

XT2421-1/

XT2421-2/

XT2421-3/

XT2421-4/

XT2421-5

Read Me

Read Me

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Scan Me

Scan Me

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XT2421-1/XT2421-2/XT2421-3/ XT2421-4/XT2421-5

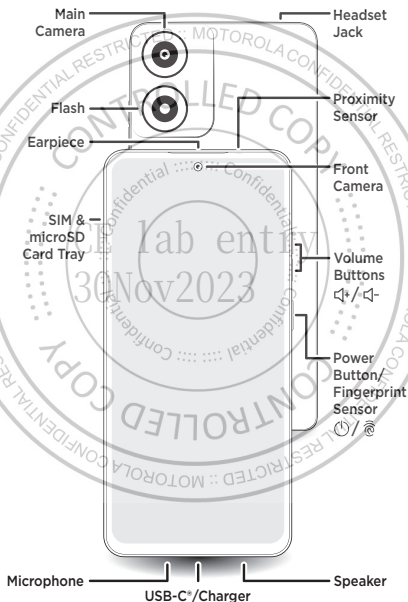
English3

Language7



Let's get started

Before using your phone, please read the legal, safety, and regulatory information provided with your product.



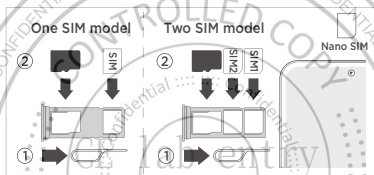
Put in the card(s) & power on

- 1 Insert the SIM tool into the hole next to the tray to pop out the tray.

Make sure you use the correct size SIM card and don't cut the SIM card.

- 2 Insert the SIM card(s) with the gold contacts down, then gently push the tray into the slot.

Add a microSD card **micro** (optional, sold separately) for additional storage.



- 3 Press and hold the Power button (⏻) to turn on your phone, then follow the prompts to get started.

To turn off your phone, press the Power and Volume Up buttons (⏻ + 🔊) at the same time.

Scan with your
Camera app for the
video.



Help & more

Get answers, updates, and info:

- **Help is here:** From the home screen, swipe up and tap **Settings** > **Help** to learn how to use your phone and get support.
- **Get more:** Get software, user guides, and more at www.motorola.com/mymotog.
- **Get apps:** Tap **Play Store** to browse and download apps.
- **Contact us:** For metropolitan areas and national capitals, call 4002-1244. For other locations, call 0800-773-1244.
- **Electrical Requirements:** For electrical requirements, visit: www.motorola.com.mx/requisitos-electricos (refer to the web manual).

Legal information. This guide provides important legal, safety, and regulatory information that you should read before using your product. For the complete legal information, from the home screen swipe up and tap **Settings** > , then type **Legal information**, or visit www.motorola.com/device-legal.

Water repellent. Your phone is not waterproof. For more about your phone's water-repellent design and care, swipe up and tap **Settings** > **Help**.

Charging and battery safety. To prevent possible burning and injury, the battery in your phone should only be removed by a Motorola-approved service center or similar skilled personnel.

If your phone becomes unresponsive, press and hold the Power button until the screen goes dark and your phone restarts. Charge your phone using a compatible Motorola charger (may be sold separately). Use of other chargers is not recommended and may impair the charging performance. Don't charge your phone in temperatures below -20°C (-4°F) or above 45°C (113°F). Chargers that do not comply with applicable national standards may be unsafe, with risk of death or injury, and may cause slow charging or product damage. To view applicable standards and to learn more, see the "Legal information" section of this guide, or visit www.motorola.com/device-legal.

Warning about high volume usage. To prevent possible hearing damage, do not listen at high volume levels for long periods. When your headset volume reaches the high volume threshold, a warning shows. Tap **OK** to dismiss it, or wait one to five seconds, then press the Volume Up button to dismiss the alert and enable the volume to continue to be adjusted.



Disposal & recycling. For help recycling products and packaging responsibly, visit www.motorola.com/recycling.

Disposal & recycling. Electronics are not trash. Disposal in common waste can cause damage to the environment. Learn how to dispose of our products and packaging responsibly at www.motorola.com.br/reciclagem.



Extreme heat or cold. Don't use your phone in temperatures below

-20°C (-4°F) or above 45°C (113°F). Don't store/transport your phone in temperatures below -20°C (-4°F) or above 60°C (140°F).

Legal disclaimers. Features, services and applications are network dependent and may not be available in all areas; additional terms/charges may apply. Product specifications and other information contained in this guide are believed to be accurate at the time of printing. Motorola reserves the right to correct or change any information without notice.

Arbitration. Your purchase is governed by a binding arbitration clause. For more information and how to opt-out, see the legal guide that came with your phone.

ANATEL: model XT2421-1



This product is approved by ANATEL in accordance with the regulated procedures for assessing the conformity of telecommunications products, and meets the applied technical requirements, including the exposure limits of the Specific Absorption Rate for radio frequency, electric, magnetic and electromagnetic fields.

"This equipment is not entitled to the protection from harmful interference and may not cause interference with duly authorized systems." www.anatel.gov.br

For more information about your phone's SAR (Specific Absorption Rate), visit www.motorola.com/sar. Click on the Brazilian flag, then choose your phone from the list.

This product contains lithium ion batteries approved by ANATEL. In accordance with ANATEL rules, the respective approval seal will be applied in the manual for products where the battery is not accessible by the final user.

SAR information (on e-label). To view specific absorption rate (SAR) values for this phone, from the home screen swipe up and tap **Settings** > , then type **Regulatory labels**, from your phone's dialpad, type ***#07#**, or visit www.motorola.com/sar.

Supported frequencies and power (Model XT2421-3/XT2421-4/XT2421-5). This phone is capable of operation on the following frequencies, subject to location and network availability.

Operating mode	Frequency range MHz / Band	Maximum nominal transmit power dBm
Bluetooth	2400 - 2483.5	20dBm EIRP
WLAN	2400 - 2483.5	20dBm EIRP
WLAN	5150 - 5250	23dBm EIRP 20dBm EIRP (Ukraine)
WLAN	5250 - 5350	20dBm EIRP
WLAN	5470 - 5725	20dBm EIRP
WLAN	5725 - 5850	14dBm EIRP

GNSS	1559 - 1610	N/A
FM Receive	87.5 - 108	N/A
NFC (XT2421-5)	13.56	-22.99 dbuA/m @10m
GSM (Australia not applicable)	3/5/8	33/30
UMTS (XT2421-5) (XT2421-3)	1/5/8	24
UMTS (XT2421-4)	1/5/8/19	24
LTE (XT2421-3)	1/3/5/7/8/20/28/38/40/41	23
LTE (XT2421-5)	1/3/5/7/8/20/28/40/41	23
LTE (XT2421-4)	1/3/5/7/8/18/19/20/26/28/ 38/40/41	23

Technical specifications (Model XT2421-4). Wireless communication and data transmission of the smartphone is carried out using GSM/UMTS/LTE/Wi-Fi/Bluetooth technologies.

To view the detailed specifications for the purchased phone, swipe up from the home screen and tap **Settings > About phone**. Also, specifications are available on the label* of the product packaging.

Charger: Input voltage 100-240VAC 50/60Hz, output voltage V2.0A.

Eurasian Economic Union conformance (EAC). This product (Model XT2421-4) complies with the requirements of the Technical Regulations of the Eurasian Economic (Customs) Union. Mark of conformity:

Additional information for the Eurasian Economic Union.

Purpose: smartphone for personal and business use, designed for voice calls, sending text messages, data transfer with support for various connection profiles and applications.

Manufacturer name and address: Motorola Mobility LLC, 222 W. Merchandise Mart Plaza, Chicago, IL 60654, USA.

Made in China.

Manufacture date of the product: see the Date field (year-month-date) on the label* of the product packaging.

Importer name: see the label* of the product packaging.

Life cycle of the product: 2 years.

To learn how to insert the SIM card(s) and turn on your phone, see "Put in the card(s) & power on". To charge your phone, insert the charging cable into the charging port, and plug the other end into a power supply.



When a malfunction is detected, take any of these actions:

- Turn off the equipment,
- Disconnect the equipment from the power supply,
- Contact the service center or an authorized dealer for advice or repair of equipment.

*According to GOST 2.601-2019 «Unified system of design documentation. Operational documents», paragraph 5.1, subparagraph 5.1.2, the label is a type of operational documents.

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Product ID: Model XT2421-1/XT2421-2/XT2421-3/XT2421-4/XT2421-5

Manual Number: XXXXXXXXX-A



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With moto care, extend your warranty coverage up to three years, and take advantage of features like accidental damage protection.

Visit motorola.com/motocare. (UK and Ireland only)





moto care

Protect your phone with
moto care. Visit:

motorola.com/motocare



With **moto** care, extend your warranty coverage up to three years, and take advantage of features like accidental damage protection.

Verlängere mit **moto** care deine Garantie auf bis zu drei Jahre und profitiere beispielsweise vom Schutz vor versehentlichen Beschädigungen.

Avec **moto** care, prolongez votre garantie jusqu'à trois ans et bénéficiez de services uniques comme la protection contre les dommages accidentels.

Con **moto** care extiende tu garantía hasta tres años y benefíciate de ventajas como la protección contra daños accidentales.

Com **moto** care, você pode estender sua garantia por mais 3 anos e ganhar benefícios adicionais, incluindo proteção contra acidentes.

Grazie a **moto** care potrai estendere la garanzia fino a tre anni, includendo anche i danni accidentali.

Met **moto** care verlengt u uw garantiedekking tot drie jaar en profiteert u van functies zoals bescherming tegen onopzettelijke schade.

moto caren avulla pidennät takuuaikaa jopa kolmeen vuoteen. Hyödynnä tuotetta myös vahingon sattuessa.

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