

ASUS Phone

IN SEARCH OF INCREDIBLE

User Guide



E9995

First Edition

January 2015

Model: Z00D (ZE500CL)

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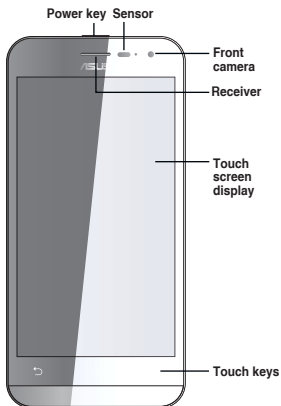
Thank you for purchasing this ASUS product!

Before you start, ensure that you have read all the safety information and operating instructions in this **User Guide** to prevent injury or damage to your device.

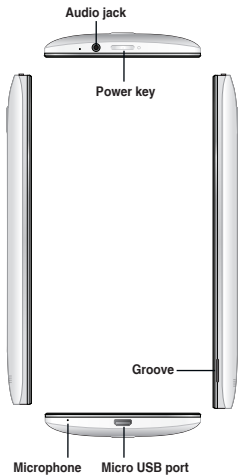
NOTE: For the latest updates and more detailed information, please visit www.asus.com.

Getting started with your ASUS Phone

Front features

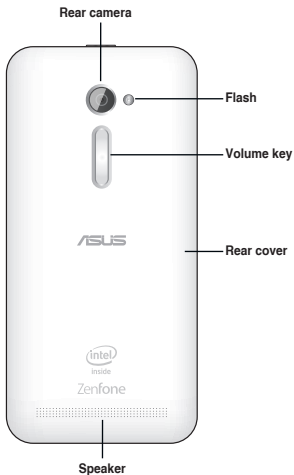


Side features



NOTE: Pry open the rear cover from the groove.

Rear features



NOTES:

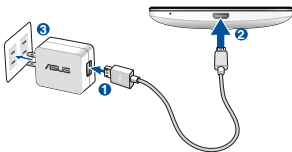
- Remove the rear cover to display the micro SIM and microSD card slots.
 - The micro SIM card slot supports WCDMA, DC-HSPA, GSM/EDGE, and FDD-LTE network bands.
 - The microSD card slot supports microSD and microSDHC card formats.
-

Charging your ASUS Phone

After installing your micro SIM card, we strongly recommend that you charge your device fully before powering it ON.

To charge your ASUS Phone:

1. Connect the USB connector into the power adapter's USB port.
2. Connect the other end of the micro USB cable to your ASUS Phone.
3. Plug the power adapter into a wall socket.



IMPORTANT!

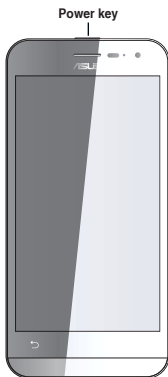
- When using your ASUS Phone while it is plugged to a power outlet, the grounded power outlet must be near to the unit and easily accessible.
 - When charging your ASUS Phone through your computer, ensure that you plug the micro USB cable to your computer's USB 2.0 / USB 3.0 port.
 - Avoid charging your ASUS Phone in an environment with ambient temperature of above 35°C (95°F).
-

NOTES:

- Use only the power adapter that came with your device. Using a different power adapter may damage your device.
 - Using the bundled power adapter and ASUS Phone signal cable to connect your ASUS Phone to a power outlet is the best way to charge your ASUS Phone.
 - The input voltage range between the wall outlet and this adapter is AC 100V - 240V. The output voltage of the micro USB cable is DC 5.2V, 1.35A.
-

Turning your ASUS Phone on or off

Press the power key at the top of your ASUS Phone to power the device on or to power it off.

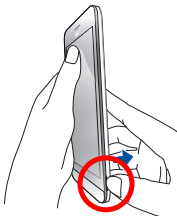


IMPORTANT: The first time you power on your ASUS Phone, you will see the Welcome screen. Touch the menu to select your preferred language then touch **Next Step**. Follow the onscreen instructions to set up your ASUS Phone.

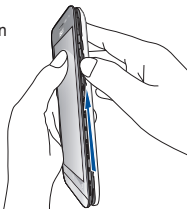
Installing a micro SIM card

To install a micro SIM card:

1. Locate the groove on the bottom-right corner of your ASUS Phone.



2. Pry the cover loose and then pull the rear cover off.



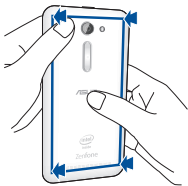
3. Insert the micro SIM card into the micro SIM slot.



4. Replace the rear cover.



5. Press down the rear cover on all sides to secure it in place.



IMPORTANT: Use only a micro SIM card on your ASUS Phone. A trimmed SIM card may not properly fit into and may not be detected by your ASUS Phone.

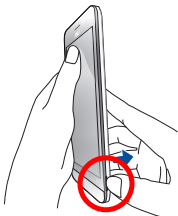
NOTE: All specifications are subject to change without notice and may vary by country and region.

CAUTION: Do not use sharp tools or solvent on your device to avoid scratches on it.

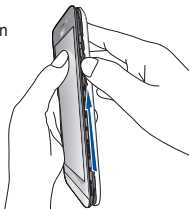
Installing a microSD card

To install a microSD card:

1. Locate the groove on the bottom-right corner of your ASUS Phone.



2. Pry the cover loose and then pull the rear cover off.



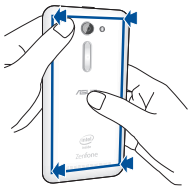
3. Insert the microSD card into the microSD card slot.



4. Replace the rear cover.



5. Press down the rear cover on all sides to secure it in place.



CAUTION: Do not use sharp tools or solvent on your device to avoid scratches on it.

Using GPS (Global Positioning System) on your ASUS Phone

To use the GPS positioning feature on your ASUS Phone:

- Ensure that your device is connected to the Internet before using Google Map or any GPS-enabled apps.
- For first-time use of a GPS-enabled app on your device, ensure that you are outdoors to get the best positioning data.
- When using a GPS-enabled app on your device inside a vehicle, the metallic component of the car window and other electronic devices might affect the GPS performance.

CE RF Exposure Compliance

This device meets the EU requirements (1999/519/EC) on the limitation of exposure of the general public to electromagnetic fields by way of health protection.

For body-worn operation, this device has been tested and meets the ICNIRP guidelines and the European Standard EN 62209-2, for use with dedicated accessories. SAR is measured with this device at a separation of 1.5 cm to the body, while transmitting at the highest certified output power level in all frequency bands of this device. Use of other accessories which contain metals may not ensure compliance with ICNIRP exposure guidelines.

CE Mark Warning

C € 2200

CE marking for devices with wireless LAN/ Bluetooth

This equipment complies with the requirements of Directive 1999/5/EC of the European Parliament and Commission from 9 March, 1999 governing Radio and Telecommunications Equipment and mutual recognition of conformity.

The highest CE SAR values for the device are as follows:

- 0.309 W/Kg (Head/LTE 3)
- 0.429 W/Kg (Body/GSM 900)

Specific Absorption Rate (SAR)

Band	Position	SAR 10g (W/kg)
GSM900	Head	0.269
	Body (1.5cm Gap)	0.429
GSM1800	Head	0.194
	Body (1.5cm Gap)	0.279
WCDMA I	Head	0.140
	Body (1.5cm Gap)	0.136
WCDMA VIII	Head	0.165
	Body (1.5cm Gap)	0.137
LTE 1	Head	0.154
	Body (1.5cm Gap)	0.145
LTE 3	Head	0.309
	Body (1.5cm Gap)	0.211
LTE 7	Head	0.092
	Body (1.5cm Gap)	0.097
LTE 8	Head	0.180
	Body (1.5cm Gap)	0.132
LTE 20	Head	0.184
	Body (1.5cm Gap)	0.174
2.4G WLAN	Head	0.215
	Body (1.5cm Gap)	0.103
Bluetooth	Head	N/A
	Body (1.5cm Gap)	N/A

Prevention of Hearing Loss

To prevent possible hearing damage, do not listen at high volume levels for long periods.



A pleine puissance, l'écoute prolongée du baladeur peut endommager l'oreille de l'utilisateur.

For France, headphones/earphones for this device are compliant with the sound pressure level requirement laid down in the applicable EN 50332-1:2000 and/or EN50332-2:2003 standard required by French Article L.5232-1.

Safety information

ASUS Phone care

- Do not leave your ASUS Phone exposed to strong sunlight or excessive heat for a prolonged period. This may damage it.
- Do not handle your ASUS Phone device with wet hands or expose it to moisture or liquids of any kind. Continuous changes from a cold to a warm environment may lead to condensation inside your ASUS Phone, resulting in corrosion and possible damage.
- When traveling, avoid packing the device inside a suitcase. Cramming the device into a suitcase may crack the LCD display. Remember to switch off your wireless connection during air travel.
- Use your ASUS Phone in an environment with ambient temperatures between -10 °C (14 °F) and 35 °C (95 °F).

IMPORTANT! To provide electrical insulation and maintain electrical safety, a coating is applied to insulate the ASUS Phone body except on the sides where the I/O ports are located.

WARNING! Any damage to the device may affect its performance and may cause it to malfunction.

The battery

Your ASUS Phone is equipped with a high performance non-detachable Li-Ion battery. Observe the maintenance guidelines for a longer battery life.

- Do not remove the non-detachable Li-ion battery as this will void the warranty.
- Avoid charging in extremely high or low temperature. The battery performs optimally in an ambient temperature of +5 °C to +35 °C.
- Do not remove and replace the battery with a non-approved battery.
- Do not remove and soak the battery in water or any other liquid.
- Never try to open the battery as it contains substances that might be harmful if swallowed or allowed to come into contact with unprotected skin.
- Do not remove and short-circuit the battery, as it may overheat and cause a fire. Keep it away from jewelry or metal objects.
- Do not remove and dispose of the battery in fire. It could explode and release harmful substances into the environment.
- Do not remove and dispose of the battery with your regular household waste. Take it to a hazardous material collection point.
- Do not touch the battery terminals.

NOTES:

- Risk of explosion if battery is replaced by an incorrect type.
 - Dispose of used battery according to the instructions.
-

- Ensure to fully charge the battery before using your ASUS Phone for extended periods. Remember that the power adapter charges the battery as long as it is plugged into a power source. Be aware that it takes much longer to charge the battery when your ASUS Phone is in use.

IMPORTANT! Do not leave your ASUS Phone connected to the power source once it is fully charged. Your ASUS Phone is not designed to be connected to the power source for extended periods of time.

The charger

- Use only the charger supplied with your ASUS Phone.
- Never pull the charger cord to disconnect it from the power socket. Pull the charger itself.

Cleaning and storing

- Your ASUS Phone should always be handled with care and protected from dirt, dust and dampness. To avoid scratches, never place your ASUS Phone face down.

- If cleaning is necessary, turn your ASUS Phone off and wipe carefully with a soft, slightly damp (not wet) cloth. Use a cotton swab to clean the camera lens. Allow your ASUS Phone to dry completely before switching it on. Never use solvents for cleaning.
- If you are not going to use your ASUS Phone for some time, fully charge the battery and store your ASUS Phone in a dry place away from direct sunlight. Your ASUS Phone should be switched off during storage. Recharge every 6 to 12 months.
- Never expose your ASUS Phone to heat or strong sunlight.
- Never expose your ASUS Phone to moisture or liquids of any kind.
- Do not place stickers that may block the keypad or affect other components such as the microphone, earpiece or camera lens.

WARNING! Failure to follow these instructions may lead to serious personal injury and possible property damage.

Driving safely

Never use handheld phones while driving. It is an offence, that while driving, to hold a phone or cradle it in your neck at any point, during the setup, making or taking of a phone call, text message or any other data related mobile communication. Use of fully installed car kits are still permitted, as are the use of alternate handsfree accessories.

In the interest of safety, we would recommend the use of a cradle while using any form of handsfree accessory.

While driving, we recommend that you use voicemail wherever possible, and that you listen to your messages when you are not in the car. If you must make a handsfree call when driving, keep it brief.

Do not place objects, including both installed or portable wireless equipment, in the area over the airbag or in the airbag deployment area. An airbag inflates with great force. If the airbag inflates, serious injury could result.

Electronic devices

Most modern electronic equipment is shielded from RF energy.

However, certain electronic equipment may not be shielded against the RF signals from your device.

Pacemakers

The Health Industry Manufacturers' Association recommends that a minimum separation of six (6") inches be maintained between a phone and a pacemaker to avoid potential interference with the pacemaker. These recommendations are consistent with the independent research by and recommendations of Wireless Technology Research.

If you have a pacemaker:

- Always keep your ASUS Phone more than six inches (15cm) from your pacemaker when turned on.
- Do not carry your ASUS Phone in your breast pocket.

- Use the ear opposite the pacemaker to minimize the potential for interference.
- If you have any reason to suspect that interference is taking place, switch off your ASUS Phone immediately.

Hearing aids

Some digital phones may interfere with some hearing aids. In the event of such interference, call ASUS Customer Service to discuss alternatives.

Other medical devices

If you use any other personal medical device, consult the manufacturer of your device to determine if it is adequately shielded from external RF energy. Your physician may be able to assist you in obtaining this information.

Turn your ASUS Phone off in healthcare facilities when any regulations posted in these areas instruct you to do so.

Hospitals or healthcare facilities may be using equipment that could be sensitive to external RF energy.

Vehicles

RF signals may affect improperly installed or inadequately shielded electronic systems in motor vehicles. Check with the manufacturer or its representative regarding your vehicle. You should also consult the manufacturer of any equipment added to your vehicle.

Posted facilities

Turn your ASUS Phone off where posted notices so require.

Magnetic media

Magnetic fields generated by mobile devices may damage data on magnetic storage media, such as credit cards, computer discs or tapes. Do not place your ASUS Phone next to such media.

You should never expose your ASUS Phone to strong magnetic fields as this may cause temporary malfunction.

Other Safety Guidelines

Aircraft

Regulations prohibit using your mobile device while onboard an aircraft. Switch off your ASUS Phone before boarding an aircraft or turn off the wireless connection.

Blasting areas

To avoid interfering with blasting operations, turn your ASUS Phone off when in a 'blasting area' or in areas posted: "Turn off two-way radio." Obey all signs and instructions.

Potentially explosive environments

Turn your ASUS Phone off when in any area with a potentially explosive environment and obey all signs and instructions.

Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death.

Areas with a potentially explosive environment are often, but not always, clearly marked. They include fuelling areas such as gas stations, below decks on boats, fuel or chemical transfer or storage facilities, vehicles using liquified petroleum gas (such as propane or butane), areas where the air contains chemicals or articles, such as grain, dust, or metal powders, and any other area where you would normally be advised to turn off your vehicle's engine.

Choking

Keep your ASUS Phone away from children as the SIM card and other small parts present a choking hazard.

Caution

Your ASUS Phone is a high quality piece of equipment. Before operating, read all instructions and cautionary markings on the (1) AC Adapter.

- Do not use the ASUS Phone in an extreme environment where high temperature or high humidity exists. The ASUS Phone performs optimally in an ambient temperature between -10 °C (14 °F) and 35 °C (95 °F).
- Do not abuse the ASUS Phone. Avoid striking, shaking, or subjecting the device to impact. When not using the unit, place the device in a safe place to avoid damage to the product.
- Do not expose the ASUS Phone to rain or moisture.
- Do not use unauthorized accessories.

- Do not disassemble the ASUS Phone or its accessories. If service or repair is required, return the unit to an authorized service center. If the unit is disassembled, a risk of electric shock or fire may result.
- Do not short-circuit the battery terminals with metal items.

Operator access with a tool

If a TOOL is necessary to gain access to an OPERATOR ACCESS AREA, either all other compartments within that area containing a hazard shall be inaccessible to the OPERATOR by the use of the same TOOL, or such compartments shall be marked to discourage OPERATOR access.

ASUS Recycling/Takeback Services

ASUS recycling and takeback programs come from our commitment to the highest standards for protecting our environment. We believe in providing solutions for you to be able to responsibly recycle our products, batteries, other components as well as the packaging materials. Please go to <http://csr.asus.com/english/Takeback.htm> for detailed recycling information in different regions.

Proper disposal



Risk of explosion if battery is replaced by an incorrect type. Dispose of used batteries according to the instructions.



DO NOT throw the battery in municipal waste. The symbol of the crossed out wheeled bin indicates that the battery should not be placed in municipal waste.



DO NOT throw this product in municipal waste. This product has been designed to enable proper reuse of parts and recycling. The symbol of the crossed out wheeled bin indicates that the product (electrical, electronic equipment and mercury-containing button cell battery) should not be placed in municipal waste. Check local regulations for disposal of electronic products.



DO NOT throw this product in fire. DO NOT short circuit the contacts. DO NOT disassemble this product.

ASUS

**Address: 15 Li-Te Road, Peitou, Taipei,
Taiwan**

Tel: 886228943447

Fax: 886228907698

Declaration

We declare that the IMEI codes for this product, **ASUS Phone**, are unique to each unit and only assigned to this model. The IMEI of each unit is factory set and cannot be altered by the user and that it complies with the relevant IMEI integrity related requirements expressed in the GSM standards.

Should you have any questions or comments regarding this matter, please contact us.

Sincerely yours,

ASUSTeK COMPUTER INC.

Tel: 886228943447

Fax: 886228907698

Support:

<http://vip.asus.com/eservice/techserv.aspx>



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