

AR400 RFID Reader Integrator Guide

72E-71810-01

Revision .1

April 2005

© 2005 by Symbol Technologies, Inc. All rights reserved.

No part of this publication may be reproduced or used in any form, or by any electrical or mechanical means, without permission in writing from Symbol. This includes electronic or mechanical means, such as photocopying, recording, or information storage and retrieval systems. The material in this manual is subject to change without notice.

The software is provided strictly on an “as is” basis. All software, including firmware, furnished to the user is on a licensed basis. Symbol grants to the user a non-transferable and non-exclusive license to use each software or firmware program delivered hereunder (licensed program). Except as noted below, such license may not be assigned, sublicensed, or otherwise transferred by the user without prior written consent of Symbol. No right to copy a licensed program in whole or in part is granted, except as permitted under copyright law. The user shall not modify, merge, or incorporate any form or portion of a licensed program with other program material, create a derivative work from a licensed program, or use a licensed program in a network without written permission from Symbol. The user agrees to maintain Symbol's copyright notice on the licensed programs delivered hereunder, and to include the same on any authorized copies it makes, in whole or in part. The user agrees not to decompile, disassemble, decode, or reverse engineer any licensed program delivered to the user or any portion thereof.

Symbol reserves the right to make changes to any software or product to improve reliability, function, or design.

Symbol does not assume any product liability arising out of, or in connection with, the application or use of any product, circuit, or application described herein.

No license is granted, either expressly or by implication, estoppel, or otherwise under any Symbol Technologies, Inc., intellectual property rights. An implied license only exists for equipment, circuits, and subsystems contained in Symbol products.

Symbol, Spectrum One, and Spectrum24 are registered trademarks of Symbol Technologies, Inc. Bluetooth is a registered trademark of Bluetooth SIG. Microsoft, Windows and ActiveSync are either registered trademarks or trademarks of Microsoft Corporation. Other product names mentioned in this manual may be trademarks or registered trademarks of their respective companies and are hereby acknowledged.

Symbol Technologies, Inc.
One Symbol Plaza
Holtsville, New York 11742-1300
<http://www.symbol.com>

Patents

This product is covered by one or more of the patents listed on the website: www.symbol.com/patents

Contents

About This Guide

Introduction	ix
Chapter Descriptions	ix
Notational Conventions	ix
Related Documents and Software	ix
Service Information	x
Symbol Support Center	x

Chapter 1. Getting Started

Introduction	1-3
RFID Technology	1-3
RFID Components	1-3
The AR400 RFID Reader	1-4
Multiple Connection Options	1-4
Flexible Read Point Configurations	1-4
Configuration and Upgrading	1-4
Tag Management	1-5
Event Management	1-5
Device Management	1-5
Security	1-5
LEDs	1-6

Chapter 2. Installation and Communication

AR400 Physical Connections	2-3
Installing the AR400	2-3
Mounting Tips	2-3
Mounting the AR400	2-4
Connecting Antennas to the AR400	2-4
Portal Setup	2-4
Powering the AR400	2-4
Verifying Hardware Functionality	2-5
Connecting the AR400 for Communication	2-5
Ethernet Connection	2-5
RS232 Connection	2-5
Reading Tags	2-7

Chapter 3. Administrator Console

Managing the AR400	3-3
Using the Setup Wizard	3-4
Status	3-5
Scan Control	3-6
Scheduling a Periodic Scan Read Point	3-7
Query	3-11
Writing a Tag	3-13
Writing Tips	3-14
Filtering	3-15
Creating a Filter Rule	3-15
Read Point Classes	3-21
Read Point Zones	3-22
Adding and Modifying Read Point Zones	3-23
Renaming, Enabling, and Disabling the AR400	3-24
Configuring Individual Read Points	3-26
Event Notification	3-27
Visibility Events	3-27
Threshold Event	3-27
Network Status Event	3-27
Exception Events	3-27
Selecting Event Notification Options	3-28
Committing / Discarding Changes	3-30
Managing Trusted Hosts	3-31
Managing Users	3-32
User Maintenance	3-33

Chapter 4. Maintenance and Troubleshooting

Introduction	4-3
Reader Maintenance - Changing Communication Settings	4-3
Setting Date and Time	4-5
Getting Firmware Version Number	4-6
Monitoring Logs	4-8
Backing Up the Configuration	4-8
Restoring a Configuration	4-9
Backup / Restore Example	4-10
Logging Out from the Console	4-11
Troubleshooting	4-12

Appendix A. Specifications

Technical Specifications	A-3
Cable Pinouts	A-5
Ethernet Connections	A-5
RS232 Port Connections	A-5
RS485 Port Connections	A-6

Introduction ix

Chapter Descriptions ix

Notational Conventions ix

Related Documents and Software..... ix

Service Information..... x

 Symbol Support Center.....x

Introduction

This *Integrator Guide* provides information about installing, configuring, and using the AR400 RFID Reader. The AR400 is a multi-protocol RFID reader providing real-time, seamless tag processing for all EPC-compliant tags: Class 0 (Read Only), Class 0 (Read/Write, also known as Class 0+), and Class 1 (Read/Write).

Chapter Descriptions

Topics covered in this guide are as follows:

- [Chapter 1, Getting Started](#) provides an overview of RFID technology and components, and a description of the AR400 Reader and its features.
- [Chapter 2, Installation and Communication](#) provides information on installing the AR400 and setting it up for communication.
- [Chapter 3, Administrator Console](#) describes how to use the web-based Administrator Console to configure and manage the AR400 reader.
- [Chapter 4, Maintenance and Troubleshooting](#) describes how to use the reader maintenance console to perform low-level reader maintenance tasks, and how to upgrade the reader with new firmware and FPGA versions. It also includes troubleshooting tips.
- [Appendix A, Specifications](#) lists the hardware specifications and reader interface details.

Notational Conventions

The following conventions are used in this document:

- *Italics* are used to highlight the following:
 - chapters and sections in this and related documents
 - dialog box, window and screen names
 - drop-down list and list box names
 - check box and radio button names
 - icons on a screen.
- **Bold** text is used to highlight the following:
 - key names on a keypad
 - button names on a screen.
- Bullets (•) indicate:
 - action items
 - lists of alternatives
 - lists of required steps that are not necessarily sequential.
- Sequential lists (e.g., those that describe step-by-step procedures) appear as numbered lists.

Related Documents and Software

The following documents provide more information about the AR400 RFID Reader.

- *AR400 Quick Reference Guide*, p/n 72-71774-xx

- *DC200 Integrator Guide*, p/n 72E-71772-01
- *RFID API Programmer Guide*, p/n 72E-71803-xx
- *TagVis User Guide*, p/n 72E-71804-xx
- *ReaderComm5DLL Developer Guide*, p/n 72E-71805-xx

For the latest version of this guide and all guides, go to: <http://www.symbol.com/manuals>.

Service Information

If you have a problem with the equipment, contact the Sym for your region. See Sym for contact information. Before calling, have the model number, serial number and several bar code symbols at hand.

Call the Support Center from a phone near the scanning equipment so that the service person can try to talk you through the problem. If the equipment is found to be working properly and the problem is symbol readability, the Support Center will request samples of bar codes for analysis at our plant.

If the problem cannot be solved over the phone, you may need to return the equipment for servicing. If that is necessary, you will be given specific directions.



Symbol Technologies is not responsible for any damages incurred during shipment if the approved shipping container is not used. Shipping the units improperly can possibly void the warranty. If the original shipping container was not kept, contact Symbol to have another sent to you.

Symbol Support Center

For service information, warranty information or technical assistance contact or call the Symbol Support Center in:

United States

Symbol Technologies, Inc.
One Symbol Plaza
Holtsville, New York 11742-1300
1-800-653-5350

Canada

Symbol Technologies Canada, Inc.
5180 Orbitor Drive
Mississauga, Ontario, Canada L4W 5L9
1-866-416-8545 (Inside Canada)
905-629-7226 (Outside Canada)

United Kingdom

Symbol Technologies
Symbol Place
Winnersh Triangle, Berkshire RG41 5TP
United Kingdom
0800 328 2424 (Inside UK)
+44 118 945 7529 (Outside UK)

Asia/Pacific

Symbol Technologies Asia, Inc.
(Singapore Branch)
230 Victoria Street #05-07/09
Bugis Junction Office Tower
Singapore 188024
Tel: +65-6796-9600
Fax: +65-6337-6488

Australia

Symbol Technologies Pty. Ltd.
432 St. Kilda Road
Melbourne, Victoria 3004
1-800-672-906 (Inside Australia)
+61-3-9866-6044 (Outside Australia)

Austria/...sterreich

Symbol Technologies Austria GmbH
Prinz-Eugen Strasse 70 / 2.Haus
1040 Vienna, Austria
01-5055794-0 (Inside Austria)
+43-1-5055794-0 (Outside Austria)

Denmark/Danmark

Symbol Technologies AS
Dr. Neergaardsvej 3
2970 Hørsholm
7020-1718 (Inside Denmark)
+45-7020-1718 (Outside Denmark)

France

Symbol Technologies France
Centre d'Affaire d'Antony
3 Rue de la Renaissance
92184 Antony Cedex, France
01-40-96-52-21 (Inside France)
+33-1-40-96-52-50 (Outside France)

Latin America Sales Support

2730 University Dr.
Coral Springs, FL 33065 USA
1-800-347-0178 (Inside United States)
+1-954-255-2610 (Outside United States)
954-340-9454 (Fax)

Norway/Norge

Symbol's registered and mailing address:
Symbol Technologies Norway
Hoybratenveien 35 C
N-1055 OSLO, Norway

Symbol's repair depot and shipping address:
Symbol Technologies Norway
Enebakkveien 123
N-0680 OSLO, Norway

+47 2232 4375

Europe/Mid-East Distributor Operations

Contact your local distributor or call
+44 118 945 7360

Germany/Deutschland

Symbol Technologies GmbH
Waldstrasse 66
D-63128 Dietzenbach, Germany
6074-49020 (Inside Germany)
+49-6074-49020 (Outside Germany)

Mexico/México

Symbol Technologies Mexico Ltd.
Torre Picasso
Boulevard Manuel Avila Camacho No 88
Lomas de Chapultepec CP 11000
Mexico City, DF, Mexico
5-520-1835 (Inside Mexico)
+52-5-520-1835 (Outside Mexico)

South Africa

Symbol Technologies Africa Inc.
Block B2
Rutherford Estate
1 Scott Street
Waverly 2090 Johannesburg
Republic of South Africa
11-809 5311 (Inside South Africa)
+27-11-809 5311 (Outside South Africa)

Finland/Suomi

Oy Symbol Technologies
Kaupintie 8 A 6
FIN-00440 Helsinki, Finland
9 5407 580 (Inside Finland)
+358 9 5407 580 (Outside Finland)

Italy/Italia

Symbol Technologies Italia S.R.L.
Via Cristoforo Colombo, 49
20090 Trezzano S/N Naviglio
Milano, Italy
2-484441 (Inside Italy)
+39-02-484441 (Outside Italy)

Netherlands/Nederland

Symbol Technologies
Kerkplein 2, 7051 CX
Postbus 24 7050 AA
Varseveld, Netherlands
315-271700 (Inside Netherlands)
+31-315-271700 (Outside Netherlands)

Spain/España

Symbol Technologies S.L.
Avenida de Bruselas, 22
Edificio Sauce
Alcobendas, Madrid 28108
Spain
91 324 40 00 (Inside Spain)
+34 91 324 40 00 (Outside Spain)
Fax: +34.91.324.4010

Sweden/Sverige

"Letter" address:

Symbol Technologies AB

Box 1354

S-171 26 SOLNA

Sweden

Visit/shipping address:

Symbol Technologies AB

Solna Strandväg 78

S-171 54 SOLNA

Sweden

Switchboard: 08 445 29 00 (domestic)

Call Center: +46 8 445 29 29
(international)

Support E-Mail:

Sweden.Support@se.symbol.com

If you purchased your Symbol product from a Symbol Business Partner, contact that Business Partner for service.

Getting Started

Introduction	1-3
RFID Technology	1-3
RFID Components	1-3
The AR400 RFID Reader	1-4
Multiple Connection Options	1-4
Flexible Read Point Configurations.....	1-4
Configuration and Upgrading	1-4
Tag Management	1-5
Event Management	1-5
Device Management	1-5
Security	1-5
LEDs	1-6

Introduction

The AR400 Reader is a ready-to-connect network element that offers a variety of options for connecting to corporate networks via Ethernet or serial connections. A Setup Wizard facilitates reader configuration.

RFID Technology

Radio Frequency Identification (RFID) is an advanced automatic identification (Auto ID) technology that uses radio frequency signals to identify “tagged” items. A typical RFID system consists of transponders called tags, readers, and antennas, which function as follows:

- An RFID tag contains a chip that can store a limited amount of data. This data may be pre-encoded or can be encoded in the field. Tags come in a variety of shapes and sizes.
- A reader sends out radio frequency waves using attached antennas. This RF field powers and charges the tags, which are tuned to receive radio waves. The tags use this power to transmit data back to the reader, which the reader converts to a format for computer storage. The computer application translates the data into an understandable format.

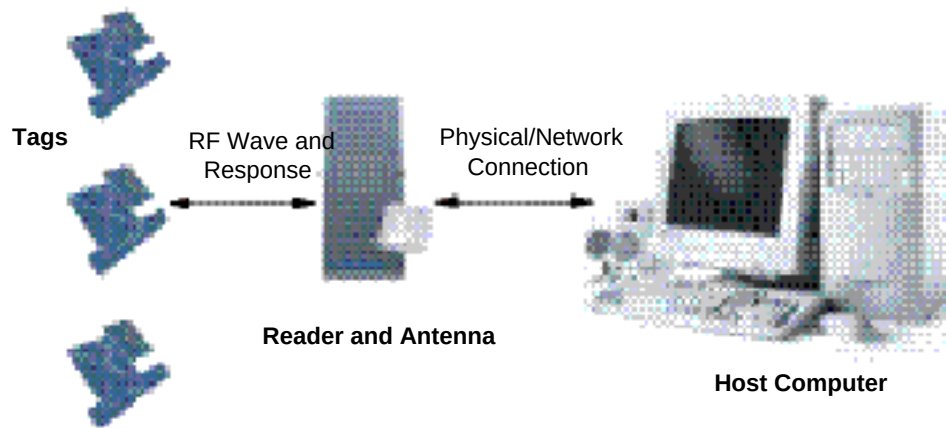


Figure 1-1. RFID System Elements

RFID Components

Symbol's RFID solutions offer low cost, long read range, and a very high read rate, providing real-time, end-to-end visibility of products and assets in the factory, distribution center, retail outlet, or other facility. A typical Symbol RFID system consists of the following components:

- Silicon-based RFID tags that can be attached to vehicles, trailers, containers, pallets, boxes, etc.
- Different types of antennas to support applications such as dock door (area antennas), conveyor and, in the future, Smart Shelf (Shelf Antennas).
- Readers that power and communicate with the tags for data capture and provide host connectivity for data migration.

Tags

Tags contain embedded chips that store information unique to the objects to which they are applied. Available in various shapes and sizes, tags, often called *transponders*, receive and respond to requests for their data. Tags require power to send data, and are available with two power options:

- Active Tags: typically powered by light-weight batteries and have limited life.
- Passive Tags: powered by the reader's RF field. Passive tags are much lighter, less expensive, and have a much longer life than active tags.

Antennas

Antennas transmit and receive radio frequency signals under the control of a reader. Antennas do not perform processing. A *read point* is the RF range of an antenna.

Readers

Readers are devices that provide a means for communicating with the tags and transferring their data to a host computer. Readers also provide features such as filtering, parity checks, and tag writing.

The AR400 RFID Reader

The Symbol AR400 is an intelligent, multi-protocol reader that provides real-time, seamless tag processing for all EPC-compliant tags: Class 0 (Read Only), Class 0 (Read/Write, also known as Class 0+), and Class 1 (Read/Write). Class 0 and Class 1 protocols are run in the Ultra-High Frequency range



(~900MHz).

Figure 1-2. AR400 Reader, Top and Side Views

The AR400 provides a wide range of features that enable implementation of complete, high-performance, and intelligent RFID solutions.

Multiple Connection Options

The AR400 provides flexibility for connecting to networks via Ethernet or serial connection. Because each AR400 is identified by its unique IP address, it is accessible from anywhere on the network. The AR400 can also be configured to obtain its IP address from a DHCP server, automating the IP address and default Gateway configurations.

Flexible Read Point Configurations

Connect up to eight antennas (four transmit and four receive) to a single AR400. This decreases the per-read-point cost. Logically combine antennas to create a single, “wide” read point with a much greater range than that of a single antenna.

Configuration and Upgrading

The AR400 is easy to reconfigure for an application via the Setup Wizard. The AR400 can also accept new firmware and configuration under host control.

Tag Management

Ad Hoc Querying

Use ad hoc querying to send a query about tag visibility. The AR400 replies with either “Tag(s) Visible,” “Not Known” (never seen or imported), or “Not Visible” (previously seen but now missing, with last seen timestamp).

Tag Filtering

Use tag filtering to apply filters during read operations. A filter can include or exclude a tag based on the specified bit pattern. The AR400 offers two types of filtering:

- Pre-Processing: The AR400 restricts its ability to read tags as directed by the include or exclude filtering specification.
- Post Processing: The AR400 reads all tags it sees, and applies its filters before it reports these tags to the host computer.

Tag List

Use the tag list feature to send information about tags from the host to the reader. The host can purge the tag list to remove this information from the reader when it’s not needed.

Event Management

Event Notification

Use event notification to receive notification about certain events. For example, receive immediate notification of a tag visibility change, or bundle all notifications and receive them later.

Exception Notification and Heart Beat Notification

The AR400 supports sending exception notifications via Simple Network Management Protocol (SNMP). The “heart beat” notification feature sends periodic messages that indicate whether or not the reader is functional.

Device Management

Quick Backup and Recovery

To back up and restore reader configuration, use any Web browser to download the configuration XML file, then download the file to the reader using the Administrator Console.

SNMP Integration

The AR400 can send real-time notification of specific events and failures to the SNMP server.

Security

Trusted Hosts

The AR400 allows specifying the IP addresses of hosts that are allowed to connect to the reader. Use this security feature to prevent unauthorized network hosts from communicating with the reader.

User Level Security

The AR400 recognizes three access levels to assign to users:

- *View* - view reader configuration settings.
- *Edit* - view and edit configuration settings.
- *Maintenance* - view and edit configuration settings, and perform administrative tasks such as updating reader firmware.

Use this feature to assign different access levels to users, allowing them to perform necessary tasks without compromising security.

Logging

The AR400 keeps a log of all system-related activities for security and troubleshooting. Use the log, which includes time-stamped system activities such as good and bad tag reads, login attempts, hardware failures, and other events, to pinpoint problems to facilitate quick resolution, and to identify administrators who require additional training to prevent future problems.

LEDs

The AR400 LEDs indicate reader status as described in LED Indications .

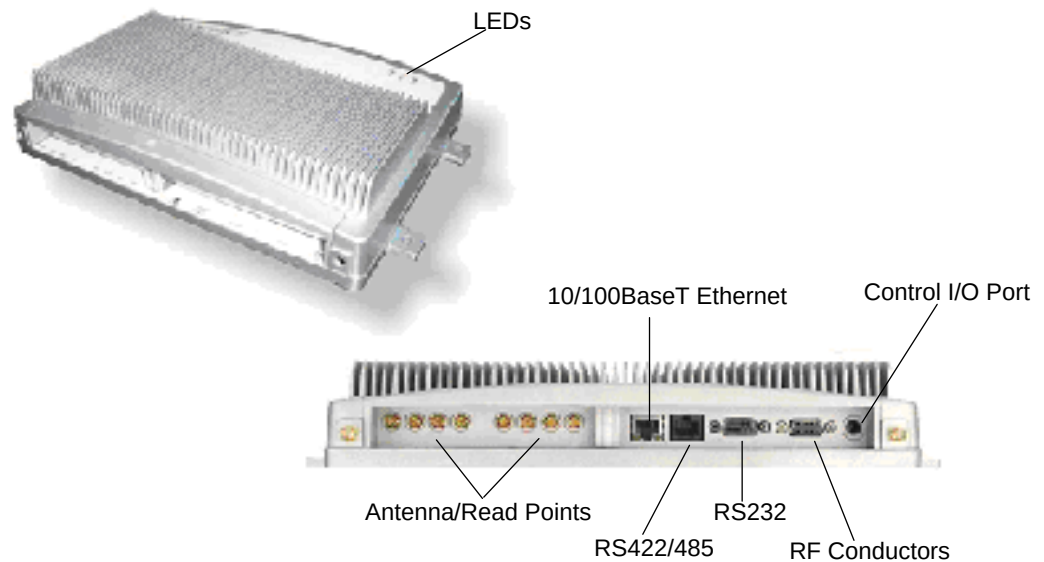
Table 1-1. LED Indications

LED	Description
Green	Reader is powered on
Red	Error condition or non-operational mode, e.g., boot-up
Yellow	Successful tag read

Installation and Communication

- AR400 Physical Connections 2-3
- Installing the AR400..... 2-3
 - Mounting Tips..... 2-3
 - Mounting the AR400 2-4
 - Connecting Antennas to the AR400..... 2-4
 - Portal Setup 2-4
 - Powering the AR400 2-4
 - Verifying Hardware Functionality 2-5
- Connecting the AR400 for Communication 2-5
 - Ethernet Connection 2-5
 - RS232 Connection 2-5
- Reading Tags 2-7

AR400 Physical



Connections

Figure 2-1. AR400 Parts



Use only the parts provided with the AR400 reader or recommended by Symbol. Substituting other cables or parts can degrade system performance, damage the AR400, and/or void the warranty.

Installing the AR400

Mounting Tips

Consider the following before selecting a location for the AR400 reader:

- Mount the AR400 indoors, in operating range, and out of direct sunlight, high moisture, or extreme temperatures.
- Mount the AR400 in an area free from electromagnetic interference. Sources of interference include generators, pumps, converters, non-interruptible power supplies, AC switching relays, light dimmers, and computer CRT terminals.
- Mount the AR400 within 15 feet of the antennas.
- Ensure the AR400's power cord can reach the power source outlet.
- Mount the AR400 onto a permanent fixture, such as a wall or a shelf, where it won't be disturbed, bumped, or damaged. Allow a minimum of five inches of clearance on all sides of the AR400.



WARNING

When installing the antenna, ensure a minimum separation distance of 9.1 in (23 cm) between the antenna and human beings.

Mounting the AR400

1. Position the AR400 on the wall or shelf, ensuring 5 inches (12.7 cm) of clearance on all sides.
2. Using the pre-drilled holes at the corners of the AR400 as a guide, drill four holes in the wall or shelf for mounting the AR400.
3. Secure the AR400 to the wall or shelf using four 1-inch long #10 screws.

Connecting Antennas to the AR400



Power off the AR400 before connecting the antennas. Never disconnect the antennas while the AR400 is powered on or reading tags (when the yellow LED is lit). Doing so can damage the AR400.

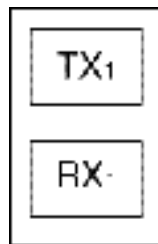
Do not turn on the antenna ports from a host to which antennas are not connected.

1. Attach the N-Male plug (large end) of an antenna connector cable to antenna 1.
2. Attach the DIN 1.0/2.3 jack connectors (small ends) of the cable to the TX₁ and RX₁ connectors on the AR400.
3. Secure the cable using wire ties. Do not bend the cable.

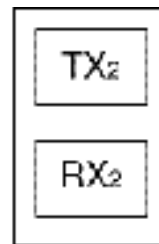
Repeat these steps to connect antenna 2 to TX₂/RX₂, antenna 3 to TX₃/RX₃, and antenna 4 to TX₄/RX₄.

Portal Setup

In portal situations such as dock doors, ensure the TX for an antenna on one side of the portal faces the TX of the opposing antenna. Similarly, ensure the antennas' respective RXs face each other, as



Antenna Pair 1



Antenna Pair 2

shown in Portal Alignment .

Figure 2-2. Portal Alignment

Powering the AR400



Connect the antennas before supplying power to the AR400.

To power on (and off) the AR400:

1. Connect the provided 24 VDC power supply to the AR400's power port.
2. Plug the power supply into a 24 V power outlet. The green Power LED on the AR400 lights to indicate the AR400 is powered on.
3. To power off the AR400, unplug the power supply from the power outlet. The green Power LED turns off to indicate that the device is powered off and the system is not operational.



Do not power off the AR400 until the yellow LED is off, indicating that reads are not in process.

Verifying Hardware Functionality

Power On Test

The red Error LED lights when power is supplied to the AR400, then turns off. The green Power LED lights when the AR400 completes power-up and is operational.

Read Test

After the AR400 powers up, test the read range to verify that it meets requirements.

1. Enable polling using the Web-based AR400 Administrator Console. See [Scan Control on page 3-6](#).
2. Control the AR400 through a real-time application such as TagVis. Refer to the *TagVis User Guide*.
3. Present a tag so it is facing the antenna.
4. Walk slowly toward the antenna until the AR400 lights the yellow Read LED to indicate that it detected and read the tag. The distance between the tag and the antenna is the approximate read range.



For optimal read results, do not hold the tag at an angle or wave the tag, as this can cause the read distance to vary.

Connecting the AR400 for Communication

Connect the AR400 to a host or network via Ethernet or RS232.

Ethernet Connection

The AR400 communicates to the host via a 10/100Base-T Ethernet cable and receives power via a Symbol AC power supply. Ethernet connection allows access to the AR400's Administrator Console, used to change AR400 settings.

To connect the AR400 via Ethernet:

1. Connect the RJ45 Ethernet cable to the 10/100Base-T Ethernet port on the AR400. See AR400 Parts . Ensure the Ethernet cable is terminated according to [Table A-2 on page A-5](#).
2. Plug the other end of the Ethernet cable into the host system's LAN port.
If not connecting to an Ethernet network, connect one end of an Ethernet crossover cable (not provided) to the Ethernet card on the computer, and the other end to the TCP/IP port on the AR400.
3. On a networked computer, open an Internet browser and enter the IP address of the AR400 (the default IP address of the AR400 is 192.168.127.254). The Administrator Console login window appears.
4. Log in to the AR400 Administrator Console. If desired, change settings for the AR400, such as the IP address. See [Chapter 3, Administrator Console](#).

RS232 Connection

Serial communication allows accessing the AR400's Administrator Console using terminal software in order to change AR400 settings. Use this method of administration rather than the Web-based method in the following situations:

- When the IP address of the AR400 is unknown.
- When the AR400 obtains its IP address via DHCP but you need to know the IP address.
- When crossover cables are not available and you need to change the IP address of the AR400 as per the network's addressing scheme.
- Other situations when AR400 administration is necessary without connecting to the Web-based Administrator Console.
- The Web-based Administrator Console is disabled.

To connect the AR400 via RS232:

1. Connect a DB9 serial cable to the AR400's RS232 port. See AR400 Parts. Ensure the cable is terminated according to [Table A-3 on page A-5](#).
2. Plug the other end of the cable into the host computer.
3. On the host computer, launch a terminal emulation program (such as HyperTerminal) and configure it as follows:
 - Terminal Type: VT-100
 - Port: COM 1-4 (depending on the COM port used)
 - Terminal Settings:
 - 38400 bps transfer rate
 - 8 data bits
 - no parity
 - 1 stop bit
 - no flow control

- no hardware compression
4. After establishing a connection with the AR400, type *AdvancedReaderConsole* on the host computer and press **Enter**.
 5. Enter *admin* as the username and *change* as the password. These are the default settings. You cannot change the password from the serial console. To change the password (or create a new user account) use the Web-based Administrator Console.

The host displays the *Current Configuration* menu:

Current Configuration:

```

Serial Number          : redacted
MAC Address            : redacted

1 -- DHCP              : OFF
2 -- IP Address         : 192.168.127.254
3 -- IP Port            : 3000
4 -- Network Mask       : 255.255.255.0
5 -- Gateway            : 192.168.1.1
6 -- HTTP Server is     : ON
7 -- HTTP Port is       : 80
8 -- RS485 Node Address : 4

9 -- Commit Change
10 -- Discard Change
11 -- Exit
12 -- Reboot

13 -- Show system log
14 -- Trace system log : OFF
```

Select the menu number to change the item value:

6. To change a setting, enter the menu number, press **Enter**, then enter the new configuration value. For example, to change the IP address, enter **2** to select *IP Address*, then press **Enter**. Enter a new IP address value.
7. Enter **9**, then press **Enter**, to apply the change.

Reading Tags

To read tags while communicating with the host serially, connect the AR400's RS-422/485 interface to a serial port on the host computer. Symbol provides an RS485-to-USB SeaLevel converter box and cable which connects the AR400 to the host's USB port for serial communication.

To connect the AR400 to a host computer and read tags in real time, connect through TCP/IP and use a real-time application such as TagVis. Refer to the *TagVis Developer Guide*, or the user guide provided with the application.

Administrator Console

- Managing the AR400..... 3-3
- Using the Setup Wizard..... 3-4
- Status..... 3-5
- Scan Control..... 3-6
 - Scheduling a Periodic Scan Read Point..... 3-7
- Query..... 3-11
- Writing a Tag..... 3-13
 - Writing Tips..... 3-14
- Filtering..... 3-15
 - Creating a Filter Rule..... 3-15
- Read Point Classes..... 3-21
- Read Point Zones..... 3-22
 - Adding and Modifying Read Point Zones..... 3-23
- Renaming, Enabling, and Disabling the AR400..... 3-24
 - Configuring Individual Read Points..... 3-26

Event Notification.....	3-27
Visibility Events	3-27
Threshold Event.....	3-27
Network Status Event.....	3-27
Exception Events	3-27
Selecting Event Notification Options.....	3-28
Committing / Discarding Changes	3-30
Managing Trusted Hosts	3-31
Managing Users.....	3-32
User Maintenance	3-33

Managing the AR400

The AR400 includes an Administrator Console used to manage and configure the AR400. Use a Web browser on a host computer to access the AR400's Administrator Console.

1. To access the Administrator Console, enter the IP address of the AR400 in a web browser. The default address is 192.168.127.254. The Console's login window

Options

Reader Administrator Console

Help

User Login

User Name:

Password:

Login

appears.

Figure 3-1. Console Login

2. If this is the first visit to the Console, enter *admin* in the *User Name:* field and *change* in the *Password:* field. A second window prompts to change the password. Enter and confirm the new password, then click **Change**. Use this new password for subsequent visits to the Console. The Console's main menu window appears.

Options

Reader Administrator Console

Setup Wizard

Status

Scan Control

Query

Write a Tag

Tag Selection

Read Point Class

Read Point Zone

Configuration

Notifications

Commit/Revert

Trusted Hosts

Manage Users

Maintenance

Logout

Help

- A step-by-step method of learning/configuring the system
- Check status of Reader Ports/Read Points
- Scan control functions
- Perform an ad-hoc query on the location of a specific tag
- Write ID or user data to a RFID tag
- Create/Modify tag selection filters
- Create/Modify standard Read Point configurations
- Create Read Point Zones
- Perform the basic configuration of Reader Ports
- Select your preferences for event notification
- Commit/Disard the configuration changes
- Define the list of trusted hosts
- Create/Modify console user access control
- Low level server configuration options
- Logout/Login of the console session
- Get more detailed help

Figure 3-2. Console Main Menu

Using the Setup Wizard

The Setup Wizard provides a simple means of setting up and configuring the AR400 for the first time. Click **Help** for assistance when using the wizard.

To use the wizard for initial configuration, click **Setup Wizard** (the first item in the menu).

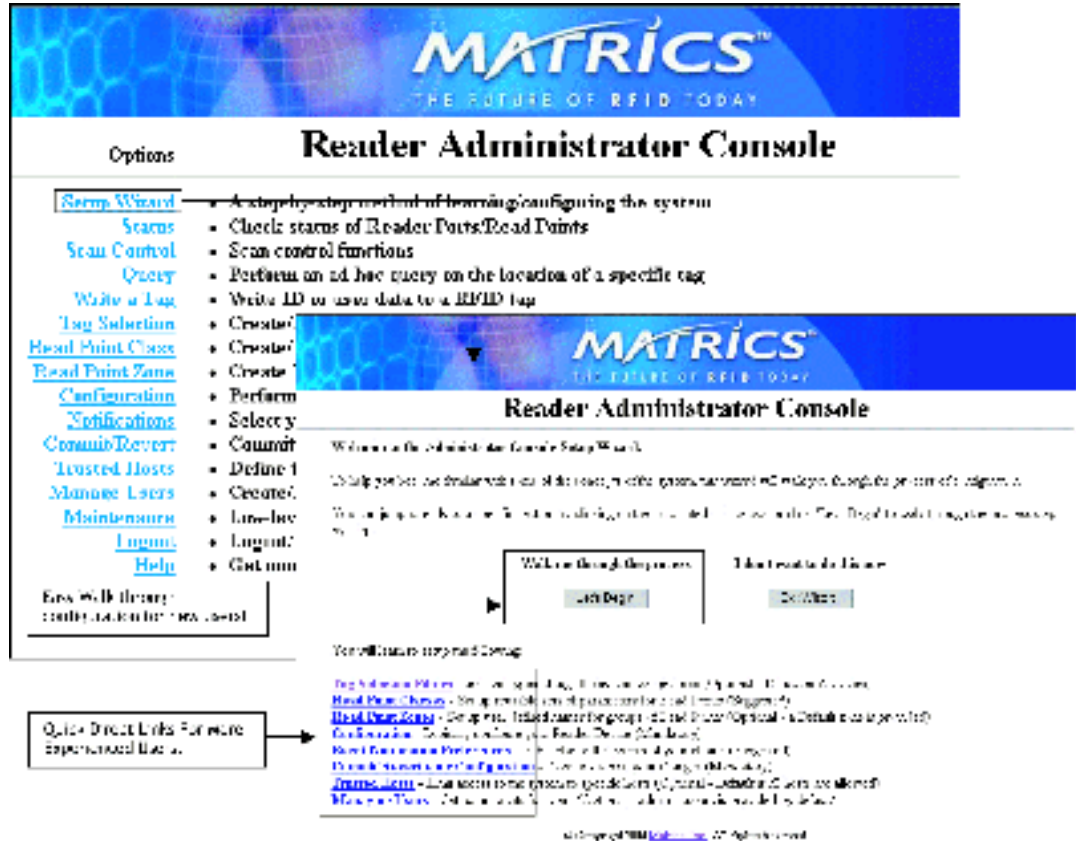
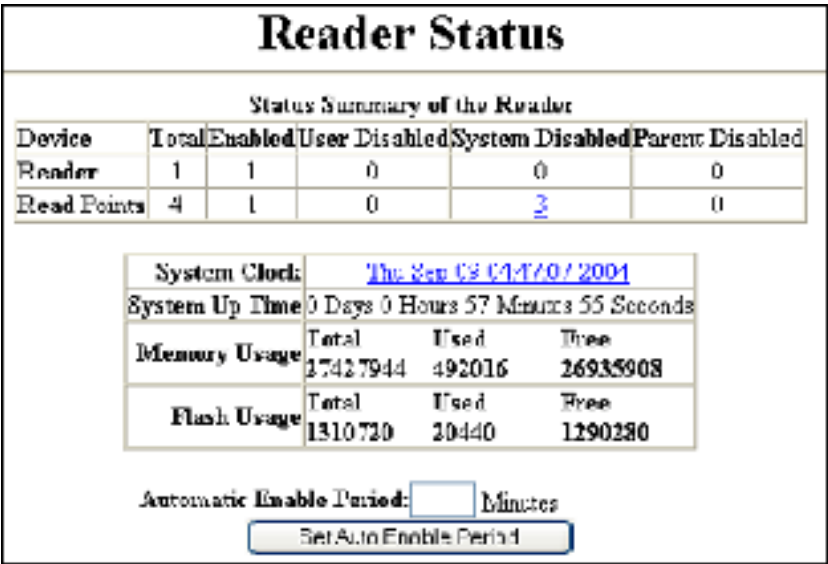


Figure 3-3. Initial Setup Wizard Window

The Wizard provides windows used to configure the AR400 quickly and easily. To configure specific AR400 settings without using the Wizard, see the following sections.

Status

Click **Status** on the Console main menu to view the *Reader Status* window, which displays information about the AR400 and read points



(antennas).

Figure 3-4. Reader Status Window

Reader Status Window Elements describes the elements in the *Reader Status* window.

Table 3-1. Reader Status Window Elements

Item	Value Format	Description
Device Status Summary of the Reader		
Total	Number	Number of readers and read points (antennas) connected. Since a single reader is connected to the Administrator Console, for the reader this number is always 1.
Enabled	Number	Total number of readers and read points enabled for reading. Since a single reader is connected to the Administrator Console, for the reader this number is always 1 or 0 (if the reader is disabled).
User Disabled	Number	Number of user-disabled readers and read points. This value is always 1 or 0. For information on how to disable readers, see Renaming, Enabling, and Disabling the AR400 .
System Disabled	Number	Number of system-disabled readers and read points. If a device becomes non-operational, the system disables it, but allows other system components to continue to operate. For the reader this value is always 1 or 0.

Parent Disabled	Number	Devices dependent on a non-operational parent device are marked Parent Disabled. For example, when a reader is system-disabled, its read points are marked parent disabled.
Reader Information		
System Clock	[Weekday] [Month] [Day of the Month] [Hour:Minute:Second] [Year]	Time of the reader system clock. Click on this to change the time of the reader system clock.
System Up Time	[Number of Days] [Number of Hours] [Number of Minutes] [Number of Seconds]	The length of time that the reader has been running.
Memory Usage	Number of bytes	Total amount of device memory, and amount of memory in use and available.
Flash Usage	Number of bytes	Total amount of flash memory, and amount of memory in use and available.
Automatic Enable Period	Minutes	After the specified number of minutes the system attempts to enable any degraded device that was system-disabled.

Scan Control

Click **Scan Control** on the Console main menu to view the *Scan Control* window, which allows initiating an on-demand scan and enabling / disabling polled read points. For periodic read points, the window displays when the next scan is

scheduled.

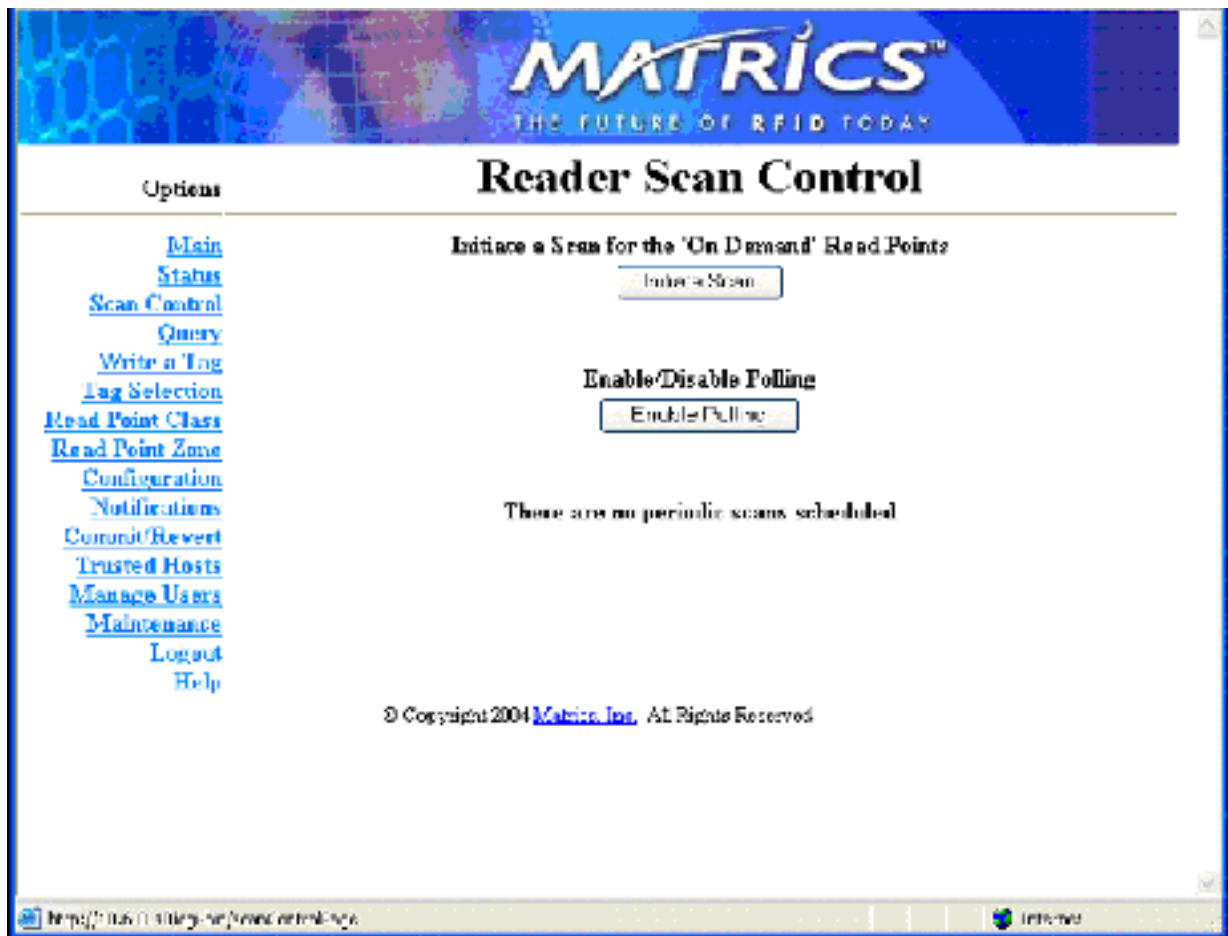


Figure 3-5. Scan Control Window

To initiate a scan for on-demand read points click **Initiate Scan**.

To enable polling for polled read points click **Enable Polling**.

Scheduling a Periodic Scan Read Point

To schedule a periodic scan for a read point, modify the read point class setting:

1. Click **Read Point Class**.

Figure 3-6. Read Point Classes Window

2. Enter a name for the read point class in the *Class Name*: field.
3. Select the antenna type from the *Type*: drop-down list. Options are *AREA* (long range), *COMBINED* (for when operating on portals or areas where multiple read points cover the same space), *SHELFv1* (existing short range shelf type), or *SHELFv2* (next-generation short range shelf type).
4. In the *Scan Period*: drop-down list select how often to scan a read point for tags. Options are:
 - **On Demand**: Only scan read points when the user initiates a scan request.
 - **Polled**: Scan read points continuously.
 - **Periodic**: Select the time interval for which to scan read points.
5. In the *Gain*: drop-down list select the gain (a percentage) to designate the antenna's power setting for reading RFID tags.
6. Select how many times to repeat the read command when performing a scan from the *Retry*: drop-down list.
7. Select the type of tags to read from the *Air Protocol*: drop-down list. Options are *CLASS 0*, *CLASS 1*, or *ALL*.

8. Select a filter from the *Tag Selection*: drop-down list to specify which tags to read. See Query for information on creating filters.
9. In the *Write Gain*: drop-down list select the gain (a percentage) to designate the antenna's power setting for writing RFID tags.
10. Click **Add Class**. The new class appears in the *Class List*.
11. Click **Commit / Revert**. See Committing / Discarding Changes .
12. Click **Configuration**. The Configuration window displays a list of antennas.

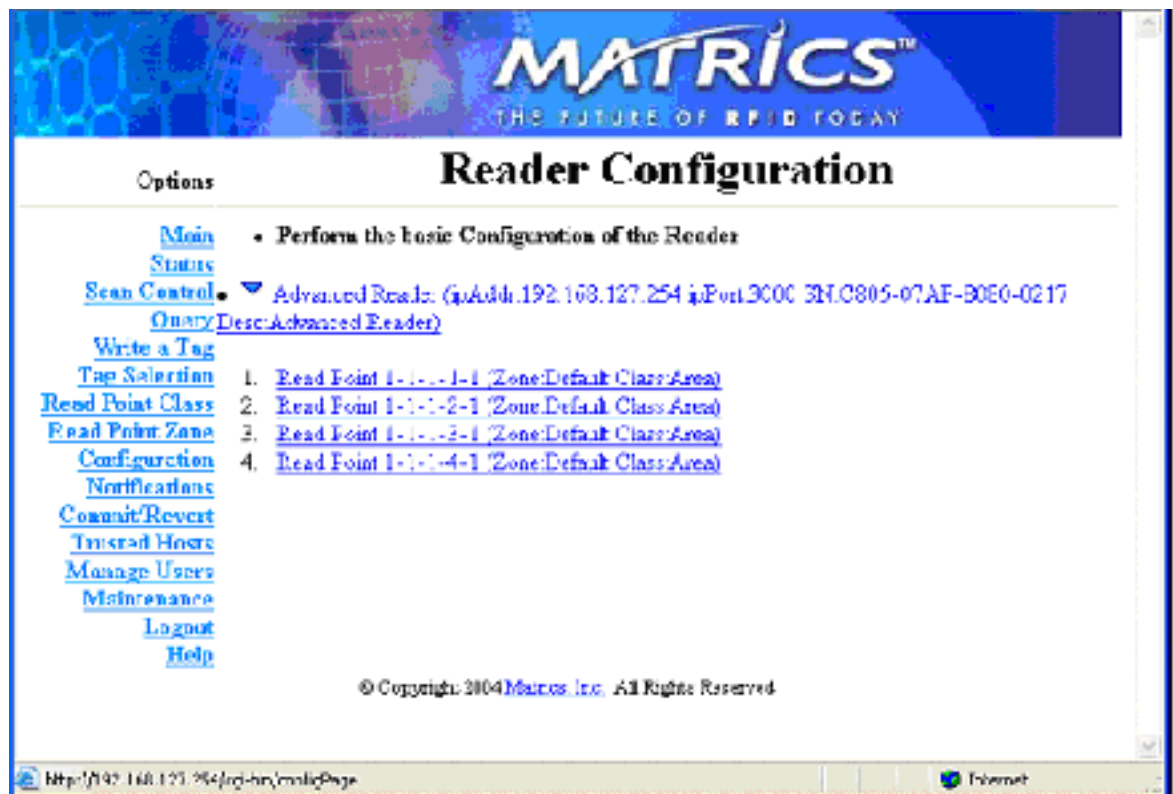


Figure 3-7. Reader Configuration Window

13. Select the read point on which to schedule periodic scans. The following window provides details about the read

point.

The screenshot shows a web browser window with the MATRICS logo at the top, which includes the tagline 'THE FUTURE OF RFID TODAY'. The main heading is 'Reader Configuration'. On the left is a vertical menu with links: Main, Status, Scan Control, Query, Write a Tag, Tag Selection, Read Point Class, Read Point Zone, Configuration, Notifications, Commit/Revert, Trusted Hosts, Manage Users, Maintenance, Logout, and Help. The 'Read Point Class' link is highlighted. The main content area is titled '• Modify a Read Point Configuration'. It contains a form with the following fields: 'Name:' with the value 'HandPrint 1-1-1-1', 'Description:' (empty), 'Class:' with a dropdown menu showing 'Area', and 'Zone:' with a dropdown menu showing 'Default'. Below these fields is a checkbox labeled 'Disable' which is unchecked. At the bottom of the form are two buttons: 'Modify Read Point' and 'Delete Read Point'. The footer of the window displays '© Copyright 2004 Matrics, Inc. All Rights Reserved'. The browser's status bar at the bottom shows 'Done' and 'Internet'.

Figure 3-8. Read Point Configuration Window

14. Select the new read point class from the *Class:* drop-down list. This associates the read point with the new read point class, scheduled to perform a scan every 5 minutes.
15. Click **Modify Read Point**, then **Commit/Revert** to apply the changes. See Committing / Discarding Changes.

16. Click **Scan Control** to open the *Scan Control* window. This window indicates when the next periodic scan is scheduled.



Figure 3-9. Reader Scan Control Window

Query

Use the query feature to read tags and get their status information. The AR400 replies with one of the following tag status indications:

- The tag is not known to the system. (The tag was never seen or imported.)
- The tag is not visible to the system. (The tag is known to the system, but is currently not visible to any read point.)
- The tag is visible at one or more read points. (A list of read points where the tag can be seen displays.)

The tag ID and the type of the tag is required to query a tag. To obtain the tag ID and type of all tags the AR400 is reading:

1. Enable polling at the AR400 and configure read point classes as polled classes.
2. Open a new browser window and enter the following URL:
`http://[Reader IP Address] /cgi-bin/dataProxy?oper=queryTags`
XML containing the tag ID and type of all tags being read appears.

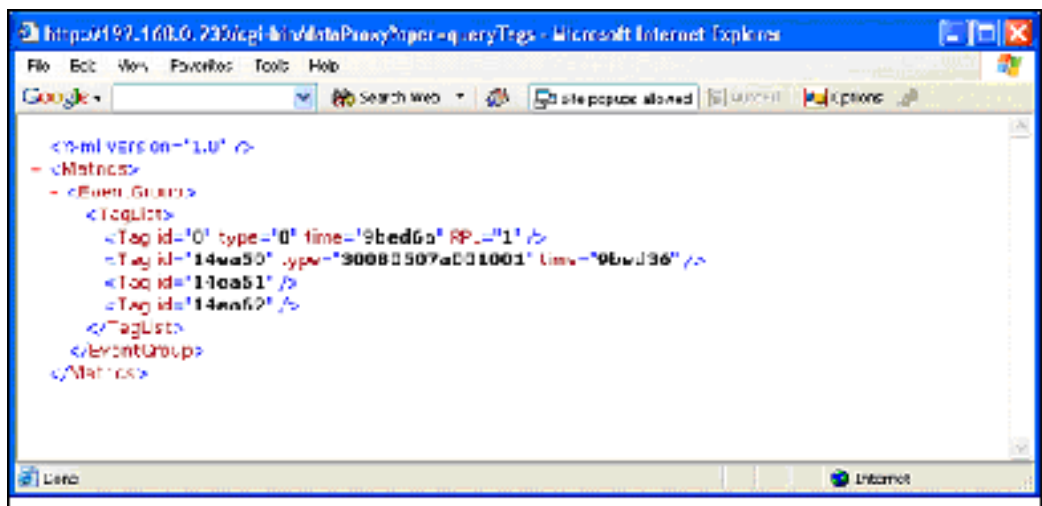


Figure 3-10. Query Tags XML Window

3. Note the tag ID and type of the tag to query.

4. Open the Administrator Console and click **Query**.

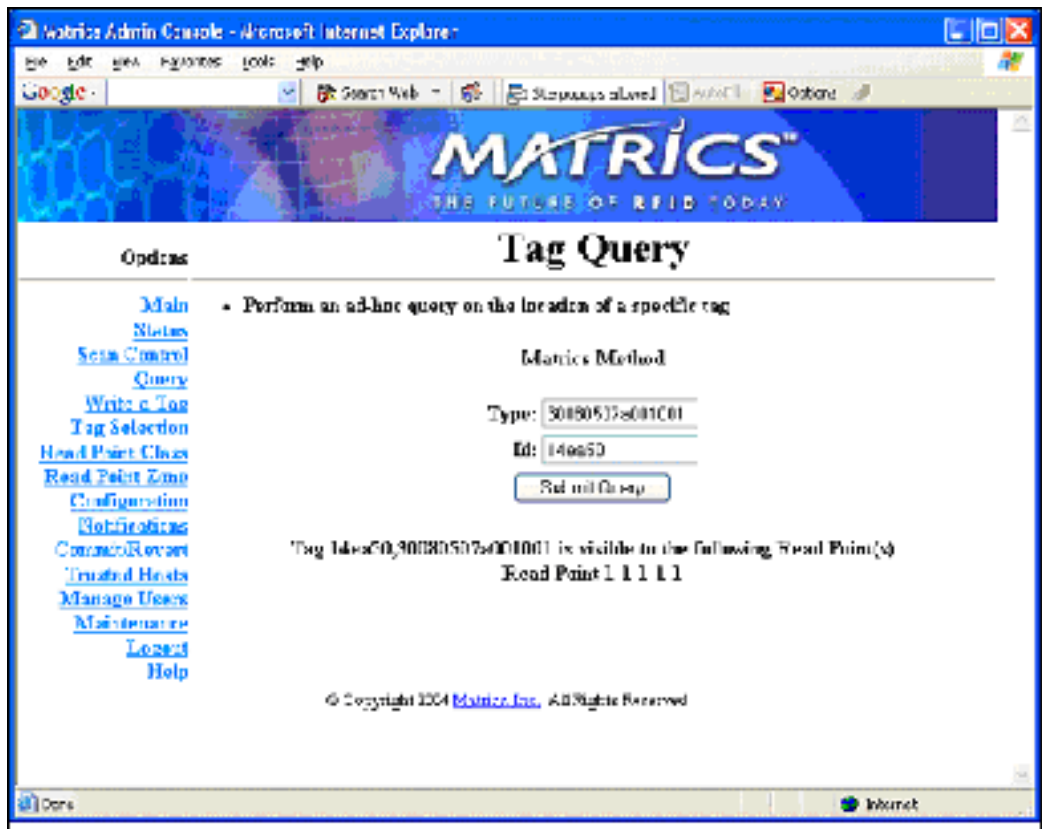


Figure 3-11. Tag Query Window

5. Enter the type and ID from Step 3 in the *Type:* and *Id:* fields.
6. Click **Submit Query**. The AR400 responds with the read point of the antenna that is reading the tag.

Writing a Tag

Use the *Write a Tag* option to perform the following with a re-writable (R/W) tag:

- Write, Erase and/or Lock Tag ID.
- Write, Erase and/or Lock User Data.
- Write / Lock kill code.
- Kill A Tag

To write a tag:

1. Click **Write a Tag**.

Field Content (Hexadecimal)	Erase	Write	Lock
Tag ID	☒	☒	☐
User Data	☐	☐	☐
Kill Code		☐	☐
Read Point			
Action			

Figure 3-12. Write an RFID Tag Window

2. Enter the ID to write on the tag in the *Tag ID* field. If the tag already contains an ID, select the *Erase* and *Write* checkboxes next to this field to overwrite it. To disable future changes of the tag ID select the *Lock* checkbox next to the *Tag ID* field.
3. Enter the data to write on the tag in the *User Data* field. If the tag already contains user data select the *Erase* and *Write* checkboxes next to this field to overwrite it. To disable future changes of the user data select the *Lock* checkbox next to this field.
4. To write a kill code, enter six hex digits in the *Kill Code* field. To lock the kill code select the *Write* and *Lock* checkboxes.
5. Select the antenna port to use for the write operation from the *Read Point* drop-down list.
6. Select whether to write information on a tag or kill a tag from the *Action* drop-down list.

Writing Tips

Before writing to tags consider the following tips:

- Locking a tag ID and/or user data prevents further erasing and writing the tag ID and user data on this tag.
- After writing and locking the kill code, the kill code is required to kill the tag.
- Killing a tag voids it for all read and write operations, rendering it useless for future operations.

Filtering

The AR400 allows setting filters based on rules and then associating the filters with a specific read point. This prevents the AR400 from reporting specific tags. Filtering out tags involves the following steps:

- Creating a filter rule
- Creating a filter and associating it with the rule
- Associating a filter to a read point class
- Associating a read point class to an antenna.

The following sections describe these processes.

Creating a Filter Rule

To create a filter rule:

1. Click **Tag Selection**.

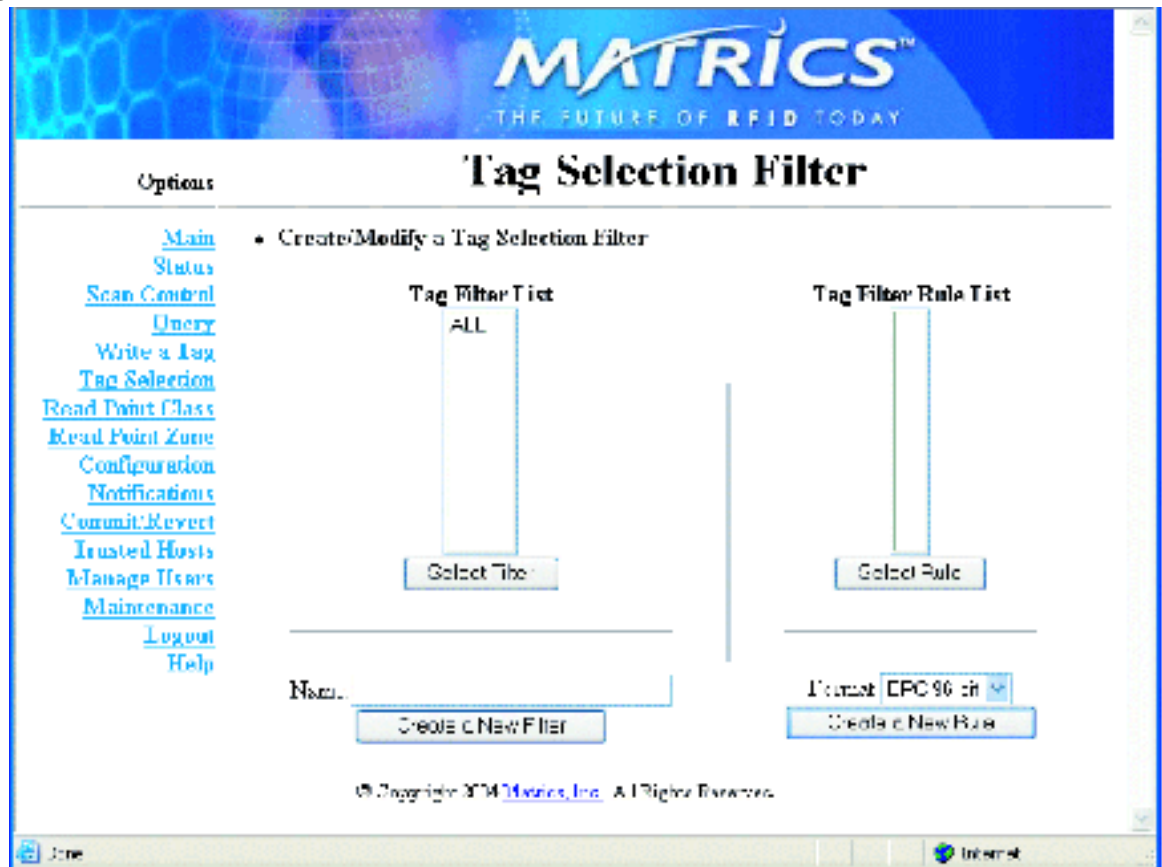


Figure 3-13. Tag Selection Filter Window

2. Click **Create A New Rule**.

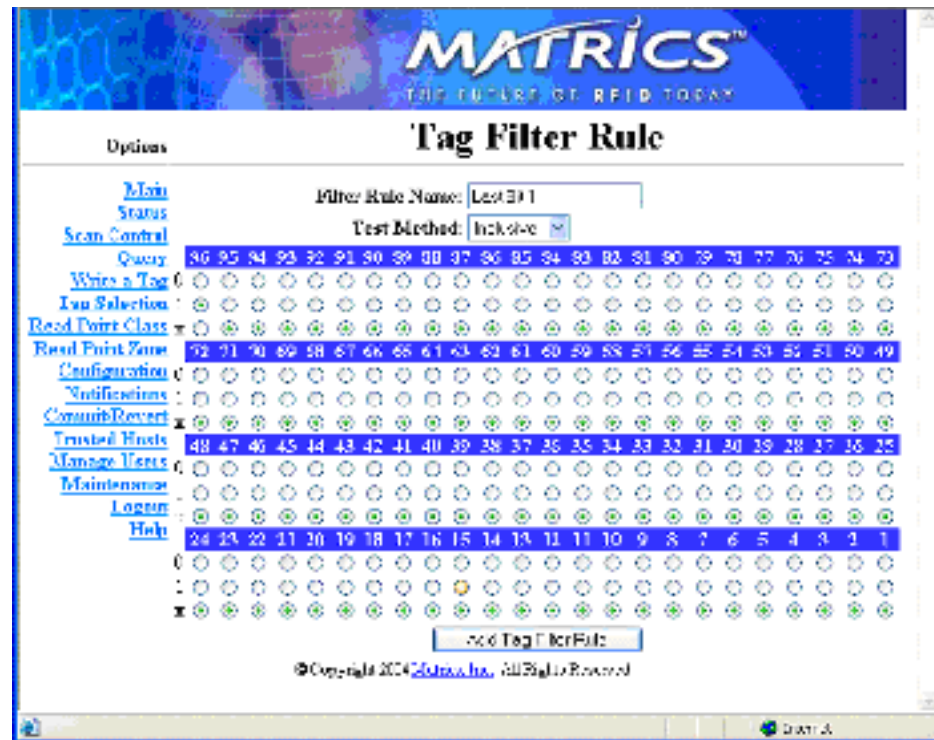


Figure 3-14. Tag Filter Rule Window

3. Choose the values for specific bits on which to base the filter.
4. Enter a name for the rule in the *Filter Rule Name*: field.
5. Select an option from the *Test Method* drop-down list. *Inclusive* indicates that all tags matching the rule are reported. *Exclusive* indicates that all tags matching the rule are not reported.
6. Click **Add Tag Filter Rule** to return to the *Tag Selection Filter* window. The new rule appears in the *Tag Filter Rule List*.
7. Enter a name for the filter in the *Name*: field.

8. Click **Create a New Filter**.

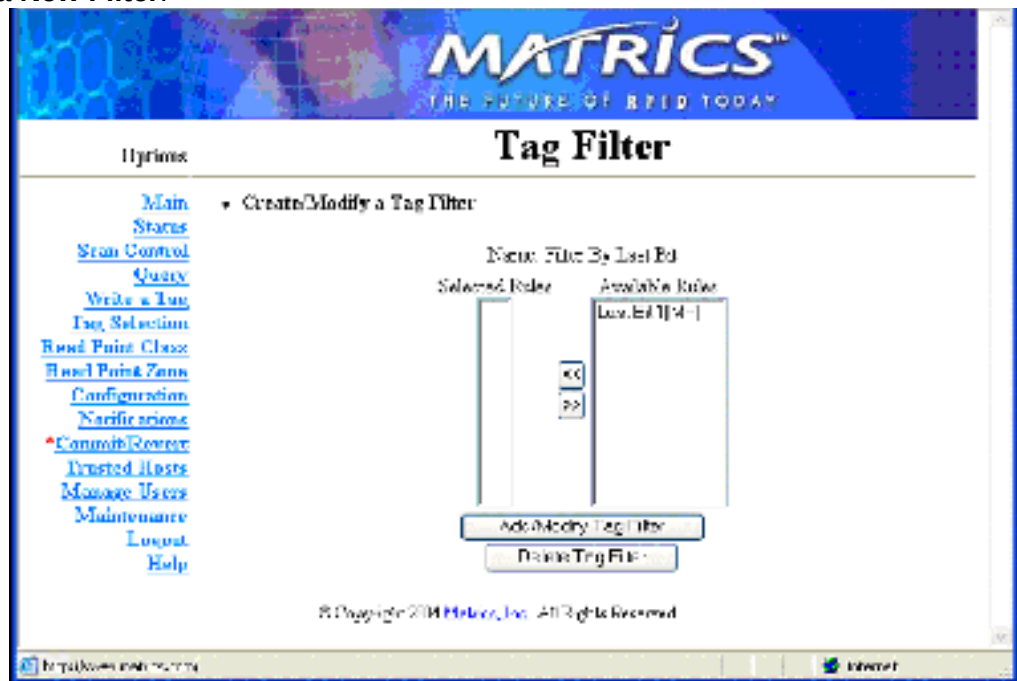


Figure 3-15. Tag Filter Window

9. Select the new rule from the *Available Rules* list and click <<. The rule moves to the *Selected Rules* list, adding it to the filter.
10. Click **Add/Modify Tag Filter**. The *Tag Selection Filter* window appears with the new filter in the *Tag Filter List*.
11. Click **Commit/Revert** to apply the changes. See *Committing / Discarding Changes*.

12. Click on **Read Point Class**.

MATRICS™
THE FUTURE OF RPID TODAY

Read Point Classes

• Create/Modify a Read Point Class

Class Name:

Type:

Scan Period:

Gain:

Retry:

Air Protocol:

Tag Selection:

Write Gain:

Class List

- Area
- Period
- Shift
- Shift2

© Copyright 2004 Matrics, Inc. All Rights Reserved

Figure 3-16. Read Point Classes Window

13. Enter a class name in the *Class Name*: field.
14. Select settings for the class from the drop-down lists. See Scheduling a Periodic Scan Read Point for field descriptions.
15. Select the new filter from the *Tag Selection* drop-down list.
16. Click **Add/Modify Class**.
17. Click **Commit/Revert** to apply the changes. See Committing / Discarding Changes.

18. Click
Configuration.

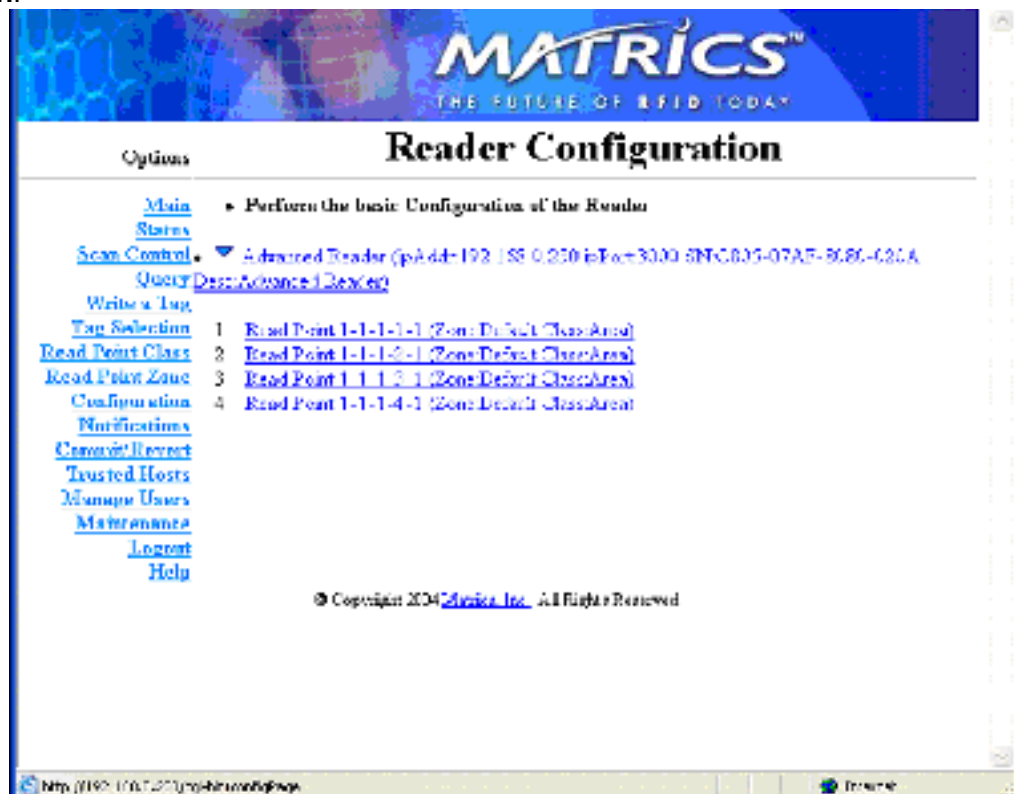


Figure 3-17. Selecting a Read Point

19. Select the read point with which to associate the new filter.

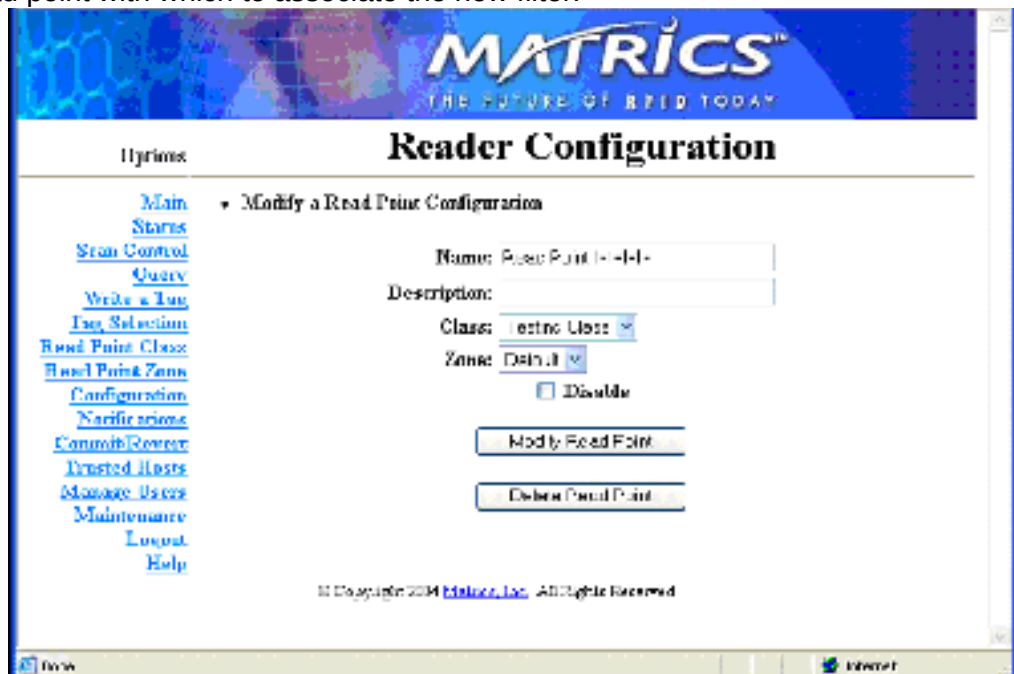


Figure 3-18. Modifying Read Point Configuration

20. Select the new class which contains the new filter from the *Class* drop-down list.
21. Click **Modify Read Point**. The *Reader Configuration* window displays the new read point class associated with the selected antenna. The selected read point of the AR400 now reports tags as per the selected rule.

Read Point Classes

Read point classes are a set of configuration parameters assigned to one or more read points (antennas). Create a read point class in one of two ways:

- Create a new read point class by defining the class.
- Use an existing read point class as a template, copy it, change its settings, and save the new class with a different name.

The AR400 includes several read point classes to use as templates. To create a new class based on one of the existing classes:

1. Click **Read Point Class**.

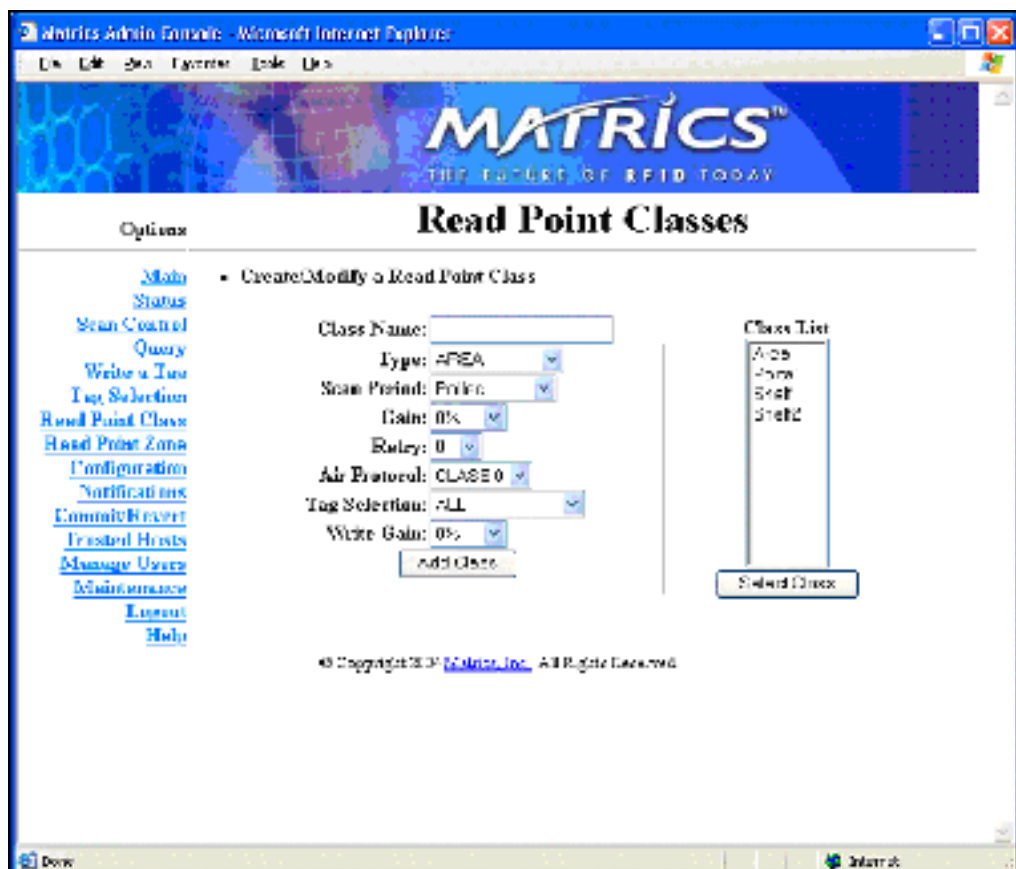


Figure 3-19. Creating a New Read Point Class

2. Select a class from the *Class List* and click **Select Class** to display the settings of this class.
3. Select settings for the class from the drop-down lists. See Scheduling a Periodic Scan Read Point for field descriptions.
4. Click **Add Class**.

Read Point Zones

Read point zones provide a logical way of grouping one or more read points on the same reader or across readers. A read point zone facilitates arbitrary user aggregations of read points.

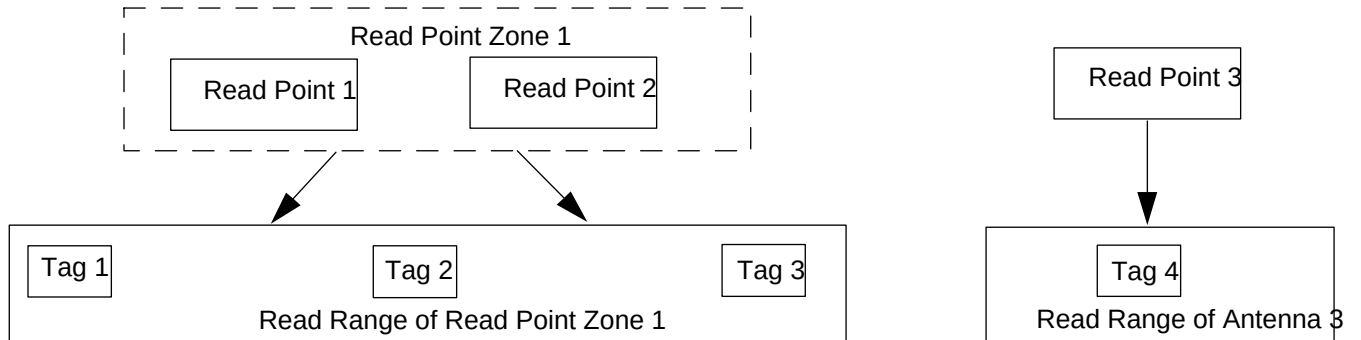


Figure 3-20. Read Point Zone Diagram

In Read Point Zone Diagram Read Point 1 and 2 are logically grouped using Read Point Zone 1. Tags read by either read point are reported as read by Read Point Zone 1. This section describes how to configure and administer read point zones.

Adding and Modifying Read Point Zones

To create a zone:

1. Click **Read Point Zone**.

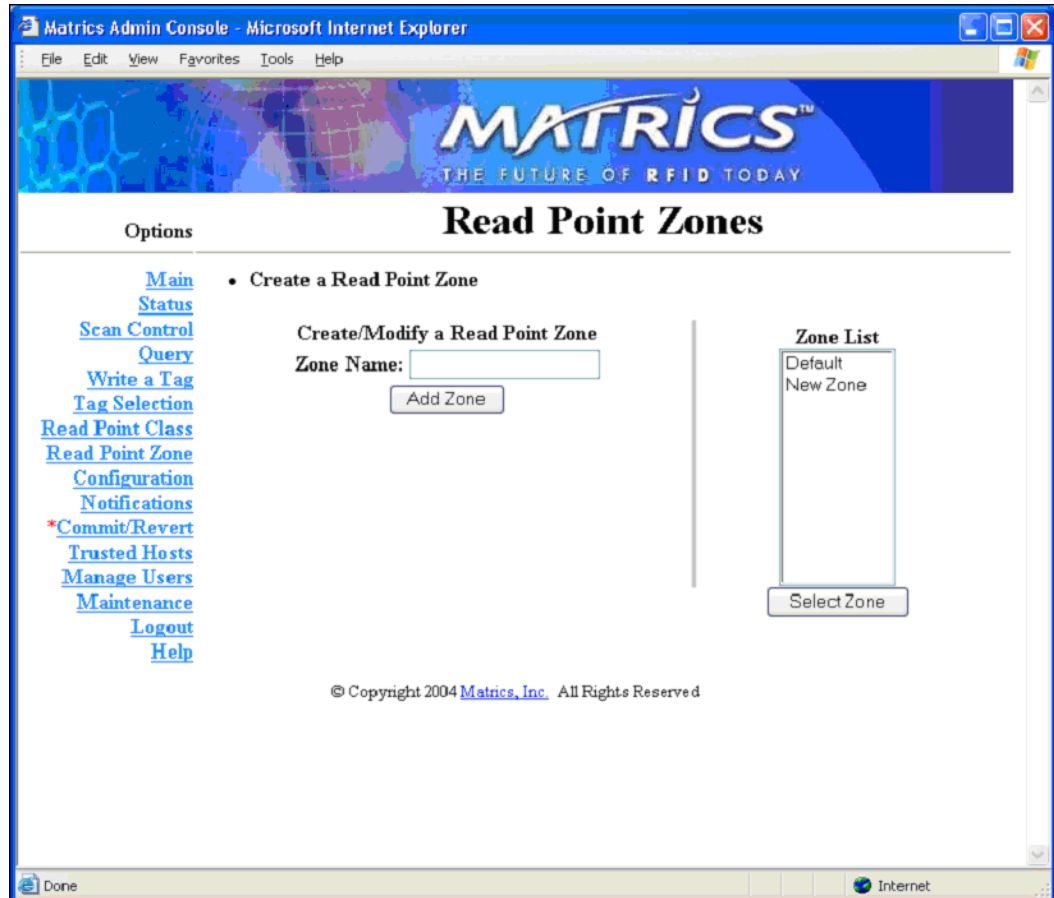


Figure 3-21. Read Point Zone Diagram

2. Manage read point zones as follows:
 - To add a zone, enter a name for the zone in the *Zone Name:* field and click **Add Zone**.
 - To change the name of a zone, select the zone name from the *Zone List* and click **Select Zone**. Enter a new name for the zone in the *Zone Name:* field and click **Modify Zone** to update the *Zone List*.
 - To delete the zone being modified, click **Delete Zone**.

Renaming, Enabling, and Disabling the AR400

Assign a new name and description to the AR400 to use later to identify AR400s on the network. If desired, disable the AR400 for all future operations.

To rename or disable an AR400:

1. Click **Configuration**.



Figure 3-22. Reader Configuration Window

2. Select the AR400 to modify.

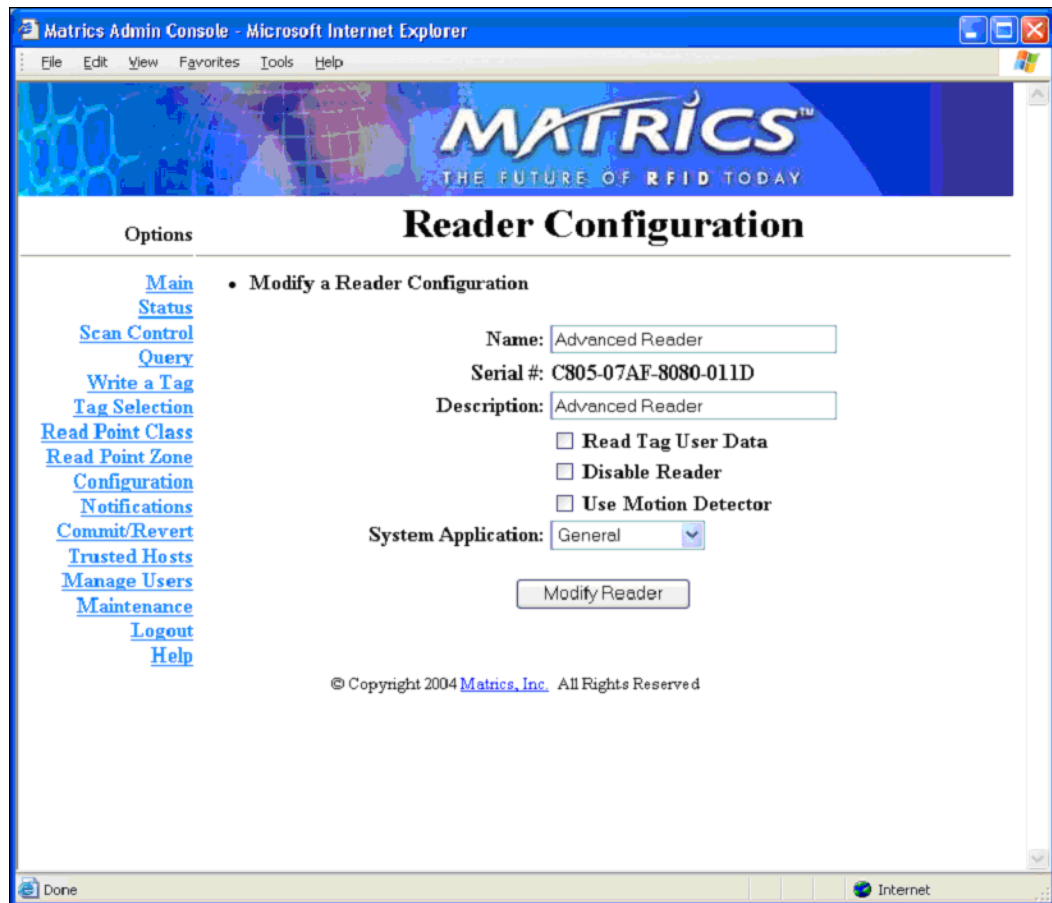


Figure 3-23. Modify Reader Configuration Window

3. To modify the name and description of the AR400, enter this information in the *Name:* and *Description:* fields. Note that the serial number cannot be modified.
4. Select the *Read Tag User Data* checkbox to ensure the AR400 reads user data along with tag IDs.
5. To disable the AR400, select the *Disable Reader* checkbox.
6. To use the motion detector, select the *Use Motion Detector* checkbox.
7. Click **Modify Reader**.

Configuring Individual Read Points

The *Reader Configuration* window also allows configuring and managing read points connected to the AR400. To manage an antenna:

1. Select the specific read point from the *Reader Configuration* window, shown in Reader Configuration Window

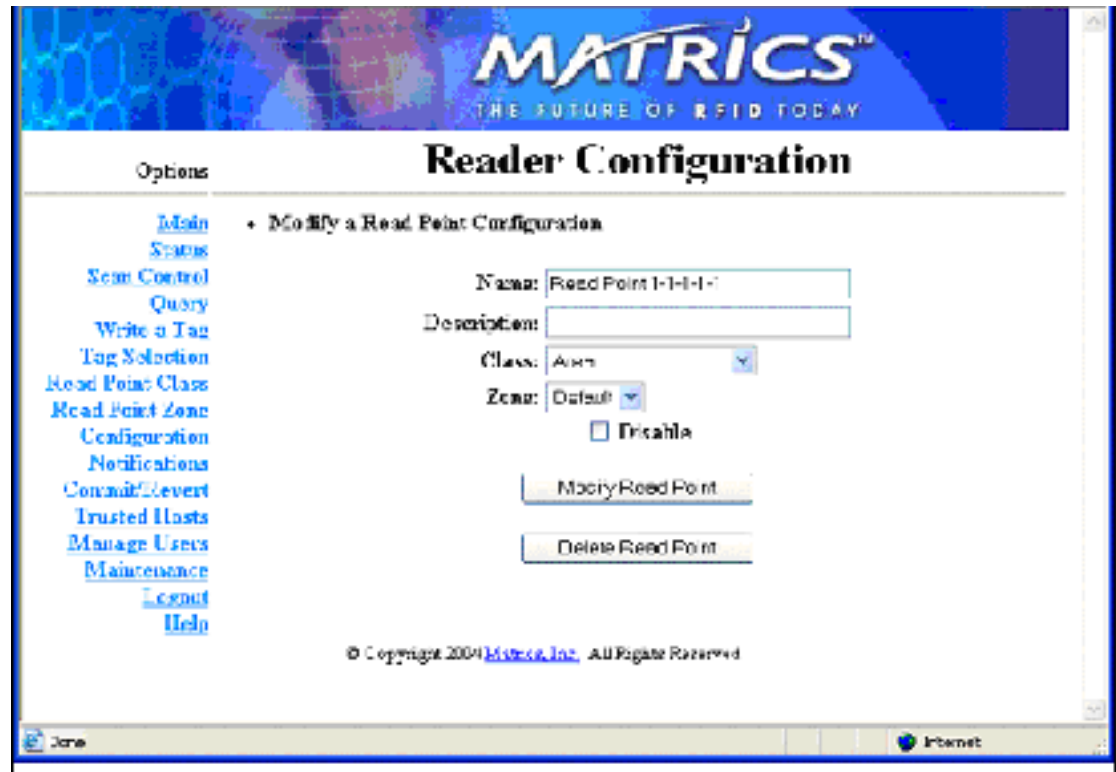


Figure 3-24. Modify Read Point Configuration Window

2. If desired, enter a new name and description in the *Name:* and *Description:* fields.
3. To associate the read point with a class and a read point zone, select an associated read point class and zone from the *Class:* and *Zone:* drop-down lists.
4. Click **Commit/Revert** to save the changes. See Committing / Discarding Changes.

Event Notification

The AR400 reader provides notification when particular events occur. Select whether to receive event notifications, and select from three different types of events:

- Visibility events
- Threshold events
- Network status events.

The *Event Notification* window provides the following parameters:

- Host Notification: Web-based notifications of events are sent to this link. Typically this is the URL of the Web server which is running an application which can trap and display these notifications.
- Send SNMP Trap To: This is the IP address of the SNMP server to which to send event traps.

Visibility Events

These events occur when tag visibility changes. There are three types of visibility events:

- **New tag event:** occurs every time the AR400 reads a new tag.
- **Tag not visible event:** occurs when the system knows about the tag but the tag is no longer visible.
- **Visibility changed event:** a generic event that occurs when the read point that read the tag changes.

Threshold Event

Threshold events occur when the number of visible tags drops below or rises above a threshold specified via a tag list notification reply.

Network Status Event

Network status events indicate a change in reader status, e.g., a problem with the AR400. The two types of network status events are Device and Program.

Device events can indicate whether the status change is reported for the device or in association with a parent device. For example for a disabled AR400, the AR400 receives a 'user/disable' status notification, and the read point(s) associated with the AR400 receive a 'user/disable/parent' notification.

Similarly, if a device fault occurs for the AR400, all corresponding events for the device fault also occur for each read point associated with that AR400. After correcting the fault, enabling the AR400 also enables 'parent disabled' devices associated with it.

Exception Events

Exception events provide the same type of information available via SNMP, but using XML. An exception event provides information when a device goes off-line, polling is turned off, etc. Select this option if there is no SNMP support, but you require notification if the device/program changes state.

Selecting Event Notification Options

To select the event notifications to receive:

1. Select **Notifications**.

The screenshot shows the 'Event Notifications' window. On the left is a sidebar with navigation links: Main, Status, Scan Control, Query, Write a Tag, Tag Selection, Read Point Class, Read Point Zone, Configuration, Notifications, Commit/Revert, Trusted Hosts, Manage Users, Maintenance, Logout, and Help. The main content area has a title 'Event Notifications' and a bullet point 'Select your Preferences for Event Notifications'. Below this is a table with columns 'Event', 'Notify', 'Filter By', and 'Filter'. The table contains the following data:

Event	Notify	Filter By	Filter
New Tag	Immediate	None	
Tag Not Visible	Moderated	None	
Visibility Changed	Immediate	None	
Threshold	Never		
Exception	Never		

Below the table, there is a 'Host Notification Link:' field with a text input and a 'Set Host Link' button. Further down, there is a 'Send SNMP Trap To:' field with the value '157.235.22.62', an 'SNMP Community String:' field with the value 'public', and an 'SNMP Version:' section with radio buttons for 'V1' (selected) and 'V2c'. There is also a 'Send Server Heartbeat:' checkbox which is checked, and a 'Set SNMP Configuration' button. At the bottom, there is a copyright notice: '© Copyright 2005 Symbol Technologies All Rights Reserved'.

Figure 3-25. Event Notifications Window

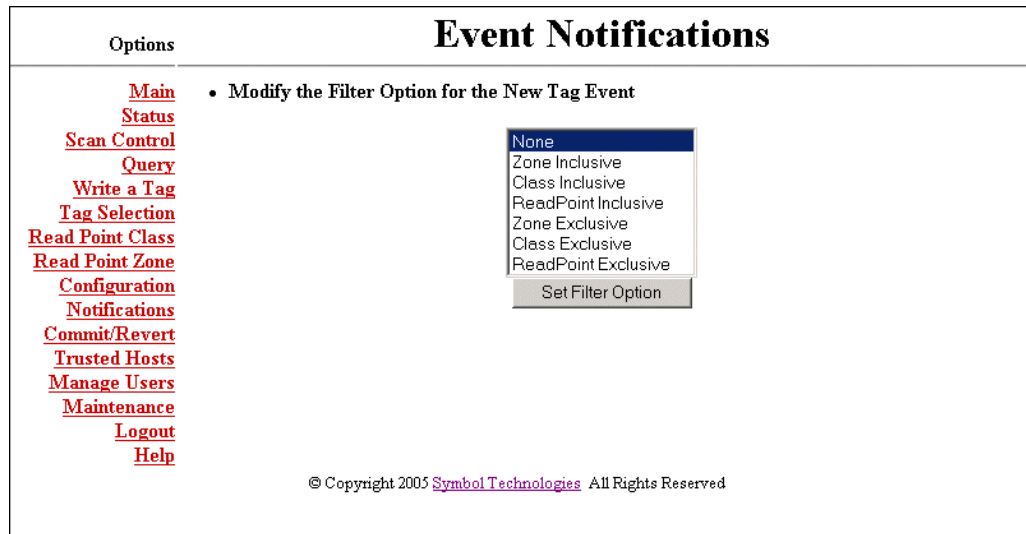
2. Click on the appropriate *Notify* option for each event

The screenshot shows the 'Event Notifications' window with the 'Modify the Notify Option for the New Tag Event' section selected. The sidebar is the same as in Figure 3-25. The main content area has a title 'Event Notifications' and a bullet point 'Modify the Notify Option for the New Tag Event'. Below this, there is a 'Notify Option:' dropdown menu with 'Immediate' selected, and a 'Moderated Timeout (seconds):' text input field with the value '0'. There is a 'Set Notify Option' button. At the bottom, there is a copyright notice: '© Copyright 2005 Symbol Technologies All Rights Reserved'.

type.

Figure 3-26. Setting Notify Options

3. In the *Notify Option*: drop-down list, select one of the following options:
 - *Never*: do not provide notification for the event type.
 - *Immediate*: provide notification when the event occurs, provided the event is not filtered out.
 - *Moderated*: retest this condition every minute up to the timeout value. If the condition still exists and an intervening event has not occurred, provide notification for this event type, if the event is not filtered out
4. If you selected *Moderated* in the previous step, enter the timeout value in seconds in the *Moderated Timeout (seconds)*: field.
5. Click **Set Notify Option**.
6. In the main *Event Notifications* window, click on the appropriate *Filter By* option for each event



type.

Figure 3-27. Setting Filter Options

7. Select the type of event filters. Options available are:
 - *None*: No filter. All events pass through.
 - *Zone Inclusive*: Only events that occur in a specific Read Point Zone pass through.
 - *Class Inclusive*: Only events that occur in a specific Read Point Class pass through.
 - *Read Point Inclusive*: Only events that occur in a specific Read Point pass through.
 - *Zone Exclusive*: Only events that do NOT occur in a specific Read Point Zone pass through.
 - *Class Exclusive*: Only events that do NOT occur in a specific Read Point Class pass through.
 - *Read Point Exclusive*: Only events that do NOT occur in a specific Read Point pass through.
8. Click **Set Filter Option**.
9. To receive event notifications, in the main *Event Notifications* window enter a valid link in the *Host Notification Link*: field, then click **Set Host Link**. If this is not set or is not valid, no notifications occur.
10. To receive network status event notifications, in the main *Event Notifications* window enter a valid link in the *Send SNMP Trap To*: field.
11. Click an *SNMP Version*: radio button to select the version of SNMP.
12. Click **Set SNMP Configuration**.

Committing / Discarding Changes

To apply reader configuration modifications made using the Administrator Console, click **Commit/Revert** to save these changes and notify the AR400 to update its configuration file, which updates the AR400 configuration. While a successful update can take several seconds, the system continues to operate with only a one or two-second period where no polling occurs.

To save changes when using the Administrator Console:

1. Click **Commit/Revert**.



Figure 3-28. Commit/Revert Window

2. Click **Commit** to save a new configuration and apply changes to the AR400's configuration file.
3. Click **Discard** to discard changes made to the reader configuration during this session.
4. Click **Revert** only if a saved backup configuration exists to discard current changes and revert reader configuration to the backup configuration.

Managing Trusted Hosts

Trusted hosts are authorized computers with which the AR400 is allowed to communicate. Enable this feature to allow only computers listed in the trusted host list to access the Administrator Console. This allows administrators to restrict unauthorized hosts from accessing the AR400 even if they are on the same network as the AR400. When disabled (the default), the AR400 logs the IP addresses of any computers that attempt to access the AR400 to provide a history of attempted accesses.

To manage trusted hosts:

1. Click **Trusted Hosts**.

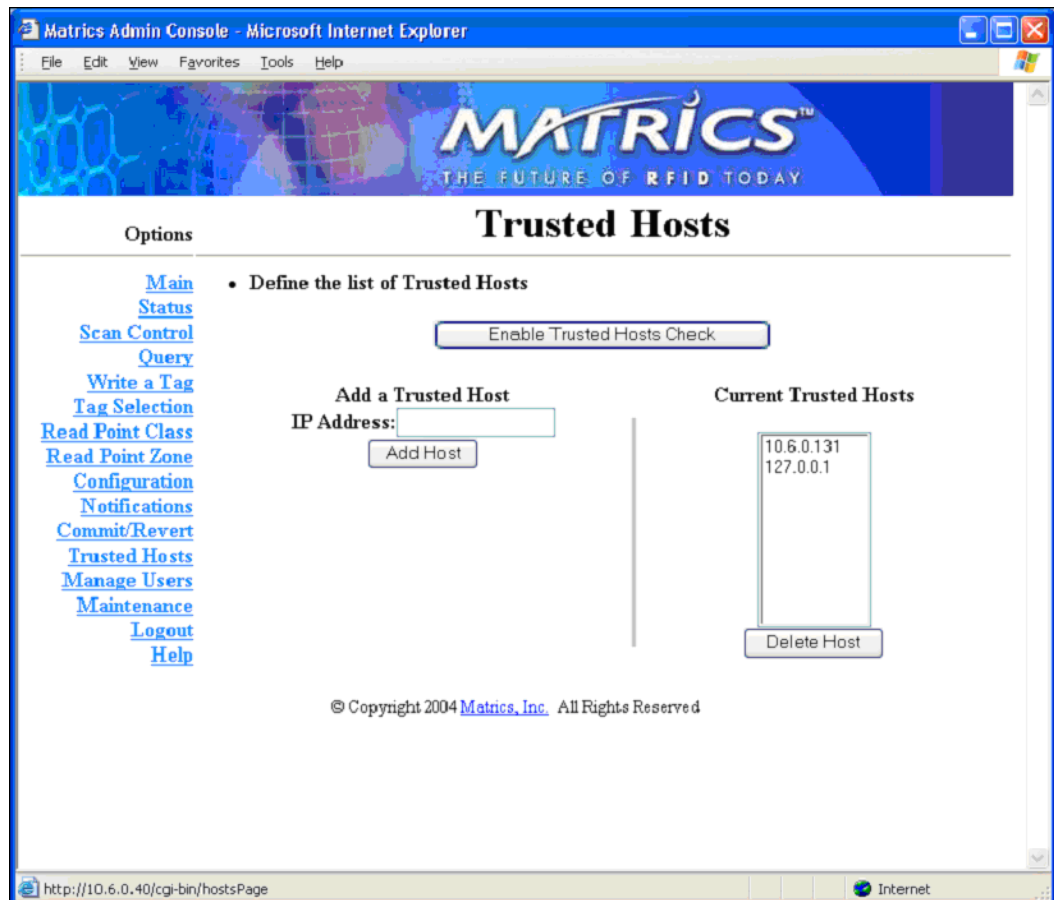


Figure 3-29. Trusted Hosts Window

2. To add a trusted host to the list, enter the IP address in the *IP Address:* field, then click **Add Host**.
3. To delete a trusted host, select the host's address from the *Current Trusted Hosts* list, then click **Delete Host**.
4. Click **Enable Trusted Hosts Check** to prevent computers not in the trusted host list from accessing the AR400.
5. To allow all hosts in the network to access the AR400, click **Disable Trusted Hosts Check**.

Managing Users

To add or modify users in order to grant rights and permissions:

1. Click **Manage Users**.

Matrics Admin Console - Microsoft Internet Explorer

File Edit View Favorites Tools Help

MATRICES™
THE FUTURE OF RFID TODAY

Options

[Main](#)
[Status](#)
[Scan Control](#)
[Query](#)
[Write a Tag](#)
[Tag Selection](#)
[Read Point Class](#)
[Read Point Zone](#)
[Configuration](#)
[Notifications](#)
[Commit/Revert](#)
[Trusted Hosts](#)
[Manage Users](#)
[Maintenance](#)
[Logout](#)
[Help](#)

Manage Users

• Create/Modify Console User Access Control

Create User

User Name:
Password:
Access Level: View

Modify User

User List

admin(M)

Operation

☒ Clear Password
☐ Delete User
☐ Change Password
☐ Set to View Only Access
☐ Set to Edit Access
☐ Set to Maintenance Access

Current Active Session Information

User	Access	Host IP	Login Time
admin	Maintenance	10.6.0.131	Thu Sep 09 04:35:10 2004

© Copyright 2004 [Matrics, Inc.](#) All Rights Reserved

http://10.6.0.40/cgi-bin/usersPage Internet

Figure 3-30. Manage Users Window

2. Enter the name of the new user in the *User Name:* field.
3. Enter a password to assign to the user in the *Password:* field.
4. Select an option from the *Access Level:* drop-down list for the new user:
 - **View:** Allows the user to connect to the Administrator Console and view AR400 settings.
 - **Edit:** Allows the user to make configuration changes excluding tasks such as updating the firmware.
 - **Maintenance:** This provides administrator privileges, and allows the user to access all functionality of the Administrator Console.

User Maintenance

To modify the access level or other account parameters and settings for an existing user:

1. Click **Manage Users**.

The screenshot shows the Matrics Admin Console interface in Microsoft Internet Explorer. The title bar reads 'Matrics Admin Console - Microsoft Internet Explorer'. The main header features the 'MATRICS' logo with the tagline 'THE FUTURE OF RFID TODAY'. Below the header, the page is titled 'Manage Users'. On the left, there is a sidebar with navigation links: Main, Status, Scan Control, Query, Write a Tag, Tag Selection, Read Point Class, Read Point Zone, Configuration, Notifications, Commit/Revert, Trusted Hosts, Manage Users (highlighted), Maintenance, Logout, and Help. The main content area is divided into two sections: 'Create User' and 'Modify User'. The 'Create User' section includes fields for 'User Name', 'Password', and 'Access Level' (set to 'View'), along with an 'Add User' button. The 'Modify User' section includes a 'User List' with 'admin(M)' selected and a list of operations: 'Clear Password', 'Delete User', 'Change Password' (selected), 'Set to View Only Access', 'Set to Edit Access', and 'Set to Maintenance Access'. A 'Modify User' button is at the bottom of this section. At the bottom of the page, there is a table titled 'Current Active Session Information' with columns 'User', 'Access', 'Host IP', and 'Login Time'. The table contains one row for the 'admin' user with 'Maintenance' access, 'Host IP' 10.6.0.131, and 'Login Time' Thu Sep 09 04:35:10 2004. Below the table is a copyright notice: '© Copyright 2004 Matrics, Inc. All Rights Reserved'.

User	Access	Host IP	Login Time
admin	Maintenance	10.6.0.131	Thu Sep 09 04:35:10 2004

Figure 3-31. Modifying Users Window

2. To assign the default password (*change*) to a user, select the user from the *User List*, select the *Clear Password* radio button, and click **Modify User**.
3. To delete the user, select the user from the *User List*, select the *Delete User* radio button, and click **Modify User**.
4. To assign a new password to the user, select the user from the *User List*, select the *Change Password* radio button, and click **Modify User**. In the window that appears, enter the old user password, then enter and confirm the new password.
5. To change the access level of the user, select the *Set to View Only Access*, *Set to Edit Access*, or *Set to Maintenance Access* radio button. Note that you can not grant an access level higher than your own.

Maintenance and Troubleshooting

Introduction	4-3
Reader Maintenance - Changing Communication Settings	4-3
Setting Date and Time	4-5
Getting Firmware Version Number	4-6
Monitoring Logs	4-8
Backing Up the Configuration	4-8
Restoring a Configuration	4-9
Backup / Restore Example	4-10
Logging Out from the Console	4-11
Troubleshooting	4-12

Introduction

Use the maintenance section of the Administrator Console to perform low-level reader maintenance tasks.

Reader Maintenance - Changing Communication Settings

The AR400 provides typical configuration settings that make the reader a plug-and-play device. The Administrator Console allows customizing these communication parameters. For example, it enables changing the default IP address of the reader when the network does not have a DHCP server.

To change the reader's communication settings:

1. Open a Web browser.
2. In the address bar enter the reader's URL (http:// followed by the reader's IP address) and press **Enter**.
3. Log in using the administrator username and password to access the reader's Administrator Console.
4. Click *Maintenance*.
5. Click *Communication*.

Options

[Main](#)
[Communication](#)
[Date/Time](#)
[Version](#)
[System Log](#)
[Shutdown](#)
[Logout](#)
[Help](#)

Communication Configurations

Serial Port

Protocol: RS485
Data Rate: 38400
Node Address: 5
Data Format: 8 : 1 : N
[Set Serial Port Properties](#)

TCP/IP

☐ Obtain IP Address via DHCP

IP Address: 10.6.0.40
Subnet Mask: 255.255.255.0
Default Gateway: 10.6.0.6
TCP Port: 3000
HTTP Port: 80
[Set TCP/IP Properties](#)

MAC Address 00 : 0d : 03 : 00 : 01 : 1d

© Copyright 2004 [Matrics, Inc.](#) All Rights Reserved

Figure 4-1. Communication Configuration Window

6. Change communication-related settings as desired by entering information in the text boxes or using the drop-down lists. See [Troubleshooting](#) for descriptions of available options.
7. Click **Set TCP/IP Properties** or **Set Serial Port Properties** depending on the configuration.
8. Click *Main* to return to the Administrator Console main window.
9. Click *Commit / Revert* to save or discard the changes. See [Committing / Discarding Changes on page 3-29](#).

Table 4-1. Communication Configuration Options

Setting	Description	Possible Values
Protocol	Communication protocol to use for reader communication.	RS485 / Disable
Data Rate	The baud rate to use for serial communication with the reader.	9600/19200/38400/57600/115200/230400
Node Address	Identifies a station, node, or individual computer on a network. In this case the node address identifies the AR400 on the network.	Auto / 0 - 31
Obtain IP Address via DHCP	The Dynamic Host Configuration Protocol server running on networks can assign a dynamic IP address to the host and readers. Contact the system administrator to find out if the network supports DHCP.	Checked (enabled) / unchecked (disabled)
IP Address	If manually assigning an IP address to the reader, check with the system administrator to ensure the IP address is valid in the network.	IP address to assign to the reader
Subnet Mask	A mask used to determine to what subnet an IP address belongs.	Depends on IP address entered
Default Gateway	The reader uses this IP address to access another network.	Depends on network configuration
TCP Port	The port used for TCP/IP communication.	User-entered Default: 3000
HTTP Port	The port used for communication over HTTP.	User-entered Default: 80

Setting Date and Time

To set the reader's date and time:

1. Click *Maintenance* in the main Administrator Console window.
2. Click *Date/Time*.

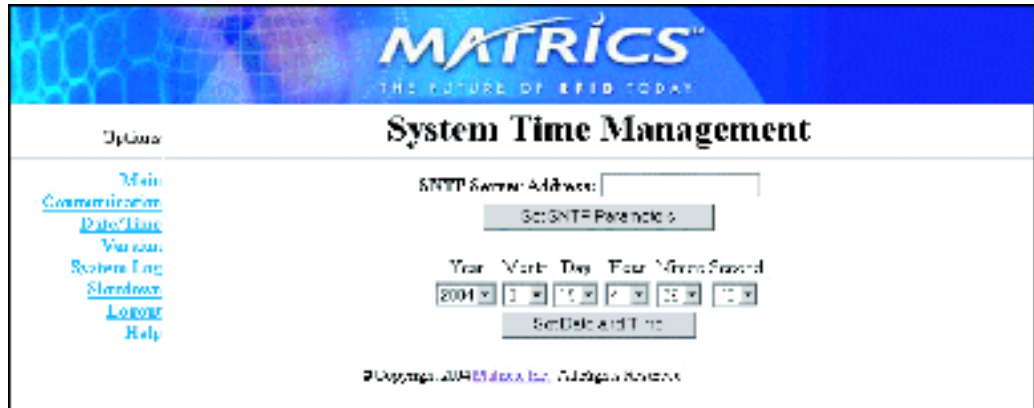


Figure 4-2. System Time Management Window

3. To synchronize the reader's clock with a particular SNTP server, enter the server's address in the *SNTP Server Address:* field and click **Set SNTP Parameters**.

To set the reader's system time manually, use the drop-down lists to select units of time, then click **Set Date and Time**.



SNTP (Simple Network Time Protocol) is an Internet standard protocol (built on TCP/IP) that assures accurate synchronization to the millisecond of computer clock times in a network of computers.

Getting Firmware Version Number

The *Version Control* window displays the current firmware version and allows upgrading to new firmware. To view this window, click *Version*.

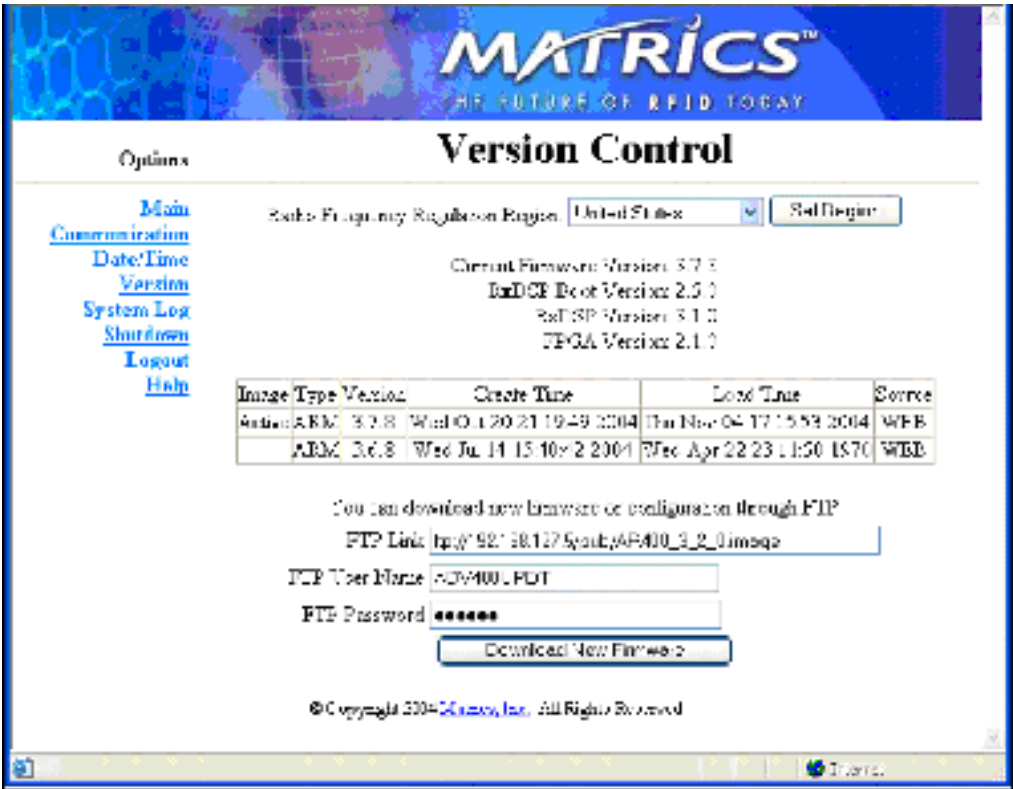


Figure 4-3. Version Control Window

See Version Control Fields for descriptions of fields.

Table 4-2. Version Control Fields

Access Level Setting	Description
Radio Frequency Regulation Region	Select a Radio Frequency Regulation region for the AR400.
Image	The current image is marked <i>Active</i> . This is the active firmware version the reader is running.
Type	This indicates the type of image saved in that buffer. <i>ARM</i> indicates firmware for the main processor. Other image types can appear for troubleshooting or maintenance purposes.
Version	Displays the version number of the image in the format "major number.minor number.build number".
Create Time	Indicates the image release date.

Load Time	Indicates when the image was loaded into the reader.
Source	Indicates the channel from which this image is loaded.

Updating Firmware

Before downloading the latest firmware from the Symbol FTP Website, perform the following:

- Obtain a valid Default Gateway for the reader, and ensure the reader can access the Internet.
- Use the Ping Command against the URL ftp2.matrics.com and note the IP address of the server which contains the firmware.

To download the firmware from the Symbol Web site:

1. Click *Maintenance* from the main menu.
2. Click *Version*. See Version Control Window for the *Version Control* window.
3. In the *FTP Link* field, enter the following IP address:
ftp://transport.symbol.com
followed by /image_file_name.
4. In the *FTP User Name* field, enter *customer*
5. In the *FTP Password* field, enter *gen2ldr05*
6. Click **Download New Firmware**. The AR400 updates the image and reboots.



Download the FPGA image first if both this image and a firmware image are available. The FPGA does not reboot the AR400; if only updating the FPGA image, reboot the reader after the update. Refer to the log before rebooting to ensure the update was successful.

Monitoring Logs

Network administrators can use logs for auditing and troubleshooting the AR400. AR400 supports two types of logs:

- **System Log** - includes the log information generated by the reader's internal instructions. This is a circular queue which can hold a maximum of 200 records.
- **Access History** - provides a history log for access to this reader. This log records every successful access to the reader through the Web interface. This is also a circular queue which can hold a maximum of 20 records.

Backing Up the Configuration

The reader supports the following backup configuration functions:

- Rolling back maintenance errors and restoring the reader to a particular date and time.
- Pushing reader-specific changes made to the config.xml file to multiple readers, simplifying multi-reader management.
- General configuration backup that can be restored when required, such as hardware replacement.

To back up the reader's configuration:

1. Open the browser and enter the URL `http://[Reader IP address]/Config.xml`.

For example, if the reader's IP address is 123.123.123.123, enter:

http://123.123.123.123/Config.xml

An XML file similar to the following appears, depicting the current reader configuration.

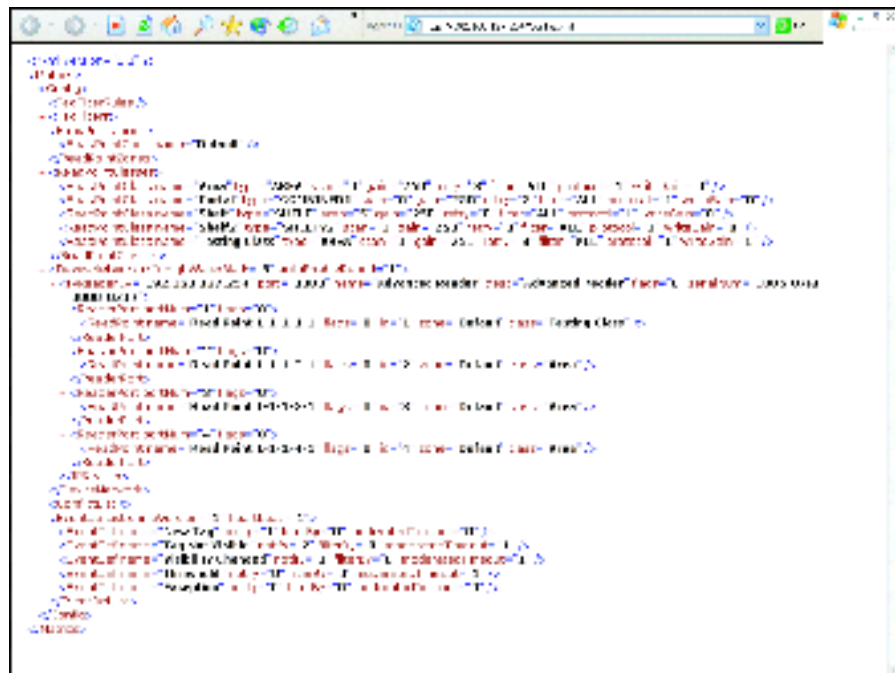


Figure 4-4. Sample Reader Configuration XML File

2. Save the XML file with a naming / date convention that facilitates recognizing the reader and the date of the backup. Most browsers allow saving XML files to the hard disk. In Internet Explorer, select *File - Save As...*
3. Click **Save** and use Windows Explorer to verify that the file is saved correctly.

Restoring a Configuration

The restore feature restores a backed-up configuration file to enable quick configuration parameter recovery. This section describes how to restore the backup file on the reader from which it was backed up. For restoring a reader's backup to another reader, see *Restoring Backup Across Readers*.



Config.xml contains reader-specific configuration parameters such as IP address and port number. To push the same configuration file to multiple readers, make multiple copies of the configuration file and change these reader-specific parameters for each reader in each configuration file using text editing software such as Notepad, before pushing each configuration file to the appropriate reader.

To restore backup on the reader from which it was taken and replace non-functional readers with new ones:

1. Copy the backup XML file from the backup folder to a temporary folder on the host PC, and rename the file Config.xml.
2. Load the backup XML file onto an FTP server. If the network connected to the reader has an FTP server, upload the XML file to this server. Consult the administrator for assistance with uploading files onto the FTP server.
3. Connect to the reader using the Web-based Administrator Console. Click **Maintenance** from the main menu, then **Version**.

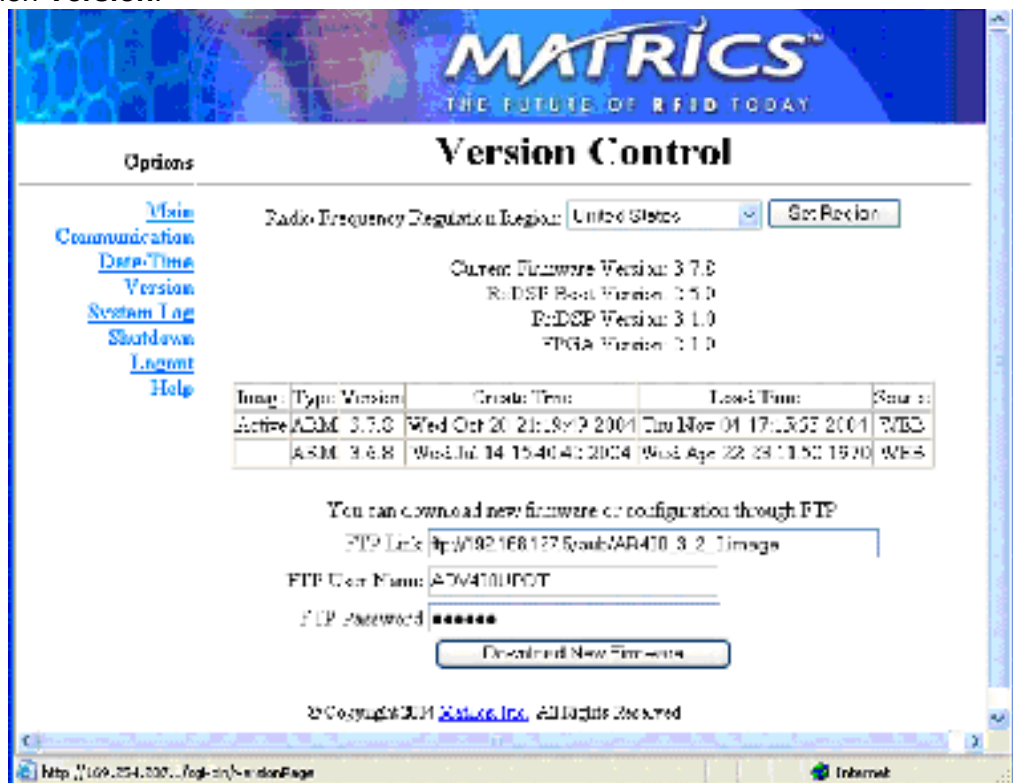
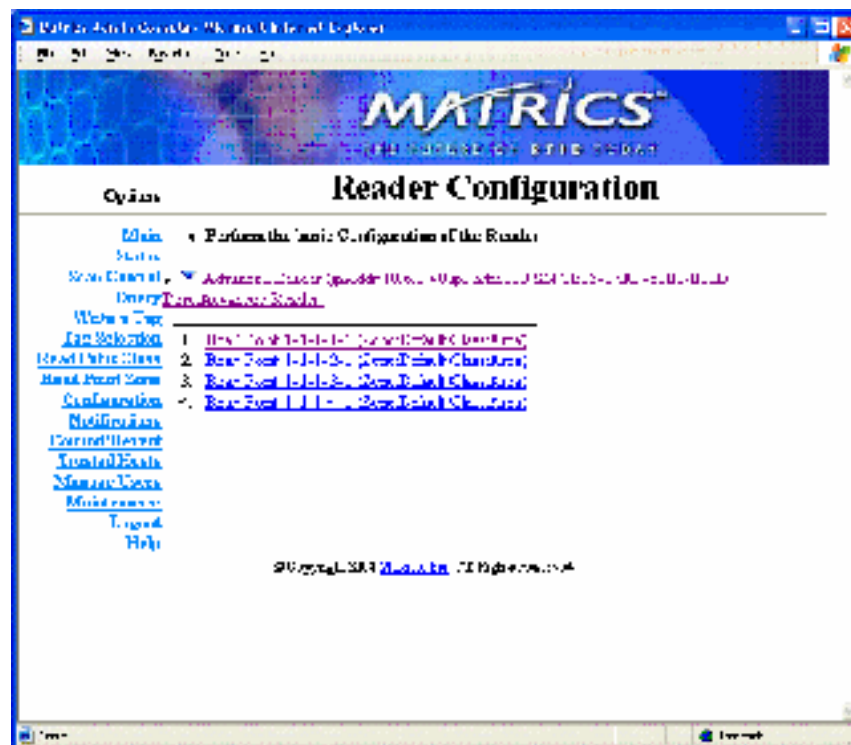


Figure 4-5. Version Control Window

- ## Backup / Restore Example

1. Configure the reader. See Reader Maintenance - Changing Communication Settings . The following window shows a sample Reader Configuration window for the reader, which includes the configuration of various read points.



2. Backup the configuration file. See [Backing Up the Configuration](#) . The following window shows the Config.xml file for this reader, saved to the hard disk, then uploaded to the FTP

server.

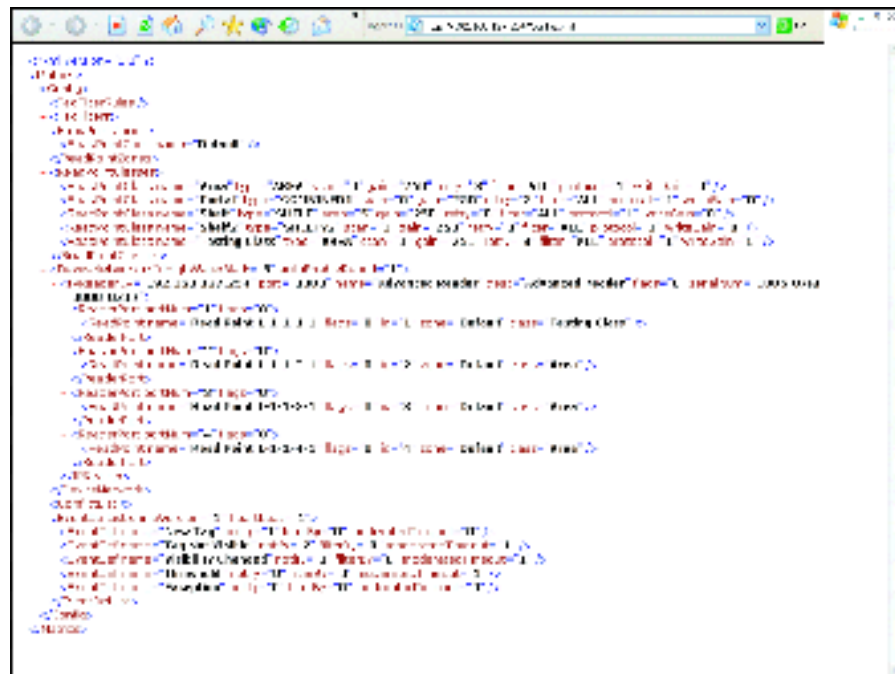


Figure 4-7. Sample Config.xml File

3. Restore the backup Config.xml file. See [Restoring a Configuration](#) . The Administrator Console indicates that the reader successfully restored the previous configuration.

Logging Out from the Console

Before closing the browser, log out of the console. Click **Logout** from either the maintenance menu or the main menu.

If you forget to log out or leave your browser idle, the session automatically logs out.

Troubleshooting

Table 4-3. Troubleshooting

Problem	Possible Causes	Possible Solutions
AR400 error LED lights after the reader has been in operation.	The CPU cannot communicate with the DSP and cannot reload the DSP firmware to it.	Refer to the system log for error messages.
Cannot connect to the reader.	Username and password is unknown.	The default username is admin and the default password is change . To change the username and password, see Connecting the AR400 for Communication on page 2-5 .
AR400 is not reading tags.	The tag is out of its read range.	Move the tag into the read range. See Read Test on page 2-5 .
Cannot access the Administrator Console.	The reader's IP address is unknown.	See Connecting the AR400 for Communication on page 2-5 to view the reader's IP address.
Cannot log in to the terminal-based Administrator Console.	The Web-based Administrator Console is in use for that reader.	Log out of the Web-based console and restart the terminal software to re-attempt log in.
Certain real-time applications are no longer functional.	You changed the node address, IP address, or other reader configuration parameter(s) using the Administrator Console, and the application expects the previous configuration.	Update the settings within the application. Refer to the application's manual.
	Polling is enabled.	Some real-time applications require disabling polling. Refer to the application's manual, and if required, disable polling using the Scan Control feature of the Administrator Console. See Scan Control on page 3-6 .
	The user closed the browser without logging out of the Administrator Console, so other applications cannot connect to the reader.	Log out of the Administrator Console.



If problems still occur, contact the distributor or call the local [Symbol Support Center](#).
See [page x](#) for the telephone numbers.

Specifications

- Technical Specifications A-3
- Cable Pinouts A-5
 - Ethernet Connections..... A-5
 - RS232 Port Connections..... A-5
 - RS485 Port Connections..... A-6

Technical Specifications

The following table summarizes the mobile computer's intended operating environment and general technical hardware specifications.

Table A-1. Technical Specifications

Feature	Description
Physical Specifications	
Dimensions	8.75" H x 11.75" W x 2" D (22.23 cm H x 29.85 cm W x 5.08 cm D)
Weight	~ 6 lbs (2722 g)
Base Material	Aluminum, Silver; Die-cast
LEDs	Power (Green), Activity (Yellow), Error (Red)
Power	+24 vDC @ 1.2 amps
Environmental Specifications	
Environmental Sealing	IEC 529 IP54
Operational Temperature	IEC 60068-2-1/2/14 32° to +131° F (0° to +55° C)
Storage Temperature	IEC 60068-2-1/2/14 -4° to +158° F (-20° to +70° C)
Humidity	EC 60068-30/56 5-95% non-condensing
Vibration	IEC 60068-2-6
Connectivity	
Network	RS422/485 via RJ45 connector 10/100-BaseT Ethernet via RJ45 connector RS232 console management via DB15 connector. Control I/O Port (6, user programmable) via DB9 connector.
RF Conductors	1.0/2.3 DIN Jack
Read Points (Channels)	4 read points (transmit and receive). Individual antennas can be combined logically into a single "wide" read point.
Compliance Information	

Safety	EMI/RF Emissions
Regulatory	Region 1, FCC Part 90
Exposure	To satisfy FCC RF exposure requirements, a mobile transmitting device must operate with a minimum separation distance of 99 cm or more from a person's body.
Operational Specifications	
Frequency	UHF band, 909.75-921.75 MHz
Method	Fixed Frequency within the 909.75 to 921.75 band
Power Output	Up to 30 dBm (1W output into Power amplifier)
Air Link Protocol	EPC global: Class 0, Class 1, Gen2 Upgradeable and half rate class0
Tag Communication	Interleaved
Tag Buffering	Local
Synchronization	Network Time Protocol (NTP)
IP Addressing	Static or dynamic (DHCP)
Host Interface Protocol	XML or byte stream
Network Management	
Protocol	SNMP
Configuration	Via setup wizard
Event Management	Auto reported events user controlled thresholds, damping and filtering
Administrative Management	Security / privilege controls, change traceability
Tag Management	ID-based selection ability user defined association to tag IDs Taglist management features for reconciliation and visibility
Connectors	
RJ45 Connector	10/100Base-T Ethernet
DB9 Connector	RS232 console (management)
DB15 Connector	Control I/O Port (6 input and 6 output with some programmable control to change the

	mix)
RS422/RS485 Connector	Connect to host PC
1.0/2.3 DIN Jack Antenna Connectors	Connect to external antennas (4 Transmit and 4 Receive.)

Cable Pinouts

Ethernet Connections

Table A-2. Ethernet Connector: RJ45 10-Pin

Pin	Description
Pin 1	Reserved/Do not use
Pin 2	TXD (+)
Pin 3	TXD (-)
Pin 4	RXD (+)
Pin 5	Reserved/Do not use
Pin 6	Reserved/Do not use
Pin 7	RXD (-)
Pin 8	Reserved/Do not use
Pin 9	Reserved/Do not use
Pin 10	Reserved/Do not Use

RS232 Port Connections

Table A-3. RS232 Connector: RJ45 10-Pin

Pin	Description
Pin 1	+5V
Pin 2	Not Used
Pin 3	RXD (input)
Pin 4	Not Used
Pin 5	RTS (output)
Pin 6	GND

Pin 7	CTS (input)
Pin 8	Not Used
Pin 9	TXD (output)
Pin 10	Not Used

RS485 Port Connections

Table A-4. RS485 Connector: 10-Pin

Pin	Description
Pin 1	RS-485 (+)
Pin 2	RS-485 (+)
Pin 3	Reserved
Pin 4	Reserved
Pin 5	USB PWR
Pin 6	USB -
Pin 7	USB +
Pin 8	RS-485 (-)
Pin 9	GND
Pin 10	RS-485 (-)

Power Amplifier

The Symbol technologies RFID part 90-power amplifier is a single stage class AB amplifier with a nominal static drain current bias of 150mA. With the application of full RF input power, the drain current will increase to 3.0A nominally.

Power Amplifier Specifications

Electrical Specifications

Parameter	Min	Typ	Max	Units
Operating Frequency	909.75	915.25	921.75	MHz
Output Power @ 1dB GCP	30			Watt
Small Signal Gain@7.5W	13		16	dB
Third Order Intercept Point measured 500 kHz tone spacing, Pout=4 watt	+56	+58		dBm
Input/Output VSWR		1.2:1	1.5:1	
Noise Figure		7	10	dB

Harmonics @P1dB GCP Including filter			-70	dBc
Spurious Signals		-70	-60	dBc
Operating Voltage	22.8	24	25.2	Volts
Supply Current @ Pout=25 watts (Idcq = 200 mA)		3		Amps

Environmental Specifications

Parameter	Min	Typ	Max	Units
Operating Case Temperature	0		+50	⁰ C
Storage Temperature	-40		+85	⁰ C
Relative Humidity w/o condensation	95			%
Altitude	-400	30,000		feet
Shock & Vibration		Airborne		

Mechanical Specifications

Parameter	Value	Units	Limits
Dimensions	8.0 L x 2.25 W x .75 H	Inch	Max
Weight	14	oz.	Max
RF Connectors	SMA Female		
DC Connectors incl. RFI filters	4 Wire, 22 AWG		
Cooling	External Heatsink		

Protections

Parameter	Value	Limits
Load VSWR @ 20 watt	Infinite @ all phase & amplitude for 10 seconds	Nom

The amplifier is adjusted for maximum gain across the operational band at 7.5W output. It is driven through an external 6 dB pad to add stability. Once the gain has been tested and set, the driving source, the Symbol Technologies Inc. AR400 output is set to a level, which results in less than the FCC limit of 30 Watts ERP field strength from the antenna at the frequency of highest gain from the amplifier.

Block Diagram of AR400 with power amplifier:

System Block Diagram

