution de base afin de réduire les risques d'incendie, d'électrocution et de blessures corporelles, dont ceux qui suivent:
1. Observez toutes les instructions et mises en garde inscrites sur l'appareil.
2. L'installation par un adulte est requise.
3. **MISE EN GARDE:** N'installez pas l'unité du bébé à une hauteur supérieure à 2 mètres.
4. Ce produit a été conçu pour être un dispositif d'appoint seulement. Il n'est pas le remplacement d'une supervision responsable et adéquate par un adulte et ne devrait pas être utilisé comme telle.
5. Ce produit n'est pas conçu pour être utilisé en tant que moniteur médical.
6. N'utilisez pas cet appareil près de l'eau ni de toute autre source d'humidité, par exemple, près d'une baignoire, cuve à lessive, évier de cuisine, dans un sous-sol humide ni près d'une piscine, dans un sous-sol humide ou une douche.
7. **MISE EN GARDE:** Utilisez uniquement la pile fournie. Un risque d'explosion pourrait survenir si un mauvais type de pile est utilisé pour l'unité du parent. La pile ne peut pas être soumise à des températures extrêmes élevées ou basses et à une faible pression d'air à haute altitude pendant l'utilisation, l'entreposage ou le transport. L'élimination de la pile dans le feu ou dans un four chaud, ou l'écroulement ou le découpage mécanique de la pile peuvent entraîner une explosion. Laisser la pile dans un environnement à température extrêmement élevée peut entraîner une explosion ou la fuite d'un liquide ou d'un gaz inflammable. Une pile soumise à une pression d'air extrêmement basse peut provoquer une explosion ou une fuite de liquide ou de gaz inflammable. Éliminer la pile usagée conformément aux informations du **Seau RBRC**.
8. N'utilisez que les adaptateurs inclus avec ce produit. L'utilisation d'un adaptateur dont la polarité ou la tension serait inadéquate risque d'endommager sérieusement le produit et mettre votre sécurité en péril.

CONSERVER CES INSTRUCTIONS

Mises en garde
• Utilisez et entreposez le produit à une température entre 0° C (32° F) et 40° C (104° F).
• Risque de brûlure, risque d'incendie, risque d'explosion associé à une mauvaise manipulation de la batterie.
• N'exposez pas cet appareil à des coups, à des chocs, à des chocs extrêmes, ainsi qu'à la lumière directe du soleil. Ne l'installez pas près d'une source de chauffage.

Avertissement - Risque de strangulation - Les enfants se sont ÉTRANGLÉS dans des cordons. Gardez ce cordon hors de portée des enfants (à plus de 0,9 m). N'enlevez pas cette étiquette.

Informations sur les piles rechargeables:
3,7V 5000mAh, 18 SWH Lithium-Ion Battery
Zhuhai Great Power Energy Co., Ltd.
Modèle: GSP806090-5AH-3.7V-15IP
Les câbles sont branchés dans une prise de courant, les adaptateurs secteur ont été conçus pour être orientés correctement, soit à la verticale ou au plancher. Les broches n'ont pas été conçues pour supporter les poids du bloc d'alimentation et le maintien en place si celui-ci est branché dans une prise au plafond, sous une table ou dans un meuble.

Stimulateurs cardiaques implantés dans l'organisme
Les stimulateurs cardiaques (ne s'applique qu'aux dispositifs numériques sans fil):

L'organisme "Wireless Technology Research, LLC (WTR)", une firme de recherche de vos soins médicaux, a été créée pour étudier les interférences entre les téléphones sans fil portatifs et les stimulateurs cardiaques implantés dans l'organisme. Appuyée par l'Administration des aliments et drogues (FDA) des États-Unis, la firme WTR recommande aux médecins:

Avant de détacher des stimulateurs cardiaques
• Vous devriez maintenir les dispositifs sans fil à au moins six pouces du stimulateur cardiaque.
• Ils ne doivent PAS placer le téléphone sans fil directement sur le stimulateur cardiaque, tel que dans une poche de chemise, lorsque celui-ci est en marche.

Champs électromagnétiques (EMF)
Ce produit de VTech est conforme à toutes les normes se rapportant aux champs électromagnétiques (EMF) standard. Si vous le manipulez correctement en suivant les instructions de ce guide, son utilisation sera sécuritaire pendant de nombreuses années, selon les meilleures évidences scientifiques dont nous disposons aujourd'hui.

LIMITED WARRANTY

What does this limited warranty cover?

The manufacturer of this VTech Product warrants to the holder of a valid proof of purchase ("Consumer" or "you") that the Product and all accessories provided in the sales package ("Product") are free from defects in material and workmanship, pursuant to the following terms and conditions, when installed and used normally and in accordance with the Product operating instructions. This limited warranty extends only to the Consumer for Products purchased and used in the United States of America and Canada.

What will VTech do if the Product is not free from defects in materials and workmanship during the limited warranty period ("Materially Defective Product")?

During the limited warranty period, VTech's authorized service representative will repair or replace at VTech's option, without charge, a Materially Defective Product under this limited warranty. We may use new or refurbished replacement parts. If we choose to replace the Product, we may replace it with a new or refurbished Product of the same or similar design. We will retain defective parts, modules, or equipment. Repair or replacement of the Product, at VTech's option, is your exclusive remedy. VTech will return the repaired or replacement Products to you in working condition. You should expect the repair or replacement to take approximately 30 days.

How long is the limited warranty period?

The limited warranty period for the Product extends for ONE (1) YEAR from the date of purchase. If VTech repairs or replaces a Materially Defective Product under the terms of this limited warranty, this limited warranty also applies to the repaired or replacement Product for a period of either (a) 90 days from the date the repaired or replacement Product is shipped to you or (b) the time remaining on the original one-year warranty, whichever is longer.

What is not covered by this limited warranty?

This limited warranty does not cover:

- Product that has been subjected to misuse, accident, shipping or other physical damage, improper installation, abnormal operation or handling, neglect, inundation, fire, water or other liquid intrusion; or
- Product that has been damaged due to repair, alteration or modification by anyone other than an authorized service representative of VTech; or
- Product to the extent that the problem experienced is caused by signal conditions, network reliability, or cable or antenna systems; or
- Product to the extent that the problem is caused by use with non-approved accessories; or
- Product whose warranty/quality stickers, product serial number plates or electronic serial numbers have been removed, altered or rendered illegible; or
- Similar damages (including, but not limited to lost profits or revenue, inability to use the Product or other associated equipment, the cost of substitute equipment, and claims by third parties) resulting from the use of this Product. Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.
- Product returned without a valid proof of purchase (see item 2 below); or
- Charges for installation or set up, adjustment of customer

DISCLAIMER AND LIMITATION OF LIABILITY

VTech Communications, Inc. and its suppliers assume no responsibility for any damage or loss resulting from the use of this user's manual. VTech Communications, Inc. and its suppliers assume no responsibility for any loss or claims by third parties that may arise through the use of this product. Company: VTech Communications, Inc. Address: 9020 SW Washington Square Road - Ste 555 Tigard, OR 97223, United States Phone: 1 (800) 595-9511 in the U.S. or 1 (800) 267-7377 in Canada