

INSTRUCTION MANUAL

A preliminary draft of the User's Manual follows this page.

The text on the following is the user manual.

# XT701

## Getting Started

### Guide 9/22/09

**Dummy Page - To be discarded before printing**

Use this template with A7MotoPortraitProduct1  
StructApps



# Congratulations

## MOTOROLA XT701

MOTOROLA XT701 gives you a premium browsing and messaging experience with the very latest from Google™, all in the thinnest touch QWERTY slider around.

- **Browsing.** Get more from the Web, with a huge screen and full HTML. Search, browse, everything you want to do, all made easier.
- **Organization.** Unify your work and personal life with calendar, email, and contacts.
- **Maps, entertainment, and more.** The latest technology and apps. MotoNav and Google Maps™ to find your way. YouTube™ to stay entertained. Easy access to Google and thousands of Android applications to expand your world.

**Caution:** Before assembling, charging or using your phone for the first time, please read the important legal and safety information packaged with your phone. Once your phone is up and running, press Menu  > **Settings** > **About phone** > **Legal information** > **Open source licenses** to read the full information.

## More information

**On your phone**—Press Menu  > **Settings** > **About phone** > **System tutorial**.

**On your computer**—Go to [www.motorola.com/support](http://www.motorola.com/support).

So, whether you want to read, watch, or play, we can help.

# Your phone

*the important keys & connectors*



**Tip:** You can tap, tap & hold, and scroll to navigate the touchscreen. You can also use the **Menu**, **Home**, **Search**, and **Back** keys. For more, see "Touch tips" on page 8.

**Note:** Your phone might look a little different.

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# Let's go

*let's get you up and running*

## Assemble & charge

1 cover off



2 SIM in



3 microSD in  
(already done)



4 battery in



5 cover on



6 charge up



**Caution:** Please read "Battery Charging" on page 55.

## Set up & go

The first time you turn on your phone, a setup wizard guides you through signing in to your existing Google™ account. If you don't have a Google account, you can create one using the wizard.

**Note:** Be sure to enter the date and time so that certain key features work on your phone.

**Tip:** Remember to write down your username and password, and keep them in a safe place.

## Turn it on & off

To turn on your phone, press and hold Power  (on top of the phone).

To turn off your phone, press and hold Power , then tap **Power off**.



## Wi-Fi connect

If you want to use a Wi-Fi computer network for even faster Internet access, press Menu  > **Settings** > **Wireless & networks** > **Wi-Fi settings**.

## Cool content & more

Browse and download thousands of the coolest apps on the planet from Android Market™.

Learn more about downloading new apps with “Apps for all” on page 29.

Your phone comes with a microSD memory card installed—you can load it up with photos, videos, and music from your computer.

# Touchscreen & keys

*a few essentials*

## Touch tips

Here are some tips on how to navigate around your phone.

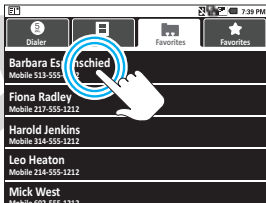
### Tap

To choose an icon or option, *tap* it.



### Tap & hold

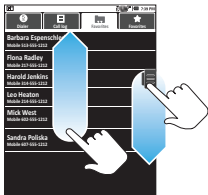
To open special options, *tap and hold* an icon or other item. Try it: In the home screen, tap and hold a shortcut or widget to move or delete (there's more in "Widgets" on page 14).



## Drag

To scroll through a list or move slowly, *drag* across the touchscreen. Try it: in the home screen, tap and hold the App Tray icon (  ) and drag up.

**Tip:** When you drag or flick a list, a *scroll bar* appears on the right. Drag the scroll bar to move the list to a letter A - Z.



## Flick

To scroll through a list or move quickly, *flick* across the touchscreen (drag quickly and release).

**Tip:** When you flick a long list, tap the screen to stop it from scrolling.

## Zoom

Get a closer look at maps or web pages. To zoom in, *double-tap* the screen, or *tap* the screen with two fingers and then slide them apart. To zoom out, *double tap* the screen again, or *drag* your fingers together.

Get a closer look at maps or web pages. To zoom in, *double-tap* the screen. To zoom out, *double tap* the screen again.

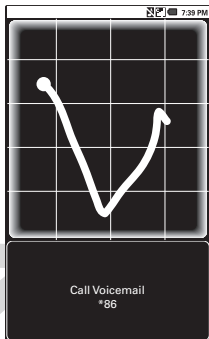
## Gestures

Draw on your screen to get to your favorite apps. To open Gestures, tap the Gestures icon on the home screen or in the App Tray.

Draw the gesture for the action you want. For example, draw a “V” to go to voicemail.

To see which actions are already assigned to gestures, press Menu . You'll also see several gestures that are unassigned.

To assign an action to a gesture, press Menu , tap the unassigned gesture, then tap an app from the list.



## Key tips

### Menu, home, & back

Press Home  to close any menu or app and return to the home screen. Press and hold Home  to show the last few apps you used, then tap an app to

open it. In the home screen, press Home  to open or close the main menu.

Press Search  for text search, or press and hold for voice search.

Press Menu  to open menu options, or press Back  to go back.

## Sleep & wake up

To save your battery, prevent accidental taps, or when you want to wipe smudges off your touchscreen, put the touchscreen to sleep by pressing Power . To wake up the touchscreen, just press Power  again, or open the phone.



To change how long your phone waits before the screen goes to sleep automatically, press Menu  > **Settings** > **Location & security** > **Screen timeout**.

## Power key menu

Press and hold Power  to open the power key menu, where you can turn off the phone (**Power off**), or turn **Airplane mode** or **Silent mode** on or off.

## Adjust volume

Press the volume keys to change the ring volume (in the home screen), or the earpiece volume (during a call).



## Spin the screen

The touchscreen can rotate 90 degrees to stay right-side up when you rotate your phone:

**Find it:** Menu  > **Settings** > **Sound & display** > **Orientation**

# Home screen

*quick access to the things you need most*

## Quick start: Home screen

The *home screen* gives you all your latest information in one place. It's what you see when you turn on the phone or press Home  from a menu. It's basically like this:



**Status Indicators**

### **Status Bar**

Flick or drag this bar down to see details.

### **Shortcuts**

Tap to open.

### **App Tray**

Drag up to see all your apps.

The home screen extends beyond what you see on the screen to give you more room for adding

shortcuts, widgets, and more. Flick the home screen left and right to see more panels.



## Widgets

Add a *widget*, such as a clock, music player, or a calendar that shows upcoming appointments.

To open a widget, tap it. To add widgets, press Menu  > **Add** > **Widgets**.

**Note:** If you install apps from Android Market that have widgets, those widgets appear on the home screen.

## Shortcuts

The shortcut icons at the bottom of your home screen are the first apps in your main menu.

To add shortcuts to the home screen, open the apps tray, then drag the app to the home screen. Or, press Menu  > **Add > Shortcuts**.

## Apps

Your phone comes with some apps already, and you can download and install more (see “Download apps” on page 24 and “Browse & install apps” on page 29). To open an app, tap it.

## App tray

All the apps on your phone, including the apps that came with your phone, and the ones you download and install, are in your *App Tray*.

To open the App Tray, tap  or drag up.



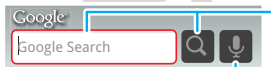
## Running multiple apps

No need to close an app before opening another one. Your phone runs multiple apps, all at once.

You can open a new app while already running another, press Home , open the app tray and tap the app you want. To switch from one running app to another, press and hold Home  to see what apps are already open, then tap the one you want.

## Search

To search, use a Search widget (if you have one on your home screen).



Type, then tap the icon for a text search.

Tap the icon, then speak for a voice search.

**Tip:** In your main menu or **Contacts**, you can open your phone (or press and hold Menu  to open a display keypad), then type an entry name to find it.

## Phone status & notifications

At the top of the screen, icons on the left notify you about new messages or events (flick the bar down for details). Icons on the right tell you about phone status:

|                                                                                  |                     |                                                                                   |                       |
|----------------------------------------------------------------------------------|---------------------|-----------------------------------------------------------------------------------|-----------------------|
|   | Bluetooth™ active   |   | network (full signal) |
|  | GPS active          |  | network (roaming)     |
|  | Wi-Fi active        |  | GPRS (fast data)      |
|  | downloading         |  | EDGE (faster data)    |
|  | volume              |  | voicemail message     |
|  | vibrate             |  |                       |
|  | silent              |  | flight mode           |
|  | mute call           |  | battery (charging)    |
|  | Signal (roaming)    |  | battery (full charge) |
|  | speakerphone active |  | alarm set             |

**Tip:** To see today's date, tap and hold the status indicators.

# Calls

*it's good to talk*

Quick start: Calls

Dialing options

**Find it:**  **Dialer**



## In-call options



During a call, press Menu  to use **Bluetooth**, or to put the call on **Hold**.

**Tip:** You can press Home  or Back  to leave the active call display. To reopen it, tap  **Dialer**.

## Make & answer calls

To make a call, tap  **Dialer**, enter a number, then tap **Dial**.

To answer a call, drag **Answer** to the right.

To end a call, tap **End**.

To ignore a call, drag **Ignore** to the left.

## Emergency calls

**Note:** Your service provider programs one or more emergency phone numbers (such as 911 or 112) that you can call under any circumstances, even when your phone is locked. Emergency numbers vary by country. Your pre-programmed emergency number(s) may not work in all locations, and sometimes an emergency call cannot be placed due to network, environmental, or interference issues.

- 1 Tap  **Dialer** (if your phone is locked, tap **Emergency Call**).
- 2 Enter the emergency number.
- 3 Tap **Dial** to call the emergency number.

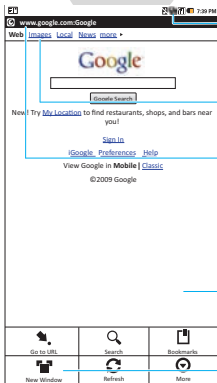
**Note:** Your mobile device can use AGPS satellite signals to help emergency services find you (“GPS & AGPS” on page 59).

# Web

*you don't need a PC, surf the web with your phone*

## Quick start: Browser

**Find it:** Home  >  **Browser**



### Connection

Over the air:

**E** (EDGE), **G** (GPRS) or **3G**.

 - Wi-Fi.

### Links

Tap to open.

### Web Address

To go to a URL,  
press  > **Go**.

Drag or flick to scroll.

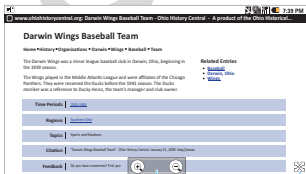
Press  to display  
options.

**Note:** If you can't connect, contact your service provider.

# Web touch tips

## Zoom & magnify

In Web pages, when you scroll (drag or flick), zoom icons appear at the bottom of your screen.



**Zoom In/Out**

**Magnify**

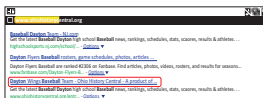
Tap to open a magnifying window that you can drag.

## Select links

When you tap a link, your phone outlines it and goes to that page.

If you tap and hold the link, your phone

shows options, like **Open in new window** or **Bookmark link**.



## Browser options

Press Menu  to see browser options:

| options             |                                                                                                                                                                                |
|---------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Go</b>           | Enter the Web address (URL) you want.<br><b>Tip:</b> Some sites are optimized for mobile phones, and they use an “m” in the URL instead of “www” (like <u>m.youtube.com</u> ). |
| <b>Refresh</b>      | Reloads the current page.                                                                                                                                                      |
| <b>Add bookmark</b> | Add the current page to your bookmark list.                                                                                                                                    |
| <b>Back/Forward</b> | Navigate to previously viewed pages.                                                                                                                                           |
| <b>More</b>         | Shows browser options, like <b>Find on page</b> , <b>Select text</b> , <b>Page info</b> , <b>Share page</b> , <b>Downloads</b> , and <b>Settings</b> .                         |

## Download apps

**Warning:** Apps downloaded from the Web can be from unknown sources. To protect your phone and personal data, only download apps from sources you

trust, like Android Market (see “Android Market™” on page 29).

**Note:** All apps downloaded are stored in your phone memory.

To download apps:

- 1 If you want to download apps from any Web page, press Menu  > **Settings > Applications > Unknown sources.**
- 2 To launch the browser, press Home  >  **Browser.**
- 3 Find the app you want to download and tap the download link.

After you download an app, the icon for that app appears on you App Tray (see “Apps” on page 15).

### Manage your downloads

To view files or applications you have downloaded, press Home  >  **Browser >  > More > Downloads.**

To clear your download history, tap **Clear list.** To cancel, tap **Cancel all downloads.**

## Personal navigation

*where you are, where you're going*

### Quick start: Personal navigator

Toss away your maps. Your phone gives you the MOTONAV™ GPS navigation system, which shows you the way with accurate maps and routing.

#### Find it:

**Turn-by-turn directions.** You'll never wonder where to turn.

**3-d lane guidance.** Preview your route and destination. You can look around to see landmarks and turns.

**Connected navigation.** Get live traffic reports and alerts. Select alternate routes.

**Navigation linked to contacts.** Store an address or location information, you're two clicks away from seeing it on a map.

#### More details

For step-by-step instructions, go to [www.motorola.com/motonav](http://www.motorola.com/motonav).

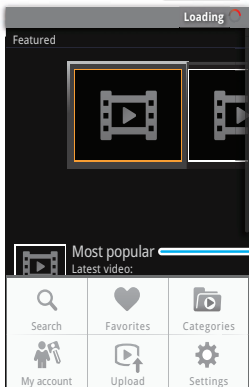
# YouTube™

*go and create your own classic*

## Quick start: YouTube

Post that great video you've taken and see how many hits you get.

**Find it:** Home  >  **YouTube**



### Categories

Tap a video to play.

Press  to show options.

YouTube user-generated content website lets you share videos with YouTube users everywhere. You

don't need a YouTube account to browse and view videos.

**Note:** If you don't have a YouTube account, visit [www.youtube.com](http://www.youtube.com) to find out more.

# Apps for all

*get the app you want*

## Android Market™

**Find it:** Home  >  **Market**

Get all the fun games and cool apps you want! Market provides you with access to software developers everywhere, so you can find the app you want. If you need help or have questions about Android Market, press Menu  > **Help**.

### Browse & install apps

Scroll to and tap the app you want to install. Then, tap **Install** (if app is free) or **Buy**.

**Warning:** If an app you are downloading requires access to your data or control of functions on your phone, you'll be asked to give your permission. After selecting **Install**, the app will download. After selecting **Buy**, you may be asked to sign in to an additional Google account. Sign in and select **Purchase now** to proceed. Follow the on-screen instructions. To see the download progress, open the notifications window.

After you download an app, the icon for that app appears on your App Tray (see "Apps" on page 15).

## Manage & restore apps

To view downloads in progress, from your phone's home screen press Menu  > **My downloads**. Progress is shown at the top of the screen.

To view your downloaded apps, press Menu  > **My downloads**. Tap the app to open the details screen—from here you can review, uninstall, and more.

To reinstall any downloaded items, press Home  >  **Market**. All previously installed apps are listed and available for download.

# Manage your life

*stay on top of things*

## What can you manage?

Email, contacts, and calendar on your phone give you access to the same personal information that you add, view, and edit on your computer with the use of Microsoft™ Office Outlook™.

You can:

- view Google™ and Exchange contacts in one list.
- schedule and respond to meeting requests.
- access your company directory.

For more information, see “Synchronize with Microsoft™ Office Outlook™” on page 36.

If you lose your phone, your company's IT department can send a command to the phone that will reset all content and information. Check with your IT department for more information.

## Gmail

### Create a new email

**Find it:** Home  > **Gmail** > **Menu** > **Compose**

Enter the recipient email address and message, then tap **Send**.

**Tip:** Press Menu  for options, like **Attach**.

## Tips

- To **search** for messages, tap Menu  > **Search**.
- To **set new email notifications**, such as having a special sound play when you receive a message, tap Menu  > **Settings**, then select the **Email notifications** check box.
- To label an email thread, tap and hold a message, then tap **Change labels**.

## Shortcuts

|                             |                                                                                                                                                                                             |
|-----------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| inbox                       |                                                                                                                                                                                             |
| <b>Refresh list</b>         | Press Menu  + <b>U</b> .                                                                                   |
| <b>Compose new</b>          | Press Menu  + <b>C</b> .                                                                                   |
| <b>Open conversation</b>    | Press Enter.                                                                                                                                                                                |
| <b>Archive conversation</b> | Press Menu  + <b>Y</b> .                                                                                   |
| <b>Jump to top of list</b>  | Press Alternate  +  up.   |
| <b>Jump to end of list</b>  | Press Alternate  +  down. |
| <b>Page up</b>              | Press Shift  + spacebar.                                                                                   |
| <b>Page down</b>            | Press spacebar.                                                                                                                                                                             |

## Email

### Set up an account

**Find it:** Home  >  **Email**

The email setup wizard will guide you through setting up your email account.

### Create a new email

**Find it:** Home  >  **Email** > **Menu** > **Compose**

Enter the recipient email address and message, then tap **Send**.

**Tip:** Press Menu  for options, like **Insert smiley** or **Attach Files**.

### Shortcuts

- Tap and hold an email in your inbox to **Open**, **Forward**, **Reply**, **Reply all** or **Delete**.
- When reading an email, press Menu  > **R** to reply, or Menu  > **A** to reply to all.
- When in the message inbox, press Menu  > **R** to refresh the list.

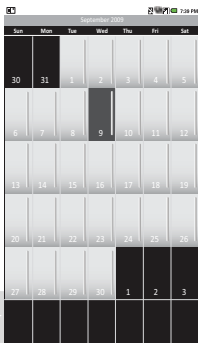
## Calendar

**Find it:** Home  >  **Calendar**

Your calendar events can be viewed in different ways: Press Menu  > **Month**, **Agenda**, **Week**, or **Day**.

When you highlight an event in the day and week views, more details appear.

You can synchronize your phone's calendar with your Google Calendar™. Press Menu  >  **CalendarSync** to manually sync your calendar.



### Add calendar events

From any calendar view, press Menu  > **New event**. Enter event details and tap **Save**.

### Manage calendar events

To edit an event, press Menu  > **Edit event**. Edit event details, then when you're done, tap **Save**.

## Google data synchronization

**Find it:** Menu  > **Settings** > **Data Synchronization**

The Google apps on your phone give you access to the same personal information (emails, events, and contacts) that you have on a computer using Google Mail, Calendar, and Contacts. It's easy to synchronize the Google apps information you want to keep up-to-date.

### Select apps to synchronize

- 1 Tap **Background data** and **Auto-sync**.

**Tip:** To save battery power do not tap **Background data**.

- 2 Tap the apps you want to synchronize, like **GMail**, **Calendar**, or **Contacts**.

### Synchronize with Microsoft™ Office Outlook™

If you use Microsoft™ Office Outlook™ on your work computer, your phone can synchronize emails, and events with your Microsoft™ Exchange server.

**Find it:** Menu  > **Settings** > **Enterprise Synchronization**

- 1 Enter your username (username@company.com), password, email address, and server details including domain name and security type (server

address is the same URL you use to access your company's email using the Web on your computer).

**Note:** Contact your business IT department for server details.

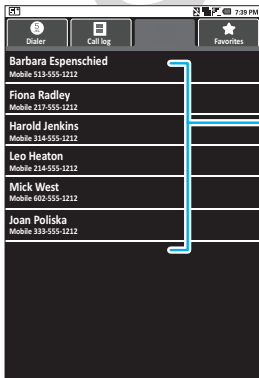
- 2 Tap **Next**.
- 3 Set up your sync options: select email, contacts, or calendar.
- 4 Tap **Save & Sync**.

# Contacts

*contacts like you've never had before*

## Quick start: Contacts

**Find it:** Home  >  **Contacts**



### Contacts List

Tap to view contact information. Tap & hold to edit, delete, and more.

### Menu Options

Press Menu  to edit sync groups or to add/import new contacts.

**Tip:** To search the list, just open your phone and type a name. When you flick or drag this list, a scroll bar appears on the right. Drag the scroll bar to move the list faster.

# Messaging

*sometimes it's best 2 text, or IM, or email . . .*

## Quick start: Messaging

**Find it:** Home  >  **Messaging**



**Tip:** To see more messages, flick or drag up.

## Create messages

**Find it:**  **Messaging > New message**

Enter the recipient and message. In text messages and emails, press Menu  for options, like **Insert smiley** or **Attach**.

## Set up an email account

To add email accounts, press Home  >  **Email**.

The email setup wizard will guide you through setting up your email account.

- **Exchange account** is for Exchange server work email accounts. Enter details from your IT administrator.

**Tip:** You might need to enter your domain name with your user name (like *domain/username*).

**Note:** Some work accounts might require you to add a password lock to your phone, for security.

- **POP3/IMAP4 account** is for most personal email accounts. For account details, contact the account provider.

To change your settings, press Home  >  **Email** >  > **More** > **Account settings**.

## Instant messages

To send and receive instant messages, you can use an instant messaging app or your browser.

- To download and use an instant messaging app, press Home  >  **Market** > **Applications**

> **Communication**, then choose an app for your provider. Once you download the app, you'll see it on your App Tray (see "Apps" on page 15).

- If you don't see an app for your IM provider, you can use your Web browser. Press Home   
>  **Browser**, then enter your provider's Web site and tap **Go**. Once you're there, follow the link to sign in.

**Note:** Your IM options will depend on your IM provider. To browse instant messaging apps from your computer, go to [www.android.com/market](http://www.android.com/market).

## Voicemail

When you have a new voicemail,  shows at the top of your screen. To hear the voicemail, tap  **Dialer**, then tap and hold .

If you need to change your voicemail number, in the home screen press Menu  > **Settings** > **Call settings** > **Voicemail**.

# Tips & tricks

*a few handy hints*

|                                    |                                                                                                                                                                                                           |
|------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| To...                              |                                                                                                                                                                                                           |
| Return to the <b>home screen</b>   | Press Home  .                                                                                                            |
| See <b>recently dialed</b> numbers | Tap  <b>Dialer</b> > <b>Call log</b> .                                                                                   |
| <b>Sleep/wake</b> your phone       | Press Power  .                                                                                                           |
| Set <b>screen timeout</b>          | Press Menu  > <b>Settings</b><br>> <b>Location &amp; security</b><br>> <b>Screen timeout</b> .                           |
| <b>Search</b>                      | Press Search  .                                                                                                          |
| Show <b>last few apps</b> used     | Press and hold Home  .                                                                                                   |
| Turn <b>sound on/off</b>           | Press and hold Power <br>> <b>Silent mode</b> .                                                                          |
| Turn <b>airplane mode</b> on/off   | Press and hold Power <br>> <b>Airplane mode</b> .                                                                      |
| Go to the <b>top of a list</b>     | Press Alternate  ><br>Scroll  up.   |
| Go to the <b>bottom of a list</b>  | Press Alternate  ><br>Scroll  down. |

To...

**Scroll list up** one  
screen

Press Shift  > Scroll 

**Scroll list down**  
one screen

Press Shift  > Scroll 

# Personalize

*add your personal touch*

## Widgets

To create a new widget:

- 1 Find an empty spot on your home screen where you want to add a widget. You can flick left or right to open other panels on your home screen.
- 2 Tap and hold the empty spot until you see the **Add to Home screen** menu.
- 3 Tap **Widgets**.
- 4 Tap the type of widget. If necessary, enter the widget settings.

You can personalize widgets with content that you choose.

## Ringtones

To personalize your ringtones:

**Find it:** Menu  > **Settings** > **Sound & display** > **Phone ringtone** or **Notification ringtone**

To set your vibrate options:

**Find it:** Menu  > **Settings** > **Sound & display** > **Phone vibrate**

## Wallpaper

To apply a new wallpaper:

- 1 Find an empty spot on your home screen, then tap and hold until you see the **Add to Home screen** menu.
- 2 Tap and hold the empty spot until you see the **Add to Home screen** menu.
- 3 Tap **Wallpapers**.
- 4 Tap **Media gallery** to select a photo as your wallpaper, or tap **Wallpaper gallery** to choose a wallpaper that comes with your phone.

# Photos & videos

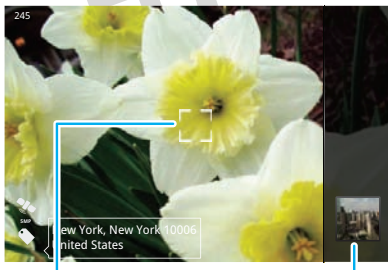
*see it, capture it, share it!*

## Photos

### Take & share photos

Take that family photo, and post it online for everyone to see.

**Find it:** Press Camera 



**Autofocus Box**

Tap the screen to show a thumbnail of your last photo.

**Note:** Photos are stored on your microSD memory card. **Picture Resolution** is 5MP, unless you change it.

To take the photo, lightly press Camera  halfway until the autofocus box turns green, then press all the way to take the photo.

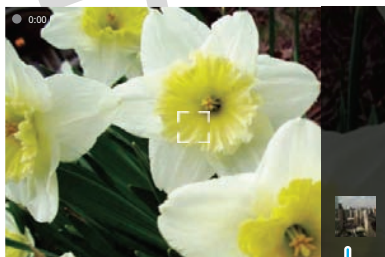
A thumbnail of the photo you've just taken is shown on the right. Tap the thumbnail, then press Menu :

- To **set** the photo as a wallpaper or contact photo, tap **Set as**.
- To **delete** the photo, tap **Delete**.

# Videos

## Record & share videos

**Find it:** Home  > **Camcorder**



Tap the screen to show a thumbnail of your last recording.

**Tip:** To send your video in a message, set the video quality to **Low (for MMS messages)**: Press Menu  > **Settings** > **Select Video Quality**.

**To record** the video, press Camera . To stop the video recording, press Camera  again.

A thumbnail of the video you've just taken is shown on the right. Tap the thumbnail, then press Menu :

- To **play** the video, tap **Play**.
- To **delete** the video, tap **Delete**.

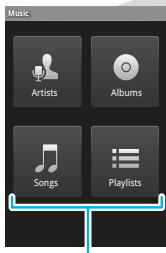
# Music

*when music is what you need...*

## Quick start: Music

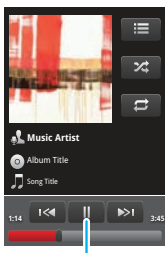
Tap, tap, play—instant music. Just open your music library, then select what you want to play.

**Find it:** Home  >  **Music**



### Categories

Tap a category, then tap a song or playlist.



### Music Controls

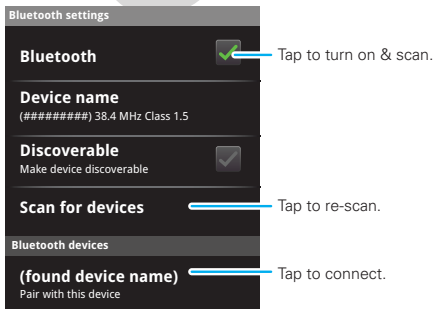
**Tip:** When a song is playing, you can add it to a playlist by pressing Menu  > **Add to playlist.**

# Bluetooth™ wireless

*lose the wires and go wireless*

## Quick start: Bluetooth wireless

**Find it:** Menu  > **Settings** > **Wireless & networks**  
> **Bluetooth settings**



# Wi-Fi

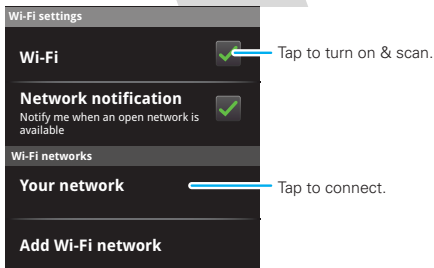
*home, office, or hotspot*

## Quick start: Wi-Fi

**Find it:** Menu  > **Settings** > **Wireless & networks** > **Wi-Fi settings**

**Note:** Your phone's Wi-Fi features and power levels are not allowed for outdoor operation in France. To avoid unlawful interference with radio signals, do not use the Wi-Fi features in France unless you are indoors.

Use a wireless network for fast Internet access and to download data.



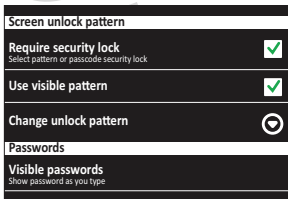
# Security

*help keep your phone safe*

## Quick start: Security

**Find it:** Menu  > **Settings** > **Location & security**

You have lots of ways to keep your phone safe.



# Troubleshooting

*we're here to help*

## Crash recovery

In the unlikely event that your phone stops responding to taps and key presses, try a quick reset. Remove the back cover and battery ("Assemble & charge" on page 5), then replace and switch your phone on as usual.

## Reset

To reset your phone to factory settings and erase all the data on your phone, press Menu  > **Settings** > **SD card & phone storage** > **Factory data reset** > **Reset phone**.

**Warning:** All data on your phone will be deleted.

## Service & repairs

If you have questions or need assistance, go to [www.motorola.com/support](http://www.motorola.com/support), where you can select from a number of customer care options. You can also contact the Motorola Customer Support Center at 1-800-331-6456 (United States), 1-888-390-6456 (TTY/TDD United States for hearing impaired), or 1-800-461-4575 (Canada).

## Battery Use & Safety

**Important: Handle and store batteries properly to avoid injury or damage.**

Most battery issues arise from improper handling of batteries, and particularly from the continued use of damaged batteries.

### DON'Ts

- **Don't disassemble, crush, puncture, shred, or otherwise attempt to change the form of your battery.**
- **Don't let the phone or battery come in contact with water.** Water can get into the phone's circuits, leading to corrosion. If the phone and/or battery get wet, have them checked by your carrier or contact Motorola, even if they appear to be working properly.
- **Don't allow the battery to touch metal objects.** If metal objects, such as jewelry, stay in prolonged contact with the battery contact points, the battery could become very hot.
- **Don't place your battery near a heat source.** Excessive heat can damage the phone or the battery. High temperatures can cause the battery to swell, leak, or malfunction. Therefore:
- Do **not** dry a wet or damp battery with an appliance or heat source, such as a hair dryer or microwave oven.
- Avoid leaving your phone in your car in high temperatures.

### DOs

- **Do avoid dropping the battery or phone.** Dropping these items, especially on a hard surface, can potentially cause damage.
- **Do contact your service provider or Motorola if your phone or battery has been damaged from dropping or high temperatures.**

**Important: Use Motorola Original products for quality assurance and**

**safeguards.** To aid consumers in identifying authentic Motorola batteries from non-original or counterfeit batteries (that may not have adequate safety protection), Motorola provides holograms on its batteries. Consumers should confirm that any battery they purchase has a "Motorola Original" hologram.

**Motorola recommends you always use Motorola-branded batteries and chargers.** Motorola mobile devices are designed to work with Motorola batteries. If you see a message on your display such as **Invalid Battery** or **Unable to Charge**, take the following steps:

- Remove the battery and inspect it to confirm that it has a “Motorola Original” hologram;
- If there is no hologram, the battery is not a Motorola battery;
- If there is a hologram, replace the battery and retry charging it;
- If the message remains, contact a Motorola authorized service center.

**Important:** Motorola’s warranty does not cover damage to the phone caused by non-Motorola batteries and/or chargers.

**Warning:** Use of a non-Motorola battery or charger may present a risk of fire, explosion, leakage, or other hazard.

**Proper and safe battery disposal and recycling:** Proper battery disposal is not only important for safety, it benefits the environment. Consumers may recycle their used batteries in many retail or service provider locations. Additional information on proper disposal and recycling may be found on the Web:

- [www.motorola.com/recycling](http://www.motorola.com/recycling)
- [www.rbrc.org/call2recycle/](http://www.rbrc.org/call2recycle/) (in English only)

**Disposal:** Promptly dispose of used batteries in accordance with local regulations. Contact your local recycling center or national recycling organizations for more information on how to dispose of batteries.



**Warning:** Never dispose of batteries in a fire because they may explode.

## Battery Charging

**Notes for charging your phone’s battery:**

- When charging your battery, keep it near room temperature. Never expose batteries to temperatures below 0°C (32°F) or above 45°C (113°F) when charging.
- New batteries are not fully charged.
- New batteries or batteries stored for a long time may take more time to charge.
- Motorola batteries and charging systems have circuitry that protects the battery from damage from overcharging.

# Specific Absorption Rate Data

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## This model wireless phone meets the government's requirements for exposure to radio waves.

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission (FCC) of the U.S. Government and by the Canadian regulatory authorities. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age or health.

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC and by the Canadian regulatory authorities is 1.6 W/kg.<sup>1</sup> Tests for SAR are conducted using standard operating positions accepted by the FCC and by Industry Canada with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR

level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station, the lower the power output.

Before a phone model is available for sale to the public in the U.S. and Canada, it must be tested and certified to the FCC and Industry Canada that it does not exceed the limit established by each government for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) reported to the FCC and available for review by Industry Canada. The highest SAR value for this model phone when tested for use at the ear is 0.76 W/kg, and when worn on the body, as described in this user guide, is 0.74 W/kg. (Body-worn measurements differ among phone models, depending upon available accessories and regulatory requirements).<sup>2</sup>

While there may be differences between the SAR levels of various phones and at various positions, they all meet the governmental requirements for safe exposure. Please note that improvements to this product model could cause differences in the SAR value for later products; in all cases, products are designed to be within the guidelines.

other countries preserve for Motorola and third-party software providers certain exclusive rights for copyrighted software, such as the exclusive rights to distribute or reproduce the copyrighted software. Accordingly, any copyrighted software contained in Motorola products may not be modified, reverse-engineered, distributed, or reproduced in any manner to the extent allowed by law. Furthermore, the purchase of Motorola products shall not be deemed to grant either directly or by implication, estoppel, or otherwise, any license under the copyrights, patents, or patent applications of Motorola or any third-party software provider, except for the normal, non-exclusive, royalty-free license to use that arises by operation of law in the sale of a product.

## Content Copyright

The unauthorized copying of copyrighted materials is contrary to the provisions of the Copyright Laws of the United States and other countries. This device is intended solely for copying non-copyrighted materials, materials in which you own the copyright, or materials which you are authorized or legally permitted to copy. If you are uncertain about your right to copy any material, please contact your legal advisor.

## Open Source Software Information

For instructions on how to obtain a copy of any source code being made publicly available by Motorola related to software used in this Motorola mobile device, you may send your request in writing to the address below. Please make sure that the request includes the model number and the software version number.

MOTOROLA, INC.

OSS Management

600 North US Hwy 45

Libertyville, IL 60048

USA

The Motorola website [opensource.motorola.com](http://opensource.motorola.com) also contains information regarding Motorola's use of open source.

Motorola has created the [opensource.motorola.com](http://opensource.motorola.com) website to serve as a portal for interaction with the software community-at-large.

Additional Information can be found on the Web sites of the World Health Organization (<http://www.who.int/emf>) or Motorola, Inc. (<http://www.motorola.com/rfhealth>).

## European Union Directives Conformance Statement



[Only Indoor Use  
Allowed In France]

Hereby, Motorola declares that this product is in compliance with:

- The essential requirements and other relevant provisions of Directive 1999/5/EC
- All other relevant EU Directives

IMEI: 350034/40/394721/9

**CE 0168**

Type: MC2-41H14

Product  
Approval  
Number

The above gives an example of a typical Product Approval Number.

You can view your product's Declaration of Conformity (DoC) to Directive 1999/5/EC (to R&TTE Directive) at [www.motorola.com/rtte](http://www.motorola.com/rtte). To find your DoC, enter the Product Approval Number from your product's label in the "Search" bar on the Web site.

## Software Copyright Notice

Motorola products may include copyrighted Motorola and third-party software stored in semiconductor memories or other media. Laws in the United States and

To view additional information regarding licenses, acknowledgments and required copyright notices for open source packages used in this Motorola mobile device, please press Menu Key > **Settings** > **About Phone** > **Legal information** > **Open source licenses**. In addition, this Motorola device may include self-contained applications that present supplemental notices for open source packages used in those applications.

## GPS & AGPS

Your mobile device can use *Global Positioning System* (GPS) signals for location-based applications. GPS uses satellites controlled by the U.S. government that are subject to changes implemented in accordance with the Department of Defense policy and the Federal Radio Navigation Plan. These changes may affect the performance of location technology on your mobile device.

Your mobile device can also use *Assisted Global Positioning System* (AGPS), which obtains information from the cellular network to improve GPS performance. AGPS uses your wireless service provider's network and therefore airtime, data charges, and/or additional charges may apply in accordance with your service plan. Contact your wireless service provider for details.

### Your Location

Location-based information includes information that can be used to determine the approximate location of a mobile device. Mobile phones which are connected to a wireless network transmit location-based information. Devices enabled with GPS or AGPS technology also transmit location-based information. Additionally, if you use applications that require location-based information (e.g. driving directions) such applications transmit location-based information. This location-based information may be shared with third parties, including your wireless service provider, applications providers, Motorola, and other third parties providing services.

### Emergency Calls

When you make an emergency call, the cellular network may activate the AGPS technology in your mobile device to tell the emergency responders your approximate location.

AGPS has limitations and **might not work in your area**. Therefore:

- Always tell the emergency responder your location to the best of your ability; and

- Remain on the phone for as long as the emergency responder instructs you.

## Performance Tips

- Go outside and away from underground locations, covered vehicles, structures with metal or concrete roofs, tall buildings, and foliage. Indoor performance might improve if you move closer to windows, but some window sun shielding films can block satellite signals.
- Move away from radios, entertainment equipment, and other electronic devices.

## Safety & General Information

**This section contains important information on the safe and efficient operation of your mobile device. Read this information before using your mobile device.**

### Exposure to Radio Frequency (RF) Energy

Your mobile device contains a transmitter and receiver. When it is ON, it receives and transmits RF energy. When you communicate with your mobile device, the system handling your call controls the power level at which your mobile device transmits.

Your mobile device is designed to comply with local regulatory requirements in your country concerning exposure of human beings to RF energy.

### Operational Precautions

For optimal mobile device performance, and to be sure that human exposure to RF energy does not exceed the guidelines set forth in the relevant standards, always follow these instructions and precautions.

### Product Operation

When placing or receiving a phone call, hold your mobile device just like you would a landline phone.

If you wear the mobile device on your body, always place the mobile device in a Motorola-supplied or approved clip, holder, holster, case, or body harness. If you do not use a body-worn accessory supplied or approved by Motorola, keep the mobile device and its antenna at least 2.5 centimeters (1 inch) from your body when transmitting.

Using accessories not supplied or approved by Motorola may cause your mobile device to exceed RF energy exposure guidelines. For a list of Motorola-supplied or approved accessories, visit our Web site at: [www.motorola.com](http://www.motorola.com).

## **RF Energy Interference/Compatibility**

Nearly every electronic device is subject to RF energy interference from external sources if inadequately shielded, designed, or otherwise configured for RF energy compatibility. In some circumstances, your mobile device may cause interference with other devices.

## **Follow Instructions to Avoid Interference Problems**

Turn off your mobile device in any location where posted notices instruct you to do so.

In an aircraft, turn off your mobile device whenever instructed to do so by airline staff. If your mobile device offers an airplane mode or similar feature, consult airline staff about using it in flight.

## **Implantable Medical Devices**

If you have an implantable medical device, such as a pacemaker or defibrillator, consult your physician before using this mobile device.

Persons with implantable medical devices should observe the following precautions:

- ALWAYS keep the mobile device more than 20 centimeters (8 inches) from the implantable medical device when the mobile device is turned ON.
- DO NOT carry the mobile device in the breast pocket.
- Use the ear opposite the implantable medical device to minimize the potential for interference.
- Turn OFF the mobile device immediately if you have any reason to suspect that interference is taking place.

Read and follow the directions from the manufacturer of your implantable medical device. If you have any questions about using your mobile device with your implantable medical device, consult your healthcare provider.

## **Driving Precautions**

The use of wireless phones while driving may cause distraction. Discontinue a call if you can't concentrate on driving.

Additionally, the use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.

For more information, see “Smart Practices While Driving.”

## Operational Warnings

Obey all posted signs when using mobile devices in public areas.

### Potentially Explosive Atmospheres

Areas with potentially explosive atmospheres are often, but not always, posted and can include fueling areas, such as below decks on boats, fuel or chemical transfer or storage facilities, or areas where the air contains chemicals or particles, such as grain dust, or metal powders.

When you are in such an area, turn off your mobile device, and do not remove, install, or charge batteries. In such areas, sparks can occur and cause an explosion or fire.

### Symbol Key

Your battery, charger, or mobile device may contain symbols, defined as follows:

| Symbol                                                                                                                                                                     | Definition                                                                                                                                         |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                                                           | Important safety information follows.                                                                                                              |
|                                                                                           | Do not dispose of your battery or mobile device in a fire.                                                                                         |
|                                                                                         | Your battery or mobile device may require recycling in accordance with local laws. Contact your local regulatory authorities for more information. |
| <br> | Do not throw your battery or mobile device in the trash.                                                                                           |

| Symbol                                                                            | Definition                                                                            |
|-----------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|
|  | Do not let your battery, charger, or mobile device get wet.                           |
|  | Listening at full volume to music or voice through a headset may damage your hearing. |

## Batteries & Chargers

**Caution:** Improper treatment or use of batteries may present a danger of fire, explosion, leakage, or other hazard. For more information, see “Battery Use & Safety.”

## Keep Your Mobile Device & Its Accessories Away From Small Children

These products are not toys and may be hazardous to small children. For example:

- A choking hazard may exist for small, detachable parts.
- Improper use could result in loud sounds, possibly causing hearing injury.
- Improperly handled batteries could overheat and cause a burn.

## Glass Parts

Some parts of your mobile device may be made of glass. This glass could break if the product is dropped on a hard surface or receives a substantial impact. If glass breaks, do not touch or attempt to remove. Stop using your mobile device until the glass is replaced by a qualified service center.

## Seizures/Blackouts

Some people may be susceptible to epileptic seizures or blackouts when exposed to flashing lights, such as when playing video games. These may occur even if a person has never had a previous seizure or blackout.

If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult with your physician before playing video games or enabling a flashing-lights feature (if available) on your mobile device.

Discontinue use and consult a physician if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. It is always a good idea to hold the screen away from your eyes, leave the lights on in the room, take a 15-minute break every hour, and stop use if you are tired.

## Caution About High Volume Usage

**Warning:** Exposure to loud noise from any source for extended periods of time may affect your hearing. The louder the volume sound level, the less time is required before your hearing could be affected.



To protect your hearing:

- Limit the amount of time you use headsets or headphones at high volume.
- Avoid turning up the volume to block out noisy surroundings.
- Turn the volume down if you can't hear people speaking near you.

If you experience hearing discomfort, including the sensation of pressure or fullness in your ears, ringing in your ears, or muffled speech, you should stop listening to the device through your headset or headphones and have your hearing checked.

For more information about hearing, see our Web site at [direct.motorola.com/hellomoto/nss/AcousticSafety.asp](http://direct.motorola.com/hellomoto/nss/AcousticSafety.asp) (in English only).

## Repetitive Motion

When you repetitively perform actions such as pressing keys or entering finger-written characters, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. If you continue to have discomfort during or after such use, stop use and see a physician.

[Apr0109]

## FCC Notice to Users

**The following statement applies to all products that have received FCC approval. Applicable products bear the FCC logo, and/or an FCC ID in the format FCC-ID:xxxxxx on the product label.**

Motorola has not approved any changes or modifications to this device by the user. Any changes or modifications could void the user's authority to operate the equipment. See 47 CFR Sec. 15.21.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. See 47 CFR Sec. 15.19(3).

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## Use & Care



To care for your Motorola phone, please keep it away from:  
**liquids of any kind**

Don't expose your phone to water, rain, extreme humidity, sweat, or other moisture. If it does get wet, don't try to accelerate drying with the use of an oven or dryer, as this may damage the phone.



**extreme heat or cold**

Avoid temperatures below 0°C/32°F or above 45°C/113°F.

**microwaves**

Don't dry your phone in a microwave oven.

**dust and dirt**

Don't expose your phone to dust, dirt, sand, food, or other inappropriate materials.

**cleaning solutions**

To clean your phone, use only a dry soft cloth. Don't use alcohol or other cleaning solutions.

**the ground**

Don't drop your phone.

## Motorola Limited Warranty for the United States and Canada

### What Does this Warranty Cover?

Subject to the exclusions contained below, Motorola, Inc. warrants its mobile telephones ("Products"), Motorola-branded or certified accessories sold for use with these Products ("Accessories"), and Motorola software contained on CD-ROMs or other tangible media and sold for use with these Products ("Software") to be free from defects in materials and workmanship under normal consumer usage for the period(s) outlined below. This limited warranty is a consumer's exclusive remedy, and applies as follows to new Motorola Products, Accessories, and Software purchased by consumers in the United States or Canada, which are accompanied by this written warranty:

## Products and Accessories

| Products Covered                                                                                          | Length of Coverage                                                                                                                |
|-----------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------|
| <b>Products and Accessories</b> as defined above, unless otherwise provided for below.                    | <b>One (1) year</b> from the date of purchase by the first consumer purchaser of the product unless otherwise provided for below. |
| <b>Decorative Accessories and Cases.</b> Decorative covers, bezels, PhoneWrap™ covers and cases.          | <b>Limited lifetime warranty</b> for the lifetime of ownership by the first consumer purchaser of the product.                    |
| <b>Monaural Headsets.</b> Ear buds and boom headsets that transmit mono sound through a wired connection. | <b>Limited lifetime warranty</b> for the lifetime of ownership by the first consumer purchaser of the product.                    |
| <b>Products and Accessories that are Repaired or Replaced.</b>                                            | <b>The balance of the original warranty or for ninety (90) days</b> from the date returned to the consumer, whichever is longer.  |

## Exclusions (Products and Accessories)

**Normal Wear and Tear.** Periodic maintenance, repair and replacement of parts due to normal wear and tear are excluded from coverage.

**Batteries.** Only batteries whose fully charged capacity falls below 80% of their rated capacity and batteries that leak are covered by this limited warranty.

**Abuse & Misuse.** Defects or damage that result from: (a) improper operation, storage, misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, etc.) to the surface of the product resulting from misuse; (b) contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat, or food; (c) use of the Products or Accessories for commercial purposes or subjecting the Product or Accessory to abnormal usage or conditions; or (d) other acts which are not the fault of Motorola, are excluded from coverage.

**Use of Non-Motorola Products and Accessories.** Defects or damage that result from the use of non-Motorola branded or certified Products, Accessories, Software or other peripheral equipment are excluded from coverage.

**Unauthorized Service or Modification.** Defects or damages resulting from service, testing, adjustment, installation, maintenance, alteration, or modification in any way by someone other than Motorola, or its authorized service centers, are excluded from coverage.

**Altered Products.** Products or Accessories with (a) serial numbers or date tags that have been removed, altered or obliterated; (b) broken seals or that show evidence of tampering; (c) mismatched board serial numbers; or (d) nonconforming or non-Motorola housings, or parts, are excluded from coverage.

**Communication Services.** Defects, damages, or the failure of Products, Accessories or Software due to any communication service or signal you may subscribe to or use with the Products Accessories or Software is excluded from coverage.

## Software

| Products Covered                                                                                                                     | Length of Coverage                                 |
|--------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------|
| <b>Software.</b> Applies only to physical defects in the media that embodies the copy of the software (e.g. CD-ROM, or floppy disk). | <b>Ninety (90) days</b> from the date of purchase. |

## Exclusions (Software)

**Software Embodied in Physical Media.** No warranty is made that the software will meet your requirements or will work in combination with any hardware or software applications provided by third parties, that the operation of the software products will be uninterrupted or error free, or that all defects in the software products will be corrected.

**Software NOT Embodied in Physical Media.** Software that is not embodied in physical media (e.g. software that is downloaded from the Internet), is provided "as is" and without warranty.

## Who is Covered?

This warranty extends only to the first consumer purchaser, and is not transferable.

## What Will Motorola Do?

Motorola, at its option, will at no charge repair, replace or refund the purchase price of any Products, Accessories or Software that does not conform to this warranty. We may use functionally equivalent reconditioned/refurbished/pre-owned or new Products, Accessories or parts. No data, software or applications added to your Product, Accessory or Software, including but not limited to personal contacts, games and ringer tones, will be reinstalled. To avoid losing such data, software, and applications, please create a back up prior to requesting service.

## How to Obtain Warranty Service or Other Information

|               |                                                                |
|---------------|----------------------------------------------------------------|
| <b>USA</b>    | <b>All Products, Accessories, and Software:</b> 1-800-331-6456 |
| <b>Canada</b> | <b>All Products:</b> 1-800-461-4575                            |
| <b>TTY</b>    | 1-888-390-6456                                                 |

You will receive instructions on how to ship the Products, Accessories or Software, at your expense, to a Motorola Authorized Repair Center. To obtain service, you must include: (a) a copy of your receipt, bill of sale or other comparable proof of purchase; (b) a written description of the problem; (c) the name of your service provider, if applicable; (d) the name and location of the installation facility (if applicable) and, most importantly; (e) your address and telephone number.

## What Other Limitations are There?

ANY IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY, OTHERWISE THE REPAIR, REPLACEMENT, OR REFUND AS PROVIDED UNDER THIS EXPRESS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER, AND IS PROVIDED IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. IN NO

EVENT SHALL MOTOROLA BE LIABLE, WHETHER IN CONTRACT OR TORT (INCLUDING NEGLIGENCE) FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT, ACCESSORY OR SOFTWARE, OR FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, OR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR DATA, SOFTWARE OR APPLICATIONS OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE ABILITY OR INABILITY TO USE THE PRODUCTS, ACCESSORIES OR SOFTWARE TO THE FULL EXTENT THESE DAMAGES MAY BE DISCLAIMED BY LAW.

**Some states and jurisdictions do not allow the limitation or exclusion of incidental or consequential damages, or limitation on the length of an implied warranty, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state or from one jurisdiction to another.**

## Information from the World Health Organization

Present scientific information does not indicate the need for any special precautions for the use of mobile phones. If you are concerned, you may want to limit your own or your children's RF exposure by limiting the length of calls or by using handsfree devices to keep mobile phones away from your head and body.

Source: WHO Fact Sheet 193

Further information: <http://www.who.int/peh-emf>

## Caring for the Environment by Recycling

This symbol on a Motorola product means the product should not be disposed of with household waste.



## Disposal of your Mobile Device & Accessories

Please do not dispose of mobile devices or electrical accessories (such as chargers, headsets, or batteries) with your household waste. Do not dispose of your battery or mobile device in a fire. These items should be



disposed of in accordance with the national collection and recycling schemes operated by your local or regional authority. Alternatively, you may return unwanted mobile devices and electrical accessories to any Motorola Approved Service Center in your region. Details of Motorola approved national recycling schemes, and further information on Motorola recycling activities can be found at:  
[www.motorola.com/recycling](http://www.motorola.com/recycling)

## Disposal of your Mobile Device Packaging & Product Guide

Product packaging and product guides should only be disposed of in accordance with national collection and recycling requirements. Please contact your regional authorities for more details.

## Privacy & Data Security

Motorola understands that privacy and data security are important to everyone. Because some features of your mobile device may affect your privacy or data security, please follow these recommendations to enhance protection of your information:

- **Monitor access**—Keep your mobile device with you and do not leave it where others may have unmonitored access. Lock your device's keypad where this feature is available.
- **Keep software up to date**—If Motorola or a software/application vendor releases a patch or software fix for your mobile device that updates the device's security, install it as soon as possible.
- **Erase before recycling**—Delete personal information or data from your mobile device prior to disposing of it or turning it in for recycling. For instructions on how to delete all personal information from your device, see your product guide.

**Note:** For information on backing up your mobile device data before erasing it, go to [www.motorola.com](http://www.motorola.com) and navigate to the "downloads" section of the consumer Web page for "Motorola Backup" or "Motorola Phone Tools."

- **Location-based information**—Location-based information includes information that can be used to determine the approximate location of a mobile device. Mobile phones which are connected to a wireless network transmit

location-based information. Devices enabled with GPS or AGPS technology also transmit location-based information. Additionally, if you use applications that require location-based information (e.g. driving directions) such applications transmit location-based information. This location-based information may be shared with third parties, including your wireless service provider, applications providers, Motorola, and other third parties providing services.

- **Other information your device may transmit**—Your device may also transmit testing and other diagnostic (including location-based) information, and other non-personal information to Motorola or other third-party servers. This information is used to help improve products and services offered by Motorola.

If you have further questions regarding how the use of your mobile device may impact your privacy or data security, please contact Motorola at [privacy@motorola.com](mailto:privacy@motorola.com), or contact your service provider.

## Smart Practices While Driving

### Drive Safe, Call Smart

**Check the laws and regulations on the use of mobile devices and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in certain areas—for example, handsfree use only. Go to [www.motorola.com/callsmart](http://www.motorola.com/callsmart) (in English only) for more information.**

Your mobile device lets you communicate by voice and data—almost anywhere, anytime, wherever wireless service is available and safe conditions allow. When driving a car, driving is your first responsibility. If you choose to use your mobile device while driving, remember the following tips:

- **Get to know your Motorola mobile device and its features such as speed dial and redial.** If available, these features help you to place your call without taking your attention off the road.
- **When available, use a handsfree device.** If possible, add an additional layer of convenience to your mobile device with one of the many Motorola Original handsfree accessories available today.
- **Position your mobile device within easy reach.** Be able to access your mobile device without removing your eyes from the road. If you



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receive an incoming call at an inconvenient time, if possible, let your voicemail answer it for you.

- **Let the person you are speaking with know you are driving; if necessary, suspend the call in heavy traffic or hazardous weather conditions.** Rain, sleet, snow, ice, and even heavy traffic can be hazardous.
- **Do not take notes or look up phone numbers while driving.** Jotting down a “to do” list or going through your address book takes attention away from your primary responsibility—driving safely.
- **Dial sensibly and assess the traffic; if possible, place calls when your car is not moving or before pulling into traffic.** If you must make a call while moving, dial only a few numbers, check the road and your mirrors, then continue.
- **Do not engage in stressful or emotional conversations that may be distracting.** Make people you are talking with aware you are driving and suspend conversations that can divert your attention away from the road.
- **Use your mobile device to call for help.** Dial 911 or other local emergency number in the case of fire, traffic accident, or medical emergencies (wherever wireless phone service is available).
- **Use your mobile device to help others in emergencies.** If you see an auto accident, crime in progress, or other serious emergency where lives are in danger, call 911 or other local emergency number (wherever wireless phone service is available), as you would want others to do for you.
- **Call roadside assistance or a special non-emergency wireless assistance number when necessary.** If you see a broken-down vehicle posing no serious hazard, a broken traffic signal, a minor traffic accident where no one appears injured, or a vehicle you know to be stolen, call roadside assistance or other special non-emergency wireless number (wherever wireless phone service is available).

Motorola, Inc.  
Consumer Advocacy Office  
600 N US Hwy 45  
Libertyville, IL 60048  
[www.hellomoto.com](http://www.hellomoto.com)  
1-800-331-6456 (United States)  
1-888-390-6456 (TTY/TDD United States for hearing impaired)  
1-800-461-4575 (Canada)

Certain mobile phone features are dependent on the capabilities and settings of your service provider's network. Additionally, certain features may not be activated by your service provider, and/or the provider's network settings may limit the feature's functionality. Always contact your service provider about feature availability and functionality. All features, functionality, and other product specifications, as well as the information contained in this guide, are based upon the latest available information and believed to be accurate at the time of printing. Motorola reserves the right to change or modify any information or specifications without notice or obligation.

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**Caution:** Changes or modifications made in the radio phone, not expressly approved by Motorola, will void the user's authority to operate the equipment.

Bluetooth ID: B015537

Manual Number: 68XXXXX379-A

U.S. patent Re. 34,976