



## Review a phonebook entry

Entries are sorted alphabetically.

- Press  when the phone is not in use.
- Scroll to browse through the phonebook, or use the dialing keys to start a name search.

### Delete a phonebook entry

- When the desired entry displays, press **DELETE**.
- When the handset displays **Delete entry?**, press **SELECT**.

### Edit a phonebook entry

- When the desired entry displays, press **SELECT**.
- Use the dialing keys to edit the number, then press **SELECT**.
- Use the dialing keys to edit the name, then press **SELECT** to save.

### Dial a phonebook entry

- When the desired entry appears, press  or  to dial.

## CALLER ID

If you subscribe to caller ID service, information about each caller appears after the first or second ring. If you answer a call before the caller information appears on the screen, it will not be saved in the caller ID log.

The caller ID log stores up to 30 entries. Each entry has up to 24 digits for the phone number and 15 characters for the name.

If the telephone number has more than 15 digits, only the last 15 digits appear. If the name has more than 15 characters, only the first 15 characters are shown and saved in the caller ID log.

### Review a caller ID log entry

- Press **CID** when the phone is not in use.
- Scroll to browse through the caller ID log.

### Missed call indicator

When there are calls that have not been reviewed in the caller ID log, the handset displays **XX missed calls**.

Each time you review a caller ID log entry marked **NEW**, the number of missed calls decreases by one.

When you have reviewed all the missed calls, the missed call indicator no longer displays.

If you do not want to review the missed calls one by one, **press and hold CANCEL** on the idle handset to erase the missed call indicator. All the entries are then considered old.

### Dial a caller ID log entry

- When the desired entry appears, press  or  to dial.

## Save a caller ID log entry to the phonebook

- When the desired caller ID log entry displays, press **SELECT**.
- Scroll to **To Call block**, and then press **SELECT**.
- Use the dialing keys to edit the number, if necessary. Then press **SELECT**.
- Use the dialing keys to edit the name, if necessary. Then press **SELECT** to save.

### Delete the caller ID log entries

- When the desired caller ID log entry displays, press **DELETE**.

To delete all caller ID log entries:

- Press **MENU** when the phone is not in use.
- Scroll to **Caller ID log** and then press **SELECT**.
- Scroll to **Delete all** and then press **SELECT** twice.

## CALL BLOCK

If you have subscribed to caller ID service, you can set the telephone to block unknown calls and certain undesired calls. The call block list can store up to 20 entries.

### Block unknown calls

- Press **MENU** when the handset is not in use.
- Scroll to **Call block**, and then press **SELECT**.
- Scroll to choose **Calls w/o num**, and then press **SELECT**.
- Scroll to choose **Unblock** or **Block**, and then press **SELECT** to save.

### Add a call block list entry

- Press **MENU** when the handset is not in use.
- Scroll to **Call block**, and then press **SELECT**.
- Press **SELECT** to choose **Block list**.
- Scroll to choose **Add new entry**, and then press **SELECT**.
- Use the dialing keys to enter the number (up to 30 digits).
- Press **SELECT** to move to enter the name.
- Use the dialing keys to enter the name (up to 15 characters). Additional key presses show other characters of that particular key.
- Press **SELECT** to save.

### Review call block list

- Press **MENU** when the handset is not in use.
- Scroll to **Call block**, and then press **SELECT**.
- Press **SELECT** to choose **Block list**.
- Press **SELECT** to choose **Review**.

### Edit a call block list entry

- When the desired entry displays, press **SELECT**.
- Use the dialing keys to edit the number (up to 30 digits), and then press **SELECT**.
- Use the dialing keys to edit the name (up to 15 characters), and then press **SELECT** to save.

## Save a caller ID log entry to call block list

- When the desired caller ID log entry displays, press **SELECT**.
- Scroll to **To Call block**, and then press **SELECT**.
- Use the dialing keys to edit the number, if necessary. Then press **SELECT**.
- Use the dialing keys to edit the name, if necessary. Then press **SELECT** to save.

### Delete a call block list entry

- When the desired call block list entry displays, press **DELETE**.

### Mute first rings

An incoming call will ring once and then the system will check if the call should be blocked. You can choose to mute the first ring for all incoming calls, so that there will be no ring for blocked calls. By default, the first ring is set to **On**.

- Press **MENU** when the handset is not in use.
- Press **7464#** on the handset.
- Scroll to choose **First ring:On** or **First ring: Off**, and then press **SELECT** to save.

## SOUND SETTINGS

### Key tone

You can turn the key tone on or off.

- Press **MENU** when the handset is not in use.
- Scroll to **Settings** and then press **SELECT**.
- Scroll to choose **Key tone**, then press **SELECT**.
- Scroll to choose **On** or **Off**, then press **SELECT** to save.

### Ringer tone

You can choose from different ringer tones for each handset.

- Press **MENU** when the handset is not in use.
- Scroll to **Ringers** and then press **SELECT**.
- Scroll to choose **Ringer tone**, then press **SELECT**.
- Press  or  to sample each ringer tone, then press **SELECT** to save.

-  **NOTE:** If you turn off the ringer volume, you will not hear ringer tone samples.

### Ringer volume

You can adjust the ringer volume level, or turn the ringer off.

- Press **MENU** when the handset is not in use.
- Scroll to **Ringers** and then press **SELECT**.
- Scroll to **Ringer volume** and then press **SELECT**.
- Press  or  to sample each volume level, then press **SELECT** to save.

-  **NOTE:** When the ringer volume is set to **OFF**, the handset still rings when you press  **FIND HANDESET** at the telephone base.

## Temporary ringer silencing

When the telephone is ringing, you can temporarily silence the ringer without disconnecting the call. The next call rings normally at the preset volume.

To silence the handset ringer:

- Press **OFF** or **MUTE**. The handset displays  and **Ringer muted** briefly.

### Quiet mode

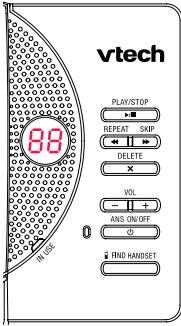
You can turn on the quiet mode for a period of time. During this period, all tones (except paging tones) and call screening are muted. When you turn on the quiet mode, the answering system turns on automatically.

- Press and hold QUIET #** on the handset when it is not in use.
- Use the dialing keys to enter the duration, and then press **SELECT** to save.
- To turn off the quiet mode, **press and hold QUIET #** on the handset when it is not in use.

## ANSWERING SYSTEM

For message recording, your telephone has a built-in answering system, and it also supports voicemail service offered by your telephone service provider (subscription is required, and fee may apply).

|                       | BUILT-IN ANSWERING SYSTEM                                                                                                    | VOICEMAIL SERVICE                                                                                                                                                      |
|-----------------------|------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| SUPPORTED BY          | Telephone system                                                                                                             | Telephone service provider                                                                                                                                             |
| SUBSCRIPTION          | No                                                                                                                           | Yes                                                                                                                                                                    |
| FEES                  | No                                                                                                                           | Yes                                                                                                                                                                    |
| ANSWER INCOMING CALLS | <ul style="list-style-type: none"><li>After 3 ringers by default.</li> <li>It can be changed in the handset menu.</li></ul>  | <ul style="list-style-type: none"><li>Usually after 2 rings.</li> <li>It can be changed by contacting your telephone service provider.</li></ul>                       |
| STORAGE               | Telephone base                                                                                                               | Server or System                                                                                                                                                       |
| DISPLAY NEW MESSAGES  | <ul style="list-style-type: none"><li>Handset - <b>XX new messages</b></li> <li>Telephone base - <b>88</b> flashes</li></ul> | <ul style="list-style-type: none"><li>Handset -  and <b>New voicemail</b></li></ul> |



|                   | BUILT-IN ANSWERING SYSTEM                                                                                                                                                                                                                                                                                                                                                          | VOICEMAIL SERVICE                                                                                                                                                                                                                                                                                                                                                                                   |
|-------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| RETRIEVE MESSAGES | <ul style="list-style-type: none"><li>Press   on the telephone base; or</li> <li>Press <b>MENU</b>, and then select <b>Play messages</b> on the handset.</li> <li>Access remotely with an access code.</li></ul> | <ul style="list-style-type: none"><li>Handset - <b>Press and hold </b> and enter an access number from your telephone service provider; OR</li> <li><b>Press and hold </b> to dial if you have saved the access number.</li></ul> |

### Set voice language

The voice prompt language is preset to English. You can select English or French to be used for the voice prompts in your answering system.

- Press **MENU** when the handset is not in use.
- Scroll to **Answering Sys**, then press **SELECT**.
- Scroll to **Ans sys setup**, then press **SELECT**.
- Scroll to **Voice language**, then press **SELECT**.
- Scroll to choose **English** or **Français**, and then press **SELECT** to confirm.

-  **NOTE:** This feature is available in Canada version only.

### Announcement

The telephone is preset with a greeting that answers calls with *Hello! Please leave a message after the tone*. You can use this preset announcement or replace it with your own.

### Record your own announcement

You can use the preset announcement to answer calls, or replace it with your own recorded announcement. It can be up to 90 seconds in length.

-  **NOTE:** The system does not record any announcement shorter than 2 seconds.

- Press **MENU** when the handset is not in use.
- Scroll to **Answering Sys**, then press **SELECT** twice.
- The handset displays **Play [2] Del [3] Rec [7]**, and it announces, *"To play, press 2. To record, press 7."*
- Press 7 to record. The handset announces, *"Record after the tone. Press 5 when you are done."* After the tone, speak towards the handset microphone. Then, press 5 when done.

### Set number of rings

You can set your answering system to answer calls at least two rings earlier than your voicemail service. For example, if your voicemail service answers after six rings, set your answering system to answer after four rings. Thus, if you are on a call, or if the

answering system is busy recording a message and you receive another call, the second caller can leave a voicemail message.

- Press **MENU** when the handset is not in use.
- Scroll to **Answering Sys**, then press **SELECT**.
- Scroll to **Ans sys setup**, then press **SELECT**.
- Scroll to **# of rings**, then press **SELECT**.
- Press  or  to choose **2, 3, 4, 5, 6**, or **Toll saver**, and then press **SELECT** to save.

### Set message alert tone

When the message alert tone is set to on, and there is at least one new message, the telephone base beeps every 10 seconds. The message alert tone is preset to off.

- Press **MENU** when the handset is not in use.
- Scroll to **Answering Sys**, then press **SELECT**.
- Scroll to **Ans sys setup**, then press **SELECT**.
- Scroll to **Msg alert tone**, then press **SELECT**.
- Press  or  to choose **Tone: On** or **Tone:Off**, and then press **SELECT** to confirm.

-  **NOTES:**
  - Turn on the answering system in order to ensure the message alert tone is functional.
  - Press any keys on the telephone base (except  **FIND HANDESET**) to temporarily silence the message alert tone.

-  **NOTE:** After you have listened to all new voicemail messages, the indicators on the handset turn off automatically.

### Message playback

#### Handset

- Press **MENU** when the handset is not in use.
- Press **SELECT** when **Play messages** displays.

#### Telephone base

- Press   **PLAY/STOP**.

| OPTIONS                      | Handset                         | Telephone base                                                                                                |
|------------------------------|---------------------------------|---------------------------------------------------------------------------------------------------------------|
| STOP PLAYBACK                | Press <b>CANCEL</b>             | Press  <b>PLAY/STOP</b>    |
| SKIP A MESSAGE               | Press <b>6</b>                  | Press  <b>SKIP</b>         |
| REPEAT THE PLAYING MESSAGE   | Press <b>4</b>                  | Press  <b>REPEAT</b>       |
| PLAYING THE PREVIOUS MESSAGE | Press <b>4</b> twice            | Press  <b>REPEAT</b> twice |
| DELETE THE PLAYING MESSAGE   | Press <b>3</b> or <b>DELETE</b> | Press <b>XDELETE</b>                                                                                          |

### Delete all messages at the telephone base

- Press **XDELETE** twice when the phone is not in use.

## Remote access

A 2-digit security code is required to access the answering system remotely from any touch-tone telephone. The preset code is **19**. You can set the code from **00** to **99**.

- Press **MENU** when the handset is not in use.
- Scroll to **Answering Sys**, then press **SELECT**.
- Scroll to **Ans sys setup**, then press **SELECT**.
- Scroll to **Remote code**, then press **SELECT**.
- Use the dialing keys (0-9) to enter a 2-digit number, or press  or  to scroll to a desired 2-digit number.
- Press **SELECT** to confirm your selection.

## RETRIEVE VOICEMAIL FROM TELEPHONE SERVICE

Voicemail is a feature available from most telephone service providers. It may be included with your telephone service, or may be optional. Fees may apply.

### Retrieve voicemail

When you received a voicemail, the handset displays  and **New voicemail**. To retrieve, you typically dial an access number provided by your telephone service provider, and then enter a security code. Contact your telephone service provider for instructions on how to configure the voicemail settings and listen to messages.

-  **NOTE:** After you have listened to all new voicemail messages, the indicators on the handset turn off automatically.

### Set your voicemail number

You can save your access number on each handset for easy access to your voicemail. After you saved the voicemail number, you can **press and hold  1** to retrieve voicemail.

- Press **MENU** when the phone is not in use.
- Scroll to **Settings** and then press **SELECT**.
- Scroll to **Voicemail #** and then press **SELECT**.
- Use the dialing keys to enter the voicemail number (up to 30 digits).
- Press **SELECT** to save.

### Turn off the new voicemail indicators

If you have retrieved your voicemail while away from home, and the handset still displays the new voicemail indicators, use this feature to turn off the indicators.

-  **NOTE:** This feature turns off the indicators only, it does not delete your voicemail messages.

- Press **MENU** when the phone is not in use.
- Scroll to **Settings** and then press **SELECT**.
- Scroll to **Clr voicemail** and then press **SELECT**.

## ECO MODE

This power conserving technology reduces power consumption for optimal battery performance. The ECO mode activates automatically whenever the handset is synchronized with the telephone base.

## GENERAL PRODUCT CARE

### Taking care of your telephone

Your cordless telephone contains sophisticated electronic parts, so it must be treated with care.

### Avoid rough treatment

Place the handset down gently. Save the original packing materials to protect your telephone if you ever need to ship it.

### Avoid water

Your telephone can be damaged if it gets wet. Do not use the handset outdoors in the rain, or handle it with wet hands. Do not install the telephone base near a sink, bathtub or shower.

### Electrical storms

Electrical storms can sometimes cause power surges harmful to electronic equipment. For your own safety, take caution when using electrical appliances during storms.

### Cleaning your telephone

Your telephone has a durable plastic casing that should retain its luster for many years. Clean it only with a dry non-abrasive cloth. Do not use dampened cloth or cleaning solvents of any kind.

## NEED HELP?

For operations and guides to help you using your telephone, and for the latest information and support, go and check the online help topics and online FAQs.

Use your smartphone or mobile device to access our online help.

- Go to <https://help.vtechphones.com/CS6929> (US); OR <https://phones.vtechcanada.com/en/support/general/manuals?model=CS6929> (Canada)

- Scan the QR code on the right, Launch the camera app or QR code scanner app on your smartphone or tablet. Hold the device's camera up to the QR code and frame it. Tap the notification to trigger the redirection of the online help.
- If the QR code is not clearly displayed, adjust your camera's focus by moving your device closer or further away until it is clear.

- You can also call our Customer Support at 1 (800) 595-9511 [in US] or 1 (800) 267-7377 [in Canada] for help.



(US)



(CA)

## FOR C-UL COMPLIANCE ONLY

### Mesures de sécurité importantes

Afin de réduire les risques d'incendie, de blessures corporelles ou d'électrocution, suivez toujours ces mesures préventives de base lorsque vous utilisez votre téléphone :

- Lisez et comprenez bien toutes les instructions.
- Observez toutes les instructions et mises en garde inscrites sur l'appareil.
- Débranchez ce téléphone de la prise murale avant de le nettoyer. N'utilisez pas de nettoyeurs liquides ni en aérosol. N'utilisez qu'un chiffon doux et légèrement humecté.
- ATTENTION:** Ne pas installer le socle téléphonique à une hauteur supérieure à 2 mètres.

N'utilisez pas ce produit près de l'eau, tel que près d'un bain, d'un lavabo, d'un évier de cuisine, d'un bac de lavage ou d'une piscine, ou dans un sous-sol humide ou sous la douche.

Ne déposez pas ce téléphone sur un chariot, support ou table chancelants. L'appareil pourrait tomber et être sérieusement endommagé.

- Évitez d'installer le système téléphonique dans les endroits soumis à une température extrême, à la lumière directe du soleil ou à proximité immédiate d'autres appareils électriques ou électroniques. Protégez votre téléphone contre les sources d'humidité, la poussière, les vapeurs et les liquides corrosifs.

8. Le boîtier de l'appareil est doté de fentes et d'ouvertures d'aération situées à l'arrière ou en dessous. Afin d'empêcher la surchauffe, ces ouvertures ne doivent pas être obstruées en plaçant l'appareil sur un fil, d'un tapis ou autre surface rugueuse. Ne placez pas cet appareil à proximité d'un élément de chauffage ni d'une plinthe électrique. De plus, ne l'installez pas dans une unité murale ou un cabinet fermé qui ne possède pas d'aération adéquate.

- Ne faites fonctionner cet appareil qu'avec le type d'alimentation indiqué sur les étiquettes de l'appareil. Si vous ne connaissez pas le voltage de votre maison, consultez votre marchand ou votre fournisseur d'électricité.

10. Ne déposez rien sur le cordon d'alimentation. Installez cet appareil dans un endroit sécuritaire, là où personne ne pourra trébucher sur la ligne d'alimentation ni le cordon téléphonique modulaire.

11. N'insérez jamais d'objets à travers les fentes et ouvertures de cet appareil, car ils pourraient toucher à des points de tension dangereux ou court-circuiter des pièces, ce qui constituerait un risque d'incendie ou d'électrocution. N'échappez pas de liquides dans l'appareil.

12. Afin de réduire les risques d'électrocution, ne démontez pas l'appareil, mais apportez-le plutôt à un centre de service qualifié s'il doit être réparé. En enlevant le couvercle, vous vous exposez à des tensions dangereuses ou autres dangers similaires. Un remontage inadéquat peut être à l'origine d'une électrocution ou d'une utilisation ultérieure de l'appareil. Débranchez l'appareil avant de procéder au nettoyage. Utilisez un chiffon humide et doux.

13. Ne surchargez pas les prises de courant et les rallonges.

14. Débranchez cet appareil de la prise de courant et communiquez avec le département de service à la clientèle de Vtech dans les cas suivants :

- Lorsque le cordon d'alimentation est endommagé ou