INSTRUCTION MANUAL

A preliminary draft copy of the Users Manual follows:

Sprint PCS® Phone Guide

Sprint PCS Vision℠ Phone
VI-C290 by Motorola® 10/21/05 DRAFT

www.sprint.com

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Manual number:

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Welcome to Sprint

Sprint is committed to bringing you the best wireless technology available. We built our complete, nationwide network from the ground up, so all your services – whether it's Voicemail, Caller ID, email, or Sprint PCS Picture Mail – will work the same wherever you go on the Nationwide Sprint PCS Network.

This guide will familiarize you with our technology and your new Sprint PCS Phone through simple, easy-to-follow instructions. It's all right here – from setting up your account passwords and voicemail to using the most advanced features of Sprint PCS Vision℠.

Welcome and thank you for choosing Sprint.

Introduction

This **Phone Guide** introduces you to Sprint PCS Service and all the features of your new phone. It's divided into four sections:

- **Section 1:** Getting Started
- **Section 2:** Your Sprint PCS Phone
- **Section 3:** Sprint PCS Service Features
- **Section 4:** Safety and Warranty Information

Throughout this guide, you'll find tips that highlight special shortcuts and timely reminders to help you make the most of your new phone and service. The Table of Contents and Index will also help you quickly locate specific information.

You'll get the most out of your phone if you read each section. However, if you'd like to get right to a specific feature, simply locate that section in the Table of Contents and go directly to that page. Follow the instructions in that section, and you'll be ready to use your phone in no time.

Phone Guide Note:	Due to updates in phone software, this printed guide may not be the most current version for your phone. Visit www.sprint.com and sign on to **My PCS** to access the most recent version of the phone guide.

WARNING	Please refer to the **Important Safety Information** section on page 144 to learn about information that will help you safely use your phone. Failure to read and follow the Important Safety Information in this phone guide may result in serious bodily injury, death, or property damage.

Your Phone's Menu

The following list outlines your phone's menu structure. For more information about navigating through the menus, please see "Navigating Through Phone Menus" on page 23.

RECENT CALLS		
1: Outgoing Calls		
2: Incoming Calls		
3: Missed Calls		
4: Recent Calls (Outgoing and Incoming)		
5: Erase Recent Calls		

CONTACTS		
1: Find Name		
2: Add New Entry		
3: Speed Dial #s		
4: My Phone #		
5: Services		
1: Customer Solutions 4: Sprint Operator	2: Dir. Assistance 5: Voice Command	3: Account Info
6: Manage Contacts		

MESSAGING		
1: Send Message		
1: Text	2: VoiceSMS	
2: Text Messaging		
1: Inbox 4: Drafts Folder	2: Outbox 5: Message Templates	3: Sent Folder 6: Send Message

3: Voice SMS		
4: Voicemail		
1: Call Voicemail	2: Details	3: Clear Icon
5: Settings		
1: Text Messaging		
1: Notification	2: Callback Number	
2: VoiceSMS		
1: Speaker Phone (On/Off)	2: From Name	

WEB

DOWNLOADS		
1: Games		
1: Get New	2: My Content Manager	
2: Ringers		
1: Get New	2: My Content Manager	
3: Screen Savers		
1: Get New	2: My Content Manager	
4: Applications		
1: Get New	2: My Content Manager	

CALENDAR

TOOLS		
1: Alarm Clock		
1: Alarm 1	2: Alarm 2	3: Alarm 3
2: Calculator		
3: World Clock		
***: Set Time** (Displayed when there is no time information.)		

VOICE RECORDER

SETTINGS		
1: SOUNDS		
1: Ringer Type		
1: Voice Call With Caller ID		
2: Voice Call Without Caller ID		
3: Text Message		
4: Voice SMS		
5: Voice Mail		
6: Picture Mail		
7: Calendar		
8: Alarm		
9: Roam Ringer		
2: Volume		
1: Ringer		
2: Text Messages		
1: Use Ringer Volume	2: Separate Volume	
3: Voice SMS		
1: Use Ringer Volume	2: Separate Volume	
4: Voice Mail		
1: Use Ringer Volume	2: Separate Volume	
5: Picture Mail		
1: Use Ringer Volume	2: Separate Volume	
6: Calendar		
1: Use Ringer Volume	2: Separate Volume	
7: Alarm		
1: Use Ringer Volume	2: Separate Volume	
8: Key Beep		

9: Applications		
1: Use Ringer Volume	2: Separate Volume	
0: SPK Phone		
Reset Volumes		
3: Alerts		
1: Service (On/Off)		
2: Minute Beep (On/Off)		
3: Call Lost		
4: Signal Fade		
5: Connect (On/Off)		
6: Messages		
2: DISPLAY		
1: Screen Saver		
1: Main LCD		
2: Sub LCD		
2: Standby Display		
1: Clock Type		
1: Analog	2: Digital	
2: Navigation		
3: Greeting		
3: Backlight Control		
1: Backlight Display		
1: Always On 4: 5 Min	2: 1 Min	3: 2 Min
2: Backlight Timeout		
1: 5 Sec 4: Always Off	2: 10 Sec	3: 20 Sec
4: Greeting Banner		
5: Contrast		
6: Menu Display		
1: Menu Color		

1: Moto 4: Jade	2: Silver	3: Midnight
2: Menu Style		
1: Grid	2: List	3: Two Level
7: Font Color		
8: Assign Keys		
9: Time and Date		
1: Time Format (12H/24H) 4: Date Setting	2: Date Format	3: Time Setting
0: Incoming Call		
3: PCS VISION		
1: Net Guard On		
2: Net Guard		
1: Net Guard Connect (On/Off) 2: Net Guard On (Enable/Disable)		
3: Update Vision Profile		
4: ROAMING		
1: Set Mode		
1: Sprint Only	2: Automatic	3: Roaming only
2: Call Guard (On/Off)		
3: Data Roam Guard		
1: Always Ask	2: Never Ask	
5: LOCATION (ON/OFF)		
6: SECURITY		
1: Lock Phone		
1: Unlock	2: Lock Now	3: Lock on Powerup
2: Change Lock Code		
3: Side Key Guard		
4: Limit Use		
1: Lock Application	2: Restrict Calls	3: Text Input
5: Erase Contacts (Yes/No)		

6: Erase Downloads (Yes/No)		
7: Reset Phone (Yes/No)		
8: Reset Camera (Yes/No)		
9: Reset Picture Mail (Yes/No)		
0: Special Numbers		
Emergency Numbers		
7: PHONE INFORMATION		
1: My Phone #	2: Version	3: Update Phone S/W
4: Advanced		
8: OTHERS		
1: Language		
1: English	2: Español	
2: Answer Options		
1: Any Key Answer	2: Auto Answer	3: Open to Answer
3: Speed Dial (On/Off)		
4: Abbreviated Dial (On/Off)		
5: Predictive Dial		
6: Auto Redial		
7: Phonebook Match (On/Off)		
8: Caller ID Announcement		
9: Airplane Mode (On/Off/On Powerup)		
0: TTY		
1: Enable TTY	2: Disable TTY	
Plus Code Dialing		
1: Turn On	2: Int'l Dial	3: Information

Section 1

Getting Started

Sprint®

Setting Up Service

In This Section

- Getting Started With Sprint PCS Service
- Setting Up Your Voicemail
- Sprint PCS Account Passwords
- Getting Help

Setting up service on your new Sprint PCS Phone is quick and easy. This section walks you through the necessary steps to unlock your phone, set up your voicemail, establish passwords, and contact Sprint for assistance with your Sprint PCS Service.

Getting Started With Sprint PCS Service

Determining if Your Phone is Already Activated

If you purchased your phone at a Sprint Store, it is probably activated, unlocked, and ready to use. If you received your phone in the mail, it probably has been activated; all you need to do is unlock it.

If your phone is not activated, please refer to the activation card included with your phone.

Unlocking Your Phone

To unlock your phone, follow these easy steps:

1. Press and hold END to turn the phone on.
2. Press **Unlock** (right softkey).

Note:	To select a softkey, press the softkey button directly below the softkey text that appears at the bottom left and bottom right of your phone's display screen. Softkey actions change according to the screen you're viewing and will not appear if there is no corresponding action available.

3. Enter your four-digit lock code. (For security purposes, the code is not visible as you type.)

Tip:	If you can't recall your lock code, try using the last four digits of either your Social Security number or Sprint PCS Phone number or try 0000 or NATL (6285). If none of these work, call Sprint Customer Service at 1-888-211-4PCS (4727).

Setting Up Your Voicemail

All unanswered calls to your Sprint PCS Phone are automatically transferred to your voicemail, even if your phone is in use or turned off. Therefore, you will want to set up your voicemail and personal greeting as soon as your Sprint PCS Phone is activated.

To set up your voicemail:

1. From standby mode, press and hold 1.
2. Follow the system prompts to:
   - Create your passcode
   - Record your greeting
   - Record your name announcement
   - Choose whether or not to activate One-Touch Message Access (a feature that lets you access messages simply by pressing and holding 1, bypassing the need for you to enter your passcode)

Note:	**Voicemail Passcode** If you are concerned about unauthorized access to your voicemail account, Sprint recommends you enable your voicemail passcode.

For more information about using your voicemail, see “Using Voicemail” on page 91.

Sprint PCS Account Passwords

As a Sprint PCS customer, you enjoy unlimited access to your personal account information, your voicemail account, and your Sprint PCS Vision account. To ensure that no one else has access to your information, you will need to create passwords to protect your privacy.

Account Password

If you are the account owner, you'll have an account password to sign on to www.sprint.com and to use when calling Sprint Customer Service. Your default account password is the last four digits of your Social Security number. If you are not the account owner (if someone else receives the invoice for your Sprint PCS Service), you can get a sub-account password at www.sprint.com.

Voicemail Password

You'll create your voicemail password (or passcode) when you set up your voicemail. See “Setting Up Your Voicemail” on page 91 for more information on your voicemail password.

Sprint PCS Vision Password

With your VI-C290 by Motorola®, you may elect to set up a Sprint PCS Vision Password. This optional password may be used to authorize purchase of Premium Services content and to protect personal information on multi-phone accounts.

For more information, or to change your passwords, sign on to www.sprint.com or call Sprint Customer Service at **1-888-211-4PCS (4727)**.

Getting Help

Visit www.sprint.com

You can go online to:

- Access your account information
- Check your minutes used (depending on your Sprint PCS Service Plan)
- View and pay your bill
- Make your life easier by enrolling in Sprint PCS Online Billing and Automatic Payment
- Purchase accessories
- Shop for the latest Sprint PCS Phones
- View available Sprint PCS Service Plans and options
- Learn more about Sprint PCS Vision and other great products like Sprint PCS Picture Mail℠, games, ringers, screen savers, and more

Reaching Sprint Customer Service

You can reach Sprint Customer Service many different ways:

- Dial * 2 TALK on your Sprint PCS Phone
- Sign on to your account at www.sprint.com
- Call us toll-free at **1-888-211-4727** (Consumer customers) or **1-888-788-4727** (Business customers)
- Write to us at Sprint Customer Service, P.O. Box 8077, London, KY 40742

Receiving Automated Invoicing Information

For your convenience, your phone gives you access to invoicing information on your Sprint PCS Account. This information includes balance due, payment received, invoicing cycle, and an estimate of the number of minutes used since your last invoicing cycle.

To access automated invoicing information:

- Press * 4 TALK.

Note:	This service may not be available in all Affiliate areas.

Sprint PCS Directory Assistance

You have access to a variety of services and information through Sprint PCS Directory Assistance, including residential, business, and government listings; movie listings or show times; driving directions, restaurant reservations, and major local event information. You can get up to three pieces of information per call, and the operator can automatically connect your call at no additional charge.

There is a per-call charge to use Sprint PCS Directory Assistance and you will be billed for airtime.

To call Sprint PCS Directory Assistance:

- Press 4 1 1 TALK.

Sprint PCS Operator Services

Sprint PCS Operator Services provides assistance when placing collect calls or when placing calls billed to a local telephone calling card or third party.

To access Sprint PCS Operator Services:

- Press 0 TALK.

For more information or to see the latest in products and services, visit us online at www.sprint.com.

Section 2

Your Sprint PCS Phone

Sprint®

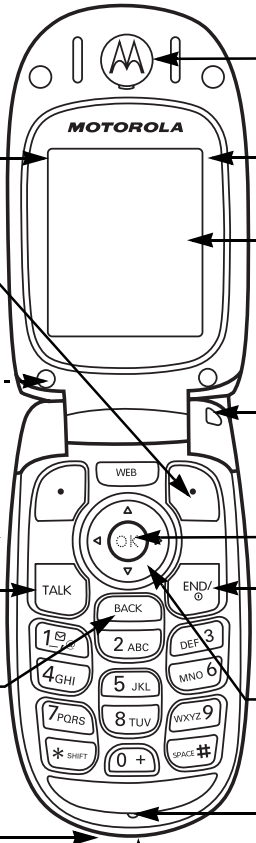
Your Sprint PCS Phone: The Basics

In This Section

- Front View of Your Phone
- Viewing the Display Screen
- Features of Your Sprint PCS Phone
- Turning Your Phone On and Off
- Using Your Phone's Battery and Charger
- Navigating Through Phone Menus
- Displaying Your Phone Number
- Making and Answering Calls
- Entering Text

Your Sprint PCS Phone is packed with features that simplify your life and expand your ability to stay connected to the people and information that are important to you. This section will guide you through the basic functions and calling features of your phone.

Front View of Your Phone



1. Signal Strength Indicator
2. Softkey Buttons
3. Headset Jack
4. Volume Control
5. Talk
6. Back (Clear)
7. Accessory Jack
8. Charger Jack
9. Microphone
10. Navigation Key
11. End (Power)
12. OK
13. Indicator Light
14. Display Screen
15. Battery Strength Indicator
16. Earpiece

Key Functions

1. **Signal Strength Indicator** represents the signal strength by displaying bars. The more bars displayed, the better the signal strength.
2. **Softkey Buttons** let you select softkey actions or menu items corresponding to the bottom left and right lines on the display screen.
3. **Headset Jack** allows you to plug in an optional headset for convenient, hands-free conversations. **CAUTION!** Inserting an accessory into the incorrect jack may damage the phone.
   Note: The use of wireless phones while driving may cause distraction. Discontinue a call if you can't concentrate on driving. Additionally, the use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.
4. **Volume Control** allows you to adjust the ringer volume in standby mode (with the flip open) or adjust the voice volume during a call. The volume key can also be used to scroll up or down to navigate through the different menu options. To mute the ringer during an incoming call, press the volume key up or down.
5. **Talk** allows you to place or receive calls, answer Call Waiting, use Three-Way Calling, or activate Voice Dial.
6. **Back (Clear)** deletes characters from the display in text entry mode. When in a menu, press the Back key to return to the previous menu. This key also allows you to return to the previous screen in a Sprint PCS Vision session.
7. **Accessory Jack** allows you to connect optional accessories, such as a USB cable. **CAUTION!** Inserting

an accessory into the incorrect jack may damage the phone.

8. **Charger Jack** connects the phone to the battery charger.
9. **Microphone** allows the other caller to hear you clearly when you are speaking to them.
10. **Navigation Key** scrolls through the phone's menu options and acts as a shortcut key from standby mode.
    - Press **Up** to access Alarms.
    - Press **Down** to launch a Sprint PCS Vision Connection.
    - Press **Right** to view your Contacts.
    - Press **Left** to view your Calendar.
11. **End (Power)** ends a call. Press and hold this key for two seconds to turn your phone on or off. While in the main menu, it returns the phone to standby mode and cancels your input. When you receive an incoming call, press to enter silent mode and mute the ringer.
12. **OK** selects the highlighted choice when navigating through a menu.
13. **Indicator Light** illuminates when you have an incoming call or new message. It illuminates red while battery is charging and green when charging is complete.
14. **Display Screen** displays all the information needed to operate your phone, such as the call status, the contacts, the date and time, the signal and battery strength, etc.
15. **Battery Strength Indicator** represents the amount of remaining battery charge currently available in your phone. When all bars are displayed in the battery icon, the phone's battery is fully charged. When no bars are displayed, the phone's battery is completely discharged or empty.

16. **Earpiece** lets you hear the caller and automated prompts.

Viewing the Display Screen

Your phone's display screen provides a wealth of information about your phone's status and options. This list identifies the symbols you'll see on your phone's display screen:

- indicates your phone is using SSL (Secure Sockets Layer) protocol for client/server communication.
- shows your current signal strength.(The more lines you have, the stronger your signal.)
- means your phone cannot find a signal.
- tells you a call is in progress.
- indicates you are "roaming" off the enhanced Nationwide Sprint PCS Network.
- indicates you have new text messages.
- indicates you have voicemail messages. (Press and hold 1 to call your voicemail box.)
- indicates you have new text and voice messages.
- indicates your phones location feature is on.
- indicates your phones location feature is off.

indicates your Sprint PCS Vision connection is active (data is being transferred).

indicates Sprint PCS Vision connection is dormant (no data is being sent or received).

indicates your phone is not currently able to access Sprint PCS Vision service features.

indicates ringer volume is set to vibrate.

indicates Silence All mode is set.

indicates your phone is operating in TTY mode.

indicates battery charge level (icon shown is full).

Note:	Display indicators help you manage your roaming charges by letting you know when you're off the Nationwide Sprint PCS Network and whether you're operating in digital or analog mode. (For more information, see Section 2D: Controlling Your Roaming Experience on page 60.)

Features of Your Sprint PCS Phone

Congratulations on the purchase of your Sprint PCS Vision Phone. The VI-C290 by Motorola® is lightweight, easy-to-use, and reliable, and it also offers many significant features and service options. The following list previews some of those features and provides page numbers where you can find out more:

- Dual band/tri-mode capability allows you to make and receive calls while on the Nationwide Sprint PCS Network and to roam on other analog and 1900 and 800 MHz digital networks where we've implemented roaming agreements with other carriers (page 60).
- Sprint PCS Vision℠ provides access to the wireless Internet in digital mode (page 107).
- Sprint PCS Voice Command℠ lets you dial phone numbers by speaking someone's name or the digits of their phone number (page 138).
- Games, ringers, screen savers, and other applications can be downloaded to make your Sprint PCS Phone as unique as you are (page 116). Additional charges may apply.
- Sprint Text SMS Messaging (page 99), and Voice SMS Messaging (page 102) provide quick and convenient messaging capabilities.
- The Contacts list allows you to store up to 200 entries, with up to five phone numbers per entry (page 71).
- The built-in Calendar offers several personal information management features to help you manage your busy lifestyle (page 80).
- Your Sprint PCS Phone is equipped with a Location feature for use in connection with location-based services that may be available in the future (page 46).

- T9 Text Input lets you quickly type messages with one key press per letter (page 35).
- Speed dial lets you dial phone numbers with one or two key presses (page 33).

Turning Your Phone On and Off

Turning Your Phone On

To turn your phone on:

- Press and hold END for approximately two seconds.

Once your phone is on, it may display "Searching for Service," which indicates that your phone is searching for a signal. When your phone finds a signal, it automatically enters standby mode – the phone's idle state. At this point, you are ready to begin making and receiving calls.

If your phone is unable to find a signal after 15 minutes of searching, a Power Save feature is automatically activated. When a signal is found, your phone automatically returns to standby mode.

In Power Save mode, your phone searches for a signal periodically without your intervention. You can also initiate a search for Sprint PCS Service by pressing any key (when your phone is turned on).

Note:	The Power Save feature helps to conserve your battery power when you are in an area where there is no signal.

Turning Your Phone Off

To turn your phone off:

- Press and hold END for two seconds until you see the powering down animation on the display screen.

Your screen remains blank while your phone is off (unless the battery is charging).

Using Your Phone's Battery and Charger

WARNING	Use only Sprint approved or manufacturer approved batteries and chargers with your Sprint PCS Phone. The failure to use a Sprint approved or manufacturer approved battery and charger may increase the risk that your Sprint PCS Phone will overheat, catch fire, or explode, resulting in serious bodily injury, death, or property damage.

Sprint or manufacturer approved batteries and accessories can be found at Sprint Stores or through your phone's manufacturer, or call 1-866-343-1114 to order. They're also available at www.sprint.com – click on the **Shopping** tab at the top, then look under **Phones & Accessories**.

Battery Capacity

Your Sprint PCS Phone is equipped with a Lithium Ion (LiIon) battery. It allows you to recharge your battery before it is fully drained. The battery provides up to 210 minutes of continuous digital talk time (up to 90 minutes in analog) or up to 168 hours of continuous digital standby time (up to 20 hours in analog).

When the battery reaches 5% of its capacity, the battery icon blinks. When there are approximately two minutes of talk time left, the phone sounds an audible alert and then powers down.

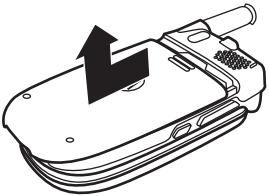
Note:	Long backlight settings, searching for service, vibrate mode, and browser use affect the battery's talk and standby times.

Tip:	Be sure to watch your phones battery level indicator and charge the battery before it runs out of power.

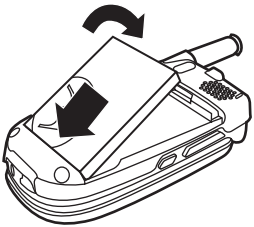
Installing the Battery

To install the LiIon battery:

1. Remove the phone's back cover.



2. Insert the battery into the opening on the back of the phone and gently press down until it is in place.



Charging the Battery

Your Sprint PCS Phone's LiIon battery is rechargeable and should be charged as soon as possible so you can begin using your phone.

Keeping track of your battery's charge is important. If your battery level becomes too low, your phone automatically turns off and you will lose all the information you were just working on. For a quick check of your phone's battery level, glance at the battery charge indicator located in the upper-right corner of your phone's display screen. If the battery charge is getting too low, the battery icon blinks and the phone sounds a warning tone.

Always use a Sprint or manufacturer approved desktop charger, travel charger, or vehicle power adapter to charge your battery.

Using the Charger

To use the travel charger provided with your phone:

- Plug the round end of the AC adapter into the phone's charger jack and the other end into an electrical outlet.
  - A **red indicator light** on the phone lets you know the battery is charging.
  - A **green indicator light** lets you know that the battery is at least 90 percent charged.

It takes approximately 2.5 hours to fully recharge a completely rundown battery. With the Sprint-approved LiIon battery,
you can recharge the battery before it becomes completely run down.

Navigating Through Phone Menus

The navigation key on your Sprint PCS Phone allows you to scroll through menus quickly and easily. The scroll bar at the right of the menu keeps track of your position in the menu at all times.

To navigate through a menu, simply press the navigation key up or down. If you are in a first-level menu, such as **Settings**, you may also navigate to the next or previous first-level menu by pressing the navigation key right or left.

For a diagram of your phone's menu, please see "Your Phone's Menu" on page iii.

Selecting Menu Items

As you navigate through the menu, menu options are highlighted. Select any numbered option by simply pressing the corresponding number on the phone's keypad. You may also select any item by highlighting it and pressing OK.

For example, if you want to see your volume settings:

1. Press OK to access the main menu.
2. Select **Settings** by pressing 9 or by highlighting it and pressing OK.
3. Select **Sounds** by pressing 1 or by highlighting it and pressing OK.
4. Select **Volume** by pressing 2 or by highlighting it and pressing OK.

Note:	For the purposes of this guide, the above steps condense into "Select **Menu > Settings > Sounds > Volume**."

Backing Up Within a Menu

To go to the previous menu:

- Press BACK.

To return to standby mode:

- Press END.

Displaying Your Phone Number

Just in case you forget your phone number, your Sprint PCS Phone can remind you.

To display your phone number:

- Select **Menu** > **Settings** > **Phone Information** > **My Phone#**. (Your phone number and other information about your phone and account will be displayed.)

Note:	To select Menu, press **OK**. To select menu options (such as Settings, above), highlight the option and press **OK**. (If the menu options are numbered, you may also select an option simply by pressing the corresponding number key.)

Making and Answering Calls

Making Calls

Placing a call from your Sprint PCS Phone is as easy as making a call from any land line phone. Just enter the number and press TALK, and you're on your way to clear calls.

To make a call using your keypad:

1. Make sure your phone is on.page 68
2. Enter a phone number from standby mode. (If you make a mistake while dialing, press BACK to erase one digit at a time. Press and hold BACK to erase the entire number.)
3. Press TALK. (To make a call when you are roaming and Call Guard is enabled, highlight **Roam Call** and press TALK. See "Using Call Guard" on page 65.)
4. Press END or close the phone when you are finished.

Tip:	To redial your last outgoing call, press **TALK** twice.

You can also place calls from your Sprint PCS Phone by using Sprint PCS Voice Command℠ (page 138), Speed Dialing numbers from your Contacts (page 33), and using your Recent Calls listings (page 68).

Answering Calls

To answer an incoming call:

1. Make sure your phone is on. (If your phone is off, incoming calls go to voicemail.)
2. Press TALK to answer an incoming call. (Depending on your phone's settings, you may also answer incoming calls by opening the phone or by pressing any number

key. See “Call Answer Mode” on page 52 for more information.)

Your Sprint PCS Phone notifies you of incoming calls in the following ways:

- The phone rings or vibrates.
- The indicator light flashes.
- The backlight illuminates.
- The screen displays an incoming call message.

If the incoming call is from a number stored in your Contacts, the entry’s name is displayed. The caller’s phone number may also be displayed, if available.

Answering a Roam Call With Call Guard Enabled

Call Guard is an option that helps you manage your roaming charges when making or receiving calls while outside the Nationwide Sprint PCS Network. Please see Section 2D: Controlling Your Roaming Experience for more information about roaming.

To answer a call when you are roaming and Call Guard is enabled:

- Select **Answer** to answer the call. (See “Using Call Guard” on page 65 for additional information.)

Note:	When your phone is off, incoming calls go directly to voicemail.

Ending a Call

To disconnect a call when you are finished:

- Close the phone or press END.

Missed Call Notification

When an incoming call is not answered, the Missed Call log is displayed on your screen.

To display the Missed Call entry from the notification screen:

- Highlight the entry and press OK. (To dial the phone number, press TALK.)

To display a Missed Call entry from standby mode:

1. Select **Menu** > **Recent Calls** > **Missed calls**.
2. Highlight the entry you wish to view and press OK.

Calling Emergency Numbers

You can place calls to 911 (dial 9 1 1 and press TALK), even if your phone is locked or your account is restricted.

Note:	When you place an emergency call, your phone automatically enters Emergency mode.

During an emergency call, press **Options** (right softkey) to display your options. To select an option, highlight it and press OK.

- **Speaker On** to activate speakerphone mode. (If you are in speakerphone mode, the option appears as **Speaker Off** to deactivate.)
- **Unlock Phone** to unlock your phone (appears only if the phone is locked).
- **Close Menu** to close the pop-up menu (appears only if the phone is unlocked).

Tip:	Press **My Phone** (left softkey) to display your phone number during an emergency call.

To exit Emergency mode:

1. Press END to end a 911 call.
2. Press **Options** (right softkey) to display the options menu.
3. Highlight **Exit Emergency** and press OK.

Note:	When you are in Emergency mode, you can only exit from the options menu.

To select Emergency mode options;

1. Press END to end a 911 call.
2. Press **Options** (right softkey).
   - **Call 911** to call 911.
   - **Call 911: Speaker** to call 911 in speakerphone mode.
   - **Exit Emergency** to exit Emergency mode.
3. Highlight an option and press OK.

In-Call Options

Pressing **Options** (right softkey) during a call displays a list of features you may use during the course of a call. To select an option, press the corresponding keypad number or highlight the option and press OK. The following options are available through the Options menu:

- **3 Way Call** to initiate a 3 way call.
- **Search** launches your Contacts list search task.
- **Monitor On** or **Monitor Off** routes the phone's audio through the speaker or through the earpiece.
  - Select **Monitor On** to route the phone's audio through the speaker. (You can adjust the speaker volume using the volume keys on the side of the phone.)
  - Select **Monitor Off** to use the phone's earpiece.

WARNING	Due to higher volume levels, do not place the phone near your ear during monitor or speakerphone use.

- **Write Memo** displays the phone's electronic notepad.
- **Menu** displays the phone's main menu.

During a call, the left softkey button functions as the **Mute** button. Press it to mute the phone's microphone for privacy. Press it again to **Unmute** the phone.

End-of-Call Options

After receiving a call from or making a call to a phone number that is not in your Contacts, the phone number and the duration of the call are displayed. The right softkey displays the **Save** option. Select this option if you wish to add the new number to your Contacts. (See "Saving a Phone Number" below.)

After receiving a call from or making a call to a phone number that is already in your Contacts, the entry name and phone number and the duration of the call are displayed. The right softkey displays the option **View**. Select this option if you wish to view the Contacts listing for the number.

Note:	The End-of-Call options are not displayed for calls identified as No ID or Restricted.

Saving a Phone Number

Your Sprint PCS Phone can store up to five phone numbers in each of 200 Contacts entries. Each entry's name can contain 24 characters. Your phone automatically sorts the Contacts entries alphabetically. (For more information, see Section 2F: Using Contacts on page 71.)

To save a number from standby mode:

1. Enter a phone number.
2. Press **Save** (left softkey).
3. Select a label and press OK.
4. Select **New Name** or **Existing** and press OK.
5. Use the numeric keypad to enter the new contact name and press OK.
   – or –
   Search for an existing contact name and press OK to save the new number.

Finding a Phone Number

You can search Contacts entries for phone numbers that contain a specific string of numbers.

To find a phone number:

1. Enter one or more digits in standby mode. (The more numbers you enter, the more specific the search becomes.)
2. Press **Options** (right softkey) and select **Search**. (All Contacts entries matching the entered numbers will display.)
3. To display the Contacts entry that contains the phone number you entered, highlight the entry and press OK. To dial the number, press TALK.

Dialing and Saving Phone Numbers With Pauses

You can dial or save phone numbers with pauses for use with automated systems, such as voicemail or credit card billing numbers.

There are two types of pauses available on your phone:

- **Hard Pause** sends the next set of numbers when you press the left softkey button.
- **2-Second Pause** automatically sends the next set of numbers after two seconds.

Note:	You can have multiple pauses in a phone number and combine 2-second and hard pauses.

To dial or save phone numbers with pauses:

1. Enter the phone number.
2. Press **Options** (right softkey) and select either **Hard pause** or **2-sec pause**.
3. Enter additional numbers.
4. Press TALK.
   – or –
   Press **Save** (left softkey) to save the number in your Contacts.

Note	When dialing a number with a hard pause, press **Release** (left softkey) to send the next set of numbers.

Plus (+) Code Dialing

When placing international calls, you can use Plus Code Dialing to automatically enter the international access code for your location (for example, 011 for international calls placed from the United States).

To make a call using Plus Code Dialing:

1. Press and hold + until a "**+**" appears on your phone display.
2. Dial the country code and phone number you're calling and press TALK. (The access code for international dialing will automatically be dialed, followed by the country code and phone number.)

Dialing From the Contacts List

To dial directly from a Contacts entry:

1. Select **Menu** > **Contacts** > **Find Name**.
2. Highlight the entry you want to call and press TALK.
   – or –
   To dial another number from the entry, highlight the name and press OK, then highlight the number you wish to call and press TALK.

Using Speed Dialing

You can store up to ninety-nine numbers in your phone's speed dial memory to make contacting friends and family as easy as pressing a button or two. With this feature, you can dial Speed Dial entries using one key press for locations 1-9 or two key presses for locations 10-99.

To use One-Touch Dialing for Speed Dial locations 1-9:

- Press and hold the appropriate key for approximately two seconds. The display confirms that the number has been dialed when it shows "Calling...".

To use Two-Touch Dialing for Speed Dial locations 10-99:

1. Press the first digit.
2. Press and hold the second digit for approximately two seconds. The display confirms that the number has been dialed when it shows "Calling...".

Note:	Speed dialing is not available when you are roaming; when you are roaming off the Nationwide Sprint PCS Network, you must always dial using eleven digits (1 + area code + number).

Entering Text

Selecting a Character Input Mode

Your Sprint PCS Phone provides convenient ways to enter words, letters, punctuation, and numbers whenever you are prompted to enter text (for example, when adding a Contacts entry or when using Sprint PCS Mail and Text SMS Messaging).

To change the character input mode:

1. When you display a screen where you can enter text, press the right softkey to change the character input mode.
2. Select one of the following options:
   - **T9Word** to enter text using a predictive text entering system that reduces the amount of keys that need to be pressed while entering a word (see page 35).
   - **Abc** to cycle through the alpha characters associated with the letters on the keypad (see page 37).
   - **123** to enter numbers by pressing the numbers on the keypad (see page 38).
   - **Symbols** to enter symbols (see page 38).
   - **Smileys** to enter "emoticons" (see page 38).
   - **Preset Msgs** to enter pre-programmed messages (see page 38).

Tip:	When entering text, press the * (Shift) key to change letter capitalization (**ABC > Abc > abc**).

Entering Characters Using T9 Text Input

T9 Text Input lets you enter text in your Sprint PCS Phone by pressing keys just once per letter. (To select the **T9 Word** mode when entering text, see "Selecting a Character Input Mode" on page 34.)

T9 Text Input analyzes the letters you enter using an intuitive word database and creates a suitable word. (The word may change as you type.)

To enter a word using T9 Text Input:

1. Select the **T9Word** character input mode. (See "Selecting a Character Input Mode" on page 34.)
2. Press the corresponding keys once per letter to enter a word (for example, to enter the word "Bill," press 2 4 5 5). (If you make a mistake, press BACK to erase a single character. Press and hold BACK to delete an entire entry.)

If the word you want does not display after you have entered all the letters, press 0 to scroll through additional word selections. To accept a word and insert a space, press #.

Adding a Word to the T9 Database

If a word you want to enter does not display as an option when you are using T9 Text Input, you can add it to the database.

To add a word to the T9 Text Input database:

1. Select the **Abc** character input mode. (See “Selecting a Character Input Mode” on page 34.)
2. Enter the word using multi-tap text entry. (See “Entering Characters by Tapping the Keypad” on page 37.) The word will appear as an option the next time you scroll through options during T9 Text Input.

For more information about T9 Text Input, visit the Tegic Web site at www.T9.com.

Entering Characters by Tapping the Keypad

To enter characters by tapping the keypad:

1. Select the **Abc** mode. (See “Selecting a Character Input Mode” on page 34.)
2. Press the corresponding keys repeatedly until the desired letter appears (for example, to enter the word “Bill,” press 2 twice, 4 three times, 5 three times, and 5 three times again).
   (If you make a mistake, press BACK to erase a single character. Press and hold BACK to erase an entire word.)

By default, the first letter of an entry is capitalized and the following letters are lowercase. After a character is entered, the cursor automatically advances to the next space after two seconds or when you enter a character on a different key.

Characters scroll in the following order:

1	<Space> . 1 ? ! , @ _ & ~ : ; " - ( ) ' ¿ ¡ % $
2	A B C 2 À Ã Á Â Ç
3	D E F 3 É È Ê
4	G H I 4 Í
5	J K L 5
6	M N O 6 Ñ Ò Õ Ó Ô
7	P Q R S 7
8	T U V 8 Ù Ú Ü
9	W X Y Z 9

0	+ - 0 * / \ [ ] = > < #
#	Space
*	Shift

Entering Numbers, Symbols, Smileys, and Preset Messages

To enter numbers:

- Select the **123** mode and press the appropriate key. (See “Selecting a Character Input Mode” on page 34.)

To enter symbols:

- Select the **Symbols** mode. (See “Selecting a Character Input Mode” on page 34.) To enter a symbol, press the appropriate key indicated on the display.

To enter “emoticons” (smileys):

- Select the **Smileys** mode and press the appropriate key. (See “Selecting a Character Input Mode” on page 34.)

To enter preset messages:

1. Select the **Preset Msgs** mode. (See “Selecting a Character Input Mode” on page 34.)
2. Scroll to the desired pre-programmed message and press OK.

Note:	Preset messages make composing text messages even easier by allowing you to enter preset messages, such as “Meet me at,” “Lets get lunch,” or a customized preset message of your own. (For more information on preset messages, please see “Managing Preset Messages” on page 48.)

Controlling Your Phone's Settings

In This Section

- Sound Settings
- Display Settings
- Location Settings
- Messaging Settings
- Airplane Mode
- TTY Use With Sprint PCS Service
- Phone Setup Options

Using the menu options available on your Sprint PCS Phone, you can customize your phone to sound, look, and operate just the way you want it. This section describes how you can change your phone's settings to best suit your needs. Take a few moments to review these options and to adjust or add settings that are right for you.

Sound Settings

Ringer Types

Ringer types help you identify incoming calls and messages. You can assign ringer types to individual Contacts entries, types of calls, and types of messages.

- **Preprogrammed Ringers** include a variety of standard ringer types and familiar music.
- **Vibrating Ringer** alerts you to calls or messages without disturbing others.
- **Downloaded Ringers** can be downloaded right to your phone. (See "Downloading Premium Services Content" on page 116.)

Selecting Ringer Types for Voice Calls

Your Sprint PCS Phone provides a variety of ringer options that allow you to customize your ring and volume settings. These options allow you to identify incoming calls by the ring.

To select a ringer type for voice calls:

1. Select **Menu** > **Settings** > **Sounds** > **Ringer Type**.
2. Select **Voice Call with Caller ID**, **Voice Call without Caller ID**, or **Roam Ringer**. (The list of preprogrammed ringers displays.)
3. Use your navigation key to scroll through the available ringers. A sample ringer will sound as you highlight each option.
4. Press OK 1
   - or -
   Press **Options** (right softkey), then select **Downloads** or **Downloads 2** and scroll through the list of downloaded ringers. Assign the desired ringer by pressing OK.

Selecting Ringer Types for Messages

To select a ringer type for messages:

1. Select **Menu** > **Settings** > **Sounds** > **Ringers**.
2. Select **Text Message**, **Voice SMS**, **Voice Mail**, or **Picture Mail**. (The list of preprogrammed ringers displays.)
3. Use your navigation key to scroll through the available ringers. A sample ringer will sound as you highlight each option.
4. Press OK to assign the desired ringer.
   – or –
   Press **Options** (right softkey), then select **Downloads** and scroll through the list of downloaded ringers. Assign the desired ringer by pressing OK.

Adjusting the Phone's Volume Settings

You can adjust your phone's volume settings to suit your needs and your environment.

To adjust your phone's volume settings:

1. Select **Menu** > **Settings** > **Sounds** > **Volume**.
2. Select **Ringer**, **Text Messages**, **Voice SMS**, **Voice Mail**, **Picture Mail**, **Calendar**, **Alarm**, **Key Beep**, **Applications**, or **SPK Phone**.
3. Using the navigation key, choose a volume level and press OK.

Tip:	You can adjust the ringer volume in standby mode (or the earpiece volume during a call) by using the volume key on the left side of your phone.

Alert Notification

Your Sprint PCS Phone can alert you with an audible tone when you change service areas, once a minute during a voice call, or when a call has been connected.

To enable or disable alert sounds:

1. Select **Menu** > **Settings** > **Sounds** > **Alerts**.
2. Select **Service (Service Change)**, **Minute Beep**, **Call Lost**, **Signal Fade**, **Connect (Call Connect)**, or **Messages** and press OK.
3. Select **On** or **Off** and press OK.

Silence All

There may be times when you need to silence your phone entirely. The phone's Silence All option allows you to mute all sounds without turning your phone off.

To activate Silence All:

- With the phone open, press and hold the volume key down in standby mode. (The screen will display "Silence All.")

To deactivate Silence All:

- Press the volume key up repeatedly to select a desired volume level.

Display Settings

Changing the Text Greeting

The text greeting can be up to sixteen characters and is displayed on your phone's screen in standby mode. You may choose to keep the phone's default greeting ("Sprint"), or you may enter your own custom greeting.

To display or change your greeting:

1. Select **Menu** > **Settings** > **Display** > **Greeting Banner**.
2. Enter a custom greeting using your keypad and press OK. (See "Entering Text" on page 34.) (To erase the existing greeting one character at a time, press BACK. To erase the entire greeting, press and hold BACK.)

Changing the Backlight Time Length

The backlight setting lets you select how long the display screen and keypad are backlit after any key press is made.

To change the backlight setting:

1. Select **Menu** > **Settings** > **Display** > **Backlight Control** > **Backlight Timeout**.
2. Select a time setting and press OK.

Note:	Long backlight settings affect the battery's talk and standby times.

Changing the Contrast

You can adjust your screen's contrast (brightness) to suit your surroundings.

To adjust the display's contrast:

1. Select **Menu** > **Settings** > **Display** > **Contrast**.
2. Press your navigation key left or right to adjust the screen contrast and press OK.

Changing the Phone's Menu Style

Your Sprint PCS Phone allows you to choose how the menu appears on your display screen.

To select the display's menu style:

1. Select **Menu** > **Settings** > **Display** > **Menu Display** > **Menu Style**.
2. Select **Grid Menu** to view the main menu as icons only, **List Menu** to view the main menu as a list of icons and names, or **Two Level Menu** to view the main menu as icons with names that appear when you highlight an icon and press OK.

- **Grid Menu** to show the main menu as icons only
- **List Menu** to show the main menu as a list of icons and names
- **Two Level Menu** to show the main menu as icons with names that appear when you highlight an icon

Changing the Font Color

You can customize your phone's display appearance by selecting a different font color.

To change the display's font color:

1. Select **Menu** > **Settings** > **Display** > **Font Color**.
2. Select a color and press OK.

Changing the Clock Display

Choose whether you want your phone's clock to display in analog mode, digital mode, or with time and date.

To change the clock's appearance on the standby screen:

1. Select **Menu** > **Settings** > **Display** > **Standby Display** > **Clock Type**.
2. Select **Analog** or **Digital**, then press OK.

Location Settings

Your Sprint PCS Phone is equipped with a Location feature for use in connection with location-based services that may be available in the future.

The Location feature allows the network to detect your position. Turning Location off will hide your location from everyone except 911.

Note:	Turning Location on will allow the network to detect your position using GPS technology, making some Sprint PCS applications and services easier to use. Turning Location off will disable the GPS location function for all purposes except 911, but will not hide your general location based on the cell site serving your call. No application or service may use your location without your request or permission. GPS enhanced 911 is not available in all areas.

To enable your phone's Location feature:

1. Select **Menu** > **Settings** > **Location**. (The Location disclaimer displays.)
2. Read the disclaimer and press OK.
3. Select **On** or **Off** press OK.

When the Location feature is on, your phone's standby screen will display the icon. When Location is turned off, the icon will display.

Messaging Settings

Staying connected to your friends and family has never been easier. With your phone's advanced messaging capabilities, you can send and receive many different kinds of text messages without placing a voice call. (For more information, See "Accessing Messaging" on page 115.)

Your phone's messaging settings make text messaging even faster and easier by letting you decide how you would like to be notified of new messages, create a signature with each sent message, and create your own canned messages to name just a few.

Displaying Pop-up Messages

When you receive a text message, your phone notifies you by displaying an icon on your display screen. You can also choose to be notified with a larger pop-up message on your display screen.

To display pop-up messages:

1. Select **Menu** > **Messaging** > **Settings** > **Text Messaging** > **Notification**.
2. Select **Message and Icon** and press OK. (The change confirmation displays.)
3. Press BACK to exit the notification chooser.

Setting Message Alerts

When new messages arrive, you can choose to have your phone notify you by playing an audible alert.

To hear an alert when you receive a new message:

1. Select **Menu** > **Settings** > **Sounds** > **Ringer Type**.
2. Select a message type and press OK.

3. Select **Off**, **Vib Once**, **Vib & Ring**, **Custom Ring**, or **Beep once** and press OK.

Managing Preset Messages

Your phone is programmed with 15 preset messages to help make sending text messages faster and easier. These messages, such as "Let's get lunch" and "Meet me at," can be customized or deleted to suit your needs. You can even add your own preset messages to the list.

To edit or delete a preset message:

1. Select **Menu** > **Messaging** > **Text Messaging** > **Message Templates**. (The list of preset messages displays.)
2. To edit or delete a preset message, highlight it and press **Options** (right softkey).
3. Select **Edit**, edit the selected message (see "Entering Text" on page 34), and press OK.
   – or –
   Select **Delete** to delete the selected message.

To add a new preset message:

1. Select **Menu** > **Messaging** > **Text Messaging** > **Message Templates**.
2. Select **Create New Template** and press OK.
3. Enter your message (see "Entering Text" on page 34), and press OK. (Your new message will be added to the beginning of the list.)

Airplane Mode

Airplane Mode allows you to use many of your phone's features, such as Games, Notepad, Voice Memos, etc., when you are in an airplane or in any other area where making or

receiving calls or data is prohibited. When your phone is in Airplane Mode, it cannot send or receive any calls or access online information.

To set your phone to Airplane Mode:

1. Select **Menu** > **Settings** > **Others** > **Airplane Mode**.
2. Read the disclaimer and press OK.
3. Select **On** or **Off** and press OK.

While in Airplane Mode, your phone's standby screen will display "Phone off."

TTY Use With Sprint PCS Service

A TTY (also known as a TDD or Text Telephone) is a telecommunications device that allows people who are deaf, hard of hearing, or who have speech or language disabilities, to communicate by telephone.

Your phone is compatible with select TTY devices. Please check with the manufacturer of your TTY device to ensure that it supports digital wireless transmission. Your phone and TTY device will connect via a special cable that plugs into your phone's headset jack. If this cable was not provided with your TTY device, contact your TTY device manufacturer to purchase the connector cable.

When establishing your Sprint PCS Service, please call Sprint Customer Service via the state Telecommunications Relay Service (TRS) by first dialing 7 1 1 TALK. Then provide the state TRS with this number: **866-727-4889**.

To turn TTY Mode on or off:

1. Press # # 8 8 9 # from standby mode. (An informational message displays.)
2. Press OK.
3. Select **Enable TTY** and press OK to turn TTY mode on.
   – or –
   Select **Disable TTY** and press OK to turn TTY mode off.

Note:	In TTY Mode, your phone will display the TTY access icon. **If TTY mode is enabled, the audio quality of non-TTY devices connected to the headset jack may be impaired.**

WARNING	**911 Emergency Calling** Sprint recommends that TTY users make emergency calls by other means, including Telecommunications Relay Services (TRS), analog cellular, and landline communications. Wireless TTY calls to 911 may be corrupted when received by public safety answering points (PSAPs) rendering some communications unintelligible. The problem encountered appears related to TTY equipment or software used by PSAPs. This matter has been brought to the attention of the FCC, and the wireless industry and PSAP community are currently working to resolve this.

Phone Setup Options

Shortcuts

Your phone offers you the option of assigning shortcuts to your favorite or often-used functions. Pressing the navigation key up, down, left, or right in standby mode will launch your personally designated shortcuts (see the Navigation Key description on page 13).

To assign your shortcuts:

1. Select **Menu** > **Settings** > **Standby Display** > **Navigation**.
2. Select the navigation key direction and press OK.
3. Select the desired shortcut and press OK.

Call Answer Mode

You can determine how to answer incoming calls on your phone, whether you want to be required to press TALK, to press any number key, or simply to open the phone.

To set call answer mode:

1. Select **Menu** > **Settings** > **Others** > **Answer Options**.
2. To select an option, highlight it and press OK.
   - **Any Key Answer** to allow an incoming call to be answered by pressing any key.
   - **Auto Answer** to automatically pick up incoming calls when connected to an optional hands-free car kit. Remember, your phone will answer calls in Auto-Answer mode even if you are not present.
   - **Open to Answer** to allow an incoming call to be answered by opening the phone.

Display Language

You can choose to display your Sprint PCS Phone's onscreen menus in English or in Spanish.

To assign a language for the phone's display:

1. Select **Menu** > **Settings** > **Others** > **Language**.
2. Select **English** or **Español** and press OK.

Setting Your Phone's Security

In This Section

- Accessing the Security Menu
- Using Your Phone's Lock Feature
- Using Special Numbers
- Erasing Contacts
- Erasing My Content
- Resetting Your Phone
- Security Features for Sprint PCS Vision℠

By using the security settings on your Sprint PCS Phone, you receive peace of mind without sacrificing flexibility. This section will familiarize you with your phone's security settings. With several options available, you can customize your phone to meet your personal needs.

Accessing the Security Menu

All of your phone's security settings are available through the Security menu. You must enter your lock code to view the Security menu.

To access the Security menu:

- Select **Menu** > **Settings** > **Security**.

Using Your Phone's Lock Feature

Locking Your Phone

When your phone is locked, you can only receive incoming calls or make calls to 911, Sprint Customer Service, or special numbers. (See "Using Special Numbers" on page 57.)

To lock your phone:

1. From the Security menu, select **Lock Phone**.
2. Highlight **Lock Now** and press OK. (To set your phone to lock the next time it is turned on, select **Lock on Powerup** and press OK.)

Unlocking Your Phone

To unlock your phone:

1. From standby mode, press **Unlock** (right softkey).
2. Enter your lock code.

Changing the Lock Code

To change your lock code:

1. Select **Menu** > **Settings** > **Security**.
2. Enter your lock code. (The Security menu is displayed.)

3. Select **Change Lock**.
4. Enter your new lock code.
5. Re-enter your new lock code.

Calling in Lock Mode

You can place calls to 911 and to your special numbers when in lock mode. (For information on special numbers, see "Using Special Numbers" on page 57.)

To place an outgoing call in lock mode:

- To call an emergency number, special number, or Sprint Customer Service, enter the phone number and press TALK.

Using Special Numbers

Special numbers are important numbers that you have designated as being “always available.” You can call and receive calls from special numbers even if your phone is locked.

You can save three special numbers in addition to your Contacts entries (the same number may be in both directories).

To add or replace a special number:

1. Select **Menu** > **Settings** > **Security** > **Special Numbers**.
2. Select a location for your entry.
3. Enter the number and press OK.

Note:	There are no Speed Dial options associated with special numbers.

Erasing Contacts

You can quickly and easily erase all of the contents of your Contacts list.

To erase all the names and numbers in your Contacts:

1. Select **Menu** > **Settings** > **Security** > **Erase Contacts**.
2. Confirm that you would like to erase all of your Contacts.

Erasing My Content

You can use your phone’s security menu to erase all items you have downloaded to your phone.

To erase all downloads:

1. Select **Menu** > **Settings** > **Security** > **Erase Downloads**.
2. Confirm that you would like to erase all of your downloaded files.

Resetting Your Phone

Resetting the phone restores all the factory defaults, including the ringer types and display settings. The Contacts, Recent Calls, Scheduler, and Messaging are not affected.

To reset your phone:

1. Select **Menu** > **Settings** > **Security** > **Reset Phone**.
2. Read the disclaimer and press OK.

Security Features for Sprint PCS Vision℠

Net Guard

The Net Guard option allows you to be prompted each time you connect to PCS Vision services. When you access PCS Vision, a screen is displayed with the following two choices:

- **Connect** to PCS Vision services once (you will be prompted again the next time you sign in)
- **Always Auto-Connect** to PCS Vision services from now on without being prompted

You can change your Net Guard settings at any time. To change your Net Guard settings:

▶ Select **Menu** > **Settings** > **PCS Vision** > **Netguard** > **Netguard On** > **Enable** or **Disable**.
(A message will appear.)

Update Data Profile

The data profile keeps all your user name and login information which allows you to connect to PCS Vision services. It may become necessary to update the profile to maintain peak efficiency.

To update your profile:

▶ Select **Menu** > **Settings** > **PCS Vision** > **Update Vision Profile**.

Your phone will connect to the browser and update your Vision profile. When the update is finished, the idle screen is displayed.

Controlling Your Roaming Experience

In This Section

- **Understanding Roaming**
- **Setting Your Phone's Roam Mode**
- **Controlling Roaming Charges Using Call Guard**

Roaming is the ability to make or receive calls when you're off the Nationwide Sprint PCS Network. Your new dual band/tri-mode VI-290 by Motorola® works anywhere on the Nationwide Sprint PCS Network and allows you to roam on other analog and 1900 and 800 MHz digital networks where we've implemented roaming agreements with other carriers.

This section explains how roaming works as well as special features that let you manage your roaming experience.

Understanding Roaming

Recognizing the Roaming Icon on the Display Screen

Your phone's display screen always lets you know when you're off the Nationwide Sprint PCS Network. Any time you are roaming, the phone displays the roaming icon ( ). If you are roaming on a digital system, the roaming icon will display along with the text **– Digital Roam –**. If you are roaming on an analog system, the roaming icon will display along with the text **– Analog Roam –**.

Tip:	Remember, when you are using your phone off the Nationwide Sprint PCS Network, always dial numbers using 11 digits (1 + area code + number).

Note:	Unless your Sprint PCS Service Plan includes roaming, you will pay a higher per-minute rate for roaming calls.

Roaming on Other Digital Networks

When you're roaming on digital networks, your call quality and security will be similar to the quality you receive when making calls on the Nationwide Sprint PCS Network. However, you may not be able to access certain features, such as Sprint PCS Vision.

Note:	If you're on a call when you leave the Nationwide Sprint PCS Network and enter an area where roaming is available, your call is dropped. If your call is dropped in an area where you think Sprint PCS Service is available, turn your phone off and on again to reconnect to the Nationwide Sprint PCS Network.

Roaming on Analog Networks

When you roam on analog networks, you will experience a similar quality provided by other analog carriers today. Although some features, such as Sprint PCS Vision and Sprint PCS Voice Command, will be unavailable, you can still make and receive calls and access voicemail. If you are accustomed to Sprint PCS Service, you may notice some of the following differences when using analog service:

- You are more likely to experience static, cross-talk, fade-out, and dropped calls.
- Some features that are standard on the enhanced Nationwide Sprint PCS Network, such as call waiting, Sprint PCS Vision, and direct international dialing, are unavailable.
- Though callers can leave voicemail messages while you are roaming, you will not receive notification until you return to the Nationwide Sprint PCS Network. (See "Checking for Voicemail Messages While Roaming" on page 74.)
- There are security and privacy risks (eavesdropping and cloning) that exist with conventional analog services today.
- Your battery's charge will deplete more quickly and you will need to recharge it more often when you use your phone for analog roaming.

Note:	When using your phone in an analog mode, the phone may feel warm. This is normal for analog operation.

Checking for Voicemail Messages While Roaming

When you are roaming off the Nationwide Sprint PCS Network, you will not receive on-phone notification of new voicemail messages. Callers can still leave messages, but you will need to periodically check your voicemail for new messages if you are in a roaming service area for an extended period of time.

To check your voicemail while roaming:

1. Dial 1+area code+your Sprint PCS Phone number.
2. When you hear your voicemail greeting, press *.
3. Enter your passcode at the prompt and follow the voice prompts.

When you return to the Nationwide Sprint PCS Network, voicemail notification will resume as normal.

Setting Your Phone's Roam Mode

Your Sprint PCS Phone allows you to control your roaming capabilities. By using the **Roaming** menu option, you can determine which signals your phone accepts.

Set Mode

Choose from three different settings on your dual- band phone to control your roaming experience.

To set your phone's roam mode:

1. Select **Menu** > **Settings** > **Roaming** > **Set Mode**.
2. To select an option, highlight it and press OK.
   - **Sprint Only** allows you to access the Nationwide Sprint PCS Network only and prevents roaming on other networks.
   - **Automatic** seeks Sprint PCS Service. When Sprint PCS Service is unavailable, the phone searches for an alternate system.
   - **Roaming Only** forces the phone to seek a roaming system. The previous setting (Sprint Only or Automatic) is restored the next time the phone is turned on.

Using Call Guard

Your phone has two ways of alerting you when you are roaming off the Nationwide Sprint PCS Network: the onscreen roaming icon and Call Guard. Call Guard makes it easy to manage your roaming charges by requiring an extra step before you can place or answer a roaming call. (This additional step is not required when you make or receive calls while on the Nationwide Sprint PCS Network.)

To turn Call Guard on or off:

1. Select **Menu** > **Settings** > **Roaming** > **Call Guard**.
2. Highlight **On** or **Off** and press OK.

Note:	Voice Dialing and Speed Dialing are not available when you are roaming with Call Guard enabled.

To place roaming calls with Call Guard on:

1. From standby mode, dial 1 + area code + the seven-digit number and press TALK.
2. Select **Roam Call** (1).

To answer incoming roaming calls with Call Guard on:

1. Press TALK. (A message will display notifying you that roaming charges will apply.)
2. Select **Answer** (1).

Note:	If the Call Guard feature is set to **On**, you need to take extra steps to make and receive roaming calls.

Managing Recent Calls

In This Section

- Viewing History
- Recent Calls Options
- Making a Call From Recent Calls
- Saving a Phone Number From Recent Calls
- Prepending a Phone Number From Recent Calls
- Erasing Recent Calls

The Recent Calls keeps track of incoming calls, calls made from your Sprint PCS Phone, and missed calls. This section guides you through accessing and making the most of your Recent Calls.

Viewing History

You'll find the Recent Calls feature very helpful. It is a list of the last 20 phone numbers (or Contacts entries) for calls you placed, accepted, or missed. Recent Calls makes redialing a number fast and easy. It is continually updated as new numbers are added to the beginning of the list and the oldest entries are removed from the bottom of the list.

Each entry contains the phone number (if it is available) and Contacts entry name (if the phone number is in your Contacts). Duplicate calls (same number and type of call) may only appear once on the list.

To view a Recent Calls entry:

1. Select **Menu** > **Recent Calls**.
2. Select **Outgoing**, **Incoming**, **Missed**, **Recent Calls** (Outgoing and Incoming), or **Erase Recent Call History**.
3. Highlight the entry you wish to view and press OK.

Note:	Recent Calls only records call that occur while the phone is turned on. If a call is received while your phone is turned off, it will not appear in the phones Incoming or Missed call logs.
	If you return a call from the voicemail menu, it will not appear in your phone's Outgoing call log.

Recent Calls Options

For additional information and options on a particular call, highlight a Recent Calls entry and press OK. This feature displays the date and time of the call, the phone number (if available), and the caller's name (if the number is already in your Contacts). By pressing **Options** (right softkey), you can select from the following options:

- **Send Message** to send a text message to the number.
- **Select Multiple** to select multiple recent call entries.
- **Save to Contacts** to save the number if it is not already in your Contacts. (See "Saving a Phone Number From Recent Calls" on page 88.)
- **Delete Recent Call** to delete the entry.

Making a Call From Recent Calls

To place a call from Recent Calls:

1. Select **Menu** > **Recent Calls**.
2. Select **Outgoing**, **Incoming**, or **Missed**.
3. Use your navigation key to select a Recent Calls entry and press TALK.

Note:	You cannot make calls from Recent Calls to entries identified as **No ID** or **Restricted**.

Saving a Phone Number From Recent Calls

Your Sprint PCS Phone can store up to 200 Contacts entries. Contacts entries can store up to a total of five phone numbers, and each entry's name can contain sixteen characters.

To save a phone number from Recent Calls:

1. Use your navigation key to select a Recent Calls entry and press **Options** (right softkey).
2. Select **Save to Contacts** and press OK.
3. Select **Add New Entry** to create a new Contacts entry for the number or **Edit Contact** to save the number to an existing entry.
4. Use the keypad to type in the new entry name and press OK.
   – or –
   Use your navigation key to scroll through your existing Contacts entries, highlight a name, and press OK.

After you have saved the number, the new Contacts entry is displayed.

Note:	You cannot save phone numbers already in your Contacts or from calls identified as **No ID** or **Restricted**.

Prepending a Phone Number From Recent Calls

If you need to make a call from Recent Calls and you happen to be outside your local area code, you can add the appropriate prefix by prepending the number.

To prepend a phone number from Recent Calls:

1. Select a Recent Calls entry and press **Options** (right softkey).
2. Select **Prepend**.
3. Enter the prefix and press TALK.
   – or –
   Press **Save** (left softkey) to save the amended number in your Contacts.

Erasing Recent Calls

To erase individual Recent Calls entries, see “Recent Calls Options” on page 68.

To erase Recent Calls:

1. Select **Menu** > **Recent Calls** > **Erase Recent Calls**.
2. Select **Erase Outgoing Calls**, **Erase Incoming Calls**, **Erase Missed Recent Calls**, or **Erase All Recent Calls**.

Using Contacts

In This Section

- Adding a New Contacts Entry
- Finding Contacts Entries
- Adding a Phone Number to a Contacts Entry
- Assigning Speed Dial Numbers
- Editing a Contacts Entry
- Selecting a Ringer Type for an Entry
- Secret Contacts Entries
- Dialing Sprint PCS Services

Now that you know the basics that make it easier to stay in touch with people and information, you're ready to explore your phone's more advanced features. This section explains how to use your phone's Contacts and helps you make the most of your time when you are trying to connect with the important people in your life.

Adding a New Contacts Entry

Your Sprint PCS Phone can store up to 200 Contacts entries. Contacts entries can store up to a total of five phone numbers, and each entry's name can contain sixteen characters.

To add a new entry:

1. Select **Menu** > **Contacts** > **Add New Entry**.
2. Enter the phone number for the entry and press OK.

Shortcut:	Enter the phone number in standby mode and press **Save** (left softkey). Proceed with steps 5-7.

3. Select a label for the entry (**Home**, **Home 2**, **Office**, **Office2**, **Mobile**, **Mobile2**, **Pager**, **Fax**, **Fax 2**, or **None**) and press OK.
4. Enter a name for the new entry and press OK. (See "Entering Text" on page 34.)
5. To assign a speed dial number, highlight this option and press OK. (See "Assigning Speed Dial Numbers" on page 75.)

After you have saved the number, the new Contacts entry is displayed.

Finding Contacts Entries

There are several ways to display your Contacts entries: by name, by speed dial number, by group, and by voice dial tags. Follow the steps outlined in the sections below to display entries from the Contacts menu.

Finding Names

To find Contacts entries by name:

1. Select **Menu** > **Contacts** > **Find Name**.
2. Scroll through all the entries using your navigation key.
   – or –
   To search for a specific listing, press **Options** (right softkey) and select **Search**.
3. Enter the first letter of a name or part of a name (such as “ave” for “Dave”). (The more letters you enter, the more your search narrows.)
4. To display an entry, highlight it and press OK.
5. To dial the entry’s default phone number, press TALK.
   – or –
   To display additional Contacts entries, press the navigation key left or right.

Shortcut:	From standby mode, press **Search** (right softkey) to display the Search feature.

Finding Speed Dial Numbers

To find phone numbers you have stored in speed dial locations:

1. Select **Menu** > **Contacts** > **Speed Dial #s**.
2. Scroll through speed dial entries using your navigation key. Speed dial numbers are displayed in numeric order.
   – or –
   Enter the number of a speed dial location using your keypad.
3. To display an entry, highlight it and press OK.
4. To dial the entry's default phone number, press TALK.
   – or –
   To display additional Contacts entries, press the navigation key left or right.

Adding a Phone Number to a Contacts Entry

To add a phone number to an entry:

1. Display a Contacts entry. (See “Finding Contacts Entries” on page 73.)
2. Press **Options** (right softkey).
3. Highlight **Edit Contact** and press OK. (The contact details display.)
4. Scroll to an empty **Number** using your navigation key. Speed dial numbers are displayed in numeric order.
5. Enter the new phone number and press **Save** (left softkey).
6. Select a label for the number and press OK.

Assigning Speed Dial Numbers

Your phone can store up to 99 phone numbers in speed dial locations. For details on how to make calls using speed dial numbers, see “Using Speed Dialing” on page 33.

Speed dial numbers can be assigned when you add a new Contacts entry, when you add a new phone number to an existing entry, or when you edit an existing number.

To assign a Speed Dial number to a new phone number:

1. Add a phone number to a new or to an existing Contacts entry. (See “Adding a New Contacts Entry” on page 72 or “Adding a Phone Number to a Contacts Entry” on page 75.)
2. Highlight **Speed Dial Number** and press OK.

3. Select an available speed dial location and press OK. (A confirmation will display.)

To assign a Speed Dial number to an existing phone number:

1. Display a Contacts entry. (See “Finding Contacts Entries” on page 73.)
2. Press **Options** (right softkey).
3. Highlight **Edit Contact** and press OK. (The contact details display.)
4. Highlight **Speed Dial Number** below the phone number for which you wish to assign a speed dial number, and press OK.
5. Select an available speed dial location and press OK. (A confirmation will display.)

Note:	If you attempt to assign an already in-use speed dial location to a new phone number, a dialog will appear asking if you wish to replace the existing speed dial assignment. Select Yes to assign the location to the new phone number and delete the previous speed dial assignment.

Editing a Contacts Entry

1. Display a Contacts entry. (See “Finding Contacts Entries” on page 73.)
2. Press **Options** (right softkey).
3. Highlight **Edit Contact** and press OK. (The contact details display.)
4. Highlight the part of the entry you wish to edit (**Name**, **Group**, **Ringer**, etc.) and press OK.
5. Add and/or edit the desired information and press OK.

Selecting a Ringer Type for an Entry

You can assign a ringer type to a Contacts entry so you can identify the caller by the ringer type. (See “Ringer Types” on page 40.)

To select a ringer type for an entry:

1. Display a Contacts entry. (See “Finding Contacts Entries” on page 73.)
2. Press **Options** (right softkey).
3. Highlight **Edit Contact** and press OK. (The contact details display.)
4. Use your navigation key to scroll right or left to the **Personalize** tab.
5. Scroll down to **Assign Ringer** and press OK.
6. Use your navigation key to scroll through available ringers. (When you highlight a ringer type, a sample ringer will sound.)
7. Highlight your desired ringer and press OK.
8. Press **Save** (left softkey) to save the new ringer type.

Secret Contacts Entries

You can hide an entry's phone number(s) and require your lock code to edit the entry by making it secret. The entry name is still displayed, but the entry's phone numbers are replaced with "(SECRET)".

To make an entry secret:

1. Display a Contacts entry. (See "Finding Contacts Entries" on page 73.)
2. Press **Options** (right softkey).
3. Highlight **Edit Contact** and press OK. (The contact details display.)
4. Use your navigation key to scroll down to **Secret** and press OK to check the option.
5. Press **Save** (left softkey) to save the new setting.

Tip:	If you can't recall your lock code, try using the last four digits of either your Social Security number or your Sprint PCS Phone number or try 0000 or NATL (6285). If none of these work, call Sprint Customer Service at 1-888-211-4PCS (4727).

Dialing Sprint PCS Services

Your Contacts list is preprogrammed with contact numbers for various Sprint PCS Services.

To dial a service from your Contacts:

1. Select **Menu** > **Contacts** > **Services**.
2. Select **Customer Solutions**, **Directory Assistance**, **Account Info.**, **Sprint Operator**, or **Voice Command**.

To dial a service from standby mode using your keypad:

1. Dial the appropriate service number:
   - **Customer Solutions** – * 2
   - **Directory Assistance** – 4 1 1
   - **Account Info.** – * 4
   - **Sprint Operator** – 0
   - **Voice Command** – *
2. Press TALK to place the call.

Using the Phone's Calendar and Tools

In This Section

- **Using Your Phone's Calendar**
- **Using the Alarm Clock**
- **Using Your Phone's Tools**

Your Sprint PCS Phone is equipped with several personal information management features that help you manage your busy lifestyle. This section shows you how to use these features to turn your phone into a time management planner that helps you keep up with your contacts, schedules, and commitments. It takes productivity to a whole new level.

Using Your Phone's Calendar

Adding an Event to the Calendar

Your Calendar helps organize your time and reminds you of important events.

To add an event:

1. Select **Menu** > **Calendar**.
2. Using your navigation key, highlight the day to which you would like to add an event and press **New** (left softkey).

Tip:	To quickly go to a date, press **Options** (right softkey) and select **Go To Date**.

3. Select a time for the event by highlighting the time field and pressing OK.
   - Using your keypad and/or navigation key, set the start and end time for the event and press OK.
4. Select a title for the event by highlighting **[Content]** and pressing OK.
   - Enter the even title and press OK. (See "Entering Text" on page 34.)
5. Select a repeating status for the event by highlighting the repeat field and pressing OK.
   - Highlight **None**, **Daily**, **Mon - Fri**, **Weekly**, **Monthly**, or **Yearly** and press OK.
6. Select an alarm time for the event by highlighting the alarm field and pressing OK.
   - Highlight **None**, **On Time**, **5 minutes**, **10 minutes**, **1 hour**, **1 day**, **or 2 days** and press OK.

7. Select a ringer type for the alarm by highlighting the ringer field and pressing OK.
   - To select a ringer menu, press **Options** (right softkey) and select **Default** for preprogrammed ringers or **My Content** for downloaded ringers and press OK.
8. Press **Save** (left softkey) to save the event.

Event Alerts

There are several ways your Sprint PCS Phone alerts you of scheduled events:

- By playing the assigned ringer type.
- By illuminating the backlight.
- By flashing the LED.

Event Alert Menu

When your phone is turned on and you have an event alarm scheduled, your phone alerts you and displays the event summary. To silence the alarm and reset the schedule, press OK.

To view additional options, press the appropriate softkey.

- **Details** (left softkey) displays the event detail screen.
- **Snooze** (right softkey) silences the alarm and schedules it to replay again in 10 minutes.

Viewing Events

To view your scheduled events:

1. Select **Menu** > **Calendar**.
2. Using your navigation key, highlight the day for which you would like to view events and press OK. (If you have events scheduled for the selected day, they will be listed in chronological order.)

3. To display the details of an event listed in the schedule, highlight it and press OK.

Changing to Weekly View

To go to the Weekly Calendar view:

1. Select **Menu** > **Calendar**.
2. Press **Options** (right softkey).
3. Select **Weekly**.

Going to Today's Date

To go to the Calendar menu for today's date:

1. Select **Menu** > **Calendar**.
2. Press **Options** (right softkey).
3. Select **Go to Today**.

Erasing a Day's Events

To erase a day's scheduled events:

1. Select **Menu** > **Calendar**.
2. Using your navigation key, highlight the day for which you would like to erase events and press OK.

Tip:	In the calendar view, days with events scheduled are underlined.

3. Press **Options** (right softkey) and select **Erase All**. (An alert will appear notifying you of the number of events to be erased.)
4. Select **Erase** or **Cancel**.

Note:	If the day for which you are erasing events contains a repeating event, you will receive the following prompt: “This is a recurring event <event name>.” Select **Erase this** to erase a single occurrence, **Erase all** to erase all occurrences of the event, or **Cancel** to cancel the deletion of the repeating event.

Purging Events

To delete events scheduled before a specific time and date:

1. Select **Menu** > **Calendar** > **Options** > **Erase old**.
2. Select the option to erase events older than **One week**, **One month**, **One year**, or **One day**.

Purging All Events

To delete all scheduled events:

- Select **Menu** > **Calendar** > **Options** > **Erase All**.

Using Your Phone's Tools

In addition to helping you be more efficient and organized, your Sprint PCS Phone offers useful and entertaining tools.

Using the Alarm Clock

Your phone comes with a built-in alarm clock with multiple alarm capabilities.

To use the alarm clock:

1. Select **Menu** > **Tools** > **Alarm Clock**.
2. Select **Alarm 1**, **Alarm 2**, or **Alarm 3**.
3. Turn the alarm on or off by highlighting the activation field and pressing OK.
   - Select **On** or **Off** and press OK.
4. Select a time for the alarm by highlighting the time field and pressing OK.
   - Using your keypad and/or navigation key, set the alarm time and press OK.
5. Select a repeating status for the alarm by highlighting the repeat field and pressing OK.
   - Highlight **Once**, **Daily**, **Mon - Fri**, or **Weekends** and press OK.
6. Select a ringer type for the alarm by highlighting the ringer field and pressing OK.
   - To select a ringer menu, press **Options** (right softkey), and select **Default** for preprogrammed ringers or **Download** for downloaded ringers, and press OK.

Using the Calculator

Your phone comes with a built-in calculator.

To use the calculator:

1. Select **Menu** > **Tools** > **Calculator**.
2. Enter numbers using your keypad.
   - Press *.
   - Press #.
   - Press **AC** (left softkey) to clear all numbers.
3. Press OK.

World Clock

To view the time in over fifty different locations:

1. Select **Menu** > **Tools** > **World Clock**.
2. Press **Cities** (right softkey) to select a city.
   – or –
   Press the navigation key left or right to scroll through different time zones.

Using Your Phone's Voice Services

In This Section

- **Managing Voice Memos**

Your Sprint PCS Phone's Voice Services let you record memos right on your phone. This section includes easy-to-follow instructions on using voice-activated dialing and managing voice memos.

Managing Voice Memos

You can use your phone's Voice Services to record brief memos to remind you of important events, phone numbers, or grocery list items.

Recording Voice Memos

To record a voice memo:

1. Select **Menu** > **Voice Recorder** > **Record**.
2. Begin recording after the prompt.

To end the recording of your memo:

- Press OK, BACK, or END.