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DS6291
DS6291-2
DS6291-3

DECT 6.0 cordless telephone with BLUETOOTH® wireless technology



vtech®

Abridged user's manual

Congratulations

on purchasing your new VTech product. Before using this product, please read **Important safety instructions**.

This user's manual provides you with installation and use instructions. Please read this manual thoroughly to ensure proper installation and operation of this VTech product.

For support, shopping, and everything new at VTech, visit our website at **www.vtechphones.com**.

Compatible with Hearing Aid T-Coil

TIA-1083

Telephones identified with this logo have reduced noise and interference when used with most T-coil equipped hearing aids and cochlear implants. The TIA-1083 Compliant Logo is a trademark of the Telecommunications Industry Association. Used under license.

Important safety instructions

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury, including the following:

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on the product.
3. Unplug this product from the wall outlet before cleaning. Do not use liquid or aerosol cleaners. Use a dry non-abrasive cloth for cleaning.
4. Do not use this product near water such as near a bath tub, wash bowl, kitchen sink, laundry tub or a swimming pool, or in a wet basement or shower.
5. Do not place this product on an unstable table, shelf, stand or other unstable surfaces.
6. Slots and openings in the back or bottom of the telephone base and handset are provided for ventilation. To protect them from overheating, these openings must not be blocked by placing the product on a soft surface such as a bed, sofa or rug. This product should never be placed near or over a radiator or heat register. This product should not be placed in any area where proper ventilation is not provided.
7. This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply in your home or office, consult your dealer or local power company.
8. Do not allow anything to rest on the power cord. Do not install this product where the cord may be walked on.
9. Never push objects of any kind into this product through the slots in the telephone base or handset because they may touch dangerous voltage points or create a short circuit. Never spill liquid of any kind on the product.
10. To reduce the risk of electric shock, do not disassemble this product, but take it to an authorized service facility. Opening or removing parts of the telephone base or handset other than specified access doors may expose you to dangerous voltages or other risks. Incorrect reassembling can cause electric shock when the product is subsequently used.
11. Do not overload wall outlets and extension cords.
12. Unplug this product from the wall outlet and refer servicing to an authorized service facility under the following conditions:
    - When the power supply cord or plug is damaged or frayed.
    - If liquid has been spilled onto the product.
    - If the product has been exposed to rain or water.
    - If the product does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operation instructions. Improper adjustment of other controls may result in damage and often requires extensive work by an authorized technician to restore the product to normal operation.
    - If the product has been dropped and the telephone base and/or handset has been damaged.
    - If the product exhibits a distinct change in performance.
13. Avoid using a telephone (other than cordless) during an electrical storm. There is a remote risk of electric shock from lightning.
14. Do not use the telephone to report a gas leak in the vicinity of the leak. Under certain circumstances, a spark may be created when the adapter is plugged into the wall outlet, or when the handset is replaced in its cradle. This is a common event associated with the closing of any electrical circuit. The user should not plug the phone into a wall outlet, and should not put a charged handset into the cradle, if the phone is located in an environment containing concentrations of flammable or flame-supporting gases, unless there is adequate ventilation. A spark in such an environment could create a fire or explosion. Such environments might include: medical use of oxygen without adequate ventilation; industrial gases (cleaning solvents; gasoline vapors; etc.); a leak of natural gas; etc.
15. Only put the handset of your telephone next to your ear when it is in normal talk mode.
16. The power adapter is intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling, under-the-table or cabinet outlet.

SAVE THESE INSTRUCTIONS

Battery

- **Use only the battery provided or equivalent. To order a replacement, visit our website at www.vtechphones.com** or call **1 (800) 595-9511**. In Canada, go to **www.vtechcanada.com** or call **1 (800) 267-7377.**
- Do not dispose of the battery in a fire. Check with local waste management codes for special disposal instructions.
- Do not open or mutilate the battery. Released electrolyte is corrosive and may cause burns or injury to the eyes or skin. The electrolyte may be toxic if swallowed.
- Exercise care in handling batteries in order not to create a short circuit with conductive materials.
- Charge the battery provided with or identified for use with this product only in accordance with the instructions and limitations specified in this manual.

Precautions for users of implanted cardiac pacemakers

Cardiac pacemakers (applies only to digital cordless telephones):

Wireless Technology Research, LLC (WTR), an independent research entity, led a multidisciplinary evaluation of the interference between portable wireless telephones and implanted cardiac pacemakers. Supported by the U.S. Food and Drug Administration, WTR recommends to physicians that:

Pacemaker patients

- Should keep wireless telephones at least six inches from the pacemaker.
- Should NOT place wireless telephones directly over the pacemaker, such as in a breast pocket, when it is turned **ON**.
- Should use the wireless telephone at the ear opposite the pacemaker.

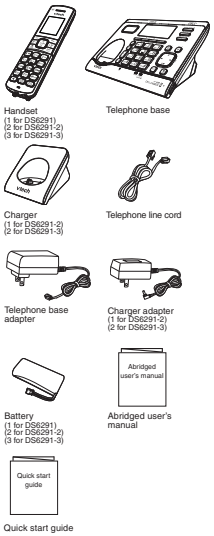
WTR's evaluation did not identify any risk to bystanders with pacemakers from other persons using wireless telephones.

About cordless telephones

- **Privacy:** The same features that make a cordless telephone convenient create some limitations. Telephone calls are transmitted between the telephone base and the cordless handset by radio waves, so there is a possibility that the cordless telephone conversations could be intercepted by radio receiving equipment within range of the cordless handset. For this reason, you should not think of cordless telephone conversations as being as private as those on corded telephones.
- **Electrical power:** The telephone base of this cordless telephone must be connected to a working electrical outlet. The electrical outlet should not be controlled by a wall switch. Calls cannot be made from the cordless handset if the telephone base is unplugged, switched off or if the electrical power is interrupted.
- **Potential TV interference:** Some cordless telephones operate at frequencies that may cause interference to televisions and VCRs. To minimize or prevent such interference, do not place the telephone base of the cordless telephone near or on top of a TV or VCR. If interference is experienced, moving the cordless telephone farther away from the TV or VCR often reduces or eliminates the interference.
- **Rechargeable batteries:** Exercise care in handling batteries in order not to create a short circuit with conducting material such as rings, bracelets and keys. The battery or conductor may overheat and cause harm. Observe proper polarity between the battery and the battery charger.
- **Nickel-metal hydride rechargeable batteries:** Dispose of these batteries in a safe manner. Do not burn or puncture the battery. Like other batteries of this type, if burned or punctured, they could release caustic material which could cause injury

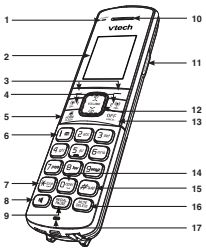
Parts checklist

Your product package contains the following items. Save your sales receipt and original packaging in the event warranty service is necessary.



Quick start guide

Handset overview



1 – **CHARGE light**
2 – **LCD display**
3 – **Soft keys**
- Press to select the menu item displayed above the key.
- While in a menu, press to select an item; or save an entry or setting.

4 – **↶/CELL 1 and ↷/CELL 2**
- Make or answer a cell call.
- Answer an incoming cell call when you hear a call waiting alert.

5 – **⌂/HOME/FLASH**
- Make or answer a home call.
- Press to put the current call on hold.
- Answer an incoming home call when you hear a call waiting alert.

6 – **1 ✉**
- Press repeatedly to add or remove **1** in front of the caller ID log entry before dialing or saving it to the directory.
- Press and hold to set or dial your voicemail number.

7 – ***tone**
- While you have set the dial mode to pulse and on a call, press to switch to tone dialing temporarily.

8 – **🔈**
- Make or answer a call using the handset speakerphone.
- During a call, press to switch between the speakerphone and the handset.

9 – **REDIAL/PAUSE**
- Press repeatedly to review the redial list.
- Press and hold to insert a dialing pause while entering a number.

10 – **Earpiece**

11 – **PUSH TO TALK**
- Press to display the Push to talk (PTT) menu to begin a PTT call.
- Press and hold to begin a one-to-group PTT call.
- Press and hold while talking in a PTT call.

12 – **VOLUME/↷/CID**
- Review the directory when the phone is not in use.
- Increase the listening volume during a call or message playback.
- Scroll up while in a menu, or in the directory, caller ID log, or redial list.
- Move the cursor to the right when entering numbers or names.

VOLUME/↶/CID
- Review the caller ID log when the phone is not in use.
- Decrease the listening volume during a call or message playback.
- Scroll down while in a menu, or in the directory, caller ID log, or redial list.
- Move the cursor to the left when entering numbers or names.

13 – **OFF/CANCEL**
- Hang up a call.
- Silence the ringer temporarily while the handset is ringing.
- Press and hold to erase the missed call indicator while the phone is not in use.
- Press to return to the previous menu, or press and hold to return to idle mode, without making changes.

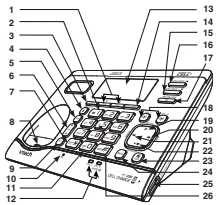
14 – **0 oper**
- Press to add a space when entering names.

15 – **#quiet**
- Press and hold to enter quiet mode.
- Press repeatedly to show other dialing options when reviewing a caller ID log entry.

16 – **MUTE/DELETE**
- Mute the microphone during a call.
- Delete digits or characters while using the dialing keys.
- Delete the playing message on the handset.
- Silence the ringer temporarily while the handset is ringing.

17 – **Microphone**

Telephone base overview



1 – **Softkeys**
- Press to select the menu item displayed above the key.
- While in a menu, press to select an item; or save an entry or setting.

2 – **1 ✉**
- Press repeatedly to add or remove **1** in front of the caller ID log entry before dialing or saving it to the directory.
- Press and hold to set or dial your voicemail number.

3 – **CANCEL**
- Hang up a call.
- Silence the ringer temporarily while the telephone base is ringing.
- Press and hold to erase the missed call indicator while the phone is not in use.
- Press to return to the previous menu, or press and hold to return to idle mode, without making changes.

4 – **🔍/FIND HANDSET**
- Press to page all system handsets.

5 – **FLASH**
- Press to put the current home call on hold.
- Answer an incoming home call when you hear a call waiting alert.

6 – **🔉/VOL/▼**
- Adjust the volume during a call or message playback.
- Adjust the telephone base ringer volume when the phone is not in use.

7 – ***tone**
- While you have set the dial mode to pulse and on a call, press to switch to tone dialing temporarily.

8 – **Charging pole**

9 – **PTT**
- Press to display the PTT menu to begin a PTT call.
- Press and hold to begin a one-to-group PTT call.
- Press and hold while talking in a PTT call.

10 – **MIC (Microphone)**

11 – **0 oper**
- Press to add a space when entering names.

12 – **CELL 1 and CELL 2/HEADSET 🎧 lights**
- On when the telephone base is paired and connected with a Bluetooth device.
- Flash when the telephone base is in discoverable mode.

13 – **LCD display**

14 – **REDIAL/PAUSE**
- Press repeatedly to review the redial list.
- Press and hold to insert a dialing pause while entering a number.

15 – **CALLER ID / ▼**
- Review the caller ID log when the phone is not in use.
- Scroll down while in a menu, or in the directory, caller ID log, or redial list.
- Move the cursor to the left when entering numbers or names.

16 – **PHONEBOOK / ▲**
- Review the directory when the phone is not in use.
- Scroll up while in a menu, or in the directory, caller ID log, or redial list.
- Move the cursor to the right when entering numbers or names.

17 – **📢/ANS ON/OFF**
- Turn the answering system on or off.

18 – **↶/CELL 1 and ↷/CELL 2**
- Make or answer a cell call.
- Answer an incoming cell call when you hear a call waiting alert.

19 – **X/DELETE**
- Delete digits or characters while using dialing keys.
- Delete the playing message.
- Press twice to delete all previously reviewed messages when the phone is not in use.

20 – **↺/REPEAT**
- Press to repeat a message.
- Press twice to play the previous message.

21 – **⏭/SKIP**
- Skip to the next message

22 – **⏯/PLAY/STOP**
- Play messages.
- Stop playing messages.

23 – **⌂/HOME**
- Make or answer a home call.
- Hang up a home call.

24 – **MUTE**
- Mute the microphone during a call.
- Silence the ringer temporarily while the telephone base is ringing.

25 – **USB port**
- The standard size USB port in the telephone base is used for charging your cell phones.

26 – **#quiet**
- Press and hold to enter quiet mode.
- Press repeatedly to show other dialling options when reviewing a caller ID log entry

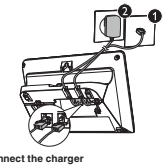
Charger overview



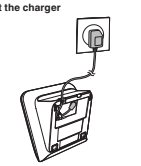
1 – **Charging pole**

Connect

Connect the telephone base



Connect the charger

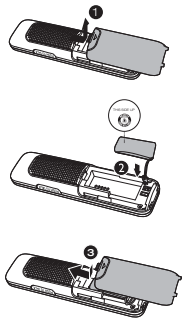


note
- Use only the power adapters supplied with this product.
- Even if you do not subscribe to any conventional telephone service, you can pair a Bluetooth enabled cell phone to your telephone base (see Bluetooth), and use the cell line alone without plugging in a telephone line cord.
- If you subscribe to telephone service from a cable company or a VoIP service provider, contact your cable/VoIP service provider for more information.

Install the battery

Install the battery as shown below.

note
- Use only the battery provided or equivalent.
- If the handset will not be used for a long time, disconnect and remove the battery to prevent possible leakage.



Charge the battery

CHARGE light remains on when charging.



Once you have installed the battery, the battery indicators show the battery status (see the table below).

note
- For best performance, keep the handset in the telephone base or charger when not in use.
- The battery is fully charged after 12 hours of continuous charging.

The following table summarizes the battery charge indicators and actions to take.

Battery indicators	Battery status	Action
The screen is blank, or shows **Place in charger** and ⊃ flashes.	The battery has no charge or very little charge. The handset cannot be used.	Charge without interruption (at least 30 minutes).
The screen shows **Low battery** and ⊃ flashes.	The battery has enough charge to be used for a short time.	Charge without interruption (at least 30 minutes).
The screen shows **HANDSET X**.	The battery is charged.	To keep the battery charged, place it in the telephone base or charger when not in use.

Tabletop to wall mount installation

The telephone comes ready for tabletop use. If you have already installed the telephone for tabletop use, unplug the telephone line cord from the telephone wall jack, and unplug the telephone base power adapter from the wall outlet before mounting your telephone on a wall. Follow the steps below to mount your telephone on a wall.

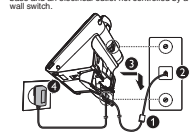
1. Press down on the tabs on the wall mount bracket on the telephone base to release it from tabletop orientation.



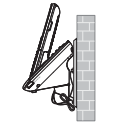
2. Rotate the wall mount bracket down to wall mount position and then push it into the telephone base until it clicks into place.



3. Plug the telephone line cord (or DSL filter) into the wall jack. Align the holes on the back of the telephone base with the standard wall plate. Slide the bracket down until it clicks securely in place. Connect the power adapter to the telephone base and an electrical outlet not controlled by a wall switch.



4. Slide the telephone base down until it clicks securely in place. Bundle the telephone line cord and power adapter cord neatly with twist ties if necessary.



Before use

After you install your telephone or power returns following a power outage, the handset or telephone will prompt you to set the date and time.

If you choose to set up the date and time, you can do it manually.

Set date and time

1. Use the dialing keys (**0**-**9**) to enter the month, date, and year, and then press **NEXT**.
2. Use the dialing keys (**0**-**9**) to enter the hour and minute.
3. Scroll to choose **AM** or **PM**, and then press **NEXT** to save.
- To skip setting, press **CANCEL**.

IMPORTANT:

Check for a dial tone by pressing **⌂/HOME**. If you hear a dial tone, the installation is successful.

If you do not hear a dial tone:

- Make sure the installation procedures described above are properly done.
- It may be a wiring problem. If you have changed your telephone service to digital service from a cable company or a VoIP service provider, the telephone line may need to be rewired to allow all existing telephone jacks to work. Contact your cable/VoIP service provider for more information.

Operating range

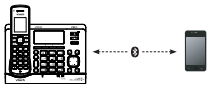
This cordless telephone operates with the maximum power allowed by the Federal Communications Commission (FCC). Even so, this handset and telephone base can communicate over only a certain distance - which can vary with the locations of the telephone base and handset, the weather, and the layout of your home or office.

When the handset is out of range, the handset displays **Out of range OR no power at base** alternately.

If there is a call while the handset is out of range, it may not ring, or if it does ring, the call may not connect well when you press **⌂/HOME** or **↶/CELL**. Move closer to the telephone base, and then press **⌂/HOME** or **↶/CELL** to answer the call. If the handset moves out of range during a telephone conversation, there may be interference. To improve reception, move closer to the telephone base.

Bluetooth

To use a Bluetooth enabled cell phone or headset with your **DS6291**, you must first pair and connect your Bluetooth cell phone or headset with the telephone base.



Bluetooth wireless technology operates within a short range (a maximum of approximately 30 feet). When you pair a Bluetooth cell phone to the telephone base, place your Bluetooth cell phone closer to the telephone base to maintain sufficient signal strength. For optimal performance, keep your cell phone within 15 feet of the telephone base while using the cell line.

Pair and connect your Bluetooth enabled cell phone

1. Press **MENU** on the telephone base when idle.
2. Press **CALLER ID / ▼** or **PHONEBOOK / ▲** to scroll to **Bluetooth**, and then press **SELECT**.
3. Press **SELECT** to choose **Add device**.
4. Press **SELECT** to choose **Add cellular**.
5. Disconnect your cell phone from any Bluetooth device, and then press **NEXT**.
6. Place your cell phone next to the telephone base, and then press **NEXT**.
7. Turn on the Bluetooth feature of your cell phone and search for or add new devices. Once your cell phone finds **VTech DS6291**, press the appropriate key on your cell phone to continue the pairing process.
   - Enter the PIN of your cell phone if required. The PIN for most Bluetooth devices is **0000** (refer to the user's manual of your cell phone), and then press **SELECT**.

When the cell phone is connected to the telephone base, the corresponding status icon (🎧 or 🎧) displays when idle. The corresponding device light (**CELL 1** or **CELL 2/HEADSET 🎧**) turns on.

If the pairing fails, turn off the Bluetooth feature on your cell phone. Then repeat the steps above to pair and connect again. In some cases, it may take you a few attempts to complete the pairing process.

Pair and connect your Bluetooth enabled headset

1. Press **MENU** on the telephone base when idle.
2. Press **CALLER ID / ▼** or **PHONEBOOK / ▲** to scroll to **Bluetooth**, and then press **SELECT**.
3. Press **SELECT** to choose **Add device**.
4. Press **CALLER ID / ▼** or **PHONEBOOK / ▲** to scroll to **Add headset**, and then press **SELECT**.
5. Disconnect your headset from any Bluetooth device, and then press **NEXT**.
6. Set your headset to discoverable mode, and then press **NEXT**.
   - Scroll to highlight your headset if necessary, and then press **SELECT**.
   - Enter the PIN of your headset if required. The PIN for most Bluetooth devices is **0000** (refer to the user's manual of your headset), and then press **SELECT**.

When the headset is successfully paired and connected to the telephone base, the 🎧 icon displays. The **CELL 2/HEADSET 🎧** light turns on.

VTech Connect to Cell™ application

This application helps you integrate your Android phones with your **DS6291**. For more information and application download, scan the QR code on the right, or go to **http://www.vtechphones.com/app_connect_to_cell**

Download contacts from your Bluetooth cell phone

1. Press **MENU** on the telephone base when idle.
2. Scroll to **Bluetooth**, and then press **SELECT**.
3. Scroll to **Download dir**, and then press **SELECT**.
4. Scroll to choose among **Phone memory**, **SIM card only**, or **Phone and SIM**, and then press **SELECT**.
   - If you have downloaded contacts before, press **NEXT** to start downloading.
5. Press **OK** to exit when the download is completed.

note
- For certain cell phones, you may need to press a key on your cell phone to confirm the directory download.
- The performance of directory download feature depends on the compatibility of your Bluetooth cell phone. Refer to the user's manual of your cell phone for more information about how that device uses Bluetooth connectivity.
- Certain cell phones do not support SIM card download. If this is the case, transfer the contacts from your SIM card to your cell phone memory first. Then download from your cell phone memory. For more information on how to transfer contacts from your SIM card to your cell phone memory, see the user's manual of your cell phone.
- For Android cell phones, you may also download your cell phone contacts to your **DS6291** via the VTech Contact Share application. Scan the QR code on the right, or go to **www.vtechphones.com/apps/contact_share** for application download.

Using the menu

1. Press **MENU** on the handset or telephone base when idle.
2. Press **↷** or **↶** on the handset, or press **▼** or **▲** on the telephone base to scroll until the screen displays the desired feature menu.
3. Press **SELECT** to enter that menu.
- To return to the previous menu, press **CANCEL**.
- To return to idle mode, press and hold **CANCEL**.

Telephone settings

Default settings are indicated by asterisks(*).

Settings menu	Description	Options
LCD language	Set the screen display language.	**English*** **Français** **Español**
Voice language	Set the voice prompt language.	**English*** **Français**
Voicemail #	Save the speed dial voicemail number to 1 ✉.	**Voicemail #**
Clear voicemail	Turn off the voicemail indicators (see the note below).	**Reset Voicemail indication?**
Key tone	Turn an audible beep on or off whenever a key is pressed.	**1; 2*; 3; Off**
CID time sync	Turn the **CID time sync** feature on or off. (see the note below).	**On** **Off**
Dial mode	Set the telephone to be touch-tone or pulse dialing.	**Touch-tone*** **Pulse**

note
- Use the **Clear voicemail** feature when the telephone indicates there is new voicemail but there is none. For example, when you have accessed your voicemail while away from home. The **Clear voicemail** feature only turns off the indicators; it does not delete your voicemail messages. As long as you have new voicemail messages, your telephone service provider continues to send the signal that turns on the indicators.
- When the **CID time sync** feature is on, the day, month, and time are set automatically with each incoming call if you subscribed to caller ID service.

The following are some of the telephone features you may wish to set.

Ringer volume (handset)

You can adjust the handset ringer volume level, or turn the ringer off.

1. Press **MENU** on the handset when idle.
2. Scroll to **Ringers**, and then press **SELECT**.
3. Press **SELECT** to select **Ringer volume**.
4. Scroll to adjust the volume, and then press **SEL** to save.

note If the handset ringer volume is set to off, that handset is silenced for all incoming calls except paging tone.

Ringer volume (telephone base)

You can adjust the base ringer volume level when idle by pressing **▲/VOL/▼**.

Ringer tone

You can choose from different ringer tones.

1. Press **MENU** on the handset or telephone base when idle.
2. Scroll to **Ringers**, and then press **SELECT**.
3. Scroll to **Ringer tone**, and then press **SELECT**.
4. Scroll to choose **All lines**, **Home**, **Cell 1**, or **Cell 2**, and then press **SELECT**.
5. Scroll to sample each ringer tone, and then press **SELECT** to save.

note If you turn off the ringer volume, you will not hear ringer tone samples.

Set date and time

If you subscribe to caller ID service, the day, month, and time are set automatically with each incoming call. You can also set the date and time manually.

1. Press **MENU** on the handset or telephone base when idle.
2. Scroll to **Set date/time**, and then press **SELECT**.
3. Use the dialing keys (**0**-**9**) to enter the month, date, and year, and then press **NEXT**.
4. Use the dialing keys (**0**-**9**) to enter the hour and minute.
5. Scroll to **choose AM** or **PM**, and then press **SAVE** to save.

Quiet mode

You can turn on the quiet mode for a period of time. During this period, all tones (except paging tone) and call screening are muted. When you turn on the quiet mode, the answering system turns on automatically.

1. Press and hold #Quiet on the handset or telephone base when idle.
2. Use the dialing keys (**0**-**9**) to enter the duration, and then press **SELECT** to save.

note To turn off the quiet mode, press and hold #Quiet on the handset or telephone base when idle.

Caller ID announce

The caller ID announce feature lets you know who's calling without having to look at the display. When you have an incoming call, the handset speaks "*Call from...*" and the name of the caller based on the phonebook or caller ID information. If the caller's name is private or unknown, the phone number up to the last 11 digits will be announced. If the caller's phone number is also private or unknown, no information will be announced.

1. Press **MENU** on the handset or telephone base when idle.
2. Scroll to **Annc Caller ID**, and then press **SELECT**.
3. Scroll to **choose On** or **Off**, and then press **SELECT** to save.

note
- To use the caller ID announce feature, you must subscribe to caller ID service from your telephone service provider.
- When there are up to five handsets registered, the telephone system supports caller ID announce for all handsets. If six or more handsets are registered, the system supports caller ID announce for the first four registered handsets only.

Telephone operation

Make a home call

- Press **/HOME** or , and then dial the telephone number.

Make a cell call

- Press **/CELL 1** or **/CELL 2** on the handset or base. Enter the telephone number, and then press **DIAL** to dial.

-OR-

- Enter the telephone number on the handset or base, and then press **/CELL 1** or **/CELL 2** to dial.

note After first pressing **/CELL 1** or **/CELL 2**, you may need to choose a cell device. Scroll to select the desired cell device when necessary, and then press **SELECT**.
While using the cell line, place your cell phone closer to the base, and make sure that there are no physical obstacles between the base and the cell phone, such as large furniture or thick walls.

Answer a home/cell call

- Press **/HOME**, **/CELL 1**, **/CELL 2**, , or any dialing key.

End a home/cell call

- Press **OFF** on the handset, or put the handset to the base or charger.

-OR-

- Press **/HOME**, **/CELL 1**, or **/CELL 2** on the base.

Conference calls

When you have calls established on the home and/or cell lines, you can create a 3-way conference.

To conference home and/or cell calls:

1. Press **OPTION** on the handset or telephone base during a call.
2. Scroll to **Conference**, and then press **SELECT**. The conferencing devices' screens display **Conf**.

To select an option during a conference:

1. Press **OPTION** on the handset or base.
2. Scroll to **End Home line**, **End Cell 1 line**, **End Cell 2 line**, **Equalizer**, **Caller ID log**, or **Directory**, and then press **SELECT**.

To end conference:

- Press **OFF** on the handset, or put the handset to the telephone base or charger.

-OR-

- Press **/HOME**, **/CELL 1**, or **/CELL 2** on the telephone base.

Handset speakerphone

- During a call, press on the handset to switch between speakerphone and normal handset use.

Volume

- During a call, press **VOLUME/** on the handset or **▲/VOL/▼** on the telephone base to adjust the listening volume.

note The volume settings of handset earpiece, handset speakerphone, and base speakerphone are independent.

Mute

The mute function allows you to hear the other party but the other party cannot hear you.

1. During a call, press **MUTE** on the handset or telephone base. The screen displays **Muted**.
2. Press **MUTE** again to resume the conversation. The screen displays **Microphone ON**.

Call waiting

When you subscribe to call waiting service from your telephone service provider, you hear an alert tone if there is an incoming call while you are on another call.

Call waiting on the home line:

- Press **FLASH** to put the current call on hold and take the new call.
- Press **FLASH** to switch back and forth between calls.

Call waiting on the cell line:

- Press **/CELL 1** or **/CELL 2**, to put the current call on hold and take the new call.
- Press **/CELL 1** or **/CELL 2** to switch back and forth between calls.

Temporary ringer silencing

When the telephone is ringing, you can temporarily silence the ringer of the handset without disconnecting the call. The next call rings normally at the preset volume.

- Press **MUTE**. **MUTE**, **CANCEL**, or #Quiet on the handset or telephone base. The screen displays .

Temporary tone dialing

If you have pulse (rotary) service only, you can switch from pulse to tone dialing temporarily during a call.

1. During a call, press *Tone.
2. Use the dialing keys to enter the relevant number. The telephone sends touch-tone signals. It automatically returns to pulse dialing mode after you end the call.

Find handset

Use this feature to find all system handsets.

To start paging:

- Press **/FIND HANDSET** on the base. All idle handsets ring and display **** Paging ****.

To mute paging:

- Press **MUTE**. **MUTE**, **CANCEL**, or #Quiet on the handset.

To end paging:

- Press **/FIND HANDSET** or **STOP** on the base.

-OR-

- Press **/HOME**, **/CELL 1**, **/CELL 2**, , or any dialing key on the handset.

note Do not press and hold **/FIND HANDSET** for more than four seconds. It may lead to handset deregistration.

Redial list

The base and each handset store the last 10 telephone numbers dialed. When there are already 10 entries, the oldest entry is deleted to make room for the new entry.

To review and dial a number from the redial list:

1. Press **REDIAL** on the handset or telephone base when idle.
2. Scroll or press **REDIAL** repeatedly until the desired entry displays.
3. Press **/HOME**, **/CELL 1**, **/CELL 2**, or to dial.

To delete a redial entry:

When the desired redial entry displays, press **DELETE**.

Join a call in progress

You can use up to four system handsets at a time on a home line call. You can buy additional expansion handsets for this telephone base. You can register up to five handsets to the telephone base.

- When a device is on a home call, press **/HOME** or on another device to join the call.
- Press **OFF** on the handset or **/HOME** on the base to exit the call. The call continues until all devices hang up.

Push-to-talk (PTT)

You can directly broadcast messages from one device to the speakerphone of one or multiple devices.

To start a PTT communication:

1. Press **PUSH TO TALK** on the handset or **PTT** on the base when idle.
2. Scroll to a desired device or **Group**, and then press **SELECT**.

note
- Only one device can talk at a time.
- Press and hold **PUSH TO TALK** while you are talking. Release **PUSH TO TALK** to let the other party respond.

Intercom

Use the intercom features for conversations between two devices.

1. Press **MENU** on then handset or telephone base when idle.
2. Scroll to **Intercom**, and then press **SELECT**. Use the dialing keys to enter a destination device number.
3. To answer the intercom call, press **/HOME**, **/CELL 1**, **/CELL 2**, , or any dialing key on the destination device.
4. To end the intercom call, press **END**.

Transfer a call

While on an outside call, you can use the intercom feature to transfer the call from one handset to another.

1. Press **OPTION** on the handset or telephone base during a call.
2. Scroll to **Intercom**, and then press **SELECT**. The current call is put on hold. Use the dialing keys to enter a destination device number.
3. To answer the intercom call, press **/HOME**, **/CELL 1**, **/CELL 2**, , or any dialing key on the destination handset. You can now have a private conversation before transferring the call.
4. To transfer the call, press **OPTION** on the initiating device, and then press **SELECT** to select **Transfer**.

Answer an incoming call during an intercom call

If you receive an incoming call during an intercom call, there is an alert tone.

- To answer a home call, press **/HOME**. The intercom call ends automatically.
- To end the intercom call without answering the outside call, press **END**. The intercom call ends and the telephone continues to ring.
- To answer a cell call, press **END** to end the intercom call. The telephone continues to ring. Then press **/CELL**.

Directory

The home directory stores up to 200 entries with up to 30 digits for each phone number and 15 characters for each name. Each of the downloaded directories stores up to 1,500 entries with up to 30 digits for each phone number and 15 characters for each name.

To add a directory entry:

1. Press **MENU** on the handset or telephone base when idle.
2. Scroll to **Directory** then press **SELECT**.
3. Press **OPTION** to select **Home**.
4. Press **SELECT** to choose **Add contact**.
5. Use the dialing keys to enter the number (up to 30 digits), and then press **NEXT**.
6. Scroll to select **Home**, **Cell**, **Work**, or **Other**, and then press **NEXT**.
7. Use the dialing keys to enter the name (up to 15 characters). Additional key presses show other characters of that particular key.
8. Press **SAVE** to save.

While entering numbers and names, you can:

- Press **DELETE** to erase a digit or character.
- Press and hold **DELETE** to erase the entire entry.
- Scroll to move the cursor to the left or right.
- Press and hold **PAUSE** to insert a dialing pause (for entering phone numbers only).
- Press **0** to add a space (for entering names only).
- Press *Tone to add * or # to add # (for entering phone numbers only).

To review and dial from the directory:

Entries are sorted alphabetically.

1. Press or **PHONEBOOK** when idle.
2. Scroll to the desired directory, and then press **REVIEW**.
3. Scroll to browse through the directory, or use the dialing keys to start a name search (you can enter up to 3 characters for the search).
4. When the desired entry appears, press **/HOME**, **/CELL 1**, **/CELL 2**, or to dial.

To edit a directory entry:

1. When the desired entry displays, press **EDIT**.
2. Use the dialing keys to edit the number, and then press **NEXT**.
3. Scroll to select **Home**, **Cell**, **Work**, or **Other**, and then press **NEXT**.
4. Use the dialing keys to edit the name, and then press **SAVE** to save.

To delete a directory entry:

1. When the desired entry displays, press **DELETE**.
2. When the screen displays **Delete contact?**, press **YES** to confirm delete.

Caller ID

This product supports caller ID services provided by most telephone service providers. Depending on your service subscription, you may see the caller's name, number, date and time of calls that are sent by your telephone service provider after the first or second ring.

Caller ID log

The caller ID log stores up to 50 entries. If you answer a call before the caller information appears, it will not be saved in the caller ID log.

- The screens display **XX missed calls** when there are calls that have not been reviewed in the caller ID log.
- If you want to erase the missed call indicator, press and hold **CANCEL** or press **CID** when idle.

To review and dial a number in the caller ID log:

1. Press **CID** or **CALLER ID** when idle.
2. Scroll to browse through the caller ID log. When the desired entry appears:
   - Press # repeatedly to show different dialing options.
   - Press **1** repeatedly if you need to add or remove 1 in front of the phone number.
3. Press **/HOME**, **/CELL 1**, or **/CELL 2** to dial the displayed number.

To save a caller ID log entry to the directory:

1. When the desired caller ID log entry displays, press **SAVE**.
2. Use the dialing keys and **BACKSP** to edit the number, and then press **NEXT**.
3. Scroll to select **Home**, **Cell**, **Work**, or **Other**, and then press **NEXT**.
4. Use the dialing keys to edit the name, and then press **SAVE** to save.

To delete a caller ID log entry:

- When the desired caller ID log entry displays, press **DELETE**.

To delete all caller ID log entries:

1. Press **MENU** on the handset or telephone base when idle.
2. Scroll to **Caller ID log** and then press **SELECT**.
3. Scroll to **Del all calls** and then press **SELECT**.
4. When the screen displays **Delete all calls?**, press **YES** to confirm delete.

About answering system and voicemail

For message recording, your telephone has a built-in answering system, and it also support voicemail service offered by your telephone service provider (subscription is required, and fee may apply).

The main differences between them are as follows:

Category	Built-in answering system	Voicemail from telephone service
Storage	Messages are stored in the telephone base.	Messages are stored in a server or system provided by your telephone service.
Maximum number of messages	This depends mainly on the design of telephone base. You cannot change the maximum number of messages that can be recorded.	This may vary with your telephone service plan (fee may apply). Contact your telephone service provider for more information.
Method to retrieve messages	Usually, there are two ways to retrieve messages: • Press a button on the telephone base; or • Access remotely with an access code.	To retrieve messages, you need an access number and/or a secret code provided by your service provider.

Set your built-in answering system

Your answering system has various features, read below for the basic settings.

Default settings are indicated by asterisks(*).

Menu	Description	Options
Announcement	Play, record, or reset the announcement for incoming calls.	**Record**annc; **Play** annc; **Reset** annc
Delete all old	Delete all old (reviewed) messages.	**N/A**
Record memo	Record a memo as reminders for yourself or others using the answering system.	**N/A**
Answer ON/OFF	Turn on or off the answering system.	**On*** **Off**
Ans sys setup	Change the settings of call screening, number of rings, remote code, message alert alone, or recording time	
• **Call screening**	Set whether you hear the callers while they are leaving messages to you.	**On*** **Off**
• **# of rings**	Set the number of times the telephone rings before the answering system answers.	**6; 5; 4*, 3; 2; Toll saver;**
• **Remote code**	Set a two-digit security code to access the answering system remotely from any touch-tone telephone.	**19***
• **Msg alert tone**	Set to alert you when you have new messages.	**On** **Off***
• **Recording time**	Set a two-digit security code to access the answering system remotely from any touch-tone telephone.	**3 minutes*** **2 minutes** **1 minute**

Record your own announcement

You can use the preset announcement to answer calls, or replace it with your own recorded announcement. It can be up to 90 seconds in length.

1. Press **MENU** on the handset or telephone base when idle.
2. Scroll to **Answering sys** and then press **SELECT**.
3. Press **SELECT** to select **Announcement**.
4. Press **SELECT** to select **Record annc**.
5. The handset or telephone base announces "Record after the tone. Press **STOP** when you are done." After the tone, speak towards the handset microphone. Press **STOP** when done.

Set number of rings

You can set the answering system to answer an incoming call after 2, 3, 4, 5 or 6 rings; or toll saver. If you choose toll saver, the answering system answers after 2 rings when you have new messages, or after 4 rings when you have no new messages.

Use your built-in answering system

Turn the answering system on or off

The answering system must be turned on to answer and record messages.

- Press **/ANS ON/OFF** on the telephone base to turn the built-in answering system on or off.

Message playback at the telephone base

When you received a message on your answering system, **** displays on both the handset and telephone base, **XX new msgs** displays on the handset, and **XX new message** displays on the telephone base. To retrieve, press **▶/PLAY** when the phone is not in use.

- It can record up to 99 messages, depending on the length of each message. Each message can be up to three minutes in length. The total recording time is approximately 11 minutes.

Options during playback:

- Press **▲/VOL/▼** to adjust the speaker volume.
- Press **▶/SKIP** to skip to the next message.
- Press **◀/REPEAT** to repeat the message currently playing. Press **◀/REPEAT** twice to listen to the previous message.
- Press **X/DELETE** to delete the playing message. The system advances to the next message.
- Press **▶/■/STOP** to stop.
- Press **/HOME**, **/CELL 1**, or **/CELL 2** to call back the caller if the message contains caller ID information. The telephone base screen displays **Call back?** with the caller ID information.
  - Press **CALL** to call back the caller.
  - Press **BACK** to restart the message playback.

Delete all old messages at the telephone base

Press **X/DELETE** twice when the phone is not in use.

Call intercept

If you want to talk to the person whose message is being recorded, press **/HOME** or .

Use the built-in answering system and voicemail service

You can use your answering system and voicemail service together by setting your answering system to answer before voicemail service answers as described below. To learn how to program your voicemail settings, contact your telephone service provider.

If you are on a call, or if the answering system is busy recording a message and you receive another call, the second caller can leave a voicemail message.

Set your answering system to answer calls at least two rings earlier than your voicemail service is set to answer. For example, if your voicemail service answers after six rings, set your answering system to answer after four rings. Some voicemail service providers may program the delay before answering calls in seconds instead of rings. In this case, allow six seconds per ring when determining the appropriate setting.

Retrieve voicemail from telephone service

Retrieve voicemail

When you received a voicemail, the handset displays and **New voicemail**. To retrieve, you typically dial an access number provided by your telephone service provider, and then enter a security code. Contact your telephone service provider for instructions on how to configure the voicemail settings and listen to messages.

Expand your telephone system

Add and register a handset

You can add new cordless handsets, DECT 6.0 cordless headsets or speakerphones to your telephone system (purchased separately). Visit **www.vtechcanada.com** for a list of compatible devices. Your telephone system supports a maximum of 12 devices.

Additional devices registered to the telephone system are assigned numbers in the sequential order. Register each device with the telephone base before use.

When first purchased and properly charged, each expansion handset shows **To register HS, see manual.** Charge the handset before registering it to the telephone base.

To register a DECT 6.0 cordless headset or speakerphone to this telephone system, please refer to the user's manual of the respective product for more details. To register a cordless handset, see below.

To register a handset:

- Place the new/non-registered handset in the telephone base. The handset and telephone base show **Registering... Please wait**.

The handset and telephone base show **HANDSET X registered** and you hear a beep when the registration process completes. The registration process takes about 90 seconds to complete.

Deregister all devices

To replace a handset or reassign the designated handset number of a registered handset, you must deregister all devices and then individually register each handset.

To deregister all devices:

1. Press and hold **/FIND HANDSET** on the telephone base for about 10 seconds, when the telephone base shows **Deregister all devices?**.
2. Immediately press **/FIND HANDSET** again within 2 seconds.

All handsets show **To register HS, see manual.** alternately when the deregistration process completes. The deregistration process takes about 10 seconds to complete.

ECO mode

This power conserving technology reduces power consumption for optimal battery performance. The ECO mode activates automatically whenever the handset is synchronized with the telephone base.

General product care

note Remember that electrical appliances can cause serious injury if used when you are wet or standing in water. If the telephone base should fall into water, DO NOT RETRIEVE IT UNTIL YOU UNPLUG THE POWER CORD AND TELEPHONE LINE CORD FROM THE WALL. Then remove the telephone by the unplugged cords.

Taking care of your telephone

Your cordless telephone contains sophisticated electronic parts, so it must be treated with care.

Avoid rough treatment

Place the handset down gently. Save the original packing materials to protect your telephone if you ever need to ship it.

Avoid water

Your telephone can be damaged if it gets wet. Do not use the handset outdoors in the rain, or handle it with wet hands. Do not install the telephone base near a sink, bathtub or shower.

Electrical storms

Electrical storms can sometimes cause power surges harmful to electronic equipment. For your own safety, take caution when using electrical appliances during storms.

Cleaning your telephone

Your telephone has a durable plastic casing that should retain its luster for many years. Clean it only with a dry non-abrasive cloth. Do not use dampened cloth or cleaning solvents of any kind.

Storage

When you are not going to use the handset for some time, remove the rechargeable battery from the handset. Store the handset, the charger and the adapter in a cool and dry place.

Frequently asked questions

Below are the questions most frequently asked about the cordless telephone. If you cannot find the answer to your question, contact customer service by visiting our website at **www.vtechphones.com** or call **1 (800) 595-9511**. In Canada, visit **www.vtechcanada.com** or call **1 (800) 267-7377**.

My telephone does not work at all.	• Make sure the telephone base is installed properly, and battery is installed and charged correctly. For optimum daily performance, return the handset to the telephone base after use.
	• Make sure the handset has registered to the telephone base.
The display shows No Line. I cannot dial out or get a dial tone.	• Make sure the telephone line cord is plugged into the telephone base properly. • Contact your telephone service provider (chargers may apply).
I cannot add and connect my cell phone or headset to the telephone base.	• Make sure you have cellular coverage and the Bluetooth function of your cell phone or headset is turned on. See the user's manual of your cell phone or headset for more information. • Make sure that the telephone base is in discoverable mode. • Carefully follow the pairing instructions in this manual. Make sure that your Bluetooth cell phone or headset is not connected to any other Bluetooth device, and is connected to the telephone base and active on the device list. • Turn off your cell phone or headset, and then turn it on again.
The cell phone reception in my house is poor and I cannot connect it to my **DS6291**.	• If there is a location in your house with better reception, you can leave your cell phone at that location while you use the **DS6291** cell line. In order for this to work, the telephone base must be within 30 feet of the cell phone.
The answering system does not answer after correct number of rings or does not record messages.	• Make sure the answering system is on. When the answering system is on, the telephone base and handset show **ANS ON** and the **/ANS ON** light on the telephone base is on. • If toll saver is selected, the number of rings changes to two when there are new messages.

The RBRC® seal

The RBRC® seal on the nickel-metal hydride battery indicates that VTech Communications, Inc. is voluntarily participating in an industry program to collect and recycle these batteries at the end of their useful lives, when taken out of service within the United States and Canada.

The RBRC® program provides a convenient alternative to placing used nickel-metal hydride batteries into the trash or municipal waste, which may be illegal in your area.

VTech's participation in RBRC® makes it easy for you to drop off the spent battery at local retailers participating in the RBRC® program or at authorized VTech product service centers. Please call **1 (800) 8 BATTERY**℠ for information on Ni-MH battery recycling and disposal bans/restrictions in your area. VTech's involvement in this program is part of its commitment to protecting our environment and conserving natural resources.

RBRC® is a registered trademark of Rechargeable Battery Recycling Corporation.

FCC and IC regulations

FCC Part 15

This equipment has been tested and found to comply with the requirements for a Class B digital device under Part 15 of the Federal Communications Commission (FCC) rules. These requirements are intended to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

To ensure safety of users, the FCC has established criteria for the amount of radio frequency energy that can be safely absorbed by a user or bystander according to the intended usage of the product. This product has been tested and found to comply with the FCC criteria. The base shall be installed and used such that parts of all persons' body are maintained at a distance of approximately 8 in (20 cm) or more.

This Class B digital apparatus complies with Canadian requirements.

CAN ICES-3 (B)/NMB-3(B)

FCC Part 68 and ACTA

This equipment complies with Part 68 of the FCC rules and with technical requirements adopted by the Administrative Council for Terminal Attachments (ACTA). The label on the back or bottom of this equipment contains, among other things, a product identifier in the format US:AAAEQ##TXXXX. This identifier must be provided to your telephone service provider upon request.

The plug and jack used to connect this equipment to premises wiring and the telephone network must comply with applicable Part 68 rules and technical requirements adopted by ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. An RJ11 jack should normally be used for connecting to a single line and an RJ14 jack for two lines. See the installation instructions in the user's manual.

The Ringer Equivalence Number (REN) is used to determine how many devices you may connect to your telephone line and still have them ring when you are called. The REN for this product is encoded as the 6th and 7th characters following the US: in the product identifier (e.g., if ## is 03, the REN is 0.3). In most, but not all areas, the sum of all RENs should be five (5.0) or less. For more information, please contact your telephone service provider.

This equipment may not be used with Party Lines. If you have specially wired alarm dialing equipment connected to your telephone line, ensure the connection of this equipment does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone service provider or a qualified installer.

If this equipment is malfunctioning, it must be unplugged from the modular jack until the problem has been corrected. Repairs to this telephone equipment can only be made by the manufacturer or its authorized agents. For repair procedures, follow the instructions outlined under the Limited warranty.

If this equipment is causing harm to the telephone network, the telephone service provider may temporarily discontinue your telephone service. The telephone service provider is required to notify you before interrupting service. If advance notice is not practical, you will be notified as soon as possible. You will be given the opportunity to correct the problem and the telephone service provider is required to inform you of your right to file a complaint with the FCC. Your telephone service provider may make changes in its facilities, equipment, operation, or procedures that could affect the proper functioning of this product. The telephone service provider is required to notify you if such changes are planned.

If this product is equipped with a corded or cordless handset, it is hearing aid compatible.

If this product has memory dialing locations, you may choose to store emergency telephone numbers (e.g., police, fire, medical) in these locations. If you do store or test emergency numbers, please:

Remain on the line and briefly explain the reason for the call before hanging up.

Perform such activities in off-peak hours, such as early morning or late evening.

Industry Canada

This device complies with Industry Canada licence-exempt RSS standard(s).

Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Privacy of communications may not be ensured when using this telephone.

The term "IC:" before the certification/registration number only signifies that the Industry Canada technical specifications were met.

The Ringer Equivalence Number (REN) for this terminal equipment is 0.1. The REN is an indication of the maximum number of devices allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the RENs of all the devices does not exceed five.

This product meets the applicable Industry Canada technical specifications.

RF radiation exposure statement

The handset complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. The base should be installed and operated with a minimum distance of 8 in (20 cm) between the base and all persons' body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. This equipment complies also with Industry Canada RSS-102 with respect to Canada's Health Code 6 for Exposure of Humans to RF Fields.

Limited warranty

What does this limited warranty cover?

The manufacturer of this VTech Product warrants to the holder of a valid proof of purchase ("Consumer" or "you") that the Product and all accessories provided in the sales package ("Product") are free from defects in material and workmanship, pursuant to the following terms and conditions, when installed and used normally and in accordance with the Product operating instructions. This limited warranty extends only to the Consumer for Products purchased and used in the United States of America and Canada.

What will VTech do if the Product is not free from defects in materials and workmanship during the limited warranty period ("Materially Defective Product")?

During the limited warranty period, VTech's authorized service representative will repair or replace at VTech's option, without charge, a Materially Defective Product. If we repair the Product, we may use new or refurbished replacement parts. If we choose to replace the Product, we may replace it with a new or refurbished Product of the same or similar design. We will retain defective parts, modules, or equipment. Repair or replacement of the Product, at VTech's option, is your exclusive remedy. VTech will return repaired or replacement Products to you in working condition. You should expect the repair or replacement to take approximately 30 days.

How long is the limited warranty period?

The limited warranty period for the Product extends for ONE (1) YEAR from the date of purchase. If VTech repairs or replaces a Materially Defective Product under the terms of this limited warranty, this limited warranty also applies to the repaired or replacement Product for a period of either (a) 90 days from the date the repaired or replacement Product is shipped to you or (b) the time remaining on the original one-year warranty; whichever is longer.

What is not covered by this limited warranty?

This limited warranty does not cover:

1. Product that has been subjected to misuse, accident, shipping or other physical damage, improper installation, abnormal operation or handling, neglect, inundation, fire, water or other liquid intrusion; or
2. Product that has been damaged due to repair, alteration or modification by anyone other than an authorized service representative of VTech; or
3. Product to the extent that the problem experienced is caused by signal conditions, network reliability, or cable or antenna systems; or
4. Product to the extent that the problem is caused by use with non-VTech accessories; or
5. Product whose warranty/quality stickers, product serial number plates or electronic serial numbers have been removed, altered or rendered illegible; or
6. Product purchased, used, serviced, or shipped for repair from outside the United States of America or Canada, or used for commercial or institutional purposes (including but not limited to Products used for rental purposes); or
7. Product returned without a valid proof of purchase (see item 2 on the next page); or
8. Charges for installation or set up, adjustment of customer controls, and installation or repair of systems outside the unit.

How do you get warranty service?

NOTE: Before calling for service, please review the user's manual - a check of the Product's controls and features may save you a service call.

Except as provided by applicable law, you assume the risk of loss or damage during transit and transportation and are responsible for delivery or handling charges incurred in the transport of the Product(s) to the service location. VTech will return repaired or replaced Product under this limited warranty. Transportation, delivery or handling charges are prepaid. VTech assumes no risk for damage or loss of the Product in transit. If the Product failure is not covered by this limited warranty, or proof of purchase does not meet the terms of this limited warranty, VTech will notify you and will request that you authorize the cost of repair prior to any further repair activity. You must pay for the cost of repair and return shipping costs for the cost of Products that are not covered by this limited warranty.

What must you return with the Product to get warranty service?

1. Return the entire original package and contents including the Product to the VTech service location along with a description of the malfunction or difficulty; and
2. Include a "valid proof of purchase" (sales receipt) identifying the Product purchased (Product model) and the date of purchase or receipt; and
3. Provide your name, complete and correct mailing address, and telephone number.

Other limitations

This warranty is the complete and exclusive agreement between you and VTech. It supersedes all other written or oral communications related to this Product. VTech provides no other warranties for this Product. The warranty exclusively describes all of VTech's responsibilities regarding the Product. There are no other express warranties. No one is authorized to make modifications to this limited warranty and you should not rely on any such modification.

State/Provincial Law Rights: This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state or province to province.

Limitations: Implied warranties, including those of fitness for a particular purpose and merchantability (an unwritten warranty that the Product is fit for ordinary use) are limited to one year from the date of purchase. Some states/provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. In no event shall VTech be liable for any indirect, special, incidental, consequential, or similar damages (including, but not limited to lost profits or revenue, inability to use the Product or other associated equipment, the cost of substitute equipment, and claims by third parties) resulting from the use of this Product. Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Please retain your original sales receipt as proof of purchase.

Technical specifications

Frequency control	Crystal controlled PLL synthesizer
Transmit frequency	DECT frequency: 1921.536-1928.448 MHz Bluetooth frequency: 2402.000-2480.000MHz
Channels	DECT: 5 Bluetooth: 79
Nominal effective range	Maximum power allowed by FCC and IC. Actual operating range may vary according to environment conditions at the time of use.
Power requirements	Handset: 2.4V 400mAH AAAx2 Ni-MH battery Telephone base: dual output, 6VDC @ 600mA; 5.1VDC @ 1000mA Charger: 6V AC @ 300mA
Memory	Directory: Home line: 200 memory locations, up to 30 digits and 15 characters Each cell line: 1500 memory locations, up to 30 digits and 15 characters Caller ID log: 50 memory locations; up to 24 digits and 15 characters

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