

NVG34X Series VDSL2 Gateway

Important Safety Instructions

DO NOT USE BEFORE READING THE INSTRUCTIONS: Do not connect the Ethernet ports to a carrier or carriage service provider's telecommunications network or facility unless: a) you have the written consent of the network or facility manager, or b) the connection is in accordance with a connection permit or connection rules. Connection of the Ethernet ports may cause a hazard or damage to the telecommunication network or facility, or persons, with consequential liability for substantial compensation.



WARNINGS: The power supply must be connected to an outlet with a protective earth connection. Do not defeat the protective earth connection. The direct plug-in power supply serves as the main power disconnect; locate the direct plug-in power supply near the product for easy access. For use only with CSA Certified Class 2 power supply, rated 12VDC, 2.0A.

Product Ventilation: The gateway is intended for residential use. Position the gateway in an upright vertical position and locate it where temperatures remain within a range of 32° – 104°F (0° – 40°C) and where heat from the unit itself is not trapped. There must be at least two inches (2") of clearance on all sides except the bottom.



Telecommunication installation cautions

- Never install telephone wiring during a lightning storm.
- Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.
- Never touch uninsulated telephone wires or terminals unless the telephone line has been disconnected at the network interface.
- Use caution when installing or modifying telephone lines.
- Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
- Do not use the telephone to report a gas leak in the vicinity of the leak.



Electrical Safety Advisory

Telephone companies report that electrical surges, typically lightning transients, are very destructive to customer terminal equipment connected to AC power sources. This has been identified as a major nationwide problem. Therefore it is advised that this equipment be connected to AC power through the use of a surge arrestor or similar protection device.



Declaration of Conformance

CAUTION: This is a Class B product. In a domestic environment this product may cause radio interference, in which case the user may be required to take adequate measures. Adequate measures include increasing the physical distance between this product and other electrical devices. Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

United States: This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
 2. This device must accept any interference received, including interference that may cause undesired operation.
- This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
- Reorient or relocate the receiving antenna.
 - Increase the separation between the equipment being interfered with and the receiver.

- Connect the device to an outlet on a circuit different from the outlet to which the equipment being interfered with is connected.
- Consult the retailer or an experienced radio/TV technician for help.

United States: This device complies with 47 CFR Part 68 of the FCC Rules. Operation is subject to the following four conditions:

1. The Federal Communications Commission (FCC) has established Rules which permit this device to be directly connected to the telephone network. Standardized jacks are used for these connections. This equipment should not be used on party lines or coin phones.
2. If this device is malfunctioning, it may also be causing harm to the telephone network; this device should be disconnected until the source of the problem can be determined and until repair has been made. If this is not done, the telephone company may temporarily disconnect service.
3. The telephone company may make changes in its technical operations and procedures; if such changes affect the compatibility or use of this device, the telephone company is required to give adequate notice of the changes. You will be advised of your right to file a complaint with the FCC.
4. If the telephone company requests information on what equipment is connected to their lines, inform them of:
 - The telephone number to which this unit is connected.
 - The ringer equivalence number. [0.XB] (Indicated on the label)
 - The USOC jack required. [RJ11C]
 - The FCC Registration Number. [XXXUSA-XXXXX-XX-E] (Indicated on the label)

The Ringer Equivalence Number (REN) is used to determine how many devices can be connected to your telephone line. In most areas, the sum of the REN's of all devices on any one line should not exceed five (3.0). If too many devices are attached, they may not ring properly.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. For operation within 5.15 ~ 5.25 GHz/ 5.47 ~ 5.725GHz frequency range, it is restricted to indoor environment. The band from 5600—5650Mhz will be disabled by the software during the manufacturing and cannot be changed by the end user. This device meets all the other requirements specified in Part 15E, Section 15.407 of the FCC Rules.

Radiation Exposure Statement: This equipment complies with FCC radiation exposure limits as set forth for an uncontrolled environment. This equipment should be installed and operated maintaining a minimum distance of 24 cm between the device and your body.

Service Requirements: In the event of equipment malfunction, if under warranty, we will exchange a product deemed defective. Under FCC rules, no customer is authorized to repair this equipment. This restriction applies regardless of whether the equipment is in or out of warranty.

Technical Support for Hardware Products:

Customers inside North America: 888-944-4357 (888-944-HELP)

Customers outside North America: 1-215-323-2345

For Spanish language support: 1-215-323-2346

IMPORTANT: This product was tested for FCC compliance under conditions that included the use of shielded cables and connectors between system components. Changes or modifications to this product not authorized by the manufacturer could void your authority to operate the equipment.

Canada: This Class B digital apparatus meets all requirements of the Canadian Interference-Causing Equipment Regulations.

Cet appareil numérique de la classe B respecte toutes les exigences du Règlement sur le matériel brouilleur du Canada.

RF Exposure Statement:

Installation of the wireless models must maintain at least 24 cm between the wireless NVG34x device and any body part of the user to be in compliance with FCC RF exposure guidelines.

Country Code Selection Usage:

The country code selection is for non-US models only and is not available to US models. US marketed models are fixed to US operation channels only.