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APPENDIX C: AGENCY AUTHORIZATION LETTER

Please see the following page.



ADVANTAGE: VOICE

Date: June 25, 2002

Federal Communications Commission
EQUIPMENT AUTHORIZATION BRANCH
7435 Oakland Mills Road
Columbia, MD 21046

Re: Agent Authorization

To Whom It May Concern:

Vocollect hereby authorizes Rhein Tech Laboratories, Inc. (RTL), 360 Herndon Parkway, Suite 1400, Herndon, VA 20170 to act as agent.

APPLICANT ANTI-DRUG ABUSE CERTIFICATION:

In signing this letter, Applicant certifies that, in the case of an individual applicant, he or she is not subject to a denial of federal benefits, that includes: FCC benefits, pursuant to Section 5301 of the Anti-Drug Abuse Act of 1988, 21 U.S.C. 853(a), or, in the case of a non individual applicant, No party to the application is subject to a denial of federal benefits that includes FCC benefits, pursuant to that section. For the definition of a "party" for these purposes, see 47 CFR 1.2002(h).

Sincerely,

A handwritten signature in black ink, appearing to read "Douglas M. Zatezalo", is written over the printed name.

Douglas M. Zatezalo
Manager- Electro Mechanical Development
Vocollect, Inc

Vocollect

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