

Scan the QR code for support information



VG134 (US)



VG134 (CA)



IMPORTANT SAFETY INSTRUCTIONS

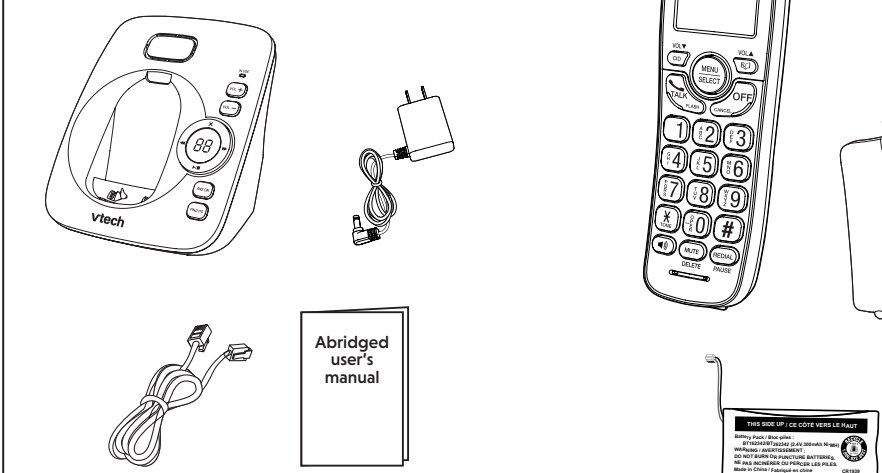
- When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury, including the following:
- Read and understand all instructions.
 - Follow all warnings and instructions marked on the product.
 - Unplug this product from the wall outlet before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
 - CAUTION:** Do not install the telephone base at a height above 2 meters.
 - Do not use this product near water such as near a bath tub, wash bowl, kitchen sink, laundry tub or a swimming pool, or in a well basement or shower.
 - Do not place this product on an unstable table, shelf, stand or other unstable surfaces.
 - Avoid placing the telephone system in places with extreme temperature, direct sunlight, or other electrical devices. Protect your phone from moisture, dust, corrosive liquids and fumes.
 - Slots and openings in the back or bottom of the telephone base and handset are provided for ventilation. To protect them from overheating, these openings must not be blocked by placing the product on a soft surface such as a bed, sofa or rug. This product should never be placed near or over a radiator or heat register. This product should not be placed in any area where proper ventilation is not provided.
 - This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply in your home or office, consult your dealer or local power company.
 - Do not allow anything to rest on the power cord. Do not install this product where the cord may be walked on.
 - Never push objects of any kind into this product through the slots in the telephone base or handset because they may touch dangerous voltage points or create a short circuit. Never spill liquid of any kind on the product.
 - To reduce the risk of electric shock, do not disassemble this product, but take it to an authorized service facility. Opening or removing parts of the telephone base or handset other than specified access doors may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock when the product is subsequently used.
 - Do not overload wall outlets and extension cords.
 - Unplug this product from the wall outlet and refer servicing to an authorized service facility under the following conditions:
 - When the power supply cord or plug is damaged or frayed.
 - If liquid has been spilled onto the product.
 - If the product has been exposed to rain or water.
 - If the product does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operation instructions. Improper adjustment of other controls may result in damage and often requires extensive work by an authorized technician to restore the product to normal operation.
 - If the product has been dropped and the telephone base and/or handset has been damaged.
 - If the product exhibits a distinct change in performance.
 - Avoid using a telephone (other than cordless) during an electrical storm. There is a remote risk of electric shock from lightning.
 - Do not use the telephone to report a gas leak in the vicinity of the leak. Under certain circumstances, a spark may be created when the adapter is plugged into the power outlet, or when the handset is replaced in its cradle. This is a common event associated with the closing of any electrical circuit. The user should not plug the phone into a power outlet, and should not put a charged handset into the cradle, if the phone is located in an environment containing concentrations of flammable or flame-supporting gases, unless there is adequate ventilation. A spark in such an environment could create a fire or explosion. Such environments might include: medical use of oxygen without adequate ventilation; industrial gases (cleaning solvents; gasoline vapors; etc.); a leak of natural gas; etc.
 - Only put the handset of your telephone next to your ear when it is in normal talk mode.
 - The power adapter is intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling, under-the-table or cabinet outlet.
 - For pluggable equipment, the socket-outlet shall be installed near the equipment and shall be easily accessible.
 - CAUTION:** Use only the batteries indicated in this manual. There may be a risk of explosion if a wrong type of battery is used for the handset. Use only the supplied rechargeable batteries or replacement batteries (BT162342/BT262342) for the handset. Do not dispose of batteries in a fire. They may explode. Disposed of used batteries according to the instruction.
 - Do not use the battery in following conditions:
 - High or low extreme temperature during use, storage or transportation.
 - Replacement of a battery with an incorrect type that can defeat a safeguard.
 - Disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery, that can result in an explosion.
 - Leaving a battery in an extremely high temperature surrounding environment that can result in an explosion or the leakage of flammable liquid or gas.
 - A battery subjected to extremely low air pressure that can result in an explosion or the leakage of flammable liquid or gas.
 - Use only the adapter included with this product. Incorrect adapter polarity or voltage can seriously damage the product.
 - The applied nameplate is located at the bottom or near of the product.

SAVE THESE INSTRUCTIONS

- Battery**
- Use only the battery provided or equivalent. To order a replacement, visit our website at www.vtechphones.com or call 1 (800) 595-9511. In Canada, go to phones.vtechcanada.com or call 1 (800) 262-3377.
 - Do not dispose of the battery in a fire. Check with local waste management codes for special disposal instructions.

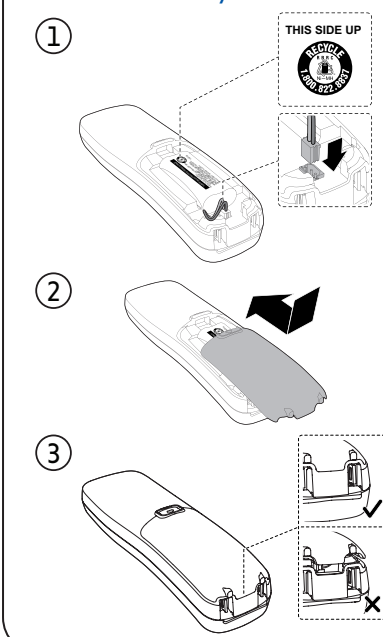
WHAT'S IN THE BOX

Your telephone package contains the following items. Save your sales receipt and original packaging in case it is necessary to ship your telephone for warranty service.



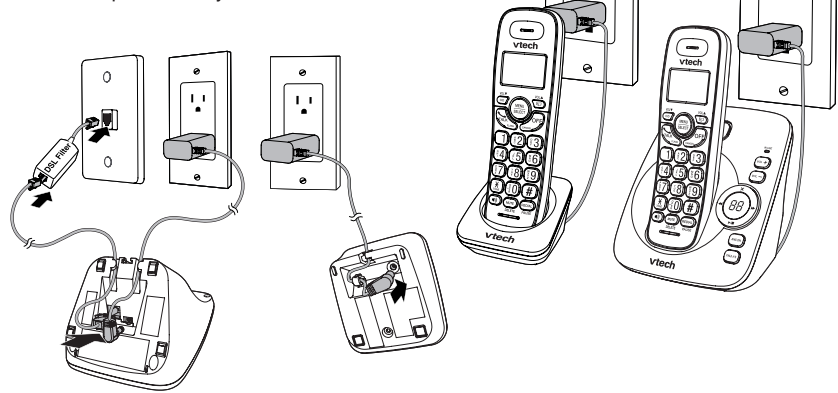
INSTALL AND CONNECT

Install the battery

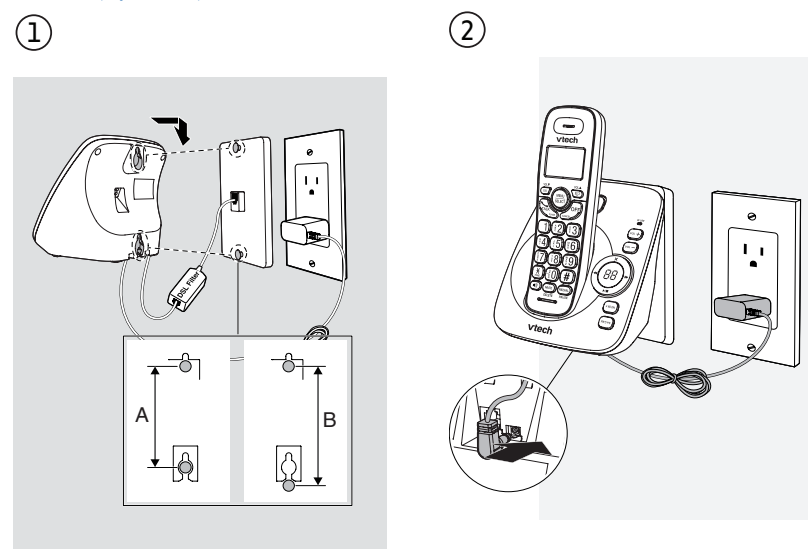


Connect and charge

Connect the telephone base and charger
If you subscribe to digital subscriber line (DSL) high-speed Internet service through your telephone line, make sure you connect a DSL filter (not included) to the telephone wall jack.



Mount (optional)



IMPORTANT SAFETY INSTRUCTIONS

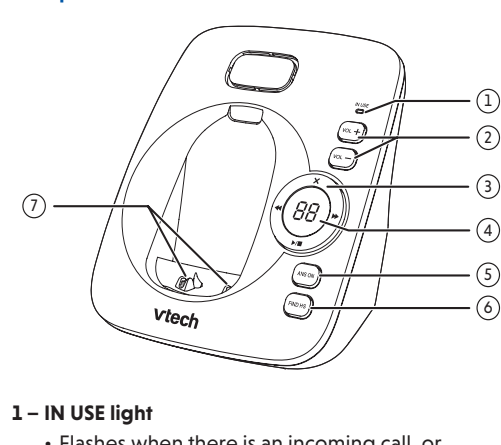
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OVERVIEW

Telephone base



1 - IN USE light

- Flashes when there is an incoming call, or another telephone sharing the same line is in use.
 - Flashes quickly when pairing to a Bluetooth headset.
 - Flashes slowly when the connected Bluetooth headset is in use.
 - On when the telephone is in use, or the answering system is answering a call.
- 2 - VOL+ / VOL-**
- Adjust the listening volume.
 - Adjust the telephone base ringer volume.

3 - X (DELETE)

- Delete the playing message.
 - Press twice to delete all old messages.
- (SKIP)**
- Skip to the next message.
- (PLAY/STOP)**
- Play messages.
 - Stop playing messages.

◄ (REPEAT)

- Repeat a message.
- Press twice to play the previous message.

4 - Message window

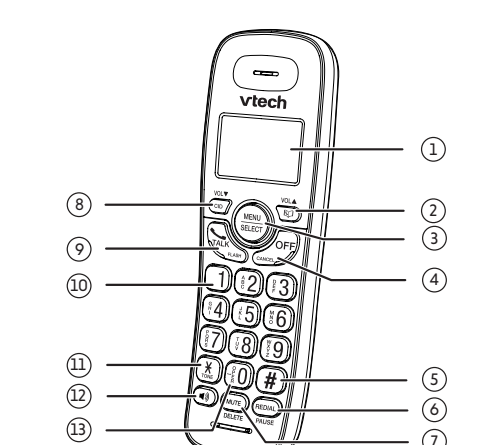
- 5 - ANS ON**
- Turn on or off the answering system.

6 - FIND HS

- Page all system handsets.

7 - Charging pole

Handset



1 - LCD display

- 2 - TALK / VOL▲**
- Review the phonebook when the phone is not in use.
 - Scroll up while in a menu, or in the phonebook, caller ID log or redial list.
 - Move the cursor to the right when entering numbers or names.
 - Increase the listening volume during a call.

3 - MENU/SELECT

- Show the menu.
 - While in a menu, press to select an item, or save an entry or setting.
- 4 - OFF/CANCEL**
- Hang up a call.
 - Return to the previous menu or exit completely without making changes.
 - Delete digits while predialing.
 - Silence the handset ringer temporarily while the phone is ringing.
 - Press and hold to erase the missed call indicator while the handset is not in use.

5 -

- Show other dialing options when reviewing a caller ID log entry.

6 - REDIAL/PAUSE

- Review the redial list.
 - Insert a dialing pause while dialing or entering numbers into the phonebook.
- 7 - MUTE/DELETE**
- Mute the microphone during a call.
 - Silence the handset ringer temporarily while the phone is ringing.
 - Delete the displayed entry while reviewing the phonebook, caller ID log, or redial list.
 - Delete digits or characters when entering numbers or names.

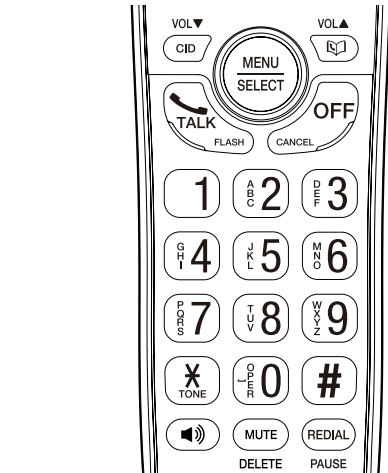
Charger

- 1 - Charging pole**
-
- 8 - CID / VOL▼**
- Review the caller ID log when the telephone is not in use.
 - Scroll down while in a menu, or in the phonebook, caller ID log or redial list.
 - Move the cursor to the left when entering numbers or names.
 - Decrease the listening volume during a call.
- 9 - TALK/FLASH**
- Make or answer a call.
 - Answer an incoming call when you receive a call waiting alert.
- 10 - 1**
- Press repeatedly to add or remove 1 in front of the caller ID log entry before dialing or saving it to the phonebook.
- 11 - TONE X**
- Switch to tone dialing temporarily during a call.
- 12 - MUTE**
- Make or answer a call using the handset speakerphone.
 - During a call, press to switch between the speakerphone and the handset earpiece.
- 13 - OPEN 0**
- Press to add a space when entering names.

Display icons

	The battery icon flashes when the battery is low and needs charging.
	The battery icon animates when the battery is charging.
	The battery icon becomes solid when the battery is fully charged.
	The handset ringer is turned off.
	There are new voicemail received from your telephone service provider.
NEW	The entry you are reviewing is new in the caller ID log.
ANS ON	The answering system is turned on.
	The message number currently playing and the total number of messages.

TELEPHONE OPERATIONS



Use the handset menu

- Press **MENU** when the phone is not in use.
- Press **▼** or **▲** until the screen displays the desired feature menu.
- Press **SELECT**.
- Press **CANCEL** to return to the previous menu.
- Press and hold **CANCEL** to exit completely.

Make a call

- Press **TALK** or **MUTE**, and then dial the telephone number.

Answer a call

- Press **TALK**, **MUTE** or any dialing keys.

End a call

- Press **OFF** or put the handset back in the telephone base or charger.

Speakerphone

- During a call, press **MUTE** on the handset to switch between speakerphone and handset earpiece.

Volume

- During a call, press **VOL▲** and **VOL▼** to adjust the listening volume.

Mute

The mute function allows you to hear the other party but the other party cannot hear you.

- During a call, press **MUTE**. The handset displays **Muted**.
- Press **MUTE** again to resume the conversation. The handset displays **Microphone on** briefly.

Join a call in progress (for two-handset models only)

You can use up to two handsets at a time on an outside call.

- When a handset is already on a call, press **TALK** or **MUTE** on another handset to join the call.
- To exit the call, press **OFF** on the handset or place it in the telephone base or charger. The call continues until all handsets hang up.

Call waiting

When you subscribe to call waiting service from your telephone service provider, you hear an alert tone if there is an incoming call while you are already on a call.

- Press **FLASH** to put the current call on hold and take the new call.
- Press **FLASH** at any time to switch back and forth between calls.

Find handset

Use this feature to find the system handset.

- To start paging:**
- Press **FIND HS** on the telephone base when not in use. All idle handsets ring and display **** Paging ****.

To end paging:

- Press **FIND HS** at the telephone base.
- Press **TALK**, **MUTE**, **OFF** or any dialing keys on the handset.
- Place the handset in the telephone base or charger.

NOTE: Do not press and hold **FIND HS** for more than 4 seconds. It may lead to handset deregistration.

BLUETOOTH®

Your telephone system is enhanced with Bluetooth feature. You can pair a Bluetooth headset to your telephone system and answer calls with your Bluetooth headset.

NOTES:

Before you begin, make sure that your Bluetooth enabled headset is not connected to any other Bluetooth device.

Bluetooth wireless technology operates within a short range (a maximum of approximately 15 feet) from the telephone base. Keep connected headset within this range.

For more details about the Bluetooth feature, read the online Complete user's manual.

SETUP

After the telephone is installed or power returns following a power outage and battery depletion, the handset will prompt you to set the date and time.

Date and time

When the handset prompts, follow the steps below to set the date and time.

- Use the dialing keys **(0-9)** to enter the month **(MM)**, date **(DD)** and year **(YY)**. Then press **SELECT**.
- Use the dialing keys **(0-9)** to enter the hour **(HH)** and minute **(MM)**. Then press **▼** or **▲** to choose **AM** or **PM**.
- Press **SELECT** to save.

NOTE: If you have skipped the prompt, you can set up again by pressing **MENU**. Scroll to **Set date/time**, and press **SELECT**. Then, follow the steps above.

Change LCD language settings

You can select English, French, or Spanish to be used in all screen displays:

- Press **MENU** when the handset is not in use.
- Press **▼** or **▲** to scroll to **Settings** and then press **SELECT**.
- Press **SELECT** again to choose **LCD language**.
- Press **▼** or **▲** to choose **English, Français or Español**, and then press **SELECT** twice to save.

NOTE: If you accidentally set the LCD language to Spanish or French, press **MENU** and then enter ***364#** to change the handset LCD language back to English while the handset is not in use.

Delete a redial list entry

- Search for or review the redial list entries (see **Review and dial a redial list entry**).
- When the desired redial entry displays, press **DELETE**.

PHONEBOOK

The phonebook can store up to 30 entries, which are shared by all handsets. Each entry may consist of a telephone number up to 30 digits, and a name up to 15 characters.

Add a phonebook entry

- Enter the number when the phone is not in use. Press **MENU**, then go to Step 3.
- Press **MENU** when the phone is not in use. Scroll to **Phonebook** and then press **SELECT**. Press **SELECT** again to choose **Add contact**.
- Use the dialing keys to enter the number.
- Copy a number from the redial list by pressing **REDIAL** and then press **▼**, **▲** or **REDIAL** repeatedly to select a number. Press **SELECT** to copy the number.
- Press **SELECT** to move on to enter the name.
- Use the dialing keys to enter the name. Additional key presses show other characters of that particular key.
- Press **SELECT** to save.

While entering names and numbers, you can:

- Press **DELETE** to backspace and erase a digit or character.
- Press **▼** or **▲** to move the cursor to the left or right.
- Press and hold **PAUSE** to insert a dialing pause (for entering numbers only).
- Press **0** to add a space (for entering names only).

REDIAL LIST

Each handset stores the last 5 telephone numbers dialed. When there are already 5 entries, the oldest entry is deleted to make room for the new entry.

Review and dial a redial list entry

- Press **REDIAL** when the handset is not in use.
- Scroll to browse through the phonebook, or use the dialing keys to start a name search.

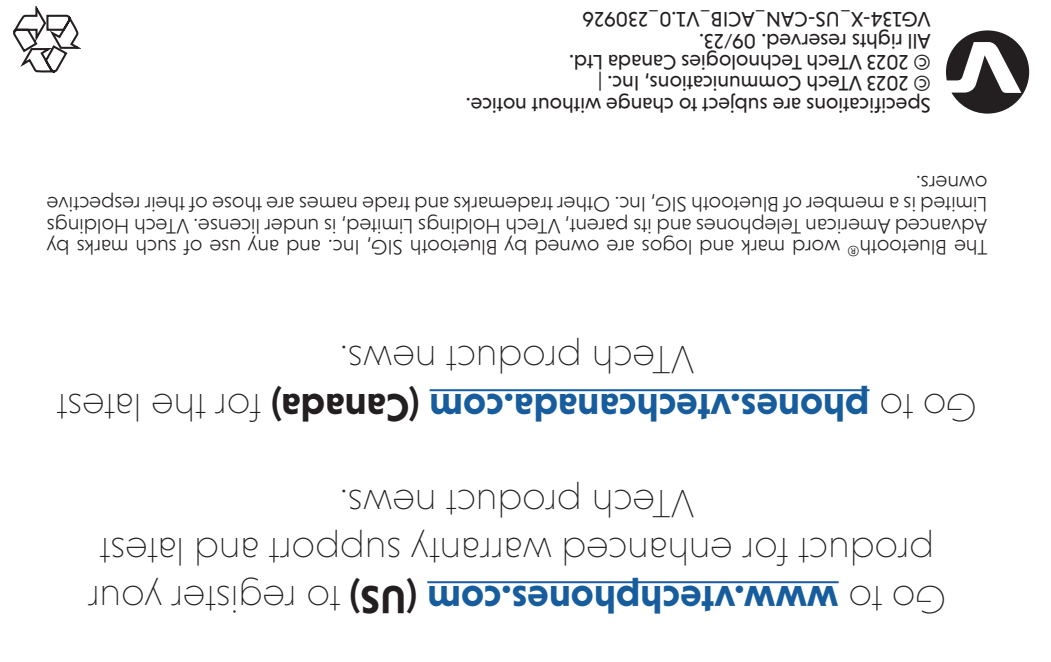
Delete a phonebook entry

- Search for or review the phonebook entries (see **Review a phonebook entry**).
- When the desired entry displays, press **DELETE**.
- When the handset displays **Delete contact?**, press **SELECT**.

New message indication

When there are new messages in the built-in answering system, the handset displays **XX new messages**, and the message window on the telephone base flashes.

Message window display	Description
	No messages.
	After a power failure, the number in the message window flashes to indicate that the date and time need to be set.
	Total number of old messages and memos recorded. The current message number during old message playback.



Message window display	Description
8-99 (flashing)	- Total number of new messages and memos. The number flashes when there are new messages that have not been reviewed. - Current message number during new message playback. - After a power failure, the number in the message window flashes. - Indicate that the date and time need to be set.
1-9 9 & F (alternating)	Memory is full. Messages must be deleted before new messages can be recorded.
1-8	The telephone base speaker volume level while adjusting.
0-6	The telephone base ringler level while adjusting.
---	- The answering system is being programmed by a system handset. - The answering system is answering a call or recording a memo or announcement. - The answering system is being accessed remotely. - The phonebook or caller ID log is being accessed by a system handset.

TURN ON/ OFF THE ANSWERING SYSTEM

The answering system must be turned on to answer and record messages.

When the answering system is turned on, the **ANS ON** light on the telephone base turns on and **ANS ON** displays on the handset.

Press **ANS ON** on the base to turn the answering system on or off. - **OR** -

- Press **MENU** when the handset is not in use.
- Press **▼** or **▲** to choose **Answering sys** and then press **SELECT**.
- Press **▼** or **▲** to choose **Answer on/off** and then press **SELECT**.
- Press **▼** or **▲** to choose **On or Off**, then press **SELECT** to save.

ANSWERING SYSTEM SETTINGS

Set your built-in answering system

The answering system can record and store up to 99 messages. Each message can be up to 3 minutes in length. The total storage capacity for the announcement, messages and memos is approximately 14 minutes. The actual recording time depends on individual message characteristics. Messages remain available for replay until you delete them.

If the answering system has less than 3 minutes of recording time left, "*Less than 3 minutes to record*" is announced before the message playback and **Rec mem low** appears on the handset screen.

If the memory is full, the answering system announces, "*Memory is full.*" The number of messages and F flash, alternatively, in the message window, and **Rec mem full** appears on the handset screen. You must delete some messages before recording new ones.

Your answering system allows you to set your own announcement, to save and delete messages, activate call screening, to set number of rings before pick up, and to access remotely.

Voice language

 **NOTE:** This feature is available in Canada version only.

The voice prompt language is preset to English. You can select English or French to be used for the voice prompts in your answering system.

- Press **MENU** when the handset is not in use.
- Press **▼** or **▲** to choose **Answering sys** and then press **SELECT**.
- Press **▼** or **▲** to choose **Ans sys setup** and then press **SELECT**.
- Press **▼** or **▲** to choose **Voice language** and then press **SELECT**.
- Press **▼** or **▲** to choose **English or Français** and then press **SELECT**.

FOR C-UL COMPLIANCE ONLY

Mesures de sécurité importantes

Afin de réduire les risques d'incendie, de blessures corporelles ou d'électrocution, suivez toujours ces mesures préventives de base lorsque vous utilisez votre téléphone :

- Lisez et comprenez bien toutes les instructions.
- Observez toutes les instructions et mises en garde inscrites sur l'appareil.
- Débrancher ce téléphone de la prise murale avant de le nettoyer. N'utilisez pas de nettoyeurs liquides ni en aérosol. N'utilisez qu'un chiffon doux et légèrement humecté.
- ATTENTION:** Ne pas installer le socle téléphonique à une hauteur supérieure à 2 mètres.
- N'utilisez pas ce produit près de l'eau, tel que près d'un bain, d'un lavabo, d'un évier de cuisine, d'un bac de lavage ou d'une piscine, ou dans un sous-sol humide ou sous la douche.
- Ne déposez pas ce téléphone sur un chariot, support ou table chariot. L'appareil pourrait tomber et être sérieusement endommagé.
- Évitez d'installer le système téléphonique dans les endroits soumis à une température extrême, à la lumière directe du soleil ou à proximité d'appareils électriques ou électroniques. Protégez votre téléphone contre les sources d'humidité, la poussière, les vapeurs et les liquides corrosifs.
- Le boîtier de l'appareil est doté de fentes et d'ouvertures d'aération situées à l'arrière ou en dessous. Afin d'empêcher la surchauffe, ces ouvertures ne doivent pas être obstruées en plaçant l'appareil sur un lit, divan, tapis ou autre surface similaires. Ne placez pas cet appareil à proximité d'un élément de chauffage ni d'une plintine électrique. De plus, ne l'installez pas dans une unité murale ou un cabinet fermé qui ne possède pas d'aération adéquate.
- Ne faites fonctionner cet appareil qu'avec le type d'alimentation indiqué sur les étiquettes de l'appareil. Si vous ne connaissez pas le voltage de votre maison, consultez votre marchand ou votre fournisseur d'électricité.
- Ne déposez rien sur le cordon d'alimentation. Installez cet appareil dans un endroit sécuritaire, la ou personne ne pourra trébucher sur la ligne d'alimentation ni le cordon téléphonique modulaire.
- N'insérez jamais d'objets à travers les fentes et ouvertures de cet appareil, car ils pourraient toucher à des points de tension dangereux ou court-circuiter des pièces, ce qui constituerait un risque d'incendie ou d'électrocution. N'échappez pas de liquides dans l'appareil.

- Afin de réduire les risques d'électrocution, ne démontez pas l'appareil, mais apportez-le plutôt à un centre de service qualifié ci doit être réparé. En enlevant le couvercle, vous vous exposez à des tensions dangereuses ou autres dangers similaires. Un remontage inadéquat peut être à l'origine d'une électrocution lors d'une utilisation ultérieure de l'appareil. Débranchez l'appareil avant de procéder au nettoyage. Utilisez un chiffon humide et doux.
- Ne surchargez pas les prises de courant et les rallonges.
- Débrancher cet appareil de la prise de courant et communiquez avec le département de service à la clientèle de Vtech dans les cas suivants :
 - Lorsque le cordon d'alimentation est endommagé ou écorché.
 - Si du liquide a été échappé dans l'appareil.
 - Si l'appareil a été exposé à une source d'humidité telle que la pluie ou l'eau.
 - Si le produit ne fonctionne pas normalement en respectant les instructions de fonctionnement. Réglez ou déconnectez les commandes indiquées dans le manuel des instructions de fonctionnement. Les réglages incorrects des autres commandes pourraient provoquer un

Announcement

Your outgoing announcement plays when calls are answered by the answering system. The telephone has a default outgoing announcement, "*Hello, please leave a message after the tone.*" You can use this announcement, or record your own.

Record a new outgoing announcement:

The announcement can be up to 90 seconds in length.

- Press **MENU** when the handset is not in use.
- Press **▼** or **▲** to choose **Answering sys** and then press **SELECT**.
- Press **▼** or **▲** to choose **Announcement**.
- The screen displays **Play [2] Del [3] Rec [7]** and it announces, "*To play, press 2. To record, press 7.*" Press 7 to record.
- The handset announces, "*Record after the tone. Press 5 when you are done.*" and it displays **Recording... Stop [5]**.
- After the tone, speak towards the handset microphone.
- Press 5 When finished. The handset plays back the recorded announcement. Press 5 or **OFF** to stop the playback at any time. To listen to the recorded announcement again, wait after playback has completed, then press 2.

 **NOTE:** Announcements shorter than two seconds will not be recorded.

Play your announcement:

- Press **MENU** when the handset is not in use.
- Press **▼** or **▲** to choose **Answering sys** and then press **SELECT**.
- Press **SELECT** to choose **Announcement**.
- The screen displays **Play [2] Del [3] Rec [7]** and it announces, "*To play, press 2. To record, press 7.*" Press 2 to play the current announcement.

Options during playback:

- Press **VOL ▼** or **VOL ▲** to adjust the listening volume.
- Press **5** or **OFF** to stop at any time.

Delete your announcement:

- Press **MENU** when the handset is not in use.
- Press **▼** or **▲** to choose **Answering sys** and then press **SELECT**.
- Press **SELECT** to choose **Announcement**.
- The screen displays **Play [2] Del [3] Rec [7]** and it announces, "*To play, press 2. To record, press 7.*" Press 3 to delete your recorded announcement. The handset displays **Annc deleted** and announces "Announcement deleted."

 **NOTE:** After you deleted your own recorded announcement, the answering system answers calls with the default announcement.

Set number of rings

You can set the answering system to answer an incoming call after two, three, four, five or six rings; or toll saver.

If you choose toll saver, the answering system answers a call after two rings when you have new messages, or after four rings when you have no new messages. This enables you to check for new messages and avoid paying unnecessary long distance charges if you are calling from outside your local area.

- Press **MENU** when the handset is not in use.
- Press **▼** or **▲** to choose **Answering sys** and then press **SELECT**.
- Press **▼** or **▲** to choose **Ans sys setup** and then press **SELECT**.
- Press **▼** or **▲** to choose **# of rings** and then press **SELECT**.
- Press **▼** or **▲** to choose from **6, 5, 4, 3, 2, or Toll saver**, then press **SELECT** to save.

Turn on or off the message alert tone

When the message alert tone is set to **On**, and there is at least one new message, the telephone base beeps every 10 seconds. The tone stops when all new messages have been reviewed.

- Press **MENU** when the handset is not in use.
- Press **▼** or **▲** to choose **Answering sys** and then press **SELECT**.
- Press **▼** or **▲** to choose **Ans sys setup** and then press **SELECT**.
- Press **▼** or **▲** to chose **Msg alert tone** and then press **SELECT**.
- Press **▼** or **▲** to choose **On or Off**, then press **SELECT** to save.

 **NOTE:** The message alert tone beeps only if all the following conditions are met.

- Answering system is on.
- Message alert tone setting is on.
- There are new messages.

Playback messages

You can listen to messages at the telephone base or on a cordless handset. When playback begins, the total number of messages is announced. Before each message, you hear the date and time of the recording. After the last message, you hear, "*End of messages.*" Make sure you set the date and time correctly. Refer to **Set date and time** for more details.

To listen to messages at the base:

- Press **►■** when the phone is not in use. When you have no message in the answering system, the telephone base announces, "*You have no message.*"
- To listen to messages at the base:**
 - Dial your telephone number from any touch-tone telephone.
 - Once the system plays your announcement, enter the two-digit remote access code (**19** is the default code).
 - The system automatically announces the number of new or old messages (if any), and then begins to play them.
- You can also enter the following remote commands.

Command	Description
1	Play all messages.
2	Play only new messages.
3	Delete the current message (during playback).
33	Delete all old messages.
4	Repeat the current message (during playback).
5	Stop.
*5	Hear a list of remote commands.
6	Skip to the next message (during playback).
*7	Record a new announcement.
8	End the call.
0	Turn the answering system on or off.

To listen to messages with the handset:

- Press **MENU** when the handset is not in use. The handset displays **Play messages**.
- Press **SELECT**. If you have either new or old messages, the messages play automatically.
 - The system announces the number of messages, and then begins playback. The message sequence is shown on the handset's screen.
- Press **OFF** to stop the playback.

Options during playback

- Press **VOL ▼** or **VOL ▲** to adjust the listening volume.
- Press **6** to skip to the next message.
- Press **4** to repeat the playing message. Press **4** twice to listen to the previous message.
- Press **3** to delete the playing message. The telephone base advances to the next message.
- Press **OFF** to stop the playback.

Delete all messages

Using the base

- Press **X** when the telephone is not in use. The telephone announces - *To delete all old messages, press DELETE again.*
- Press **X** again. All previously reviewed messages are erased and the telephone announces - *All old messages deleted.*

Using the handset

- Press **MENU** when the handset is not in use.
- Press **▼** or **▲** to choose **Answering sys** and then press **SELECT**.

- Press **▼** or **▲** to choose **Delete all old** and then press **SELECT**.
- Press **SELECT** to confirm. The handset displays **Deleting...** and then **No old messages**. It returns to the previous menu, and you hear a confirmation tone.

Answering system remote access

You can reach your answering system remotely by dialing your home telephone number from any touch-tone telephone.

- Dial your telephone number from any touch-tone telephone.
- Once the system plays your announcement, enter the two-digit remote access code (**19** is the default code).
 - The system automatically announces the number of new or old messages (if any), and then begins to play them.

You can also enter the following remote commands.

Command	Description
1	Play all messages.
2	Play only new messages.
3	Delete the current message (during playback).
33	Delete all old messages.
4	Repeat the current message (during playback).
5	Stop.
*5	Hear a list of remote commands.
6	Skip to the next message (during playback).
*7	Record a new announcement.
8	End the call.
0	Turn the answering system on or off.

- Hang up or press **8** to end the call.

NOTES:

- If you record a memo when the answering system memory is full, the system announces, "*Memory is full.*"
- Each memo can be up to three minutes in length. Memos shorter than two second are not recorded.
- When the answering system has less than three minutes of recording time left, the handset announces, "*Less than three minutes to record,*" and displays **Rec mem low**.
- When the answering system is turned off, the telephone answers after 10 rings, and announces, "*Please enter your remote access code.*"
- When the memory is full, the answering system answers incoming calls after 10 rings and announces, "*Memory is full. Enter your remote access code.*"

Change remote access code

- Press **MENU** when the handset is not in use.
- Press **▼** or **▲** to choose **Answering sys** and then press **SELECT**.
- Press **▼** or **▲** to choose **Ans sys setup** and then press **SELECT**.
- Press **SELECT** again to choose **Call screening**.
- Press **▼** or **▲** to choose **On or Off**, then press **SELECT** to save.
- Use the dialing keys to enter a two-digit number.
 - Press **▼** or **▲** to scroll to a desired two-digit number.
- Press **SELECT** to confirm.

Call intercept while using answering system

When a caller is leaving a message on your answering system, you can stop recording and talk to the caller by pressing **✂** on the handset.

Recording memo

Memos are your own recorded messages used as reminders for yourself or others using the same answering system. You can record your own memos using a system handset. Playback and delete them in the same way as incoming messages.

- Press **MENU** when the handset is not in use.
- Press **▼** or **▲** to choose **Answering sys** and then press **SELECT**.
- Press **▼** or **▲** to choose **Record memo** and then press **SELECT**. The handset displays **Recording... Stop [5]** and announces, "*Record after the tone. Press 5 when you are done.*"
- Speak towards the handset microphone. Press **5** or **OFF** when you finish recording. The handset announces "*Recorded.*"

NOTES:

- If you record a memo when the answering system memory is full, the system announces, "*Memory is full.*"
- Each memo can be up to three minutes in length. Memos shorter than two second are not recorded.
- When the answering system has less than three minutes of recording time left, the handset announces, "*Less than three minutes to record,*" and displays **Rec mem low**.

Turn on or off the call screening

Use this feature to choose whether incoming messages can be heard over the telephone base when they are being recorded. If you turn call screening on, you hear the incoming message.

- Press **MENU** when the handset is not in use.
- Press **▼** or **▲** to choose **Answering sys** and then press **SELECT**.
- Press **▼** or **▲** to choose **Ans sys setup** and then press **SELECT**.
- Press **SELECT** again to choose **Call screening**.
- Press **▼** or **▲** to choose **On or Off**, then press **SELECT** to save.

Screen a call with answering system

Screen calls at the cordless handset:

If the answering system is on and a call is being answered by the answering system, the handset shows **To screen call** and press **[SELECT]** alternately.

Press **SELECT** to screen the call on your handset. The handset shows **Screening...**

Option while a message is being recorded

- Press **VOL ▼** or **VOL ▲** on the handset to adjust the call screening volume.

Screen calls at the base:

If the answering system and call screening are on, the announcement and the incoming message broadcast at the telephone base when a call is answered by the answering system.

Option while a message is being recorded

- Press **VOL -** or **VOL +** on the telephone base to adjust the call screening volume.

- Press **►■** to temporarily turn on the screening if the call screening is set to off.

RETRIEVE VOICEMAIL FROM TELEPHONE SERVICE

Voicemail is a feature available from most telephone service providers. It may be included with your telephone service, or may be optional. Fees may apply.

Retrieve voicemail

When you received a voicemail, the handset displays **✉** and **New voicemail**. To retrieve, you typically dial an access number provided by your telephone service provider, and then enter a security code. Contact your telephone service provider for instructions on how to configure the voicemail settings and listen to messages.

 **NOTE:** After you have listened to all new voicemail messages, the indicators on the handset turn off automatically.

Clear the new voicemail indicators

If you have retrieved your voicemail while away from home, and the handset still displays the new voicemail indicators, use this feature to turn off the indicators.

 **NOTE:** This feature turns off the indicators only, if it does not delete your voicemail messages.

- Press **MENU** when the phone is not in use.
- Scroll to **Settings** and then press **SELECT**.
- Scroll to **Clr voicemail** and then press **SELECT** twice.

ECO MODE

This power conserving technology reduces power consumption for optimal battery performance. The ECO mode activates automatically whenever the handset is synchronized with the telephone base.

GENERAL PRODUCT CARE

Taking care of your telephone

Your cordless telephone contains sophisticated electronic parts, so it must be treated with care.

Avoid rough treatment

Place the handset down gently. Save the original packing materials to protect your telephone if you ever need to ship it.

Avoid water

Your telephone can be damaged if it gets wet. Do not use the handset outdoors in the rain, or handle it with wet hands. Do not install the telephone base near a sink, bathtub or shower.

Electrical storms

Electrical storms can sometimes cause power surges harmful to electronic equipment. For your own safety, take caution when using electrical appliances during storms.

Cleaning your telephone

Your telephone has a durable plastic casing that should retain its luster for many years. Clean it only with a dry non-abrasive cloth. Do not use dampened cloth or cleaning solvents of any kind.

NEED HELP?

For operations and guides to help you using your telephone, and for the latest information and supports, go and check the online help topics and online FAQs.

Use your smartphone or mobile device to access our online help.

• Go to <https://help.vtechphones.com/vg134> (US); OR <https://phones.vtechcanada.com/en/support/general/manuals?model=vg134> (Canada)

• Scan the QR code on the right. Launch the camera app or QR code scanner app on your smartphone or tablet. Hold the device's camera up to the QR code and frame it. Tap the notification to trigger the redirection of the online help.

- If the QR code is not clearly displayed, adjust your camera's focus by moving your device closer or further away until it is clear.

You can also call our Customer Support at 1 (800) 595-9511 [in US] or 1 (800) 267-7377 [in Canada] for help.

 Recycle this product when you are done with it
Scan the QR code on the right or visit www.vtechphones.com/recycle.

(For the US only)

VG134 (US)



VG134 (CA)

Pile

N'utilisez que la pile incluse ou l'équivalent.

- Ne jetez pas la pile au feu. Vérifiez les instructions spécifiques de mise au rebut auprès des autorités locales.
- N'ouvrez pas et ne mutiliez pas la pile. L'électrolyte qui s'en échapperait est corrosif et pourrait causer des brûlures ou des blessures aux yeux ou à la peau. L'électrolyte est toxique si avalé.

• Soyez prudents lorsque vous manipulez les piles afin d'éviter les courts-circuits provoqués par des matériaux conducteurs.

• Rechargez la pile incluse avec cet appareil, selon les instructions et limites spécifiées dans ce guide d'utilisation.

Stimulateurs cardiaques implantés dans l'organisme

Les stimulateurs cardiaques (s'applique uniquement aux téléphones numériques sans fil). L'organisme associé à la fermeture d'un circuit électrique. L'utilisateur ne devrait pas brancher le téléphone à une prise de courant, et ne devrait pas déposer le combiné chargé sur le socle, si le téléphone se trouve à proximité d'un endroit comportant des concentrations de gaz inflammables, à moins que la ventilation soit adéquate. Une flamme ou un tel endroit pourrait provoquer un incendie ou une explosion. De tels environnements peuvent comprendre: des endroits où l'on utilise de l'oxygène médical sans ventilation adéquate; des gaz industriels (dissolvants de nettoyeurs, des vapeurs d'essence, etc.); une fuite de gaz naturel, etc.

- Ne placez que le combiné de votre téléphone près de votre oreille lorsqu'en mode de conversation.
- Ces adaptateurs ont été conçus pour être orientés en position verticale ou montés au sol. Les broches ne sont pas conçues pour maintenir l'adaptateur en place si celui-ci est banché dans une prise au plafond ou sous une table/ armoire.

- Pour le MATERIEL RACCORDE PAR PRISE DE COURANT, le socle de prise de courant doit être installé à proximité du matériel et doit être aisement accessible.
-  **MISE EN GARDE:** Il peut y avoir un risque d'incendie si vous utilisez le mauvais type de piles pour le téléphone. N'utilisez que les piles rechargeables incluses ou les piles de rechange (BT162342/BT262342). N'incérnez pas les piles. Celles-ci risqueraient d'exploser. Mettre au rebut les batteries usagées conformément aux instructions du fabricant. Débrancher les lignes téléphoniques avant le remplacement des piles.

- Évite d'utiliser la batterie dans les conditions suivantes:
 - des températures extrêmes faibles ou élevées auxquelles une batterie peut être soumise pendant utilisation, le stockage ou le transport.
- remplacement d'une batterie par un type incorrect pouvant supprimer une protection.
- mise au rebut d'une batterie dans un feu ou dans un four chaud, ou écrasement mécanique ou coupure d'une batterie, susceptible de provoquer une explosion.