

VENSTAR®

RESIDENTIAL
T3950-IAQ

DIGITAL THERMOSTAT



VENNet™
System Network

EXPLORER®

Up to 4 Heat & 2 Cool Stages
With Air Patrol, Humidity Control,
& Dual Fuel Capable



Owner's Manual and
Installation Instructions





CAUTION

Follow the Installation Instructions before proceeding. Set the thermostat mode to “OFF” prior to changing settings in setup or restoring Factory Defaults.

This Explorer thermostat has the ability to receive updates to its firmware. Periodic firmware updates are released by the manufacturer to add features and/or performance enhancements. This manual was produced reflecting the most current firmware/feature set at the time of publication, firmware rev. 5.0. Firmware releases after rev. 5.0 may not be adequately depicted in this manual.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by Daikin could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause interference.
2. This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence.

L'exploitation est autorisée aux deux conditions suivantes:

1. L'appareil ne doit pas produire de brouillage;
2. L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement

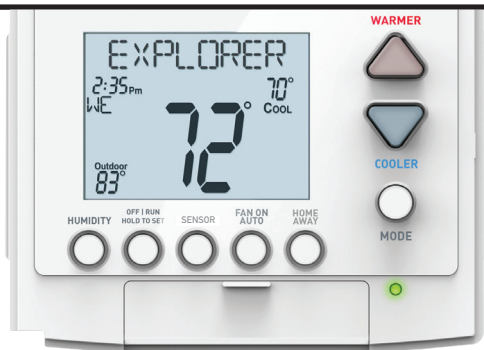
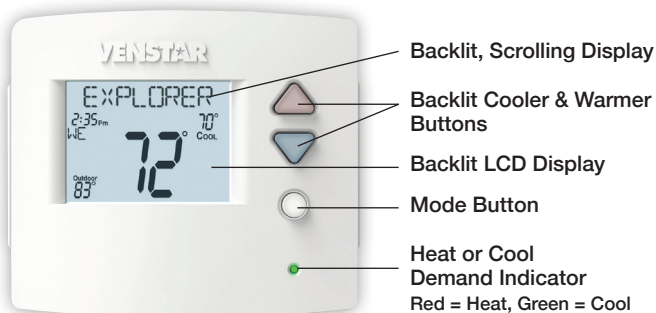


Innovation, Science and Economic Development Canada
ICES-003 Compliance Label: *CAN ICES-3 (B)/NM8-3(B)*

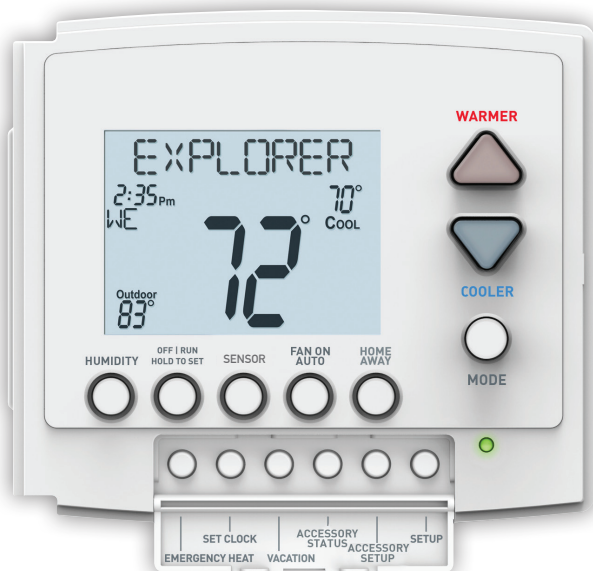
Table of Contents

GET TO KNOW YOUR THERMOSTAT	
HOW TO USE YOUR THERMOSTAT	
AIR PATROL	
SETUP STEPS - USER SETTINGS	
Program Mode (non-programmable or 7 day programmable)	
Available Modes (heat only, cool only, heat/cool, auto)	
Backlight (on/off, intensity, nighttime dimming)	
View equipment runtimes	
(filter, heat, cool, aux heat, UV, humidifier)	
Set / Reset Service Filter	
Language (English, Spanish, French)	
Setpoint limits	
Programmable fan (run fan on a schedule)	
Select Fahrenheit or Celsius	
Smart Recovery	
Air Patrol (air quality range, fan runtime)	
Show Clock	
Clear all messages	
SETUP STEPS - INSTALLER SETTINGS	
*Equipment Timers and Heat/Cool spread	
*Set number of heating and cooling stages	
*Deadbands and interstage timers	
*Using a wired remote sensor	
*Which sensor to use for temperature control	
*Dry Contact Input	
*Humidify / Dehumidify Outputs	
*Automated Demand Response	
*Humidity settings	
*Lockout heatpump or electric heat on outdoor temp	
*Dualfuel	
*Fan Off delay	
*Skyport (on, off)	
*Local API (on, off)	
LOCKING THE KEYPAD	32
RESTORING FACTORY DEFAULT SETTINGS	33
TEST OUTPUTS AND CALIBRATE TEMPERATURE SENSOR	34
INSTALLATION INSTRUCTIONS	35
GLOSSARY OF TERMS	42
TROUBLESHOOTING	43
ADVANCED SETUP TABLE	44
WARRANTY	47

Get To Know Your Thermostat



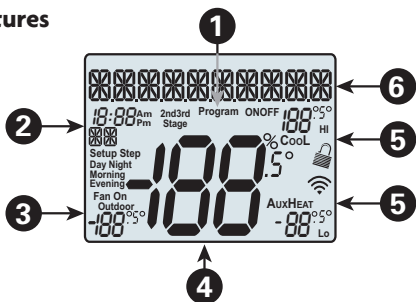
Get To Know Your Thermostat



Setup Buttons

Get To Know Your Thermostat

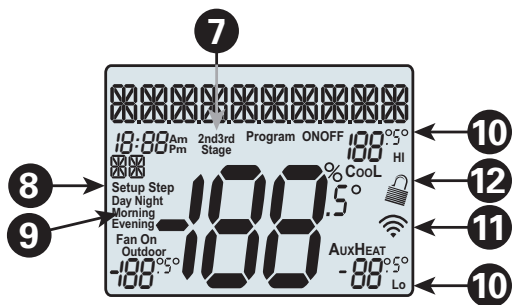
Display Features



- 1 Program icon**—Indicates that Time Period Programming is running or is enabled to be set.
- 2 Clock with Day of the Week**—Indicates the current time and day. This clock is also used to program the time period schedules.
- 3 Outdoor icon**—Indicates the temperature displayed is from the optional outdoor sensor.
- 4 Room Temperature Display**—Indicates the **current** room temperature and displays the outdoor temperature when selected.
- 5 Mode Indicators**
Selects the operational mode of the equipment.
 - HEAT** - Indicates the heating mode.
 - COOL** - Indicates the air conditioning mode.
 - HEAT & COOL** - Indicates the system will automatically change-over between heat and cool modes as the temperature varies.
 - OFF** - Indicates heating and cooling are turned off.
- 6** The scrolling display will be used to help you easily navigate the setup screens in the thermostat.

Get To Know Your Thermostat

Display Features



7 2nd and 3rd Stage icons

Indicates what stage of cooling or heating is currently energized.

8 Setup Step icon

Indicates the step number when the thermostat

9 Morning, Day, Evening & Night icons

Indicates the day part of the time period program. is in the setup mode.

10 Desired Set Temperature

Indicates desired room temperature(s). Also displays the highest and lowest temperatures for the day.

11 Wi-Fi icons

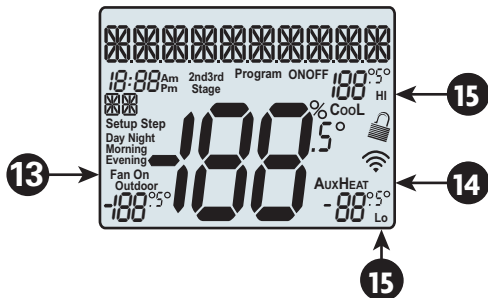
One dot will always be present and the full wifi icon will appear when connected to the local access point. The dot will blink when the thermostat is reaching the skyport server.

12 icon

Press MODE, WARMER and COOLER buttons together to toggle the keylock.

Get To Know Your Thermostat

Display Features



13 Fan On icon –

Indicates constant, continuous fan operation. When **Fan On** is not lit - indicates the fan will only operate when necessary to heat or to cool. If Fan On is blinking, the fan is running because Air Patrol is circulating the air attempting to improve the quality

14 AuxHeat icon

Indicates 2nd stage electric strip heat is being used when the thermostat is programmed for Heat Pump operation. Only the Aux icon will appear during Cool to Dehumidify to indicate Reheat operation.

15 Hi and Lo icons

Indicates the highest/lowest daily values for outdoor temp, wired/wireless remote temp, indoor humidity. The high/low values reset at midnight

How to use your thermostat

During Setup and Programming

Press the **WARMER** or **COOLER** buttons to modify the selection.

Press the **MODE** button to advance and confirm through the setup steps.

Selecting the Heat or Cool Mode

Select mode by pressing the MODE button.

HEAT - Only the heating operation will be controlled by the thermostat in this mode.

COOL - Only the cooling operation will be controlled by the thermostat in this mode.

AUTO - Auto-Changeover will automatically select heat or cool based on room temperature demand.

OFF - OFF indicates both heating and air conditioning systems are turned off.

Selecting your desired temperature

HEAT OR COOL MODE - Pressing the **WARMER** or **COOLER** buttons in Heat or Cool mode will adjust only the heat or cool setpoints individually displayed.

AUTO-CHANGEOVER MODE - Pressing the **WARMER** or **COOLER** buttons in Auto mode will adjust both the heat and cool setpoints simultaneously. To adjust heat and cool setpoints individually, choose **HEAT** mode to adjust the heat setpoint and **COOL** mode to adjust the cool setpoint, then return to **AUTO** mode.

Using the Fan Button

FAN ON indicates constant fan operation. Pressing the **FAN** button toggles this feature. If you don't see **FAN ON**, the fan is in auto mode and will only turn on during a heat or cool demand. If **FAN ON** is blinking, the fan is running because of Air Patrol. The Fan button not have any effect when **FAN ON** is blinking

FAN ON
AUTO



How to use your thermostat

Viewing Air Quality and Temperature Values

Press the SENSOR button to begin viewing the various sensors associated with this thermostat. Note that it may take up to 30 minutes for valid sensor values after the thermostat is first powered. Use the MODE button to cycle between sensors and SENSOR button to return to normal operation. The values you may see (depending upon sensors you have paired with the thermostat and whether connected to Skyweb) are :

- IAQ value and category
- VOCs
- CO2
- Indoor Relative Humidity
- Wired remote sensor
- Temperature Forecast
- Wifi remote temperature sensors with daily min/max
- VenNet remote sensors with daily min/max

Descriptions of the IAQ readings are discussed further in the Air Patrol section on page xx. Any values that are invalid or unavailable will appear as dashes.

Viewing only connected wifi or VenNet sensor Values

You may also view connected wifi and VenNet sensor values after pressing ACCESSORY STATUS followed by COOLER button. Use MODE button to cycle between readings. Note that battery strength of the battery powered sensors can be viewed on these screens. Press ACCESSORY STATUS again to return to normal operation.

Viewing and adjusting humidity Values

Press the HUMIDITY button. The current indoor relative humidity and daily min/max values are shown. If you wish to alter either the humidification or dehumidification setpoints, press MODE to cycle between screens and WARMER/COOLER to adjust the settings. Press HUMIDITY again to return to normal operation.

Setup Steps

Setting the Clock and Day

Not available when connected to the Skyport server

Press the SET CLOCK button. Adjust the clock using the WARMER or COOLER buttons. Press MODE to advance to the day setting. Adjust the day using the WARMER or COOLER buttons. Press the SET CLOCK button to confirm settings.

TIP: To adjust the time by hours press and hold the FAN button while pressing the WARMER or COOLER buttons.



Turning the schedule ON/OFF

Press/release **OFF | RUN HOLD TO SET** to change between **PROGRAM ON** and **PROG OFF**.



If you are unable to select **PROGRAM ON**, setup step #1 is most likely set for **NON-PROGRAM** (non-programmable).

Programming a Schedule

Press/hold **OFF | RUN HOLD TO SET** until you see **SET PROGRAM**, followed by some brief instructions.

Press the **MODE** button to start entering a schedule.

Press the **WARMER** or **COOLER** buttons to make changes.

Press the **MODE** button to advance to the next step.

Setup Steps

This thermostat features four programmable time periods per 24 hour day: Morning, Day, Evening, and Night. The start time for each time period is adjustable. The stop time for each time period is the start time for the next period. Each time period, or day part may be individually disabled.

Select the Day to Program - Press the WARMER or COOLER to select the desired Day or Week Part in the case of 5-2 (weekday – weekend) programming.

Enable/Disable Morning Period - Press the WARMER or COOLER to select ON or OFF. If the default ON is selected, then the Morning period will run complete with the Mode and Set Points selected. If OFF is selected then the Morning day part will be skipped and the thermostat will use the next day part that is enabled.

Select Morning Mode - Press the WARMER or COOLER to select the desired mode, which includes OFF. You may be limited by the available modes in advanced Installer setup step#2. Press MODE to advance to the next step.

Select Morning Start Time - Press the WARMER or COOLER buttons to adjust the time of day desired. Press MODE to advance to the next step.

Select Morning Cool Setpoint - Press the WARMER or COOLER buttons to adjust the cool setpoint desired. This step will appear if Cool or Auto Mode was selected in the step where the Morning mode is specified. Press MODE to advance to the next step.

Select Morning Heat Setpoint - Press the WARMER or COOLER buttons to adjust the heat setpoint desired. This step will appear if Heat or Auto Mode was selected in the step where the Morning mode is specified. Press MODE to advance to the next step.

Repeat Enable, Mode, Start Time and Setpoint programming for Day, Evening, and Night.

“Copy Current Day to Next Day” is available - Press the UP button to Copy the current day’s program to the next day. Press Mode again to continue copying the following day.

Press the OFF | RUN HOLD TO SET button to exit Time Period Programming at any time.

OFF | RUN
HOLD TO SET



Setup Steps

How to Change Settings in the Setup Screens

*To enter Advanced Setup, press the **SETUP** button, then press **MODE**. Use the **WARMER** or **COOLER** buttons to adjust the value of your selection. Press **MODE** to advance to the next setup step. Press **SETUP** again to leave the setup screens.*



*Some of the following settings are usually adjusted by the installer. It is acceptable to have any of these steps be adjusted by the user as well. Contact Venstar if you have further questions on the meaning of these settings

Selecting Your Time Period Schedule (Setup Step 1)

This thermostat may be configured to be programmable or non programmable.

7 Day Program - Allows all seven days to be programmed independently.

Non Program - No advanced time period programming available.

Selecting Your Available Modes (Setup Step 2)

Auto-Changeover - Allows the thermostat to turn on heating or cooling based on room temperature demand. Also allows the manual selection of **HEAT** only or **COOL** only and **OFF**.

Heat and Cool - Allows the thermostat to turn on heating or cooling depending on which one has been manually selected. Auto-Changeover is not available when this is selected.

Heat Only - Allows the thermostat to only turn on **HEAT** or **OFF** modes.

Cool Only - Allows the thermostat to only turn on **COOL** or **OFF** modes.

Setup Steps

Press the **SETUP** button, then press **MODE** repeatedly until the desired setup step appears. Use the **WARMER** or **COOLER** buttons to make selection. Press **MODE** to advance to the next step. Press/hold **MODE** to go backwards to prior steps. Press **SETUP** to leave the setup screens.



Backlight (Setup Steps 3-8)

Backlight (Setup Step 3)

Off - Backlight turns on with any button press and turns off after 8 seconds.

On - Backlight is on continuously.

Backlight Intensity Level (Setup Step 4)

The backlight can be adjusted between Off and seven levels of brightness.

Night Dimmer (Setup Step 5)

Selecting **On** allows for automatic dimming of the display at night.

Night Dimmer Brightness (Setup Step 6)

Off through seven levels of brightness

Night Dimmer Start Time (Setup Step 7)

12:00 am to 12:00 am

Night Dimmer Stop Time (Setup Step 8)

12:00 am to 12:00 am

Setup Steps

Press the **SETUP** button, then press **MODE** repeatedly until the desired setup step appears. Use the **WARMER** or **COOLER** buttons to make selection. Press **MODE** to advance to the next step. Press/hold **MODE** to go backwards to prior steps. Press **SETUP** to leave the setup screens.



Resetting Service Filter (Setup Steps 9, 10)

These will show how long your fan has been running in hours and days. View both of these steps and press **FAN** while viewing to reset the counter to 0. This should clear the **SERVICE FILTER** message.

Current Service Filter Runtime Hours (Setup Step 9)

This counter keeps track of the number of hours of fan runtime in the Heating mode, Cooling mode, and in stand alone Fan operation. Press **FAN** to reset.

Current Service Filter Calendar Days (Setup Step 10)

This counter displays the total number of calendar days that have elapsed since the counter was reset to help the user track Fan runtime. Press **FAN** to reset.

Setup Steps

Press the **SETUP** button, then press **MODE** repeatedly until the desired setup step appears. Use the **WARMER** or **COOLER** buttons to make selection. Press **MODE** to advance to the next step. Press/hold **MODE** to go backwards to prior steps. Press **SETUP** to leave the setup screens.



Vacation & Away Settings

The **Vacation** feature allows the thermostat to use temporary, energy saving setpoints without having to change regular programming.

The **HOME/AWAY** feature allows for a one button press to bring in your stored unoccupied vacation settings. A subsequent press of the **HOME/AWAY** button restores the last used comfort settings.

Press the **VACATION** button to enter Vacation/Away programming.

Use the **WARMER** and **COOLER** buttons to choose the number of days desired to run the in Vacation/Away settings.

To confirm your settings and advance to the next step, press the **MODE** button again. Choose the desired Vacation/Away Mode. Press the **MODE** again to adjust the 'unoccupied' setpoint. If you selected auto changeover mode for unoccupied/vacation settings, then pressing **MODE** again will allow the adjusting of the 2nd setpoint. Otherwise press **MODE** to confirm and return to normal operation.

Press the **VACATION** button again to return to the main screen. Both **VACATION** and **AWAY** use these same settings. **VACATION** button use specifies a duration of days for these settings, whereas **AWAY** maintains these settings until the **HOME/AWAY** button is pressed again.

When the **VACATION** button is pressed and the thermostat detects that a Wi-Fi module is installed:

During Non-Vacation Periods: the scrolling display will read:

"Use Skyport to View/Edit Settings".

During Vacation Period: the scrolling display will read:

"To cancel VACATION press MODE button".

NOTE: If the **HOME/AWAY** button is pressed during an active **VACATION** period, the scrolling display will read: "To cancel VACATION press MODE button".

The thermostat must be running in Program On for **VACATION** to have any effect. After you alter any settings, they will take effect until midnight on that day. The thermostat does not need to be running in Program On for the **HOME/AWAY** button to have effect.



Setup Steps

Press the **SETUP** button, then press **MODE** repeatedly until the desired setup step appears. Use the **WARMER** or **COOLER** buttons to make selection. Press **MODE** to advance to the next step. Press/hold **MODE** to go backwards to prior steps. Press **SETUP** to leave the setup screens.



Emergency Heat

The Emergency Heat function is only available if your thermostat is set to control a Heat Pump.



To initiate the Emergency Heat feature, Press the **EMERGENCY** button. During Emergency Heat operation the thermostat will turn on the fan and auxiliary stages of heat when there is a demand for heat. The compressor used for heating and all stages of cooling will be unavailable. To exit Emergency Heat, press the **EMERGENCY** button.

Heating and Cooling System Runtime - Energy Watch (Setup Steps 11-15)

Current Heat Runtime Hours (Setup Step 11)

This counter keeps track of the number of hours the system has run in Heating. Press **FAN** to reset.

Current Aux Strip Heat Runtime Hours (Setup Step 12)

This counter keeps track of the number of hours the system has run in Auxiliary Heating. This setup step is only available when the thermostat jumpers are configured for Heat Pump and Electric Heat. Press **FAN** to reset.

Current Cool Runtime Hours (Setup Step 13)

This counter displays the number of hours the system has run in Cooling. Press **FAN** to reset.

Current UV Lamp Calendar Days (Setup Step 14)

This counter displays the total number of calendar days that have elapsed to help the user track UV lamp runtime. Press **FAN** to reset.

Current Humidifier Calendar Days (Setup Step 15)

This counter displays the total number of calendar days that have elapsed to help the user track the Humidifier run- time. Press **FAN** to reset.

Setup Steps

Press the **SETUP** button, then press **MODE** repeatedly until the desired setup step appears. Use the **WARMER** or **COOLER** buttons to make selection. Press **MODE** to advance to the next step. Press/hold **MODE** to go backwards to prior steps. Press **SETUP** to leave the setup screens.



These setup steps allow the user to monitor equipment runtimes and program service alerts. Service alerts are displayed in the scrolling marquee.

FAN ON
AUTO



Press and hold **FAN** to clear service alert messages from the scrolling marquee.

Runtime hours or days appear in the clock display.



Service Filter Runtime (Setup Steps 16-17)

Set Service Filter Runtime Hours (Setup Step 16) -

This timer allows the user to specify the number of hours the fan will run before the "Replace Filter" alert will be displayed. Press **COOLER** continuously until **OFF** is displayed to disable this alert.

Set Service Filter Calendar Days (Setup Step 17) -

This timer allows the user to specify the number of calendar days that will elapse before the "Replace Filter" alert will be displayed. Press **COOLER** continuously until **OFF** is displayed to disable this feature.

UV Lamp Runtime (Setup Step 18)

Set UV Lamp Calendar Days (Setup Step 18) - This timer allows the user to specify the number of calendar days the UV Lamp will operate before the "Replace UV Lamp" alert will be displayed. Press **COOLER** continuously until **OFF** appears to disable this alert.

Humidifier Runtime (Setup Step 19)

Set Humidifier Calendar Days (Setup Step 19) - This timer allows the user to specify the number of calendar days the Humidifier will run before the "Service Humidifier" alert will be displayed. Press **COOLER** continuously until **OFF** appears to disable this alert.

Language (Setup Step 20)

Setup step instructions on the scrolling display can be set for English, Spanish, or French.

Setup Steps

Press the **SETUP** button, then press **MODE** repeatedly until the desired setup step appears. Use the **WARMER** or **COOLER** buttons to make selection. Press **MODE** to advance to the next step. Press/hold **MODE** to go backwards to prior steps. Press **SETUP** to leave the setup screens.



Setpoint Limits (Setup Step 21)

When this feature is set to ON, the heat and cool setpoints can be restricted to preset levels, set in steps 23 and 24.

Maximum Heat Setpoint (Setup Step 22)

(35° - 99°).

Minimum Cool Setpoint (Setup Step 23)

(35° - 99°).

*To view, set, or reset System Runtimes, press the **SETUP** button, then press **MODE**. Press **MODE** to advance to the desired setup step. Use the **WARMER** or **COOLER** buttons to adjust the value of your selection. Press **SETUP** again to leave the setup screens.*

Setup Steps

Press the **SETUP** button, then press **MODE** repeatedly until the desired setup step appears. Use the **WARMER** or **COOLER** buttons to make selection. Press **MODE** to advance to the next step. Press/hold **MODE** to go backwards to prior steps. Press **SETUP** to leave the setup screens.



Cycles Per Hour* (Setup Step 24)

The Cycles Per Hour setting may limit the number of times per hour your HVAC unit may energize. For example, at a setting of 6 cycles per hour the HVAC unit will only be allowed to energize once every 10 minutes. The Cycles Per Hour limit may be overridden and reset by pressing the **WARMER** or **COOLER** buttons on the thermostat. Settings are No Limit, 2, 3, 4, 5, or 6.

Compressor Minimum Off Minutes* (Setup Step 25)

This feature allows the user to set a minimum off time for the compressor. Settings are 5 mins., 3 mins., or 0 mins.

Minimum Heat/Cool Setpoint Difference* (Setup Step 26)

This feature allows the user to set the minimum gap between Heat and Cool setpoints in **AUTO** mode. Select from 0 to 6. If setup step 2 is not set for **AUTO-CHANGEOVER**, this step will not appear.

Number of Heat Stages* (Setup Step 27)

This setting assures proper stage callouts on the thermostat display for non-heat pump applications.

Number of Cool Stages* (Setup Step 28)

This setting assures proper stage callouts on the thermostat display for non-heat pump applications.

Number of Compressor Stages* (Setup Step 29)

This feature is for heat pump application only.

This feature allows the thermostat to control 1 or 2 compressor stages when configured for heat pump.

NOTE: When step 60 (Dual Fuel) is set to ON, this step will not appear and Compressor Stages will automatically be set to 2.

Number of Aux Stages* (Setup Step 30)

This feature is for heat pump application only.

This feature allows for proper Aux Heat Staging. (0-2 stages)

*Some of the following settings are usually adjusted by the installer. It is acceptable to have any of these steps be adjusted by the user as well. Contact Venstar if you have further questions on the meaning of these settings

Setup Steps

Press the **SETUP** button, then press **MODE** repeatedly until the desired setup step appears. Use the **WARMER** or **COOLER** buttons to make selection. Press **MODE** to advance to the next step. Press/hold **MODE** to go backwards to prior steps. Press **SETUP** to leave the setup screens.



Deadband Settings (Setup Steps 31 - 40)*

The Deadband is the number of degrees or minutes that the thermostat waits before it initiates the stages of heating or cooling.

1st Stage Deadband (Setup Step 31) - Specifies the minimum temperature difference between the room temperature and the desired setpoint before the first stage of heating or cooling is allowed to turn on. (1 - 6 degrees) For example, if the heat setpoint is 68° and the 1st Stage deadband is set to 2 degrees, the room temperature will need to reach 66° before the heat turns on.

2nd Stage Deadband (Setup Step 32) - Specifies the additional minimum temperature difference after the first stage turns on before the second stage is activated. (0° - 10°)

3rd Stage Deadband (Setup Step 33) - Specifies the additional minimum temperature difference after the second stage turns on before the third stage is activated. (0° - 10°)

4th Stage Deadband (Setup Step 34) - **(Two Stage heat pump only)** - Specifies the additional minimum temperature difference after the third stage turns on before the final stage of strip heat is activated. (0° - 10°)

Minutes Between 1st and 2nd Stage (Setup Step 35) - Specifies the **minimum** time (in minutes) after the first stage turns on before the second stage can turn on. (0° - 60°)

Minutes Between 2nd and 3rd Stage (Setup Step 36) - Specifies the **minimum** time (in minutes) after the second stage turns on before the third stage can turn on. (0° - 60°)

Minutes Between 3rd and 4th Stage (Setup Step 37) - Specifies the **minimum** time (in minutes) after the third stage turns on before the final stage can turn on. (0° - 60°)

*Some of the following settings are usually adjusted by the installer. It is acceptable to have any of these steps be adjusted by the user as well. Contact Venstar if you have further questions on the meaning of these settings

Setup Steps

Press the SETUP button, then press MODE repeatedly until the desired setup step appears. Use the WARMER or COOLER buttons to make selection. Press MODE to advance to the next step. Press/hold MODE to go backwards to prior steps. Press SETUP to leave the setup screens.



Second Stage on Until Deadband (Setup Step 38) - Specifies whether second stage will turn off at first stage deadband or remain on until the room temperature demand is satisfied. Choose between Deadband or Setpoint.

Third Stage on Until Deadband (Setup Step 39) - Specifies whether third stage will turn off at second stage deadband or remain on until the room temperature demand is satisfied. Choose between Deadband or Setpoint.

Fourth Stage on Until Deadband (Setup Step 40) - Specifies whether fourth stage will turn off at third stage deadband or remain on until the room temperature demand is satisfied. Choose between Deadband or Setpoint.

Programmable Fan (Setup Steps 41-44)

Fan Program (Setup Step 41)

This feature allows the fan to be programmed to turn on automatically for a specified amount of time during the day. If this feature is set to ON, the next three steps will appear.

Minutes of Fan Runtime Per Hour (Setup Step 42)

This setting specifies the number of minutes (0 - 60, in increments of 5) that the fan will run at the top of each hour.

Fan Program Start Time (Setup Step 43)

This setting specifies the hour of each day when the programmable fan feature will start.

Fan Program Stop Time (Setup Step 44)

This setting specifies the hour of each day when the programmable fan feature will stop.

NOTE: Setting the Stop Hour equal to the Start Hour will cause the fan to run 24 hours a day.

Setup Steps

Press the **SETUP** button, then press **MODE** repeatedly until the desired setup step appears. Use the **WARMER** or **COOLER** buttons to make selection. Press **MODE** to advance to the next step. Press/hold **MODE** to go backwards to prior steps. Press **SETUP** to leave the setup screens.



Wired Sensor Type* (Setup Step 45)

Specifies the use of the connected, wired sensor. The choices are: Remote, Supply, Outdoor. Only the remote option allows control of the sensor.

Control to Temp Source* (Setup Step 46)

This feature allows the user to specify which temperature sensor source the thermostat will use to measure room temperature.

Thermostat: Uses the internal thermostat sensor only.

Remote Sensor: Uses wireless or wired sensors only.

Average Of Remote Sensor And Thermostat: Averages the temperatures of the remote sensor(s) and the thermostat.

NOTE: If a remote sensor is being used, the degree icon on the large room temperature display will blink.

Wireless Remote to Use* (Setup Step 47)

Specifies the use of the connected, wired sensor. The choices are: Remote or Supply. The remote option allows control to the sensor, the supply does not.

Setup Steps

Press the **SETUP** button, then press **MODE** repeatedly until the desired setup step appears. Use the **WARMER** or **COOLER** buttons to make selection. Press **MODE** to advance to the next step. Press/hold **MODE** to go backwards to prior steps. Press **SETUP** to leave the setup screens.



Humidity and Dehumidify (Setup Steps 48-54)*

Humidity Only With Heat (Setup Step 48)

When this step is set to ON, Humidity will not run without a demand for Heat.

Fan With Humidity Demand (Setup Step 49)

Specifies if the fan should be turned on with a demand for Humidity.

(This step will only appear if step 48 is set to OFF.)

Fan with Dehumidify (Set up Step 50)

Specifies if the fan should be turned on with a demand for Dehumidify.

(This step will only appear if step 81 is set to OFF.)

Humidity Setpoints (Setup Step 51)

Specifies whether the Humidity setpoint should be entered by the user (**MANUAL**) or determined automatically by outdoor temperature (**AUTO**). An outdoor temperature sensor is required for the **AUTO** setting. If the outdoor temperature sensor stops reading while this step is set to **AUTO**, the Humidity setpoint will revert automatically to a setting of 15 percent.

Cool To Dehumidify (Setup Step 52)

Specifies if the cooling equipment is allowed to turn on exclusively to lower room humidity.

(If set to **OFF** the following two steps will not appear.)

Max Dehum Overcool (Setup Step 53)

Specifies how many degrees below the Cool setpoint the air conditioning will run to satisfy a Cool to Dehumidify demand. (0° - 20°)

Reheat Operation With Cool To Dehumidify (Setup Step 54)

Specifies if electric strip heat is allowed to turn on during a Cool to Dehumidify demand to help maintain desired room temperature. This step is not available if Electric Heat is not present.

Setup Steps

Press the **SETUP** button, then press **MODE** repeatedly until the desired setup step appears. Use the **WARMER** or **COOLER** buttons to make selection. Press **MODE** to advance to the next step. Press/hold **MODE** to go backwards to prior steps. Press **SETUP** to leave the setup screens.



Lockout Heat Pump on Outdoor Temp (Setup Steps 55 - 56)*

This feature stops the heat pump from running below a specified outdoor temperature, where the heat pump has become inefficient or could damage equipment. A local outdoor sensor must be used for this feature to work.

Lockout Heat Pump With Outdoor Temp (Setup Step 55)

When set to ON, the Heat Pump Lockout feature is enabled. When set to OFF, the heat pump will stage normally.

Heat Pump Lockout Temp (Setup Step 56)

This step allows the user to set the temperature at which the heat pump will be locked out. Adjustable from 0 to 75 degrees Fahrenheit in five degree increments.

Auxiliary Heat Lockout (Setup Steps 57 - 58)*

This feature allows the auxiliary heat for a heat pump (W2 and W3) to be locked out above a specific outdoor temperature. These steps will only appear if the thermostat jumper **J1** is set for **Heat Pump** and **J3** is set for **Electric Heat**. A local outdoor sensor must be used for this feature to work.

Lockout Aux Heat With Outdoor Temp (Setup Step 57)

When set to ON, the Aux Heat Lockout feature is enabled. When set to OFF, Auxiliary Heat will stage normally.

Aux Heat Lockout Temp (Setup Step 58)

(20° - 75°) This step allows the user to set the temperature at which Auxiliary Heat will be locked out. Adjustable from 20 to 75 degrees Fahrenheit.

NOTE: This temperature setting cannot be lower than 5 degrees above the Heat Pump Lockout temperature.

Setup Steps

Press the **SETUP** button, then press **MODE** repeatedly until the desired setup step appears. Use the **WARMER** or **COOLER** buttons to make selection. Press **MODE** to advance to the next step. Press/hold **MODE** to go backwards to prior steps. Press **SETUP** to leave the setup screens.



Dual Fuel (Setup Steps 59 - 62)*

This feature is for heat pump applications only. Steps 56 - 59 will only appear if the thermostat jumper is set J1 for Heat Pump and J3 is set for Gas Heat.

Dual Fuel On, Off, (Setup Step 59) - On - Tells the thermostat an outdoor temperature or a demand for third stage heat will be used to stop running the heat pump and only run a fossil fuel source of heat.

NOTE: Once the change to fossil fuel is made, the heat demand must finish with fossil fuel. Additional heat demands within 10 minutes will also use fossil fuel, regardless of outdoor temperature.

Setup steps 61-63 will only appear if step 60 is set to ON.

Dual Fuel Changeover on Outdoor Temp (setup step 60) - ON: the change from Heat Pump to a fossil fuel source of heat will be based on outdoor temperature. (a local outdoor sensor is required for 'ON')

OFF: Heat Pump heating will be terminated when there is a demand for third stage heat and a switch to fossil fuel will be made.

Dual Fuel Balance Point (setup step 61) - (0° - 60°) Specifies the outdoor temperature at which the heat pump will cease operating and a fossil fuel source of heat is used.

Dual Fuel Changeover Delay (setup step 62) - (0 - 90) Specifies the number of seconds the heat pump is allowed to continue running after a fossil fuel heat source has been engaged.

Fan Off Delay in Seconds* (Setup Step 63)

This feature allows the user to increase the cooling or electric strip heating efficiency of the system. The thermostat may be programmed to continue running the fan after a call for cooling or electric strip heating has been satisfied. This delay can be set for 0, 30, 60, 90, or 120 seconds. If set to 0, the fan will not run after a call for cooling or electric strip heating has been satisfied.

Fahrenheit or Celsius (Setup Step 64)

This feature allows the thermostat to display temperature in Fahrenheit or Celsius.

Setup Steps

Press the **SETUP** button, then press **MODE** repeatedly until the desired setup step appears. Use the **WARMER** or **COOLER** buttons to make selection. Press **MODE** to advance to the next step. Press/hold **MODE** to go backwards to prior steps. Press **SETUP** to leave the setup screens.



Smart Recovery (Setup Step 65)

Smart Recovery turns on the heat or cool before the Morning start time to bring the room temperature to the Morning setpoint at the start of the Morning time period. Please allow 4-8 days for Smart Recovery time to adjust. When used with a heat pump, electric strip heat will be disabled while Smart Recovery is active.

Dry Contact Operation* (Setup Steps 66-67)

Dry Contact Polarity (setup Step 66)

Open (Normally Open) - The dry contact is open until the connected device closes the circuit.



'Idle'



'Active'

Closed (Normally Closed) - The dry contact is closed until the connected device opens the circuit.



'Idle'



'Active'

Condensate Dry Contact Use (Setup Step 67)

If selected when the dry contact is active, the thermostat will lockout the compressor terminal(s) and "CONDENSATE PAN OVERFLOW" will appear on the display.

VACATION - If VACATION is selected when the dry contact is active, the thermostat will be forced into AWAY/unoccupied settings.

FDD - If FDD is selected when the dry contact is active, the scrolling display will read "Equipment fault". This error message will disappear when the Dry Contact is idle.

Setup Steps

Press the **SETUP** button, then press **MODE** repeatedly until the desired setup step appears. Use the **WARMER** or **COOLER** buttons to make selection. Press **MODE** to advance to the next step. Press/hold **MODE** to go backwards to prior steps. Press **SETUP** to leave the setup screens.



Humidity Output Polarity* (Setup Step 68)

Open (Normally Open) means no voltage is sent to the **HUM** output when there is no demand for humidity.

Closed (Normally Closed) means voltage is sent to the **HUM** output when there is no demand for humidity.

Dehumidify Output Polarity* (Setup Step 69)

Open (Normally Open) means no voltage is sent to the **DEHUM** output when there is no demand to dehumidify.

Closed (Normally Closed) means voltage is sent to the **DEHUM** output when there is no demand to dehumidify.

Dehumidify Only With Cooling (Setup Step 70)

When set to **ON**, Dehumidify will only turn on with a 1st stage cooling demand.

When set to **OFF**, Dehumidify will turn on at any time that the room humidity exceeds the dehumidification setpoint.

Setup Steps

Press the **SETUP** button, then press **MODE** repeatedly until the desired setup step appears. Use the **WARMER** or **COOLER** buttons to make selection. Press **MODE** to advance to the next step. Press/hold **MODE** to go backwards to prior steps. Press **SETUP** to leave the setup screens.



ADR* (Setup Step 71)

Controls whether you want the thermostat to possibly respond to signals from the utility provider. Select ON to allow this and to have steps 86-92 appear. For these steps to have effect, your utility provider must have an applicable program in your service area in which Skyport participates and your thermostat is enrolled in the program. Check with your provider for enrollment details.

ADR Action* (Setup Step 72)

Allows the user to determine what action is taken when the price rises above the set threshold. Note that the threshold price is only adjustable via Skyport.

None – take no action when the set price threshold is exceeded

Observe Setpoint Offsets – will offset the heat and cool setpoints by the amounts specified in setup steps 91 and 92

Observe Static Setpoints – will set the heat and cool setpoints to the values specified in setup steps 89 and 90

DISPLAY INDICATIONS WHEN AN ADR EVENT IS HAPPENING

After setting your desired values for use during an ADR event, the scrolling display will give a little information when an event is pending or active. For instance, when an ADR event has been sent to your thermostat, you might see ADR STARTS at 4:15 to notify you of a pending event. Once active, you might see ADR STOPS at 5:30. If you have configured a threshold for cost of energy past which you want to trigger an event, you will see PRICING EVENT on the display. When an event is active, you can press any of COOLER, WARMER or MODE buttons, followed by the WARMER to opt out of the event.

Setup Steps

Press the **SETUP** button, then press **MODE** repeatedly until the desired setup step appears. Use the **WARMER** or **COOLER** buttons to make selection. Press **MODE** to advance to the next step. Press/hold **MODE** to go backwards to prior steps. Press **SETUP** to leave the setup screens.



Event Max Cool Setpoint* (Setup Step 73)

Event Min Heat Setpoint* (Setup Step 74)

Specifies the range of allowable setpoint adjustments to be enforced when any ADR signal has been received from the utility. Since you might be paying more for energy while an event is active, you can impose tighter limits on setpoint ranges that are only enforced during the event.

Static Cool Setpoint* (Setup Step 75)

Static Heat Setpoint* (Setup Step 76)

Specifies the setpoints that will come into use during an event when the PRICE DEPENDENT ACTION is set to OBSERVE STATIC SETPOINTS

Cool Setpoint Offset* (Setup Step 77)

Heat Setpoint Offset* (Setup Step 78)

Specifies how much the current setpoints in effect prior to an event will be altered during an event when the PRICE DEPENDENT ACTION is set to OBSERVE SETPOINT OFFSETS. The heat setpoint can be automatically lowered by 1 to 10 degrees while the cool setpoint can be automatically raised by 1 to 10 degrees.

Setup Steps

Press the **SETUP** button, then press **MODE** repeatedly until the desired setup step appears. Use the **WARMER** or **COOLER** buttons to make selection. Press **MODE** to advance to the next step. Press/hold **MODE** to go backwards to prior steps. Press **SETUP** to leave the setup screens.



IAQ Air Patrol (Setup Step 79)

Air Patrol on if IAQ exceeds Poor Quality (Setup Step 80)

Air Patrol Fan on Minutes (Setup Step 81)

Setup Steps

Press the **SETUP** button, then press **MODE** repeatedly until the desired setup step appears. Use the **WARMER** or **COOLER** buttons to make selection. Press **MODE** to advance to the next step. Press/hold **MODE** to go backwards to prior steps. Press **SETUP** to leave the setup screens.



Auxiliary Output

The auxiliary output will become active whenever Air Patrol senses that the air quality has fallen to the level you specify in step #80.

Skyport* (Setup Step 82)

Set to ON to allow access to Skyport services or to OFF to not allow access to Skyport services. (Wi-Fi accessory is required) Visit venstar.com for more information.

Local API* (Setup Step 83)

Set to ON to allow third-party software to interface with your thermostat. Typically used with home automation set-ups. (Wi-Fi accessory is required)

Show Clock (Setup Step 84)

Select ON or OFF to have the time of day appear on the screen

Press Fan To Clear All Messages (Setup Step 85)

This feature allows the user to clear all current error messages from the display.

Locking the Keypad

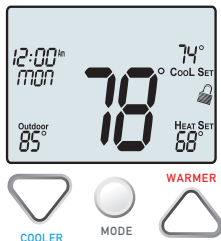
Press the **SETUP** button, then press **MODE** repeatedly until the desired setup step appears. Use the **WARMER** or **COOLER** buttons to make selection. Press **MODE** to advance to the next step. Press/hold **MODE** to go backwards to prior steps. Press **SETUP** to leave the setup screens.



Locking/Unlocking the Keypad

To prevent unauthorized use of the thermostat, the front panel buttons may be disabled. To disable, or 'lock' the keypad, press and hold the **MODE** button. While holding the **MODE** button, press the **WARMER** and **COOLER** buttons together. The  icon will appear on the display, then release the buttons.

Press all three buttons in the order outlined above for keypad lockout



To **unlock** the keypad, press and hold the **MODE** button. While holding the **MODE** button, press the **WARMER** and **COOLER** buttons together.

The  icon will disappear from the display, then release the buttons.

Restoring Factory Default Settings

Restoring Factory Default Settings

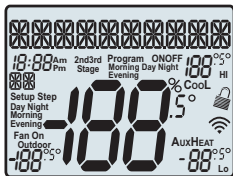
(for default values see page 44, Advanced Setup Steps Table)

If, for any reason, you desire to return all the stored settings back to the factory default settings, follow the instructions below.

WARNING: This will reset all Time Period and Advanced Programming to the default settings. Any information entered prior to this reset may be permanently lost.

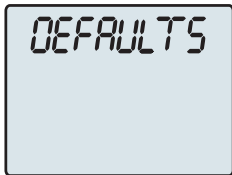
- 1** Press and hold **SETUP** for 10 seconds. All icons will appear on the display.

Keep pressing the **SETUP** button until you see this screen.



- 2** After all the icons appear, release **SETUP**. Press and hold **FAN** for 5 seconds. **DEFAULTS** will appear on the display.

Keep pressing the **FAN** button until you see this screen.



- 3** After **DEFAULTS** appears, release **FAN**. Press **MODE** to return to normal operation.



MODE

Installation Instructions Test Operation

The thermostat has a diagnostic feature that enables testing of all outputs. This feature is contained in the thermostat's **technician setup**.

*To enter Technician Setup, press and hold the **SETUP** button for 10 seconds until all the icons appear. Follow the next steps to view settings and test equipment.*

1. Press **MODE** to view the pcb and firmware versions. The firmware version will be numbers like 04-XX-YY.
2. Press **MODE** again to view the jumper settings and current state of the Dry Contact terminal.
3. Press **MODE** again and the scrolling display will read **TURN ON EQUIPMENT?** Press **WARMER** for Yes or **COOLER** for No.

If Yes is chosen, press **WARMER** to turn on heat or **COOLER** to turn on Cooling. The scrolling display will read **NOTHING ON**. Next:

Press **WARMER** to turn on and cycle up through the heating stages.

Press **COOLER** to turn the heating stages off. Press **MODE** to exit.

Press **COOLER** to turn on and cycle down through the cooling stages.

Press **WARMER** to turn the cooling stages off. Press **MODE** to exit.

4. Press **MODE** until **CALIBRATE SENSORS?** appears on the scrolling display. Press **WARMER** for Yes or **COOLER** for No. Press **MODE** to select which sensor to calibrate. Use **WARMER** or **COOLER** to modify your selection.
5. Press **MODE** until **CONTROL HUM?** appears on the scrolling display. Press **WARMER** for On or **COOLER** for Off. Press **MODE** to continue.
6. Press **MODE** until **CONTROL DEHUM?** appears on the scrolling display. Press **WARMER** for On or **COOLER** for Off. Press **MODE** to continue.
7. Press **MODE** until **CONTROL AUX OUT?** appears on the scrolling display. Press **WARMER** for On or **COOLER** for Off. Press **MODE** to exit.

*To exit Technician Setup at any time, press the **SETUP** button. Technician Setup will automatically exit after 10 minutes if no buttons are pressed.*

Installation Instructions

Remove and Replace the old thermostat

To install the thermostat properly, please follow these step by step instructions. If you are unsure about any of these steps, call a qualified technician for assistance.

- Assemble tools: Flat blade screwdriver, wire cutters, wire strippers and phone camera.
- Make sure your Heater/Air Conditioner is working properly before beginning installation of the thermostat.
- Carefully unpack the thermostat. Save the screws, any brackets, and instructions.
- Turn off the power to the Heating/Air Conditioning system at the main fuse panel. Most residential systems have a separate breaker for disconnecting power to the furnace.
- Remove the cover of the old thermostat. If it does not come off easily, check for screws.
- Loosen the screws holding the thermostat base or subbase to the wall and lift away.
- If you have a smart phone handy, take a photo of the wiring for future reference.
- Disconnect the wires from the old thermostat. Tape the ends of the wires as you disconnect them, and mark them with the letter of the terminal for easy reconnection to the new thermostat.
- Keep the old thermostat for reference purposes, until your new thermostat is functioning properly.

Installation Instructions

Wire Connections

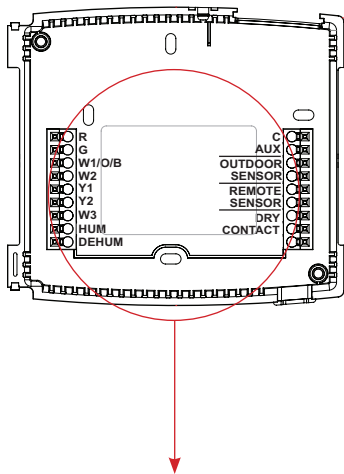
If the terminal designations on your old thermostat do not match those on the new thermostat, **refer to the chart below or the wiring diagrams that follow.**

Wire from the old thermostat terminal marked	Function	Install on the new thermostat connector marked
G or F	Fan	G
Y1, Y	Cooling	Y1
W1, W	Heating	W1/O/B
Rh, R, M, Vr, A	Power	R
C	Common	C
O/B	Rev. Valve	W1/O/B*
W2	2nd Stage Heat	W2
Y2	2nd Stage Cooling	Y2
W3	3rd Stage Heat	W3
H, Hum	Humidity	HUM
D, Dehum	Dehumidity	DEHUM
Ck1	Dry Contact Switch	DRY CONTACT
CKGND	Dry Contact Switch	DRY CONTACT

* O/B is used if your system is a Heat Pump.

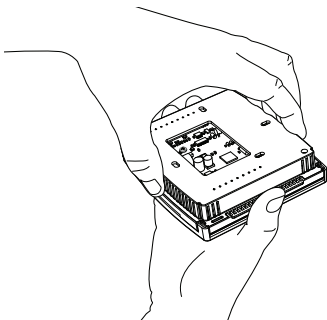
Installation Instructions

The Explorer Thermostat Backplate



To remove the thermostat backplate:

Gently separate the display from the base by pulling first from one side, then the other until the two pieces unsnap. A small screwdriver may be used, very carefully, to start separating the two pieces.



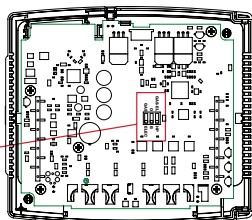
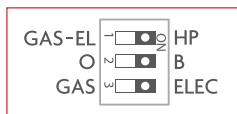
R	24 VAC return	C	24 VAC common
G	Fan relay	AUX	Aux output
W1/O/B	1st stage heat circuit	OUTDOOR SENSOR	Outdoor sensor connections
W2	2nd stage heat circuit	REMOTE SENSOR	Remote sensor connections
Y1	1st stage compressor relay	DRY CONTACT	Dry Contact connections
Y2	2nd stage compressor relay		
W3	3rd stage heat circuit		
HUM	Humidifier control circuit		
DEHUM	Dehumidifier control circuit		

IMPORTANT: This thermostat requires both R (24 VAC Return) and C (24 VAC Common) be connected to the backplate terminals.

Installation Instructions

Check Dip Switch

Ensure which switch is correct for your system. Dip switches are located on the back of the thermostat.



1. When **GAS/EL or HP** is set for **GAS/EL**:

This switch (**GAS** or **ELEC**) controls how the thermostat will control the Fan (G) terminal in heating mode. When **GAS** is chosen, the thermostat **will not** energize the Fan (G) terminal in heating. When **ELEC** is chosen the thermostat **will** energize the fan in heating.

2. When **GAS/EL or HP** is set for **HP**:

This switch (**GAS** or **ELEC**) defines the Aux Heat type. When **GAS** is chosen, the auxiliary heat will not be allowed to run during heat pump operation. When using a Dual Fuel system, set this switch for **GAS** (T3950-IAQ). When **ELEC** is chosen, up to two stages of auxiliary strip heat will be allowed to run.



For Heat Pump Only

When the **GAS/EL or HP** dip switch is configured for **HP**, this dip switch (**O** or **B**) must be set to control the appropriate reversing valve. If **O** is chosen, the W1/O/B terminal will energize in cooling. If **B** is chosen, the W1/O/B terminal will energize in heating.



This dip switch configures the thermostat to control a conventional gas/electric system or a heat pump. If your system is anything other than a heat pump, leave this switch set for **GAS/EL**.

Installation Instructions

Sample Wiring Diagrams

Conventional Heating and Cooling Systems

3 Wire, Heat Only

Residential & Commercial 1 Stage Heating with no Fan.

R 24VAC Power
C 24VAC Common
W1/O/B 1st Stage Heat



4 Wire, Cool Only

Residential & Commercial 1 Stage Cooling.

R 24VAC Power
C 24VAC Common
Y1 1st Stage Cool
G Fan



5 Wire, 1 Stage Cooling, 1 Stage Heat

Residential & Commercial 1 Stage Cooling, with 1 stage Gas Heat.

R 24VAC Power
C 24VAC Common
W1/O/B 1st Stage Heat
Y1 1st Stage Cool
G Fan



5 Wire, 1 Stage Cooling, 1 Stage Heat

Residential & Commercial 1 Stage Cooling, with 1 stage Electric Heat.

R 24VAC Power
C 24VAC Common
W1/O/B 1st Stage Heat
Y1 1st Stage Cool
G Fan



8 Wire, 2 Stage Cooling, 3 Stage Heat

Residential & Commercial 2 Stage Cooling, with 3 stage Gas Heat.

R 24VAC Power
C 24VAC Common
W1/O/B 1st Stage Heat
W2 2nd Stage Heat
W3 3rd Stage Heat
Y1 1st Stage Cool
Y2 2nd Stage Cool
G Fan



Installation Instructions

Sample Wiring Diagrams Heat Pump Systems

5 Wire, 1 Stage Cooling, 1 Stage Heat

Residential & Commercial Heat Pump with
O Reversing Valve

R	24VAC Power
C	24VAC Common
W1/O/B	Reversing Valve
Y1	1st Stage Compressor (Cool or Heat)
G	Fan



6 Wire, 1 Stage Cooling, 2 Stage Heat

Residential & Commercial Heat Pump with
O Reversing Valve

R	24VAC Power
C	24VAC Common
W1/O/B	Reversing Valve
Y1	1st Stage Compressor (Cool or Heat)
W2	Aux Heat
G	Fan



7 Wire, 2 Stage Cooling, 3 Stage Heat

Residential & Commercial Heat Pump with
O Reversing Valve.

R	24VAC Power
C	24VAC Common
W1/O/B	Reversing Valve
W2	3rd Stage Heat
Y1	1st Stage Compressor (Cool or Heat)
Y2	2nd Stage Compressor (Cool or Heat)
G	Fan

Setup Step 24 is set to 2
(Number of Compressor Stages)



8 Wire, 2 Stage Cooling, 4 Stage Heat

Residential & Commercial Heat Pump with
O Reversing Valve.

R	24VAC Power
C	24VAC Common
W1/O/B	Reversing Valve
W2	3rd Stage Heat
W3	4th Stage Heat
Y1	1st Stage Compressor (Cool or Heat)
Y2	2nd Stage Compressor (Cool or Heat)
G	Fan

Setup Step 31 is set to 2
(Number of Compressor Stages)



Note: When the unit goes into 4th stage heating, there is no 4th stage indicator, the display will still show 3rd stage.

Installation Instructions

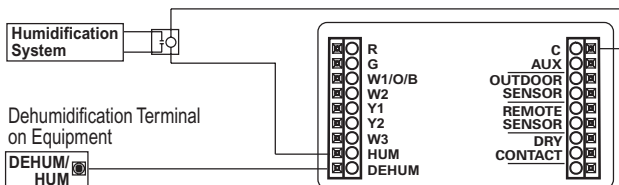
Sample Wiring Diagrams Heat Pump Systems with Dual Fuel

5 Wire, 1 Stage Cooling, 1 Stage Heat
Residential & Commercial Heat Pump with
O Reversing Valve

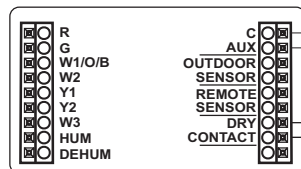
R	24VAC Power
C	24VAC Common
W1/O/B	Reversing Valve
Y1	1st Stage Compressor (Cool or Heat)
G	Fan



Humidification or Dehumidification



Dry Contact and Aux Output



24V is present between these two terminals whenever the air quality is at/worse than the specified limit. Use a relay to interface to external devices for helping improve air quality (fresh air dampers, exhaust fans, electronic air cleaners, etc)

Accessory such as a condensate overflow switch or occupancy sensor

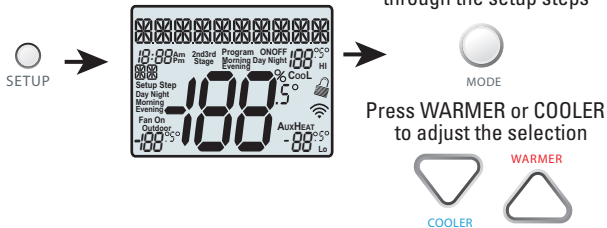
Technician Setup

To enter Technician Setup, press and hold the **SETUP** button for 10 seconds. After all the icons appear, press **MODE**. The version number of the thermostat will appear in the scrolling text. Press **MODE** to advance to the next step. Use the **WARMER** or **COOLER** buttons to adjust the value of your selection. To leave Technician Setup, press **SETUP**.

Hold for 10 seconds

All icons appear

Press **MODE** to advance through the setup steps



Technician Setup is for diagnostic and testing purposes and is intended for use by a qualified technician. See page 15 for more detailed instructions.

Technician Setup contains the following options:

- View the version number of the thermostat.
- View the jumper setting of **J1** (Gas/Electric or Heat Pump), **J2** (Reversing Valve: RV=0 or RV=B), and **J3** (Fan: Gas or Electric) jumpers located on the back of the thermostat. (Remove thermostat from backplate for access)
- View the state of the Dry Contact and Fault terminals.
- Turn on equipment outputs for testing.
- Calibrate thermostat, remote, and humidity sensors.
- Control HUM output (On or Off)
- Control DEHUM output (On or Off)
- Control AUX output (On or Off)

Glossary of Terms

Air Patrol: Feature that turns on the fan when measured air quality is below what is desired.

Auto-Changeover: A mode in which the thermostat will turn on the heating or cooling based on room temperature demand.

Cool Setpoint: The warmest temperature that the space should rise to before cooling is turned on (without regard to deadband).

Deadband: The number of degrees the thermostat will wait, once a setpoint has been reached, before energizing heating or cooling.

Dehumidify: To reduce the amount of moisture in the air.

Differential: The forced temperature difference between the heat setpoint and the cool setpoint.

Heat Setpoint: The coolest temperature that the space should drop to before heating is turned on (without regard to deadband).

Humidify: To increase the amount of moisture in the air.

Icon: The word or symbol that appears on the thermostat display.

Mode: The current operating condition of the thermostat (i.e. Off, Heat, Cool, Auto, Program On).

Non-Programmable Thermostat: A thermostat that does not have the capability of running Time Period Programming.

Programmable Fan: Feature that turns on the fan for certain time each hour between certain hours.

Programmable Thermostat: A thermostat that has the capability of running Time Period Programming.

Reheat: Running the cooling and 2nd stage strip heaters at the same time in order to dehumidify the air without cooling down the room temperature.

VenNet: wireless transmission using different scheme/frequency than Wi-Fi or Bluetooth.

Temperature Swing: Same as deadband.

Time Period Programming: A program that allows the thermostat to automatically adjust the *heat setpoint* and/or the *cool setpoint* based on the time of the day.

Troubleshooting

- **SYMPTOM:** The air conditioning does not attempt to turn on.
CAUSE: The compressor timer lockout may prevent the air conditioner from turning on for a period of time.
REMEDY: Consult the Owner's Manual in the Installer Setup section to defeat the Cycles Per Hour (*page 29*).
- **SYMPTOM:** The display is blank.
CAUSE: Lack of proper power.
REMEDY: Make sure the power is on to the furnace and that you have 24vac between **R & C**.
- **SYMPTOM:** The air conditioning does not attempt to turn on.
CAUSE: The cooling setpoint is set too high.
REMEDY: Lower the cooling setpoint or lower the cooling set-point limit.
See Setpoint Limits (page 22).
- **SYMPTOM:** The heating does not attempt to turn on.
CAUSE: The heating setpoint is set too low.
REMEDY: Raise the heating setpoint or raise the heating set-point limit.
See Setpoint Limits (page 22).
- **SYMPTOM:** When controlling a residential heat pump, and asking for cooling, the heat comes on.
CAUSE: The thermostat reversing valve jumper is set for **"B"**.
REMEDY: Set the reversing valve jumper for **"O"**.
- **SYMPTOM:** When calling for cooling, both the heat and cool come on.
CAUSE: The thermostat equipment jumper is configured for **"HP"** and the HVAC unit is a Gas/Electric.
REMEDY: Set the equipment jumper for **"Gas"**.
- **SYMPTOM:** When the Program button is pressed, the display reads **"DISABLED"**.
CAUSE: Program mode is set to **"NON PROGRAM"**.
REMEDY: Set Program Mode (Setup 1) to **1, 5/2, or 7 Day**.
See Selecting Your Program Mode (page 21).

Advanced Setup Table

Df = Factory Default Setting

Step#	Description	Pg#	Range	Df
1	Prog Mode	25	Non, 7 Day	7
2	Available Modes	25	Heat/Cool/Auto/Off, Heat/Cool/Off, Heat/Off, Cool/Off	Heat/Cool/Auto/Off
3	Backlight	17	On, Off	Off
4	Backlight Level	17	Off thru 7 levels of brightness	Level 5
5	Night Dimmer	17	On/Off, Off	Off
6	Night Dimmer Brightness	17	Off thru 7 levels of brightness	2 (20%)
7	Night Dimmer Start Time	17	12A-12A	8:00P
8	Night Dimmer Stop Time	17	12A-12A	6:00A
9	Current Service Filter Runtime Hours	21	0-1999 Hours	0
10	Current Service Filter Calendar Days	21	0-720 Days	0
11	Current Heat Runtime Hours	22	0-1999 Hours	0
12	Current Aux Heat Runtime Hours	22	0-1999 Hours	0
13	Current Cool Runtime Hours	22	0-1999 Hours	0
14	Current UV Lamp Calendar Days	22	0-720 Days	0
15	Current Humidifier Calendar Days	22	0-720 Days	0
16	Set Service Filter Runtime Hours	21	0-1950 hours	0
17	Set Service Filter Calendar Days	21	0-720 Days	0
18	Set UV Lamp Calendar Days	22	0-720 Days	0
19	Set Humidifier Calendar Days	22	0-720 Days	0
20	Language	17	English, Espanol, Francais	English
21	Setpoint Limits	26	No, Use	No
22	Max Heat Setpoint	26	35 - 99 Degrees	74
23	Min Cool Setpoint	26	35 - 99 Degrees	70
24	Cycles Per Hour	26	No Limit, 2, 3, 4, 5, 6	6
25	Compressor Minimum Off Minutes	26	0, 3, 5 Minutes	5
26	Min. Heat/Cool Setpoint Difference	26	0 - 6 Degrees	2
27	Number of Heat Stages	26	0 - 3	2
28	Number of Cool Stages	26	0 - 2	1
29	Number Of Compressor Stages	26	1, 2	1
30	Number of Auxiliary Stages	26	0, 1, 2	0
31	1st Stage Deadband	27	1 - 6 Degrees	2
32	2nd Stage Deadband	27	0 - 10 Degrees	2
33	3rd Stage Deadband	27	0 - 10 Degrees	2
34	4th Stage Deadband	27	0 - 10 Degrees	2
35	Minutes Between 1st and 2nd Stage		0 - 60 Minutes	2
36	Minutes Between 2nd and 3rd Stage		0 - 60 Minutes	2
37	Minutes Between 3rd and 4th Stage		0 - 60 Minutes	2
38	2nd Stage Turnoff Point		Deadband, Setpoint	Deadband
39	3rd Stage Turnoff Point		Deadband, Setpoint	Deadband

cont. next page

Advanced Setup Table

Df = Factory Default Setting

Step#	Description	Pg#	Range	Df
40	4th Stage Turnoff Point		Deadband, Setpoint	Deadband
41	Fan Program		On, Off	Off
42	Minutes of Fan Runtime		0-60	0
43	Fan Program Start Time		12:00A - 12:00A	7:00A
44	Fan Program Stop Time		12:00A - 12:00A	9:00P
45	Wired Sensor Type		Remote, Supply, Return	Remote
46	Control to Temp Source		Thermostat, Wired Remote*, Wireless Remote, Average of Wireless Remotes, Average Thermostat and Wired Remote*, Average All Sensors. *Option only if prior step = "Remote"	Thermostat
47	Wireless Remote to Use		list of wifi sensors currently linked to thermostat. * This step only appears if prior step = "Wireless Remote"	first linked sensor in list
48	Humidity Only With Heat		On, Off	Off
49	Fan With Humidity Demand		Fan On, Fan Off	Fan Off
50	Fan With Dehumidify Demand		Fan On, Fan Off	Fan Off
51	Humidity Setpoints		Auto, Manual	Manual
52	Cool To Dehumidify		On, Off	Off
53	Maximum Dehum Overcool		0 - 20 Degrees	2
54	Reheat Operation W/Cool To Dehum.		On, Off	Off
55	Lockout Heatpump with Outdoor Temp		On, Off	Off
56	Lockout Temp		-20 - 75 Degrees	35
57	Lockout Aux Heat with Outdoor Temp		On, Off	Off
58	Aux Heat Lockout Temp		20 - 75 Degrees	75
59	Dualfuel		On, Off	Off
60	Dualfuel Changeover on Outdoor Temp		On, Off	Off
61	Dualfuel Balance Point		0 - 60 Degrees	35
62	Dualfuel Changeover Delay in Seconds		0 - 90 Seconds	30
63	Fan Off Delay		0 - 120 Seconds	0
64	F/C		Fahrenheit (F), Celsius (C)	F
65	Smart Recovery		On, Off	Off
66	Dry Contact Polarity		Open, Closed	Open
67	Dry Contact Use		Condensate, Vacation, FDD	Vacation
68	Humidity Polarity		Open, Closed	Open
69	Dehumidify Polarity		Open, Closed	Open
70	Dehumidify only with Cooling		On, Off	On

cont. next page

Advanced Setup Table

Df = Factory Default Setting

Step#	Description	Pg#	Range	Df
71	ADR		On, Off	On
72	ADR Action		Observe Setpoint Offsets, Observe Static Setpoints	Observe SP Offsets
73	Event Max Cool Setpoint		65 - 90	90
74	Event Min Heat Setpoint		50 - 85	50
75	Static Cool Setpoint		65 - 85	82
76	Static Heat Setpoint		65 - 85	60
77	Cool Setpoint Offset		1 to 10	4
78	Heat Setpoint Offset		-1 to -10	-4
79	IAQ AIR PATROL		enabled, disabled	disabled
80	AIRPATROL ON IF IAQ EXCEEDS POOR[GOOD] QUALITY"			
81	AIR PATROL FAN ON MINUTES		10 - 55	10
82	Skyport		On, Off	On
83	Local API		On, Off	Off
84	Show Clock		On, Off	On
85	Press Fan To Clear All Messages			

Warranty

One-Year Warranty - This Product is warranted to be free from defects in material and workmanship. If it appears within one year from the date of original installation, whether or not actual use begins on that date, that the product does not meet this warranty, a new or remanufactured part, at the manufacturer's sole option to replace any defective part, will be provided without charge for the part itself provided the defective part is returned to the distributor through a qualified servicing dealer.

THIS WARRANTY DOES NOT INCLUDE LABOR OR OTHER COSTS incurred for diagnosing, repairing, removing, installing, shipping, servicing or handling of either defective parts or replacement parts. Such costs may be covered by a separate warranty provided by the installer.

THIS WARRANTY APPLIES ONLY TO PRODUCTS IN THEIR ORIGINAL INSTALLATION LOCATION AND BECOMES VOID UPON REINSTALLATION.

LIMITATIONS OF WARRANTIES – ALL IMPLIED WARRANTIES (INCLUDING IMPLIED WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE AND MERCHANTABILITY) ARE HEREBY LIMITED IN DURATION TO THE PERIOD FOR WHICH THE LIMITED WARRANTY IS GIVEN. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE MAY NOT APPLY TO YOU. THE EXPRESSED WARRANTIES MADE IN THIS WARRANTY ARE EXCLUSIVE AND MAY NOT BE ALTERED, ENLARGED, OR CHANGED BY ANY DISTRIBUTOR, DEALER, OR OTHER PERSON WHATSOEVER.

ALL WORK UNDER THE TERMS OF THIS WARRANTY SHALL BE PERFORMED DURING NORMAL WORKING HOURS. ALL REPLACEMENT PARTS, WHETHER NEW OR REMANUFACTURED, ASSUME AS THEIR WARRANTY PERIOD ONLY THE REMAINING TIME PERIOD OF THIS WARRANTY.

THE MANUFACTURER WILL NOT BE RESPONSIBLE FOR:

1. Normal maintenance as outlined in the installation and servicing instructions or owner's manual, including filter cleaning and/or replacement and lubrication.
2. Damage or repairs required as a consequence of faulty installation, misapplication, abuse, improper servicing, unauthorized alteration or improper operation.
3. Failure to start due to voltage conditions, blown fuses, open circuit breakers or other damages due to the inadequacy or interruption of electrical service.
4. Damage as a result of floods, winds, fires, lightning, accidents, corrosive environments or other conditions beyond the control of the Manufacturer.
5. Parts not supplied or designated by the Manufacturer, or damages resulting from their use.
6. Manufacturer products installed outside the continental U.S.A., Alaska, Hawaii, and Canada.
7. Electricity or fuel costs or increases in electricity or fuel costs for any reason whatsoever including additional or unusual use of supplemental electric heat.
8. ANY SPECIAL INDIRECT OR CONSEQUENTIAL PROPERTY OR COMMERCIAL DAMAGE OF ANY NATURE WHATSOEVER. Some states do not allow the exclusion of incidental or consequential damages, so the above may not apply to you.

This warranty gives you specific legal rights and you may also have other rights which may vary from state to state.

Patent Pending

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