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CS6120-2
CS6120-31
CS6124
CS6124-2
CS6124-31
DECT 6.0 cordless telephone



vtech®

Abridged user's manual

Congratulations

on purchasing your new VTech product. Before using this telephone, please read **Important safety instructions**.

This abridged user's manual provides you with basic installation and use instructions. A limited set of features are described in abbreviated form.

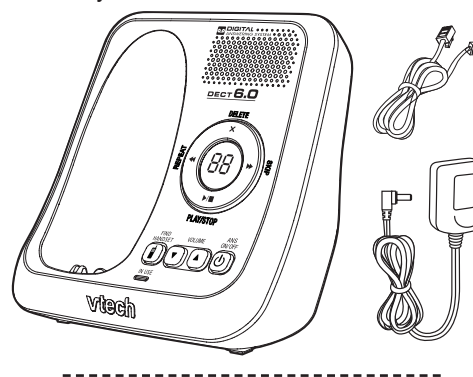
Please refer to the online user's manual for a full set of installation and operation instructions at www.vtechcanada.com.



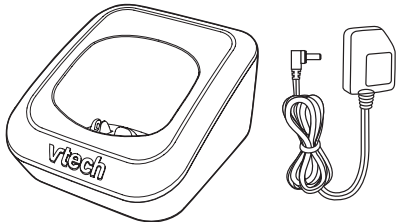
Telephones identified with this logo have reduced noise and interference when used with most T-coil equipped hearing aids and cochlear implants. The TIA-1083 Compliant Logo is a trademark of the Telecommunications Industry Association. Used under license.

What's in the box

Your telephone package contains the following items. Save your sales receipt and original packaging in the event warranty service is necessary.



1 set for CS6124;
2 sets for CS6120-2/
CS6124-2;
3 sets for CS6120-31/
CS6124-31

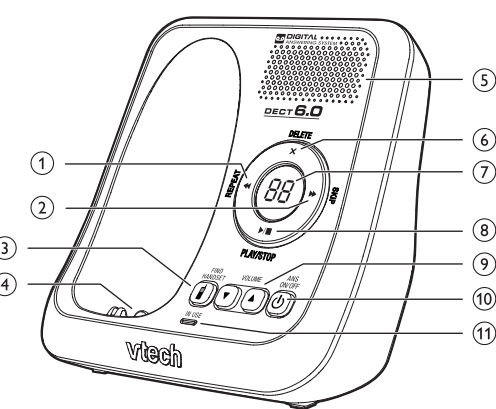


1 set for CS6120-2/CS6124-2;
2 sets for CS6120-31/CS6124-31

Abridged user's manual

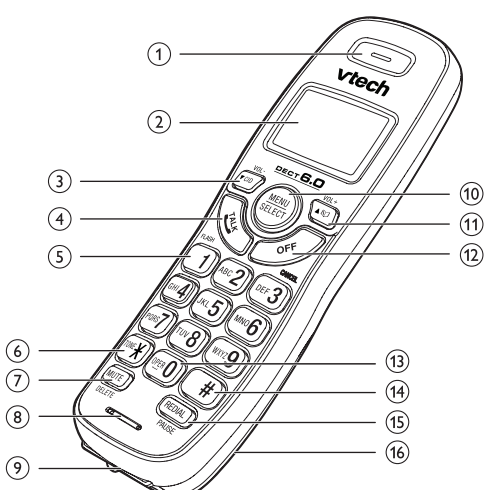
Important safety instructions

Telephone base overview



- 1 - ◀/REPEAT**
 - Repeat a message.
 - Press twice to play the previous message.
- 2 - ▶/SKIP**
 - Skip to the next message.
- 3 - 🔍/FIND HANDSET**
 - Page all system handsets.
- 4 - Charging pole**
- 5 - Speakerphone**
- 6 - X/DELETE**
 - Delete the playing message.
 - Press twice to delete all old messages.
- 7 - Message window**
- 8 - ▶/PLAY/STOP**
 - Play messages.
 - Stop playing messages.
- 9 - ▲/▼/VOLUME**
 - Adjust the listening volume.
 - Adjust the telephone base ringer volume.
- 10 - ⏻/ANS ON/OFF**
 - Turn on or off the answering system.
- 11 - IN USE light**
 - Flashes when there is an incoming call, or another telephone sharing the same line is in use.
 - On when the telephone is in use, or the answering system is answering a call.

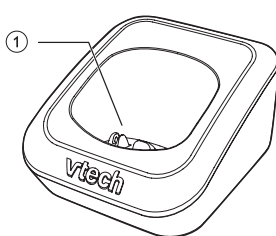
Handset overview



- 1 - Handset earpiece**
- 2 - LCD display**
- 3 - 🔍/CID-VOL-**
 - Review the caller ID log when the telephone is not in use.
 - Scroll down while in a menu, or in the directory, caller ID log or redial list.
 - Move the cursor to the left when entering numbers or names.
 - Decrease the listening volume during a call or message playback.
- 4 - 🔍/FLASH**
 - Make or answer a call.
 - Answer an incoming call when you receive a call waiting alert.
- 5 - 1**
 - Press repeatedly to add or remove 1 in front of the caller ID log entry before dialing or saving it to the directory.
- 6 - TONE X**
 - Switch to tone dialing temporarily during a call.
- 7 - MUTE/DELETE**
 - Mute the microphone during a call.
 - Silence the handset ringer temporarily while the phone is ringing.
 - Delete the displayed entry while reviewing the directory, caller ID log or redial list.
 - Delete digits or characters when entering numbers or names.
- 8 - Microphone**
- 9 - Charging pole**

- 10 - MENU/SELECT**
 - Show the menu.
 - While in a menu, press to select an item, or save an entry or setting.
- 11 - ▲/VOL+**
 - Review the directory when the phone is not in use.
 - Scroll up while in a menu, or in the directory, caller ID log or redial list.
 - Move the cursor to the right when entering numbers or names.
 - Increase the listening volume during a call or message playback.
- 12 - OFF/CANCEL**
 - Hang up a call.
 - Return to the previous menu or idle mode without making changes.
 - Delete digits while predialing.
 - Silence the handset ringer temporarily while the phone is ringing.
 - Erase the missed call indicator while the handset is not in use.
- 13 - 0/OPER**
 - Enter space character during text editing.
- 14 - #**
 - Show other dialing options when reviewing a caller ID log entry.
- 15 - REDIAL/PAUSE**
 - Review the redial list.
 - Insert a dialing pause while dialing or entering numbers into the directory.
- 16 - Battery compartment cover**

Charger overview



- 1 - Charging pole**

Display icons overview

	The battery icon flashes when the battery is low and needs charging.
	The battery icon animates when the battery is charging.
	The battery icon becomes solid when the battery is fully charged.
	There are new messages on the built-in answering system.
	There are new voicemail received from your telephone service provider.
	There are new caller ID log entries.
	The answering system is turned on.
	The message number currently playing.

Connect

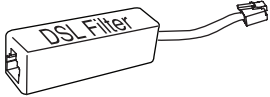
You can choose to connect the telephone base for desktop usage or wall mounting.

NOTES

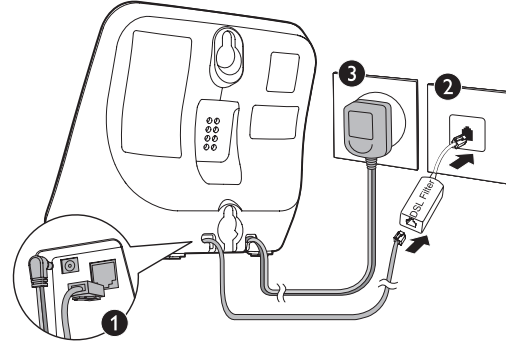
- Use only the adapters provided.
- Make sure the electrical outlets are not controlled by wall switches.
- The adapters are intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling, under-the-table or cabinet outlet.

TIP

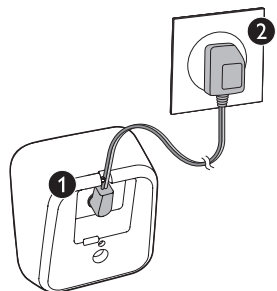
- If you subscribe to digital subscriber line (DSL) high-speed Internet service through your telephone line, make sure you install a **DSL filter** (not included) between the telephone line cord and telephone wall jack. Contact your DSL service provider for more information.



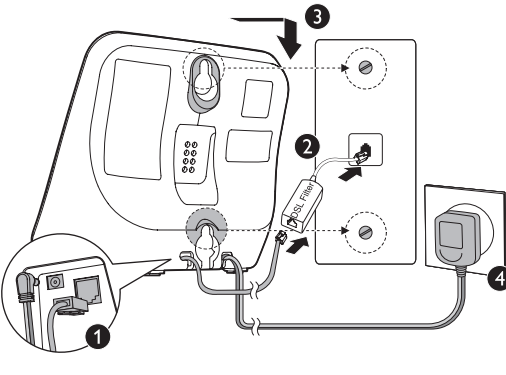
Connect the telephone base



Connect the charger



Mount the telephone base



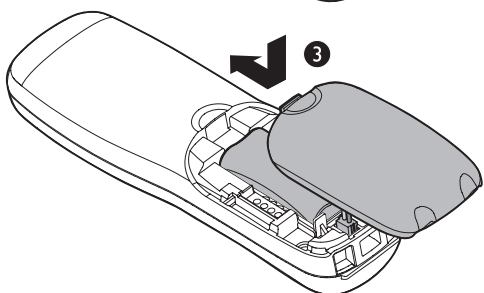
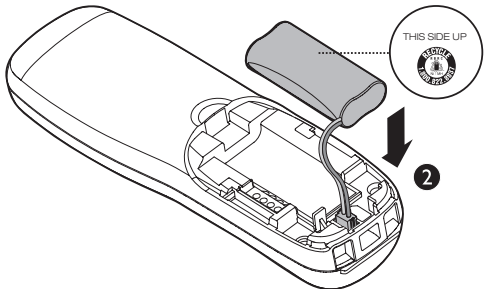
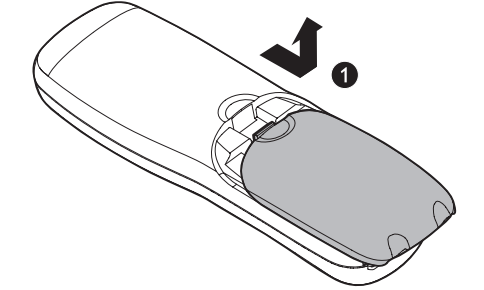
Install and charge the battery

Install the battery

Install the battery as shown below.

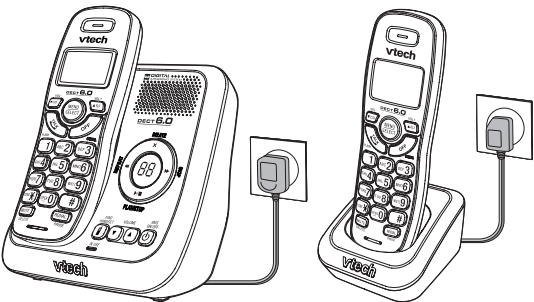
NOTES

- Use only supplied battery.
- Charge the battery provided with this product only in accordance with the instructions and limitations specified in this manual.
- If the handset will not be used for a long time, disconnect and remove the battery to prevent possible leakage.



Charge the battery

Place the handset in the telephone base or the charger to charge.



Once you have installed the battery, the handset LCD display indicates the battery status (see the table below).

NOTES

- For best performance, keep the handset in the telephone base or charger when not in use.
- The battery is fully charged after 16 hours of continuous charging.
- If you place the handset in the telephone base or the charger without plugging in the battery, the screen displays **No battery**.

Battery indicators	Battery status	Action
The screen is blank, or displays Put in charger and 🔍 flashes.	The battery has no or very little charge. The handset cannot be used.	Charge without interruption (at least 30 minutes).
The screen displays Low battery and 🔍 flashes.	The battery has enough charge to be used for a short time.	Charge without interruption (about 30 minutes).
The screen displays HANDSET X .	The battery is charged.	To keep the battery charged, place it in the telephone base or charger when not in use.

Before use

After you install your telephone or power returns following a power outage, the handset will prompt you to set the date and time.

Set date and time

NOTE

- Make sure you set the date and time including the year correctly; otherwise the answering system does not announce the correct day of the week for your recorded messages time stamp.

- Use the dialing keys (0-9) to enter the month (MM), date (DD) and year (YY). Then press **SELECT**.
- Use the dialing keys (0-9) to enter the hour (HH) and minute (MM). Then press ▼ or ▲ to choose **AM** or **PM**.
- Press **SELECT** to save.

Check for dial tone

Press 🔍. If you hear a dial tone, the installation is successful.

If you do not hear a dial tone:

- Make sure the installation procedures described above are properly done.
- It may be a wiring problem. If you have changed your telephone service to digital service from a cable company or a VoIP service provider, the telephone line may need to be rewired to allow all existing telephone jacks to work. Contact your cable/VoIP service provider for more information.

Operating range

This cordless telephone operates with the maximum power allowed by the Federal Communications Commission (FCC). Even so, this handset and telephone base can communicate over only a certain distance - which can vary with the locations of the telephone base and handset, the weather, and the layout of your home or office.

When the handset is out of range, the handset displays **Out of range** or **no pwr at base**.

If there is a call while the handset is out of range, it may not ring, or if it does ring, the call may not connect well when you press 🔍. Move closer to the telephone base, then press 🔍 to answer the call.

If the handset moves out of range during a telephone conversation, there may be interference. To improve reception, move closer to the telephone base.

Use the handset menu

- Press **MENU** when the phone is not in use.
- Press ▼ or ▲ until the screen displays the desired feature menu.
- Press **SELECT**.
 - To return to the previous menu, press **CANCEL**.
 - To return to idle mode, **press and hold CANCEL**.

Configure your telephone

Set language

The LCD language is preset to English. You can select English, French or Spanish to be used in all screen displays.

- Press **MENU** when the handset is not in use.
- Scroll to **Settings**, then press **SELECT** twice.
- Scroll to choose **English, Français or Español**.
- Press **SELECT** twice to save your setting.

Set date and time

NOTE

- Make sure you set the date and time including the year correctly; otherwise the answering system does not announce the correct day of the week for your recorded messages time stamp.

- Press **MENU** on the handset when not in use.
- Scroll to **Set date/time** and then press **SELECT**.
- Use the dialing keys (0-9) to enter the month (MM), date (DD) and year (YY). Then press **SELECT**.
- Use the dialing keys (0-9) to enter the hour (HH) and minute (MM). Then press ▼ or ▲ to choose **AM** or **PM**.
- Press **SELECT**.

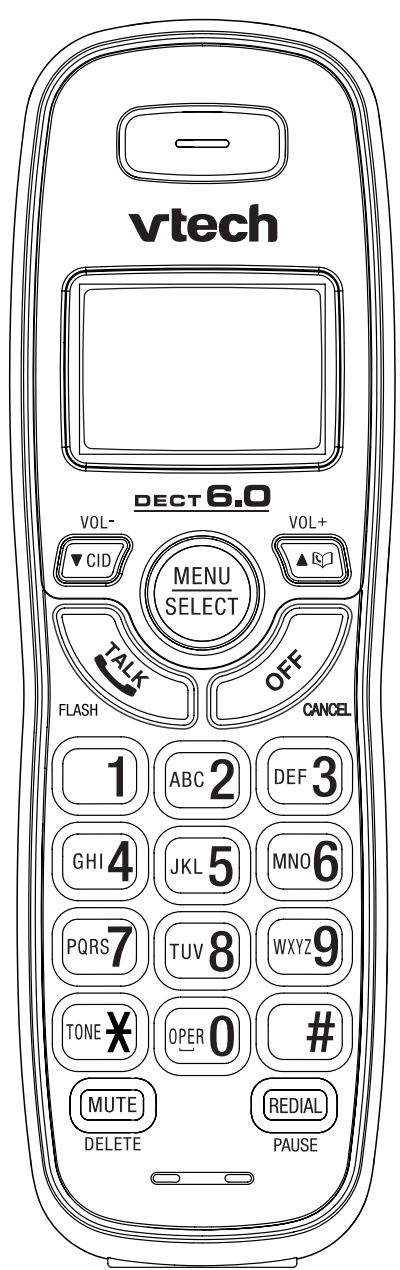
Temporary tone dialing

If you have pulse (rotary) service only, you can switch from pulse to touch-tone dialing temporarily during a call.

- During a call, press **TONE X**.
- Use the dialing keys to enter the relevant number. The telephone sends touch-tone signals. It automatically returns to pulse dialing mode after you end the call.

Telephone operations

Handset control key panel:



Make a call

- Press 🔍, and then dial the telephone number.

Answer a call

- Press 🔍 or any of the dialing keys.

End a call:

- Press **OFF** or put the handset back in the telephone base or charger.

Volume

- During a call, press **VOL-** or **VOL+** to adjust the listening volume.

Mute

The mute function allows you to hear the other party but the other party cannot hear you.

- During a call, press **MUTE**. The handset displays **Muted**.
- Press **MUTE** again to resume the conversation. The handset displays **Microphone on** briefly.

Join a call in progress (for multiple handset models only)

You can use three handsets at a time on an outside call.

- When a handset is already on a call, press 🔍 on another handset to join the call.
- To exit the call, press **OFF** on the handset or place it in the telephone base or charger. The call continues until all handsets hang up.

Call waiting

When you subscribe to call waiting service from your telephone service provider, you hear an alert tone if there is an incoming call while you are already on a call.

- Press **FLASH** to put the current call on hold and take the new call.
- Press **FLASH** at any time to switch back and forth between calls.

Find handset

Use this feature to find the system handset.

To start paging:

- Press 🔍/FIND HANDSET on the telephone base when not in use. All idle handsets ring and display **** Paging ****.

To end paging:

- Press 🔍/FIND HANDSET at the telephone base.

-OR-

- Press 🔍 or any of the dialing keys on the handset.

NOTE

- Do not press and hold 🔍/FIND HANDSET for more than 10 seconds. It may lead to handset deregistration.

Redial list

Each handset stores the last five telephone numbers dialled. When there are already five entries, the oldest entry is deleted to make room for the new entry.

Review and dial a redial list entry

- Press **REDIAL** when the handset is not in use.
- Press ▼, ▲ or **REDIAL** repeatedly until the desired entry displays.
- Press 🔍 to dial.

Delete a redial list entry

- When the desired redial entry displays, press **DELETE**.

Directory

The directory can store up to 30 entries, which are shared by all handsets. Each entry may consist of a telephone number up to 30 digits, and a name up to 15 characters.

Add a directory entry

- Enter the number when the phone is not in use. Press **MENU**, then go to Step 3.

-OR-

- Press **MENU** when the phone is not in use, then press ▼ or ▲ to scroll to **Directory**. Press **SELECT** twice to choose **Add contact**.

- Use the dialing keys to enter the number.

-OR-

- Copy a number from the redial list by pressing **REDIAL** and then press ▼, ▲ or **REDIAL** repeatedly to select a number. Press **SELECT** to copy the number.

- Press **SELECT** to move on to enter the name.
- Use the dialing keys to enter the name. Additional key presses show other characters of that particular key.
- Press **SELECT** to save.

While entering names and numbers, you can:

- Press **DELETE** to backspace and erase a digit or character.
- Press and hold **DELETE** to erase the entire entry.
- Press ▼ or ▲ to move the cursor to the left or right.
- Press and hold **PAUSE** to insert a dialing pause (for entering numbers only).
- Press 0 to add a space (for entering names only).

Review a directory entry

Entries are sorted alphabetically.

- Press 🔍 when the phone is not in use.
- Scroll to browse through the directory, or use the dialing keys to start a name search.

Delete a directory entry

- When the desired entry displays, press **DELETE**.
- When the handset displays **Delete contact?**, press **SELECT**.

Edit a directory entry

- When the desired entry displays, press **SELECT**.
- Use the dialing keys to edit the number, then press **SELECT**.
- Use the dialing keys to edit the name, then press **SELECT**.

Dial a directory entry

- When the desired entry appears, press 🔍 to dial.

Caller ID

If you subscribe to caller ID service, information about each caller appears after the first or second ring. If you answer a call before the caller information appears on the screen, it will not be saved in the caller ID log.

The caller ID log stores up to 30 entries. Each entry has up to 24 digits for the phone number and 15 characters for the name.

If the telephone number has more than 15 digits, only the last 15 digits appear. If the name has more than 15 characters, only the first 15 characters are shown and saved in the caller ID log.

Review a caller ID log entry

- Press **CID** when the phone is not in use.
- Scroll to browse through the caller ID log.

Missed call indicator

When there are calls that have not been reviewed in the caller ID log, the handset displays **XX missed calls**.

Each time you review a caller ID log entry marked **NEW**, the number of missed calls decreases by one.

When you have reviewed all the missed calls, the missed call indicator no longer displays.

If you do not want to review the missed calls one by one, press and hold **CANCEL** on the idle handset to erase the missed call indicator. All the entries are then considered old.

Dial a caller ID log entry

- When the desired entry appears, press 🔍 to dial.

Save a caller ID log entry to the directory

- When the desired caller ID log entry displays, press **SELECT**.
- Use the dialing keys to modify the number, if necessary. Then press **SELECT**.
- Use the dialing keys to modify the name, if necessary. Then press **SELECT**.

Delete the caller ID log entries

- When the desired caller ID log entry displays, press **DELETE**.

To delete all caller ID log entries:

- Press **MENU** when the phone is not in use.
- Scroll to **Caller ID log** and then press **SELECT**.
- Scroll to **Del all calls** then press **SELECT** twice.

To silence the handset ringer:

- Press **CANCEL** or **MUTE**. The handset displays **Ringer muted**.

To silence the telephone base ringer:

- Press ▼/VOLUME.

Sound settings

Key tone

You can turn the key tone on or off.

- Press **MENU** when the handset is not in use.
- Scroll to **Settings** and then press **SELECT**.
- Scroll to choose **Key tone**, then press **SELECT**.
- Press ▼ or ▲ to choose **On** or **Off**, then press **SELECT** to save.

Ringer tone

You can choose from different ringer tones for each handset.

- Press **MENU** when the handset is not in use.
- Scroll to **Ringers** and then press **SELECT**.
- Scroll to choose **Ringer tone**, then press **SELECT**.
- Press ▼ or ▲ to sample each ringer tone, then press **SELECT** to save.

About the built-in answering system and voicemail service

For message recording, your telephone has a built-in answering system, and it also supports voicemail service offered by your telephone service provider (subscription is required, and fee may apply).

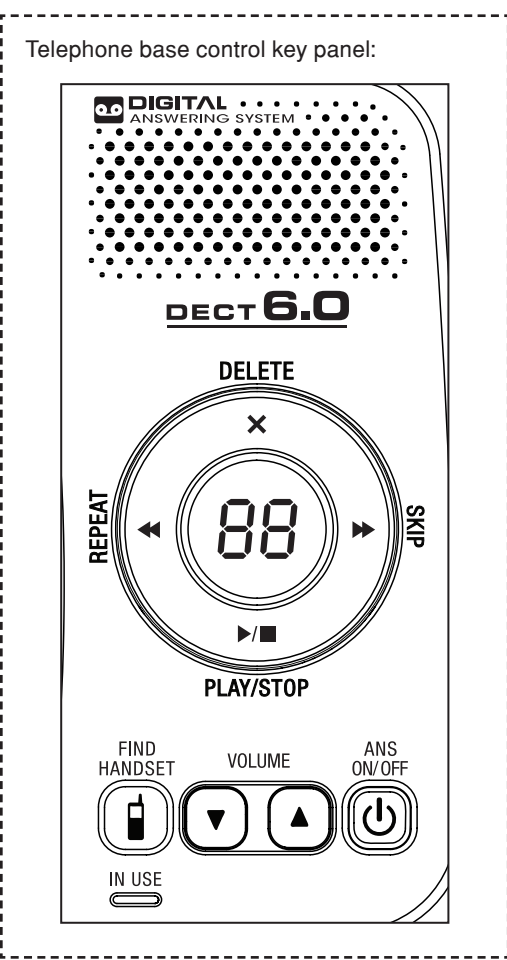
The main differences between them are:

Category	Built-in answering system	Voicemail from telephone service
Storage	Messages are stored in the telephone base.	Messages are stored in a server or system provided by your telephone service provider.
	Your messages will not be deleted automatically. You have to delete your messages manually.	Your messages may be automatically deleted after a period of time. Contact your telephone service provider for more details.
Method to retrieve messages	When you received new messages, the handset displays XX new messages and QD , and the message window on the telephone base flashes.	When you received new messages, the handset displays ☑ and New voicemail .
	To retrieve messages, usually there are two ways: - Press */# on the telephone base; or - Access remotely with an access code.	To retrieve messages, you need an access number and/or a passcode provided by your telephone service provider.

Set your built-in answering system

The answering system can record and store up to 99 messages. Each message can be up to three minutes in length. The total storage capacity for the announcement, messages and memos is approximately 11 minutes. The actual recording time depends on individual message characteristics.

Your answering system allows you to set your announcement, to save and delete messages, activate call screening, to set number of rings before pick up, to access remotely, and to control the recording time.



Turn the answering system on or off

The answering system must be turned on or turned on and record messages.

To turn on or off with the telephone base:

- Press **⏻ANS ON/OFF** to turn the built-in answering system on or off.

To turn on or off with the handset:

- Press **MENU** when the phone is not in use.
- Scroll to **Answering sys** and then press **SELECT**.
- Scroll to **Answer on/off** and then press **SELECT**.
- Press **▼** or **▲** to choose **On** or **Off** and then press **SELECT**.

Set voice language

The voice prompt language is preset to English. You can select English or French to be used for the voice prompts in your answering system.

- Press **MENU** when the handset is not in use.
- Scroll to **Answering sys** and then press **SELECT**.
- Scroll to **Ans sys setup** and then press **SELECT**.
- Scroll to **Voice language** and then press **SELECT**.
- Scroll to choose **English** or **Français**.
- Press **SELECT** to save your setting.

Default announcement

The telephone is preset with a greeting that answers calls with *“Hello, please leave a message after the tone.”* You can use this preset announcement, or replace it with your own.

Record your own announcement

The announcement can be up to 90 seconds in length.

- Press **MENU** when the phone is not in use.
- Scroll to **Answering sys** then press **SELECT** twice.
- The handset announces, *“To play, press 2. To record, press 7.”* Then press **7** to record.
- The handset announces, *“Record after the tone. Press 5 when you are done.”* After the tone, *speak* words the handset microphone.
- Press 5 when done.

Play the announcement

- Press **MENU** when the phone is not in use.
- Scroll to **Answering sys** then press **SELECT** twice.
- The handset announces, *“To play, press 2. To record, press 7.”* Then press **2** to play the current announcement.

Options during playback:

- Press **VOL+** or **VOL-** to adjust the listening volume.
- Press **▶/SKIP** to skip to the next message.
- Press **5** or **OFF** to stop at any time.

Delete the announcement

- Press **MENU** when the phone is not in use.
- Scroll to **Answering sys** then press **SELECT** twice.
- The handset announces, *“To play, press 2. To record, press 7.”* Then press **3** to delete your own recorded announcement.

NOTE

- After you deleted your own recorded announcement, the answering system answers calls with the default announcement.

Set number of rings

You can set the answering system to answer an incoming call after two, three, four, five or six rings, or toll saver. If you choose toll saver, the answering system answers a call after two rings when you have new messages, or after four rings when you have no new messages.

- Press **MENU** when the phone is not in use.
- Scroll to **Answering sys** and then press **SELECT**.
- Scroll to **Ans sys setup** and then press **SELECT**.
- Scroll to **# of rings** and then press **SELECT**.
- Press **▼** or **▲** to choose **6, 5, 4, 3, 2** or **Toll saver** and then press **SELECT**.

Set recording time

You can set the recording time for each incoming message.

- Press **MENU** when the phone is not in use.
- Scroll to **Answering sys** and then press **SELECT**.
- Scroll to **Ans sys setup** and then press **SELECT**.
- Scroll to **Recording time** and then press **SELECT**.
- Press **▼** or **▲** to choose **3 minutes, 2 minutes** or **1 minute**, and then press **SELECT**.

Use your built-in answering system

New message indication

When there are new answering system messages, the handset displays **XX new messages** and **QD**, and the message window on the telephone base flashes. When you are reviewing a new message, **NEW** and **QD** display on the handset.

If the message alert tone is turned on, the telephone base beeps every 10 seconds when there are messages that have not been reviewed.

Message playback

To playback messages at the telephone base:

- Press **▶/■** when the phone is not in use.

Options during playback:

- Press **▼/VOLUME** or **▲/VOLUME** to adjust the listening volume.
- Press **▶/SKIP** to skip to the next message.
- Press **↔/REPEAT** to repeat the playing message. Press **↔/REPEAT** twice to listen to the previous message.
- Press **X/DELETE** to delete the playing message. The system advances to the next message.
- Press **▶/STOP** to stop.

To playback messages with a handset:

- Press **MENU** when the phone is not in use, and then press **SELECT**.

Options during playback:

- Press **VOL-** or **VOL+** to adjust the listening volume.
- Press **6** to skip to the next message.
- Press **4** to repeat the playing message. Press **4** twice to listen to the previous message.
- Press **3** to delete the playing message. The system advances to the next message.
- Press **OFF** to stop the playback.

Delete all messages

You can only delete old (reviewed) messages. You cannot delete new messages until you review them. You cannot retrieve deleted messages.

To delete all messages with the telephone base:

- Press **X/DELETE** twice when the phone is not in use.

To delete all messages with a handset:

- Press **MENU** when the phone is not in use.
- Scroll to **Answering sys** and then press **SELECT**.
- Scroll to **Delete all old** and then press **SELECT** twice.

Remote access

A two-digit security code is required to access the answering system remotely from any touch-tone telephone. The preset code is **19**. You can use this preset code, or set your own.

- Dial your telephone number from any touch-tone telephone.
- When the system plays your announcement, enter the two-digit security code.
- Enter one of the following remote commands.

Command	Description
1	Play all messages.
2	Play only new messages.
3	Delete the current message (during playback).
33	Delete all old messages.
4	Repeat the current message (during playback).
5	Stop.
*5	Hear a list of remote commands.
6	Skip to the next message (during playback).
*7	Record a new announcement.
8	End the call.
0	Turn the answering system on or off.

- Hang up or press **8** to end the call.

Remote access code

You can set your own remote access code from **00** to **99**.

- Press **MENU** when the phone is not in use.
- Scroll to **Answering sys** and then press **SELECT**.
- Scroll to **Ans sys setup** and then press **SELECT**.
- Scroll to **Remote code** and then press **SELECT**.
- Press the dialing keys **(0-9)** to enter the code, or **▼** or **▲** to select from **00** to **99**, then press **SELECT**.

NOTE

- This feature turns off the indicators only, it does not delete your voicemail messages.

Use the built-in answering system and voicemail service

You can use your answering system and voicemail service together by setting your answering system to answer before voicemail service answers as described below. To learn how to program your voicemail settings, contact your telephone service provider.

If you are on a call, or if the answering system is busy recording a message and you receive another call, the second caller can leave a voicemail message.

Set your answering system to answer calls at least two rings earlier than your voicemail service is set to answer. For example, if your voicemail service answers after six rings, set your answering system to answer after four rings. Some voicemail service providers may program the delay before answering calls in seconds instead of rings. In this case, allow six seconds per ring when determining the appropriate setting.

Retrieve voicemail from telephone service

Voicemail is a feature available from most telephone service providers. It may be included with your telephone service, or may be optional. Fees may apply.

Retrieve voicemail

When you received a voicemail, the handset displays **✉** and **New voicemail**. To retrieve, you typically dial an access number provided by your telephone service provider, and then enter a security code. Contact your telephone service provider for instructions on how to configure the voicemail settings and listen to messages.

NOTE

- After you have listened to all new voicemail messages, the indicators on the handset turn off automatically.

Turn off the new voicemail indicators

If you have retrieved your voicemail while away from home, and the handset still displays the new voicemail indicators, use this feature to turn off the indicators.

NOTE

- This feature turns off the indicators only, it does not delete your voicemail messages.

- Press **MENU** when the phone is not in use.
- Scroll to **Settings** and then press **SELECT**.
- Scroll to **Clr voicemail** and then press **SELECT**.
- Press **SELECT** again to confirm.

Register a handset

When your handset is deregistered from the telephone base, follow the steps below to register it back to the telephone base.

- Remove the handset from the telephone base.
- Press and hold **W/IND HANDESET** at the telephone base for about four seconds until the **IN USE** light turns on.
- Then press **#** on the handset. It displays **Registering...**

The handset show **Registered** and you hear a beep when the registration process completes. The registration process takes about 60 seconds to complete.

General product care

Taking care of your telephone

Your cordless telephone contains sophisticated electronic parts, so it must be treated with care.

Avoid rough treatment

Place the handset down gently. Save the original packing materials to protect your telephone if you ever need to ship it.

Avoid water

Your telephone can be damaged if it gets wet. Do not use the handset outdoors in the rain, or handle it with wet hands. Do not install the telephone base near a sink, bathtub or shower.

Electrical storms

Electrical storms can sometimes cause power surges harmful to electronic equipment. To protect your own safety, take caution when using electrical appliances during storms.

Cleaning your telephone

Your telephone has a durable plastic casing that should retain its luster for many years. Clean it only with a dry non-abrasive cloth. Do not use dampened cloth or cleaning solvents of any kind.

Frequently asked questions

Below are the questions most frequently asked about the cordless telephone. If you cannot find the answer to your question, visit our website at **www.vechcanada.com** or call **1 (800) 267-7377** for customer service.

My telephone does not work at all.	Make sure the telephone base is installed properly, and battery is installed and charged correctly. For optimum daily performance, return the handset to the telephone base after use.
The display shows No line . I cannot hear the dial tone.	Disconnect the telephone line cord from your telephone and connect it to another telephone. If there is no dial tone on that other telephone either, then the telephone line cord may be defective. Try installing a new telephone line cord. If changing the telephone line cord does not help, the wall jack (or the wiring to this wall jack) may be defective. Contact your telephone service provider.
The answering system does not record messages.	Make sure the answering system is on. When the answering system is on, ANS ON should display on the handset and the telephone base. You may be using a new cable or VoIP service, the existing telephone jacks in your home may no longer work. Contact your service provider for solutions. When the answering machine memory is full, it does not record new messages until some old messages are deleted. If you subscribe to voicemail service, change the number of rings so that your answering system answers before your voicemail service answers. To determine how many rings activate your voicemail service, contact your telephone service provider.

Important safety instructions

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury, including the following:

- Read and understand all instructions.
- Follow all warnings and instructions marked on the product.
- Unplug this product from the wall outlet before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
- Do not use this product near water such as near a bath tub, wash bowl, kitchen sink, laundry tub or a swimming pool, or in a wet basement or shower.
- Do not place this product on an unstable table, shelf, stand or other unstable surfaces.
- Avoid placing the telephone system in places with extreme temperature, direct sunlight, or other electrical devices. Protect your phone from moisture, dust, corrosive liquids and fumes.
- Slots and openings in the back or bottom of the telephone base and handset are provided for ventilation. To protect them from overheating, these openings must not be blocked by placing the product on a soft surface such as a bed, sofa or rug. This product should never be placed near or over a radiator or heat register. This product should not be placed in any area where proper ventilation is not provided.
- This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply in your home or office, consult your power company.
- Do not allow anything to rest on the power cord. Do not install this product where the cord may be walked on.
- Never push objects of any kind into this product through the slots in the telephone base or handset because they may touch dangerous voltage points or create a short circuit. Never spill liquid of any kind on the product.
- To reduce the risk of electric shock, do not disassemble this product, but take it to an authorized service facility. Opening or removing parts of the telephone base or handset other than specified access doors may expose you to dangerous voltages or other risks. Incorrect reassembling can cause electric shock when the product is subsequently used.
- Do not overload wall outlets and extension cords.
- Unplug this product from the wall outlet and refer servicing to an authorized service facility under the following conditions:
 - When the power supply cord or plug is damaged or frayed.
 - If liquid has been spilled onto the product.
 - If the product has been exposed to rain or water.
 - If the product does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operating instructions.
- Improper adjustment of other controls may result in damage and often requires extensive work by an authorized technician to restore the product to normal operation.
- If the product has been dropped and the telephone base and/or handset has been damaged.
- If the product exhibits a distinct change in performance.
- Avoid using a telephone (other than cordless) during an electrical storm. There is a remote risk of electric shock from lightning.
- Do not use the telephone to report a gas leak in the vicinity of the leak. Under certain circumstances, a spark may be created when the adapter is plugged into the power outlet, or when the handset is replaced in its cradle. This is a common event associated with the closing of any electrical circuit. The user should not plug the phone into a power outlet, and should not put a charged handset into the cradle, if the phone is

located in an environment containing concentrations of flammable or flame-supporting gases, unless there is adequate ventilation. A spark in such an environment could create a fire or explosion. Such environments might include: medical use of oxygen with adequate ventilation; industrial gases (cleaning solvents; gasoline vapors, etc.); a leak of natural gas; etc.

16. Only put the handset of your telephone next to your ear when it is in normal talk mode.

17. The power adapter is intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling, under-the-tables cabinet outlet.

SAVE THESE INSTRUCTIONS

Battery

- Use only the battery provided or equivalent.
- To order a replacement, visit our website at www.vechcanada.com or call 1(800) 267-7377.
- Do not dispose of the battery in a fire. Check with local waste management codes for special disposal instructions.
- Do not open or mutilate the battery. Released electrolyte is corrosive and may cause burns or injury to the eyes or skin. The electrolyte may be toxic if swallowed.
- Exercise care in handling batteries in order not to create a short circuit with conductive materials.
- Charge the battery provided with or identified for use with this product only in accordance with the instructions and limitations specified in this manual.

Precautions for users of implanted cardiac pacemakers

Cardiac pacemakers (applies only to digital cordless telephones):

Wireless Technology Research, LLC (WTR), an independent research entity, led a multidisciplinary evaluation of the interference between portable wireless telephones and implanted cardiac pacemakers. Supported by the U.S. Food and Drug Administration, WTR recommends to physicians that:

Pacemaker patients

- Should keep wireless telephones at least six inches from the pacemaker.
- Should NOT place wireless telephones directly over the pacemaker, such as in a breast pocket, when it is turned ON.
- Should use the wireless telephone at the ear opposite the pacemaker.

WTR's evaluation did not identify any risk to bystanders with pacemakers from other persons using wireless telephones.

About cordless telephones

- Privacy:** The same features that make a cordless telephone convenient create some limitations. Telephone calls are transmitted between the telephone base and the cordless handset by radio waves, so there is a possibility that the cordless telephone conversations could be intercepted by radio receiving equipment within range of the cordless handset. For this reason, you should not think of cordless telephone conversations as being as private as those on corded telephones.
- Electrical power:** The telephone base of this cordless telephone must be connected to a working electrical outlet. The electrical outlet should not be controlled by a wall switch. Calls cannot be made from the cordless handset if the telephone base is unplugged, switched off or if the electrical power is interrupted.
- Potential TV interference:** Some cordless telephones operate at frequencies that may cause interference to televisions and VCRs. To minimize or prevent such interference, do not place the telephone base of the cordless telephone near on top of a TV or VCR. If interference is experienced, moving the cordless telephone farther away from the TV or VCR often reduces or eliminates the interference.

- Rechargeable batteries:** Exercise care in handling batteries and/or not to create a short circuit by connecting conducting material such as rings, bracelets and keys. The battery or conductor may overheat and cause harm. Observe proper polarity between the battery and the battery charger.
- Nickel-metal hydride rechargeable batteries:** Dispose of these batteries in a safe manner. Do not burn or incinerate them in an incinerator. Do not place them in water, or in a fire, or in a fire extinguisher. If this type, if burned or punctured, they could release caustic material which could cause injury.

For C-UL compliance only

Mesures de sécurité importantes

Afin de réduire les risques d'incendie, de blessures corporelles ou d'électrocution, suivez toujours ces mesures préventives de base lorsque vous utilisez votre téléphone :

- Lisez et comprenez bien toutes les instructions.
- Observez toutes les instructions et mises en garde inscrites sur l'appareil.
- Débranchez le téléphone de la prise murale avant de le nettoyer. Utilisez pas de nettoyeurs liquides ni en aérosol. N'utilisez qu'un chiffon doux et légèrement humecté.
- N'utilisez pas ce produit près de l'eau, tel que près d'un bain, d'un lavabo, d'un évier de cuisine, d'un bac de lavage ou d'une piscine, ou dans un sous-sol humide ou sous la douche.
- Ne déposez pas ce téléphone sur un chariot, support ou table chancelants. L'appareil pourrait tomber et être sérieusement endommagé.
- Évitez d'installer le système téléphonique dans les endroits soumis à une température extrême, à la lumière directe du soleil ou à proximité immédiate d'autres appareils électriques ou électroniques. Protégez votre téléphone contre les sources d'humidité, la poussière, les vapeurs et les liquides corrosifs.
- Le boîtier de l'appareil est doté de fentes et d'ouvertures d'aération situées à l'arrière ou en dessous. Afin d'empêcher la surchauffe, ces ouvertures ne doivent pas être obstruées en plaçant l'appareil sur un lit, divan, tapis ou autre surface similaires. Ne placez pas cet appareil à proximité d'un élément de chauffage ni d'une plinthe électrique. De plus, ne l'installez pas dans une unité murale ou un cabinet fermé qui ne possède pas d'aération adéquate.
- Ne faites fonctionner cet appareil qu'avec le type d'alimentation indiqué sur les étiquettes de l'appareil. Si vous ne connaissez pas le voltage de votre maison, consultez votre marchand ou votre fournisseur d'électricité.
- Ne dépendez rien sur le cordon d'alimentation. Installez cet appareil dans un endroit sécuritaire, là où personne ne pourra trébucher sur la ligne d'alimentation ni le cordon téléphonique modulaire.
- N'insérez jamais d'objets à travers les fentes et ouvertures de cet appareil, car il pourrait toucher à des points de tension dangereux ou court-circuiter des pièces qui constitueraient un risque d'incendie ou d'électrocution. N'échappez pas de liquides dans l'appareil.
- Afin de réduire les risques d'électrocution, ne démontez pas l'appareil, mais apportez-le plutôt à un service qualifié s'il doit être réparé. En enlevant le couvercle, vous vous exposez à des tensions dangereuses ou autres dangers similaires. Un remontage inadéquat peut être à l'origine d'une électrocution lors d'une utilisation ultérieure de l'appareil. Débranchez l'appareil avant de procéder au nettoyage. Utilisez un chiffon humide et doux.
- Ne surchargez pas les prises de courant et les rallonges.
- Débranchez cet appareil de la prise de courant et communiquez avec le département de service à la clientèle de VTEch dans les cas suivants :
 - Lorsque le cordon d'alimentation est endommagé ou écorché.
 - Si du liquide a été échappé dans l'appareil.

- Si l'appareil a été exposé à une source d'humidité telle que la pluie, les éclairs peuvent être à l'origine d'une électrocution.
- Le produit ne fonctionne pas normalement en respectant les instructions de fonctionnement. Réglez uniquement les commandes indiquées dans le manuel. Les instructions de fonctionnement. Les réglages incorrects des autres commandes pourraient provoquer un dommage qui pourrait exiger un travail exhaustif de la part d'un technicien autorisé afin de rétablir le fonctionnement normal de l'appareil.
- Si le produit a été échappé et que le socle et/ou le combiné a été endommagé.
- Si le produit affiche une nette diminution de sa performance.
- Évitez d'utiliser un téléphone (autre qu'un sans fil) pendant un incendie. Les éclairs peuvent être à l'origine d'une électrocution.
- N'utilisez pas le téléphone pour rapporter une fuite de gaz à proximité de la fuite. En certaines circonstances, une flammeche pourrait être provoquée lorsque l'adaptateur est branché à une prise de courant, ou lorsque le combiné est déposé sur le socle. Ceci est un événement commun associé à la fermeture d'un circuit électrique. L'utilisateur ne devrait pas brancher le téléphone à une prise de courant, et ne devrait pas déposer le combiné chargé sur le socle, si des concentrations de gaz inflammables, à moins que la ventilation soit adéquate. Une flammeche dans un tel endroit pourrait provoquer un incendie ou une explosion. Des tests environnementaux ont démontré que des produits « on l'utilise de l'oxygène médical sans ventilation adéquate; des gaz industriels (dissolvants de nettoyage, des vapeurs d'essence, etc.) une fuite de gaz naturel, etc.
- Ne placez que le combiné de votre téléphone près de votre oreille lorsqu'en mode de conversation.
- Ces adaptateurs ont été conçus pour être orientés en position verticale ou montés au sol. Les broches ne sont pas conçues pour maintenir l'adaptateur en place si celui-ci est branché dans une prise au plafond ou sous une table/ armoire.
- Pour le MATÉRIEL RACCORDE PAR PRISE DE COURANT, le socle de prise de courant doit être installé à proximité du matériel de prise de courant.

CONSERVEZ CES INSTRUCTIONS

- N'utilisez que la pile incluse ou l'équivalent. Pour commander une pile de recharge, visitez notre site Web au www.vechphones.com ou composez le 1-800-595-9511. Ne conservez pas le voltage de votre maison, consultez votre marchand ou votre fournisseur d'électricité.
- N'ajetez pas la pile au feu. Vérifiez les instructions spécifiques de mise aux rebus auprès des autorités locales.
- N'ouvrez pas et ne mutiliez pas la pile. L'électrolyte qui s'en échapperait est corrosif et pourrait causer des brûlures ou des blessures aux yeux ou à la peau. L'électrolyte est toxique si avalé.
- Soyez prudents lorsque vous manipulez les piles afin d'éviter les courts-circuits provoqués par des matériaux conducteurs.
- Rechargez la pile incluse avec cet appareil, selon les instructions et limites spécifiées dans ce guide d'utilisation.

Stimulateurs cardiaques implantés dans l'organisme

Les stimulateurs cardiaques (s'applique uniquement aux téléphones numériques sans fil) :

L'organisme "Wireless Technology Research, LLC (WTR)", une firme de recherche indépendante, a mené une évaluation pluridisciplinaire des interférences entre les téléphones sans fil portatifs et les stimulateurs cardiaques implantés dans l'organisme. Appuyée par l'Administration des aliments et drogues (FDA) des États-Unis, la firme WTR recommande aux médecins :

Avis aux détenteurs de stimulateurs cardiaques

- Ils doivent tenir le téléphone sans fil à une distance d'au moins six pouces du stimulateur cardiaque.
- Ils ne doivent PAS placer le téléphone sans fil directement sur le stimulateur cardiaque, tel que dans une poche de chemise, lorsque celui-ci est en marche.
- Ils doivent utiliser le téléphone sans fil en l'appuyant sur la foreille qui se trouve dans la direction opposée au stimulateur cardiaque.

L'étude effectuée par l'organisme WRS n'a pas identifié de risque pour les détenteurs de stimulateurs cardiaques causés par les gens qui utilisent un téléphone sans fil à proximité de ceux-ci.

À propos des téléphones sans fil

Confidentialité : Les mêmes caractéristiques qui constituent ses avantages pour les téléphones sans fil affichent également des restrictions. Les appels téléphoniques sont transmis entre le combiné sans fil et le socle par le biais d'ondes radio ; il y a donc la possibilité que vos conversations téléphoniques sans fil soient interceptées par des équipements de réception radio se trouvant dans la portée du combiné sans fil. Pour cette raison, vous ne devez pas percevoir les communications téléphoniques sans fil comme étant aussi confidentielles que celles des téléphones à cordons.

Alimentation électrique : Le socle de ce téléphone sans fil doit être branché à une prise électrique fonctionnelle. La prise électrique ne doit pas être contrôlée par un interrupteur mural. Les appels ne pourront pas être effectués du combiné sans fil si le socle est débranché ou mis hors tension ou si le courant est coupé.

Possibilité d'interférences aux téléviseurs : Certains téléphones sans fil fonctionnent sur des fréquences pouvant causer des interférences aux téléviseurs et aux magnétoscopes. Pour réduire ou prévenir de telles interférences, ne placez pas le socle du téléphone sans fil à proximité d'un téléviseur ou d'un magnétoscope. S'il y a présence de parasites, il est conseillé d'élo