

XT2561-1

FC&CL 18Nov2025



Moto Tag app

Read me
wcwrrrr
rtrtrrrrr
gnmcmmm

XT2561-1

English (en-US)

3

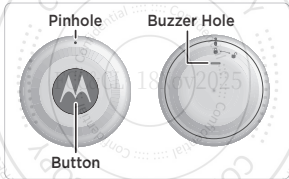
FC&CL 18Nov2025

2

At a glance

Before using your product, please read the legal, safety, and regulatory information in this guide.

Note: The images in this guide are examples only. See the *User Guide* for details such as dimensions of the product.



Tag case. You can use a tag case open on both sides to avoid blocking the button or buzzer volume.

Pair and connect

Note: Pull out the protective film. You will hear a beep indicating the tag is powered up.



- 1 Hold your phone close to the tag. Make sure the phone is awake and unlocked.
- 2 Turn on Bluetooth on your phone.
- 3 Follow the onscreen instructions that pop up on your phone.

If you don't see a pop-up window, tap **Settings** > search icon , type **Google Play services** and tap it, then tap **App details** > **Update**.

Reset and unpair

To reset the tag and unpair it with your phone, press the button once, then immediately press and hold it for 5 seconds until you hear a beep.

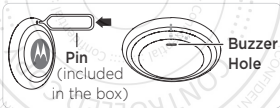
Replace the battery

You can check the battery status on the **Moto Tag** app. When the battery is very low, you will hear a special ringtone and some functions will be disabled. Replace the battery before the tag stops working.

Warning: Do not insert a pin into the buzzer hole. Keep the pin out of reach of children and animals. It may present a choking hazard.



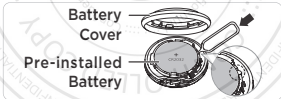
- 1 Insert the pin into the pinhole and push it gently. Then remove the pin.



- 2 Press down and turn the battery cover 25° counter-clockwise until dot A aligns with the open lock symbol . Then remove the cover.



- 3 Use the pin to gently pry the old CR2032 battery out of the battery compartment. Then, put in a new one with the positive side (+) facing up.



- 4 Replace the cover, aligning dot A with the open lock symbol . Then, press down and turn clockwise until dot A aligns with the closed lock symbol .

Get more

Download the **Moto Tag** app to get the complete moto tag experience. To get the apps, user guides, videos, and more, visit www.motorola.com/mymototag or scan the QR code with your **Camera** app.



Legal, safety, and regulatory information

For the complete legal, safety, and regulatory information, visit motorola.com/accessory-legal.

FC&CL 18Nov2025

Battery



WARNING

INGESTION HAZARD



This product contains a button cell or coin battery.

- **DEATH** or serious injury can occur if ingested.
- A swallowed button cell or coin battery can cause **Internal Chemical Burns** in as little as **2 hours**.
- **KEEP** new and used batteries **OUT OF REACH of CHILDREN** and animals.
- **Seek immediate medical attention** if a battery is suspected to be swallowed or inserted inside any part of the body.

- Remove and immediately recycle or dispose of used batteries according to local regulations and keep away from children and animals. Do NOT dispose of batteries in household trash or incinerate.
- Even used batteries may cause severe injury or death.
- Call a local poison control center for treatment information.
- Use a CR2032 battery (nominal voltage: 3Vdc).
- Non-rechargeable batteries are not to be recharged.
- Do not force discharge, recharge, disassemble, heat above 70°C (158°F) or incinerate. Doing so may result in injury due to venting, leakage or explosion resulting in chemical burns.
- Ensure the batteries are installed correctly according to polarity (+ and -).
- Remove and immediately recycle or dispose of batteries from equipment not used for an extended period of time according to local

- regulations.
- Always completely secure the battery compartment. If the battery compartment does not close securely, stop using the product, remove the battery, and keep it away from children and animals.

Safety information

- Your product contains magnets and may interfere with pacemakers and other medical devices. Consult your healthcare provider and the medical device manufacturer's directions before using this product.
- It's not recommended to attempt to disassemble, repair or modify the product by yourself. This may damage the product and could cause danger.
- Do not leave your product unsupervised with small children and animals. It may present a choking hazard.

Use & care

- Don't use your product in temperatures below -20°C (-4°F) or above 45°C (113°F). Don't store/transport your product in temperatures below -20°C (-4°F) or above 70°C (158°F).
- Don't drop, disassemble, puncture, crush or expose your product to fire.
- To clean your product, use a dry, soft cloth.

Dust and water resistance. For detailed information about your product's dust and water resistance design and care tips, refer to the *User Guide*.

Specifications

Operating mode	Frequency band	Maximum power
Bluetooth	2402-2483.5 MHz	EIRP 10 dBm
Ultra Wideband	6240-6740/7737-8237 MHz	0 dBm/50 MHz

Ultra Wideband information. Ultra Wideband (UWB) features require a paired UWB supported device. UWB availability varies by region. When use of UWB is prohibited in your region, swipe up from the home screen of your paired phone, tap **Settings** > search icon , then type **UWB**, and find the switch to turn it off.

In the US, UWB devices may not be employed for the operation of toys. Operation onboard an aircraft, a ship or a satellite is prohibited.

RF information

Exposure to RF energy & device operation

Your device contains a transmitter and receiver of RF energy. It is designed to comply with regulatory requirements concerning human RF exposure.

RF Exposure Information

This device meets the government's requirements for exposure to radio waves.

This device is designed and manufactured not

to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government.

This device complies with FCC radiation exposure limits set forth for an uncontrolled environment.

Medical devices

Your product contains magnets and may interfere with pacemakers and other medical devices. Consult your healthcare provider and the medical device manufacturer's directions before using this product.

Regulatory notices

FCC and ISED compliance. This device complies with part 15 of the FCC rules and ISED Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received,

including interference that might cause undesired operation.

FCC statement (USA)

The following statement applies to all products that bear the FCC logo and/or FCC ID on the product label.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. See 47 CFR Sec. 15.105(b). These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or

television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. See 47 CFR Sec. 15.19(a)(3).

Motorola has not approved any changes or modifications to this device by the user. Any changes or modifications could void the user's authority to operate the equipment. See 47 CFR Sec. 15.21.

Industry Canada notice to users (Canada)

This device contains license-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's license-exempt RSS(s). Operation is subject to the following two conditions: (1) This device may not cause interference. (2) This device must accept any interference, including interference that may cause undesired operation of the device.

FCC Regulations

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any

interference received, including interference that may cause undesired operation.

This device has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiated radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Note:

Caution: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

IC Notice

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions:

- (1) this device may not cause interference, and
- (2) this device must accept any interference,

including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

- (1) l'appareil ne doit pas produire de brouillage, et
- (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en

IC Radiation Exposure Statement

This EUT is very low power and compliance with IC CNR-102 exemption requirements.

Ce MAE est très faible puissance et de la conformité aux exigences d'exemption IC CNR-102.

European conformance (CE). The following information is applicable to products that carry a CE mark. Contact point: Regulatory Compliance, Motorola Mobility UK Ltd., 25 Templer

Avenue, Farnborough, Hampshire, GU14 6FE, UK..
Hereby, Motorola Mobility LLC declares that the radio equipment model as defined in this guide (and box label) supplied with this product bearing the CE mark is in compliance with Directive 2014/53/EU. The full DoC can be found at www.motorola.com/red.



ANATEL. "This equipment is not entitled to the protection from harmful interference and may not cause interference with duly authorized systems." www.anatel.gov.br



México Declaración de Conformidad.

La operación de este equipo está sujeta a las siguientes dos condiciones: 1) es posible que este equipo o dispositivo no cause interferencia perjudicial y 2) este equipo o dispositivo debe aceptar cualquier interferencia, incluyendo la que pueda causar su operación no deseada.

Disposal & recycling. Don't dispose of this product or its battery with your household waste. For help recycling products and packaging responsibly, visit www.motorola.com/recycling.



Disposal & recycling. Electronics are not trash. Don't dispose of this product or its battery with your household waste. Disposal in common waste can cause damage to the environment. Learn more at www.motorola.com.br/reciclagem.



Warranty. This product is covered by Motorola's limited warranty. To review the warranty visit motorola.com/accessory-legal. You may also obtain a copy of the warranty by contacting Motorola at: Motorola Mobility LLC, Attention Customer Service—Warranty Request, 222 West Merchandise Mart Plaza, Chicago, IL 60654.

Warranty. The Motorola Limited Warranty is

granted for a period of 12 (twelve) months, beginning from the date of original consumer purchase and is GRANTED EXCLUSIVELY FOR NEW DEVICES PURCHASED THROUGH AUTHORIZED RESELLERS. To obtain service under this Limited Warranty consumers must access our service page at motorola.com/accessory-legal. Among other limitations explicitly detailed in the full version the Limited Warranty document, WARRANTY WILL NOT BE GRANTED FOR THE FOLLOWING (NOT LIMITED) FACTS: (A) COSMETIC DAMAGE, INCLUDING SCRATCHES, DENTS, AND CRACKS TO THE PRODUCTS. (B) DAMAGE CAUSED BY ACCIDENT, ABUSE, MISUSE, IMPROPER CARE AND HANDLING AND WATER DAMAGE. (C) OTHER EXCLUSIONS ARE INCLUDED ON THE FULL WARRANTY CONTENT that can be visit at motorola.com/accessory-legal. You may also obtain a copy of the warranty by contacting Motorola at: Motorola Mobility LLC,

Attention Customer Service—Warranty Request,
222 West Merchandise Mart Plaza, Chicago, IL
60654.

Guarantee policy (Mexico)

This Guarantee Policy represents the only guarantee that applies to personal communication Products and Accessories of the Motorola Trademark that are purchased in Mexico.

Items covered by this Guarantee

It protects the manufacturing defects and hidden defects of the "Products" and "Accessories" (such as batteries, antennas, chargers, wired headphones and wireless phones) of the Motorola trademark, described in the space that for such purpose is established on the back of this Guarantee Policy, which covers all of the parts, components, accessories and labor of Motorola Products, as well as the transportation costs that derive from fulfilling this policy, within its service network.

The Motorola "Products" that this guarantee protects are tracker tags.

Motorola, free of charge for you, shall have the option to repair or replace the "Products", "Accessories" and components that present problems and are covered by the Guarantee. Motorola Comercial, S.A. de C.V. shall use used, equally functioning, refurbished, repaired or second hand parts or spare parts to repair the "Product." Software updates shall not be provided.

Duration of the Guarantee

The duration of the guarantee shall be one year starting from the purchase date of the new "Product" or "Accessory" at an authorized establishment.

Procedure for exercising the Guarantee

To demand the fulfillment of this guarantee, the address where the "Product" or "Accessory" was purchased must be sent to the address of

the Person Responsible for the "Products" and "Accessories" in Mexico:

Motorola Comercial S.A. de C.V.

Avenida Antonio Dovalí Jaime No 70

Torre A, Piso 14

Colonia Zedec Santa Fe

Alcaldía Alvaro Obregón

México, Ciudad de México, C.P. 01219

Número telefónico: 800 021 0000

or to the address of the authorized service center (which you can consult free of charge by calling 800 021 0000) and presenting the "Product" or "Accessory" with its parts and components.

To exercise this guarantee, you must present the "Product" or "Accessory" and this Guarantee Policy duly sealed by the establishment where it was purchased. In the event that this policy was not established on the date in which the "Product" or "Accessory" was purchased, you must present the

receipt from this purchase.

Limitations or exceptions of this Guarantee

The guarantee shall not be valid:

- When the "Product" or "Accessory" has been used in conditions different than normal conditions.
- When the "Product" or "Accessory" has not been operated in accordance with the accompanying usage instructions.
- When the "Product" or "Accessory" has been changed or repaired by people who are not authorized by the national manufacturer, importer or respective responsible retailer.

Motorola shall notify the consumer if the service request is covered by this guarantee policy; in the event that it is not covered, Motorola shall inform the consumer of the availability, prices and other conditions that apply to repairing the "Product".
Motorola shall only replace the "Product" or

"Accessory", upon turning in the "Product" or "Accessory" purchased. For more information about the "Product" that needs repairs that are not covered by this guarantee, please call 800 021 0000.

Product model:

Product purchase date Seal
of authorized distributor or
establishment where Product was
purchased:



Note: In other countries, consult the local guarantee laws and regulations and your local Motorola office.

Arbitration & opt-out. Except where prohibited by law or otherwise not applicable (such as in Australia, Japan and Türkiye), any claim relating to any Motorola product will be resolved by binding arbitration, instead of in court, unless you opt-out by sending written notice within 30 days of purchase that includes your name, address, phone number, and serial number (inside

the battery cover), stating that you reject this Arbitration provision to: Motorola Mobility LLC, 222 West Merchandise Mart Plaza, Attn: Arbitration Provision Opt-Out, Chicago, IL 60654 or arbitrat@motorola.com.

Service & Repair. If you have questions or need assistance, go to www.motorola.com/support.

Contact us: For metropolitan areas and national capitals, call 4002-1244. For other locations, call 0800-773-1244.

Legal disclaimers. Product specification and other information contained in this guide are believed to be accurate at the time of printing or release. Motorola reserves the right to correct or change any information without notice.

Product ID: Model XT2561-1

Company name: Motorola

Copyright & trademarks. MOTOROLA, the stylized M logo, MOTO, and the MOTO family of marks are trademarks or registered trademarks of Motorola Trademark Holdings, LLC. Google, Android, Google Play and other related marks and logos are trademarks of Google LLC. The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by Motorola Mobility LLC is under license. All other product or service names are the property of their respective owners. © 2025 Motorola Mobility LLC. All rights reserved.

PART NUMBER-A



[VDR] [LOC] MMM/YY
Printed in [Country]