

INSTRUCTION MANUAL

A representative version of the user's manual follows:

## ***User Guide***



MOTOROLA **PHOTON™**

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4/21/11



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To find this user guide in Spanish, please visit [www.sprint.com](http://www.sprint.com) and click **Support > Devices**.

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# Introduction

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This **User Guide** introduces you to Sprint® service and all the features of your new phone. It's divided into four sections:

- ◆ Section 1: Getting Started
- ◆ Section 2: Your Phone
- ◆ Section 3: Sprint Service
- ◆ Section 4: Safety and Warranty Information

**Note:** Because of updates in phone software, this printed guide may not be the most current version for your phone. Visit [www.sprint.com](http://www.sprint.com) and sign on to **My Sprint** to access the most recent version of the user guide.

**WARNING:** Please refer to the **Important Safety Information** section on page 104 to learn about information that will help you safely use your phone. Failure to read and follow the Important Safety Information in this phone guide may result in serious bodily injury, death, or property damage.



*Section 1*  
***Getting Started***



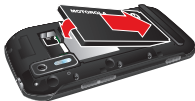
## 1A. Setting Up Service

- ◆ Setting Up Your Phone (page 2)
- ◆ Activating Your Phone (page 3)
- ◆ Setting Up Your Voicemail (page 3)
- ◆ Sprint Account Passwords (page 4)
- ◆ Getting Help (page 5)

### Setting Up Your Phone

#### 1. Install the battery.

- Remove the battery from its packaging.
- Insert the battery into the opening in the back of the phone, making sure the connectors align. Gently press down to secure the battery.



- Position the battery cover over the battery compartment and press down until you hear a click.



#### 2. Charge your battery for at least three hours.



#### 3. Press and hold the **Power/Screen Lock** on top of your phone to turn it on.

- If your phone is activated, it will turn on and show some setup instructions.
- If your phone is not yet activated, see “Activating Your Phone” on page 3 for more information.



#### 4. Follow the prompts to add email and other accounts. Or, touch **Skip** to go to the home screen

so you can start to make calls. You can add accounts later.

- Touch the android to begin.
- Set up or log into your Google account.
- Add additional accounts.

*Note:* Please read the battery use and safety text in the important legal and safety information packaged with your phone.

## Activating Your Phone

- **If you purchased your phone at a Sprint Store**, it is probably activated and ready to use.
- **If you received your phone in the mail and it is for a new Sprint account or a new line of service**, it is designed to activate automatically. To confirm your activation, make a phone call.
- **If you received your phone in the mail and you are activating a new phone for an existing number on your account**, you will need to go online to activate your new phone.

- From your computer's Web browser, go to [www.sprint.com/activate](http://www.sprint.com/activate) and complete the onscreen instructions to activate your phone.

When you have finished, make a phone call to confirm your activation. If your phone is still not activated or you do not have access to the Internet, contact Sprint Customer Service at **1-888-211-4727** for assistance.

*Tip:* Do not press the Power/Screen Lock button while the phone is being activated. Pressing it cancels the activation process.

*Note:* If you are having difficulty with activation, contact Sprint Customer Service by dialing **1-888-211-4727** from any other phone.

## Setting Up Your Voicemail

Your phone automatically transfers all unanswered calls to your voicemail, even if your phone is in use or turned off. You should set up your Sprint Voicemail and personal greeting as soon as your phone is activated. Always use a password to protect against unauthorized access.

1. Touch  **Dialer** to open the dial screen, and then touch and hold .
2. Follow the system prompts to:
  - Create your password.
  - Record your name announcement.
  - Record your greeting.

**Note: Voicemail Password**

Sprint strongly recommends that you create a password when setting up your voicemail to protect against unauthorized access. Without a password, anyone who has access to your phone is able to access your voicemail messages.

For more information about using your voicemail, see “Voicemail” on page 51.

## Setting Up Messaging & Social Networking Accounts

If you skipped the setup steps when you first turned on your phone, use these steps to add accounts:

1. Touch  >  **Accounts > Add account.**

2. To sign into your account, use the user name or email and password that you set up on that account (the same as on your computer)

**Note:** You can add corporate sync (Microsoft® Exchange®), email, or social networking accounts (such as Facebook, Twitter, and more) to your phone. If you don't have accounts, you can visit their Web sites to set them up.

**Tip:** For faster downloads and data connection speeds in Wi-Fi covered areas, , see “Connecting With Wi-Fi” on page 47.

## Sprint Account Passwords

As a Sprint customer, you enjoy unlimited access to your personal account information, your voicemail account, and your data services account. To ensure that no one else has access to your information, you will need to create passwords to protect your privacy.

### Account Username and Password

If you are the account owner, you will create an account username and password when you sign on to [www.sprint.com](http://www.sprint.com). (Click **Sign in** and then click **Sign up**

**now!** to get started.) If you are not the account owner (if someone else receives the bill for your Sprint service), you can get a sub-account password at [www.sprint.com](http://www.sprint.com).

## **Voicemail Password**

You'll create your voicemail password when you set up your voicemail. See "Setting Up Your Voicemail" on page 3 for more information on your voicemail password.

## **Data Services Password**

With your Sprint phone, you may elect to set up an optional data services password to control access and authorize Premium Service purchases.

For more information, or to change your passwords, sign on to [www.sprint.com](http://www.sprint.com) or call Sprint Customer Service at **1-888-211-4727**.

# **Getting Help**

## **Managing Your Account**

Online: [www.sprint.com](http://www.sprint.com)

- Access your account information.
- Check your minutes used (depending on your Sprint service plan).
- View and pay your bill.
- Enroll in Sprint online billing and automatic payment.
- Purchase accessories.
- Shop for the latest Sprint phones.
- View available Sprint service plans and options.
- Learn more about data services and other products like Sprint Picture Mail, games, ringers, screen savers, and more.

## **From Your Sprint Phone**

- Touch  **Dialer**    to check minute usage and account balance.
- Touch  **Dialer**    to make a payment.

- Touch  **Dialer**    to access a summary of your Sprint service plan or get answers to other questions.

## From Any Other Phone

- Sprint Customer Service: **1-888-211-4727**.
- Business Customer Service: **1-800-927-2199**.

## Sprint 411

Sprint 411 gives you access to a variety of services and information, including residential, business, and government listings; movie listings or showtimes; driving directions, restaurant reservations, and major local event information. You can get up to three pieces of information per call, and the operator can automatically connect your call at no additional charge.

There is a per-call charge to use Sprint 411, and you will be billed for airtime.

- ▶ Touch  **Dialer**    .

## Sprint Operator Services

Sprint Operator Services provides assistance when you place collect calls or when you place calls billed to a local telephone calling card or third party.

- ▶ Touch  **Dialer**  .

For more information or to see the latest in products and services, visit us online at [www.sprint.com](http://www.sprint.com).

*Section 2*  
***Your Phone***

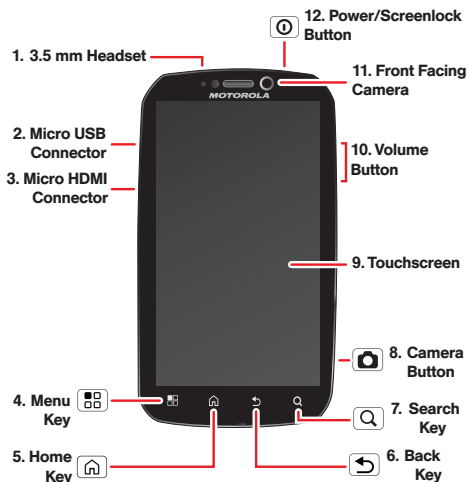


## 2A. Phone Basics

- ◆ Your Phone (page 8)
- ◆ Turning Your Phone On and Off (page 10)
- ◆ Touchscreen and Keys (page 10)
- ◆ Entering Text (page 18)
- ◆ Viewing Your Phone Number (page 18)
- ◆ Entering Text (page 18)
- ◆ Making and Answering Calls (page 22)

**Tip: Phone Software Upgrades** – Updates to your phone's software may become available from time to time. Sprint will automatically upload critical updates to your phone. You can also use the menu to check for and download updates. Press  > **Tools** > **Update Phone** to search for and download available updates.

## Your Phone



## Key and Connector Functions

1. **3.5mm Headset Jack** lets you attach a headset.
2. **Micro USB Connector** lets you connect a charger or other accessories to your phone.
3. **Micro HDMI Connector** lets you connect to a high definition display device such as a television.
4. **Menu Key** () lets you access the options menus (including **Settings**) from the home screen and context-sensitive menus from other screens.
5. **Home Key** () brings you back to the home screen. Press and hold to display the active apps menu.
6. **Back Key** () returns you to the previous screen.
7. **Search Key** () Press to open the search application.
8. **Camera Button** () activates the camera and lets you take pictures.
9. **Touchscreen** input lets you access all the phone's menus and features, enter text, dial phone numbers, and more, using just your fingertips.
10. **Volume Button** lets you adjust the ringer volume from the home screen, the voice or speaker volume during a call, and the speaker volume while using the music player or other applications.
11. **Notification LED** alerts you of email, voicemail, text messages, and low battery power.
12. **Power/Screen Lock Button** () Press and hold to open the phone options menu where you can turn the phone off, turn Airplane mode on or off, and turn Silent mode on or off. Press to lock and unlock the touchscreen.

## Turning Your Phone On and Off

### Turning Your Phone On

- ▶ Press and hold  **Power/Screen Lock** for approximately two seconds.

As your phone connects to the network, you see a connecting message. Your phone may require you to enter identifying information to use it or to access specific features.

*Note:* If your phone's SIM PIN is set, you will be prompted to enter your SIM PIN code when you turn on your phone. Press **Menu** , enter the four-digit SIM code, and touch **OK** to allow phone transmissions as prompted.

### Turning Your Phone Off

- ▶ Press and hold  **Power/Screen Lock** to open a phone options menu, where you can turn off the phone (**Power off**), or turn **Airplane mode** or **Silent mode** on or off.

## Touchscreen and Keys

### Touchscreen On/Off

Your touchscreen is on when you need it and off when you don't.

- To make your touchscreen sleep or wake up, just press  **Power/Screen Lock**.
- When you hold the phone to your ear during calls, your touchscreen sleeps to prevent accidental touches.
- To let the touchscreen adjust brightness automatically, press **Menu**  > **Settings** > **Sound & display** > **Brightness** and check **Automatic brightness**.

*Note:* Your touchscreen might stay dark if the sensor just above it is covered. Don't use covers or screen protectors (even clear ones) that cover this sensor. To find Motorola accessories for your phone, visit [www.motorola.com/products](http://www.motorola.com/products).



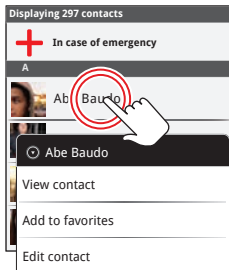
## Touch Tips

### Touch

To choose an icon or option, *touch* it. Try it: In the home screen, touch  **Dialer**.

### Touch and Hold

To open special options, *touch and hold* an icon or other item. Try it: In the home screen, touch  **Dialer** > **Contacts**, and then touch and hold a contact to open options.



### Drag

To scroll through a list or move slowly, *drag* up or down the touchscreen. Try it: In the home screen, touch  **Dialer** > **Contacts**, then drag your **Contacts** list up or down.

When you drag or flick a list, a *scroll bar* appears on the right. Drag the scroll bar to move the list to a letter.



### Flick

To scroll through a list or move quickly, *flick* across the touchscreen (drag quickly and release).

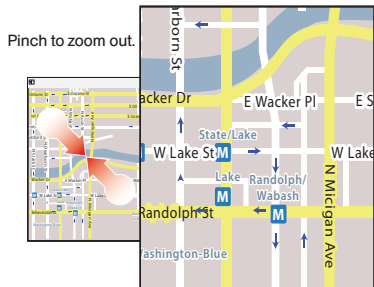
*Tip:* When you flick a long list, touch the screen to stop it from scrolling.

## Zoom

Get a closer look at maps or pictures. To zoom in, *double-touch* the screen. To zoom out, *double-touch* the screen again.

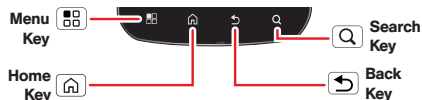
*Tip:* For maps you can also touch  to zoom in, or  to zoom out.

You can also zoom in or out by pinching your fingers together or moving them apart on the screen.



## Key tips

### Front Keys



- **Menu**  – Open options.
- **Home**  – Press to return to the home screen. Press and hold to see recently used apps.
- **Back**  – Return to the previous screen.
- **Search Key** () – Press to open the search application.

### Sleep and Wake Up

To save your battery, prevent accidental touches, or when you want to wipe smudges off your touchscreen, put the touchscreen to sleep by pressing  **Power/Screen Lock**. To wake up the touchscreen, just press  **Power/Screen Lock** again.



To change how long your phone waits before the screen goes to sleep automatically, touch  >

 **Settings** > **Sound & display** > **Screen timeout**.

*Tip:* To make the screen lock when it goes to sleep, use “Screen Lock” on page 91.

## Adjust Volume

Press the volume keys to change the ring volume (in the home screen), or the earpiece volume (during a call).

## Rotate the Screen

To set the touchscreen to stay right-side up when you turn your phone, touch  >  **Settings** > **Sound & display** and uncheck the **Orientation** check box.



*Note:* Not all applications are designed to rotate.

## Home Screen

The *home screen* gives you all your latest information in one place. It's what you see when you turn on the phone or press **Home** . It's basically like this:

FPO  
SCREEN NOT YET AVAILABLE

*Note:* Your home screen might look a little different.

The home screen extends beyond what you see on the screen to give you more room for adding shortcuts, widgets, and more. Flick the home screen left and right to see more panels or to add widgets or shortcuts.

FPO

SCREEN NOT YET AVAILABLE

## Use and Change Your Home Screen

On your home screen, *shortcuts* are icons that open your favorite apps, Web bookmarks, contacts, email, or music. *Widgets* show you news, weather, messages, and other updates.

- To **open** something, touch it. Press **Home**  to return to the home screen.

- To **add** something or change your wallpaper, touch and hold an empty spot until you see the **Add to Home screen** menu.
- To **move** or **delete** something, touch and hold it until you feel a vibration, then drag it to another spot, another panel, or the trash  at the top of the screen.

## Search

To search, press **Search** , touch the text field, and enter your search using the keypad.

