

PTK470, PTK670, PTK870 Pen Tablet /数位板/數位板

EN
Important Product Information – Limited Version

To view the full version of Important Information document go to www.wacom.com and click on Support. If you've installed the Wacom driver on your computer, you can access the full version of the Important Product Information in Wacom Center.

Warranty statement

Warranty 1 year in Japan and Asia Pacific, 2 years in USA, Canada, Central America, South America, Caribbean, Australia, Europe, Africa, and Middle East.

LIMITED WARRANTY (USA AND CANADA)

Valid for and only applies to products purchased and used inside the United States and its territories and in Canada.

WHO MAY USE THIS WARRANTY?

Wacom extends this limited warranty to the original consumer purchaser only. It does not extend to any subsequent owner or other transferee of the product.

WHAT DOES THIS WARRANTY COVER?

This limited warranty covers defects in materials and workmanship of Wacom unmodified accessories, except for wear and tear, for a period of two (2) years from the date of original retail purchase (the "Warranty Period"), as evidenced by a copy of the receipt and registration with Wacom within 30 days of purchase.

WHAT IS EXCLUDED FROM THIS WARRANTY?

Software and consumable items such as the battery, tablet surface sheet (if any), and any other exclusion from this limited warranty in addition, that limited warranty does not cover any damage due to: accident, abuse, misuse, negligence, or unauthorized modification or repair of the product, or if it has been handled or stored other than in accordance with Wacom's shipping and storage instructions.

WHAT ARE THE REMEDIES UNDER THIS WARRANTY?

Wacom's sole obligation under this limited warranty shall be, at Wacom's option, either the repair or replacement of the defective product or parts thereof of which Wacom is notified during the Warranty Period provided, however, that you are responsible for (i) the cost of transportation of the product to the designated service location, and (ii) any loss or damage to the product resulting from such transportation. Wacom will pay for return shipping by United Parcel Service or by an equivalent service at chosen by Wacom.

HOW CAN YOU OBTAIN WARRANTY SERVICES?

Upon discovery of a defect in a covered product within the Warranty Period, you should contact Wacom Technical Support at usa@wacom.com to obtain an RMA (Return Merchandise Authorization) number and instructions for shipping the product to a service location authorized by Wacom.

Wacom Customer Care Center
 1-800-999-2266
 Visit: <https://support.wacom.com/>
 You should send the product, shipping charges paid, to the designated contact location, accompanied by the following information: the RMA number, proof of purchase date, and a description of the defect.
 The repair or replacement of the product may result in the loss of application data. Whenever technically possible, you must make a copy of application data from the product before sending to Wacom.

DISCLAIMER, LIMITATION OF LIABILITY

Wacom disclaims, drawings, specifications, samples, models, bulletins, or similar material, used in connection with the sale of the product will not be construed as an express warranty that the product will conform or comply with the specifications of the product.

EXCEPT FOR THE LIMITED WARRANTY DESCRIBED ABOVE, THERE ARE NO OTHER WARRANTIES MADE BY WACOM ON THIS PRODUCT, NO ORAL OR WRITTEN INFORMATION OR ADVICE GIVEN BY WACOM, ITS DEALERS, DISTRIBUTORS, AGENTS, OR EMPLOYEES SHALL CREATE A WARRANTY OR IN ANY MANNER INCREASE THE SCOPE OF THE LIMITED WARRANTY, AND YOU MAY NOT RELY ON ANY SUCH INFORMATION OR ADVICE. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE AND COUNTRY TO COUNTRY. WACOM LIMITS THE DURATION OF ANY LEGALLY IMPLIED WARRANTIES INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, TO THE DURATION OF WACOM'S EXPRESS WARRANTY. SOME STATES AND COUNTRIES DO NOT ALLOW LIMITATION ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. NETHER WACOM NOR ANYONE ELSE HAS BEEN INVOLVED IN THE CREATION, PRODUCTION OR DELIVERY OF THIS PRODUCT. THE ABOVE LIMITATION DOES NOT APPLY TO DIRECT, CONSEQUENTIAL, OR INCIDENTAL DAMAGES (INCLUDING DAMAGES FOR LOSS OF BUSINESS OR BUSINESS INTERRUPTION, LOSS OF PROFITS, LOSS OF DATA, LOSS OF INFORMATION, AND THE LIKE) ARISING OUT OF THE USE OF OR INABILITY TO USE SUCH PRODUCT. EVEN IF WACOM HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, SOME COUNTRIES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF DIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. No hint product or parts of the product shall be held unforceable. Wacom's liability for any damages to you or any part shall not exceed the purchase price of the product in materials and workmanship. The limited warranty governed by the laws of the United States of America and the State of Oregon. This limited warranty is valid for and only applies to products purchased and used inside the United States (or its territories or possessions) or in Canada.

CONTACT US

Should you have any questions about this Limited Warranty, or if you desire to request a replacement, please contact us in writing:
 Wacom Technology Corporation
 1455 NW Irving Street Suite 800
 Portland OR 97209
 USA

LIMITED WARRANTY (CENTRAL AMERICA, SOUTH AMERICA AND THE CARIBBEAN)

Valid for and only applies to products purchased and used inside Central America, South America, and the Caribbean.

Wacom warrants the product, to the original consumer purchaser, except for the Software and consumable items such as the battery, tablet surface sheet (if any), and any other exclusion from this limited warranty in addition, that limited warranty does not cover any damage due to: accident, abuse, misuse, negligence, or unauthorized modification or repair of the product, or if it has been handled or stored other than in accordance with Wacom's shipping and storage instructions.

Upon discovery of a defect in the product, except in the Software and consumable items, within the Warranty Period, you should contact Wacom Technical Support by telephone, email, or fax to obtain an RMA (Return Merchandise Authorization) number and instructions for shipping the product to a service location authorized by Wacom.

Wacom makes no warranty for consumable items such as battery, tablet surface sheet (if any), and nibs. Upon discovery of a defect in the product, except in the Software and consumable items, within the Warranty Period, the warranty holder should contact the original place of purchase to obtain replacement for returning the product for repair or replacement. Wacom and its partners are not obligated to reimburse unauthorized prepaid shipping. The warranty holder is under no obligation to pay for shipment charges, but must purchase and the place of repair or replacement. The repair or replacement of the product may result in the loss of application data. Whenever technically possible, you must make a copy of all application data from the product before sending to Wacom.

Wacom's sole obligation and entire liability under this warranty shall be, at Wacom's option, either the repair or replacement of the defective product or parts thereof of which Wacom is notified during the Warranty Period provided, however, that you are responsible for (i) the cost of transportation of the product to the designated service location, and (ii) any loss or damage to the product resulting from such transportation.

Wacom shall have no responsibility to repair or replace the product if the product has been handled or stored other than in accordance with Wacom's shipping and storage instructions.

Any descriptions, drawings, specifications, samples, models, bulletins, or similar material, used in connection with the sale of the product, shall not be construed as an express warranty that the product will conform or comply with the requirements.

EXCEPT FOR THE LIMITED WARRANTY DESCRIBED ABOVE, THERE ARE NO OTHER WARRANTIES MADE BY WACOM ON THIS PRODUCT, NO ORAL OR WRITTEN INFORMATION OR ADVICE GIVEN BY WACOM, ITS DEALERS, DISTRIBUTORS, AGENTS, OR EMPLOYEES SHALL CREATE A WARRANTY OR IN ANY MANNER INCREASE THE SCOPE OF THE LIMITED WARRANTY, AND YOU MAY NOT RELY ON ANY SUCH INFORMATION OR ADVICE. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE AND COUNTRY TO COUNTRY. WACOM LIMITS THE DURATION OF ANY LEGALLY IMPLIED WARRANTIES INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, TO THE DURATION OF WACOM'S EXPRESS WARRANTY. SOME STATES AND COUNTRIES DO NOT ALLOW LIMITATION ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. NETHER WACOM NOR ANYONE ELSE HAS BEEN INVOLVED IN THE CREATION, PRODUCTION, OR DELIVERY OF THIS PRODUCT SHALL BE LIABLE FOR ANY DIRECT, CONSEQUENTIAL, OR INCIDENTAL DAMAGES (INCLUDING DAMAGES FOR LOSS OF BUSINESS OR BUSINESS INTERRUPTION, LOSS OF PROFITS, LOSS OF DATA, LOSS OF INFORMATION, AND THE LIKE) ARISING OUT OF THE USE OF OR INABILITY TO USE SUCH PRODUCT. EVEN IF WACOM HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, SOME COUNTRIES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF DIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

This Limited Warranty is governed by the laws of the United States of America and the State of Oregon. This limited warranty is valid for and only applies to products purchased and used inside Central America, South America or the Caribbean.

To obtain Warranty service within Central America, South America or the Caribbean contact your local dealer or distributor:

Wacom Customer Care Center
 1-800-999-2266
 Visit: <https://support.wacom.com/>

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 1455 NW Irving Street Suite 800
 Portland OR 97209
 USA

LIMITED WARRANTY (EUROPE, MIDDLE EAST AND AFRICA)

This limited warranty is valid for and only applies to products purchased and used inside Europe, Middle East and Africa.

WACOM warrants to you, as the initial purchaser, (hereinafter referred to as "you" or "the customer") that the product will remain free from material defects in materials and workmanship under normal use and service for a warranty period of two (2) years, commencing from the purchase date of the product. The customer shall be responsible for the product in the event of wear parts (including but not limited to battery, tablet surface sheet (if any)) and pen nibs resulting from normal use and service. The product shall be covered by warranty and tear are exempt from this limited warranty. Furthermore, WACOM warrants that the data carriers delivered with the product are free from any computer, you can access the full version of the Important Product Information in Wacom Center.

If you find the applicable warranty period the product, excluding any software, is determined to be defective, it will be returned immediately to the place of purchase in its original packaging together with your name, address, and order for us to diagnose and remedy the defect. Defects in the product will be repaired, if it is possible to repair defective hardware with user-installable parts, we will send You the user-installable parts and You must install them in accordance with our instructions; otherwise, we will replace the product. You shall be at WACOM's option, either the repair or the replacement of the product or parts thereof that prove defective and that were returned within the applicable warranty period.

The repair or replacement of the product may result in the loss of application or data stored on the defective product. Whenever technically possible, you must take a copy of all application and data from the product before sending to WACOM.

WACOM does not warrant to repair or replace the product if: (a) the damage to the product results from accident, misuse, improper use, negligence or unauthorized alteration, except for wear and tear, for a period of two (2) years from the date of original retail purchase (the "Warranty Period"), as evidenced by a copy of the receipt and registration with Wacom within 30 days of purchase.

Any descriptions, drawings, specifications, samples, models, notifications or similar material provided in connection with the purchase of the product cannot be taken as an express warranty that the product corresponds to the fulfil its purpose. WACOM disclaims, drawings, specifications, samples, models, notifications or similar material provided in a voluntary manufacturer's warranty. It provides rights separate to rights provided by statutory law, including but not limited to the rights of defects of the product. As such, the limited warranty benefits are in addition to, and not instead of, rights provided by statutory law. This warranty does not exclude, limit or suspend your rights arising from statutory law. You have the right to choose whether to claim service under this limited warranty under your state's law or the law of the country of purchase.

Limitation of liability:

(1) Subject to subparagraph (2) below, Wacom's liability for damages under this limited warranty shall be limited to the replacement or repair of the product. If you agree to the estimate we will provide the repair or replacement and ship the product to you, you will be responsible for the cost of returning the product to us. (Fulfillungsgeldprinzip) in the performance of this warranty, shall be limited as follows:

- (a) For damages caused by a slightly negligent breach of a material contractual obligation, Wacom shall only be liable up to the amount of Wacom's technical support by telephone or fax to obtain an RMA (Return Merchandise Authorization) number and instructions for shipping the product to a service location authorized by Wacom.
- (b) Wacom shall not be liable for damages caused by a slightly negligent breach of a non-material contractual obligation.
- (2) The limitations of liability set out in the preceding subparagraph (1) above shall not affect Wacom's liability for damage resulting from bodily injury or death, personal injury, or damage to property, or damage to the environment (Produkthaftungsgesetz). Wacom's liability for willful misconduct (Vorsatz) or any other mandatory statutory liability.

In the event that the review of an asserted claim reveals that the claim does not exist for the reasons stated above, Wacom shall not be liable for the period of time or that the product is not defective, the customer will reimburse Wacom for the cost of the repair or replacement of the product. This limited warranty shall apply if the registered office of the vendor is situated in the EU, UK, Iceland, Norway, Jersey, Switzerland, Russia, the Ukraine, Croatia, Serbia, Montenegro, Albania, Jordan, Israel, Egypt, the United Arab Emirates, Iran, or South Africa.

This warranty is subject to German law. However, the applicability of the United Nations Convention on Contracts for the International Sale of Goods is explicitly excluded. The city of Düsseldorf, Germany, is the sole place of jurisdiction. OR IN ANY MANNER INCREASE THE SCOPE OF THE LIMITED WARRANTY, AND YOU MAY NOT RELY ON ANY SUCH INFORMATION OR ADVICE. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE AND COUNTRY TO COUNTRY. WACOM LIMITS THE DURATION OF ANY LEGALLY IMPLIED WARRANTIES INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, TO THE DURATION OF WACOM'S EXPRESS WARRANTY. SOME STATES AND COUNTRIES DO NOT ALLOW LIMITATION ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. NETHER WACOM NOR ANYONE ELSE HAS BEEN INVOLVED IN THE CREATION, PRODUCTION OR DELIVERY OF THIS PRODUCT. THE ABOVE LIMITATION DOES NOT APPLY TO DIRECT, CONSEQUENTIAL, OR INCIDENTAL DAMAGES (INCLUDING DAMAGES FOR LOSS OF BUSINESS OR BUSINESS INTERRUPTION, LOSS OF PROFITS, LOSS OF DATA, LOSS OF INFORMATION, AND THE LIKE) ARISING OUT OF THE USE OF OR INABILITY TO USE SUCH PRODUCT. EVEN IF WACOM HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, SOME COUNTRIES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF DIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. No hint product or parts of the product shall be held unforceable. Wacom's liability for any damages to you or any part shall not exceed the purchase price of the product in materials and workmanship. The limited warranty governed by the laws of the United States of America and the State of Oregon. This limited warranty is valid for and only applies to products purchased and used inside the United States (or its territories or possessions) or in Canada.

LIMITED WARRANTY (ASIA PACIFIC REGION EXCLUDING JAPAN, CHINESE MAINLAND, AND SOUTH KOREA)

Valid for and only applies to products purchased and used inside Asia Pacific Region excluding Japan, Chinese Mainland and Australia.

Wacom warrants the original consumer purchaser, that the product will remain free from material defects in materials and workmanship under normal use and service for a period of one (1) year, from the date of original retail purchase, as evidenced by a copy of the receipt and registration with Wacom within 30 days of purchase.

Wacom makes no warranty for consumable items such as battery, tablet surface sheet (if any), and nibs. Upon discovery of a defect in the product, except in the Software and consumable items, within the Warranty Period, the warranty holder should contact the original place of purchase to obtain replacement for returning the product for repair or replacement. Wacom and its partners are not obligated to reimburse unauthorized prepaid shipping. The warranty holder is under no obligation to pay for shipment charges, but must purchase and the place of repair or replacement. The repair or replacement of the product may result in the loss of application data. Whenever technically possible, you must make a copy of all application data from the product before sending to Wacom.

Wacom's sole obligation and entire liability under this warranty shall be, at Wacom's option, either the repair or replacement of the defective product or parts thereof of which Wacom is notified during the Warranty Period provided, however, that you are responsible for (i) the cost of transportation of the product to the designated service location, and (ii) any loss or damage to the product resulting from such transportation.

Wacom shall have no responsibility to repair or replace the product if the product has been handled or stored other than in accordance with Wacom's shipping and storage instructions.

Any descriptions, drawings, specifications, samples, models, bulletins, or similar material, used in connection with the sale of the product, shall not be construed as an express warranty that the product will conform or comply with the specifications of the product.

EXCEPT FOR THE LIMITED WARRANTY DESCRIBED ABOVE, THERE ARE NO OTHER WARRANTIES MADE BY WACOM ON THIS PRODUCT, NO ORAL OR WRITTEN INFORMATION OR ADVICE GIVEN BY WACOM, ITS DEALERS, DISTRIBUTORS, AGENTS, OR EMPLOYEES SHALL CREATE A WARRANTY OR IN ANY MANNER INCREASE THE SCOPE OF THE LIMITED WARRANTY, AND YOU MAY NOT RELY ON ANY SUCH INFORMATION OR ADVICE. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE AND COUNTRY TO COUNTRY. WACOM LIMITS THE DURATION OF ANY LEGALLY IMPLIED WARRANTIES INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, TO THE DURATION OF WACOM'S EXPRESS WARRANTY. SOME STATES AND COUNTRIES DO NOT ALLOW LIMITATION ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. NETHER WACOM NOR ANYONE ELSE HAS BEEN INVOLVED IN THE CREATION, PRODUCTION, OR DELIVERY OF THIS PRODUCT SHALL BE LIABLE FOR ANY DIRECT, CONSEQUENTIAL, OR INCIDENTAL DAMAGES (INCLUDING DAMAGES FOR LOSS OF BUSINESS OR BUSINESS INTERRUPTION, LOSS OF PROFITS, LOSS OF DATA, LOSS OF INFORMATION, AND THE LIKE) ARISING OUT OF THE USE OF OR INABILITY TO USE SUCH PRODUCT. EVEN IF WACOM HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, SOME COUNTRIES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF DIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

This Limited Warranty is governed by the laws of the United States of America and the State of Oregon. This limited warranty is valid for and only applies to products purchased and used inside Asia Pacific Region excluding Japan, Chinese Mainland and Australia.

To obtain technical support or Warranty service within Southeast and South Asia Pacific Region excluding Japan, Chinese Mainland and Australia, please contact your local dealer or distributor:

Wacom Customer Care Center
 1-800-999-2266
 Visit: <https://support.wacom.com/>

Should you have any questions about this Agreement, or if you desire to contact Wacom for any reason, please contact us at the below:
 Wacom Technology Corporation
 1455 NW Irving Street Suite 800
 Portland OR 97209
 USA

LIMITED WARRANTY

This warranty is provided by Wacom Co., Ltd.-2-510-1 Toyonoda, Kozu-shi, Saitama 347-1148, Japan 0480-78-1211 ("Wacom", "we", "us" or "our"), but does not extend to any subsequent owner or other transferee of the product. This Limited Warranty is valid for and only applies to products purchased and used inside Central America, South America or the Caribbean.

To obtain Warranty service within Central America, South America or the Caribbean contact your local dealer or distributor:

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 1-800-999-2266
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Should you have any questions about this Agreement, or if you desire to contact Wacom for any reason, please contact us in writing:
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 1455 NW Irving Street Suite 800
 Portland OR 97209
 USA

The benefits that Wacom provides under this warranty are in addition to any other rights or remedies that a consumer may have in respect of these goods or services under the Australian Consumer Law under the Australian Consumer Law, or software.

If you believe there is a defect in any good provided by us, then You should follow the relevant procedure for the type of good that we supplied to You. You must also provide us with any help that we may reasonably require to help us remedy any defect or provide any replacement, at no cost to us. Please be aware that if a defect in the product or parts of the product is caused by You (especially relating to displays) that may appear to be defects but are in fact wear and tear, resulting from normal use and service, Wacom shall have no responsibility for indemnity liability with respect to such interference.

In all cases You must be able to demonstrate that the goods were supplied to You by us, Wacom Australia or an authorised distributor of Wacom branded products, and that they were supplied to You in Australia. You must also provide us with your proof of purchase.

Where Your claim is in relation to the Hardware
 You must provide us with the original receipt, or the issue in our support portal <https://support.wacom.com/en-us/user-product-support>, within 24 months of the date of purchase of the hardware and software setting out details of the issue and of our request.
 • You must, at Your cost, provide us with remote access to the hardware in order for us to diagnose and remedy the defect. If we are unable to do this, we will not be able to provide a replacement.
 • If it is possible to repair defective hardware with user-installable parts, we will send You the user-installable parts and You must install them in accordance with our instructions; otherwise, we will replace the product.
 • You must follow any instructions we provide relating to our "returns" process, and promptly package and send the defective hardware to us in packaging provided and paid for by us using a courier nominated and paid for by us.

Wherever technically possible, You must take a copy of, and then remove, all software and data from the hardware prior to de-installing any user-installable parts on which the data is stored or from the hardware or software that You are sending to us.

User Generated Data Notice
 In accordance with Regulation 91 of the Australian Consumer Law, we give You notice that if we repair or replace the product or parts of the product, we will delete any data (e.g. computer hard drives, mobile phones, portable media players, games consoles) stored on the hardware. We provide this notice that the repair of the goods may result in the loss of the data.

If we request that You send the hardware to us, we will use our best efforts to diagnose the issue, and if the issue is found to be in the hardware, we will replace it. If the issue is found to be in the software, we will provide a replacement (which may be a different model with substantially inferior or better features) or return the replacement/replaced item to You at our cost, within 10 business days.

If you are entitled to the benefit of this warranty but the issue with the product is one of the excluded issues, we will not be able to provide the scope of this warranty, then we will diagnose the issue at our cost, and if we are able to provide a repair or a replacement, we will provide You with an estimate for repair or replacement.

If you agree to the estimate we will provide the repair or replacement and ship the product to you, you will be responsible for the cost of returning the product to us. (Fulfillungsgeldprinzip) in the performance of this warranty, shall be limited as follows:

- (a) For damages caused by a slightly negligent breach of a material contractual obligation, Wacom shall only be liable up to the amount of Wacom's technical support by telephone or fax to obtain an RMA (Return Merchandise Authorization) number and instructions for shipping the product to a service location authorized by Wacom.
- (b) Wacom shall not be liable for damages caused by a slightly negligent breach of a non-material contractual obligation.
- (2) The limitations of liability set out in the preceding subparagraph (1) above shall not affect Wacom's liability for damage resulting from bodily injury or death, personal injury, or damage to property, or damage to the environment (Produkthaftungsgesetz). Wacom's liability for willful misconduct (Vorsatz) or any other mandatory statutory liability.

In the event that the review of an asserted claim reveals that the claim does not exist for the reasons stated above, Wacom shall not be liable for the period of time or that the product is not defective, the customer will reimburse Wacom for the cost of the repair or replacement of the product. This limited warranty shall apply if the registered office of the vendor is situated in the EU, UK, Iceland, Norway, Jersey, Switzerland, Russia, the Ukraine, Croatia, Serbia, Montenegro, Albania, Jordan, Israel, Egypt, the United Arab Emirates, Iran, or South Africa.

This warranty is subject to German law. However, the applicability of the United Nations Convention on Contracts for the International Sale of Goods is explicitly excluded. The city of Düsseldorf, Germany, is the sole place of jurisdiction. OR IN ANY MANNER INCREASE THE SCOPE OF THE LIMITED WARRANTY, AND YOU MAY NOT RELY ON ANY SUCH INFORMATION OR ADVICE. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE AND COUNTRY TO COUNTRY. WACOM LIMITS THE DURATION OF ANY LEGALLY IMPLIED WARRANTIES INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, TO THE DURATION OF WACOM'S EXPRESS WARRANTY. SOME STATES AND COUNTRIES DO NOT ALLOW LIMITATION ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. NETHER WACOM NOR ANYONE ELSE HAS BEEN INVOLVED IN THE CREATION, PRODUCTION OR DELIVERY OF THIS PRODUCT. THE ABOVE LIMITATION DOES NOT APPLY TO DIRECT, CONSEQUENTIAL, OR INCIDENTAL DAMAGES (INCLUDING DAMAGES FOR LOSS OF BUSINESS OR BUSINESS INTERRUPTION, LOSS OF PROFITS, LOSS OF DATA, LOSS OF INFORMATION, AND THE LIKE) ARISING OUT OF THE USE OF OR INABILITY TO USE SUCH PRODUCT. EVEN IF WACOM HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, SOME COUNTRIES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF DIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. No hint product or parts of the product shall be held unforceable. Wacom's liability for any damages to you or any part shall not exceed the purchase price of the product in materials and workmanship. The limited warranty governed by the laws of the United States of America and the State of Oregon. This limited warranty is valid for and only applies to products purchased and used inside the United States (or its territories or possessions) or in Canada.

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 Wacom Technology Corporation
 1455 NW Irving Street Suite 800
 Portland OR 97209
 USA

The benefits that Wacom provides under this warranty are in addition to any other rights or remedies that a consumer may have in respect of these goods or services under the Australian Consumer Law under the Australian Consumer Law, or software.

• Please contact Wacom Support Center or recycle batteries in accordance with the relevant procedure for the type of good that we supplied to You. You must also provide us with any help that we may reasonably require to help us remedy any defect or provide any replacement, at no cost to us. Please be aware that if a defect in the product or parts of the product is caused by You (especially relating to displays) that may appear to be defects but are in fact wear and tear, resulting from normal use and service, Wacom shall have no responsibility for indemnity liability with respect to such interference.

The product has parts that are made of metal. If you show symptoms of allergic or other reactions to the product, please discontinue use of the product and contact your physician or medical professional immediately. Please do not use the product if you are allergic to nickel or other metals.

Where Your claim is in relation to the Hardware
 You must provide us with the original receipt, or the issue in our support portal <https://support.wacom.com/en-us/user-product-support>, within 24 months of the date of purchase of the hardware and software setting out details of the issue and of our request.
 • You must, at Your cost, provide us with remote access to the hardware in order for us to diagnose and remedy the defect. If we are unable to do this, we will not be able to provide a replacement.
 • If it is possible to repair defective hardware with user-installable parts, we will send You the user-installable parts and You must install them in accordance with our instructions; otherwise, we will replace the product.
 • You must follow any instructions we provide relating to our "returns" process, and promptly package and send the defective hardware to us in packaging provided and paid for by us using a courier nominated and paid for by us.

Wherever technically possible, You must take a copy of, and then remove, all software and data from the hardware prior to de-installing any user-installable parts on which the data is stored or from the hardware or software that You are sending to us.

User Generated Data Notice
 In accordance with Regulation 91 of the Australian Consumer Law, we give You notice that if we repair or replace the product or parts of the product, we will delete any data (e.g. computer hard drives, mobile phones, portable media players, games consoles) stored on the hardware. We provide this notice that the repair of the goods may result in the loss of the data.

If we request that You send the hardware to us, we will use our best efforts to diagnose the issue, and if the issue is found to be in the hardware, we will replace it. If the issue is found to be in the software, we will provide a replacement (which may be a different model with substantially inferior or better features) or return the replacement/replaced item to You at our cost, within 10 business days.

If you are entitled to the benefit of this warranty but the issue with the product is one of the excluded issues, we will not be able to provide the scope of this warranty, then we will diagnose the issue at our cost, and if we are able to provide a repair or a replacement, we will provide You with an estimate for repair or replacement.

If you agree to the estimate we will provide the repair or replacement and ship the product to you, you will be responsible for the cost of returning the product to us. (Fulfillungsgeldprinzip) in the performance of this warranty, shall be limited as follows:

- (a) For damages caused by a slightly negligent breach of a material contractual obligation, Wacom shall only be liable up to the amount of Wacom's technical support by telephone or fax to obtain an RMA (Return Merchandise Authorization) number and instructions for shipping the product to a service location authorized by Wacom.
- (b) Wacom shall not be liable for damages caused by a slightly negligent breach of a non-material contractual obligation.
- (2) The limitations of liability set out in the preceding subparagraph (1) above shall not affect Wacom's liability for damage resulting from bodily injury or death, personal injury, or damage to property, or damage to the environment (Produkthaftungsgesetz). Wacom's liability for willful misconduct (Vorsatz) or any other mandatory statutory liability.

In the event that the review of an asserted claim reveals that the claim does not exist for the reasons stated above, Wacom shall not be liable for the period of time or that the product is not defective, the customer will reimburse Wacom for the cost of the repair or replacement of the product. This limited warranty shall apply if the registered office of the vendor is situated in the EU, UK, Iceland, Norway, Jersey, Switzerland, Russia, the Ukraine, Croatia, Serbia, Montenegro, Albania, Jordan, Israel, Egypt, the United Arab Emirates, Iran, or South Africa.

This warranty is subject to German law. However, the applicability of the United Nations Convention on Contracts for the International Sale of Goods is explicitly excluded. The city of Düsseldorf, Germany, is the sole place of jurisdiction. OR IN ANY MANNER INCREASE THE SCOPE OF THE LIMITED WARRANTY, AND YOU MAY NOT RELY ON ANY SUCH INFORMATION OR ADVICE. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE AND COUNTRY TO COUNTRY. WACOM LIMITS THE DURATION OF ANY LEGALLY IMPLIED WARRANTIES INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, TO THE DURATION OF WACOM'S EXPRESS WARRANTY. SOME STATES AND COUNTRIES DO NOT ALLOW LIMITATION ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. NETHER WACOM NOR ANYONE ELSE HAS BEEN INVOLVED IN THE CREATION, PRODUCTION OR DELIVERY OF THIS PRODUCT. THE ABOVE LIMITATION DOES NOT APPLY TO DIRECT, CONSEQUENTIAL, OR INCIDENTAL DAMAGES (INCLUDING DAMAGES FOR LOSS OF BUSINESS OR BUSINESS INTERRUPTION, LOSS OF PROFITS, LOSS OF DATA, LOSS OF INFORMATION, AND THE LIKE) ARISING OUT OF THE USE OF OR INABILITY TO USE SUCH PRODUCT. EVEN IF WACOM HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, SOME COUNTRIES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF DIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. No hint product or parts of the product shall be held unforceable. Wacom's liability for any damages to you or any part shall not exceed the purchase price of the product in materials and workmanship. The limited warranty governed by the laws of the United States of America and the State of Oregon. This limited warranty is valid for and only applies to products purchased and used inside the United States (or its territories or possessions) or in Canada.

Wacom makes no warranty for consumable items such as battery, tablet surface sheet (if any), and nibs. Upon discovery of a defect in the product, except in the Software and consumable items, within the Warranty Period, the warranty holder should contact the original place of purchase to obtain replacement for returning the product for repair or replacement. Wacom and its partners are not obligated to reimburse unauthorized prepaid shipping. The warranty holder is under no obligation to pay for shipment charges, but must purchase and the place of repair or replacement. The repair or replacement of the product may result in the loss of application data. Whenever technically possible, you must make a copy of all application data from the product before sending to Wacom.

Wacom's sole obligation and entire liability under this warranty shall be, at Wacom's option, either the repair or replacement of the defective product or parts thereof of which Wacom is notified during the Warranty Period provided, however, that you are responsible for (i) the cost of transportation of the product to the designated service location, and (ii) any loss or

