Safety, regulatory, & legal

Where is my legal, safety and regulatory information? In order to provide you with better access to this important information, we've made the materials accessible from the phone's settings menu and on the web. Please review these materials prior to using your device. To access the materials from a connected phone, go to **Settings > System > Legal information**, and select a topic. To access the materials on the web, visit www.motorola.com/device-legal.

Note:Adapter shall be installed near the equipment and shall be easily accessible.

Regulatory information (e-label). Your mobile device may use an electronic label (e-label) that provides some regulatory information about the device. To view the regulatory information (such as FCC ID) for this device, on the phone, go to **Settings** > **System** > **Regulatory information**, or visit www.motorola.com/device-legal.

Battery charging. Charge your mobile device using a compatible Motorola charger, another brand class 2 Limited Power Source USB charger that complies with USB 1.1, 2.0, 3.0, or greater, and complies with EN301489-34, EN60950-1 or equivalent, or a high-power USB port on a PC. Chargers that do not comply with these standards may be unsafe and may cause slow charging, product damage, or reduced device performance.

- Don't charge your phone in temperatures below 0℃（32℉）or above 45℃（113℉）.
- Only use Motorola-approved batteries, which contain safety circuitry and are designed to give the best performance in your mobile device.
- Don.'t use a damaged charger or charger cable to charge your device.
- Don't use tools, sharp objects, or excessive force to clean the USB port, as this may damage your mobile device.
- Unplug your charger from the electrical outlet when not in use.

Distractions. Using your mobile device in some circumstances could distract you and may cause a dangerous situation. Be aware of your surroundings and environmental hazards when using your mobile device.

Driving precautions. Responsible and safe driving is your primary responsibility when driving a vehicle. Always obey local laws and regulations.

Seizures, blackouts, eyestrain & discomfort. Prolonged use of any device may cause discomfort in hands, fingers, arms, neck, and other parts of your body, and may cause eyestrain and headaches. It is good practice to use your device in a safe area with comfortable ambient lighting, and take frequent breaks if you feel discomfort. Seek medical advice if symptoms persist.

In rare cases, flashing patterns or lights, for example in video games or movies, may cause seizures or blackouts. If you suffer any seizures or blackouts, or have a history of seizures, stop using your device and seek medical advice.

Medical devices. If you use an implantable pacemaker or defibrillator, or other medical device, consult your healthcare provider and the device manufacturer's directions before using this mobile device.

If you use a pacemaker or defibrillator, the FCC recommends that you observe the following precautions:

- ALWAYS keep the mobile device more than 20 centimeters (8 inches) from the pacemaker or defibrillator.
- Use the ear opposite the pacemaker or defibrillator to minimize the potential for interference.
- Turn OFF the mobile device immediately if you have any reason to suspect that interference is taking place.

Important: Some products contain magnets. Always keep products with magnets more than 20 cm. (8 in.) from medical devices, such as pacemakers, internal cardio defibrillators or other devices that can be affected by a magnetic field. Also, keep away from credit cards, ID cards and other media that use magnetically encoded information.

Children and animals. Keep your mobile device and its accessories away from small children and animals. These products are not toys and may be hazardous to small children and animals. For example, a choking hazard may exist for small, detachable parts. Keep plastic bags away from babies and children to avoid danger of suffocation and choking. **Supervise access.** If children use your mobile device and accessories, monitor their access for their safety, and to help prevent loss of data or unexpected charges for data or app purchases.

Glass parts. Some parts of your mobile device, like your screen, could be made of glass. If the glass breaks, chips, or cracks, do not touch or attempt to remove it. Stop using your mobile device until it can be repaired by a qualified service center.

Use & care. To care for your Motorola mobile device, please observe the following:

- **Liquids.** Don't expose your mobile device to water, rain, extreme humidity, sweat, or other liquids.
- **Drying.** Don't try to dry your mobile device using a microwave oven, conventional oven, or dryer.
- **Extreme heat or cold.** Don't store, charge, or use your mobile device in extreme heat or cold.
- **Dust and dirt.** Don't expose your mobile device to dust, dirt, sand, food, or similar materials.
- **Cleaning.** To clean your mobile device, use only a dry soft cloth. Don't use chemicals or compressed air.
- **Shock and vibration.** Don't drop your mobile device or expose it to strong vibration.
- **Protection.** To help protect your mobile device, always make sure that any available connectors, compartments and removable covers are closed and secure, and avoid carrying it with hard objects such as keys or coins.

- **LED light safety.** This product uses an LED light source ,which is safe when used as intended .Avoid staring directly at the LED light source,which may cause discomfort or temporarily impair vision .
- **Class 1 Laser.** This device contains a Class 1 laser focusing system, which is safe under reasonably, foreseeable conditions of use in accordance with international standards.Do not attempt to modify or disassemble .

Operational warnings. Obey all posted signs when using mobile devicesin publicareas.

- **Potentially explosive areas:** Potentially explosive areas are often, but not always, posted and can include blasting areas, fueling stations, fueling areas (such as below decks on boats), fuel or chemical transfer or storage facilities, or areas where the air contains chemicals or particles, such as grain dust, or metal powders.
  Turn off your mobile device before entering such an area, and do not charge batteries. In such areas, sparks can occur and cause an explosion or fire.
- **Symbol key:** Your charger, mobile device, battery (if user- removable), device display, user's guide, or packaging may contain symbols, defined as follows:

	Important safety information follows.
	Your battery or mobile device may require recycling in accordance with local laws. Contact your local regulatory authorities for more information.
	Don't dispose of your battery or mobile device with your household waste. See Disposal & recycling for more information.
	Don't dispose of your battery or mobile device in a fire.
	For indoor use only.
	Listening at high volume to music or voice through a headset or headphone may damage your hearing.

Specific absorption rate (ICNIRP). [EU, India, Japan, LA, MEA, RU/ CIS, ID]

YOUR MOBILE DEVICE MEETS INTERNATIONAL GUIDELINES FOR EXPOSURE TO RADIO WAVES. The highest SAR values under the ICNIRP guidelines for your device model are listed below:

Head SAR	[2.4GHz WLAN], Wi-Fi, Bluetooth	0.77 W/kg
Body-worn SAR	[LTE Band 1], Wi-Fi, Bluetooth	1.521 W/kg

To view additional SAR information on your phone, go to **Settings > System > Legal information > RF information**. To view the information on the web, visit www.motorola.com/rfhealth.

Supported frequencies and power. This device is capable of operation on the following frequencies, subject to location and network availability.

Model XT1955-2

Operating mode	Frequency range MHz/Band	Maximum EIRP power Unit (dBm)
Bluetooth	2400–2483.5	
WLAN 2.4G	2400–2483.5	

Operating mode	Frequency range MHz/Band	Maximum Conducted power Unit (dBm)
GPS/GLONASS	1559-1610	N/A
FM Receive	87.5–108	N/A
GSM900	880-915	
GSM1800	1710-1785	
WCDMA Band I	1920–1980	
WCDMA Band VIII	880 - 915	
LTE Band 1	1920 - 1980	
LTE Band 2	1850 - 1910	
LTE Band 3	1710 - 1785	
LTE Band 4	1710 - 1755	

LTE Band 5	824 - 849	
LTE Band 7	2500 - 2570	
LTE Band 28	703 - 748	
LTE Band 66	1710 - 1780	

European conformance (CE). The following information is applicable to mobile devices that carry a CE mark. Contact point: Regulatory Compliance, Motorola Mobility UK Ltd., Redwood, Crockford Lane, Chineham Business Park, Basingstoke, RG24 8WQ, UK.

Hereby, Motorola Mobility LLC declares that the radio equipment with this declaration and bearing the CE mark is in compliance with Directive 2014/53/EU.

The full DoC can be found at www.motorola.com/red. Use the search feature to find your device's model or type. Your device's model and type may be under the battery, under the rear cover, or on the exterior of the device.

MOTOROLA MOBILITY LLC GLOBAL LIMITED WARRANTY MOBILE PHONES

[es-CO, pt-BR, ja-JA, id-ID, PRC, TR]

Motorola Mobility LLC, or its subsidiaries, ("Motorola") warrants to the original consumer purchaser ("you") that the Mobile Phone or Moto Mod accompanying this warranty, and any in-box accessories which accompany it (the "Products"), will be free of substantial defects in material and workmanship for the period noted in the Addendum (see end of section), beginning from the date of original consumer purchase ("Warranty Period") provided that the Products are used for normal consumer purpose.

Note for Moto Mods owners: This warranty covers only the Moto Insta-Share Projector, Hasselblad True Zoom, Moto Power Pack, Moto Style Shell Wilreless Charging, Moto TurboPower Pack, Moto 360 Camera, and Moto Smart Speaker with Amazon Alexa, and Polaroid Insta-Share Printer Moto Mods. Third-party Moto Mods are not covered by this warranty, but may be covered by a separate warranty that accompanies them.

Repairs made by Motorola or its authorized agent under this Limited Warranty ("Warranty Service") are covered for the balance of the original Warranty Period, or for the period noted in the Addendum, whichever is longer. This Limited Warranty covers only a purchase of new Products from Motorola or an authorized reseller or authorized distributor of Motorola Products which are accompanied in-box by this written Limited Warranty. This Limited Warranty is personal to you and not transferable. No retailer or other third party is authorized to make any representations on behalf of Motorola or to modify this Limited Warranty.

Additional warranty coverage for those Products that contain the ShatterShield™ Display (not all products contain the ShatterShield™

display, see printed manual for details). The ShatterShield™ display consists of the internal display panel and embedded lens, which are warranted against shattering and cracking for four (4) years from the original date of consumer purchase. Certain phones may include a protective lens, screen protectors, or other similar external layers, which are not covered by this additional warranty. All other limitations and exclusions contained in this Limited Warranty (see "What is not covered" section), including scratches and other cosmetic damage, intentional damage or abuse, and normal wear and tear, apply to the components of the ShatterShield™ display.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY HAVE OTHER RIGHTS THAT VARY BY STATE, PROVINCE OR COUNTRY. FOR CONSUMERS WHO ARE COVERED BY CONSUMER PROTECTION LAWS OR REGULATIONS IN THEIR COUNTRY OF PURCHASE OR, IF DIFFERENT, THEIR COUNTRY OF RESIDENCE, THE BENEFITS CONFERRED BY THIS LIMITED WARRANTY ARE IN ADDITION TO ALL RIGHTS AND REMEDIES CONVEYED BY SUCH CONSUMER PROTECTION LAWS AND REGULATIONS. FOR A FULL UNDERSTANDING OF YOUR RIGHTS YOU SHOULD CONSULT THE LAWS OF YOUR COUNTRY, PROVINCE OR STATE.

What will we do if you make a claim under this Limited Warranty?

If you make a valid claim under this Limited Warranty, Motorola, or its Authorized Service Provider will, at their discretion, either (1) repair the Product using new, used, or reconditioned replacement parts; or (2) replace the Product with a new or 'like new' reconditioned Product that is the same or similar to the warranted Product; or (3) refund the purchase price. Repaired or replaced products will be returned to you in their original factory configuration, plus any applicable software updates, which may affect use and/or compatibility with third party applications (for which Motorola shall have no liability). Any refunded or replaced Product shall become the property of Motorola. To obtain service under this Limited Warranty, the claim should be made in the country where the Product was intended for sale; otherwise repair services are limited to the options available in the country where the service is requested.

What is not covered?

This Limited Warranty does not cover the following unless they occurred because of a defect in materials or workmanship:

(a) Normal wear and tear due to the normal aging of the Product, including parts that are expected to deteriorate over time, such as batteries, lens liners, or protective coatings.

(b) Cosmetic damage, including scratches, dents, and cracks to the Products.

(c) Damage caused by the use of non-Motorola branded or approved products, accessories or software.

(d) Damage caused beyond the reasonable control of Motorola, including damage caused by (i) accident, abuse, misuse; (ii) operating a Product outside its permitted or intended uses as defined in the Products' User Manual, Quick Start Guide, Online Tutorials, and other documentation provided to you, including use of the Products for commercial purposes; (iii) improper care and handling (e.g. subjecting the Product to temperatures above the temperature for which the Product is approved), abuse or neglect (e.g. broken or bent connectors, ports, or SIM/SD card slots); impact damage (e.g. dropping the Product); (iv) contact with liquids, water, rain, extreme humidity, unusually heavy perspiration, vapor or other moisture; sand, food, dirt or other similar substances (except for Products sold as resistant to such substances), but
then only to the extent the damage was not caused by incorrectly securing the phone's protective elements (e.g. failing to properly close a seal), or such protective elements are damaged or missing (e.g. a cracked back cover), or subjecting a Product to conditions beyond its stated specifications or limits (e.g. IPx7, 30 minutes in 1 meter of fresh water); or (v) flood, fire, earthquake, tornado or other acts of God not within Motorola's reasonable control.

(e) Unauthorized service. Defects or damage resulting from someone other than Motorola or a Motorola authorized service center servicing, testing, adjusting, installing, maintaining, altering, or tampering with the Products.

(f) Products that have been modified in any manner without the written permission of Motorola, including Products (i) with serial numbers or other manufacturer codes that have been removed, altered or obliterated; (ii) with mismatched or duplicated serial numbers; (iii) with broken seals or other evidence of tampering; or
(iv) which have been modified to alter functionality or capability, or show evidence of attempts to modify them.

- WARNING AGAINST UNLOCKING THE BOOTLOADER OR ALTERING A PRODUCT'S OPERATING SYSTEM SOFTWARE: ALTERING A PRODUCT'S OPERATING SYSTEM, WHICH INCLUDES UNLOCKING THE BOOTLOADER, ROOTING A DEVICE OR RUNNING ANY OPERATING SOFTWARE OTHER THAN THE APPROVED VERSIONS ISSUED BY MOTOROLA AND ITS PARTNERS FOR YOUR SPECIFIC DEVICE MAY PERMANENTLY DAMAGE YOUR PRODUCT, CAUSE IT TO BE UNSAFE AND/OR MALFUNCTION AND ANY DAMAGE THAT IS CAUSED THEREFROM WILL, UNLESS OTHERWISE STATED BY MOTOROLA, NOT BE COVERED BY THIS LIMITED WARRANTY.
- IMPORTANT: IT IS ILLEGAL TO USE THIS PRODUCT IF IT CEASES TO COMPLY WITH THE GOVERNMENT AUTHORIZATIONS THAT APPROVED ITS RELEASE. THEREFORE, YOU MUST NOT MAKE CHANGES TO THE

PRODUCT AFFECTING ITS EMISSION, MODULATION, TRANSMISSION CHARACTERISTICS, INCLUDING POWER LEVELS, OPERATING FREQUENCIES AND BANDWIDTHS, SARLEVELS, DUTY-CYCLE,TRANSMISSIONMODESANDTHE INTENDED METHODOFUSEOFTHEPRODUCT.

(g) Defects,damages,orthefailureoftheProductduetoanythird party communicationserviceornetworkyousubscribetooruse withthe Product.

(h) Software,eitherembeddedin,downloadedto,oraccompanied withthe Products.

- TOTHEEXTENTPERMITTEDBYAPPLICABLELAW, MOTOROLA SPECIFICALLY DISCLAIMS ANY AND ALL STATUTORY OR IMPLIED WARRANTIES, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY, FITNESS FORAPARTICULARPURPOSE, NONINFRINGEMENT,ALL WARRANTIESAGAINSTHIDDENOR LATENTDEFECTS,AND MOTOROLADOESNOTWARRANTTHATTHE OPERATION OFANYPRODUCTSORSOFTWARECOVEREDUNDERTHIS LIMITEDWARRANTYWILLMEETYOURREQUIREMENTS, WORK INCOMBINATIONWITHANYHARDWAREOR SOFTWARE APPLICATIONSORTHIRDPARTYSERVICES, BE UNINTERRUPTED, ERROR-FREE, OR WITHOUT RISK TO, OR LOSSOF,ANYINFORMATION,DATA,SOFTWAREOR APPLICATIONSCONTAINEDTHEREIN,ORTHATDEFECTS INTHE PRODUCTSORSOFTWAREWILLBECORRECTED. WHERE SUCHSTATUTORYORIMPLIEDWARRANTIES CANNOTLAWFULLYBEDISCLAIMED,THENTOTHEEXTENT PERMITTEDBYLAW,ALLSUCHWARRANTIESSHALLBE LIMITEDIN DURATIONTOTHEDURATIONOFTHEEXPRESS LIMITEDWARRANTY CONTAINEDHEREINANDTHEREMEDIES OFREPAIR, REPLACEMENT,ORREFUNDASDETERMINED BYMOTOROLAINITSSOLEDISCRETIONSHALLBETHE EXCLUSIVEREMEDYOFTHECONSUMER.NOORALOR WRITTEN REPRESENTATIONSMADEBYMOTOROLAORANY SELLER, RESELLERORDISTRIBUTOROFTHEPRODUCTS, INCLUDING EMPLOYEESANDAGENTSTHEREOF,SHALL CREATE ANY ADDITIONAL WARRANTY OBLIGATIONS, INCREASETHESCOPE,OR OTHERWISEMODIFYINANY MANNERTHETERMSOFTHISLIMITED WARRANTY.
- TOTHEEXTENTPERMITTEDBYAPPLICABLELAW,MOTOROLA SPECIFICALLY DISCLAIMS ANY AND ALL LIABILITY, WHETHER IN CONTRACT,TORTORUNDEROTHERLEGALTHEORY (INCLUDING NEGLIGENCE),FORDAMAGESINEXCESSOFTHE PURCHASEPRICE OFTHEPRODUCTS,ORFORANYINDIRECT, INCIDENTAL,SPECIAL ORCONSEQUENTIALDAMAGESOFANY KIND,ORLOSSOFREVENUE ORPROFITS;LOSSOFBUSINESS; BUSINESS INTERRUPTION; LOSS OF OPPORTUNITY; LOSS OFGOODWILL;LOSSOFREPUTATION;LOSSOF,DAMAGE TO,OR CORRUPTIONOFINFORMATION,DATA,SOFTWARE

OR APPLICATIONS (INCLUDING ANY COSTS ASSOCIATED WITH RECOVERING, PROGRAMMING, OR REPRODUCING ANY INFORMATION, DATA, SOFTWARE OR APPLICATIONS STORED ON OR USED WITH MOTOROLA PRODUCTS, OR ANY FAILURE TO MAINTAIN THE CONFIDENTIALITY OF ANY INFORMATION OR DATA STORED ON THE PRODUCTS); OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE ABILITY OR INABILITY TO USE THE PRODUCTS OR SERVICES PROVIDED UNDER THIS LIMITED WARRANTY. BY MAKING A CLAIM UNDER THIS LIMITED WARRANTY YOU ACKNOWLEDGE THAT YOU UNDERSTAND THE ABOVE DISCLAIMERS OF LIABILITY.

- **SOME STATES OR JURISDICTIONS DO NOT ALLOW THE LIMITATION OR EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR THE EXCLUSION OR LIMITATION ON THE LENGTH OF AN IMPLIED WARRANTY, OR THE LIMITATION OR EXCLUSION OF DAMAGES FOR PERSONAL INJURIES CAUSED BY NEGLIGENCE, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE OR JURISDICTION.**

My Product needs service, what should I do? Locate your valid proof of purchase, showing the date of purchase, you will need it to obtain warranty coverage.

1. Before attempting to diagnose or repair any Product, please backup all software, applications, and other data, including contacts, photos, music, games, which will be erased during the repair process and cannot be reinstalled by Motorola and Motorola shall have no liability therefore.
2. Review the online Motorola customer support website at www.motorola.com for troubleshooting information.
3. If the Product is still not functioning properly after you have followed troubleshooting instructions suggested on this website, please contact Motorola using the contact details provided on the customer support page of www.motorola.com.
4. If your Product is covered by this Limited Warranty, you may be required to download, or otherwise obtain and accept software updates. You are responsible for any third party data costs incurred when obtaining the downloads.

   Before we can provide any further support under this Limited Warranty you must first comply with the warranty processes outlined above, and any repair instructions provided by Motorola.
5. **If the software update does not fix the problem, you will receive instructions on how and where to ship the Product for evaluation. You must supply: (i) proof of purchase; (ii) a**

written description of the problem; (iii) the name of your mobile network service provider, if applicable; and (iv) your home and email address and telephone number. Motorola reserves the right to charge you for the cost of shipping the Product to and from the authorized service center.

6. If the Product is not covered by this Limited Warranty (and you do not have any other statutory rights in your place of residence), Motorola will inform you of the availability, price, and other conditions applicable to such out-of-warranty repair of the Product.

Addendum: Warranty periods by country

Country/Region	**Warranty Period (Months)** **Phone/Charger/Earphone/ Non-Removable Battery/ Removable Battery**
Country	X/X/X/X/X

Guarantee policy (Mexico only)

[es-US only]

This Guarantee Policy represents the only guarantee that applies to personal communication Products and Accessories of the Motorola Trademark that are purchased in Mexico.

Items covered by this Guarantee

It protects the manufacturing defects and hidden defects of the "Products" and "Accessories" (such as batteries, antennas, chargers, wired headphones and wireless devices) of the Motorola trademark, described in the space that for such purpose is established on the back of this Guarantee Policy, which covers all of the parts, components, accessories and labor of Motorola Products, as well as the transportation costs that derive from fulfilling this policy, within its service network.

The Motorola "Products" that this guarantee protects may be: (a) cellular phones, (b) smart phones (pocket computer and cellular phone), (c) beepers, (d) two-way radios, (e) wireless phones.

Motorola, free of charge for you, shall have the option to repair or replace the "Products", "Accessories" and components that present problems and are covered by the Guarantee. Motorola Comercial, S.A. de C.V. shall use used, equally functioning, refurbished, repaired or second hand parts or spare parts to repair the "Product." Software updates shall not be provided.

Duration of the Guarantee

The duration of the guarantee shall be one year starting from the purchase date of the new "Product" or "Accessory" at an authorized establishment.

Procedure for exercising the Guarantee

To demand the fulfillment of this guarantee, the address where the "Product" or "Accessory" was purchased must be sent to the address of the Person Responsible for the "Products" and "Accessories" in Mexico:

Motorola Comercial S.A. de C.V.
Paseo de los Tamarindos No. 100, Piso 1, Oficina 101 Col.
Bosques de las Lomas
Del. Cuajimalpa
México, Ciudad de México, C.P. 05120 Número
telefónico: 01 800 021 0000

or to the address of the authorized service center (which you can consult free of charge by calling 01 800 021 0000) and presenting the "Product" or "Accessory" with its parts and components.

To exercise this guarantee, you must present the "Product" or "Accessory" and this Guarantee Policy duly sealed by the establishment where it was purchased. In the event that this policy was not established on the date in which the "Product" or "Accessory" was purchased, you must present the receipt from this purchase.

Limitations or exceptions of this Guarantee

The guarantee shall not be valid:

- When the "Product" or "Accessory" has been used in conditions different than normal conditions.
- When the "Product" or "Accessory" has not been operated in accordance with the accompanying usage instructions.
- When the "Product" or "Accessory" has been changed or repaired by people who are not authorized by the national manufacturer, importer or respective responsible retailer.

Motorola shall notify the consumer if the service request is covered by this guarantee policy; in the event that it is not covered, Motorola shall inform the consumer of the availability, prices and other conditions that apply to repairing the "Product".

Motorola shall only replace the "Product" or "Accessory", upon turning in the "Product" or "Accessory" purchased.

For more information about the "Product" that needs repairs that are not covered by this guarantee, please call 01 800 021 0000.

Product model: Product

purchase date:

Seal of authorized distributor or establishment where Product was

purchased:

Note: In other countries, consult the local guarantee laws and regulations and your local Motorola office.

Comisión de Regulación de Comunicaciones (CRC). [es-US only] Approval of equipment consists of verification by the CRC of the documentation which certifies that an item of terminal equipment complies with the standards established by the Commission relating to this matter, bearing in mind that terminal equipment that is connected to the country's telecommunication networks must meet certain technical standards to ensure that it does not cause damage or interference to these networks, which in turn guarantees proper service provision by the network supplier to the users with respect to the terminal.

In accordance with Resolution 1762, the Communications Regulation Commission approves mobile terminals (TMC and PCS), stationary table-top and wall-fixed equipment, and satellite equipment.

Therefore, the equipment meets the purposes of approval and can operate on the TMC and PCS networks established in Colombia. In accordance with the provisions of Article 13.1.2 of Resolution CRT 087 of 1997, you are hereby informed that it has been included in the CRC approval register. To find the CRC approval letter for the device, visit http://www.siust.gov.co/siic/publico/terminal-homologada.

This device works with 4G LTE technology and is enabled to operate on the band 4 - AWS and band 7 - 2,600 MHz.

Information for Chile. [es-US only] This equipment complies with exemption resolution No. 403 of 2008, and its amendments, from the Telecommunications Undersecretariat regarding electromagnetic radiation.

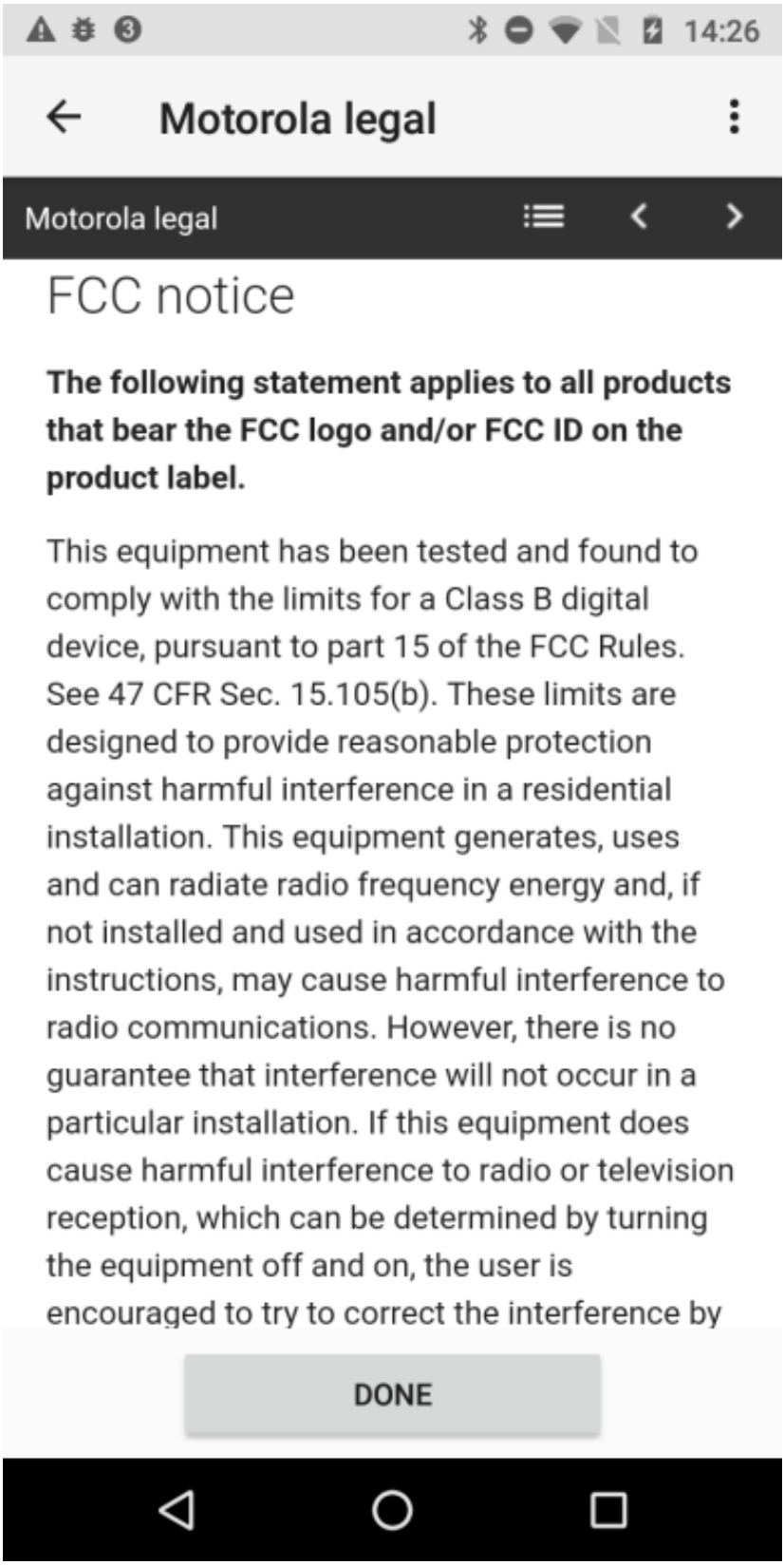
Electrical Requirements. [es-US only] Battery:

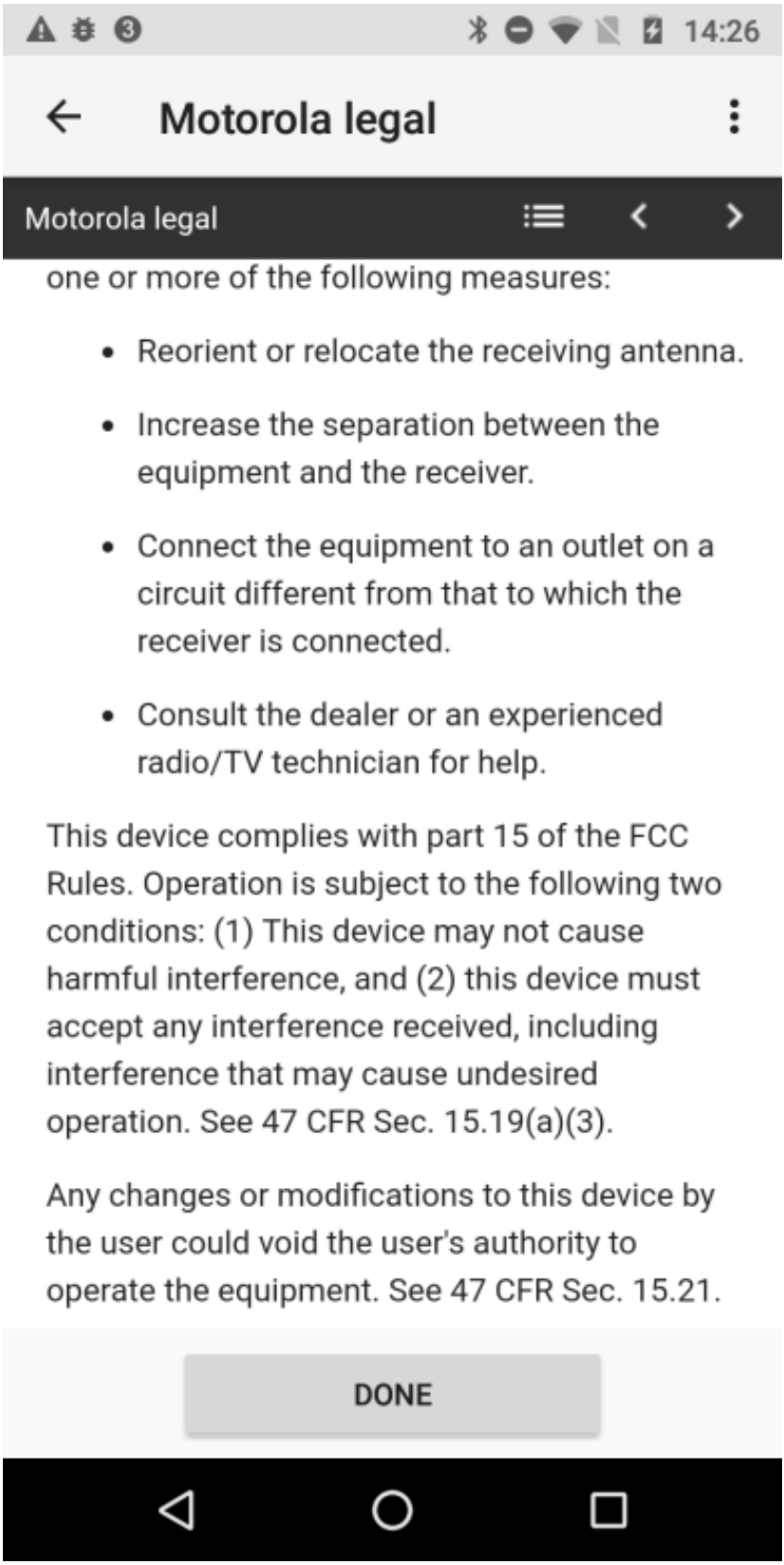
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Car Charger: XXXX
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Service&Repairs. If you have questions or need assistance, we're here to help. Go to www.motorola.com/support, where you can select from a number of customer care options.

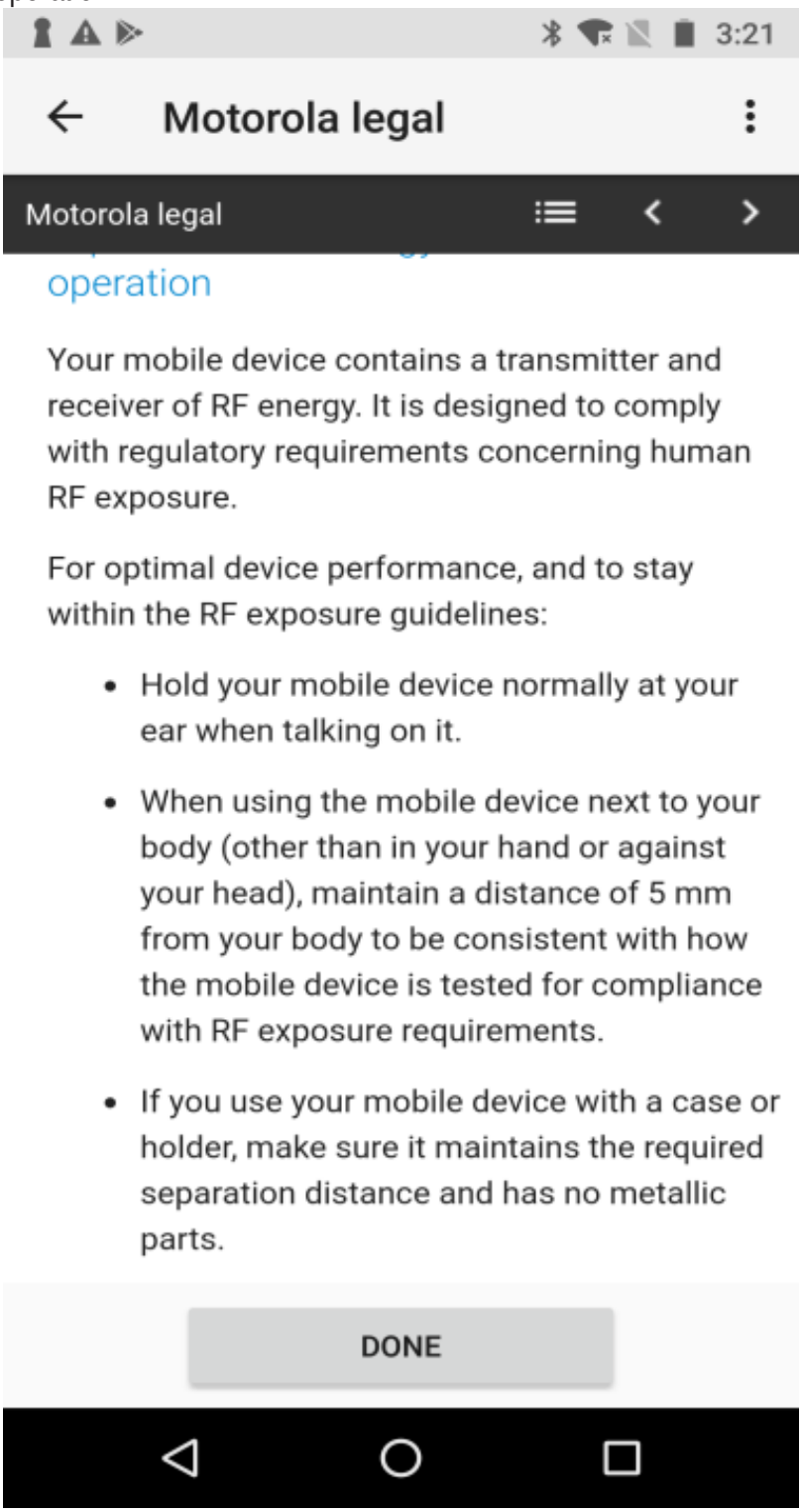
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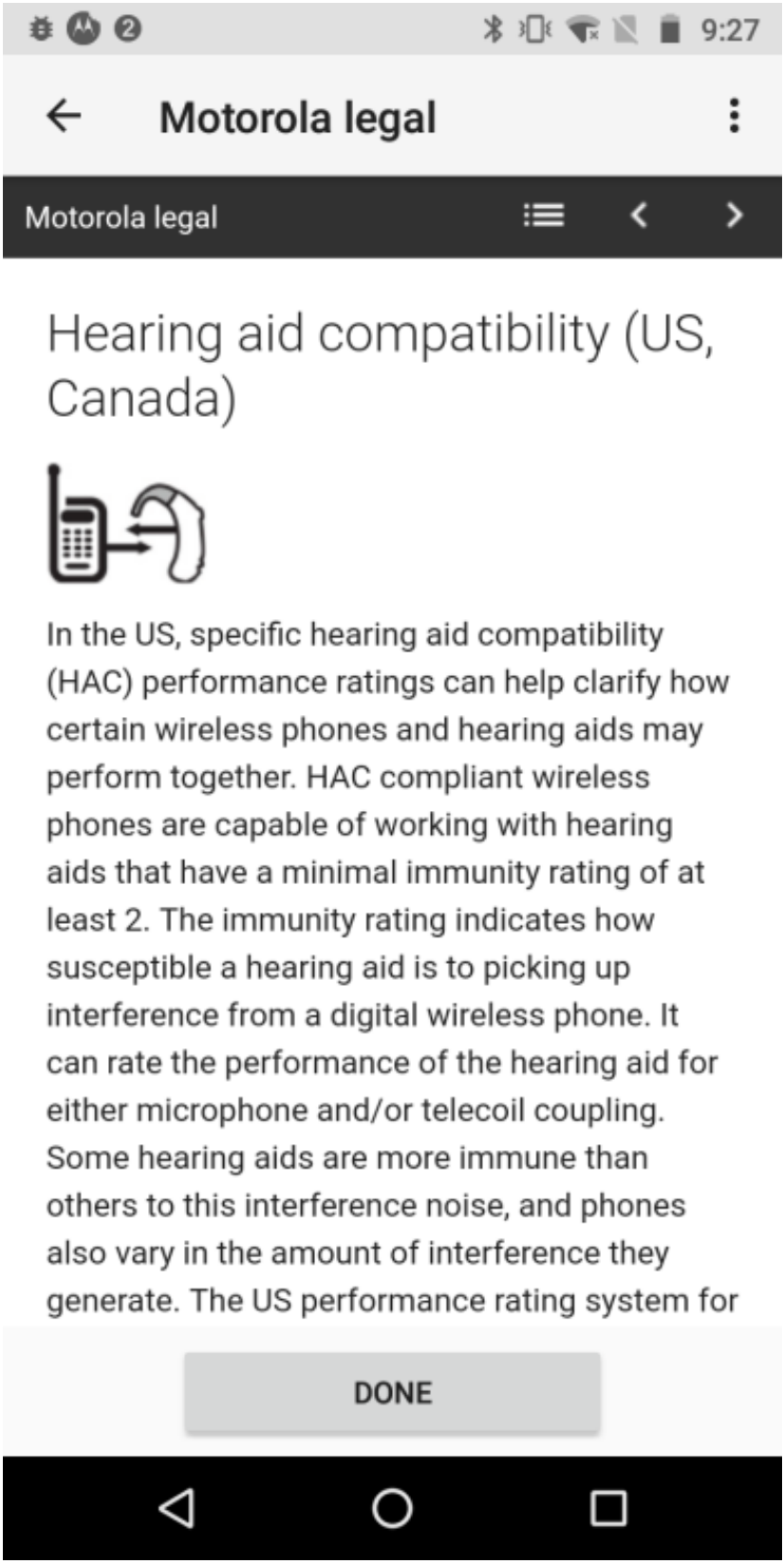
Motorola Mobility LLC
222 W. Merchandise Mart Plaza
Chicago, IL 60654
www.motorola.com

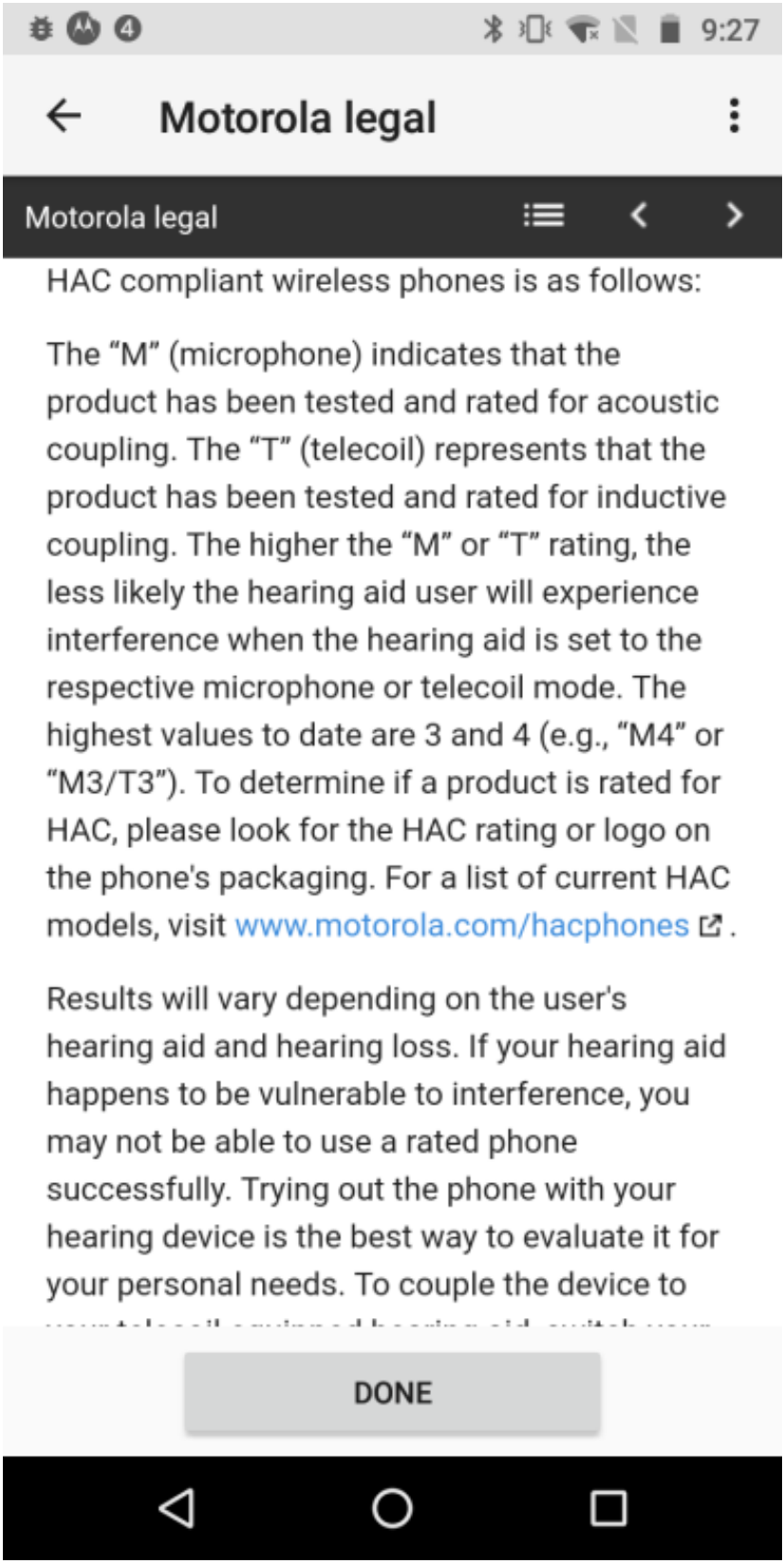

14:26
Motorola legal
Motorola legal
FCC notice
The following statement applies to all products that bear the FCC logo and/or FCC ID on the product label.
This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. See 47 CFR Sec. 15.105(b). These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by
DONE

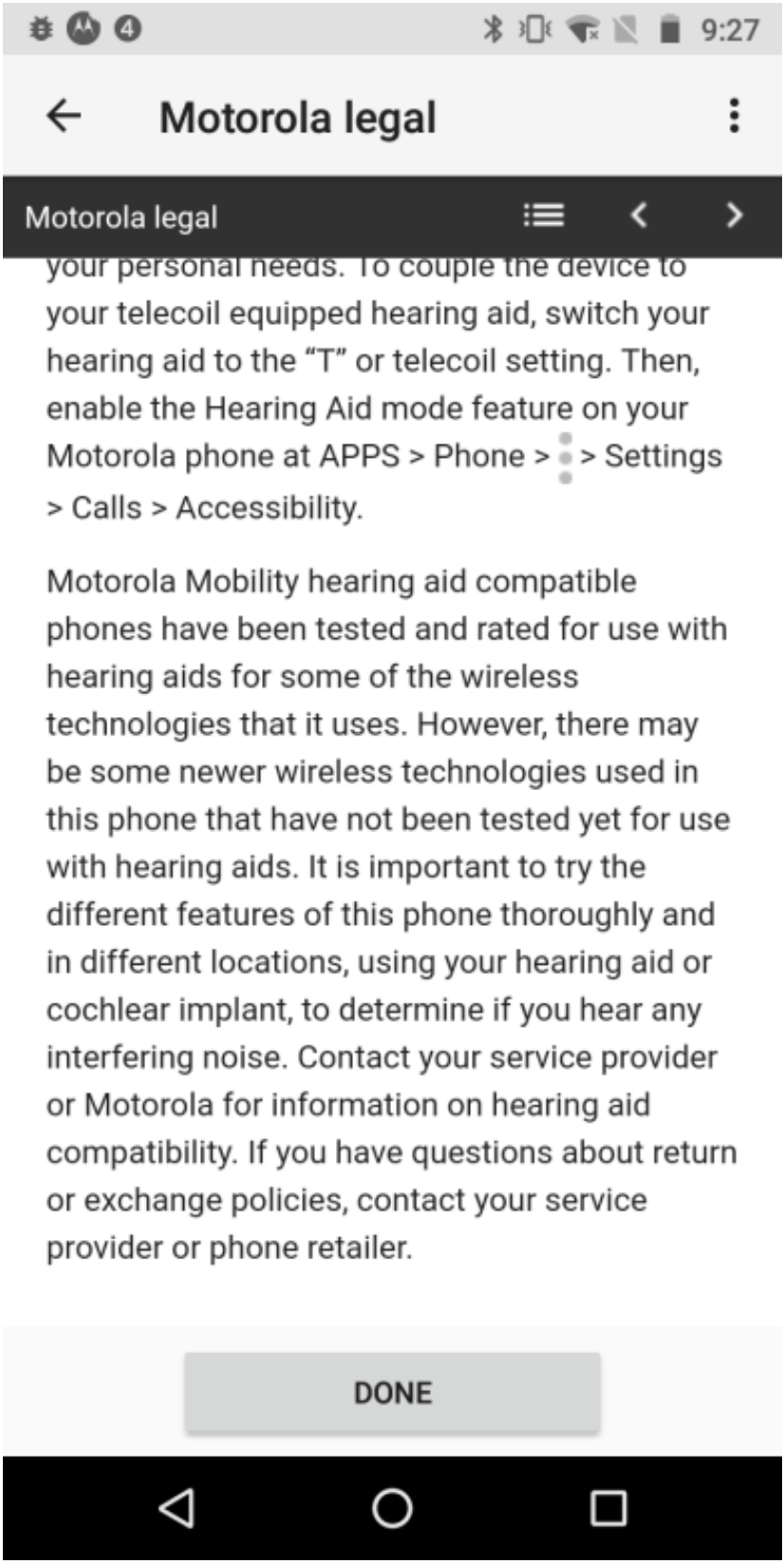

14:26
Motorola legal
Motorola legal
one or more of the following measures:
• Reorient or relocate the receiving antenna.
• Increase the separation between the equipment and the receiver.
• Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
• Consult the dealer or an experienced radio/TV technician for help.
This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. See 47 CFR Sec. 15.19(a)(3).
Any changes or modifications to this device by the user could void the user's authority to operate the equipment. See 47 CFR Sec. 15.21.
DONE

Settings > System > Legal information > RF information > Radio frequency (RF) energy > Exposure to RF energy & device operation




9:27
Motorola legal
Motorola legal
Hearing aid compatibility (US, Canada)
In the US, specific hearing aid compatibility (HAC) performance ratings can help clarify how certain wireless phones and hearing aids may perform together. HAC compliant wireless phones are capable of working with hearing aids that have a minimal immunity rating of at least 2. The immunity rating indicates how susceptible a hearing aid is to picking up interference from a digital wireless phone. It can rate the performance of the hearing aid for either microphone and/or telecoil coupling. Some hearing aids are more immune than others to this interference noise, and phones also vary in the amount of interference they generate. The US performance rating system for
DONE


9:27
Motorola legal
Motorola legal
HAC compliant wireless phones is as follows:
The “M” (microphone) indicates that the product has been tested and rated for acoustic coupling. The “T” (telecoil) represents that the product has been tested and rated for inductive coupling. The higher the “M” or “T” rating, the less likely the hearing aid user will experience interference when the hearing aid is set to the respective microphone or telecoil mode. The highest values to date are 3 and 4 (e.g., “M4” or “M3/T3”). To determine if a product is rated for HAC, please look for the HAC rating or logo on the phone's packaging. For a list of current HAC models, visit www.motorola.com/hacphones .
Results will vary depending on the user's hearing aid and hearing loss. If your hearing aid happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs. To couple the device to
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your personal needs. To couple the device to your telecoil equipped hearing aid, switch your hearing aid to the “T” or telecoil setting. Then, enable the Hearing Aid mode feature on your Motorola phone at APPS > Phone > > Settings > Calls > Accessibility.
Motorola Mobility hearing aid compatible phones have been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Contact your service provider or Motorola for information on hearing aid compatibility. If you have questions about return or exchange policies, contact your service provider or phone retailer.
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