



Wireless Communicator

Parental Controlled



by **enfora.**

User Guide

Tic TALK



Copyright info

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Welcome

Thank you for buying the TicTALK phone. Get ready to use your TicTALK phone by learning about the features and controls described in this TicTALK User Manual.

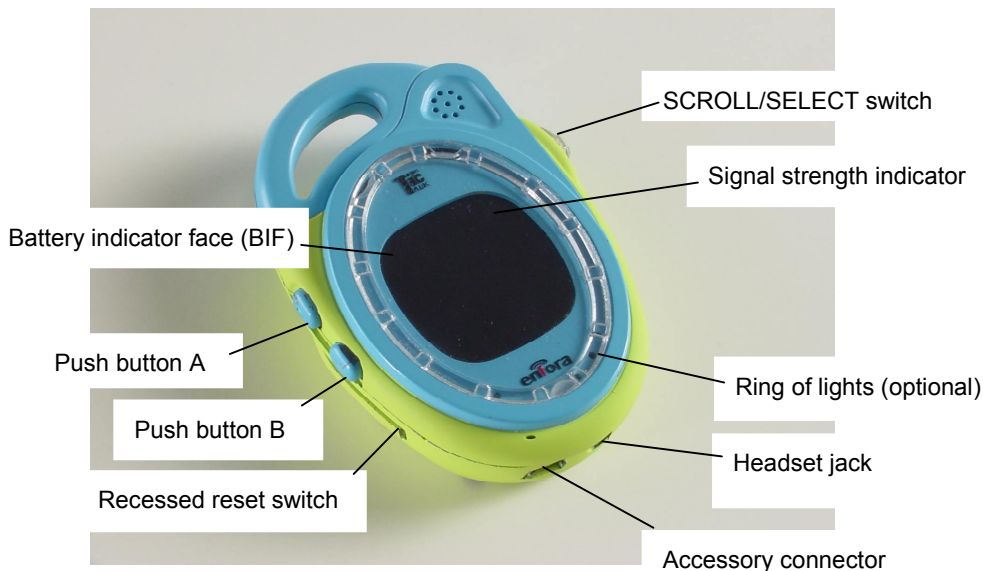
See the “Web configuration interface” section to set up your phone numbers and special features. The web application is where you authorize and manage the use of your TicTALK phone.

Your TicTALK Quick Start Guide provides basic instructions for making your first call, once you have your network connection.

Here's what you'll find in the box:

- TicTALK phone
- USB cable charger
- Power supply
- TicTALK Quick Start Guide
- TicTALK User Manual
- Product CD

TicTALK Overview



Your TicTALK phone

The default mode for your TicTALK phone is speakerphone. During a call, you can press SELECT to switch to HANDSET mode.

When you plug a universal 2.5-mm headset into your phone, it automatically switches to HEADSET mode.

Push button A

- Press to turn your phone on.
- Press and hold 2 seconds to turn your phone off.
- When your phone is in power save or auto-sleep mode, a short press wakes it up.
- In a call, two short presses ends your call and hangs up your phone.
- When your phone is on, a short press allows you to navigate back one menu level.
- While your phone is turned on, a short press resets the backlight timer ten seconds.

Push button B

- A short press while your phone is ON returns you to the top level menu.
- In the top level menu, a short press puts your phone in power-save mode.

SCROLL/SELECT switch

- The 3-way rocker switch allows you to SCROLL UP or DOWN and SELECT actions or highlighted items on the menu screens.

- The LED in the SCROLL/SELECT switch provides a short flash every 5 seconds for any type of alert or incoming call until you acknowledge and clear the alert.

Recessed reset switch

- The device recessed reset switch is located on the left side below the push buttons. Use a pen tip or similar item to press the switch. When you press to reset your phone, this operation also turns your phone OFF.

Battery strength indicator (BIF)

- In the top status bar of the display screen, BIF provides information about your battery power.

Signal strength indicator

- On the right side of the top status bar, the  icon indicates signal strength. A dimmed icon indicates a weaker signal. If no icon displays, the network is unavailable.

Microphone

- The microphone transmits your voice during a call.

Speaker

- The speaker enables you to hear voice calls and audible alerts.

Vibrate motor

- Your TicTALK phone vibrates for any type of alert or incoming call.

Headset jack

- The headset jack provides the connection for a universal 2.5-mm headset.

Accessories jack

- The accessories jack provides connection for charging your battery.

Ring of lights (optional)

- If you have this option installed, an incoming call activates your ring of lights flashing around the display.

LCD display

- Your TicTALK phone features a 16 level monochrome (transflective FSTN) display with 128x128 pixel resolution.

USB cable

- The 'mini B' USB connector is used for charging the battery and for providing power to the phone when connected to the wall mount power supply or PC.

Power supply

- Use the power supply provided to charge the phone at your wall outlet when a PC is not available.

Registration

Your Subscriber Identity Module (SIM) card is configured and installed at the store before you leave. Also, your Web Account registration is completed at the store.

Device basics

Battery

Your TicTALK comes with a built-in rechargeable Lithium Ion battery. The battery is partially charged, but we recommend you fully charge your new battery before you use your TicTALK phone for the first time.

WARNING:

Only use the USB cable provided with your TicTALK to charge your battery, or you risk damaging your device.

You can plug the USB cable into your PC to charge your battery, or you can use it with the power supply provided to charge at a wall outlet.

Charge the battery at your wall outlet

- 1 Plug the USB cable that comes with your TicTALK into the power supply provided.
- 2 Then, plug the power supply into the wall outlet.
- 3 Plug the USB cable into the accessory connector of your TicTALK phone.

NOTE:

Your display shows the battery level while it is charging, even if the phone is off.

Control button operation

OPERATION	CONTROL BUTTON ACTION
ON/OFF	Press and hold PUSH BUTTON A for 2 seconds
WAKE UP from power save or sleep mode	Short press PUSH BUTTON A .
BACK one menu level in submenu	(To operate phone, Talk icon must indicate adequate signal strength.)
BACKLIGHT ON (Reset timer 10 seconds)	
END CALL and hang up	2 short presses on PUSH BUTTON A .
ANSWER incoming call	Press ANY button.
Cancel ALERT (vibrate, LED flash, audible)	
BACK TO TOP menu from submenu	Short press PUSH BUTTON B .
Enter POWER-SAVE mode from top-level menu	
SCROLL UP or DOWN to highlight menu item	Push SCROLL/SELECT switch up or down.
Volume adjust (ONLY during a call)	
SELECT highlighted menu item	Press SCROLL/SELECT switch (press in).
Speakerphone/handset (ONLY during a call)	

Turn your phone ON/OFF

Turn your phone ON

- 1 Press and hold PUSH BUTTON A.
- 2 After a few seconds, the backlight turns on.
- 3 Then the Welcome screen displays with a greeting to your device name.
- 4 If the Calendar Events application is enabled in your web application, your screen displays today's events.
- 5 SCROLL DOWN to view any expired Countdown timers for today, if this application is enabled.
- 6 Press SELECT to go to the top-level menu.

NOTE:

Before using your phone, look for the  icon in the top status bar to ensure your signal strength is adequate. You may need to move to another location to get a stronger signal.

And, check your battery charge as shown by the shaded area on BIF's smiley face.

Turn your phone OFF

- 1 Press and hold push button A for two seconds until the goodbye screen displays.
- 2 Release push button A.

NOTE:

If you press and hold push button A for more than two seconds, your TicTALK turns OFF, and back ON again.

Display screens

The TicTALK display screens provide:

- Information about the status of your device
- Name of incoming caller
- Balance of time remaining for the month for RESTRICTED calls
- Notice of messages from home or from friends
- Notice of appointments and calendar events
- Time and date
- Menus for selecting features and applications

Welcome screen

When you turn on your phone, or wake it up, the backlight comes on and your welcome screen displays a two second TicTALK logo followed by a two second greeting displaying your device name.



NOTE:

Set up your device name (up to twelve characters) in the web configuration interface.

Today's events and countdowns

After the welcome screen, your phone displays the following:

- Calendar events for the current day, if any

- Countdown timers that expire today, if any
- SCROLL UP or DOWN to navigate from the events list to the countdown timer list.

After reviewing your events and countdowns for the current day, press SELECT to go to your top-level menu and begin normal operation.

Status bars, icons, and indicators

Icons and indicators description

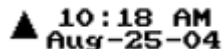
ICONS	DESCRIPTION
	BIF-fully charged.
	BIF-half discharged.
	BIF-time to recharge.
	BIF-charging.
	Visible when you have an unread note. Action: go to Messages > Notes.
	Visible when you have a missed call. Action: go to Messages > Missed Calls.
	Visible when you have an unread task. Action: go to Organizer > To Do List to view your To Do list and clear alert icon.

ICONS	DESCRIPTION
	Visible when you are within 15 minutes of a calendar event start time or a countdown timer is expired. Action: go to Organizer > Calendar > Today's date to view events and clear alert icon. Or go to Fun Stuff > Countdown Timer to read list.
	Signal strength indicator-dark color indicates good signal.
	Signal strength indicator-light color indicates poor signal (When signal is absent, TALK icon is not visible.)

Top status bar

In the top-level menu, and in most of your screens, the icons and indicators in the top status bar display information about your TicTALK.

- Battery charge
- Text messages
- To Do items
- Missed calls
- Appointments or calendar events
- Expired countdown timers
- Signal strength



Bottom status bar

The Bottom Status Bar is displayed on most screens. The bottom status bar has the following features:

- Time and date

- Scroll Arrows indicate the option to SCROLL UP or DOWN to other menu screens.

Backlight

The backlight illuminates your TicTALK display when you turn the device ON. While the backlight is ON, **ANY** button press resets the backlight timer for ten seconds. If no button is pressed for ten seconds while your phone is ON, the backlight turns OFF.

When the backlight turns OFF, the phone screen remains unchanged if no button is pressed for ten more seconds. After this ten-second period if you are not in an active call, the display turns OFF and the phone goes into power-save mode.

Turn backlight ON when not in a call:

Short press **PUSH BUTTON A**.

NOTE:

Remember to use a SHORT press on PUSH BUTTON A to turn your backlight ON.

A long press turns your phone OFF.

Device operations

Power-save mode

Your TicTALK phone goes into power-save mode when it is on but not in an active call and no button is pushed for a period of twenty seconds. In power-save mode, the screen displays the current time in a digital or analog clock face configurable in the Utility > Display menu on the phone.

You can manually set your phone to power-save mode by pressing PUSH BUTTON B from the top-level menu.

Respond to an incoming call in power-save mode

An incoming call alert automatically wakes up the phone from power-save. This operation is the same as when your phone is ON.

Respond to a non-call alert in power-save mode

While in power-save mode all alerts other than incoming calls require you to first turn ON your phone before you perform the required action to clear the alert.

- 1 First press PUSH BUTTON A to wake up your phone.
- 2 Press ANY button to acknowledge the alert (vibrate/LED flash/audible.)

- 3 Perform required action to clear status bar icon alert.

Auto-sleep mode

In the web application, go to Settings > Device Power Settings to set the time your TicTALK wakes up and goes to sleep, or powers down, each day. In the auto-sleep mode, your TicTALK phone is turned off and no alerts can be activated.

Wake up from the auto-sleep mode

Short press PUSH BUTTON A to turn ON your phone and resume operation.

Menus

The TicTALK menus provide access to the applications that are authorized from the web configuration interface. With the menus displayed, SCROLL to a menu item to highlight. SELECT the highlighted item to see submenus and details or to initiate an action, such as make a call.

If an application is disabled in the web configuration interface, that application does not appear in your phone menu until it is enabled again. If no balance of time remains for your monthly allocation for calls to and from Restricted numbers, Phone-RESTRICT does not appear in your menu.

Organizer

- Calendar
- To Do List

Phone-ANYTIME

- Mom
- Dad
- Grandpa
- EMERGENCY CALL

Phone-RESTRICT

- John
- Kim
- Jim
- Michael

Messages

- Missed calls
- Notes

Fun Stuff

- Photo
- Stopwatch
- Games

- Tunes
- Countdown timers

Utilities

- Display Settings

Web configuration interface

Device management

At the TicTALK web configuration interface screen, click on the configuration icons to navigate to the settings windows. You can enable or disable functions, or set a window of time to automatically disable for a period each day.

Information entered in the web configuration interface displays in red until this data is updated on the TicTALK device.

Management options:

These are some of your device control options in the web interface:

- Add and delete names and phone numbers
- Add and delete items for Calendar Events, Countdowns, To Do List
- Enable/disable audible alert or specify daily quiet time to disable
- Enable/disable RESTRICTED calls and other applications
- Allocate minutes per month for RESTRICTED calls
- Specify daily quiet time for RESTRICTED calls

- Interact with phone user by calls, text messages and status information

Device status shown on your web site

Your web application displays the following status information and text messages received from the device:

- Balance of minutes remaining for RESTRICTED calls
- To Do items checked off as they are completed
- Text messages and responses
- Battery charge status
- Synchronization

Synchronization

The stoplight icon in your web application tells you if your device is synchronized with the most recent data on the web site.

- Green light indicates web site is fully synchronized with device.
- Yellow light indicates some data on the web site is not synchronized with device.
- Red light indicates web site has not communicated with the device in a while.

After entering new data on the web site, the stoplight icon changes to yellow.

New data entered in the web site displays in red until the device is updated.

Synchronize web site and device:

- 1 Verify your phone is turned ON before updating.

- 2 In the web application, go to Settings > Parental Controls. Click on the Full Update icon.
- 3 Allow a minute or two for the device to receive new data.
- 4 Refresh your web page to see the green light verifying the update.

Configuration icons

Configuration Icons	Device Control
 Numbers	Add and Delete: • Anytime Phone Numbers (1-12) • Restricted Phone Numbers (1-10)
 Calendar Events	Add and Delete: • Events and appointments that appear on the device calendar (1-40)
 To Do List	Add and delete: • Items on the To Do List (1-10) • View items checked off at the device as they are completed
 Settings	Set up and manage applications: • Device Settings, ID, audible tones • Parental Controls • Alerts • Power Settings • My Account
 Fun Stuff	Add and delete: • Items for Countdown Timers • Words for the Hangman game

Configuration Icons	Device Control
 Notes	Send and receive: • Text Messages with a response • Text Messages without a response
 Home	Navigate back to the top level menu
 Find Device	Activate device alerts at highest volume for 20 seconds
 Set date and time	Set device date and time
 Full update	Update settings and authorizations on the TicTALK phone when it is turned on

Log on to web site

To set up and manage features and applications for your TicTALK phone, log onto the web configuration interface:

- 1 Go to web site: <http://t-mobile.mytictalk.com>
- 2 Enter your provided USER ID and PASSWORD.
- 3 Click the LOGIN button. The Welcome screen appears displaying information about your TicTALK.

Welcome to your TicTalk!

Some information about your TicTalk:

Your TicTalk's name is 'Tara'
Its phone number is: 9726634400
Its ID is: docdevice

Number of Anytime numbers: 3
Number of Restricted numbers: 4

Chat minutes available per month: 500
Chat minutes currently remaining: 0

These events are due today on your TicTalk:

 Your TicTalk is out of sync. Items shown in red on this website have not been updated on your phone.

Contact Support:

Phone: (972) 633-4474
E-Mail: tictalksupport@enfora.com

Available M-F 8:00 am - 9:00 pm CST

Quick tasks:





Numbers

In the Numbers window, you can set up and manage the lists of names and numbers for Phone-ANYTIME (1-12) and for Phone-RESTRICT (1-10).

Anytime Phone Numbers

3 of 13 Available

Name	Number
☐ Dad	9724460959
☐ Mom	9723337708
☐ Grandpa	4692292154
☒ Delete Checked Items	
	Add
e.g. 972555.14.14	

Restricted Phone Numbers

2 of 10 Available

Name	Number
☐ Bill	9726334430
☐ Ed	2143337708
☒ Delete Checked Items	
Kim	2104812229 Add
e.g. 972555.14.14	

ANYTIME numbers list

Add and delete ANYTIME numbers.

Add an ANYTIME number

- 1 Click the Numbers icon to see the ANYTIME phone numbers list.
- 2 Enter the new name and phone number in the fields beside the ADD button.
- 3 Then, click . The new name and number appear in the list.

Delete an ANYTIME number:

- 1 Click in one or more boxes beside the name or names to be deleted.
- 2 Click ☒ to delete checked items.

NOTE:

The **EMERGENCY CALL** number is already entered and always appears on the device at the bottom of the **ANYTIME** phone numbers list. The device **ANYTIME** phone numbers list with a maximum of twelve entries displays the **EMERGENCY CALL** number as the thirteenth listing.

RESTRICTED numbers list

Add and delete numbers in your **RESTRICTED** phone numbers list for calls with the following restrictions:

- You can enable/disable **RESTRICTED** calls in the web application.
- Set the allocation of minutes for current month.
- Set time periods to enable **RESTRICTED** calls for weekdays and weekends.

Add a RESTRICTED number:

- 1 Click Numbers icon to see **RESTRICTED** Phone Numbers list.
- 2 Enter the new name and phone number in the open fields beside the **ADD** button. (Enter numbers with no dashes, as shown.)
- 3 Then, click the **ADD** button. The new name and number appear in the list.
- 4 Go to **Settings/Device Settings**. Enter monthly allocation of minutes for calls to and from **Phone-Restrict** numbers.
- 5 Click on the clock icon to set the times to allow calls to and from **Restricted** numbers.

NOTE:

The **balance of allotted minutes remaining for the month for calls to and from Restricted numbers** is displayed in the **Device Settings** window on the web configuration interface and on the device in the **Phone-Restrict** menu.

Delete a RESTRICTED number:

- 1 Click in one or more boxes beside the names to be deleted.
- 2 Click  to delete the checked items.



Calendar Events

The Calendar Events application enables you to set up events and appointments to display on the TicTALK phone calendar. Fifteen minutes before the start time of an event, your TicTALK phone activates an alert.

Your calendar ranges from January 1, 2000, through December 31, 2099. You can list as many as six events for a single day with detailed information and up to forty items total.

Add a calendar event:

- 1 Enter calendar event name (up to 12 characters) in the fields next to ADD.
- 2 Click the date and time icons to see the calendar and the clock.
- 3 Scroll in the calendar to the event day and click on that day. Your date appears in the ADD field.
- 4 Use drop down list to select start and end times. Click OK on the clock to enter the start and end times.



- 5 Enter event details (up to 15 characters).
- 6 Then, click . Your new event displays in your calendar events window.



Delete an event

- 1 Click in one or more boxes beside the events to be deleted.
- 2 Click  to delete checked items.



A small dialog box titled "Select a time" with a teal background. It contains three dropdown menus: the first shows "08", the second shows "00", and the third shows "am". To the right of these is an "OK" button.

Copy an event:

- 1 Click the Copy icon next to an event to duplicate the information for that event in the ADD fields below.
- 2 Change the information as necessary.
- 3 Click .



To Do List

In the To Do List you can maintain a list of tasks and chores to be completed and send new tasks to your device user as needed. You can maintain up to ten items on your list, delete items, and add more as necessary.

The phone user is alerted to this new item when the To Do list is updated on the device.

To Do List

1 of 25 Available

☒ Item	Sent On
☐ feed Geoffre	08-17-2004

☒ Delete Checked Items

Add

When the phone user checks off a completed task in the To Do menu on the phone, that complete status update displays in the web window.

Add a To Do item

- 1 In the field beside the button, enter item name (up to twelve characters). Click .
- 2 The list displays the new item name and the date of entry.

Delete a To Do item

- 1 Click to place a check mark in box beside item or items to be deleted.
- 2 Click ☒ to delete selected items.



Settings

Use the pull down menu to setup and manage these TicTALK settings:

- Device Settings
- Parental Controls
- Device Alerts
- Device Power Settings
- My Account

Device Settings

Select Device Settings from the pull down menu.

- 1 Enter your Device Name in the field provided. The device name is displayed on the device in the welcome screen and in the goodbye screen.
- 2 Enter number of minutes allocated monthly for calls to and from RESTRICTED numbers. (Balance remaining shows below monthly allocation.)

Show Me: Settings **Device Settings**

Device Name	Dan (2103344661)
Restricted Minutes	Minutes: 206 per Month (455 remaining)
Allow the use of restricted phone numbers only during these times on weekdays and weekends. (Enter times as: hh:mm, where h is 'a' for am or 'p' for pm. Example: 0345a for 3:45pm.)	Weekdays
	Start: 0730a 
	End: 1155p 
	Weekends
	Start: 0900a 
	End: 1130p 
Save	

- 3 Enter time period during weekdays to enable RESTRICTED calls.
- 4 Enter time period during weekends to enable RESTRICTED calls.
- 5 Click SAVE

Parental Controls

Select Parental Controls from the pull down menu.

Review the feature options and choose enable ON or OFF for each feature.

Show Me:

Parental controls

Settings

Parental controls

Alerts

Power Settings

My Account

Parental Controls

 Find Device
  Set Date/Time
  Full Update

Calendar	☒ On ☐ Off	Enable access to the event list on the phone.
To Do List	☐ On ☒ Off	Enable access to the To Do list on the phone.
Notes	☒ On ☐ Off	Enable the ability of the phone to accept notes.
Photo Viewer	☒ On ☐ Off	Enable access to the photo viewer on the phone.
Stopwatch	☒ On ☐ Off	Enable access to the stopwatch feature on the phone.
Games	☒ On ☐ Off	Enable access to the games on the phone.
Tunes	☒ On ☐ Off	Enable access to the tunes on the phone.
Countdowns	☐ On ☒ Off	Enable access to countdown timers on the phone.
Update Date/Time	☒ On ☐ Off	Enable the ability to set the date and time from the phone.
Button Beeps	☐ On ☒ Off	Enable button-beeps on the phone.

Save

Device Alerts

- 1 Select Alerts from the Show Me pull down menu.
- 2 Choose audible alert on/off options:
- 3 Select audible alerts always on, or alerts always off, or always on with exceptions.
- 4 For the audible alerts always on with exceptions, click the clock icon  to enter the time settings for weekday and weekend days.
- 5 Click SAVE.

Show Me: Alerts **Device Alert Settings**

Audible alert always on: ☒	
Audible alert always quiet: ☐	
Audible alert on except during the quiet periods, below: ☒	
Specify the time during which you want the device to be quiet on weekdays and weekends.	Weekdays Start: 0625a  End: 0940a  Weekends Start: 0600p  End: 1015p 
Save	

Device Power Settings

You can use the auto-sleep feature to specify the time each day you want your TicTALK to go to sleep and the time you want it to wake up.

- 1 Enable/disable the Auto Sleep feature
- 2 If enabled, specify the time you want the TicTALK to wake up and the time you want it to go to sleep each day.

Show Me: **Power Settings** ▼

Device Power Settings

Enable the auto-sleep feature on the phone.	☐ On ☒ Off
Specify the time you want the device to wakeup and the time you want it to go to sleep each day.	Wake Up: 0638a  Go To Sleep: 0355p 
Save	



Fun Stuff

Countdowns

Your Fun Stuff/Countdowns feature lets the you keep track of the months, days, hours, and minutes remaining until an important date arrives. Enter up to ten dates to countdown within the date range of the calendar, January 1, 2000, through December 31, 2099.

2 of 25 Available

☐	Name	Due Date
☐	Christmas	12-25-2004
☐	John b'day	06-04-2005

☐ Delete Checked Items

☐ Kim b'day 05/15/05 

Kim b'day 05/15/05 

3 of 25 Available

☒	Name	Due Date
☐	Christmas	12-25-2004
☐	John b'day	06-04-2005
☐	Kim b'day	05-15-2005

Add a Countdown item

- 1 Enter the item name (up to 12 characters)
- 2 Click the calendar icon  to open the calendar
- 3 Use scroll arrows at top of calendar to scroll to the year, month, and day of your event
- 4 Click on the event day in the calendar to enter the new date in the field
- 5 Click . New countdown item appears in list.

Delete a Countdown item

- 1 Click in the box beside the item to select
- 2 Click **X** to delete the selected items

Games

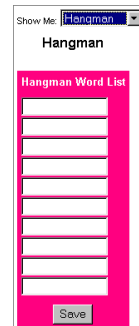
Enter up to twenty word choices to play the Hangman game on the device.

Photos

Photos are installed with software on device.

Tunes

Tunes are installed on device at factory.



The screenshot shows a web configuration interface for the Hangman game. At the top, there is a dropdown menu labeled "Show Me:" with "Hangman" selected. Below this, the word "Hangman" is displayed in a bold, black font. Underneath, there is a pink header labeled "Hangman Word List". Below the header is a list of ten empty text input fields for entering word choices. At the bottom of the form is a "Save" button.



Notes

Enter text messages up to eighty characters to the device user. You have the option of entering up to four possible responses for the device user to choose.

When the device user responds to the message with a response, you can read the response at the bottom of this web page.

Send a Note to OrangeAde6

Enter a note to send		Send Note
☐ Send with the following responses:		
Response 1:		Response 2:
Response 3:		Response 4:

Messages Received

☒ Message	Response	Received On
☐ Dinner?	Turkey	
☐ What do you want for dinner?	Oysters	Thu Oct 07 15:24:28 CDT 2004
☐ Emergency call made at 10-28-2		Thu Oct 07 15:24:25 CDT 2004
☒ Delete Checked Items		



Home

Click on the Home icon to return to the top-level menu screen.



Find Device

Your TicTALK includes a feature to help you locate the device if it is misplaced or lost. When the Find Device command is issued from the Settings > Parental Controls window, it activates the following alerts on the device for fifteen seconds:

- Audible tone in speakerphone mode at highest volume
- Vibrate
- Flashing LED
- LOST splash screen



Set date and time

The TicTALK phone uses the time and date setting of the computer running the web application. Click on this icon in the Parental Controls window to synchronized the phone with the PC date and time.



Full update

In the Parental Controls window, click on the Full update icon to synchronize the phone and PC.

- 1 Verify your TicTALK phone is turned ON.
- 2 Then click the Full Update icon on the Parental Controls Settings page to synchronize the web site and the phone.
- 3 Refresh you screen.
- 4 The green stoplight on your web page indicates the new data is updated on the phone, and the phone and the web application are synchronized.

Using your TicTALK applications

The TicTALK phone talks back and forth with your web interface to keep you in touch with your home where your phone features are managed.

You can use your TicTALK in the default mode as a speakerphone or in handset mode or with a headset. You may be alerted to a call or message with flashing lights, a vibrating motor, and an audible tone, according to your phone setup on your web interface. Your TicTALK phone enables you to:

- Stay connected to your family and friends by phone calls and messages
- See your calendar of events and tasks
- Play games and tunes, and other Fun Stuff

The following procedures will help you learn to use your TicTALK phone applications.

Features and applications

TicTALK applications	Function
Organizer	Calendar Calendar Events To Do List
Phone-Anytime	Call a number on your Anytime phone list
Phone-Restrict	Call a number on your Restricted phone list, if enabled
Messages	View a list of Missed calls Read and respond to text messages With and without responses
Fun Stuff	Photo Stopwatch Games Tunes Countdowns
Utilities	Display Settings

Make a Phone-ANYTIME call

You can call, and receive calls from, the names on your ANYTIME list---

ANYTIME, without restriction.

- 1 In the top-level menu, SCROLL DOWN to highlight Phone-ANYTIME. Press SELECT to view your ANYTIME names list.
- 2 SCROLL UP or DOWN to highlight the name you want to call. Press SELECT to call.
- 3 To end call, short press PUSH BUTTON A.



Make a Phone-RESTRICT call

NOTE:

If you do not see this feature in your display, the RESTRICTED phone numbers feature is disabled, or allocated minutes are expired, or your phone is not communicating properly with the web configuration interface.

Your Phone-RESTRICT feature allows you to call names on your RESTRICTED list with certain limitations. Remember these limitations:

- RESTRICTED calls are enabled only for certain periods of the day.
 - You have an allocation of minutes each month for RESTRICTED calls. When you are in a RESTRICTED call within one minute of time expiring, your phone alerts you. When you time is expired, your call is terminated.
- 1 In top level Organizer menu, SCROLL DOWN to highlight Phone-RESTRICT.
 - 2 Press SELECT to view your RESTRICTED names list.
 - 3 SCROLL UP or DOWN to highlight the name you want to call. Press SELECT to call.
 - 4 To end call, short press PUSH BUTTON A.

Answer an incoming call

When your phone is ON or in power save mode, an incoming call activates the following alerts:

- Your TicTALK displays the name of the caller, your phone vibrates, and the LED flashes every five seconds until you press ANY button to acknowledge.
- Your phone sounds an audible ring tone, if enabled at that time.
- And if you have the Ring of Lights option, the lights flash around your display.
- Press ANY button to answer.

End a call

- Two short presses on PUSH BUTTON A ends call and hangs up your phone.

Make an EMERGENCY CALL

NOTE:

Your phone automatically overrides any disable settings if you need to make an EMERGENCY CALL.

- The EMERGENCY CALL number is at the bottom of your ANYTIME Phone Numbers list.
 - If you need to place an EMERGENCY CALL, your phone remains unblocked to allow any incoming calls for one hour
 - A notification message automatically goes to the contact set up in the Web Configuration Interface.
- 1 In the top level menu, SCROLL DOWN to highlight Phone-ANYTIME. Press SELECT.
 - 2 SCROLL DOWN to highlight EMERGENCY CALL and press SELECT.

- 3 Your TicTALK phone asks you to confirm your EMERGENCY CALL by selecting YES or NO. SELECT YES to call.
- 4 To end call and hang up your phone, short press PUSH BUTTON A twice.

NOTE:

Be sure to stay on the line for assistance, if directed by the operator.

Switch to handset mode during a call



Speakerphone or handset mode

Your TicTALK phone provides three modes of operation: speakerphone (default mode), handset, and headset mode. During a call, you can switch from speakerphone to handset mode by pressing SELECT. The next call defaults to speakerphone mode.



Handset mode

During a call, press SELECT to switch from the speakerphone, the default mode, to handset mode.

Switch to headset mode



Headset mode

When you plug a standard 2.5 mm headset into the headset jack on your phone, your phone detects the headset is installed and automatically switches to headset.

Adjust the volume during a call

During a call, press **SCROLL UP** or **DOWN** to adjust the volume.

Organizer

SELECT the Organizer application in the top level menu to see these submenus:

- Calendar
- To Do

Calendar

The highlighted days on your calendar indicate days with appointments and events. Up to six events or appointments can be listed on a single day, as many as forty items total.



NOTE:

Your TicTALK alerts you fifteen minutes before an appointment or event start time by vibrating, LED flashing, and audible alerts, if enabled. Press ANY button to clear these alerts.



An alert icon displays in the status bar. Clear the status bar alert when you navigate to the event in your calendar submenu.

Scroll through the days of the month on your calendar to view appointments and events.

Calendar scrolling operation:

- Your cursor starts on the current day.
- Scrolling up or down moves your cursor through the days of the month, skipping the days with no appointments or events.
- Scrolling beyond the last appointment for the month changes the display to the next calendar month.
- And scrolling back before the first appointment for the month changes the calendar to the previous month.

View calendar events

On the TicTALK device calendar, days with upcoming events appear highlighted.

- 1 SELECT Organizer on the menu.
- 2 Then, SELECT Calendar to view the monthly calendar. Days with events are highlighted.

- 3 SCROLL UP or DOWN to a highlighted day and press SELECT to view a list of all events for that day.
- 4 SCROLL UP or DOWN to highlight an event. SELECT to view the details.

Check your To Do list

Your To Do list can include as many as ten items. Your phone alerts you when it is updated with a new To Do item sent from the web interface.

NOTE:

When you get a new To Do item, your TicTALK activates a vibrate alert, an LED flash, and an audible beep, if enabled at that time.

Press any button to clear the vibrate, LED flash, and audible alerts. Clear the status bar alert by going to your To Do list to see your new item.

View To Do list

- 1 SELECT Organizer in the top-level menu.
- 2 Then, SCROLL DOWN to highlight To Do. SELECT to view your To Do list.

Check off a To Do item when completed

When you complete a task, check that item off your list and automatically update the web site.

- 1 SCROLL UP or DOWN to highlight the completed item in your To Do list. SELECT item.
- 2 In Complete dialog screen, SELECT Yes.



- 3 To Do list shows completed item crossed out.
- 4 Your TicTALK phone sends an update showing your completed item to the web interface.

Messages > Notes

Read and respond to a text message

- 1 Press any button to clear the vibrate/LED flashing alert (and auditory, if enabled)
- 2 SELECT Messages from the menu, and then SELECT Notes to view.
- 3 Clear the icon alert by viewing the first fifteen characters of the message and the time and date sent.
- 4 Press SELECT to view the entire message.
- 5 If a response is required, SCROLL to your chosen response and SELECT to send.

Messages > Missed Calls

View your missed calls

The Missed Calls icon  displays in the top status bar and clears when you view the list of missed calls.

- 1 SCROLL DOWN to highlight Messages > Missed Calls to view list of calls.
- 2 To return a call from the missed calls list: SCROLL to highlight a call on the list. Press SELECT to return call.

Fun Stuff

View photos

- 1 SELECT Photo from the Fun Stuff menu.
- 2 SCROLL through the photo list to highlight a photo installed on your device.
- 3 SELECT to view.



Use your stopwatch

- 1 SELECT Stopwatch from the Fun Stuff menu.
- 2 Press SELECT to start and stop your stopwatch.
- 3 SCROLL DOWN enables you to take up to four lap times.
- 4 SCROLL UP clears the time and the lap count.



Listen to a tune

A selection of tunes is installed on your TicTALK at the factory.

- 1 SCROLL through the selections on your display.
- 2 SELECT highlighted item to play your tune.
- 3 Press PUSH BUTTON A to stop a tune.

Games

SELECT Fun Stuff, and then SELECT Games to see your choices, if this feature is enabled from the web application at this time.

Play Match It

The game begins displaying one circle and increases to seven circles, each with a number from one to five. The player matches the circles. If successful, the difficulty increases and the number of circles increases by one. If unsuccessful, the difficulty decreases and the number of circles decreases by one.

Match It

Press 'OK'

To Begin

Magic 8

**Ask Your
Question**

(Press 'OK')

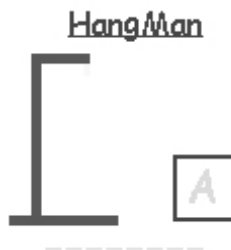
Play Magic 8

The player asks a question and the 8 ball spins while it is “thinking.” Twelve responses are randomly presented.

Play the Hangman game

There are twenty-five word choices in your Hangman game. Your display indicates the number of letters in a word (up to twelve) as you attempt to spell out the word one letter at a time.

Try to recognize the word as soon as you can. If you run out of chances this time, the correct word displays on your screen briefly, and the game restarts with a new word. Try again.



- 1 SCROLL UP or DOWN through the letters of the alphabet.
 - 2 Press SELECT to choose the highlighted letter.
- If you choose correctly, your letter is displayed with your other correct choices.
- If you make an incorrect letter selection, a body part is added to the hangman.

View countdown timers

Your countdown timers let you know how many months, days, hours, and minutes there are until the date arrives for an important event. Your list can include up to ten items. When the day arrives, it displays on your TicTALK screen.

- 1 SELECT Fun Stuff > Countdown Timer.
- 2 SCROLL DOWN to highlight item on your list. SELECT to view time remaining.



Utility

Set your display contrast

- 1 SCROLL UP or DOWN to adjust your display contrast.
- 2 Press SELECT to save your settings.



Select your watch face option

You can choose a digital or an analog clock face that displays when your phone goes into power-save mode.

- 1 In the top-level menu, SCROLL DOWN to highlight Utility. SELECT.
- 2 SCROLL DOWN to highlight Display. SELECT.
- 3 SCROLL DOWN to highlight Watch Face. SELECT.
- 4 SCROLL to highlight the digital clock or the analog clock option.
- 5 SELECT YES. SAVE your setting.



Troubleshooting

Customer Care

Battery Safety Precautions

For the safe use of lithium ion batteries always follow the instructions provided below. Improper handling of lithium ion batteries may result in injury or damage from electrolyte leakage, heating, ignition, or explosion.

RF exposure

Tests for SAR are conducted using standard operating positions specified by the FCC with the device transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the device while operation can be well below the maximum value. This is because the device is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output. Before a device model is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the limit established by the government-adopted requirement for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) as required by the FCC for each model. (Body-worn measurements may differ among device models, depending upon available accessories and

FCC requirements.) While there may be differences between the SAR levels of various devices and at various positions, they all meet the government requirement for safe exposure. For body worn operation, to maintain compliance with FCC RF exposure guidelines, use only accessories that contain no metallic components and provide a separation distance of 2.5cm (1 inch) to the body. Use of other accessories may violate FCC RF exposure guidelines and should be avoided.

Legal Information

Limited Warranty

Seller ("Seller" shall be defined as T Mobile and/or the relevant authorized reseller or distributor of the T Mobile Wireless product or the reseller/distributor's warranty fulfillment partner, as applicable) warrants only to the original buyer/end-customer ("Customer") that this wireless device and accessories ("Product") will be free from defects in workmanship and material for one (1) year from the date of purchase by Customer.

Warranty Exclusive Remedy

If the Product is deemed by Seller to be defective in workmanship or material during the warranty period and the Product has been returned at Customer's expense to Seller or Seller's designated repair center, the Product will be repaired or replaced, at Seller's option, at no charge. Customer will be required to show valid "proof-of-purchase" (proof of date of sale, lease or rental.) Reconditioned replacement devices, components, parts or materials may be used for replacement or repair. Data in the memory of the device may be lost during repair.

THIS LIMITED WARRANTY DOES NOT COVER AND IS VOID WITH RESPECT TO THE FOLLOWING:

- Cosmetic damage
- Products, which have been repaired, maintained or modified (including the antenna) by anyone other than AWS or an AWS-approved repair facility, or that have been improperly installed.
- Damage to and faults with the LCD display due to damage caused by Customer.
- Equipment, components and accessories not manufactured, supplied or authorized by AWS.
- Failures or defects caused by misuse, abuse, accidents, physical damage, abnormal operation, improper handling or storage, neglect alterations, unauthorized installation, removal or repairs, failure to follow instructions, exposure to fire, water or excessive moisture or dampness, floods or extreme changes in climate or temperature, acts of God, riots, acts or terrorism, spills of food or liquids, viruses, or other software flaws introduced into the product, or other acts which are not the fault of AWS and which the Product is not specified to tolerate, including damage caused by mishandling or blown fuses.
- Products which have had warranty stickers, electronic serial number and/or serial number label removed, altered, rendered illegible or fraudulently applied to other equipment.
- Signal reception problems (unless caused by defects in material or workmanship.)
- Products operated outside published maximum ratings.
- Performance of the Products when used in combination with other products or equipment (including, without limitation, software, accessories, media, supplies or consumables) not manufactured, supplied or authorized by AWS.
- Consumables (such as fuses.)

- Payments for labor or service to representatives or service centers not authorized to perform product maintenance by AWS.

This warranty does not cover consumer education, instruction, installation or removal, set up adjustments, problems related to service(s) provided by a carrier or other service provider, and/or signal reception problems.

This warranty is valid only for Products purchased and used in the United States.