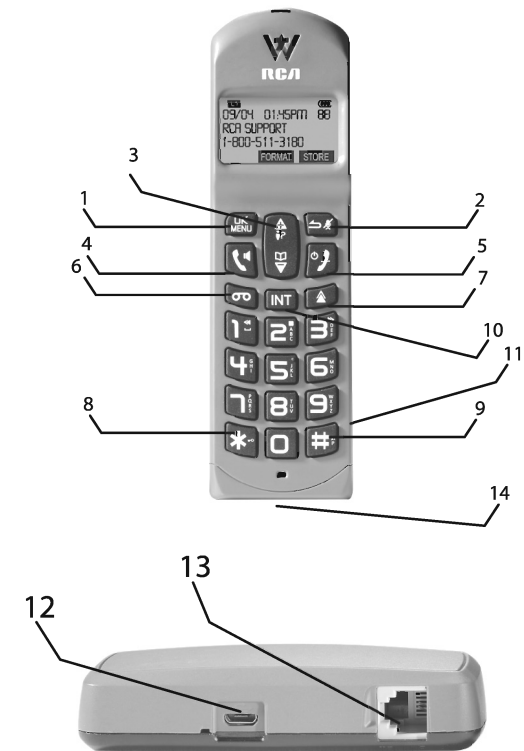




2142

PACK CONTENTS

- 1 Base station
- 1 Handset
- 2 USB charging cables
- 1 Line cord
- 1 Instruction booklet



Handset / Base Station Keys

- 1. OK key / Menu key
- 2. Back key / Mute key
- 3. Navigation key
- 4. Talk key
- 5. Hang-up / Exit key
- 6. Recall / Flash key / Message Playback
- 7. Redial key
- 8. Star key - To lock / unlock keypad; toggle between external and internal calls
- 9. Ringer On / Off
- 10. Call transfer / Intercom key
- 11. Micro USB charging port
- 12. Micro USB charging port
- 13. Phone Line Input
- 14. Handset On / Off switch

**Subject to subscription and availability of service from service provider*

WARNING

- Do not open the handset or tamper with internal batteries.
- Risk of explosion if battery is replaced by an incorrect type.
- Dispose of used batteries properly.
- Do not throw battery into a fire.
- Do not open or damage batteries. Electrolyte is corrosive and can cause irritation to eyes and skin. It is also toxic and must not be swallowed.
- If you must handle the batteries, avoid them from coming into contact with metal objects. This may cause short circuit or overheating which can lead to burns.
- Do not attempt to recharge the batteries by heating. The battery electrolyte may leak, and may irritate your eyes or skin.
- Switch off handset if phone will be unused for an extended period.

ATTENTION!

TO REDUCE THE RISK OF ELECTRIC SHOCK:

DO NOT GET THE PHONE WET
DO NOT EXPOSE TO EXCESS HUMIDITY
DO NOT ATTEMPT TO OPEN PHONE
THIS MAY BE A SOURCE OF DANGER AND
WILL VOID THE WARRANTY.

SETTING UP 2141 Cordless Phone BEFORE 1st USE

Connecting your phone:

- Plug the telephone line into telephone jack and insert USB cables in USB ports on the handset and base. Plug USB cables into any appropriate USB power supply.
- Turn on handset by switch the On/Off switch to ON.

Before using the phone, charge the batteries continuously for 15 hours.

Setting Language

MENU > PERSONAL SET > LANGUAGE

- 1. Scroll ▲▼ to select your desired language and press **OK** to confirm.

Setting Flashtime to Operate Correctly on Your Network:

MENU > ADVANCE SET > RECALL TIME

- 1. Scroll ▲▼ to select SHORT/MEDIUM or LONG and press **OK** to confirm.

Operating range of the handset

The operating range of your telephone is 300 meters outdoors without obstructions between the telephone base and handset. Obstructions or interference from other electronics may reduce the operating range. Thick concrete walls may reduce the operating range significantly.

Signal strength

When the handset is within the operating range of the telephone base, appears on the screen. If the handset is out of range of range, will flash on the display. Reduce distance to the telephone base and the indicator will stop flashing.

Low battery warning

When the batteries are very low, will flash on the handset screen to prompt recharging the batteries.

Battery performance

When fully charged, the batteries offer approximately 9 hours of talk time and 100 hours of standby time under ideal conditions.

NOTE: A new battery will reach its full capacity after several days of normal use. The battery capacity may decrease over time, reducing the talk time and standby time. The batteries and the handset may become hot during charging. This is normal.

Display Icons and Indicators



Displays the connection between the handset and the base. The more bars are shown, the stronger the signal strength.



Lights up when browsing incoming calls in the call log.



Lights up when browsing outgoing calls in the redial list.



Flashes when there is a new missed call or when browsing new missed calls. Remains lit when browsing the incoming missed calls in call log.



Flashes when receiving incoming call. Remains lit during a call.



Remains lit when the ringer is muted.



The handsfree speaker is on.



Flashes for new messages, remains lit while reviewing messages.



Remains lit when users are able to scroll up and down a list or increase and decrease volume.



Remains lit if there are more digits on the right. Press to read.

Using the 2141 Cordless Phone

Making a call

Press . Dial the phone number on the dial pad.

Pre-dialing

- 1. Dial the phone number on the dial pad. The number is shown on the display.
- Press the to delete a digit.
- 2. Press to dial the number.

End a call

- 1. Press to end the call.

Handsfree

- 1. Press twice to make or answer a call in handsfree mode. At any time during a call, press to switch between handset mode and handsfree mode.

Receiving calls

- 1. When the phone rings, press to answer the call.

Redialing

- 1. Press and the last number will be dialed.
- 2. Press and the last number will be dialed.

Review/call back numbers from call log Review Record

Press button once to enter the call log or press button for the dialed list. Then scroll to view the records.

Call Record

When the desired number is shown, press button to dial the number.

Making a call from the phonebook

- 1. Press button and scroll through the phonebook records to the desired entry.
- 2. Press the button to dial the number.

Copying record to phonebook

- 1. Press button and scroll to the call record that will be added.
- 2. Press the **OK** button. The display shows **SAVE NUMBER**. Press the **OK** button.
- 3. The display shows **ENTER NAME**. Use the dial to enter a name for the record, and then press the **OK** button.

Adjusting the call volume

During a call, press button to increase or decrease the call volume.

Muting the microphone

Muting a call will stop a caller from hearing the user.

- 1. During a call, press . The handset microphone is muted and the display shows **MUTE ON**.
- 2. Press again to resume the call.

Call timer

After the first 10 seconds of a call, the talk time will appear on the display.

Flash

The Flash feature is used If a service such as call waiting or call forwarding is supported. Press the **R** when on a call to switch to another incoming call or to make a second call. The first call will be put on hold.

Internal call

If you have more than one handset registered to your base, you can make an internal calls between handsets.

- 1. Press the **INT** button then enter the handset number (1-4). If there are only 2 handsets registered to the base, the call will begin ringing immediately after the **INT** is pressed.

Transfer an external call

- 1. During a call, press **INT** button. The caller is put on hold.
 - 2. Enter the number of the handset (1-4) to transfer the call to.
- If the other handset user does not answer, reconnect to the external caller by pressing **INT** button. If the other user does not answer after 1 minute, the external call will be automatically reconnected.

3-Way call

- Users can hold a three-way conversation between an external caller and another handset user.
- 1. During an external call, press **INT** button. The caller is put on hold.
- 2. Enter the handset number to invite to the call.
- 3. When the other handset answers, press the **OK** button to connect all three callers.
- 4. Press button to exit the conference and other 2 parties call will continue.

Phone Book

Users can store up to 50 name and number records on each handset registered to the base. Each name can be up to 12 characters long and each number up to 24 digits long.

To review phonebook list

MENU > PHONEBOOK > LIST

- 1. Scroll to view the records or search alphabetically by entering the first letter of the name. The first name that starts with this letter or the nearest letter in the alphabet will be displayed.

To add a phonebook memory
MENU > PHONEBOOK > NEW ENTRY

1. The display shows **ENTER NAME**. Use the dial pad to enter the name. Press **↵** button to delete a character. Press **OK** button to confirm.
2. The display shows **ENTER NUMBER**. Use the keypad to enter the number. Press **↵** button to delete a character. Press **OK** button to confirm the number and save the record.

To edit a contact
MENU > PHONEBOOK > EDIT ENTRY

1. Scroll **▲▼** to select the desired record to change. Press **OK** button.
2. The record's name will appear in the display. Press **↵** button to delete the name if needed, enter a new name with the dial pad and press **OK** button.
3. The record's number will appear in the display. Edit the number using the dial pad, using the **↵** to delete digits. Press the **OK** button to confirm the number and save the record.

To delete a contact
MENU > PHONEBOOK > DELETE

1. Scroll **▲▼** to select record to be deleted.
2. Press **OK** button. The display will ask for confirmation. Press **OK** again and the record will be deleted.

To delete all contacts
MENU > PHONEBOOK > DELETE ALL

1. Press **OK** button and the display will ask for confirmation.
2. Press **OK** again to confirm. All contacts in the phonebook will be deleted.

Direct access memory

There are 2 direct access memories, buttons 1 & 2 on the dial pad. A long press on these 2 buttons in standby mode will dial the preset phone number automatically.
MENU > PHONEBOOK > DIRECT MEM
1. Scroll **▲▼** to select **KEY 1** or **KEY 2**. Press **OK** button.
2. Press **OK** button and scroll **▲▼** to edit or delete a direct memory number. Press **OK** button to edit the name and number using the dial pad and press button **OK** again to save the record as a direct access memory key.

Answering Machine Settings
Answering machine operation by handset
Turn the answering machine on or off
MENU > ANSW MACHINE > ANSW. ON/OFF

1. Scroll **▲▼** to select **ON** or **OFF**. Press **OK** to confirm.

Set the answer mode
MENU > ANSW MACHINE > ANSWER MODE

1. Scroll **▲▼** to select **ANSWER ONLY** or **ANSW.&RECORD**. Press **OK** to confirm.

Record a personalised outgoing message
MENU > ANSW MACHINE > RECORD OGM
1. Scroll **▲▼** to select **ANSWER ONLY** or **ANSW.&RECORD**. Press **OK** to confirm.
2. Scroll **▲▼** to select **PLAY OGM**, **RECORD OGM** or **DELETE**. Press **OK** to confirm.

a. For **RECORD OGM**, when the **OK** is pressed, the phone will beep, prompting the user to begin recording their OGM. When finished, press the **OK** again.
b. For **PLAY OGM**, when the **OK** is pressed the current OGM will be played over the speaker.
c. For **DELETE**, when the **OK** is pressed, the current **OGM** will be deleted and replaced with the default OGM.

Set the default OGM voice language
MENU > ANSW MACHINE > SETTINGS > LANGUAGE

1. Scroll **▲▼** to select desired language. Press **OK** to confirm.
Note: This will change the language of the default OGM only.

Playback and delete messages
MENU > ANSW MACHINE > PLAY
Or press **✉**

1. During message playback press **MENU**, Scroll to select options to **DELETE** the current message.

Set ring delay
MENU > ANSW MACHINE > SETTINGS > RING DELAY

1. The current ring delay setting will be displayed. Scroll **▲▼** to select between 2 and 7 rings or **ECONOMY**. Press **OK** to confirm.

To check messages remotely
1. From an outside line, dial the phone number connected to this phone.
2. While the answering machine is playing the **OGM**, Press the **#** on the dial pad.
3. Enter the PIN. Messages will begin playing. **(Default PIN: 0000)**

The remote message feature allows the following functions to be performed:
Press 1 to review message
Press 2 to playback message
Press 3 to skip message
Press 6 to delete message
Press 8 to stop message playback
Press 7 to turn on Answerer
Press 9 to turn off Answerer

Personal settings
Handset name
MENU > PERSONAL SET > HS NAME

1. Press (OK ICON) button. The display shows the current handset name.
2. Use the keypad to enter the new keypad name. Press **↵** button to delete characters.
3. Press **OK** button to save the new handset name.

Handset ringtone volume
MENU > PERSONAL SET > HANDSET TONE > RING VOLUME

1. Scroll **▲▼** to select the volume level desired. Press **OK** to confirm the preferred volume. **Handset ringtone**
MENU > PERSONAL SET > HANDSET TONE > RING TONES

1. Scroll **▲▼** to preview the available ring tones. Press **OK** to confirm the preferred ring tone.

Handset Keytone
MENU > PERSONAL SET > HANDSET TONE > KEY BEEP

1. Scroll **▲▼** to select **ON** or **OFF** and press **OK** to confirm.

Setting Language
MENU > PERSONAL SET > LANGUAGE

1. Scroll **▲▼** to select your desired language and press **OK** to confirm.

Clock & Alarm
Date & time
MENU > CLOCK & ALARM > DATE & TIME

1. The screen will display the current date. Use the keypad to edit the year, month and date. Press **OK** to confirm.
2. The screen will display the current time. Use the keypad to edit the time. Press **OK** to confirm.

Note: The date and time will be automatically set when the first caller ID record is received.

Set date & time format
MENU > CLOCK & ALARM > SET FORMAT

1. Scroll **▲▼** to select **TIME FORMAT** or **DATE FORMAT**.
a. For **TIME FORMAT**, scroll **▲▼** to select **24 HOURS** or **12 HOURS**. Press **OK** to confirm.
b. For **DATE FORMAT**, scroll **▲▼** to select **MM/DD** or **DD/MM**. Press **OK** to confirm.

Set the alarm
MENU > CLOCK & ALARM > ALARM

1. Scroll **▲▼** to select **ON ONCE**, **ON DAILY** or **OFF**. Press **OK** to confirm.
2. If the alarm is set to **ON ONCE** or **ON DAILY**, use the dial pad to set the alarm time.
Scroll **▲▼** to select **AM** or **PM** if time format is 12 hours. Press **OK** to confirm.
Note: When activated, the (ALARM ICON) will show on standby display. Once the alarm is triggered, press any key to stop it.

Set the alarm tone
MENU > CLOCK & ALARM > ALARM TONE
1. Scroll **▲▼** to select the desired melody for alarm. Press **OK** to confirm.

Advanced settings
Change system PIN

The system PIN is a four digit number required for handset registration, de-registration, and for access to other system settings. The default Master PIN is 0000.
MENU > ADVANCED SET > CHANGE PIN
1. The display will show **PIN----**. Enter the current **PIN** code using the dial pad. Press **OK** to confirm.
2. The display will show **NEW----**. Enter the new **PIN** code using the dial pad. Press **OK** to confirm.

Registration
Additional handsets
Up to 4 handsets can be registered and to a single base. Additional handsets must be registered to the base before use.

Registration is the process to link a new handset to the base. A maximum of 4 handsets can be associated with the base. Handset batteries must be fully charged and you must be near to the base to register properly. The handset included with the base is already registered to that base.

Registration
On the base:
1. Press and hold the Page button for 5 seconds. This will put the base into Registration Mode.
On the handset:
MENU > ADVANCED SET > REGISTRATION
2. The display will show **PIN----**. Enter the current PIN code using the dial pad. Press **OK** to confirm. The display will then show

WAITING.
3. After few seconds, there will a confirmation sound from the handset. The handset and base have registered successfully. It will automatically assign a handset number which appears in the display.
Note: If the PIN code is incorrect or if no base is found, the handset will return to standby after 2 minutes. Try registering again.

Service
If trouble is experienced with this equipment, for repair or warranty information, please contact customer service at 1-800-511-3180. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.
This product may be serviced only by the manufacturer or its authorized service agents. Changes or modification not expressly approved by Telefield NA Inc. could void the user's authority to operate this product. For instructions on how to obtain service, refer to the warranty included in this guide or call customer service at **1-800-511-3180**.

Or refer inquiries to:

Telefield NA Inc.
Manager, Consumer Relations
4915 SW Griffith Dr. #302
Beaverton, OR 97005

Attach your sales receipt to the booklet for future reference or jot down the date this product was purchased or received as a gift. This information will be valuable if service should be required during the warranty period.
Purchase date
Name of store
Warranty

Limited Warranty
What will your warranty cover?
• Defects in materials or workmanship For how long after your purchase?
• Two years, from date of purchase What we will do:
• Provide you with a replacement unit. The exchange unit is under warranty for the remainder of the original product's warranty period.
How to get service?
• Locate your proof of purchase in the form of a bill of sale or receipted invoice which is evidence that the product is within the warranty period. Proof of warranty eligibility is required and must be presented to obtain warranty service.
• Contact RCA Customer Care at (800) 511-3180. Our representatives will help you troubleshoot and diagnose the problem. You may be asked to disconnect your RCA telephone from the power source, so you must call from another telephone. If the issue cannot be resolved by our Customer Care Team, you will be issued an RMA (Return Merchandise Authorization) number and be given instructions on how to submit your proof-of-purchase paperwork, And where to send your defective merchandise. You will be responsible for shipping the defective unit back to our warranty fulfillment center at your own expense. You are responsible for damage or loss during shipment so insuring the product during return shipping is highly recommended.
• We will ship a replacement to you freight prepaid. What your warranty does not cover:
• Customer instruction. (Your Instruction Book provides information regarding operating instructions and User controls. Additionally, our Customer Care Center is staffed 24x7 with product experts that can assist you with any questions that may arise during setup and use of your RCA telephone.
• Installation and setup service adjustments
• Batteries, if applicable

• Damage from misuse or neglect
• Products that have been modified of serviced outside the USA
• Products purchased from non-authorized retailers, dealers or resellers
• Products purchased or serviced outside the USA
• Acts of nature, such as, but not limited to lightning damage
• 3rd party products, such as headsets
• Installation and setup service adjustments
• Batteries, if applicable
• Damage from misuse or neglect
• Products that have been modified of serviced outside the USA
• Products purchased from non-authorized retailers, dealers or resellers
• Products purchased or serviced outside the USA
• Acts of nature, such as, but not limited to lightning damage
• 3rd party products, such as headsets
• Installation and setup service adjustments
• Batteries, if applicable
• Damage from misuse or neglect
• Products that have been modified of serviced outside the USA
• Products purchased from non-authorized retailers, dealers or resellers
• Products purchased or serviced outside the USA
• Acts of nature, such as, but not limited to lightning damage
• 3rd party products, such as headsets
Product Registration:

• Please visit <http://www.rca4business.com/registration/> to register your product. It will make it easier to contact you should it ever be necessary. The registration of your product is not required for warranty coverage.

Limitation of Warranty:
THE WARRANTY STATED ABOVE IS THE ONLY WARRANTY APPLICABLE TO THIS PRODUCT. ALL OTHER WARRANTIES, EXPRESS OR IMPLIED (INCLUDING ALL IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE) ARE HEREBY DISCLAIMED. NO VERBAL OR WRITTEN INFORMATION GIVEN BY TELEFIELD NA INC., ITS AGENTS, OR EMPLOYEES SHALL CREATE A GUARANTY OR IN ANY WAY INCREASE THE SCOPE OF THIS WARRANTY. REPAIR OF REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER. TELEFIELD NA INC. SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT OR ARISING OUT OF ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT. THIS DISCLAIMER OF WARRANTIES AND LIMITED WARRANTY ARE GOVERNED BY THE LAWS OF THE STATE OF OREGON. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED TO THE APPLICABLE WARRANTY PERIOD SET FORTH ABOVE.

How state law relates to this warranty:
• Some states do not allow the exclusion nor limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts so the above limitations or exclusions may not apply to you.
• This warranty gives you specific legal rights, and you also may have other rights that vary from state to state.
If you purchased your product outside the USA, Mexico or Canada:
This warranty does not apply. Contact your dealer for warranty information.
Visit the RCA web site at www.rca4business.com
Please do not send any products to the Oregon address listed in this manual or on the carton. This will only add delays in service for your product.

Telefield NA Inc.
4915 SW Griffith Dr. #302
Beaverton, Or 97005

RCA is a trademark of RCA Trademark Management S.A.

Used under license.

© 2017. All rights reserved.



Interference Information

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

Privacy of communications may not be ensured when using this phone.

This device complies with Industry Canada License-exempt RSS Standard(s).

Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation of the device.

Privacy of communications may not be ensured when using this telephone.

Warning : Change or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Caution : To maintain the compliance with FCC's / Industry Canada's RF exposure guideline, place the base unit at least 20 cm from nearby persons.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Notice – FCC Part 68

- a) This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the **bottom** of this equipment is a label that contains, among other information, a product identifier in the format **US:AAAEQ##TXXXX**. If requested, this number must be provided to the telephone company.
- b) An applicable certification jacks Universal Service Order Codes (USOC) for the equipment is provided (i.e., **RJ11C**) in the packaging with each piece of approved terminal equipment.
- c) A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.
- d) The REN is used to determine the number of devices that may be connected to a telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company. [For products approved after July 23, 2001, the REN for this product is part of the product identifier that has the format **US:AAAEQ##TXXXX**. The digits represented by **##** are the REN without a decimal point (e.g., 03 is a REN of 0.3). For earlier products, the REN is separately shown on the label.]
- e) If this equipment causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.
- f) The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.
- g) Should you experience trouble with this equipment, please contact for repair or warranty information. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.
- h) Please follow instructions for repairing if any (e.g. battery replacement section); otherwise do not alternate or repair any parts of device except specified.
- i) Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information.
- j) **NOTICE:** If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this equipment does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.
- k) This equipment is hearing aid compatible.

Industry Canada (I.C.) Notice

"This product meets the applicable Innovation, Science and Economic Development Canada technical specifications. / Ce produit répond à la innovation, des sciences et de Développement économique Canada spécifications techniques applicables."

"The Ringer Equivalence Number (REN) indicates the maximum number of devices allowed to be connected to a telephone interface. The termination of an interface may consist of any combination of devices subject only to the requirement that the sum of the RENs of all the devices not exceed five. / Le nombre équivalent de sonneries (REN) indique le nombre maximal de terminaux qui peuvent être raccordés à une interface téléphonique. La terminaison d'une interface peut consister en une combinaison de dispositifs, à la seule condition que la somme des REN de tous les dispositifs ne dépasse pas cinq."