

# Introduction

Thank you for purchasing EB1241.

- ↓ [Before You Begin](#)
- ↓ [Guide Usage Notes](#)
- ↓ [Data Communication](#)
- ↓ [Screenshots & Key Labels](#)

## Before You Begin

- EB1241 are referred to as "handset" in this guide.
- Read "Safety Precautions" and this guide thoroughly beforehand for proper usage.
- Accessible services may be limited by contract conditions.
- Unauthorized copying of any part of this guide is prohibited.
- Guide content subject to change without prior notice.
- Contact SoftBank Customer Support, General Information if you find inaccuracies.

## Guide Usage Notes

This guide describes EB1241  
Note how descriptions may or may not apply as follows.

| Applicability of Description          | Functions                                                  |
|---------------------------------------|------------------------------------------------------------|
| Function descriptions based on EB1241 | Handset exterior, screen, Apps Menu, handset setting items |
|                                       |                                                            |
|                                       |                                                            |

- Most operation descriptions are based on default settings.
- In this guide and on handset, "abroad" means "outside Japan" with regard to handset/service usage.

- In this guide, microSD™/microSDHC™/microSDXC™ Card is referred to as "SD Card."

## Data Communication

- Since constant Internet connection is possible with the product, data communication may be performed automatically.
- If you transmit a large amount of data, such as when downloading applications or watching video, data communication charges become high. Therefore, subscription to the flat-rate service for data communication charges is recommended.
- Depending on the applications or service you use, data communication charge may be applied even in Wi-Fi communication.

## Screenshots & Key Labels

Screenshots and Key labels are provided for reference only. Actual handset windows, menus, etc. may differ in appearance.

# Package Contents

---

---

 [Package Contents](#)

---

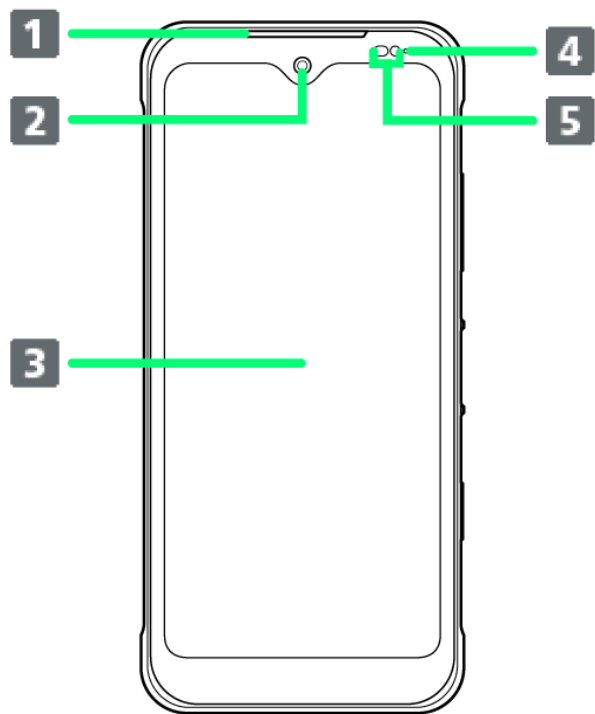
## Package Contents

- Handset (EB1241)
- AC Charger [KYCFP1]
- クイックスタート (Japanese)

# Parts & Functions

- ↓ Handset (Front)
- ↓ Handset (Back/Side)
- ↓ Keys

## Handset (Front)

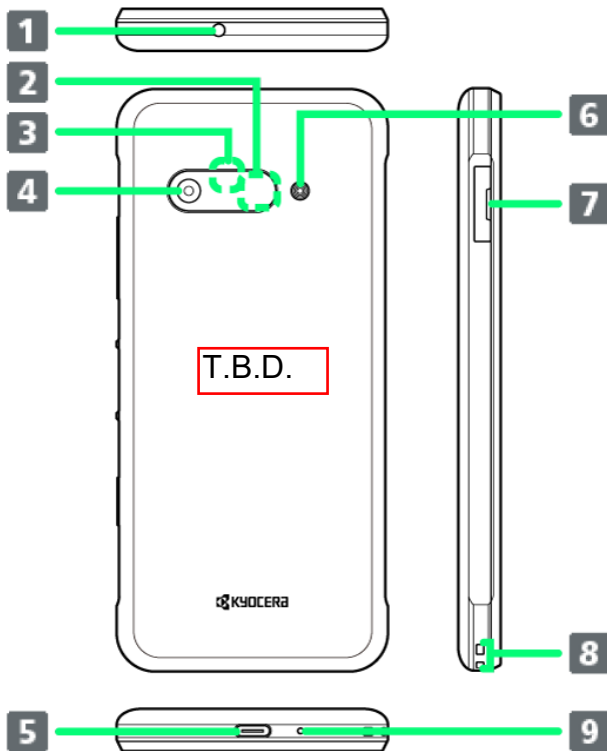


| Part                               | Description                                                                   |
|------------------------------------|-------------------------------------------------------------------------------|
| <b>1</b> Earpiece/Speaker          | Hear the other party's voice, sound of music or video, etc. here.             |
| <b>2</b> Front Camera <sup>1</sup> | Use to shoot photos or videos of yourself.                                    |
| <b>3</b> Display                   | Touchscreen-type display, operate with your fingers on Display.               |
| <b>4</b> Notification/Charging LED | Lights/flashes while charging, when powering handset on, etc.                 |
| <b>5</b> Light/Proximity Sensor    | Detects surrounding brightness/prevents Touchscreen misoperation during call. |

## **Water Resistance**

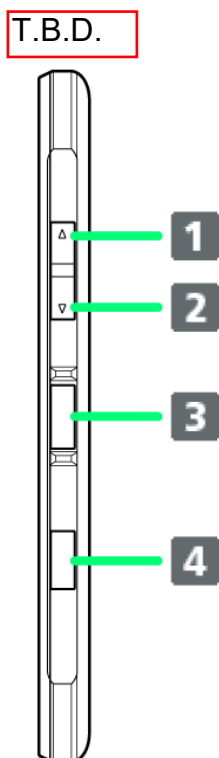
Handset is airtight to maintain water resistance (IPX8). Pressing handset forcefully may produce sound around Earpiece/Speaker, but this is not a function or performance abnormality.

## Handset (Back/Side)



| Part                               | Description                                                  |
|------------------------------------|--------------------------------------------------------------|
| <b>1</b> Earphone/Microphone Jack  | Connect an earphone/microphone.                              |
| <b>2</b> NFC Location <sup>1</sup> | Hold this mark over a reader to use the NFC/FeliCa function. |
| <b>3</b> Sub-Mic                   | Use when recording a movie sound.                            |
| <b>4</b> Out-Camera <sup>2</sup>   | Capture photos and videos.                                   |
| <b>5</b> External Device Port      | Connect AC Charger or USB Type-C™ cable (sold separately)    |
| <b>6</b> Mobile Light              | Use light when taking photos, etc.                           |
| <b>7</b> Card Slot Cap             | Insert USIM Card, SD Card.                                   |
| <b>8</b> Straphole                 | Attach a strap.                                              |
| <b>9</b> Mic                       | Speak here.                                                  |

## Keys



| Part                                              | Description                                                                                                                                                                                                                               |
|---------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>1 Volume Up Key</b>                            | Increase the volume.                                                                                                                                                                                                                      |
| <b>2 Volume Down Key</b>                          | Decrease the volume.                                                                                                                                                                                                                      |
| <b>3 Power Key/Fingerprint Sensor<sup>1</sup></b> | <p>Turn Display on/off.</p> <p>Long Press for Emergency call/Power off/Reboot/Screenshot menu; Long Press for power on when powered off.</p> <p>If your fingerprint is registered, you can unlock handset by fingerprint recognition.</p> |
| <b>4 Direct Key</b>                               | Press once, twice, or long to activate the function assigned to each button operation.                                                                                                                                                    |

# eSIM

---

eSIM is a type of SIM that is embedded in a device. If your device supports an eSIM, you only need to set up a service plan that you purchased with eSIM and start using it. You don't need a USIM card.

---

↓ [Download your service plan with eSIM](#)

---

↓ [Enable or disable eSIM](#)

---

↓ [Erase your service plan with eSIM](#)

---



## Handling eSIM

To learn about setting up your service plan with eSIM, see the following website.

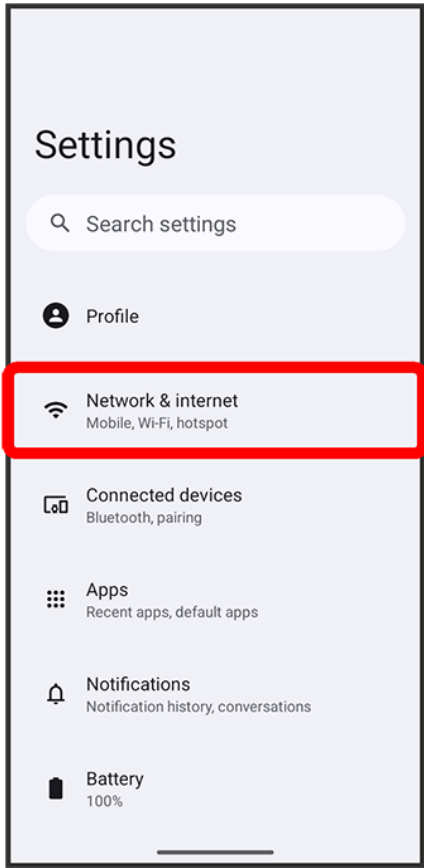
<https://www.softbank.jp/mobile/support/product/sim/esim/>

## Download your service plan with eSIM

1

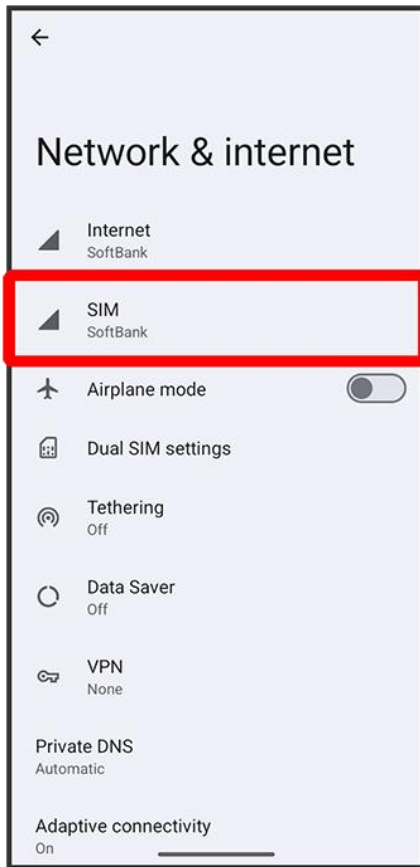
---

In Home Screen,  (Settings)  **Network & internet**



2

SIM

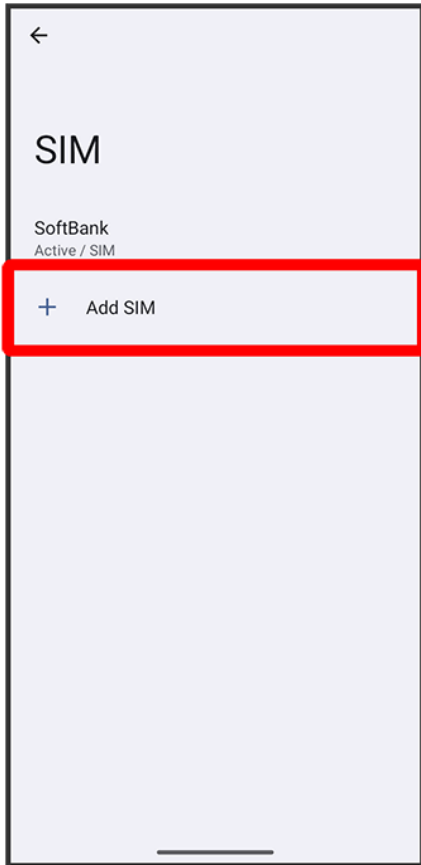


- If USIM Card is not inserted, proceed to step **4**.

**3**

---

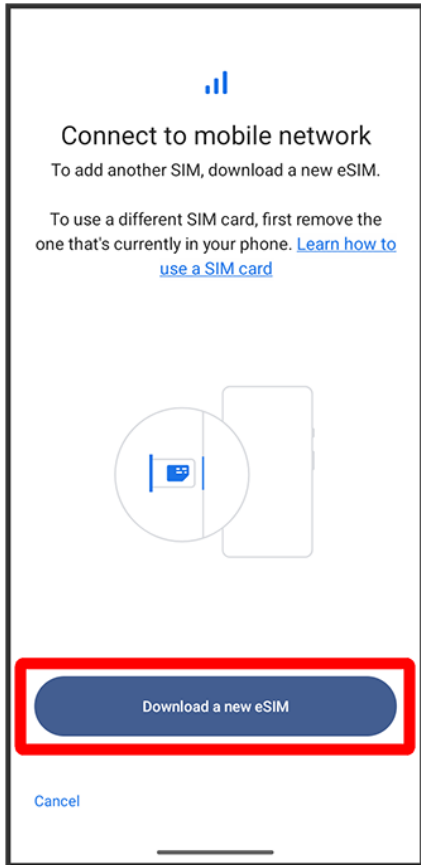
Add SIM



4

---

Download a new eSIM



5

Scan a QR code

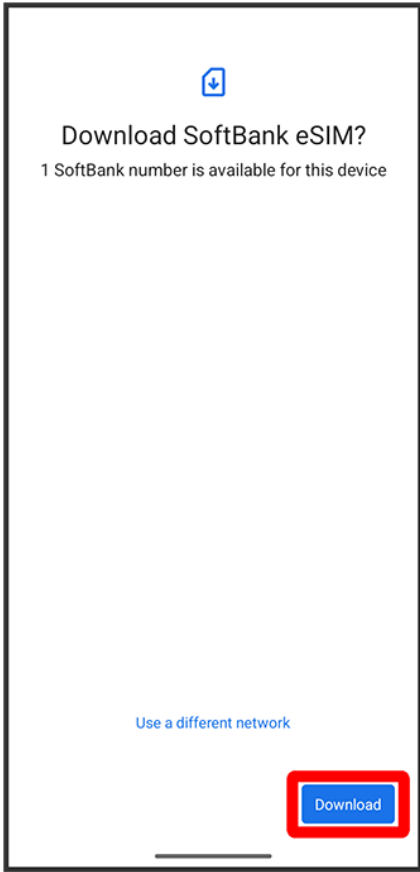


- This step may not be needed and skipped. In that case, the screen shows next step.

6

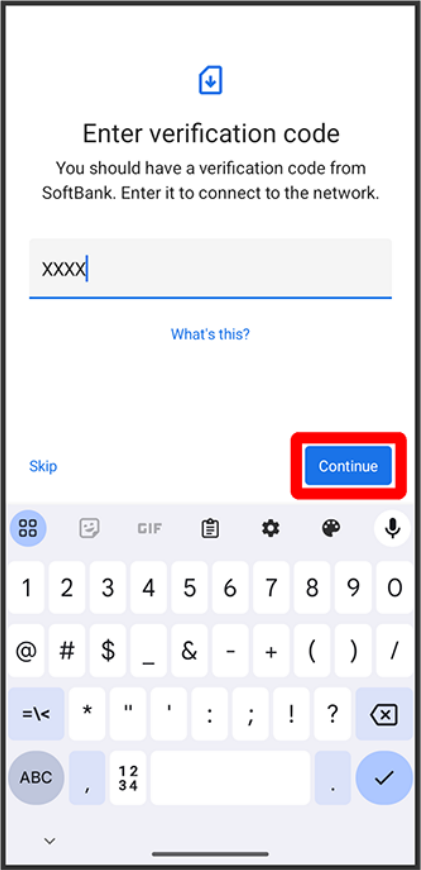
---

Download



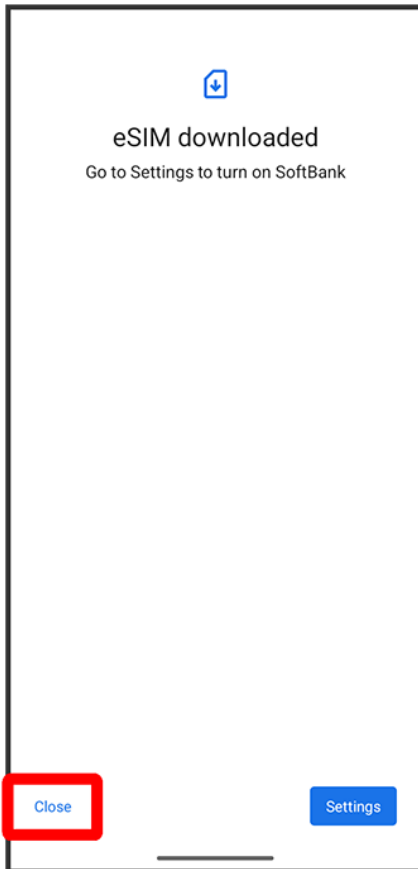
7

Enter carrier confirmation code ➡ Continue



8

Close



 Your service plan with eSIM is downloaded.

- Tap **Settings** to set eSIM. Continue by following onscreen instructions.

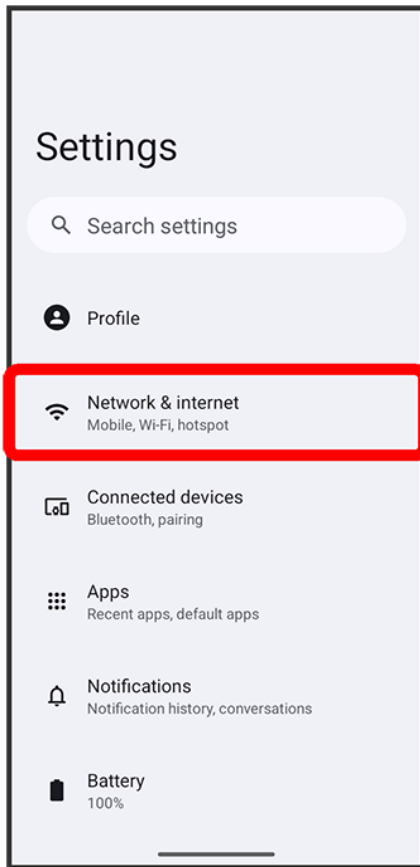
## Enable or disable eSIM

Method to disable eSIM is described as an example.

1

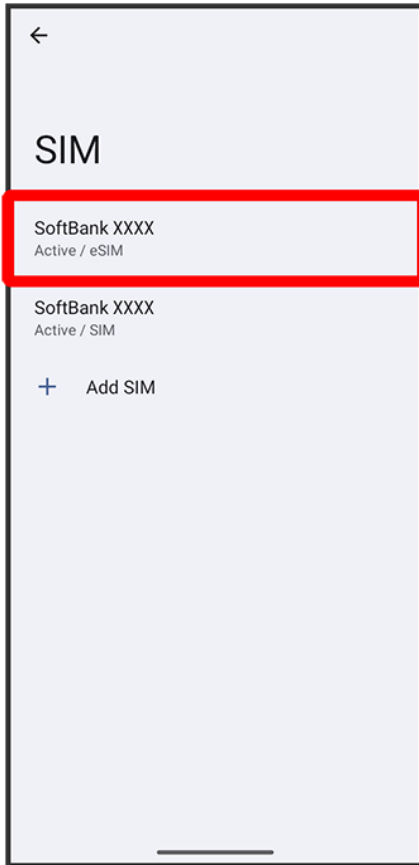
---

In Home Screen,  (Settings)  **Network & internet**



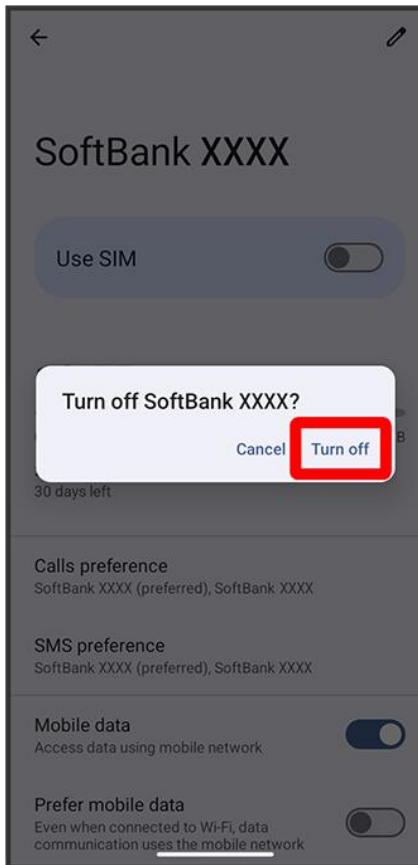
2

SIM ➔ Select eSIM



3

Use SIM (  )  Turn off



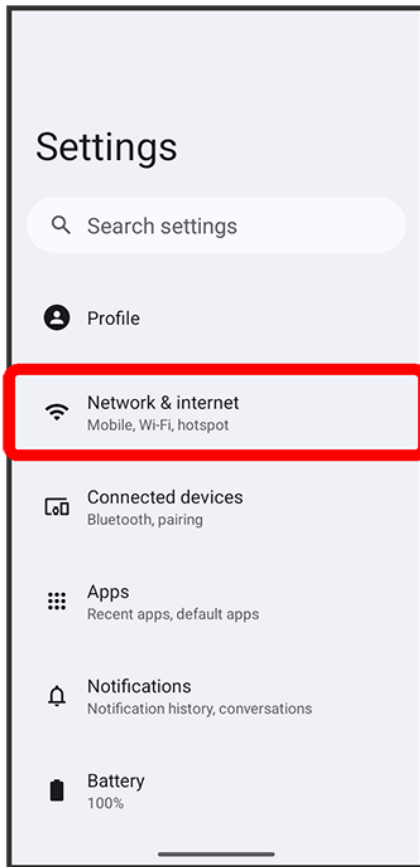
 eSIM is disabled.

- Use SIM ()  Turn on to enable eSIM.

## Erase your service plan with eSIM

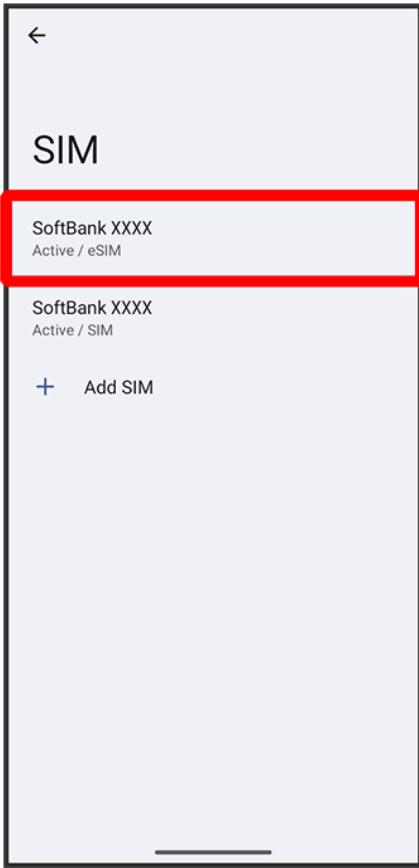
1

In Home Screen,  (Settings)  Network & internet



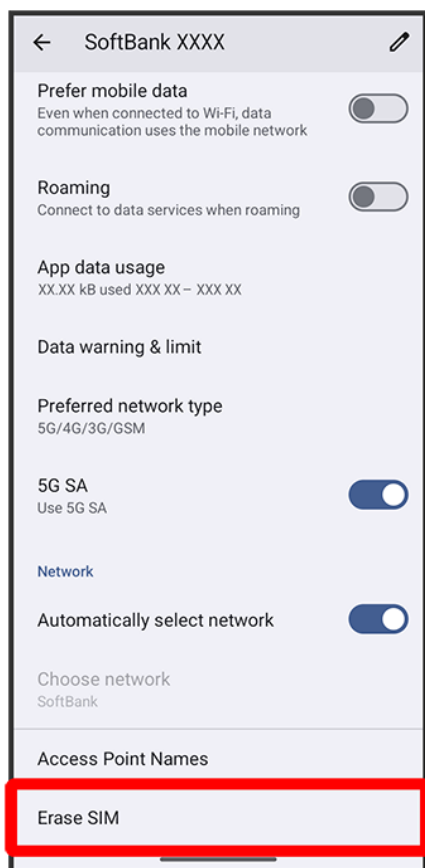
2

SIM ➔ Select eSIM



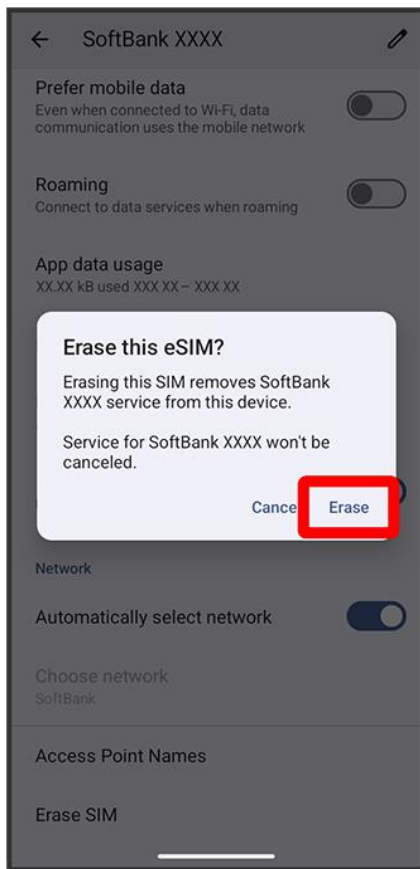
3

Erase SIM



4

Erase



🚩 Your service plan with eSIM is erased.

**⚠️ Restart your service plan with eSIM after erasing it**

Your service plan with eSIM is not terminated by erasing it. To restart it, you need a new QR code to download the plan again.

# USIM Card

USIM Card is an IC card containing phone number and other customer information.

↓ [Inserting USIM Card](#)

↓ [Removing USIM Card](#)



## Handling USIM Card

For USIM card handling, see following items.



### ① IC chip

For USIM card handling, see website below.

- Always keep the IC chip clean.
- Wipe clean with a dry, soft cloth.
- Avoid applying labels. May damage USIM Card.



## USIM Card Cautions

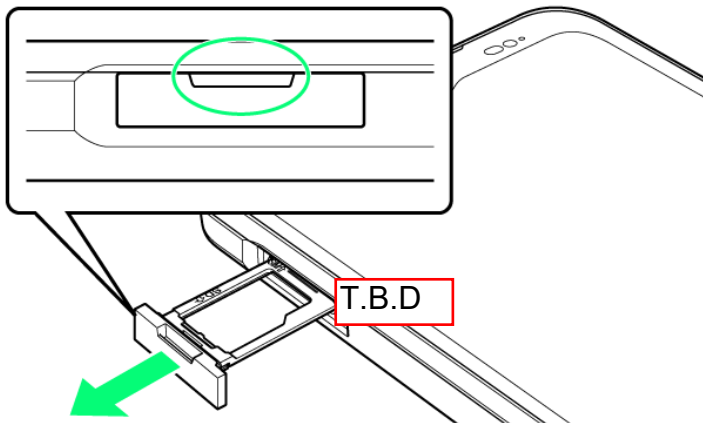
Observe the following when using USIM Card.

- Customer is responsible for any damage caused by inserting USIM Card in an other-brand IC card reader, etc. [redacted] is not responsible in such case.
- USIM Card is the property of [redacted]
- USIM is replaceable (at cost) in case of loss/damage.
- Return USIM Card to [redacted] when cancelling subscription.
- Returned USIM Cards are recycled for environmental purposes.
- Note that USIM Card specifications and performance may change without notice.
- It is recommended that you keep a separate copy of information that is stored on USIM Card. [redacted] is not responsible for damages from stored information that is lost.
- Always follow emergency procedures to suspend service if your USIM Card or handset (USIM Card inserted) is lost/stolen. For details, contact [Customer Service](#).
- When inserting/removing USIM Card, always power off beforehand.
- Some services, functions, etc. may have restrictions when an other-carrier SIM card is used. [redacted] does not guarantee operation whatsoever.

# Inserting USIM Card

1

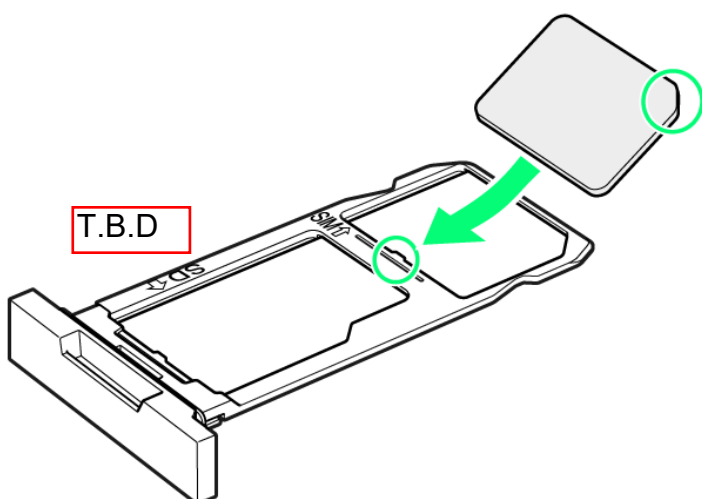
Remove USIM Card/SD Card Tray from handset



- Pull out gently in direction shown with fingernail in groove without bending.

2

Insert USIM Card



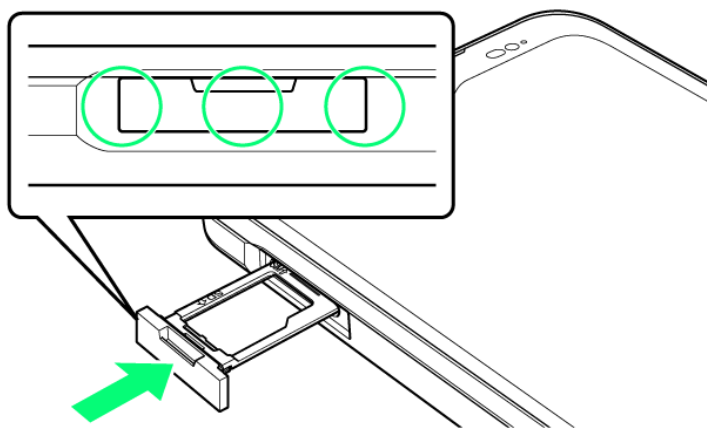
- Noting location of notch in USIM Card, insert with the IC (metal) part facing down. Inserting in the wrong orientation may allow USIM Card to fall out, or cause handset damage/malfunction.
- Slide in USIM Card in direction shown, being careful not to damage notch on USIM Card/SD

Card Tray.

- Make sure USIM Card is inserted completely in USIM Card/SD Card Tray and not jutting upward.

3

Insert USIM Card/SD Card Tray in handset



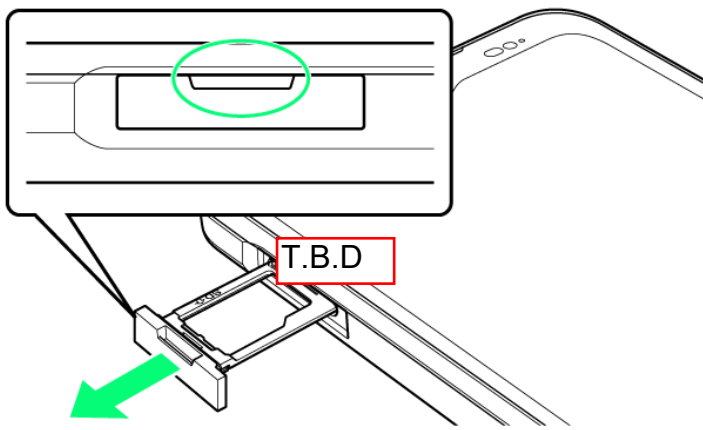
 USIM Card is inserted.

- Insert gently in direction shown without bending.
- Note orientation of USIM Card/SD Card Tray. Inserting in the wrong orientation may allow USIM Card to fall out, or cause handset damage/malfunction.
- Press firmly where circled O, and check that Card Slot Cap is not jutting out from handset.

## Removing USIM Card

1

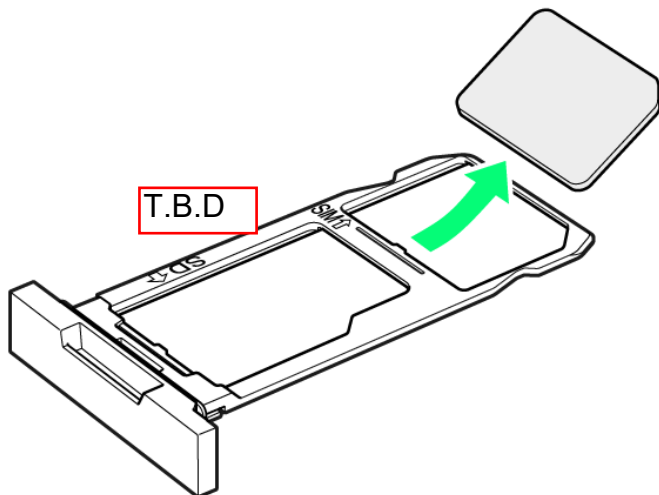
Remove USIM Card/SD Card Tray from handset



- Pull out gently in direction shown with fingernail in groove without bending.

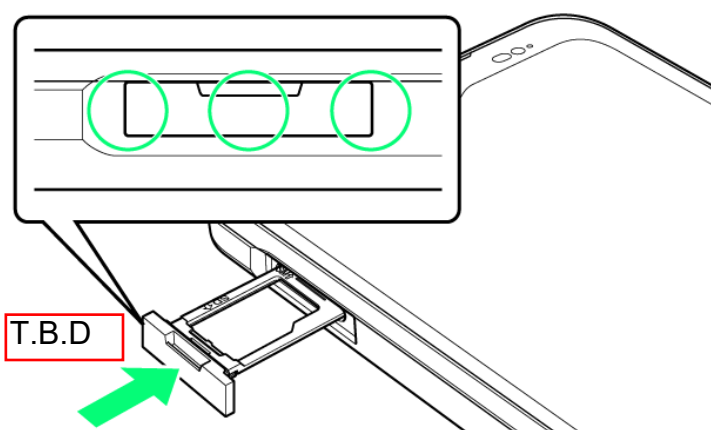
2

Remove USIM Card from USIM Card/SD Card Tray



3

Insert USIM Card/SD Card Tray in handset



🚩 USIM Card is removed.

- Insert gently in direction shown without bending.
- Note orientation of USIM Card/SD Card Tray. Inserting in the wrong orientation may allow USIM Card to fall out, or cause handset damage/malfunction.
- Press firmly where circled O, and check that Card Slot Cap is not jutting out from handset.

# SD Card

---

Handset supports SD Cards up to 1 TB. Some SD Cards may not operate properly. When using a new SD card for the first time, always format it on handset.

---

↓ [Inserting SD Card](#)

---

↓ [Formatting SD Card](#)

---

↓ [Unmounting SD Card](#)

---

↓ [Removing SD Card](#)

---

## SD Card Cautions

### Data

Information stored on SD Card can become lost or changed accidentally or as a result of damage. It is recommended that you keep a separate copy of important data. SoftBank Corp. is not responsible for damages from data that is lost or changed.

### Reading/Writing Data

Never power off while reading or writing data.

### Battery Level

A low battery charge may prevent reading/writing to SD Card.

## Handling SD Card

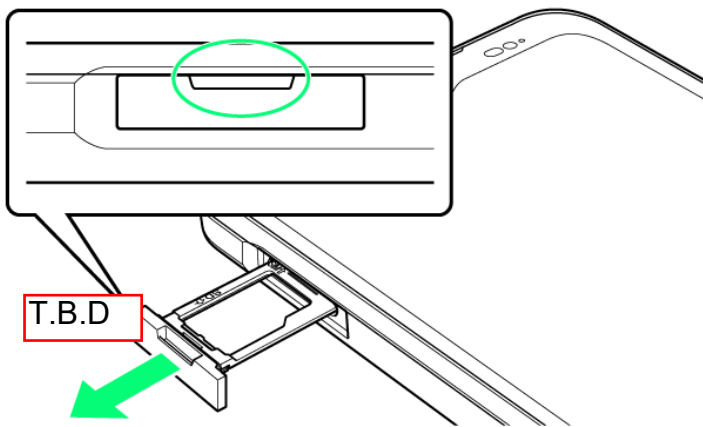
Use/store SD Cards away from the reach of infants. May cause choking if swallowed.

## Inserting SD Card

1

---

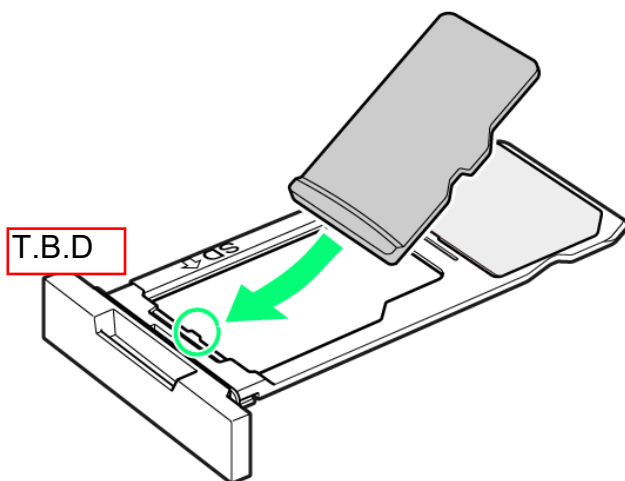
Remove USIM Card/SD Card Tray from handset



- Pull out gently in direction shown with fingernail in groove without bending.

2

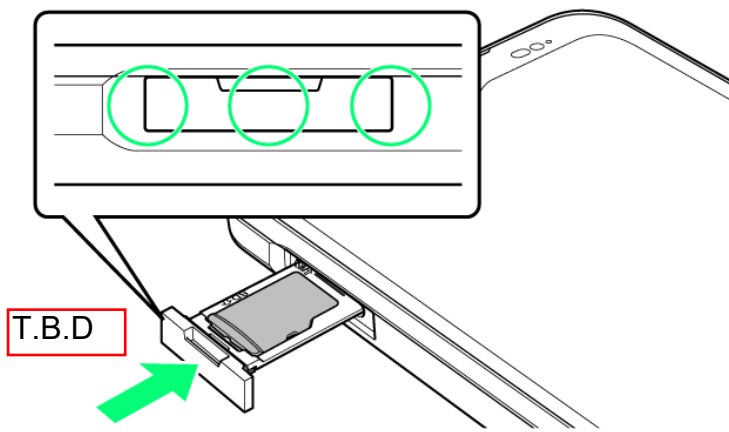
## Set SD Card in USIM Card/SD Card Tray



- Noting orientation of SD Card, insert with the terminal side facing down. Inserting in the wrong orientation may allow SD Card to fall out, or cause handset damage/malfunction.
- Slide in SD Card in direction shown, being careful not to damage notch on USIM Card/SD Card Tray.
- Make sure SD Card is inserted completely in USIM Card/SD Card Tray and not jutting upward.

3

## Insert USIM Card/SD Card Tray in handset



 SD Card is inserted.

- Insert gently in direction shown without bending.
- Note orientation of USIM Card/SD Card Tray. Inserting in the wrong orientation may allow USIM Card or SD Card to fall out, or cause handset damage/malfunction.
- Press firmly where circled O, and check that Card Slot Cap is not jutting out from handset.

## Formatting SD Card

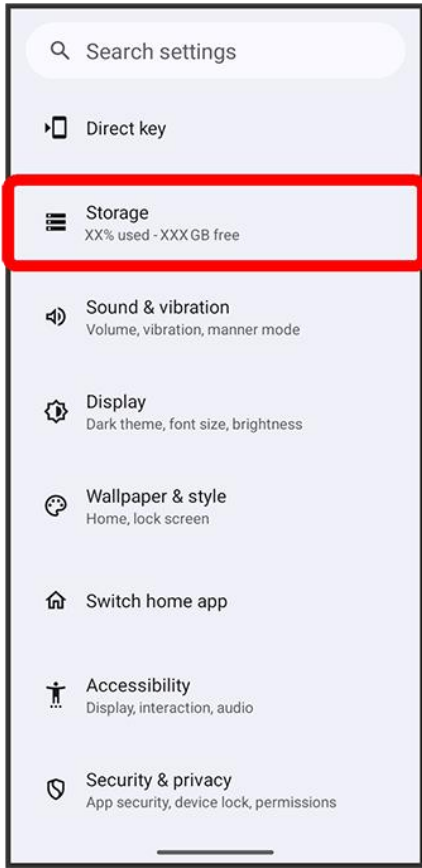
1

In Home Screen,  (Settings)



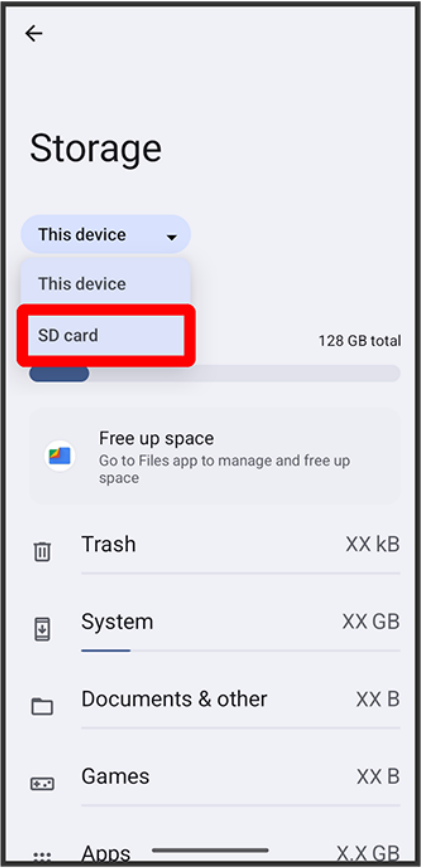
2

Storage



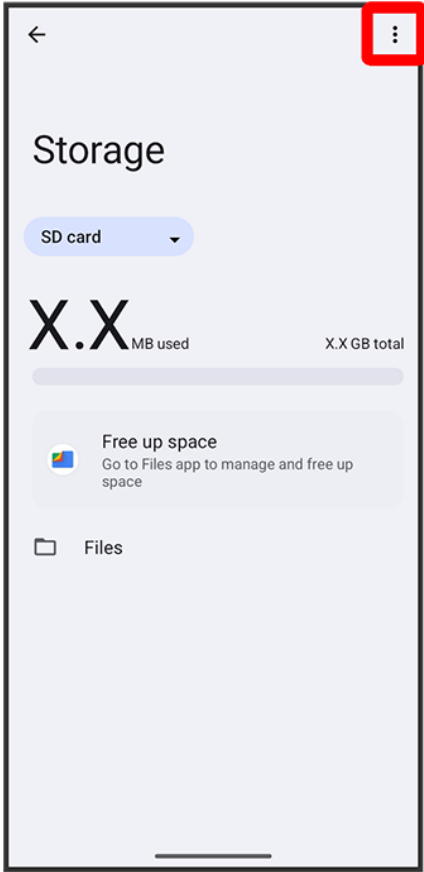
3

This device → SD card



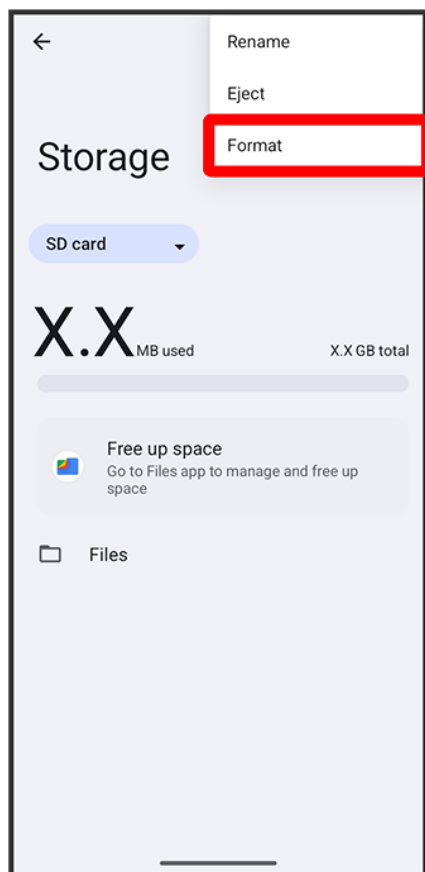
4





5

Format



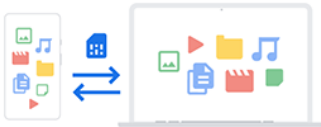
6

Format



## Format SD card for portable storage

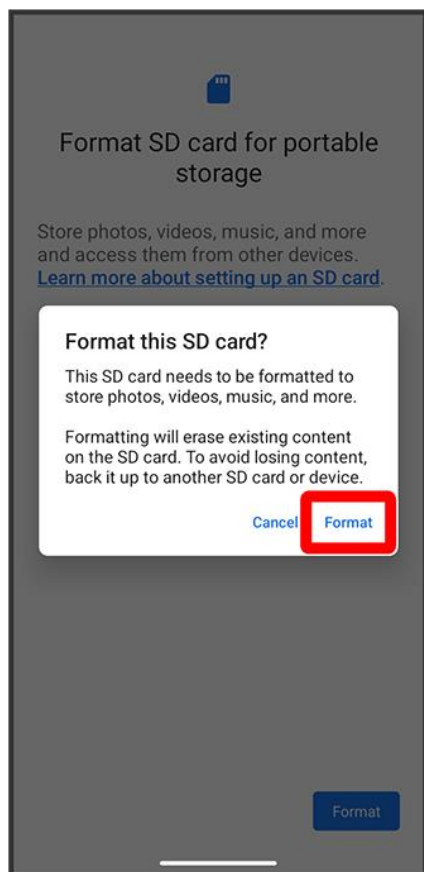
Store photos, videos, music, and more and access them from other devices.  
[Learn more about setting up an SD card.](#)



Format

7

Format



8

Done



🚩 Handset erases all data in SD Card.

### ! **Formatting SD Card Cautions**

Observe the following when formatting SD Card.

- Formatting erases all data on SD Card. Carefully check any SD Card that was used on another device before formatting.
- Charge Battery while formatting, or format with adequate battery charge.

## Unmounting SD Card

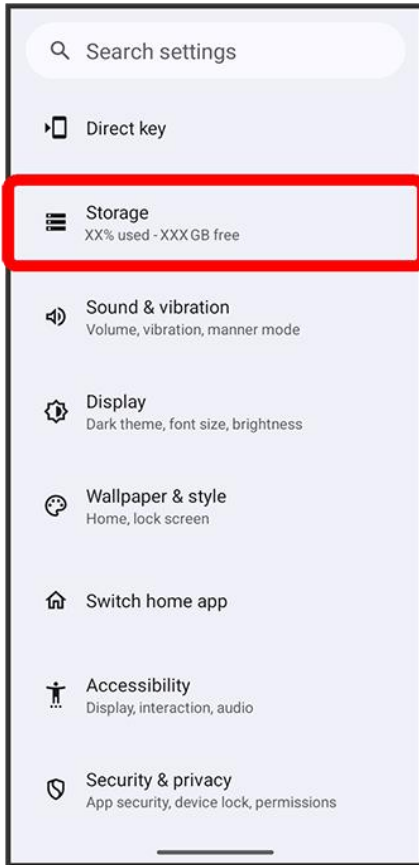
1

In Home Screen, ⚙️ (Settings)



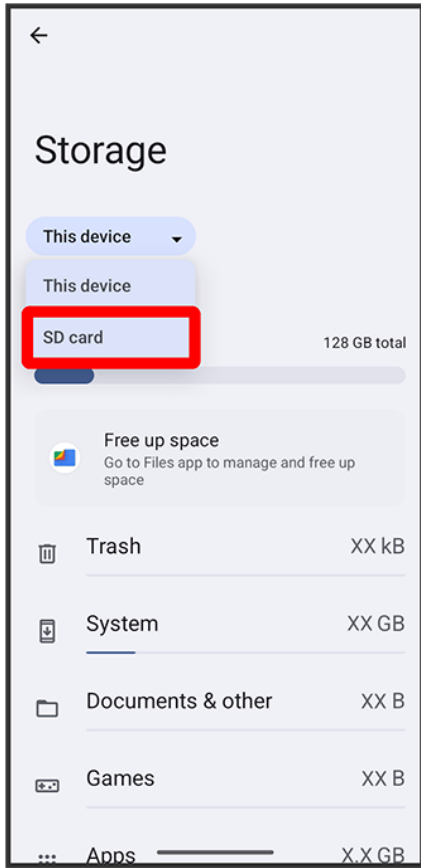
2

Storage



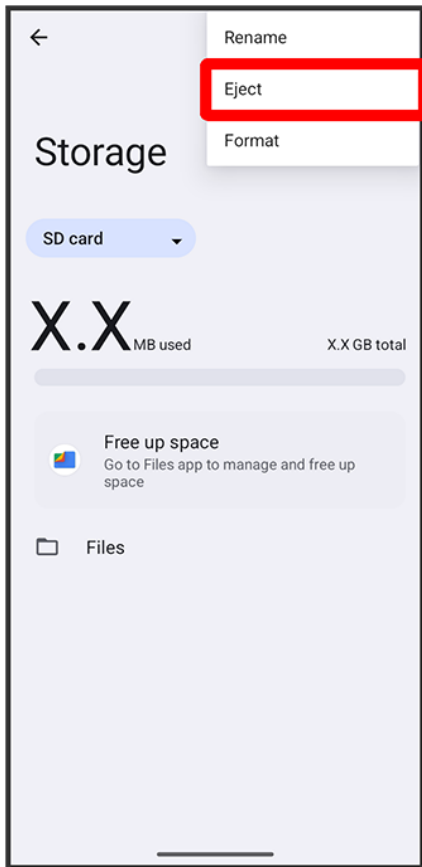
3

This device → SD card



4



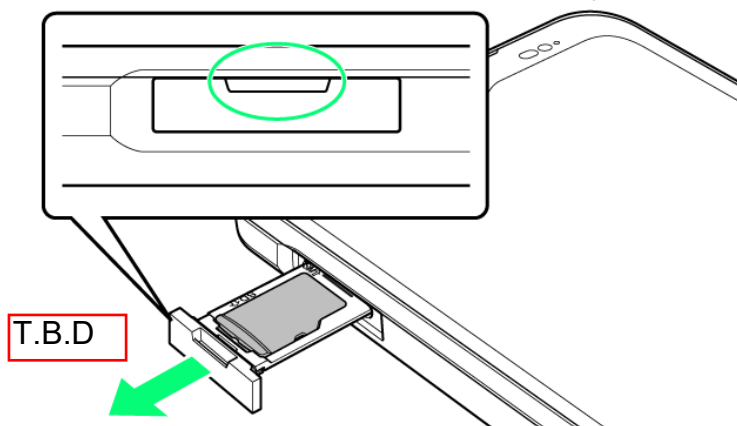


🚩 "SD card is safely ejected" appears, and SD Card is unmounted.

## Removing SD Card

1

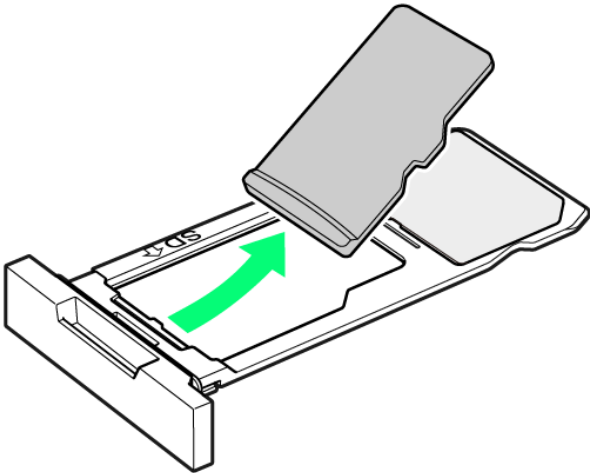
Remove USIM Card/SD Card Tray from handset



- Pull out gently in direction shown with fingernail in groove without bending.

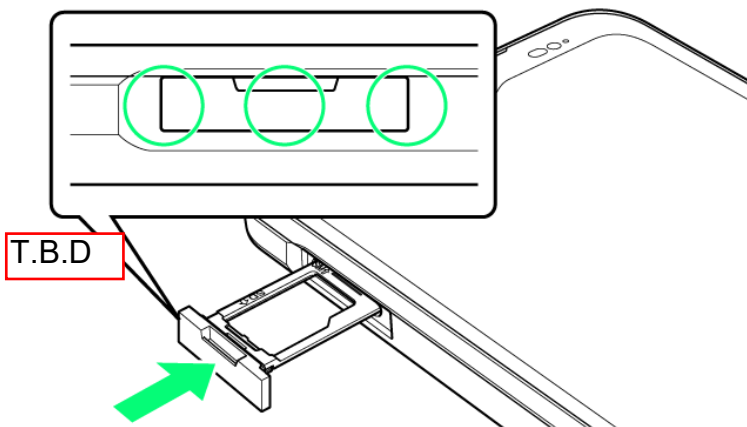
2

## Remove SD Card from USIM Card/SD Card Tray



3

## Insert USIM Card/SD Card Tray in handset



SD Card is removed.

- Insert gently in direction shown without bending.
- Note orientation of USIM Card/SD Card Tray. Inserting in the wrong orientation may cause handset damage/malfunction.
- Press firmly where circled O, and check that Card Slot Cap is not jutting out from handset.

# Charging Battery

---

↓ [Charging with AC Charger](#)

---

## Charging Cautions

Never connect USB Type-C plug while handset or peripheral equipment is wet.

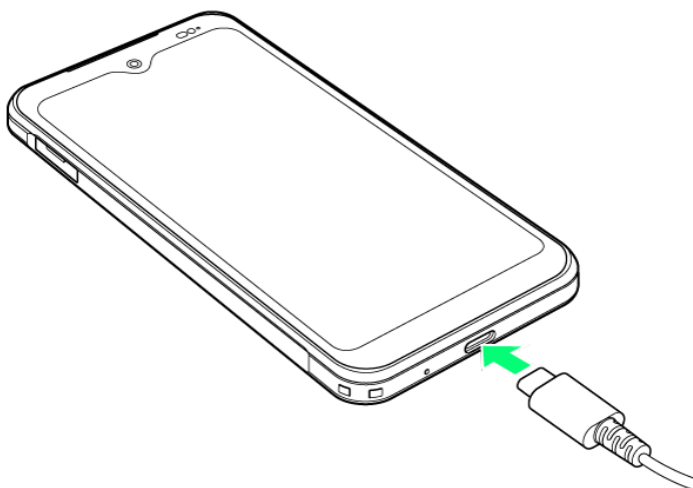
## Charging with AC Charger

Be sure to use an AC Charger specified by SoftBank. For information on AC Charger and other peripheral devices, see SoftBank Website.

Charging with included AC Charger [KYCFP1] is described as an example.

1

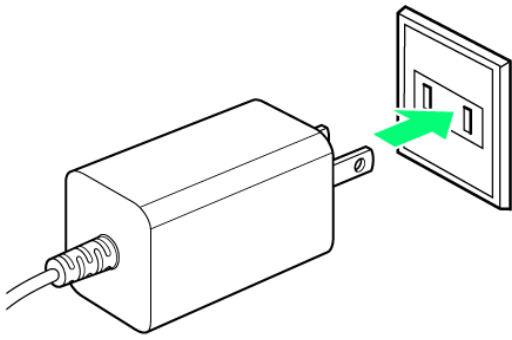
Insert USB Type-C plug of AC Charger into External Device Port



- Holding plug by connector, insert without bending as shown.

2

Plug AC Charger into household AC outlet

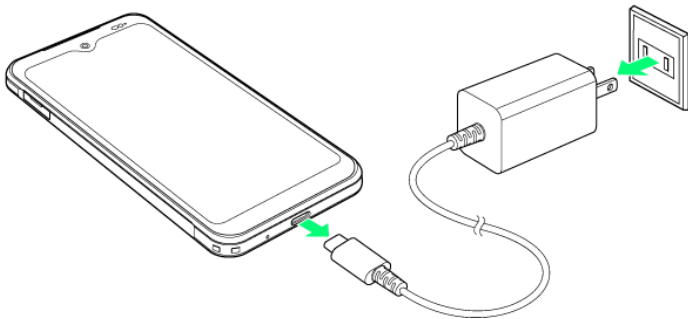


🚩 Notification/Charging LED lights up red when charging starts. Notification/Charging LED lights up green when charging ends.

3

---

When charging ends, unplug AC Charger from outlet, and disconnect from handset



🚩 Charging ends.

# Power On/Off

---

↓ Powering On

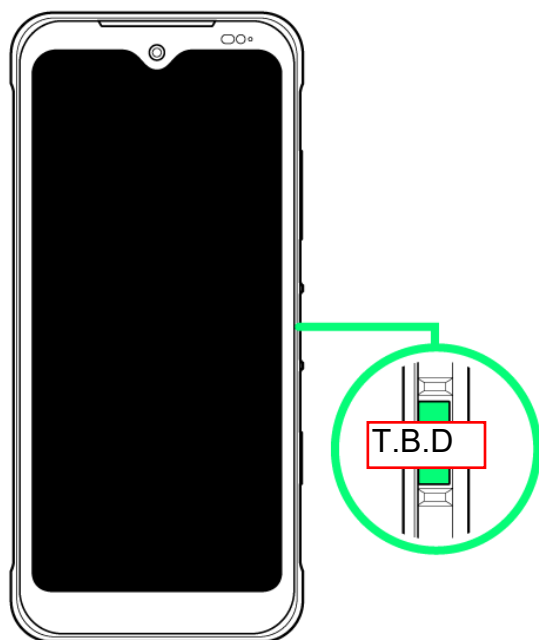
↓ Powering Off

---

## Powering On

1

Long Press Power Key/Fingerprint Sensor



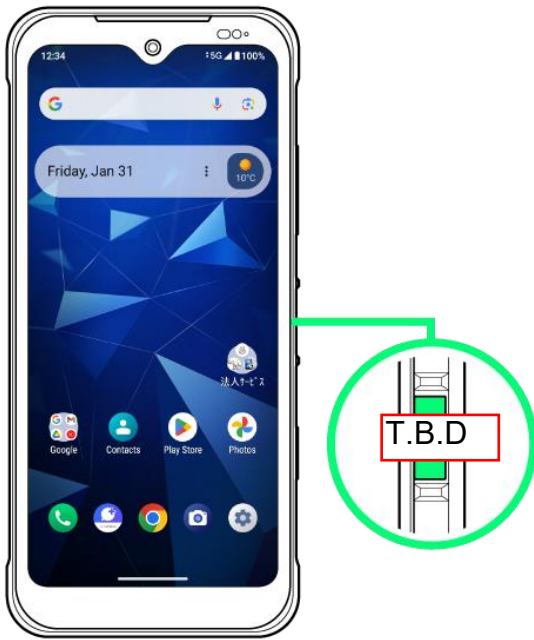
🚩 Start Screen appears.

- See "[Unlocking Start Screen](#)" to unlock Start Screen.
- When handset is powered on for the first time, Long Press Power Key/Fingerprint Sensor for at least 5 seconds. After that, charge handset sufficiently.
- Startup wizard appears the first time handset is powered on. See "[Making Initial Settings](#)" to make settings.

# Powering Off

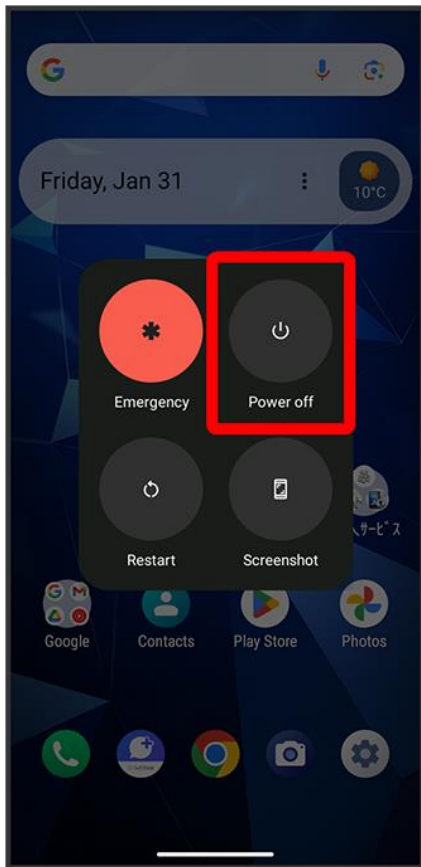
1

Long Press Power Key/Fingerprint Sensor



2

Power off



🚩 Handset powers off.

# Making Initial Settings

---

When powering on the first time, an initial settings wizard appears for optionally making Wi-Fi, Google™ account, and other settings. Follow onscreen instructions to set items.

---

↓ [Making Initial Settings](#)

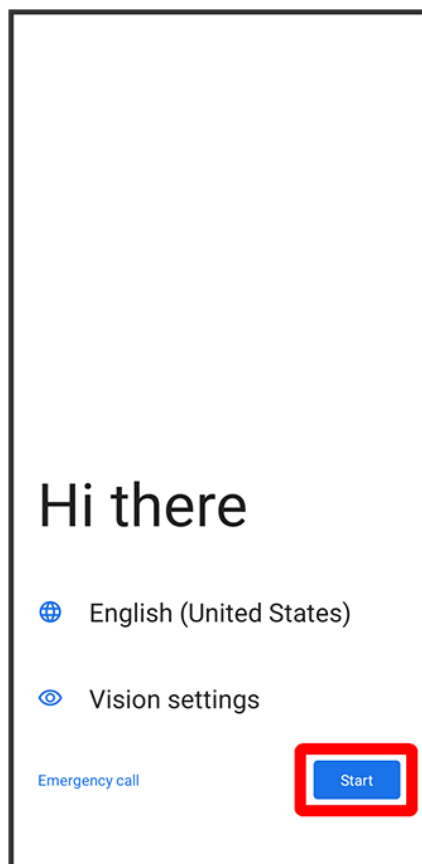
---

## Making Initial Settings

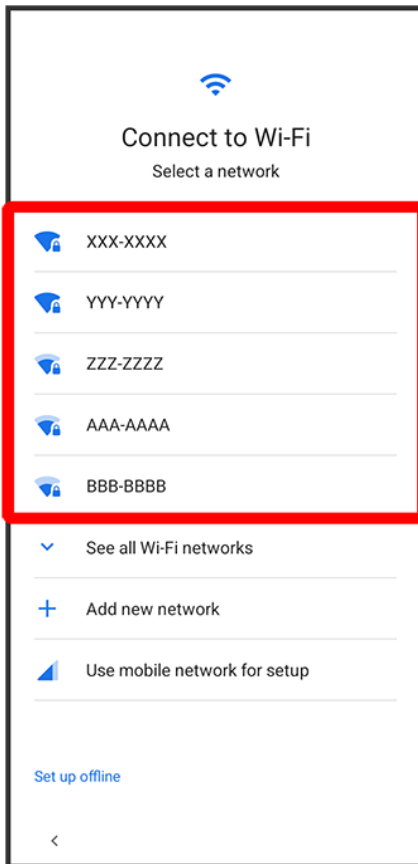
1

---

Select language → **Start**

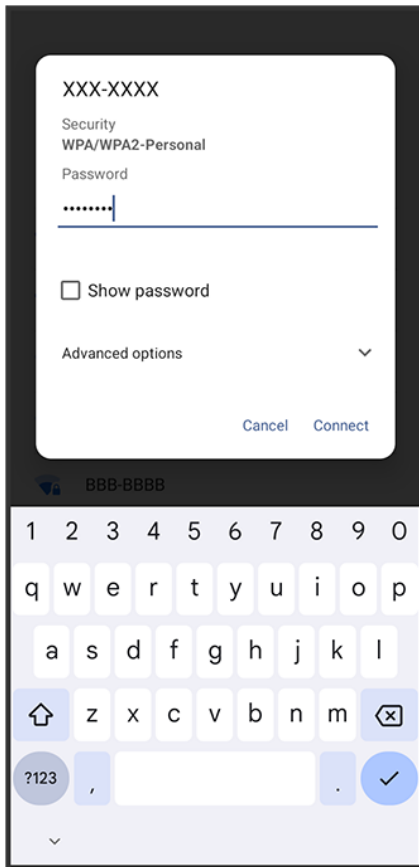


## Select Wi-Fi network to connect to



- To skip Wi-Fi settings, select **Set up offline**. Continue by following onscreen instructions.
- To skip Wi-Fi settings with USIM Card inserted, select **Use mobile network for setup/Set up offline**. Continue by following onscreen instructions.

## Follow onscreen instructions

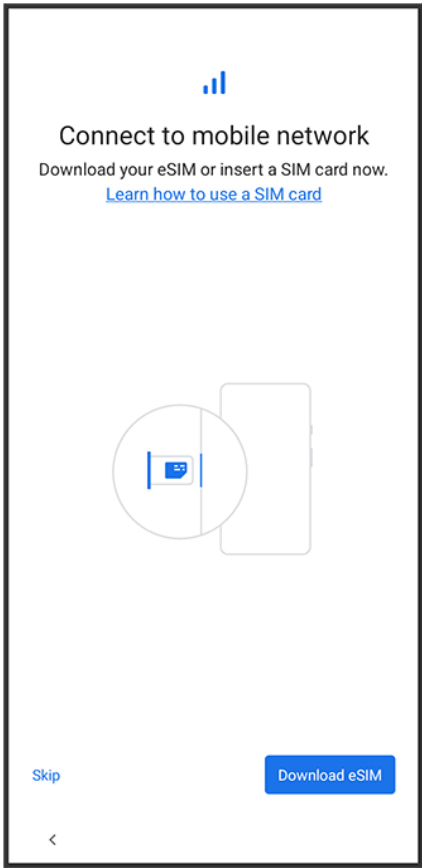


- If Wi-Fi network selection screen appears, select Wi-Fi network to connect to again.
- If USIM Card is inserted, proceed to step **5**.

## 4

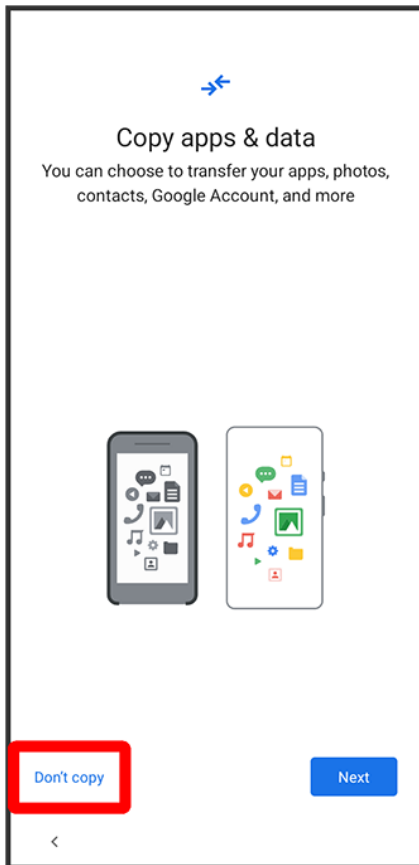
---

Download eSIM following onscreen instructions



5

Don't copy

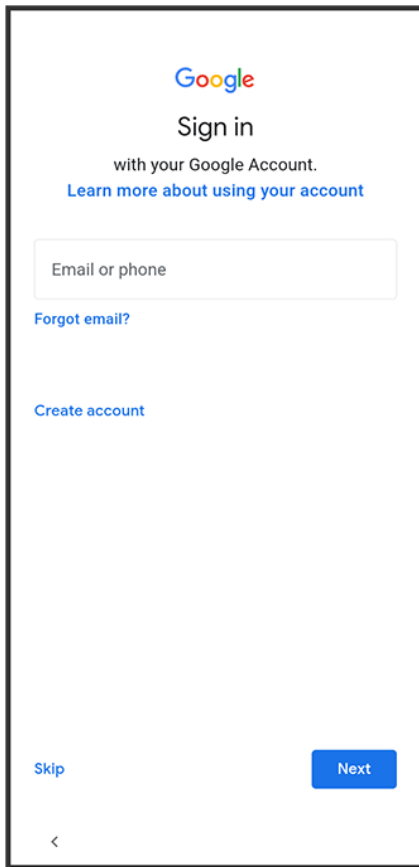


- Tap **Next** to copy data from another mobile. Follow onscreen instructions.

6

---

Follow onscreen instructions



- For details on Google accounts, see "[Setting a Google Account.](#)"
- If not making Google account settings, Tap **Skip** ➔ **Skip**.

7

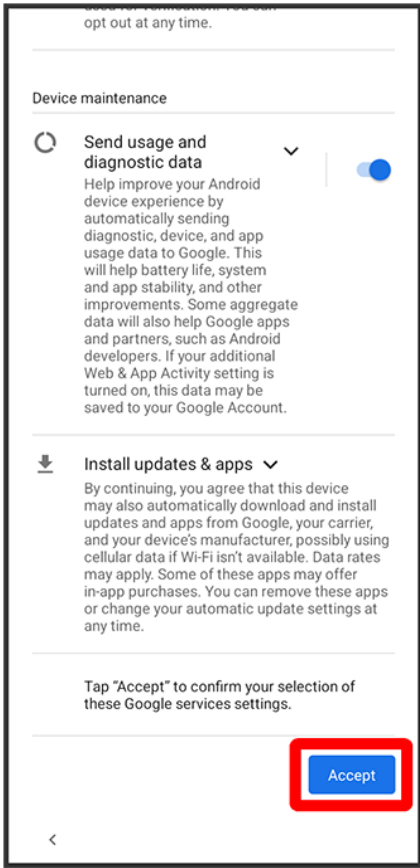
---

Follow onscreen instructions



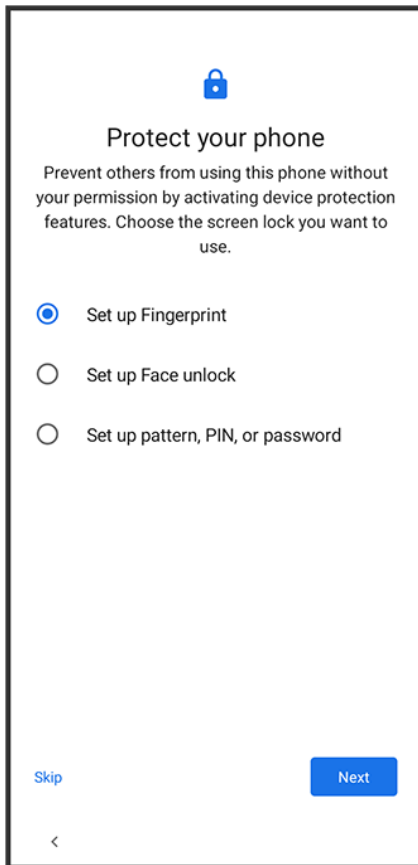
8

Accept



9

Follow onscreen instructions

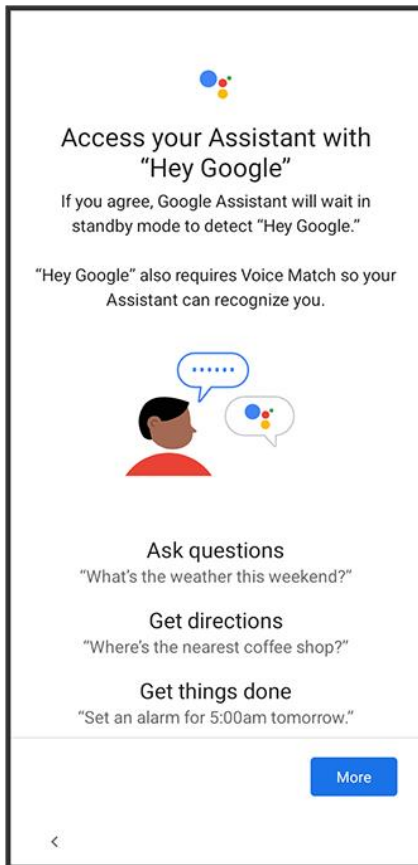


- If not setting a security method for Start Screen, Tap **Skip**.

10

---

Follow onscreen instructions



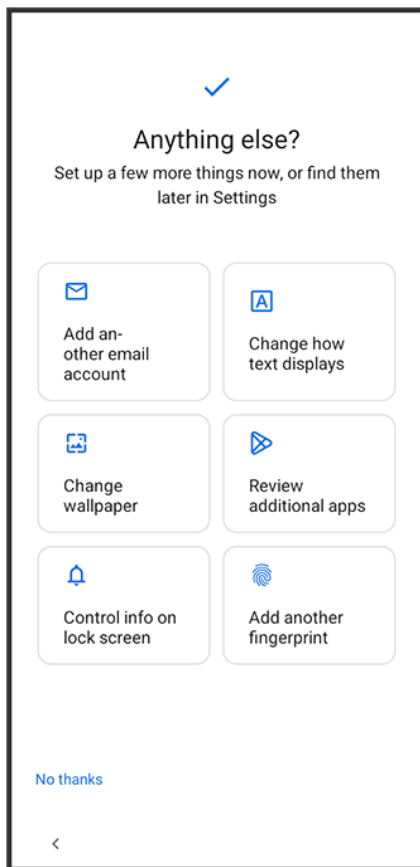
11

## Follow onscreen instructions

- Tap **Add a card** to save credit card information. Follow onscreen instructions.
- If not saving credit card information, Tap **Skip**.

12

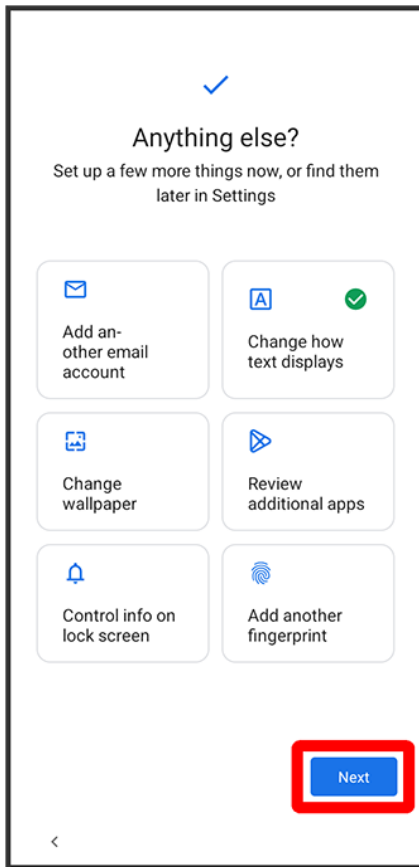
## Follow onscreen instructions to make other settings



- If not making other settings, Tap **No thanks** to complete settings.

13

Next



🚩 Settings are complete.

# Setting a Google Account

---

Use a Google account and get more convenience with Google services. A Google account is required to use some services or fully use some applications.

---

↓ [Creating a Google Account](#)

---

↓ [Logging In with a Google Account](#)

---

## **Google Account Cautions**

Be careful not to forget your Google account mail address or password.

## Creating a Google Account

1

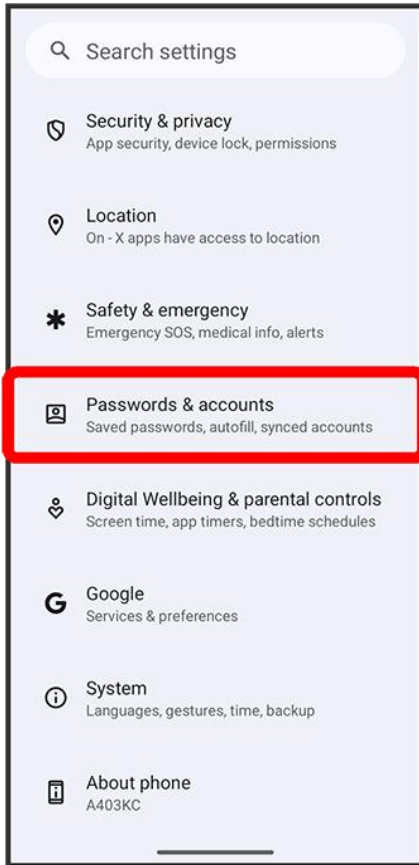
---

In Home Screen,  (Settings)



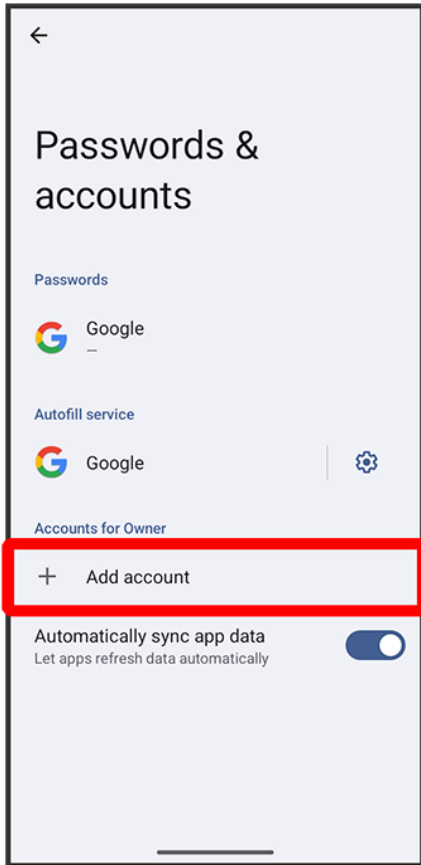
2

## Passwords & accounts



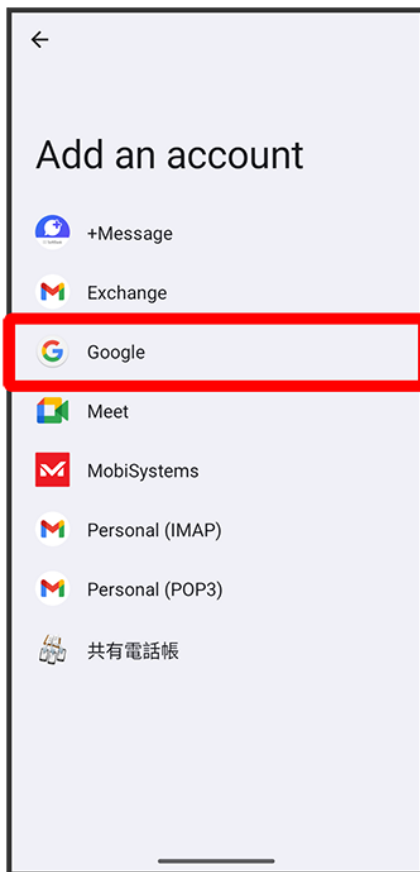
3

Add account



4

Google

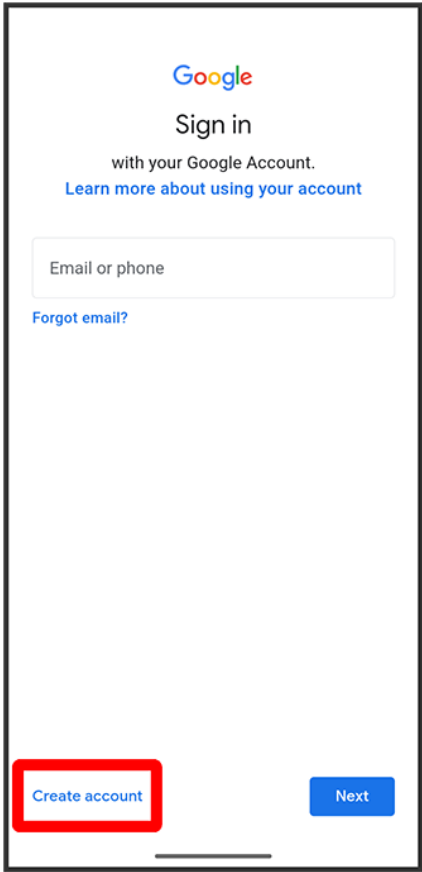


🚩 Window for logging in to a Google account opens.

5

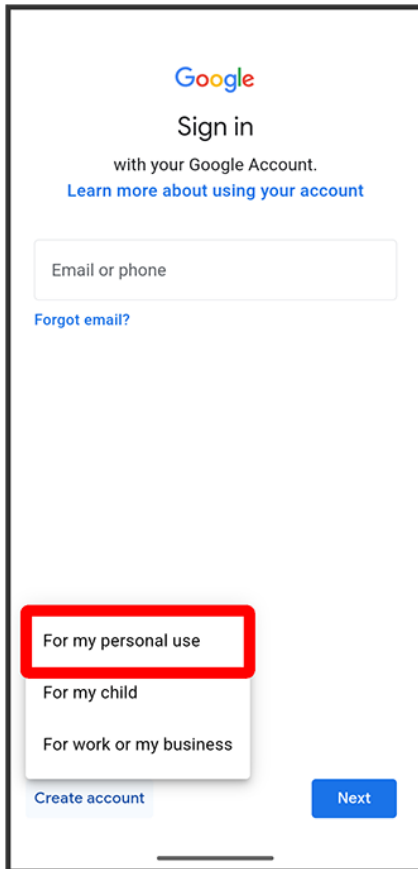
---

Create account



6

For my personal use



- To create an account for a child or business management, Tap **For my child/For work or my business** and follow onscreen instructions.

7

---

Enter first name ➞ Enter last name ➞ **Next**

Google

## Create a Google Account

Enter your name

First name

XX

Last name (optional)

XX

Next

8

Enter date of birth ➡ Select gender ➡ Next

Google

Basic information

Enter your birthday and gender

Month

XXX

Day

X

Year

XXXX

Gender

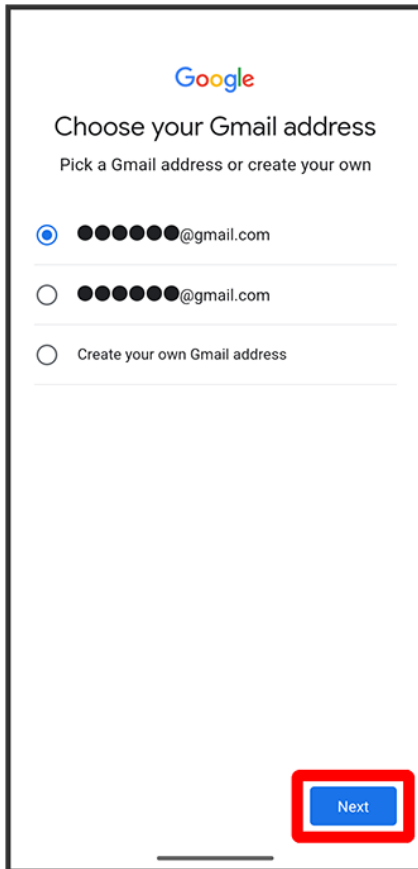
Male

To learn more about why we ask for birthday and gender, go to [g.co/age-gender](https://g.co/age-gender) in your browser

Next

9

Select username (mail address) ➔ Next

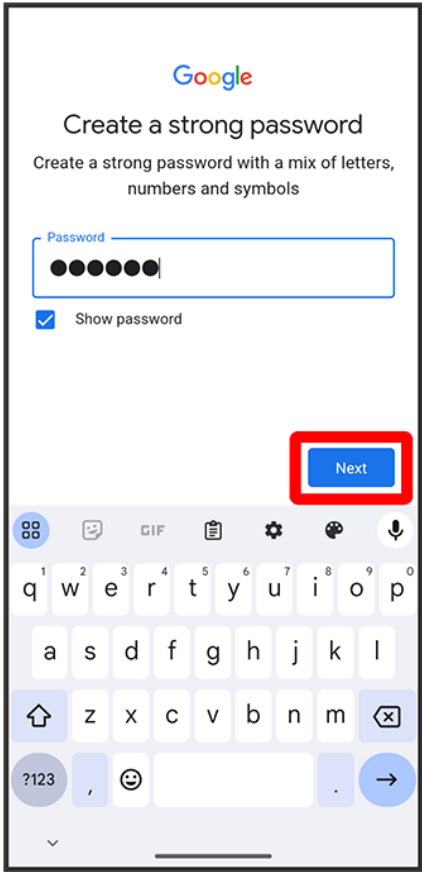


- To create a username (mail address) you prefer, Tap **Create your own Gmail address** ➔ Enter username (mail address) ➔ **Next**.

10

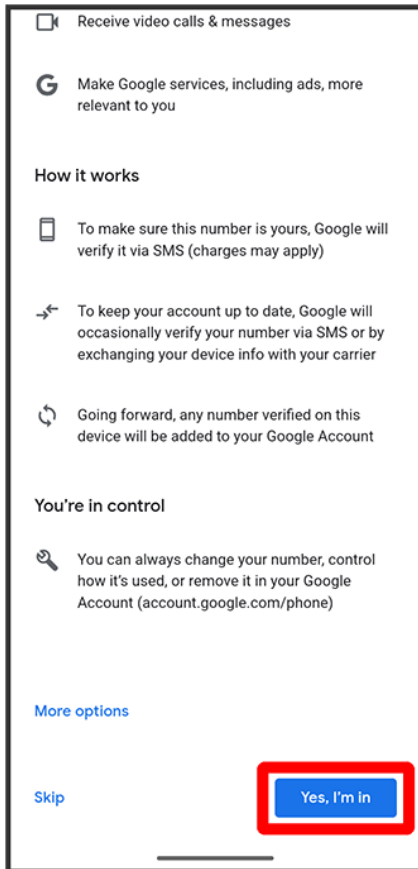
---

Enter password ➔ **Next**



11

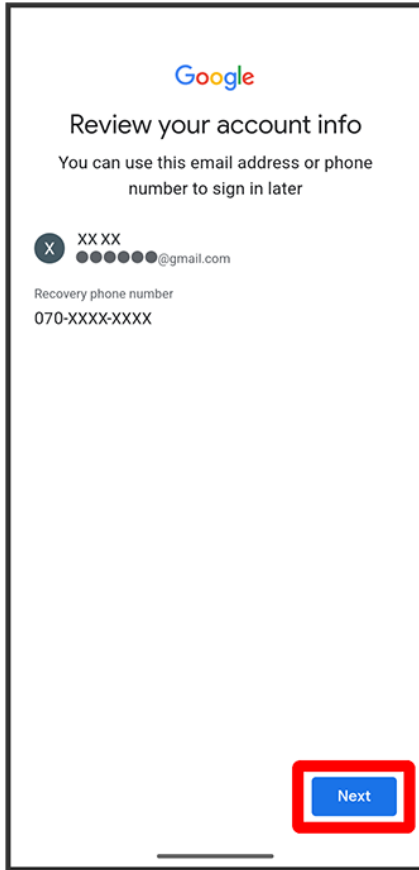
Yes, I'm in



- If not adding a phone number, Tap **Skip**.
- To add a phone number for security purposes only, Tap **More options**. Continue by following onscreen instructions.

12

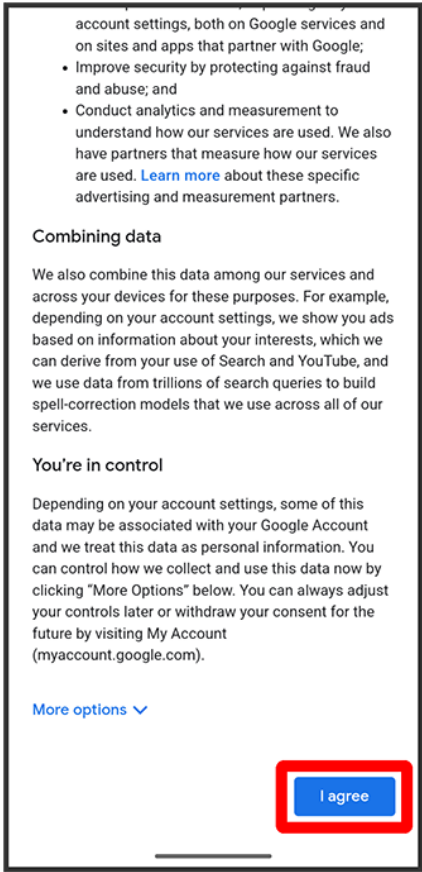
Next

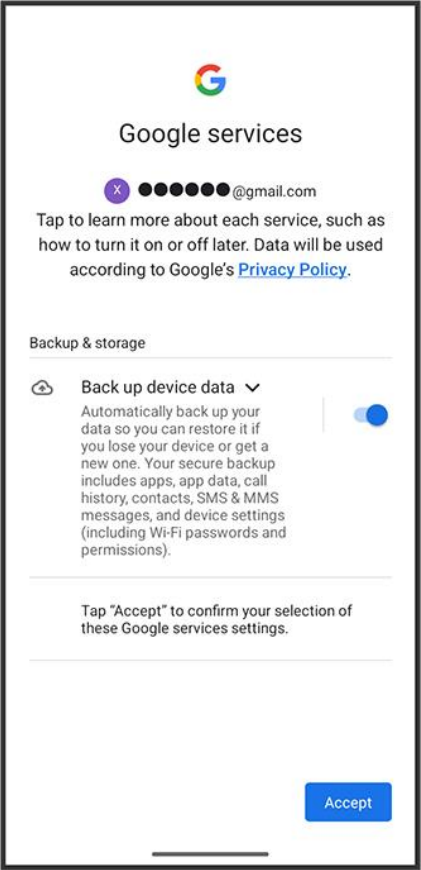


13

---

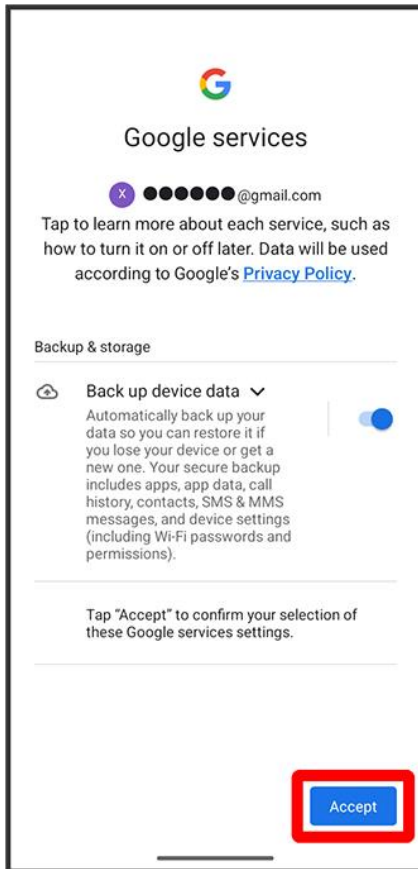
Check the privacy policy and terms of use, then **I agree**





15

Accept



🚩 Account is created.

## Logging In with a Google Account

1

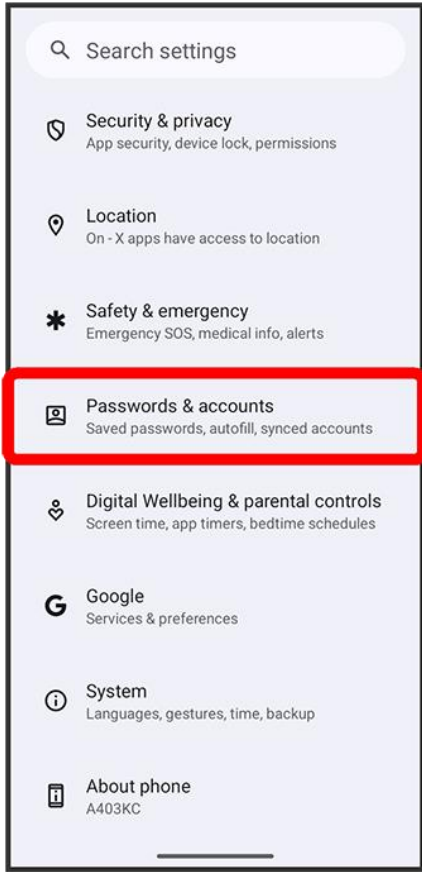
In Home Screen, ⚙️ (Settings)



2

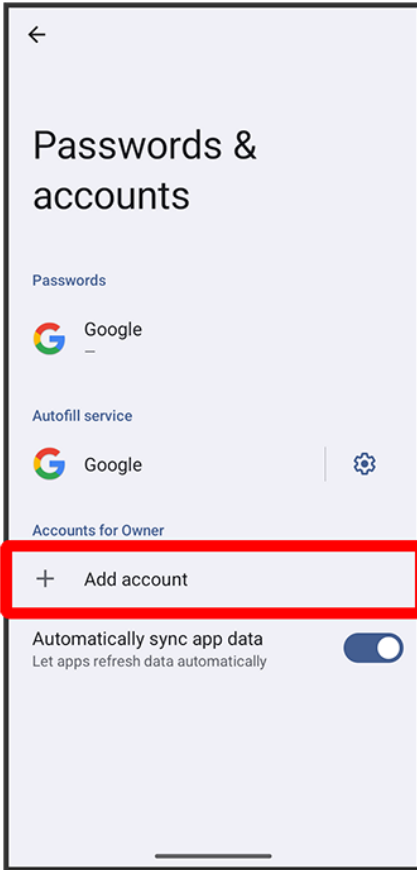
---

## Passwords & accounts



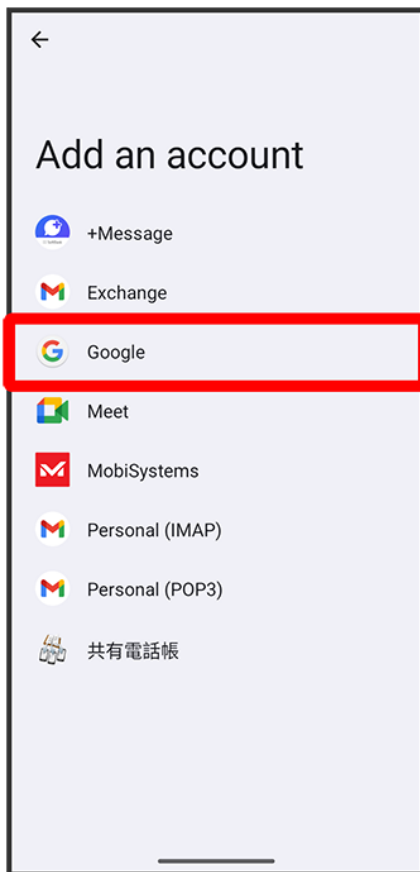
3

Add account



4

Google

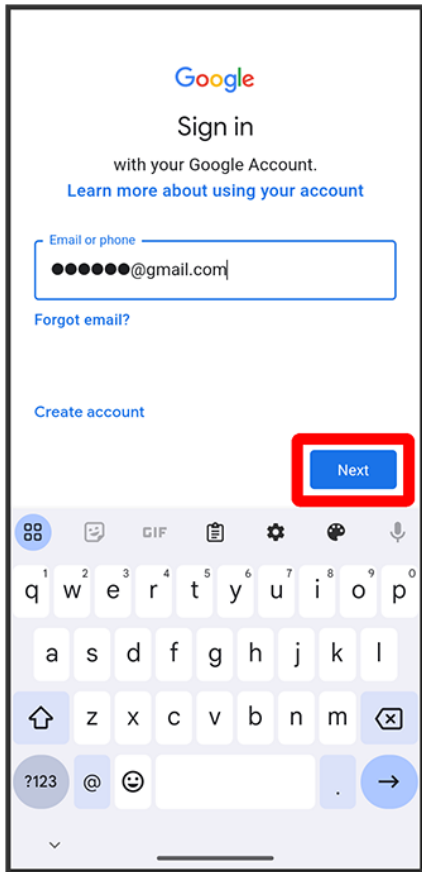


🚩 Window for logging in to a Google account opens.

5

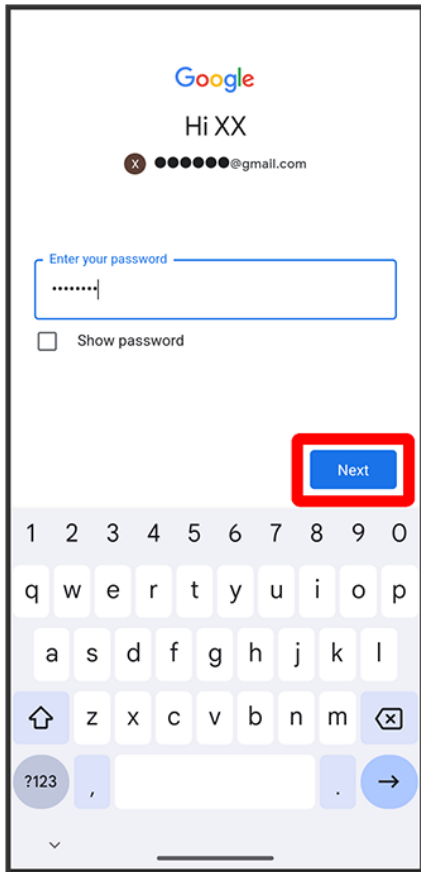
---

In window for logging in to a Google account, enter mail address or phone number ➡  
Next



6

Enter password ➡ Next



7

### Follow onscreen prompts

 You are logged in to your Google account.

# Waking Handset from Sleep

---

Display goes out after a set period of inactivity. Alternatively, Press Power Key/Fingerprint Sensor to enter sleep manually. This saves battery power and prevents accidental Touchscreen operation.

---

↓ Sleep

---

↓ Unlocking Start Screen

---

## Sleep

Display goes out after a set period of inactivity to save power (sleep).

Touchscreen becomes inoperative and prevents accidental operation.

- Press Power Key/Fingerprint Sensor while Display is on to enter sleep manually.



### If Handset Enters Sleep while Music Playing

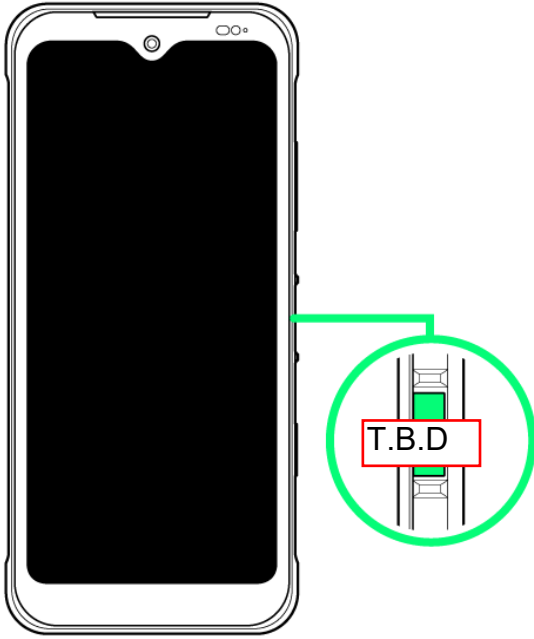
Music continues to play. After pressing Power Key/Fingerprint Sensor while Display is off (sleep), operation panel appears in Start Screen (operation depends on application being used).

## Unlocking Start Screen

1

---

In Sleep mode, Press Power Key/Fingerprint Sensor



🚩 Start Screen appears.

2

---

Drag/Flick screen



Start Screen is unlocked.

- If Pattern / PIN / Password is set for Start Screen, follow onscreen instructions to unlock.
- Security method for Start Screen can be changed. See "[Security & Privacy Settings](#)" for the security method.

# Basic Operation

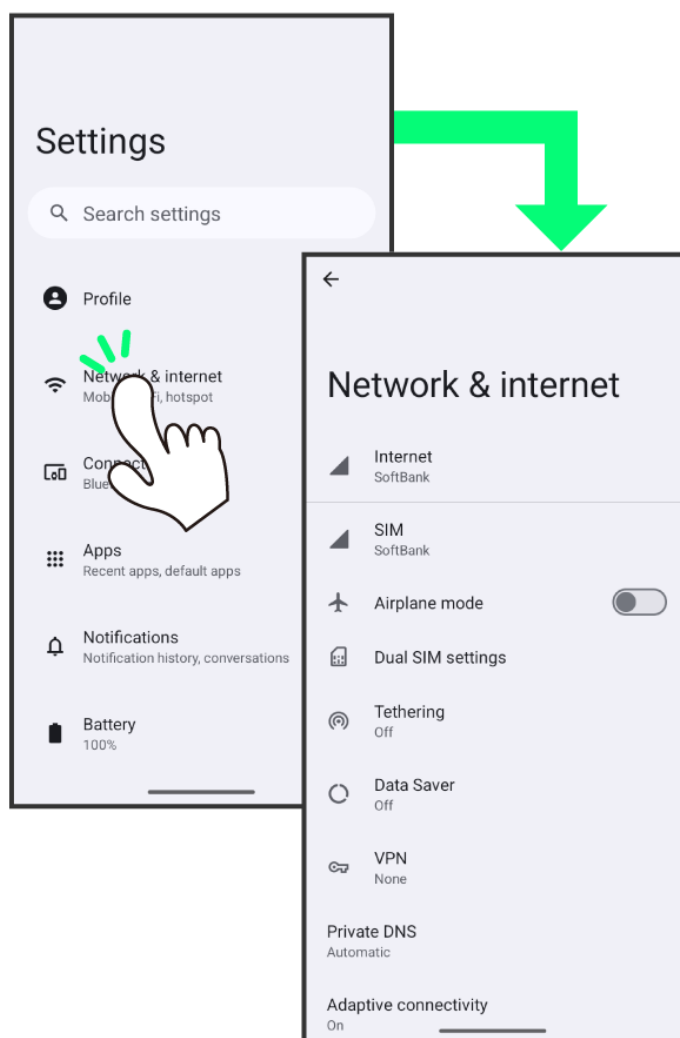
↓ Selecting Options and Navigating Screens

↓ Menu Operations

## Selecting Options and Navigating Screens

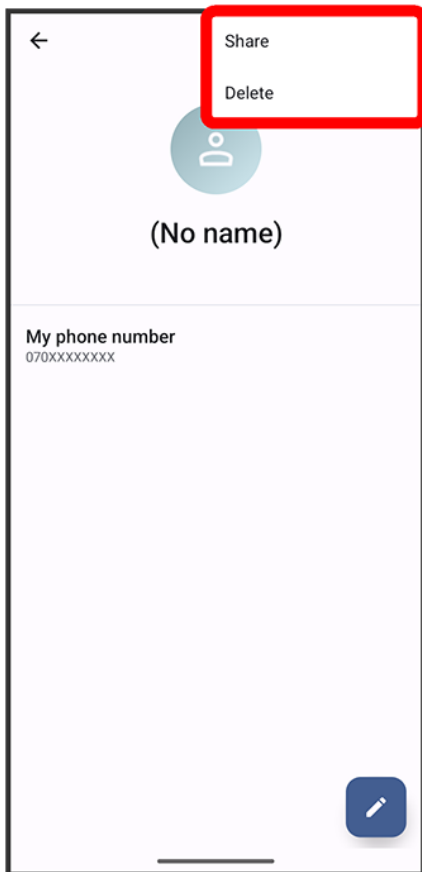
Tap items, icons, onscreen keys, etc. to open assigned items.

■ Flick Screen from left edge to inner side to go back to previous screen.

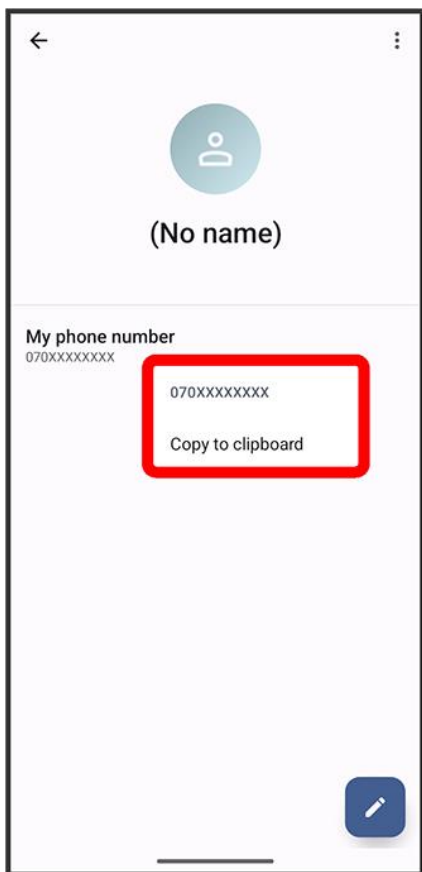


## Menu Operations

Tap  for available settings and items.



Screens may also have settings and items that are available by Touching & Holding Display.



# Using Touchscreen

Handset uses a touchscreen-type Display. Operate with your fingers on Display.

- ↓ Tap
- ↓ Touch & Hold
- ↓ Drag
- ↓ Swipe/Flick
- ↓ Pinch/Spread

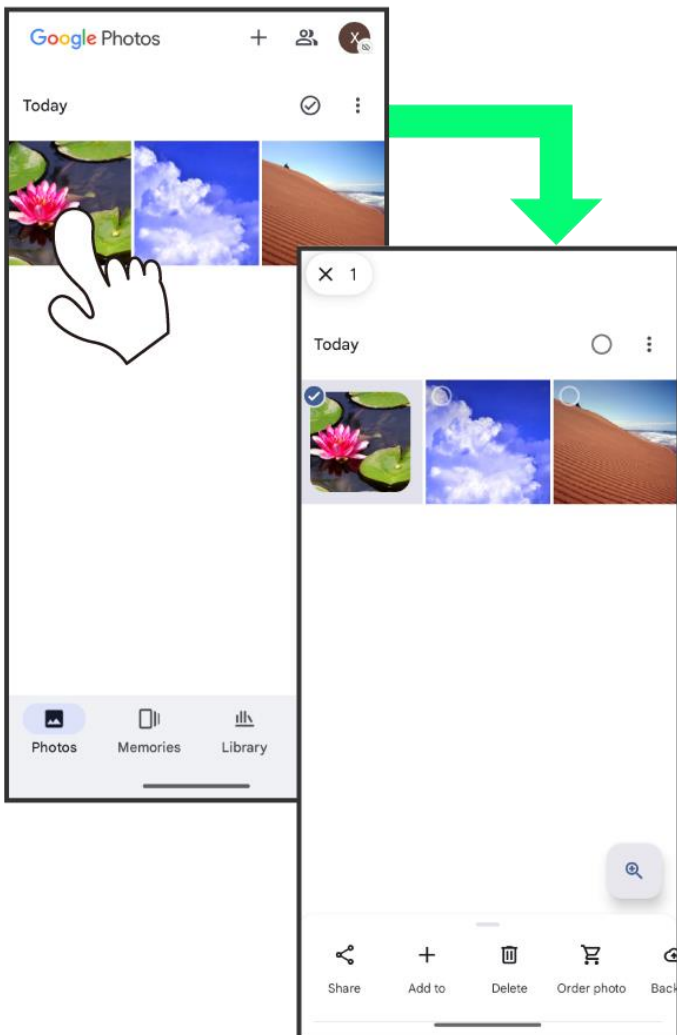
## Tap

Contact Display lightly and briefly.



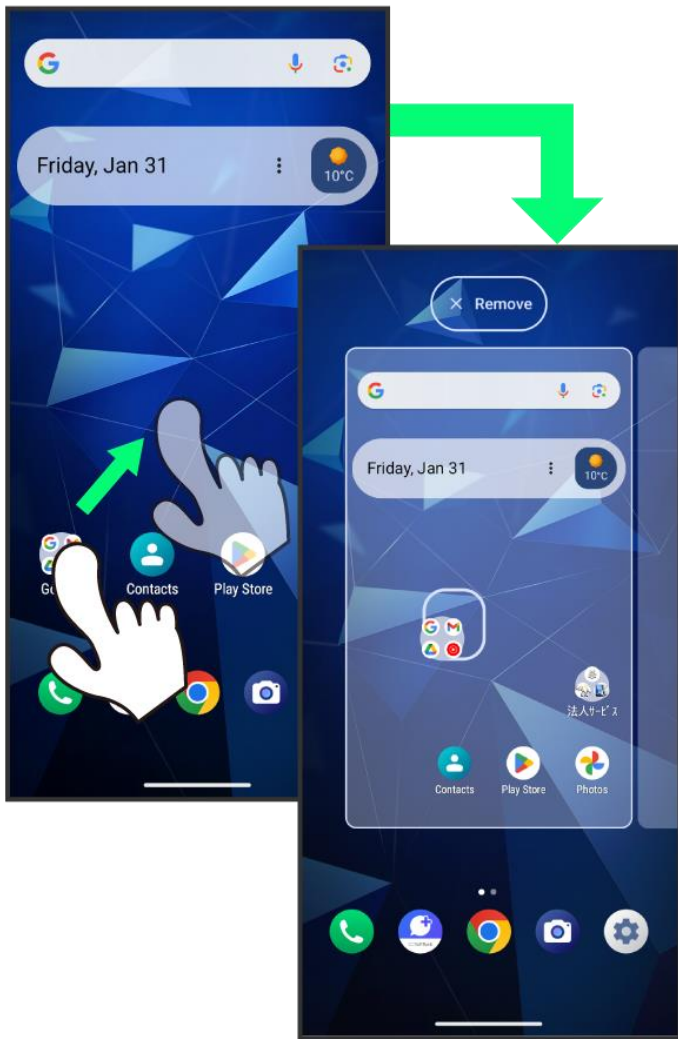
## Touch & Hold

Contact Display lightly; release finger when screen changes.



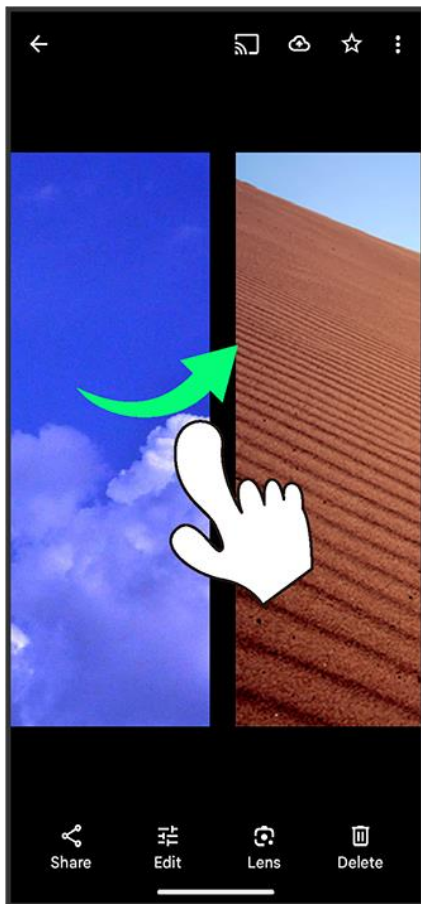
## Drag

Touch icon or other item lightly, move it where desired, and release finger.



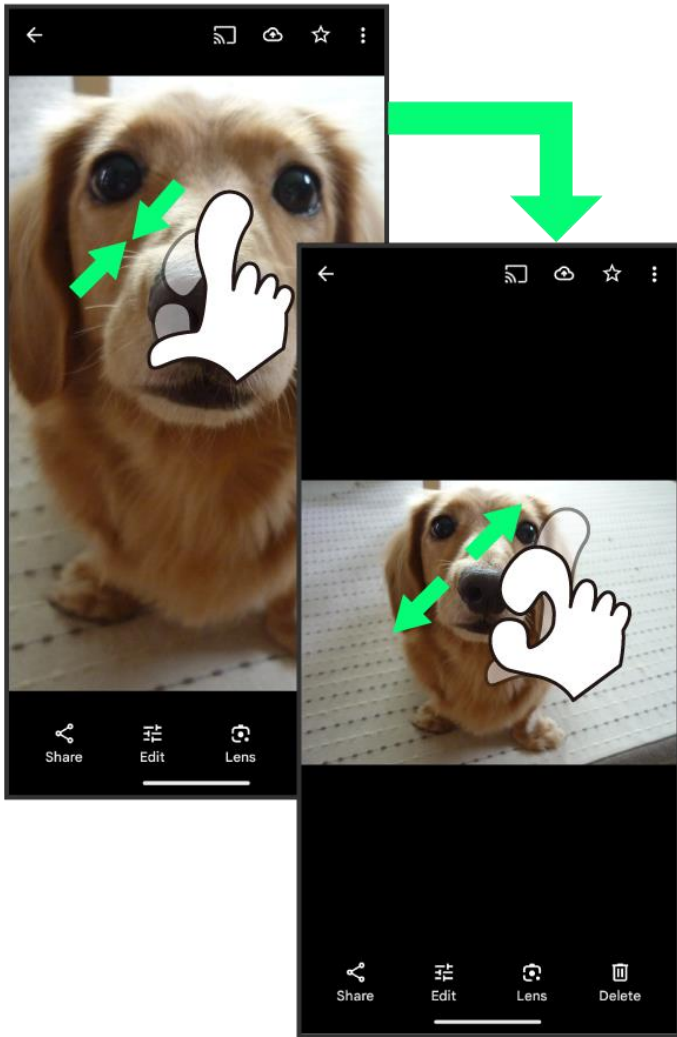
## Swipe/Flick

Contact Display lightly, then brush screen up/down or left/right.



## Pinch/Spread

Contact Display lightly, then close/widen fingers.



# Silent Mode

---

Mute ringtones and other handset sounds to avoid disturbing others around you.

---

↓ [Using Silent Mode \(Vibrate\)](#)

---

↓ [Using Silent Mode \(Mute\)](#)

---

↓ [Using Silent Mode \(Drive\)](#)

---

## Silent Mode Cautions

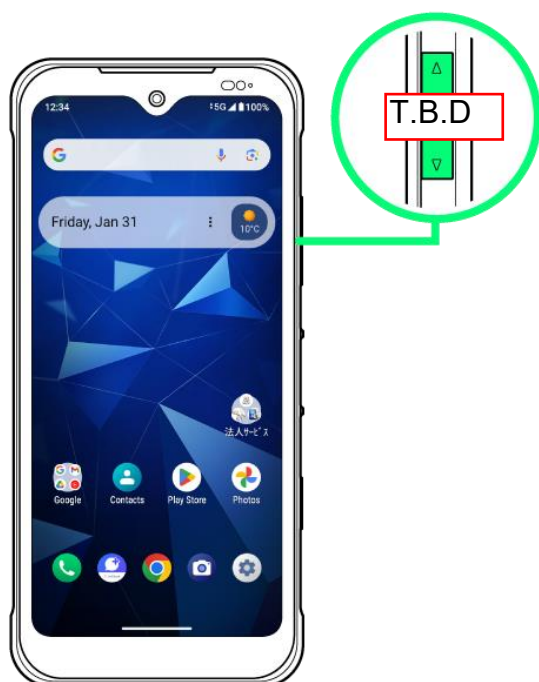
Camera shutter, video start/stop tones, Alarm, and video/music audio are not muted even in Silent mode.

## Using Silent Mode (Vibrate)

1

---

Press Volume Up/Down Key



While volume adjust bar appears,  (OFF) →  (Vibrate)



 Icon changes to  (Vibrate), and handset enters Silent mode (Vibrate).

## Using Silent Mode (Vibrate)

### From Quick Settings

Enter Silent mode (Vibrate) from Quick Settings.

Flick Status Bar down using two fingers → **Manner mode OFF**

### Exiting Silent Mode (Vibrate)

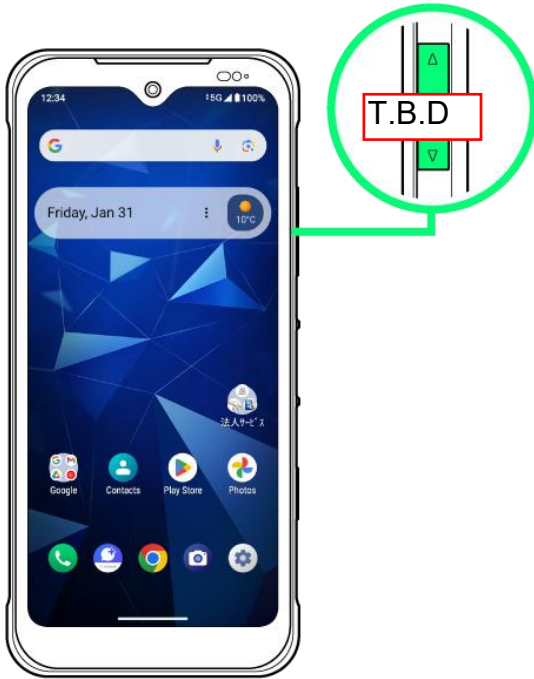
Press Volume Up/Down Key → While volume adjust bar appears,  (Vibrate) →  (OFF)

 Icon changes to  (OFF), and Silent mode is disabled.

# Using Silent Mode (Mute)

1

Press Volume Up/Down Key



2

While volume adjust bar appears,  (OFF)  (Mute)



 Icon changes to  (Mute), and handset enters Silent mode (Mute).

## Using Silent Mode (Mute)

### From Quick Settings

Enter Silent mode (Mute) from Quick Settings.

Flick Status Bar down using two fingers → Manner mode OFF → Manner mode Vibrate

### Exiting Silent Mode (Mute)

Press Volume Up/Down Key → While volume adjust bar appears,  (Mute) →  (OFF)

 Icon changes to  (OFF), and Silent mode is disabled.

## Using Silent Mode (Drive)

1

Press Volume Up/Down Key



2

While volume adjust bar appears,  (OFF)   (Drive)



Icon changes to  (Drive), and handset enters Silent mode (Drive).

## Using Silent Mode (Drive)

### From Quick Settings

Enter Silent mode (Drive) from Quick Settings.

Flick Status Bar down using two fingers → Manner mode OFF → Manner mode Vibrate → Manner mode Mute

### Exiting Silent Mode (Drive)

Press Volume Up/Down Key → While volume adjust bar appears,  (Drive) →  (OFF)

Icon changes to  (OFF), and Silent mode is disabled.

# Airplane Mode

---

Disable all functions that emit signals. Handset remains powered on.

---

↓ [Using Airplane Mode](#)

---

## Using Airplane Mode

1

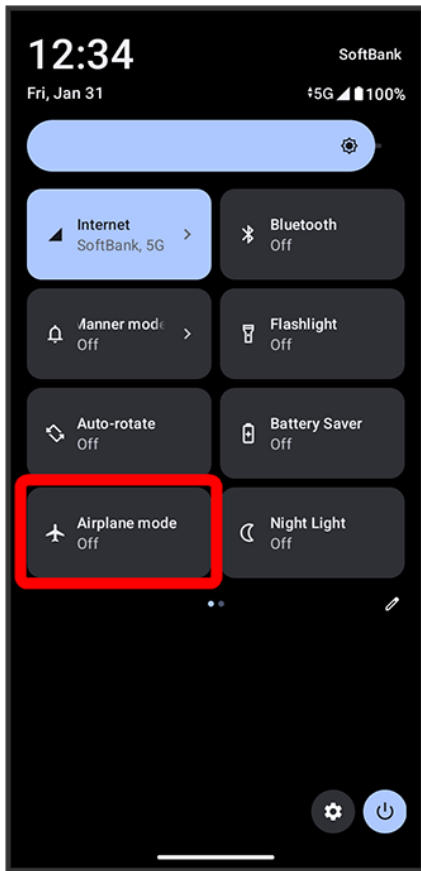
---

Flick Status Bar down using two fingers



🚩 Quick Settings open.

## Airplane mode



Handset is in Airplane mode.

- Use same operation again while in Airplane mode to cancel.

# Text Entry

---

---

↓ [Keyboards](#)

---

↓ [QWERTY Keyboard Layout](#)

---

↓ [Switching Keyboards](#)

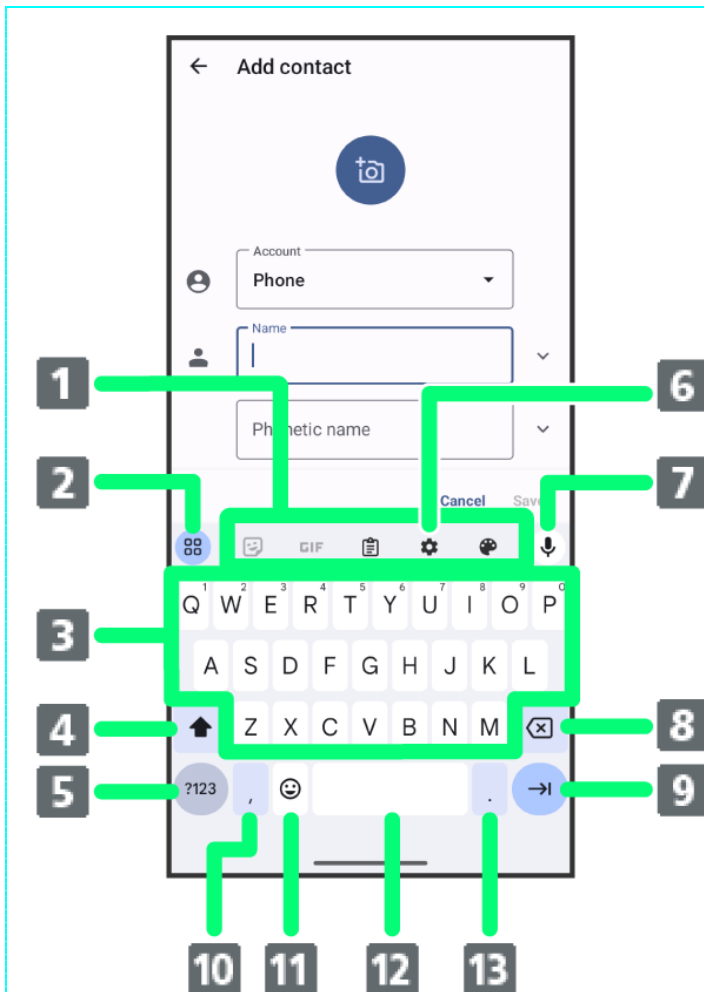
---

## Keyboards

Use onscreen keyboards for text entry.

- To switch between keyboards, Tap  in keyboard  Languages  English (US)   
QWERTY/Handwriting/QWERTZ/AZERTY/Dvorak/Colemak/PC/Morse code ()  Done.
- To hide keyboard, Tap .

## QWERTY Keyboard Layout

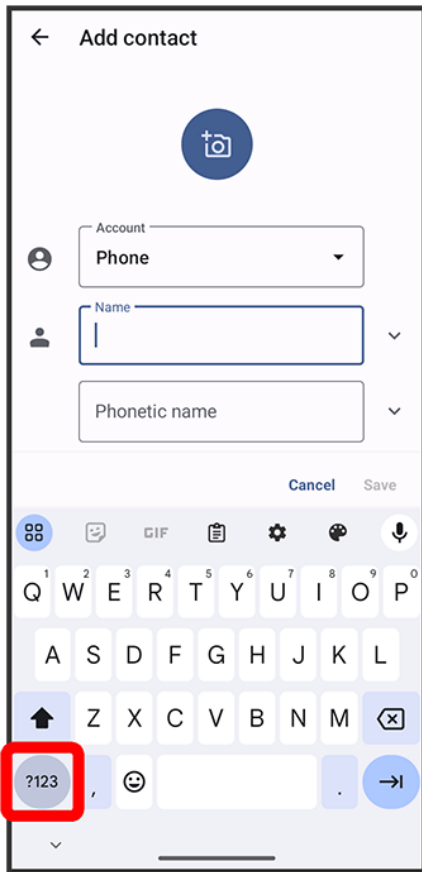


- ① Shortcuts for frequently used functions (Toolbar)
- ② Show all tool items Also customize Toolbar
- ③ Enter characters
- ④ Toggle uppercase/lowercase
- ⑤ Switch to number/symbol keyboard
- ⑥ Show settings menu
- ⑦ Activate voice input
- ⑧ Delete character to left of cursor
- ⑨ Insert line break or move to next entry field ; confirm current characters
- ⑩ Enter a ","; Long Touch for settings menu/enable One-handed mode
- ⑪ Enter emoji / stickers / GIFs /emoticons
- ⑫ Enter space
- ⑬ Enter a "." ; Long Touch for symbols

## Switching Keyboards

1

In a text entry window, Tap 



🚩 Keyboard switches.

# Updating Software

---

Check whether updates are required via the Internet, and update as required.

---

## Updating Software

---

### Before Updating Software

Saved data may be lost depending on condition of handset (malfunctioning, damaged, wetted, etc.). It is recommended that you back up important data before updating software.   is not responsible for damages from loss of data.

### Software Update Cautions

#### During Update

Handset cannot be used until software is updated. It may take time to update software. When a device is running software update, don't remove a USIM card from the device or turn its power off. Doing so can cause failure of the update and result in the device that may be inoperable or malfunction. If the device is inoperable or malfunctions, contact [Customer Service](#).

#### Signal during Update

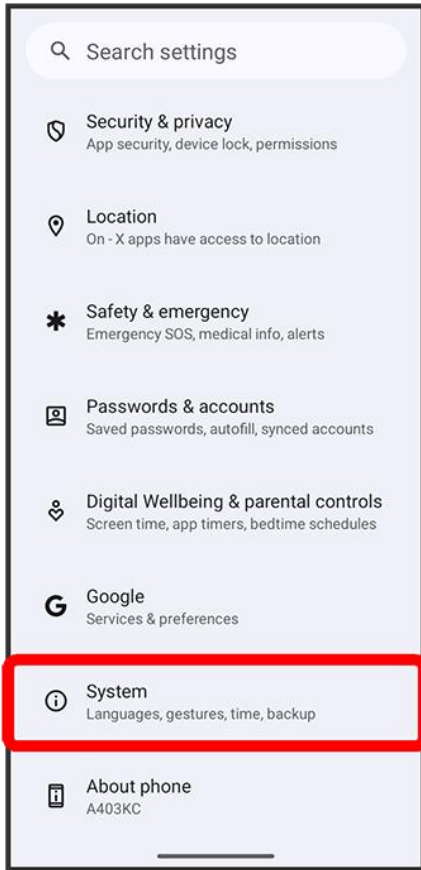
Operate handset where signal reception is good and without changing location. Also operate with adequate battery charge. Signal becoming weak or Battery becoming low during an update may cause an update failure. An update failure may disable handset.

## Updating Software

1

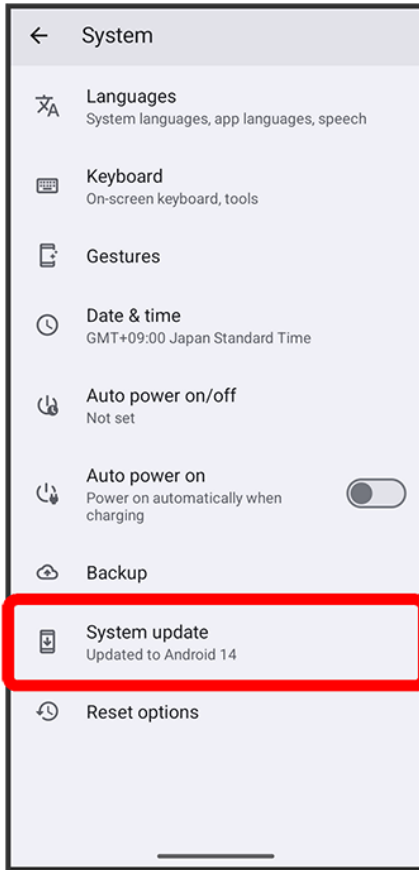
---

In Home Screen,  (Settings)  **System**



2

## System update



3

Follow onscreen prompts

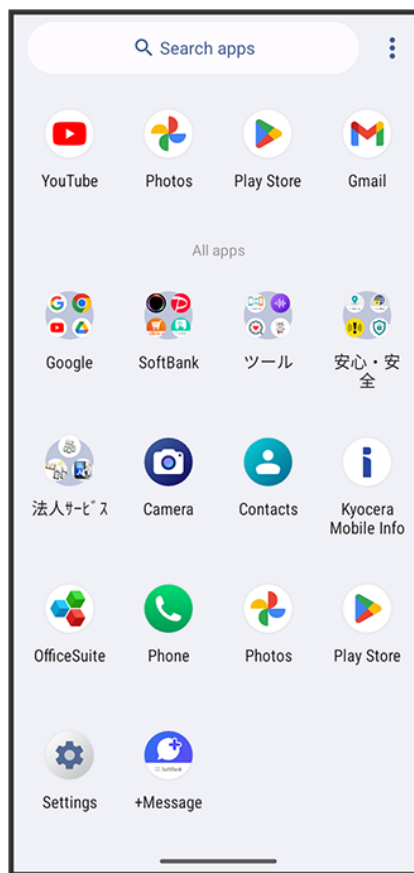
🚩 Software update starts.

# Handset Screens

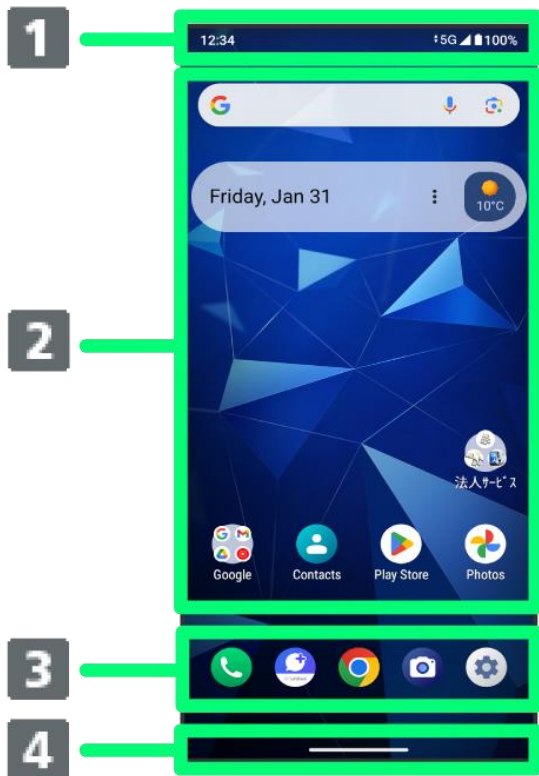
- ↓ Home Screen & Apps Menu
- ↓ Home Screen Layout
- ↓ Toggling Home Screen Sheets
- ↓ Navigation Bar
- ↓ Portrait Orientation & Landscape Orientation
- ↓ Multi-Window
- ↓ Capturing Screenshots

## Home Screen & Apps Menu

Most handset operations start in Home Screen (appears at power on) or in Apps Menu.



# Home Screen Layout

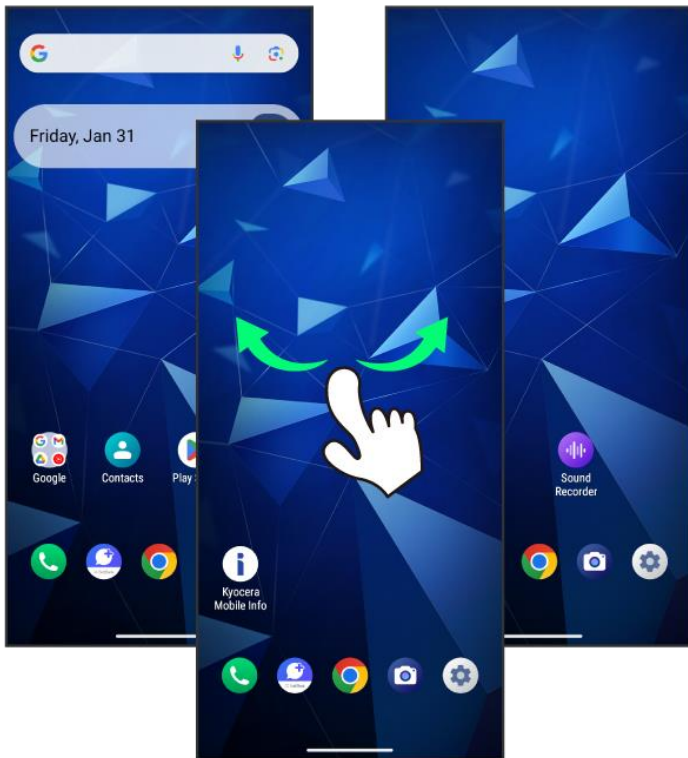


| Part                       | Description                                                                                                            |
|----------------------------|------------------------------------------------------------------------------------------------------------------------|
| <b>1 Status Bar</b>        | Flick down for Notifications Window. Flick down using two fingers for Quick Settings.                                  |
| <b>2 Standby area</b>      | Place application shortcuts, folders, widgets freely.                                                                  |
| <b>3 Quick launch area</b> | Tap an icon to launch application or function. Customize Home Screen with application shortcuts, widgets, and folders. |
| <b>4 Navigation Bar</b>    | Flick to operate.                                                                                                      |

## Toggling Home Screen Sheets

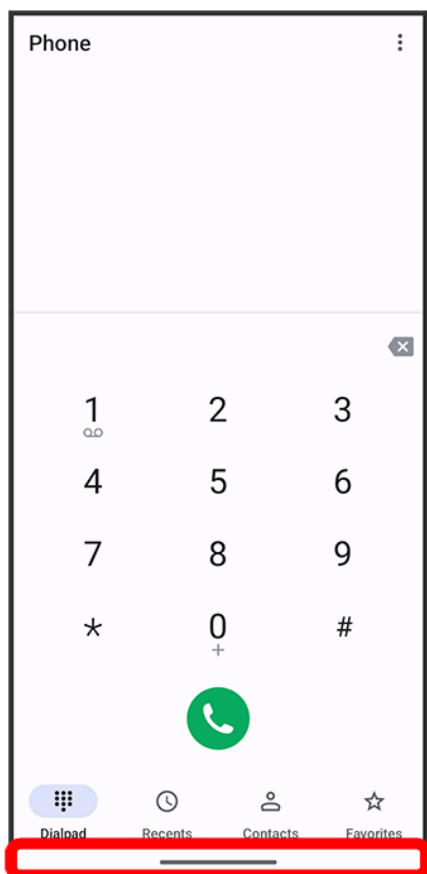
Flick Home Screen left/right to toggle sheets.

- In any Home Screen sheet, Flick upward to return to Home Screen top sheet.



## Navigation Bar

Flick to operate icons on Navigation Bar (Display bottom) for the following functions/operations.



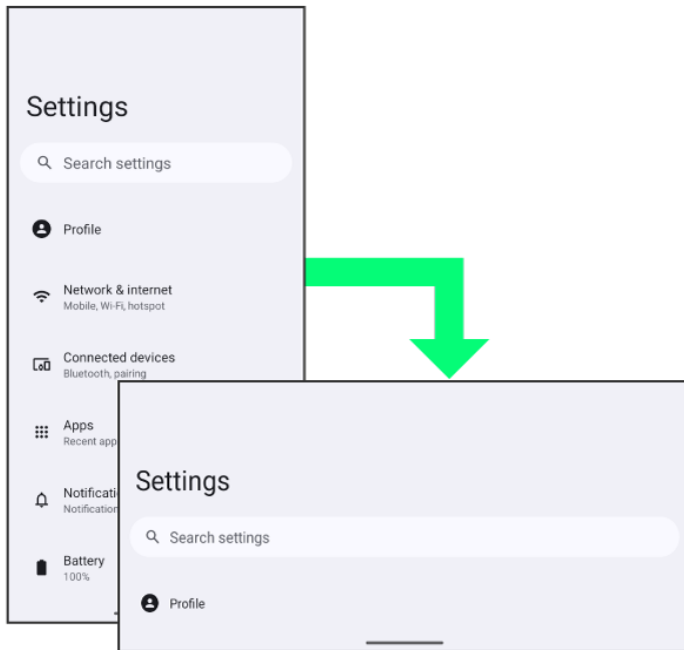
| Operation                                                                                                                                                                                                                                           | Description                                                                     |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------|
| <b>Flick upward</b>                                                                                                                                                                                                                                 | Return to Home Screen.                                                          |
| <b>Flick upward and stop finger</b>                                                                                                                                                                                                                 | Open listing of recently used applications and activate or delete applications. |
| <b>Flick right</b>                                                                                                                                                                                                                                  | Switch to app used immediately before.                                          |
|  <sup>1</sup> <b>(rotate sideways)</b> /  <sup>1</sup> <b>(rotate upright)</b> | The screen changes to portrait/landscape orientation.                           |

1 Appears when **Auto-rotate screen** is disabled and handset is rotated upright/sideways.

## Portrait Orientation & Landscape Orientation

When handset is rotated sideways,  appears on Navigation Bar. Tap  to change screen to landscape orientation. To change to portrait orientation, rotate handset upright and Tap . When **Auto-rotate screen** is enabled and handset is rotated sideways, screen automatically changes to landscape orientation.

- Depending on the current screen, the orientation may not change even by changing handset orientation.



## Multi-Window

Split screen to view and operate 2 applications.

Activate the 2 applications beforehand. Viewing and operating  (Contacts) and  (Phone) is described as an example.

- Multi-Window is unavailable with some applications.

1

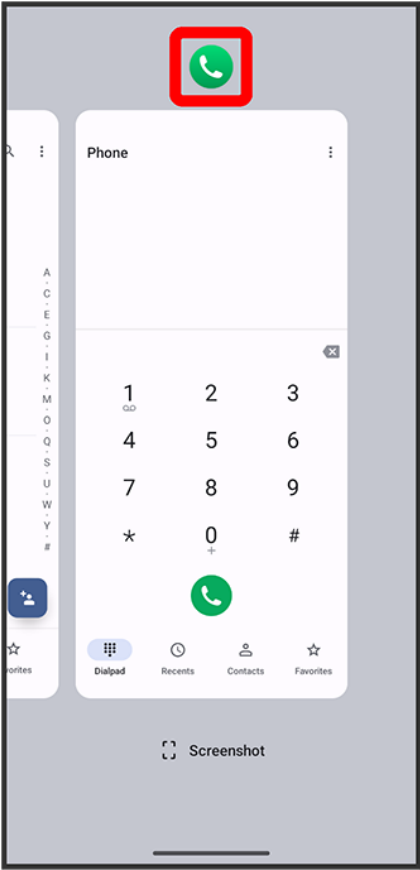
Flick Navigation Bar upward and stop finger



 History of recently used applications opens.

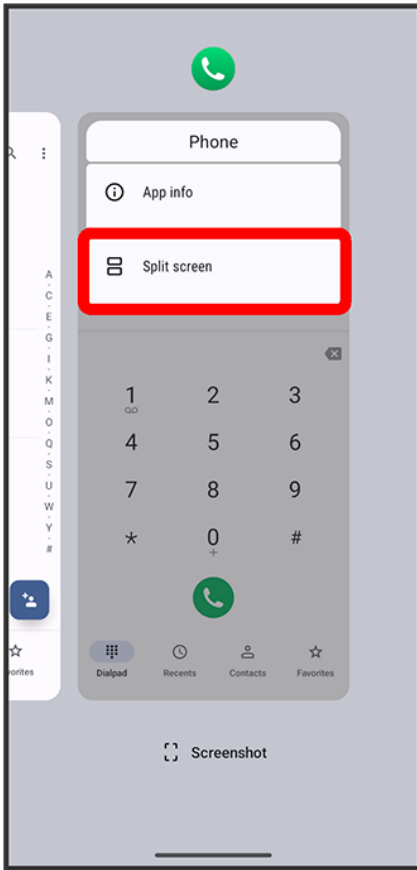
2

Tap application to use



3

Split screen

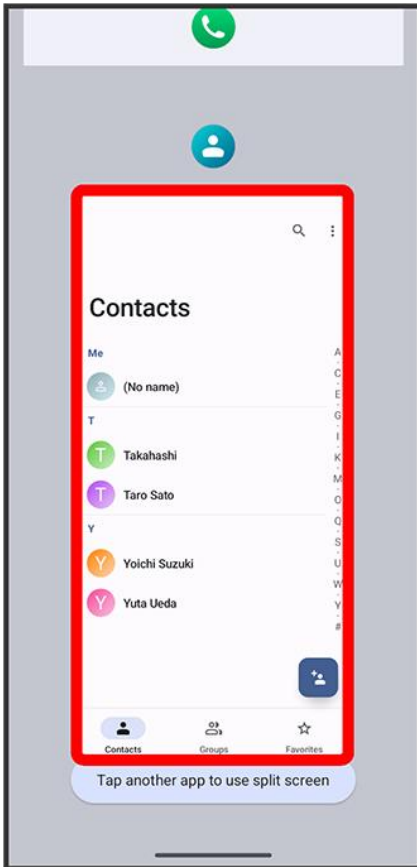


 Multi-Window opens, and application appears at top of Display.

4

---

From application history at bottom of Multi-Window, Tap next application



🚩 Tapped application opens.

## ➕ Multi-Window Operations

### Switching between Applications

Flick Navigation Bar upward and stop finger ➡ Tap application to use

- Activate application beforehand.

### Exiting Multi-Window

Flick pane bar (  ) up or down

## Capturing Screenshots

Press Power Key/Fingerprint Sensor and Volume Down Key at the same time.



- Alternatively, Long Press Power Key/Fingerprint Sensor ➡ Screenshot or Flick Navigation Bar upward and stop finger ➡ Screenshot.
- View captured screenshots in 🌈 (Photos), etc.
- Screenshot capture may not work depending on the application or function.

# Status Bar

Status Bar appears at the top of Display. Notification Indicators for new mail, etc. and Status Indicators for handset appear here.

- ↓ [Status Bar Layout](#)
- ↓ [Main Notification Indicators](#)
- ↓ [Main Status Indicators](#)

## Status Bar Layout

1

12:34

5G

100%

2



① Notification Indicators

② Status Indicators

## Main Notification Indicators

Notification Indicators appearing in Status Bar include the following.

| Indicator                                                                          | Description |
|------------------------------------------------------------------------------------|-------------|
|  | New Gmail™  |

|                                                                                  |                                         |
|----------------------------------------------------------------------------------|-----------------------------------------|
|  | New Text Message (SMS)/+Message         |
|  | New Message (Auto Answering)            |
|  | Dialing/Call Arriving/in Progress       |
|  | Missed Call                             |
|  | New Message (Voicemail)                 |
|  | Calendar Event Notification             |
|  | Alarm Sounding/Snoozing/Unchecked Alarm |
|  | Timer Running                           |
|  | Stopwatch Running                       |
|  | Urgent News                             |
|  | Data Uploading                          |
|  | Data Downloading                        |
|  | Application Update Notification         |
|  | Sharing File via Bluetooth®             |
|  | Readying SD Card                        |

## Main Status Indicators

Status Indicators appearing in Status Bar include the following.

| Indicator                                                                          | Description                                                                     |
|------------------------------------------------------------------------------------|---------------------------------------------------------------------------------|
|  | Auto Answering Set                                                              |
|  | Bluetooth® Connected                                                            |
|  | Silent Mode (Vibrate)                                                           |
|  | Silent Mode (Mute)                                                              |
|  | Silent Mode (Drive)                                                             |
|  | Voice service/Data communication available (5G) <sup>1</sup>                    |
|  | Voice service/Data communication available (4G LTE/4G) <sup>2</sup>             |
|  | Voice service unavailable/Data communication available (5G) <sup>1</sup>        |
|  | Voice service unavailable/Data communication available (4G LTE/4G) <sup>2</sup> |
|  | Voice service available/Data communication unavailable                          |
|  | Voice service/Data communication unavailable                                    |
|  | Wi-Fi Connected                                                                 |
|  | Signal Strength                                                                 |
|  | Roaming                                                                         |
|  | Airplane Mode                                                                   |
|  | Charge Battery                                                                  |
|  | Battery Charged                                                                 |

|                                                                                  |                           |
|----------------------------------------------------------------------------------|---------------------------|
|  | Battery Charging          |
|  | Battery Care Mode         |
|  | Glove Touch Mode (On) Set |
|  | Obtaining Location        |
|  | Talking Using Speaker     |
|  | Start Using Camera        |
|  | Start Using Mic           |

- 1 Even if "5G" appears on Display (upper part), 4G communication may be used, changing the icon to "4G."
- 2 Handset supports FDD-LTE (SoftBank 4G LTE) and AXGP (SoftBank 4G); indicator appears when handset is connected to either. Handset connects to SoftBank 4G first.

# Using Notifications Window

Flick Status Bar down to open Notifications Window. Open Notification Indicators to check details.

---

↓ Opening Notifications Window

---

↓ Notifications Window Layout

---

## Opening Notifications Window

1

Flick Status Bar down



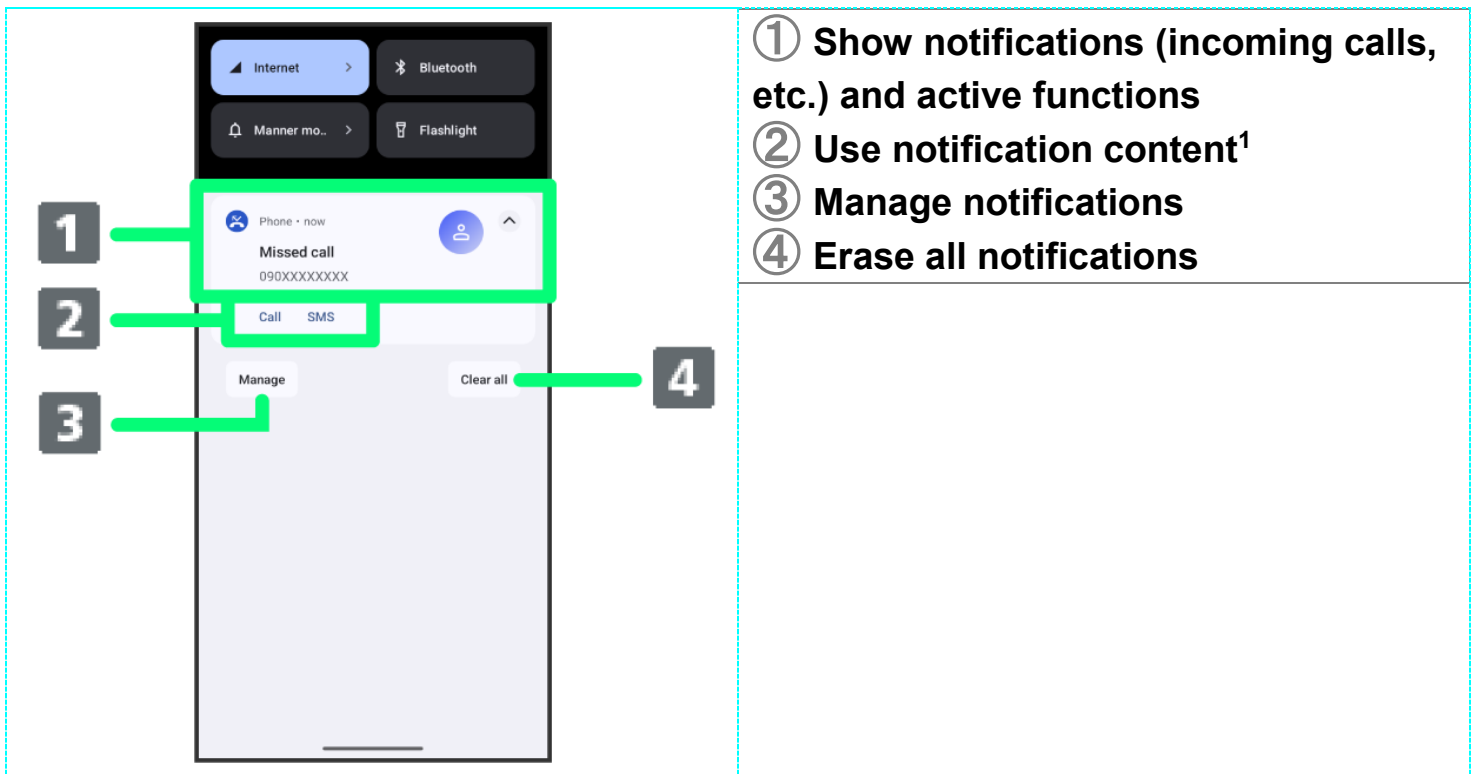
 Notifications Window appears.

## Closing Notifications Window

Flick Notifications Window up

- Alternatively, Flick Navigation Bar upward to close Notifications Window/Quick Settings.

## Notifications Window Layout



- 1 Usable functions differ with each notification. For example, dialing or SMS are available with a new call notification. For example, dialing or SMS are available with a new call notification.

# Using Quick Settings

Flick Notifications Window down to access Quick Setting. Tap icons to toggle functions on/off, etc.

---

↓ Opening Quick Settings

---

↓ Quick Settings Layout

---

## Opening Quick Settings

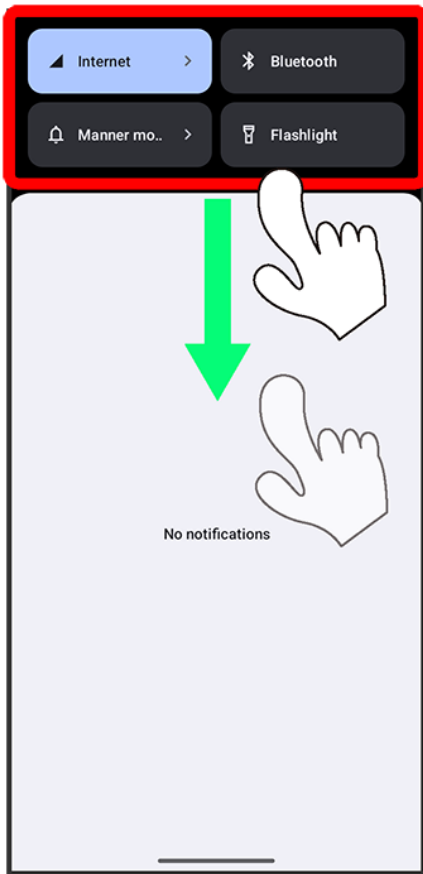
1

Flick Status Bar down



 Notifications Window appears.

Flick Notifications Window down



🚩 Quick Settings open.

- Alternatively, Flick Status Bar down using two fingers.

## Quick Settings Operations

### Closing Quick Settings

Flick Quick Settings up

- Alternatively, Flick Navigation Bar upward to close Quick Settings.

### Arranging Quick Settings

Add, delete, and change order of functions in Quick Settings.

In Quick Settings,   Follow onscreen instructions and Drag icon

# Quick Settings Layout



- ① Adjust brightness
- ② Mobile network/Wi-Fi on/off
- ③ Enter Manner mode
- ④ Auto-rotate on/off
- ⑤ Airplane mode on/off
- ⑥ Show handset settings
- ⑦ Bluetooth® on/off
- ⑧ Flashlight on/off
- ⑨ Battery Saver on/off
- ⑩ Night Light on/off
- ⑪ Edit Quick Settings
- ⑫ Show Power Menu
- ⑬ Screen record on/off
- ⑭ Show Quick Share
- ⑮ Camera access on/off
- ⑯ Scan QR codes
- ⑰ Microphone access on/off
- ⑱ Show security & privacy settings

# Placing/Answering Calls

---

How to dial directly to make a call and answer a call, as well as options when a call is arriving/during a call are described.

---

↓ [Placing Calls](#)

---

↓ [Answering Calls](#)

---

↓ [In-Call Screen Layout/In-Call Operations](#)

---

## Phone Function

### Emergency Location Report

Making emergency calls (110, 119 or 118) automatically reports handset location to corresponding agency (police, etc.). This system is referred to as Emergency Location Report, and notifies location based on positioning from base stations and GNSS satellite information.

- Location Report does not incur registration/transmission fees.
- Location/signal conditions affect positioning accuracy. Always provide location and call purpose.
- Hiding Caller ID (using 184, etc.) cancels Location Report. However, corresponding agency may obtain location information in life threatening situations.
- Location Report is not sent for calls made while outside Japan.

### VoLTE/VoLTE (HD+) and HD Voice

Handset supports VoLTE/VoLTE (HD+) and HD Voice for higher voice call quality.

## Hints

**Q** Difficult to talk on handset

**A** It may not be possible to make a call properly in a noisy location.

**A** When calling using Speaker, check the call volume. Raising the call volume may make calling difficult.

---

**Q** Sound pops momentarily during a call

**A** Are you changing location while calling? Sound pops when signal is weak and handset switches to a different area. This is not a malfunction.

## Emergency Call Cautions

### Areas Where Usable

Emergency calls from handset can be made only in SoftBank service areas.

### Airplane Mode

Note that emergency calls cannot be made in Airplane mode.

## Placing Calls

1

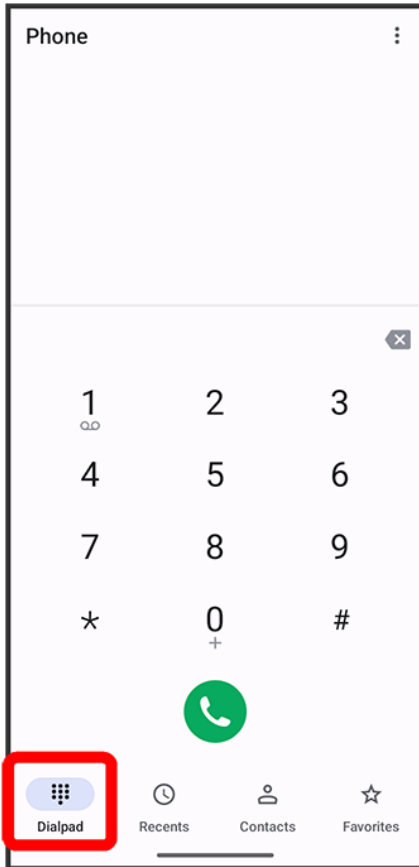
In Home Screen,  (Phone)



 Phone opens.

2

Dialpad

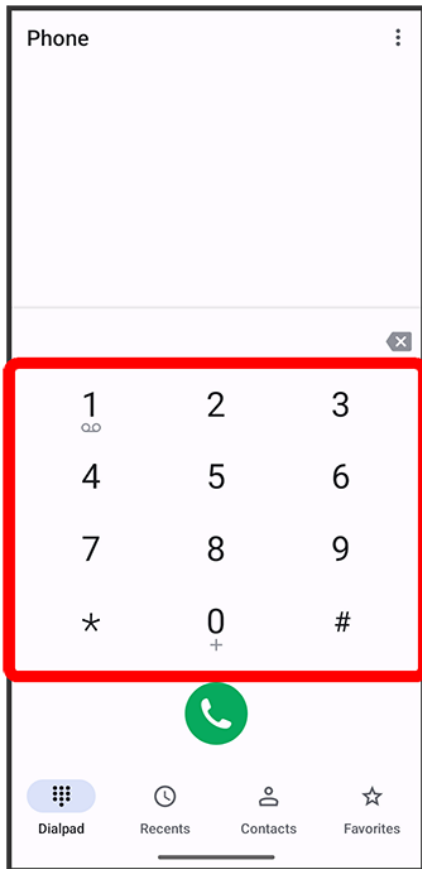


 Call window opens.

**3**

---

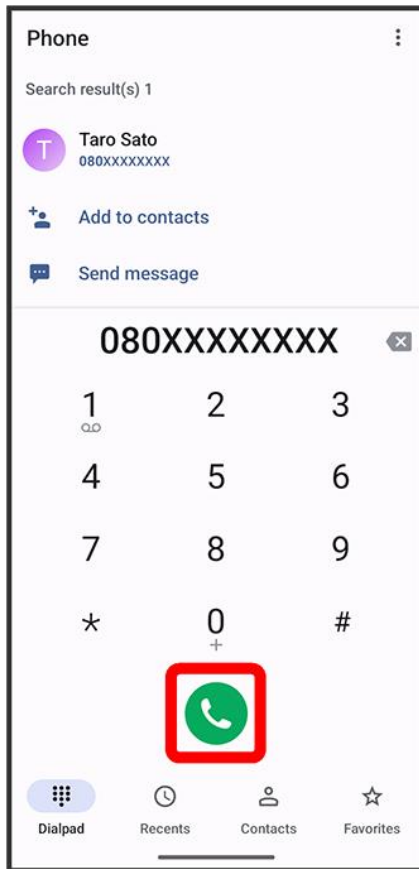
Tap dialpad to enter the other party's number



- Enter area code first for calling landline numbers.

4

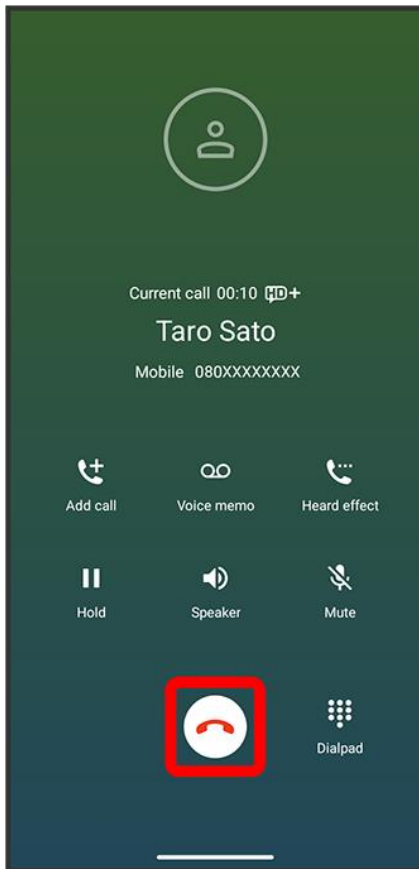




 Handset dials number. Call begins when other party answers.

 5

To end call, 



 Call ends.

## Calling an Emergency Number when Start Screen Is Locked

Emergency  Enter number for emergency service  

- Available when security method is any setting other than **None** or **Swipe**. See "[Security & Privacy Settings](#)" for Start Screen security.

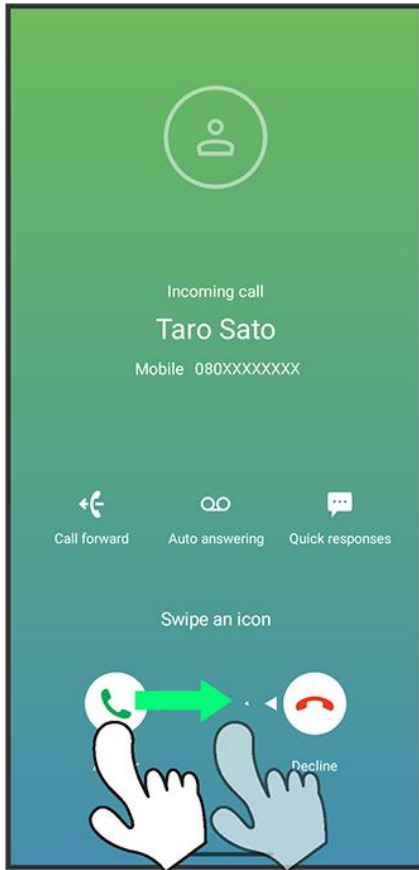
## Hints

 Call does not connect

- A** Was the number dialed using the area code? Dial the number starting with "0."
- A** Are signal conditions poor? Call again after moving where signal is good.

# Answering Calls

When call arrives, Drag  to right

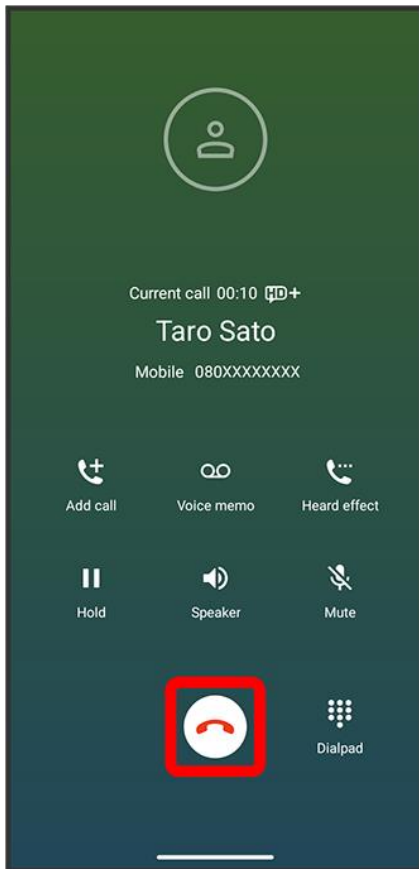


 Call begins.

- If **Step-up ring volume** is on, ringtone volume gradually increases for a call from the same number within 10 minutes after a missed call.

2

To end call, 



 Call ends.

## Arriving Call Operations

### Cancelling Ringtone

Press Volume Up/Down Key or Power Key/Fingerprint Sensor when call is arriving

### Rejecting Arriving Calls

Drag  to left when call is arriving

## In-Call Screen Layout/In-Call Operations

During a call, Tap icons to use the following functions.

|    |                                |                                      |
|----|--------------------------------|--------------------------------------|
| 1  |                                | ① Show image registered for contact  |
| 2  | Current call 00:10 HD+         | ② Show call time                     |
| 3  | Taro Sato<br>Mobile 080XXXXXXX | ③ Show name/number of other party    |
| 4  |                                | ④ Record call                        |
| 5  | Voice memo                     | ⑤ Call another party                 |
| 6  |                                | ⑥ Place call on hold                 |
| 7  |                                | ⑦ Call using Speaker                 |
| 8  |                                | ⑧ End call                           |
| 9  |                                | ⑨ Calling using HD Voice             |
| 10 |                                | ⑩ Set call quality                   |
| 11 |                                | ⑪ Mute your voice to the other party |
| 12 |                                | ⑫ Show dialpad                       |



## When USIM Card and eSIM Are Used at the Same Time

SIM in use appears.

# Optional Services

This handset is compatible with SoftBank Optional Services.

- Optional Services
- Using Call Forwarding
- Using Voicemail
- Using Call Waiting
- Using Group Calling
- Using Caller ID Notification
- Using Call Barring

## Optional Services

The following optional services are available.

| Service                    | Description                                                                                       |
|----------------------------|---------------------------------------------------------------------------------------------------|
| Call Forwarding            | Divert calls to a preset number when out of service area or unable to answer.                     |
| Voicemail                  | Divert calls to a Voicemail Center to take messages when out of service area or unable to answer. |
| Call Waiting <sup>1</sup>  | Answer calls during a call.                                                                       |
| Group Calling <sup>1</sup> | Merge multiple calls.                                                                             |
| Notify Caller ID           | Send or hide your number when placing calls.                                                      |
| Call Barring               | Restrict incoming/outgoing calls by conditions.                                                   |

1 Requires separate subscription

## Using Call Forwarding

1

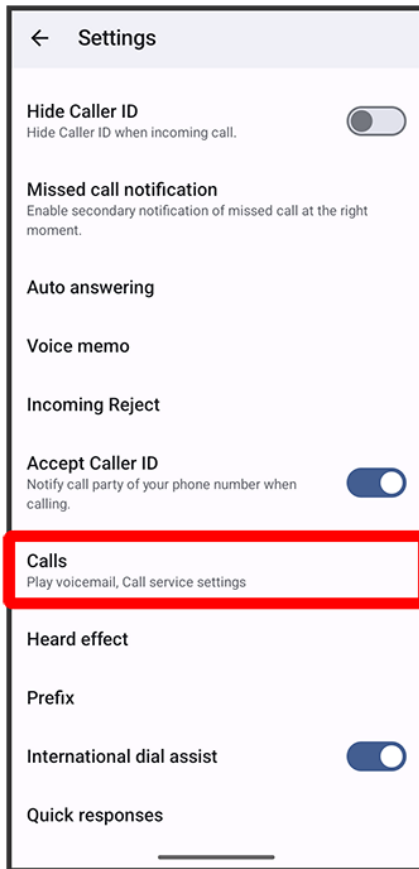
In Home Screen,  (Phone)



 Phone opens.

2

⋮ → Settings → Calls

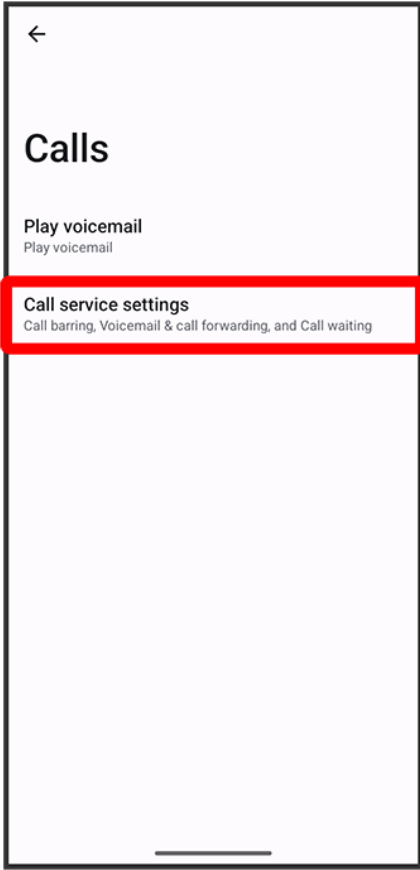


🚩 Call settings open.

- When USIM card and eSIM are used at the same time, Tap   Settings  Calling accounts  Tap SIM to set.

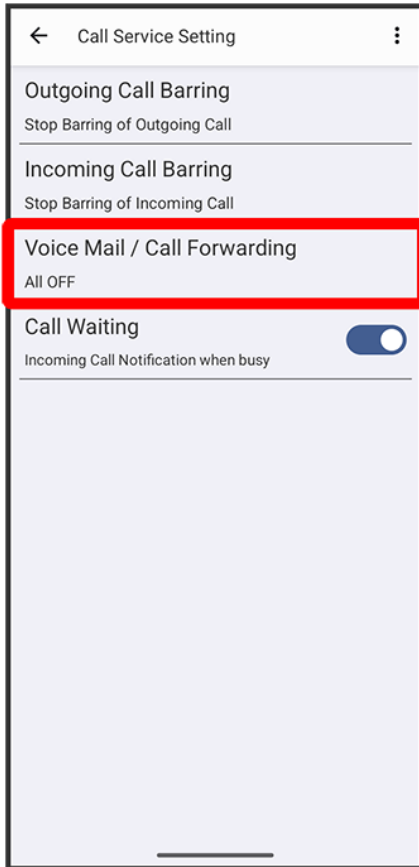
3

Call service settings



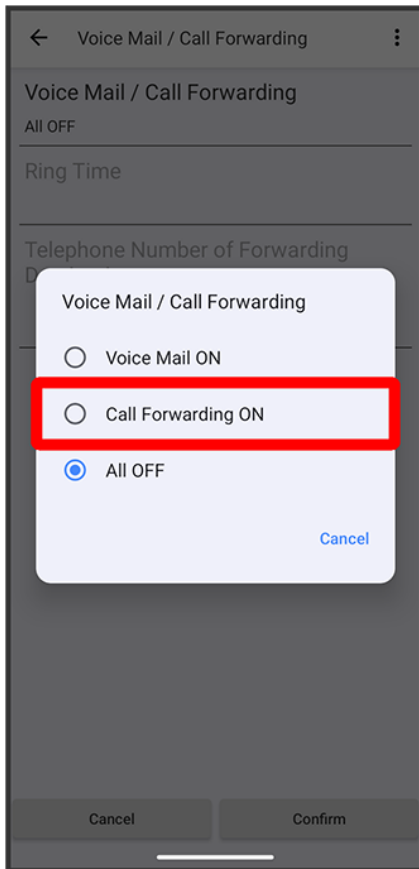
4

Voice Mail / Call Forwarding



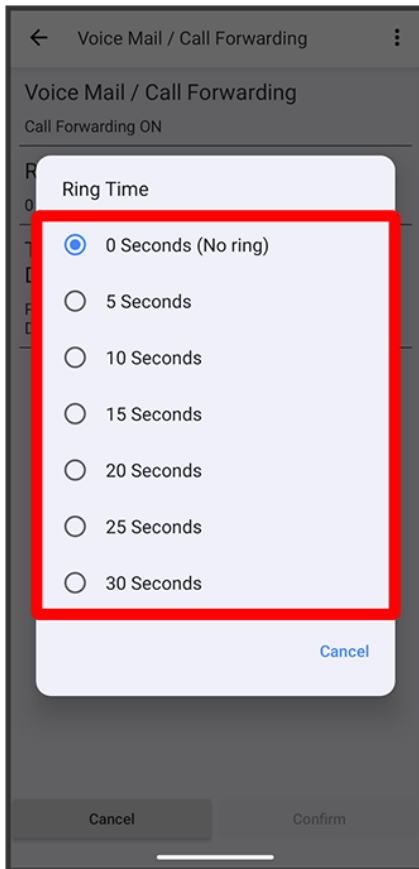
5

Voice Mail / Call Forwarding ➡ Call Forwarding ON



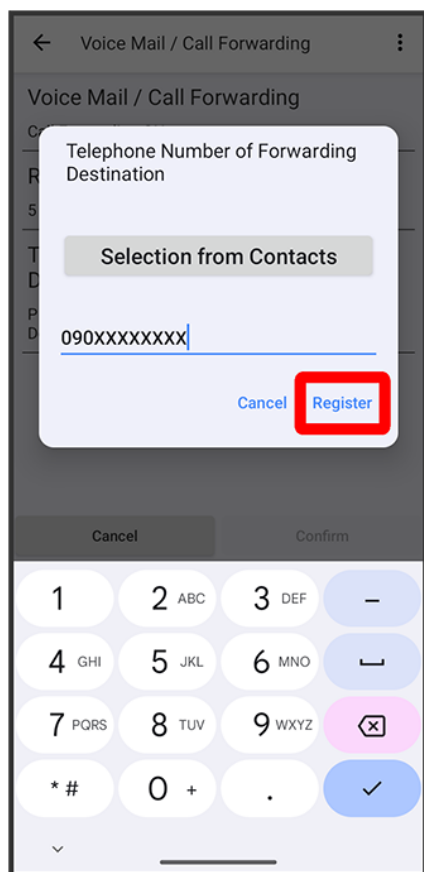
6

Ring Time ➡ Select ring time



7

Telephone Number of Forwarding Destination ➡ Enter number ➡ Register



🚩 The forwarding number is set.

8

Confirm



🚩 Call Forwarding is set.

## Using Voicemail

1

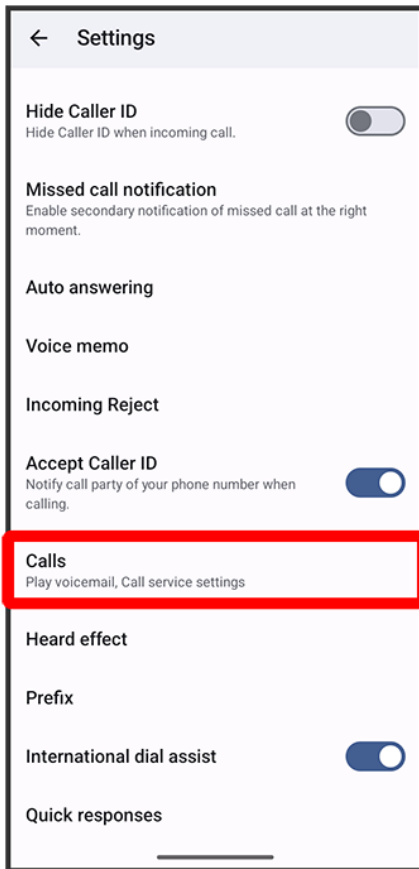
In Home Screen, 📞 (Phone)



🚩 Phone opens.

2

⋮ ➔ Settings ➔ Calls

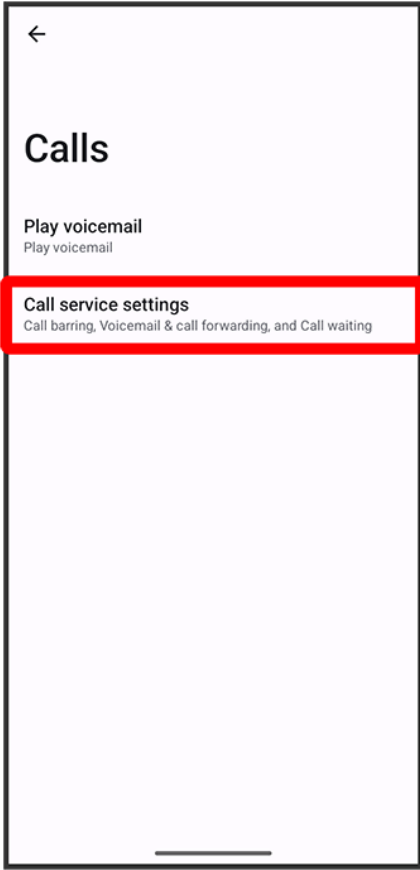


🚩 Call settings open.

- When USIM card and eSIM are used at the same time, Tap   Settings  Calling accounts  Tap SIM to set.

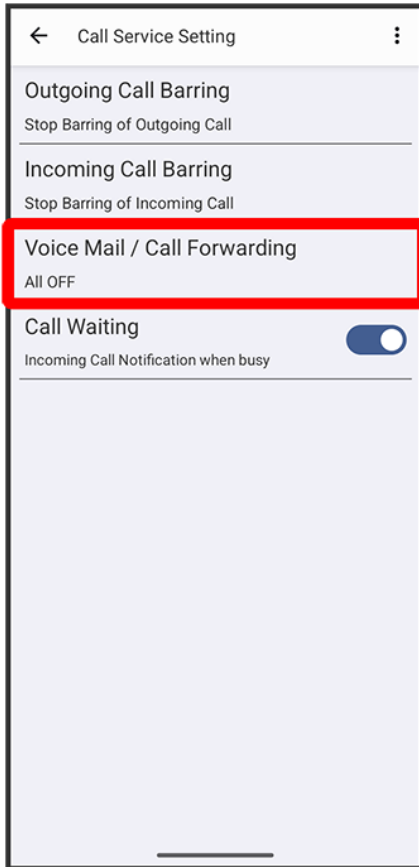
3

Call service settings



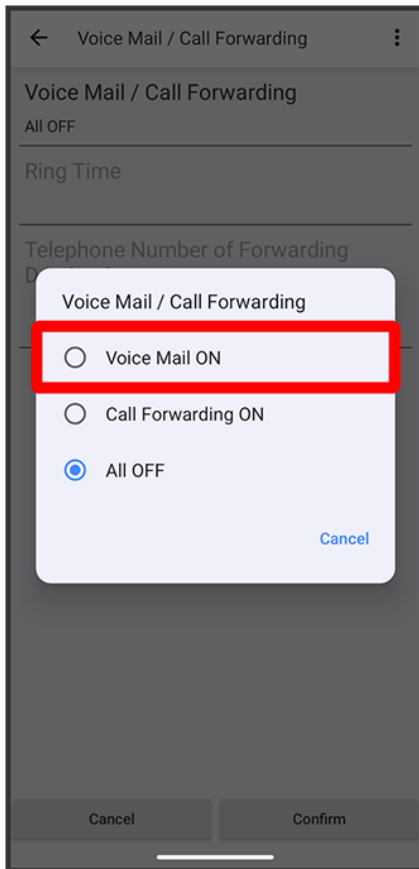
4

Voice Mail / Call Forwarding



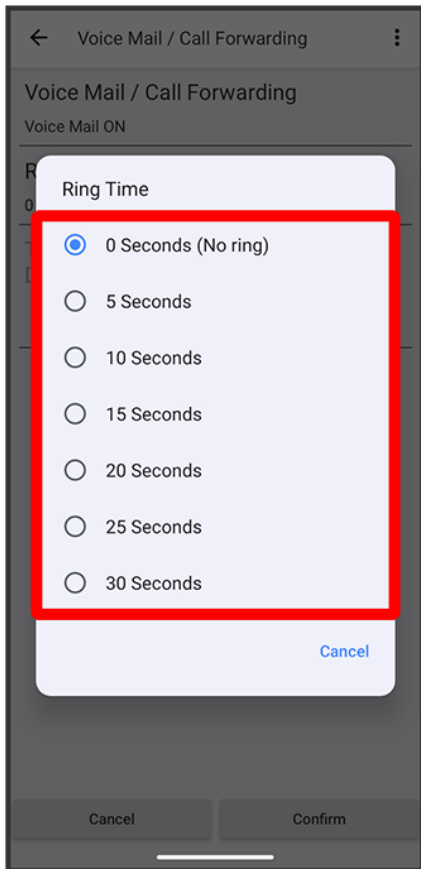
5

Voice Mail / Call Forwarding ➔ Voice Mail ON



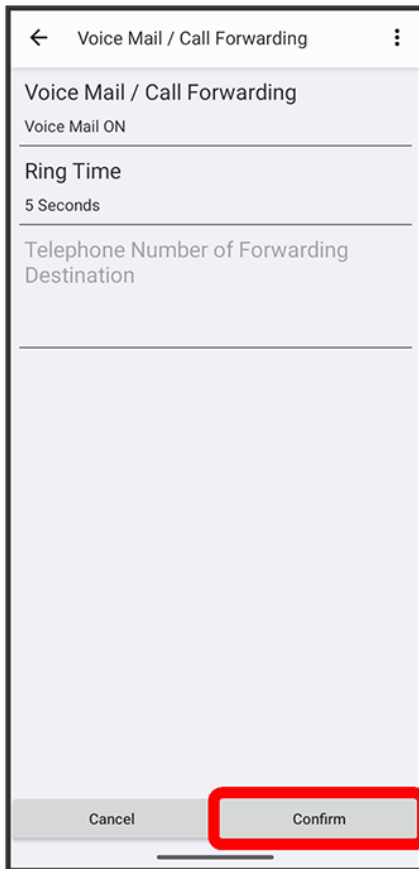
6

Ring Time ➡ Select ring time



7

Confirm



🚩 Voicemail is set.

- 📞 appears in Status Bar for new message. Flick Status Bar downward, Tap Voicemail notification, and follow voice guidance.

## Using Call Waiting

Requires separate subscription.

1

---

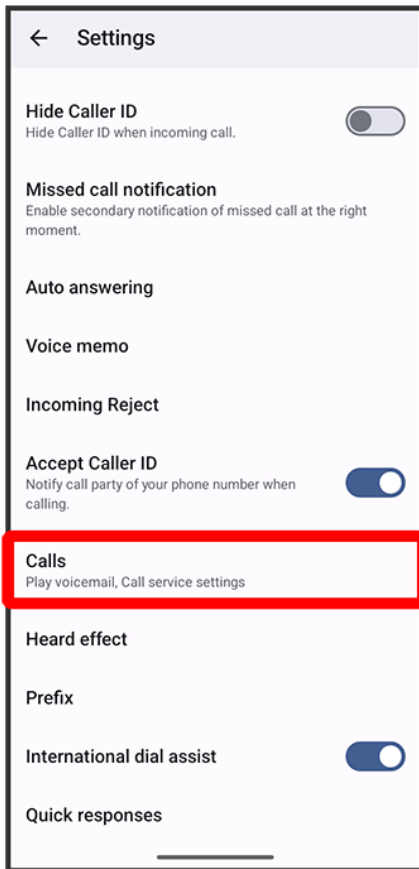
In Home Screen, 📞 (Phone)



🚩 Phone opens.

2

⋮ ➔ Settings ➔ Calls

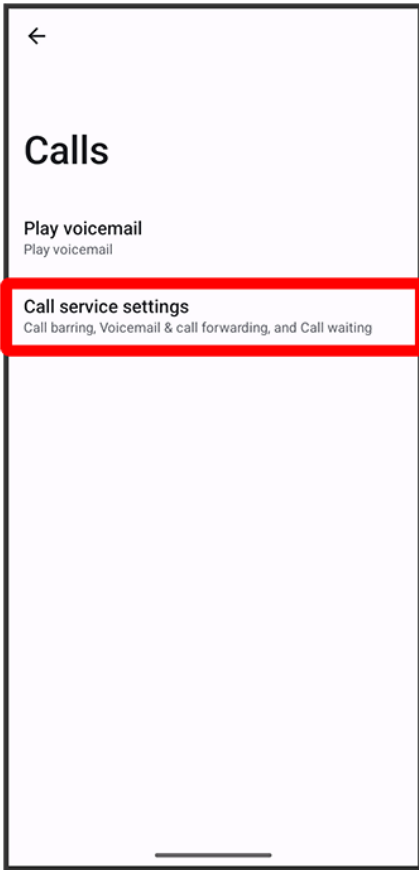


🚩 Call settings open.

- When USIM card and eSIM are used at the same time, Tap   Settings  Calling accounts  Tap SIM to set.

3

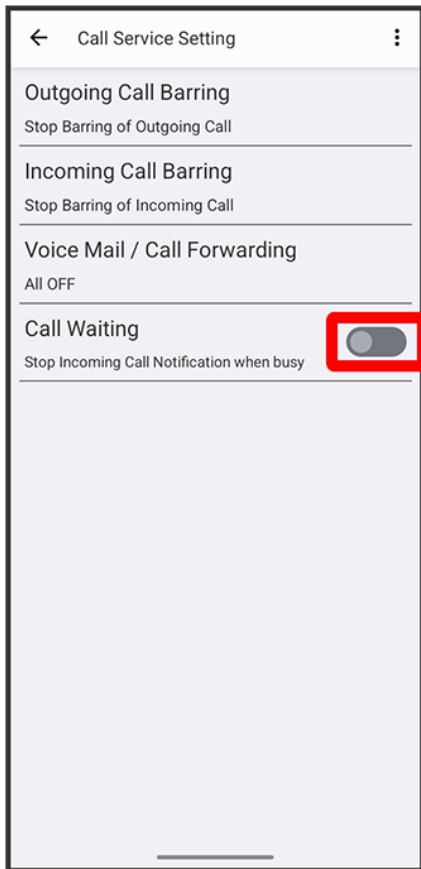
Call service settings



4

---

☐ of "Call Waiting" (☒)



🚩 Call Waiting is set.

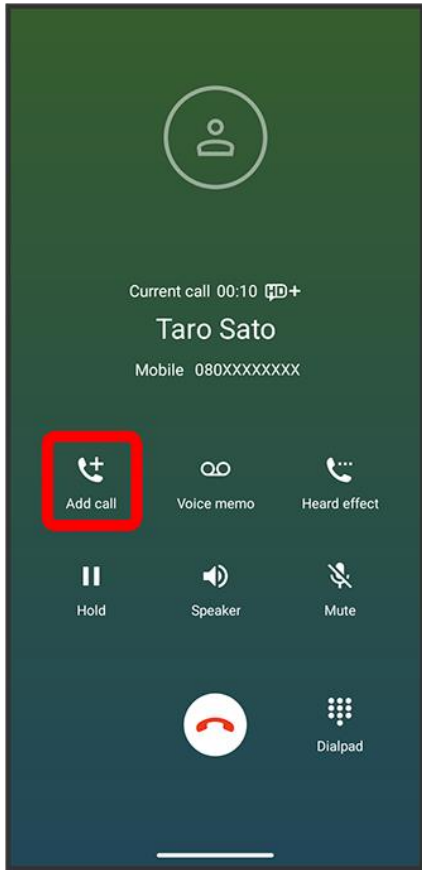
- Tap to toggle on (🔴) / off (🔵).
- When call arrives during another call, tone sounds. Drag 📞 to right to begin call.

## Using Group Calling

Requires separate subscription.

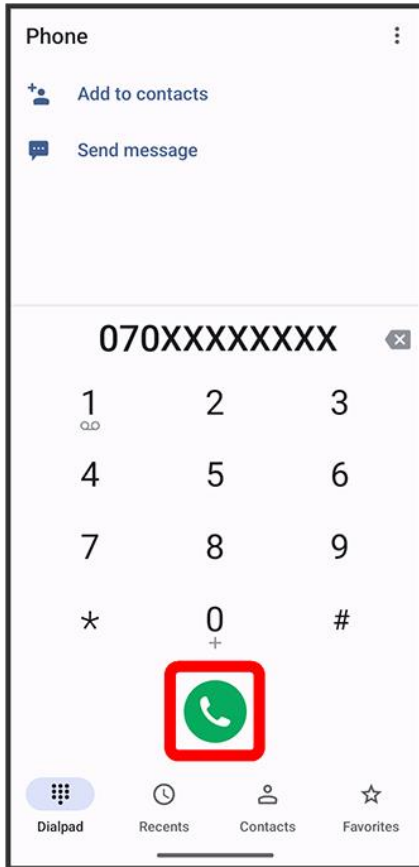
1

During a call, **Add call**



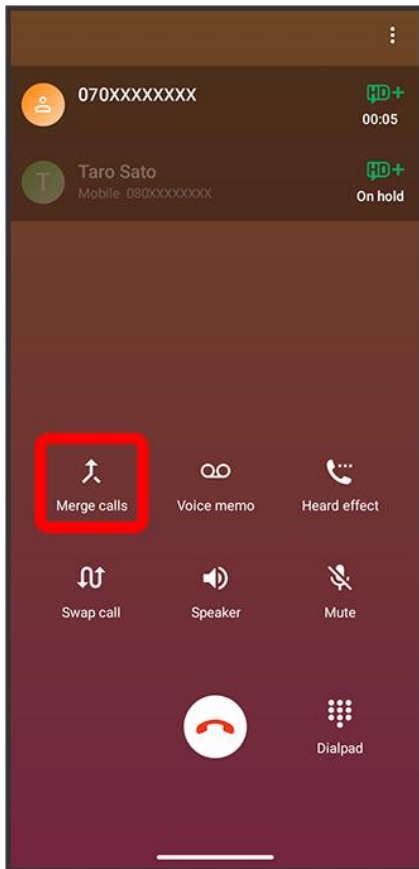
2

Enter number ➡ 📞



3

When call connects, Merge calls



 Group Calling starts.

## Using Caller ID Notification

1

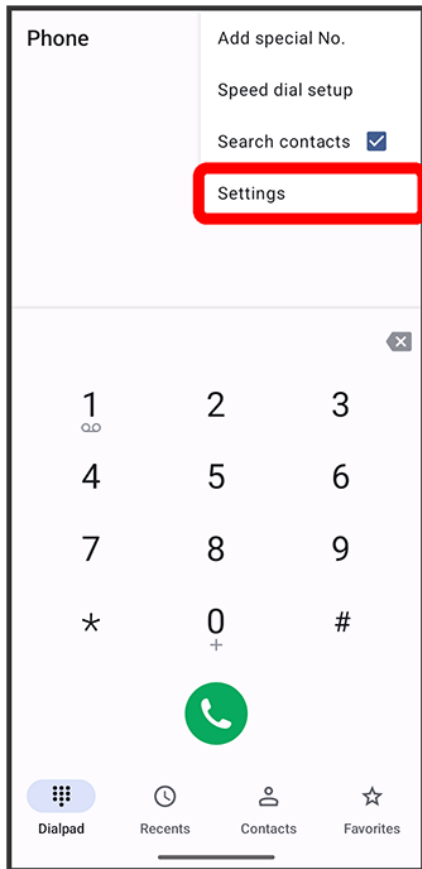
In Home Screen,  (Phone)



Phone opens.

2

⋮ → Settings

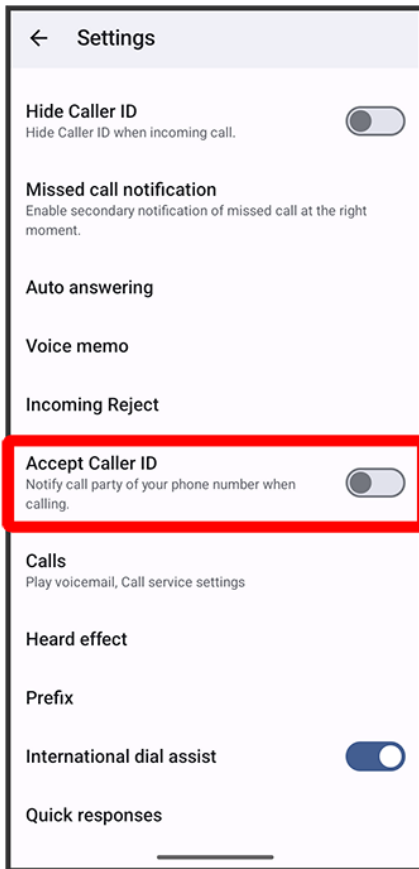


🚩 Settings open.

3

---

Accept Caller ID (  )



🚩 Notify Caller ID is set.

- Tap **Accept Caller ID** to toggle on (  )/off (  ).

## Using Call Barring

Restrict outgoing/incoming calls and SMS messages for specified phone number.

- When attempting to place/send a call/SMS while outgoing/incoming call is restricted, a message appears. Message may take time to appear in some areas.
- Depending on areas, sending SMS may not be restricted.

1

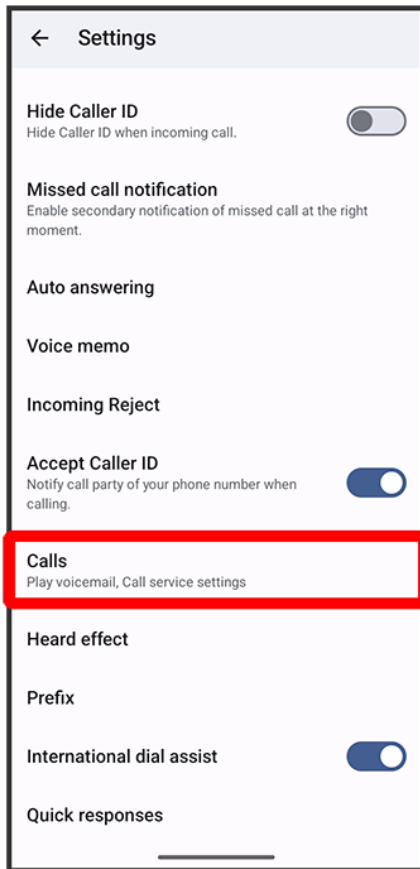
In Home Screen,  (Phone)



🚩 Phone opens.

2

⋮ ➔ Settings ➔ Calls

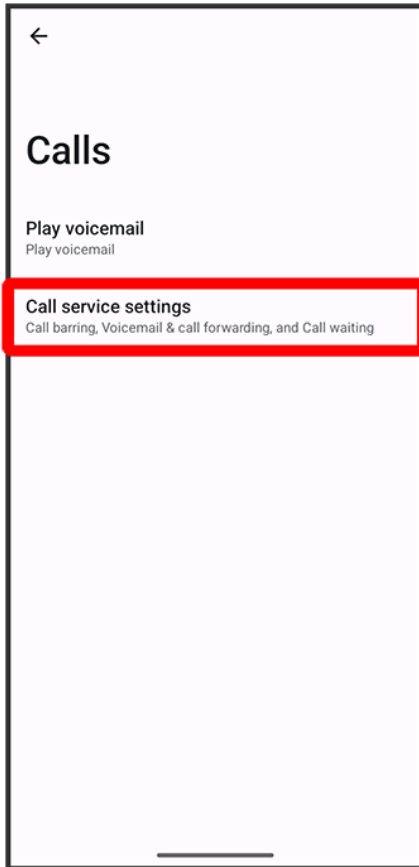


🚩 Call settings open.

- When USIM card and eSIM are used at the same time, Tap   Settings  Calling accounts  Tap SIM to set.

3

Call service settings



4

---

Outgoing Call Barring/Incoming Call Barring