

SPOT 360° USER GUIDE

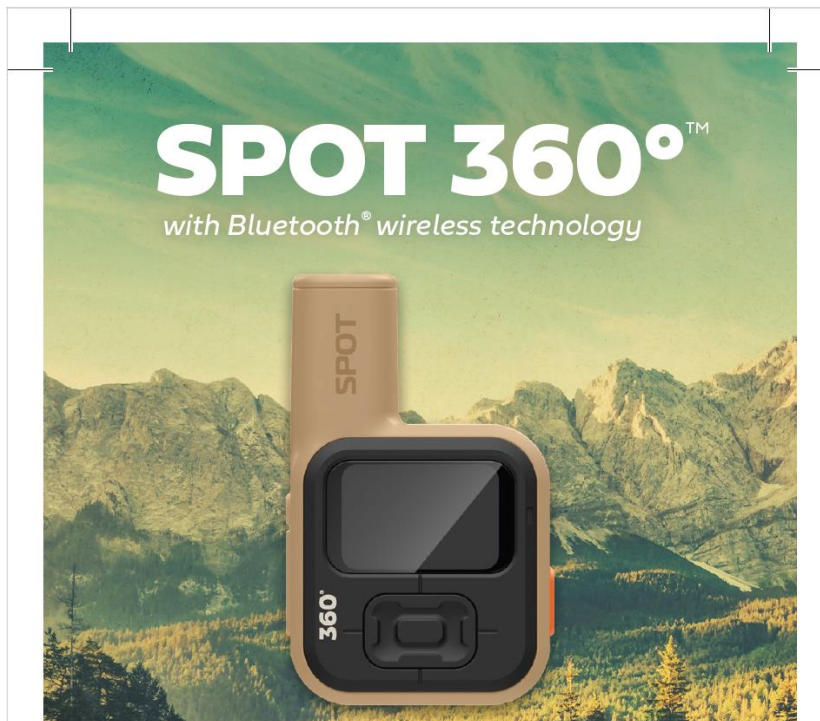


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WELCOME

Thank you for purchasing SPOT 360°. Now you can stay connected with family, friends, co-workers, and Search & Rescue services whenever you're off the grid.

What's in the box?

- SPOT 360° device
- Carabiner
- 12" USB-C Power Cable
- Quick Start Guide
- Warranty Card
- S.O.S. Mirrored Sticker
- Important Safety and Information Guide

Fully Charge SPOT 360° After Unboxing

- Connect the USB-C Power Cable to the SPOT 360° USB-C Data/Power Port and connect to either a computer or an AC Power Adapter.
- The device display will show the battery icon with the lightning bolt while charging.
The charge time is approximately 50 minutes.
- Once the battery has been fully charged, the USB Cable can be disconnected from the SPOT 360°.
- Make sure the USB cover is firmly sealed to ensure the device's waterproof capability.

ACTIVATING YOUR SPOT 360°

Note:

- SPOT 360° requires an active SPOT service plan subscription to communicate.
- SPOT 360° features, including SOS, will not work without first activating your device.
- If you encounter issues during activation, please visit findmespot.com/spot360support for assistance.

UID, Authorization Code, and Mobile Device Number (MDN)

The UID and Authorization Code can be found on the SPOT 360° device by selecting **About** option from the **Settings** menu. The UID can also be found with barcode on the bottom of your SPOT 360° retail box or on the back of your device with QR code. You will need both the UID and Authorization code when setting up your SPOT MY ACCOUNT and activate your SPOT 360° device. Your MDN will be assigned after you complete the SPOT MY ACCOUNT activation process. Share this number with others so they can message you directly.

Configuring your SPOT 360°

1. Power on the SPOT 360° by quickly pressing the Power button and wait for an audible sound along with SPOT logo and a spinner on the device screen.
2. You can start the configuration process by selecting your desired language and following all onscreen instructions.
3. The device UID and Auth code along with QR code will now be displayed for your reference during activation on the device screen as shown below.



Activating your SPOT 360°

1. Go to FindMeSPOT.com/Activate
2. New SPOT customers should select Sign Up to create a new account.

NOTE:

Existing SPOT customers should login to their current SPOT account and select **Add New SPOT Device** from **My Devices**.

3. Follow the onscreen instructions to create an account.

NOTE:

After creating an account, a verification email will be sent to a registered email address. User must follow the instructions in the email to enable account features.

4. Follow the onscreen instructions to add a new SPOT 360° device and finish the activation process.

SPOT 360° DEVICE AT A GLANCE

Device Overview

As shown below, illustrate the device, its covers, display, and navigation pad. Point to SOS buttons, USB-C port, Power button, navigation pad, and display

Commented [AP1]: SPOT-X user guide (Page-09) can be taken as a reference guide.



Device Buttons

Number	Power Button	Press the Power button to power on the SPOT 360°.	Long press the Power button for 3 seconds to power OFF.
1	SOS Button	Long press the SOS button for 3 seconds	While SOS is active, long press the SOS button for

		or until SOS screen is displayed to initiate an SOS	3 seconds to cancel the SOS.
2	Navigation Pad	- Press up, down, left and right to navigate to and highlight a section on the screen. - Long press the left button to go back to the home screen	Press the Center button to make a selection
3	USB-C Power Port	Used to connect a mini-USB cable to the SPOT 360° USB-C port to charge the device	
4	Display Screen	The SPOT 360° display screen allows for interaction with the Main Menu, sub-menus, and other onscreen features.	

Status Icons

	Battery Charging
	Battery at full charge
	Low Battery
	New Message received
	Satellite Connectivity Status
GPS	GPS Fix- Success
GPS X	GPS Fix- Failure
	Successful Bluetooth Connection
	Tracking Enabled
	Successful Check-In
	No GPS inclusion in a message
	GPS inclusion in a message
10:35	12-hour Time Format
22:35	24-hour Time Format

Message Status

Sending	Message Sent to Queue
Sent	Message Sent- Delivery Unconfirmed
Success	Message Delivered
Failed	Message Failed

Navigation Pad

SPOT 360° mechanical design comprises navigation pad that includes Up – Down – Left – Right buttons to highlight your selection. In addition to these buttons, the center button can be used to make a selection. The navigation pad can be used to send messages, enable tracking, and manage other features. After making an initial selection, sub-menu screens may be displayed. Use the Back option on the sub-menu screens to cancel or go back to the previous screen.

SPOT 360° MOBILE APP

Overview

The SPOT 360° mobile app is your companion application for managing your SPOT 360° device. It extends your device's capabilities to your smartphone or tablet, letting you control features, view status information, and access your location history-all from your mobile device.

Availability

The SPOT 360° mobile app is available for both iOS and Android devices, including smartphones and tablets. The app supports the two most recent versions of each operating system at the time of release.

Download the app from the Apple App Store or Google Play Store by searching for " SPOT 360° mobile app"

Connect the mobile app with your SPOT 360 device:

1. Install the SPOT 360° App from Google Playstore or Apple Playstore on your mobile phone by scanning either of the QR codes **shown below**.



Android



iOS

2. Enable Bluetooth on your mobile device (Note: Bluetooth on SPOT 360° is always discoverable if it is powered on).
3. Place the SPOT 360° and the mobile device within 10 feet (3 meters) of each other.

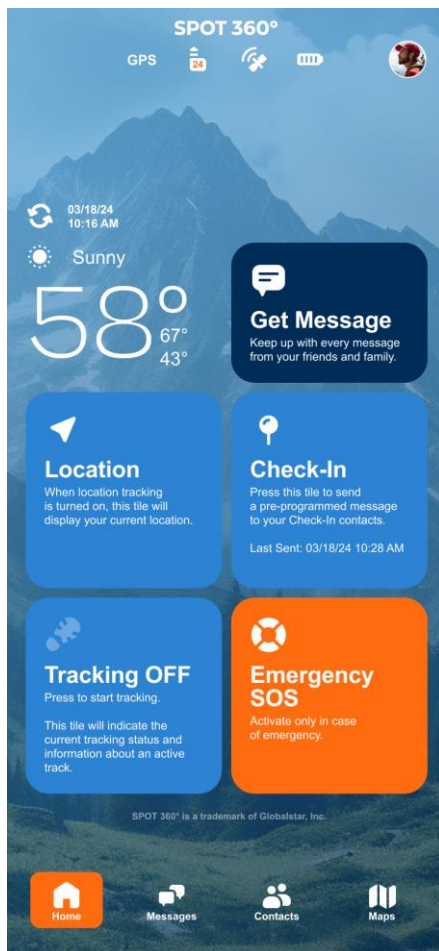
4. Open the SPOT 360° App.
5. Login using your SPOT My Account username & password.
6. Select your SPOT 360° (ex: gst-2970000)
7. Your SPOT 360° will be activated over WiFi/Cellular in the next few seconds.
8. Upon successful activation, the Activation Complete message will be displayed.
Click Next to start using your SPOT 360° device.

What You Can Do with the App

Remote Device Control

When connected via Bluetooth, the app serves as an extension of your SPOT 360°. You can activate key features directly from your phone using these widgets on the home screen without touching the device itself:

Widget	Functionality
Weather	• Provides information on current weather along with weekly and hourly weather forecast
Get Message	• To fetch new messages
Location	• Provides current location information as soon as tracking is enabled
Check-In	• To send Check-In messages to the defined contacts
Tracking	• To enable or disable tracking
Emergency SOS	To activate SOS



View Device Status

The app displays real-time information about your SPOT 360°, including battery percentage, satellite and GPS connectivity status, and the number of messages in the queue.

Manage Settings

You can adjust your device settings through the app's intuitive interface. You can configure tracking intervals, message fetch interval, time settings, temperature, audio alerts, language, and more.

Access Track History

You can view your complete location history for the last tracking session on a map within the app. Track points stored on your device to sync automatically when connected via Bluetooth, giving you a detailed record of your journeys.

Update Firmware

You can keep your device updated to the latest firmware version by installing firmware updates through the app. The app can update the firmware without requiring any cables or computer.

Offline and Online Functionality

The SPOT 360° mobile app is designed to work whether your phone has internet connectivity or not.

Without internet access, you can still view cached historical data from your device, review your billing and usage information, adjust settings, and control your connected SPOT 360° via Bluetooth.

With internet access, the app syncs with Globalstar's servers to upload track history, download account updates, and ensure your settings are backed up to the cloud.

Any changes you make while offline are automatically synced the moment your phone regains cellular or Wi-Fi connectivity. This happens in the background—no action required on your part.

Managing Multiple Devices

If you have more than one SPOT 360° device registered to your account, the app makes it easy to manage them all from one place. You can view each device individually.

Important Notes

SOS via the app. When you activate SOS from the app, your SPOT 360° device enters full SOS mode and remains in SOS mode until you cancel the emergency.

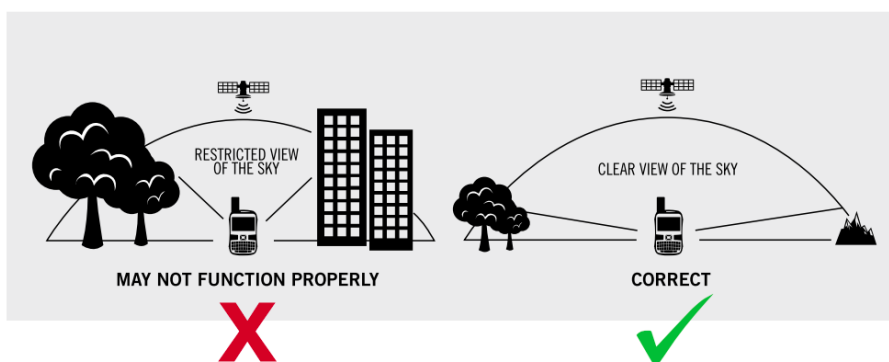
Keep Bluetooth enabled. For the app and device to communicate, Bluetooth must be active on your mobile device. The app syncs messages and status automatically whenever your phone is within range.

Sync happens automatically. You don't need to manually trigger syncs. The app handles synchronization with both your device (via Bluetooth) and Globalstar's servers (via internet) in the background.

GETTING STARTED

Important SPOT 360° tips

- SPOT 360° needs a clear view of the sky with no obstructions (buildings, roof overhangs, trees, etc.) to obtain a GPS signal to provide the most accurate location information and send messages. SPOT 360° may not function properly at the bottom of a deep canyon, in a cave, or in very dense woods.



- Orienting SPOT 360° vertically with the antenna facing the sky will improve performance as the antenna is located on the top portion of the device.
- Since SPOT 360° can receive messages, messages sent from the device can be acknowledged shortening the transmission time.
- Before heading off the grid, we strongly recommend that you send a test message to ensure your device was activated properly. You can view your sent messages in the messaging screen on the SPOT 360° mobile app.

Storing your SPOT 360° during offseason:

Charging your device during the offseason will help maintain the overall health of the battery.

1. Charge your SPOT 360° minimum every month.
2. When fully charged, ensure your device is powered off prior to returning to storage.

WARNING:

- Do not store your SPOT 360° with the battery fully discharged
- Do not store your SPOT 360° plugged into the charger
- Do not store your SPOT 360° in extreme temperature environments

NOTE: If no GPS signal is found, it will display with X icon on the screen. If possible, you should move to a location with a clearer view of the sky. You can check the status of your messages in the message thread.

SPOT 360° operating temperatures

Prolonged use or storage of your SPOT 360° in direct sunlight or in a vehicle may cause the device to overheat and/or damage its battery. SPOT 360° can withstand operating temperatures of -4°F to +140°F (-20°C to +60°C).

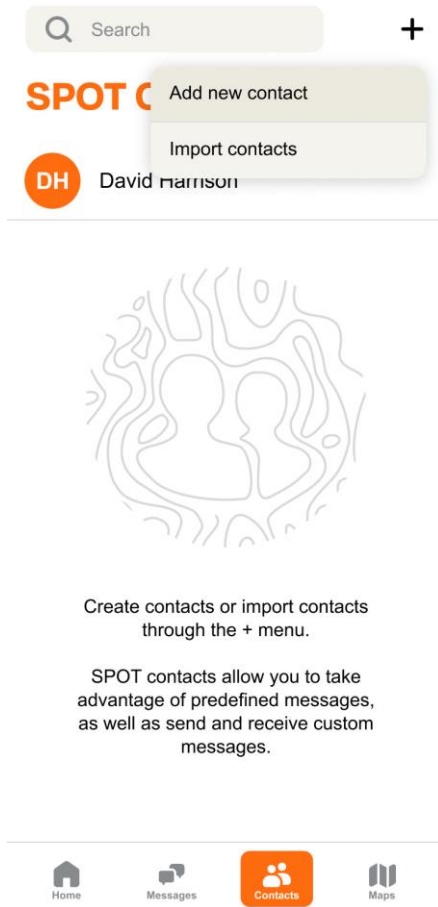
CONTACTS

SPOT 360° can hold up to 70 contacts and/or contact groups. Contacts shall be synced. Contacts that are supported:

- Mobile Number
- SPOT 360° MDN

Adding a Contact from SPOT 360° app

1. Go to the Contacts screen.
2. On the Contacts screen, select + icon and select Add New Contact to add a new contact.
3. Enter the required information and click on Done to save the contact to your SPOT 360° device.

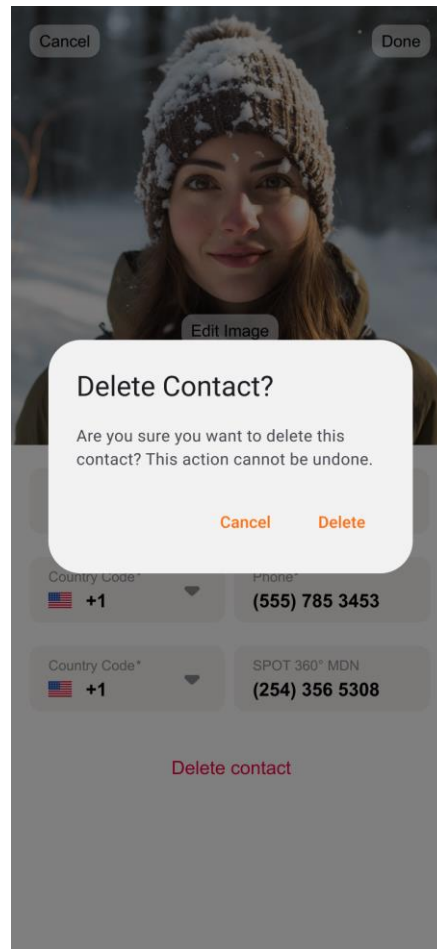
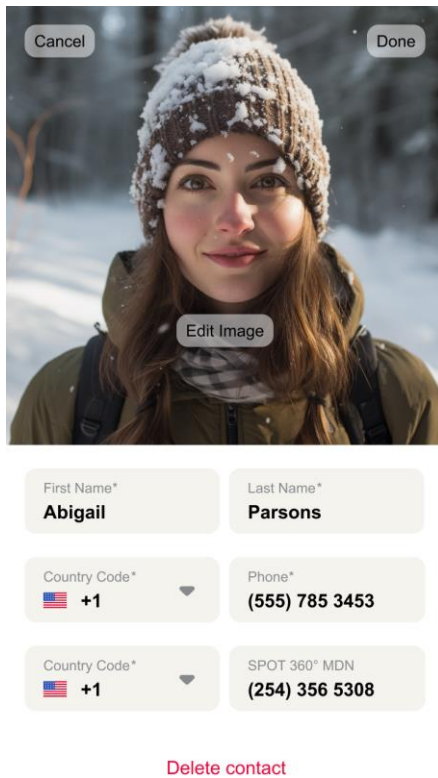


Importing a Contact from mobile phone

1. Go to the Contacts screen.
2. On the Contacts screen, select + icon and select Import Contacts to import a contact directly from the mobile phone.

Deleting Contact

1. On the Contacts screen, click on the contact you want to delete. Press the Edit button on top-right corner.
2. Click on Delete Contact. Confirm that you wish to delete the contact by clicking on the Confirm option in the confirmation prompt. Note that deleting a contact will permanently delete the contact.



Editing Contact

1. On the Contacts screen, click on the contact you want to edit. Press the Edit button on top-right corner.
2. Edit the contact information you wish and click on Done.

2-WAY MESSAGING

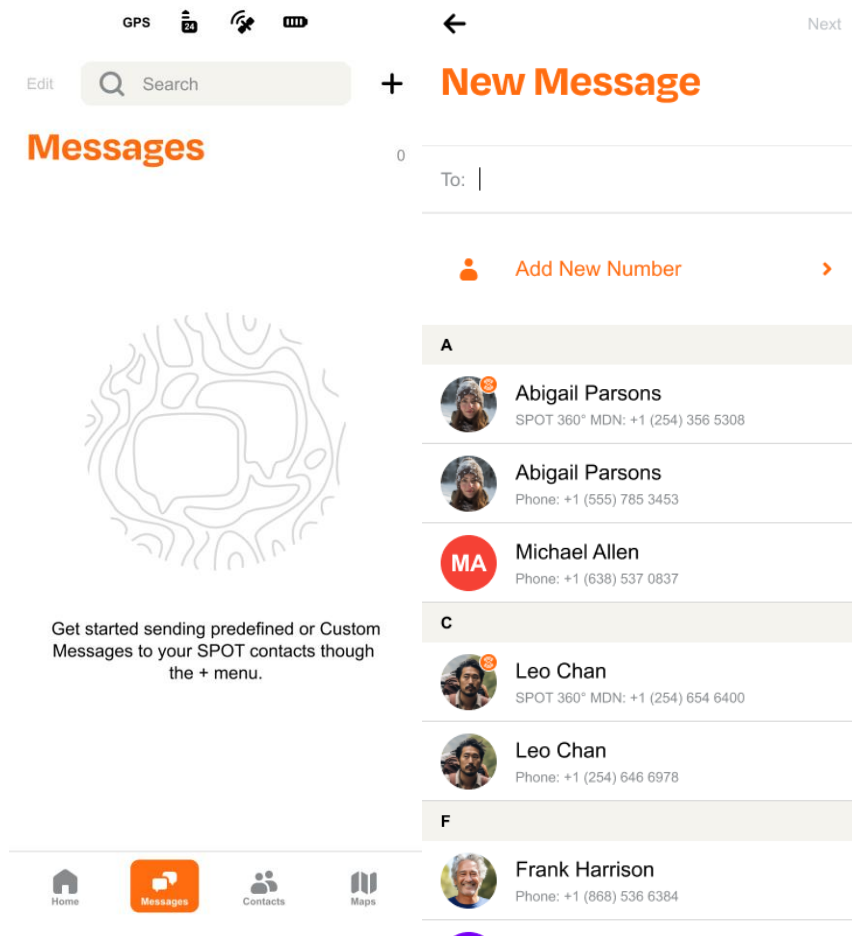
Send and receive 125-character text messages with family and friends from virtually anywhere in the world. SPOT 360° provides you with your own SPOT mobile device number (MDN) so others can reach you anytime. Messages can be sent directly from the device screen as well as the mobile app. SPOT 360° supports sending predefined and custom messages.

NOTE:

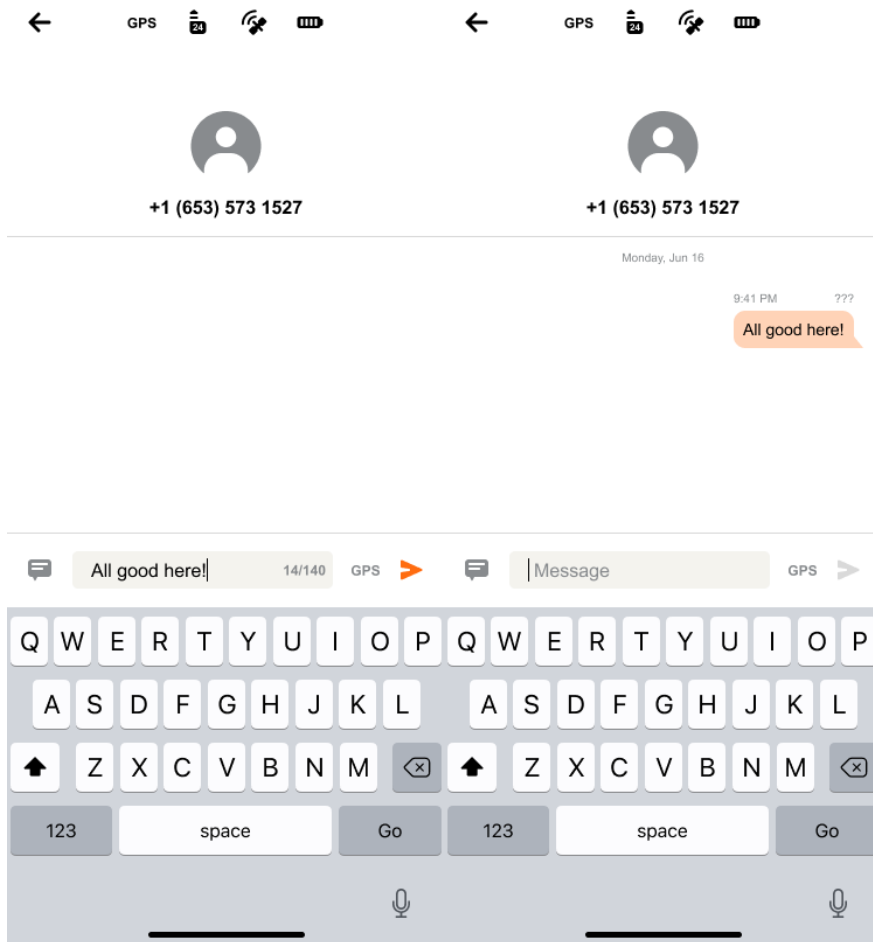
For 2-way messaging to work, SPOT 360° needs a clear view of the sky with no obstructions (buildings, roof overhangs, trees, etc.) to obtain a GPS signal to provide the most accurate location information and send messages. SPOT 360° may not function properly at the bottom of a deep canyon, in a cave, or in very dense wood.

Send a message from SPOT 360° app

1. Go to the Messages screen.
2. Select '+' icon to send a message to the saved contact or click on Add New Number to send a message to the phone number.



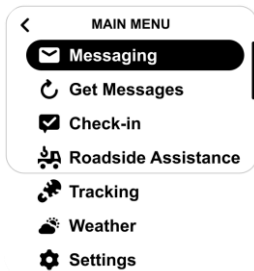
3. Once you have selected a contact or the phone number, click Next.
4. Enter the text in the Message and click on the arrow button to send it.



You can include your GPS Coordinates by enabling the GPS option next to the message box by clicking on it.

Send a message from SPOT 360° device screen

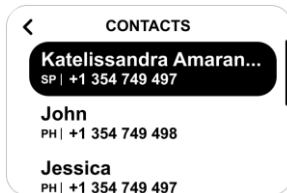
To send the messages from the device screen, press up button on the navigation pad and click on the Messaging option.



1. Click on “+” icon to select Contact or Phone Number to send a message to.

2. To send a message to a contact, click on Contacts which will display synced contacts.

a. Select a particular contact and choose from pre-defined messages or Custom messages.



b. For custom message, use the keyboard on the screen and click on the SEND button on it. To include GPS coordinates in your message, checkmark the location icon on top-right corner of the screen. By default, GPS coordinates are not included in the messages.

i. To send messages in a language supported by SPOT 360°, click on the globe icon on the keyboard in the messaging. It will list all the supported language and will bring the keyboard and characters relevant to the selected language.



3. To send a message to a phone number, click on Phone Number.
 - a. Follow on-screen instructions to enter country code and phone number
 - b. Select from pre-defined messages or Custom messages.

c. Follow instructions outlined in step-2(b) to continue sending a message.

The image shows three sequential screenshots of a mobile messaging app interface:

- First Screenshot:** Titled "COUNTRY CODE". It shows the input "+1" and a numeric keypad with a "NEXT" button to the right.
- Second Screenshot:** Titled "PHONE NUMBER". It shows the input "+1 354 7" and a numeric keypad with a "NEXT" button to the right.
- Third Screenshot:** Shows the final message screen. The contact name is "+1 354 749 497". The message text is "I'm OK, the weather's nice". A full QWERTY keyboard is visible at the bottom, and a "SEND" button is on the right.

Replying to Messages

To reply to the message from the device screen, go to the thread and click on the reply.

To reply to the message from the SPOT 360° mobile app, go to the message thread corresponding to a contact or phone number and reply to it by simply typing a message and clicking on the send button.

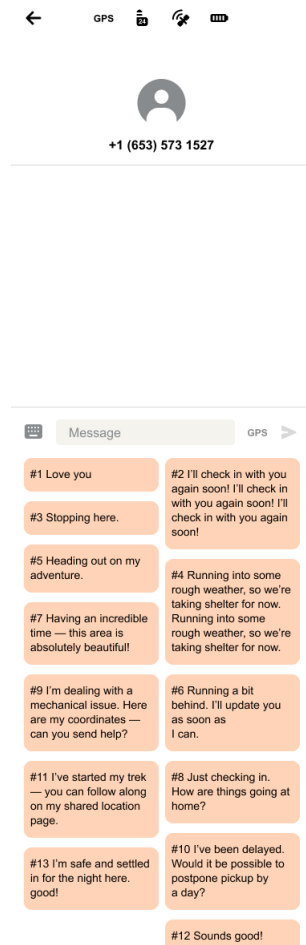
The image shows a screenshot of a message thread interface:

- At the top, it says "KATE" with a back arrow.
- The message text is "We'll be there at 8AM." with a timestamp "09:05 AM 10JUL24".
- Below the message, it says "We will camp here." with a "SENT" status.
- At the bottom, there are two buttons: "REPLY" and "DELETE".

Predefined Messages

SPOT 360° supports sending predefined messages which makes the messaging even easier. Syncing SPOT 360° with your SPOT 360° mobile app is required for Predefined Messages to appear on your device. These messages can only be edited in your SPOT 360° mobile app, and up to 14 Predefined Messages can be stored on your SPOT 360°.

To send a Predefined Message, simply click on a messaging icon left to the message text box and select any of the Predefined Messages from the 14 messages displayed on the screen.



These predefined messages can be edited as per your choice. To edit them, click the top-right icon on the home screen and select SPOT 360° Settings. Select Predefined Messages and click on any of the messages you wish to edit. You can edit multiple or all the predefined messages.



Predefined Messages

Love you	>
I'll check in with you again soon!	>
Stopping for the night — I'll tou...	>
Running into some rough weat...	>
Heading out on my adventure...	>
Running a bit behind. I'll updat...	>
Having an incredible time — th...	>
Just checking in. How are thin...	>
I'm dealing with a mechanical i...	>
I've been delayed. Would it be...	>
I've started my trek — you can...	>
Sounds good!	>
I'm safe and settled in for the n...	>
I need assistance. It's not an e...	>

Viewing Individual Messages

To view the individual message from a contact or phone number, click on the message thread corresponding to the contact or phone number.

Deleting Individual Messages

To delete the individual message thread from the device screen, go to the thread and click on Delete option. On the confirmation prompt, click on Yes.

To delete the individual message thread from the SPOT 360° mobile app, click on the Edit button on the messages screen and select the contact/phone number you wish to delete the message thread. Click on the Delete button. On the confirmation prompt, click Delete.

Note that deleting messages will permanently delete the conversations.

CHECK-IN

Check in with friends and family by quickly sending a pre-programmed message along with your GPS coordinates. Make sure you set up this feature before you go off the grid.

NOTE:

For Check-In messages to work, SPOT 360° needs a clear view of the sky with no obstructions (buildings, roof overhangs, trees, etc.) to obtain a GPS signal to provide the most accurate location information and send messages. SPOT 360° may not function properly at the bottom of a deep canyon, in a cave, or in very dense wood.

Check-In contacts and pre-programmed messages can be configured only through the SPOT 360° mobile app. Click on the Check-In widget on the home screen and add the contacts to which you wish to send Check-In messages. After that, set the template of the Check-In message by entering the text in the pre-programmed message text box. Click on Save.

The Check-In message can be edited and assigned to contacts through the SPOT 360° mobile app at any time.

Changing the default Check-In Message.

Check-In messages have a default message template. It can be changed only through SPOT 360° mobile app. To do so

1. Click the top-right icon on the home screen to go to settings and select Check-In.
2. Edit the default message by going to the message box.
3. Click **Save Message**.



Sign Out



David Harrison

Edit Image

Contact Information >

Emergency Contacts [Allan Harr...](#) >

Check-In >

SPOT 360° Settings >

Application Settings >

Support & FAQs >

Legal Agreement >



Check-In

Check in with friends and family quickly and easily by sending a pre-programmed message to up to 10 contacts at no cost to you. The Check-In message will include your GPS location.

Message

This is the default SPOT Check-In message. Please update.

57/110 characters

Save Message

0/10 Contacts

Add up to 10 contacts. Contacts must be added and synced while connected to the internet.



Check-In

Check in with friends and family quickly and easily by sending a pre-programmed message to up to 10 contacts at no cost to you. The Check-In message will include your GPS location.

Message

Hi Friends. Everything is OK.

29/110 characters

[Save Message](#)

0/10 Contacts

Add up to 10 contacts. Contacts must be added and synced while connected to the internet.



Add Check-In Contact

First Name

Last Name

Country Code*



+1



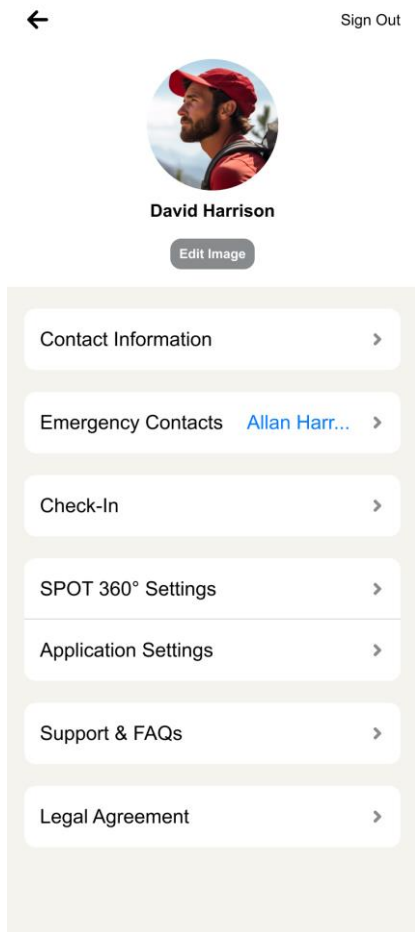
Phone*

Add Contact

Configuring Check-In Contacts.

Check-In messages require Check-In contacts to be configured first. It can be configured only through SPOT 360° mobile app. You can add as many Check-In contacts as you wish. To do so:

1. Click the top-right icon on the home screen to go to settings and select Check-In.



← **Check-In** +

Check in with friends and family quickly and easily by sending a pre-programmed message to up to 10 contacts at no cost to you. The Check-In message will include your GPS location.

Message

This is the default SPOT Check-In message. Please update.

57/110 characters

Save Message

0/10 Contacts

Add up to 10 contacts. Contacts must be added and synced while connected to the internet.

2. Click on “+” icon and fill out required information in Add Check-In Contact screen.
3. Click **Add Contact**



Add Check-In Contact

First Name

Last Name

Country Code*



+1



Phone*



Add Check-In Contact

First Name

Allan

Last Name

Harrison

Country Code*



+1



Phone*

(555) 123 4567

Add Contact

Add Contact

Sending a Check-In Message

On the Home Screen, click on the Check-In widget to send the pre-programmed message. It will automatically be sent to the pre-assigned contacts in your Check-In contact list.

Upon the completion of the Check-In, the widget will display a timestamp capturing the time Check-In message was delivered to the Check-In contacts.

SOS

IMPORTANT NOTICE: S.O.S. MODE SHOULD ONLY BE USED DURING LIFE THREATENING EMERGENCIES. SENDING FALSE S.O.S. MESSAGES MAY SUBJECT YOU TO LIABILITY FOR ADDITIONAL CHARGES.

NOTE:

For SOS to work, SPOT 360° needs a clear view of the sky with no obstructions (buildings, roof overhangs, trees, etc.) to obtain a GPS signal to provide the most accurate location information and send messages. SPOT 360° may not function properly at the bottom of a deep canyon, in a cave, or in very dense wood.

Activate the S.O.S. mode to begin communicating and sending alerts directly to search and rescue services. The emergency response center will notify the appropriate emergency responders based on the SPOT 360° GPS location and your emergency. Responders may include local police, Coast Guard, or search and rescue teams.

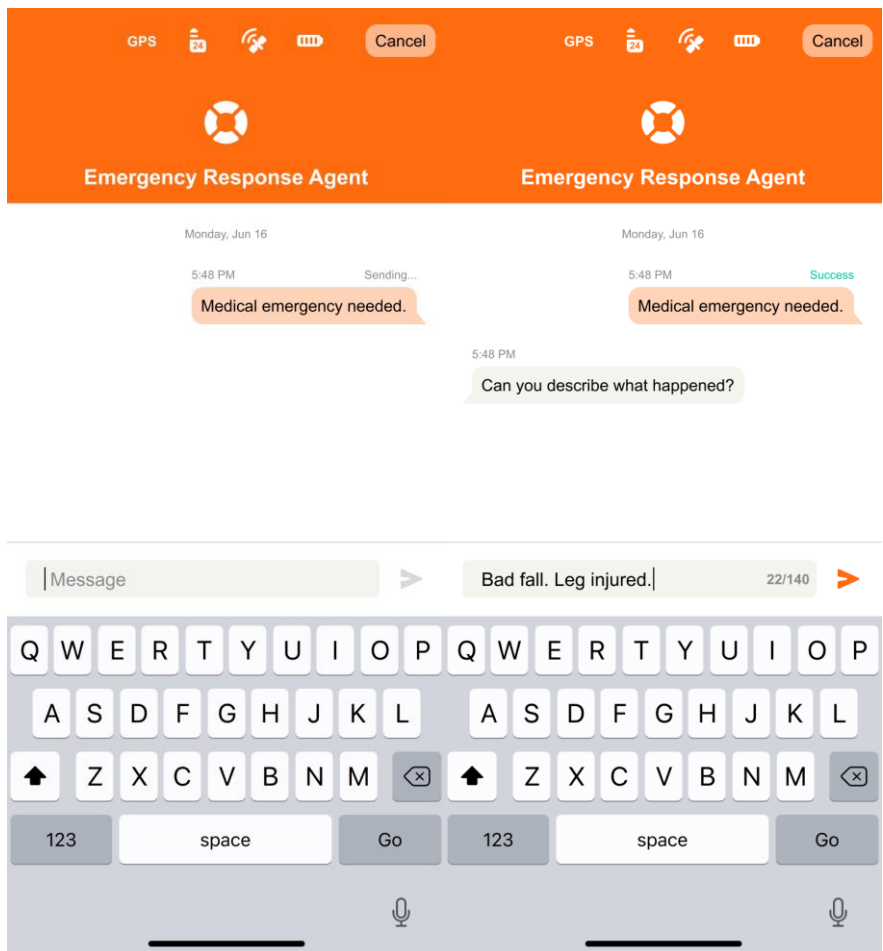
Initiating S.O.S.

1. Power on device, lift SOS cover on the right side, long press the S.O.S. button for 3 seconds.
 - a. Alternatively, SOS can be initiated by clicking on Emergency SOS widget on the home screen of the SPOT 360° mobile app. Click on the slider in the mobile app to activate S.O.S until S.O.S. screen is displayed and follow the onscreen instructions.



2. Once S.O.S. is initiated, search and rescue will be notified of your emergency. SPOT will continuously send S.O.S. notifications with your GPS position to the emergency response center every 5 minutes until S.O.S. is cancelled, or the SPOT 360° is powered off.

3. SPOT 360° will then allow you to communicate 2-Way, via message, with search and rescue by selecting the S.O.S.



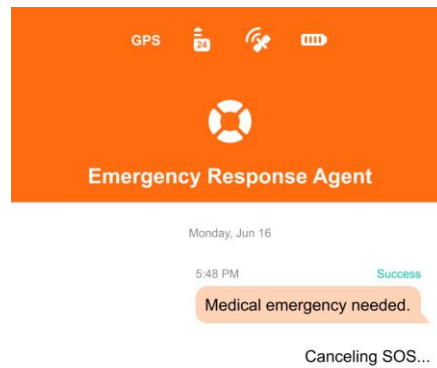
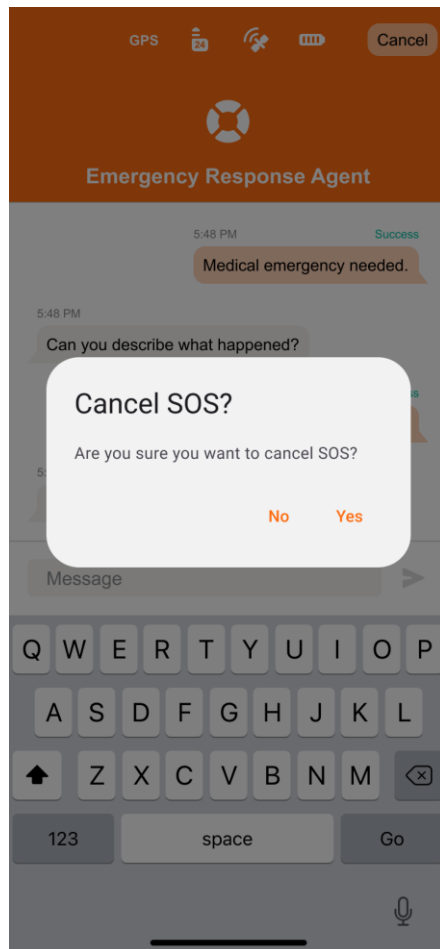
4. Upon activating S.O.S., the device will terminate all previously queued messages waiting to be transmitted as well as Navigation, Check In, and Tracking if active. The SPOT 360° device will be locked down on S.O.S. Mode, and you will not be able to send messages to anyone other than the emergency response center until S.O.S. is cancelled.

5. While S.O.S. is active, the SPOT 360° should remain outside in clear view of the sky with no obstructions to maintain network connectivity.

Cancelling SOS

Lift cover, press the S.O.S. button for 3 seconds and follow the onscreen instructions.

Alternatively, you can select **Cancel** S.O.S. from the S.O.S. screen on the mobile app.



TRACKING

The Tracking feature allows your SPOT 360° device to automatically send your location at regular intervals, helping others follow your journey in real time. With SPOT 360°, your friends and family can track your progress in near real-time using the Shared View, giving them a virtual breadcrumb trail of your adventure.

Setting Your Tracking Interval

You can customize how frequently your device sends location updates through the SPOT 360° mobile app. Available intervals are:

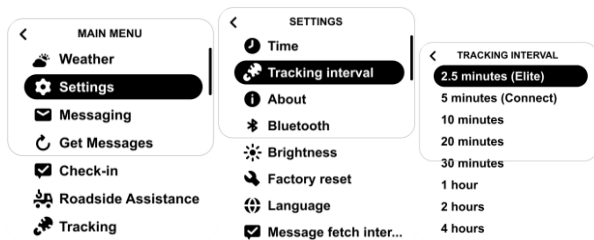
Interval	Plan Requirement
2.5 minutes	SPOT Elite plan
5 minutes	SPOT Connect plan
10 minutes	Default (all plans)
20 minutes	All plans
30 minutes	All plans
1 hour	All plans
2 hours	All plans
4 hours	All plans

Tracking Intervals can be configured through device screen as well as SPOT 360° mobile app.

Changing Your Tracking Interval from device screen

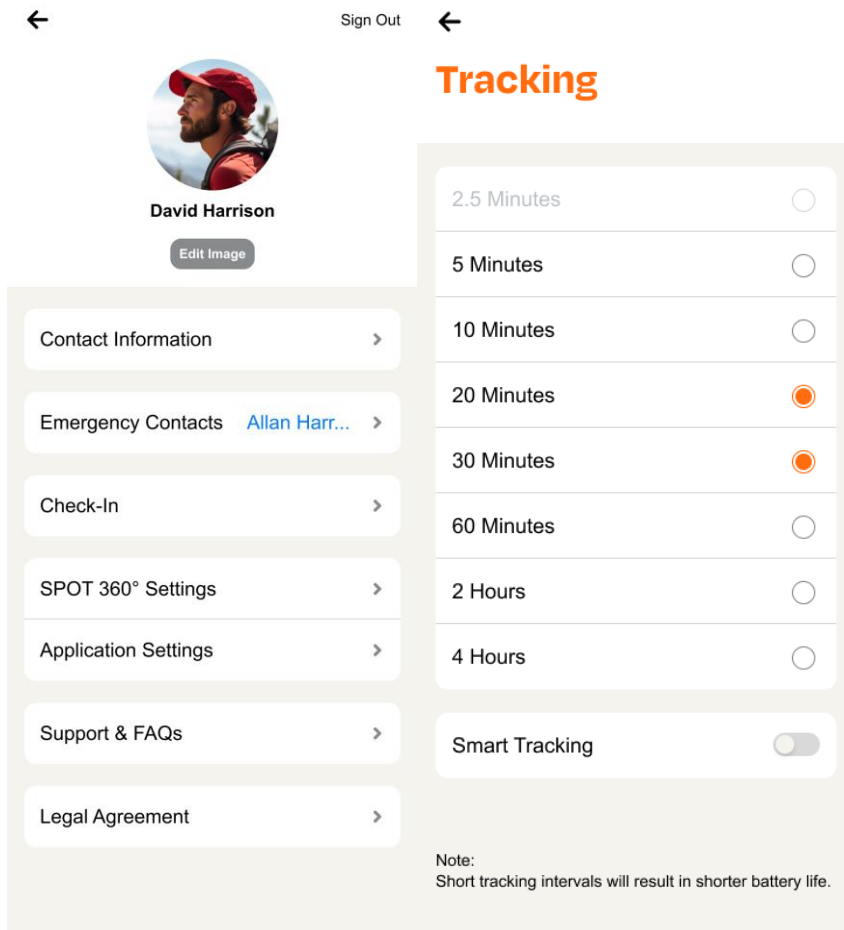
To change the tracking interval for the messages from the device screen, press up button on the navigation pad and click on the Messaging option.

1. Press up button on the navigation pad and click on the settings from the main menu.
2. Select Tracking interval
3. Select the tracking interval of your choice and click the center button to select it.
4. Audio tone will be played upon successful change of the tracking interval.



Changing Your Tracking Interval from mobile app

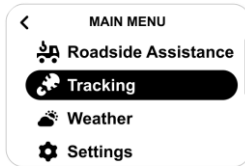
1. Go to the Settings screen by clicking on the top-right corner of the home screen.
2. Select SPOT 360° settings and click on Tracking to change the tracking interval.
3. Select the tracking interval of your choice.
4. Audio tone will be played upon successful change of the tracking interval.



Note that shorter tracking intervals provide more detailed tracking but consume more battery.

Enabling Tracking

1. From the device display, navigate to the main menu and select **Tracking** option
2. Select **Enable Tracking** to initiate tracking



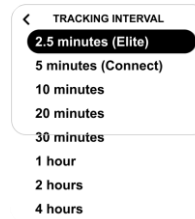
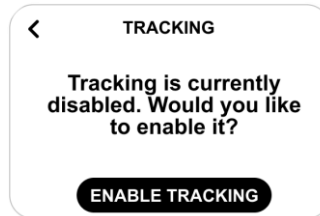
✉ Messaging

🔄 Get Messages

☑ Check-in

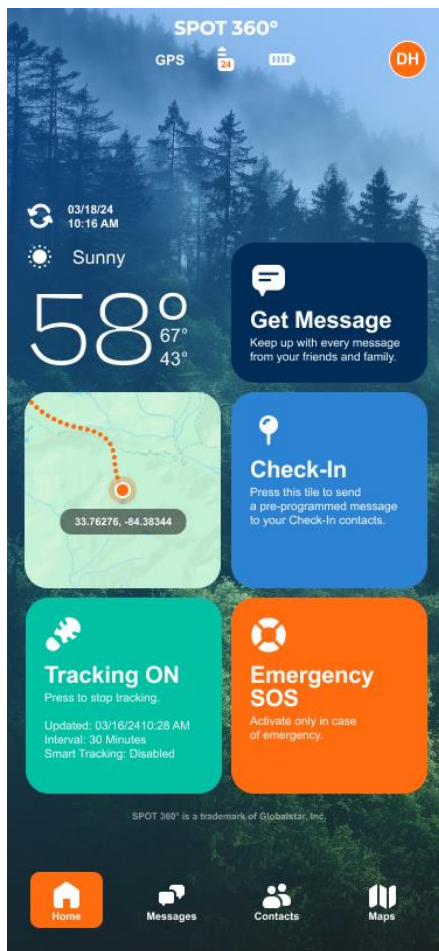
3. Select **Regular tracking** or **Smart tracking**

4. Select Tracking Interval



5. You'll hear a short audio confirmation when tracking is enabled successfully

Alternatively, you can enable tracking from the mobile app home screen by clicking on the Tracking widget as shown below.



Once activated, your device will obtain a GPS fix and begin transmitting your location at your configured interval.

Tracking Modes

SPOT 360° offers two tracking modes:

Regular Tracking sends location updates continuously at your selected interval, regardless of whether you're moving or stationary. This is the default setting.

Smart Tracking uses your device's motion sensor to detect when you've stopped moving. When no motion is detected for the duration of your tracking interval, tracking suspends automatically to conserve battery. Tracking resumes when motion is detected again.

To switch between modes, select your preference from the tracking option on the main menu from the device screen.

NOTE:

If your device cannot obtain a valid GPS fix, it will not send a track message for that interval. You'll hear a short audio alert indicating the GPS fix failed. The device will attempt again at the next scheduled interval.

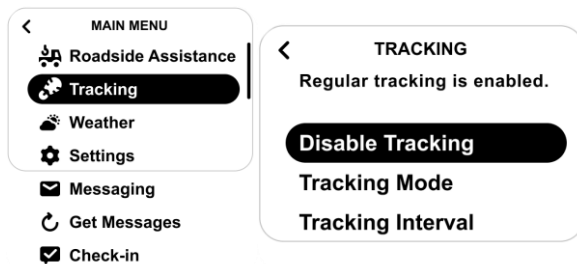
Track Point Storage

Your device stores up to 100,000 track points locally, including points that couldn't be transmitted due to lack of satellite coverage. This history includes GPS coordinates, altitude, heading, date/time, and trip information.

You can view your track history on FindMeSpot.com. Mobile app will display your last track session.

Disabling Tracking

1. From the device display, navigate to the main menu and select **Tracking** option
2. Select **Disable Tracking** to disable tracking



You'll hear a short audio confirmation when tracking is enabled successfully. Tracking also stops automatically when you power off the device.

MESSAGE FETCHING

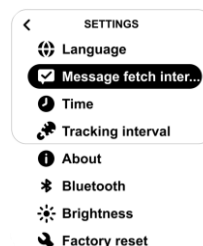
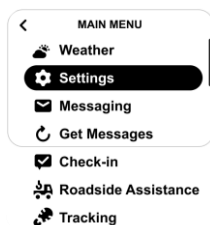
Every time SPOT 360° sends a track and/or a message, SPOT 360° will also retrieve and download any incoming messages. When you're not Tracking or sending a message, the Message Fetching function will check for messages for you.

The SPOT 360° default message fetching interval is 24 hours. Users can select from fetching intervals of 10, 20, 60 minutes, or 24 hrs.

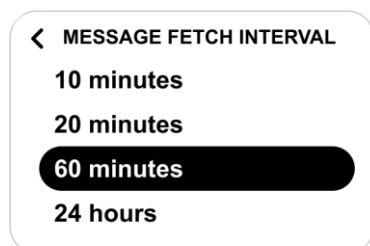
Changing Message Fetch Interval from device screen

To change the tracking interval the messages from the device screen, press up button on the navigation pad and click on the Messaging option.

1. Press up button on the navigation pad and click on the **Settings** from the main menu.
2. Select **Message fetch interval**

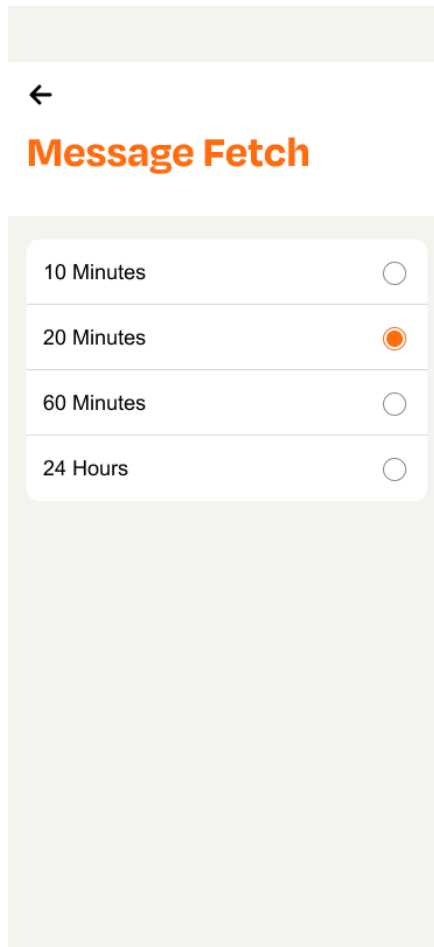
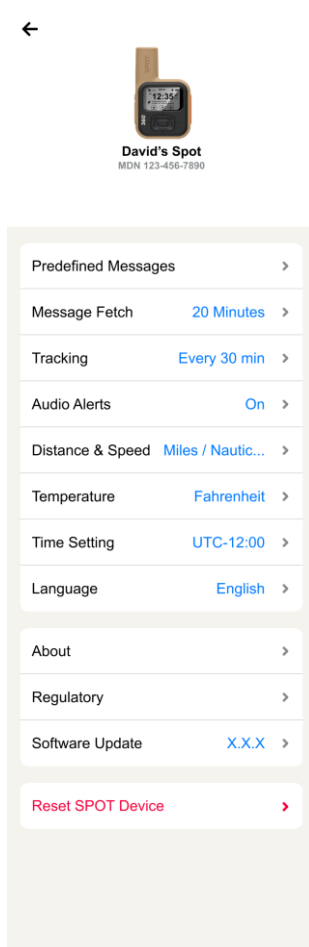


3. Select the fetch interval of your choice and click the center button to select it.
4. Audio tone will be played upon successful change of the fetch interval.



Changing Message Fetch Interval from mobile app

1. Go to the Settings screen by clicking on the top-right corner of the home screen.
2. Select SPOT 360° settings and click on Message Fetch to change the message fetch interval.
3. Select the message fetch interval of your choice.
4. Audio tone will be played upon successful change of the message fetch interval.

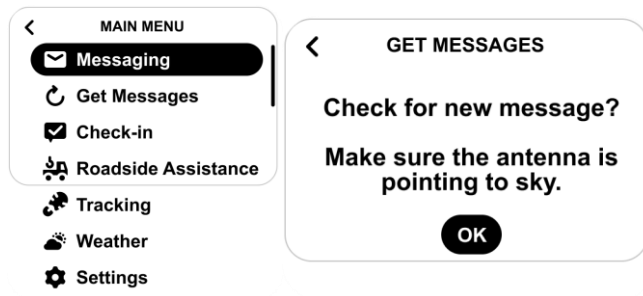


Manually Fetching Messages from device screen

To manually check for new incoming messages, simply select Get Messages from the Main Menu screen. If any new incoming messages are received, they will be displayed in the Status Bar letting you know how many new messages are waiting for you.

To fetch the messages manually from the device screen, press up button on the navigation pad and click on the **Get Messages** option.

1. Press up button on the navigation pad and click on the **Get Messages** from the main menu.
2. Click OK



Manually Fetching Messages from mobile app

You can fetch the messages manually by clicking on the Get Message widget on the home screen of the mobile app.



SYSTEM SETTINGS

System Settings are available on device display (through main menu) and mobile app. From the System Settings, you can manage all different aspects of your SPOT 360° device from viewing your data usage to selecting your preferred language.

System Settings from Device Display

About

The About option displays all SPOT 360° Information listed below.

- Manufacturer
- Model
- UID
- SPOT 360° Unique Mobile Device Number
- Auth Code
- Firmware Version
- BLE
- Date of last sync
- Regulatory Information

<

ABOUT

Device Information

Manufacturer
Spot, LLC

Model
Spot 360

UID
123 456 789 012

SPOT Number
+1 1234567890

Auth Code
87654321

Firmware Version
1.0.0

BLE
GST-<UID>

Last Sync
Mar 8, 2025

Regulatory Information

Contains FCC ID
L2V-RX200M

Contains IC ID
3989A-RX200M

CAN ICES-3(B)/NMB-3(B)

ANATEL
TBD

NOM
TBD

Operating Frequencies
Sat: 1610 - 1620 MHz
BLE: 2402 - 2480 MHz

Bluetooth

This setting displays the Bluetooth connection status. When your SPOT 360° is connected to the mobile app via Bluetooth, it will display Connected. It will display Disconnected when your SPOT 360° isn't connected to the mobile app. In that case, an option to reset the Bluetooth connection will be available.

<

RESET CONNECTION

Are you sure you would like to reset Bluetooth connection?

YES

<

BLUETOOTH

Status

Connected

RESET CONNECTION

Brightness

This setting allows you to adjust the brightness of your SPOT 360° display through six different options. Clicking on available brightness options will increase or decrease the brightness accordingly. You have to click on the OK button to make a final selection of your preferred brightness.



Factory Reset

The Factory Reset option resets the SPOT 360° to its default factory settings.

NOTE: Resetting the SPOT 360° to the out-of-the-box Factory Settings will erase all data on the SPOT 360° including all contacts, account information, and message threads.



Language

This setting allows you to select the choice of your language on your SPOT 360° device. Selecting any supported language will immediately change everything on the device to display in selected language.

You can change the language setting on your SPOT 360° to one of the following:

- English
- Français
- Português
- Español



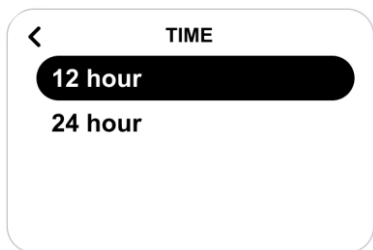
Message Usage

The Data Usage screen allows you to monitor your SPOT 360° data usage and your SPOT 360° Service Plan details. On the Main Menu screen, select then scroll to and select Data Usage. The Data Usage screen displays the following:

- Unlimited Messages
- Total messages Charged

Time Settings

The Time Settings screen allows you to configure how the time is displayed on your SPOT 360° device. Select Time Format and choose between 12 hours or 24 hours format.



System Settings from Mobile App

All the system settings described above from the device display can be done from the mobile app. You can click on the user profile icon on the top-right corner of the app. Your SPOT 360° device settings such as message fetch interval, tracking interval, language can be set from this option. App-related settings can also be configured from the Application Settings option.

audio alerts, temperature unit, time setting,

Application Settings

This option allows you to:

- Change Home Theme
 - Mobile App supports a total of 19 different themes that can be set as background theme.
 - As soon as you click on any of those themes, you will be able to preview it as well before making a final selection.
- Enable/Disable Dark mode
 - This option allows you to either enable or disable dark mode for the mobile app.
 - You can also set it to match the system.
- Enable/Disable App Notifications

Support & FAQs

You will find the most frequently asked questions and their answers in this option.

Legal Agreements

You can find the legal agreements to authorize the send SMS and overall T&C in this option.

REGULATORY INFO

The device's "About" section includes "Regulatory Information" such as FCC ID, IC ID, ANATEL, NOM, and Operating Frequencies. Supplementary regulatory information is provided on the product packaging and/or in the sections below, each in accordance with relevant legislative requirements.

FCC Compliance Statement

FCC Interference Statement (Part 15.105(b))

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in residential installations. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and the receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help

FCC REGULATORY

Contains FCC ID: L2V-RX200M

FCC regulatory information is accessible on the SPOT 360° (e-label). The steps to access the information is as follows:

- From the main (home) screen, click on "Settings"
- From the "Settings" screen, Click on "About"
- The regulatory screen appears with FCC and Canada regulatory information.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

RÉGLEMENTATION DE LA FCC:

Contient l'ID FCC: L2V-RX200M

Les informations réglementaires de la FCC sont accessibles sur le SPOT 360° (étiquette électronique). Veuillez suivre les étapes suivantes pour accéder à ces informations :

- Sur l'écran principal, cliquez sur "Paramètres"
- Sur l'écran de "Paramètres", cliquez sur "À propos"
- L'écran de réglementation apparaît avec les informations réglementaires de la FCC, et celles du Canada.

INDUSTRY CANADA CERTIFICATION

This Class B digital apparatus complies with Canadian ICES-003.

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

CANADA REGULATORY

Contains IC ID: 3989A-RX200M

CAN ICES-3(B)/NMB-3B

Canadian regulatory information is accessible on the SPOT 360° (e-label). The steps to access the information is as follows:

- From the main (home) screen, click on "Settings"
- From the "Settings" screen, Click on "About"
- The regulatory screen appears with FCC and Canada regulatory information.

RÉGLEMENTATION DU CANADA:

Contient l'ID IC: 3989A-RX200M

CAN ICES-3(B)/NMB-3B

Les informations réglementaires du Canada sont accessibles sur le SPOT 360° (étiquette électronique). Veuillez suivre les étapes suivantes pour accéder à ces informations :

- Sur l'écran principal, cliquez sur "Paramètres"
- Sur l'écran de "Paramètres", cliquez sur "À propos"
- L'écran de réglementation apparaît avec les informations réglementaires de la FCC, et celles du Canada.

DECLARATION OF CONFORMITY FOR EUROPEAN CUSTOMERS

Hereby, SPOT LLC declares that this SPOT 360°, is in compliance with the Directive 2014/53/EU. The full text of the EU Declaration of Conformity may be consulted at FindMeSPOT.com/Regulatory.

Transmit frequencies: 1611.25, 1613.75, 1616.25 and 1618.75 MHz. (1610-1620 MHz)
Maximum EIRP: 22.35 dBm

Rated Voltage: 5 VDC, Rated Maximum Current: 550mA

This device complies with the requirements for Radio Astronomy Site avoidance as specified by the Globalstar National Science Foundation agreement of 2001. It is compliant with CFR25.213.

This device automatically adjusts its transmission frequency according to its location and is compliant with international regulatory requirements.

GENERAL WARNINGS

Commented [AP2]: SPOT-X user guide (reference page:64)

Warning – Modifications: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Warning – Internal Battery: The rechargeable battery inside the SPOT 360° is not designed to be replaced by the consumer. If replacement is needed, have an authorized service person replace the battery with one of the same size and type.

Warning – Blasting Area: To avoid interference with blasting operations, turn your SPOT 360° off when in a “Blasting Area” or in areas posted “Turn off two-way radio.” Obey all signs and instructions.

Warning – Potential Explosive Atmosphere: Turn off the SPOT 360° when in any area with a potentially explosive atmosphere and obey all signs and instructions.

Warning – Driving: Always follow safe driving practices and local rules and regulations regarding the use of wireless devices while driving. Always Park safely prior to sending or using the SPOT 360°.

Warning – Pacemakers: The Health Industry Manufacturers Association recommends that a minimum separation of six (6”) inches be maintained between the SPOT 360° and a pacemaker to avoid potential interference with the pacemaker.

Warning – Pacemakers: Some digital wireless devices may interfere with hearing aids. To prevent such interference, you may want to consult the manufacturer of your hearing aid.

Warning - Specific Absorption Rate (SAR):

FCC / Canada: The SPOT 360° has been shown to be compliant to localized Specific Absorption Rate (SAR) for uncontrolled environment/ general exposure limits specified in ANSI/IEEE STD C95.1-1992 and has been tested in accordance with measurement procedure specified in IEEE 1528-2013 and IEC 62209- 2:2010 using a separation distance of 0mm.

European Union (CE RED): The SPOT 360° has been shown to be compliant for localized specific absorption rate (SAR) for uncontrolled environment / general exposure limits specified in ANSI/IEEE Std. C95.1-1999 and has been tested in accordance with the measurement procedures specified in EN50566:2017 and EN62209- 2:2010 using a separation distance of 0 mm.

NOTE: If concerned about RF exposure during use, place the SPOT 360° anywhere it is not directly touching your body after functions have been activated. The RF exposure level drops off dramatically with distance from the SPOT 360°.

SPOT MY ACCOUNT

Your SPOT My Account website is a quick and easy way to manage your SPOT 360° subscription plan and additional services.

From My Account you can access the following:

- My Devices
- Payment Method Information
- Customer Information
- Billing & Payments
- Changing Subscription plan
- Updating additional services

My Account – My Devices

My Devices tab provides you all the information related to all your SPOT 360° devices under your account.

TEST DEVICE - SPOT 360°

ESN/UID: 010-008-609-215

MOBILE DEVICE NUMBER: 1254879093

DEVICE SWAP



SPOT 360° Monthly

DEVICE TYPE SPOT 360°	STATUS Active	NEXT BILLING DATE ⓘ 5-JAN-2026
DATE OF LAST SYNC N/A	DEVICE FIRMWARE VERSION CURRENT: 0.4.1	SERVICES CHANGE SERVICE PLAN Basic Tracking, Product Replacement Program, Basic Service, SPOT R.A.R. CHANGE MAPPING PLAN SPOT Mapping Premium
AUTH CODE 92234557	MESSAGES USED 0 / 20000	
SPOT360 User Guide SPOT360Quick Start Guide		GETTING STARTED ADD ADDITIONAL SERVICE

Most device settings are read-only and can only be modified through the SPOT 360° app.

S.O.S. SETTINGS

S.O.S.

DEVICE SETTINGS

Device Name - Test Device

S.O.S. Test Mode - Disabled

Third Party GPS Forwarding - Disabled

Under each of these devices, you can find the information related to the specific device mentioned below.

ESN	Displays Electronic Serial Number that identifies the SPOT 360°
Mobile Device Number (MDN)	Displays telephone number assigned to the SPOT 360°
Device Swap	Used to transfer service from one SPOT 360° to another SPOT 360°
Device Type	Displays the SPOT device type, i.e. SPOT 360°
Status	Displays whether the device is Active or Suspended
Contract Renewal Date	Displays the date the SPOT 360° service plan will automatically be renewed
Date of Last Sync	Displays the date the SPOT 360° was last synced
Device Firmware Version	Displays the SPOT 360° current firmware version
Service Plan	Displays the SPOT 360° service and SPOT Mapping plan
Auth Code	Displays the Auth Code that identifies the SPOT 360°

Changing Subscription Plan

You can change the subscription plan associated with any of your SPOT 360° by going to My Devices ----> View My Devices and selecting the device.

Follow the instructions below to change the subscription plan.

1. Click on **Change Service Plan** under **Services** option.
2. Select the new plan of your choice from the service plan drop-down menu.
3. Click on Pay Now

4. Upon successful completion of the subscription plan change, confirmation message will appear as shown below.

PLAN CHANGES SUBMITTED

×

Your payment was processed successfully. It may take a few minutes for the request to be completed.

CLOSE

Updating Mapping Plan

To update the mapping plan, follow the instructions below.

1. Click on **Change Mapping Plan** under Services option.
2. Select the new plan of your choice from the mapping plan screen.
3. It will display the new mapping plan details along with updated pricing.
4. Click on Confirm.
5. Upon successful completion of the mapping plan change, success message will appear as shown below.

✓

SUCCESS

Mapping plan updated successfully.

×

Account Summary

You can view the summary related to your customer account under the account summary option. It displays payment method information, contact information, account number, and customer PIN.

Note that you need to make sure that your SOS information is up to date before your adventure.

Maps

You can view the historical track points from your SPOT 360° in the Maps option. You can select any of the devices under your account to see these track points between a given timeline.

Third Party GPS Forwarding

Third Party GPS Forwarding sends the SPOT 360°'s GPS coordinates to a designated third-party web-based application; by default, this ability is disabled.

If a third-party application provider has partnered with SPOT:

1. Request the Third-Party Identification Code from your third-party provider.
2. Enter the Third-Party Identification Code in the Third-Party field.
3. Select Enable

Third Party GPS Forwarding - Disabled ^

Third Party GPS Forwarding

Forward a third party web-based application your GPS coordinates generated by your SPOT device

Third Party Access is **Disabled**.

Enter a Third Party Identification Code. This code can be provided by your third party provider.

Enter a Third Party Identification Code. This code can be provided by your third party provider.

ENABLE

Message Blocker

By updating these settings, you can easily control who you receive messages from.

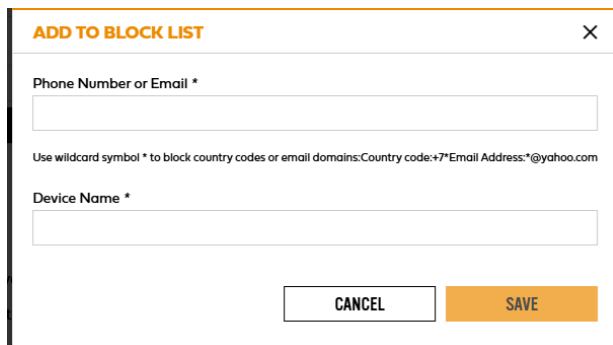
Selecting a Blocking Mode

1. Select the appropriate blocking mode:
 - Blacklist Mode – Blocks only incoming messages listed in the blacklist
 - Whitelist Mode – Blocks all incoming messages that are not on your whitelist or listed as a contact in My Account
 - Synced Contacts Only – Block all numbers and emails that have not been synced to your SPOT X device.
 - Block All - Blocks all incoming messages

- Accept All – Accept all incoming messages
2. Click Save.

Add to the Blacklist

1. In the Blocking Mode section, select Add, and the Add to Blacklist popup will be displayed.
2. Enter the Mobile # or Email address you wish to block, along with an associated name, and click Save



The screenshot shows a modal window titled "ADD TO BLOCK LIST" with a close button (X) in the top right corner. Inside the modal, there are two text input fields. The first field is labeled "Phone Number or Email *" and has a placeholder text below it: "Use wildcard symbol * to block country codes or email domains: Country code: +7*Email Address: *@yahoo.com". The second field is labeled "Device Name *". At the bottom of the modal, there are two buttons: "CANCEL" and "SAVE".

Add to the Allow List

1. In the Blocking Mode section, select Add, and the Add to Whitelist popup will be displayed.
2. Enter the Mobile # or Email address you wish to add, along with an associated name and click Save.

ADD TO ALLOW LIST

X

Phone Number or Email *

Use wildcard symbol * to block country codes or email domains:Country code:+7*Email Address:*@yahoo.com

Device Name *

CANCEL

SAVE

Delete from the Blacklist

1. In the Blocking Mode section, select View/Edit, and the Delete from Blacklist pop-up will be displayed.
2. Check the boxes of the contacts you wish to remove from the Blacklist and click Delete.

Delete from the Allow List

1. In the Blocking Mode section, select View/Edit, and the Delete from Whitelist pop-up will be displayed.
2. Check the boxes of the contacts you wish to remove from the Whitelist and click Delete.

Settings & Billing

You can update the settings related to your customer account, payment method, mapping plan, additional services such as overwatch and rescue through settings and billing tab. Additionally, you can also find the billing and payment history through this tab.

SPOT 360° Specifications

Height	9.64 cm
Width	5.99 cm
Thickness	2.60 cm
Weight	128 grams (with rechargeable lithium battery)
Battery Type	Rechargeable Lithium Battery
Waterproof Rating	IP68
Operational Temperature	-4 °F TO 140 °F (-20 °C TO 60 °C)
Storage Temperature	-4 °F TO 140 °F (-20 °C TO 60 °C)
Operating Altitude	-328 ft to 21,320 ft (-100 m to 6,500 m)