## 4.2 Cleaning The WORKABOUT PRO S

***Important:*** ***Do not immerse the unit in water. Dampen a soft cloth with mild detergent to wipe the unit clean.***

- Use ***only*** mild detergent or soapy water to clean the unit.
- Avoid abrasive cleaners, solvents or strong chemicals. The plastic case is susceptible to harsh chemicals. The plastic is partially soluble in oils, mineral spirits and gasoline. The plastic slowly decomposes in strong alkaline solutions.
- To clean ink marks from the keypad and touchscreen, use isopropyl alcohol.

# 5. Support Services & Worldwide Offices

Psion Teklogix provides a complete range of product support services to its customers worldwide. These services include technical support and product repairs.

## 5.1 Technical Support

Technical Support for Mobile Computing Products is provided via e-mail through the Psion Teklogix customer and partner extranets. To reach the website, go to *www.psionteklogix.com* and click on the appropriate Teknet link on the home page. Then click on the "Log-in" button or the "Register" button, depending on whether you have previously registered for Teknet. Once you have logged in, search for the "Support Request Form".

## 5.2 Product Repairs

***International***

For technical support outside of Canada or the U.S.A., please contact your local Psion Teklogix office listed on our worldwide website:

http://www.psionteklogix.com

Click on the heading labelled “Contacts” to choose a Psion Teklogix technical support representative closest to you.

***Canada/U.S.A***

Canadian and U.S. customers can receive access to repair services, by calling the toll-free number below, or via our secure website (see *Technical Support*, above).

***Note:*** *Customers calling the toll-free number should have their Psion Teklogix customer number or trouble ticket number available.*

Voice:1 800 387-8898 (press option “2”)

Fax:1 905 812-6304

## 5.3 Worldwide Offices

### COMPANY HEADQUARTERS AND CANADIAN SERVICE CENTRE

**Psion Teklogix Inc.**
2100 Meadowvale Blvd.
Mississauga, Ontario
Canada L5N 7J9
Tel: +1 905 813 9900
Fax: +1 905 812 6300
E-mail: salescdn@psion.com

## North American Headquarters And U.S. Service Centre

**Psion Teklogix Corp.**
1810 Airport Exchange Boulevard
Suite 500
Erlanger, Kentucky
USA 41018
Tel: +1 859 371 6006
Fax: +1 859 371 6422
E-mail: salesusa@psion.com

## International Subsidiaries (see also www.psionteklogix.com)

**Psion Teklogix S.A.**
La Duranne
135 Rue Rene Descartes
BP 421000
13591 Aix-En-Provence
Cedex 3; France
Tel: +33 4 42 90 88 09
Fax: +33 4 42 90 88 88
E-mail: tekeuro@psion.com

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Meetinghouse Data Communications, Inc.
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Revised 8/12/2002

## RF Exposure Information (SAR)

This model phone meets the government's requirements for exposure to radio waves.
This phone is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government.

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6W/kg. *Tests for SAR are conducted using standard operating positions accepted by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the poser required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

The highest SAR value for the model phone as reported to the FCC when tested for worn on the body, as described in this user guide, is 0.131 W/kg for GSM850 / 0.135 W/kg for PCS1900 (Body-worn measurements differ among phone models, depending upon available enhancements and FCC requirements.)

While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of http://www.fcc.gov/oet/fccid after searching on FCC ID: GM37525RADA.

For body worn operation, this phone has been tested and meets the FCC RF exposure guidelines for use with the accessory that is an optional in the product package. The product has no voice function, holding the phone near the ear is not allowed. Different belt clips or holsters are not verified and are not allowed to use.