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vttech®

Quick start guide

TECHNICAL SPECIFICATIONS

Frequency control	Crystal controlled PLL synthesizer
Transmit frequency	Baby unit: 2405 - 2475 MHz Parent unit: 2405 - 2475 MHz Max Transmit power is 100mW
Channels	32
LCD	2.8" Color LCD (WQVGA 320x420 pixel)
Nominal effective range	Maximum power allowed by FCC and IC. Actual operating range may vary according to environmental conditions at the time of use.
Power requirements	Parent Unit: 5V DC @ 1A Baby Unit: 5V DC @ 300mA



Product Recycling
Recycle this product when you are done with it.
For more information, scan the QR code
or visit www.vtechbabycare.com.

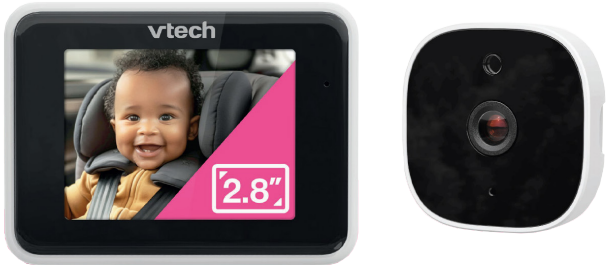


 Specifications are subject to change without notice.
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01/26, V-Go_US_QSG_V1



For more support information

V-Go In-Car Baby Monitor



IMPORTANT SAFETY INSTRUCTIONS

- The applied nameplate is located at the bottom of the Baby Unit base.
- When in use, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury, including the following:
- Follow all warnings and instructions marked on the product.
 - Adult setup is required.
 - This product is intended as an aid. It is not a substitute for responsible and proper adult supervision and should not be used as such.
 - This product is not intended for use as a medical monitor.
 - Do not power on this product near water.
 - Unplug this product from the vehicle USB power outlet before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
 - Do not allow anything to rest on the power cords. Do not install this product where the cords may be walked on or damaged. Hide the extension cables behind car trim.
 - The product should only be operated from a power source indicated on the label or marking. If you are unsure of the type of power supply in your vehicle, consult your dealer.
 - This product should not be placed in any area where proper ventilation is not provided. Any slots or openings in the back or bottom of this product are provided for ventilation.
 - Never insert any objects through any apertures or slots in the product as this can be dangerous and cause damage to the internal parts. Never spill any liquids on the product.
 - To reduce the risk of electric shock, do not disassemble this product, but take it to an authorized service facility. Disassembling or removing parts of the product may expose dangerous voltages or other risks.
 - Periodically examine all components for damage.
 - There is a very low risk of privacy loss when using certain electronic devices, such as baby monitors, cordless telephones, etc. **To protect your privacy, make sure the product has never been used before purchase, reset the baby monitor periodically by powering off and then powering on the units, and power off the baby monitor if you are not intending to use it for some time.**
 - Children should be supervised to ensure that they do not play with the product.
 - The small parts of this monitor can be swallowed by babies or small children. Keep these parts out of reach of children.
 - The product is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

- ### SAVE THESE INSTRUCTIONS
- #### Cautions
- Use and store the product at a temperature between -4°F (-20°C) and 140°F (60°C).
 - Do not expose the product to extreme cold, heat or direct sunlight. Do not place the product close to a heating source.
 -  Warning—Strangulation Hazard—Children have STRANGLED in cords. Keep this cord out of the reach of children (more than 0.9m away). Do not remove warning label on the adapter cord.
 - Never place the Baby Unit inside the baby's seat. Never cover the Baby Unit or Parent Unit with anything such as a towel or a blanket.

Precautions for users of implanted cardiac pacemakers

Cardiac pacemakers (applies only to digital cordless devices):

Wireless Technology Research, LLC (WTR), an independent research entity, led a multidisciplinary evaluation of the interference between portable wireless devices and implanted cardiac pacemakers. Supported by the U.S. Food and Drug Administration, WTR recommends to physicians that:

Pacemaker patients

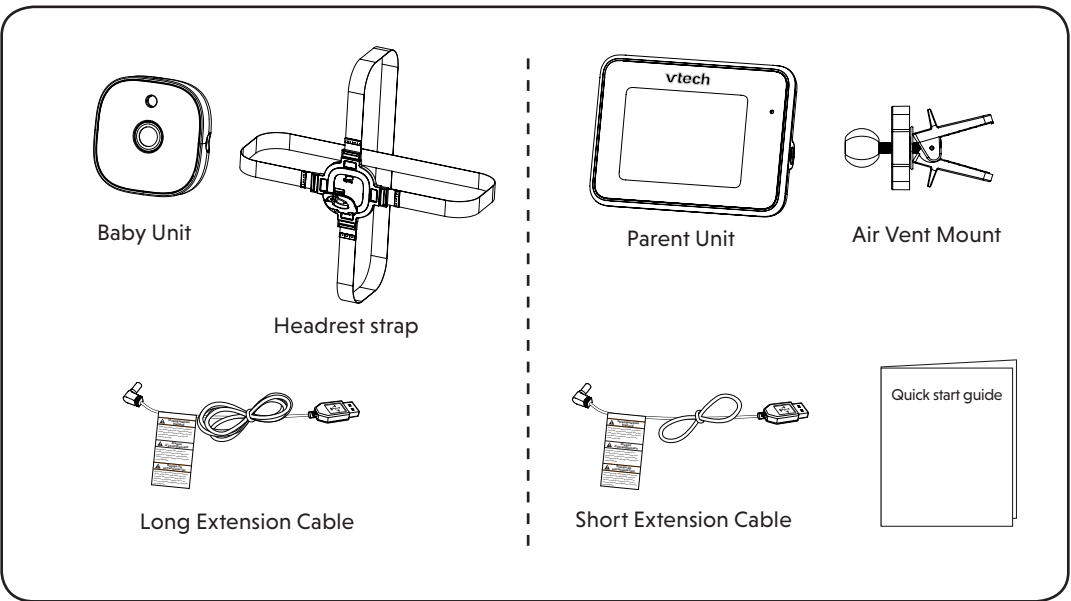
- Should keep wireless devices at least six inches from the pacemaker.
- Should NOT place wireless devices directly over the pacemaker, such as in a breast pocket, when it is turned ON.

WTR's evaluation did not identify any risk to bystanders with pacemakers from other persons using wireless devices.

Electromagnetic fields (EMF)

This VTech product complies with all standards regarding electromagnetic fields (EMF). If handled properly and according to the instructions in this user's manual, the product is safe to be used based on scientific evidence available today.

WHAT'S IN THE BOX



PARENT UNIT ICONS

Status icons

-  or  displays when strong signal strength is detected between the baby unit and the parent unit.
-  or  displays when moderate or low signal strength is detected between the baby unit and the parent unit.
-  displays and flashes when the connection is lost between the baby unit and parent unit.
-  **Night vision**
 - Displays when the baby unit being viewed has activated the night vision feature. And the parent unit screen will dim automatically.

Warning icons and messages

-  **No Link to Camera**

The parent unit is searching for baby units or the link between the baby unit and the parent unit is lost.

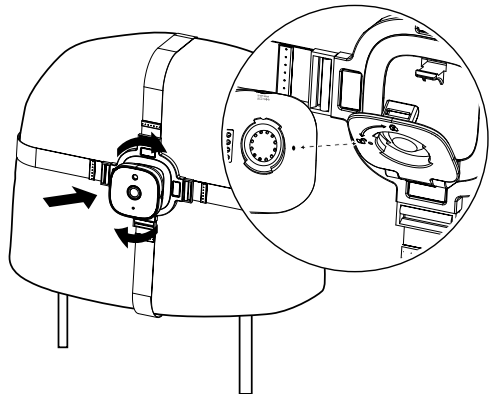
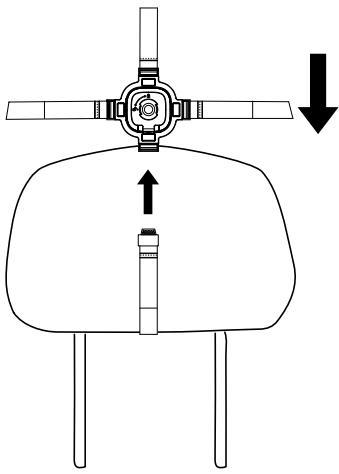
MOUNT THE BABY UNIT

NOTES

- Install the system without the baby in the car. Ensure the car seat is legally mounted. Securely mount the monitor and camera as instructed, never attaching the camera to the car seat or leaving it loose.
- Make sure you have 2 USB-A (5V 1A / 5V 300mA) ports in the car. If not, you will need a powered USB hub or a multi-output USB charger module for additional USB-A ports.

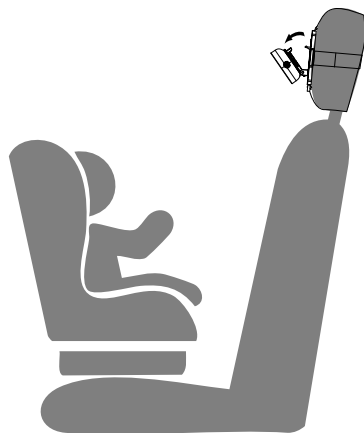
Install the Baby Unit

- Wrap straps around the headrest with the mounting centralised and facing your baby. Fasten the lower bottom clip of the strap to lock it firmly in place.
NOTE: Install the strap with the 'closed lock' symbol facing UP (joint on the bottom). Improper orientation will cause the image on the display to be incorrect.
- Align the mounting mark on the Baby Unit with the unlock icon on the strap mounting. Rotate the Baby Unit clockwise to lock it in place.



Scan QR code to watch the installation video.

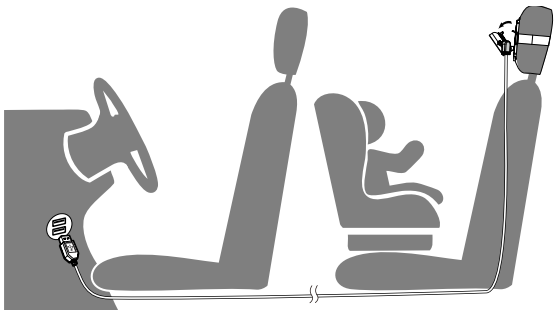
- Adjust the Baby Unit angle so that it faces your baby.



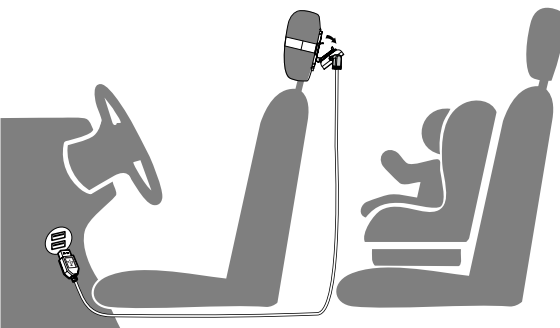
- Connect the long extension cable to the Baby Unit power jack and route the wiring along the side of the seats. You can use a suitable pry tool (not included) to hide the cable behind car trim. Then, connect the extension cable USB end to the vehicle USB port.

CAUTION:

- Ensure wiring has sufficient slack so that movement (e.g., seat adjustment) does not strain or pull the connections.
- Route cable away from sharp edges and areas where it can be pinched or crushed.

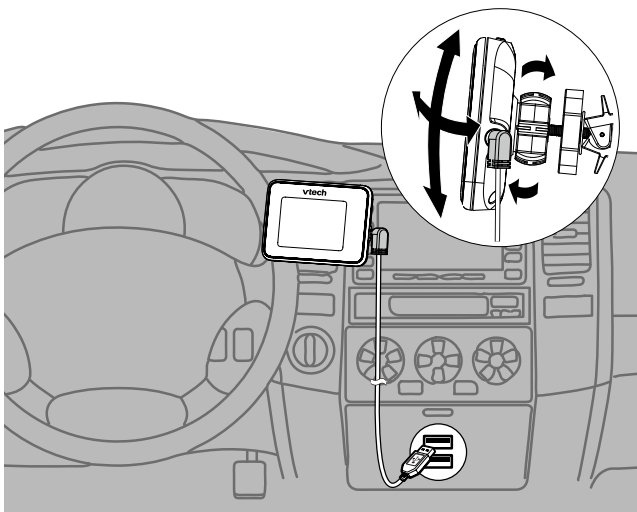
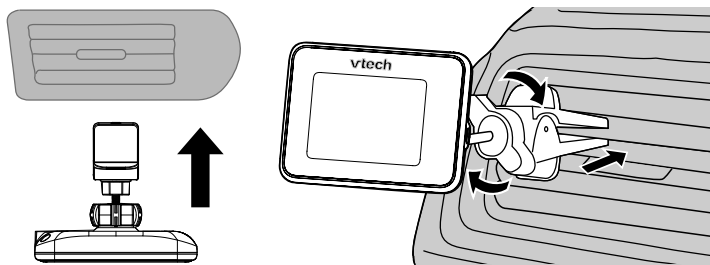
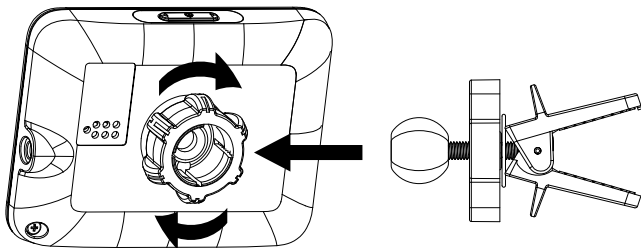


-OR-

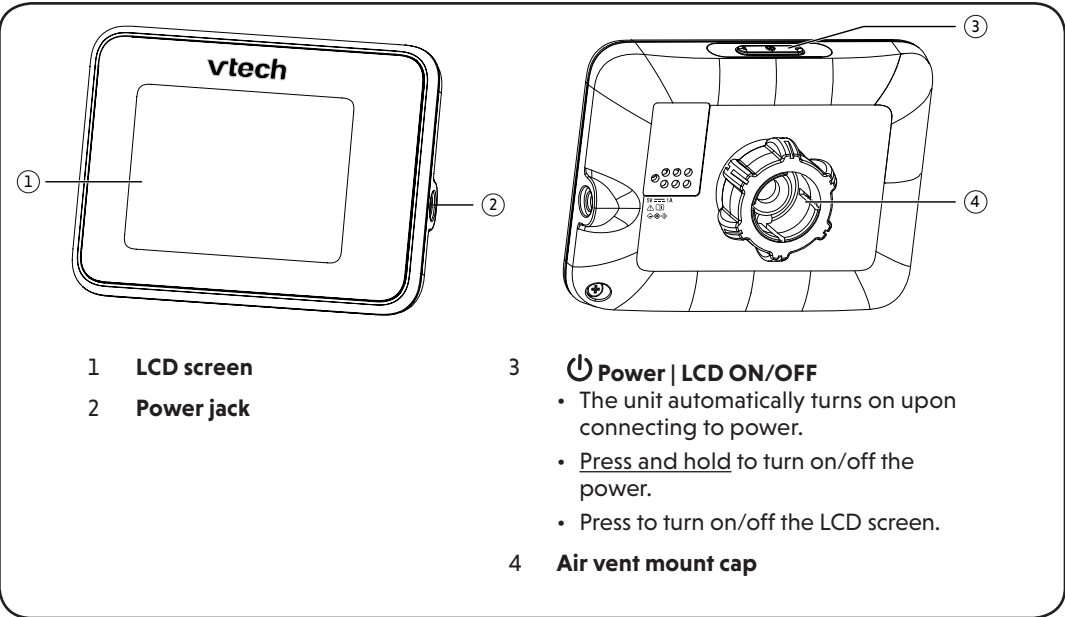


Install the Parent Unit

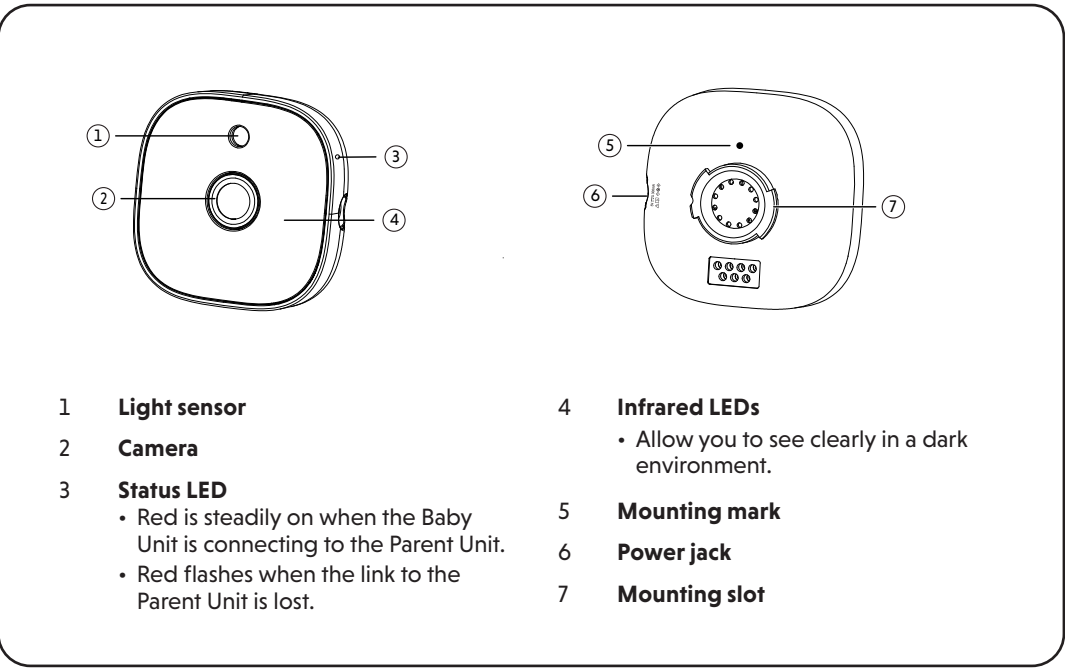
- Insert the air vent mounting ball joint into the mounting socket on the Parent Unit. Rotate the wing nut on the air vent mount to the air vent.
- Insert the air vent blades into the passenger side air vent. Rotate the wing nut on the air vent mount to secure the Parent Unit to the air vent.
- Connect the short extension cable to the Parent Unit power jack. Adjust the screen orientation to face the passenger and away from the drivers view.



OVERVIEW - PARENT UNIT



OVERVIEW - BABY UNIT



FCC AND IC REGULATIONS

FCC Part 15

This equipment has been tested and found to comply with the requirements for a Class B digital device under Part 15 of the Federal Communications Commission (FCC) rules. These requirements are intended to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

WARNING: Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

To ensure safety of users, the FCC has established criteria for the amount of radio frequency energy that can be safely absorbed by a user or bystander according to the intended usage of the product. This product has been tested and found to comply with the FCC criteria. The baby monitors shall be installed and used such that parts of all persons' body are maintained at a distance of approximately 8 in (20 cm) or more.

This Class B digital apparatus complies with Canadian requirement: CAN ICES-3 (B)/NMB-3(B)

Industry Canada

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions: (1) This device may not cause interference. (2) This device must accept any interference, including interference that may cause undesired operation of the device.

The term "IC:" before the certification/registration number only signifies that the Industry Canada technical specifications were met. This product meets the applicable Innovation, Science and Economic Development Canada technical specifications.

RF radiation exposure statement

The product complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. The baby monitors should be installed and operated with a minimum distance of 8 in (20 cm) between the baby monitors and all persons' body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines. This equipment complies also with Industry Canada RSS-102 with respect to Canada's Health Code 6 for Exposure of Humans to RF Fields.

CALIFORNIA ENERGY COMMISSION BATTERY CHARGING TESTING MODE

This baby monitor meets the California Energy Commission (CEC) regulations for energy consumption. Your baby monitor is set up to comply with the energy-conserving standards right out of the box. Follow the instructions to install and charge the battery. The CEC battery charging testing mode is activated while charging. Even if the parent unit is paired to baby units, the CEC battery charging testing mode is activated while it is powered off and charging.

DISCLAIMER AND LIMITATION OF LIABILITY

VTech Communications, Inc. and its suppliers assume no responsibility for any damage or loss resulting from the use of this user's manual. VTech Communications, Inc. and its suppliers assume no responsibility for any loss or claims by third parties that may arise through the use of this product.

Company: VTech Communications, Inc.
Address: 9020 SW Washington Square Road - Ste 555 Tigard, OR 97223, United States
Phone: 1 (800) 595-9511 in the U.S. or 1 (800) 267-7377 in Canada

NEED HELP?

For operations and guides to help you use your video monitor, and for the latest information and support, check out our online help topics and online FAQs.

Use your smartphone or mobile device to access our online help.

- Go to **<https://help.vtechphones.com/369000>**
- Scan the QR code on the right. Launch the camera app or QR code scanner app on your smartphone or tablet. Hold the device's camera up to the QR code and frame it. Tap the notification to be redirected to the online help page.
 - If the QR code is not clearly displayed, adjust your camera's focus by moving your device closer or further away until the image is clear.

If you would like to contact us, visit **<https://help.vtechphones.com/cs>**.

You can also call our Customer Support at 1 (800) 595-9511 [in US] or 1 (800) 267-7377 [in Canada] for help.



FREQUENTLY ASKED QUESTIONS

Below are the questions most frequently asked about the baby monitor.	
Why does the baby monitor not respond normally?	Try the following (in the order listed) for common cure: 1. Disconnect the power to the Baby Unit and the Parent Unit. 2. Wait a few seconds before connecting power back to the Baby Unit and the Parent Unit. 3. Turn on the Baby Unit and the Parent Unit. 4. Wait for the Parent Unit to synchronise with the Baby Unit. Allow up to one minute for this to take place.
Why won't the baby and Parent Units switch on?	Perhaps the Parent Unit is not connected to the power. Insert the USB jack into the Parent Unit and insert the USB in a USB port. The Parent Unit will switch on automatically to establish connection with the Baby Unit. Perhaps the Baby Unit is not connected to the power. Insert the USB jack into the Baby Unit and insert the adapter in a USB power supply. Then, the Baby Unit will establish connection with the Parent Unit.
Why is my screen in black and white?	The screen is in black and white during night-time or in a dark room when the night vision feature is activated. This is normal.
Why do I get glare or blurry display on my screen when viewing my baby at night?	During night-time, the surroundings and other interfering factors, like lighting, objects, colours and backgrounds may affect the image quality on your Parent Unit screen. Adjust the Baby Unit angle or place the Baby Unit at a higher level to prevent glare and a blurry display.
Why can't I establish a connection? Why is the connection lost every now and then? Why are there sound interruptions?	Other electronic products and wireless products may cause interference with your baby monitor. Try installing your baby monitor as far away from these devices as possible.
Will the baby monitor stays on when I shut the car off or, do I have to manually turn it off?	No, It will automatically turn OFF when you shut the car off.
Will the baby monitor continues to draw power from the battery if I leave it connected when I'm not actively using car?	The baby monitor does not draw power when car is OFF.

FOR CETL COMPLIANCE ONLY

Mesures de sécurité importantes

La plaque signalétique appliquée est située au bas du socle de l'unité du bébé.

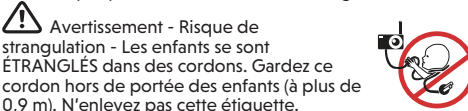
Lorsque vous utilisez votre appareil, vous devriez toujours suivre certaines mesures de précaution de base afin de réduire les risques d'incendie, d'électrocution et de blessures corporelles, dont ceux qui suivent :

1. Observez toutes les instructions et mises en garde inscrites sur l'appareil.
2. L'installation par un adulte est requise.
3. Ce produit ne remplace pas la surveillance adulte du nourrisson. La supervision du nourrisson est la responsabilité du parent ou de la personne qui s'occupe de l'enfant.
4. Ce produit pourrait cesser de fonctionner et, par conséquent, vous ne devriez pas présumer qu'il continuera de fonctionner correctement pendant une période de temps donnée. De plus, il ne s'agit pas d'un instrument médical et ne devrait pas être utilisé comme tel. Ce produit est destiné à vous aider à superviser votre bébé.
5. N'utilisez pas cet appareil près de l'eau ni de toute autre source d'humidité, par exemple, près d'une baignoire, cuve à lessive, évier de cuisine, dans un sous-sol humide ni près d'une piscine, dans un soussol humide ou une douche.
6. Débranchez ce produit de la prise de courant avant de procéder au nettoyage. N'utilisez pas de nettoyants en aérosols. Utilisez un chiffon humide pour le nettoyer.
7. Ne laissez aucun objet reposer ni appuyer sur le cordon d'alimentation. N'installez pas cet appareil dans un endroit où l'on risque d'écraser le cordon d'alimentation ou de le piétiner.
8. Ne faites fonctionner cet appareil qu'avec le type d'alimentation indiqué sur l'étiquette. Si vous ne connaissez pas le type d'alimentation que vous possédez à votre domicile, consultez votre marchand ou votre compagnie locale d'électricité.
9. Les trous et ouvertures du boîtier, situés à l'arrière de l'appareil ou sous celui-ci, servent à aérer l'appareil. Pour l'empêcher de surchauffer, ne bloquez sous aucun prétexte ces ouvertures et n'empêchez pas l'aération adéquate de l'appareil en le plaçant sur un lit, divan, tapis ou toute autre surface similaire. De même, ne le positionnez pas à proximité ni au-dessus d'une source de chaleur ou d'un calorifère. De plus, ne placez pas l'appareil dans un endroit avant de vous assurer qu'il y ait une bonne circulation d'air.
10. N'enfoncez jamais d'objets à travers les ouvertures de cet appareil, car ils pourraient entrer en contact avec des points de tension dangereux ou causer des courts-circuits qui peuvent dégénérer en incendies ou en risques d'électrocution. Ne renversez jamais de liquide dans ce produit.
11. Afin de réduire les risques d'électrocution, ne démontez pas cet appareil, mais apportez-le dans un centre de service autorisé. L'ouverture du boîtier ou le retrait de toutes pièces que contient cet appareil, à l'exception de l'accès autorisé à certaines portes ou ouvertures, risque de vous exposer à des points de tension dangereux ou d'autres dangers. Un remontage incorrect peut par la suite présenter des risques d'électrocution.
12. Examinez les composantes afin de vérifier si celles-ci ne sont pas endommagées.
13. Il existe un très faible risque de perte de confidentialité avec certains appareils électroniques (autres écoute-bébés, téléphones sans fils etc.). Pour l'éviter, s'assurer que le produit n'a jamais été utilisé avant l'achat, réinitialiser l'unité de façon périodique, éteindre l'écoute-bébé quand il n'est pas en cours d'utilisation.
14. Les enfants devraient être supervisés afin de vous assurer qu'ils ne jouent pas avec l'appareil.
15. Les petites pièces de ce moniteur peuvent être avalées

par les bébés ou les petits enfants. Veuillez tenir ces pièces hors de portée des enfants.

16. Le produit n'est pas conçu pour être utilisé par des personnes (incluant des enfants) aux capacités physiques, sensorielles ou mentales réduites ou qui manquent d'expérience et de connaissances, à moins qu'on leur ait donné suffisamment de supervision ou d'instructions relativement à l'utilisation de l'appareil par une personne responsable de leur sécurité.

CONSERVEZ CES INSTRUCTIONS

- Mises en garde**
1. Utilisez et entreposez le produit à une température entre -20 °C (-4 °F) et 60 °C (140 °F).
 2. N'exposez pas cet appareil à des froids ou des chaleurs extrêmes, ainsi qu'à la lumière directe du soleil. Ne l'installez pas près d'une source de chauffage.
 3.  **Avertissement - Risque de strangulation** - Les enfants se sont ÉTRANGLÉS dans des cordons. Gardez ce cordon hors de portée des enfants (à plus de 0,9 m). N'enlevez pas cette étiquette.
 4. Ne jamais placer le moniteur à l'intérieur du berceau ou du parc de bébé. Ne jamais couvrir le moniteur ou l'unité (s) portative avec un article tel une serviette ou une couverture.

Stimulateurs cardiaques implantés dans l'organisme

Les simulateurs cardiaques (ne s'applique qu'aux dispositifs numériques sans fil) :

L'organisme "Wireless Technology Research, LLC (WTR)", une firme de recherche indépendante, a mené une évaluation pluridisciplinaire des interférences entre les téléphones sans fil portatifs et les stimulateurs cardiaques implantés dans l'organisme. Appuyée par l'Administration des aliments et drogues (FDA) des États-Unis, la firme WTR recommande aux médecins:

Avis aux détenteurs de stimulateurs cardiaques

- Vous devriez maintenir les dispositifs sans fil à au moins six pouces du stimulateur cardiaque.
- Ils ne doivent PAS placer le téléphone sans fil directement sur le stimulateur cardiaque, tel que dans une poche de chemise, lorsque celui-ci est en marche.

L'étude effectuée par l'organisme WRS n'a pas identifié de risque pour les détenteurs de simulateurs cardiaques causés par les gens qui utilisent dispositifs sans fil à proximité de ceux-ci.

Champs électromagnétiques (EMF)

Ce produit de VTech est conforme à toutes les normes se rapportant aux champs électromagnétiques (EMF) standard. Si vous le manipulez correctement en suivant les instructions de ce guide, son utilisation sera sécuritaire pendant de nombreuses années, selon les meilleures évidences scientifiques dont nous disposons aujourd'hui.

LIMITED WARRANTY

What does this limited warranty cover?

The manufacturer of this VTech Product warrants to the holder of a valid proof of purchase ("Consumer" or "you") that the Product and all accessories provided in the sales package ("Product") are free from defects in material and workmanship, pursuant to the following terms and conditions, when installed and used normally and in accordance with the Product operating instructions. This limited warranty extends only to the Consumer for Products purchased and used in the United States of America and Canada.

What will VTech do if the Product is not free from defects in materials and workmanship during the limited warranty period ("Materially Defective Product")?

During the limited warranty period, VTech's authorized service representative will repair or replace at VTech's option, without charge, a Materially Defective Product. If we repair the Product, we may use new or refurbished replacement parts. If we choose to replace the Product, we may replace it with a new or refurbished Product of the same or similar design. We will retain defective parts, modules, or equipment. Repair or replacement of the Product, at VTech's option, is your exclusive remedy. VTech will return the repaired or replacement Products to you in working condition. You should expect the repair or replacement to take approximately 30 days.

How long is the limited warranty period?

The limited warranty period for the Product extends for ONE (1) YEAR from the date of purchase. If VTech repairs or replaces a Materially Defective Product under the terms of this limited warranty, this limited warranty also applies to the repaired or replacement Product for a period of either (a) 90 days from the date the repaired or replacement Product is shipped to you or (b) the time remaining on the original one-year warranty; whichever is longer.

What is not covered by this limited warranty?

This limited warranty does not cover:

1. Product that has been subjected to misuse, accident, shipping or other physical damage, improper installation, abnormal operation or handling, neglect, inundation, fire, water or other liquid intrusion; or
2. Product that has been damaged due to repair, alteration or modification by anyone other than an authorized service representative of VTech; or
3. Product to the extent that the problem experienced is caused by signal conditions, network reliability, or cable or antenna systems; or
4. Product to the extent that the problem is caused by use with non-VTech accessories; or
5. Product whose warranty/quality stickers, product serial number plates or electronic serial numbers have been removed, altered or rendered illegible; or
6. Product purchased, used, serviced, or shipped for repair from outside the United States of America or Canada, or used for commercial or institutional purposes (including but not limited to Products used for rental purposes); or
7. Product returned without a valid proof of purchase (see item 2 below); or
8. Charges for installation or set up, adjustment of customer controls, and installation or repair of systems outside the unit.

How do you get warranty service?

To obtain warranty service in the USA, please visit our website at www.vtechbabycare.com or call 1 (800) 595-9511. In Canada, go to www.vtechcanada.com or call 1 (800) 267-7377.

NOTE: Before calling for service, please review the user's manual - a check of the Product's controls and features may save you a service call.

Except as provided by applicable law, you assume the risk of loss or damage during transit and transportation and are responsible for delivery or handling charges incurred in the transport of the Product(s) to the service location. VTech will return repaired or replaced Product under this limited warranty. Transportation, delivery or handling charges are prepaid. VTech assumes no risk for damage or loss of the Product in transit. If the Product failure is not covered by this limited warranty, or proof of purchase does not meet the terms of this limited warranty, VTech will notify you and will request that you authorize the cost of repair prior to any further repair activity. You must pay for the cost of repair and return shipping costs for the repair of Products that are not covered by this limited warranty.

What must you return with the Product to get warranty service?

1. Return the entire original package and contents including the Product to the VTech service location along with a description of the malfunction or difficulty; and
2. Include a "valid proof of purchase" (sales receipt) identifying the Product purchased (Product model) and the date of purchase or receipt; and
3. Provide your name, complete and correct mailing address, and telephone number.

Other limitations

This warranty is the complete and exclusive agreement between you and VTech. It supersedes all other written or oral communications related to this Product. VTech provides no other warranties for this Product. The warranty exclusively describes all of VTech's responsibilities regarding the Product. There are no other express warranties. No one is authorized to make modifications to this limited warranty and you should not rely on any such modification. State/Provincial Law Rights: This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state or province to province.

Limitations: Implied warranties, including those of fitness for a particular purpose and merchantability (an unwritten warranty that the Product is fit for ordinary use) are limited to one year from the date of purchase. Some states/provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. In no event shall VTech be liable for any indirect, special, incidental, consequential, or similar damages (including, but not limited to lost profits or revenue, inability to use the Product or other associated equipment, the cost of substitute equipment, and claims by third parties) resulting from the use of this Product. Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Please retain your original sales receipt as proof of purchase.