



User Guide



Wireless Dog Fence Pro

Before we begin

As you set up your new wireless fence, keep in mind:

This product creates a wireless pet area for your dog to explore

The Wireless Dog Fence Pro has three main parts: a base unit, a collar and boundary flags.

The base unit sends out a radio signal in a 17- to 85-foot radius in all directions, creating an adjustable circular boundary zone around the allowed pet area.

Your dog wears a collar that receives the signal from the base unit. As your dog nears the boundary zone, the collar vibrates and sounds a warning tone. If your dog continues past the boundary zone, the collar delivers a static and vibration correction to get their attention and prompt them to return to the pet area.

You'll place temporary boundary flags around the pet area to help your dog learn where the boundary zone is. After proper training, you will be able to remove the flags and allow your dog to roam freely within the pet area.

Important: For important safety and warranty information, please see the **Let us help!** guide included with your product.

Adjust the base unit location to fit the boundary to your yard

The base unit is the source of the radio signal and will always be at the exact center of the pet area. For optimal performance, it should be placed off the floor in your home, away from any large metal objects. You may need to move the base unit a few times before you find the best spot.

It is important to keep your pet comfortable and safe

Important: Avoid leaving the collar on your dog for more than 12 hours a day. Before beginning, please read this guide and the **Let us help!** guide (provided with the product) thoroughly for important safety information about how to fit and use the collar.

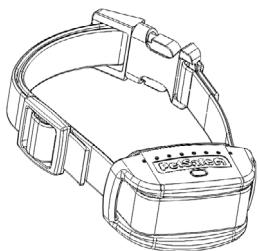
Take care to choose the best [correction level](#) for your dog's temperament.

This product limits static correction duration to 15 seconds. To positively reinforce returning to the pet area, the collar is programmed with correction-free re-entry; if your dog leaves the pet area, they will not receive a static correction upon their return.

Training time may vary from pet to pet

Properly training your pet is essential to the success of the wireless fence. Please consult the [training guide](#) for our recommended training method.

What you have



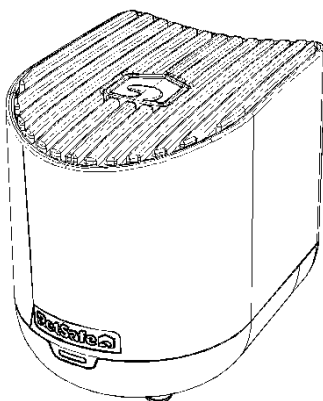
Collar with short contact points



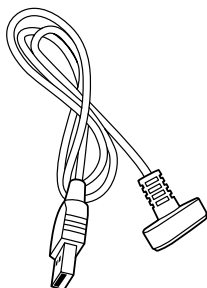
Long contact points



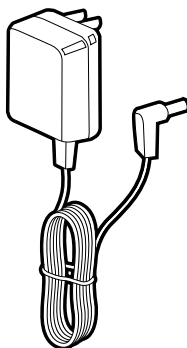
Test light tool



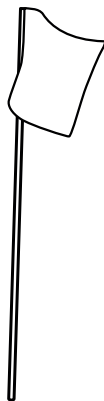
Base unit



Collar charging cable (USB-A)
(USB-A adaptor not included)



Base unit power adaptor

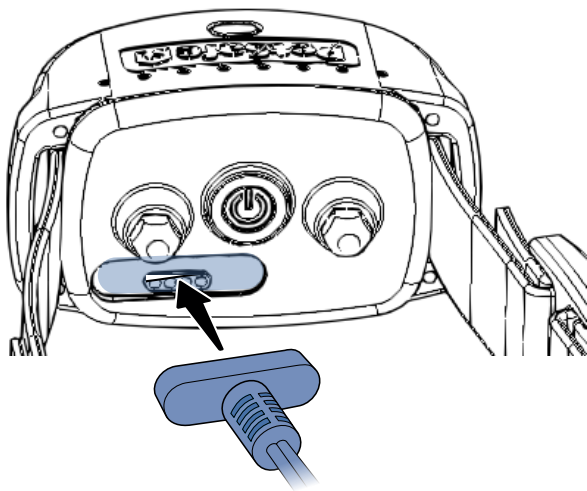


Flags

What you need

- Scissors
- Lighter
- Non-metallic collar and leash (for training)

1 Charge the collar

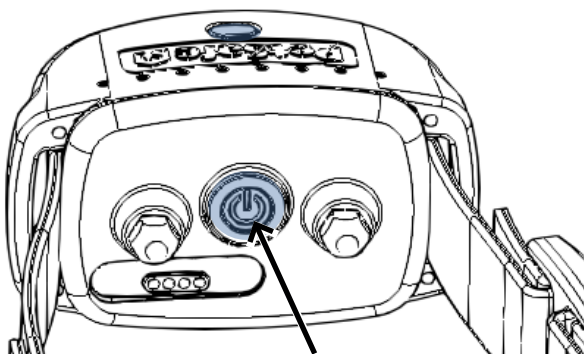


Connect the charging cable to the magnetic charging port on the back of the collar and then plug it into a USB-A outlet or adaptor (not included). Leave the collar plugged in until it is fully charged; this will take about 2 hours.

The status light on the top of the collar will glow red when it is charging and will turn green once charging is complete.

Each charge can last up to 3 weeks, depending upon frequency of use.

2 Turn the collar on



Power button

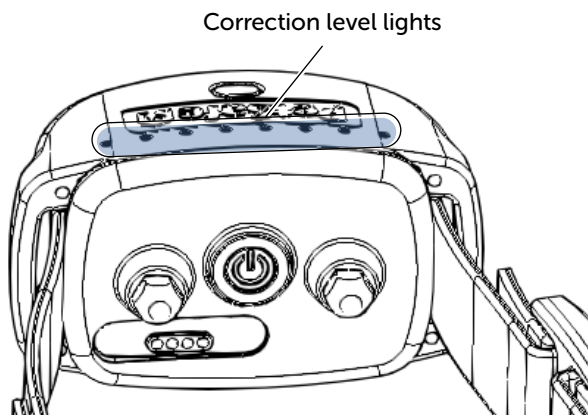
Turn the collar on by pressing the power button for 1 second.

The collar will beep low to high and the status light will glow for 5 seconds (green, yellow or red) to indicate battery charge:

Status light color	Meaning
Green	The battery level is sufficient (above 40%).
Yellow	The battery is low (below 40%); replace soon.
Red	The battery is critically low (below 20%); charge the collar .

At the same time, the correction level lights across the top of the collar will illuminate for 5 seconds to indicate the current correction level.

3 Set the correction level



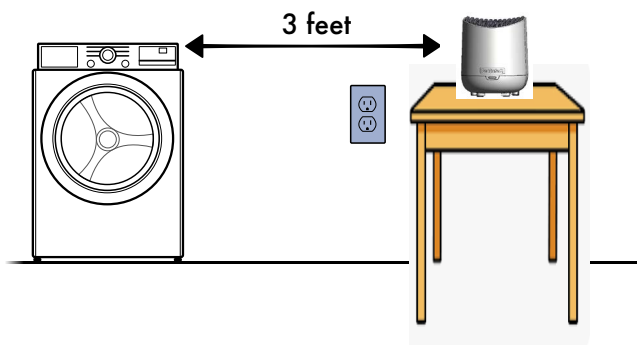
The number of correction level lights illuminated indicates the current correction level:

Number of lights	Correction level
1	Level 1: Tone/vibration only
2	Level 2: Low static/vibration correction
3	Level 3
4	Level 4
5	Level 5
6	Level 6
7	Level 7
8	Level 8: High static/vibration correction

To increase the correction level, press the power button once to view the current correction level, then press it again within 5 seconds. Each time you press the power button within 5 seconds of the previous press, the correction level increases by one. The levels increase up through level 8 and then start over at level 1.

We recommend setting the correction to level 2 (low static/vibration) or higher during setup. This will allow you to use the test light tool when testing your boundary.

4 Choose a location for the base unit



The base unit will be the center of the pet area.

Place the base unit:

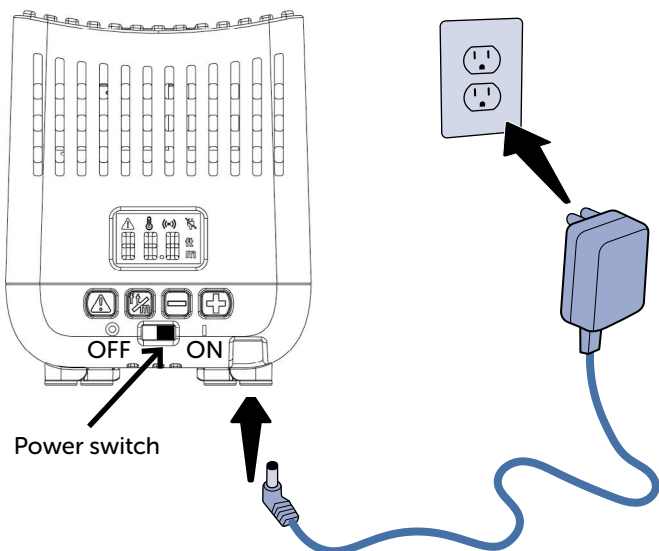
- Near a power outlet
- On the ground level of your home
- In a dry, well-ventilated area
- At least 2 feet above the floor
- On a non-metal table or other hard surface
- At least 3 feet from any large metal objects (washing machine, water heater, etc.)

DO NOT place it:

- On a metal surface
- In an area where temperatures go below 15 °F or above 104 °F

Important: Placing the base unit in a metal building, shed, or home with a metal roof may reduce its maximum range.

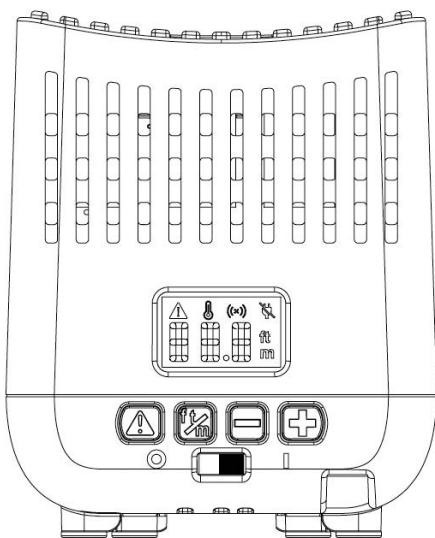
5 Turn the base unit on



Connect the power adaptor to the base unit and then plug it into a wall outlet.

Slide the power switch to the on position. The light on the front of the base unit will glow blue when the base unit is powered on and functioning correctly.

6 Adjust the pet area radius



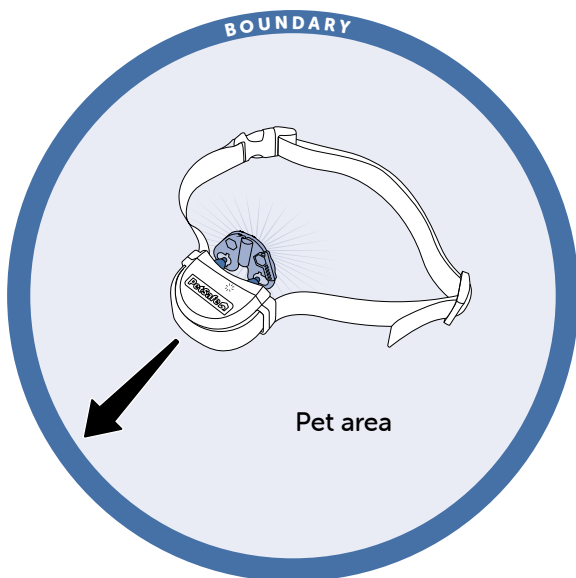
Next you will adjust the base unit's range so the pet area lies within your desired boundaries and only covers areas that are permitted. The LCD screen on the back of the base unit displays how far the pet area radius extends in all directions.

Use the + and - buttons to select the desired pet area radius:

- The minimum radius is 17 feet.
- The maximum radius is 85 feet (this creates a pet area of approximately 1/2 an acre, or 40% of an American football field).

To determine the appropriate radius for your yard, estimate the distance between the base unit and the nearest edge of your planned boundary zone.

7 Test your boundary



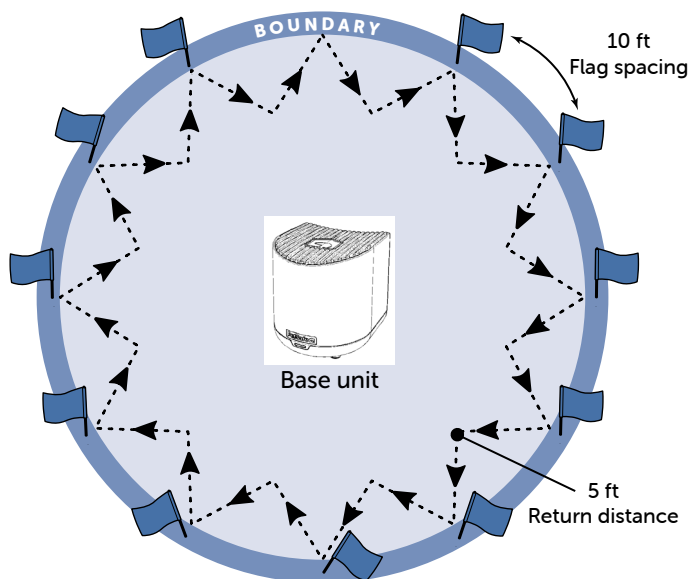
After setting the radius, it's important to walk your yard and make sure the pet area lies within your property and stops at least 10 feet from any danger zones like roadways. The easiest way to do this is to use your collar and test light tool.

Make sure the base unit and collar are turned on, and that the collar is set to correction level 2 or above (see [Set the correction level](#)).

Hold the test light tool contacts to the collar contact points. Walk toward a critical point in your yard, holding the collar about waist high, until the collar tones and vibrates and the test light tool flashes.

Repeat this process at every critical point, adjusting the radius or moving your base unit as necessary.

8 Place boundary flags

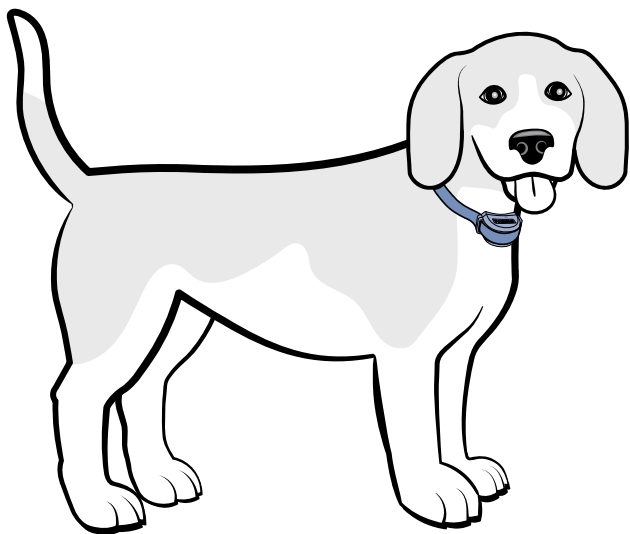


Now that you've made the necessary adjustments to your pet area, it's time to place the boundary flags. These flags will act as a visual aid for your dog during the training phase.

Hold the test light contacts to the collar contact points. Walk toward the boundary zone while holding the collar about waist high. As soon as the collar beeps and vibrates, stop and place a boundary flag in the ground. Walk back into the pet area until the collar stops beeping (approximately 5 feet).

Repeat this process around the boundary zone, aiming for 1 flag every 10 feet. The more flags you place, the easier it will be for your dog to see where the boundary zone is.

9 Fit the collar to your dog



Turn the collar off by pressing and holding the power button for 3 seconds.

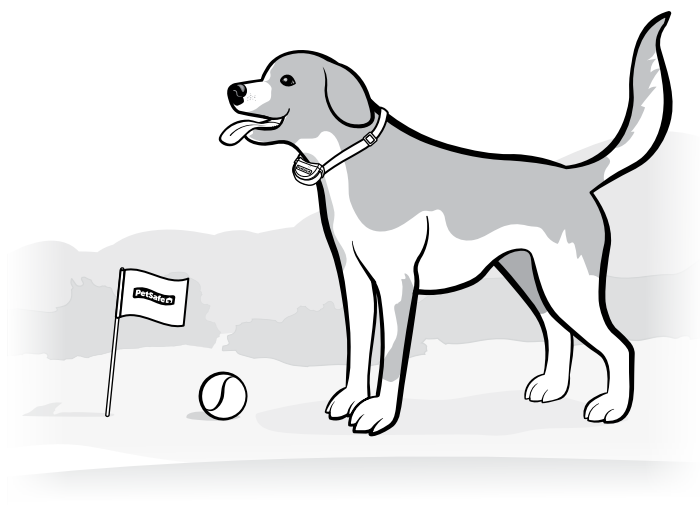
With your dog standing comfortably, place the collar around their neck. The PetSafe® logo should be facing up, and the contact points should be centered directly under your dog's chin, touching the skin. If your dog has long or thick hair, it may be necessary to switch to the long contact points provided or trim (not shave) the hair around the contact points.

Important: Check the tightness of the collar by inserting one finger between the end of a contact point and your dog's neck. The fit should be snug but not constricting.

Once you are satisfied with the fit of the collar, remove it from your pet and trim it (making sure to allow room for growth or a thicker winter coat). Seal the edge of the cut collar by applying a flame along the frayed edge.

Important: Check the collar fit frequently. Take the collar off when your dog is not using it. Remove the collar from your dog when indoors to avoid activation of the collar.

10 Train your dog



Now that your wireless fence is up and running, it's time to train your dog. The first two weeks of training are the most important. We have provided a digital [training guide](#) to make the training process quick, easy and fun for you and your pet. With a little time and a lot of praise, your pet will learn to roam freely within the pet area (while avoiding the boundary zone).

Whether your pet loves rolling on their back in the grass or playing a game of fetch, the PetSafe® Wireless Dog Fence Pro will give them the freedom to enjoy the great outdoors.

Additional helpful information

Resolving alarms

Important: Before attempting to resolve the alarm, make sure your pet is secure within your home and is not wearing the collar.

If your base unit starts sounding an alarm, it means that your boundary is no longer active, and your pet is no longer being contained.

There are four reasons why your base unit may sound an alarm, all of which are indicated by an icon on the base unit's LCD screen.

Icon	Tone	Meaning
	Intermittent triple tone	The base unit is too hot. Move it to a well-ventilated area and let it cool down.
	Intermittent double tone	The base unit is too close to a metal object.
	Intermittent single tone	The base unit has lost power. Make sure the power adaptor is connected properly and that it is plugged into a functioning power source. If the alarm is due to an ongoing power outage, you can stop the intermittent tone by turning off the base unit — but remember to turn it back on once power is restored.
	Continuous tone	The base unit is experiencing a critical failure; contact Customer Care .

Once you have resolved any alarms, press the alarm button (⚠️) on the back of the transmitter for 1 second to reset it.

Turning the collar on

To turn the collar on, press the power button for 1 second. The collar will beep low to high and the status light will glow for 5 seconds (green, yellow or red) to indicate battery charge.

Turning the collar off

To turn the collar off, press the power button for 3 seconds. The collar will beep high to low and the status light will flash red and then go out.

Understanding collar alerts

If your pet approaches or passes the boundary, the collar will light and tone as follows:

Status light	Audible tone	Meaning
Green, fast pulsing (3 flashes per second)	Warning tone	Your pet is approaching the boundary zone and is receiving a warning tone.
Red, fast pulsing (3 flashes per second)	Tone for the duration of static/vibration correction	Your pet has exited the pet area and is receiving a static/vibration correction (up to 15-second duration).
Green, continuous (10 seconds)	No tone	Safety time-out has been activated and the collar is locked for 10

Wireless Dog Fence Pro



We're here to help!

For questions or additional tips:

support.petsafe.com

1-Year Limited Warranty | ©2026 Radio Systems Corporation

Model: PIF00-18363 | 400-2873

For important safety instructions, please see the **Let us help!** guide.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

RF Exposure Warning Statements:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment shall be installed and operated with minimum distance 20cm between the radiator & body.