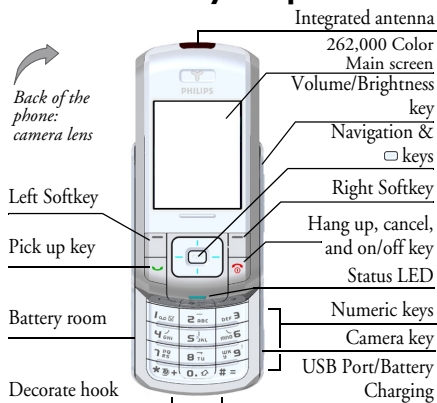


Discover your phone



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How to...

Switch the phone On/Off

Long press .

Enter your PIN code

Enter your PIN code using the keypad and press  or  to confirm.

Lock the keypad

Long press  (the keypad is automatically unlocked when receiving a call). The keypad is locked when the slider is closed.

Unlock the keypad

Press Right Softkey; your phone asks you "Unlock Keypad"? Press Left softkey Yes to confirm or Right softkey No to cancel unlock.

Make a call

Enter the phone number on the keypad and press  to dial.

End a call

Press .

Answer a call

Press  when your phone rings.

Reject a call	Press  when your phone rings.
Set the conversation volume	Press volume side keys to adjust the volume during a call.
Activate/deactivate the loudspeaker	Handsfree icon appears on the screen above  .
Access the <i>Contacts</i>	Press  (▼) in idle mode.
Access the <i>Quick call function</i>	Press  (▲) in idle mode.
Access the <i>Dialed list</i>	Press  in idle mode.
Activate/deactivate the <i>Silence mode</i>	Press  and select silence mode.
Access the <i>Main Menu</i>	Press  in idle mode.
Go to previous menu	Press  .
Quickly return to idle when browsing menus	Short or long press  .
Use the fast access softkey	Press  when in idle mode to access or change the feature set on the softkey.

Softkeys

The left and right soft keys ( and ) located on top of the keypad allow you to select the corresponding options that appear on the screen immediately above them, including during calls. These keys are contextual: they will vary according to the current context.

<i>Entertainment</i>  page 11	<i>Browser</i>  page 14	<i>Media Player</i>  page 19
<i>Camera</i>  page 22	<i>Messages</i>  page 26	<i>My Files</i>  page 37
<i>My Applications</i>  page 38	<i>Contacts</i>  page 43	<i>Profiles</i>  page 47
<i>Connectivity</i>  page 48	<i>Calls</i>  page 51	<i>Settings</i>  page 53

Main Menu

The Main Menu gives you access to all the different features of your Philips 960 mobile phone presented in the form of a grid. The table above indicates the arrangement of the [Main Menu](#), the meanings of the various icons found there, and the page in this manual where more detailed information concerning the subject can be found.

Press  to access the Main Menu in idle mode, then use the Navigation keys  (▲),  (▼),  (◀), or  (▶) - to browse the icons and lists, or press the keys 0-9,  or  keys for a direct access to the option or feature of your choice (the key mapping also applies to lists). When navigating in a list, a scroll bar located on the right hand side of the screen shows your actual position in the list. Within lists, press  or  to access the options related to the selected item, press  or select [Back](#) to go back one level.

How to use this manual

The current manual strives to present the information concerning your Philips 960 mobile phone in as clear

and as complete a form as possible. The content of this manual is structured as follows:

[Discover your phone](#)

The current section. Presents an overview of your mobile phone and information on the most commonly used features.

[Chapter 1: Getting Started](#)

Information on how to set up your mobile phone for the first time: installation of the SIM card, battery and etc.

[Chapter 2: Calling](#)

Information on how to make and receive calls.

[Chapter 3: Text Entry](#)

Information on how to enter text using the numeric keypad.

[Chapter 4-15](#)

These chapters contains each element of the [Main Menu](#) one at a time.

[Others](#)

Sections for Icons & Symbols, Precautions, Philips authentic accessories, SAR information, and finally the Declaration of Conformity.

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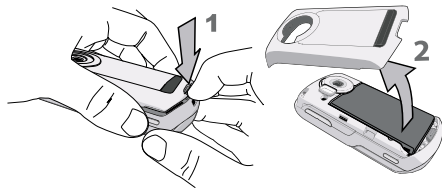
1. Getting Started

Please read through the safety instructions in the "Precautions" section before use (please see page 57).

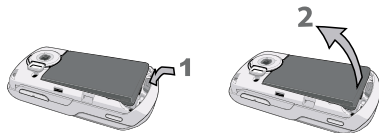
Before you start using your phone, you must insert a valid SIM card supplied by your GSM operator or retailer. The SIM card contains your subscription information, your mobile telephone number, and a small quantity of memory in which you can store phone numbers and messages (for more information, see "Contacts" on page 43).

Insert the SIM card

Press down the latch (1) and then lift up the door of the battery compartment (2).



To remove the battery, press down the latch (1) and lift up the battery (2).



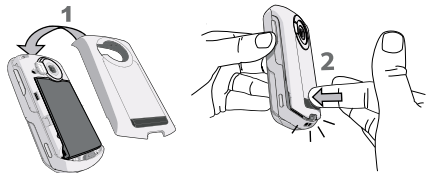
If your SIM card is delivered in a credit-card size, remove it from its holder and insert it under the metal clip holder, until it stops. Make sure that the clipped corner of the card is in the correct corner and that the gold contacts are facing down.



Slide the battery back into the compartment with metallic connectors downwards, until it stops. Then lock it by pushing it downwards.



Replace the back cover by pushing it down into its slots, until it stops.



Remove the protective film covering the screen and the camera lens before using the phone.

Switching on the phone

To switch on the phone, long press the  key. Enter the PIN code if required (i.e. the 4- to 8-digit secret code of your SIM card). It is preconfigured and communicated to you by your operator or retailer. For

more information on PIN codes, see “Security” on page 53.

If you enter an incorrect PIN code 3 times, your SIM card will be blocked. To unblock it, you must request the PUK code from your operator.

Charging the battery via USB

Your phone is powered by a rechargeable battery. A new battery is partially charged and an alarm will warn you when the battery level is low.

Once the battery and the batter cover are clipped on the phone you can charge the phone. Pull away the protective rubber cap covering the charger connector (it is attached to the phone so that you cannot lost it). Plug in the connector as shown below. Then plug it into a main AC power socket.



The battery symbol indicates the state of charge. During charging, the three charge indicators scroll; the maximum charge time for empty battery is 3 hours for a standard charger. When all three bars are steady, the battery is fully charged. You can then disconnect the charger. Depending on the network and condition of use, talk time goes up to 4 hours and stand-by time up to 300 hours.

Keeping the charger plugged to the mobile when the battery is fully charged will not damage the battery. The only way to turn off the charger is to unplug it., so use an easily accessible AC power socket.

You may lose all your personal settings if you remove the battery when the phone is switched on.

Copying the contents of your SIM

If you are transferring your SIM card from another phone, you may want to copy the contents of your SIM phonebook to your Philips 960 mobile phone. To do so, proceed as follows:

1. From the Home screen, press  and select **Contacts**.
2. To copy all contacts, select **Advanced**. Then select **Copy to Phone**. A message "Copy all entries to phone?" appears. Press  **Yes** to proceed or  **No** to cancel.
3. To copy only one entry, from the home screen, press  and select **Contacts**. Then select **View contacts**. Browse in the contacts list to select one of the entries and press  options to select **Copy contact to phone**. A message "Copy entry to phone?" appears. Press  **Yes** to proceed or  **No** to cancel.

For more information on managing your phonebooks, please see "Contacts" on page 43.

Setting Hotkeys

You can configure the numeric keys  -  to access your favorite features simply by long pressing on the numeric key.

Long press a numeric key to display the list of features that can be set as hotkeys:

- *Phone number*
- *Phonebook/Address book*
- *New SMS*
- *New MMS*
- *New SMS*
- *New Email*
- *Camera*
- *Bookmark*
- *Calls divert (all call)*
- *Calls missed*
- *Calls received*
- *Alarm*
- *Games*
- *Calendar*
- *Appointments*
- *Notes*
- *Calculator*
- *Currency converter*
- *More options*

Press  Select to associate the feature with the numeric key.

2. Calling

Although your Philips 960 mobile phone provides a great variety of functions - take pictures and videos, record sounds, send & receive e-mails, to name a few - it is first and foremost a mobile phone. This chapter describes the features and options related to making and receiving calls.

Making a call

To make a call, you can simply enter the telephone number with the numeric keys:

Press	To
Keypad keys	Enter the telephone number of your correspondent. An edit screen appears.
 Clear	Short press to delete the last digit or long press to clear the phone number on the edit screen.
 / 	Call the number or save the number.
	End the call.

Or you may select the number from your phonebook/ addressbook:

Press	To
 /  (▼)	Go to Contacts and select new contacts to access the list / Direct access to the contact list.
 (▲) or  (▼)	Select the desired contacts.
 /  Options	Call the number or choose to call under the Option menu.
	End the call.

In-call Menu

When you are in a call, you can press  menu to access the following options:

Options	Function
<i>Handsfree</i>	Activate handsfree function.
<i>End call</i>	To hang up the active call.
<i>Mute</i>	To activate the mute feature. Repeat to return to normal mode.
<i>BT headset</i>	To activate headset feature.
<i>Hold</i>	Press to put a call on hold.

New Call Press to place a new call.

Main menu Open the Main menu.

Record Record the voice.

Make a second call

You can make a second call during an active call or during a call on hold:

Press	To
Options	Access the New call option.
 (▲) and  (▼)	Select a contact
	Call the number while already on the phone.
 (▲) and  (▼)	Highlight another caller.
	Switch to the highlighted caller.

Answer a second call

When you receive a second call while already on the phone, your phone rings or vibrates and the screen displays information concerning the caller. You can then:

Press	To
 /  options Reject	Reject the call.
 /  options Accept	Answer the call while putting the first call on hold. Then press  Menu to access the following options : Accept, Accept with Handsfree, Reject, Replace active call.

To receive a second call, you must have deactivated the Divert for voice calls (see “Call diverts” on page 52) and activated the Call waiting (see “Call waiting” on page 52).

Answer a third call

It is possible to receive a third call while you are speaking to one caller and have another on hold. You can either end of the calls before answering the third one or introduce the calling party into a conference (see above). This service is limited to two current communications (one active and one on hold)

3. Text Entry

Text can be entered in editing screens in two different ways: by using T9 Predictive Text Input. The techniques for using these two methods are discussed. Within these two text input methods you can also choose how to enter your text. The options are:

- abc* The first letter of the first word in a sentence is in upper case, the rest in lower case. If you insert a period, the first word of the new sentence will be in upper case.
- ABC* All upper case.
- Abc* All lower case.
- 123* Numeric (T9 not applicable).

When in a text editing screen (for example Main Menu > Message > SMS > New SMS), an icon in the upper left-hand corner indicated you current mode. You can view all the test entry possibilities by long-pressing on 

- *T9 Abc*
- *T9 ABC*
- *T9 abc*
- *123*
- *Abc*
- *abc*

You can choose your text entry mode here by browsing to an option and press  Select.

Alternatively, you can make your choice by short pressing on  to turn T9 on or off and short-pressing  to toggle through the text input options (ABC, Abc, abc, and 123). As you toggle through the options, a message appears on the screen to indicate that you are moving from one mode into another:

Previous Mode	New Mode
<i>abc</i>	<i>Abc</i>
<i>Abc</i>	<i>ABC</i>
<i>ABC</i>	<i>123</i>
<i>123</i>	<i>abc</i>

T9 Text input

What is it?



T9 Predictive Text Input is an intelligent editing mode for entering text on a mobile phone. It allows you to enter text more quickly by anticipating the word you want to enter based on the keys you have pushed.

Example: how to enter the word "home"

The best way to understand this is through the use of an example. To enter the word "home", proceed as follows:

Press	To
	Display what contains the letters of "home." The screen shows Good, the first word in a list of possible words.
 1>2>3 or 	Scroll to Home.
 (►) or 	Insert the Word home or confirm the word Home and insert a space.

How to use it?

Letters and symbols represented by each key are as follows:

-  • **Short press** to enter a space.
- **Long press** to enter the number.
- When a T9 word is highlighted on the screen, a short-press inserts the word followed by a space.



- **Short press** to enter a letter.
- **Long press** to enter a number.



- **Short press** to enter a full stop.
- **Long press** to enter zero.



- To browse the list of candidate words.



- To insert the word only (no space after).



- To clear an entry (backspace).



- To quit the editing window, whether you save the message or not.



- **Short press** to shift from Standard, to lower, to UPPER case to numbers, in T9 or basic text mode.
- **Long press** to display the punctuation and symbols table which you can browse using the navigation key.



- **Short press** to shift from T9® to basic mode.
- **Long press** to display the list of available text editing modes.

How to add words?

If you cannot find the word you are looking for in the T9 dictionary, you can enrich it with entries of your own:

Press	To
 1>2>3	Reach the end of the list of proposed words that appears as a series of dashes
 Spell	Enter the word in the window that appears using basic text input (described below)
RKS Save	Add it to the T9 dictionary.

Basic text input

If you wish to access the basic text input, press  to turn off T9. This method requires multiple key presses to reach the desired character.

Taking the word "home" again as our example, the letter "h" is the second letter on the 4 key, so you must press it twice to enter "h". The example below explains in more detail.

Example: how to enter the word "home"

Press	To
	Reach the letter "H"
	Reach the letter "O"
	Reach the letter "M"
	Reach the letter "E"

Letters, numbers and symbols are located on each key as shown in the table below:

Short press	Long press
 space 1	1
 a b c 2 à ä ç A B C	2
 d e f 3 é è D E F	3
 g h i 4 ì G H I	4
 j k l 5 J K L	5
 m n o 6 ö ñ ò M N O	6
 p q r s 7 ß P Q R	7
 t u v 8 ü ù T U V	8
 w x y z 9 æ ø å W X Y Z Æ Ø Å	9
 Full stop	0

4. Entertainment



This section describes the games and additional tools installed on your mobile phone.

Some of the features described here depend on the configuration of your mobile phone, the country in which you purchased it, and/or your service provider.

Games

Pre-installed

This menu features games that are pre-loaded in your mobile phone. They are Funny toggle, Wacko, and Tetris:

Press	To
 Start	Launch a game and start playing.
RKS Options	Read the instructions and learn about levels and scoring.

Java Games

Your mobile phone features Java, which allows you to run Java-compatible applications such as games

downloaded on the network. This menu allows you to create folders to organize the games you have downloaded from the network via WAP.

Options	Description
Open	To open a folder and view its contents.
New Folder	To create a new folder for your games.
Rename	To rename the selected game or folder.
Delete	To delete the selected game or folder.
Up	To move up one level in the folder tree structure.
Profile	To select a connection profile and Activate or Edit it to change the related settings. For more information, see "Configuring a connection profile" below.
About	To display the information related to your Java software.
Exit	To exit the Java software and return to the Java games menu.

IMPS

Your phone features Instant Messaging & Presence service, which is designed to support message exchange at a rate that supports chat-like conversations. An instant message is delivered quickly to a recipient; otherwise the message is dropped and the sender is informed of the delivery failure.

Login

Before you start using IMPS, you are required to log in your name. Under main menu, go to Entertainment > IMPS > Login.

Press	To
 Select	Main menu > Entertainment > IMPS > Login > Account Setup
 (▲) or  (▼) key	Select a predefined login name
Or	Or
 Edit	Edit login account information: • Account name • URL • User ID • Password • GPRS setting

- | | | |
|---|--------|---|
|  | Launch | Start the IMPS service |
|  | OK | Confirm the function is successfully activated. |

Msg. History

Press	To
	Main menu > Entertainment > IMPS > Msg. History
 (▲) or  (▼)	Navigate to the desired message
	View the message

Setup

Options	Description
Accounts	Edit such account details described above.
Appl. Settings	Edit further details such as • Automatic longin: toggle between Yes or No. • Time out: select among 0/5/10/15/30/60 minute • Message Info: toggle between Yes or No. • Msg. Info with Sound: toggle between Yes or No. • Msg. Info with Vibration: toggle between Yes or No. • Msg. Info with Pop-up: toggle between Yes or No. • Online Info: Toggle between Yes or No. • Online Info with Sound: toggle between Yes or No. • Online Info with Vibration: toggle between Yes or No. • Online Info with Pop-up: toggle between Yes or No.

Alarm clock

Press	To
 Select	Exit the option menu.

Demo mode

This menu displays a number of short video clips in order to illustrate your mobile phone's multimedia features. It is available even if you have not inserted a SIM card.

5. Browser



Items in Browser menu depend on the type of service you have subscribed to and/or the service provider you use. Consequently, some of the menus described below may not be available. If your phone was pre-configured, you will not need to change the settings described in this section.

The services provided may involve making a phone call or sending an SMS for which you may be charged. Contact your network operator for details.

WAP

Your Philips 960 mobile phone is WAP enabled. With WAP, or the Wireless Application Protocol, you can connect to the Internet and browse special websites to download photos, wallpapers, and ringtones, and do other interesting things.

Access to WAP is dependent on your service provider and your subscription. Please contact your service provider for the information required to fill in the fields described here.

Configuring WAP

Before you can connect to the Internet, you must first complete the following two steps:

1. Configure your mobile phone's network connection. For information on configuring network access, see “Settings” below.
2. Create a WAP Profile. For more information, see “Profiles” below.

Start Browser

Your homepage is the WAP site your mobile phone connects to by default. Your phone may be preconfigured to connect to the WAP site of your service provider. See “Profiles” below for how to set your homepage.

To connect to your homepage, simply select [Start Browser](#).

It is also possible to set your homepage directly in your WAP browser. If you do so, the home page in the browser takes precedence and it is this page you will see when you select Start Browser in the Browser menu.

When you are connected to the WAP site, press either ☐ or ☐ to access features available on the webpage.

Bookmarks

This menu allows you to manage a list of your favorite WAP sites, much as you might do with a "Favorite" or "Bookmarks" menu in an Internet browser. In this way, you do not have to enter the address for a site each time you want to visit it.

To add a new bookmark/folder.

Press	To
 Select	Main menu > Browser > Bookmark
 Add	Go to Add option menu.
 (▲) or  (▼)	Select to add New Bookmark or New Folder .
 Select	Go to edit screen and enter information such as Title and URL for New Bookmark or Title for New Folder .

Bookmarks folder options

Press	To
 Select	Main menu > Browser > Bookmark
 (▲) or  (▼)	Navigate to the desired folder

 options Options under bookmarks folder include:

- [Favorites](#)
- [Select](#)
- [Edit](#)
- [Delete](#)
- [Delete all](#)

URL options

Press	To
 (▲) or  (▼)	Navigate to the desired URL
 options	Options under bookmarks folder include: • Launch • Edit • Delete • Delete all • Movie • Favorite

Settings

This feature allows you to customize the settings of the way you connect to your WAP service. You can create a number of profiles with different settings.

Press	To
 Select	Main menu > Browser > Settings > New Entry
 Execute	Go to WAP parameter and edit details.

Edit WAP parameter

Options	Description
Server name	To name the current profile
IP address	To enter the IP address of your WAP service
IP port	To enter the IP port number of your WAP service. This is usually port number 9201.

[Home page](#)

To enter a WAP site address to which you will connect directly when connecting using the related profile.

[Linger time](#)

To enter an inactivity timeout (in seconds) after which your phone will automatically close the WAP connection.

[Connection](#)

To toggle between different way to connect to the WAP service: Auto, CSD, or GPRS. If the GPRS network isn't available upon connection, a message will ask you if a CDS connection should be made instead.

[CSD settings](#)

Toggle between Empty or the CSD setting that you have defined in [Connectivity](#).

[GPRS settings](#)

To toggle between Empty or the GPRS setting that you have defined in [Connectivity](#).

WAP Push setting

WAP Push is a service for the asynchronous deliver of content to the mobile device. Use this menu to turn on or off the reception of messages broadcast on your network and/or from your service provider. Or you may specify to allow SMS centers from specific area to send you the messages.

Push Setting Options

Options	Description
<i>Always all</i>	Turn on the message broadcast service for all the messages.
<i>Always none</i>	Turn off the message broadcast service for all the messages.
<i>Always this specific SMS Center</i>	Specify a certain area by adding its area code. Otherwise, press  twice to select a code from the list.

Push messages include URL links for quick access to the corresponding WAP services: a single click on the WAP Push message will connect to the WAP site for

browsing or downloading multimedia files into your handset.

Connectivity

Your phone has a predefined list of CSD and GPRS WAP proxy of different mobile service providers. To display/convert the list of the available connections, you can use the following procedure:

Press	To
 Select	Main menu > Browser > Connectivity > CSD settings or GPRS settings
 (▲) or  (▼)	Highlight a CSD or GPRS WAP proxy.
 options	Go to options menu.
 Select	Select Convert the CSD/GPRS WAP proxy. Or select Edit to edit detailed CSD or GPRS settings.

CSD settings

This menu allows you to configure a CSD (circuit switched data) connection to the network. The available CSD settings are:

Options	Description
Server name	To name the current profile.
Call type	To toggle between Analogue or IS-DN.
Dial number	To enter the dial number of your WAP service.
Login name	To enter a login name.
Password	To enter the password.

GPRS settings

The settings in this menu allow you to connect to a GPRS (General Packet Radio Service) network. Detailed function are listed below:

Options	Description
Server name	To name the current profile.
GPRS APN	To toggle between Analogue or IS-DN.

Login name	To enter a login name.
Password	To enter the password.
Authentication	Select to activate or deactivate.

GPRS info.

This feature allows you to monitor the amount of data transferred during GPRS calls.

Press	To
 Select	Main menu > Browser > Connectivity > GPRS info.
 (▲) or  (▼)	Highlight a field.
 Reset or	To clear the counter or
 OK	To go back to the Connectivity .

6. Media Player



This feature allows you to view or play your multi-media files such as pictures, music and video clips that you saved in your phone. You may also take new pictures and record new video clips under this feature.

Audio

To access Audio menu:

Press	To
Select	Main menu > Media Player
(▶) or (◀)	Scroll among Audio , Video and Pictures menu. Highlight the Audio menu.

Audio submenu

Options	Description
More Music	Download more music

All

Display all the sound files that you have saved in your phone. Highlight one file and press Options to:

- [Play](#): Play the audio file.
- [Shuffle and Repeat](#): Shuffle and repeat playing the file.
- [Add to playlist](#): Add the file to the playlist.
- [Send](#): Send the audio file to other recipient.
- [Details](#): Display details of the file.
- Activate Rights:
- [Delete](#): Delete the audio file.
- [Set as ringtone](#): Set the audio as the ring tone for your phone.
- [Background play](#):

Folders

Arrange the audio files by different folder. Select to view:

- Memory Status
- My Pictures
- My Video
- My Themes
- My Bookmarks
- My Other document

Recent

See the audio files that were played most recently. Highlight a file and press  to:

- **Play:** Play the audio file.
- **Shuffle and Repeat:** Shuffle and repeat playing the file.
- **Add to playlist:** Add the file to the playlist.
- **Send:** Send the audio file to other recipient.
- **Details:** Display details of the file.
- **Activate Rights:**
- **Delete:** Delete the audio file.
- **Set as ringtone:** Set the audio as the ring tone for your phone.
- **Background play:**

Playlists

Add the Audio file to the playlist or create a new playlist.

Video

To access Video menu:

Press	To
 Select	Main menu > Media Player

-  (▶) or  (◀) Scroll among **Audio**, **Video** and **Pictures** menu. Highlight the **Video** menu.
-  (▲) or  (▼) Go to the submenu under Video.

Video submenu

Options	Description
More Video	Download more videos.
All	Display all the video files that you have saved in your phone.
Folders	Arrange the video files by different folder.
Recent	See the video files that were played most recently.

Pictures

To access **Pictures** menu:

Press	To
 Select	Main menu > Media Player
 (▶) or  (◀)	Scroll among Audio , Video and Pictures menu. Highlight the Pictures menu.

- ⌘ (▲) or Go to the submenu under *Pictures*.
- ⌘ (▼)

Pictures submenu

Options	Description
<i>More Pictures</i>	Download more pictures.
<i>All</i>	Display all the pictures that you have saved in your phone.
<i>Folders</i>	Arrange the pictures by different folder.
<i>Recent</i>	See the pictures that were displayed most recently.
<i>Slide-shows</i>	Display the pictures in slide shows.

7. Camera



Your mobile phone features a digital camera that allows you to take pictures and record short videos, store them in your phone, use them as wallpaper or send them to your friends.

How to...

Consult the table below on how to perform common operations with your camera.

Press	To
☐	From Main menu> Camera
Side key	Launch camera mode directly.
☐ or ☐	Activate the camera to take a picture
☐ (▲)/ ☐ (▼)	Zoom in/out (when the camera is active)
☐ (◀)/ ☐ (▶)	Adjust exposure (when the camera is active)

Volume +/- Adjust brightness (when the camera is active)

☐ OK or side key Take a picture

☐ Options or ☐ Delete the picture just taken.
Main menu

Navigation key [Camera > Options](#)

Within any menu, short or press power key to cancel any current action and go back to idle mode. Once they have been saved, pictures / videos are available in [Multimedia > Picture album or Video Album](#). See “Media Player” on page 19 for more detailed information.

Activate

When the camera mode is activated, you can change a number of settings by pressing ☐ option.

Before you take a picture, you may press ☐ to access the following options:

Options	Description
<i>Full screen</i>	Select to view with a full screen.
<i>Exit full screen</i>	Select to view with a small screen.
<i>Picture size</i>	Adjust from six image sizes: 160X120, 320X240, 640X480, 800X600, 1280X1024 and 1600X1200.
<i>Picture Quality</i>	Select among three image quality: Super fine, Fine, and normal.
<i>View pictures</i>	Select to view all the pictures taken.
<i>Flash</i>	To activate or deactivate the flash mode.
<i>Mode</i>	Three modes for selection: Night mode, Self-timer, and Multi-shot.
<i>Effects</i>	Select to add special effects to the picture. Special effects for selection: No effect, Negative, Black&White, Crayon, Sketch, Oil, Blackboard, Whiteboard, Sepia and Blue (There are two options after selecting effects: frames and special effects.)

Setting

Edit more detailed information:

- *Default name:* Enter default name for the picture.
- *Indoor light frequency:* Select between 50Hz or 60Hz.

Once you have activated the camera, simply press ☐ to take a picture. The picture is automatically saved. Once the picture is saved, you can then press ☐ Options to access the following list:

Options	Description
<i>Send</i>	To send the picture via <i>MMS</i> , <i>Bluetooth</i> , <i>Infrared</i> , or <i>Email</i> .
<i>New Picture</i>	Preview on camera LCD and take another picture.
<i>Add to Contact</i>	To set as the display image when there is an incoming call.
<i>Set as Wallpaper</i>	To set the picture as background wallpaper.
<i>Rotate</i>	Rotate the picture.
<i>Delete</i>	Delete the picture.

When photo album is full, there is a pop-up message for warning and for reselection or cancellation.

Video

This option allows you to record short videos, which you can play, save in the My Video, or send to someone via MMS or e-mail.

How to record Video?

This feature allows you to monitor the amount of data transferred during FPRS calls.

Press	To
 Select or	From Main menu> Camera or
 (▶) or  (◀)/	Launch video mode directly.
Side key	
 or 	To scroll the phone from Camera mode to Video mode. Note that the icon on the upper left screen indicates which mode you selected.
	Start recording a video.
 (▲)/	Zoom in/out (when the camera is active)
 (▼)	

-  (◀)/
 (▶) Adjust exposure (when the camera is active)
-  Stop recording
-  Save the video right after the shot
-  Delete the video right after the shot
- or
-  Options Display a list of options

Activate

When the video mode is activated, you can change a number of settings by pressing  option.

Before you take a picture, you may press  to access the following options:

Options	Description
Full screen	Select to view with a full screen.
Small screen	Select to view with a small screen.
Video length	Adjust from four image sizes: 640X480 , 320X240 , 160X120 , and 1600X1200 .

Video size	Select video size: 352x288 or 176x144
Quality	Select image quality: Fine, and Normal.
View all videos	Select to view the recorded video.
Light	Select to turn on/off the flashlight.
Effects	Select a Frame or Special effects : • Frame: Turn on/off the Frame and select Frame 1-3. • Special effects: Turn on/off Special effects and select from B&W, Sepia, and Blue.
Setting	Edit more detailed information: • Default name: Enter default name for the picture. • Defaults: Restore the factory settings. • Add text: Text input.

Once you have activated the video mode, simply press  to start recording. Press  OK to confirm saving

the video clip. Once you have saved the file, you can then press  Options to access the following list:

Video menu options

Options	Description
Play	Play the video that you just recorded.
Send	Send the video file.
New record	Return to video mode to record new videos.
Delete	Delete the video clip.

When video album is full, there is a pop-up message for warning and for reselection or cancellation.

8. Messages



This chapter presents the different messaging features of your Philips 960 mobile phone. Access to some of these features will depend on your subscription. Please contact your service provider for the details concerning your subscription.

SMS

This menu allows you to send and receive short text messages via SMS (Short Message Service). SMS can include selected sounds, pictures and/or animations.

Create a new SMS

Press	To
☐ Messages or	From Main menu, select Messages > Create or
☐ Select	From standby screen, select Messages > Create/ From Main menu, select Messages > User messages.
☐	Select SMS
Keypad keys	Enter text for your SMS.
☐ Select or	Select the desired word/ character or
☐ Clear	Delete a word/character.

When you are editing an SMS, press ☐ Options to have following features:

Options	Description
Send	To send your SMS to a contact in your phonebook. To send the SMS to any other number, simply enter it using the keypad.
Add symbol	Insert symbols to your text.

Add object

You may insert a list of items to your text:

- **Fix sounds:** Insert a predefined sound.
- **Fix animations:** Insert a predefined animation.
- **Own animations:** Insert an animation that you have downloaded.
- **Own pictures:** Insert a picture that you have downloaded or taken.
- **Own sounds:** Insert a sound file that you have downloaded.
- **Insert text:** To add a predefined text to your SMS. For more information, see "Predefined text" below.
- **Insert number:** To insert a phone number from your phonebook into the message.
- **Insert bookmark:** Insert a bookmark.

Spell word

T9 language

To select between T9 automatic or T9 English.

T9 dictionary

To turn on or off the T9 dictionary.

Save as

To save the SMS as a draft or as a template.

Format

This menu allows you to format the text of your message. Please note that the formatting applied here is only visible to the recipient if his or her mobile phone also supports text formatting. These options must be set before entering your text:

- **Font face:** to select between *Underlined*, *Strikethrough*.
- **Font size:** to select between *Normal* and *Small*.
- **Font color:** to select *Foreground color* and *Background color*.

Pictures and sounds that are copyright protected cannot be sent in a message.

Inbox

This menu lists all the SMS messages you have received. To view SMS messages:

Press	To
	From Main menu > Messages > Inbox
 (▲) or  (▼)	Highlight the message that you would like to view.
 Options	Select View to read the message content.

Inbox Options include:

Options	Description
View	View message content.
Edit	Edit the received message.
Reply	Reply an SMS to the sender.
Forward	Forward the message to other recipients. You may locate the number from the phonebook or add new contacts with numeric keys.
Delete	Delete the message.
Delete all	Delete all the messages in the Inbox.

[Details](#)

Read the details of the message such as [Date](#), [Delivery time](#), [From](#), and [Message centre](#).

[Call sender](#)

Extract the sender's phone number and directly make a call.

[Mark](#)

Highlight the message with a mark on it.

Outbox

This menu lists all the SMS you have sent and saved. The options available are [View](#), [Delete](#), [Forward](#), [Delete](#), [Delete all](#), [Details](#), and [Mark](#).

Draft

This menu lists all the SMS you have saved but not sent. The options available are [View](#), [Edit](#), [Delete](#), [Delete all](#), [Details](#), and [Mark](#).

SMS Settings

This menu allows you to set two different profiles to manage different SMS settings. Select one of the available profiles and select Activate to apply the SMS setting or select Change settings to access the following options:

Options	Description
<i>Message centre</i>	Edit the number of your message center.
<i>Protocol</i>	Select from <i>Standard text</i> , <i>Fax</i> , <i>X.400</i> , <i>Paging</i> , <i>ERMES</i> , and <i>E-mail</i> .
<i>Validity period</i>	This feature is subscription-dependent. To select the length of time your message is to be stored in your SMS center. This is useful when the recipient is not connected to the network (and thus cannot receive your message immediately. Select from <i>1 hour</i> , <i>12 hours</i> , <i>1 day</i> , <i>1 week</i> and <i>Maximum</i> .
<i>Delivery report</i>	This feature is subscription-dependent. Select to receive or not to receive a delivery report.
<i>SMS via GPRS</i>	Select to turn on/off the feature: Sending SMS via GPRS.

Direct reply Turn on/off direct reply feature.

Save & Send Turn on/off the Save & Send feature.

Access to the GPRS network is subscription-dependent.

MMS

This menu allows you to send and receive MMS (Multimedia Message Service) messages. MMS messages can include text, pictures, and sounds. They can be made of one or several slides. Whether you send it to an e-mail address or to another mobile phone, the MMS is played in a slide show.

Please note that if you send an MMS to another mobile phone, your correspondent must also have MMS in order to be able to receive your message.

Create a New MMS

Press	To
 Messages or	From Main menu, select Messages > Create or
 Select	From standby screen, select Messages > Create/ From Main menu, select Messages > User messages .
 Select	Select MMS
 Options	Edit/Send the MMS content

In order to create a new MMS message, press 
Options to have the following features:

Options	Description
Send	Enter details for the MMS: • Subject: Enter a subject for the message. • To: Insert the number of the recipients. • Cc: Send a courtesy copy to other recipients. • Bcc: Send a blind courtesy copy to other recipients. • Sender visibility: Turn on/off the Sender visibility. • Priority: Select from Low, Normal, and High. • Delivery report: Turn on/off to receive a delivery report. • Read report: Turn on/off to get a read report notice. • Expiry time: Select from 1 hour, 3 hours, 6 hours, 12 hours, 1 day, 1 week and Maximum. • Delivery time: Select between Immediate and Tomorrow.

Insert item Items include [Picture](#), [Video](#), [Sound](#), [Text](#), [Digital camera](#), [Video camera](#), [Sound recorder](#), and [Page](#).

Preview MMS To preview the whole MMS.

Preview page To preview the current page.

Attachment To attach files with the MMS.

You cannot attach a video file to an MMS that already has a sound file and vice versa. Nor can you attach a sound file to an MMS that already has a voice memo and vice versa.

Page list To view the page list.

Timing To set the slide duration.

Save To save the MMS to the Draft.

Please note that predefined and copyright protected pictures and sounds cannot be sent. In both cases, they will not appear in the lists from which you are asked to select an item.

If a "Memory full" message appears when creating or receiving an MMS, you must delete old messages (e.g., template, draft, received message, etc.).

Inbox

This menu lists all the MMS you have received. Once you have viewed an MMS, press  Options to access [View](#), [Edit](#), [Reply](#), [Forward](#), [Delete](#), [Delete all](#), [Details](#), [Call sender](#), and [Mark](#).

Outbox

This menu lists all the MMS you have saved but not sent. Options include [View](#), [Forward](#), [Delete](#), [Delete all](#), [Details](#), and [Mark](#).

Draft

This menu lists all the MMS you have saved but not sent. Options include [View](#), [Edit](#), [Delete](#), [Delete all](#), [Details](#), and [Mark](#).

MMS Settings

This menu allows you to configure your Philips 960 mobile phone to send and receive MMS messages. Your phone may have been pre-configured to directly access the services offered. If not, contact your operator to obtain the information described in the present section.

Options

Server list

Description

Select a server from the list or press  Options to Edit /Delete or press  to launch the service. Server details for editing include:

- **Server name:** a name to identify the server.
- **IP address:** The numeric address of the server in the format of **nnn.nnn.nnn.nnn**
- **IP port:** The port number on the server. This is usually port number 9201.
- **Message server:** The URL of the message server.
- **Linger time:** The time your phone stays connected to the WAP.
- **Connection:** Select the connection between GPRS or CSD.
- **CSD settings:** Select from Empty or a predefined CSD setting.
- **GPRS settings:** Select from Empty or a predefined GPRS setting.

User setting

Select to adjust the following options:

- **Sender visibility:** turn on/off to see the sender's phone number.
- **Priority:** Select from Low, Normal and High.
- **Delivery report:** This option informs you via SMS of the status of MMS messages you have sent (i.e., if they have been read or deleted). It can be either **On** or **Off**.
- **Expiry time:** Select from 1 hour, 12 hours, 1 day, 1 week and Maximum.
- **Retrieval:** Select from Automatic, Deferred, and Auto.homnet.
- **Spam filter:** Protect your phone from receiving junk messages.

Email

Your Philips 960 mobile phone can send and receive e-mail messages, provided this service is included in your subscription. You must already have an e-mail account and have received the settings from your email service provider. In some cases, your mobile phone service provider may also provide an e-mail service.

Before you start using Email function, the phone asks you to set Sender's Email address in Email profile.

New Email

Select this menu item to create a new e-mail. Enter the text in the edit window that appears. Once you have written your message, press  Options to access the following:

Options	Description
Recipient	To enter the e-mail address of the recipient (long press  to access the table of symbols including the @ sign). Enter the address (to) and the Subject. You can also send a copy (Cc) or blind copy (Bcc) of your e-mail.
Save	Save the message in the Draft box without sending it. You must first have entered an email address.
Line feed	To begin a new paragraph.
Clear all	To clear all characters at once.

Inbox

This menu lists all the e-mails you have received.

Outbox

This menu lists all the e-mails you have sent.

Draft

This menu lists all the e-mails you have saved but not sent. Options include [Send](#), [View](#), [Edit](#), [Delete](#), [Delete all](#), [Detail](#), [Save as template](#), and [Mark](#).

Receive Email

This menu allows you to connect to your mailbox and to download either all your e-mails or just the headers (after which you can then choose which messages to download in full) See "Download" below for details on retrieval options.

Email settings

This menu contains the parameters required for sending and receiving e-mails. You will need to check with your service provider for the settings and conditions of use.

Options

Server setting

Description

You can configure up to five profiles for connecting to your e-mail server. Press  **Options** to **Active**, **Edit** or **Rename** the desired server. You may edit the following details of a server setting:

- **Connect using:** To choose how your phone connects to the network. You may select **Auto**, **CSD settings**, or **GPRS settings**. When you choose CSD, or GPRS, you must then configure below in the same menu.
- **Incoming setup:** To set the information used to receive e-mails (POP server): **Server**, **Port**, **Authentication**, **Account**, and **Password**.
- **Outgoing setup:** To set the information used to send emails (SMTP server): **Server**, **Port**, **Authentication**, **Account** and **Password**.

Personal setting

Edit more information such as **User name**, **Address**, **Download**, and **Signature**. **Download** allows you to select what to download during a connection. You can choose **All** to download the entire contents of the e-mails or **Header only** to view the **From** and **Subject** fields only. You will then have to connect manually in order to retrieve the corresponding e-mails.

User Messages

This menu allows you to edit SMS/MMS messages.

Press	To
	From main menu, select Messages > User messages
Keypad keys	Enter the text.
 Options	Select to Save , Clear text or add Predefined Message .

Voice mailbox

This menu allows you to set your voice mailbox number and listen to voice messages your correspondents have left for you.

Press	To
	From main menu, select <i>Messages</i> > <i>Voice mailbox</i>
keypad keys or 	Set your voice mailbox number. Or Select a number from your phone-book
 Save or	Save the number or
 Clear	Cancel the number

Cell Broadcast

The Cell Broadcast feature is network dependent. This menu allows you to manage the reception of SMS broadcasts regularly transmitted to all subscribers on the network. It gives you access to the options listed below.

Options

Auto display

Read Messages

Message List

Topic list

Description

Select to turn on/off of incoming CB messages.

To read any new cell broadcast message On or Off.

Display a list of the CB messages.

To define the type of messages you want to receive:

- From the User defined menu, select New entry, enter the code provided by the operator, and, if desired, associate a name or
- From the Current list, select an existing topic in the list, which you can change or delete.

To obtain the codes corresponding to the different types, you must contact your operator.

Languages

To select the language in which you will receive the messages.

Memory status

This feature allows you see how much memory space remains in your phone and SIM card:

Press	To
	From main menu, select Messages > Memory status
 Back	Return to main menu.

9. My Files



View all the files saved in the handset memory or in the external card.

Handset memory

To see all the files saved in the handset memory:

Press	To
	From main menu, select <i>My files</i> > <i>Handset</i> .
 (▲) or  (▼) key	Navigate through <i>Memory status</i> , <i>My Pictures</i> , <i>My Videos</i> , <i>My Music</i> , <i>My Themes</i> , <i>My Bookmarks</i> , and <i>My Other Documents</i> .

External memory

To see all the files saved in the handset memory:

Press	To
	From main menu, select <i>My files</i> > <i>External Card</i> .
 (▲) or  (▼) key	Navigate through files that are saved in external cards.

10. My Applications



This menu contains options related to your personal application.

Calendar

This menu displays the calendar. The Month view is the default view and today's date is highlighted in red and also by a red square. The lunar date of the highlighted date will display in green in the down right corner of the screen. You can select a different date by the red square with the navigation keys.

Calendar Option menu:

Options

Week

Day

Description

Display the calendar in a week format.

Edit schedule details. Press  Options to edit the following information:

- *Type*: Select from *Memo*, *Call*, and *Meeting*.
- *Description*: Enter more details.
- *Location*: Specify the location.
- *Whole day*: Turn on/off the feature.
- *Start date*: Enter a start date.
- *Start time*: Specify the start time.
- *End date*: Enter an end date.
- *End time*: Specify the end time.
- *Alarm*: Set the alarm on/off and alarm frequency.

*New
appointment*

This menu allows you to create a new appointment.

Go to date

Enter a date and directly locate the date on the calendar.

Advanced

For more options:

- **Find:** Find a date.
- **Delete all:** Delete all the appointments.
- **Reminders:** Select from *Always*, *Never*, and *If the phone is on*.
- **Starting day:** Set the starting day of a week: *Sun* or *Mon*.

Alarm

From Alarm Clock menu, you have the following options:

Options	Description
Simple alarm	A simple alarm rings only once. Select Activate and specify the alarm time or you may select Deactivate to cancel the alarm.
Recurrent alarm	A recurrent alarm rings according to the day you specify in a week. For example, if you select Sunday and Monday, the alarm clock rings every Sunday and Monday.
Alarm tone	Select an alarm tone.

[Snooze mode](#)

Select to turn on/off the snooze.

Scheduler

Scheduler allows you to arrange your schedule on the phone. Under a [New Entry](#), edit the details according to the above description of [Day](#) in the Calendar option menu. Or you may see a list of entries that you arranged. Select a predefined entry, press  Options to have the following functions: [View](#), [Edit](#), [Filter](#), [Activate](#), [New entry](#), [Delete](#), [Delete all](#), [Delete until](#), [Mark](#), [Send](#), [Import](#) or [Capacity](#).

Tasks

This menu allows you to record your tasks on the phone. Under a [New Entry](#), edit details according to the above description of [Day](#) in the Calendar option menu. Or you may see a list of entries that you arranged. Select a predefined entry, press  Options to have the following options: [View](#), [Edit](#), [Filter](#), [Done](#), [New Entry](#), [Delete](#), [Delete done](#), [Delete all](#), and [Mark](#).

Notes

This menu allows you to record your tasks on the phone. When editing a new entry, press  Options to access more features: Save, Insert new line, Clear text and Send. Also, you will see a list of your saved notes, select the desired one and press  Options to View, Edit, add a New Entry, Delete, Delete all, Send and check the Capacity.

Clock

This menu allows you display time on your phone. To display the clock,

Press	To
 Select	From main menu, select <i>My Applications</i> > <i>Clock</i>

 (▲) or
 (▼)

Navigation through the following menu options:

- **Settings:** see Clock settings menu in the next section.
- **Power on time:** Select to define the power on time and activate/deactivate the function.
- **Power off time:** Select to define the power off time and to activate/deactivate the function.

Clock settings menu

Options	Description
<i>Display time</i>	Select if you want to display the clock. Toggle between <i>On</i> or <i>Off</i> .
<i>Time zone</i>	Use Right or Left keys to select your time zone.
<i>Time & date</i>	Edit your current time and date.
<i>Date Format</i>	Select a <i>Date Format</i> : <i>YYYY.MM.DD</i> , <i>DD.MM.YYYY</i> , <i>YYYY-MM-DD</i> , <i>DD-MM-YYYY</i> , <i>DD/MM/YYYY</i> , <i>MM/DD/YYYY</i> , and <i>YYYY/MM/DD</i> .
<i>Time Format</i>	Select a <i>Time Format</i> : <i>12 hours</i> or <i>24 hours</i> .

Voice Memo

This menu allows you to record a voice memo. Once recorded, you can set the sound file as a ringer, send via e-mail and etc.

Press	To
 Select	From main menu, select <i>My Applications</i> > <i>Voice memo</i> > <i>Record new</i> .
 Record/ Pause or Exit/ Stop	Start recording / Pause recording or Cancel the recording/ Stop recording and save the file.
 Play or  Stop	Start playing the recorded file or Stop playing

Melody composer

This menu allows you to compose a melody.

Press	To
 Select	From main menu, select <i>My Applications</i> > <i>Melody Composer</i>



Select

Select to display the following options:

- *New folder*: To create a new folder.
- *Rename*: To rename the folder.
- *Delete*: Delete the folder.
- Sort: Search for the desired folder.
- *Thumbnail view*: Display the folders in thumbnail view.
- *Details*: Display the details of the folder.

Calculator

Your mobile phone has a built in calculator. The keypad is used for entering numbers. Refer to the table below for how to perform different operations.

Options	Description
<i>Up</i>	Addition
<i>Down</i>	Subtraction
<i>Right</i>	Multiplication
<i>Left</i>	Division
<i>OK</i>	Equals

 **Select > Convert** To toggle between negative and positive figures.

 **Select > Modular** Add a % symbol.

Unit Converter

This menu allows you to convert many types of units such as *Currency, Energy, Velocity, Mass, Area, Volume, Power, Time, Pressure, Length*, and *Temperature*.

Countdown

This feature allows you to set an alarm to sound at the end of a set period up to 24 hours.

Press	To
 Select	From main menu, select My applications > Countdown
 Set	Enter the length of the countdown in the format HH:MM:SS
OK	Confirm the time
 Start	Begin the countdown
 Stop	Pause the countdown
 Start	Resumes the countdown
 Reset	Clears the countdown and returns it to the previously set value.
 Change or  Start	Change the time or start the countdown again.

11. Contacts



The Contacts menu is where you manage the names, addresses, and telephone numbers of your friends, family, and colleagues. Your Philips 960 mobile phone has two storage areas for your contacts: the SIM phonebook and the onboard phonebook.

Managing contacts in the onboard phonebook allows you to store more information (e-mail address, fax number, company name, etc.) than if you used the SIM phonebook. In the onboard phonebook, the Name field is limited to 16 characters and the Number field to 40 digits.

The space available for these fields on the SIM card may vary according to the manufacturer. If you want to be able to call your contacts while outside your home country network, enter the international prefix, country and area codes.

View/ Create contacts

The onboard phonebook is the phonebook by default and its contents are displayed when you select the Contacts menu. You can store up to 255 contacts in

Press	To
 Select	From main menu, select Contacts > View Contacts
 Select	Select <New entry>
Keypad keys	Enter the following fields of details: • Name • Work • Location • Record number
 Save or	Store the entry or Return to the Contacts menu.
 Clear	

Note that to create a contact, you must provide at least a Name and a Number.

Most of the fields are free-text, meaning that you can enter alphanumeric data using the text entry functions of your mobile phone (for more information on text entry, see “Text Entry” on page 7).

Phonebook Options

When in the onboard phonebook, you can display the details of a contact by selecting it and pressing . Options to view/edit more the following details:

Options	Description
Write message	Send a SMS or MMS to the contact.
Call	Call the contact.
Delete	Delete the contact.
Launch URL	Connect to the URL predefined.
Default number	View the default numbers: Mobile number , Company number , and Home number .
Send contact	Select to send the contact via SMS , MMS , MMS as Text , or Infrared .

[Copy contact](#)

Copy the entry to SIM card.

[Move contact](#)

Move the entry.

[View & edit](#)

View and edit the contact's details.

[Mark](#)

Highlight the contact.

View Groups

The [View Groups](#) feature allows you to organize your contacts so that you can associate images and/or ringtones with a group of contacts and send messages to all the members of the group. From the [Contacts](#) menu, select [View Groups](#) and the list of groups is displayed.

View

Select a group and press  View or  Options > View to display the members of the group.

Group member options

Group Options

Options	Description
View	Display the group members.
Set ringtone	Select a ringtone that will sound when a member of the group calls.
Set image	Select an image that will appear on the screen when a group member calls.
Rename	Rename the group.
Remove entries	Remove the selected contact for the group.
Add pictures	Add a picture to the group.

Special numbers

This menu allows you to keep a list of useful numbers such as own numbers, service numbers, voicemail and SOS numbers.

Options	Description
My numbers	View , Edit , or Delete your own phone number.

[Service numbers](#)

This entry of the SIM phonebook allow you to select one of the available services provided by your operator and to copy it into the selected phonebook.

[Voice mail](#)

Enter the number for your voice mail service provider.

[SOS numbers](#)

Emergency phone numbers.

Quick call

You may edit a list of quick calls.

Press	To
☐ Select	From main menu, select Contacts > Quick call
Navigation keys	Navigate to the desired picture.
☐ Add or	Add the desired picture to a number
☐ Back	and then display all the contacts or Return to the main menu

 Select or	Select a contact from the phonebook
 Back	or Return to the main menu
 Yes or	Confirm attached picture or
 No	Cancel the attachment

Advanced

This menu provides you with advanced features so that you can view, edit your contacts:

Options	Description
Choose phonebook	Toggle between contacts saved on the SIM or Phone . Note: A shortcut for you to switch between two phonebooks, press the softkey on the bottom of the screen.
Show picture	Turn on/off the displaying picture function.
Sort names	Locate a contact by searching his/her First name or Last name .
Copy to SIM	Copy all the entries to SIM.

Copy to phone	Copy all the entries to Phone.
Move to SIM	Move all the entries to SIM.
Move to phone	Move all the entries to Phone.
Send all contacts	Send all the contacts Via IrDA , Via Bluetooth , Via MMS , or Via Email .
Delete all contacts	Delete all entries.

Memory status

This menu allows you to display the percentage of memory available in your phone. A number of features share your mobile phone's memory capacity: pictures and sound albums, recorded memos, messages you have stored in the phone, games, etc.

Press	To
 Select	From main menu, select Contacts > Memory status .
 Select	Display the remaining memory.

12. Profiles



You can set your phone to operate with the following sound profiles:

- *Normal*
- *Outdoors*
- *Headset*
- *Meeting*
- *USB*

Profile selection

To select from different profile:

Press	To
☐ Select	From main menu, select <i>Profile</i> .
☐ (▲) or ☐ (▼)	Navigate to a desired profile.

- ☐ Options Display the Options menu and you may:
- *Activate*: Activate the profile.
 - *Change settings*: Customize the profile.

Profile settings

Profile settings

Options	Description
<i>Alerts</i>	Select the type of alert from <i>Ring only</i> , <i>Vibrate only</i> , <i>Ring & Vibrate</i> , <i>Vibrate then ring</i> , and None.
<i>Key sound</i>	Toggle to turn on/off the key sound.
<i>Ringtone</i>	Select ringtone for <i>All calls</i> , <i>Contacts call</i> , <i>Alarm</i> , <i>Messages</i> , <i>Appointments</i> , and <i>Group 1-10</i> .
<i>Ring volume</i>	Select ring volume for <i>All calls</i> , <i>Contacts call</i> , <i>Alarm</i> , <i>Messages</i> and <i>Group 1-10</i> . It is a 5-scale volume controller. Use up key to increase the volume and down key to decrease the volume.
<i>Shutter sound</i>	Select a shutter sound from three predefined sounds.

13. Connectivity



Your phone allows you to connect to a variety of external devices via infrared, Bluetooth, USB, CSD, or GPRS. This menu provides you with more features to set up the connection with these external devices.

Infrared

This feature allows you to turn on/off the infrared wireless communication. Press  **Select** to change the infrared reception status. To get the best data transmission, make sure the transmission distance is at least 0.2 meter.

Bluetooth

This feature allows you to activate/deactivate Bluetooth. When it is activated, you can try to locate the device that you would like to connect with your phone or define Bluetooth information and status under the Bluetooth Option menu.

Bluetooth menu

Options	Description
---------	-------------

Activate

To turn on/off the Bluetooth feature.

Find devices

Select to search the external devices that you connect to your phone.

My devices

Select to connect to devices that you predefined.

Options

Select to display more features:

- **Visible:**
- **BT Enter Local Name:**
- **Available Service:**
- **BT Security:**

PC Applications

This feature allows you to connect your phone to a PC or a Webcam via USB: To apply the feature:

Press	To
 Select	From main menu, select Connectivity > PC Applications .
 (▲) or  (▼)	Navigate through USB key , Web cam , and USB data .
 Select	Select to connect to the desired device.

Network

This feature allows you to change your Network settings:

Options	Description
Register again	Connect to your network again.
Register mode	Select between Automatic and Manual .
Preferred networks	Select your preferred network or press ☐ Select to change a network.
Band Select	Five bands are available: 900MHz , 1800MHz , 1900MHz , 900/1800MHz , and 900/1900MHz .
Line	Select between Line 1 and Line 2 or turn on/off the protected feature.

CSD settings

This menu allows you to configure a CSD (circuit switched data) connection to the network. The available CSD settings are:

Options	Description
Server name	To name the current profile
Call type	To toggle between Analogue or ISDN.
Dial number	To enter the dial number of your WAP service.
Login name	To enter a login name.
Password	To enter the password.

GPRS settings

This menu allows you to configure a GPRS (circuit switched data) connection to the network. The available GPRS settings are:

Options	Description
<i>Server name</i>	To name the current profile
<i>GPRS APN</i>	To enter GPRS APN.
<i>Login name</i>	To enter a login name.
<i>Password</i>	To enter the password.
<i>Authentication</i>	To activate/deactivate the feature.

GPRS info

This feature allows you to monitor the amount of data transferred during GPRS calls. Information include

Options	Description
<i>Receiving data</i>	Capacity of the receiving data.
<i>Total time</i>	Total time of GPRS connection.

14. Calls



Most options described in this chapter are operator and/or subscription dependent and require either a PIN2 code or a phone code. For more information on PIN codes, see “Security” on page 53.

View calls

This menu provides you with the lists of outgoing and incoming calls, attempts at auto redialing and call details. The calls include [All calls](#), [Missed calls](#), [Answered calls](#), and [Outgoing calls](#), which are displayed in chronological order with the most recent first. Select a call in one of the lists and press ☐ Option to access the following:

Options	Description
Store	Store the phone number to the phonebook.
Delete	Delete the number from the caller list.
Call	Call the highlighted number.

[Delete all](#) Delete all the numbers on the caller lists.

[Send SMS](#) Send an SMS to the caller.

[Send MMS](#) Send a MMS to the caller.

[Edit](#) Edit the details of the entry.

Time/charges

This menu allows you to display the duration of your calls and their charges. Both ☐ [OK](#) and ☐ [Reset](#) options apply to the [Last call](#), [Total incoming](#), [Cost left](#) and [Total outgoing](#). To [Reset timer](#), you need to enter a new phone code.

Charge settings

Options described below are subscription-dependent. The Charge settings menu allows you to manage the costs of your calls with the following options:

Options	Description
Currency	To set the currency in which your charge details will be displayed.
Personal rate	To enter the cost or charge per minute or per unit.

Max cost To turn on/off to Display credit and set the Max cost.

Auto display Select to turn on/off Auto display.

Delete records

This menu allows you to delete the history of your last dialed calls, answered/unanswered calls, and all the calls. Press ☐ to confirm the deletion and ☐ to cancel the deletion.

Settings

This menu allows you to configure call settings:

Options	Description
Auto-answer	Select to turn on/ off Auto-answer .
Any key answer	Select to turn on/off Any key answer .
Minute beep	Select to activate or deactivate Minute beep and set the Start time .
Call diverts	Set to divert the following kinds of calls: All voice calls , Not reachable , No reply , Busy , Divert for fax set , Divert for data set , Status check , and Cancel all .

Call bar This menu allows you to limit the use of your phone to specific calls by allowing you to prevent the reception or placing of different types of calls. The types of calls you can bar are the following:

- **All outgoing**
- **Outgoing int'l**
- **Outgoing int'l except home**
- **All incoming**
- **When roaming**
- **Status check**
- **Cancel all**
- **Password**

Fix dial Select to turn on/ off Fix dial.

Call waiting Select to Set or Clear call waiting or have Status check.

Withhold ID Withhold for all calls.

Caller's ID Select to display all Caller's ID.

Closed user group Select to turn on/off Closed User group, Select group, Outgo. Access, and Preferred grp.

15. Settings



This chapter describes the contents of the Settings menu. It is here that you can access the parameters (sounds, time and date, security, etc.) to configure your Philips 960 mobile phone to best suit your lifestyle.

How to...

Press	To
Select	From main menu, select <i>Settings</i> .
(►) or (◄)	Toggle among four different Settings menu: <i>General</i> , <i>Sounds</i> , <i>Display</i> and <i>Connectivity</i> .
(▲) or (▼)	Navigate to the desired item under the four menus.
Select	Select to confirm the item.

General

This menu allows you to configure some general settings:

Options	Description
<i>Language</i>	Select the text entry language and Display language: • <i>T9 language</i>: Select to turn on/off <i>T9 preferred</i>, <i>T9 language</i>, and T9 Chinese. • <i>Display language</i>: Select from <i>Automatic</i>, <i>English</i>, <i>Traditional Chinese</i> and <i>Simplified Chinese</i>.
<i>Settings</i>	Select to turn on/off <i>Greeting</i> , <i>Slider effect</i> , and <i>Warning tone</i> .
<i>Security</i>	Select from <i>Change phonecode</i> , <i>PIN Control</i> , <i>Change PIN</i> , <i>Change PIN2</i> , and SIM lock.

Voice control You may use voice control to call up a phone feature or phone dialing.

- **Voice Command:** phone features for voice command include [Camera](#), [Media Player](#), [My Files](#), [Start browser](#), [Games](#), [SMS](#), [SIM](#), [Phone](#), [Divert for all calls](#), [Unanswered](#), [Alarm](#), [Calendar](#), [Scheduler](#), [Notes](#), [Calculator](#), and [Currency](#).
- Voice Dialing:

Shortcuts Displays a list of shortcut features.

Storage location Define the storage location: [Handset](#) or [External memory](#).

Airplane mode Select to turn [on/off](#) the airplane mode.

Factory default Restore the phone to default settings.

Record Voice Command

Press	To
☐ Select	From main menu, select Settings>General > Voice Control >Voice command
☐ (▲) or ☐ (▼)	Toggle to a desired feature.
☐ Record>Yes or >No	Start recording (for three times) Cancel recording.
☐ Repeat or ☐ Back	Repeat

Sounds

You can set your phone to operate with five sound profiles. For details, see “Profiles”.

Display

You may configure your phone with different display settings:

Options	Description
<i>Wallpaper</i>	Select to <i>Download Image</i> or turn <i>Off</i> the wallpaper display.
<i>Screensaver</i>	
<i>Themes</i>	
<i>Backlight level</i>	Select one level from <i>Maximum, High, Medium</i> , and <i>Low</i> .
<i>Backlight period</i>	Select backlight duration from <i>1 minute, 30 seconds</i> and <i>15 seconds</i> .

Connectivity

For connectivity details, please see Chapter 10 Connectivity.

Icons & symbols

In idle mode, several symbols can be displayed simultaneously on the screen.



Silent - Your phone will not ring when receiving a call.



Vibra - Your phone will vibrate when receiving a call.



GPRS attach - Your mobile phone is connected to the GPRS network.



SMS message - You have received a new message.



Voice mail - You have received a new voice mail.



Battery - The bars indicate the battery level (3 bars = full, 1 bar = low).



Alarm clock activated.



Roaming - Displayed when your phone is registered to a network other than your own (especially when you're abroad).



SMS full - Memory for messages is full. Delete old messages to receive new ones.



Call Forward Unconditional to number - All your incoming voice calls are being forwarded to a number other than voice mail.



Call Forward to voice mailbox - All your calls are being forwarded to voice mail.



GSM Network: your phone is connected to a GSM network

Reception quality: the more bars are shown the better the reception is.

If the network symbol isn't displayed, the network is not currently available. You may be in a bad reception area, moving to a different location may help.



Memory full - The phone's memory is full. Delete items to store new ones.



MMS message - You have received a new multimedia message.

Precautions

Radio Waves



Your cellular mobile phone is a **low power radio transmitter and receiver**. When it is operating, it sends and receives radio waves.

The radio waves carry your voice or data signal to a base station that is connected to the telephone network. The network controls the power at which the phone transmits.

- Your phone transmits/receives radio waves in the GSM frequency (900 / 1800 / 1900 MHz).
- The GSM network controls transmission power (0.01 to 2 watts).
- Your phone complies with all relevant safety standards.
- The CE mark on your phone shows compliancy with European electromagnetic compatibility (Ref. 89/336/EEC) and low voltage directives (Ref. 73/23/EEC).

Your cellular mobile phone is your responsibility. To avoid damage to yourself, to others or to the phone itself, read and follow all the safety instructions and make them known to anyone borrowing your phone. Furthermore to prevent unauthorized use of your phone:



Keep your phone in a safe place and keep it out of small children's reach.

Avoid writing down your PIN code. Try to remember it instead.

Switch off the phone and remove the battery if you are going to leave it unused for a long time.

Change your PIN code after purchasing the phone and to activate call restriction options.



The design of your phone complies with all applicable laws and regulations. However your phone may cause interference with other electronic devices. Consequently you should follow all **local recommendations and regulations** when using your cellular phone both at home and when away. **Regulations on the use of cellular phones in vehicles and aircraft are particularly stringent.**

Public concern has been focused for some time on the possible health risks for users of cellular phones. The current research on radio wave technology, including the GSM technology, has been reviewed and safety standards have been drawn up to ensure protection from exposure to radio wave energy. Your cellular telephone **complies with all applicable safety standards** and the Radio Equipment and

Always switch off your phone

Inadequately protected or **sensitive electronic equipment** may be affected by radio energy. This interference can lead to accidents.



Before boarding an **aircraft** and/or when packing the phone in your luggage: the use of mobile phones in an aircraft may be dangerous for the operation of the aircraft, disrupt the mobile phones network and may be illegal.



In **hospitals**, clinics, other health care centres and anywhere else where you may be in the close vicinity of **medical equipment**.



In areas with a potentially **explosive atmosphere** (e.g. petrol stations and also areas where the air contains dust particles, such as metal powders).

In a vehicle transporting flammable products (even if the vehicle is parked) or a vehicle powered by liquefied petroleum gas (LPG), check first that the vehicle complies with the applicable safety rules.

In areas where you are requested to turn off radio transmitting devices, such as quarries or other areas where blasting operations are in progress.



Check with the vehicle manufacturer that **electronic equipment** used in your vehicle will not be affected by radio energy.

Pacemakers

If you have a **pacemaker**:

- Always keep the phone more than 15 cm from your pacemaker when the phone is switched on, in order to avoid potential interference.
- Do not carry the phone in a breast pocket.
- Use the ear opposite to the pacemaker to minimize the potential interference.
- Switch off your phone if you suspect that interference is taking place.

Users of hearing aids

If you are a user of a **hearing aid**, consult your physician and hearing aid manufacturer to learn whether your particular device is susceptible to cellular phone interference.

Improved performance

In order to improve the performance of your phone, reduce radio energy emission, reduce battery consumption and ensure safe operation adhere to the following guidelines:



For the optimal and satisfactory operation of the phone you are recommended to use the phone in the normal operating position (when not using in hands-free mode or with

a hands-free accessory).

- Do not expose your phone to extreme temperatures.
- Treat the phone with care. Any misuse will void the International Guarantee.
- Do not immerse the phone in any liquid; if your phone is damp, switch it off, remove the battery, and let them dry for 24hrs before using them again.
- To clean the phone, wipe it with a soft cloth.
- Placing and receiving calls consumes the same amount of battery energy. However, the mobile consumes less energy in idle screen when kept in the same place. When in idle screen and while you are moving, your phone consumes energy to transmit updated location information to the

network. Setting the backlight for a shorter period of time as well as avoiding unnecessary navigating in the menus will also help to save the battery's energy for longer phoning and stand-by performances.

Battery information

- Your phone is powered by a rechargeable battery.
- Use specified charger only.
- Do not incinerate.
- Do not deform or open the battery.
- Do not allow metal objects (such as keys in your pocket) to short circuit the battery contacts.
- Avoid exposure to excessive heat (>60°C or 140°F), moisture or caustic environments.



You should only use Philips Authentic Accessories, as the use of any other accessories may damage your phone and will make all guarantees for your Philips phone null and void.

Make sure damaged parts are replaced immediately by a qualified technician and that they are replaced with genuine Philips replacement parts.

Do not use your phone while driving



Speaking on the telephone while driving lowers your concentration, which can be dangerous. Adhere to the following guidelines:

- Give your full attention to driving. Pull off the road and park before using the phone.
- Respect the local regulations in countries where you drive and use your GSM phone.
- If you want to use your phone in a vehicle, install the hands-free car kit which is designed for that purpose.
- Ensure that your phone and car kit do not block any air bags or other security devices fitted in your car.

The use of an alarm system to operate a vehicle's light or horn to indicate incoming phone calls is prohibited on public roads in some countries. Check local regulations.

EN60950 Norm

In case of hot weather or after a prolonged exposure to the sun (e.g., behind a window or a windscreen), the temperature of your phone's casing might increase,

especially when featuring a metallic finish. Be very careful in this case when picking up your phone and also avoid using it with an ambient temperature over 40°C.

Environmental care



Remember to observe the local regulations regarding the disposal of the packaging materials, exhausted batteries and old phone and please promote their recycling.

Philips has marked the battery and packaging with standard symbols designed to promote the recycling and appropriate disposal of your eventual waste.



The battery should not be disposed of with general household waste.



The labeled packaging material is recyclable.



A financial contribution has been made to the associated national packaging recovery and recycling system (e.g. EcoEmballage in France).



The materials are recyclable (also identifies plastic material).

Troubleshooting

The phone does not switch on

Remove/reinstall the battery. Then charge the phone until the battery icon stops scrolling. Unplug from charger and try to switch the mobile on.

The display shows BLOCKED when you switch on

Somebody tried to use your phone but didn't know the PIN code nor the unblocking code (PUK). Contact your service provider.

The display shows IMSI failure

This problem is related to your subscription. Contact your operator.

Your phone doesn't return to the idle screen

Long press power key or switch off the phone, check that the SIM card and the battery are installed correctly and switch it on again.

The  symbol is not displayed

The network connection is lost. Either you are in a radio shadow (in a tunnel or between tall buildings) or you are outside the network coverage area. Try from another place, try to reconnect to the network (especially when abroad), check that the antenna is in place if your mobile has an external antenna, or contact your network operator for assistance/information.

The display doesn't respond (or the display responds slowly) to key presses

The display responds more slowly at very low temperatures. This is normal and does not affect the operation of the phone. Take the phone to a warmer place and try again. In other cases please contact your phone supplier.

Your battery seems to over heat

You might be using a charger that was not intended for your phone. Make sure you always use the Philips authentic accessory shipped with your phone.

Your phone doesn't display the phone numbers of incoming calls

This feature is network and subscription dependent. If the network doesn't send the caller's number, the phone will display **Call 1** or **Withheld** instead. Contact your operator for detailed information on this subject.

You can't send text messages

Some networks don't allow message exchanges with other networks. First check that you entered the number of your SMS centre, or contact your operator for detailed information on this subject.

You can't receive and/or store JPEG pictures

A picture may not be accepted by your mobile phone if it is too large, if its name is too long, or if it doesn't have the correct file format.

You have the feeling that you miss some calls

Check your call divert options.

During battery charge, the battery icon shows no bar and the outline is flashing

The display shows SIM failure

Only charge the battery in an environment where the temperature does not go below 0°C (32°F) or above 50°C (113°F).

In other cases please contact your phone supplier

Check that the SIM card has been inserted in the right position. If the problem remains, your SIM card may be damaged. Contact your operator.

When attempting to use a feature in the menu, the mobile displays NOT ALLOWED

Some features are network dependent. They are only available, therefore, if the network or your subscription supports them. Contact your operator for detailed information on this subject.

The display shows INSERT YOUR SIM CARD

Check that the SIM card has been inserted in the right position. If the problem remains, your SIM card might be damaged. Contact your operator.

The autonomy of your phone seems lower than indicated in the user guide

The autonomy is linked to your settings (e.g., ringer volume, backlight duration) and the features you use. To increase the autonomy, and whenever possible, you must deactivate features you do not use.

Your phone doesn't work well in your car

A car contains many metallic parts that absorb electromagnetic waves which can affect the phone's performances. A car kit is available to provide you with an external antenna and enables you to make and receive phone calls without handling the handset.

Check with local authorities if you are allowed to use the phone whilst driving.

Your phone is not charging

If your battery is completely flat, it might take several minutes of precharge (up to 5 minutes in some cases) before the charging icon is displayed on the screen.

Cautions

In August 1996 the Federal Communications Commission (FCC) of the United States with its action in Report and Order FCC 96-326 adopted an updated safety standard for human exposure to radio frequency electromagnetic energy emitted by FCC regulated transmitters. Those guidelines are consistent with the safety standard previously set by both U. S. and international standards bodies. The design of this phone complies with the FCC guidelines and these international standards. Use only the supplied or an approved antenna. Unauthorized antennas, modifications, or attachments could impair call quality, damage the phone, or result in violation of FCC regulations. Do not use the phone with a damaged antenna. If a damaged antenna comes into contact with the skin, a minor burn may result. Please contact your local dealer for replacement antenna.

Body-worn operation

This device was tested for typical body-worn operations with the back of the phone kept **1.5cm** from the body. To maintain compliance with FCC RF exposure requirements, use only belt-clips, holsters or similar accessories that maintain a **1.5cm** separation distance between the user's body and the back of the phone, including the antenna. The use of belt-clips, holsters and similar accessories should not contain metallic components in its assembly. The use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be avoided.

Philips Authentic Accessories

Some accessories, such as a standard battery and a charger, are included as standard in the package of your mobile phone. Additional accessories may also be provided or sold separately. Package contents may therefore vary.

To maximize the performance of your Philips phone and not to void the warranty, always purchase Philips Authentic Accessories that are specially designed for use with your phone. Philips Consumer Electronics cannot be held liable for any damage due to use with non authorized accessories.

Charger

Charges your battery in any AC outlet. Small enough to carry in a briefcase/handbag.

Carry case

Protects your phone from nicks and scratches.

Data connect kit

Provides easy data connection to your Philips mobile phone. The USB cable enables high-speed communication between your phone and your computer. The provided software allows you to download pictures and melodies and to synchronize your contacts and appointments.

SAR Information - EU (RTTE)

THIS MODEL PHONE MEETS THE EU & FCC REQUIREMENTS FOR EXPOSURE TO RADIO WAVES

Your mobile phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the limits for exposure to radio frequency (RF) energy recommended by the Council of the European Union. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The limits include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The exposure standard for mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit recommended by the Council of the European Union is 2.0 W/kg. Tests for SAR have been conducted using standard operating positions with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a base station antenna, the lower the power output. Before a phone model is available for sale to the public, compliance with the European RTTE directive must be shown. This directive includes as one essential requirement the protection of the health and the safety for the user and any other person.

The highest SAR value for this Philips 960 mobile phone when tested for compliance against the standard was 0.653 W/kg. While there may be differences between the SAR levels of various phones and at various positions, they all meet the EU requirements for RF exposure.

For body worn operation, this phone has been tested and meets the Federal Communications Commission RF exposure guidelines when used with the Philips accessories supplied. Use of other accessories may not ensure compliance with FCC RF exposure guidelines. The SAR limit set by the Federal Communications Commission of the U.S. Government is 1.6 W/kg. The highest reported SAR values are: Head: 0.197 W/kg; Body-worn: 0.439 W/kg.

SAR Information - International (ICNIRP)

THIS MOBILE PHONE MEETS INTERNATIONAL AND FCC REQUIREMENTS FOR EXPOSURE TO RADIO WAVES

Your mobile phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the limits for exposure to radio frequency (RF) recommended by international guidelines (ICNIRP). These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The guidelines include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The exposure standard for mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit stated in the international guidelines is 2.0 W/kg. Tests for SAR are conducted using standard operating positions with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a base station, the lower the power output of the phone.

The highest SAR value for this Philips 960 mobile phone when tested for use at the ear is 0.653 W/kg. While there may be differences between the SAR levels of various phones and at various positions, they all meet the relevant international guidelines for RF exposure.

For body worn operation, this phone has been tested and meets the Federal Communications Commission RF exposure guidelines when used with the Philips accessories supplied. Use of other accessories may not ensure compliance with FCC RF exposure guidelines. The SAR limit set by the Federal Communications Commission of the U.S. Government is 1.6 W/kg. The highest reported SAR values are: Head: 0.197 W/kg; Body-worn: 0.439 W/kg.

Declaration of conformity

We,

Philips France - Mobile Telephony

4 rue du Port aux Vins - Les patios

92156 Suresnes Cedex

FRANCE

declare under our sole responsibility that the product

Philips 960

Cellular Mobile Radio GSM 900/GSM 1800

TAC: 35405400

to which this declaration relates, is in conformity with the following Standards:

EN 60950, EN 50360 and EN 301 489-07

EN 301 511 v 7.0.1

We hereby declare that all essential radio test suites have been carried out and that the above named product is in conformity to all the essential requirements of Directive 1999/5/EC.

The conformity assessment procedure referred to in Article 10 and detailed in Annex V of Directive 1999/5/EC has been followed related to articles 3.1 and 3.2 with the involvement of the following Notified Body: BABT, Claremont House, 34 Molesey Road, Waltonon- Thames, KT12 4RQ, UK

Identification mark: **0168**

Le Mans, September 7th, 2004

Jean-Omer Kifouani

Quality Manager

In case your Philips product is not working correctly or is defective, please return your phone to the place of purchase or to the Philips National Service Center. Refer to the International Guarantee shipped in the box for information on Service centers and technical documentation relevant to your equipment.
