
1 Safety and Regulatory Information

This document provides essential safety instructions, warnings, and compliance details for the HP Poly Edge V Series of phones,

Overview of Poly Edge V Series

This document lists the regulatory model numbers and the names of the Poly Edge V Series phones.

Table 1-1 Poly Edge V Series

Phone Name	Regulatory Model Number
Poly Edge V200	PVAN-EDGE-V200
Poly Edge V250	PVAN-EDGE-V250
Poly Edge V250 Plus	PVAN-EDGE-V250P
Poly Edge V400	PVAN-EDGE-V400
Poly Edge V450	PVAN-EDGE-V450
Poly Edge V650	PVAN-EDGE-V650
Poly Edge V800	PVAN-EDGE-V800
Poly Edge V850	PVAN-EDGE-V850
Poly Edge V Expansion Model	PVAN-EDGE-VEM

Service Agreement

Contact your HP Poly Authorized Reseller for information about service agreements applicable to your product.

Safety, Compliance, and Disposal Information

HP recommends following these best practices.

- This equipment is intended for indoor use only.
- This equipment is not intended to be directly connected to outdoor cables,
- Do not spray liquids directly onto the system when cleaning. Always apply the liquid first to a static-free cloth.

- Do not disassemble this system. To reduce the risk of shock and to maintain the warranty on the system, a qualified technician must perform service or repair work.
- There are no user serviceable parts inside this product.
- This equipment is not intended to be operated by children.
- Users must not service any parts in compartments that require a tool to access.
- This equipment should be used only on even surfaces.
- Keep ventilation openings free from any obstructions.
- The ambient operating temperature rating of this equipment is 0-40°C and should not be exceeded.
- In order to remove all power from this unit, disconnect all power cables, including any USB or Power over Ethernet (PoE) cables.
- If the product is powered using PoE, you must use an appropriately rated and approved networking device compliant with IEEE 802.3af, or the power injector identified for use with this product.

Safety Instructions

Use these guidelines to preventing injury or damage to the product while using the phones.

Warnings

To reduce the risk of fire, electric shock, injury to persons and damage to property, read all operating instructions and the following safety instructions before using your HP Poly Edge V Series phone.

- This equipment is intended for indoor use only.
- This equipment is not intended to be directly connected to outdoor cables.
- Do not spray liquids directly onto the system when cleaning. Always apply the liquid first to a static-free cloth.
- Do not immerse the system in any liquids or place any liquids on it.
- Do not disassemble this system. To reduce the risk of shock and to maintain the warranty on the system, a qualified technician must perform service or repair work.
- There are no user serviceable parts inside this product.
- This equipment is not intended to be operated by children.
- Users must not service any parts in compartments that require a tool to access.
- This equipment should be used only on even surfaces.
- Keep ventilation openings free from any obstructions.
- The ambient operating temperature rating of this equipment is 0-40°C and should not be exceeded.
- In order to remove all power from this unit, disconnect all power cables, including any USB or PoE cables.

Additional Warnings for Products with a Power Supply

Adhere to the following warnings to prevent damage to you HP device:

- Always disconnect the system from power and telecommunications networks before cleaning or servicing.
- This product is intended to be powered by an external Limited Power Source (LPS) power supply. Use only the type which is supplied with this product.
- This system is considered to be Pluggable Equipment Type A. The socket outlets must be installed near the equipment and be easily accessible.

Additional Warnings for Products with a Power Cord

Adhere to the following warnings to prevent damage to you HP device:

- Do not use a power cord that is damaged. This could cause fire or electric shock. Contact the manufacturer for a replacement cord, if necessary.
- Only use a power cord which is appropriately rated and approved relevant to the country of use.

- When connecting to the mains supply, connect only to an earthed supply outlet which is installed near the equipment and is easily accessible.

Additional Warning for PoE Functionality

Adhere to the following warnings to prevent damage to you HP device:

- If the product is powered using Power over Ethernet (PoE), you must use an appropriately rated and approved networking device, or the power injector identified for use with this product.

WARNING Electrical Safety

This document provides required Safety and Regulatory information for the featured product.

Poly Edge V650

To avoid electric shock, do not connect safety extra low voltage (SELV) circuits to teleconference station network (TNV)

LAN ports contain SELV circuit, and WAN ports contain TNV circuits. Some LAN and WAN ports both use RJ-45 connectors. Use caution when connecting cables.

This product is rated 5 VDC, 0.3 amps. When used with the optional external PoE injector, the PoE injector shall be a Listed PoE injector with an LPS output.

Pour éviter un choc électrique, ne pas brancher sécurité supplémentaires circuits basse tension (SELV) pour la téléconférence réseau de la station (TNV). Les ports LAN contiennent un circuit SELV et les ports WAN contiennent des circuits TNV. Certains ports LAN et WAN utilisent tous les deux connecteurs RJ-

Faites preuve de prudence lors de la connexion des câbles.

Ce produit est classé 5 VDC, 0.3 amps. Lorsqu'il est utilisé avec l'injecteur de PoE externe en option, l'injecteur PoE est un injecteur de PoE vente avec une sortie de LPS.

Poly Edge V800, V850

To avoid electric shock, do not connect safety extra low voltage (SELV) circuits to teleconference station network (TNV) circuits.

LAN ports contain SELV circuit, and WAN ports contain TNV circuits. Some LAN and WAN ports both use RJ-45 connectors. Use caution when connecting cables.

This product is rated 48 VDC, 0.52 amps. When used with the optional external PoE injector, the PoE injector shall be a Listed PoE injector with an LPS output.

Pour éviter un choc électrique, ne pas brancher sécurité supplémentaires circuits basse tension (SELV) pour la téléconférence réseau de la station (TNV). Les ports LAN contiennent un circuit SELV et les ports WAN contiennent des circuits TNV. Certains ports LAN et WAN utilisent tous les deux connecteurs RJ-

Faites preuve de prudence lors de la connexion des câbles.

Ce produit est classé 48 VDC, 0.52 amps. Lorsqu'il est utilisé avec l'injecteur de PoE externe en option, l'injecteur PoE est un injecteur de PoE vente avec une sortie de LPS.

External Power Supplies

This product must only be used with an external power supply of the type and specification provided with it. Replacement external power supplies can be obtained from the supplier of your HP equipment.

PoE Products

Products that are designed to be connected to a Power Over Ethernet source must only be connected to a IEEE 802.3 compliant power-over-ethernet (PoE) power source.

The power plug, wall socket combination acts as a disconnection device and must be accessible at all times.

Power Cables

Only use the power cables that are supplied with this product, these are correctly rated for this product. Installation of the equipment should be carried out by suitably trained people, and must comply with the appropriate local and national electrical codes.

Accessibility

Details of the features offered by this product against the accessibility criteria of Section 508 of the US Disability Act and Section 255 of the US Communications Act .

The US Disability Act can be found at <https://www.hp.com/us-en/hp-information/accessibility-aging.html>.

Hearing Aid Compatibility

This handset product complies with the Hearing Aid Compatibility (HAC) requirements of 47 CFR 68.316 and 47 CFR 68.317.

Emergency Access – VoIP Products

Users of this VoIP product should be aware that depending on the country they are in, and the network they are connected to, the emergency services may not be able to identify the geographic location which they are calling from automatically from the IP address.

ENERGY STAR®

ENERGY STAR is a U.S. Environmental Protection Agency voluntary program that helps businesses and individuals save money and protect our climate through superior energy efficiency.

Products that earn the ENERGY STAR prevent greenhouse gas emissions by meeting strict energy efficiency criteria or requirements set by the U.S. Environmental Protection Agency. As an ENERGY STAR Partner, Poly has followed the U.S. EPA's enhanced product certification process to ensure that products marked with the ENERGY STAR logo are ENERGY STAR certified per the applicable ENERGY STAR guidelines. The following logo appears on all ENERGY STAR-certified Telephony:



A key ENERGY STAR requirement for Telephones products is power management features at the network and device level including but not limited to OFF mode, external Network Proxy, and automatic and timed power down of backlit displays and other functions.

Backlight intensity and timeout can be adjusted in basic user settings menu. By default, after the phone is idle for 40 seconds, the backlight dims. The backlight automatically turns on with any phone activity.

Federal Communication Commission

This device complies with Part 15 of the FCC Rules.

Federal Communication Commission Interference Statement

This document contains the Federal Communication Commission Interference Statement.

Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This equipment may not be used on a coin service or party line.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. This device meets all the other requirements specified in Part 15E, Section 15.407 of the FCC Rules.

FOR MOBILE DEVICE USAGE (>20cm/low power)

This document provides required Safety and Regulatory information for the featured product.

Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

FOR COUNTRY CODE SELECTION USAGE (WLAN DEVICES)



NOTE: The country code selection is for non-US model only and is not available to all US model. Per FCC regulation, all WiFi product marketed in US must be fixed to US operation channels only.

Responsible Party Issuing FCC Supplier's Declaration Of Conformity:

HP Inc.

1501 Page Mill Road,
Palo Alto 94304
USA
TypeApproval@hp.com

2 Country Safety and Regulatory Information

Refer to the following sections for any country-specific safety and regulatory information.

United States

Pursuant to 47CFR§15.21 of the FCC Rules, any changes or modifications to this equipment not expressly approved by HP Inc. may cause harmful interference and void the FCC authorization to operate this equipment."

Industry Canada Statement

This product meets the applicable Innovation, Science and Economic Development Canada technical specifications.

Le présent produit est conforme aux spécifications techniques applicables d'Innovation, Sciences et Développement économique Canada.

This device complies with ISED's license-exempt RSSs. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Le présent appareil est conforme aux CNR d'ISED applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) le dispositif ne doit pas produire de brouillage préjudiciable, et (2) ce dispositif doit accepter tout brouillage reçu, y compris un brouillage susceptible de provoquer un fonctionnement indésirable.

⚠ CAUTION: (i) any devices capable of operating in the band 5150–5250 MHz shall only be used indoors to reduce the potential for harmful interference to co-channel mobile satellite systems (this requirement does not apply to OEM devices installed in vehicles by vehicle manufacturers)

(iv) where applicable, antenna type(s), antenna models(s), and worst-case tilt angle(s) necessary to remain compliant with the e.i.r.p. elevation mask requirement set forth in section 7.3.2.4 or 7.3.5.3 shall be clearly indicated.

⚠ ATTENTION :

1. i. tout dispositif capable de fonctionner dans la bande de 5150 à 5250 MHz ne doit être utilisé qu'à l'intérieur des bâtiments afin de réduire les risques d'interférences nuisibles avec les systèmes mobiles par satellite à canaux multiples (cette exigence ne s'applique pas aux dispositifs FEO installés dans les véhicules par les constructeurs automobiles)
2. ii. lorsqu'il y a lieu, les types d'antennes (s'il y en a plusieurs), les numéros de modèle de l'antenne et les pires angles d'inclinaison nécessaires pour rester conforme à l'exigence de la p.i.r.e. applicable au masque d'élévation, énoncée à la section 7.3.2.4 ou 7.3.5.3, doivent être clairement indiqués.

Canada FOR MOBILE DEVICE USAGE (>20cm/low power)

This document provides required Safety and Regulatory information for the featured product.

Radiation Exposure Statement:

This equipment complies with ISED radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with greater than 20cm between the radiator & your body.

Déclaration d'exposition aux radiations:

Cet équipement est conforme aux limites d'exposition aux rayonnements ISED établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé à plus de 20 cm entre le radiateur et votre corps.

Installation Instructions

Installation must be performed in accordance with all relevant national wiring rules.

L'installation doit être exécutée conformément à tous les règlements nationaux applicable au filage électrique.

When using Power over Ethernet (PoE), the equipment is to be connected only to PoE networks without connections to the outside plant.

Plug Acts as Disconnect Device

The socket outlet to which this apparatus is connected must be installed near the equipment and must always be readily accessible.

La prise électrique à laquelle l'appareil est branché doit être installée près de l'équipement et doit toujours être facilement accessible.

In addition, all PoE sources must meet the Limited Power Source requirements of IEC 62368-1:2020 (3rd Edition) + A11:2020 or IEC 62368-1:2024 (4th Edition) + A11:2024.

En outre, toutes les sources d'entrée doivent obligatoirement répondre aux exigences Source d'alimentation limitée de la IEC 62368-1:2020 (3e édition) + A11:2020 or IEC 62368-1:2024 (4e édition) + A11:2024.

Power-Saving Mode

By default, the Poly Edge V Series enter power-saving mode after a period of idle time to conserve energy.

However, the systems do not enter power-saving mode while at idle in the Bluetooth or Wi-Fi menus. To ensure the system enters power-saving mode, exit the Bluetooth or Wi-Fi menu using the Home or Back key.

In low power mode, the system maintains a network presence and address and supports the handling of IPV4 ARP and IPV6 NS/ND. The system, when in LPM, can wake up on a remote network request such as incoming call.

EU Declaration Of Conformity

Hereby, HP declares that the product described in the accompanying documentation is in compliance with the essential requirements and other relevant provisions of directive 2014/53/EU.

A copy of the Declaration of Conformity to the essential requirements may be found at [HP Technical Regulations Eurobase](#).

EU Declaration of Conformity: Poly Edge V Series (BT & WiFi only) Radio Operating Frequency EIRP:

The following table contains the frequency and maximum transmit power values for the Poly Edge V Series phones (as applicable).

Table 2-1 Maximum Transmit Power EIRP

Radio Technology	EIRP
WLAN/Bluetooth: 2.4 GHz	100 mW
WLAN Wi-Fi 802.11x; 5 GHz	200 mW
SRD Wi-Fi 802.11x; 5725-5875 MHz	25 mW
NFC: 13.56 MHz	10 mW
Non-specific SRD: 2.4 GHz	10 mW

UK Declaration of Conformity

Hereby, HP declares that the radio equipment type as described in the accompanying documentation is in compliance with the relevant statutory requirements.

A copy of the Declaration of Conformity to the essential requirements may be found at <https://www.hp.com/gb-en/certifications/technical/regulations-certificates.html>.

Brazil

Para maiores informações, consulte o site da Anatel:

www.gov.br/anatel

Este equipamento não tem direito à proteção contra interferência prejudicial e não pode causar interferência em sistemas devidamente autorizados.

Declaración para Mexico

La operación de este equipo está sujeta a las siguientes dos condiciones: (1) es posible que este equipo o dispositivo no cause interferencia perjudicial y (2) este equipo o dispositivo debe aceptar cualquier interferencia, incluyendo la que pueda causar su operación no deseada.

Japan

Caution when using power cable 1456-12310-006 with Poly Edge V800 series phones.

製品には、同梱された電源コードをお使い下さい。
同梱された電源コードは、他の製品では使用出来ません。

translation
Please use the attached power cord.
The attached power cord is not allowed to use with other product.

VCCI - B

This product cannot be connected directly to the telecommunications circuits (or public wireless LANs) of any telecommunication carriers (e.g., mobile communications carriers, fixed communications carriers, or internet providers). In the case of connecting this product to the Internet, be sure to connect it via a router.

この装置は、クラスB情報技術装置です。この装置は、家庭環境で使用することを目的としていますが、この装置がラジオやテレビジョン受信機に近接して使用されると、受信障害を引き起こすことがあります。

取扱説明書に従って正しい取り扱いをして下さい。 VCCI-B

MIC

5 GHz band is limited to indoor use by the Radio Law.

電波法により 5 GHz 帯は屋内使用に限ります。

India

This product, as well as its related consumables and spares, complies with the reduction in hazardous substances provisions of the "India E-waste (Management and Handling) Rule 2022".

India RoHS

It does not contain lead, mercury, hexavalent chromium, polybrominated biphenyls or polybrominated diphenyl ethers in concentrations exceeding 0.1 weight % and 0.01 weight % for cadmium, except for where allowed pursuant to the exemptions set in Schedule 2 of the Rule.

Australia

This equipment will be inoperable when mains power fails.

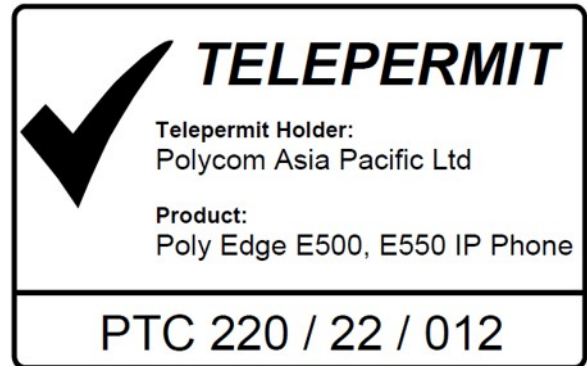
New Zealand

Under power failure conditions, this telephone may not operate. Please ensure that a separate telephone, not dependent on local power, is available for emergency use.

New Zealand Telepermit

The grant of a Telepermit for any item of terminal equipment indicates only that Telecom has accepted that the item complies with minimum conditions for connection to its network.

It indicates no endorsement of the product by Telecom, nor does it provide any sort of warranty. Above all, it provides no assurance that any item will work correctly in all respects with another item of Telepermitted equipment of a different make or model, nor does it imply that any product is compatible with all of Telecom's network services.



China

(一)符合“微功率短距离无线电发射设备目录和技术要求”的具体条款和使用场景:采用的天线类型:LOOP Antenna;性能/控制:不可控制和调整发射功率;调整及开关产品的使用方法:开关机即开关功率无线电发射器;

(二)不得擅自改变使用场景或使用条件、扩大发射频率范围、加大发射功率(包括额外加装射频功率放大器),不得擅自更改发射天线;

(三)不得对其他合法的无线电台(站)产生有害干扰,也不得提出免受有害干扰保护;

(四)应当承受辐射射频能量的工业、科学及医疗(ISM)应用设备的干扰或其他合法的无线电台(站)干扰;

(五)如对其他合法的无线电台(站)产生有害干扰时,应立即停止使用,并采取措施消除干扰后方可继续使用;

(六)在航空器内和依据法律法规、国家有关规定、标准划设的射电天文台、气象雷达站、卫星地球站(含测控、测距、接收、导航站)等军民用无线电台(站)、机场等的电磁环境保护区域内使用微功率设备,应当遵守电磁环境保护及相关行业主管部门的规定;

(七)禁止在以机场跑道中心点为圆心、半径 5000 米的区域内使用各类模型遥控器;

(八)微功率设备使用时温度 25°C和电压 5V 的环境条件

用户须知

欢迎使用惠普 RMN/型號/型号: POLY EDGE V200, RMN/型號/型号: POLY EDGE V250 Plus, RMN/型號/型号: POLY EDGE V400. RMN/型號/型号: POLY EDGE V400, RMN/型號/型号: POLY EDGE V450. RMN/型號/型

号: POLY EDGE V650. RMN/型號/型号: POLY EDGE V800. RMN/型號/型号: POLY EDGE V850. RMN/型號/型号: POLY EDGE V EXPANSION MODULE 为了您及产品的安全, 请您务必注意如下事项:

1. 产品要和地线相接, 要使用有正确接地插头的电源线, 使用中国国家规定的 220V 电源。
2. 避免高温和多尘土的地方, 否则易引起产品零部件的损坏。
3. 避免接近高温, 避免接近直接热源, 如太阳光直射, 暖气等其他发热体。
4. 不要有异物或液体落入机内, 以避免零部件短路。
5. 不要将磁体放置于产品附近。

China RoHS

For country-specific RoHS information, go to the website:

<https://hp.com/poly-rohs>

Taiwan

安全警語:

1. “不得打開產品外殼，以免造成安全問題” 或“不要對本設備進行機械或電氣修改，以免造成安全問題”
2. 請勿任意拆裝設備。任何未經授權或認證人員之設備拆裝可能造成嚴重的安全問題。任何問題，請洽您的銷售人員或經銷商尋求協助。
3. 除非安裝手冊或使用手冊中提及，否則請勿嘗試維修您的設備。永遠遵守安裝手冊及使用手冊的說明。

NCC LPD Statement

取得審驗證明之低功率射頻器材，非經核准，公司、商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性及功能。低功率射頻器材之使用不得影響飛航安全及干擾合法通信；經發現有干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。前述合法通信，指依電信管理法規定作業之無線電通信。低功率射頻器材須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。

應避免影響附近雷達系統之操作。

Israel MOC

מספר ח.פ. של בעל אישור התאמה מטעם משרד התקשורת: 520044512

חל איסור לבצע פעולות במכשיר שיש בהן כדי לשנות את תכונותיו האלחוטיות של המכשיר, ובכלל זה שינויי תוכנה, החלפת אנטנה מקורית או הוספת אפשרות לחיבור לאנטנה חיצונית, בלא קבלת אישור משרד התקשורת, בשל החשש להפרעות אלחוטיות.

South Korea

이 기기는 업무용 환경에서 사용할 목적으로 적합성평가를 받은 기기로서 가정용 환경에서 사용하는 경우 전파간섭의 우려가 있습니다.

South Korea KCC Conformity Assessment Information

 R-R-PLM-E220
1. 상 호 명: POLYCOM INC. (Applicant company name) 2.기자재의 명칭 (모델명): IP PHONE (POLY EDGE E220 / POLY EDGE E100) Equipment name (Model number) 3. 제조연월: 2023/07 Manufactured date (Month and Year) 4.제 조 자/제 조 국 : POLYCOM INC. / China, Mexico (Manufacturer / country of origin)



R-R-PLM-E320

1. 상 호 명: POLYCOM INC.

(Applicant company name)

2. 기자재의 명칭 (모델명): IP PHONE (POLY EDGE E320)

Equipment name (Model number)

3. 제조연월: 2023/07

Manufactured date (Month and Year)

4. 제 조 자/제 조 국 : POLYCOM INC. / China, Mexico

(Manufacturer / country of origin)



R-R-PLM-E350

1. 상 호 명: POLYCOM INC.

(Applicant company name)

2. 기자재의 명칭 (모델명): IP PHONE (POLY EDGE E350)

Equipment name (Model number)

3. 제조연월: 2023/07

Manufactured date (Month and Year)

4. 제 조 자/제 조 국 : POLYCOM INC. / China, Mexico

(Manufacturer / country of origin)



R-R-PLM-E450

1. 상 호 명: POLYCOM INC.

(Applicant company name)

2. 기자재의 명칭 (모델명): IP PHONE (POLY EDGE E450 /
POLY EDGE E400)

Equipment name (Model number)

3. 제조연월: 2023/07

Manufactured date (Month and Year)

4. 제 조 자/제 조 국 : POLYCOM INC. / China, Mexico

(Manufacturer / country of origin)



R-R-PLM-E550

1. 상 호 명: POLYCOM INC.

(Applicant company name)

2. 기자재의 명칭 (모델명): IP PHONE (POLY EDGE E550 / POLY EDGE E500)

Equipment name (Model number)

3. 제조연월: 2023/07

Manufactured date (Month and Year)

4. 제 조 자/제 조 국 : POLYCOM INC. / China, Mexico

(Manufacturer / country of origin)

이 장치는 이동전화, Wi-Fi 또는 블루투스 장치 등 무선통신장치와 매우 근접한 장소에서 사용할 경우 오작동을 일으킬 가능성이 있습니다.

해당 무선설비는 전파혼신 가능성이 있으므로 인명안전과 관련된 서비스는 할 수 없음.

해당 무선설비는 5150~5250GHz 대역에서 실내에서만 사용할 수 있음

3 Storage and Environmental Information

This section includes additional storage and environmental compliance information for HP Poly Edge V Series phones.

Operating Ambient Temperatures

Follow these temperature guidelines when operating or storing your HP Poly Edge V Series phones.

- Operating temperature: +32 to 104°F (0 to 40°C)
- Relative humidity: 5% to 95%, noncondensing
- Storage temperature: -40 to +160°F (-40 to +70°C)

Environmental

For the latest environmental information including Networked Standby Efficiency, Battery use and disposal, take back RoHS and Reach, please visit

<https://www.hp.com/us-en/poly.html>.

HP Take Back

In addition to any mandated take back requirement, HP offers free recycling of its branded products to business users.

Detailed information is available at <http://www.hp.com/recycle>.

EU WEEE - End of Life Products

HP encourages you to recycle your end-of-life HP products in an environmentally considerate way.

In accordance with the requirements of the European Waste Electronic and Electrical Equipment (WEEE) Directive, all HP products are marked with the crossed wheellie bin symbol shown below. Products that carry this symbol should not be disposed of in the household or general waste stream. Detail of the options open to you and the guidance on the requirements for the recycling and environmentally considerate disposal of your end of life HP products can be found at [HP Sustainable Impact](#).



Get Help

Contains information on where to get help for customers and partners.

For more information about installing, configuring, and administering Poly products or services go the <https://support.hp.com/us-en/poly>.

Related HP and Partner Resources

Contains information for customers and partners to find additional help for the HP Poly Edge V Series phones.

- The [Online Support](#) is the entry point to online product, service, and solution support information including Video Tutorials, Documents & Software, Knowledge Base, Community Discussions, HP University, and additional services.
- The [HP Community](#) provides access to the latest developer and support information. Create an account to access HP support personnel and participate in developer and support forums. You can find the latest information on hardware, software, and partner solutions topics, share ideas, and solve problems with your colleagues.
- The [HP Partner Network](#) is a program where resellers, distributors, solutions providers, and unified communications providers deliver high-value business solutions that meet critical customer needs, making it easy for you to communicate face-to-face using the applications and devices you use every day.
- The [HP Services](#) help your business succeed and get the most out of your investment through the benefits of collaboration. It also gives you exclusive premium features, insights and management tools necessary to keep employee devices up, running and ready for action.
- The [HP Lens cloud](#) enables better collaboration for every user in every workspace. It is designed to spotlight the health and efficiency of your spaces and devices by providing actionable insights and simplifying device management.

Privacy Policy

Contains the privacy policy for HP.

HP products and services process customer data in a manner consistent with the [HP website](#).

Please direct comments or questions to <http://privacy@hp.com>.

Copyright and Trademark Information

Contains the copyright and trademark information for the Poly Edge V Series.

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