

Transfer a call

While on an outside call, you can use the intercom feature to transfer the call from one handset to another.

- Press **INT** on your handset during a call. The current call is put on hold. Use the dialing keys to enter a destination handset number if necessary.
- To answer the intercom call, press **TALK**, **📞**, or any dialing key on the destination handset. You can now have a private conversation before transferring the call.
- From this intercom call, you have the following options:

- You can let the destination handset join you on the outside call in a three-way conversation. Press and hold **INT** on the originating handset.

- You can transfer the call. Press **OFF**, or place your handset back in the telephone base or charger. Your handset displays **Line in use**. The destination handset is then connected to the outside call.

- You can press **INT** to switch between the outside call (**Outside call** displays) and the intercom call (**Intercom** displays).

- The destination handset can end the intercom call by pressing **OFF**, or by placing the handset back in the telephone base or charger. The outside call continues with the original system handset.

PHONEBOOK

The phonebook can store up to 50 entries, which are shared by all handsets. Each entry may consist of a telephone number up to 30 digits, and a name up to 15 characters.

Add a phonebook entry

- Enter the number when the phone is not in use. Press **MENU**, then go to Step 3.
 - OR-**Press **MENU** when the phone is not in use, then press **SELECT** to choose **Phonebook**. Press **SELECT** again to choose **Add new entry**.
- Use the dialing keys to enter the number.
 - OR-**Copy a number from the redial list by pressing **REDIAL** and then press **▼**, **▲** or **REDIAL** repeatedly to select a number. Press **SELECT** to copy the number.
- Press **SELECT** to move on to enter the name.
- Use the dialing keys to enter the name. Additional key presses show other characters of that particular key.

- Press **SELECT** to save.

While entering names and numbers, you can:

- Press **DELETE** to backspace and erase a digit or character.
- Press and hold **DELETE** to erase the entire entry.
- Press **▼** or **▲** to move the cursor to the left or right.
- Press and hold **PAUSE** to insert a dialing pause (for entering numbers only).
- Press **0** to add a space (for entering names only).
- Press tone **✕** to add **✕** (t appears) or **0##** to add **#** (t appears) (for entering phone numbers only).

Review a phonebook entry

Entries are sorted alphabetically.

- Press **📞** when the phone is not in use.
- Scroll to browse through the phonebook, or use the dialing keys to start a name search.

Delete a phonebook entry

- When the desired entry displays, press **DELETE**.
- When the handset displays **Delete entry?**, press **SELECT**.

Edit a phonebook entry

- When the desired entry displays, press **SELECT**.
- Use the dialing keys to edit the number, then press **SELECT**.
- Use the dialing keys to edit the name, then press **SELECT** to save.

Dial a phonebook entry

- When the desired entry appears, press **TALK** or **📞** to dial.

CALLER ID

If you subscribe to caller ID service, information about each caller appears after the first or second ring. If you answer a call before the caller information appears on the screen, it will not be saved in the caller ID log.

The caller ID log stores up to 30 entries. Each entry has up to 24 digits for the phone number and 15 characters for the name.

If the telephone number has more than 15 digits, only the last 15 digits appear. If the name has more than 15 characters, only the first 15 characters are shown and saved in the caller ID log.

Review a caller ID log entry

- Press **CID** when the phone is not in use.
- Scroll to browse through the caller ID log.

Missed call indicator

When there are calls that have not been reviewed in the caller ID log, the handset displays **XX missed calls**.

Each time you review a caller ID log entry marked **NEW**, the number of missed calls decreases by one.

When you have reviewed all the missed calls, the missed call indicator no longer displays.

If you do not want to review the missed calls one by one, press and hold **CANCEL** on the idle handset to erase the missed call indicator. All the entries are then considered old.

Dial a caller ID log entry

- When the desired entry appears, press **TALK** or **📞** to dial.

Save a caller ID log entry to the phonebook

- When the desired caller ID log entry displays, press **SELECT**.
- Press **SELECT** to choose **To Phonebook**.
- Use the dialing keys to edit the number, if necessary. Then press **SELECT**.
- Use the dialing keys to edit the name, if necessary. Then press **SELECT** to save.

Delete the caller ID log entries

- When the desired caller ID log entry displays, press **DELETE**.

To delete all caller ID log entries:

- Press **MENU** when the phone is not in use.
- Scroll to **Caller ID log** and then press **SELECT**.
- Scroll to **Delete all** and then press **SELECT** twice.

CALL BLOCK

An incoming call will ring once and then the system will check if the call should be blocked. You can choose to mute the first ring for all incoming calls, so that there will be no ring for blocked calls. By default, the first ring is set to **On**.

Block unknown calls

- Press **MENU** when the handset is not in use.
- Scroll to **Call block**, and then press **SELECT**.
- Scroll to choose **Calls w/o num**, and then press **SELECT**.
- Scroll to choose **Unblock** or **Block**, and then press **SELECT** to save.

Add a call block list entry

- Press **MENU** when the handset is not in use.
- Scroll to **Call block**, and then press **SELECT**.
- Press **SELECT** to choose **Block list**.

- Scroll to choose **Add new entry**, and then press **SELECT**.

- Use the dialing keys to enter the number (up to 30 digits).

- Press **SELECT** to move to enter the name.

- Use the dialing keys to enter the name (up to 15 characters). Additional key presses show other characters of that particular key.

- Press **SELECT** to save.

Review call block list

- Press **MENU** when the handset is not in use.
- Scroll to **Call block**, and then press **SELECT**.
- Press **SELECT** to choose **Block list**.
- Press **SELECT** to choose **Review**.

Edit a call block list entry

- When the desired entry displays, press **SELECT**.
- Use the dialing keys to edit the number (up to 30 digits), and then press **SELECT**.
- Use the dialing keys to edit the name (up to 15 characters), and then press **SELECT** to save.

Save a caller ID log entry to call block list

- When the desired caller ID log entry displays, press **SELECT**.
- Scroll to **To Call block**, and then press **SELECT**.
- Use the dialing keys to edit the number, if necessary. Then press **SELECT**.
- Use the dialing keys to edit the name, if necessary. Then press **SELECT** to save.

Delete a call block list entry

- When the desired call block list entry displays, press **DELETE**.

Mute first rings

An incoming call will ring once and then the system will check if the call should be blocked. You can choose to mute the first ring for all incoming calls, so that there will be no ring for blocked calls. By default, the first ring is set to **On**.

- Press **MENU** when the handset is not in use.
- Press **7464#** on the handset.

- Scroll to choose **First ring:On** or **First ring:Off**, and then press **SELECT** to save.

THE RBRC SEAL



The RBRC seal on the nickel-metal hydride battery indicates that VTech Communications, Inc. is voluntarily participating in an industry program to collect and recycle these batteries at the end of their useful lives, when taken out of service within the United States and Canada.

The RBRC program provides a convenient alternative to placing used nickel-metal hydride batteries into the trash or municipal waste, which may be illegal in your area.

VTech's participation in RBRC makes it easy for you to drop off the spent battery at local retailers participating in the RBRC program or at authorized VTech product service centers. Please call **1(800) 8 BATTERY®** for information on Ni-MH battery recycling and disposal bans/restrictions in your area. VTech's involvement in this program is part of its commitment to protecting our environment and conserving natural resources.

The RBRC Seal and 1 (800) 8 BATTERY® are registered trademarks of Call2recycle, Inc.

FCC, ACTA and IC REGULATIONS

FCC Part 15

NOTE: This equipment has been tested and found to comply with the requirements for a Class B digital device under Part 15 of the Federal Communications Commission (FCC) rules. These requirements are intended to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If the equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

WARNING: Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Privacy of communications may not be ensured when using this telephone.

To ensure safety of users, the FCC has established criteria for the amount of radio frequency energy that can be safely absorbed by a user or bystander according to the intended usage of the product. This product has been tested and found to comply with the FCC criteria. The handset may be safely held against the ear of the user. The telephone base shall be installed and used such that parts of the user's body other than the hands are maintained at a distance of approximately 20 cm (8 inches) or more.

This Class B digital apparatus complies with Canadian requirement: CAN ICES-3 (B)/NMB-3(B).

FCC Part 68 and ACTA

This equipment complies with Part 68 of the FCC rules and with technical requirements adopted by the Administrative Council for Terminal Attachments (ACTA). The label on the back or bottom of this equipment contains, among other things, a product identifier in the format UA:AAEQ##TXXXX.

SOUND SETTINGS

Key tone

You can turn the key tone on or off.

- Press **MENU** when the handset is not in use.
- Scroll to **Settings** and then press **SELECT**.
- Scroll to choose **Key tone**, then press **SELECT**.
- Scroll to choose **On** or **Off**, then press **SELECT** to save.

Ringer tone

You can choose from different ringer tones for each handset.

- Press **MENU** when the handset is not in use.
- Scroll to **Ringers** and then press **SELECT**.
- Scroll to choose **Ringer tone**, then press **SELECT**.
- Scroll to sample each ringer tone, then press **SELECT** to save.

NOTE: If you turn off the ringer volume, you will not hear ringer tone samples.

Ringer volume

You can adjust the handset ringer volume level, or turn the ringer off.

- Press **MENU** when the handset is not in use.
- Scroll to **Ringers** and then press **SELECT**.
- Press **SELECT** again to choose **Ringer volume**.
- Press **▼** or **▲** to sample each volume level, then press **SELECT** to save.

NOTE: When the ringer volume is set to **Off**, the handset still rings when you press **FIND HANDESET** at the telephone base.

Temporary ringer silencing

When the telephone is ringing, you can temporarily silence the ringer without disconnecting the call. The next call rings normally at the preset volume.

To silence the handset ringer:

- Press **OFF** or **MUTE** on the handset. The handset displays **🔇** and **Ringer muted** briefly.

Quiet mode

You can turn on the quiet mode for a period of time. During this period, all tones (except paging tone) and call screening are muted.

- Press and hold **QUIET #** on the handset when it is not in use.

- Use the dialing keys **(0-9)** to enter the duration, and then press **SELECT** to save.

- To turn off the quiet mode, press and hold **QUIET #** on the handset when it is not in use.

RETRIEVE VOICEMAIL FROM TELEPHONE SERVICE

Voicemail is a feature available from most telephone service providers. It may be included with your telephone service, or it may be optional. Fees may apply.

Retrieve voicemail

When you received a voicemail, the handset displays **📞** and **New voicemail**. To retrieve, you typically dial an access number provided by your telephone service provider, and then enter a security code. Contact your telephone service provider for instructions on how to configure the voicemail settings and listen to messages.

NOTE: After you have listened to all new voicemail messages, the indicators on the handset turn off automatically.

Set your voicemail number

You can save your access number on each handset for easy access to your voicemail. After you saved the voicemail number, you can press and hold **📞1** to retrieve voicemail.

- Press **MENU** when the phone is not in use.
- Scroll to **Settings** and then press **SELECT**.
- Scroll to **Voicemail #** and then press **SELECT**.
- Use the dialing keys to enter the voicemail number (up to 30 digits).
- Press **SELECT** to save.

Turn off the new voicemail indicators

If you have retrieved your voicemail while away from home, and the handset still displays the new voicemail indicators, use this feature to turn off the indicators.

NOTE: This feature turns off the indicators only, it does not delete your voicemail messages.

- Press **MENU** when the phone is not in use.
- Scroll to **Settings** and then press **SELECT**.
- Scroll to **Cir voicemail** and then press **SELECT**. You hear a confirmation tone.

ECO MODE

This power conserving technology reduces power consumption for optimal battery performance. The ECO mode activates automatically whenever the handset is synchronized with the telephone base.

GENERAL PRODUCT CARE

Taking care of your telephone

Your cordless telephone contains sophisticated electronic parts, so it must be treated with care.

Avoid rough treatment

Place the handset down gently. Save the original packing materials to protect your telephone if you ever need to ship it.

Avoid water

Your telephone can be damaged if it gets wet. Do not use the handset outdoors in the rain, or handle it with wet hands. Do not install the telephone base near a sink, bathtub or shower.

Electrical storms

Electrical storms can sometimes cause power surges harmful to electronic equipment. For your own safety, take caution when using electrical appliances during storms.

Cleaning your telephone

Your telephone has a durable plastic casing that should retain its luster for many years. Clean it only with a dry non-abrasive cloth. Do not use dampened cloth or cleaning solvents of any kind.

NEED HELP?

For operations and guides to help you using your telephone, and for the latest information and supports, go and check the online help topics and online FAQs.

Use your smartphone or mobile device to access our online help.

- Go to <https://help.vtechphones.com/CS6919> (US); OR <https://phones.vtechcanada.com/en/support/general/manuals?model=CS6919> (Canada)

- Scan the QR code on the right. Launch the camera app or QR code scanner app on your smartphone or tablet. Hold the device's camera up to the QR code and frame it. Tap the notification to trigger the redirection of the online help.

- If the QR code is not clearly displayed, adjust your camera's focus by moving your device closer or further away until it is clear.

You can also call our Customer Support at 1 (800) 595-9511 [in US] or 1 (800) 267-7377 [in Canada] for help.



(US)



(CA)

FOR C-UL COMPLIANCE ONLY

Mesures de sécurité importantes

Afin de réduire les risques d'incendie, de blessures corporelles ou d'électrocution, suivez toujours ces mesures préventives de base lorsque vous utilisez votre téléphone :

- Lisez et comprenez bien toutes les instructions.
- Observez toutes les instructions et mises en garde inscrites sur l'appareil.
- Débranchez ce téléphone de la prise murale avant de le nettoyer. N'utilisez pas de nettoyeurs liquides ni en aérosol. N'utilisez qu'un chiffon doux et légèrement humecté.
- ATTENTION:** Ne pas installer le socle téléphonique à une hauteur supérieure à 2 mètres.
- N'utilisez pas ce produit près de l'eau, tel que près d'un bain, d'un lavabo, d'un évier de cuisine, d'un bac de lavage ou d'une piscine, ou dans un sous-sol humide ou sous la douche.
- Ne déposez pas ce téléphone sur un chariot, support ou table chancelants. L'appareil pourrait tomber et être sérieusement endommagé.
- Évitez d'installer le système téléphonique dans des endroits soumis à une température extrême, à la lumière directe du soleil ou à proximité immédiate d'appareils électriques ou électroniques. Protégez votre téléphone contre les sources d'humidité, la poussière, les vapeurs et les liquides corrosifs.
- Le boîtier de l'appareil est doté de fentes et d'ouvertures d'aération situées à l'arrière ou en dessous. Afin d'empêcher la surchauffe, ces ouvertures ne doivent pas être obstruées en plaçant l'appareil sur un lit, divan, tapis ou autre surface similaires. Ne placez pas cet appareil à proximité d'un élément de chauffage ni d'une plinthe électrique. De plus, ne l'installez pas dans une unité murale ou un cabinet fermé qui ne possède pas d'aération adéquate.
- Ne faites fonctionner cet appareil qu'avec le type d'alimentation indiqué sur les étiquettes de l'appareil. Si vous ne connaissez pas le voltage de votre maison, consultez votre marchand ou votre fournisseur d'électricité.
- Ne déposez rien sur le cordon d'alimentation. Installez cet appareil dans un endroit sécuritaire, à où personne ne pourra trébucher sur la ligne d'alimentation ni le cordon téléphonique modulaire.
- N'insérez jamais d'objets à travers les fentes et ouvertures de cet appareil, car ils pourraient toucher à des points de tension dangereux ou court-circuiter des pièces, ce qui constituerait un risque d'incendie ou d'électrocution. N'échappez pas de liquides dans l'appareil.
- Afin de réduire les risques d'électrocution, ne démontez pas l'appareil, mais apportez-le plutôt à un centre de service qualifié s'il doit être réparé. En enlevant le couvercle, vous vous exposez à des tensions dangereuses ou à d'autres dangers similaires. Un remontage inadéquat peut être à l'origine d'une électrocution lors d'une utilisation ultérieure de l'appareil. Débranchez l'appareil avant de procéder au nettoyage. Utilisez un chiffon humide et doux.
- Ne surchargez pas les prises de courant et les rallonges.
- Débranchez cet appareil de la prise de courant et communiquez avec le département de service à la clientèle de VTech dans les cas suivants :
 - Lorsque le cordon d'alimentation est endommagé ou écorché.
 - Si du liquide a été échappé dans l'appareil.
 - Si l'appareil a été exposé à une source d'humidité telle que la pluie ou l'eau.
 - Si le produit ne fonctionne pas normalement en respectant les instructions de fonctionnement. Réglez uniquement les commandes indiquées dans les instructions de fonctionnement. Les réglages incorrects des autres commandes pourraient provoquer un

dommage qui pourrait exiger un travail exhaustif de la part d'un technicien autorisé afin de rétablir le fonctionnement normal de l'appareil.

- Si le produit a été échappé et que le socle et/ou le combiné a été endommagé.

- Si le produit affiche une nette diminution de sa performance.
- Évitez d'utiliser un téléphone (autre qu'un sans fil) pendant un orage. Les éclairs peuvent être à l'origine d'une électrocution.
- N'utilisez pas le téléphone pour rapporter une fuite de gaz à proximité de la fuite. En certaines circonstances, une flamme pourrait être provoquée lorsque l'adaptateur est branché à une prise de courant, ou lorsque le combiné est déposé sur le socle. Ceci est un événement commun associé à la fermeture d'un circuit électrique. L'utilisateur ne devrait pas brancher le téléphone à une prise de courant, et ne devrait pas déposer le combiné chargé sur le socle, si le téléphone se trouve à proximité d'un endroit comportant des concentrations de gaz inflammables, à moins que la ventilation soit adéquate. Une flamme dans un tel endroit pourrait provoquer un incendie ou une explosion. De tels environnements peuvent comprendre: des endroits où l'on utilise de l'oxygène médical sans ventilation adéquate; des gaz industriels (dissolvants de nettoyage, des vapeurs d'essence, etc.); une fuite de gaz naturel, etc.
- Ne placez que le combiné de votre téléphone près de votre oreille lorsqu'en mode de conversation.
- Ces adaptateurs ont été conçus pour être orientés en position verticale ou montés au sol. Les broches ne sont pas conçues pour maintenir l'adaptateur en place si celui-ci est barchné dans une prise au plafond ou sous une table/ armoire.
- Pour le MATERIEL RACCORDER PAR PRISE DE COURANT, le socle de prise de courant doit être installé à proximité du matériel et doit être aisément accessible.
- ⚠️🔌 MISE EN GARDE:** Il peut y avoir un risque d'explosion si vous utilisez le mauvais type de piles pour le téléphone. N'utilisez que les piles rechargeables inclus ou les piles de rechange (BT262342). N'incinerez pas les piles. Celles-ci risqueraient d'exploser. Mettre au rebut les batteries usagées conformément aux instructions du fabricant. Débrancher les lignes téléphoniques avant le remplacement des piles.
- Évite d'utiliser la batterie dans les conditions suivantes:
 - des températures extrêmes faibles ou élevées auxquelles une batterie peut être soumise pendant l'utilisation, le stockage ou le transport.
 - remplacement d'une batterie par un type incorrect pouvant supprimer une protection.
 - mise au rebut d'une batterie dans un feu ou dans un four chaud, ou écrasement mécanique ou coupure d'une batterie, susceptible de provoquer une explosion.
 - maintien d'une batterie dans un environnement à très haute température pouvant provoquer une explosion ou la fuite de liquide ou de gaz inflammables.
 - batterie soumise à une pression de l'air extrêmement faible pouvant provoquer une explosion ou la fuite de liquide ou de gaz inflammables.
- N'utilisez que les adaptateurs inclus avec ce produit. L'utilisation d'un adaptateur dont la polarité ou la tension serait inadéquate risque d'endommager sérieusement le produit et mettre votre sécurité en péril.
- La plaque signalétique appliquée est située au bas où à proximité du produit.

CONSERVEZ CES INSTRUCTIONS

Pile

- N'utilisez que la pile incluse ou l'équivalent.