

Safety, Environmental, and Regulatory Information

Informations sur la sécurité, l'environnement et les réglementations

Regulatory Notices

For Electromagnetic Compatibility (EMC), regulatory information and Safety Best Practices information, see the Regulatory Compliance home page on [Dell.com](#) at the following location: [Dell.com/regulatory_compliance](#).

Dell has determined that this product is a Class B harmonized product.

This product may contain built-in laser devices. To prevent any risk of exposure to laser radiation, do not disable or open the product assembly for any reason.

The product comply with safety requirements and are classified as Class 1 Laser Products, under the US DHHS Standard and IEC/EN60825-1 Laser Safety Standard. This device contain no laser adjustments or any user serviceable or replaceable parts.

Réglementations

Pour en savoir plus sur la Compatibilité électromagnétique (EMC) et pour obtenir des informations sur les réglementations et les pratiques d'excellence en matière de sécurité, voir la page d'accueil Conformité aux réglementations sur [Dell.com](#) à l'emplacement suivant : [Dell.com/regulatory_compliance](#).

Dell a déterminé que ce produit est un produit harmonisé de classe B.

Ce produit peut contenir des périphériques à laser intégré. Afin de prévenir tout risque d'exposition au rayonnement laser, ne désactivez jamais et n'ouvrez jamais un assemblage de produit, et ce sous aucun prétexte.

Ce produit est conforme aux normes de sécurité et est classé « Produits Laser de classe 1 » d'après la norme américaine DHHS et la norme de sécurité laser IEC/EN60825-1. Ce périphérique ne permet aucun réglage par l'utilisateur ni ne contient aucune pièce réparable ou remplaçable.

Air Travel Restrictions

Consult and abide by air travel restrictions applicable to electronic devices and the use and transportation of battery packs. For more information see the Regulatory Compliance homepage on [Dell.com](#) at the following location: [Dell.com/regulatory_compliance](#).

Restrictions liées aux voyages aériens

Pour les voyages, consultez et respectez les restrictions applicables aux appareils électroniques, ainsi qu'à l'utilisation et au transport des blocs batterie. Pour en savoir plus, voir la page d'accueil Conformité aux réglementations sur [Dell.com](#) disponible à l'adresse suivante : [Dell.com/regulatory_compliance](#).

EU Authorised Representative:

Dell Products Europe BV
Raheen Business Park
Limerick, Ireland
[Dell.com](#)

Waste Electrical and Electronic Equipment (WEEE) Directive

In the European Union, this label indicates that this product should not be disposed of with household waste. It should be deposited at an appropriate facility to enable recovery and recycling. For information on how to recycle this product in your country, please visit: [Dell.com/recycle](#).

Registration, Evaluation, Authorization of Chemicals (REACH)

REACH is the European Union (EU) chemical substances regulatory framework. Information on substances of very high concern contained in Dell products in a concentration above 0.1 % weight by weight (w/w) can be found at [Dell.com/REACH](#).

Battery Directive – Information for Users

In the European Union, this label indicates that the batteries in this product should be collected separately and not be disposed of with household waste. Substances in batteries can have a potential negative impact on health and environment and you have a role in recycling waste batteries thus contributing to the protection, preservation, and improvement of the quality of the environment. You should contact your local authority or retailer for details of the collection and recycling schemes available. Alternatively please visit [Dell.com/recycle](#).

California Perchlorate Statement

This product's coin cell battery may contain perchlorate and may require special handling when recycled or disposed of. See [DSC.ca.gov/hazardouswaste/perchlorate](#).

Safety and Battery Disposal

CAUTION: There is a danger of battery exploding if it is incorrectly installed. Replace the battery only with the same or equivalent type recommended by the manufacturer. Do not dispose of the battery along with household waste. Contact your local waste disposal agency for the address of the nearest battery deposit site.

- A damaged battery may pose a risk of personal injury. Damage may include impact or shock that dents or punctures the battery, exposure to a flame, or other deformation. Do not disassemble the battery. Handle a damaged or leaking battery pack with extreme care. If the battery is damaged, electrolyte may leak from the cells or fire may result which may cause personal injury.
- Do not expose (store or place) your portable device or battery pack to a heat source. When heated to excessive temperatures, battery cells could vent or explode, posing risk of fire.
- Keep the battery away from children.

Sécurité et mise au rebut de la batterie

PRÉCAUTION : il existe un risque d'explosion de la batterie si celle-ci est installée de façon incorrecte. Remplacez la batterie uniquement par une batterie de type identique ou équivalent à celui recommandé par le fabricant. Ne jetez pas la batterie avec les ordures ménagères. Contactez le service municipal de traitement des déchets pour connaître l'adresse du site de dépôt de batteries le plus proche.

- Une batterie endommagée peut présenter un risque de blessures corporelles. La batterie peut être endommagée en cas d'impact ou de choc, d'exposition à une flamme ou de soumission à une déformation. Ne démontez pas la batterie. Manipulez les batteries endommagées ou perdées avec une extrême précaution. Si la batterie est endommagée, l'électrolyte peut fuir des éléments ou un incendie se déclarer et provoquer des blessures corporelles.

- N'exposez pas votre appareil portable ou bloc batterie à une source de chaleur (là où vous le placez ou l'entreposez). Si la batteries atteint une température excessive, ses cellules peuvent laisser échapper des gaz ou exploser, créant alors un risque d'incendie.

- Conservez la batterie hors de portée des enfants.

Regulatory Information

Dell Bluetooth/wireless devices must be installed and used in strict accordance with the manufacturer's instructions as described in the user documentation that comes with the product. Dell Inc. is not responsible for any radio or television interference caused by unauthorized modification of the devices included with this Dell Bluetooth/wireless device kit, or the substitution or attachment of connecting cables and equipment other than that specified by Dell Inc. The correction of interference caused by such unauthorized modification, substitution or attachment is the responsibility of the user. Dell Inc. and its authorized resellers or distributors are not liable for any damage or violation of government regulations that may arise from the user failing to comply with these guidelines.

Informations sur les réglementations

Les périphériques Bluetooth/sans fil de Dell doit être installée et fonctionner en accord avec les consignes du fabricant situées dans la documentation utilisateur livrée avec votre produit. Dell Inc. n'est pas responsable des interférences radio ou TV causées par la modification non agréée des appareils compris dans ce kit de périphérique Bluetooth/sans fil de Dell, ou par la substitution ou la connexion de câbles et d'appareils autres que ceux indiqués par Dell Inc. L'utilisateur doit lui-même corriger toute interférence causée par une telle modification non agréée, substitution ou connexion. Dell Inc. et ses revendeurs ou distributeurs agréés ne sont pas responsables des dommages ou violations des régulations gouvernementales qui peuvent survenir si l'utilisateur ne se conforme pas à ces consignes.

United States, FCC Notices

FCC Radiation Exposure Statement

WARNING: The radiated output power of Dell Bluetooth/wireless devices is far below the FCC radio frequency exposure limits. Nevertheless, Dell Bluetooth/wireless devices should be used in such a manner that the potential for human contact during normal operation is minimized.

This device has also been evaluated for and shown compliant with the FCC RF exposure limits under portable exposure conditions (antennas are within 20 cm of a person's body) when installed in certain specific OEM configurations. Details of the authorized configurations can be found at [Fjallfoss.fcc.gov/oetcf/eas/reports/GenericSearch.cfm](#) by entering the FCC ID number on the device.

Interference Statement

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the manufacturer's instruction manual, may cause interference with radio and television reception. This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to Part 15 of the FCC Rules.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference.

- This device must accept any interference received, including interference that may cause undesired operation.

NOTE: The FCC regulations provide that changes or modifications not expressly approved by Dell Inc. could void your authority to operate this equipment.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference with radio or television reception, which can be determined by turning the equipment off and on, you are encouraged to try to correct the interference by one or more of the following measures:

- Reorient the receiving antenna.
- Relocate the system with respect to the receiver.
- Move the system away from the receiver.
- Plug the system into a different outlet so that the system and the receiver are on different branch circuits.

If necessary, consult a representative of Dell Inc. or an experienced radio/television technician for additional suggestions.

NOTE: Dell Bluetooth/wireless devices must be installed and used in strict accordance with the manufacturer's instructions as described in the user documentation that comes with the product. Any other installation or use will violate FCC Part 15 regulations. Modifications not expressly approved by Dell could void your authority to operate the equipment.

Canada, Industry Canada (IC) Notices

Class B digital circuitry of this device complies with Canadian ICES-003.

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Canada, avis d'Industry Canada (IC)

La circuiterie numérique de Classe B de cet appareil est conforme à la norme canadienne ICES-003.

Cet appareil est conforme aux normes d'exemption de licence RSS d'Industry Canada. Son fonctionnement est soumis aux deux conditions suivantes : (1) cet appareil ne doit pas causer d'interférence et (2) cet appareil doit accepter toute interférence, notamment les interférences qui peuvent affecter son fonctionnement.

India RoHS:

This product complies with RoHS requirements as prescribed in E-Waste Management Rules by the Government of India. For further information, please see [Dell.com/regulatory_compliance](#).

中国大陸 RoHS

根据中国大陸《电器电子产品有害物质限制使用管理办法》（也称为中国大陸 RoHS），以下部分列出了产品中可能包含有害物质的名称和含量。

Dell I/O 设备（键盘，鼠标等）

部件名称	有害物质					
	铅 (Pb)	汞 (Hg)	镉 (Cd)	六价铬 (Cr VI)	多溴联苯 (PBB)	多溴二苯醚 (PBDE)
I/O	x	o	o	o	o	o

本表格依据 SJ/T 11364 的规定编制。

“O”：表示该有害物质在该部件所有均质材料中的含量均在 GB/T 26572 规定的限量要求以下。

“X”：表明该有害物质至少在部件的某一均质材料中的含量超出 GB/T 26572 规定的限量要求。

在中国大陆销售的相应电子电器产品 (EEP) 都必须遵照中国大陸《电子电气产品有害物质限制使用标识要求》标准 (SJ/T11364) 贴上环保使用期限 (EPUP) 标签。该产品所采用的 EPUP 标签是基于中国大陸的《电子信息产品环保使用期限通则》标准。



Terms of Sale

PLEASE READ THIS DOCUMENT CAREFULLY! IT CONTAINS THE TERMS OF SALE THAT GOVERN YOUR PURCHASE. UNLESS YOU HAVE A SEPARATE AGREEMENT WITH DELL, THIS DOCUMENT CONTAINS VERY IMPORTANT INFORMATION ABOUT YOUR RIGHTS AND OBLIGATIONS, AS WELL AS LIMITATIONS AND EXCLUSIONS THAT MAY APPLY TO YOU. THIS DOCUMENT ALSO CONTAINS A BINDING ARBITRATION CLAUSE.

Important Notice

Your purchase and use of this product is subject to and governed by Dell's applicable Terms of Sale.

If you are a consumer customer and you purchased directly from Dell, your purchase is governed by the U.S. Consumer Terms of Sale at [Dell.com/consumertems](#).

Para obtener una versión en español de las condiciones de venta, visite [Dell.com/condicionesdecompra](#).

Unless you have a separate written agreement with Dell that specifically applies to your order, if you are a commercial customer and you purchased this product directly from Dell for your internal use, your purchase is governed by the Commercial Terms of Sale: [Dell.com/CTS](#).

YOUR AGREEMENT WITH DELL CONTAINS VERY IMPORTANT INFORMATION ABOUT YOUR RIGHTS AND OBLIGATIONS, AS WELL AS LIMITATIONS AND EXCLUSIONS. THE AGREEMENT REQUIRES THE USE OF ARBITRATION ON AN INDIVIDUAL BASIS TO RESOLVE DISPUTES, and where applicable, specifies arbitration INSTEAD OF JURY TRIALS OR CLASS ACTIONS. PLEASE REVIEW THE TERMS CAREFULLY.

For the avoidance of doubt, to the extent that Dell is deemed under applicable law to have accepted an offer by you: (a) Dell hereby objects to and rejects all additional or inconsistent terms that may be contained in any purchase order or other documentation submitted by you in connection with your order; and (b) Dell hereby conditions its acceptance on your assent that the foregoing terms and conditions shall exclusively control.

IF YOU DO NOT AGREE WITH THESE TERMS, DO NOT USE YOUR PRODUCT AND RETURN IT TO DELL IN ACCORDANCE WITH DELL'S RETURN POLICY LOCATED AT [Dell.com/returnpolicy](#).

About Dell's Limited Hardware Warranty

Download or print Dell's Limited Hardware Warranty at [Dell.com/warranty](#) or call to request a hard copy of the Limited Hardware Warranty: 1-877-884-3355.

What if I purchased a service contract?

If your service contract is with Dell or if you purchased a service contract through us with a third-party service provider, you may download or print it from [Dell.com/servicecontracts](#).

Termos e Condições – Brasil

LEIA ESTE DOCUMENTO ATENTAMENTE! ELE CONTÉM OS TERMOS DE VENDA QUE REGEM SUA COMPRA, A MENOS QUE VOCÊ TENHA UM ACORDO SEPARADO COM A DELL. ESTE DOCUMENTO CONTÉM INFORMAÇÕES MUITO IMPORTANTES SOBRE SEUS DIREITOS E OBRIGAÇÕES, OS TERMOS DE GARANTIA BEM COMO AS LIMITAÇÕES E EXCLUSÕES QUE PODEM SE APLICAR A VOCÊ.

Aviso Importante

Se você comprou este produto diretamente da Dell, essa compra está sujeita e é regida pelos Termos de Venda da Dell, que podem ser apresentados a você na instalação e que estão disponíveis on-line em um dos links abaixo, dependendo da sua localização, a menos que você tenha um acordo separado por escrito com a Dell que se aplique especificamente ao seu pedido.

Localização do cliente	Termos de venda
México	Dell.com/mx/terminosycondiciones
Colômbia	Dell.com/co/terminosycondiciones
Chile	Dell.com/cl/terminosycondiciones
Argentina	Dell.com/ar/terminosycondiciones
Peru	Dell.com/pe/terminosycondiciones
Brasil	Dell.com/br/terminosycondiciones
Porto Rico	Dell.com/pr/terminosycondiciones
Demais países da América Latina e Caribe	Dell.com/la/TerminosCondiciones local

O USO DESTA PRODUTO SERÁ CONSIDERADO SUA ACEITAÇÃO DOS TERMOS E GARANTIA LIMITADA DE HARDWARE DA DELL. PARA DETERMINAR QUAL GARANTIA VEIO COM SEUS PRODUTOS DE HARDWARE, CONSULTE SUA NOTA DE EXPEDIÇÃO OU SEU CONTRATO DE COMPRA.

Para evitar qualquer dúvida, na medida em que a Dell foi considerada, mediante a legislação aplicável, como tendo aceitado uma oferta sua: (a) a Dell, por meio deste documento, rejeita e opõe-se a todo e qualquer termo adicional ou inconsistente que possa estar contido em qualquer ordem de compra ou outra documentação enviada a você em relação ao seu pedido e (b) a Dell, por meio deste documento, estipula a aceitação dela do seu consentimento de que os termos e condições anteriores prevalecerão exclusivamente.

E se eu adquiri um contrato de serviço?

Se o seu contrato de serviço é com a Dell ou se você adquiriu um contrato de serviço através de nós com um provedor de serviços terceirizado, você pode fazer download dele ou imprimi-lo no site [Dell.com/servicecontracts/global](#).

Termo de Garantia Contratual – Brasil

Garantia oferecida pela Dell™ ao Usuário Final para itens opcionais da Marca Dell

GARANTIA

A Dell garante ao usuário final, em conformidade com as disposições abaixo, que os produtos de hardware e/ou acessórios com a marca DELL, adquiridos pelo usuário final de forma direta ou através de um parceiro autorizado

DELL, situado no Brasil, estarão livres de defeitos em seus componentes eletrônicos, mecânicos e de montagem: (a) pelo prazo de 1 (um) ano contado da data de recebimento do Produto pelo usuário final ou (b) pelo prazo da garantia remanescente do equipamento Dell no qual foi instalado, o que for maior, uma vez respeitadas as condições normais de instalação e uso, exceto no que tange aos itens relacionados dentro de exceções, adiante indicadas. Já se encontra incluso nesse prazo o período de garantia legal.

Produtos contra os quais sejam apresentadas reclamações justas serão consertados ou substituídos às expensas da Dell. Todas as peças removidas dos produtos consertados serão de propriedade da Dell. A Dell poderá utilizar peças novas e/ou reconhecidas de vários fabricantes na execução dos serviços de reparo e na fabricação de produtos de reposição, de qualidade e tecnologia equivalente ou superior, respeitadas as especificações originais dos produtos.

FORMAS DE GARANTIA

O usuário final deverá notificar de imediato a Dell sobre o mau funcionamento dos produtos de hardware e/ou acessórios com a marca DELL, através do Suporte Técnico da DELL, de segunda-feira à sexta - feira (exceto feriados), das 08h00 às 20h00, através de:

- Website: [Dell.com.br/suporte](#) onde o Usuário Final encontrará opções de chat e e-mail para suporte, assim como respostas para as questões mais frequentes. Ou
- Telefone: 0800-970-3355 4004-0108 (Ligações feitas a partir de celular para as regiões metropolitanas de Porto Alegre, Rio de Janeiro e São Paulo. As regiões poderão ser alteradas sem aviso prévio.)

Assistência Técnica no Local:

Se o produto adquirido possuir o serviço de Assistência Técnica no Local e houver algum problema com o produto, o usuário final deverá inicialmente contatar o Suporte Técnico da DELL conforme descrito acima.

Uma vez que o problema tenha sido diagnosticado, o técnico da DELL informará o usuário final a respeito dos próximos passos. Se a substituição de algum componente for necessária, o provedor de serviços autorizado DELL agendará com o usuário final uma visita no local, de segunda-feira à sexta-feira (exceto feriados), das 08h00 às 18h00.

A visita do técnico poderá ocorrer a partir do próximo dia útil, dependendo da região geográfica do usuário final e da disponibilidade imediata das peças para o reparo.

Assistência Técnica no Centro de Reparos Dell ou através de envio pelo correio dependendo de sua cidade:

Se o produto adquirido possuir o serviço de Assistência Técnica no Centro de Reparos Dell ou através de envio pelo Correio dependendo de sua cidade e houver algum problema com o produto, o usuário final deverá inicialmente contatar o Suporte Técnico da DELL conforme indicado acima.

serviços a distância por via eletrônica (acessos eletrônicos remotos).

- Em caso de Serviço de Assistência Técnica no Centro de Reparos Dell ou através de envio pelo Correio.

a. Guardar a caixa original do equipamento.
b. Encaminhar o equipamento ao Centro de Reparos DELL em São Paulo ou à Agência dos Correios indicada pela DELL, assim como retirar o equipamento do referido Centro de Reparos assim que o reparo tiver sido concluído.

c. Encaminhar ao Centro de Reparos DELL, juntamente com o equipamento, todos os componentes indicados pelo técnico autorizado da DELL, tais como cabo de força e bateria, entre outros.

EXCLUSÕES

Os seguintes itens, entre outros compatíveis com o ora exposto, não estão cobertos pela garantia:

- Desgaste natural por uso
- Partes consumíveis, tais como baterias não-recarregáveis, bolsas, mallets, etc.;
- Programas de computador (software), exceto no tocante a termos e prazos especificados na legislação brasileira aplicável;
- Limpeza, reparos cosméticos ou desgaste resultante do uso normal dos produtos;
- Danos causados por mau uso, abuso, queda, negligência, imprudência e/ou imperícia;
- Danos causados por armazenamento ou uso em condições fora das especificações indicadas pela Dell;
- Danos causados por equipamentos que produzam ou induzam interferências eletromagnéticas ou ainda por problemas de instalação elétrica em desacordo com as normas ABNT;
- Danos causados por programas de computador (software), acessórios ou produtos de terceiros adicionados a um produto de marca Dell;
- Danos causados pela instalação, uso ou manutenção imprópria ou inadequada realizada pelo próprio Usuário Final ou por terceiros não autorizados pela DELL. Danos causados por agentes da natureza como descargas elétricas (raios), inundações, incêndios, desabamentos, terremotos, entre outros;

DISPOSIÇÕES GERAIS

- A DELL não terá qualquer responsabilidade por perdas e danos causados pelo produto ou por desempenho do produto, inclusive, mas não limitado a, lucros cessantes, perdas de chances, danos morais, estéticos, perdas financeiras e limitações de produtividade, resultantes de atos relacionados a hipóteses de exclusão (não cobertura) deste Termo de Garantia e quando previsto pela legislação aplicável;
- A DELL não terá qualquer responsabilidade pela perda ou recuperação de dados, softwares e demais programas existentes nos produtos marca DELL, em consequência do atendimento realizado pelo técnico autorizado DELL;
- A DELL e os seus provedores de serviços autorizados não possuem permissão para copiar materiais protegidos por direitos autorais ou para copiar ou usar dados legais, não sendo a DELL, portanto, responsável pela violação de direitos autorais de arquivos eventualmente instalados diretamente pelo próprio Usuário Final nos produtos marca DELL;
- A DELL prestará garantias aos produtos adquiridos através de parceiros autorizados DELL apenas após a realização da transferência de titularidade ("TAG TRANSFER") pelo usuário final para o seu nome (como

Términos y condiciones - Latinoamérica y el Caribe, excepto Brasil

Nota: para Argentina, Chile, Colombia, Perú y México, prevalecerá la versión en Español sobre la versión en Inglés

POR FAVOR, LEA ESTE DOCUMENTO DETENIDAMENTE. CONTIENE LAS CONDICIONES DE VENTA QUE RIGEN SU COMPRA, A NO SER QUE TENGA UN CONTRATO POR SEPARADO CON DELTA SYSTEMS. ESTE DOCUMENTO CONTIENE INFORMACIÓN MUY IMPORTANTE SOBRE SUS DERECHOS Y OBLIGACIONES. LOS TÉRMINOS DE GARANTÍA DEL PRODUCTO ASÍ COMO LAS EXCLUSIONES Y LIMITACIONES QUE PUEDAN APLICARSE A USTED.

Aviso importante

Si ha adquirido este producto directamente de Dell, esta compra está sujeta a y regida por las Condiciones de venta de Dell, que se pueden presentar a usted en la configuración y que están disponible en línea en uno de los enlaces a continuación, según su ubicación, a menos que tenga un acuerdo separado por escrito con Dell que se aplique específicamente a su pedido.

Ubicación del cliente	Condiciones de venta
México	Dell.com/mx/terminosycondiciones
Colombia	Dell.com/co/terminosycondiciones
Chile	Dell.com/cl/terminosycondiciones
Argentina	Dell.com/ar/terminosycondiciones
Perú	Dell.com/pe/terminosycondiciones
Puerto Rico	Dell.com/pr/terminosycondiciones
Brasil	Dell.com/br/terminosycondiciones
Países restantes de Latinoamérica y el Caribe	Dell.com/la/TerminosCondiciones

EL USO DE ESTE PRODUCTO SE CONSIDERA COMO SU ACEPTACIÓN DE LOS TÉRMINOS Y LA GARANTÍA LIMITADA DE HARDWARE DE DELL. PARA DETERMINAR QUE GARANTÍA VIENE CON SUS PRODUCTOS DE HARDWARE, CONSULTE EL RECIBO DEL PAQUETE O EL CONTRATO DE COMPRA.

Para evitar cualquier duda, en la medida en la que se considera, bajo la ley aplicable, que Dell ha aceptado una oferta realizada por el usuario: (a) por la presente Dell se opone a y rechaza todos los términos adicionales o incongruentes que pueden estar contenidos en un pedido de compra u otra documentación presentada por el usuario en relación con su producto; y (b) por la presente Dell basa su aprobación en el consentimiento del usuario, que estará exclusivamente controlado por los términos y condiciones anteriores.

¿Qué sucede si he adquirido un contrato de servicio?

Si su contrato de servicio es con Dell o si ha adquirido un contrato de servicio a través de nosotros con un proveedor de terceros, podrá descargarlo o imprimirlo desde [Dell.com/servicecontracts/global](#).

EXCLUSIONS

The following concepts or events are not covered by this warranty:

- Consumer goods, such as non-rechargeable batteries, bags, briefcases, etc.;
- Computer programs (software) and their reinstallation;
- Cleaning and repair operations associated with the look or worn down appearance resulting from normal use of the products;
- Damages caused by improper use, falls, blows, abuse, negligence, incompetence, carelessness, or vandalism;
- Damages caused by the storage or use under conditions other than those indicated in the specifications;
- Damages caused by computers that generate or prompt electromagnetic interference or by any electrical installation problem in noncompliance with electrical safety regulations.
- Damages caused by computer programs (software), accessories, or third party products incorporated to a product sold by DELL after it's been sent to the end user directly from DELL;
- Damages due to product tampering, repair attempts, or adjustments made by a third party not authorized by DELL;
- Damages caused by nature, such as electrical discharges (lightning), floods, fires, landslides, earthquakes, etc.;
- Damages and losses caused by the product or the product performance, including, without being limited to, loss of profit, financial losses and productivity limitations or reductions due to actions associated with hypotheticals not covered under the warranty; and,
- Total or partial loss from any computer program (software), data or removable magnetic media.

The warranty will also be invalidated where the purchase invoice shows evidence of scrapes and/or alterations, has incomplete or empty fields in sections related to the purchase date, and the product order or serial number, and/or is not prepared according to current applicable law.

CUSTOMER CARE

All your feedback and suggestions must be submitted to DELL's sales offices or via e-mail to [Dell.com](#).

To order a repair under warranty, the end user must contact Dell's Technical Support. You can select the contact method, which can be e-mail, chat or phone. Dell's support web page shows all contact options. (You can find all support numbers for your region at the end of this document or by visiting [Dell.com/la/sosporte](#)).

The end user must provide any information requested by DELL's technical representatives regarding: general data about the customer, computer and symptoms that took place during the defect. The absence of any information requested will prevent DELL from registering the order. As soon as the problem is diagnosed, DELL will dispatch the part and/or technical representative needed to execute the repair if the repair is covered under this warranty. The end user must ensure the availability of the defective product for repair.

RIGHTS AND LIMITATIONS

DELL makes no other warranty, guarantee or like statement, other than those explicitly stated herein; and this warranty is given in place of all other warranties to the fullest extent permitted by law. This warranty will be the sole and exclusive remedy against DELL or any other company belonging to the same economic group, and neither of them shall be liable for loss of profit or contracts, or for punitive or consequential

damages, or for any other indirect or unexpected losses arising from negligence, breach of contract or any other damages whatsoever.

This warranty does not exclude or affect any rights protected by law for DELL end users, and/or any rights resulting from other contracts into which the end user enters with DELL and/or any other provider authorized by DELL.

Dell World Trade LP

One Dell Way, Round Rock, TX 78682, USA

Dell Colombia Inc.

Carrera 7 #113-43 Oficina 1401

Bogotá, Colombia

Dell México, S.A. de C.V.

Av. Paseo de la Reforma 2620 Piso 11, Col. Lomas Altas
Deleg. Miguel Hidalgo, C.P. 11950, México, D.F.

Dell América Latina Corp., Branch in Argentina

Juana Manso 1069, Piso 5º, Ciudad de Buenos Aires (C1107CBU), Argentina. C.U.I.T. 30-70719842-3.

Dell Computer de Chile Ltda.

Av. Ricardo Lyon 222, of. 1101, Providencia, (7510125) R.M., R.U.T.: 77.099.980-4.

Dell Perú S.A.C.

Av. Navarrete No. 501, Piso 18, San Isidro (027), Lima; R.U.C. 20510430655

Country	Phone
Anguilla	U.S (512) 723-0010 or place a FREE CALL dialing 800-355-0031
Antigua and Barbuda	1-800-805-5924
Netherlands Antilles	001-866-379-1022
Argentina	0800-222-0154
Aruba	800-1727
Bahamas	1-866-874-3038
Barbados	1-800-534-3349
Belize	U.S. (512) 723-0010 or place a FREE CALL dialing 811, and giving this number to the operator: 866-686-9880
Bermuda	1-877-890-0748
Bolivia	800-10-0238 or US (512) 723-0010
Brazil	0800 970 33 55

Mantener actualizada una copia de seguridad del sistema operativo y de los programas de software pertinentes, así como de los datos en ellos contenidos.

Garantizar la presencia de una persona responsable durante la ejecución del servicio.

Proveer, sin costo para DELL, los medios de grabación y almacenaje, incluyendo cintas y discos magnéticos necesarios para la ejecución de los servicios, así como aparatos de comunicación de datos (modems) y líneas telefónicas y/o conexiones de red cuando fueran necesarias para la ejecución del servicio a distancia por vía electrónica (accesos electrónicos remotos). DELL por su parte, mantendrá la confidencialidad e integridad de la información del Cliente contenida en estos medios y aparatos de comunicación.

EXCLUSIONES

Los siguientes conceptos o eventos no están cubiertos por la garantía:

- Piezas consumibles, tales como baterías no recargables, bolsas, maletines, etc.;
- Programas de computación (software) y su reinstalación;
- Limpieza y reparaciones cosméticas o de desgaste resultante del uso normal de los productos;
- Daños causados por el mal uso, caídas, golpes, abuso, negligencia, impericia, imprudencia o vandalismo;
- Daños causados por almacenamiento o uso en condiciones distintas a las contenidas en las especificaciones;
- Daños causados por equipos que produzcan o induzcan interferencias electromagnéticas o por problemas en la instalación eléctrica en incumplimiento con las normas de seguridad eléctrica.
- Daños causados por programas de computación (software), accesorios o productos de terceros adicionados a un producto comercializado por DELL después de haber sido enviado al usuario final, directamente de DELL;
- Daños causados por alteraciones al producto, intento de reparación o ajuste por terceros no autorizados por DELL;
- Daños causados por agentes de la naturaleza, como descargas eléctricas (rayos), inundaciones, incendios, derrumbes, terremotos, etc.;
- Pérdidas y daños causados por el producto o por el desempeño del producto, incluyendo, pero no limitando al lucro cesante, pérdidas financieras y limitaciones o reducciones de producción de DELL relacionados a las hipótesis no cubiertas por la garantía; y,
- Pérdida total o parcial de cualquier programa de computación (software), datos o medios magnéticos removibles.

La garantía tampoco será válida en caso de que la Factura de compra presente raspaduras y/o alteraciones, tenga campos incompletos o vacíos en los artículos correspondientes a la fecha de compra y número de orden o de serie del producto, y/o que no esté confeccionada de acuerdo a la legislación vigente aplicable.

ATENCIÓN AL CLIENTE

Cuando Ud. tenga algún comentario o sugerencia, estos deben ser presentados a través de las oficinas de ventas de DELL o a través de correo electrónico vía Internet a [Dell.com](#).

Para realizar un pedido de reparación, dentro del plazo de validez de la garantía, el usuario final deberá contactar al soporte Técnico de Dell. Usted tiene la opción de usar

Chile	800-20-20-44 (CTC) or 123-00-20-37-62 (ENTEL)
Colombia	01-800-915-5704
Costa Rica	0800-0120232
Dominica	USA (512) 723-0010 or Place a FREE CALL dialing
Ecuador	US (512) 723-0020
Ecuador – Free from Quito:	999-119 + 877-665-3355
Ecuador – Free from Guayaquil:	1-800-999-119 + 877-665-3355
El Salvador	800-6170
Grenada	1-866-540-3355
Guatemala	1-800-999-0136
Guyana	1-877-440-6511
Haiti	U.S (512) 723-0010 or place a FREE CALL dialing 183, AND giving this number to the operator: 866-686-9849
Honduras	USA(512) 723-0020 or place a FREE CALL dialing 800-0123, and giving this number to the operator: 866-686-9848
Cayman Islands	1-877-261-0242
Virgin Islands (US)	1-877-702-4360
Virgin Islands (UK)	USA(512) 723-0010 or place a FREE CALL Dialing 866-278-6820
Jamaica	1-800-975-1646 (from Jamaica)
México	001-866-563-4425
Montserrat	866-278-6822
Nicaragua	001-800-220-1378
Panamá	001-800-507-1385 (C&W) or 001-866-633-4097 (Clarcom)

Dell Perú S.A.C.

Av. Navarrete No. 501, Piso 18, San Isidro (027), Lima; R.U.C. 20510430655

País	Teléfono
Anguilla	U.S (512) 723-0010 o LLAMADA GRATUITA marcando 800-355-0031
Antigua y Barbuda	1-800-805-5924
Antillas Neerlandesas	001-866-379-1022
Argentina	0800-222-0154
Aruba	800-1727
Bahamas	1-866-874-3038
Barbados	1-800-534-3349
Belize	U.S. (512) 723-0010 o LLAMADA GRATUITA marcando 811, dándole operadora el no. 866-686-9880
Bermuda	1-877-890-0748
Bolivia	800-10-0238 o EE.UU. (512) 723-0010
Brasil	0800 970 33 55
Chile	800-20-20-44 (CTC) o 123-00-20-37-62 (ENTEL)
Colombia	01-800-915-5704
Costa Rica	0800-0120232
Dominica	EE.UU. (512)723-0010 o LLAMADA GRATUITA marcando 866-278-6821
Ecuador	EE.UU. (512) 723-0020
Ecuador – Grátis desde Quito:	999-119 + 877-665-3355
Ecuador – Grátis desde Guayaquil:	1-800-999-119 + 877-665-3355
El Salvador	800-6170
Grenada	1-866-540-3355
Guatemala	1-800-999-0136
Guyana	1-877-440-6511
Haiti	U.S (512) 723-0010 o LLAMADA GRATUITA marcando 183, Y dándole operadora el no. 866-686-9849

戴尔产品三包凭证

商品名称:	商品商标:
商品型号:	
商品出厂编号和批号:	
商品产地: 中国-厦门	
销售发票号码:	
安装调试日期:	
消费者姓名:	
消费者地址:	
消费者邮政编码:	
消费者联系电话:	

维修单位名称: 戴尔（中国）有限公司

维修单位地址: 厦门市金尚路2388号

维修单位邮政编码: 361011

技术支持网站: [Dell.com.cn/support](#)

联系方式: 400-884-9420 / 800-858-0655

维修站地址: [Dell.com.cn/cis](#)

联系方式

产品型号	服务电话
销售热线	800-858-2408

生产厂商: 戴尔（中国）有限公司

销售单位名称: 戴尔（中国）有限公司

销售单位地址: 厦门市金尚路2388号

销售单位邮政编码: 361011

销售单位联系电话: 800-858-2222

备注:

- 请妥善保管此页作为三包凭证，三包凭证须经销售者盖章后方生效。
- 消费者要求享受三包服务时应一并提供三包凭证及相应购机发票原件。
- 三包服务仅适用于在中国大陆地区销售的、且与三包凭证记载一致的正品戴尔产品和/或其附件。（**For Mainland China only**）



Terms and Conditions - Latin America and the Caribbean, except Brazil

Note: The version in Spanish will take precedence over the version in English for Argentina, Chile, Colombia, Peru, & México

PLEASE READ THIS DOCUMENT CAREFULLY! IT CONTAINS THE TERMS OF SALE THAT GOVERN YOUR PURCHASE, UNLESS YOU HAVE A SEPARATE AGREEMENT WITH DELL. THIS DOCUMENT CONTAINS VERY IMPORTANT INFORMATION ABOUT YOUR RIGHTS AND OBLIGATIONS, THE PRODUCT WARRANTY TERMS AS WELL AS LIMITATIONS AND EXCLUSIONS THAT MAY APPLY TO YOU.

Important Notice

If you purchased this product directly from Dell, this purchase is subject to and governed by Dell's Terms of Sale, which may be presented to you at setup and which are available online at one of those links below, depending on your localization, unless you have a separate written agreement with Dell that specifically applies to your order.

Customer Location	Terms of Sale
México	Dell.com/mx/terminosycondiciones
Colômbia	Dell.com/co/terminosycondiciones
Chile	Dell.com/cl/terminosycondiciones
Argentina	Dell.com/ar/terminosycondiciones
Peru	Dell.com/pe/terminosycondiciones
Puerto Rico	Dell.com/pr/terminosycondiciones
Brazil	Dell.com/br/terminosycondiciones
Remaining Latam and Caribbean Countries	Dell.com/la/TerminosCondiciones

computers purchased by the end user from a company belonging to the Dell group or from an authorized distributor, in Latin America and the Caribbean, will be defect free for a period of 1 (one) year from the product's date of purchase shown on the purchase invoice or receipt and, specifically for Colombia, for a period of 1 (one) year from the delivery date of the product to the end user, as long as the conditions for the installation and proper use of the product included in the original packaging are observed, with the exception of any items related to exceptions specifically shown hereby, and as long as it is within the previously established period of 1 (one) year or under the legal warranty period, whichever is longer.

Any products about which justified claims are made will be, at Dell's discretion, repaired or replaced by Dell free of charge. DELL will own all parts removed from repaired products. DELL can use new or refurbished parts whose characteristics, quality, and technology are similar or better than those in the old parts, as long as the original specifications of the products remain the same.

CUSTOMER RESPONSIBILITY

Make DELL immediately aware of any flaw or malfunction in their hardware or computers by notifying DELL's Technical Support.

Provide DELL's technical representatives access to the software and computers associated with the claim.If there are safety restrictions that can be applied to any or all of the customer's systems in need of technical support covered by this contractual warranty, DELL may request for the customer to take any necessary measures that will allow DELL to provide the appropriate technical support without compromising the safety, integrity and confidentiality of any information or data stored in the computer and/or in any of the customer's software.

Notify DELL about any potential safety or health risk in the location where the customer will receive technical support, and provide and/or recommend safety procedures to be followed whenever applicable.

When necessary, provide an appropriate work place and access to any communication media considered necessary to provide the service, at no cost to DELL.

Keep an updated backup of the operating system and relevant software programs, as well as all their data.

Guarantee that a responsible party will be present during the performance of the service.

Provide, at no cost to DELL, any recording and storage media, including any necessary magnetic disks and tapes to perform the service, as well as any data communication devices (modems) and telephone lines and/or net connections that are necessary to process this remote service electronically (electronic remote access). DELL itself will preserve the confidentiality and integrity of the customer's information contained in these media and communication devices.

贴发票处

备注:

一、戴尔（中国）有限公司严格按照《微型计算机商品维修退货责任规定》，为直接向我司购买电脑商品的消费者实行三包。

二、请注意！凡有以下情况之一者，不属于三包范围：

- 超过三包有效期
- 未按产品使用说明的要求使用、维护、保管而造成损坏
- 非承担三包维修者拆卸造成损坏
- 无有效三包凭证及销售发票的（能够证明该商品在三包有效期内除外）
- 擅自涂改三包凭证
- 三包凭证上的产品型号和编号与商品实物不符
- 使用盗版软件造成损坏
- 使用过程中感染病毒造成损坏
- 无厂名、厂址、生产日期、产品合格证
- 因不可抗力造成损坏

[Dell.com.cn/customerservice](#)

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