

DOC_TITLE

Labelling and Packaging Information

Phonak Audéo E-R (90/70/50/30/Trial)

Phonak Audéo E-Sphere (90/70/50/Trial)

Phonak CROS E-R

Product Family :

Phonak Audéo E-R	Phonak Audéo E90-R Phonak Audéo E70-R Phonak Audéo E50-R Phonak Audéo E30-R
Phonak Audéo E-R Trial	n/a
Phonak Audéo E-Sphere	Phonak Audéo E90-Sphere Phonak Audéo E70-Sphere Phonak Audéo E50-Sphere
Phonak Audéo E-Sphere Trial	n/a
Phonak CROS E-R	n/a

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1. Product pictures and Labelling on the product

1.1 Labelling on the product:

Model name:

Phonak Audéo E-R (90/70/50/30/Trial)

Phonak Audéo E-Sphere (90/70/50/Trial)

Phonak CROS E-R

Brand labeling:

“Phonak” on the side of the product

Product Line:

“Audéo” on the bottom of the housing for Phonak Audéo E-R and Phonak Audéo E-Sphere products.

“Sphere” on the side of the housing for Phonak Audéo E-Sphere products.

“CROS” on the bottom of the housing for Phonak CROS E-R products.

CE 0459: CE 0459 on the bottom of the housing.

UKCA (if applicable): N/A

Serial number, platform, performance level and model name: on the serial number plate

Serial number: 2 lines, e.g. YYWW
IABCD

The serial number contains **Manufacturing Date** within the number:

Y	Y	W	W	I	A	B	C	D
---	---	---	---	---	---	---	---	---

YY = year (Example: 18 for 2018)

WW = number of the current production week (example: 35 for the week 35)

I = Manufacturing Site ID

ABCD = incremental serial number

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Phonak Audéo E-R (Side, back and front views)

Side	Back* (representative model)	Front
		

**The hearing aids shown in the pictures are red marked (right hearing aid). Left hearing aid has a blue mark instead.*

Phonak Audéo E-R Trial (Side, back and front views)

Side	Back* (representative model)	Front
		

**The hearing aids shown in the pictures are red marked (right hearing aid). Left hearing aid has a blue mark instead.*

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Phonak Audéo E-Sphere (Side, back and front views)

Side	Back* (representative model)	Front
		
		

Phonak Audéo E-Sphere Trial

DOC_TITLE

Side	Back* (representative model)	Front
 		

Phonak CROS E-R

DOC_TITLE

Side	Back (representative model)	Front
		

Hearing devices with an SAP number ending in “BB” additionally have the wrapping around the device that provides information about the reprocessed parts, see the example:



1.2 Labelling on the product: software

N/A

1.2.1 About screen

N/A

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1.2.2 US labelling requirements to software related to prescription hearing aids 21 CFR 801.422

N/A

2. Labelling on the package

2.1 Labelling sticker:

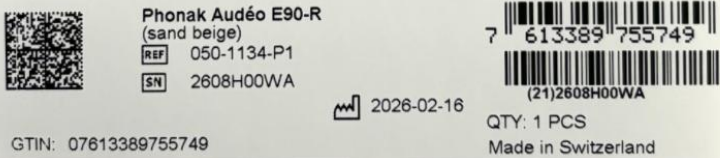
Products of the product line Phonak Audéo E can be presented in different colors.

A pre-defined color can be applied to all models. The identification of a product model and its specific color is done by the last two digits in the REF number (part number) which is placed on the packaging label.

The table below represents all available colors for the product line and the related two digits of the REF number:

Color code	Color name
1A	copper
8A	sienna red
9A	atlantic green
P1	sand beige
P3	sandalwood
P4	chestnut
P5	champagne
P6	silver gray
P7	graphite gray
P8	velvet black
H0	beige
M7	blue ocean
T3	precious pink
3C	carribean blue

Phonak Audéo E90-R

Model Name	Color	SAP number	Representative illustration
Phonak Audéo E90-R	sand beige	050-1134-P1 050-1134-P1B3	
Phonak Audéo E90-R	sandalwood	050-1134-P3 050-1134-P3B3	
Phonak Audéo E90-R	chestnut	050-1134-P4 050-1134-P4B3	

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Model Name	Color	SAP number	Representative illustration
Phonak Audéo E90-R	champagne	050-1134-P5 050-1134-P5B3	
Phonak Audéo E90-R	silver gray	050-1134-P6 050-1134-P6B3	
Phonak Audéo E90-R	graphite grey	050-1134-P7 050-1134-P7B3	
Phonak Audéo E90-R	velvet black	050-1134-P8 050-1134-P8B3	
Phonak Audéo E90-R	copper	050-1134-1A 050-1134-1AB3	
Phonak Audéo E90-R	sienna red	050-1134-8A 050-1134-8AB3	
Phonak Audéo E90-R	atlantic green	050-1134-9A 050-1134-9AB3	
Phonak Audéo E90-R	beige	050-1134-H0 050-1134-H0B3	
Phonak Audéo E90-R	blue ocean	050-1134-M7 050-1134-M7B3	
Phonak Audéo E90-R	precious pink	050-1134-T3 050-1134-T3B3	
Phonak Audéo E90-R	caribbean blue	050-1134-3C 050-1134-3CB3	

Phonak Audéo E70-R

Model Name	Color	SAP number	Representative illustration
Phonak Audéo E70-R	sand beige	050-1135-P1	 Phonak Audéo E70-R (silver gray) REF 050-1135-P6 SN 2610H1GJ0 2026-03-02 GTIN: 07613389762143 QTY: 1 PCS Made in Switzerland
Phonak Audéo E70-R	sandalwood	050-1135-P3	

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Model Name	Color	SAP number	Representative illustration
Phonak Audéo E70-R	chestnut	050-1135-P4	
Phonak Audéo E70-R	champagne	050-1135-P5	
Phonak Audéo E70-R	silver gray	050-1135-P6	
Phonak Audéo E70-R	graphite grey	050-1135-P7	
Phonak Audéo E70-R	velvet black	050-1135-P8	
Phonak Audéo E70-R	copper	050-1135-1A	
Phonak Audéo E70-R	sienna red	050-1135-8A	
Phonak Audéo E70-R	atlantic green	050-1135-9A	
Phonak Audéo E70-R	beige	050-1135-H0	
Phonak Audéo E70-R	blue ocean	050-1135-M7	
Phonak Audéo E70-R	precious pink	050-1135-T3	
Phonak Audéo E70-R	caribbean blue	050-1135-3C	

Phonak Audéo E50-R

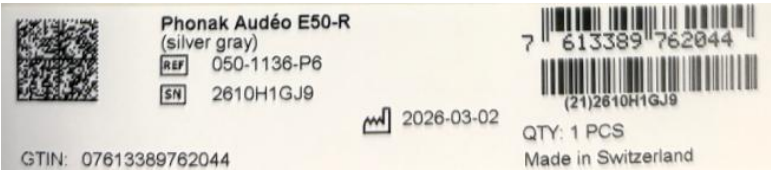
Model Name	Color	SAP number	Representative illustration
Phonak Audéo E50-R	sand beige	050-1136-P1	

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Model Name	Color	SAP number	Representative illustration
Phonak Audéo E50-R	sandalwood	050-1136-P3	
Phonak Audéo E50-R	chestnut	050-1136-P4	
Phonak Audéo E50-R	champagne	050-1136-P5	
Phonak Audéo E50-R	silver gray	050-1136-P6	
Phonak Audéo E50-R	graphite grey	050-1136-P7	
Phonak Audéo E50-R	velvet black	050-1136-P8	
Phonak Audéo E50-R	copper	050-1136-1A	
Phonak Audéo E50-R	sienna red	050-1136-8A	
Phonak Audéo E50-R	atlantic green	050-1136-9A	
Phonak Audéo E50-R	beige	050-1136-H0	
Phonak Audéo E50-R	blue ocean	050-1136-M7	
Phonak Audéo E50-R	precious pink	050-1136-T3	
Phonak Audéo E50-R	caribbean blue	050-1136-3C	

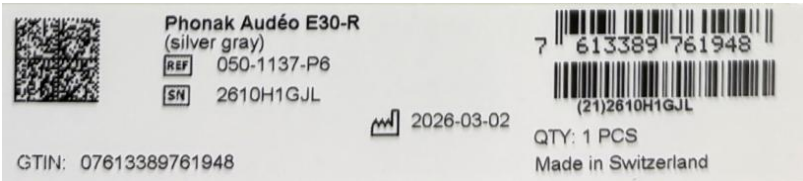
Phonak Audéo E30-R

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Model Name	Color	SAP number	Representative illustration
Phonak Audéo E30-R	sand beige	050-1137-P1	
Phonak Audéo E30-R	sandalwood	050-1137-P3	
Phonak Audéo E30-R	chestnut	050-1137-P4	
Phonak Audéo E30-R	champagne	050-1137-P5	
Phonak Audéo E30-R	silver gray	050-1137-P6	
Phonak Audéo E30-R	graphite grey	050-1137-P7	
Phonak Audéo E30-R	velvet black	050-1137-P8	
Phonak Audéo E30-R	copper	050-1137-1A	
Phonak Audéo E30-R	sienna red	050-1137-8A	
Phonak Audéo E30-R	atlantic green	050-1137-9A	
Phonak Audéo E30-R	beige	050-1137-H0	
Phonak Audéo E30-R	blue ocean	050-1137-M7	
Phonak Audéo E30-R	precious pink	050-1137-T3	
Phonak Audéo E30-R	caribbean blue	050-1137-3C	

Phonak Audéo E-R Trial

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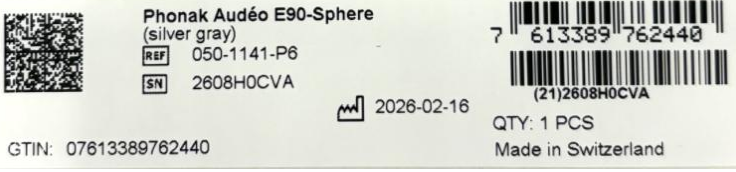
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Model Name	Color	SAP number	Representative illustration
Phonak Audéo E-R Trial	silver gray	050-1145-P6	
Phonak Audéo E-R Trial	silver gray	050-1145-P6BA	
Phonak Audéo E-R Trial	silver gray	050-1145-P6BB	
Phonak Audéo E-R Demo	silver gray	050-1214-P6	

Phonak Audéo E90-Sphere

Model Name	Color	SAP number	Representative illustration
Phonak Audéo E90-Sphere	sand beige	050-1141-P1 050-1141-P1B3	
Phonak Audéo E90-Sphere	sandalwood	050-1141-P3 050-1141-P3B3	
Phonak Audéo E90-Sphere	chestnut	050-1141-P4 050-1141-P4B3	
Phonak Audéo E90-Sphere	champagne	050-1141-P5 050-1141-P5B3	
Phonak Audéo E90-Sphere	silver gray	050-1141-P6 050-1141-P6B3	
Phonak Audéo E90-Sphere	graphite grey	050-1141-P7 050-1141-P7B3	
Phonak Audéo E90-Sphere	velvet black	050-1141-P8 050-1141-P8B3	

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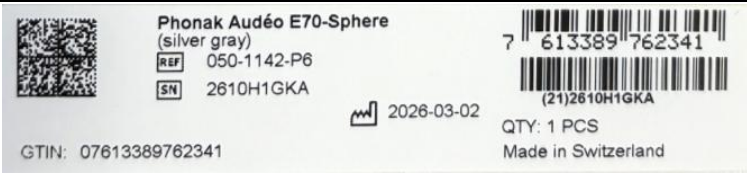
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Model Name	Color	SAP number	Representative illustration
Phonak Audéo E90-Sphere	copper	050-1141-1A 050-1141-1AB3	
Phonak Audéo E90-Sphere	sienna red	050-1141-8A 050-1141-8AB3	
Phonak Audéo E90-Sphere	atlantic green	050-1141-9A 050-1141-9AB3	
Phonak Audéo E90-Sphere	beige	050-1141-H0 050-1141-H0B3	
Phonak Audéo E90-Sphere	blue ocean	050-1141-M7 050-1141-M7B3	
Phonak Audéo E90-Sphere	precious pink	050-1141-T3 050-1141-T3B3	
Phonak Audéo E90-Sphere	caribbean blue	050-1141-3C 050-1141-3CB3	

Phonak Audéo E70-Sphere

Model Name	Color	SAP number	Representative illustration
Phonak Audéo E70-Sphere	sand beige	050-1142-P1	 Phonak Audéo E70-Sphere (silver gray) REP 050-1142-P6 SN 2610H1GKA 2026-03-02 GTIN: 07613389762341 QTY: 1 PCS Made in Switzerland
Phonak Audéo E70-Sphere	sandalwood	050-1142-P3	
Phonak Audéo E70-Sphere	chestnut	050-1142-P4	
Phonak Audéo E70-Sphere	champagne	050-1142-P5	

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Model Name	Color	SAP number	Representative illustration
Phonak Audéo E70-Sphere	silver gray	050-1142-P6	
Phonak Audéo E70-Sphere	graphite grey	050-1142-P7	
Phonak Audéo E70-Sphere	velvet black	050-1142-P8	
Phonak Audéo E70-Sphere	copper	050-1142-1A	
Phonak Audéo E70-Sphere	sienna red	050-1142-8A	
Phonak Audéo E70-Sphere	atlantic green	050-1142-9A	
Phonak Audéo E70-Sphere	beige	050-1142-H0	
Phonak Audéo E70-Sphere	blue ocean	050-1142-M7	
Phonak Audéo E70-Sphere	precious pink	050-1142-T3	
Phonak Audéo E70-Sphere	caribbean blue	050-1142-3C	

Phonak Audéo E50-Sphere

Model Name	Color	SAP number	Representative illustration
Phonak Audéo E50-Sphere	sand beige	050-1143-P1	 Phonak Audéo E50-Sphere (silver gray) REF 050-1143-P6 SN 2610H1GKL 2026-03-02 GTIN: 07613389762242 7 613389 762242 (21)2610H1GKL QTY: 1 PCS Made in Switzerland
Phonak Audéo E50-Sphere	sandalwood	050-1143-P3	

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Model Name	Color	SAP number	Representative illustration
Phonak Audéo E50-Sphere	chestnut	050-1143-P4	
Phonak Audéo E50-Sphere	champagne	050-1143-P5	
Phonak Audéo E50-Sphere	silver gray	050-1143-P6	
Phonak Audéo E50-Sphere	graphite grey	050-1143-P7	
Phonak Audéo E50-Sphere	velvet black	050-1143-P8	
Phonak Audéo E50-Sphere	copper	050-1143-1A	
Phonak Audéo E50-Sphere	sienna red	050-1143-8A	
Phonak Audéo E50-Sphere	atlantic green	050-1143-9A	
Phonak Audéo E50-Sphere	beige	050-1143-H0	
Phonak Audéo E50-Sphere	blue ocean	050-1143-M7	
Phonak Audéo E50-Sphere	precious pink	050-1143-T3	

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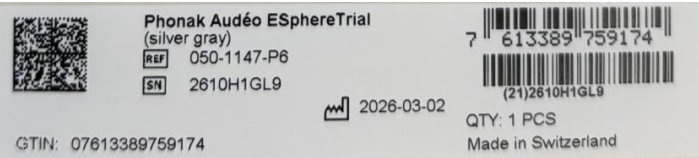
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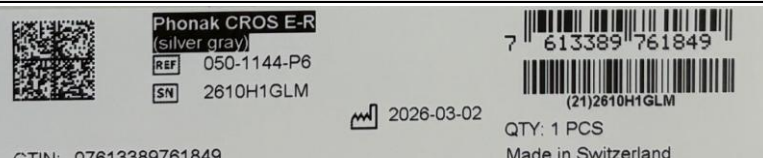
DOC_TITLE

Model Name	Color	SAP number	Representative illustration
Phonak Audéo E50-Sphere	caribbean blue	050-1143-3C	

Phonak Audéo E-Sphere Trial

Model Name	Color	SAP number	Representative illustration
Phonak Audéo E-Sphere Trial	silver gray	050-1147-P6	
Phonak Audéo E-Sphere Trial	silver gray	050-1147-P6BA	
Phonak Audéo E-Sphere Trial	silver gray	050-1147-P6BB	
Phonak Audéo E-Sphere Demo	silver gray	050-1213-P6	

Phonak CROS E-R

Model Name	Color	SAP number	Representative illustration
Phonak CROS E-R	sand beige	050-1144-P1	
Phonak CROS E-R	sandalwood	050-1144-P3	
Phonak CROS E-R	chestnut	050-1144-P4	
Phonak CROS E-R	champagne	050-1144-P5	
Phonak CROS E-R	silver gray	050-1144-P6	
Phonak CROS E-R	graphite grey	050-1144-P7	
Phonak CROS E-R	velvet black	050-1144-P8	
Phonak CROS E-R	copper	050-1144-1A	
Phonak CROS E-R	sienna red	050-1144-8A	

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Model Name	Color	SAP number	Representative illustration
Phonak CROS E-R	atlantic green	050-1144-9A	
Phonak CROS E-R	beige	050-1144-H0	
Phonak CROS E-R	blue ocean	050-1144-M7	
Phonak CROS E-R	precious pink	050-1144-T3	
Phonak CROS E-R	caribbean blue	050-1144-3C	

2.2 Inner cardboard box:

Note: this is an example

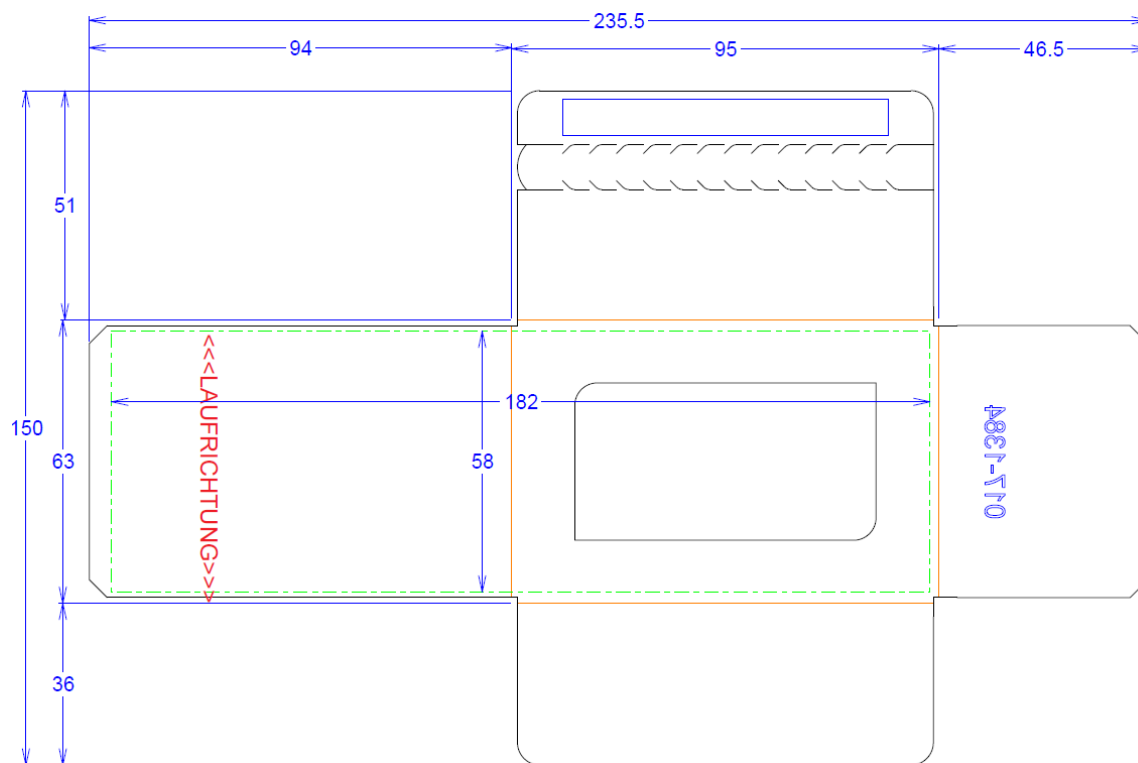


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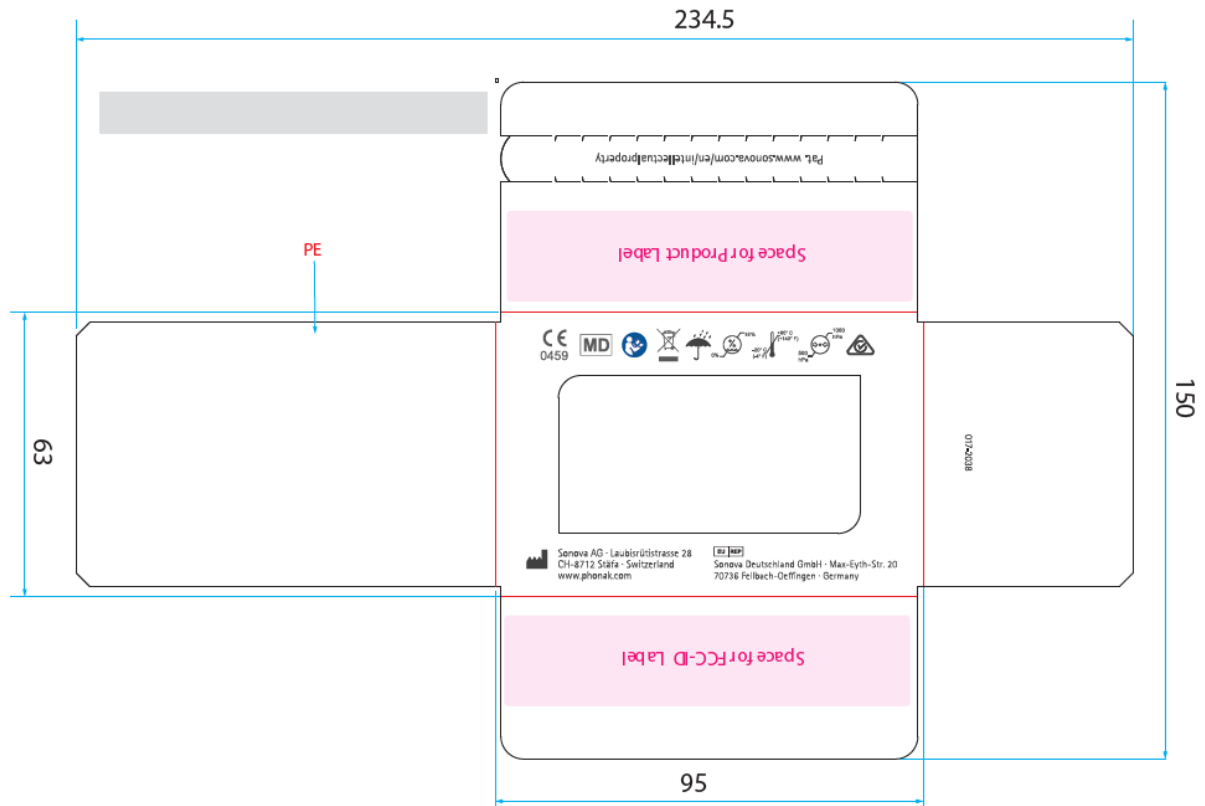
For devices whose SAP number ends with "B3" the following inner cardboard is used:

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2.3 Outer cardboard box:

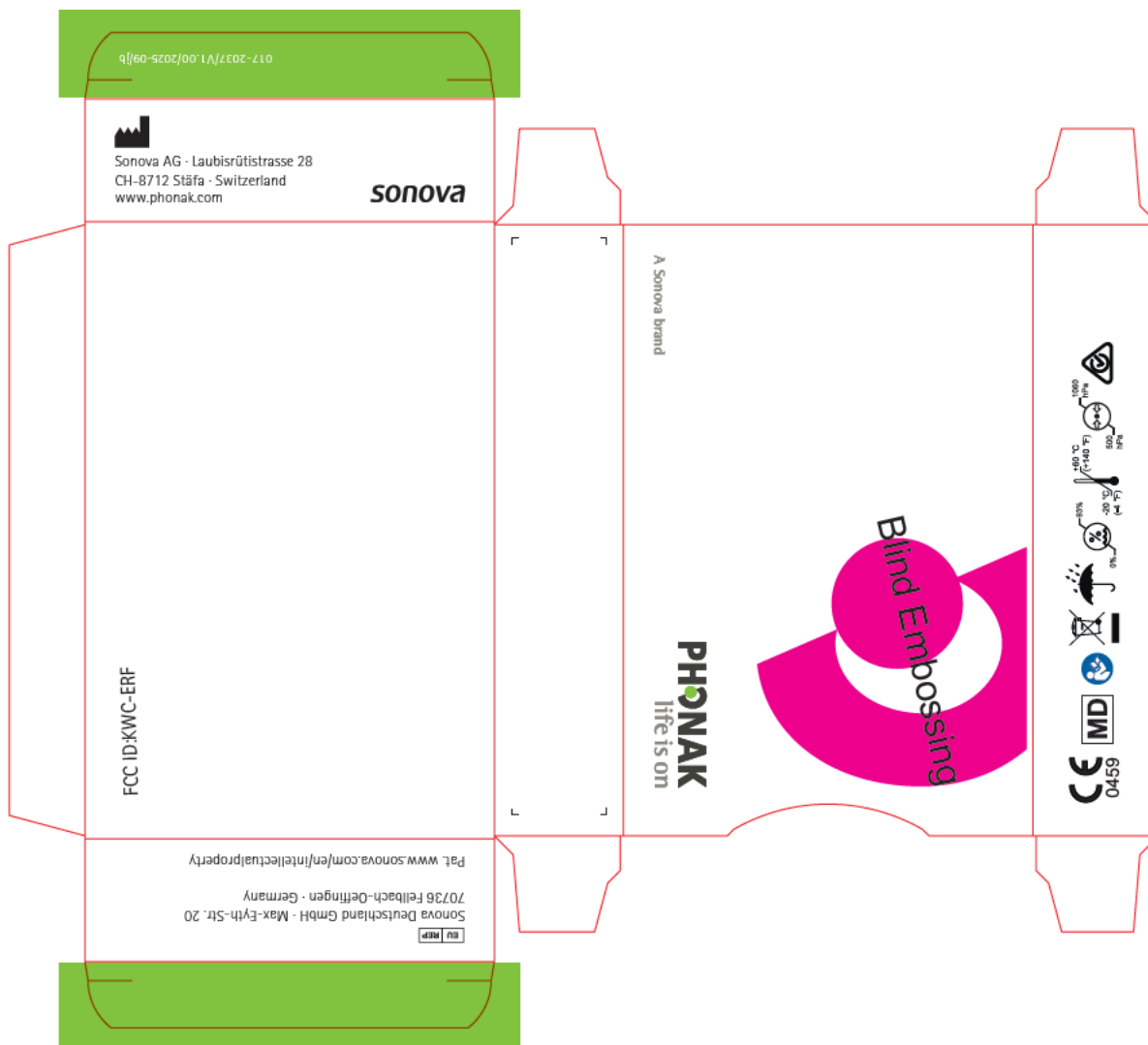
The products are manufactured, packed and shipped individually in labelled cardboard cartons, refer to photos below. The same cardboard box model is used for all hearing aid products. However, the labelling sticker on the box is unique for the products. The labelling stickers with complete product model name, color, article number, serial number and bar code can be seen in the representative pictures below.

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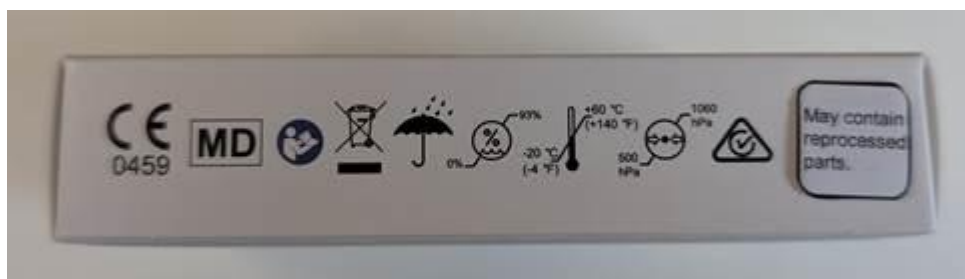
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For hearing devices with an SAP number ending in “BB,” the cardboard box will include an additional sticker providing information about the reprocessed parts. This sticker will be placed alongside the symbols printed on the box, see the example:



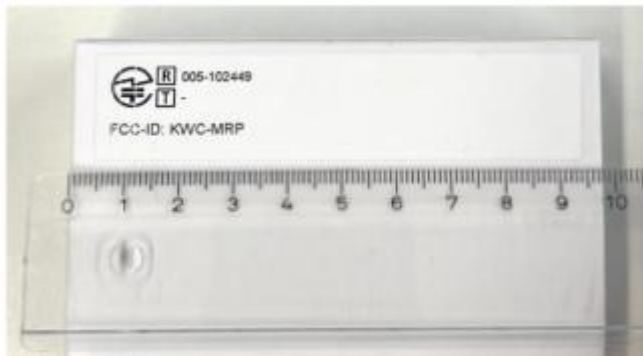
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Picture showing the dimension of FCC ID and Giteki symbol (this is an EXAMPLE):



Name and address of the “legal manufacturer” in the sense of the MDR 2017/475 completed with the address of the manufacturer, and the corresponding pictogram.



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CH-8712 Stäfa · Switzerland
www.phonak.com

2.4 US labelling requirements to prescription hearing aids 21 CFR 801.422

The following information will be applied as sticker to the packaging of prescription hearing aids entering the US market

WARNING - Medical evaluation for people younger than 18:
The use of a hearing aid in people younger than 18 years old without a medical evaluation may worsen impairment or disability. A prospective hearing aid user who is younger than 18 should have a recent medical evaluation from a doctor, preferably an ear-nose-throat doctor (an ENT). Prior to purchase, a doctor should determine that the person is a candidate for the use of a hearing aid.

Note: Ask about trial-rental or purchase-option programs.
If you're unsure about your ability to get used to using a hearing aid, you should ask about a trial-rental or purchase-option program. Many hearing instruments specialists offer programs that allow you to wear a hearing aid for a short time, at a nominal fee, before you decide to buy a hearing aid.

Battery information: One hearing aid contains one rechargeable Lithium-Ion battery.

WARNING: When to See a Doctor

If you have any of the problems listed below, please see a doctor, preferably an ear-nose-throat doctor (an ENT).

- Your ear has a birth defect or an unusual shape. Your ear was injured or deformed in an accident.
- You saw blood, pus, or fluid coming out of your ear in the past 6 months.
- Your ear feels painful or uncomfortable.
- You have a lot of ear wax, or you think something could be in your ear.
- You get really dizzy or have a feeling of spinning or swaying (called vertigo).
- Your hearing changed suddenly in the past 6 months.
- Your hearing changes: it gets worse then gets better again.
- You have worse hearing in one ear.
- You hear ringing or buzzing in only one ear.

R_x only

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3. Placement of remaining mandatory symbols

The mandatory markings required by the applicable standards, that are not affixed to the hearing aids, because the size of the device does now allow it, are recorded in full in the user guide, see:

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Symbol	Placement in the user guide
Type B applied part 	On page 2 and on the last page This user guide is valid for: Wireless hearing aids  Phonak Audéo E90-R Phonak Audéo E70-R Phonak Audéo E50-R Phonak Audéo E30-R Phonak Audéo E-R Trial Phonak Audéo E90-Sphere Phonak Audéo E70-Sphere Phonak Audéo E50-Sphere Phonak Audéo E-Sphere Trial Simple to follow instructions videos and further support can be found online: phonak.com/en-int/support  Note that instructions for the activity functions can be found in the myPhonak User Guide.  

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DOC_TITLE

Symbol	Placement in the user guide
	Your hearing care professional: EU REP Sonova Deutschland GmbH Max-Eyth-Strasse 20 70736 Fellbach-Oeffingen Germany  Manufacturer: Sonova AG Laubisrütistrasse 28 CH-8712 Stäfa Switzerland phonak.com  sonova HEAR THE WORLD Australian Sponsor: Sonova Australia Pty Ltd 12 Inglewood Place, Norwest NSW 2153 Australia UK Responsible person and UK importer: Sonova UK Limited Sonova House Lakeside Drive, Centre Park WA1 1RX Warrington United Kingdom  7 613389 859966 029-1462-02/V1.00/2026-02/ZT © 2026 Sonova AG All rights reserved

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Symbol	Placement in the user guide
	This user guide is valid for: Wireless CROS device Phonak CROS E-R  0459 Simple to follow instructions videos and further support can be found online: phonak.com/en-int/support Note that instructions for the activity functions can be found in the myPhonak User Guide.    

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Symbol	Placement in the user guide
	 Your hearing care professional: EU REP Sonova Deutschland GmbH Max-Eyth-Strasse 20 70736 Fellbach-Oeffingen Germany  Manufacturer: Sonova AG Laubisrütistrasse 28 CH-8712 Stäfa Switzerland www.phonak.com Australian Sponsor: Sonova Australia Pty Ltd 12 Inglewood Place, Norwest NSW 2153 Australia UK Responsible person and UK importer: Sonova UK Limited Sonova House Lakeside Drive, Centre Park WA1 1RX Warrington United Kingdom  7 613389 859959 029-1461-02/V1.00/2026-03/ZT © 2026 Sonova AG All rights reserved  HEAR THE WORLD  0459

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4. QR code card with information on how and where to access the user guide in electronic format

The QR code card is accompanying the hearing aid in the packaging and provides the link to Phonak.com web site, where the applicable user guide can be accessed in electronic format.

Gebruiksaanwijzing
Instrucciones de uso Käyttöohje
Bruksanvisning Manuale d'uso
用户指南 **User Guide**

www.phonak.com/audeo-e-r

Mode d'emploi 사용자 설명서
Betjeningsvejledning ユーザーガイド Manual do usuário
מדריך למשתמש Gebruiksaanwijzing

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PHONAK
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Gebruiksaanwijzing
Instrucciones de uso Käyttöohje
Bruksanvisning Manuale d'uso
用户指南 **User Guide**

www.phonak.com/audeo-e-sphere

Mode d'emploi 사용자 설명서
Betjeningsvejledning ユーザーガイド Manual do usuário
מדריך למשתמש Gebruiksaanwijzing

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DOC_TITLE

Gebrauchsanweisung

Instrucciones de uso Käyttöohje
Bruksanvisning Manuale d'uso

用户指南



User Guide

www.phonak.com/cros-e-r

Mode d'emploi

사용자 설명서

Betjeningsvejledning ユーザーガイド Manual do usuário

מדריך למשתמש Gebruiksaanwijzing

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