

MOTOROLA LIMITED WARRANTY

What Does This Limited Warranty Cover?

Subject to the exclusions contained below, Motorola, Inc., by and through the Warrantor listed below, warrants its new Motorola-branded or Motorola-certified products, accessories or software (“Products”) to be free from defects in materials and workmanship under normal consumer usage for the period(s) outlined below. This Limited Warranty is a consumer’s exclusive remedy, and Motorola’s warranty obligations are limited to the terms and conditions set forth herein.

Who is Covered?

This Limited Warranty extends only to the first consumer purchaser of the Products, and is not transferable.

What Products Are Covered and For How Long?

This Limited Warranty applies only to new Products (as specifically listed below) which are a) manufactured by or for Motorola as identified by the "Motorola" trademark, trade name, or logo legally affixed to them; b) purchased by consumers from an authorized reseller or distributor of Motorola Products; and c) accompanied by this written Limited Warranty, regardless of whether such Products are purchased individually as an accessory, or bundled with, or as a component of, other Products. This Limited Warranty does not apply to any Products not identified by the "Motorola" trademark, trade name, or logo legally affixed to them, even if packaged or sold with Motorola Products. The Products covered, and applicable warranty periods are as follows:

PRODUCTS COVERED	WARRANTY PERIOD
Wireless Communication Devices , including wireless telephones, cordless telephones, two-way radios.	One (1) year from the date of purchase by the first consumer purchaser.
Mechanical/Operational Accessories , including headsets, Bluetooth® wireless accessories, chargers, speakers, handsfree car kits, eyewear lenses and frames.	One (1) year from the date of purchase by the first consumer purchaser.
Non-Mechanical/Decorative Accessories , including cases, belt clips, holders, covers, cables, memory cards and other media storage devices.	Ninety (90) days from the date of purchase by the first consumer purchaser.
Batteries	Ninety (90) days from the date of purchase by the first consumer purchaser.
Software , solely limited to the original operating software sold with the Product, and other software sold on tangible media (i.e. on a CD Rom) with the Product.	Ninety (90) days from the date of purchase by the first consumer purchaser, provided that your sole and exclusive remedy with respect to Software covered by this Limited Warranty, and Motorola’s sole obligation and liability is, at Motorola’s sole discretion, to a) provide another copy of the then current version of the software; b) replace the disk(s) or other tangible media containing such software; or c) to provide a downloadable patch or replacement code.
Products and Accessories that are Repaired or Replaced	The balance of the original warranty period or for ninety (90) days from the date returned to the consumer, whichever is longer.

Legal rights under application national laws governing the sale of consumer goods are not affected by this warranty. (EE DIRECTIVE 1999/44/EC)

What is Excluded From Coverage? The following are excluded from coverage under this Limited Warranty:

Altered Products. Products that have been altered in any manner so as to prevent Motorola from determining whether such Products are covered under the terms of this Limited Warranty are excluded from coverage. The forgoing shall include but not be limited to (a) serial numbers, date tags or other manufacturer coding that has been removed, altered or obliterated; (b) mismatched or duplicated serial numbers; or (c) broken seals or other evidence of tampering.

Normal Wear and Tear. Normal wear and tear, including but not limited to scratches, dents, cracks or other cosmetic damage to the Products are excluded from coverage.

Periodic Maintenance. Periodic maintenance, including but not limited to cleaning, and repair and replacement of parts due to normal usage is excluded from coverage.

Antennas. Defects or damage of any nature (including breakage) to a Product’s antenna is excluded from coverage.

Abuse, Misuse and Accidents. Defects or damage that result from abuse, misuse or accidents, including but not limited to: (a) improper usage or operation (e.g. operating the product outside its permitted or intended uses as defined by Motorola), improper storage (e.g. subjecting the Product to extreme temperatures), neglect (e.g. broken/bent/missing clips/fasteners/connectors); impact damage (e.g. dropping the Product) (b) contact with liquids, water, rain, extreme humidity, heavy perspiration or other moisture; sand, food, dirt or similar substances; (c) use of the Products for commercial rental purposes; or (d) external causes or acts which are not the fault of Motorola, including but not limited to flood, fire, earthquake, tornado or other acts of God, are excluded from coverage.

Use of Non-Motorola Products. Defects or damage that result from the use of non-Motorola branded or certified Products, accessories or other peripheral equipment, including without limitation housings, parts, or software, are excluded from coverage.

Unauthorized Service or Modification. Defects or damage resulting from service, testing, adjustment, installation, maintenance, alteration, or modification in any way, including but not limited to tampering with or altering the software, by someone other than Motorola, or its authorized service centers, are excluded from coverage.

Communication Services. Defects, damages, or the failure of Products due to any communication service or network you subscribe to or use with the Products is excluded from coverage.

Software. Aftermarket software (i.e. all software other than the original operating software sold with the Product), is excluded from coverage.

Refurbished/Reconditioned/Remanufactured Products. Products that have been refurbished, reconditioned, or remanufactured are not covered by this Limited Warranty.

What Other Limitations Are There? TO THE EXTENT PERMITTED BY APPLICABLE LAW, THIS LIMITED WARRANTY AND THE REMEDIES SET FORTH HEREIN ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES AND REMEDIES, WHETHER ORAL OR WRITTEN, STATUTORY, EXPRESS OR IMPLIED. TO THE EXTENT PERMITTED BY APPLICABLE LAW, MOTOROLA SPECIFICALLY DISCLAIMS ANY AND ALL STATUTORY OR IMPLIED WARRANTIES, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, NONINFRINGEMENT AND ALL WARRANTIES AGAINST HIDDEN OR LATENT DEFECTS. WHERE SUCH STATUTORY OR IMPLIED WARRANTIES CANNOT LAWFULLY BE DISCLAIMED, THEN TO THE EXTENT PERMITTED BY LAW, ALL SUCH WARRANTIES SHALL BE LIMITED IN DURATION TO THE DURATION OF THE EXPRESS LIMITED WARRANTY CONTAINED HEREIN AND THE REMEDIES OF REPAIR, REPLACEMENT, OR REFUND AS DETERMINED BY MOTOROLA IN ITS SOLE DISCRETION SHALL BE THE EXCLUSIVE REMEDY OF THE CONSUMER.

MOTOROLA DOES NOT WARRANT THAT THE OPERATION OF ANY PRODUCT OR SOFTWARE COVERED UNDER THIS LIMITED WARRANTY WILL MEET YOUR REQUIREMENTS, WORK IN COMBINATION WITH ANY HARDWARE OR SOFTWARE APPLICATIONS, BE UNINTERRUPTED, ERROR-FREE, OR WITHOUT RISK TO, OR LOSS OF, ANY INFORMATION, DATA, SOFTWARE OR APPLICATIONS CONTAINED THEREIN, OR THAT DEFECTS IN THE PRODUCT OR SOFTWARE WILL BE CORRECTED. TO THE EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL MOTOROLA BE LIABLE, WHETHER IN CONTRACT, TORT OR UNDER OTHER LEGAL THEORY (INCLUDING NEGLIGENCE), FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT, OR FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, OR LOSS OF REVENUE OR PROFITS; LOSS OF BUSINESS; BUSINESS INTERRUPTION; LOSS OF OPPORTUNITY; LOSS OF GOODWILL; LOSS OF REPUTATION; LOSS OF, DAMAGE TO, OR CORRUPTION OF INFORMATION, DATA, SOFTWARE OR APPLICATIONS (INCLUDING ANY COSTS ASSOCIATED WITH RECOVERING, PROGRAMMING, OR REPRODUCING ANY INFORMATION, DATA, SOFTWARE OR APPLICATIONS STORED ON OR USED WITH MOTOROLA PRODUCTS, OR ANY FAILURE TO MAINTAIN THE CONFIDENTIALITY OF ANY INFORMATION OR DATA STORED ON THE PRODUCT); OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE ABILITY OR INABILITY TO USE THE PRODUCTS. Some countries, states, provinces or jurisdictions do not allow the limitation or exclusion of incidental or consequential damages, or limitation on the length of an implied warranty, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from country, state, province or jurisdiction.

CONSUMER PROTECTION LAWS:

FOR CONSUMERS WHO ARE COVERED BY CONSUMER PROTECTION LAWS OR REGULATIONS IN THEIR COUNTRY OF PURCHASE OR, IF DIFFERENT, THEIR COUNTRY OF RESIDENCE, THE BENEFITS CONFERRED BY THIS LIMITED WARRANTY ARE IN ADDITION TO ALL RIGHTS AND REMEDIES CONVEYED BY SUCH CONSUMER PROTECTION LAWS AND REGULATIONS.

In the event that any term or provision contained in this Limited Warranty is found to be invalid, illegal or unenforceable by a court of competent jurisdiction, then such provision shall be deemed modified to the extent necessary to make such provision enforceable by such court, taking into account the intent of the parties. The invalidity in whole or in part of any portion of this Limited Warranty shall not impair or affect the validity or enforceability of the remaining provisions of this Limited Warranty. This Limited Warranty shall be governed by and construed under the laws of the country, state, province or jurisdiction in which the purchase of the Product took place. The Motorola entity identified at the end of this Limited Warranty in accordance with where the purchase of the Product took place shall be deemed the warrantor under this Limited Warranty. No oral or written representations made by Motorola or any Product seller, reseller or distributor, including employees and agents thereof, shall create any additional warranty obligations, increase the scope, or otherwise modify in any manner the terms of this Limited Warranty.

What Will Motorola Do? If a warranted defect or damage arises and a valid warranty claim is received within the Warranty Period, Motorola, at its sole option, will either (1) repair, at no charge, the defect or damage using new, used or reconditioned/refurbished functionally equivalent replacement parts; or (2) exchange the Product with a Product that is new or which has been reconditioned/refurbished or otherwise remanufactured from new or used parts and is at least functionally equivalent to the original Product; or (3) refund the purchase price of any Products that do not conform to the terms and conditions of this Limited Warranty. Products, parts and supporting documentation provided to Motorola as part of the warranty process, shall become the property of Motorola, and may not be returned. When a refund is given, the Product for which the refund is provided must be returned to Motorola and shall become the property of Motorola.

If your Product is capable of storing information, data, software or other applications, including but not limited to personal contacts, address books, pictures, music, games and ring tones, you should make periodic backup copies of such information, data, software or other applications contained in the Product's memory or other media storage as a precaution against possible operational failures. Additionally, such information, data, software or other applications will be erased during the repair process, and can not be reinstalled by Motorola. To avoid losing such information, data, software or other applications please create a back up before you deliver your Product for warranty service, and disable any security passwords. You will be responsible for reinstalling all such information, data, software, other applications and passwords. Motorola and its Authorized Service Centers are not responsible for the loss of such information, data, software or other applications.

How to Obtain Warranty Service or Other Information? Please access and review the online Customer Support section of Motorola's consumer website prior to requesting warranty service. If the Product is still not functioning properly after making use of this resource, please contact the Motorola entity listed below for the country or region where you purchased the Product (Note: if the Product is not commercially distributed in such country or region by the wireless carrier (excluding agents), any service provided will be limited to the options available in the country or region where the service is requested. Service options, parts availability and response times will vary according to country or region). A representative of Motorola, or of a Motorola Authorized Repair Center, will help determine whether your Product requires service. You may be required to download, or otherwise obtain and accept software upgrades from Motorola or a Motorola Authorized Repair Center. Complying with repair instructions and accepting such software upgrades is required in order to receive additional warranty support. If the software upgrade does not fix the problem, you will receive instructions on how to ship the Products, at your expense, to a Motorola Authorized Repair Center or other entity. To obtain service, as permitted by applicable law, you are required to include: (a) a copy of your receipt, bill of sale or other comparable proof of purchase; (b) a written description of the problem; (c) the name of your service provider, if applicable; (d) the name and location of the installation facility (if applicable) and, most importantly; (e) your address and telephone number. Motorola or a Motorola Authorized Repair Center will provide warranty service on Products that are presented for service during the Warranty Period, as permitted by law.

To obtain service or other information, please contact the Motorola entity listed below:

Country/Region Where Product was Purchased	Customer Support	Warranty
Argentina	0800 666 8676	0800 666 8676
Australia	1300 138823	1300 138823
Brazil	0800 701 1244	0800 701 1244
Brazil – São Paulo	(11) 3328 3838	(11) 3328 3838
Canada	+1 800 461 4575	1 800 461 4575
Chile	800 201 442	800 201 442
Colombia	01 200 700 1504	01 200 700 1504
India	3902 6686	3902 6686
Indonesia	575 4533	575 4533
Malaysia	1800 806 008	1800 806 008
Mexico	01 800 021 0000	01 800 021 0000
New Zealand	0508 6686 7652	0508 6686 7652
Philippines	1800 1651 0415	1800 1651 0415
Singapore	1800 882 8828	1800 882 8828
Thailand	351 8666	351 8666
United States	1 877 MOTOBLU	1 800 331 6456
Venezuela	0800 100 4289	0800 100 4289
Vietnam - Hanoi	(4) 9331080	(4) 9331080
Vietnam - Ho Chi Minh	(8) 9144146	(8) 9144146
Countries not listed, visit:	www.hellomoto.com	www.hellomoto.com

RFExposure mobil:

The internal / external antennas used for this mobile transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Statement according to FCC part 15.105:

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

European Union Directives Conformance Statement

Hereby, Motorola declares that this product is in compliance with

- The essential requirements and other relevant provisions of Directive 1999/5/EC
- All other relevant EU Directives.



The above gives an example of a typical Product Approval Number. You can view your product's Declaration of Conformity (DoC) to Directive 1999/5/EC (to R&TTE Directive) at www.motorola.com/rtte. To find your DoC, enter the product Approval Number from your product's label in the "Search" bar on the web site.



Caring for the Environment by Recycling

When you see this symbol on a Motorola product, do not dispose the product with household waste.



Recycling Mobile Phones and Accessories

The rechargeable batteries that power this product must be disposed of properly and may need to be recycled. In some countries or regions, collection systems are set up to handle electrical and electronic waste items. Contact your regional authorities for more details. If collection systems aren't available, return unwanted mobile phones or electrical accessories to any Motorola Approved Service Centre in your region. **Warning:** Never dispose of batteries in a fire because they may explode.

FCC Notice to Users

Users are not permitted to make changes or modify the device in any way. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. See 47 CFR Sec. 15.21. This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. See 47 CFR Sec. 15.19(3).

Export Law Assurances

Export Law Assurances This product is controlled under the export regulations of the United States of America and Canada. The Governments of the United States of America and Canada may restrict the exportation or re-exportation of this product to certain destinations. For further information contact the U.S. Department of Commerce or the Canadian Department of Foreign Affairs and International Trade.

Industry Canada Notice to Users

Operation is subject to the following two conditions: (1) This device may not cause interference and (2) This device must accept any interference, including interference that may cause undesired operation of the device Ref IC RSS 210 Sec.5.11. The term "IC" before the declaration/registration number only signifies that registration was performed based on Declaration of Conformity indicating that Industry Canada technical specifications were met. It does not imply that Industry Canada approved the equipment. See Ref IC Self-Marking 6(f) and RSP-100 Sec. 4.