# SBT565 User Manual

## FRONT

SHARPER IMAGE®

Noise-Cancelling
Wireless Headphones

# User Guide

**SBT565**

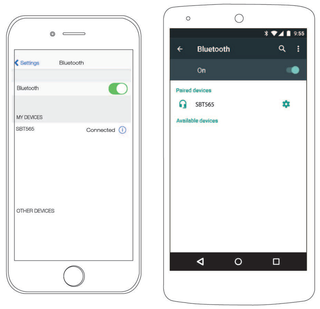
## In the Box

## Pairing the Headphones

1. Long press the [ ] button to power the headphones ON. The LED indicator will quickly flash RED and BLUE and a tone will be heard.
2. Set your Bluetooth-enabled device to search for Bluetooth devices. When the Bluetooth-enabled device finds the headphones, select "SBT565" from the list of found devices.
3. After a successful pairing, a tone will be heard indicating that the device is paired and the LED indicator will flash BLUE, intermittently.

*If a previously paired device is in range when the headphones are turned on, the headphones will connect to it automatically.*

**On an iOS or Android Device**
• Go to **SETTINGS > BLUETOOTH**
(Make sure Bluetooth is turned ON)



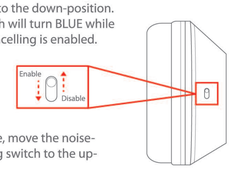

*The screenshots above are typical of many Bluetooth-enabled devices in the market today, and are used to assist in the explanation of the pairing process. Your Bluetooth-enabled device's interface and interaction with the headphones may differ slightly from the illustrations above.*

## Using the Headphones

**Powering ON/OFF**
• To turn the headphones ON or OFF, long press the [ ] button.

**Adjusting Volume**
• Long press the [+] button to increase volume. A tone will be heard if you attempt to increase the volume past maximum level.
• Long press the [–] button to decrease volume.

**Enabling/Disabling Noise-Cancelling**
• To enable the noise-cancelling function on the headphones, move the noise-cancelling switch on the back side of the earpiece to the down-position.
The switch will turn BLUE while noise-cancelling is enabled.




• To disable, move the noise-cancelling switch to the up-position.

*(Right earpiece - Back)*

**Playing Media**
To enjoy music on your headphones, make sure you are paired to a Bluetooth-enabled device. Once paired, you can control media playback and volume adjustment with the controls on your paired device or with the headphones.

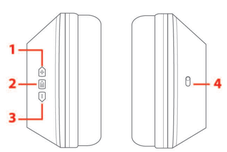
**Playing/Pausing Media**
• To pause media playback, press the [ ] button.
• To resume media playback, press the [ ] button, again.

**Skipping Tracks**
• To skip to the previous track, quick press the [–] button.
• To skip to the next track, quick press the [+] button.

**Answering/Ending Phone Calls**
• To answer an incoming phone call, quick press the [ ] button.
• To end a phone call, quick press the [ ] button, again.

**Redialing Last Incoming Phone Call**
• Double press the [ ] button to redial the last incoming phone call.

## Location of Controls

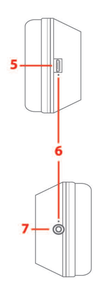



*(Right earpiece - Front)*
1. [+] Button
2. [ ] Button
3. [–] Button

*(Right earpiece - Back)*
4. Noise-Cancelling Switch

*(Left earpiece - Bottom)*
5. USB Charging Port
6. Microphones

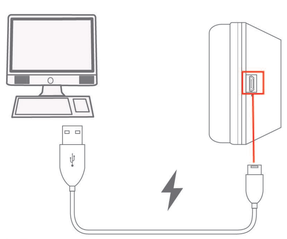
*(Right Earpiece - Bottom)*
7. AUX-In Jack




## Charging the Headphones

To charge the headphones, attach the small end of the micro USB cable to the USB charging port on the underside of the earpiece. Attach the large end to a USB adaptor, battery pack, or USB port on a computer.

The LED indicator will turn RED while charging and turn off when fully charged.

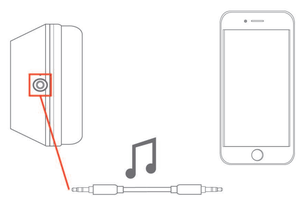


*Make sure you charge your headphones for at least **2- 3 hours** before using them for the first time.*

## Using as Wired Headphones

To use the headphones with a device's headphone jack, attach the 3.5mm auxiliary cable to the headphone's AUX-In jack, then attach the other end to the headphone jack on a media device.

All media playback and volume adjustment is controlled by the connected device's controls. The noise-cancelling switch will still function when the headphones are connected via the 3.5mm auxiliary cable.



*Any Bluetooth pairings will be disabled when the auxiliary cable is plugged in. They will automatically re-pair once the cable is disconnected.*

## BACK

## Questions and Customer Support

For further assistance or troubleshooting, please call our customer support line:

☎ Phone: 1-877-768-8481
Monday-Friday 8AM-10PM (EST)

www.southerntelecom.com
Click on "Product Support"

## Legal Information

**READ CAREFULLY AND KEEP THIS MANUAL**

Caution: Any changes or modifications not expressly approved could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and
(2) this device must accept any interference received, including interference that may cause undersired operation.

**Note:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

• Reorient or relocate the receiving antenna.

• Increase the separation between the equipment and receiver.

• Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

• Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement.

The device can be used in portable exposure condition without restriction.

## Limited Warranty

**90 Days Limited Warranty**
In the unlikely event that this product is defective, or does not perform properly, you may within ninety (90) days from your original date of purchase return it to the authorized service center for repair or exchange.

**TO OBTAIN WARRANTY SERVICE:**
- Call the Customer Support number located below, or go to our website portal to receive an SRO number.
- Provide proof of the date of purchase within the package (dated bill of sale).
- Prepay all shipping costs to the authorized service center, and remember to insure your return.
- Include a return shipping address (no P.O. Boxes), a telephone contact number, and the defective unit within the package.
- Describe the defect or reason you are returning the product.

Your product will be repaired or replaced, at our option, for the same or similar model of equal value if examination by the service center determines this product is defective. Products received damaged as a result of shipping will require you to file a claim with the carrier.

The shipping address of the authorized service center is:
**Customer Service Dept. 36**
**c/o Southern Telecom**
**400 Kennedy Drive**
**Sayreville NJ 08872**

Should you have any questions or problems concerning this product, please contact our customer service department at:
Customer Support:
☎ Phone: 1-877-768-8481
Monday-Friday 8AM-10PM(EST)

www.southerntelecom.com
Click on "Product Support"

**Warranty service not provided**
This warranty does not cover damage resulting from accident, misuse, abuse, improper installation or operation, lack of reasonable care, and unauthorized modification. This warranty is voided in the event any unauthorized person opens, alters or repairs this product. All products being returned to the authorized service center for repair must be suitably packaged.

Limitation of Warranty:
• THE WARRANTY STATED ABOVE IS THE ONLY WARRANTY APPLICABLE TO THIS PRODUCT. ALL OTHER WARRANTIES, EXPRESS OR IMPLIED (INCLUDING ALL IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE) ARE HEREBY DISCLAIMED. NO VERBAL OR WRITTEN INFORMATION GIVEN BY AIT, INC. ITS AGENTS, OR EMPLOYEES SHALL CREATE A GUARANTY OR IN ANY WAY INCREASE THE SCOPE OF THIS WARRANTY.

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RECYCLE RBRC Li-ion 1.800.822.8837

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