

PARENT UNIT ICONS

Main Menu	Options
Monitoring mode (* For RM2851-2 only)	
	- View baby unit 1 or 2 in Single mode. - View both baby units in Patrol mode.
Zoom	
	- Select from 4 zoom modes. - Navigate in the zoom image.
Night light	
	- Select from 10 color modes. - Select the brightness level. - Turn on/off night light. - You can also set the timer to turn off night light after 15, 30 or 60 minutes.
Melodies and soothing sounds	
	- Select to play all melodies, or play one of the five melodies and four soothing sounds. - Select the volume. - You can also set the timer to stop playing after 15, 30 or 60 minutes, or play non-stop.
Alerts settings	
	- Turn on/off motion detection, temperature, lost link and low battery alerts. - Select the motion detection sensitivity level. - Select maximum and minimum temperature for alert range. - Adjust alert sound level.

Main Menu	Options
General settings	
	- Adjust parent unit screen brightness. - Turn on/off screen off timer. - Adjust baby unit's speaker volume. - Change temperature format (°C/°F). - Help information.
Connection settings	
	- Change Wi-Fi network. Connect mobile phone. - Reset connection to direct mode.
Status icons	
	- Direct mode - Parent unit, baby unit 1 and baby unit 2 (*For RM2851-2 only) are connected to each others directly.
	- Router mode - Parent unit, baby unit 1 and baby unit 2 (*For RM2851-2 only) are connected to home Wi-Fi network.
	Baby unit 1 and 2 are being viewed in Patrol mode (*For RM2851-2 only).
	Night vision is turned on.
	Motion detection is turned on.
	Sound light indicator
	Melodies and soothing sounds are turned on.
	Night light is turned on.
	Talkback is turned on.
	Parent unit speaker is muted.
	Temperature alert is turned on.

TEST THE SOUND LEVEL AND POSITION THE VIDEO MONITOR

NOTE

- This video monitor is intended as an aid. It is not a substitute for proper adult supervision, and should not be used as such.

Testing the sound level of the video monitor

CAUTION

- For hearing protection, make sure the parent unit is more than 3 meters away from the baby unit. If you hear any high-pitched noise from the parent unit, move the parent unit further until the noise stops. You can also press **-VOL** on the parent unit to lower or mute the noise.

TIP

- Increase the parent unit speaker volume if you cannot hear the sounds transmitted from the baby unit.

Positioning the video monitor

CAUTION

- Keep the baby unit out of the reach of your baby. Never place or mount the baby unit inside the baby's crib or playpen.

1. Place the baby unit more than 1 meter away from your baby.

2. Adjust the angle of the baby unit to aim at your baby.

3. To avoid causing high-pitched screeching noise from your video monitor:

- Make sure your baby unit and parent unit are more than 3 meters apart; OR
- Turn down the volume of your parent unit.

AUTO SOFTWARE AND FIRMWARE UPDATE

To ensure that your video monitor is always at its best performance, the parent unit will prompt a message and ask you to update its software and the baby unit's firmware when there are new versions available.

- Follow the instructions on the parent unit screen to update your video monitor. If you skip the updates, the parent unit and baby unit will remind you to update 8 hours later.
- To check if your device is running on the latest software , go to:

Connect your video monitor with home Wi-Fi network

- You must connect your video monitor to your secured home Wi-Fi network in order to receive the latest software and firmware updates. To set Wi-Fi up, go to:

DOWNLOAD APP FOR MOBILE ACCESS

1. Download the free **MyVTech Baby Pro** mobile app and install it to a mobile device, then use your mobile device and the mobile app to monitor your areas remotely.

- Press **MENU** when the parent unit is idle.
- Go to  > 
- Scan the QR code in the parent unit to download the app into your mobile device.
- Follow the instructions in the mobile app to set up and pair your baby unit to the mobile app.

Alternatively, you can download the mobile app from the App Store or Google Play store.

Install MyVTech Baby Pro mobile app

- Browse the App Store  or the Google Play store .
- Search for the mobile app with the keyword "myvtech baby pro".
- Download and install the **MyVTech Baby Pro** mobile app to your mobile device.

OR

Scan the QR codes on the right to get the app.

NOTES

- Make sure your mobile device meets the minimum requirement for the mobile app.

Minimum requirement

The mobile app is compatible with:

- Android™ 6.0 or later; and
- iOS 12 or later.

2. After installing the mobile app, follow the instructions in the mobile app and parent unit to set up and pair your baby unit.

In your mobile device:

- Tap  to run the mobile app in your mobile device, and then create a user account.
- We recommend that you use common webmail services, such as Google Gmail for registration of your user account. Check your email (and Spam folder), and activate your new camera account via the email link, then sign in to your account.
- Follow the instructions in the mobile app to pair the camera. Tap , then **Add Camera** in the mobile app to get started.

MOUNT THE BABY UNIT (OPTIONAL)

NOTES

- Check for reception strength and camera angle of the baby unit before drilling the holes.
- The types of screws and anchors you need depend on the composition of the wall. You may need to purchase the screws and anchors separately to mount your baby units.

1. Place the wall mount bracket on a wall and then use a pencil to mark two holes in parallel. Remove the wall mount bracket and drill two holes in the wall (7/32 inch drill bit).

2. If you drill the holes into a stud, go to step 3.

- If you drill the holes into an object other than a stud, insert the wall anchors into the holes. Tap gently on the ends with a hammer until the wall anchors are flush with the wall.

3. Align the wall mount bracket with the holes in the wall as shown. Tighten the screw in the middle hole first, so that the wall mount bracket position is fixed. You can tighten the other screw in the top hole.

4. Place the baby unit on the wall mount bracket, and then slide it forward until it locks into place. Connect the power adapter to the baby unit and a power supply not controlled by a wall switch.

3. Insert the screws into the holes and tighten the screws until only 1/4 inch of the screws are exposed.

4. Place the baby unit on the wall mount bracket, and then slide it forward until it locks into place. Align the holes on the wall mount bracket with the screws on the wall, and slide the wall mount bracket down until it locks into place.

OR

TEST THE LOCATION FOR THE BABY UNIT

If you plan to install your baby unit in a designated location, and use your home Wi-Fi network to connect your video monitor, you need to test which of your selected monitoring areas within the house have good Wi-Fi signal strength. After you have powered on your parent unit, you can use your parent unit's Wi-Fi signal strength indicator to assist in checking. Once you have identified the suitable location, you can install your baby unit. Adjust the distance between your baby unit and the Wi-Fi router if needed.

TIP

- Depending on surroundings and obstructing factors, such as the effect distance and internal walls have on signal strength, you may experience reduced Wi-Fi signal. To improve the Wi-Fi signal strength, adjust the distance or direction of your parent unit. Check with your parent unit again.

GENERAL PRODUCT CARE

- To keep this product working well and looking good, follow these guidelines:
- Avoid putting it near heating appliances and devices that generate electrical noise (for example, motors or fluorescent lamps).
 - DO NOT expose it to direct sunlight or moisture.
 - Avoid dropping the product or treating it roughly.
 - Clean with a soft cloth.
 - DO NOT immerse the parent unit and the baby unit in water and do not clean them under the tap.
 - DO NOT use cleaning spray or liquid cleaners.
 - Make sure the parent unit and the baby unit are dry before you connect them to the mains again.
 - Clean the USB charging port of dust, dirt, and lint regularly.

STORAGE

When you are not going to use the video monitor for some time, store the parent unit, the baby unit and the adapters in a cool and dry place.

FREQUENTLY ASKED QUESTIONS

Below are the questions most frequently asked about the video monitor.

Can I turn off the parent unit screen but keep hearing sound from the baby unit?	The parent unit's LCD display will dim automatically after being inactive for some time. Press MENU/SELECT will turn the LCD display back on.
Why does the baby unit not respond normally?	Try the following (in the order listed) for common cure: 1. Disconnect the power to the baby unit. 2. Wait a few minutes before connecting power back to the baby unit. 3. Reboot the parent unit.
Why is my screen in black and white?	The baby unit has a light sensor that measures the ambient light. When the ambient light is dim, such as during nighttime or in a dark room, the baby unit activates its infrared LEDs, and displays the camera view in black and white.
Why does my baby unit show offline? Why is the connection lost every now and then?	The baby unit may lose the Internet connection. Check your network and the router settings. Other electronic products may cause interference with your baby unit. Try installing your baby unit as far away from these electronic devices as possible.
Why don't I hear a sound/Why can't I hear my baby cry?	The parent unit speaker volume may be too low. Press -VOL + to increase the volume. You may have set a low sound sensitivity level. Set the sound sensitivity to a higher level. For details, go to www.vtechphones.com for online help topics.

THE RBRC SEAL

The RBRC seal on the lithium-ion battery indicates that VTech Communications, Inc. is voluntarily participating in an industry program to collect and recycle these batteries at the end of their useful lives, when taken out of service within the United States and Canada. The program provides a convenient alternative to placing used lithium-ion batteries into the trash or municipal waste, which may be illegal in your area.

VTech's participation makes it easy for you to drop off the spent product at local retailers participating in the program or at authorized VTech product service centers. Please call 1 (800) 8 BATTERY for information on Li-ion battery recycling and disposal bans/restrictions in your area. VTech's involvement in this program is part of its commitment to protecting our environment and conserving natural resources.

The RBRC Seal and 1 (800) 8 BATTERY are registered trademarks of Call2Recycle, Inc.

FCC Part 15

NOTE: This equipment has been tested and found to comply with the requirements for a Class B digital device under Part 15 of the Federal Communications Commission (FCC) rules. These requirements are intended to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

WARNING: Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

To ensure safety of users, the FCC has established criteria for the amount of radio frequency energy that can be safely absorbed by a user or bystander according to the intended usage of the product. This product has been tested and found to comply with the FCC criteria. The baby unit shall be installed and used such that parts of all persons' body are maintained at a distance of approximately 8 in (20 cm) or more. The transmitter and antenna of the parent unit shall be held at least 1 in (2.5 cm) from your face.

This Class B digital apparatus complies with Canadian requirement: CAN ICES-3 (B)/NMB-3(B).

Industry Canada

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions: (1) this device may not cause interference; (2) this device must accept any interference, including interference that may cause undesired operation of the device.

The term "IC" before the certification/registration number only signifies that the Industry Canada technical specifications were met. This product meets the applicable Innovation, Science and Economic Development Canada technical specifications.

RF radiation exposure statement

The product complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. The baby unit should be installed and operated with a minimum distance of 8 in (20 cm) between the baby unit and all persons' body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines. This equipment complies also with Industry Canada RSS-102 with respect to Canada's Health Code for Exposure of Humans to RF fields.

CALIFORNIA ENERGY COMMISSION BATTERY CHARGING TESTING MODE

This video monitor meets the California Energy Commission (CEC) regulations for energy consumption. Your video monitor is set up to comply with the energy-conserving standards right out of the box. Follow the instructions to install and charge the battery. The CEC battery charging testing mode is activated while charging. Even if the parent unit is paired to camera units, the CEC battery charging testing mode is activated while it is powered off and charging.

FOR CETL COMPLIANCE ONLY

Un endroit avant de vous assurer qu'il y ait une bonne circulation d'air.

19. Ne foncez jamais d'objets à travers les ouvertures de cet appareil, car il pourrait entrer en contact avec des points de tension dangereux ou causer des courts-circuits qui peuvent déclencher un incendie ou des blessures corporelles. Ne renversez jamais de liquide dans ce produit.

20. Afin de réduire les risques d'électrocution, ne démontez pas cet appareil, mais apportez-le dans un centre de service autorisé.

21. Vous devez tester la réception chaque fois que vous mettez l'appareil en fonction.

22. Examinez les composants afin de vérifier si celles-ci ne sont pas endommagées.

23. Il existe un très faible risque de perte de confidentialité avec certains appareils électroniques (autres écoute-bébé, téléphones sans fil, etc.). Pour éviter, s'assurer que le produit n'a jamais été utilisé avant l'achat, réinitialiser l'unité de façon périodique, éteindre l'écoute-bébé quand il n'est pas en cours d'utilisation.

24. Les enfants devraient être supervisés afin de vous assurer qu'ils ne jouent pas avec l'appareil.

25. Les pièces petites de ce moniteur peuvent être avalées par les bébés ou les petits enfants. Veuillez tenir ces pièces hors de portée des enfants.

26. Le produit n'est pas conçu pour être utilisé par des personnes (incluant des enfants aux capacités physiques, sensorielles ou mentales réduites ou qui manquent d'expérience et de connaissances, à moins qu'on leur ait donné suffisamment de supervision ou d'instructions relativement à l'utilisation de l'appareil par une personne responsable de leur sécurité).

CONSERVEZ CES INSTRUCTIONS

Mises en garde

- Utiliser et entreposer le produit à une température entre 0 ° C (32 ° F) et 40 ° C (104 ° F).
- Risque de brûlure, risque d'incendie, risque d'explosion associé à une mauvaise manipulation de la batterie.
- N'exposez pas cet appareil à des froids ou des chaleurs extrêmes, ainsi qu'à l'humidité, à l'humidité du sol. Ne l'installez pas près d'une source de chauffage.

⚠ Avertissement - Risque de strangulation - Les enfants se sont ÉTRANGLÉS dans des cordons. Gardez les cordons hors de portée des enfants (à plus de 0,9 m). Ne l'enlevez pas cette étiquette.

⚠ Ne jamais placer le moniteur à l'intérieur du berceau ou du parc à bébé. Ne jamais l'utiliser sur l'oreiller ou l'unité (s) portative avec un article tel une serviette ou une couverture.

⚠ D'autres produits tels que les cordons d'alimentation ou les cordons d'alimentation, car celui-ci peut présenter un danger potentiel. L'équipement doit être placé à l'écart de l'alimentation ou d'un autre objet susceptible d'endommager le produit.

⚠ Ne faites fonctionner cet appareil qu'avec le type d'alimentation indiqué sur l'étiquette. Si vous ne connaissez pas le type d'alimentation que vous possédez à votre domicile, consultez votre marchand ou votre compagnie locale d'électricité.

⚠ L'équipement doit être fourni à partir d'un acquiescement écrite identifiée d'USA aux conditions de la source d'énergie locale.

⚠ Ne surchargez pas les prises de courant murales ni les rallonges électriques.

⚠ Ne placez pas cet appareil sur un chariot, meuble, trépidant, support de montage ni table chancelantes.

⚠ Les trous et ouvertures du boîtier, situés à l'arrière de l'appareil ou sous celui-ci, servent à aérer l'appareil. Pour l'empêcher de surchauffer, ne bloquez sous aucun prétexte ces ouvertures et n'empêchez pas l'aération adéquate de l'appareil en le plaçant sur un lit, divan, tapis ou toute autre surface inappropriée. De même, ne le positionnez pas à proximité ni au-dessus d'une source de chaleur ou d'un calorifère. De plus, ne placez pas l'appareil dans

NEED HELP?

Driven by system updates, the software, online help topics, and online FAQs will be updated periodically.

For operations and guides to help you using your video monitor, and for latest information and supports, go and check the online help topics and online FAQs.

Use your smartphone or mobile device to access our online help.

- Go to <https://help.vtechphones.com/rm2851-orhttps://help.vtechphones.com/rm2851-2> ; OR
- Scan the QR code on the right. Launch the camera app or QR code scanner app on your smartphone or tablet. Hold the device's camera up to the QR code and frame it. Tap the notification to trigger the redirection of the online help.
- If the QR code is not clearly displayed, adjust your camera's focus by moving your device closer or further away until it is clear.

If you would like to contact us, visit <https://help.vtechphones.com/cs>.

You can also call our Customer Support at 1-844-848-8324 (1-844-84-VTECH) [in US] or 1-888-211-2005 [in Canada] for help.

RM2851 online help

RM2851-2 online help