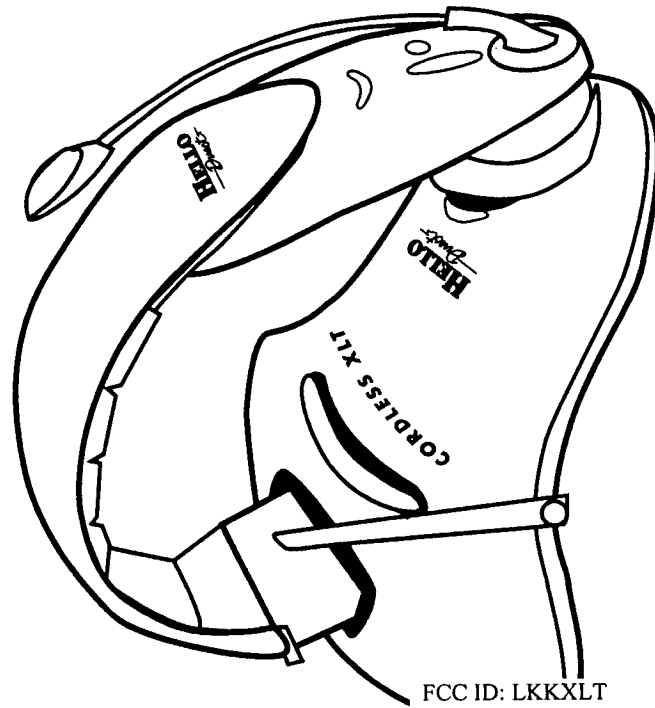


EXHIBIT A

(FCC Ref. 2.1033(b)(3))

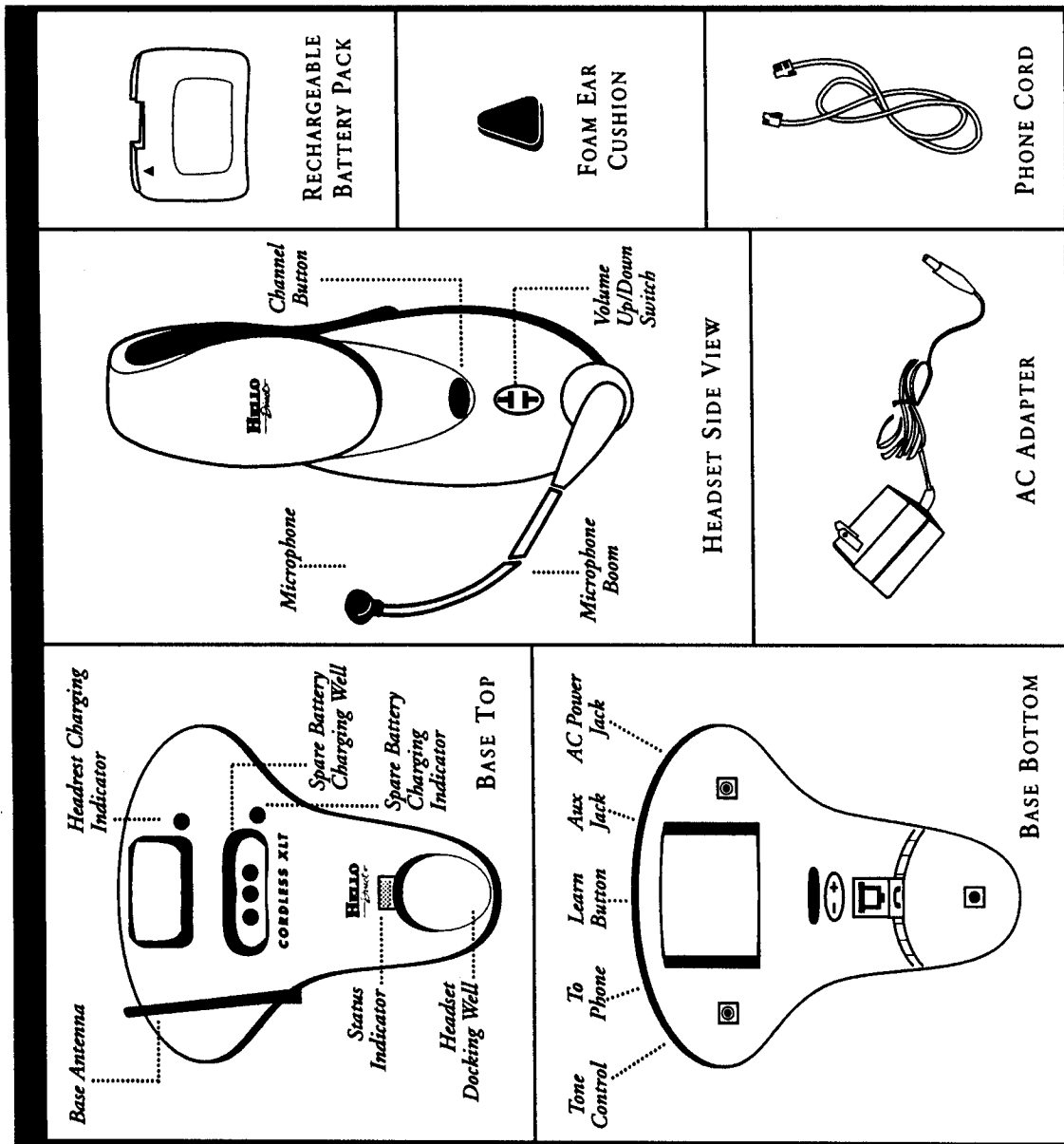
"Installation and Operating Instructions
Furnished to the User"

Cordless XLT User Guide



FCC ID: LKKXLT
Marstech Report No. 98257D
EXHIBIT A(1).1

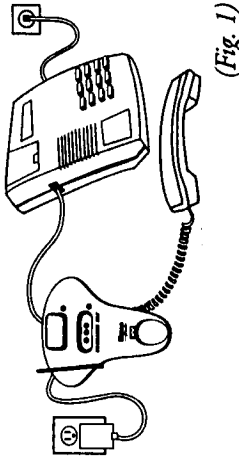
SAVE THIS
GUIDE!



IMPORTANT: FOLLOW THE SET-UP PROCEDURE IN THIS USER GUIDE WHENEVER YOU MOVE TO A DIFFERENT TELEPHONE. BEFORE USING THE HEADSET FOR THE FIRST TIME, MAKE SURE THE BATTERY IS COMPLETELY CHARGED.

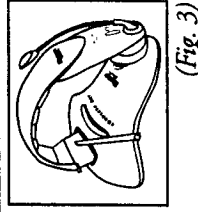
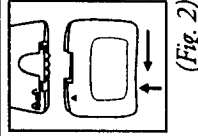
I. ATTACH BASE UNIT TO TELEPHONE

- Plug AC Adapter into back of XLT base unit and then into electrical outlet. (Fig. 1)
- Unplug handset cord from phone, then plug into bottom of base unit (be sure to run handset cord through cable channel under base).
- Plug Cordless XLT modular cord into back of base unit and phone's handset jack. (Fig. 1)
- Raise antenna to vertical position. (Fig. 1)



II. ASSEMBLE & ADJUST YOUR HEADSET

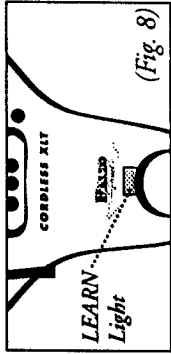
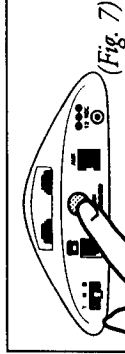
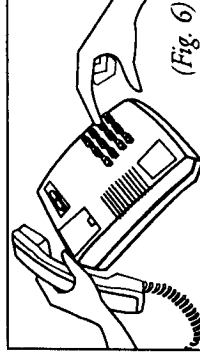
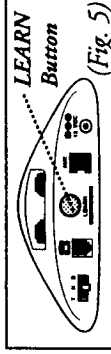
- Unpack battery and headset.
- Snap battery into headset – align ▲ with (unlock). Push up and slide towards ▲ (lock). (Fig. 2)
- Place headset back on base and allow to charge fully. Listen for “sync” beep. (Fig. 3)



Important: Fully charge battery before first using your Cordless XLT. To charge your battery, connect it to the headset and place it in the base unit for 4 hours. Make sure microphone boom is pointing straight up, that AC adapter is plugged in and red charging light is on.

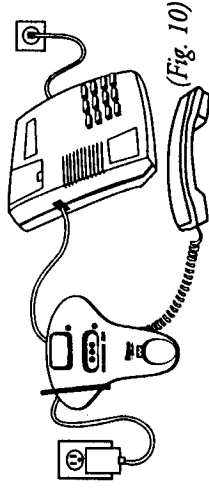
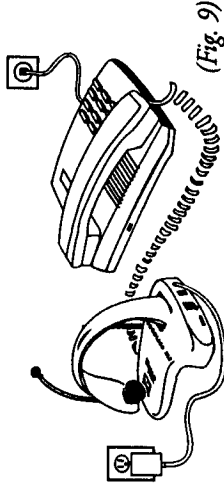
III. SET CORDLESS XLT TO LEARN YOUR TELEPHONE

- Remove “sync-ed” headset from base.
- Put headset on and slide head band to adjust. (Fig. 4)
- Find the LEARN button on back of base unit. (Fig. 5)
- Momentarily press the LEARN button. (Fig. 7)
- Green Learn light will begin to flash as the XLT learns your phone. (Fig. 8)
- Remove your telephone handset from the phone. (Fig. 6)
- Dial “9”, or another number, if necessary to get an outside line on your phone system. (Fig. 6)
- Wait for the green Learn light to go out, telling you that Cordless XLT has successfully learned your phone. (If light flashes red, or does not stop flashing green, see Troubleshooting section below.)
- Hang up your phone.

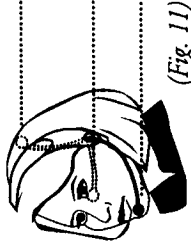


IV. PUT CORDLESS XLT ON BASE & LEARN HEADSET CONTROLS

- Place XLT headset in base unit with microphone straight up to keep battery charged. (Fig. 9)
- Headset will beep and initially battery charging light will be red. If fully charged, light will turn green within 10 minutes.
- Check your phone connection-Lift handset, you'll hear dialtone. **IMPORTANT:** Headset microphone must be straight up. (Fig. 10)

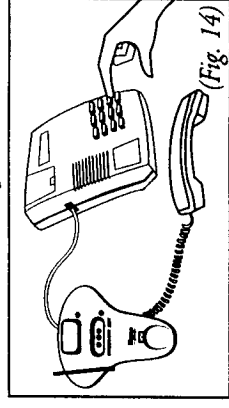


- Put phone's handset on desk. (Fig. 10)
- Put headset on. Gently move microphone:
 - Down = Turns headset ON
 - Middle = MUTES unit,
 - Up = Turns unit OFF (Fig. 11)
 Click tones indicate changes in mode.

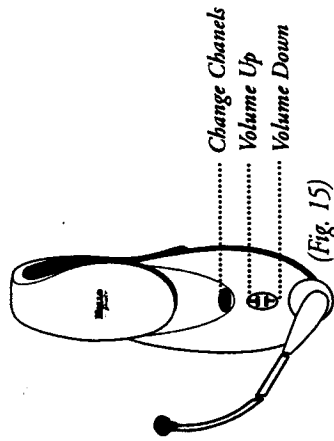


V. TEST HEADSET & SET VOLUME CONTROLS

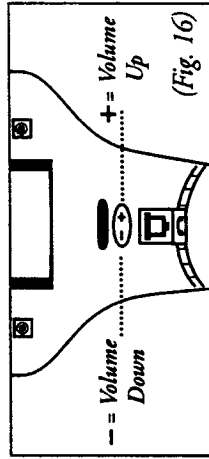
- To adjust microphone (if needed): Gently bend the end of the microphone (use both hands) to 2" from mouth & below bottom lip. (Fig. 12)
- Put headset on. Push microphone down to turn headset ON. (Fig. 13)
- Lift phone's handset; set it next to phone. Listen for dial tone. Place a test call to a friend (Fig. 14)



- d. To adjust the volume of your caller's voice, use the Receive Volume (vol) button on the headset top (**lower button**). Pressing the top of the button increases volume. Pressing the bottom of the button decreases it. (Fig. 15)
- e. If reception is not clear, select a new channel by touching the upper Channel (chnl) button. The next clear channel will automatically be selected. (Fig. 15)

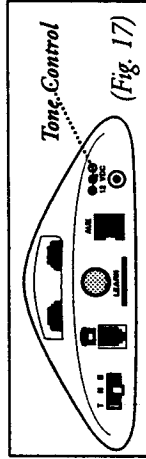


- f. To adjust speaking volume (what your caller hears), use Transmit Volume button on the underside of the base unit. Pressing the "+" increases volume. Pressing the "-" decreases volume. (Fig. 16)

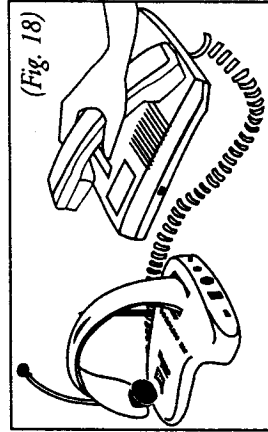


- g. To adjust the tone of the sound you hear, use the Tone switch on the rear of the base unit.

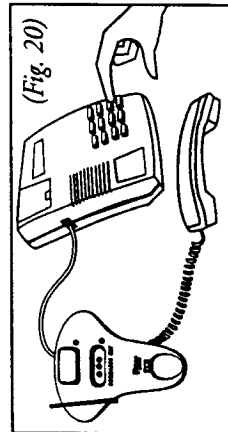
- T = Treble
 - N = Normal (standard setting)
 - B = Bass
- (Fig. 17)



- h. To end a call, hang up the phone's handset
- i. Put the headset in the base unit, with the microphone straight up. (Fig. 18)



- j. To answer a call, put headset on. Lower microphone to turn ON. (Fig. 19)



- k. If sound quality is not acceptable, call **1-800-895-3553**. (Fig. 20)

HEADSET INFORMATION

- Putting headset in base during a call will transfer the call to phone's handset.
- Headset must be in base unit with microphone straight up for phone's handset to work.

CAUTIONS:

- You can wear the earpiece over either ear.
- The headset may feel awkward at first, it might feel slightly heavier than you expected. Adjust to wearing it gradually.

BATTERY INFORMATION

Need a spare battery? Call Hello Direct at **1-800-444-3556**

TO CHARGE SPARE BATTERY:

- Put into spare battery well in base with notched end of battery facing down.
- Check light to the right of spare battery well. Light shows red while charging and turns green when battery is fully charged.

TO CHANGE BATTERIES IF ON A CALL:

- Put caller on hold. Pull clip, slide battery towards **unlock**. Pull off. Snap in new battery align arrow on battery with **unlock**, slide towards **lock**. (Fig. 2)
- Put headset back on base. Listen for beep.

- Put headset on, take caller off hold and resume conversation.

TO CHARGE HEADSET:

- Put in base after use with the microphone straight up - headset will beep once.

- Check light to the right of headset battery well. Light shows red while charging and turns green when battery is fully charged.
- Note: Charging light will show red for a few minutes after docking the headset even if battery is charged.*

BATTERY LIFE:

1844 Standard Battery

- 4-hour talk time (NICd)
- 17 hours stand-by
- 4 hours to fully charge

1845 Extended Battery

- 9-hour talk time (NiMH)
- 40 hours stand-by
- 5 hours to fully charge

LOW BATTERY SIGNAL:

- Headset will beep 1 time every 10 seconds until unit shuts down; 3 high beeps will be heard just before shut down.

TALK RANGE AND CHANNEL SELECTION

Cordless XLT functions as a cordless receiver for your phone. Sound quality and channels are similar to a cordless phone. Walk around while talking - you can go up to 100 feet from base unit depending on your office environment.

If you hear interference or static on your call, press the **channel (chnl)** button on your headset above the boom (**top button**) to change channels. The next clear channel will be selected.

RESULT PROCEDURE (FOR USE WHEN CHANGING PHONES)

- Connect Cordless XLT to new phone as shown in Steps I & II above.
 - Press LEARN button.
 - Immediately lift telephone handset and get an outside line, dial "9", or other number used to get and outside line.
- Note: When the XLT Headset is placed in the base, the product verifies its security code. This code prevents false ringing from other cordless telephones. After a power failure or battery replacement, place the handset on the base for a few seconds to reset the code.

BEEP SIGNAL & WHAT THEY MEAN

- Continuous double beep - ring detected (when using ReadLine accessory).
- Short click - Boom position is changing. Channel button has been pressed
- Single low beep - Headset has linked successfully (when placed in base unit).
- Single high beep once every 10 seconds - Low battery.
- One soft two-tone beep (hi/low) - Base not responding to headset.
- One loud two-tone beep (low/hi) - Docking successful between base and headset.
- Three high beeps - Final low battery signal before shutdown.

TROUBLESHOOTING

- LEARN light flashing red or will not stop flashing green:** a.) Check handset and base connection to phone. b.) Call 1-800-616-9417 and follow instructions.
- Caller can't hear me and I can't hear caller:** Recheck installation instruction Step 1.
- Caller can't hear me, but I can hear caller:** Check speaking level volume control located on underside of base.

OUR TEAM OF CUSTOMER CARE REPRESENTATIVES ARE STANDING BY, READY TO ASSIST YOU, 5 A.M. TO 5 P.M. PACIFIC TIME, 8 A.M. TO 8 P.M. EASTERN. CALL THE SAME NUMBER TO PLACE AN ORDER

HELLO DIRECT, INC.
5893 RUE FERRARI
SAN JOSE, CA
95138-1858

TEL NO: 408.972.1990
FAX NO: 408.972.8155
E-MAIL: expressit@helloworld.com
(GENERAL SUPPORT)
hirech@helloworld.com
(TECHNICAL SUPPORT)

FCC INFORMATION

Your new Cordless XLT complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesirable operation.

Changes or modifications to the product which are not expressly approved by the manufacturer of this product may void the users authority to operate this equipment as outlined in Part 15 of the FCC Rules.

Your Cordless XLT also complies with Part 68 of the FCC Rules. Both FCC Part 15 identification and Part 68 registration numbers may be found on the bottom of your new Cordless XLT base.

HELLO DIRECT LIMITED WARRANTY

Hello Direct warrants this product to be free from defects in materials or workmanship, under normal use and service, for one (1) from the date of purchase, subject to the limitations set forth below. This warranty extends only to the original owner. This warranty is void if service is performed by anyone other than Hello Direct.

This warranty gives you specific legal rights and you may also have other rights which vary from state to state. Hello Direct's obligations under this warranty are limited to repair or replacement, at Hello Direct's sole option, of the product or parts found to be defective, as diagnosed by an authorized Hello Direct customer service representative. Hello Direct reserves the right to make such inspections as may be necessary in order to determine the cause of the defect. Hello Direct will not charge for labor or parts in connection with any repairs or replacements covered by this warranty.

This warranty does not apply to: (a) product failure resulting from accidents, improper care or operation, or negligence (where Hello Direct is not at fault), or from normal wear and tear. In these cases, repairs or replacement will be made at a reasonable charge; (b) consumable parts such as cords, ear cushions, clothing clips, microphone screens or batteries; (c) any product which has been subject to alteration or modification, or

TELEPHONE PROBLEMS:
If you experience problems with your Cordless XLT, disconnect it from the phone jack. If the trouble disappears, your unit may need repair or adjustment. In this case, the FCC requires that the product not be used, and remain unplugged from the telephone line until the problem has been corrected. If after disconnecting your unit from the phone jack, the trouble still exists, contact your telephone company's repair department.

CAUTION:
To prevent shock hazard, this headset must be used on equipment behind a PBX or with a telephone that is electrically isolated from the telephone network.

Privacy of communications may not be ensured when using the phone.

which has been installed or used in any manner contrary to this instruction manual.

To obtain warranty repair/replacement service under this warranty, the owner must call Hello Direct at 1-800-444-3556 for an RMA number and full return/replacement instructions.

This written limited warranty is the only warranty made by Hello Direct. Repair or replacement as provided under this warranty shall be the exclusive remedy available to the purchaser. Hello Direct shall not be responsible for loss of use of the product or for any other incidental, special or consequential damages or expenses incurred by the purchaser or by any other party, even if Hello Direct has been notified of the possibility of such damages or expenses. Except to the extent prohibited by applicable law, any implied warranties, including those of merchantability or fitness for a particular purpose, are hereby expressly excluded, and, to the extent not excludable, are expressly limited to the duration of this warranty. Some states do not allow exclusion of implied warranties, limitations on the duration of implied warranties, or the exclusion or limitation of incidental or consequential damages, so the above limitation and exclusion may not apply to you.

Hello Direct and Cordless XLT are registered trademarks. ReadLine is a Hello Direct trademark