

Device features

- | | |
|---------------------------|--------------------------|
| 1 Left button | 7 USB dongle (hidden) |
| 2 Right button | 8 Logo plate (hidden) |
| 3 Scroll wheel | 9 Connection mode switch |
| 4 Analogue stick (hidden) | 10 Pairing button |
| 5 Forward button | 11 DPI button |
| 6 Backward button | 12 Optical sensor |

Connecting your gaming mouse

Setting up your gaming mouse as a wired mouse

Connect the bundled USB Type-C™ to Type-A cable to your gaming mouse and a USB port on your computer

Setting up your gaming mouse as a RF wireless mouse

1. Connect the USB dongle to a USB port on your computer.
2. Set the connection switch to the **RF 2.4G Wireless mode**.

Setting up your gaming mouse as a Bluetooth wireless mouse

Set the connection switch to the **Bluetooth mode**.

NOTE: To pair your gaming mouse to a different device, press and hold the **Pairing button** for 3 seconds until the LEDs on your gaming mouse start to blink blue. Once your gaming mouse has been successfully paired, the LED indicator on your gaming mouse will light up blue for 3 seconds.

Gaming mouse profiles

Profile		Default lighting effect	Default function
Profile 1	11 + 6	Wave	Mouse and 4 keyboard direction keys
Profile 2	11 + 5	Color cycle	Mouse and analogue stick
Profile 3	11 + 3	Comet (blue)	Gamepad

Mapping your gaming mouse as a gamepad for Steam

You can setup your gaming mouse as a gamepad for Steam using the gamepad profile (defaulted to Profile 3).

NOTE: You may customize your gamepad profile or reset it to the default Profile 3 using ROG Armoury II.

1. Connect your gaming mouse to your computer.
2. Launch Steam, then go to **Settings > Controller > GENERAL CONTROLLER SETTINGS**.
3. Switch your gaming mouse profile to your gamepad profile (defaulted to Profile 3).
4. Check the **Xbox Configuration Support** and **Generic Gamepad Configuration Support** options.
5. Under **Detected Controllers**, select **ROG CHAKRAM : Generic Gamepad**.
6. Map the **Backward button**, **Forward button**, **Scroll wheel** click, and **Right button** on your gaming mouse to the **Primary Action**, **Go back**, **Tertiary**, and **Secondary Action** commands.
7. Map the x-axis and y-axis of the **Analogue stick** to the **Left Stick X** and **Left Stick Y** commands.
8. Press **Esc** on your keyboard, then click **SAVE** to complete.

Specifications*

Resolution	DPI 1	DPI 2	DPI 3 (Default)	DPI 4
100 DPI to 16000 DPI	400 DPI	800 DPI	1600 DPI	3200 DPI

* You may customize the DPI settings for DPI 1-4 through Armoury II or the DPI on-the-fly tuning function.

Using the DPI on-the-fly tuning function

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1. Press and hold the DPI button for 3 seconds until the LEDs on your gaming mouse light up.
2. Scroll the scroll wheel forwards or backwards to adjust the DPI. The LED color hue on your scroll wheel will differ depending on the DPI adjustment.

NOTE:

- The DPI increments at 100 DPI per scroll forwards and decrements at 100 DPI per scroll backwards.
- The DPI ranges from 100 DPI (blue) to 16000 DPI (red).

3. Press the DPI button once you have finished customizing the DPI value to save the changes made.

Battery Status

The LEDs on your gaming mouse will turn **red (breathing)** when the battery power is below 25% in Bluetooth or RF 2.4G mode. You may charge your gaming mouse by using the bundled USB cable.

Updating the firmware and customization

1. Connect your gaming mouse to your computer using the bundled cable.
2. Download and install the Armoury II software from https://www.asus.com/Keyboards-Mice/ROG-Chakram/HelpDesk_Download.
3. Follow the software instructions to update your gaming mouse's firmware.
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Safety Guidelines

Keep the device away from liquid, humidity, or moisture. Operate the device only within the specific temperature range of 0°C(32°F) to 40°C(104°F). When the device exceeds the maximum temperature, unplug or switch off the device to let it cool down.

安全說明

- 此滑鼠只應在溫度不高於 40°C（104°F）的環境下使用。
- 安裝錯誤型號的電池可能會導致爆炸。

Notices

Limitation of Liability

Circumstances may arise where because of a default on ASUS' part or other liability, you are entitled to recover damages from ASUS. In each such instance, regardless of the basis on which you are entitled to claim damages from ASUS, ASUS is liable for no more than damages for bodily injury (including death) and damage to real property and tangible personal property; or any other actual and direct damages resulted from omission or failure of performing legal duties under this Warranty Statement, up to the listed contract price of each product. ASUS will only be responsible for or indemnify you for loss, damages or claims based in contract, tort or infringement under this Warranty Statement.

This limit also applies to ASUS' suppliers and its reseller. It is the maximum for which ASUS, its suppliers, and your reseller are collectively responsible.

UNDER NO CIRCUMSTANCES IS ASUS LIABLE FOR ANY OF THE FOLLOWING: (1) THIRD-PARTY CLAIMS AGAINST YOU FOR DAMAGES; (2) LOSS OF, OR DAMAGE TO, YOUR RECORDS OR DATA; OR (3) SPECIAL, INCIDENTAL, OR INDIRECT DAMAGES OR FOR ANY ECONOMIC CONSEQUENTIAL DAMAGES (INCLUDING LOST PROFITS OR SAVINGS), EVEN IF ASUS, ITS SUPPLIERS OR YOUR RESELLER IS INFORMED OF THEIR POSSIBILITY.

RF Exposure Warning

The equipment complies with FCC RF exposure limits set forth for an uncontrolled environment. The equipment must not be co-located or operating in conjunction with any other antenna or transmitter.

REACH

Complying with the REACH (Registration, Evaluation, Authorisation, and Restriction of Chemicals) regulatory framework, we published the chemical substances in our products at ASUS REACH website at <http://csr.asus.com/english/REACH.htm>.

ASUS Recycling/Takeback Services

ASUS recycling and takeback programs come from our commitment to the highest standards for protecting our environment. We believe in providing solutions for you to be able to responsibly recycle our products, batteries, other components as well as the packaging materials. Please go to <http://csr.asus.com/english/Takeback.htm> for detailed recycling information in different regions.

Proper disposal



DO NOT throw the device in municipal waste. This product has been designed to enable proper reuse of parts and recycling. The symbol of the crossed out wheeled bin indicates that the product (electrical, electronic equipment and mercury-containing button cell battery) should not be placed in municipal waste. Check local regulations for disposal of electronic products.



DO NOT throw the device in fire. DO NOT short circuit the contacts. DO NOT disassemble the device.

Lithium-Ion Battery Warning

CAUTION: Danger of explosion if battery is incorrectly replaced. Replace only with the same or equivalent type recommended by the manufacturer. Dispose of used batteries according to the manufacturer's instructions.

Federal Communications Commission Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference.
 - This device must accept any interference received including interference that may cause undesired operation.
- This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with manufacturer's instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
- Reorient or relocate the receiving antenna.
 - Increase the separation between the equipment and receiver.
 - Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
 - Consult the dealer or an experienced radio/TV technician for help.

CAUTION! Any changes or modifications not expressly approved by the grantee of this device could void the user's authority to operate the equipment.

Radio Frequency (RF) Exposure Information

The radiated output power of the Wireless Device is below the Innovation, Science and Economic Development Canada (ISED) radio frequency exposure limits. The Wireless Device should be used in such a manner such that the potential for human contact during normal operation is minimized.

This device has also been evaluated and shown compliant with the ISED RF Exposure limits under portable exposure conditions. (antennas are less than 20 cm of a person's body).

Informations concernant l'exposition aux fréquences radio (RF)

La puissance de sortie rayonnée du dispositif sans fil est inférieure aux limites d'exposition aux radiofréquences d'Innovation, Sciences et Développement économique Canada (ISED). Le dispositif sans fil doit être utilisé de manière à minimiser le potentiel de contact humain pendant le fonctionnement normal.

Cet appareil a également été évalué et montré conforme aux limites d'exposition RF ISED dans des conditions d'exposition portable. (les antennes mesurent moins de 20 cm du corps d'une personne).

Compliance Statement of Innovation, Science and Economic Development Canada (ISED)

This device complies with Innovation, Science and Economic Development Canada licence exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device. CAN ICES-3(B)/NMB-3(B)

Déclaration de conformité de Innovation, Sciences et Développement économique Canada (ISED)

Le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement. CAN ICES-3(B)/NMB-3(B)

KC: Korea Warning Statement



R-C-MSQ-P704
R-C-MSQ-P704DONGLE

Бүлэг жижиг (гэрлэг) ямар ч хязгааргүйгээр зөвхөн гэрлэгээр ашиглах зорилгоор
ийг жижиг гэрлэг (Бүлэг) электротехник жижиг зөвхөн гэрлэгээр ашиглах зорилгоор
хэрэглэх, бүх газруудад ашиглах боломжтой.

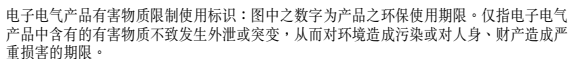
型式認證合格之低功率射頻電機，非經許可，公司、商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性及功能。

低功率射頻電機之使用不得影響飛航安全及干擾合法通信；經發現有干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。前項合法通信，指依電信法規定作業之無線電通信。

低功率射頻電機須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。

無線設備的警告聲明

經型式認證合格之低功率射頻電機，非經許可，公司、商號或使用者均不得擅自變更射頻、加大功率或變更原設計之特性及功能。低功率射頻電機之使用不得影響飛航安全及干擾合法通信；經發現有干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。前項合法通信指依電信法規定作業之無線電通信。低功率射頻電機須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。



「產品之限用物質含有情況」之相關資訊，請參考下表：

單元	限用物質及其化學符號					
	鉛 (Pb)	汞 (Hg)	鎘 (Cd)	六價鉻 (Cr ⁶⁺)	多溴聯苯 (PBB)	多溴二苯醚 (PBDE)
印刷電路板及電子組件	—	○	○	○	○	○
外殼	○	○	○	○	○	○
滾輪裝置	○	○	○	○	○	○
其他及其配件	—	○	○	○	○	○

備考 1. “○” 係指該項限用物質之百分比含量未超出百分比含量基準值。
備考 2. “—” 係指該項限用物質為排除項目。

VCCI: Japan Compliance Statement

VCCI Class B Statement

警告 VCCI 準拠クラス B 機器 (日本)

この装置は、情報処理装置等電波障害自主規制協議会 (VCCI) の基準に基づくクラス B 情報技術装置です。この装置は、家庭環境で使用することを目的としていますが、この装置がラジオやテレビジョン受信機に近接して使用されると、受信障害を引き起こすことがあります。

取扱説明書に従って正しい取り扱いをして下さい。

Ukraine Certification Logo



EAC Certification Logo



RF Output table

Function	Frequency	Maximum Output Power (EIRP)
2.4GHz wireless	(2403 - 2480MHz) - Mouse	5 dBm
	(2403 - 2480 MHz) - Dongle	4 dBm
Bluetooth	(2402 - 2480 MHz) - Mouse	4 dBm

Wireless Operation Channel for Different Domains

The wireless operation channel of this mouse is universal worldwide: 2.402-2.480 GHz, Ch02 to Ch80.

CE Mark Warning



Simplified EU Declaration of Conformity

ASUSTek Computer Inc. hereby declares that this device is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU. Full text of EU declaration of conformity is available at <https://www.asus.com/support/>

Déclaration simplifiée de conformité de l'UE

ASUSTek Computer Inc. déclare par la présente que cet appareil est conforme aux critères essentiels et autres clauses pertinentes de la directive 2014/53/EU. La déclaration de conformité de l'UE peut être téléchargée à partir du site internet suivant : <https://www.asus.com/support/>

Vereinfachte EU-Konformitätserklärung

ASUSTek COMPUTER INC erklärt hiermit, dass dieses Gerät mit den grundlegenden Anforderungen und anderen relevanten Bestimmungen der Richtlinie 2014/53/EU übereinstimmt. Der gesamte Text der EU-Konformitätserklärung ist verfügbar unter: <https://www.asus.com/support/>

Dichiarazione di conformità UE semplificata

ASUSTek Computer Inc. con la presente dichiara che questo dispositivo è conforme ai requisiti essenziali e alle altre disposizioni pertinenti con la direttiva 2014/53/EU. Il testo completo della dichiarazione di conformità UE è disponibile all'indirizzo: <https://www.asus.com/support/>

Упрощенное заявление о соответствии европейской директиве

ASUSTek Computer Inc. заявляет, что устройство соответствует основным требованиям и другим соответствующим условиям директивы 2014/53/EU. Полный текст декларации соответствия ЕС доступен на <https://www.asus.com/support/>

إعلان التوافق المبسط الصادر عن الاتحاد الأوروبي
تقر شركة ASUSTek Computer أن هذا الجهاز يتوافق مع المتطلبات الأساسية والأحكام الأخرى ذات الصلة الخاصة بتوجيه 2014/53/EU. يتوفر النص الكامل لإعلان التوافق الصادر عن الاتحاد الأوروبي على:
<https://www.asus.com/support/>

Опростена декларация за съответствие на ЕС

Настоящото ASUSTek Computer Inc. декларира, че това устройство е в съответствие със съществените изисквания и другите приложими постановления на свързаната Директива 2014/53/EC. Пълният текст на ЕС декларация за съвместимост е достъпен на адрес <https://www.asus.com/support/>

Declaração de Conformidade UE Simplificada

ASUSTek Computer Inc. declara que este dispositivo está em conformidade com os requisitos essenciais e outras disposições relevantes relacionadas às diretivas 2014/53/UE. O texto completo da declaração de conformidade CE está disponível em <https://www.asus.com/support/>

Pojednostavljena EU Izjava o sukladnosti

ASUSTek Computer Inc. ovim izjavljuju da je ovaj uređaj sukladan s bitnim zahtjevima i ostalim odgovarajućim odredbama direktive 2014/53/EU. Cijeli tekst EU izjave o sukladnosti dostupan je na <https://www.asus.com/support/>

Zjednodušené prohlášení o shodě EU

Společnost ASUSTek Computer Inc. tímto prohlašuje, že toto zařízení splňuje základní požadavky a další příslušná ustanovení směrnice 2014/53/EU. Plné znění prohlášení o shodě EU je k dispozici na adrese <https://www.asus.com/support/>

Forenklet EU-overensstemmelseserklæring

ASUSTek Computer Inc. erklærer hermed at denne enhed er i overensstemmelse med hovedkravene og øvrige relevante bestemmelser i direktivet 2014/53/EU. Hele EU-overensstemmelseserklæringen kan findes på <https://www.asus.com/support/>

Vereenvoudigd EU-conformiteitsverklaring

ASUSTek Computer Inc. verklaart hierbij dat dit apparaat voldoet aan de essentiële vereisten en andere relevante bepalingen van Richtlijn 2014/53/EU. De volledige tekst van de EU-conformiteitsverklaring is beschikbaar op <https://www.asus.com/support/>

Lihtsustatud EÜ vastavusdeklaratsioon

Käesolevaga kinnitab ASUSTek Computer Inc, et seade vastab direktiivi 2014/53/EÜ olulistele nõuetele ja teistele asjakohastele sätetele. EL vastavusdeklaratsiooni täistekst on saadaval veebisaidil <https://www.asus.com/support/>

Eurooppa - EY:n vaatimustenmukaisuusvakuutus

ASUSTek Computer Inc. ilmoittaa täten, että tämä laite on direktiivin 2014/53/EU olennaisten vaatimusten ja muiden asiaankuuluvien lisäysten mukainen. Koko EY:n vaatimustenmukaisuusvakuutuksen teksti on luettavissa osoitteessa <https://www.asus.com/support/>

تبیعت از نسخه ساده شده بیانیته اتحادیه اروپا
ASUSTek Computer Inc در اینجا اعلام می کند که این دستگاه با نیازهای اساسی و سایر مقررات مربوط به بیانیته 2014/53/EU مطابقت دارد. متن کامل پیروی از این بیانیته اتحادیه اروپا در این آدرس موجود است:
<https://www.asus.com/support/>

Απλοποιημένη Δήλωση Συμμόρφωσης ΕΕ

Διά του παρόντος η ASUSTek Computer Inc. δηλώνει ότι αυτή η συσκευή είναι σύμμορφη με τις βασικές προϋποθέσεις και άλλες σχετικές διατάξεις της Οδηγίας 2014/53/ΕΕ. Το πλήρες κείμενο της δήλωσης συμμόρφωσης της ΕΕ είναι διαθέσιμο στη διεύθυνση <https://www.asus.com/support/>

צהרת תאימות רגולטורית מקוצרת עבור האיחוד אירופי

ASUSTek Computer Inc. מצהירה בזאת כי מכשיר זה תואם לדרישות החינויות ולשאר הסעיפים הרלוונטיים של תקנה 2014/53/EU. ניתן לקרוא את נוסח המלא של הצהרת התאימות הרגולטורית עבור האיחוד האירופי בכתובת:
<https://www.asus.com/support/>

Egyszerűsített EU megfeleléségi nyilatkozat

Az ASUSTek Computer Inc. ezennel kijelenti, hogy ez az eszköz megfelel az 2014/53/EU sz. irányelv alapvető követelményeinek és egyéb vonatkozó rendelkezéseinek. Az EU megfeleléségi nyilatkozat teljes szövegét a következő weboldalon tekintheti meg: <https://www.asus.com/support/>

Pernyataan Kesesuaian UE yang Disederhanakan

ASUSTek Computer Inc. dengan ini menyatakan bahwa perangkat ini memenuhi persyaratan utama dan ketentuan relevan lainnya yang terdapat pada Petunjuk 2014/53/EU. Teks lengkap pernyataan kesesuaian EU tersedia di: <https://www.asus.com/support/>

Vienkāršota ES atbilstības paziņojums

ASUSTek Computer Inc. ar šo paziņo, ka šī ierīce atbilst Direktīvas 2014/53/ES būtiskajām prasībām un citiem citiem saistošajiem nosacījumiem. Pilns ES atbilstības paziņojuma teksts pieejams šeit: <https://www.asus.com/support/>

Supraprastinta ES atitikties deklaracija

Šīme dokumente bendrovė „ASUSTek Computer Inc.“ pareiškia, kad šis prietaisas atitinka pagrindinius reikalavimus ir kitas susijusias direktyvos 2014/53/ES nuostatas. Visas ES atitikties deklaracijos tekstas pateikiamas čia: <https://www.asus.com/support/>

Forenklet EU-samsvarserklæring

ASUSTek Computer Inc. erklærer herved at denne enheten er i samsvar med hovedsaklige krav og andre relevante forskrifter i direktivet 2014/53/EU. Fullstendig tekst for EU-samsvarserklæringen finnes på: <https://www.asus.com/support/>

Uproszczona deklaracja zgodności UE

Firma ASUSTek Computer Inc. niniejszym oświadcza, że urządzenie to jest zgodne z zasadniczymi wymogami i innymi właściwymi postanowieniami dyrektywy 2014/53/EU. Pełny tekst deklaracji zgodności UE jest dostępny pod adresem <https://www.asus.com/support/>

Declaração de Conformidade Simplificada da UE

A ASUSTek Computer Inc. declara que este dispositivo está em conformidade com os requisitos essenciais e outras disposições relevantes da Diretiva 2014/53/UE. O texto integral da declaração de conformidade da UE está disponível em <https://www.asus.com/support/>

Declarație de conformitate UE, versiune simplificată

Prin prezenta, ASUSTek Computer Inc. declară că acest dispozitiv este în conformitate cu reglementările esențiale și cu celelalte prevederi relevante ale Directivei 2014/53/UE. Textul complet al declarației de conformitate UE este disponibil la adresa <https://www.asus.com/support/>

Pojednostavljena Deklaracija o usaglašenosti EU

ASUSTek Computer Inc. ovim izjavljuje da je ovaj uređaj usaglašen sa osnovnim zahtevima i drugim relevantnim odredbama Direktive 2014/53/EU. Ceo tekst Deklaracije o usaglašenosti EU dostupan je na lokaciji <https://www.asus.com/support/>

Zjednodušené vyhlásenie o zhode platné pre EÚ

Spoločnosť ASUSTek Computer Inc. týmto vyhlasuje, že toto zariadenie je v súlade so základnými požiadavkami a ďalšími príslušnými ustanoveniami smernice č. 2014/53/EÚ. Plné znenie vyhlásenia o zhode pre EÚ je k dispozícii na lokalite <https://www.asus.com/support/>

Poenostavljena izjava EU o skladnosti

ASUSTek Computer Inc. tukaj izjavlja, da je ta naprava skladna s temeljnimi zahtevami in drugimi relevantnimi določili Direktive 2014/53/EU. Polno besedilo izjave EU o skladnosti je na voljo na <https://www.asus.com/support/>

Declaración de conformidad simplificada para la UE

Por la presente, ASUSTek Computer Inc. declara que este dispositivo cumple los requisitos básicos y otras disposiciones pertinentes de la directiva 2014/53/EU. En <https://www.asus.com/support/> está disponible el texto completo de la declaración de conformidad para la UE.

Förenklad EU-försäkrän om överensstämmelse

ASUSTek Computer Inc. deklarerar härmed att denna enhet överensstämmer med de grundläggande kraven och andra relevanta bestämmelser i direktiv 2014/53/EU. Fullständig text av EU-försäkrän om överensstämmelse finns på <https://www.asus.com/support/>

ประกาศเกี่ยวกับความสอดคล้องของสหภาพยุโรปแบบย่อ

ASUSTek Computer Inc. ขอประกาศในที่นี้ว่าอุปกรณ์นี้มีความสอดคล้องกับความต้องการที่จำเป็นและเงื่อนไขที่เกี่ยวข้องอื่น ๆ ของบทบัญญัติข้อกำหนด 2014/53/EU เนื้อหาที่สมบูรณ์ของประกาศความสอดคล้องกับ EU มีอยู่ที่ <https://www.asus.com/support/>

Basitleştirilmiş AB Uyumluluk Bildirimi

ASUSTek Computer Inc., bu aygıtın 2014/53/EU Yönergesinin temel gereksinimlerine ve diğer ilgili hükümlerine uygun olduğunu bildirir. AB uyumluluk bildiriminin tam metni şu adreste bulunabilir: <https://www.asus.com/support/>

Спрощена декларація про відповідність нормам ЄС

ASUSTek Computer Inc. заявляє, що цей пристрій відповідає основним вимогам та іншим відповідним вимогам Директиви 2014 / 53 / EU. Повний текст декларації відповідності нормам ЄС доступний на <https://www.asus.com/support/>

ASUS contact information

ASUSTeK COMPUTER INC.

Address: 4F, No. 150, Li-Te Road, Peitou, Taipei 112, Taiwan
Telephone: +886-2-2894-3447
Fax: +886-2-2890-7798
Web site: www.asus.com

Technical Support

Telephone: +86-21-38429911
Fax: +86-21-5866-8722, ext. 9101#
Online support: <https://www.asus.com/support/Product/ContactUs/Services/questionform/?lang=en>

ASUS COMPUTER INTERNATIONAL (America)

Address: 48720 Kato Rd., Fremont, CA 94538, USA
Telephone: +1-510-739-3777
Fax: +1-510-608-4555
Web site: <http://www.asus.com/us/>

Technical Support

Support fax: +1-812-284-0883
Telephone: +1-812-282-2787
Online support: <https://www.asus.com/support/Product/ContactUs/Services/questionform/?lang=en-us>

ASUS COMPUTER GmbH (Germany and Austria)

Address: Harkort Str. 21-23, 40880 Ratingen, Germany
Fax: +49-2102-959931
Web site: <http://www.asus.com/de>
Online contact: <http://eu-rma.asus.com/sales>

Technical Support

Telephone: +49-2102-5789555
Support Fax: +49-2102-959911
Online support: <https://www.asus.com/support/Product/ContactUs/Services/questionform/?lang=de>

Официальное представительство в России

Горячая линия Службы технической поддержки в России:

Бесплатный федеральный номер для звонков по России: 8-800-100-2787
Номер для пользователей в Москве: +7(495)231-1999

Время работы: Пн-Пт, 09:00 - 21:00 (по московскому времени)

Официальные сайты ASUS в России:

www.asus.ru

www.asus.com/ru/support

Данное устройство соответствует требованиям Технического регламента Таможенного Союза ТР ТС 020/2011 Электромагнитная совместимость технических средств утв. решением КТС от 09.12.2011г. №879

ASUS Warranty Information Form

Mr./Mrs./Ms./Miss: _____

Telephone Number: _____

Address: _____

E-mail: _____

Purchase Date: _____ / _____ / _____ (DD/MM/YYYY)

Dealer's Name: _____

Dealer's Telephone Number: _____

Dealer's Address: _____

Serial Number

This ASUS manufacturer warranty (hereafter referred to as the "Warranty") is granted by ASUSTeK Computer Inc. (hereafter referred to as "ASUS") to the purchaser (hereafter referred to as "You") of the accessory of ASUS computer system, tablet, and phone (hereafter referred to as the "Product"). This warranty card is being delivered with the Product, subject to the following terms and conditions. ASUS accredited Service Agents and Repair Centers will provide the services covered under this Warranty.

Important: Please store this card in a secured location for future reference. ASUS reserves the right to request this document before accepting replacement requests.

Warranty Period of the Product:

This Warranty applies for the period indicated on the Product page of ASUS official website at <http://www.asus.com/entry.htm> > select country of purchase > click "Service" to support site > click "Accessory Warranty Information" ("Warranty Period") from the date the Product was first purchased by an end-customer ("Date of Purchase"), please visit the Product purchased country of ASUS Official Website for the details. If proof of purchase cannot be provided, the manufacture date as recorded by ASUS will be deemed to be the start of the Warranty Period.

Statutory Rights

This Warranty is given independently of any statutory rights that may apply in the country of purchase and does not affect or limit such statutory rights in any manner whatsoever.

1. General

ASUS warrants the Product to be free from defects in workmanship and materials for the Warranty Period. The Warranty does not cover bundled accessories, which were delivered together with the Product such as: cables, bag, mouse etc. If the Product fails during normal and proper use within the Warranty Period, ASUS will repair or replace the defective parts of the Product, or the Product itself, with new or reconditioned parts or products that are functionally equivalent or superior to those originally supplied.

This Warranty applies only if the Product was newly manufactured on the Date of Purchase and not sold as used, refurbished or manufacturing seconds. Please keep the original purchase invoice and this warranty card for future service request. This Warranty does not include failure caused by improper installation, operation, cleaning or maintenance, accident, damage, misuse, abuse, non-ASUS modifications to the product, any software programs, normal wear and tear or any other event, act, default or omission outside ASUS' control. For further details, see section 4 of this Warranty Card.

All components that an ASUS Service Center repaired or replaced will be under warranty for three months or for the remainder of the warranty period, whichever is applicable. The Repair Center may recover the originally configured operation system bundled with the Product. **ASUS will not restore or transfer any data or software from the Product's original storage media. If the Product is replaced or refund, all user generated data may be permanently deleted.**

If the Product is under Warranty, You hereby agree to transfer the ownership of replaced defective parts and such parts shall automatically become the property of ASUS.

2. Customer Responsibility

When using the Product

- Read the user manual first and use the Product only according to the user manual.
- Periodically back up your data stored on the Product.
- Technical support hotline phone number can be found at <http://www.asus.com/support>.

- Ensure that You have fully backed up all the data stored on Your Product and removed any personal, confidential, or proprietary information before any service process is started. You agree that ASUS may delete any data, software, or programs installed on the Product without restoring them. **ASUS shall not be held liable for the permanent loss, damage, or misuse of your data.**
- Pack the Product in safe and stable packaging and make sure that all accessories are in the package. The original packaging may be useful for this purpose. ASUS shall have no liability for the loss, damage or destruction of accessories or removable storage devices, unless they are caused by willful or gross negligent acts by ASUS.

3. Warranty Service

When you have the defective Product, you have to take this ASUS Warranty card or proof of purchase to the place where you bought the product to swap a new product.

4. Exclusions from this Limited Warranty Service

ASUS does not warrant uninterrupted or error-free operation of this Product. The Warranty only covers technical hardware issues during the Warranty Period and in normal use conditions. It applies to firmware issues but not to any other software issues or customer induced damages or circumstances such as but not limited to:

- Damage caused to this Product(s) by you or any non-authorized third party;
- The serial number of the Product, components or accessories has been altered, cancelled or removed;
- Obsolescence;
- Damage (accidental or otherwise) to the Product that does not impact the Product's operation and functions, such as without limitation to rust, change in color, texture or finish, wear and tear, and gradual deterioration;
- Damage to the Product caused by improper installation, improper connection or malfunction of a peripheral device such as printer, optical drive, network card, or USB device, etc.

5. Limitation of Liability

Except as provided in this Warranty and to the maximum extent permitted by law, ASUS is not responsible for direct, special, incidental or consequential damages resulting from any breach of warranty or condition, or under any other legal theory, including but not limited to loss of use; loss of revenue; loss of actual or anticipated profits (including loss of profits on contracts); loss of the use of money; loss of anticipated savings; loss of business; loss of opportunity; loss of goodwill; loss of reputation; loss of, damage to or corruption of data; or any indirect or consequential loss or damage whatsoever caused including the replacement of equipment and property, any costs of recovering or reproducing any data stored on or used with the Product. The foregoing limitation shall not apply to death or personal injury claims, or any statutory liability for intentional and gross negligent acts and/or omissions by ASUS. Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages; to the extent such jurisdiction is governing this Warranty the above limitations do not apply to You.

6. Privacy

It is necessary for ASUS to collect, process, and use Your personal data in order to facilitate the requested service; and for this purpose Your personal data may be transferred to, stored, processed or used by ASUS' affiliated companies or ASUS' service providers who may be located in a different country to you. ASUS committed that all said transfer, storage, process or use of Your personal data shall be subject to applicable laws on privacy protection and personal data security and the "ASUS Privacy Policy". Please access and read the ASUS Privacy Policy at: http://www.asus.com/Terms_of_Use_Notice_Privacy_Policy/Privacy_Policy/

7. Warranty and Support

This Warranty applies in the country of purchase.

Product purchased in European Union is eligible for ASUS Warranty Service within European Union.

In this Warranty:

- Service procedures may vary by country.
- Some service and/or replacement products may not be available in all countries.
- Some countries may have fees and restrictions that apply at the time of service; please visit the ASUS Support site at <http://www.asus.com/support> for more details.

ASUS reserves the right to interpret the provisions in this ASUS Warranty Information. The information in this warranty card may change without prior notice. Please visit the ASUS Support site at <http://www.asus.com/support> for current and complete ASUS warranty information.

8. ASUS Contact Details

This Warranty is provided by:

ASUSTeK Computer Inc.
No. 15, Li-Te Road, Peitou
Taipei 112, Taiwan
Phone: +886-2-2894-3447

WARNING: This product may contain chemicals known to the State of California to cause cancer, and birth defects or other reproductive harm. Wash hands after handling.

ASUS Warranty Information Form

Mr./Mrs./Ms./Miss: _____

Telephone Number: _____

Address: _____

E-mail: _____

Purchase Date: _____ / _____ / _____ (DD/MM/YYYY)

Dealer's Name: _____

Dealer's Telephone Number: _____

Dealer's Address: _____

Serial Number

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This Warranty applies only if the Product was newly manufactured on the Date of Purchase and not sold as used, refurbished or manufacturing seconds. Please keep the original purchase invoice and this warranty card for future service request. This Warranty does not include failure caused by improper installation, operation, cleaning or maintenance, accident, damage, misuse, abuse, non-ASUS modifications to the product, any software programs, normal wear and tear or any other event, act, default or omission outside ASUS' control. For further details, see section 4 of this Warranty Card.

All components that an ASUS Service Center repaired or replaced will be under warranty for three months or for the remainder of the warranty period, whichever is applicable. The Repair Center may recover the originally configured operation system bundled with the Product. **ASUS will not restore or transfer any data or software from the Product's original storage media. If the Product is replaced or refund, all user generated data may be permanently deleted.**

If the Product is under Warranty, You hereby agree to transfer the ownership of replaced defective parts and such parts shall automatically become the property of ASUS.

2. Customer Responsibility

When using the Product

- Read the user manual first and use the Product only according to the user manual.
- Periodically back up your data stored on the Product.
- Technical support hotline phone number can be found at <http://www.asus.com/support>.

- Ensure that You have fully backed up all the data stored on Your Product and removed any personal, confidential, or proprietary information before any service process is started. You agree that ASUS may delete any data, software, or programs installed on the Product without restoring them. **ASUS shall not be held liable for the permanent loss, damage, or misuse of your data.**
- Pack the Product in safe and stable packaging and make sure that all accessories are in the package. The original packaging may be useful for this purpose. ASUS shall have no liability for the loss, damage or destruction of accessories or removable storage devices, unless they are caused by willful or gross negligent acts by ASUS.

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- The serial number of the Product, components or accessories has been altered, cancelled or removed;
- Obsolescence;
- Damage (accidental or otherwise) to the Product that does not impact the Product's operation and functions, such as without limitation to rust, change in color, texture or finish, wear and tear, and gradual deterioration;
- Damage to the Product caused by improper installation, improper connection or malfunction of a peripheral device such as printer, optical drive, network card, or USB device, etc.

5. Limitation of Liability

Except as provided in this Warranty and to the maximum extent permitted by law, ASUS is not responsible for direct, special, incidental or consequential damages resulting from any breach of warranty or condition, or under any other legal theory, including but not limited to loss of use; loss of revenue; loss of actual or anticipated profits (including loss of profits on contracts); loss of the use of money; loss of anticipated savings; loss of business; loss of opportunity; loss of goodwill; loss of reputation; loss of, damage to or corruption of data; or any indirect or consequential loss or damage whatsoever caused including the replacement of equipment and property, any costs of recovering or reproducing any data stored on or used with the Product. The foregoing limitation shall not apply to death or personal injury claims, or any statutory liability for intentional and gross negligent acts and/or omissions by ASUS. Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages; to the extent such jurisdiction is governing this Warranty the above limitations do not apply to You.

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- Periodically back up your data stored on the Product.
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- Ensure that You have fully backed up all the data stored on Your Product and removed any personal, confidential, or proprietary information before any service process is started. You agree that ASUS may delete any data, software, or programs installed on the Product without restoring them. **ASUS shall not be held liable for the permanent loss, damage, or misuse of your data.**
- Pack the Product in safe and stable packaging and make sure that all accessories are in the package. The original packaging may be useful for this purpose. ASUS shall have no liability for the loss, damage or destruction of accessories or removable storage devices, unless they are caused by willful or gross negligent acts by ASUS.

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- (b) The serial number of the Product, components or accessories has been altered, cancelled or removed;
- (c) Obsolescence;
- (d) Damage (accidental or otherwise) to the Product that does not impact the Product's operation and functions, such as without limitation to rust, change in color, texture or finish, wear and tear, and gradual deterioration;
- (e) Damage to the Product caused by improper installation, improper connection or malfunction of a peripheral device such as printer, optical drive, network card, or USB device, etc.

5. Limitation of Liability

Except as provided in this Warranty and to the maximum extent permitted by law, ASUS is not responsible for direct, special, incidental or consequential damages resulting from any breach of warranty or condition, or under any other legal theory, including but not limited to loss of use; loss of revenue; loss of actual or anticipated profits (including loss of profits on contracts); loss of the use of money; loss of anticipated savings; loss of business; loss of opportunity; loss of goodwill; loss of reputation; loss of, damage to or corruption of data; or any indirect or consequential loss or damage whatsoever caused including the replacement of equipment and property, any costs of recovering or reproducing any data stored on or used with the Product. The foregoing limitation shall not apply to death or personal injury claims, or any statutory liability for intentional and gross negligent acts and/or omissions by ASUS. Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages; to the extent such jurisdiction is governing this Warranty the above limitations do not apply to You.

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It is necessary for ASUS to collect, process, and use Your personal data in order to facilitate the requested service; and for this purpose Your personal data may be transferred to, stored, processed or used by ASUS' affiliated companies or ASUS' service providers who may be located in a different country to you. ASUS committed that all said transfer, storage, process or use of Your personal data shall be subject to applicable laws on privacy protection and personal data security and the "ASUS Privacy Policy". Please access and read the ASUS Privacy Policy at: http://www.asus.com/Terms_of_Use_Notice_Privacy_Policy/Privacy_Policy/

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Except as provided in this Warranty and to the maximum extent permitted by law, ASUS is not responsible for direct, special, incidental or consequential damages resulting from any breach of warranty or condition, or under any other legal theory, including but not limited to loss of use; loss of revenue; loss of actual or anticipated profits (including loss of profits on contracts); loss of the use of money; loss of anticipated savings; loss of business; loss of opportunity; loss of goodwill; loss of reputation; loss of, damage to or corruption of data; or any indirect or consequential loss or damage whatsoever caused including the replacement of equipment and property, any costs of recovering or reproducing any data stored on or used with the Product. The foregoing limitation shall not apply to death or personal injury claims, or any statutory liability for intentional and gross negligent acts and/or omissions by ASUS. Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages; to the extent such jurisdiction is governing this Warranty the above limitations do not apply to You.

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Mr./Mrs./Ms./Miss: _____

Telephone Number: _____

Address: _____

E-mail: _____

Purchase Date: _____ / _____ / _____ (DD/MM/YYYY)

Dealer's Name: _____

Dealer's Telephone Number: _____

Dealer's Address: _____

Serial Number

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This Warranty applies only if the Product was newly manufactured on the Date of Purchase and not sold as used, refurbished or manufacturing seconds. Please keep the original purchase invoice and this warranty card for future service request. This Warranty does not include failure caused by improper installation, operation, cleaning or maintenance, accident, damage, misuse, abuse, non-ASUS modifications to the product, any software programs, normal wear and tear or any other event, act, default or omission outside ASUS' control. For further details, see section 4 of this Warranty Card.

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- Ensure that You have fully backed up all the data stored on Your Product and removed any personal, confidential, or proprietary information before any service process is started. You agree that ASUS may delete any data, software, or programs installed on the Product without restoring them. **ASUS shall not be held liable for the permanent loss, damage, or misuse of your data.**

- Pack the Product in safe and stable packaging and make sure that all accessories are in the package. The original packaging may be useful for this purpose. ASUS shall have no liability for the loss, damage or destruction of accessories or removable storage devices, unless they are caused by willful or gross negligent acts by ASUS.

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- Ensure that You have fully backed up all the data stored on Your Product and removed any personal, confidential, or proprietary information before any service process is started. You agree that ASUS may delete any data, software, or programs installed on the Product without restoring them. **ASUS shall not be held liable for the permanent loss, damage, or misuse of your data.**

- Pack the Product in safe and stable packaging and make sure that all accessories are in the package. The original packaging may be useful for this purpose. ASUS shall have no liability for the loss, damage or destruction of accessories or removable storage devices, unless they are caused by willful or gross negligent acts by ASUS.

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- Damage caused to this Product(s) by you or any non-authorized third party;
- The serial number of the Product, components or accessories has been altered, cancelled or removed;
- Obsolescence;
- Damage (accidental or otherwise) to the Product that does not impact the Product's operation and functions, such as without limitation to rust, change in color, texture or finish, wear and tear, and gradual deterioration;
- Damage to the Product caused by improper installation, improper connection or malfunction of a peripheral device such as printer, optical drive, network card, or USB device, etc.

5. Limitation of Liability

Except as provided in this Warranty and to the maximum extent permitted by law, ASUS is not responsible for direct, special, incidental or consequential damages resulting from any breach of warranty or condition, or under any other legal theory, including but not limited to loss of use; loss of revenue; loss of actual or anticipated profits (including loss of profits on contracts); loss of the use of money; loss of anticipated savings; loss of business; loss of opportunity; loss of goodwill; loss of reputation; loss of, damage to or corruption of data; or any indirect or consequential loss or damage whatsoever caused including the replacement of equipment and property, any costs of recovering or reproducing any data stored on or used with the Product. The foregoing limitation shall not apply to death or personal injury claims, or any statutory liability for intentional and gross negligent acts and/or omissions by ASUS. Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages; to the extent such jurisdiction is governing this Warranty the above limitations do not apply to You.

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ASUS does not warrant uninterrupted or error-free operation of this Product. The Warranty only covers technical hardware issues during the Warranty Period and in normal use conditions. It applies to firmware issues but not to any other software issues or customer induced damages or circumstances such as but not limited to:

- Damage caused to this Product(s) by you or any non-authorized third party;
- The serial number of the Product, components or accessories has been altered, cancelled or removed;
- Obsolescence;
- Damage (accidental or otherwise) to the Product that does not impact the Product's operation and functions, such as without limitation to rust, change in color, texture or finish, wear and tear, and gradual deterioration;
- Damage to the Product caused by improper installation, improper connection or malfunction of a peripheral device such as printer, optical drive, network card, or USB device, etc.

5. Limitation of Liability

Except as provided in this Warranty and to the maximum extent permitted by law, ASUS is not responsible for direct, special, incidental or consequential damages resulting from any breach of warranty or condition, or under any other legal theory, including but not limited to loss of use; loss of revenue; loss of actual or anticipated profits (including loss of profits on contracts); loss of the use of money; loss of anticipated savings; loss of business; loss of opportunity; loss of goodwill; loss of reputation; loss of, damage to or corruption of data; or any indirect or consequential loss or damage whatsoever caused including the replacement of equipment and property, any costs of recovering or reproducing any data stored on or used with the Product. The foregoing limitation shall not apply to death or personal injury claims, or any statutory liability for intentional and gross negligent acts and/or omissions by ASUS. Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages; to the extent such jurisdiction is governing this Warranty the above limitations do not apply to You.

6. Privacy

It is necessary for ASUS to collect, process, and use Your personal data in order to facilitate the requested service; and for this purpose Your personal data may be transferred to, stored, processed or used by ASUS' affiliated companies or ASUS' service providers who may be located in a different country to you. ASUS committed that all said transfer, storage, process or use of Your personal data shall be subject to applicable laws on privacy protection and personal data security and the "ASUS Privacy Policy". Please access and read the ASUS Privacy Policy at: http://www.asus.com/Terms_of_Use_Notice_Privacy_Policy/Privacy_Policy/

7. Warranty and Support

This Warranty applies in the country of purchase.

Product purchased in European Union is eligible for ASUS Warranty Service within European Union.

In this Warranty:

- Service procedures may vary by country.
- Some service and/or replacement products may not be available in all countries.
- Some countries may have fees and restrictions that apply at the time of service; please visit the ASUS Support site at <http://www.asus.com/support> for more details.

ASUS reserves the right to interpret the provisions in this ASUS Warranty Information. The information in this warranty card may change without prior notice. Please visit the ASUS Support site at <http://www.asus.com/support> for current and complete ASUS warranty information.

8. ASUS Contact Details

This Warranty is provided by:

ASUSTeK Computer Inc.
No. 15, Li-Te Road, Peitou
Taipei 112, Taiwan
Phone: +886-2-2894-3447

WARNING: This product may contain chemicals known to the State of California to cause cancer, and birth defects or other reproductive harm. Wash hands after handling.

