

Go to [www.vtechphones.com](http://www.vtechphones.com) to register your product for enhanced warranty support and the latest Vtech product news.



## vtech®

### Quick start guide

For more support information



VM924 VM924-2

VM924  
VM924-2

### Pan and Tilt Video Baby Monitor

## IMPORTANT SAFETY INSTRUCTIONS

- The applied nameplate is located at the bottom of the baby unit's base.
- When using your equipment, basic safety precautions should always be followed. These include the following:
- Read all warnings and instructions marked on the product.
  - Do not use the product if you are not familiar with its use.
  - CAUTION:** Do not install the baby unit at a height where it may be reached by children.
  - This product is not a substitute for adult supervision of the infant. Supervision is required at all times. The product is not intended for use as a baby monitor or for any other purpose. This product is not intended for use as a baby monitor or for any other purpose. This product is not intended for use as a baby monitor or for any other purpose.
  - Do not use this product near water, for example, in a bathroom, laundry tub or swimming pool, or in a wet basement or shower.
  - CAUTION:** Use only the battery provided. There may be a risk of explosion if a wrong type of battery is used for the parent unit. The battery cannot be subjected to high or low extreme temperatures and low air pressure at high altitude during use, storage or transportation. Dispose of battery properly in a hot, dry, or mechanically crushing or cutting, or the battery can result in an explosion. Leaving the battery in an extremely high temperature surrounding environment can result in an explosion or the leakage of flammable liquid or gas. Battery subjected to extremely low air pressure may result in an explosion or the leakage of flammable liquid or gas. Dispose of used battery according to the information in the user manual.
  - Use only the adapter included with this product. Incorrect adapter polarity or voltage can seriously damage the product.

### SAVE THESE INSTRUCTIONS

- Children should be supervised to ensure that they do not play with the product.
- The product is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

### CAUTIONS

- Use and store the product at a temperature between 32°F and 104°F.
- Do not expose the product to extreme cold, heat or direct sunlight. Do not put the product close to a heating source.
- Batteries should not be exposed to excessive heat such as bright sunlight or fire.

### WARNING—Strangulation Hazard

- Children have STRANGLER in cords. Keep this cord out of the reach of children (more than 3 ft (0.9m) away). Do not remove this tag.

### RECHARGEABLE BATTERY INFORMATION

- Rechargeable battery information: Parent unit: 3.6V, 2500mAh, 9.36Wh; Baby unit: 3.6V, 2500mAh, 9.36Wh; Mode: CHARGE; 2.4V, 1.8Ah, 3.24Wh.

### Power adapter information

- Parent unit output: 5V DC 1A; Baby unit output: 5V DC 1A; Mode: CHARGE; 2.4V, 1.8Ah, 3.24Wh.

### Other electronic products may cause interference

- Other electronic products may cause interference with your baby monitor. If you are using your baby monitor at the same time as a television, cellular phones, intercom, room monitors, televisions, personal computers, kitchen appliances and other electronic devices.

### Precautions for users of implanted cardiac pacemakers

- Cardiac pacemakers are used only for digital cardiac devices. Wireless Technology Research, LLC (WTR), an independent research entity, led a multidisciplinary evaluation of the interference between wireless devices and implanted cardiac pacemakers. Supported by the U.S. Food and Drug Administration, WTR recommends to physicians that:

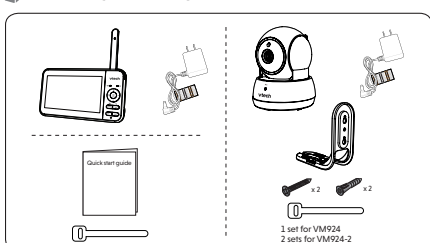
- Should keep wireless devices at least six inches from the pacemaker.
- Should NOT place wireless devices directly over the pacemaker. Such as in a breast pocket, when it is turned on.

### WTR's evaluation did not identify any risk to bystanders with pacemakers using wireless devices.

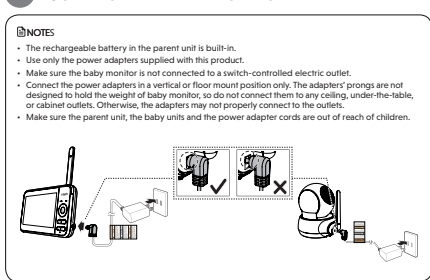
### Electromagnetic fields (EMF)

- This Vtech product complies with all standards regarding electromagnetic fields (EMF). If handled properly and according to the instructions in the user's manual, the product is safe to be used based on scientific evidence available today.

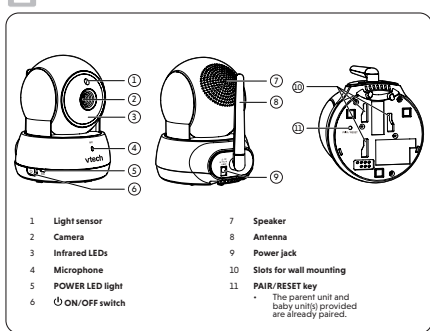
## WHAT'S IN THE BOX



## 1 CONNECT THE BABY MONITOR



## OVERVIEW - BABY UNIT



## NEED HELP?

For operations and guides to help you use your video monitor, and for the latest information and support, check out our online help topics and online FAQs.

Use your smartphone or mobile device to access our online help.

- Go to <https://help.vtechphones.com/vm924> or <https://help.vtechphones.com/vm924-2> OR
- Scan the QR code on the right. Launch the camera app on your smartphone or tablet. Hold the device's camera up to the QR code and frame it. Tap the notification to be redirected to the online help page.
- If the QR code is not clearly displayed, adjust your camera's focus by moving your device closer or further away until it is clear.

You can also call our Customer Support at 1 (800) 595-9511 (in US) or 1 (800) 267-7377 (in Canada) for help.

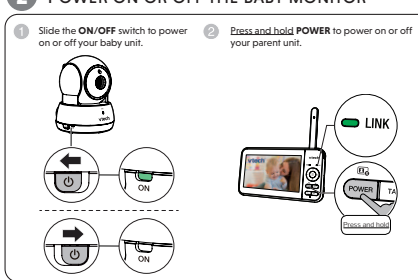
## 1 CONNECT THE BABY MONITOR (CONT'D)

- ### Charge the parent unit battery
- When you have connected and turned on the parent unit, the battery will be charged automatically.
- NOTES**
- Before using the baby monitor for the first time, charge the parent unit battery for 12 hours. When the parent unit battery is fully charged, the battery icon becomes solid.
  - It takes longer to charge the battery when the parent unit is turned on. To shorten the charging time, turn the parent unit off while charging.
  - The standby time varies depending on the sensitivity level you set, your actual use and the age of the battery.

The battery icon indicates the battery status (see the following table).

| BATTERY INDICATORS             | BATTERY STATUS                                                           | ACTION                                                                     |
|--------------------------------|--------------------------------------------------------------------------|----------------------------------------------------------------------------|
| The screen displays            | The battery has very little power and can only be used for a short time. | Charge without interruption (about 30 minutes).                            |
| The battery icon becomes solid | The battery is fully charged.                                            | To keep the battery charged, connect the unit to AC power when not in use. |

## 2 POWER ON OR OFF THE BABY MONITOR



## 3 POSITIONING THE BABY MONITOR

- CAUTION**
- Keep the baby unit out of the reach of your baby. Never place or mount the baby unit inside the baby's crib or playpen.
- NOTES**
- Before using the baby monitor for the first time, charge the parent unit battery for 12 hours. When the parent unit battery is fully charged, the battery icon becomes solid.
  - It takes longer to charge the battery when the parent unit is turned on. To shorten the charging time, turn the parent unit off while charging.
  - The standby time varies depending on the sensitivity level you set, your actual use and the age of the battery.
- The battery icon indicates the battery status (see the following table).
- | BATTERY INDICATORS             | BATTERY STATUS                                                           | ACTION                                                                     |
|--------------------------------|--------------------------------------------------------------------------|----------------------------------------------------------------------------|
| The screen displays            | The battery has very little power and can only be used for a short time. | Charge without interruption (about 30 minutes).                            |
| The battery icon becomes solid | The battery is fully charged.                                            | To keep the battery charged, connect the unit to AC power when not in use. |

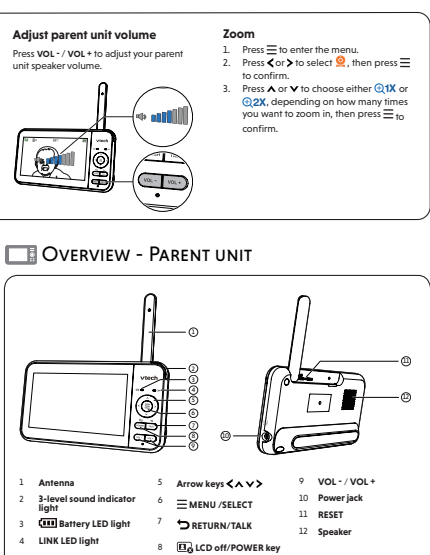
## 4 STATUS CHECK

- Once you power on both your baby unit and parent unit, your parent unit displays image from the baby unit, and the LINK LED light turns on.
- The baby unit's POWER LED light turns on.

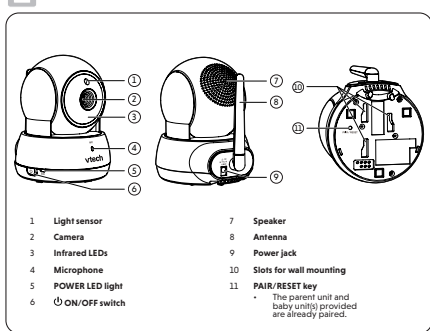
## BASIC OPERATION - PARENT UNIT

- ### Use the menu
- Press to enter the menu, choose a menu item, or save a setting. You can use the parent unit for advanced settings or operations, such as to play or stop the baby unit lullaby, or to adjust the baby unit sound sensitivity.
- While in the menu:
- Press or to scroll among the menu options.
  - Press to select an item, or to save a setting.
  - Press or to scroll among the sub-menus, or to adjust a setting.
  - Press to return to the previous menu options without changing the current setting.
  - Press TALK to return to live video.
- ### Talk to your baby unit
- Press and hold TALK and speak to your parent unit. Your voice is transmitted to the baby unit. Release TALK when finish talking and hear your baby again.
- ### Turn off the screen
- Press POWER to put the monitor display to sleep. The screen will be switched off, and you will still hear sounds from the baby unit.
- TIP**
- Press any key on the parent unit to turn the screen on again.

## OVERVIEW - PARENT UNIT



## OVERVIEW - BABY UNIT



## NEED HELP?

For operations and guides to help you use your video monitor, and for the latest information and support, check out our online help topics and online FAQs.

Use your smartphone or mobile device to access our online help.

- Go to <https://help.vtechphones.com/vm924> or <https://help.vtechphones.com/vm924-2> OR
- Scan the QR code on the right. Launch the camera app on your smartphone or tablet. Hold the device's camera up to the QR code and frame it. Tap the notification to be redirected to the online help page.
- If the QR code is not clearly displayed, adjust your camera's focus by moving your device closer or further away until it is clear.

You can also call our Customer Support at 1 (800) 595-9511 (in US) or 1 (800) 267-7377 (in Canada) for help.

## PARENT UNIT ICONS

### Main menu icons

| Main menu                            | Sub-menu                                                                                                                                                                                                                                                                 |
|--------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Brightness                           | Adjust the parent unit's LCD brightness.                                                                                                                                                                                                                                 |
| Lullaby                              | Play/Stop lullaby <ul style="list-style-type: none"><li>Select one of the soothing sounds, or white noise.</li><li>Select one of the five melodies.</li><li>Play all melodies.</li></ul>                                                                                 |
| 60min 45min 30min 15min              | Set timer to stop playing the selected melody or soothing sound.                                                                                                                                                                                                         |
| VOX (Voice Activated Alert) Settings | VOX sound sensitivity level <ul style="list-style-type: none"><li>You can adjust VOX sensitivity levels to activate the parent unit when the baby unit detects sounds that exceed a certain volume. See <b>Sound sensitivity and sound activation</b> section.</li></ul> |

### Main menu

| Main menu                                        | Sub-menu                                                                                                                                                                                                                                                                                                                                                                                                                                            |
|--------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| VOX (Voice Activated Alert) Settings (continued) | ON/OFF Turn on/off sound activation <ul style="list-style-type: none"><li>Set sound activation on or off.</li><li>When it is on, and the baby unit does not detect sound, the parent unit screen stays off to save power. Once a sound is detected, the parent unit screen and speaker automatically turn on, and you will be able to see and hear your baby. The parent unit will turn off again after 50 seconds of no sound detection.</li></ul> |
| NOTE                                             | When the parent unit screen is off and it receives alerts, for example, link lost between parent unit and baby unit, or battery is low, the parent unit screen and speaker will turn on for 10 seconds.                                                                                                                                                                                                                                             |
| Alert Tone Settings                              | Set the parent unit to beep when the battery is low.                                                                                                                                                                                                                                                                                                                                                                                                |
|                                                  | Set the parent unit to beep when the link between the parent unit and the baby unit is lost.                                                                                                                                                                                                                                                                                                                                                        |
|                                                  | Set the confirmation tone on or off when selecting an option in the menu.                                                                                                                                                                                                                                                                                                                                                                           |
|                                                  | Set the parent unit to beep when the baby unit detects sounds while in Split mode (For pairing with VM924-2 only).                                                                                                                                                                                                                                                                                                                                  |

### Main menu

| Main menu                                       | Sub-menu                                                                                                                                                                                                                                                                                                                                                                         |
|-------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Temperature                                     | ON/OFF <ul style="list-style-type: none"><li>Turn on/off temperature alert tone.</li><li>Set the parent unit to beep whenever the room temperature detected by the baby unit falls outside of the set temperature range.</li><li>Set the minimum temperature.</li><li>Set the maximum temperature.</li><li>Set temperature display in Fahrenheit (°F) or Celsius (°C).</li></ul> |
| Baby Unit Settings                              | Baby unit speaker volume <ul style="list-style-type: none"><li>Adjust the baby unit's speaker volume.</li></ul>                                                                                                                                                                                                                                                                  |
|                                                 | Zoom in.                                                                                                                                                                                                                                                                                                                                                                         |
| Monitoring Mode (For pairing with VM924-2 only) | Single CAM mode <ul style="list-style-type: none"><li>The screen displays images only from the selected baby unit in full screen.</li></ul>                                                                                                                                                                                                                                      |
|                                                 | Split mode <ul style="list-style-type: none"><li>The screen displays images from all the paired baby units at the same time in split view.</li></ul>                                                                                                                                                                                                                             |
|                                                 | Parrot mode <ul style="list-style-type: none"><li>The screen displays a single cam view that transitions to a different baby unit every 10 seconds.</li></ul>                                                                                                                                                                                                                    |

