Power

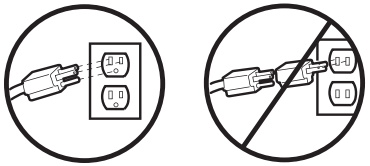
1 Connect Power

⚠ WARNING

To prevent possible SERIOUS INJURY or DEATH from electrocution or fire:

- Be sure power is NOT connected to the opener, and disconnect power to circuit BEFORE removing cover to establish permanent wiring connection.
- Garage door installation and wiring MUST be in compliance with ALL local electrical and building codes.
- NEVER use an extension cord, 2-wire adapter, or change plug in ANY way to make it fit outlet. Be sure the opener is grounded.

To avoid installation difficulties, do not activate the garage door opener at this time.
To reduce the risk of electric shock, your garage door opener has a grounding type plug with a third grounding pin. This plug will only fit into a grounding type outlet. If the plug doesn't fit into your outlet, contact a qualified electrician to install the proper outlet.

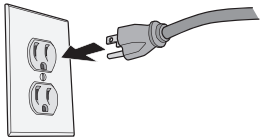


THERE ARE TWO OPTIONS FOR CONNECTING POWER:

OPTION A - TYPICAL WIRING

1. Plug in the garage door opener into a grounded outlet.
2. DO NOT run garage door opener at this time.

TYPICAL WIRING

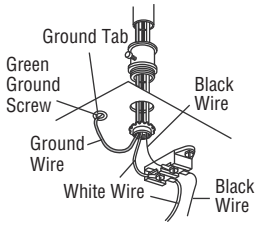


OPTION B - PERMANENT WIRING

If permanent wiring is required by your local code, refer to the following procedure. To make a permanent connection through the 7/8" hole in the top of the motor unit (according to local code):

1. Remove the motor unit cover screws and set the cover aside.
2. Remove the attached 3-prong cord.
3. Connect the black (line) wire to the screw on the brass terminal; the white (neutral) wire to the screw on the silver terminal; and the ground wire to the green ground screw. **The opener must be grounded**.
4. Reinstall the cover.

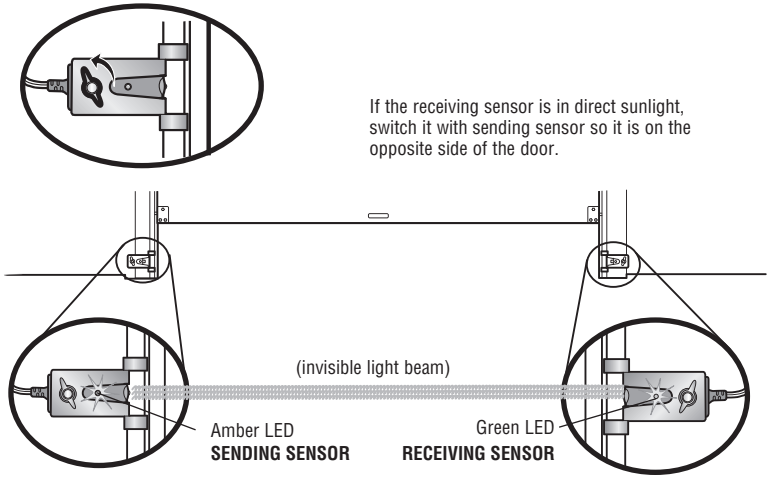
PERMANENT WIRING



2 Ensure the Safety Reversing Sensors are Aligned

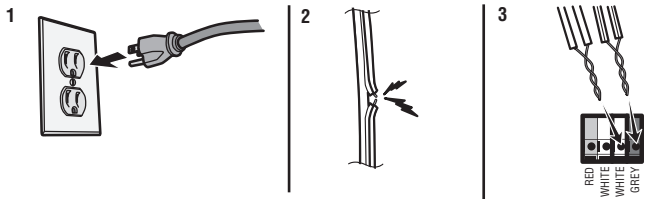
The door will not close if the sensors have not been installed and aligned correctly.
When the light beam is obstructed or misaligned while the door is closing, the door will reverse and the garage door opener lights will flash ten times. If the door is already open, it will not close. The sensors can be aligned by loosening the wing nuts, aligning the sensors, and tightening the wing nuts.

1. Check to make sure the LEDs in both sensors are glowing steadily. The LEDs in both sensors will glow steadily if they are aligned and wired correctly.



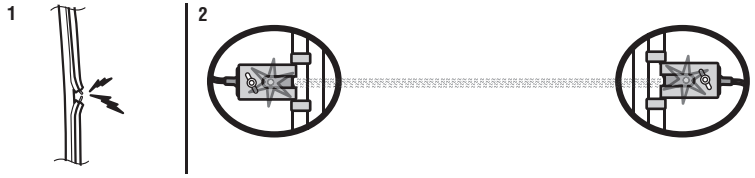
IF THE AMBER LED ON THE SENDING SENSOR IS NOT GLOWING:

1. Make sure there is power to the garage door opener.
2. Make sure the sensor wire is not shorted/broken.
3. Make sure the sensor has been wired correctly: White wires to white terminal and white/black wires to gray terminal.



IF THE GREEN LED ON THE RECEIVING SENSOR IS NOT GLOWING:

1. Make sure the sensor wire is not shorted/broken.
2. Make sure the senors are aligned.



3 Ensure the Door Control is Wired Correctly

If the door control has been installed and wired correctly a message will display on the screen.

Adjustments

Introduction

⚠ WARNING

Without a properly installed safety reversal system, persons (particularly small children) could be SERIOUSLY INJURED or KILLED by a closing garage door.

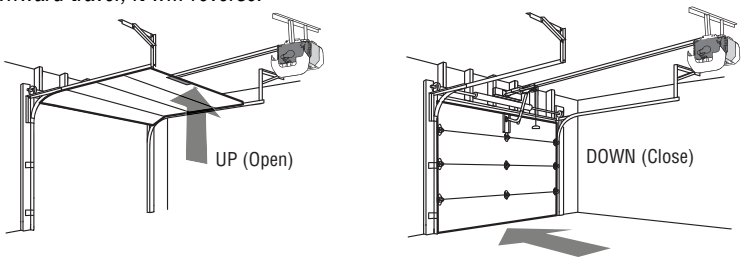
- Incorrect adjustment of garage door travel limits will interfere with proper operation of safety reversal system.
- After ANY adjustments are made, the safety reversal system MUST be tested. Door MUST reverse on contact with 1-1/2" (3.8 cm) high object (or 2x4 laid flat) on floor.

⚠ CAUTION

To prevent damage to vehicles, be sure fully open door provides adequate clearance.

Your garage door opener is designed with electronic controls to make setup and adjustments easy. The adjustments allow you to program where the door will stop in the open (UP) and close (DOWN) position. The electronic controls sense the amount of force required to open and close the door. The force is adjusted automatically when you program the travel.

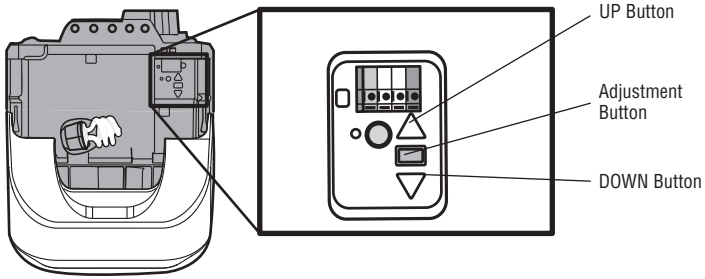
NOTE: *If anything interferes with the door's upward travel it will stop. If anything interferes with the door's downward travel, it will reverse.*



PROGRAMMING BUTTONS

The programming buttons are located on the left side panel of the garage door opener and are used to program the travel. While programming, the UP and DOWN buttons can be used to move the door as needed.

PROGRAMMING BUTTONS



1 Program the Travel

⚠ WARNING

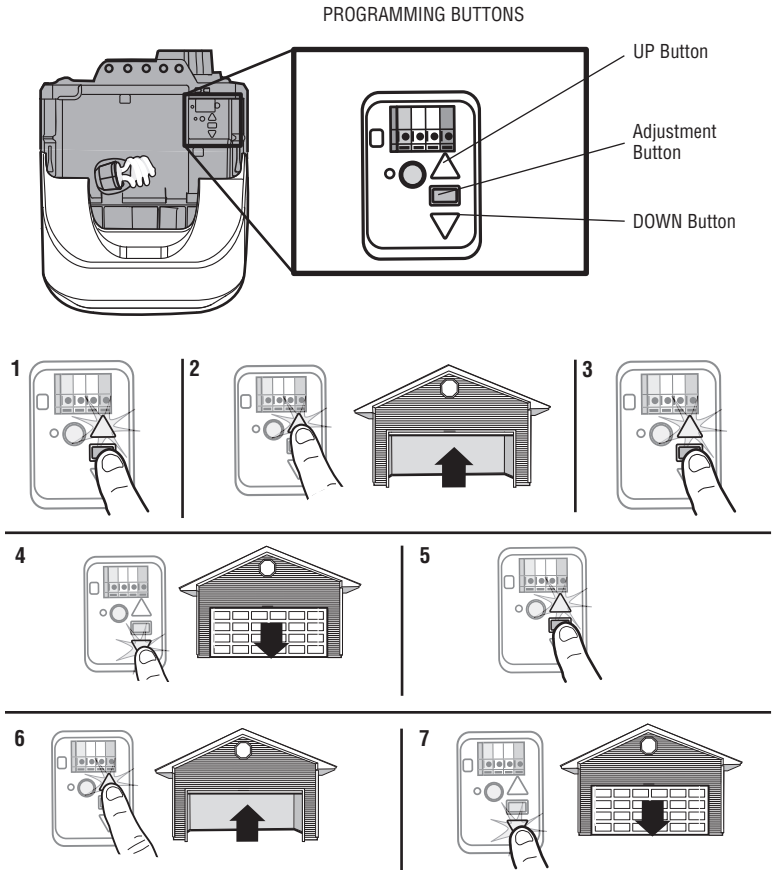
Without a properly installed safety reversal system, persons (particularly small children) could be SERIOUSLY INJURED or KILLED by a closing garage door.

- Incorrect adjustment of garage door travel limits will interfere with proper operation of safety reversal system.
- After ANY adjustments are made, the safety reversal system MUST be tested. Door MUST reverse on contact with 1-1/2" (3.8 cm) high object (or 2x4 laid flat) on floor.

While programming, the UP and DOWN buttons can be used to move the door as needed.

1. Press and hold the Adjustment Button until the UP Button begins to flash and/or a beep is heard.
2. Press and hold the UP Button until the door is in the desired UP position.
3. Once the door is in the desired UP position press and release the Adjustment Button. The garage door opener lights will flash twice and the DOWN Button will begin to flash.
4. Press and hold the DOWN button until the door is in the desired DOWN position.
5. Once the door is in the desired DOWN position press and release the Adjustment Button. The garage door opener lights will flash twice and the UP Button will begin to flash.
6. Press and release the UP Button. When the door travels to the programmed UP position, the DOWN Button will begin to flash.
7. Press and release the DOWN Button. The door will travel to the programmed DOWN position. Programming is complete.

If the garage door opener lights are flashing 5 times during the steps for Program the Travel, the programming has timed out. If the garage door opener lights are flashing 10 times during the steps for Program the Travel, the safety reversing sensors are misaligned or obstructed (refer to page 27). When the sensors are aligned and unobstructed, cycle the door through a complete up and down cycle using the remote control or the UP and DOWN buttons. Programming is complete. If you are unable to operate the door up and down, repeat the steps for Programming the Travel.



2 Test the Safety Reversal System

⚠ WARNING

Without a properly installed safety reversal system, persons (particularly small children) could be SERIOUSLY INJURED or KILLED by a closing garage door.

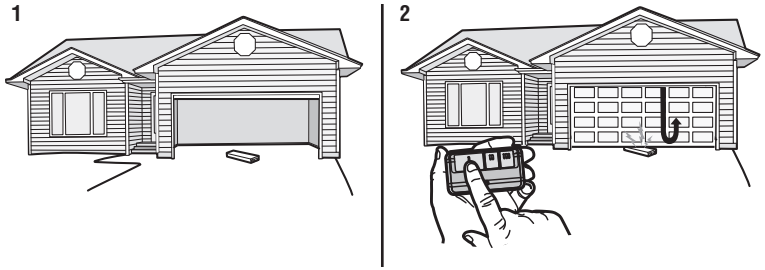
- Safety reversal system MUST be tested every month.
- After ANY adjustments are made, the safety reversal system MUST be tested. Door MUST reverse on contact with 1-1/2" (3.8 cm) high object (or 2x4 laid flat) on the floor.

1. With the door fully open, place a 1-1/2" (3.8 cm) board (or a 2x4 laid flat) on the floor, centered under the garage door.
2. Press the remote control push button to close the door. The door MUST reverse when it makes contact with the board.

If the door stops but does not reverse:

1. Review the installation instructions provided to insure all steps were followed;
2. Repeat Program the Travel (see Adjustment Step 1);
3. Repeat the Safety Reversal test.

If the test continues to fail, call a trained door systems technician.



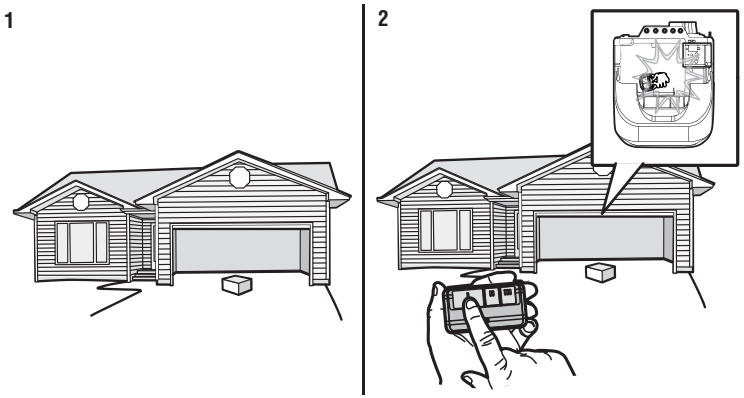
3 Test the Protector System®

⚠ WARNING

Without a properly installed safety reversing sensor, persons (particularly small children) could be SERIOUSLY INJURED or KILLED by a closing garage door.

1. Open the door. Place the garage door opener carton in the path of the door.
2. Press the remote control push button to close the door. The door will not move more than 1" (2.5 cm), and the garage door opener lights will flash 10 times.

The garage door opener will not close from a remote control if the LED in either safety reversing sensor is off (alerting you to the fact that the sensor is misaligned or obstructed). If the garage door opener closes the door when the safety reversing sensor is obstructed (and the sensors are no more than 6" [15 cm] above the floor), call for a trained door systems technician.



Battery Backup

1 Install the Battery

⚠ WARNING

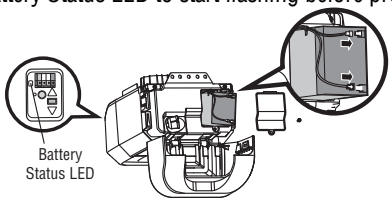
To reduce the risk of FIRE or INJURY to persons:

- Disconnect ALL electric and battery power BEFORE performing ANY service or maintenance.
- Use ONLY LiftMaster part # 485LM for replacement battery.
- DO NOT dispose of battery in fire. Battery may explode. Check with local codes for disposal instructions.

⚠ CAUTION

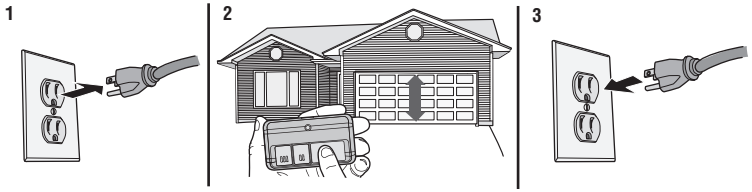
ALWAYS wear protective gloves and eye protection when changing the battery or working around the battery compartment.

1. Unplug the garage door opener.
2. Open the light lens. Use a Phillips head screwdriver to remove the battery cover on the garage door opener.
3. Partially insert the battery into the battery compartment with the terminals facing out.
4. Connect red (+) and black (-) wires from the garage door opener to the corresponding terminals on the battery.
5. Replace the battery cover.
6. Plug in the garage door opener.
7. Wait for the green Battery Status LED to start flashing before proceeding to test the battery.



2 Test the Battery

1. Unplug the garage door opener. The battery status LED will either glow solid orange indicating opener is operating on battery power or will flash indicating low battery power. ***NOTE:*** *Make sure the garage door opener is unplugged.*
2. Open and close the door using the remote control or door control. ***NOTE:*** *The garage door opener may run slower if the battery is not fully charged. The battery will take 24 hours to fully charge.*
3. Plug in the garage door opener. Verify the battery status LED is flashing green, indicating the battery is charging.



Battery Backup

Charge the Battery

The battery charges when the garage door opener is plugged into a 120Vac electrical outlet that has power and requires 24 hours to fully charge. A fully charged battery supplies 12Vdc to the garage door opener for one to two days of normal operation during an electrical power outage. After the electrical power has been restored, the battery will recharge within 24 hours. The battery will last approximately 1 to 2 years with normal usage. Instructions for replacement are provided with the battery. To obtain maximum battery life and prevent damage, disconnect the battery when the garage door opener is unplugged for an extended period of time, such as a summer or winter home.

NOTE: *When the garage door opener is in battery backup mode the garage door opener lights, Timer-to-Close, and Remote Close features are unavailable.*
In battery backup mode, the Automatic Garage Door Lock will unlock when the garage door is opened, and will remain disabled until power is restored.

4 Battery Status LED

GREEN LED:
All systems are normal.

- A solid green LED light indicates the battery is fully charged.
- A flashing green LED indicates the battery is being charged.

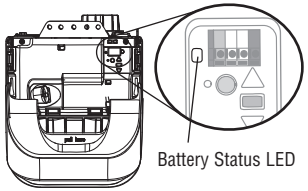
ORANGE LED:
The garage door opener has lost power and is in battery backup mode.

- A solid orange LED with beep, sounding approximately every 2 seconds, indicates the garage door opener is operating on battery power.
- A flashing orange LED with beep, sounding every 30 seconds, indicates the battery is low.

RED LED:
The garage door opener's 12V battery needs to be replaced.

- A solid red LED with beep, sounding every 30 seconds, indicates the 12V battery will no longer hold a charge and needs to be replaced. Replace the battery back up to maintain the battery backup feature.

NOTE: *The Battery Status LED is most visible with the garage door opener light off. Battery does not have to be fully charged to operate the garage door opener.*



IMPORTANT SAFETY INSTRUCTIONS

⚠ ⚠ WARNING

To reduce the risk of SEVERE INJURY or DEATH:

1. READ AND FOLLOW ALL WARNINGS AND INSTRUCTIONS.
2. ALWAYS keep remote controls out of reach of children. NEVER permit children to operate or play with garage door control push buttons or remote controls.
3. ONLY activate garage door when it can be seen clearly, it is properly adjusted, and there are no obstructions to door travel.
4. ALWAYS keep garage door in sight and away from people and objects until completely closed. NO ONE SHOULD CROSS THE PATH OF THE MOVING DOOR.
5. NO ONE SHOULD GO UNDER A STOPPED, PARTIALLY OPENED DOOR.
6. If possible, use emergency release handle to disengage trolley ONLY when garage door is CLOSED. Use caution when using this release with the door open. Weak or broken springs or unbalanced door could result in an open door falling rapidly and/or unexpectedly and increasing the risk of SEVERE INJURY or DEATH.
7. NEVER use emergency release handle unless garage doorway is clear of persons and obstructions.
8. NEVER use handle to pull garage door open or closed. If rope knot becomes untied, you could fall.
9. After ANY adjustments are made, the safety reversal system MUST be tested.
10. Safety reversal system MUST be tested every month. Garage door MUST reverse on contact with 1-1/2" (3.8 cm) high object (or a 2x4 laid flat) on the floor. Failure to adjust the garage door opener properly increases the risk of SEVERE INJURY or DEATH.
11. ALWAYS KEEP GARAGE DOOR PROPERLY BALANCED (see page 4). An improperly balanced door may NOT reverse when required and could result in SEVERE INJURY or DEATH.
12. ALL repairs to cables, spring assemblies and other hardware, ALL of which are under EXTREME tension, MUST be made by a trained door systems technician.
13. To avoid interference with the proper operation of the garage door opener when using a welder in the garage, unplug garage door opener before operating welder.
14. To avoid SERIOUS PERSONAL INJURY or DEATH from electrocution, disconnect ALL electric and battery power BEFORE performing ANY service or maintenance.
15. This operator system is equipped with an unattended operation feature. The door could move unexpectedly. NO ONE SHOULD CROSS THE PATH OF THE MOVING DOOR.
16. DO NOT install on a one-piece door if using devices or features providing unattended close. Unattended devices and features are to be used ONLY with sectional doors.

17. SAVE THESE INSTRUCTIONS.

Operation

Features

Your garage door opener is equipped with features to provide you with greater control over your garage door operation.

ALERT2CLOSE

The Alert2Close feature provides a visual and an audible alert that an unattended door is closing.

TIMER-TO-CLOSE (TTC)

The TTC feature automatically closes the door after a specified time period that can be adjusted using a TTC enabled door control (Models 881LMW or 880LMW). Prior to and during the door closing the garage door opener lights will flash and the garage door opener will beep.

MYQ

myQ® allows you to control your garage door opener from your mobile device or computer from anywhere. myQ® technology uses a 900Mhz signal to provide two way communication between the garage door opener and myQ® enabled accessories.
The garage door opener has an internal gateway that allows the garage door opener to communicate directly with a home Wi-Fi® network and access your myQ® account.

THE PROTECTOR SYSTEM® (SAFETY REVERSING SENSORS)

When properly connected and aligned, the safety reversing sensors will detect an obstruction in the path of the infrared beam. If an obstruction breaks the infrared beam while the door is closing, the door will stop and reverse to full open position, and the opener lights will flash 10 times. If the door is fully open, and the safety reversing sensors are not installed, or are misaligned, the door will not close from a remote control. However, you can close the door if you hold the button on the door control or keyless entry until the door is fully closed. The safety reversing sensors do not affect the opening cycle. For more information see page 22.

ENERGY CONSERVATION

For energy efficiency the garage door opener will enter sleep mode when the door is fully closed. The sleep mode shuts the garage door opener down until activated. The sleep mode is sequenced with the garage door opener light bulb; as the light bulb turns off the sensor LEDs will turn off and whenever the garage door opener lights turn on the sensor LEDs will light. The garage door opener will not go into the sleep mode until the garage door opener has completed 5 cycles upon power up.

LIGHTS

The garage door opener light bulbs will turn on when the opener is initially plugged in; power is restored after interruption, or when the garage door opener is activated. The lights will turn off automatically after 4-1/2 minutes. An incandescent A19 light bulb (100 watt maximum) or for maximum energy efficiency a 26W (100W equivalent) compact fluorescent light (CFL) bulb may be used.

Light Feature

The garage door opener is equipped with an added feature; the lights will turn on when someone enters through the open garage door and the safety reversing sensor infrared beam is broken. For added control over the light bulbs on your garage door opener, see page 38.

USING YOUR GARAGE DOOR OPENER

The garage door opener can be activated through a wall-mounted door control, remote control, wireless keyless entry or myQ® accessory. When the door is closed and the garage door opener is activated the door will open. If the door senses an obstruction or is interrupted while opening the door will stop. When the door is in any position other than closed and the garage door opener is activated the door will close. If the garage door opener senses an obstruction while closing, the door will reverse. If the obstruction interrupts the sensor beam the garage door opener lights will blink 10 times. However, you can close the door if you hold the button on the door control or keyless entry until the door is fully closed. The safety reversing sensors do not affect the opening cycle. The safety reversing sensor must be connected and aligned correctly before the garage door opener will move in the down direction.

BATTERY BACKUP

The battery backup system allows access in and out of your garage, even when the power is out. When the garage door opener is operating on battery power, the garage door opener will run slower, the light will not function, the Battery Status LED will glow solid orange, and a beep will sound approximately every 2 seconds.

AUTOMATIC GARAGE DOOR LOCK*

Garage door opener models featuring the Security Shield are compatible with the LiftMaster Automatic Garage Door Lock (Model 841LM). See Accessories, page 44.

CAMERA*

Live steam what is happening in your garage with your garage door opener's built-in camera. Just connect your opener to Wi-Fi and set up an account with the myQ® App. For more information, see page 36.

* If applicable.

Connect With Your Smartphone

The Wi-Fi Garage Door Opener is compatible with up to 16 myQ® enabled accessories. Up to 10 devices can be paired to the Wi-Fi garage door opener's internal gateway. These devices can be controlled with the myQ® App. These devices include any combination of myQ® garage door openers, Wi-Fi garage door openers, myQ® light controls, myQ® gate operators or myQ® commercial door operators. A LiftMaster Internet Gateway (828LM) can be added if you need to control more than 10 devices using the myQ® App. Up to 6 devices can be paired to garage door opener itself (controlled by garage door opener through 900MHz). These devices include any combination of myQ® light controls or a garage door and gate monitor.

YOU WILL NEED:

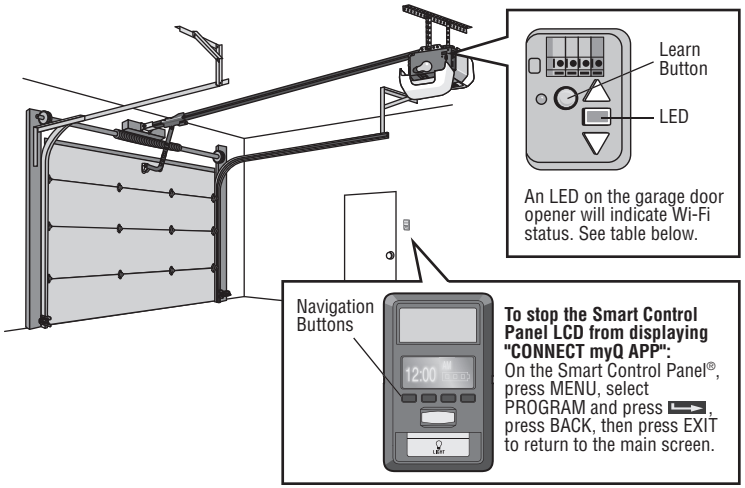
- Wi-Fi enabled smartphone, tablet or laptop
- Broadband Internet Connection
- Wi-Fi signal in the garage **(2.4 GHz, 802.11b/g/n required)**, see page 4
- Password for your home network (router's main account, not guest network)
- myQ® serial number located on the garage door opener

DOWNLOAD THE myQ® APP TO SET UP AN ACCOUNT AND CONNECT

Open and close your door, get alerts and set schedules from anywhere. Connected smart garage door openers also receive software updates to ensure the opener has the latest operational features.

1. Download the myQ® App.
2. Set up an account and connect.

For more information on connecting your garage door opener, visit support.chamberlaingroup.com.



WiFi Status	
LED	**Definition**
Blue	**Off** - Wi-Fi is not turned on. **Blinking** - Garage door opener is in Wi-Fi learn mode. **Solid** - Mobile device connected to the garage door opener.
Blue and Green	**Blinking** - Attempting to connect to router.
Green	**Blinking** - Attempting to connect to the Internet server. **Solid** - Wi-Fi has been set up and garage door opener is connected to the internet.

NOTES:

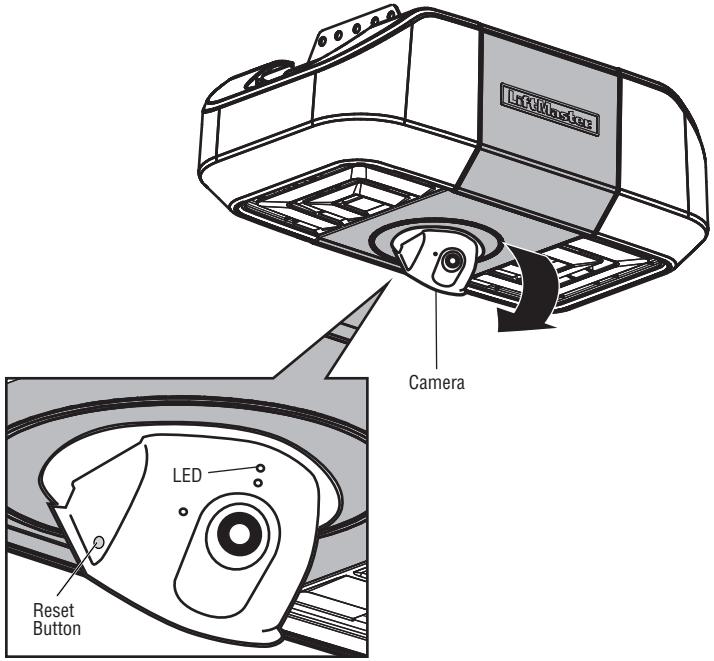
myQ® App control WILL NOT work if the garage door opener is operating on battery power.

To erase the Wi-Fi settings, see page 39.

Set Up the Camera - Models 85504 and 85504-267

1. Download the myQ® app and setup your account if you haven't already, see page 36.
2. Follow the instructions in the app to setup and use the camera.

The camera powers up when it is opened and powers down when closed.



Camera Status	
LED	**Definition**
Flashing Blue	Camera is attempting to connect to the mobile device.
Solid Blue	Camera is connected to the mobile device.
Flashing Blue and Green	Camera is attempting to connect to the router.
Flashing Green	Camera is connected to the router and attempting to connect to myQ® server.
Solid Green	Camera is connected and working normally.
Solid White	Camera is booting.
Flashing Red	Camera is overheating.
Flashing Purple	Camera firmware is updating.

For more information on using the camera, visit support.chamberlaingroup.com.

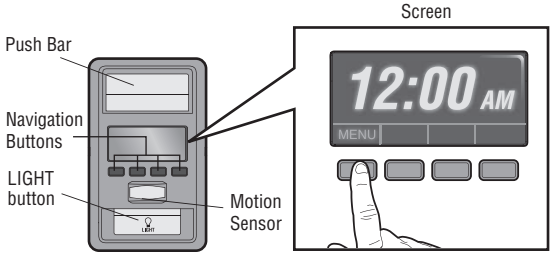
Operation

Using the Door Control

SYNCHRONIZE THE DOOR CONTROL

To synchronize the door control to the garage door opener, press the push bar until the garage door opener activates (it may take up to 3 presses). Test the door control by pressing the push bar, each press of the push bar will activate the garage door opener.

Up to 2 Smart Control Panels® or 4 of any other Security+ 2.0 door controls can be connected to the garage door opener.



PUSH BAR

Press the push bar to open or close the door.

NAVIGATION BUTTONS

Use the navigation buttons to make selections and program features.

LIGHT BUTTON

Press the LIGHT button to turn the garage door opener lights on or off. When the lights are turned on they will stay on until the LIGHT button is pressed again, or until the garage door opener is activated. Once the garage door opener is activated the lights will turn off after the specified period of time (the factory setting is 4-1/2 minutes). The LIGHT button will not control the lights when the door is in motion.

SCREEN

The screen will display the time and temperature until the menu button is pressed, and then it will display the menu options. If there is a problem with the garage door opener the screen will display the Diagnostic Code. Refer to the Troubleshooting section.

The following features are accessible through the screen using the navigation buttons:

LEARN A DEVICE

Any compatible remote controls, wireless keyless entry, Wi-Fi garage door openers, or myQ® accessories can be programmed to the garage door opener by accessing the menu and using the navigation buttons.

LOCK

The LOCK feature is designed to prevent activation of the garage door opener from remote controls while still allowing activation from the door control and keyless entry. This feature is useful for added peace of mind when the home is empty (i.e. vacation).

TIMER-TO-CLOSE (TTC)

DO NOT enable TTC if operating a one-piece door. TTC is to be used ONLY with sectional doors. Factory default is set to off. TTC can be set to automatically close your garage door from the fully open position after a specified period of time (1, 5, 10 minute intervals or a custom setting up to 99 minutes). The garage door opener will *Beep* and the lights will *Flash* before closing the door. The screen on the door control can display the status of the TTC. TTC WILL NOT work if the garage door opener is operating by battery power or if the safety reversing sensors are misaligned. This feature is NOT intended to be the primary method of closing the door. **A keyless entry should be installed in the event of an accidental lock out when using this feature.**

Before enabling the TTC for the first time, or if you experience a power outage, cycle the garage door opener open and closed to allow the TTC to set.

AUTOMATIC LIGHT

Motion Sensor

Factory default is set to on. This feature automatically turns on the garage door opener lights when motion is sensed. The lights will come on for the set period of time, then shut off. If using the garage door opener light as a work light disable the motion sensor, otherwise the light will turn off automatically if you are beyond the range of the sensor.

Light Feature

The lights will turn on when someone enters through the open garage door and the safety reversing sensor infrared beam is broken.

MAINTENANCE ALERT (MAS)

This feature assists the homeowner in ensuring the garage door opener system stays in good working condition. When the garage door opener needs to be serviced (approximately 4500 garage door opener cycles) the command (yellow) and service (red) LEDs will begin to alternately flash back and forth. The factory setting for the MAS feature is off and can be activated at time of installation. Contact your installing dealer for service.

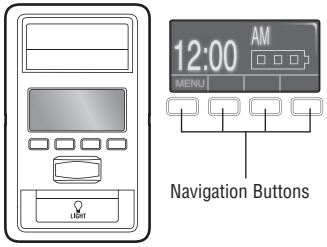
Using the Door Control

SETUP

The features on the door control can be programmed through a series of menus on the screen and the navigation buttons. Refer to the descriptions below.

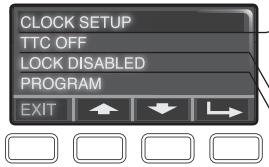
SCREEN

The main screen displays the time, temperature, and current battery charge (if applicable)



FEATURES

Press the navigation button below "MENU" to view the Features menu.



Set the time, choose 12 or 24 hour clock and show/hide clock.

For sectional doors ONLY. Set the Timer-to-Close feature off/on and set the time interval before door closes. ***NOTE:*** *DO NOT enable TTC if operating a one-piece door. TTC is to be used ONLY with sectional doors.*

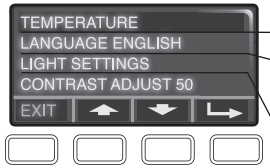
Enable/disable lock.

Set up Wi-Fi*, add remote controls, myQ® devices, an extra remote button to control your garage door opener lights, or a keyless entry.

* The garage door opener must run through a complete cycle before it will activate Wi-Fi® programming. For help related to Wi-Fi, visit LiftMaster.com/Customer-Support.

SETTINGS

Press the navigation button below the down arrow till you see TEMPERATURE to view the Settings menu.



Display the temperature in Fahrenheit or Celsius and show/hide the temperature.

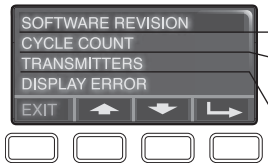
Select a language.

Set duration for garage door opener light to stay on after operation, selectable range of 1-1/2 to 4-1/2 minutes. Turn the Motion sensor off/on, and turn the entry light feature off/on.

Adjust the contrast of the screen.

SERVICE

Press and hold the LIGHT button, then press the second navigation button to view the Service menu.



Displays software version information.

Turn the Maintenance Alert (MAS) on/off.

Displays the number of remote controls, myQ® devices, door controls and keyless entries currently programmed to operate the garage door opener.

Displays any errors that have occurred.

To program a remote control or keyless entry to the garage door opener using the door control, see 39.

Remote Control

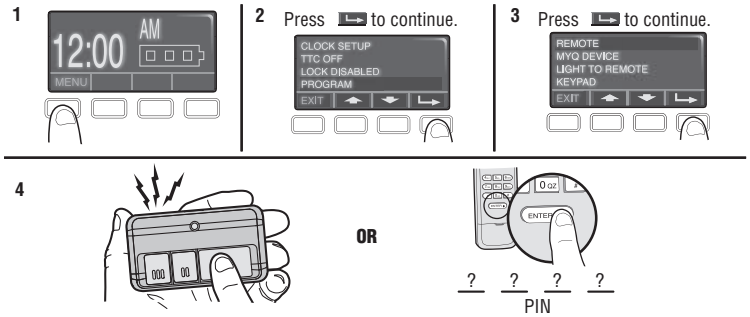
Your remote control has been programmed at the factory to operate with your garage door opener.

Up to 12 Security+ 2.0 remote controls can be programmed to the garage door opener. Older LiftMaster remote controls are NOT compatible, see page 44 for compatible accessories. To program additional accessories refer to the instructions provided with the accessory or visit LiftMaster.com. If your vehicle is equipped with a Homelink®, you may require an external adapter depending on the make, model, and year of your vehicle. Visit www.homelink.com for additional information.

TO ADD, REPROGRAM, OR CHANGE A REMOTE CONTROL/KEYLESS ENTRY PIN USING THE DOOR CONTROL

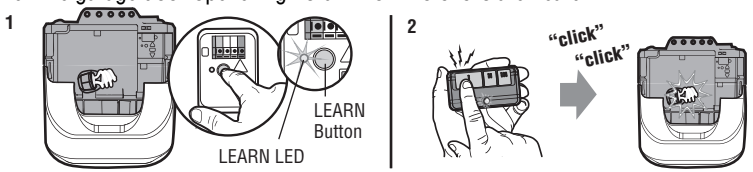
1. Press the navigation button below "MENU" to view the Features menu.
2. Use the navigation buttons to scroll to "PROGRAM".
3. Select "REMOTE" or "KEYPAD" to program from the program menu.
4. **Remote Control:** Press the button on the remote control that you wish to operate your garage door.
   Keyless Entry: Enter a 4-digit personal identification number (PIN) of your choice on the keyless entry keypad. Then press the ENTER button.

The garage door opener lights will flash (or two clicks will be heard) when the code has been programmed. Repeat the steps above for programming additional remote controls or keyless entry devices. If programming is unsuccessful, program the remote using the learn button.



TO ADD, REPROGRAM, OR CHANGE A REMOTE CONTROL USING THE LEARN BUTTON

1. Press and release the LEARN Button on the garage door opener.
2. Press and hold the button on the remote control that you wish to use. Release the button when the garage door opener lights blink or two clicks are heard.



To Erase the Memory

ERASE ALL REMOTE CONTROLS AND KEYLESS ENTRIES

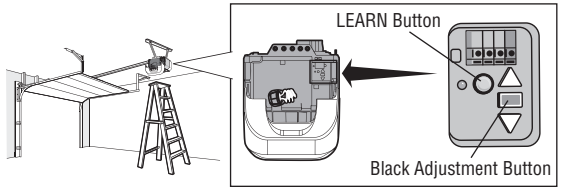
1. Press and hold the LEARN button on garage door opener until the learn LED goes out (approximately 6 seconds). All remote control and keyless entry codes are now erased. Reprogram any accessory you wish to use.

ERASE ALL DEVICES (INCLUDING myQ® ENABLED ACCESSORIES)

1. Press and hold the LEARN button on garage door opener until the learn LED goes out (approximately 6 seconds).
2. Immediately press and hold the LEARN button again until the learn LED goes out. All codes are now erased. Reprogram any accessory you wish to use.

ERASE THE Wi-Fi NETWORK FROM THE GARAGE DOOR OPENER

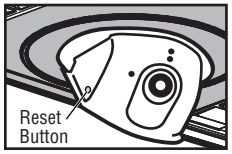
1. Press and hold the black adjustment button on the garage door opener until 3 beeps are heard (Approximately 6 seconds).



ERASE THE CAMERA SETTINGS

1. Press and hold the reset button on the side of the camera for 10 seconds. The LED light will turn off, then flash red.

You will need to set up your camera again after resetting it.



To Open the Door Manually

⚠ WARNING

To prevent possible SERIOUS INJURY or DEATH from a falling garage door:

- If possible, use emergency release handle to disengage trolley ONLY when garage door is CLOSED. Weak or broken springs or unbalanced door could result in an open door falling rapidly and/or unexpectedly.
- NEVER use emergency release handle unless garage doorway is clear of persons and obstructions.
- NEVER use handle to pull door open or closed. If rope knot becomes untied, you could fall.

NOTE: *Disengage any door locks before proceeding.*

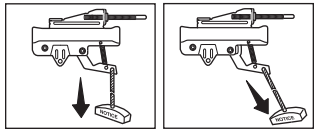
DISCONNECT THE TROLLEY

1. The door should be fully closed if possible.
2. Pull down on the emergency release handle.

RECONNECT THE TROLLEY

The lockout feature prevents the trolley from reconnecting automatically.

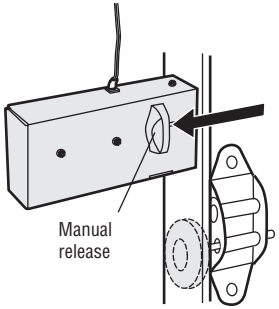
1. Pull the emergency release handle down and back (toward the opener). The door can then be raised and lowered manually as often as necessary.
2. To disengage the lockout feature, pull the handle straight down. The trolley will reconnect on the next UP or DOWN operation, either manually or by using the door control or remote control.



™ TO MANUALLY DISENGAGE AUTOMATIC GARAGE DOOR LOCK (MODEL 841LM)*

1. The door should be fully closed if possible.
2. Disengage the automatic garage door lock by sliding the manual release to the open position.
3. Pull the emergency release handle down and back (toward the garage door opener). The garage door can then be raised and lowered manually as necessary.
4. To reconnect the trolley, pull the emergency release handle straight down. The trolley will reconnect on the next UP or DOWN operation.

NOTE: *The automatic garage door lock will re-engage when garage door opener operation resumes.*



* If applicable.

Maintenance

Maintenance Schedule

EVERY MONTH

- Manually operate door. If it is unbalanced or binding, call a trained door systems technician.
- Check to be sure door opens and closes fully. Adjust if necessary, see page 29.
- Test the safety reversal system. Adjust if necessary, see page 30.

EVERY YEAR

- Oil door rollers, bearings and hinges. The garage door opener does not require additional lubrication. Do not grease the door tracks.
- Test the battery and consider replacing the battery to ensure the garage door opener will operate during an electrical power outage, see page 31 to test the battery backup.

EVERY TWO TO THREE YEARS

- Use a rag to wipe away the existing grease from the garage door opener rail. Reapply a small layer of white lithium grease to the top and underside of the rail surface where the trolley slides.

NOTICE: This device complies with part 15 of the FCC rules and Innovation, Science and Economic Development Canada license-exempt RSSs. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
This device must be installed to ensure a minimum 20 cm (8 in.) distance is maintained between users/bystanders and device.
This device has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules and Industry Canada ICES standard. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The Remote Control Battery

⚠ WARNING

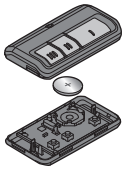
To prevent possible SERIOUS INJURY or DEATH:

- NEVER allow small children near batteries.
- If battery is swallowed, immediately notify doctor.

To reduce risk of fire, explosion or chemical burn:

- Replace ONLY with 3V CR2032 coin batteries.
- DO NOT recharge, disassemble, heat above 212°F (100°C) or incinerate.

To replace the battery, pry open the case in the middle, then at each side with the visor clip. Insert replacement battery positive side up (+). Replace the batteries with only 3V CR2032 coin cell batteries. Dispose of old batteries properly.



Caring for the LED Light Pods: Models 86502 and 86502-267

The lighting of this garage door opener includes 100 premium LEDs. This provides an impressive daylight quality light and will illuminate all corners of the garage. With long lasting LEDs, you will not have to change light bulbs. If you do experience any issues with the LED, contact customer service or a certified door professional.

To remove dust or debris, carefully pull open the light pod and gently wipe out with a soft dry cloth.

Troubleshooting

Diagnostic Chart

Your garage door opener is programmed with self-diagnostic capabilities. The UP and DOWN arrows on the garage door opener flash the diagnostic codes.

DIAGNOSTIC CODE		SYMPTOM	SOLUTION
Up Arrow Flash (es)	Down Arrow Flash (es)		
1	1	The garage door opener will not close and the lights flash.	Safety reversing sensors are not installed, connected, or wires may be cut. Inspect sensor wires for a disconnected or cut wire.
1	2	The garage door opener will not close and the lights flash.	There is a short or reversed wire for the safety reversing sensors. Inspect safety sensor wire at all staple and connection points, replace wire or correct as needed.
1	3	The door control will not function.	The wires for the door control are shorted or the door control is faulty. Inspect door control wires at all staple and connection points, replace wire or correct as needed.
1	4	The garage door opener will not close and the lights flash.	Safety reversing sensors are misaligned or were momentarily obstructed. Realign both sensors to ensure both LEDs are steady and not flickering. Make sure nothing is hanging or mounted on the door that would interrupt the sensor's path while closing.
1	5	Door moves 6-8" (15-20 cm) stops or reverses.	Manually open and close the door. Check for binding or obstructions, such as a broken spring or door lock, correct as needed. Check wiring connections at travel module and at the logic board. Replace travel module if necessary.
		No movement, only a single click.	Manually open and close the door. Check for binding or obstructions, such as a broken spring or door lock, correct as needed. Replace logic board if necessary.
		Opener hums for 1-2 seconds no movement.	Manually open and close the door. Check for binding or obstructions, such as a broken spring or door lock, correct as needed. Replace motor if necessary.
1	6	Door coasts after it has come to a complete stop.	Program travel to coasting position or have door balanced by a trained door systems technician.
2	1-5	No movement, or sound.	Replace logic board.
3	2	Unable to set the travel or retain position.	Check travel module for proper assembly, replace if necessary.
3	3	The battery status LED is constantly flashing green.	Battery backup charging circuit error, replace the logic board.

Troubleshooting

DIAGNOSTIC CODE		SYMPTOM	SOLUTION
Up Arrow Flash (es)	Down Arrow Flash (es)		
4	1-4	Door is moving stops or reverses.	Manually open and close the door. Check for binding or obstructions, such as a broken spring or door lock, correct as needed. If the door is binding or sticking contact a trained door systems technician. If door is not binding or sticking attempt to reprogram travel (refer to 29).
4	5	Opener runs approximately 6-8" (15-20 cm), stops and reverses.	Communication error to travel module. Check travel module connections, replace travel module if necessary.
4	6	The garage door opener will not close and the light bulbs flash.	Safety reversing sensors are misaligned or were momentarily obstructed. Realign both sensors to ensure both LEDs are steady and not flickering. Make sure nothing is hanging or mounted on the door that would interrupt the sensor's path while closing.

The garage door opener will NOT enter Wi-Fi LEARN mode:

- After the initial installation of the garage door opener, the garage door opener must complete a full cycle (open and closed) before the Wi-Fi LEARN mode can be activated.
- If there has been a recent power outage, the garage door opener must complete a full cycle before the Wi-Fi LEARN mode can be activated.

See 35 to activate Wi-Fi LEARN mode.

Cannot connect garage door opener to home Wi-Fi network:

- Ensure the myQ® Serial number was entered correctly and try again. The myQ® characters are between A-F and 0-9 only.
- Weak Wi-Fi signal in the garage. Ensure the Wi-Fi signal is reaching the garage, see 4 or visit LiftMaster.com/Customer-Support for more information.

My door will not close and the lights blink on my motor unit:

The safety reversing sensor must be connected and aligned correctly before the garage door opener will move in the down direction.

- Verify the safety reversing sensors are properly installed, aligned and free of any obstructions.

LEDs are not working (Models 86502 and 86502-267 only):

Check wiring on both LED Pods to connector. If loose, then reconnect. If lights do not turn on, an LED driver board may be needed. Connect customer service or certified door professional to determine if a new LED driver board or LED array is needed.

My neighbor's remote control opens my garage door:

Erase the memory from your garage door opener and reprogram the remote control(s).

My vehicle's Homelink® is not programming to my garage door opener:

Depending on the make, model, and year of your vehicle an external adapter may be required. Visit www.homelink.com for additional information.

My camera won't connect to the router:

- Move your router closer to the garage door opener to minimize interference from walls and other objects.
- Buy a Wi-Fi range extender.

For issues with the camera, press and hold the reset button on the camera for 10 seconds. Then, follow the myQ® app instructions to set up the camera.

To troubleshoot the optional automatic garage door lock model 841LM, see the instructions provided with it.

Accessories

823LM

Remote Light Switch:
Replace an existing wall switch to control home lighting using your smartphone or garage door opener remote control. Smartphone control requires a connected myQ® account.

829LM

Door and Gate Monitor:
Monitor and close up to 4 myQ® enabled garage door openers or gate operators from any room in your home.

893MAX

3-Button MAX Remote Control:
Compatible with LiftMaster garage door openers manufactured since 1993. Includes visor clip.

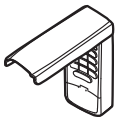
880LMW

Smart Control Panel:
Displays temperature, time and system diagnostics; includes a push bar to open and close the door and a lock feature for extra security. Security+ 2.0 and Wi-Fi compatible.

825LM

Remote Light Control:
Plug into any interior lamp to control home lighting using your smartphone or garage door opener remote control. Smartphone control requires a connected myQ® account.

878MAX



MAX Wireless Keyless Entry:
For use outside of the home to enable access to the garage using a 4-digit PIN. Works with ALL LiftMaster openers from 1993-present.

891LM

Single Button Remote Control:
Compatible with LiftMaster garage door openers manufactured since 1993. Includes visor clip.

882LMW

Multi-Function Control Panel:
Security+ 2.0 and Wi-Fi compatible.

975LM

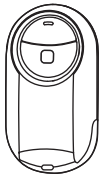
Laser Garage Parking Assist:
Laser enables homeowners to precisely park vehicles in the garage.

819LMB

myQ® Home Bridge:
Add Apple® HomeKit™ compatibility to your myQ® enabled garage door opener. Use Siri® to open, close and check the status of your door.

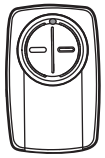
Apple is a trademark of Apple Inc., registered in the U.S. and other countries. HomeKit is a trademark of Apple Inc.

374UT



Mini Universal Remote Control:
The Mini Universal Remote Control can be programmed to activate up to two products, such as a garage door opener, myQ® light controls, gate operator, or commercial door operator.

375UT

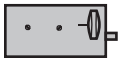


Universal Remote Control:
The Universal Remote Control can be programmed to activate up to two products, such as a garage door opener, gate operator, or commercial door operator.

485LM

12V Battery for Backup System:
Provides backup power to the garage door opener.

841LM

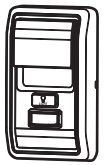


Automatic Garage Door Lock:
Compatible with Security Shield garage door openers. Provides added security by automatically locking garage door travel at the garage door track.

881LMW

Motion Detecting Control Panel with Timer-to-Close Control:
Multi-function door control with motion sensor that automatically turns opener lights on when it detects a person entering the garage. Security+ 2.0 and Wi-Fi compatible.

886LMW



Motion Detecting Control Panel:
Multi-function door control with motion sensor that automatically turns opener lights on when it detects a person entering the garage. Security+ 2.0 and Wi-Fi compatible.

Warranty

LIFTMASTER® LIMITED WARRANTY

LiftMaster® ("Seller") warrants to the first retail purchaser of this product, for the residence in which this product is originally installed, that it is free from defects in materials and/or workmanship for a specific period of time as defined below (the "Warranty Period"). The warranty period commences from the date of purchase.

WARRANTY PERIOD							
Models	**Parts**	**Motor**	**Accessories**	**Belt**	**Battery Backup**	**LED Pods**	**Camera**
85502, 85502-267	5 years	Lifetime	1 year	Lifetime	1 year	N/A	N/A
85504, 85504-267	5 years	Lifetime	1 year	Lifetime	1 year	N/A	1 year
86502, 86502-267	5 years	Lifetime	1 year	Lifetime	1 year	5 years	N/A
85802, 8587W	5 years	Lifetime	1 year	N/A	1 year	N/A	N/A

The proper operation of this product is dependent on your compliance with the instructions regarding installation, operation, and maintenance and testing. Failure to comply strictly with those instructions will void this limited warranty in its entirety.

If, during the limited warranty period, this product appears to contain a defect covered by this limited warranty, call 1-800-528-9131, toll free, before dismantling this product. You will be advised of disassembly and shipping instructions when you call. Then send the product or component, pre-paid and insured, as directed to our service center for warranty repair. Please include a brief description of the problem and a dated proof-of-purchase receipt with any product returned for warranty repair. Products returned to Seller for warranty repair, which upon receipt by Seller are confirmed to be defective and covered by this limited warranty, will be repaired or replaced (at Seller's sole option) at no cost to you and returned pre-paid. Defective parts will be repaired or replaced with new or factory-rebuilt parts at Seller's sole option. [You are responsible for any costs incurred in removing and/or reinstalling the product or any component].

ALL IMPLIED WARRANTIES FOR THE PRODUCT, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE APPLICABLE LIMITED WARRANTY PERIOD SET FORTH ABOVE FOR THE RELATED COMPONENT(S), AND NO IMPLIED WARRANTIES WILL EXIST OR APPLY AFTER SUCH PERIOD. Some States and Provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. THIS LIMITED WARRANTY DOES NOT COVER NON-DEFECT DAMAGE, DAMAGE CAUSED BY IMPROPER INSTALLATION, OPERATION OR CARE (INCLUDING, BUT NOT LIMITED TO ABUSE, MISUSE, FAILURE TO PROVIDE REASONABLE AND NECESSARY MAINTENANCE, UNAUTHORIZED REPAIRS OR ANY ALTERATIONS TO THIS PRODUCT), LABOR CHARGES FOR REINSTALLING A REPAIRED OR REPLACED UNIT, REPLACEMENT OF CONSUMABLE ITEMS (E.G., BATTERIES IN REMOTE CONTROL TRANSMITTERS AND LIGHT BULBS), OR UNITS INSTALLED FOR NON-RESIDENTIAL USE. THIS LIMITED WARRANTY DOES NOT COVER ANY PROBLEMS WITH, OR RELATING TO, THE GARAGE DOOR OR GARAGE DOOR HARDWARE, INCLUDING BUT NOT LIMITED TO THE DOOR SPRINGS, DOOR ROLLERS, DOOR ALIGNMENT OR HINGES. THIS LIMITED WARRANTY ALSO DOES NOT COVER ANY PROBLEMS CAUSED BY INTERFERENCE. UNDER NO CIRCUMSTANCES SHALL SELLER BE LIABLE FOR CONSEQUENTIAL, INCIDENTAL OR SPECIAL DAMAGES ARISING IN CONNECTION WITH USE, OR INABILITY TO USE, THIS PRODUCT. IN NO EVENT SHALL SELLER'S LIABILITY FOR BREACH OF WARRANTY, BREACH OF CONTRACT, NEGLIGENCE OR STRICT LIABILITY EXCEED THE COST OF THE PRODUCT COVERED HEREBY. NO PERSON IS AUTHORIZED TO ASSUME FOR US ANY OTHER LIABILITY IN CONNECTION WITH THE SALE OF THIS PRODUCT.

Some states and provinces do not allow the exclusion or limitation of consequential, incidental or special damages, so the above limitation or exclusion may not apply to you. This limited warranty gives you specific legal rights, and you may also have other rights, which vary from state to state and province to province.

Automatic Garage Door Opener Safety & Maintenance Guide

Garage Door Opener Safety – An Automatic Decision

A garage door is the largest moving object in the home. An improperly adjusted garage door and opener can exert deadly force when the door closes – which could lead to entrapment of children or adults and subsequent injury or death.

Proper installation, operation, maintenance, and testing of the garage door and automatic opener are necessary to provide a safe, trouble-free system. Careless operation or allowing children to play with or use garage door opener controls are also dangerous situations that can lead to tragic results. A few simple precautions can protect your family and friends from potential harm. Please review the safety and maintenance tips in this guide carefully and keep it for reference. Check the operation of your garage door and opener to ensure they function in a safe and trouble-free manner. Be sure to read all Important Safety Information found in your garage door opener's manual as it provides more details and safety considerations than can be supplied with this guide.

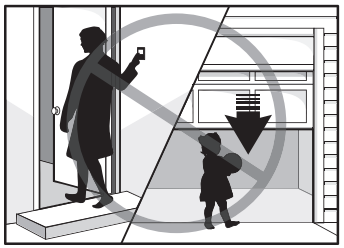
Garage Door Openers are Not Toys

Discuss garage door and opener safety with your children. Explain the danger of being trapped under the door.

Stay away from a moving door.

The wall-mounted push button should be out of reach of children, at least 5 feet from the nearest standing surface and away from all moving parts. Mount and use the button where you can clearly see the closing garage door.

Keep transmitters and remote controls out of reach of children. Do not let children play with or use transmitters or other remote control devices.

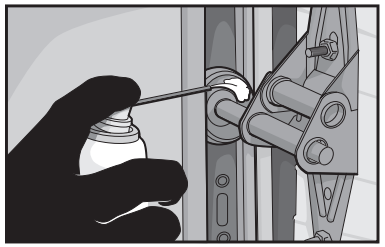


Keep the door in sight until it completely closes when using the wall-mounted push button or transmitter.

Routine Maintenance Can Prevent Tragedies

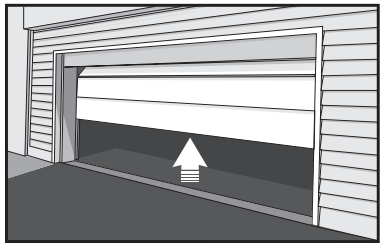
Make monthly inspection and testing of your garage door and opener system a part of your regular routine. Review your owner's manual for both the door and door opener. If you don't have the owner's manuals, contact the manufacturer(s) and request a copy for your specific model(s). Look for the opener model number on the back of the power unit.

WARNING – SPRINGS ARE UNDER HIGH TENSION. ONLY QUALIFIED INDIVIDUALS SHOULD ADJUST THEM.



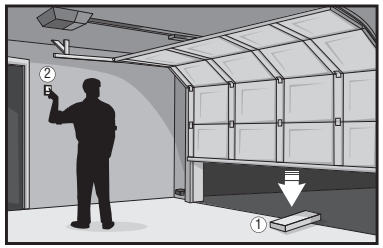
Visually check the door and installation:

- Starting with the door in the closed position, use the manual disconnect on the opener to disconnect the door.
- Look for signs of wear or damage on hinges, rollers, springs, and door panels.
- These parts may require periodic lubrication. Check the owner's manual for suggested maintenance.
- If any signs of damage are evident, contact a trained door systems technician for assistance.
- Verify the photoeye height is no higher than 6" from the garage floor.



Test the door for proper operation:

- Open and close the door manually using handles or suitable gripping points.
- The door should move freely and without difficulty.
- **The door should balance and stay partially open 3–4 feet above the floor.**
- If you detect any signs of improper operation, contact a trained door systems technician for assistance.



Test the opener safety features:

- Reconnect the opener to the door using the manual disconnect and open the door.
- Place a 2x4 board flat in the path of the door (1) and try to close it (2). The door should stop when it comes in contact with the 2x4 and then reverse direction.
- Block the photoelectric sensor by waving an object in front of the sensor and attempt to close the door. The door should not close unless the wall-mounted push button is manually held during operation.
- If the opener does not perform as described, contact a trained door systems technician for assistance.

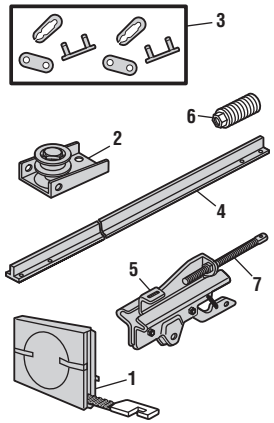
DASMA®
Door & Access Systems Manufacturers Association International

Repair Parts

Models 85502, 85502-267, 85504, 85504-267, 86502, and 86502-267

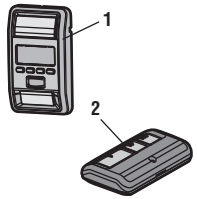
RAIL ASSEMBLY PARTS

	Description	Part Number
1	Belt - for 7 foot door Belt - for 8 foot door Belt - for 10 foot door	041A5434-11A 041A5434-13A 041A5434-14A
2	Belt Pulley Bracket	041B5424
3	Master link	004A1008
4	One-Piece Rail 7 feet (2.1 m) One-Piece Rail 8 feet (2.4 m) One-Piece Rail 10 feet (3 m)	G2777 G2778 G2770
5	Trolley Assembly Includes: Master Link (2), Clevis Pin (1), Ring (1), Belt Clip (1), Threaded Shaft (1), and Tensioner Assembly (1)	041B3869-3A
6	Tensioner Assembly	041B4103
7	Trolley Threaded Shaft	041A6689



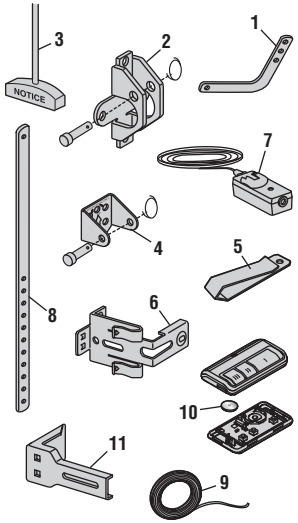
ACCESSORIES

	Description	Part Number
1	Smart Control Panel®	880LMW
2	3-button remote control	893LM



INSTALLATION PARTS

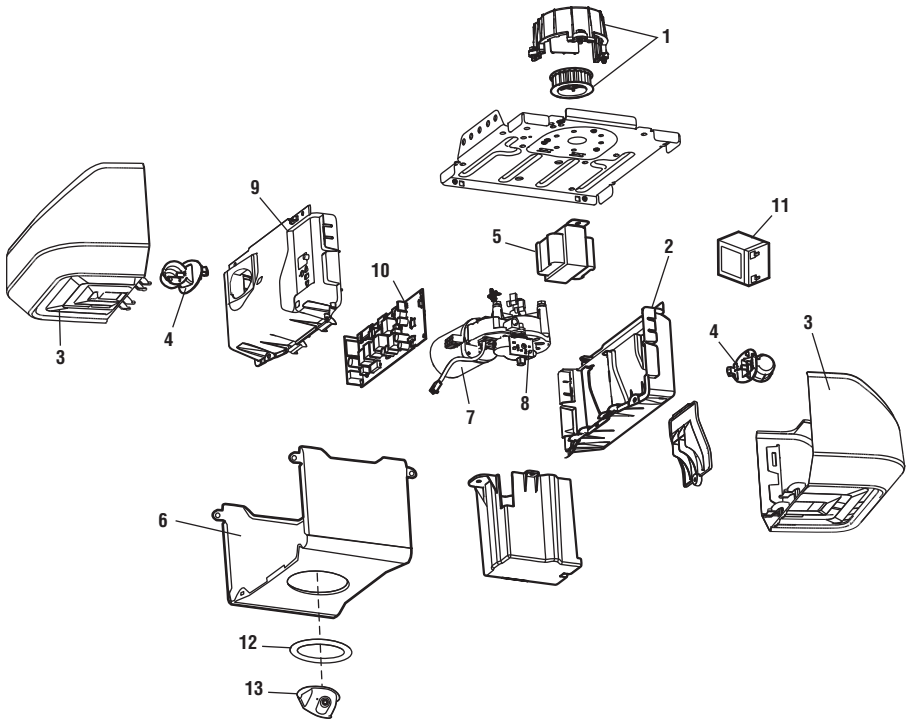
	Description	Part Number
1	Curved door arm	041B0035B
2	Door bracket with clevis pin and fastener	041A5047-1
3	Emergency release rope and handle	041A2828
4	Header bracket with clevis pin and fastener	041A4353-1
5	Remote control visor clip	K029B0137
6	Safety sensor bracket	041A5266-3
7	Safety sensor kit with receiving and sending sensors with 3 feet (.9 m) 2-conductor wire	041A5034
8	Straight door arm	4178B0034B
9	White and red/white wire	041B4494-1
10	3V CR2032 lithium battery	K010A0020
11	Extension bracket (optional)	041A5281-1
	Not Shown	
	Installation hardware bag	041A2770-6
	User's Guide	114-5423



Repair Parts

Models 85502, 85502-267, 85504, and 85504-267

GARAGE DOOR OPENER PARTS



	Description	Part Number
1	Sprocket and Sprocket Cover with Screws	041C589-2
2	End Panel with battery cover and light socket	041A7618
3	Light Lens	041A7562
4	Light socket	041C0279
5	Transformer	041D0277-1
6	Cover	
	Models 85502 and 85502-267	041-0132-000
	Models 85504 and 85504-267	041-0127-000
7	Motor with travel module	041D8006-1
8	Travel Module	041D8071-4
9	End Panel and light socket	041D0216-2
10	Receiver Logic Board	
	Models 85504 and 85504-267	050DCTB
	Models 85502 and 85502-267	050DCTBLK
11	Backup Battery	485LM
12	Decorative Cover - Models 85504 and 85504-267	041-0101
13	Camera - Models 85504 and 85504-267	041-0041
	Not Shown	
	Line cord	041B4245-1
	Terminal block	041A3150
	Wire Harness	
	Models 85502 and 85502-267	041D9204
	Models 85504 and 85504-267	041-0042